

I am Hearing Impaired and I have been having complaints about those peoples been hanging up my Relay Calls and it is very frustrating and I would like to have this taken care of please. I am Type 2 diabetes and what if something happend to me and I could not get the calls through???? This is very important to me and would appreciate your help to get this problem work out please. What if something happen and we could not get through the important calls such as Doctor appoitments and emergency calls to get help before it is too late. I would appreciate if you could get this solved and work this out to others to handle the relay calls please. It would be nice to train those peoples to handle the Relay calls than hang up on us please. Make them aware of this situation please. We need all the help we can get to make conservation going smoothly. Thank you for your time to read this and try your best to have this taken care of. Have a nice day!!!