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APRIL 23/2003

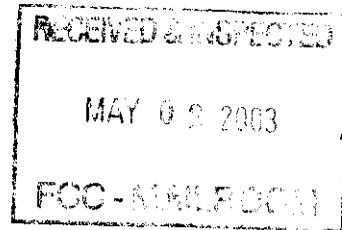
COMMISSIONER'S SECRETARY

OFFICE OF THE SECRETARY

FEDERAL COMMUNICATIONS COMMISSION

445 12TH STREET S.W.

WASHINGTON DC 20554



PAGE 1

REF. CG DOCKET NO. 02-278 - RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE CONSUMER PROTECTION ACT OF 1991.

My name is Barry W. Martin and I am employed by TELEPERFORMANCE USA in Hollywood FL.

I am a telemarketing service representative (TSR). My function is to contact clients of some of the largest companies in America to offer added value products and services for their consideration.

I am very proud of the fact that my company only works with companies who have the highest ethical standards and who offer these products and services in a manner completely in adherence to all of the rules and regulations governing telemarketers now in effect.

I was hired by TELEPERFORMANCE USA 3 1/2 YEARS AGO, after I had job hunted for over 1 YEAR without success. I am 71 years of age and partially disabled, which makes it almost impossible for me to get other employment in this area. Without this job I would be forced to seek Government help to maintain my wife and I.

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PAGE 2

With this job, I am self supporting and I contribute to this country's overall economic goal health by paying taxes and by purchasing our required goods and services.

I VERY STRONGLY OPPOSE the National DNE list and restrictions on productive dealers and I FULLY SUPPORT TELEPERFORMANCE USA'S AND THE AMERICAN TELEMARKETING ASSOCIATION'S proposed modifications to the FCC rules.

Putting hundreds of thousands of hard working and conscientious Americans out of work and unable to contribute to the ongoing economic stability of this country is TOTALLY LUDICROUS if not MORALLY BANKRUPT.

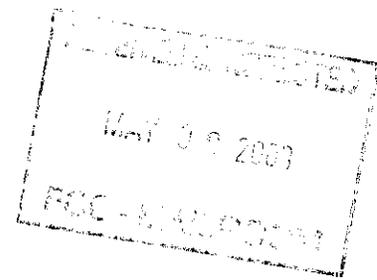
Thank you for your full consideration on this topic

Barry W Martin

Barry W. MARTIN



**Teleperformance USA**



April 28, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I have been employed as a senior manager in the Teleservices industry since 1996, after spending 15 years within the banking industry. This career change coincided with my recovery from a heart attack at age 39, and has allowed me to maintain my earning capabilities at a level that has enabled me to educate my two sons, who are now both in college.

During my many years in banking, I was always aware of the importance the industry placed on maintaining above-board operations. After all, banks have always been a key fixture of stability within the marketplace and the communities they serve. As an outsider to the teleservices industry at that time, I assumed that this "young" industry was not nearly as concerned with its professionalism nor its community commitments. After all, it was easy to get frustrated with telemarketing calls at the end of a long day at work, and assume that something had run amok.

Upon entering the teleservices business, I was pleased to learn that our industry is based on the same tenets of professionalism that guide the banking business. We have processes, standards, contractual obligations, and a host of other business practices that parallel those of other, more established professions. While our management teams may be less tenured, our employee base younger and our client relationships newer than a typical bank, insurance company or manufacturing concern, they are no less dedicated or capable.

And, like these other types of businesses, we are no less susceptible to negative public relations generated by the select few companies that chose to cast professionalism to the wayside in pursuit of a quick buck. While there are certainly teleservices companies that have crossed the line of decency and professionalism, this phenomenon is no less prevalent than in other businesses, as the past few years have shown all too clearly.

The bottom line is that the marketplace has a way of weeding out the offenders, leaving the top business and clients to those companies that carry out their day to day business with the highest level of integrity and consideration for the consuming public. It does not take unnecessarily restrictive regulations to bring business practices in line, just a competitive landscape that allows the best companies to survive.



**Teleperformance USA**

MAY 02 2003

There exist today many reasonable means available those who do not wish to be receive telemarketing calls to exempt themselves from the process. The vast majority of us prefer to sift through the myriad of offers, ignore those that do not meet our needs and act upon those truly offer a good product or service for a price that would be much higher if other means were used to market them. Caller ID, company-specific do not call lists and recently introduced hardware devices can allow us to pre-select the types of offers presented to us. These are more than sufficient to eliminate the intrusion of unwanted callers.

For these reasons, I oppose the National DNC list and restrictions on Predictive Dialers and that you support. The teleservices industry is made up of committed, professional people who rely on the continued ability to telemarket for their livelihood. To unfairly burden this group with the restrictions proposed by the pending FCC regulations would be no different than telling bank that they could no longer offer investment services because a small group of greedy investment bankers went too far in chasing the almighty dollar. You do not have to destroy the system – you just have to make sure that the small minority that do not practice fairly are prevented from continuing to destroy the good name of the many who do.

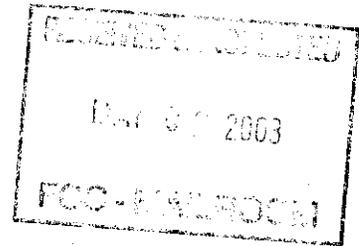
Thank you for your full consideration on this topic.

Sincerely,

David A. Minkus

Senior Vice President – Business Development Strategy  
2127 Brickell Ave., Apt. 3405  
Miami, FL 33129

April 24, '03



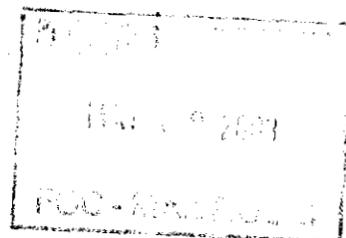
Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone  
Consumer Protection Act of 1991

I'm presently employed by Teleperformance USA, which is located in Hollywood, Florida. I am a Telemarketing Sales Representative. Even though this job may seem like a waste, we handle customers in a professional manner and with dignity. To take this facility and end our employment, it would cause myself and other's problems. We have to earn a living as any one else does. So, please consider our well-being as you would your own. To end this letter of concern, I oppose the National DNC list and restrictions on Predictive Dialers and support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

I would like to thank you for your  
full consideration on this topic.

Ms. Betty Moss  
2300 W. Lake Mir. Cir.  
Miramar, FL 33025



4-24-03  
COMMISSIONS SECRETARY  
OFFICE OF THE SECRETARY  
FCC  
445 12th St. SW  
WASHINGTON DC 20554

CG DOCKET  
02-278

I CURRENTLY AM EMPLOYED BY  
TELEPERFORMANCE USA AS A LEAD  
VERIFIER WHICH BRIEFLY MEANS  
I MAKE SURE ALL SALES ARE  
COMPLETED TO COMPANY STANDARDS.  
I JUST HAD MY FOURTH ANNIVERSARY  
HERE APRIL 9 AND HAVE FOUND  
IT AN INTERESTING, CHALLENGING  
PROFESSION. WE BELIEVE IN THE  
PRODUCTS WE SELL AND REPRESENT  
MANY MAJOR FINANCIAL INSTITUTIONS  
TO HOPEFULLY ENHANCE THE WELL  
BEING OF THEIR CUSTOMERS

THIS JOB IS MY SOLE  
SOURCE OF INCOME TO PROVIDE ~~FOR~~  
FOR MY FAMILY AND DUE TO INCREASED  
FTC REGULATIONS IT IS INCREASINGLY  
TOUGH TO GET THE NEEDED HOURS  
TO SOMETIMES GET A FULL PAYCHECK

I WOULD LIKE TO GO ON  
RECORD SAYING THE NATIONAL DNC LIST  
AND DIALER RESTRICTIONS ARE NOT

NECESSARY AND ONLY WOULD HURT A  
LEGITIMATE COMPANY AS OURS IS.  
ANY MODIFICATIONS AND SUGGESTIONS  
PROPOSED BY OUR ASSOCIATION  
WOULD SUFFICE WITHOUT DENYING  
A CARPING EFFECT TO MANY  
HAND WORKING PEOPLE IN OUR  
INDUSTRY. PLEASE CONSIDER  
THE BENEFITS TO THE ECONOMY  
BY NOT MAKING INNOCENT PEOPLE  
LOSE THEIR JOBS THROUGH NO FAULT  
OF THEIR OWN. THANK YOU

SINCERELY:

*Gay Forester*

2231 JOHNSON ST  
HOLLYWOOD FL  
33020

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COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> STREET, SW  
WASHINGTON D.C. 20554

REF: CG DOCKET NO. 02-278  
RULES AND REGULATIONS IMPLEMENTING  
THE TELEPHONE CONSUMER PROTECTION ACT OF 1991.

I KNOW HOW SO MANY TO TAKE THIS TYPE OF  
JOB AWAY FROM SO MANY PEOPLE OF ALL  
WALKS OF LIFE WHO DO THIS KIND OF WORK AND  
DESPERATELY NEED THEIR JOBS TO SUPPORT  
THEIR FAMILIES, OR WIFE/MOTHERS TO SUPPORT  
THEIR CHILDREN.

THESE JOBS OFFER FLEXIBLE HOURS,  
THE OPPORTUNITY TO WORK DOUBLE SHIFTS,  
AND PUT IN SUCH HOURS TO EARN A DECENT  
PAYCHECK TO MAKE A DECENT LIVING.

IT WOULD BE A TERRIBLE DISSERVICE TO TOO  
MANY PEOPLE, MYSELF INCLUDED TO TAKE THIS  
JOB AWAY FROM US.

WE WANT WORK FARE NOT GOVERNMENT  
WELFARE.

IT'S TIME FOR THE LITTLE PEOPLE TO BE  
HEARD.

WE WANT TO WORK, WE DON'T WANT

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MAY 02 2003  
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THE GOVERNMENT TO PUT  
OR POSSIBLY MILLIONS OF GOOD  
WORKERS WHO ARE GAINFULLY  
EMPLOYED TO AN ALLREADY CROUDED  
UNEMPLOYMENT LINE.

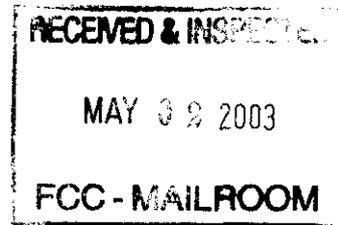
IS THIS A DEMOCRACY OR HAS  
BIG BUSINESS OVER STEPPED  
THEIR BOUNDS.

YOURS TRULY,  
KATHERINE TITO  
2730 TAYLOR ST.  
HOLLYWOOD, FL 33020

I WORK FOR TELE PERFORMANCE U.S.A.  
IN HOLLYWOOD, FLORIDA

April 24, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991.

My name is Lynn Messina, working for Teleperformance USA located in Ft. Lauderdale, Florida. I have been working for this company since 1995 as a TSR/Insurance Agent. We at Teleperformance offer a variety of important services to the consumer in a professional manner that meets all regulations and rules of the TCPA. This a job that I like very much because, not only is this a work place but also a very close-knit family of co-workers.

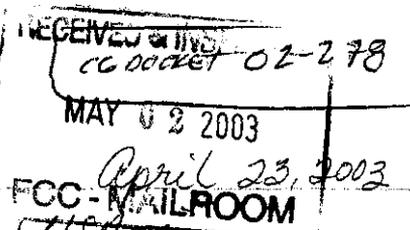
Being a single mother of a disabled child, who in 1995 found this job and no longer needed to be on public assistance, the impact that these new laws will have on my family would not only cause me to lose the flexibility I have at my current employer to take my child to the many doctors she see each month but, the possibility of my company closing and having to go back into the system to collect unemployment and public assistance is not a future I want for us. Public assistance is not the way I want to raise my child to become another statistic of the system which is not a very pleasant experience to under go.

Further more I oppose the National DNC list and restrictions of Predictive Dialers. Teleperformance and other companies associated with the American Telemarketing Association do comply with FTC and TCPA rules and regulations. There are alternative methods for the consumers to alleviate calls from telemarketers that will not cost up to 1.6 million dollars to implement in the first year and cost people like me who have worked so hard to get off of any type of public assistance to go back on it. For the sake of our families, there are other alternatives.

Thank you for your full consideration on this topic,

Lynn R. Messina  
5923 Pierce St. Apt. A  
Hollywood, FL. 33021

TO: COMMISSION'S SECRETARY  
FCC  
445 12TH ST. SW  
WASHINGTON D.C. 20554



I work for Teleperformance USA in  
St. Legerdale, Florida. I am a licensed  
insurance agent telemarketing goods for the  
company I work for. I have been working  
for Teleperformance for 5 yrs now - I have  
been in the telemarketing business for 15 yrs.

I do enjoy what I do for a living, I  
enjoy talking to many different people  
all over our country, offering many  
different goods, and being successful, polite  
& courteous. I do believe there are less  
destructive ways to protect consumers, such as  
do-not-call-list, devices & services to screen  
calls, or simply saying no thank you &  
hanging up. I do love my job & cannot  
afford to be out of work or on welfare, I  
have 2 college bound daughters, & just making  
ends meet, & if I were to lose my job my  
family would be in serious trouble.

I do oppose the National DNC list and  
restrictions on Predictive Dialers! And I  
do support Teleperformance USA's and  
The American Telemarketing Association's  
proposed modifications to the FTC Rules.

KAREN Popov  
1923 Earfield St  
Hollywood, FL 33020

Thank You Very Much

4/24/03



Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

Re: CB Docket NO. 02-278  
Rules and Regulations Implementing Consumer  
Protection Act of 1991

I've been working as tele marketer  
for the past 5 yrs. Presently  
I am working at Teleperformance USA.  
This is my livelihood. This put food  
on my table, pays my bills, give  
me shelter and the Federal Gov't wants  
to take it away from me. I also  
thought the government was for the  
people. Why are you putting  
millions of people who are carefully  
employed to the unemployment line.  
This is wrong. Don't the little  
people have a voice in this democracy  
or not.

Your's truly  
Aug. [unclear]  
[unclear] 502-436-1234

4-24-03

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MAY 09 2003

FCC-BUREAU

2229 Johnson Street  
Hollywood, FL 33020

Commissioner's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554

REF: CG Docket No. 02-278

I am currently employed by teleperformance USA as a lead supervisor for fourteen years. This is quite a long time in the telemarketing industry. I think if I didn't like my job I wouldn't have put this time and effort into my position at the company I'm with. The products that we offer are "A" rated in terms of what the customer will get back from them.

As a new father of 2 children my job has become that important not only to me but now to the future economic additions to this country.

I would like to stress what kind of impact this would have in our economy especially at this place in time. I do not support the national do not call list and restrictions on predictive dialers. I support teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

→

7/24/03

TERESA Jenders  
 2000 NE 135th St #302-1  
 NO MIAMI, FL 33181

RECEIVED & INSPECTED  
 MAY 09 2003  
 FCC-MAIL ROOM

REF: CC Docket No 02-278 - Regulations Implementing the Telephone Consumer Protection Act of 1991.

My name is Teresa Jenders, TSR At the Teleperformance  
 Ft. Lauderdale Office  
 I am writing this letter due to my concern  
 by the FCC making a drastic decision that  
 will eliminate my job as a honest and decent  
 telemarketer. I have been working as a  
 telemarketer for the last 5 years since I was  
 laid off during the banking crisis after  
 13 years of loyal service. I must tell you  
 that this period was one of the most difficult  
 periods of my life, and I hate to think  
 of what would happen if this drastic  
 decision would be for me, and many  
 other telemarketers, businesses, and  
 single mothers.

I know the telemarketing industry has  
 gotten a bad name in the last few years  
 and I do understand their needs to be  
 some regulations, but please do not  
 penalized the good hard working professional  
 telemarketers that offer so much to  
 the economy. Please think about  
 all the people this will hurt, such as  
 single moms, minorities, businesses and  
 not to mention the failing economy.

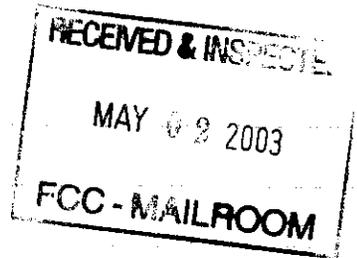
I oppose the National DNC list  
 and restrictions on predictive dialers  
 and that you support Teleperformance  
 USA's and the American Telemarketing  
 Association's proposed modifications to  
 the K.I.C. Rules.

"THANK YOU FOR YOUR FULL CONSIDERATION

Teresa Jenders

4/24/03

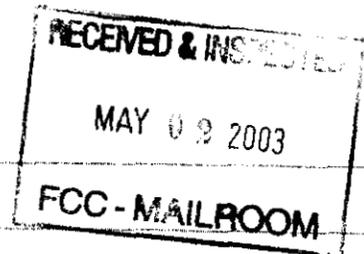
COMMISSIONS  
Office of the Sec  
Federal Communications Comm  
445 12th St SW  
Washington DC 20554  
Ref: CDDocket No. 02-278  
Rules + Regulations Implementing the Telephone Consumer  
Protection Act of 1991



I work in Hollywood Fla. Teleperformance  
Selling Ad. Sales TSR #5391 I enjoy  
my job. It makes a living for me &  
pays my bills. I feel that the  
products I sell are a great protection  
for the people I talk to. My job is  
very important for me to survive.  
If I lost my job, I would be  
helpless with no place to live.  
I oppose the National DNC  
list and regulations on Predictive  
Dialers. I don't think its right  
to mess with a persons survival.

Dorothy Robertson  
4401 SW 52nd Ct Apt E  
H. Lauderdale, FL 33314

APRIL 24, 2003



COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12TH STREET, SW  
WASHINGTON D.C., 20554

REF: CG DOCKET NO. 02-278

RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE  
CONSUMER PROTECTION ACT OF 1991.

GENTLEMEN:

I WORK FOR TELEPERFORMANCE USA IN HOLLYWOOD, FL  
I AM AN INSURANCE AGENT.

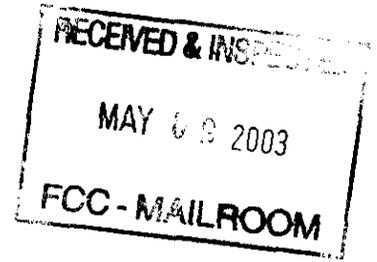
I BELIEVE THAT WE PROVIDE VALUABLE PRODUCTS AND  
SERVICES TO INDIVIDUALS WHO COULD NOT AFFORD THEM  
OTHERWISE. MY JOB SUPPORTS ME AND HELPS ME  
TO MAINTAIN MY INDEPENDENCE. I OPPOSE THE NATIONAL  
DNC LIST AND RESTRICTIONS ON PREDICTIVE DIALERS. I  
SUPPORT TELEPERFORMANCE USA'S AND THE AMERICAN  
TELEMARKETING ASSOCIATION'S MODIFICATIONS TO THE FTC  
RULES.

THANK YOU FOR YOUR FULL CONSIDERATION ON THIS TOPIC.

MARTIN E. GONZALEZ / *M. E. Gonzalez*  
14030 BISCAYNE BOULEVARD # 209  
NORTH MIAMI, FL 33181

APRIL 24th 2003

Commissions Secretary  
Office of the Secretary  
Federal Communications  
445-12th Street, S.W.  
Washington D.C. 20554  
R.E. G & Docket NO. 02-278



"To Whom it may Concern"

Rules and regulations implementing the Telephone  
Consumer Protection Act of 1991.

TelePerformance  
2699 Sterling Road Building C.  
FT. LAUDERDALE FL.

I am employed as a Telephone Service  
representative [T.S.R] for the past year.

My job is very important to me and members  
of my family, who depend on me being the  
sole provider, we all know the economy is  
at an all time low, and jobs are not easy to find  
still bills are to be paid.

The services that I render, and the products  
I sell is also important to our clients and customers.

I strongly oppose the National D.N.C. restrictions  
and I do support TelePerformance U.S.A.  
and the American Telemarketing Association

Respectfully  
Cythra Parshly

4-23-03

Commission's Secretary  
Office of the Secretary  
Federal Comm. Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC - 20554

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ref: C 9 Docket NO 02-278

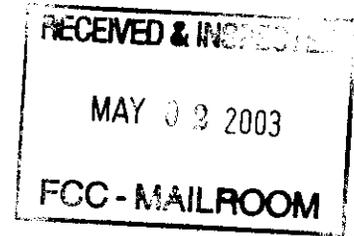
I work at Teleperformance USA,  
2699 Sterling Rd, Hollywood, FL.

My job is as T S R  
I do not want to lose my job,  
as I just came back - I was laid  
off from Feb. 5 to March 18,  
this is after working here for 7 years  
I came back as a new hire  
(company rules after a month) I was  
laid off for 6 weeks. I know  
first hand it's not easy finding  
good work and with  
people you like & respect. I live  
alone so I pay my bills myself - no one  
helps me. I need this job. I oppose  
the National DNC list & I support  
Teleperformance USA & the American  
Telemarketing Assoc proposed modifications  
to the FTC rules

Bonnie Berrin  
2135 E. Park St Dania, FL 33004

April 25, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

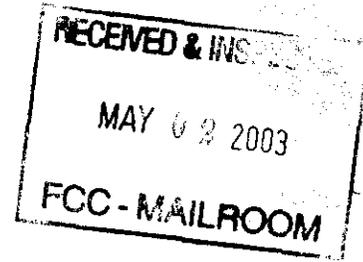
I am currently employed with Teleperformance USA located in Ormond Beach, FL. I am currently in the position of Corporate Human Resource Manager. I am satisfied with my telemarketing experience. The products and services that are provided are beneficial to the customers that are contacted. This job enables me to make a living and to better my life. The experience that I am receiving will help me in my quest for a career and at this point, there are not many options open in the economy today to provide for myself and my family. In the event that this law is passed, I would no longer be able to provide as I have been. Since telemarketing companies are on a rise, many jobs would be lost due to this act being passed. Finding alternative employment would be extremely difficult if thousands of positions are eliminated nationwide. I definitely oppose a nationwide DNC list and restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Full Name (Printed) Angela Scrofano  
Signature Angela Scrofano  
Full Home Mailing Address 7 Windsail Cir  
Ormond Beach, FL  
32174

April 25, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I am currently employed with Teleperformance USA located in Ormond Beach, FL. I am currently in the position of Quality Assurance Manager. I am satisfied with my telemarketing experience. The products and services that are provided are beneficial to the customers that are contacted. This job enables me to make a living and to better my life. The experience that I am receiving will help me in my quest for a career and at this point, there are not many options open in the economy today to provide for myself and my family. In the event that this law is passed, I would no longer be able to provide as I have been. Since telemarketing companies are on a rise, many jobs would be lost due to this act being passed. Finding alternative employment would be extremely difficult if thousands of positions are eliminated nationwide. I definitely oppose a nationwide DNC list and restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Full Name (Printed) Dianne Henrichs

Signature Dianne Henrichs

Full Home Mailing Address 1920 Oceanshore Blvd Apt 15A  
Ormond By the Sea, FL  
32176

April 25, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

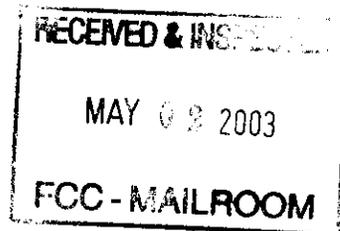
I am currently employed with Teleperformance USA located in Ormond Beach, FL. I am currently in the position of XBN - Nightshift. I am satisfied with my telemarketing experience. The products and services that are provided are beneficial to the customers that are contacted. This job enables me to make a living and to better my life. The experience that I am receiving will help me in my quest for a career and at this point, there are not many options open in the economy today to provide for myself and my family. In the event that this law is passed, I would no longer be able to provide as I have been. Since telemarketing companies are on a rise, many jobs would be lost due to this act being passed. Finding alternative employment would be extremely difficult if thousands of positions are eliminated nationwide. I definitely oppose a nationwide DNC list and restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Full Name (Printed) James Beach  
Signature [Handwritten Signature]  
Full Home Mailing Address 1559 Decatur Ave  
Billy Hill, FL 32117  
\_\_\_\_\_  
\_\_\_\_\_

April 25, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278  
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I am currently employed with Teleperformance USA located in Ormond Beach, FL. I am currently in the position of Facility Recruiter. I am satisfied with my telemarketing experience. The products and services that are provided are beneficial to the customers that are contacted. This job enables me to make a living and to better my life. The experience that I am receiving will help me in my quest for a career and at this point, there are not many options open in the economy today to provide for myself and my family. In the event that this law is passed, I would no longer be able to provide as I have been. Since telemarketing companies are on a rise, many jobs would be lost due to this act being passed. Finding alternative employment would be extremely difficult if thousands of positions are eliminated nationwide. I definitely oppose a nationwide DNC list and restrictions on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Full Name (Printed) Noelle Davis

Signature Noelle Davis

Full Home Mailing Address 17 Service Tree Place  
Palm Coast, FL 32164  
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