

98-170

**From:** Tim Murray  
**To:** Mike Powell  
**Date:** Thu, May 15, 2003 9:51 PM  
**Subject:** FCC should do more re: wireless

EX PARTE OR LATE FILED

Tim Murray  
3750 S Midland Dr #194  
Roy, UT 84067

May 15, 2003

Chair Michael Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

RECEIVED

JUN 26 2003

Federal Communications Commission  
Office of the Secretary

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

The FCC needs to:

- Set service and billing standards, or let states set their own standards. I want an accurate and understandable bill. Get rid of the fine print and 'gotcha' clauses in cell phone contracts.
- Help me compare offers when I'm shopping for service by requiring standard, plain language disclosures of prices and terms in an easy to use format, similar to nutrition labels on food or the required disclosures on credit card offers.
- Require carriers to provide useful coverage maps, or disclose in some manner "dead zones" that consumers are likely to encounter in their local calling area.
- Ensure I have real choice by enforcing the number portability deadline of November 2003, so I can keep my phone number if I change carriers.
- Require carriers to grant new customers a reasonable trial period, allowing them to return the phone and cancel a service contract, without penalty, if they wish.
- Expand options for 911 use by requiring phones to use any strong analog signal available to it. Require the cell phone industry to stop dragging their feet in implementing wireless enhanced 911 (which will allow emergency call centers to locate callers.)

Thank you for your consideration.

Sincerely,

Tim Murray

EX PARTE OR LATE FILED

RECEIVED

JUN 26 2003

Federal Communications Commission  
Office of the Secretary

**From:** martin perry  
**To:** Mike Powell  
**Date:** Fri, May 16, 2003 9:49 PM  
**Subject:** FCC should do more re: wireless

martin perry  
15 bayview street  
Massapequa, NY 11758

EX PARTE OR LATE FILED

May 16, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

RECEIVED

JUN 26 2003

Federal Communications Commission  
Office of the Secretary

Dear Chair Powell:

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Of course I realize that the FCC is powerless and completely politicized, being bought and paid for by interests much more powerful than the citizens of the United States, namely the corporations that pay to have their interests promoted and protected.

Agencies such as the FCC have become the servants of those they regulate and have violated the trust of the Citizens they purport to protect. But hey, why not send this out; makes one feel like you've done something.

Another dissatisfied citizen

Martin J. Perry

**RECEIVED**  
JUN 26 2003  
Federal Communications Commission  
Office of the Secretary

**From:** Paula Farmer  
**To:** Mike Powell  
**Date:** Sat, May 17, 2003 4:41 PM  
**Subject:** FCC should do more re: wireless

Paula Farmer  
634 Flatwoods Rd  
Leesburg, FL 34748

May 17, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Paula Farmer

**From:** tahirih williams  
**To:** Mike Powell  
**Date:** Sun, May 18, 2003 3:52 AM  
**Subject:** FCC should do more re: wireless

tahirih williams  
1800 northwood drive Apt H-58  
juneau, AK 99801

May 18, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Tahirih Williams

**From:** Glenn Hayataka  
**To:** Mike Powell  
**Date:** Sun, May 18, 2003 9:12 PM  
**Subject:** FCC should do more re: wireless

Glenn Hayataka  
2618 Redcoat Drive  
Alexandria, VA 22303

May 18, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Glenn Hayataka

**From:** David Tom  
**To:** Mike Powell  
**Date:** Mon, May 19, 2003 12:34 AM  
**Subject:** FCC should do more re: wireless

David Tom  
5 Monte Diablo  
San Mateo, CA 94401

May 19, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

David Tom

**From:** John Cloud  
**To:** Mike Powell  
**Date:** Mon, May 19, 2003 11:09 PM  
**Subject:** FCC should do more re: wireless

John Cloud  
598 Campbell Ave.  
West Haven, CT 06516

May 19, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

John Cloud

**From:** pat lofton  
**To:** Mike Powell  
**Date:** Tue, May 20, 2003 10:05 AM  
**Subject:** FCC should do more re: wireless

pat lofton  
401 claude harris dr  
mobile, AL 36608

May 20, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-A204  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

pat lofton

**From:** Whit Landvater  
**To:** Mike Powell  
**Date:** Tue, May 20, 2003 2:55 PM  
**Subject:** FCC should do more re: wireless

Whit Landvater  
POBox 2718  
Gardnerville, NEVADA 89410

May 20, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Whit Landvater

**From:** Paul Hitz  
**To:** Mike Powell  
**Date:** Wed, May 21, 2003 12:47 PM  
**Subject:** FCC should do more re: wireless

Paul Hitz  
603 E Washington St  
Mt Carroll, IL 61053-1435

May 21, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Paul Hitz

**From:** Howard Moore  
**To:** Mike Powell  
**Date:** Wed, May 21, 2003 3:49 PM  
**Subject:** FCC should do more re: wireless

Howard Moore  
4551 North Avenue  
San Diego, CA 92116-2680

May 21, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

Howard Moore

**From:** Joanne McArdle  
**To:** Mike Powell  
**Date:** Thu, May 22, 2003 8:37 AM  
**Subject:** FCC should do more re: wireless

Joanne McArdle  
1234 Vinewood  
Wyandotte, MI 48192-4939

May 22, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Joanne McAde

**From:** Steven Raccagni  
**To:** Mike Powell  
**Date:** Thu, May 22, 2003 9:57 AM  
**Subject:** FCC should do more re: wireless

Steven Raccagni  
19 Vincent Street  
Hamden, CT 06518-2914

May 22, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

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Sincerely,

Steven C. Raccagni

**From:** Mary Moses  
**To:** Mike Powell  
**Date:** Thu, May 22, 2003 12:38 PM  
**Subject:** FCC should do more re: wireless

Mary Moses  
637 Silver Lake Dr.  
Portage, WI 53901

May 22, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Mary E. Moses

**From:** Brian Sapp  
**To:** Mike Powell  
**Date:** Thu, May 22, 2003 6:22 PM  
**Subject:** FCC should do more re: wireless

Brian Sapp  
1128 Carmona Ave  
Los Angeles, CA 90019

May 22, 2003

Federal Communications Commission Chair Michael K. Powell  
445 12th St SW  
Rm 8-B201  
Washington, DC 20554

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