

Overall, I am extremely disappointed with the lack of High Speed Internet/Broadband cable access provided by Blue Ridge Communications in the Monroe County PA area for the following reasons:

- 1) The transmission quality of cable television provided by the Blue Ridge cable system was substandard and confirmed by their technicians and is the reason why I choose not to subscribe at the present time and have chosen satellite TV. I see no reason to pay for high speed internet access from a cable system that delivers substandard transmission quality cable TV when I can have excellent transmission quality from a satellite TV provider along with one way broadband internet access. I live in a generally rural area and seem to be a low priority when it comes to obtaining new internet access or digital cable even though the cable transmission quality of cable TV in my neighborhood is substandard and should be addressed.
- 2) Although one way cable access is available, I desire 2 way access which is available in more "developed(more populated)" areas. Two way satellite internet is not a desired alternative in my case.
- 3) Blue Ridge cable has not been forthcoming with any implementation schedule for their digital cable or 2 way cable modem access.
- 4) Blue Ridge is the only cable provide in the area and needs competition to change their overall attitude as the "only game in town".