

OSS Evaluation Project Report – Test Results

Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
	September 2002	92	22	70	23.9%
Local Number Portability	July 2002	72	34	17	≤76.4%
	August 2002	72	7	5	≤93.1%
	September 2002	72	5	0	≤100%
911	July 2002	40	36	3	≤92.5%
	August 2002	40	36	3	≤92.5%
	September 2002	40	36	3	≤92.5%
Poles, Conduits, and Rights-of-Way	July 2002	22	0	22	0%
	August 2002	22	13	9	59.1%
	September 2002	22	0	19	≤13.6%
Collocation	July 2002	94	94	0	100%
	August 2002	94	94	0	100%
	September 2002	94	94	0	100%
Directory Assistance Database	July 2002	20	20	0	100%
	August 2002	20	20	0	100%
	September 2002	20	20	0	100%
Coordinated Conversions	July 2002	80	60	20	75%
	August 2002	80	41	39	51.3%
	September 2002	80	65	15	81.3%
NXX	July 2002	18	12	0	≤100%
	August 2002	18	12	0	≤100%
	September 2002	18	12	0	≤100%
Bona Fide Requests	July 2002	10	10	0	100%
	August 2002	10	10	0	100%

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Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
	September 2002	10	10	0	100%
Facilities Modification	July 2002	511	317	2	≤99.6%
	August 2002	511	315	0	≤100%
	September 2002	511	315	0	≤100%
Other	July 2002	199	136	4	≤98.0%
	August 2002	199	126	4	≤98.0%
	September 2002	199	125	4	≤98.0%



**Table 5-8: PMR5-3 – Scoring for Consistency with Documented Calculation Rules**

Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
Pre-Ordering	July 2002	592	0	340	≤42.6%
	August 2002	592	0	334	≤43.6%
	September 2002	592	0	334	≤43.6%
Ordering	July 2002	736	0	393	≤46.6%
	August 2002	736	0	393	≤46.6%
	September 2002	736	0	144	≤80.4%
Provisioning	July 2002	12,294	0	927	≤92.5%
	August 2002	12,294	0	880	≤92.8%
	September 2002	12,294	0	880	≤92.8%
Maintenance & Repair	July 2002	5,912	0	1,410	≤76.2%
	August 2002	5,912	0	1,308	≤77.9%
	September 2002	5,912	0	1,308	≤77.9%
Billing	July 2002	51	5	6	≤88.2%
	August 2002	The score for PMR5-2 for the Billing Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	51	5	6	≤88.2%
Miscellaneous Administrative	July 2002	The score for PMR5-2 for the Miscellaneous Administrative Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Miscellaneous Administrative Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Miscellaneous Administrative Measure Group was below the 95% benchmark for September 2002			n/a
Interconnection Trunks	July 2002	196	35	0	≤100%
	August 2002	196	35	0	≤100%
	September 2002	196	35	3	≤98.5%



Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
Directory Assistance/Operator Services	July 2002	The score for PMR5-2 for the Directory Assistance/Operator Services Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Directory Assistance/Operator Services Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Directory Assistance/Operator Services Measure Group was below the 95% benchmark for September 2002			n/a
Local Number Portability	July 2002	The score for PMR5-2 for the Local Number Portability Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Local Number Portability Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	72	0	0	≤100%
911	July 2002	The score for PMR5-2 for the 911 Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the 911 Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the 911 Measure Group was below the 95% benchmark for September 2002			n/a
Poles, Conduits, and Rights-of-Way	July 2002	The score for PMR5-2 for the Poles, Conduits, and Rights-of-Way Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Poles, Conduits, and Rights-of-Way Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Poles, Conduits, and Rights-of-Way Measure Group was below the 95% benchmark for September 2002			n/a
Collocation	July 2002	94	70	0	≤100%
	August 2002	94	70	0	≤100%
	September 2002	94	70	0	≤100%
Directory Assistance Database	July 2002	20	5	0	≤100%
	August 2002	20	5	0	≤100%



Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
	September 2002	20	5	0	≤100%
Coordinated Conversions	July 2002	The score for PMR5-2 for the Coordinated Conversions Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Coordinated Conversions Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Coordinated Conversions Measure Group was below the 95% benchmark for September 2002			n/a
NXX	July 2002	18	0	0	≤100%
	August 2002	18	0	0	≤100%
	September 2002	18	0	0	≤100%
Bona Fide Requests	July 2002	10	10	0	100%
	August 2002	10	10	0	100%
	September 2002	10	10	0	100%
Facilities Modification	July 2002	511	0	4	≤99.2%
	August 2002	511	0	4	≤99.2%
	September 2002	511	0	4	≤99.2%
Other	July 2002	199	30	46	≤76.9%
	August 2002	199	30	34	≤82.9%
	September 2002	199	30	34	≤82.9%

**Table 5-9: PMR5-4 – Scoring for Consistency with Documented Exclusions Rules**

Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
Pre-Ordering	July 2002	592	0	15	≤97.5%
	August 2002	592	0	138	≤76.7%
	September 2002	592	0	0	≤100%
Ordering	July 2002	736	0	292	≤60.3%
	August 2002	736	0	280	≤62.0%
	September 2002	736	0	247	≤66.4%
Provisioning	July 2002	12,294	0	593	≤95.2%
	August 2002	12,294	0	354	≤97.1%
	September 2002	12,294	0	354	≤97.1%
Maintenance & Repair	July 2002	5,912	0	116	≤98.0%
	August 2002	5,912	0	0	≤100%
	September 2002	5,912	0	0	≤100%
Billing	July 2002	51	5	10	≤80.4%
	August 2002	The score for PMR5-2 for the Billing Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	51	5	10	≤80.4%
Miscellaneous Administrative	July 2002	The score for PMR5-2 for the Miscellaneous Administrative Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Miscellaneous Administrative Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Miscellaneous Administrative Measure Group was below the 95% benchmark for September 2002			n/a
Interconnection Trunks	July 2002	196	35	20	≤89.8%
	August 2002	196	35	20	≤89.8%
	September 2002	196	35	23	≤88.3%

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Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
Directory Assistance/Operator Services	July 2002	The score for PMR5-2 for the Directory Assistance/Operator Services Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Directory Assistance/Operator Services Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Directory Assistance/Operator Services Group was below the 95% benchmark for September 2002			n/a
Local Number Portability	July 2002	The score for PMR5-2 for the Local Number Portability Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Local Number Portability Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	72	0	56	≤22.2%
911	July 2002	The score for PMR5-2 for the 911 Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the 911 Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the 911 Measure Group was below the 95% benchmark for September 2002			n/a
Poles, Conduits, and Rights-of-Way	July 2002	The score for PMR5-2 for the Poles, Conduits, and Rights-of-Way Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Poles, Conduits, and Rights-of-Way Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Poles, Conduits, and Rights-of-Way Measure Group was below the 95% benchmark for September 2002			n/a
Collocation	July 2002	94	70	0	≤100%
	August 2002	94	70	0	≤100%
	September 2002	94	70	0	≤100%
Directory Assistance Database	July 2002	20	5	10	≤50.0%
	August 2002	20	5	10	≤50.0%
	September 2002	20	5	10	≤50.0%

Measure Groups	Months	Total Values	Values Validated	Values in Error	Score
Coordinated Conversions	July 2002	The score for PMR5-2 for the Coordinated Conversions Measure Group was below the 95% benchmark for July 2002			n/a
	August 2002	The score for PMR5-2 for the Coordinated Conversions Measure Group was below the 95% benchmark for August 2002			n/a
	September 2002	The score for PMR5-2 for the Coordinated Conversions Measure Group was below the 95% benchmark for September 2002			n/a
NXX	July 2002	18	0	0	≤100%
	August 2002	18	0	0	≤100%
	September 2002	18	0	0	≤100%
Bona Fide Requests	July 2002	10	10	0	100%
	August 2002	10	10	0	100%
	September 2002	10	10	0	100%
Facilities Modification	July 2002	511	0	2	≤99.6%
	August 2002	511	0	0	≤100%
	September 2002	511	0	0	≤100%
Other	July 2002	199	30	45	≤77.4%
	August 2002	199	30	45	≤77.4%
	September 2002	199	30	45	≤77.4%

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# **Errata**

**07/01/03**



**INTRODUCTION**

Pursuant to the Michigan Public Service Commission's (MPSC) order of January 13, 2003 in docket U-12320, BearingPoint is submitting this report on the progress of the Michigan Master Test Plan's Performance Metrics tests. These tests are the Data Collection and Storage Verification and Validation Review (PMR1); Metrics Definitions and Standards Development and Documentation Verification and Validation Review (PMR2); Metrics Change Management Verification and Validation Review (PMR3); Performance Measurement Restatement and Remedy Recalculation Validation Review (PMR3B); Metrics Data Integrity Verification and Validation Review (PMR4); and Metrics Calculations and Reporting Verification and Validation Review (PMR5).

The following report shows the results of these tests as of June 10, 2003, unless otherwise noted. For a detailed description of the methodologies used by BearingPoint to derive the following results, please see the October 30, 2002 OSS Evaluation Project Report for Michigan produced by BearingPoint. This report can be found at <http://www.osstesting.com>.

The following table summarizes the results for all of the 302 Performance Metrics evaluation criteria presented in this report:

<b>Score</b>	<b>PMR1</b>	<b>PMR2</b>	<b>PMR3</b>	<b>PMR3B</b>	<b>PMR4</b>	<b>PMR5</b>	<b>Total</b>
<b>Satisfied</b>	85	3	15	14	11	24	<b>152</b>
<b>Not Satisfied</b>	30	0	0	0	3	317	<b>6470</b>
<b>Indeterminate</b>	11	0	0	0	26	174	<b>5448</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

As indicated in its January 13, 2003 Order, BearingPoint has been directed by the MPSC to continue its evaluation activities. In those areas in which BearingPoint is still conducting testing, the results of the evaluations as described herein are subject to change.



**INTRODUCTION**

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The following table summarizes the results for all of the 302 Performance Metrics evaluation criteria presented in this report:

Score	PMR1	PMR2	PMR3	PMR3B	PMR4	PMR5	Total
<b>Satisfied</b>	85	3	15	14	11	24	<b>152</b>
<b>Not Satisfied</b>	30	0	0	0	3	31	<b>64</b>
<b>Indeterminate</b>	11	0	0	0	26	17	<b>54</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

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# **Errata**

**07/14/03**



**INTRODUCTION**

Pursuant to the Michigan Public Service Commission’s (MPSC) order of January 13, 2003 in docket U-12320, BearingPoint is submitting this report on the progress of the Michigan Master Test Plan’s Performance Metrics tests. These tests are the Data Collection and Storage Verification and Validation Review (PMR1); Metrics Definitions and Standards Development and Documentation Verification and Validation Review (PMR2); Metrics Change Management Verification and Validation Review (PMR3); Performance Measurement Restatement and Remedy Recalculation Validation Review (PMR3B); Metrics Data Integrity Verification and Validation Review (PMR4); and Metrics Calculations and Reporting Verification and Validation Review (PMR5).

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<b>Score</b>	<b>PMR1</b>	<b>PMR2</b>	<b>PMR3</b>	<b>PMR3B</b>	<b>PMR4</b>	<b>PMR5</b>	<b>Total</b>
<b>Satisfied</b>	85	3	15	14	104	24	<b>1512</b>
<b>Not Satisfied</b>	30	0	0	0	3	31	<b>64</b>
<b>Indeterminate</b>	11	0	0	0	276	17	<b>554</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

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**INTRODUCTION**

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<b>Score</b>	<b>PMR1</b>	<b>PMR2</b>	<b>PMR3</b>	<b>PMR3B</b>	<b>PMR4</b>	<b>PMR5</b>	<b>Total</b>
<b>Satisfied</b>	85	3	15	14	10	24	<b>151</b>
<b>Not Satisfied</b>	30	0	0	0	3	31	<b>64</b>
<b>Indeterminate</b>	11	0	0	0	27	17	<b>55</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

As indicated in its January 13, 2003 Order, BearingPoint has been directed by the MPSC to continue its evaluation activities. In those areas in which BearingPoint is still conducting testing, the results of the evaluations as described herein are subject to change.



Table 4-1: PMR4 Evaluation Criteria and Results At-A-Glance

Criteria	Measure Group																	
	Pre-ordering	Ordering	Provisioning	Maintenance & Repair	Billing	Miscellaneous Administrative	Interconnection Trunks	Directory Assistance / Operator Services	Local Number Portability	911	Poles, Conduits and Rights-of-Way	Collocation	Directory Assistance Database	Coordinated Conversions	NXX	Bona Fide Requests	Facilities Modification	Other
Required source records are included in data used to calculate measures.	S	I	I	S	S	NA	NA	NA	I	NA	NA	NA	NA	S	NA	NA	NA	I
Inappropriate records are not present in process data used to calculate measures.	S	I	I	S	S	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	I
Records in processed data used to calculate measures are consistent with unprocessed data from source systems.	I	I	I	I	I	NA	I	NA	I	N	NA	NA	NA	S	I	S	I	I
Data fields in processed data used to calculate measures are consistent with unprocessed data from source systems.	I	I	I	I	I	NA	I	NA	I	N	NA	NA	NA	S	I	S	I	I

KEY: I = Indeterminate S = Satisfied N = Not Satisfied NA = Not Applicable



Table 4-1: PMR4 Evaluation Criteria and Results At-A-Glance

Criteria	Pre-ordering	Ordering	Provisioning	Maintenance & Repair	Billing	Miscellaneous Administrative	Interconnection Trunks	Directory Assistance / Operator Services	Local Number Portability	911	Poles, Conduits and Rights-of-Way	Collocation	Directory Assistance Database	Coordinated Conversions	NXX	Bona Fide Requests	Facilities Modification	Other
Required source records are included in data used to calculate measures.	S	I	I	S	S	NA	NA	NA	I	NA	NA	NA	NA	S	NA	NA	NA	I
Inappropriate records are not present in process data used to calculate measures.	S	I	I	S	S	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	I
Records in processed data used to calculate measures are consistent with unprocessed data from source systems.	I	I	I	I	I	NA	I	NA	I	N	NA	NA	NA	S	I	S	I	I
Data fields in processed data used to calculate measures are consistent with unprocessed data from source systems.	I	I	I	I	I	NA	I	NA	I	N	NA	NA	NA	N	I	S	I	I

KEY: I = Indeterminate S = Satisfied N = Not Satisfied NA = Not Applicable



<p>PMR4-4-E</p>	<p>Data fields in processed data used to calculate measures in the Billing Measure Group are consistent with those in unprocessed data from source systems.</p>	<p><u>Satisfied/Indeterminate</u></p>	<p>BearingPoint is still analyzing whether data fields in processed data used to calculate measures in the Billing Measure Group are consistent with those in unprocessed data from source systems.</p> <p>BearingPoint is using the benchmark that 95 percent of sample field values in processed data are consistent with those in unprocessed data from source systems for each measure set evaluated in the measure group.</p> <p>One measure set has been evaluated and three measure sets are still being evaluated:</p> <ol style="list-style-type: none"> <li>1. PM 14 (CLEC Aggregate)</li> <li>2. ACIS portion of PM 17 (CLEC Aggregate)</li> <li>3. AEBS portion of PM 18 (CLEC Aggregate)</li> <li>4. PM 19 (Test CLEC)</li> </ol> <p>A fifth measure set was to be evaluated using BearingPoint Test CLEC transaction records related to PM 17. It was later determined that there was no record-level unique identifiers to map the unprocessed data to SBC Ameritech's processed data.</p> <p>A sixth measure set was to be evaluated using a sample of CLEC aggregate records related to PM 19. It was later determined that the data for this measure set could not be evaluated using the technique devised for this evaluation criterion.</p> <p>A seventh measure set was to be evaluated using a sample of CLEC aggregate records related to PM 16. It was later determined that SBC Ameritech uses unprocessed data to calculate the numerator of PM 16. Therefore, data integrity analysis for the numerator of PM 16 was not performed. Additionally, processed data used to calculate the denominator of PM 16 is the same data used to calculate the denominator of PM 19, therefore the data for denominator of PM 16 could not be evaluated using the technique devised for this evaluation criterion.</p> <p>An eighth measure set was to be evaluated using a sample of CLEC</p>
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<p>PMR4-4-E</p>	<p>Data fields in processed data used to calculate measures in the Billing Measure Group are consistent with those in unprocessed data from source systems.</p>	<p>Indeterminate</p>	<p>BearingPoint is still analyzing whether data fields in processed data used to calculate measures in the Billing Measure Group are consistent with those in unprocessed data from source systems.</p> <p>BearingPoint is using the benchmark that 95 percent of sample field values in processed data are consistent with those in unprocessed data from source systems for each measure set evaluated in the measure group.</p> <p>One measure set has been evaluated and three measure sets are still being evaluated:</p> <ol style="list-style-type: none"> <li>1. PM 14 (CLEC Aggregate)</li> <li>2. ACIS portion of PM 17 (CLEC Aggregate)</li> <li>3. AEBS portion of PM 18 (CLEC Aggregate)</li> <li>4. PM 19 (Test CLEC)</li> </ol> <p>A fifth measure set was to be evaluated using BearingPoint Test CLEC transaction records related to PM 17. It was later determined that there was no record-level unique identifiers to map the unprocessed data to SBC Ameritech's processed data.</p> <p>A sixth measure set was to be evaluated using a sample of CLEC aggregate records related to PM 19. It was later determined that the data for this measure set could not be evaluated using the technique devised for this evaluation criterion.</p> <p>A seventh measure set was to be evaluated using a sample of CLEC aggregate records related to PM 16. It was later determined that SBC Ameritech uses unprocessed data to calculate the numerator of PM 16. Therefore, data integrity analysis for the numerator of PM 16 was not performed. Additionally, processed data used to calculate the denominator of PM 16 is the same data used to calculate the denominator of PM 19, therefore the data for denominator of PM 16 could not be evaluated using the technique devised for this evaluation criterion.</p> <p>An eighth measure set was to be evaluated using a sample of CLEC</p>
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# **Errata**

**07/17/03**



**INTRODUCTION**

Pursuant to the Michigan Public Service Commission's (MPSC) order of January 13, 2003 in docket U-12320, BearingPoint is submitting this report on the progress of the Michigan Master Test Plan's Performance Metrics tests. These tests are the Data Collection and Storage Verification and Validation Review (PMR1); Metrics Definitions and Standards Development and Documentation Verification and Validation Review (PMR2); Metrics Change Management Verification and Validation Review (PMR3); Performance Measurement Restatement and Remedy Recalculation Validation Review (PMR3B); Metrics Data Integrity Verification and Validation Review (PMR4); and Metrics Calculations and Reporting Verification and Validation Review (PMR5).

The following report shows the results of these tests as of June 10, 2003, unless otherwise noted. For a detailed description of the methodologies used by BearingPoint to derive the following results, please see the October 30, 2002 OSS Evaluation Project Report for Michigan produced by BearingPoint. This report can be found at <http://www.osstesting.com>.

The following table summarizes the results for all of the 302 Performance Metrics evaluation criteria presented in this report:

Score	PMR1	PMR2	PMR3	PMR3B	PMR4	PMR5	Total
<b>Satisfied</b>	85	3	15	14	104	24	<b>151</b>
<b>Not Satisfied</b>	30	0	0	0	3	31	<b>64</b>
<b>Indeterminate</b>	11	0	0	0	27	17	<b>55</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

As indicated in its January 13, 2003 Order, BearingPoint has been directed by the MPSC to continue its evaluation activities. In those areas in which BearingPoint is still conducting testing, the results of the evaluations as described herein are subject to change.



**INTRODUCTION**

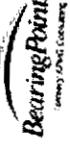
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The following report shows the results of these tests as of June 10, 2003, unless otherwise noted. For a detailed description of the methodologies used by BearingPoint to derive the following results, please see the October 30, 2002 OSS Evaluation Project Report for Michigan produced by BearingPoint. This report can be found at <http://www.osstesting.com>.

The following table summarizes the results for all of the 302 Performance Metrics evaluation criteria presented in this report:

Score	PMR1	PMR2	PMR3	PMR3B	PMR4	PMR5	Total
<b>Satisfied</b>	85	3	15	14	10	24	<b>151</b>
<b>Not Satisfied</b>	30	0	0	0	3	31	<b>64</b>
<b>Indeterminate</b>	11	0	0	0	27	17	<b>55</b>
<b>Not Applicable</b>	0	0	0	0	32	0	<b>32</b>

As indicated in its January 13, 2003 Order, BearingPoint has been directed by the MPSC to continue its evaluation activities. In those areas in which BearingPoint is still conducting testing, the results of the evaluations as described herein are subject to change.



**5. PMR5: Metrics Calculations and Reporting Verification and Validation Review**  
**5.1 Results Summary**

This section identifies the evaluation criteria and test results for the Metrics Calculations and Reporting Verification and Validation Review (PMR5). On June 12, 2003, BearingPoint was instructed by MPSC Staff to use a modified version of the published metrics business rules v1.8 in its analysis of the February 5, 2003 versions of the July, August, and September 2002 Performance Measurement Reports. The results presented in this report are based on those modified business rules.

The results of this test, through June 6, 2003 except where noted otherwise, are presented below.

**Table 5-1: PMR5 Evaluation Criteria and Results At-A-Glance**

CRITERIA	MEASURE GROUP																			
	Pre-Ordering	Ordering	Provisioning	Maintenance & Repair	Billing	Miscellaneous-Administrative	Interconnection Trunks	Directory Assistance/Operator Services	Local Number Portability	911	Poles, Conduits, and Right of Way	Collcation	Directory Assistance Database	Coordinated Conversions	NXX	Bona Fide Requests	FMOD	Other		
Required metrics are included	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	
Metrics values agree	I	I	I	I	N	N	S	NS	N	N	N	S	S	N	I	S	I	I	I	
Calculations are consistent with the documented rules	N	N	N	N	N	N	I	NS	N	N	N	I	I	N	I	S	I	I	N	
Exclusions are consistent with the documented rules	N	N	I	I	N	N	N	NS	N	N	N	I	N	N	I	S	I	I	N	
KEY:	I = Indeterminate														N = Not Satisfied (Retesting)				S = Satisfied	



Test Reference	Evaluation Criteria	Result	Comments
			<p>were subsequently restated.</p> <p>Observation 828, issued April 9, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 22 for the September 2002 data month.</p>
PMR5-2-G	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Interconnection Trunks Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Interconnection Trunks Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is above the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>Observation 817, issued March 6, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 73 for the August and September 2002 data months.</p> <p>Observation 824, issued March 26, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 78 for the September 2002 data month.</p>
PMR5-2-H	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Directory Assistance/ Operator Services Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Directory Assistance/Operator Services Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>below the 95100 percent benchmark. See Table 5-7 for additional details.</p> <p><del>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 79 and PM 81 for July, August, and September 2002 because values posted as of February 5, 2003 were subsequently restated.</del></p>
PMR5-2-1	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Local Number Portability Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Local Number Portability Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July and August 2002 data months is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 95 for July and August 2002 because values posted as of February 5, 2003 were subsequently restated.</p> <p>Observation 802, issued February 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 92 for the July 2002 data month.</p> <p>Observation 805, issued February 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 96 for the July 2002 data month.</p> <p>Observation 806, issued February 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 97 for the July 2002 data month.</p> <p>Observation 843, issued May 8, 2003, states that SBC Ameritech-reported and</p>