

Dennis F. Strigl
President & Chief Executive Officer

The Verizon Wireless logo features a red checkmark symbol above the word "verizon" in a bold, lowercase sans-serif font, followed by "wireless" in a smaller, lowercase sans-serif font.

June 24, 2003

Verizon Wireless
180 Washington Valley Road
Bedminster, New Jersey 07921
Phone 908 306-7666
Fax 908 306-4388

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

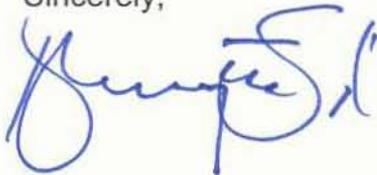
Dear Mr. Chairman:

Today I spoke to the Yankee Group's Wireless Leadership Summit about my vision for how the wireless industry can continue to grow and to strengthen the U.S. economy. In my view, growth depends on wireless carriers' constant efforts to simplify their products and services. Simplifying the entire customer experience – the handsets and data devices they buy, the voice and data services they purchase, and the customer care they rely on – is critical to the next phase of the industry's growth. Case in point: when we made text messaging fast and user-friendly, text messaging took off and consumers benefited.

Local number portability is another feature that should be fast and easy for consumers. My speech explains how Verizon Wireless is leading the wireless industry in driving for a porting process that imposes no barriers that may impede customers from switching. The process should be fast and automatic. We will not charge "porting fees" for customers who want to port. We have asked other wireless carriers to enter into agreements that will allow for immediate, automatic porting without restraints. The FCC determined that LNP will enhance competition and help consumers. But only if LNP works easily will it bring the benefits that the FCC hopes will occur. Porting should be friction-free, and all wireless carriers must play by the same rules.

Your agency needs to remain actively involved as well to ensure that the porting experience is as trouble-free as possible for consumers and that clear processes are in place to simplify LNP. You have numerous requests before you asking that you clarify how LNP should be implemented. I ask that you act on these matters as quickly as possible, and decide them by asking the simple question – what action will make LNP easy for all customers to change wireless carriers? Verizon Wireless is ready to work with you to achieve those results.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dennis F. Strigl", written in a cursive style.

Enclosures