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April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I Like working here the people are nice
- How do you feel about the products and services you sell and the people to whom you sell them? ITS OK
- The importance of your job to the well-being of you, your family and your community: I Need this job
- The impact on you and your family should you lose your job: NO MONEY NO FOOD, OR CLOTHS
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Jacquas Foston
Sign First and Last name

JACQUAS FOSTON 5426 THAS ABILENE, TX 79605
Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR

• How do you feel about your job? I like my job a lot

• How do you feel about the products and services you sell and the people to whom you sell them? I feel our services are the best and the people we sell to are very nice.

• The importance of your job to the well-being of you, your family and your community: My job is very important to me and my well being because there is not to many jobs in Abilene

• The impact on you and your family should you lose your job: It would hurt because they would probably have to support me.

• I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Donald Wiesner
Sign First and Last name

3033 WESTLAKE RD APT #1015
Abilene TX 79601

DONALD WIESNER
Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I feel I am providing a valuable service to our customers
- How do you feel about the products and services you sell and the people to whom you sell them? The product we sell is an excellent tool for business - The best on the market
- The importance of your job to the well-being of you, your family and your community: We provide many jobs to the community - in a great working environment I enjoy working here providing service to our customers
- The impact on you and your family should you lose your job: Devastating - my whole family would be out of work
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

William Adams
Sign First and Last name
William Adams
Box 253
Tex Tx. 79563
Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- ~~TSR ABM~~
- How do you feel about your job? I Feel very Fortunate to have my job and to be working in the type of environment I work in.
- How do you feel about the products and services you sell and the people to whom you sell them? I feel we have the best products we offer to our customers for the most part the customers receptive.
- The importance of your job to the well-being of you, your family and your community: I rely on my income to help keep our home comfortable and running smooth
- The impact on you and your family should you lose your job: I have been at my job for 9 and half years and at my age it would be very hard for me to find another job at this
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support pay rate Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Brenda Kay
Sign First and Last name

1497 AIR Base Rd

Typ, TX 79563

Brenda Kay
Printed name and full home mailing address

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Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- ~~ISR~~ Supervisor
- How do you feel about your job? *I'm glad to be working for this company and in this business. It makes me feel good to offer somebody a product that will actually help them.*
- How do you feel about the products and services you sell and the people to whom you sell them? *Like I said the product I sell can actually help the people I call. I think it is a great product for the small businessmen of today.*
- The importance of your job to the well-being of you, your family and your community: *This job helps me and my family financially and also gives jobs to several people in need of jobs in the community.*
- The impact on you and your family should you lose your job: *Well she would have a strong impact on me and family because I've been in this business for 6 yrs. and ~~it~~ it's hard to find another job in the community and pay as I make.*
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Walter A. Suarez

Sign First and Last name

500 N. Judge Ely Blvd.

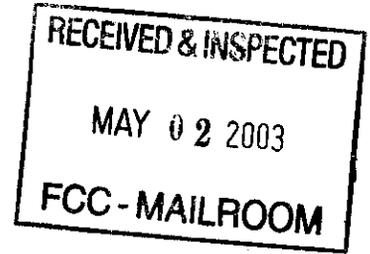
Bldg. 10 Apt 104

Abilene, TX 79601

Printed name and full home mailing address

April 25, 2003

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445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I Love my Job
- How do you feel about the products and services you sell and the people to whom you sell them? Good
- The importance of your job to the well-being of you, your family and your community: It provides for me & my family
- The impact on you and your family should you lose your job: We'll lose our car & home
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Howard Johnson Howard Johnson
Sign First and Last name

1274 Chestnut Abilene, Tx, 79602
Printed name and full home mailing address

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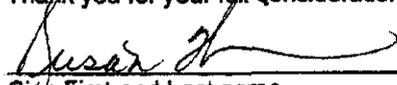
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Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- ~~FSR~~ SUPERVISOR
- How do you feel about your job? Very good. We provide an awesome product which benefits all concerned.
- How do you feel about the products and services you sell and the people to whom you sell them? Very good. I feel we offer a product that helps people in financial areas.
- The importance of your job to the well-being of you, your family and your community: I am the sole support for myself and my daughter.
- The impact on you and your family should you lose your job: Devastating
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.



Sign First and Last name

SUSAKI WILSON

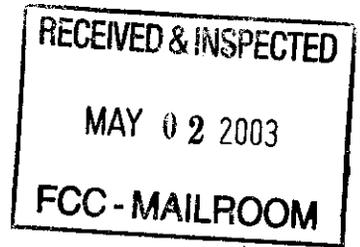
2044 S. CLACK #544

ABILENE, TX 79606

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Abilene, Texas; Outbound Telemarketing
- ~~TSR~~ supervisor
- How do you feel about your job? I feel very fortunate to work in such a friendly environment and to have the feeling of security this job provides for me.
- How do you feel about the products and services you sell and the people to whom you sell them? We distribute the best products on the market. People will be people. Some are polite and courteous and some are not will be people.
- The importance of your job to the well-being of you, your family and your community: This job supports myself and my family, as it has for the last 3 years.
- The impact on you and your family should you lose your job: This would definitely pose as a problem.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.



Sign First and Last name
Robert Ingram

1826 Grape St.

Abilene TX 79601.

Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I LIKE IT..... I'M GRATEFUL.
- How do you feel about the products and services you sell and the people to whom you sell them? PRODUCT IS GOOD... PEOPLE ARE BLESSED TO HAVE THE OPPORTUNITY...
- The importance of your job to the well-being of you, your family and your community: VERY IMPORTANT.....
- The impact on you and your family should you lose your job: IT WOULD BE A DEFINITE IMPEDIMENT.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Michael Hoff
Sign First and Last name

2335 N. DANVILLE
ABILENE TX 79603
Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR Recruiter
- How do you feel about your job? *Telemarketing is an effective marketing tool to inform consumers of ways to save time and money.*
- How do you feel about the products and services you sell and the people to whom you sell them? *We sell only top quality products from reputable clients. Customers are to be treated with courtesy and respect.*
- The importance of your job to the well-being of you, your family and your community: *My family depends on my income. My husband is on sick leave, and the money I make is spent for necessities.*
- The impact on you and your family should you lose your job: *I am 55 and would have difficulty finding another job in this economic climate. We would lose our house and vehicles as well as family health insurance.*
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Kathryn Stapp

 Sign First and Last name
Kathryn Stapp

625 N. 2nd

Albany, TX 76430

 Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR - Receptionist
- How do you feel about your job?

I like my job a lot and I stay very busy. There are a lot of good people here.

- How do you feel about the products and services you sell and the people to whom you sell them? We sell only top products for our ~~state~~ clients and customers are treated great

- The importance of your job to the well-being of you, your family and your community:

My job is very important for me and my son and I feel like I do a lot here for all staff and TSE's.

- The impact on you and your family should you lose your job:

I am a single mother so if I lost my job we would be devastated and we would lose everything

- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Cindy Leslie
Sign First and Last name

Cindy Leslie
1250 Neomans #5109
Abilene, TX 79602
Printed name and full home mailing address

April 25, 2003

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I FEEL VERY COMFORTABLE, AND SECURE IN MY WORK PLACE
- How do you feel about the products and services you sell and the people to whom you sell them? I FEEL THAT THE PRODUCTS ARE VERY BENEFICIAL TO THOSE WHO WE CALL, FOR THE SIMPLE FACT THAT IT IS A NEED AND WANT RELATIONSHIP BETWEEN US AND CUSTOMERS
- The importance of your job to the well-being of you, your family and your community: WITHOUT THIS JOB I WOULDN'T BE ABLE TO SUPPORT OUR FAMILY
- The impact on you and your family should you lose your job: THE IMPACT WOULD BE MY BILL NOT BILLING PAID AND STRESS IN MY LIFE
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.


Sign First and Last name

DAVID ANTHONY FEASTER

5841 VICTORY DR APT 203

ABILENE TX 79606

Printed name and full home mailing address

April 25, 2003

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- Abilene, Texas; Outbound Telemarketing
- TSR MARK MITCHELL 8937
- How do you feel about your job? My job is very important to me and I wish the customers would understand that the job industry is at a low percent rate. (This is a job)
- How do you feel about the products and services you sell and the people to whom you sell them? well it makes me feel good about myself knowing I can talk with others a sale or offer them one of the leading cards on the market
- The importance of your job to the well-being of you, your family and your community: Before I could pay my child support, have my own privacy, my own car. and food on the table
- The impact on you and your family should you lose your job: my kids wouldn't have the things I can give them now.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Mark Mitchell

Sign First and Last name

MARK MITCHELL 500 W. VEDGIE ELY APT 207

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I really love my job
I get to talk to a lot of new people every
day. ~~Some people that really care for us~~
- How do you feel about the products and services you sell and the people to whom you sell them? I feel that we are selling one of
the best products on the market
today. They try to offer it out to everyone.
- The importance of your job to the well-being of you, your family and your community: If I lost my job I would not have
a house to live in or food to eat.
It is really hard to find a good job like it today.
- The impact on you and your family should you lose your job: It would
be really hard to live without the
income that I get from this job.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Alisha Turnbull
Sign First and Last name
Alisha Turnbull
218 Victoria
Abilene TX 79603
Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I REALLY LIKE MY JOB
BECAUSE ITS SOMETHING NEW & CHALLENGING
FOR ME AND I AM LEARNING THINGS ABOUT CREDIT
- How do you feel about the products and services you sell and the people to whom you sell them? THE PRODUCTS AND SERVICES ARE REALLY
GREAT ESPECIALLY MBNA PRODUCTS
- The importance of your job to the well-being of you, your family and your community: MY JOB IS VERY ESSENCIAL TO ME AND MY
FAMILY AS A WHOLE
- The impact on you and your family should you lose your job: I WONT EVEN
WANT TO GO THERE BECAUSE IT WOULD BE
DEVASTATING
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Darrell Brantley

Sign First and Last name

DARRELL BRANTLEY 1250 YEDMAN'S RD APT #9202
ABILENE, TX 79602

Printed name and full home mailing address

April 25, 2003

Commission's Secretary
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Federal Communications Commission
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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I feel my job is a value to me and the community. We here feel good about helping people who might need a credit card or advise.
- How do you feel about the products and services you sell and the people to whom you sell them? I help people who have debt and might a card to transfer a balance that would save them more
- The importance of your job to the well-being of you, your family and your community: Very, I have bill to pay like others and with the economy, I will be bankrupt
- The impact on you and your family should you lose your job: Very hard, my wife just started school, I'm the only bread winner
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

David Hicks

Sign First and Last name

DAVID F HICKS 1609 Barrow St Abilene Tx 79605

Printed name and full home mailing address

April 25, 2003

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Federal Communications Commission
445 12th Street, SW
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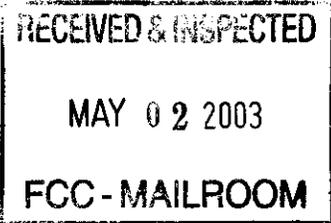
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- TSR
- How do you feel about your job? *I enjoy selling, always have and always will. I have always enjoyed being a telemarketer and will always get a good feeling selling.*
- How do you feel about the products and services you sell and the people to whom you sell them? *I feel our products are great and I enjoy talking to people all over the country. It is an interesting job.*
- The importance of your job to the well-being of you, your family and your community: *I am the only bread winner in my family so my job is extremely important to me.*
- The impact on you and your family should you lose your job: *Everything would be an emergency for me. I would not be able to pay my bills which would be devastating.*
I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

ELIZABETH H. MENDRALA (Elizabeth H. Mendrala)
Sign First and Last name
2054 SOUTH CLACK - APT. 681
ABILENE, TEXAS
79606
Printed name and full home mailing address



April 25, 2003

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I feel that my jobs have given me opportunities that a lot of jobs won't give you. It helps me support my family.
- How do you feel about the products and services you sell and the people to whom you sell them? I feel that we are providing a service to the people if they weren't interested we would not have a job we provide a service.
- The importance of your job to the well-being of you, your family and your community: because it would add cost the state so much money if we did not have these jobs me and my family depend on it.
- The impact on you and your family should you lose your job: I would probably be homeless or on welfare.
I LOVE MY JOB!!!!!!
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Chandra L. Reed

Sign First and Last name

309 N. San Jose

Abilene, TX 79603-1663

Chandra L. Reed

Printed name and full home mailing address

April 25, 2003

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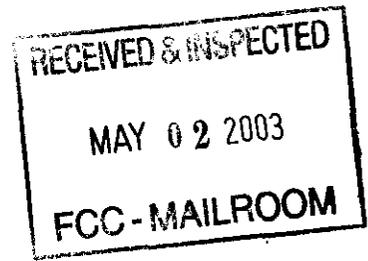
- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? It gives me a sense of helping others & accomplish ment.
- How do you feel about the products and services you sell and the people to whom you sell them? They are good products that offer value to our customers.
- The importance of your job to the well-being of you, your family and your community: It pays my bills & allows us to cloth & feed my family.
- The impact on you and your family should you lose your job: We would both be unemployed
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Renee Adams
Sign First and Last name
Renee Adams
PO Box 253
Tye TX 79563
Printed name and full home mailing address

April 25, 2003

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445 12th Street, SW
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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I feel very good about my job. I mean if I didn't like it I wouldn't be here.
- How do you feel about the products and services you sell and the people to whom you sell them? Great if they weren't good products I don't think we would be selling them
- The importance of your job to the well-being of you, your family and your community: Very important in my family if I lost this job I would lose my house & car. This job is very important to me
- The impact on you and your family should you lose your job: We would lose everything we had.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

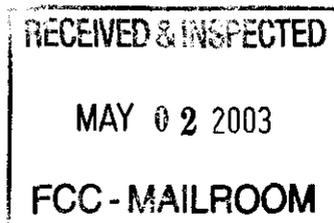
Thank you for your full consideration on this topic.

Monica L Russell
Sign First and Last name

Monica L Russell
Printed name and full home mailing address

April 25, 2003 ..

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? I enjoy my job. I enjoy speaking with the clients. Most of our clients are very pleasant and ask lots of questions.
- How do you feel about the products and services you sell and the people to whom you sell them? Any product that a client feels like he or she might want or need is a very important product and a very important client.
- The importance of your job to the well-being of you, your family and your community:
① paying for my school as a medical transcriptionist
② helping support my family
③ assisting my brother-in-law's family - he has leukemia.
- The impact on you and your family should you lose your job: I need my job - there is not a lot jobs available with the community.
- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

JO Dena Gomez
Sign First and Last name
50 Dena Gomez
1810 Minter Lane
Abilene, TX 79603
Printed name and full home mailing address

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- Abilene, Texas; Outbound Telemarketing
- TSR
- How do you feel about your job? Good

- How do you feel about the products and services you sell and the people to whom you sell them? The products are great. World's best - people sometimes just want to listen
- The importance of your job to the well-being of you, your family and your community: very I need my job to have a head of eat
- The impact on you and your family should you lose your job: MAJOR

- I am opposed to the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your full consideration on this topic.

Sign First and Last name
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