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June 27, 2003

Ex Parte Presentation

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: *Application by SBC Communications Inc., et al. for Provision of In-Region, InterLATA Services in Michigan, WC Docket No. 03-138*

Dear Ms. Dortch:

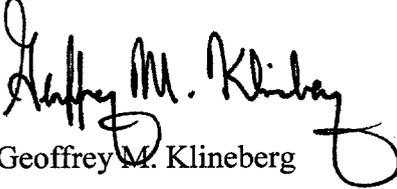
On behalf of SBC Communications Inc. ("SBC"), I am writing to inform you that the chart that BearingPoint prepared and that SBC submitted as Attachment D to the Ehr/Fioretti Joint Supplemental Affidavit (Supp. App. A, Tab 5) needs to be corrected. When SBC prepared its Supplemental Filing, it believed that the chart had been prepared with the following understanding: "A 'match' (M) is determined on the same basis used by BearingPoint to determine whether to issue an observation or exception relating to PMR5-2. In other words, a 'match' indicates that BearingPoint's replication process has calculated a result within 1% of the result calculated and posted by Michigan Bell." Ehr/Fioretti Joint Supp. Aff. ¶ 136. SBC has now discovered (and BearingPoint has confirmed) that the chart was prepared using a different definition of "match," one that required BearingPoint's test results and Michigan Bell's posted results to match perfectly. In other words, if the results differed at all, BearingPoint did not consider them a "match" even when the difference between the two results fell within the 1% margin of error. Applying the correct definition improves the overall percentage of results that "match" on the key measures from 87.7% to 95.6%. See Revised ¶ 138 (table) to Ehr/Fioretti Joint Supp. Aff. (attached).

BearingPoint has now prepared a revised chart that should be used in place of Attachment D to the Ehr/Fioretti Joint Supplemental Affidavit. BearingPoint has also prepared a new letter describing this chart that should be used in place of Attachment C to the Ehr/Fioretti Joint Supplemental Affidavit. I am attaching both of these revised documents to this letter. In addition, the changes to Attachment D require corresponding changes to two paragraphs (¶¶ 138 & 139) of the Ehr/Fioretti Joint Supplemental Affidavit itself and to page 9 of the Supplemental Brief. Those changes are reflected in the additional pages attached to this letter.

Finally, Jamie Williams, on behalf of SBC, spoke about this issue today with Gina Spade of the FCC. He indicated that SBC would be filing this ex parte.

In accordance with this Commission's Public Notice, DA 03-2039 (June 19, 2003), SBC is filing this letter electronically through the Commission's Electronic Comment Filing System. Thank you for your kind assistance in this matter.

Sincerely,



Geoffrey M. Klineberg

Attachments

cc: Gina Spade
Susan Pié
Rodney Gregg
Layla Seirafi-Najar
Qualex International

**Revised Attachment D
to the Ehr/Fioretti Joint Supplemental Affidavit**

Legend for the Blind Replication* Status Summary as of May 16, 2003**, Version 2

Column Heading	Definition	Possible Entries	Entry Descriptions
Performance Measurement	The performance measurement number and name as assigned in the published metrics business rules v1.8.		
Product Disaggregation	The associated sub-metrics as defined in the published metrics business rules v1.8. This status summary presents blind replication progress (evaluation criterion type PMR5-2, "SBC Midwest-reported and BearingPoint-calculated metrics values agree") for the product-level disaggregations reported by SBC Midwest. SBC Midwest is required to report geographic disaggregations for some of these performance measures, as defined in the published metrics business rules. BearingPoint evaluates each of the disaggregations that SBC Midwest is required to report.		Example: % Orders Given Jeopardy Notices - POTS – Residential – Field Work
July 2002, August 2002, September 2002 <i>The test is being conducted using the February 5, 2003 posted results for the July 2002, August 2002 and September 2002 data months.</i>	CLEC Value - indicates whether BearingPoint-calculated values match SBC Midwest-reported aggregate CLEC values within +/- one percent (inclusive). SBC Midwest Value - indicates whether BearingPoint-calculated values match SBC Midwest-reported retail values within +/- one percent (inclusive). This status summary presents blind replication progress (evaluation criterion type PMR5-2, "SBC Midwest-reported and BearingPoint-calculated metrics values agree") for CLEC values and retail values (or retail affiliate values, where noted) reported by SBC Midwest for the state of Michigan. (The reported values for a performance measure may include a CLEC numerator, a CLEC denominator, a CLEC value, a retail value, a retail affiliate value, a benchmark and a z-value for each disaggregation, as defined in the published metrics business rules.)	M (Match)	Reported values and independently-calculated values agree within +/- one percent (inclusive).
		NM (Non Match)	A discrepancy of +/- five percent or more; or a discrepancy of between +/- one and five percent that would, if corrected, cause the performance measurement's original reported parity attainment/failure or benchmark attainment/failure to reverse.
		NMM (Non Material Match)	A discrepancy that would, if corrected, change the original reported performance measurement result by between +/- one and five percent; and would not, if corrected, cause the performance measurement's original reported parity attainment/failure or benchmark attainment/failure to reverse.
		Blank	The evaluation of the reported value is not complete.
Status	The status of blind replication (evaluation criterion type PMR5-2, "SBC Midwest-reported and BearingPoint-calculated metrics values agree") for this disaggregation.	Not Started	The evaluation of the reported value has not begun.
		In Progress	The evaluation of the reported value is in progress.
		Completed	The evaluation of the reported value is complete.
Complete Date	The date on which blind replication (evaluation criterion type PMR5-2, "SBC Midwest-reported and BearingPoint-calculated metrics values agree") was completed.	Date	The evaluation for the reported value was completed on the date provided.
		Blank	The evaluation of the reported value is not complete.
Comments	Published Observations and Exceptions numbers (see www.osstesting.com) pertinent to the corresponding disaggregation, along with the type of discrepancy (i.e., calculation (PMR5-2), business rule (PMR5-3), or exclusion (PMR5-4)) are noted.		
Footnotes	Notes to assist with interpretation of this status summary.		

* "Blind Replication" refers to evaluation criterion type PMR5-2, "SBC-reported and BearingPoint-calculated metrics values agree."

** Blind replication status is reported as of May 16, 2003, unless otherwise noted.

Blind Replication Status Summary as of May 16, 2003, Version 2

SELECTED SBC Midwest PERFORMANCE MEASURES

PRE-ORDERING

1.2 - Average Accuracy of Actual Loop Makeup Information Provided for DSL Orders

ORDERING

5 - Percent Firm Order Confirmations (FOCs) Returned within "X" Hours
7 - Percent Mechanized Completions Returned Within One Hour of Completion in Ordering System
9 - Percent Rejects
10 - Percent Mechanized Rejects Returned Within One Hour of Receipt of Reject in MOR
10.1 - Percent Mechanized Rejects Returned Within One Hour of Receipt of Order
10.2 - Percent Manual Rejects Received Electronically and Returned Within Five Hours
10.3 - Percent Manual Rejects Received Manually and Returned Within Five Hours
10.4 - Percent of Orders Given Jeopardy Notices
11 - Mean Time to Return Rejects
11.1 - Mean Time to Return Manual Rejects that are Received via an Interface
11.2 - Mean Time to Return Manual Rejects that are Received through the Manual Process
13 - Order Process Percent Flow-Through

PROVISIONING

12 - Mechanized Provisioning Accuracy
27 - Mean Installation Interval
28 - Percent POTS/UNE-P Installations Completed Within the Customer Requested Due Date
29 - Percent Ameritech Caused Missed Due Dates (Resale POTS)
35 - Percent Trouble Reports Within 30 Days (1-30) of Installation
45 - Percent Ameritech Caused Missed Due Dates (Resale Specials and UNE Loop and Port Combinations)
56 - Percent Installations Completed Within Customer Requested Due Date
56.1 - Percent Installations Completed With the Customer Requested Due Date for Loop With LNP
58 - Percent Ameritech Caused Missed Due Dates (Unbundled Network Elements)

MAINTENANCE AND REPAIR

37 - Trouble Report Rate (Resale POTS)
37.1 - Trouble Report Rate Net of Installation and Repeat Reports
38 - Percent Missed Repair Commitments (Resale POTS)
39 - Receipt to Clear Duration
40 - Percent Out of Service (OOS) < 24 Hours (Resale POTS)
41 - Percent Repeat Reports (Resale POTS)
54.1 - Trouble Report Rate Net of Installation and Repeat Reports
67 - Mean Time to Restore (Unbundled Network Elements)

BILLING

14 - Billing Accuracy
17 - Billing Completeness
18 - Billing Timeliness (Wholesale Bill)
19 - Daily Usage Feed Timeliness

INTERCONNECTION TRUNKS

73 - Percentage Missed Due Dates - Interconnection Trunks
78 - Average Interconnection Trunk Installation Interval

LOCAL NUMBER PORTABILITY

91 - Percent of LNP Due Dates with Industry Guidelines
96 - Percentage Pre-mature Disconnects for LNP Orders

DIRECTORY ASSISTANCE DATABASE

110 - Percentage of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs

COORDINATED CONVERSION

114 - Percentage of Premature Disconnects (Coordinated Cutovers)
114.1 - CHC/FDT LNP with Loop Provisioning Interval
115 - Percentage of Ameritech Caused Delayed Coordinated Cutovers
115.1 - Percent Provisioning Trouble Reports
MI 3 - Coordinated Conversions Outside of the Interval

OTHER

MI 9 - Percentage Missing FOCs
MI 11 - Average Interface Outage Notification
MI 13 - Percent Loss Notification within One Hour of Service Order Completion
MI 14 - Percent Completion Notifications Returned within "X" Hours of Completion of Maintenance Trouble Ticket

Blind Replication Status Summary as of May 16, 2003, Version 2

Performance Measurement	REF #	Product Disaggregation	July-02		August-02		September-02		Status ²	Complete Date	Comments ³
			CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1			
Pre-Ordering Metrics											
1.2 ^b - Average Accuracy of Actual Loop Makeup Information Provided for DSL Orders	1	Accuracy of Actual LMU Info Provided for DSL Orders Manually	NMM						In Progress		Calculation Discrepancies: NR119 Business Rule Discrepancies: O697 (closed unresolved)
	2	Accuracy of Actual LMU Info Provided for DSL Orders Electronically	NM						In Progress		Calculation Discrepancies: NR119 Business Rule Discrepancies: O697 (closed unresolved)
Selected Pre-Ordering Metrics - Total Non Matches			1	0	0	0	0	0			
Ordering Metrics											
5 ⁴ - Percent Firm Order Confirmations (FOC) Returned Within "X" Hours	3	% FOCs Returned within 24 Hrs - Man Sub Req - Simple Res & Bus - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	4	% FOCs Returned within 24 Hrs - Man Sub Req - Complex Bus (1 - 200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	5	% FOCs Returned within 48 Hrs - Man Sub Req - Complex Bus (> 200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	6	% FOCs Returned within 24 Hrs - Man Sub Req - UNE Loop (1 - 49 Loops) - MOR/Tel	M		M				In Progress		
	7	% FOCs Returned within 48 Hrs - Man Sub Req - UNE Loop (>= 50 Loops) - MOR/Tel	M		M				In Progress		
	8	% FOCs Returned within 24 Hrs - Man Sub Req - Switch Ports - MOR/Tel	M		M				In Progress		
	9	% FOCs Returned w/in 24 Hrs - Elec Sub Req - Complex Bus (1-200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	10	% FOCs Returned w/in 48 Hrs - Elec Sub Req - Complex Bus (> 200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	11	% FOCs Returned w/in 48 Hrs - Elec Sub Req - UNE Loop (>= 50 Loops) - MOR/Tel	M		M				In Progress		
	12	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - Simple Res & Bus - LNP Only (1 - 19 Lines) - MOR/Tel	M		M				In Progress		
	13	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP w/Loop (1-19 Loops) - MOR/Tel	M		M				In Progress		
	14	% FOCs Returned w/in 48 Clock Hrs - Man Sub Req - Simple Res & Bus - LNP Only (20+ Lines) - MOR/Tel	M		M				In Progress		
	15	% FOCs Returned w/in 48 Clock Hrs - Man Sub Req - LNP w/Loop (20+ Loops) - MOR/Tel	M		M				In Progress		
	16	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (1-19 Lines) - MOR/Tel	M		M				In Progress		
	17	% FOCs Returned w/in 48 Clock Hrs - Man Sub Req - LNP Complex Bus (20-50 Lines) - MOR/Tel	M		M				In Progress		
	18	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (50+ Lines) - MOR/Tel	M		M				In Progress		
	19	% FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - Simple Res & Bus - LNP Only (20+ Lines) - MOR/Tel	M		M				In Progress		
	20	% FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - LNP w/Loop (20+ Loops) - MOR/Tel	M		M				In Progress		
	21	% FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (1 - 19 Lines) - MOR/Tel	M		M				In Progress		
	22	% FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - LNP Complex Bus (20-50 Lines) - MOR/Tel	M		M				In Progress		
	23	% FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (50+ Lines) - MOR/Tel	M		M				In Progress		
	24	% FOCs Returned w/in 24 Hrs - Man Sub Req - CIA Centrex (1-200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	25	% FOCs Returned w/in 48 Hrs - Man Sub Req - CIA Centrex (> 200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	26	% FOCs Returned w/in 24 Hrs - Elec Sub Req - CIA Centrex (1-200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	27	% FOCs Returned w/in 48 Hrs - Elec Sub Req - CIA Centrex (> 200 Lines) - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	28	% FOCs Returned w/in 6 Days - Man & Elec Sub Req - Interconnection Trunks (<5 DS1) - MOR/Tel	M		M				In Progress		
	29	% FOCs Returned w/in 8 Days-Man & Elec Sub Req-Interconnection Trunks (>= 5 DS1) - MOR/Tel	M		M				In Progress		
	30	% FOCs Returned w/in 1 Bus Day - Elec Sub Req - Unbundled Local (Dedicated) Transport - DS1 - MOR/Tel	M		M				In Progress		
	31	% FOCs Returned 5 Bus Days - Elec Sub Req - Unbundled Local (Dedicated) Transport - DS3 - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787
	32	% FOCs Returned w/in 24 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (1-49 Lps) - MOR/Tel	M		M				In Progress		
	33	% FOCs Returned w/in 48 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (50+ Lps) - MOR/Tel	M		M				In Progress		
	34	% FOCs Returned w/in 24 Hrs - Man Sub Req - Line Sharing (1-49 Lps) - MOR/Tel	M		M				In Progress		
	35	% FOCs Returned w/in 48 Hrs - Man Sub Req - Line Sharing (50+ Lps) - MOR/Tel	M		M				In Progress		
	36	% FOCs Returned w/in 6 Bus Hrs - Elec Sub Req - UNE xDSL Cpbl Lp (1-19 Lps) < 6 hrs - MOR/Tel	M		M				In Progress		
	37	% FOCs Returned w/in 14 Bus Hrs - Elec Sub Req - UNE xDSL Cpbl Lp (>19 Lps) - MOR/Tel	M		M				In Progress		
	38	% FOCs Returned w/in 6 Bus Hrs - Elec Sub Req - Line Sharing (1-49 Lps) - MOR/Tel	M		M				In Progress		
39	% FOCs Returned w/in 14 Bus Hrs - Elec Sub Req - Line Sharing (50+ Lps) - MOR/Tel	M		M				In Progress			
40	% FOCs Returned w/in 24 Hrs - Man Sub Req - UNE P Simple Res & Bus - MOR/Tel	M		M				In Progress			
41	% FOCs Returned w/in 24 Hrs - Man Sub Req - UNE P Complex Bus (1-200 Lines) - MOR/Tel	M		M				In Progress			
42	% FOCs Returned w/in 48 Hrs - Man Sub Req - UNE P Complex Bus (> 200 Lines) - MOR/Tel	M		M				In Progress			
43	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - UNE Loop (1-49 Loops) - MOR/Tel	M		M				In Progress			
44	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - UNE Loop (1-49 Loops) - MOR/Tel	M		M				In Progress			
45	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - Switch Ports - MOR/Tel	M		M				In Progress			
46	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - Switch Ports - MOR/Tel	M		M				In Progress			
47	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - Simple Res & Bus - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787	
48	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - Simple Res & Bus - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O787	
49	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - UNE-P Simple Res & Bus - MOR/Tel	M		M				In Progress			
50	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - UNE-P Simple Res & Bus - MOR/Tel	M		M				In Progress			
51	% FOCs Returned w/in 24 Hrs - Elec Sub Req - UNE-P Complex Bus (1-200 Lines) - MOR/Tel	M		M				In Progress			
52	% FOCs Returned w/in 48 Hrs - Elec Sub Req - UNE-P Complex Bus (> 200 Lines) - MOR/Tel	M		M				In Progress			
53	% FOCs Returned w/in 2 Bus Hrs - Elec Sub Req - Elec Prcsd - Simple Res & Bus-LNP Only (1-19 Lines) - MOR/Tel	M		M				In Progress			
54	% FOCs Returned w/in 5 Bus Hrs - Elec Sub Req - Man Prcsd - Simple Res & Bus-LNP Only (1-19 Lines) - MOR/Tel	M		M				In Progress			
55	% FOCs Returned within 2 Bus Hrs - Elec Sub Req - Elec Prcsd - LNP w/Loop (1-19 Loops) - MOR/Tel	M		M				In Progress			
56	% FOCs Returned w/in 5 Bus Hrs - Elec Sub Req - Man Prcsd - LNP w/Loop (1-19 Loops) - MOR/Tel	M		M				In Progress			

Blind Replication Status Summary as of May 16, 2003, Version 2

Performance Measurement	REF #	Product Disaggregation	July-02		August-02		September-02		Status ²	Complete Date	Comments ³
			CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1			
	57	% FOCs Returned within 24 Hrs - Man Sub Req - Simple Res & Bus - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	58	% FOCs Returned within 24 Hrs - Man Sub Req - Complex Bus (1 - 200 Lines) - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	59	% FOCs Returned within 48 Hrs - Man Sub Req - Complex Bus (> 200 Lines) - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	60	% FOCs Returned within 24 Hrs - Man Sub Req - UNE Loop (1 - 49 Loops) - ICS/DSS							Not Started		
	61	% FOCs Returned within 48 Hrs - Man Sub Req - UNE Loop (>= 50 Loops) - ICS/DSS							Not Started		
	62	% FOCs Returned within 24 Hrs - Man Sub Req - Switch Ports - ICS/DSS							Not Started		
	63	% FOCs Returned w/in 24 Hrs - Elec Sub Req - Complex Bus (1-200 Lines) - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	64	% FOCs Returned w/in 48 Hrs - Elec Sub Req - Complex Bus (> 200 Lines) - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	65	% FOCs Returned w/in 48 Hrs - Elec Sub Req - UNE Loop (>= 50 Loops) - ICS/DSS							Not Started		
	66	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - Simple Res & Bus - LNP Only (1 - 19 Lines) - ICS/DSS							Not Started		
	67	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP w/Loop (1-19 Loops) - ICS/DSS							Not Started		
	68	% FOCs Returned w/in 48 Clock Hrs - Man Sub Req - Simple Res & Bus - LNP Only (20+ Lines) - ICS/DSS							Not Started		
	69	% FOCs Returned w/in 48 Clock Hrs - Man Sub Req - LNP w/Loop (20+ Loops) - ICS/DSS							Not Started		
	70	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (1-19 Lines) - ICS/DSS							Not Started		
	71	% FOCs Returned w/in 48 Clock Hrs - Man Sub Req - LNP Complex Bus (20-50 Lines) - ICS/DSS							Not Started		
	72	% FOCs Returned w/in 24 Clock Hrs - Man Sub Req - LNP Complex Bus (50+ Lines) - ICS/DSS							Not Started		
	73	% FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - Simple Res & Bus - LNP Only (20+ Lines) - ICS/DSS							Not Started		
	74	% FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - LNP w/Loop (20+ Loops) - ICS/DSS							Not Started		
	75	% FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (1 - 19 Lines) - ICS/DSS							Not Started		
	76	% FOCs Returned w/in 48 Clock Hrs - Elec Sub Req - LNP Complex Bus (20-50 Lines) - ICS/DSS							Not Started		
	77	% FOCs Returned w/in 24 Clock Hrs - Elec Sub Req - LNP Complex Bus (50+ Lines) - ICS/DSS							Not Started		
	78	% FOCs Returned w/in 24 Hrs - Man Sub Req - CIA Centrex (1-200 Lines) - ICS/DSS							Not Started		
	79	% FOCs Returned w/in 48 Hrs - Man Sub Req - CIA Centrex (> 200 Lines) - ICS/DSS							Not Started		
	80	% FOCs Returned w/in 24 Hrs - Elec Sub Req - CIA Centrex (1-200 Lines) - ICS/DSS							Not Started		
	81	% FOCs Returned w/in 48 Hrs - Elec Sub Req - CIA Centrex (> 200 Lines) - ICS/DSS							Not Started		
	82	% FOCs Returned w/in 6 Days - Man & Elec Sub Req - Interconnection Trunks (<5 DS1) - ICS/DSS							Not Started		
	83	% FOCs Returned w/in 8 Days-Man & Elec Sub Req-Interconnection Trunks (>= 5 DS1) - ICS/DSS							Not Started		
	84	% FOCs Returned w/in 1 Bus Day - Elec Sub Req - Unbundled Local (Dedicated) Transport - DS1 - ICS/DSS							Not Started		
	85	% FOCs Returned 5 Bus Days - Elec Sub Req - Unbundled Local (Dedicated) Transport - DS3 - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	86	% FOCs Returned w/in 24 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (1-49 Lps) - ICS/DSS							Not Started		
	87	% FOCs Returned w/in 48 Hrs - Man Sub Req - UNE xDSL Cpbl Lp (50+ Lps) - ICS/DSS							Not Started		
	88	% FOCs Returned w/in 24 Hrs - Man Sub Req - Line Sharing (1-49 Lps) - ICS/DSS							Not Started		
	89	% FOCs Returned w/in 48 Hrs - Man Sub Req - Line Sharing (50+ Lps) - ICS/DSS							Not Started		
	90	% FOCs Returned w/in 6 Bus Hrs - Elec Sub Req - UNE xDSL Cpbl Lp (1-19 Lps) < 6 hrs - ICS/DSS							Not Started		
	91	% FOCs Returned w/in 14 Bus Hrs - Elec Sub Req - UNE xDSL Cpbl Lp (>19 Lps) - ICS/DSS							Not Started		
	92	% FOCs Returned w/in 6 Bus Hrs - Elec Sub Req - Line Sharing (1-49 Lps) - ICS/DSS							Not Started		
	93	% FOCs Returned w/in 14 Bus Hrs - Elec Sub Req - Line Sharing (50+ Lps) - ICS/DSS							Not Started		
	94	% FOCs Returned w/in 24 Hrs - Man Sub Req - UNE P Simple Res & Bus - ICS/DSS							Not Started		
	95	% FOCs Returned w/in 24 Hrs - Man Sub Req - UNE P Complex Bus (1-200 Lines) - ICS/DSS							Not Started		
	96	% FOCs Returned w/in 48 Hrs - Man Sub Req - UNE P Complex Bus (> 200 Lines) - ICS/DSS							Not Started		
	97	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - UNE Loop (1-49 Loops) - ICS/DSS							Not Started		
	98	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - UNE Loop (1-49 Loops) - ICS/DSS							Not Started		
	99	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - Switch Ports - ICS/DSS							Not Started		
	100	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - Switch Ports - ICS/DSS							Not Started		
	101	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - Simple Res & Bus - ICS/DSS							Not Started		
	102	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - Simple Res & Bus - ICS/DSS							Not Started		Exclusion Discrepancies: 0787
	103	% FOCs Returned w/in 2 Hrs - Elec Sub Req - Elec Prcsd - UNE-P Simple Res & Bus - ICS/DSS							Not Started		
	104	% FOCs Returned w/in 5 Hrs - Elec Sub Req - Man Prcsd - UNE-P Simple Res & Bus - ICS/DSS							Not Started		
	105	% FOCs Returned w/in 24 Hrs - Elec Sub Req - UNE-P Complex Bus (1-200 Lines) - ICS/DSS							Not Started		
	106	% FOCs Returned w/in 48 Hrs - Elec Sub Req - UNE-P Complex Bus (> 200 Lines) - ICS/DSS							Not Started		
	107	% FOCs Returned w/in 2 Bus Hrs - Elec Sub Req - Elec Prcsd - Simple Res & Bus-LNP Only (1-19 Lines) - ICS/DSS							Not Started		
	108	% FOCs Returned w/in 5 Bus Hrs - Elec Sub Req - Man Prcsd - Simple Res & Bus-LNP Only (1-19 Lines) - ICS/DSS							Not Started		
	109	% FOCs Returned within 2 Bus Hrs - Elec Sub Req - Elec Prcsd - LNP w/Loop (1-19 Loops) - ICS/DSS							Not Started		
	110	% FOCs Returned w/in 5 Bus Hrs - Elec Sub Req - Man Prcsd - LNP w/Loop (1-19 Loops) - ICS/DSS							Not Started		
7 ² - Percent Mechanized Completions Returned Within One Hour of Completion in Ordering System	111	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations							In Progress		Business Rule Discrepancies: 0659v2 (closed unresolved), O429v4
	112	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Resale							In Progress		Business Rule Discrepancies: 0659v2 (closed unresolved), O429v4 Exclusion Discrepancies: 0787
	113	% Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - UNE							In Progress		Business Rule Discrepancies: 0659v2 (closed unresolved), O429v4

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			CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹			
9 ⁴ - Percent Rejects	114	% CLEC Caused Rejects - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O688v2 (closed unresolved)
	115	% Ameritech Caused Rejects (Re-flowed Orders) - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O688v2 (closed unresolved)
	116	% CLEC Caused Rejects - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O688v2 (closed unresolved)
	117	% Ameritech Caused Rejects (Re-flowed Orders) - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O688v2 (closed unresolved)
10 ⁴ - Percent Mechanized Rejects Returned Within One Hour of Receipt of Reject in MOR	118	% Mechanized Rejects Returned within 1 Hour of Receipt of Reject in MOR - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O809 (closed unresolved), O823 Exclusion Discrepancies: O803 (closed unresolved)
	119	% Mechanized Rejects Returned within 1 Hour of Receipt of Reject in MOR - ICS/DSS							Not Started		Business Rule Discrepancies: O756v2 (closed unresolved), O809 (closed unresolved), O823 Exclusion Discrepancies: O803 (closed unresolved)
10.1 ⁴ - Percent Mechanized Rejects Returned Within One Hour of Receipt of Order	120	% Mechanized Rejects Returned within 1 Hour of Receipt of Order - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
	121	% Mechanized Rejects Returned within 1 Hour of Receipt of Order - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
10.2 ¹ - Percent Manual Rejects Received Electronically and Returned Within Five Hours	122	% Manual Rejects Received Electronically & Returned within 5 Hours - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
	123	% Manual Rejects Received Electronically & Returned within 5 Hours - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
10.3 ⁴ - Percent Manual Rejects Received Manually and Returned Within Five Hours	124	% Manual Rejects Received Manually & Returned within 5 Hours - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
	125	% Manual Rejects Received Manually & Returned within 5 Hours - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
10.4 ⁵ - Percent of Orders Given Jeopardy Notices	126	% Orders Given Jeopardy Notices - POTS – Residential – Field Work							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	127	% Orders Given Jeopardy Notices - POTS – Residential – No Field Work							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	128	% Orders Given Jeopardy Notices - POTS – Business – Field Work							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725

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			CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹			
	129	% Orders Given Jeopardy Notices - POTS – Business – No Field Work							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	130	% Orders Given Jeopardy Notices - Resale Special – Field Work							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	131	% Orders Given Jeopardy Notices - Resale Special – No Field Work							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	132	% Orders Given Jeopardy Notices - Unbundled Loop with LNP							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	133	% Orders Given Jeopardy Notices - Unbundled Loop without LNP							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	134	% Orders Given Jeopardy Notices - Unbundled Local Switching							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
	135	% Orders Given Jeopardy Notices - UNE-P							In Progress		Business Rule Discrepancies: O756v2 (closed unresolved), O676v2 Exclusion Discrepancies: O687v2, O725
11 ⁴ - Mean Time to Return Rejects	136	Mean Time to Return Mechanized Rejects (hours) - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O643v2 (closed unresolved), O809 (closed unresolved), O756v2 (closed unresolved), O823 Exclusion Discrepancies: O584v2 (closed unresolved), O803 (closed unresolved)
	137	Mean Time to Return Mechanized Rejects (hours) - ICS/DSS							Not Started		Business Rule Discrepancies: O809 (closed unresolved), O756v2 (closed unresolved), O823 Exclusion Discrepancies: O584v2 (closed unresolved), O803 (closed unresolved)
11.1 ⁴ - Mean Time to Return Manual Rejects that are Received via an Interface	138	Mean Time to Return Manual Rejects that are Received via an Electronic Interface (hours) - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O643v2 (closed unresolved), O727 (closed unresolved) Exclusion Discrepancies: O755
	139	Mean Time to Return Manual Rejects that are Received via an Electronic Interface (hours) - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
11.2 ⁴ - Mean Time to Return Manual Rejects that are Received through the Manual Process	140	Mean Time to Return Manual Rejects that are Received thru the Manual Process (hours) - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O643v2 (closed unresolved), O727 (closed unresolved) Exclusion Discrepancies: O755
	141	Mean Time to Return Manual Rejects that are Received thru the Manual Process (hours) - ICS/DSS							Not Started		Business Rule Discrepancies: O727 (closed unresolved) Exclusion Discrepancies: O755
13 ⁴ - Order Process Percent Flow-Through	142	Order Process Percent Flow Through - LNP - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	143	Order Process Percent Flow Through - LSNP - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	144	Order Process Percent Flow Through - Resale - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	145	Order Process Percent Flow Through - UNE Loops - MOR/Tel	M		M				In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	146	Order Process Percent Flow Through - UNE-P - MOR/Tel	M		M				In Progress		Business Rule Discrepancies: O488v3 (closed unresolved) Exclusion Discrepancies: O746 (closed unresolved)

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			CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1			
	147	Order Process Percent Flow Through - LNP - ICS/DSS							In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	148	Order Process Percent Flow Through - LSNP - ICS/DSS							In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	149	Order Process Percent Flow Through - Resale - ICS/DSS							In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	150	Order Process Percent Flow Through - UNE Loops - ICS/DSS							In Progress		Exclusion Discrepancies: O746 (closed unresolved)
	151	Order Process Percent Flow Through - UNE-P - ICS/DSS							In Progress		Business Rule Discrepancies: O488v3 (closed unresolved) Exclusion Discrepancies: O746 (closed unresolved)
Selected Ordering Metrics - Total Non Matches			0	0	0	0	0	0			
Provisioning Metrics											
12 - Mechanized Provisioning Accuracy	152	Mechanized Provisioning Accuracy	M	M	M	M	M	M	Completed	04/16/2003	Business Rule Discrepancies: O794 (closed unresolved)
27 - Mean Installation Interval	153	Mean Installation Interval - POTS - Bus Fw	M	M	M	M	M	M	Completed	04/24/2003	
	154	Mean Installation Interval - POTS - Bus No FW	M	M	M	M	M	M	Completed	04/24/2003	
	155	Mean Installation Interval - POTS - CIA Centrex FW	M	M	M	M	M	M	Completed	04/24/2003	
	156	Mean Installation Interval - POTS - CIA Centrex No FW	M	M	M	M	M	M	Completed	04/24/2003	
	157	Mean Installation Interval - POTS - Res FW	M	M	M	M	M	M	Completed	04/24/2003	
	158	Mean Installation Interval - POTS - Res No FW	M	M	M	M	M	M	Completed	04/24/2003	
	159	Mean Installation Interval - UNE P - Bus FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O814
	160	Mean Installation Interval - UNE P - Bus No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O814
	161	Mean Installation Interval - UNE P - Res FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O814
28 - Percent POTS/UNE-P Installations Completed Within the Customer Requested Due Date	162	Mean Installation Interval - UNE P - Res No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O814
	163	% Installations Completed Within Customer Requested Due Date - POTS - Bus Fw	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739
	164	% Installations Completed Within Customer Requested Due Date - POTS - Bus No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739
	165	% Installations Completed Within Customer Requested Due Date - POTS - CIA Centrex FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739
	166	% Installations Completed Within Customer Requested Due Date - POTS - CIA Centrex No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739
	167	% Installations Completed Within Customer Requested Due Date - POTS - Res FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739
	168	% Installations Completed Within Customer Requested Due Date - POTS - Res No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739
	169	% Installations Completed Within Customer Requested Due Date - UNE P - Bus FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739, O814
	170	% Installations Completed Within Customer Requested Due Date - UNE P - Bus No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739, O814
29 - Percent Ameritech Caused Missed Due Dates (Resale POTS)	171	% Installations Completed Within Customer Requested Due Date - UNE P - Projects	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739, O814
	172	% Installations Completed Within Customer Requested Due Date - UNE P - Res FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739, O814
	173	% Installations Completed Within Customer Requested Due Date - UNE P - Res No FW	M	M	M	M	M	M	Completed	04/24/2003	Exclusion Discrepancies: O739, O814
	174	% Ameritech Caused Missed Due Dates - POTS - Bus Fw	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved)
	175	% Ameritech Caused Missed Due Dates - POTS - Bus No FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved)
	176	% Ameritech Caused Missed Due Dates - POTS - Res FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved)
	177	% Ameritech Caused Missed Due Dates - POTS - Res No FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved), O814
	178	% Ameritech Caused Missed Due Dates - UNE P - Bus FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved), O814
	179	% Ameritech Caused Missed Due Dates - UNE P - Bus No FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved), O814
35 - Percent Trouble Reports Within 30 Days (1-30) of Installation	180	% Ameritech Caused Missed Due Dates - UNE P - Res FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved), O814
	181	% Ameritech Caused Missed Due Dates - UNE P - Res No FW	M	M					In Progress		Exclusion Discrepancies: O628v2 (closed unresolved), O814
	182	% Trouble Reports Within 30 Days of Install - POTS - Bus - FW	M	M					In Progress		
	183	% Trouble Reports Within 30 Days of Install - POTS - Bus - No FW		M					In Progress		
	184	% Trouble Reports Within 30 Days of Install - POTS - Res - FW		M					In Progress		
	185	% Trouble Reports Within 30 Days of Install - POTS - Res - No FW							In Progress		
	186	% Trouble Reports Within 30 Days of Install - UNE-P Bus - FW	M	M					In Progress		Exclusion Discrepancies: O814
	187	% Trouble Reports Within 30 Days of Install - UNE-P Bus - No FW	M	M					In Progress		Exclusion Discrepancies: O814
	188	% Trouble Reports Within 30 Days of Install - UNE-P Res - FW	M	M					In Progress		Exclusion Discrepancies: O814
45 - Percent Ameritech	189	% Trouble Reports Within 30 Days of Install - UNE-P Res - No FW	M	M					In Progress		Exclusion Discrepancies: O814
	190	% Ameritech Caused Missed Due Dates - Design - DDS	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)

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			CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1			
Caused Missed Due Dates (Resale Specials and UNE Loop and Port Combinations)	191	% Ameritech Caused Missed Due Dates - Design - DS1	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	192	% Ameritech Caused Missed Due Dates - Design - DS3	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	193	% Ameritech Caused Missed Due Dates - Design - ISDN BRI	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	194	% Ameritech Caused Missed Due Dates - Design - ISDN PRI	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	195	% Ameritech Caused Missed Due Dates - Design - Other	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	196	% Ameritech Caused Missed Due Dates - Design - VGPL	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	197	% Ameritech Caused Missed Due Dates - Design - UNE Loop and Port - ISDN BRI	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	198	% Ameritech Caused Missed Due Dates - Design - UNE Loop and Port - ISDN PRI	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	199	% Ameritech Caused Missed Due Dates - Design - UNE Loop and Port - Other	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
56 - Percent Completed Within Customer Requested Due Date	200	% Installs Cmpltd w/in Cust Req DD - 2 Wire Analog (1-10) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	201	% Installs Cmpltd w/in Cust Req DD - 2 Wire Analog (11-20) -- 7 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	202	% Installs Cmpltd w/in Cust Req DD - 2 Wire Analog (20+) -- 10 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	203	% Installs Cmpltd w/in Cust Req DD - 2 Wire Digital (1-10) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	204	% Installs Cmpltd w/in Cust Req DD - 2 Wire Digital (11-20) -- 7 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	205	% Installs Cmpltd w/in Cust Req DD - 2 Wire Digital (20+) -- 10 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	206	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS0 (1 to 10) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	207	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS0 (11 to 20) -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	208	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS0 (20+) and all other types -- ICB	M		M			M	In Progress		Business Rule Discrepancies: 0729
	209	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS1 (1 to 10) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	210	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS1 (11 to 20) -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	211	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS1 (20+) and all other types -- ICB	M		M			M	In Progress		Business Rule Discrepancies: 0729
	212	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS3 (1 to 10) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	213	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS3 (11 to 20) -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	214	% Installs Cmpltd w/in Cust Req DD - Dedicated Transport DS3 (20+) and all other types -- ICB	M		M			M	In Progress		Business Rule Discrepancies: 0729
	215	% Installs Cmpltd w/in Cust Req DD - DS1 loop (includes PRI) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	216	% Installs Cmpltd w/in Cust Req DD - DS1 Trunk Port (1 to 10) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	217	% Installs Cmpltd w/in Cust Req DD - DS1 Trunk Port (11 to 20) -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729
	218	% Installs Cmpltd w/in Cust Req DD - DS1 Trunk Port (20+) -- ICB	M		M			M	In Progress		Business Rule Discrepancies: 0729
	219	% Installs Cmpltd w/in Cust Req DD - DSL with Line Sharing	M	M ³	M	M ³		M ³	In Progress		Business Rule Discrepancies: 0729
220	% Installs Cmpltd w/in Cust Req DD - DSL with no Line Sharing -- Conditioned -- 10 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
221	% Installs Cmpltd w/in Cust Req DD - DSL with no Line Sharing -- Non Conditioned -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
222	% Installs Cmpltd w/in Cust Req DD - Switch Ports -- Analog Port -- 2 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
223	% Installs Cmpltd w/in Cust Req DD - Switch Ports -- BRI Port (1-50) -- 3 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
224	% Installs Cmpltd w/in Cust Req DD - Switch Ports -- BRI Port (50+) -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
225	% Installs Cmpltd w/in Cust Req DD - Switch Ports -- PRI Port (1-20) -- 5 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
226	% Installs Cmpltd w/in Cust Req DD - Switch Ports -- PRI Port (20+) -- 10 Days	M		M			M	In Progress		Business Rule Discrepancies: 0729	
227	% Installs Cmpltd w/in Cust Req DD - UNE Loop Projects	M		M			M	In Progress		Business Rule Discrepancies: 0729	
56.1 - Percent Installations Completed With the Customer Requested Due Date for Loop With LNP	228	% (UNE) Installs Cmpltd w/in Cust Req DD - Aggregate Loop w/LNP (1-10)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	229	% (UNE) Installs Cmpltd w/in Cust Req DD - Aggregate Loop w/LNP (11-20)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	230	% (UNE) Installs Cmpltd w/in Cust Req DD - Aggregate Loop w/LNP (20+)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	231	% (UNE) Installs Cmpltd w/in Cust Req DD - CHC Loop w/LNP (1-10)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	232	% (UNE) Installs Cmpltd w/in Cust Req DD - CHC Loop w/LNP (11-20)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	233	% (UNE) Installs Cmpltd w/in Cust Req DD - CHC Loop w/LNP (20+)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	234	% (UNE) Installs Cmpltd w/in Cust Req DD - FDT Loop w/LNP (1-10)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	235	% (UNE) Installs Cmpltd w/in Cust Req DD - FDT Loop w/LNP (11-20)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	236	% (UNE) Installs Cmpltd w/in Cust Req DD - FDT Loop w/LNP (20+)	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
	237	% (UNE) Installs Cmpltd w/in Cust Req DD - Loop w/LNP Projects	M		M			M	Completed	03/26/2003	Business Rule Discrepancies: 0729
58 - Percent Ameritech Caused Missed Due Dates (Unbundled Network Elements)	238	% AIT Caused Missed Due Dates - UNE - 8.0 dB Loop with Test Access (FW)	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)
	239	% AIT Caused Missed Due Dates - UNE - 8.0 dB Loop without Test Access (FW)		M					In Progress		Calculation Discrepancies: 0613v3 Exclusion Discrepancies: 0711 (closed unresolved)
	240	% AIT Caused Missed Due Dates - UNE - Analog Trunk Port	M	M					In Progress		Exclusion Discrepancies: 0711 (closed unresolved)

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			CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1			
	241	% AIT Caused Missed Due Dates - UNE - BRI Loop with Test Access		M					In Progress		Calculation Discrepancies: O613v3 Exclusion Discrepancies: O711 (closed unresolved)
	242	% AIT Caused Missed Due Dates - UNE - Broadband DSL w/Line Sharing	M	M ⁸					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	243	% AIT Caused Missed Due Dates - UNE - Broadband DSL w/out Line sharing	M						In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	244	% AIT Caused Missed Due Dates - UNE - Dark Fiber	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	245	% AIT Caused Missed Due Dates - UNE - DS1 Dedicated Transport	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	246	% AIT Caused Missed Due Dates - UNE - DS1 Loop with Test Access		M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	247	% AIT Caused Missed Due Dates - UNE - DS3 Dedicated Transport	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	248	% AIT Caused Missed Due Dates - UNE - DSL Loops w/Line Sharing	M	M ⁸					In Progress		Calculation Discrepancies: O613v3 Exclusion Discrepancies: O711 (closed unresolved)
	249	% AIT Caused Missed Due Dates - UNE - DSL Loops/out Line sharing							In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	250	% AIT Caused Missed Due Dates - UNE - ISDN BRI Port	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	251	% AIT Caused Missed Due Dates - UNE - Subtending Channel (1D)	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	252	% AIT Caused Missed Due Dates - UNE - Subtending Channel (23B)	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
	253	% AIT Caused Missed Due Dates - UNE - Subtending Digital Direct Combination Trunks	M	M					In Progress		Exclusion Discrepancies: O711 (closed unresolved)
Selected Provisioning Metrics - Total Non Matches			0	0	0	0	0	0			
Maintenance and Repair Metrics											
37 - Trouble Report Rate (Resale POTS)	254	Trouble Report Rate - POTS - Bus	NMM	NM					In Progress		Calculation Discrepancies: O627v3
	255	Trouble Report Rate - POTS - Res	NMM	NM					In Progress		Calculation Discrepancies: O627v3
	256	Trouble Report Rate - UNE-P Bus	NM	NM					In Progress		Calculation Discrepancies: O627v3 Exclusion Discrepancies: O814
	257	Trouble Report Rate - UNE-P Res	NM	NM					In Progress		Calculation Discrepancies: O627v3 Exclusion Discrepancies: O814
37.1 - Trouble Report Rate Net of Installation and Repeat Reports	258	Trouble Report Rate Net of Install & Repeat Reports - POTS - Bus	NMM	NMM					In Progress		Calculation Discrepancies: O639v3
	259	Trouble Report Rate Net of Install & Repeat Reports - POTS - Res	NMM	NM					In Progress		Calculation Discrepancies: O639v3
	260	Trouble Report Rate Net of Install & Repeat Reports - UNE-P - Bus	NM	NMM					In Progress		Calculation Discrepancies: O639v3 Exclusion Discrepancies: O814
	261	Trouble Report Rate Net of Install & Repeat Reports - UNE-P - Res	NM	NM					In Progress		Calculation Discrepancies: O639v3 Exclusion Discrepancies: O814
38 - Percent Missed Repair Commitments (Resale POTS)	262	% Missed Repair Commitments - POTS - Bus - Dispatch		M					In Progress		
	263	% Missed Repair Commitments - POTS - Bus - No Dispatch	M						In Progress		
	264	% Missed Repair Commitments - POTS - Res - Dispatch							In Progress		
	265	% Missed Repair Commitments - POTS - Res - No Dispatch	M						In Progress		
	266	% Missed Repair Commitments - UNE-P Bus - Dispatch		M					In Progress		Exclusion Discrepancies: O814
	267	% Missed Repair Commitments - UNE-P Bus - No Dispatch							In Progress		Exclusion Discrepancies: O814
	268	% Missed Repair Commitments - UNE-P Res - Dispatch							In Progress		Exclusion Discrepancies: O814
	269	% Missed Repair Commitments - UNE-P Res - No Dispatch							In Progress		Exclusion Discrepancies: O814
39 - Receipt to Clear Duration (Evaluated as of 4/30/03)	270	Receipt to Clear Duration - POTS - Bus - Dispatch - Affecting Service (hours)	M	M	M	M	M		In Progress		
	271	Receipt to Clear Duration - POTS - Bus - Dispatch - Out of Service (hours)	M	M	M	M	M		In Progress		
	272	Receipt to Clear Duration - POTS - Bus - No Dispatch - Affecting Service (hours)	M	M	M	M	M		In Progress		
	273	Receipt to Clear Duration - POTS - Bus - No Dispatch - Out of Service (hours)	NMM	M	M	M	M		In Progress		Calculation Discrepancies: NR116
	274	Receipt to Clear Duration - POTS - Res - Dispatch - Affecting Service (hours)	NM	M	M	M	M		In Progress		Calculation Discrepancies: NR116
	275	Receipt to Clear Duration - POTS - Res - Dispatch - Out of Service (hours)	NM	M	M	M	M		In Progress		Calculation Discrepancies: NR116
	276	Receipt to Clear Duration - POTS - Res - No Dispatch - Affecting Service (hours)	NM	M	M	M	M		In Progress		Calculation Discrepancies: NR116
	277	Receipt to Clear Duration - POTS - Res - No Dispatch - Out of Service (hours)	NM	M	M	M	M		In Progress		Calculation Discrepancies: NR116
	278	Receipt to Clear Duration - UNE-P Bus - Dispatch - Affecting Service (hours)	NM	M	M	M	M		In Progress		Calculation Discrepancies: NR116 Exclusion Discrepancies: O814
	279	Receipt to Clear Duration - UNE-P Bus - Dispatch - Out of Service (hours)	M	M	M	M	M		In Progress		Exclusion Discrepancies: O814
	280	Receipt to Clear Duration - UNE-P Bus - No Dispatch - Affecting Service (hours)	M	M	M	M	M		In Progress		Exclusion Discrepancies: O814
	281	Receipt to Clear Duration - UNE-P Bus - No Dispatch - Out of Service (hours)	M	M	M	M	M		In Progress		Exclusion Discrepancies: O814
	282	Receipt to Clear Duration - UNE-P Res - Dispatch - Affecting Service (hours)	M	M	M	M	M		In Progress		Exclusion Discrepancies: O814

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Performance Measurement	REF #	Product Disaggregation	July-02		August-02		September-02		Status ²	Complete Date	Comments ³
			CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1	CLEC Value ¹	SBC Midwest Value1			
40 - Percent Out of Service (OOS) < 24 Hours (Resale POTS)	283	Receipt to Clear Duration - UNE-P Res - Dispatch - Out of Service (hours)	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
	284	Receipt to Clear Duration - UNE-P Res - No Dispatch - Affecting Service (hours)	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
	285	Receipt to Clear Duration - UNE-P Res - No Dispatch - Out of Service (hours)	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
	286	Percent Out Of Service (OOS) < 24 Hours - POTS - Business	M	M					In Progress		
	287	Percent Out Of Service (OOS) < 24 Hours - POTS - Residence							In Progress		
41 - Percent Repeat Reports (Resale POTS) (Evaluated as of 4/30/03)	288	Percent Out Of Service (OOS) < 24 Hours - UNE-P Bus	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
	289	Percent Out Of Service (OOS) < 24 Hours - UNE-P Res	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
54.1 - Trouble Report Rate Net of Installation and Repeat Reports	290	% Repeat Reports - POTS - Bus	M	M	M	M	M	M	In Progress		
	291	% Repeat Reports - POTS - Res	NM	M	M	M	M	M	In Progress		Calculation Discrepancies: NR117
	292	% Repeat Reports - UNE-P Bus	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
	293	% Repeat Reports - UNE-P Res	M	M	M	M	M	M	In Progress		Exclusion Discrepancies: O814
	294	Trouble Report Rate Net of Install & Repeat Rpts - Resale - DDS	M	M					In Progress		
	295	Trouble Report Rate Net of Install & Repeat Rpts - Resale - DS1	M	M					In Progress		
	296	Trouble Report Rate Net of Install & Repeat Rpts - Resale - DS3	M	M					In Progress		
	297	Trouble Report Rate Net of Install & Repeat Rpts - Resale - ISDN BRI	M	M					In Progress		
	298	Trouble Report Rate Net of Install & Repeat Rpts - Resale - ISDN PRI	M	M					In Progress		
	299	Trouble Report Rate Net of Install & Repeat Rpts - Resale - Other Services	M	M					In Progress		
67 - Mean Time to Restore (Unbundled Network Elements)	300	Trouble Report Rate Net of Install & Repeat Rpts - Resale - Voice Grade Private Line	M	M					In Progress		
	301	Trouble Report Rate Net of Install & Repeat Rpts - UNE Loop & Port - ISDN BRI	M	M					In Progress		Calculation Discrepancies: O664v2
	302	Trouble Report Rate Net of Install & Repeat Rpts - UNE Loop & Port - ISDN PRI	M	M					In Progress		
	303	Trouble Report Rate Net of Install & Repeat Rpts - UNE Loop & Port - Other Services	M	M					In Progress		
	304	Mean Time to Restore - UNE - 8.0 dB Loop with Test Access (hours)-Dispatch	M						In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	305	Mean Time to Restore - UNE - 8.0 dB Loop with Test Access (hours)-No Dispatch	M						In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	306	Mean Time to Restore - UNE - 8.0 dB Loop without Test Access (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	307	Mean Time to Restore - UNE - 8.0 dB Loop without Test Access (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	308	Mean Time to Restore - UNE - Analog Trunk Port (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	309	Mean Time to Restore - UNE - Analog Trunk Port (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	310	Mean Time to Restore - UNE - BRI Loop with Test Access (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	311	Mean Time to Restore - UNE - BRI Loop with Test Access (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	312	Mean Time to Restore - UNE - Broadband DSL - Line Sharing - Dispatch (hours)							In Progress		Business Rule Discrepancies: E111 (closed unresolved)
313	Mean Time to Restore - UNE - Broadband DSL - Line Sharing - No Dispatch (hours)							In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
314	Mean Time to Restore - UNE - Broadband DSL - No Line Sharing - Dispatch (hours)	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
315	Mean Time to Restore - UNE - Broadband DSL - No Line Sharing - No Dispatch (hours)	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
316	Mean Time to Restore - UNE - Dark Fiber (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
317	Mean Time to Restore - UNE - Dark Fiber (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
318	Mean Time to Restore - UNE - DS1 Dedicated Transport (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
319	Mean Time to Restore - UNE - DS1 Dedicated Transport (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
320	Mean Time to Restore - UNE - DS1 Loop with Test Access (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
321	Mean Time to Restore - UNE - DS1 Loop with Test Access (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
322	Mean Time to Restore - UNE - DS3 Dedicated Transport (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	
323	Mean Time to Restore - UNE - DS3 Dedicated Transport (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)	

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Performance Measurement	REF #	Product Disaggregation	July-02		August-02		September-02		Status ²	Complete Date	Comments ³
			CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹			
	324	Mean Time to Restore - UNE - DSL Loops (hours) - Line Sharing - Dispatch							In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	325	Mean Time to Restore - UNE - DSL Loops (hours) - Line Sharing - No Dispatch							In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	326	Mean Time to Restore - UNE - DSL Loops (hours) - No Line Sharing - Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	327	Mean Time to Restore - UNE - DSL Loops (hours) - No Line Sharing - No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	328	Mean Time to Restore - UNE - ISDN BRI Port (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	329	Mean Time to Restore - UNE - ISDN BRI Port (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	330	Mean Time to Restore - UNE - Subtending Channel (1D) (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	331	Mean Time to Restore - UNE - Subtending Channel (1D) (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	332	Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	333	Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	334	Mean Time to Restore - UNE - Subtending Digital Direct Combination Trunks (hours)-Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
	335	Mean Time to Restore - UNE - Subtending Digital Direct Combination Trunks (hours)-No Dispatch	M		M		M		In Progress		Business Rule Discrepancies: E111 (closed unresolved)
Selected Maintenance and Repair Metrics - Total Non Matches			10	6	0	0	0	0			
Billing Metrics											
14 - Billing Accuracy	336	Billing Accuracy - Resale Monthly Recurring/Non-recurring	M	M	M	M	M	M	In Progress		
	337	Billing Accuracy - Resale Usage / Unbundled Local Switching	M	M	M	M	M	M	In Progress		Calculation Discrepancies: O819
	338	Billing Accuracy - Other UNEs	M	M	M	M	M	M	Completed	03/21/2002	
17 - Billing Completeness	339	Billing Completeness	M	M	M	M	M	M	In Progress		Business Rule Discrepancies: O731 (closed unresolved)
18 - Billing Timeliness	340	Billing Timeliness (Wholesale Bill) - AEBS	M		M		M		Completed	04/16/2003	Exclusions Discrepancies: O845
	341	Billing Timeliness (Wholesale Bill) - CABS	M		M		M		Completed	04/16/2003	Exclusions Discrepancies: O845
19 - Daily Usage Feed Timeliness	342	Daily Usage Feed Timeliness	M		M		M		Completed	02/12/2003	Exclusion Discrepancies: O694V2 (closed unresolved), O846
Selected Billing Metrics - Total Non Matches			0	0	0	0	0	0			
Interconnection Trunk Metrics											
73 - Percentage Missed Due Dates - Interconnection Trunks	343	Percentage Missed Due Dates - Interconnection Trunks - 911	M		M		M		In Progress		
	344	Percentage Missed Due Dates - Interconnection Trunks - Interconnection Trunks (Non-projects)	M		M		M		In Progress		Calculation Discrepancies: O817
	345	Percentage Missed Due Dates - Interconnection Trunks - OS/DA	M		M		M		In Progress		
	346	Percentage Missed Due Dates - Interconnection Trunks - Projects	M		M		M		In Progress		
	347	Percentage Missed Due Dates - Interconnection Trunks - SS7	M		M		M		In Progress		
78 - Average Interconnection Trunk Installation Interval	348	Average Interconnection Trunk Installation Interval - 911 Trunks (days)	M		M		M		In Progress		Exclusion Discrepancies: O719 (closed unresolved)
	349	Average Interconnection Trunk Installation Interval - Interconnection Trunks (days)	M		M		NMM		In Progress		Calculation Discrepancies: O824 Exclusion Discrepancies: O719 (closed unresolved)
	350	Average Interconnection Trunk Installation Interval - OS/DA (days)	M		M		M		In Progress		Exclusion Discrepancies: O719 (closed unresolved)
	351	Average Interconnection Trunk Installation Interval - SS7 Links (days)	M		M		M		In Progress		Exclusion Discrepancies: O719 (closed unresolved)
Selected Interconnection Trunk Metrics - Total Non Matches			0		0		0				
LNP Metrics											
91 ⁵ - Percent of LNP Due Dates with Industry Guidelines	352	% of LNP Only Due Dates Within Industry Guidelines - Complete							Not Started		Business Rule Discrepancies: O732, O756v2 (closed unresolved) Exclusion Discrepancies: O834, O835
	353	% of LNP Only Due Dates Within Industry Guidelines - Partial - NXX (1-100 TNs)							Not Started		Business Rule Discrepancies: O732, O756v2 (closed unresolved) Exclusion Discrepancies: O834, O835
	354	% Premature Disconnects for LNP Orders - LNP only	NMM						In Progress		Calculation Discrepancies: O805 Exclusion Discrepancies: O710
96 - Percentage Pre-mature Disconnects for LNP Orders	355	% Premature Disconnects for LNP Orders - LNP with Loop	M						In Progress		Calculation Discrepancies: O805 Exclusion Discrepancies: O710

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Performance Measurement	REF #	Product Disaggregation	July-02		August-02		September-02		Status ²	Complete Date	Comments ³
			CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹			
Selected LNP Metrics - Total Non Matches			0		0		0				
Directory Assistance Database Metrics											
110 - Percentage of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs	356	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs	M		M		M		Completed	02/19/2003	Exclusion Discrepancies: O689 (closed unresolved)
Selected Directory Assistance Database Metrics - Total Non Matches			0		0		0				
Coordinated Conversions Metrics											
114 - Percentage of Premature Disconnects (Coordinated Cutovers)	357	% Premature Disconnects - CHC	M		M		M		Completed	11/20/2002	Business Rule Discrepancies: O631v2, O815 Exclusion Discrepancies: O722 (closed unresolved)
(Evaluated as of 4/28/03)	358	% Premature Disconnects - FDT	NM ⁷		NM ⁷		NM ⁷		In Progress		Business Rule Discrepancies: O570v2 (closed unresolved), O815 Exclusion Discrepancies: O722 (closed unresolved)
114.1 - CHC/FDT LNP with Loop Provisioning Interval	359	Provisioning Interval - CHC-LNP with Loop <10 lines	M		M		M		Completed	11/20/2002	
	360	Provisioning Interval - CHC-LNP with Loop 10-24 lines	M		M		M		Completed	11/20/2002	
	361	Provisioning Interval - FDT-LNP with Loop <10 lines	M		NM ⁷		M		Completed	11/20/2002	
	362	Provisioning Interval - FDT-LNP with Loop 10-24 lines	M		M		M		Completed	11/20/2002	
115 - Percentage of Ameritech Caused Delayed Coordinated Cutovers	363	% of Ameritech Caused Delayed Coordinated Cutovers - CHC-LNP with UNE Loop>30 Minutes	M		M		M		Completed	11/20/2002	Business Rule Discrepancies: O631v2, O677v2 (closed unresolved) Exclusion Discrepancies: O722 (closed unresolved)
	364	% of Ameritech Caused Delayed Coordinated Cutovers - CHC-LNP with UNE Loop>60 Minutes	M		M		M		Completed	11/20/2002	Business Rule Discrepancies: O631v2, O677v2 (closed unresolved) Exclusion Discrepancies: O722 (closed unresolved)
	365	% of Ameritech Caused Delayed Coordinated Cutovers - CHC-LNP with UNE Loop>120 Minutes	M		M		M		Completed	11/20/2002	Business Rule Discrepancies: O631v2, O677v2 (closed unresolved) Exclusion Discrepancies: O722 (closed unresolved)
	366	% of Ameritech Caused Delayed Coordinated Cutovers - FDT-LNP with UNE Loop>30 Minutes	M		NM ⁷		M		Completed	11/20/2002	Business Rule Discrepancies: O570v2 (closed unresolved) Exclusion Discrepancies: O722 (closed unresolved)
	367	% of Ameritech Caused Delayed Coordinated Cutovers - FDT-LNP with UNE Loop>60 Minutes	M		NM ⁷		M		Completed	11/20/2002	Business Rule Discrepancies: O570v2 (closed unresolved) Exclusion Discrepancies: O722 (closed unresolved)
	368	% of Ameritech Caused Delayed Coordinated Cutovers - FDT-LNP with UNE Loop>120 Minutes	M		NM ⁷		M		Completed	11/20/2002	Business Rule Discrepancies: O570v2 (closed unresolved) Exclusion Discrepancies: O722 (closed unresolved)
115.1 - Percent Provisioning Trouble Reports	369	% of Ameritech Caused Delayed Coordinated Cutover - CHC	M		M		M		Completed	11/20/2002	Exclusion Discrepancies: O738 (closed unresolved), O722 (closed unresolved)
	370	% of Ameritech Caused Delayed Coordinated Cutover - FDT	M		NM ⁷		M		Completed	11/20/2002	Exclusion Discrepancies: O738 (closed unresolved), O722 (closed unresolved)
M13 - Coordinated Conversions Outside of the Interval	371	Coordinated Conversions Outside of Interval - CHC	M		M		M		Completed	11/20/2002	Business Rule Discrepancies: O631v2 Exclusion Discrepancies: O722 (closed unresolved)
Selected Coordinated Conversions Metrics - Total Non Matches			1		6		1				
Other Metrics											
M19 ⁵ - Percentage Missing FOCs	372	% Missing FOCs - Resale							In Progress		Business Rule Discrepancies: O792 Exclusion Discrepancies: O661v2, O787
	373	% Missing FOCs - UNE (Loops, LNP, and LSNP)							In Progress		Business Rule Discrepancies: O792 Exclusion Discrepancies: O661v2, O787

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Performance Measurement	REF #	Product Disaggregation	July-02		August-02		September-02		Status ²	Complete Date	Comments ³
			CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹	CLEC Value ¹	SBC Midwest Value ¹			
	374	% Missing FOCs - UNE-P							In Progress		Business Rule Discrepancies: O792 Exclusion Discrepancies: O661v2, O787
MI11 - Average Interface Outage Notification	375	Average Interface Outage Notification (Minutes)	M		M		M		Completed	04/16/2003	Business Rule Discrepancies: O624v2, O594 (closed unresolved)
MI 13 ⁵ - Percent Loss Notification within One Hour of Service Order Completion	376	% Loss Notifications within 1 Hour of Service Order Completion - Resale							In Progress		Exclusion Discrepancies: O661v2, O787
	377	% Loss Notifications within 1 Hour of Service Order Completion - UNE Loops							In Progress		Exclusion Discrepancies: O661v2, O787
	378	% Loss Notifications within 1 Hour of Service Order Completion - LNP							In Progress		Exclusion Discrepancies: O661v2, O787
	379	% Loss Notifications within 1 Hour of Service Order Completion - UNE P							In Progress		Exclusion Discrepancies: O661v2, O787
MI14 - Percent Completion Notifications Returned within "X" Hours of Completion of Maintenance Trouble Ticket	380	% Cmpltn Nofctns Rtrnd within "X" Hours of Cmpltn of Mntnce Trble Tckt - Resale Manual - Next Day	M						In Progress		Business Rule Discrepancies: O642v2, O847 Exclusion Discrepancies: O637v2
	381	% Cmpltn Nofctns Rtrnd within "X" Hours of Cmpltn of Mntnce Trble Tckt - Resale Electronic < 1 hour							In Progress		Business Rule Discrepancies: O847, O848
	382	% Cmpltn Nofctns Rtrnd within "X" Hours of Cmpltn of Mntnce Trble Tckt - UNE Loops Manual - Next Day	M		M		M		In Progress		Business Rule Discrepancies: O847 Exclusion Discrepancies: O637v2
	383	% Cmpltn Nofctns Rtrnd within "X" Hours of Cmpltn of Mntnce Trble Tckt - UNE Loops Electronic < 1 hour							In Progress		Business Rule Discrepancies: O847, O848
	384	% Cmpltn Nofctns Rtrnd within "X" Hours of Cmpltn of Mntnce Trble Tckt - UNE P Manual - Next Day	M						In Progress		Business Rule Discrepancies: O642v2, O847 Exclusion Discrepancies: O637v2
	385	% Cmpltn Nofctns Rtrnd within "X" Hours of Cmpltn of Mntnce Trble Tckt - UNE P Electronic < 1 hour							In Progress		Business Rule Discrepancies: O847, O848
Selected Other Metrics - Total Non Matches			0		0		0				
ALL Selected Metrics - Total Non Matches			12	6	6	0	1	0			

Footnotes:

1. A "Non-Material Match (NMM)" as recorded in this chart is indicated when a value did not match within +/- 1 percent (inclusive), but the difference between reported and independently-calculated values was between +/- 1 and 5 percent and did not cause the performance measurement's original reported parity attainment/failure or benchmark attainment/failure to reverse. It is noted that the materiality threshold applied in "blind replication" (i.e., the evaluation criterion type PMR5-2, "SBC Midwest-reported and BearingPoint-calculated metrics values agree") in BearingPoint's OSS test is +/- 1 percent.
2. "Status" applies to the status of "blind replication" (i.e., evaluation criterion type PMR5-2) progress for the disaggregation in the OSS test.
3. Published Observations and Exceptions numbers (see www.osstesting.com) pertinent to the corresponding disaggregation, along with the type of discrepancy (i.e., calculation, business rule, or exclusion) are noted.
4. The reporting of this performance measurement was transitioned from MOR/Tel to ICS/DSS during the test. The calculation of this performance measurement is based on data from both of these systems. For this reason, a distinction has been made in this chart between the "blind replication" status of the MOR/Tel data component and the ICS/DSS data component for this performance measure.
5. The reporting of this performance measurement was transitioned from MOR/Tel to ICS/DSS during the test. SBC Midwest calculates this performance measure using only ICS/DSS data.
6. The "SBC Affiliate" values are used as the retail component for parity comparison in the performance measurement. As such, the "SBC Midwest" column has been populated with the "blind replication" status of the "SBC Midwest Affiliate" values.
7. SBC Midwest has restated this value for this performance measure disaggregation.
8. In this disaggregation, the "SBC Midwest Affiliate" value is used as the retail component for parity comparison in the performance measurement. As such, the "SBC Midwest" column has been populated with the "blind replication" status of the "SBCMidwest Affiliate" values.

**Revised Attachment C
to the Ehr/Fioretti Joint Supplemental Affidavit**



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June 27, 2003

Mr. John Hudzik
Vice President, Long Distance Compliance
2000 West Ameritech Center Drive
4G42
Hoffman Estates, IL 60196

RE: FCC REQUEST FOR INFORMATION

Dear Mr. Hudzik:

BearingPoint, Inc. worked with SBC to develop the *Blind Replication Status Summary as of May 16, 2003, Version 2*. This summary reflects the status of work for the applicable components of the Metrics Calculations and Reporting Verification and Validation Review test being conducted for the MPSC.

Please note that BearingPoint has updated the definitions for "Match (M)," "Non-material Match (NMM)," and "Non-match (NM)" in this document. Instances where reported values and independently-calculated values do not match exactly, but agree within +/- one percent (inclusive) are indicated as a "Match" in the *Blind Replication Status Summary as of May 16, 2003, Version 2*. These instances were or would have been recorded as a "Non-material Match" in the original *Blind Replication Status Summary as of May 16, 2003*.

Sincerely,

A handwritten signature in cursive script, appearing to read "John Eringis".

John Eringis
Managing Director
BearingPoint, Incorporated

**Revised ¶¶ 138 & 139
of the Ehr/Fioretti Joint Supplemental Affidavit**

138. BearingPoint includes a sub-total reflecting the number of non-matching (NM) values for each measure family and provides a grand total of non-matching values for all of the “key measures” at the end of the chart. These totals are indicative of the progress to date on replication. The table below provides a summary of the chart.

Blind Replication Status Summary as of May 16, 2003							
	July 2002		August 2002		September 2002		Total
	CLEC	SBC	CLEC	SBC	CLEC	SBC	CLEC and SBC
Match (M)	<u>234</u> 255 (85.4 93.1%)	<u>75</u> 96 (72.1 92.3%)	<u>194</u> 204 (92.4 97.1%)	<u>36</u> 44 (81.8 100%)	<u>135</u> 139 (95.7 98.6%)	30 (100%)	<u>704</u> 768 (87.7 95.6%)
Non-Material Match (NMM)	<u>28</u> 7 (40.2 2.5%)	<u>23</u> 2 (22.1 1.9%)	<u>40</u> 0 (4.8 0%)	<u>8</u> 0 (18.2 0%)	<u>5</u> 1 (3.6 0.7%)	0 (0%)	<u>74</u> 10 (9.2 1.3%)
Non-Match (NM)	12 (4.4%)	6 (5.8%)	6 2 (2.8 2.9%)	0 (0%)	1 (0.7%)	0 (0%)	25 (3.1%)
Total Evaluated	274 (100%)	104 (100%)	210 (100%)	44 (100%)	141 (100%)	30 (100%)	803 (100%)
Total Possible Key Measures ⁸⁰	385	162	385	162	372	158	1624

139. As is evident from the table, BearingPoint has been able to replicate or “match” over 87.95% of the key measures evaluated to date for July through September 2002 based on a 1% deviation standard. Of the remaining sub-measures, there were over 91% of the sub-measures that matched based on a 5% materiality threshold (i.e., “non-material matches”), accounting for a total match of 96.9% of the sub-measures evaluated during this time period. Finally, as we show below in our analysis of the PMR5-2 matrix, the

⁸⁰ The difference in ‘Total Possible Key Measures’ from July and August to September is due to the migration of performance reporting from the MorTel system to the ICS/DSS platform. These measures, while reported together, have been evaluated separately by BearingPoint. With the transition for these measures complete as of September, the totals for September are smaller.

**Revised Page 9
of the Supplemental Brief**

observations under PMR5-2. BearingPoint has been able to replicate 87.795.6% of the key measures evaluated so far. See id. ¶ 138. But that number jumps to 96.9% when only “material” differences between the reported and calculated values are considered. See id. ¶ 139.⁶ Because E&Y did not include blind replication as part of its audit of Michigan Bell’s performance measurements, there is no way to compare BearingPoint’s current results on PMR5-2 with E&Y’s findings. Nevertheless, SBC has analyzed the current status of BearingPoint’s blind replication test and, with respect to the critical performance measurements, has explained every occasion where BearingPoint has been unable to replicate SBC’s reported results. See id. ¶¶ 140-144 & Attach. E. BearingPoint’s replication effort will continue for months to come, but the critical point is that nothing that BearingPoint is currently finding calls into question E&Y’s conclusion that these performance measurements are accurate and reliable.

BearingPoint’s testing under PMR5-3 (business rule calculations) and PMR5-4 (business rule exclusions) verifies that SBC Midwest’s reported results are consistent with its documentation and stated objectives. See id. ¶ 145. BearingPoint uses the published business rules as the primary source of documentation and applies a strict, literal interpretation of the business rules in that evaluation. SBC has provided a detailed analysis of each observation and exception identified by BearingPoint issued under either PMR5-3 or PMR5-4. See id. ¶¶ 145-157 & Attach. F (analyzing each observation and exception listed in the “Comments” column of BearingPoint’s PMR5 Status Summary Chart included as Attachment D). With respect to the

⁶ A non-match is “material” if the difference between the reported and calculated results was 5% or greater or if the difference would have caused a change in the originally reported performance result on the Hit or Miss Report – i.e., whether it would have changed a “Hit” for a parity or benchmark measure to a “Miss,” or vice versa. See Dolan/Horst Second Joint Aff. ¶ 18 (WC Docket No. 03-16) (Reply App., Tab 7).