

EX PARTE OR LATE FILED

01-184
95-116

From: Juan Valdés-Pagés
To: Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner
Adelstein
Date: Sun, May 25, 2003 9:46 AM
Subject: Cellular phones

Dear Hon. Commissioners:

Come November we will hopefully have the freedom to change carriers when the service is not up to par, though, perhaps, it may not be necessary, because the carriers, faced with a possible exodus, may start treating customers like customers, not slaves.

However, your business is not finished yet. The problem that follows with Phone Number Portability is that, while we may be able to take our phone number, we won't be able to take our phone. As you may know, the phone you presently have only works with the carrier that sold it to you. Even if you have the latest model with a SIM card, you can install the card in a phone that is not the same carrier's and it will not work. Just the opposite of what the SIM card is about.

Consequently, it should be in the best interest of the consumer for the Commission to look into this and correct it.

Why is it that in Europe, Asia, and elsewhere these problems are unheard of? Carriers there cooperate with each other. That's why the service there is generations ahead of the USA.

Who's fault may that be?

Juan Valdes-Pages
Miami

RECEIVED

JUN 26 2003

Federal Communications Commission
Office of the Secretary