



**Ehr/Fioretti Supplemental Reply Affidavit – Attachment A**

**MICHIGAN OSS EVALUATION PROJECT REPORT  
PERFORMANCE METRICS UPDATE**

**JUNE 30, 2003**





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**INTRODUCTION**

Pursuant to the Michigan Public Service Commission's (MPSC) order of January 13, 2003 in docket U-12320, BearingPoint is submitting this report on the progress of the Michigan Master Test Plan's Performance Metrics tests. These tests are the Data Collection and Storage Verification and Validation Review (PMR1); Metrics Definitions and Standards Development and Documentation Verification and Validation Review (PMR2); Metrics Change Management Verification and Validation Review (PMR3); Performance Measurement Restatement and Remedy Recalculation Validation Review (PMR3B); Metrics Data Integrity Verification and Validation Review (PMR4); and Metrics Calculations and Reporting Verification and Validation Review (PMR5).

The following report shows the results of these tests as of June 10, 2003, unless otherwise noted. For a detailed description of the methodologies used by BearingPoint to derive the following results, please see the October 30, 2002 OSS Evaluation Project Report for Michigan produced by BearingPoint. This report can be found at <http://www.osstesting.com>.

The following table summarizes the results for all of the 302 Performance Metrics evaluation criteria presented in this report:

Score	PMR1	PMR2	PMR3	PMR3B	PMR4	PMR5	Total
<b>Satisfied</b>	85	3	15	14	11	24	<b>152</b>
<b>Not Satisfied</b>	30	0	0	0	3	37	<b>70</b>
<b>Indeterminate</b>	11	0	0	0	26	11	<b>48</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

As indicated in its January 13, 2003 Order, BearingPoint has been directed by the MPSC to continue its evaluation activities. In those areas in which BearingPoint is still conducting testing, the results of the evaluations as described herein are subject to change.





**1. PMR1: Data Collection and Storage Verification and Validation Review**

**1.1 Results Summary**

This section identifies the evaluation criteria and test results for the Metrics Data Collection and Storage Verification and Validation Review (PMR1). The results of this test, through June 10, 2003 unless indicated otherwise, are presented below.

**1.1.1 Metrics Data Collection and Storage Processes Documentation**

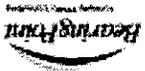
**Table 1-1: Results for Metrics Data Collection and Storage Processes Documentation**

Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-A	Metrics data collection and storage processes have complete and up-to-date documentation for the Pre-Ordering Measure Group.	Not Satisfied (In Retest)	<p>For the Pre-Ordering Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 1.1, PM 2, PM MI 10, and PM MI 16.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for several performance measurements in this measure group that will be implemented in the second and third quarters of 2003. These changes will include a change in the systems that feed ICS/DSS. The performance measures affected by the changes mentioned above include PM 1.1, 1.2, 2, MI 10, and MI 16. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>
PMR1-1-B	Metrics data collection and storage processes have complete and up-to-date documentation for the Ordering Measure Group.	Not Satisfied (In Retest)	<p>For the Ordering Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 13 and PM 13.1.</p>
PMR1-1-C	<p>Metrics data collection and storage processes have complete and up-to-date documentation for the Provisioning Measure Group.</p>	<p>Not Satisfied (In Retest)</p>	<p>For the Provisioning Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 27, PM 28, PM 29, PM 30, PM 31, PM 32, PM 33, PM 35, PM 43, PM 44, PM 45, PM 46, PM 47, PM 48, PM 49, PM 50, PM 55.1, PM 55.2, PM 55.3, PM 56, PM 56.1, PM 58, PM 59, PM 60, PM 61, PM 62, and PM 63.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for this measure group that will be implemented in the third quarter of 2003. The performance measurements previously reported out of the Regulatory Reporting System (RRS) will now be reported out of the ICS/DSS system. Forty-seven (47) of the Provisioning performance measurements will be affected by these changes. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>
PMR1-1-D	<p>Metrics data collection and storage processes have complete and up-to-date documentation for the Maintenance and Repair Measure Group.</p>	<p>Not Satisfied (In Retest)</p>	<p>For the Maintenance and Repair Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 30, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 37, PM 37.1, PM 38, PM 39, PM 40, PM 41, PM 42, PM 52, PM 53, PM 54, PM 54.1,</p>



Test Reference	Evaluation Criteria	Result	Comments
			<p>PM 65, PM 65.1, PM 66, PM 67, PM 68, and PM 69.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for this measure group that will be implemented in the third quarter of 2003. The performance measurements reported out of RRS will be reported out of the ICS/DSS system. Eighteen (18) of the Maintenance and Repair performance measurements will be affected by these changes. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>
PMR1-1-E	Metrics data collection and storage processes have complete and up-to-date documentation for the Billing Measure Group.	Not Satisfied (In Retest)	<p>For the Billing Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 14, PM 15, PM 17, PM 18, PM 19, and PM 20.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for several performance measurements in this measure group that will be implemented by June 2003. The planned changes will remove certain manual processes used in data collection for these performance measurements. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-F	Metrics data collection and storage processes have complete and up-to-date documentation for the Miscellaneous Administrative Measure Group.	Satisfied	For the Miscellaneous Administrative Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is sufficiently complete and up-to-date. SBC Ameritech indicated that there was a change in the data flow for PM 22 in this measure group in June 2003. SBC Ameritech indicated that ICS/DSS system replaced the manual processes used to collect and report these measures. BearingPoint is in the process of determining the impact of this change on the analysis of this measure group.
PMR1-1-G	Metrics data collection and storage processes have complete and up-to-date documentation for the Interconnection Trunks Measure Group.	Not Satisfied (In Retest)	For the Interconnection Trunks Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date. BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 73, PM 74, PM 75, PM 76, and PM 78. SBC Ameritech has indicated that there will be changes in the data flow for several performance measures in this measure group that will be implemented in the second quarter of 2003. The ICS/DSS system will replace some of the manual processes used to collect and report these measures. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.

Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-H	Metrics data collection and storage processes have complete and up-to-date documentation for the Directory Assistance/Operator Services Measure Group.	Satisfied	For the Directory Assistance/Operator Services Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is complete and up-to-date. SBC Ameritech has indicated that there will be changes in the data flow for several performance measurements in this measure group that will be implemented in August 2003. A new system will replace some of the manual processes used to collect and report these measures. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.
PMR1-1-I	Metrics data collection and storage processes have complete and up-to-date documentation for the Local Number Portability Measure Group.	Not Satisfied (In Retest)	For the Local Number Portability Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date. BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 92, PM 96, PM 97, PM 98, PM 99, PM 100, and PM 101. SBC Ameritech has indicated that there will be changes in the data flow for this measure group that will be implemented in the third quarter of 2003. The performance measurements reported out of RRS will be reported out of the ICS/DSS system. Nine (9) of the Local Number Portability performance measurements will be affected by these changes. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.
PMR1-1-J	Metrics data collection and storage processes have complete and up-to-date documentation for the 911 Measure Group.	Satisfied	For the 911 Measure Group, BearingPoint has determined that SBC Ameritech has developed metrics data collection and storage process documentation. BearingPoint is still assessing whether metrics data collection and storage process documentation is sufficiently complete and up-to-date.



Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-K	Metrics data collection and storage processes have complete and up-to-date documentation for the Poles, Conduits, and Rights-of-Way Measure Group.	Satisfied	<p>For the Poles, Conduits, and Rights-of-Way Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is complete and up-to-date.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for PM 106 in this measure group that will be implemented in the second and third quarters of 2003. ICS/DSS will replace some of the manual processes used to collect and report this performance measurement. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>
PMR1-1-L	Metrics data collection and storage processes have complete and up-to-date documentation for the Collocation Measure Group.	Satisfied	<p>For the Collocation Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is sufficiently complete and up-to-date.</p> <p>SBC Ameritech has indicated that there will be a change in the data flow for PM 108 in this measure group that will be implemented in August 2003. ICS/DSS will replace some of the manual processes used to collect and report this performance measurement. BearingPoint is in the process of determining the impact of this change on the analysis of this measure group.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-M	Metrics data collection and storage processes have complete and up-to-date documentation for the Directory Assistance Database Measure Group.	Not Satisfied (In Retest)	<p>For the Directory Assistance Database Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 110, PM 111, and PM 113.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for the performance measurements in this measure group that will be implemented in the third quarter of 2003. A new system will replace some of the manual processes used to collect and report these performance measurements. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>
PMR1-1-N	Metrics data collection and storage processes have complete and up-to-date documentation for the Coordinated Conversions Measure Group.	Not Satisfied (In Retest)	<p>For the Coordinated Conversions Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 30, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM 114, PM 114.1, PM 115, PM 115.1, and PM 115.2.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for the performance measurements in this measure group that will be implemented in August 2003. A new system will replace some of the manual processes used to collect and report these performance measurements. BearingPoint will determine the impact of these changes on the analysis of this measure group.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-O	Metrics data collection and storage processes have complete and up-to-date documentation for the NXX Measure Group.	Satisfied	<p>For the NXX Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is sufficiently complete and up-to-date.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for several performance measurements in this measure group that will be implemented in the second and third quarters of 2003. The ICS/DSS system will replace some of the manual processes used to collect and report these performance measurements. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>
PMR1-1-P	Metrics data collection and storage processes have complete and up-to-date documentation for the Bona Fide Requests Measure Group.	Satisfied	<p>For the Bona Fide Requests Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is complete and up-to-date.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for PM 120 and PM 121 in this measure group that will be implemented in the second and third quarter of 2003. The ICS/DSS system will replace the manual processes used to collect and report these performance measurements. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group. In addition, SBC Ameritech provided and BearingPoint reviewed documentation related to a system change in January 2003, in which the current Bona Fide Requests Access Database was replaced by a new SQL Server Database.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-Q	Metrics data collection and storage processes have complete and up-to-date documentation for the Facility Modifications Measure Group.	Not Satisfied (In Retest)	<p>For the Facility Modifications Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM CW 11 and PM WI 9.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for several performance measurements in this measure group that will be implemented in the second quarter of 2003. The ICS/DSS system will replace some of the manual processes used to collect and report these performance measurements. Seven (7) of the Facility Modifications Measure Group performance measurements will be affected by this change. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-1-R	Metrics data collection and storage processes have complete and up-to-date documentation for the Other Measure Group.	Not Satisfied (In Retest)	<p>For the Other Measures Measure Group, BearingPoint has determined that metrics data collection and storage process documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 188, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not consistently present an adequate depiction of the flow of data from the source systems to the performance measurement reporting systems for certain performance measurements. The affected performance measurements are PM CW 5, PM IN 1, PM MI 14, PM MI 15, PM WI 1, and PM WI 2.</p> <p>SBC Ameritech has indicated that there will be changes in the data flow for several performance measurements in this measure group that will be implemented in the second and third quarters of 2003. The ICS/DSS system will replace some of the manual processes used to collect and report these performance measurements. Three (3) of the Other Measure Group performance measurements will be affected by these changes. BearingPoint is in the process of determining the impact of these changes on the analysis of this measure group.</p>

1.1.2 Metrics Data Processing and Technical Requirements Documentation

**Table 1-2: Results for Metrics Data Processing and Technical Requirements Documentation**

Test Reference	Evaluation Criteria	Result	Comments
PMR1-2-A	Metrics data processing and technical requirements documentation is complete and up-to-date for the Pre-Ordering Measure Group.	Not Satisfied (In Retest)	<p>For the Pre-Ordering Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM 1.1 and PM 4.</p>
PMR1-2-B	Metrics data processing and technical requirements documentation is complete and up-to-date for the Ordering Measure Group.	Not Satisfied (In Retest)	<p>For the Ordering Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM 5, PM 5.2, PM 6, PM 7, PM 7.1, PM 8, PM 9, PM 10, PM 10.1, PM 10.2, PM 10.3, PM 10.4, PM 11, PM 11.1, PM 11.2, PM 13, PM 13.1, and PM MI 2.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-2-C	Metrics data processing and technical requirements documentation is complete and up-to-date for the Provisioning Measure Group.	Not Satisfied (In Retest)	<p>For the Provisioning Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM 55.1, PM 56, and PM 56.1.</p>
PMR1-2-D	Metrics data processing and technical requirements documentation is complete and up-to-date for the Maintenance and Repair Measure Group.	Not Satisfied (In Retest)	<p>For the Maintenance and Repair Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM 54 and PM 54.1</p>
PMR1-2-E	Metrics data processing and technical requirements documentation is complete and up-to-date for the Billing Measure Group.	Not Satisfied (In Retest)	<p>For the Billing Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM 14 and PM 18.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR1-2-F	Metrics data processing and technical requirements documentation is complete and up-to-date for the Miscellaneous Administrative Measure Group.	Satisfied	For the Miscellaneous Administrative Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is complete and up-to-date.
PMR1-2-G	Metrics data processing and technical requirements documentation is complete and up-to-date for the Interconnection Trunks Measure Group.	Not Satisfied (In Retest)	<p>For the Interconnection Trunks Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurement is PM 73.</p>
PMR1-2-H	Metrics data processing and technical requirements documentation is complete and up-to-date for the Directory Assistance/Operator Services Measure Group.	Satisfied	For the Directory Assistance/Operator Services Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is complete and up-to-date.
PMR1-2-I	Metrics data processing and technical requirements documentation is complete and up-to-date for the Local Number Portability Measure Group.	Not Satisfied (In Retest)	<p>For the Local Number Portability Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM 91, PM 93, and PM 95.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR1-2-J	Metrics data processing and technical requirements documentation is complete and up-to-date for the 911 Measure Group.	Indeterminate	For the 911 Measure Group, BearingPoint determined that SBC Ameritech has developed metrics data processing and technical requirements documentation. BearingPoint is assessing whether the metrics data processing and technical requirements documentation is sufficiently complete and up-to-date.
PMR1-2-K	Metrics data processing and technical requirements documentation is complete and up-to-date for the Poles, Conduits, and Rights-of-Way Measure Group.	Not Satisfied (In Retest)	<p>For the Poles, Conduits, and Rights of Way Measure Group, BearingPoint determined that metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurement is PM 105.</p>
PMR1-2-L	Metrics data processing and technical requirements documentation is complete and up-to-date for the Collocation Measure Group.	Satisfied	For the Collocation Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is complete and up-to-date.
PMR1-2-M	Metrics data processing and technical requirements documentation is complete and up-to-date for the Directory Assistance Database Measure Group.	Satisfied	For the Directory Assistance Database Measure Group, BearingPoint determined that metrics data processing and technical requirements documentation is complete and up-to-date.
PMR1-2-N	Metrics data processing and technical requirements documentation is complete and up-to-date for Coordinated Conversions Measure Group.	Satisfied	For the Coordinated Conversions Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is complete and up-to-date.

Test Reference	Evaluation Criteria	Result	Comments
PMR1-2-O	Metrics data processing and technical requirements documentation is complete and up-to-date for the NXX Measure Group.	Indeterminate	For the NXX Measure Group, BearingPoint determined that SBC Ameritech has developed metrics data processing and technical requirements documentation. BearingPoint is assessing whether the metrics data processing and technical requirements documentation is sufficiently complete and up-to-date.
PMR1-2-P	Metrics data processing and technical requirements documentation is complete and up-to-date for the Bona Fide Requests Measure Group.	Satisfied	For the Bona Fide Requests Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is complete and up-to-date.
PMR1-2-Q	Metrics data processing and technical requirements documentation is complete and up-to-date for the Facility Modifications Measure Group.	Satisfied	For the Facilities Modification Measure Group, BearingPoint has determined that the metrics data processing and technical requirements documentation is complete and up-to-date.
PMR1-2-R	Metrics data processing and technical requirements documentation is complete and up-to-date for the Other Measure Group.	Not Satisfied (In Retest)	<p>For the Other Measures Measure Group, BearingPoint determined that metrics data processing and technical requirements documentation is not sufficiently complete and up-to-date.</p> <p>BearingPoint issued Exception 187, Version 4 on June 3, 2003, which states that SBC Ameritech's technical documentation does not adequately document the calculation logic applied to reporting data used in the calculation of certain SBC Ameritech published performance measurements. The affected performance measurements are PM MI 9, PM MI 12, and PM MI 13.</p>

1.1.3 Metrics Data Processing and Storage Capacity Management

**Table 1-3: Results for Metrics Data Processing and Storage Capacity Management**

Test Reference	Evaluation Criteria	Result	Comments
PMR1-3-A	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Pre-Ordering Measure Group.	Satisfied	<p>For the Pre-Ordering Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for the ARAF Availability Spreadsheet, ARIS/EXACT, ICS/DSS, Oracle Website Database, PRS, PRS+, RRS, SAS, Vantive, and WFA/C.</p>
PMR1-3-B	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Ordering Measure Group.	Satisfied	<p>For the Ordering Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to the processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for ICS/DSS, Oracle Website Database, PRS+, RRS, and SAS.</p>
PMR1-3-C	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Provisioning Measure Group.	Satisfied	<p>For the Provisioning Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to the processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for ICS/DSS, Oracle Website Database, PRS+, RRS, and SAS.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-3-D	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Maintenance and Repair Measure Group.	Satisfied	<p>For the Maintenance and Repair Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to the processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for the Coral Database, Oracle Website Database, PRS+, RRS, and SAS.</p>
PMR1-3-E	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Billing Measure Group.	Indeterminate	<p>For the Billing Measure Group, BearingPoint is still assessing whether SBC Ameritech has adequate capacity management procedures related to the processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for AEBS 14 Database, ALDIS Billing Data Warehouse, CABS, CAMPS, DUF Parity File (CAMPS Daily Statistical File), ICS/DSS, Loops Database, MPS Browser, Oracle Website Database, PRS, PRS+, Resend Spreadsheet, Results Summary for Stats, SAS, and Statistical Sampling Log.</p> <p>BearingPoint is still assessing ACIS, EDW, Mentor, RBS, and SOT.</p>
PMR1-3-F	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Miscellaneous Administrative Measure Group.	Satisfied	<p>For the Miscellaneous Administrative Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for CCMIS, Genesys CTI Reporting Application, Nortel Meridian Max (BCS-ACD), Nortel Meridian Max (LSC-ACD), Oracle Website Database, PRS, PRS+, RAD (CCC-ACD), and SAS.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR1-3-G	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Interconnection Trunks Measure Group.	Satisfied	<p>For the Interconnection Trunks Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to the processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for the EOI Network Database, NSDB, Oracle Website Database, PRS, PRS+, Returned Weekly Spreadsheet, RRS, and SAS.</p>
PMR1-3-H	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Directory Assistance/Operator Services Measure Group.	Satisfied	<p>For the Directory Assistance/Operator Services Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for Oracle Website Database, QMIS, PRS, PRS+, and SAS.</p>
PMR1-3-I	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the Local Number Portability Measure Group.	Satisfied	<p>For the Local Number Portability Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to the processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for ICS/DSS, Oracle Website Database, PRS+, RRS, and SAS.</p>
PMR1-3-J	Procedures are in place to ensure adequate capacity for processing and storing metrics data for the 911 Measure Group.	Satisfied	<p>For the 911 Measure Group, BearingPoint has determined that SBC Ameritech has adequate capacity management procedures related to processing and storage of metrics data.</p> <p>BearingPoint has concluded that SBC Ameritech has adequate capacity management procedures for processing and storing metrics data for the CLEC Comparison Report, Error Return Spreadsheet, Gateway RT62, ICS/DSS, Oracle Website Database, PRS, PRS+, Reseller Report, and SAS.</p>