

I am filing a complaint against: WORD-OF-MOUTH.ORG SUPPORT" <WORD-OF-MOUTH.ORG@SBCGLOBAL.NET>

They have informed us that someone has filed something against us or about us - not sure. We do not know who WORD-OF-MOUTH.ORG is. Please read their response to my e-mail to them below:

To :pinoelp@msn.com Subject :

RE: Who are you & why should we use your service?(My comment)We did not subscribe to their service.

Date : Sat, 14 Jun 2003 21:25:48 -0700

Report authors own the reports they submit and are therefore the only ones that can delete reports. We will only delete reports if the report author fails to respond to an inquiry.

If there is a report in our system about you then it was submitted by someone you know.All users of the Word-of-Mouth.Org website are anonymous. Report authors do not typically submit a report because they want to contact you. Please see FAQ.

Report authors submit reports because they either have experience with the report subject that they want to share with others, or they are looking for others that have such experiences to share. Reports are available IN FULL and at no charge through our Search Page, which is easily found at the far left side of the light blue colored navigation bar at our website.

Word-of-Mouth.Info reports are ONLY for the purpose of identifying the report subject, and provide no additional information.

ALL ADDITIONAL INFORMATION is exchanged directly between our users via private email communications using our Anonymous Email System, and via any other communications forms by which they may choose to communicate outside of our website.

If you find a report that is interesting to you (typically one that is about someone you know) you may then communicate directly with the report author via private email communication using our Anonymous Email System so as to learn the experiences and/or opinions of the report author in reference to the report subject. Use of our Anonymous Email System is reserved for Power Users.

If you do not want to receive email in the future when a report is submitted and/or when users search for reports about you then add your email address to our do not email list -

<http://www.word-of-mouth.org/DNEL.asp>

Please let us know if you have any other questions.

Sincerely,

Peter Kestler

Word-of-Mouth.Org Support

FAQ: <http://word-of-mouth.org/faq.asp>

Do Not Email List: <http://www.word-of-mouth.org/DNEL.asp>

-----Original Message-----

From: pinoelp@msn.com [mailto:pinoelp@msn.com]

Sent: Saturday, June 14, 2003 2:50 PM

To: WORD-OF-MOUTH.ORG@SBCGLOBAL.NET

Subject: Who are you & why should we use your service?

Importance: High

Dear Sirs/madam;

We do not know who you are or who gave you the authority of doing a background check about other people. I feel this is an invasion of our privacy. If someone reported something to you which could be derogatory, That is their problem. We have nothing to hide.

In reality, we wish you would just delete our name from your list.

Besides,we have a great protector against defamation of character.

We have our God in the person of Jesus Christ. He is not a "swear word." He is our friend and has let us know through his Word, the Bible that NO WEAPON FORMED AGAINST US WILL PROSPER. From the Book of Isaiah, Chap.54 Verse 17.

Thank you for unsubscribing us to your list.

pinoelp@msn.com