

JUN 03 2003

03-16

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MAY 30 2003  
FCC - MAILROOM

Dear Jonathan:

I am a 5-year employee of SBC communications, and enjoy my job and the customers I meet.

I am writing in reference to the long distance issue in Michigan that is soon to be in front of the FCC Commissioners, perhaps as soon as next month.

I ask that you vote in favor for the giving Michigan long distance.

Customers mention this to me quite a bit, and with the OK of the FCC, SBC can offer a greater variety in their calling plans, thus helping the consumer with more choice and helping a worker like me keep his job, something that is more and more iffy in the telecommunications market, at SBC or as a whole.

I believe that the company that I work for is a good company for the most part. I get frustrated by the politics or the strong-arming of the upper management in the company, who would like to keep as much of the pie as they can. Can you blame them? How would you feel if you were the leader or a phone company and an AT&T or MCI undercut you due to government loopholes? That is not competition, it is cream skimming, and because of this it takes sometimes a month to get a tool that you need, or no overtime to fix customers that depend on their phones for livelihood or even in emergency situations.

With a more well rounded plan that includes long distance, which gives us an edge to offer an overall good deal for the consumer, who I consider my real boss.

On the same token I appreciate the big picture that you take with SBC on many of the issues that arise. I don't want to work for a monopoly; I think that checks and balances are needed, and that is why the FCC is very important. All I ask is that the playing field gets leveled so that we can compete with CLEC's that undercut the services we provide, and sell them to an American Public that has no idea of the issues or consequences of such actions. I have always believed that Une-P can work, but not leasing lines from us at bottom of the barrel prices. Raise the rates.

And, finally, after reading pages and posts about the recent issue of reselling, I want to stress the importance of the two-year (I think) deadline for CLEC's to put their own equipment. Big corporations such as AT&T and MCI have no excuse when the deadline approaches; they have had enough time to get a game plan together. You will undoubtedly see lawsuits to stall, however, as the time approaches, from the simple fact that CLEC's never planned on putting in their own equipment in the first place. Rather they have SBC and other RBOC's do all the work and CLEC's rake in the cash.

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Anyhow I felt that I should take time to put my two cents worth in. The telecommunications market is very underrated. In the day and age we live in people need their Internet, their calls to family on holidays, their phones for business, etc. I appreciate the efforts of the FCC to try to bring some stability in an unstable environment, one in which I chose to work in, and am glad I did just that.

Thank you for your time,

An SBC employee.

Confirmed

DOC

JUN 03 2003

03-16

Distribution Center

Dear Michael:

I am a 5-year employee of SBC communications, and enjoy my job and the customers I meet.

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Thank you for your time,

An SBC employee.

03-16

Dear Michael:

DOCKET FILE 07/11/03

Confirmed

JUN 05 2003

Distribution Center

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LIC. ADMIN.

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Thank you for your time,

An SBC employee.

Confirmed  
JUN 03 2003 03-16  
Distribution Center

Dear Kevin:

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An SBC employee.

03-16

DOCKE

Confirmed  
JUN 13 2003  
Distribution Center

Dear Kathleen:

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LW ASLDE

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