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To: COMMISSION'S ~~SECRETARY~~
OFFICE OF THE ~~SECRETARY~~
FCC
445 12TH ST SW. WASHINGTON DC 20554

Joyce Short

CG DOCKET 02

I am presently employed at Teleperformance U.S.A. located in Oak Lawn, Illinois. It is a fairly large call center, where I am a licensed insurance agent for a Fortune 500 company. Our company has facilities in the United States and also abroad. We provide various services for our clients customers. I believe our company has been in business for quite some time. My fellow co-workers are like family to me and yet we are all very unique. Some of us are single mothers trying to avoid welfare, some of us are young students paying their own tuition and others are Senior Citizens just trying to make ends meet. So you see, we all need our jobs. Many of us have been employed here for quite some time. This "job" is all we know.

Fortunately, I am one of the lucky ones who has a spouse with a steady income, but with the cost of living today it is necessary for two people to work.

In addition our economy is not in the best shape and just imagine what would happen if millions of telemarketers are no longer employed.

We are all average people trying to make an "HONEST" living.

I oppose the National DNC list and I hope that you will take into consideration the effect this will have on millions of people.

Thank You,

Joyce Short
11130 S. Fairfield
Chicago, Ill. 60655

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4/24/03

TO: COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC. 20554

Teleperformance USA

CG DOCKET 02-278

My name is Anthony Olivia. I work at Teleperformance in Oaklawn, IL. I am currently a TSR but was hoping to move up to an agent. The job that I do as a TSR is great. I love be able to communicate with so many different people all over the US. The people who I personally sell our products and services to are very kind to me as I am to them. The services that I sell is very respectable on behalf of Sears and Citibank. This job means everything to me at this point in my life as a student at Morain Valley CC. The money that I am paid is what gets me my education that I am going to need. I live check to check meaning I am not able to save any money because I pay for school and other bills. Both my parents are on disabiliti and could never afford to put me through college. This is the only job that I have found suitable for me while in school. By creating a do not call list that big will cause me to lose my job.

Anthony Oliva

To me a restriction list is so unnecessary. I talk to hundreds of people a day and all a person has to say is no thanks and I merely say thank you and hang up. By making restrictions and new laws will cause me and many others to lose are jobs.

Anthony Oliva
3177 W 115 TRST
Merrionette Park IL 60803

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04-24-03

Goldi Hillery

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

I Goldie Hillery work in Oak Lawn, IL for teleperformance USA call center for client Services. My job title is Telephone Sales Rep; I take pride in what I do. I love my job, enjoy my co-workers, the knowledge you gain from these products & services you sell are valuable materials on a day to day living. Without the people to whom we sell these products, there would be alot of people without great services that are valuable needs in your life. The importance of my job is very serious. I have to pay bills, eat, keep gas in my van take care of a child and provide clothing. Without a job, I'll have to go to welfare and unemployment and that will increase the statistics I wish not to be one of those. If I lose my job, I'll have to rely on help from family

and that's hard, because I'm independant.
I Goldi Hillery, oppose the National DNC
list and restrictions on Predictive Dialers
and I support Telesperformance USA's and
the American Telemarketing Association's
proposed modifications to the FTC Rules.

Thank you for your full consideration on this topic

Goldi Hillery
343 W. 102nd Pl
Chicago, Il 60628

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Chandra Howell

Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C 20554

Ref CG Docket No. 02-278
Rules and Regulations Implementing
the Telephone Consumer Protection Act of 1

My job title as a telemarketer at Teleperformance USA in Oak Laurel is important to me since it provides help for me and my family. At the same time it is important to customers since the majority ignore advertisements and promotions sent by mail via email. This is the swiftest way to get customers attention. Just as there are people who choose not to be contacted by telephone solicitations, there are many people who take advantage of these offers and actually enjoy being called at home.

Also, this will have a major effect on the consumers as well as the employees who depend on these jobs to support their families.

I oppose the national DNC list and restrictions on Predictive Dialers and support The American Telemarketing Association modifications to the FTC Rules.

Thank you for your consideration

Chandra K Lewis
Teleperformance USA
4710 W. 94TH ST

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EVA Baggili

TO: COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FCC
445 12TH ST. SW
WASHINGTON DC 20554

CG DOCKET 02-278

Working as an Insurance Agent at teleperformance USA located in Oaklawn, IL has been a steady means of income to me and my family for three years now. My two sisters also are employees at this location. I am a 22 year old registered voter and I am also a tax payer. My biggest responsibility is my family. I pay the rent as well as utilities (not to mention basic necessities) just to survive. I am writing this letter to let you know a little bit about the person who might call your house at any given moment. Not only will you put 350,000 employees at teleperformance out of a job, but you will also force half those families on welfare or maybe even on the street. I plan on finishing my education one day - but I also need this job which is very flexible to students and has good benefits also. I truely believe that the products

I am Selling is beneficial to the people out there. There is no Scam about Accidental Deaths because unfortunatly, Accidental deaths do occur on a daily basis And I dont See anything wrong with offering it to people. I See it as "I'm Helping you and your Family out" not as "I'm calling just to annoy you and steal your Money."

Passing The National Do-Not-Call bill will do more harm Then good and will Force Millions of people on welfare.

Thank you For reading This letter and I Hope it makes a difference.

EVA BAGGIL
10501 S. Major
Chicago Ridge IL 60415

RECEIVED & INSPECTED
MAY 2 2003
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April 24, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C, 20554

REF : CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991.

Hello, to who it may concern, From someone who is very concerned about this issue.

I work at TelePerformance USA in Oakbrook Terrace; My position is a "Inbound Tele-Services Representative" (TSR, Even though I do work in "Inbound" (Customers call me) and not "outbound" (Where I would call a customer) this still would affect me.

I feel like I provide a needed, Legitimate service, For customers who call us with questions about the Products we Represent, and may have no other source to turn to.

IF this LAW is PASSED I Could Lose my Job, my 8 years OF seniority, along with it's benefits, specifically my health INSURANCE Coverage FOR my FAMILY & I

So I do oppose the NATIONAL DNC List and restrictions on Predictive DIALERS.

I do support TeleperFormance USA's and the AMERICAN Telemarketing ASSOCIATION Proposed MODIFICATIONS to the FTC RULES.

Sincerely,
Concerned Teleperformance Representative

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4-24-03

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street S.W.
Washington D.C. 20554

This is America, home of the free and land of the brave. For all Fifth Amendment Americans.

This means freedom of choice, thats right, all people have the right to hear see and say things that in most common countries would be put to trial. I think telemarketers have a right to solicit whatever they want to solicit. Its totally up to the consumer to decide if they want the product or not. Thats to say were not forcing anything at anytime, for whatever reason.

Being sole minded American people telemarketers bring very important informational aspects forward to consumers, that means you get the product firsthand.

I think if there were no telemarketers, there would be a lapse of information as well as no introduction to educational products, and ideas would be left at the end table.

It is very important that we keep our telemarketing going strong, to best arms about it. I support myself as well as my family with telemarketing. Without it I truely would be left at a standstill in life.

I love what I do. I do what I love because, it not only pays the bills, but it brings about a cheerful attitude in general. Please do not put any more restrictions on telemarketing. This I ask as a mother, a wife, but most importantly A Free American.

Thankyou for your full consideration.

Ms. Vicky L. Harris
906 S. Central Pk. #303
Chicago, Ill. 60624.

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consum. Protection Act of 1991

My name is Ashley Mearday. My occupation is an Telephone Sales Representative (TSR) at Teleperformance USA in Oakbrook Terrace Oakbrook, IL. Some people may think that telemarketers are annoying calls from people they don't know who just want to sell fraudulent items or services over the phone. We are NOT in anyway scam artists looking for ways to trick innocent consumers over the phone. The products that we advertise are very helpful in many ways and not harmful to anyone in the United States. We are good people who support ourselves, families and our communities by selling good products to other people over the telephone. I'm a young adult striving to make it through college, have a good running car to go places I need to go and make ends meet as much as possible. Losing my job will have a great impact on me and will take months to find another job that I'm

comfortable with. The FCC should not adopt this overbroad and damaging national list, but instead reaffirm their prior analysis and decisions that the company-specific-do-not-call accomplish the objective of protecting consumers without unduly the teleservices industry and killing the job it creates. I Ashley Meardy oppose the National DNC list and restrictions on predictive dialers and support teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic:

Ashley Meardy
2114 South 9th ave
Maywood, IL
60153

Commissions Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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Ref: CG Docket No. 02-278
Rules and Regulations implenting the Telephone Consumer Protection Act of 1991

I, Shanie Dolores Roman, work for Teleperformance USA in Oak brook Terrace, Il. My Job title is a Telephone Sales Representative. I value my job as a sales Representative, because that is how I pay my way through college and my bills. Like many Americans I too have bills and need a way to have a source of income. Telephone Sales Representatives donot harm consumers, In fact, we try to offer services that are helpful and convienant to the American people. The service that TelepermanceUSA offers is CreditNotify. This service is a monitoring service for the Credit Profiles of our consumers. This service is a great service because it gives security comfort and relaxation knowing that your credit Profile is monitored and will let you know of significant drastic changes on your Credit report.

Not only is my job important to me, but ~~also~~ to my family as well. On top of my family members, they count on me to bring in at least 150.00 for some bills for them to put food on the table. And for the community, my tax dollars are going to support, the war in Iraq. Social Security and many other fundings. which I really dont mind.

In closing, I oppose the National DNC list and restrictions on Predictive Dialers and that I do support TelepeRformance USA and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topi

Shanie Dolores Roman
9715 Dodge Ave
Franklin Park, IL
60131-1728

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4.24.03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

Ref: CG Docket No. 02-278
Rules and Regulations Implementing Telephone Consumer Protection Act of 1991

I work in Oakbrook, IL at Teleperformance USA Client Services. I'm a TSR here at Teleperformance USA At times my job can be very frustrating, and stressful, but it's all I have. All of us here were not fortunate enough to be able to go off to college and earn degrees so that we can make a better living. So we have to hold on to what we were bless with and be our best at our job. It's makes me feel good to be able to help customers over the phone with their account problem be their company, and that plesant voice alot of people need when they're feeling bad. I'm a single mother raising my daughter alone, doing the best I can with what I have. If my job was taking away I'm subject to loose the roof me and my daughter have over our head.

And Food will be taking out of our Mouth. I oppose the National Do Not Call List and restrictions on Predictive Dialers. And I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules

Thank you For your Full consideration on this topic

Shonda Person
1635 E 72Nd St Fl1
CHGO. IL 60649

4-24-03

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington D.C. 20554

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MAY 2 2003
FCC - MAILROOM

Ref: CG Docket No. 02-278
Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I work in Oak Brook, Illinois at Teleperformance USA in the Call Center as a TSR. I feel my job is important because it is helping me get through school. I am a full time day student and there aren't alot of part time evening jobs out there. I feel the products I offer people are helpful because alot of people cannot read mail invitations either because of a disability or because they don't know how to. This is helping out alot of people. If I hadn't called them they probably wouldn't be aware of such services. If I lose my job there would be a definate impact on me because I would probably loose sleep trying to find another one which would be an impact on my studies. I oppose the National DNC list and restrictions on predictive dialers and I support Teleperformance USA's and the

American Telemarketing Association's proposed modifications to the FTC Rules.

Thank you for your full consideration on this topic.

Elizabeth Perez
7352 N. Harlem
Chicago, Illinois
60631

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4-23-03

Commission's Secretary
Of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554
***Ref: CG Docket NO. 02-278
Rules and Regulations Implementing the Telephone
Consumer Protection Act Of 1991

I work in Desplaines IL, at Teleperformance USA, an inbound Call Center. I am a TSR. I am also a human being. I love my job, for one they take young people and give them a chance to better themselves. We are like a big family. We don't try to rip people off The products we sell are good programs that help people in the future. I wouldn't sell anything that I didn't believe in myself. I get alot of people on the phone that's happy to hear from me There's always the few who don't, but all they have to do is tell me, and I won't bother them anymore. I'm not alone when i say i need my job. The National Do Not Call List will cut millions of Jobs. The Current laws should just be inforced. We here at Teleperformance Oppose the National DNC list and restrictions

On Predictive Dialers. I along with many other people strongly support Teleperformance USA's and the American Telemarketing Association proposed modifications to the FTC rules. They don't realize that the list will affect working mothers, people working they way through school, and many more. That will hurt so many people. Please Save our Jobs and Secure our future.

Thank you for your full Consideration on this topic.

Teanette Lacy
4709 W. maypole
Chicago IL, 60644
Apt. 3S

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4-23-03

COMMISSION'S SECRETARY
OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12TH STREET, SW
WASHINGTON D.C. 20554
REF: CG DOCKET NO. 02-278
RULES AND REGULATIONS IMPLEMENTING
THE TELEPHONE CONSUMER PROTECTION AC
OF 1991
DESPLAINES ILLINOIS IS THE LOCAT
OF MY JOB WHICH IS CALLED TELEPERFO
U.S.A I WORK IN THE CALL CENTER
AS A CUSTOMER SALES REPRESENATIVE. I
FEEL GOOD ABOUT THIS JOB, IS THE ONL
JOB THAT HIRED AFTER BEING LAID-OF
OF MY LAST JOB. I'VE BEEN UNEMPLOYED
FOR ALMOST 2 MONTHS LOOKING FOR
WORK DURING THAT TIME AND TELEPERFO
U.S.A. HIRED ME RIGHT ON THE SPOT
THE SAME DAY I WENT TO THE INTERVIEW
AT TELEPERFORMANCE U.S.A THEY SELL
PRODUCTS THAT COULD HELP THE CUSTOME
NOT TO CHEAT THEM OUT OF THEIR MONE
IF THE CUSTOMERS WANT THE PRODUCT WE
WOULD SELL IT TO THEM AND IF THEY
DON'T WANT IT WE WOULD NOT ENROLL
THE CUSTOMER TO THE PROGRAM. I WOULD
SAY THAT ARE SERVICES ARE REAL GOOD
I NEED THIS JOB SO I COULD TAKE CARE

MY FAMILY. IF I LOSE THIS JOB
ME MY DOMESTIC PARTNER AND 4 YEAR OLD
DAUGHTER WOULDN'T HAVE A HOME TO LIVE I
AND WE WOULD LOSE EVERYTHING WE WORK HARD
TO GAIN. I OPPOSE THE NATIONAL DNC
LIST AND RESTRICTIONS AND I SUPPOR
TELEPERFORMANCE U.S.A AND AMERICAN
TELEMARKETING ASSOCIATION'S

ALEXANDER DAVILA
9618 W. HIGGINS APT 3B
ROSEMONT IL. 60018