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July 31, 2003

Ms Marlene H Dortch
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D C

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JUL 31 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re CC Docket No 88-2, Phase I, Installation and Maintenance Non-Discrimination Reports

Dear Ms Dortch

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone, L.P. second calendar quarter of 2003

Should you have any questions regarding this data, please call me at (202) 326-8842

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990)

File of copies rec'd

ONA
 SOUTHWESTERN BELL TELEPHONE
 PROVISIONING
 2ND QTR, 2003
 SPECIAL SERVICES
 AFFILIATED

PAGE 1 OF 2

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FEDERAL COMMUNICATIONS COMMISSION
 OFFICE OF THE SECRETARY

	TOTAL	1	2	2
	ORDERS	AVERAGE	DUE DATE	% MISSED
		INTERVAL	MISSED	
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	00	0	.00
BUSINESS LINE DES	0	.00	0	00
PBX	41	44 20	11	26.83
CENTREX	22	2.55	3	13.64
WATS	0	00	0	.00
MOBILE	0	.00	0	00
FEATURE GROUP A	168	36 49	7	4 17
FOREIGN EXCHANGE	36	44 25	1	2.78
COIN	767	5 04	136	14 83
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	00	0	.00
FEATURE GROUP D	0	00	0	.00
DID (TRUNK)	26	92	4	15 38
DID (LINE)	0	00	0	.00
PACKET SWITCHED SERVICES (X 25 AND X.75)				
PACKET DDD ACCESS	0	00	0	00
PACKET SYNCHRONOUS ACCESS	0	00	0	.00
PACKET ASYNCHRONOUS	0	00	0	00
DEDICATED METALLIC				
PROTECTION ALARM	0	00	0	.00
PROTECTION RELAYING	0	00	0	00
CONTROL CIRCUIT	0	00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	00	0	.00
TELEGRAPH GRADE 150BPS	0	00	0	00
DEDICATED VOICE GRADE VOICE				
NON SWITCHED LINE	0	00	0	.00
VOICE SWITCHED LINE	69	3.94	3	4 35
VOICE SWITCHED TRUNK	0	00	0	.00
VOICE AND TONE	0	00	0	.00
DATA LOW SPEED	0	.00	0	00
BASIC DATA/VOICE	7	1 29	3	42.86
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	6	6.00	0	.00
PROTECTION RELAY-VOICE GRADE	0	00	0	.00
TELEPHOTO AND FACSIMILE	0	00	0	00

1 The Average Interval is calculated from application date to completion date
 2 Due Date Missed includes only Company misses.

ONA
 SOUTHWESTERN BELL TELEPHONE PAGE 2 OF 2
 PROVISIONING
 2ND QTR, 2003
 SPECIAL SERVICES
 AFFILIATED

TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
-----	-----	-----	-----
DEDICATED PROGRAM AUDIO			
PROGRAM AUDIO 200-3500HZ	0	00	0 .00
PROGRAM AUDIO 100-5000HZ	0	.00	0 .00
PROGRAM AUDIO 50 -8000HZ	0	00	0 .00
PROGRAM AUDIO 50 -15000HZ	0	00	0 .00
DEDICATED VIDEO			
TV CHANNEL 15KHZ	0	00	0 .00
TV CHANNEL 5KHZ	0	.00	0 .00
DEDICATED DIGITAL			
DIGITAL VOICE CIRCUIT	0	00	0 .00
DIGITAL DATA 2 4KBS	0	.00	0 .00
DIGITAL DATA 4 8KBS	0	00	0 .00
DIGITAL DATA 9.6KBS	0	00	0 .00
DIGITAL DATA 19.2KBS	0	00	0 .00
DIGITAL DATA 56KBS	0	.00	0 .00
DIGITAL DATA 64 CCC KBS	36	16 89	3 8 33
DEDICATED HIGH CAPACITY DIGITAL			
1.544 MBS	30	2 50	1 3 33
3 152 MBS	0	00	0 .00
6 312 MBS	0	.00	0 .00
44.736 MBS	70	8 07	0 .00
GT 45 MBS	0	00	0 .00
DEDICATED ALERT TRANSPORT	0	00	0 .00
DEDICATED DERIVED CHANNEL	0	00	0 .00
DEDICATED NETWORK ACCESS LINK	0	00	0 .00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
2ND QTR, 2003
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	00	0	.00
BUSINESS LINE DES	245	6 35	36	14.69
PBX	3733	135 64	367	9 83
CENTREX	5357	36 28	440	8 21
WATS	3	4 33	0	.00
MOBILE	0	.00	0	00
FEATURE GROUP A	431	9 09	23	5.34
FOREIGN EXCHANGE	270	12 47	29	10.74
COIN	351	10.64	25	7 08
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	15	72 73	1	6.67
FEATURE GROUP D	963	1,443.08	32	3.32
DID (TRUNK)	479	69 36	49	10 23
DID (LINE)	88	20 61	13	14.77
PACKET SWITCHED SERVICES (X 25 AND X 75)				
PACKET DDD ACCESS	0	00	0	.00
PACKET SYNCHRONOUS ACCESS	0	00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	00
DEDICATED METALLIC				
PROTECTION ALARM	72	3 65	6	8 33
PROTECTION RELAYING	1	46 00	0	.00
CONTROL CIRCUIT	68	3.21	4	5 88
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	00
TELEGRAPH GRADE 150BPS	0	00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	173	6 81	15	8.67
VOICE SWITCHED LINE	286	16.37	7	2.45
VOICE SWITCHED TRUNK	43	3 44	3	6 98
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	21	3 10	2	9 52
BASIC DATA/VOICE	746	25 77	61	8.18
PSNA-VOICE/DATA TIE TRUNK	32	3 50	1	3.13
SSN ACCESS-VOICE/DATA	29	3.00	0	.00
SSN INTERMACHINE-VOICE/DATA	1594	10.14	24	1.51
DATA EXTENSION-VOICE GRADE	36	3.58	6	16.67
PROTECTION RELAY-VOICE GRADE	0	00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
 SOUTHWESTERN BELL TELEPHONE PAGE 2 OF 2
 PROVISIONING
 2ND QTR, 2003
 SPECIAL SERVICES
 NON-AFFILIATED

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	2	1 00	0	00
PROGRAM AUDIO 100-5000HZ	4	2 00	0	.00
PROGRAM AUDIO 50 -8000HZ	21	1 52	3	14.29
PROGRAM AUDIO 50 -15000HZ	7	1 43	1	14.29
DEDICATED VIDEO				
TV CHANNEL 15KHZ	38	00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	8	2 50	0	.00
DIGITAL DATA 2.4KBS	82	3 66	4	4.88
DIGITAL DATA 4.8KBS	7	3 71	1	14.29
DIGITAL DATA 9 6KBS	127	9 24	5	3.94
DIGITAL DATA 19 2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	3121	5.50	79	2 53
DIGITAL DATA 64 CCC KBS	2201	5 69	141	6 41
DEDICATED HIGH CAPACITY DIGITAL				
1 544 MBS	28768	68.57	1076	3.74
3 152 MBS	0	.00	0	.00
6 312 MBS	0	.00	0	.00
44.736 MBS	978	33 88	48	4.91
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	1	1.00	0	.00
DEDICATED NETWORK ACCESS LJNK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
2ND QTR, 2003
SPECIAL SERVICES

PAGE 1 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL TROUBLES	AVERAGE HOURS	TOTAL TROUBLES	AVERAGE HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	00	0	00
BUSINESS LINE DES	0	00	0	00
PBX	2	3 06	1728	5 04
CENTREX	0	00	3234	3.12
WATS	0	.00	1	11.93
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	12	6 07
FOREIGN EXCHANGE	54	2.59	212	4 74
COIN	3326	22 69	448	14 23
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	00	0	.00
FEATURE GROUP D	0	00	0	.00
DID (TRUNK)	0	.00	816	5 09
DID (LINE)	0	.00	125	4.91
PACKET SWITCHED SERVICES (X 25 AND X.75)				
PACKET DDD ACCESS	0	00	0	00
PACKET SYNCHRONOUS ACCESS	0	00	0	00
PACKET ASYNCHRONOUS	0	00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	66	4 12
PROTECTION RELAYING	0	00	0	00
CONTROL CIRCUIT	0	00	17	8.56
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	00
TELEGRAPH GRADE 150BPS	0	.00	5	6 41
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	00	203	5.83
VOICE SWITCHED LINE	10	5.55	107	4 96
VOICE SWITCHED TRUNK	0	00	54	6 16
VOICE AND TONE	0	00	0	.00
DATA LOW SPEED	0	00	75	3.02
BASIC DATA/VOICE	18	2.12	1050	3 37
PSNA-VOICE/DATA TIE TRUNK	0	.00	13	12.47
SSN ACCESS-VOICE/DATA	0	00	1	05
SSN INTERMACHINE-VOICE/DATA	0	00	15	7 43
DATA EXTENSION-VOICE GRADE	3	2 86	986	4 56
PROTECTION RELAY-VOICE GRADE	0	00	68	5.58
TELEPHOTO AND FACSIMILE	0	.00	5	7.04

ONA
 SOUTHWESTERN BELL TELEPHONE
 MAINTENANCE
 2ND QTR, 2003
 SPECIAL SERVICES

PAGE 2 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL TROUBLES	AVERAGE HOURS	TOTAL TROUBLES	AVERAGE HOURS
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	6	12.86
PROGRAM AUDIO 100-5000HZ	0	.00	6	8.45
PROGRAM AUDIO 50 -8000HZ	0	.00	15	10.38
PROGRAM AUDIO 50 -15000HZ	0	.00	13	4.06
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	3	4.09
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	37	3.43
DIGITAL DATA 2.4KBS	0	.00	359	3.50
DIGITAL DATA 4.8KBS	0	.00	19	1.98
DIGITAL DATA 9.6KBS	0	.00	236	3.88
DIGITAL DATA 19.2KBS	0	.00	3	34.42
DIGITAL DATA 56KBS	0	.00	1808	2.73
DIGITAL DATA 64 CCC KBS	0	.00	393	1.34
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	4944	2.81
3.152 MBS	0	.00	1071	2.08
6.312 MBS	0	.00	17	1.47
44.736 MBS	0	.00	56	1.94
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT				
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL				
DEDICATED DERIVED CHANNEL	0	.00	1	1.93
DEDICATED NETWORK ACCESS LINK				
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00