

RECEIVED & INSPECTED
MAY 2 2003
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TO: COMMISSION'S SECRETARY
FCC
445 12TH ST. S.W.
WASHINGTON DC 20554

Yola Baggili
10501 S. Major
Chicago Ridge IL
60415 Apt. 1S

To the FCC:

CG DOCKET 02-278

My name is Yola Baggili and I'm currently employed as a telemarketing sales representative at Teleperformance USA Oak lawn, IL. My two older sisters and I all work together, we know it's not the best thing in the world but it pays the bills. I'm seventeen years old and I don't plan on doing this forever just until I can pay my way through school and open up my Cosmetology business. In fact most of my coworkers are paying their way through school. And the other percentages are parents who depend on their two week check to get their family through the month. You may think why am I wasting my time reading the opinion of a seventeen year old? But I probably have more responsibility then any other seventeen year old you know.

My 22 and 20 year old sisters and I all carry a full family. We use our weekly checks to pay rent which by itself is \$1100 a month for a three bedroom apartment. This is not including car payments, insurance, telephone, electricity, cell phones, loans, dish services, school payments etc. so as you can see this job means a lot to me. I can speak on behalf of everyone when I tell you how much this job means to me and my family. Please don't think of this letter as it is coming from a telemarketer, that has nothing better to do than to waste her time waiting to annoy you, but it coming from someone who takes their job seriously enough to take the time to write you this letter letting you know how important it is for the telemarketing world to stay open.

As I see it right now it's our only means of survival. Imagine working somewhere, like here, getting paid \$8.25 an hour and barely getting by and then being forced to leave your job and go somewhere like McDonalds and only getting paid \$6.00 an hour then you know for sure you wont be able to pay your rent next month. We have already had our hours cut, we went from 30 hour weeks and 60 hour checks to 25 hour weeks and 50 hour checks. We have not had the rent due since these changes so we still don't know whether or not we'll have enough to make our rent.

This job not only pays the rent, utilities and gets us through school but it also puts clothes on our back and food on our table and for that I am truly thankful. I can honestly

say I feel blessed just to be able to get up each morning and get through the day. I also feel blessed to working somewhere with good hours, good pay and most importantly good people. I believe that the people make the job; it wouldn't be the same without them.

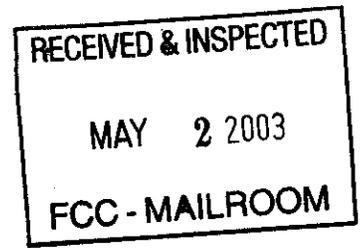
In conclusion, I ask you to take my feelings into consideration. Keep our jobs open and you will be saving many lives. I appreciate your time more than anything else.

Sincerely, Yola Baggili

Cynthia Garcia

4/24/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554



Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

My name is Cynthia Garcia. I work at Teleperformance USA in Oak Lawn Illinois. I started out here over 9 years ago as a Telephone Sales Representative and have since moved up to Lead A.M. Supervisor. During those nine years I have gained experience in many different positions from TSR, Licensed Insurance Agent, Trainer, Quality Rep, and now Lead Supervisor. I've worked along side and for, some of the most wonderful people you could imagine. I've worked with people who have major hardships as well as those who have minor hardships I've seen homeless, handicapped, single mothers and fathers on welfare, and everyone in between become independent because they now earn an honest living and can survive. I've enjoyed working for this company and enjoy offering a variety of services to people across the country who may need them. We work with fortune 500 companies (Sears, Citibank, Discover, MBNA and many more) offering their customers products to safeguard themselves or their families. Most customers are very appreciative of the offers we call for, they ask questions and even accept the offer. Some people just don't need anything more or for what ever reason are not interested and thank us for the opportunity. We offer legitimate services such as life insurance, accidental death insurance, term life insurance and identity theft programs. All of which are very useful services and are needed today.

If this law is passed telemarketing as we know it will be non existent. I need this job to help support my family, pay for my home, and help insure that my three children are provided for. Passing this law will take away millions of jobs, dollars and people's independence. Not only does this affect telemarketing but it affects the telecommunications industry, banking industry, software industry, and many more. Think of the millions of dollars that telemarketing companies pay to these industries, wiped out. Let's look at independence. Is it not the right of every American citizen to have independence, by eliminating jobs you take everyone who is employed at a telemarketing company and stripping them of their independence and hope of the American Dream (to be able to make an honest living and to support themselves as well as their families). Most of the people, including myself, will now be unemployed. We will either be on unemployment or welfare. Is that something that the government or the taxpayers want? Will that increase taxes? Will the economy withstand another strike? These are just ~~some~~ ^{some} ~~some~~ of questions that arise when you look at passing this law. I don't know about anyone else, but I can't lose my job. If I did my family could not survive

the hardship and most likely we would be on welfare again. Been there, done that. We've worked really hard to get off of welfare and improve our lives. This would just tear it back down. We'd loose our home as well as our independence and dignity.

Looking at the decision, I would have to add, because of someone else's opinion, my career choice and livelihood are in jeopardy. For millions of people that may be loosing their jobs and the millions of dollars in revenue that the telemarketing industry has contributed to the economy may be flushed down the toilet do impart to passing this law, I oppose the National DNC list and the restrictions on Predictive Dialers. Furthermore I support Teleperformance USA's and the American Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Cynthia Garcia
1429 Peachtree Lane
Lockport IL, 60441

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4/23/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

- Teleperformance USA, Oak Lawn, IL / Operations Division
- Facility Manager
- I have been in this field for over 15 years. I have gained experience in just about every avenue of this industry from Managing, Training, Quality, Payroll, Licensing, Human Resources to making the phone calls myself. I have met fantastic people that I have worked with and worked for good people that I am still very close too and consider "good friends".
- The products and services that we provide to existing customers are a benefit. They are reasonable priced (under \$10 a month) or a nominal one time fee. Most of which are refundable. These are products/services that can be valuable tools for consumers and their families. In my career, there hasn't been anything that has been offered to a consumer that they can not find beneficial in one way or another, even if they do not take advantage of the offer. Out of several hundreds of clients I have worked for over the years, there has never been a product that has been offered that I do not believe in.
- This is a valuable job for individuals and for the community. I employ over 200 tax paying people from salaried staff to hourly employees. Full time and part-time. I employ older people living on social security to high school students, house wives who are looking to help increase their house hold income while kids are at school. Teachers for summer work, professional workers that have been recently laid off, college students and career oriented people who show an interest in this industry who want to provide a good income for themselves and their families. My average employee tenure is over 2 years, with a majority of them over 4 years.
- If the law is passed, and this industry is to be pushed out or minimized, I would not be able to provide for my son being a single parent and unemployed. A good job is hard enough to find these days, without limiting another career opportunity in the world. Just because a small percentage of people don't like telephone offers, does not mean that the industry should be banned or restricted. There are obviously tens of thousands of consumers that take advantage of these offers, and prefer it to direct mail, or door-to-door marketing. Today, there are tools that allow people to identify callers before they answer the phone: Caller I.D., Privacy Mangers, Telezapper, etc. The phone calls are polite and courteous, and follow TCPA guidelines at all times. Let's not forget who is in charge during these calls: the customer! If the 1 minute phone offer is not of interest, they can always decline and simply hang up. They are provided with a 1-800 # and thanked for their time. There are a majority of people that do not like a lot of things, and complain frequently on other jobs, professions, advertisements, commercials, etc. Teleservices has been a lucrative business for the economy for decades supplying a steady income with financial stability and freedom for individuals who do not want to rely on the government assisted programs. To strip away this freedom of choice, due to someone else's opinion on your career choice would be devastation to the economy and would be morally incorrect. If you analyze how many people work in this legitimate

industry, you may find it hard to believe that there would be a President in the United States of America today that would take away the freedom of earning a living to provide for their family legally and legitimately. If the President can make that decision, without researching the magnitude of disaster this will cause the nations economy, then it would be time for the tax paying people to stand up and take notice. That "We the Tax Paying People" do not have a say in our own choices of life and happiness as our constitution says, but that our government will make our choices for us based on other peoples opinions.

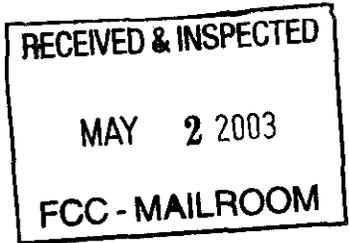
- Making a change to the current Do-not-call-List, to a National Do-not-call-list is absurd. This has been reviewed before, and had been found in good standing by the FCC. The impression that the FTC is giving, is that respectable Business Giants that use telemarketing: Banking Institutions, Oil Companies, Retail Business and our own Government/Political figures, is that they do not know how to properly handle there own customers or supporters correctly following existing regulated guidelines. There are current fines in place that ensure internal proper usage. With the proposed changes, is it safe to say that calling people to tell them who they should vote for is okay, but offering a service to provide you and your family with Accidental Death Insurance from a well-known and established Insurance Company is not? Where can you draw the line? Another impression that the FTC is giving is that they are easily swayed from a small group of individuals writing letters that do not like telemarketing. Aren't these also the people that are writing letters on why there shouldn't be alcohol commercials on television? Advertising is still legal isn't it? They pay for the airtime, as we pay for the phone time. These are the same people that are telling you that you should not be able to buy or smoke cigarettes. But freedom of choice is legal, as long as they are willing to pay for it. These are the same people that argue and bicker over politics and religion, and tell you that you are damned if you do not believe what they believe. Because they know that Freedom of Speech is also legal. Why do we continue to let bullies point fingers at everyone for their faults, and allow them to quickly judge others based on their own selfish morals, and force their opinions and beliefs into new regulations based on opinion? For these people, and the agency that is obviously not doing their homework on this topic, what is going to be done when thousands if not millions of people are out of work in their communities and in yours? Will these letter writers be happy when their tax increases to pay for the added amount of government assisted programs and welfare? Will they be happy when everyday products and services that they buy go up in cost due to inflation from a weak economy? Will these people be happy that they have destroyed a profession that has been so lucrative over the years to local communities and the overall economy of our great nation because they can not say "no" over the phone? I sincerely hope that my letter and my opinion are taken as seriously as these bullies that want to put me out of work based on what I do for a living. This is a legitimate business. Telemarketing does not deserve any further recommendation of scrutiny and limitations from an agency that clearly does not understand how the existing internal business processes work. If they did, they would see that no additional steps are needed to revamp the current regulations on Dialing parameters, and the Do-Not-Call List. I would hope that after further review of the current and effective processes in place, the FTC moves forward to help find new solutions to increase the economy instead new ways of tearing it down.

Thank you for your full consideration on this topic.

Nick Peltier
9443 Commons Dr.
Hickory Hills, IL 60457



Robert Adams
6 Acres DR
Streator IL 61364



April 25, 2003

Commission's Secretary
Office of the Secretary
Federal communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone consumer Protection Act of 1991

Dear Sir or Madam:

I am employed as a Call Center Manager for Teleperformance USA in Streator IL. We employ between 120 to 140 people out of this call center in a variety of positions, entry level Telephone Service Representatives, Licensed Insurance Agents, Supervisors, Quality Assurance personal as well as office staff. We primarily market Insurance and Credit Protection products to customers of Fortune 500 companies. I feel we provide a valuable service not only to the companies we are calling on behalf of, but also to their customers. We provide a piece of mind that they are protecting themselves and their families. In our little town of 14,000 people, we are one of the largest employers within a 30-mile radius. We provide a higher than minimum wage job to many people that would be unable to break out of that category and provide a better life for themselves and their dependants. Many of our employees are single mothers who would rely heavily on state aid without our presence in the community. I started with this organization as a Telephone Service Representative over 10 years ago and have worked my way up, as have many others in our organization. I have Two young children at home that I support, while my wife works for our same company in another call center. With the regulations that are before you, I run the risk of not only losing my job, but over 100 other people in my call center alone run that risk.

During the 9/11 attacks, a few of the victims were covered by Accidental Death policies sold by our company. Obviously, there are other claims filed and paid on a regular basis, but that situation really sticks out for me. Knowing that although my job cannot prevent these kinds of tragic events from occurring, my job can financially protect the families of the average worker in case of a tragic occurrence. On several other occasions during my tenure with my current company, we have contacted individuals who were troubled. I remember a couple of occasions where people we contacted needed medical attention, and did not have the ability to or did not know the telephone number for their emergency services. We were able to contact their local police department to have them visit that residence to provide help. One man was contemplating suicide when we called. We were able to keep him on the telephone until help could arrive. We do not know the people that we are soliciting personally, so this really shows the character of our workforce in caring about the well being of a complete stranger to lend a hand. Never would this be publicized to help paint a positive picture for the call center industry, only the negative actions of a few small independent fly by night companies are publicized that paint an unfair picture for an entire industry.

I strongly oppose any further regulations regarding a National Do Not Call List as well as further regulations regarding Predictive Dialers. As a taxpayer, I am appalled that any regulation that would risk the jobs of several millions could even be considered. If implemented, the only thing that will be accomplished would be driving these jobs offshore where the work could be accomplished with a much cheaper workforce, which would be even more difficult for the FCC and FTC to regulate. Those "Annoying" calls would still be there, the tax revenue for the US Government would be gone, while our unemployment statistics would continue to rise, and in our case, the devastation of a small town. I ask that you do not support the Proposed National DNC, or any further Predictive Dialer restrictions.

Sincerely,

A handwritten signature in black ink, appearing to read "R Adams", written in a cursive style.

Robert W Adams

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APRIL 23, 2003

COMMISSIONER'S SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12TH STREET, S.W.
WASHINGTON D.C. 205754

CG DOCKET 02-278

My name is Andy Martinez. I'm 17 years old and attending high school. I've been working at Teleperformance USA for almost six months. Even though I've never worked at a telemarketing facility before I noticed that many of the people who work at this facility depend on the job to pay for their house bills, car payments, and most importantly their children. Many of these people do not depend on a car and therefore take any other type of transportation to get to their job. I believe that most of the people that work at any telemarketing facility are

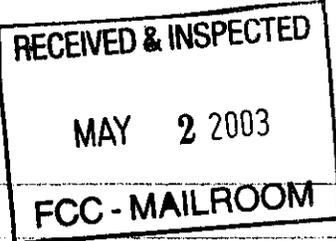
happy to wake up in the morning
and know that they have a job
to support themselves and their
family. I believe that the
implementing of the new law
will take these happy thoughts
away from hardworking people
who would do anything to
support their family and
themselves. Please keep these
thoughts in mind and
Thank you for your full
consideration on this topic.

Sincerely,

Ardiy Martinez

~~2400 E Devon Suite 304~~

Des Plaines, IL



4/23/03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991

My name is Karla Mullins an employee of
TeleperformanceUSA in Des Plaines, IL. TeleperformanceUS
is a call center which employs single mothers,
minorities, high school and college students and
people who do not have a lot of employment
opportunities. I am Agent Administrator at
TeleperformanceUSA. My job consist of directing
incoming calls to our telephone sales representative,
better known as tsr's.

Our tsr's receive incoming calls from Sears
customers to activate their new cards and also
we offer them AccountCare, a protection for their
credit cards. The benefit of AccountCare guards
you against going in debt from losing your
job, becoming ill, or even death. Typically
things which happen unexpected. This plan is

offered to the customer and if the customer declines the coverage we provide a courtesy closing.

If the National Do Not Call Registry is enforced, I and many others will lose their jobs. I have been employed with TeleperformanceUSA for 3 years. I began as a CSR and have continued to move up the ladder of success. Proud that my company has acknowledge my willingness to achieve for the best. Unfortunately, my job may end soon. This will affect my children, being that I'm a single mother, my living arrangements and possibly the care of my grandfather who is dying of cancer. Losing my job will stop me from being a provider to my family. Which as already tried to stay strong through my grandmother's death.

In closing, I oppose the National DNC list and restrictions on Predictive Dialers and support TeleperformanceUSA's and the American Telemarketing Association's proposed modifications to the FTC rules. Remember that this affects many people: Millions of jobs will be lost including those of whom make our equipment, supply gas for our cars, use public transportation, the telephone companies, food vendors, restaurants, electric companies, water companies, janitors, etc.

Think about it, it is a chain reaction
Our economy will be hit drastically.
Please THINK ABOUT IT!!

Thank you for your full consideration on
this topic.

Karla Mullins
2400 E. Devon St 364
Des Plaines, IL 60018

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MAY 2 2003

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APRIL 22, '03

COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12TH STREET, SW
WASHINGTON, DC 20554

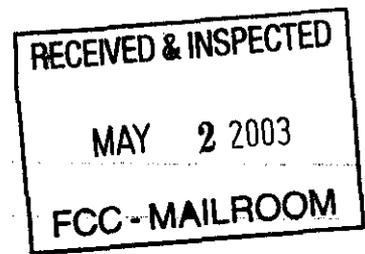
REF: CG DOCKET NO 02-278

RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE CONSUMER
PROTECTION ACT OF 1991

IT SEEMS TO ME THAT THIS ACT IS IN RESPONSE TO A
PROBLEM THAT DOES NOT EXIST. IN FACT, ALMOST
ANYONE WILL RESPOND FAVORABLY TO A GENUINE OFFER,
PRESENTED IN A GRACIOUS MANNER, OF A PRODUCT THEY
HAVE A USE FOR.

FOR THE PAST 14 YEARS, I HAVE EARNED MY LIVING
DOING JUST THIS, AND I DO IT VERY WELL. I NEVER
CAUSE NEEDLESS OFFENSE TO A PROSPECT, AND I
NEVER SELL ANYTHING I FEEL TO BE FRAUDULENT.

I PERSONALLY WORK 2 JOBS CURRENTLY, AS MY HUSBAND
HAS BEEN OUT OF WORK SINCE SHORTLY AFTER 9/11/01.
WERE I TO LOSE THIS JOB, I WOULD ALSO LOSE MY
CAR AND MOST OF MY UTILITIES. YET, I NEED THE
WORK LESS THAN MOST OF MY COWORKERS, WHO



4/23/03

Commissioner Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: CG Rocket NO. 02-278

Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991.

My name is Tarnica Triplett. I work for Teleperformances USA in Des Plaines, Illinois. I am a TSR and I answer calls that comes in to me from people wants to hear a sales pitch. I have only been a telemarketer for two months and I enjoy my job and the people I work with and talk with on the phone. I sell two different kind of products to customer. The product I sell are very helpful to our customer. Just like people who sell life insurance, I'm a single mom of two children who depend on me and if you let the FTC pass that act I will be out of a job and so will millions of other single moms since September 11. Jobs has been hard to come by. I have searched for months trying to find a job

but no one would hire me, then I found
Market USA. They gave me the opportunity
to brighten my skills. I got calls from
Telemarketers all the time but never once
did I decide to put people out of work,
and if you let the FTC pass that law
that is what you will be doing, not only
will you be putting people out of work, you
will also be destroying the economy, destroying
peoples business Telemarketers and not the
worst, disgusting people in the world. You all
should take time and realize what you will
be doing to over 20 billion people.

Topic

P.S. Thank you for your interest on this

Singer-ly
Tarnett Inpet
5350 S King Dr. Apt B
Chicago, IL 60615

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MAY 2 2003

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April 23, 2003

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington D.C. 20554

Ref: C B Docket No 02-278

Rules and Regulations Implementing The
J.C.P. Act 1991.

I work for Teleperformance U.S.A. in
Desplains, Ill. I am a T.S.R. My
job is very important to me because
this is how I pay my bills and feed
my brother and myself.

I enjoy doing ~~my~~ my job because
I come in contact ~~of~~ with many different
people, and try to help them with the
services we offer. I do a couple of
programs that help our customers pay
their bills off and help them avoid
being victims of identity theft. So my
job not only helps me but it also
helps the customer!

I am only 22 years old and I currently have custody of my 13 year old brother. Its hard having to take care of a teenager. I provide all the necessities for him and myself. My job keeps a roof over our head, food in our stomach and clothes on our back. If I lost my job I wouldn't know what to do.

I am currently attending college also. If I lost my job I would have no money to pay for my education either. I enjoy what I do very much and I really enjoy being able to support my family. I take pride in being able to provide for my love one.

Diana Montalvo
4407 W. Walton
Chicago IL 60651

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COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12th STREET, SW
WASHINGTON D.C. 20554

Ref. CC Docket NO. 02-278

RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE
CONSUMER PROTECTION ACT OF 1991

TELEPERFORMANCE USA IS WHERE I PROUDLY
WORK. I HAVE WORKING HERE FOR ABOUT A MONTH
NOW. I CURRENTLY WORK AS A TSR. WORKING HERE IS
MY PLEASURE. TO MAKE A LONG STORY SHORT, I FEEL
HAPPY TO BE EMPLOYED IN THE TELEMARKETING INDUSTRY.
WHEN I FIRST GOT THE JOB WORKING HERE I WAS
GLAD. I KNOW SOME OF THE EXPECTATIONS, BECAUSE I
CURRENTLY DID TELEMARKETING ONCE, BEFORE I WASN'T
SO HAPPY WITH THE PAST JOB BECAUSE OF THE FACT
IT WAS FULL TIME. AND NOW THAT I HAVE FOUND
A JOB PARTIME I'M MORE APPRECIATIVE. I'M A
CURRENT STUDENT IN COLLEGE. I FEEL THAT BECAUSE
I'M IN SCHOOL, HAVING A JOB PARTIME IS
GREAT. AT MY JOB INHER I NOW WORK
IT REQUIRES THAT WE OFFER ^{THE} ACCOUNT CARE
SERVICE TO CUSTOMERS. WE DON'T MAKE THE
CUSTOMERS BUY TO THE ACCOUNT CARE, WE OFFER IT -

CONT.

and that's one of the best things about working here at TELEPERFORMANCE. We also offer the Credit Card Registration Service to the customers as well.

The most important thing about working here at TELEPERFORMANCE USA is that we order products to the customers and not vice to the product out. NO 1 IS FINE, and we hang up.

If I lost my job, it will leave me without a job. It will then make me find another job. Basically working here at TELEPERFORMANCE is a good thing.

Dina Parker
Saski M. HUNTER
Chicago IL

4-23-03

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Commission's Secretary
Office of the Secretary
Federal Communication Commission
445 12th Street SW
Washington DC 20554

Ref: CE Docket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection
Act of 1991

I work in Business Illinois
to be performance USA

I am a TR. I like
my job a lot. I sell
products and services
to people.

My job is very important
to me and my well-being and
my family. I am a hard worker.
I try to understand
my situation. If I get to loose
my job.

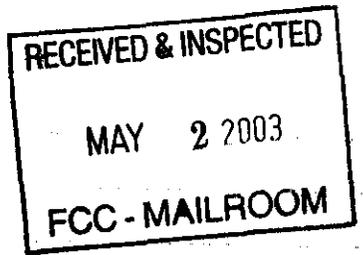
I oppose the National DNC list
and Restrictions on Predictive Dialers

I support Teleperformance
USA's And the American
Telemarketing Association's
propose modifications to the
FTC Rules

Thank you for your full
consideration on this topic.

MARTA Mendez
5048 N. Lawndale Ave
Chicago Illinois
60625

4-23-03



Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554
Ref: CG Docket No. 02-278
Rules and Regulations Implementing
the Telephone Consumer Protection
Act of 1991

To whom it does concern:

I, the undersigned, am employed at the Peoples Illinois Telemarketing office call-center as an T.S.R, am with grave concerns of losing my job by the recent unfoldings (mandates) of the (F.T.C) regarding the Rules and Regulations governing Telemarketing. - I am responsible for informing MBNA credit card holders of Identity Theft which seems to be America's fastest, rampaging crime. I further say that it is indubitably, unnecessary for my employment to remain live in that, if (my job) is a fighting tool against Identity and Credit Card

H

crimes. Moreover with directness: "Disallow Telemarketing to do its true function, save for Telemarketing scams: I do believe will trickel a downsizing effect that will be felt not only in Telemarketing, but will affect American at their employments respectively. Generally speaking I would rather work for my living in lieu of having to receive insufficient stipends to feed myself and family.

Vehemently, do I, the ~~the~~ undersigned, a tax paying; hard-working; upright citizen oppose the National DNC list and restrictions on Predictive Dialers and as such, do I champion TeleperformanceUSA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you for your consideration on this topic

Arky T. Livingston
Arky T. Livingston
2018 S. Sustine Ave.
Chicago IL 60607

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4/23/03

Commissioner's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone
Consumer Protection Act of 1991

To whom It may concern,
My name is Jeffrey Dosiér, I am a
supervisor for Teleperformance U.S.A. a call
center located in Desplaines, IL. I have a
wife, three great kids and I live in a
nice home in the Austin Area of near north
Chicago.

I have worked for Teleperformance for
the last 4 years, starting in late March of
1999. I have supported my family, payed
my taxes, and advanced my life by selling
products over the phone that I believe in.

I oppose the National DNC list and restrictions
on predictive dialers, and I support my company

and the American Telemarketing Association's proposed modifications to the FTC rules, because without the career that I've worked so hard for I can't imagine how my family would survive.

Its hard enough trying to find a job that when you do, Its still a chance for your way of life to be destroyed!

Please think of mine, and the 8 million other lives that have to recover from the decisions you make!

Thank you for your full consideration on this topic.

Jeffrey Dosier
1500 N. Menard
Chicago, IL 60651