

From: Mark Chaffin
To: Mike Powell
Date: Fri, May 23, 2003 10:31 AM
Subject: FCC should do more re: wireless

Mark Chaffin
70 MacArthur Dr.
Glenville, NY 12302

May 23, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

The FCC needs to:

- Set service and billing standards, or let states set their own standards. I want an accurate and understandable bill. Get rid of the fine print and 'gotcha' clauses in cell phone contracts.
- Help me compare offers when I'm shopping for service by requiring standard, plain language disclosures of prices and terms in an easy to use format, similar to nutrition labels on food or the required disclosures on credit card offers.
- Require carriers to provide useful coverage maps, or disclose in some manner "dead zones" that consumers are likely to encounter in their local calling area.
- Ensure I have real choice by enforcing the number portability deadline of November 2003, so I can keep my phone number if I change carriers.
- Require carriers to grant new customers a reasonable trial period, allowing them to return the phone and cancel a service contract, without penalty, if they wish.
- Expand options for 911 use by requiring phones to use any strong analog signal available to it. Require the cell phone industry to stop dragging their feet in implementing wireless enhanced 911 (which will allow emergency call centers to locate callers.)

Thank you for your consideration.

Sincerely,

Rev. Mark Chaffin

From: Jan MacKay
To: Mike Powell
Date: Fri, May 23, 2003 11:41 AM
Subject: FCC should do more re: wireless

Jan MacKay
309 Haven St
Reading, MA 01867

May 23, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

Jan MacKay

From: Rudy Brownfield
To: Mike Powell
Date: Fri, May 23, 2003 3:11 PM
Subject: FCC should do more re: wireless

Rudy Brownfield
310 E Main
Blanchard, IA 51630

May 23, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Rudy Brownfield

From: Nicholas Nathanson
To: Mike Powell
Date: Sun, May 25, 2003 1:29 AM
Subject: FCC should do more re: wireless

Nicholas Nathanson
1848 Catalina
Laguna Beach, CA 92651

May 25, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

Nicholas Nathanson

From: Jonathan Templin
To: Mike Powell
Date: Sun, May 25, 2003 10:44 AM
Subject: FCC should do more re: wireless

Jonathan Templin
325 W 21st St #9
New York, NY 10011

May 25, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Jonathan Templin

From: Kelly Bortoluzzi
To: Mike Powell
Date: Sun, May 25, 2003 10:49 AM
Subject: FCC should do more re: wireless

Kelly Bortoluzzi
167 Allen Street
NYC, NY 10002

May 25, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

Kelly Bortoluzzi

From: Andrew Kunian
To: Mike Powell
Date: Sun, May 25, 2003 12:56 PM
Subject: FCC should do more re: wireless

Andrew Kunian
308 Marlboro St.
Boston, MA 02116

May 25, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Andrew Kunian

From: David Gutman
To: Mike Powell
Date: Sun, May 25, 2003 5:51 PM
Subject: FCC should do more re: wireless

David Gutman
423 Atlantic Avenue, #4E
Brooklyn, NY 11217

May 25, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-B201
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

David Gutman

From: Tim Murray
To: Mike Powell
Date: Thu, May 15, 2003 9:50 PM
Subject: FCC should do more re: wireless

Tim Murray
3750 S Midland Dr #194
Roy, UT 84067

May 15, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Tim Murray