Performance Results

Arizona

September 2002 - August 2003

Qwest's Performance Assurance Plans (PAPs)

PAP specific statistical parameters are unique in some cases. For example, some PAPs apply a range of critical values dependent on the type of product and volume of orders. Accordingly, the critical z-values and resulting parity scores reflected in this report may differ from critical z-values and resulting parity values used to calculate PAP payments. For CLECs who have opted into a QPAP, the critical z-values and parity values applicable under the PAP will be applied and reflected in the CLEC payment summaries provided with any payments made. The numerator and denominator of each performance result will be the same in both instances.

September 19, 2003

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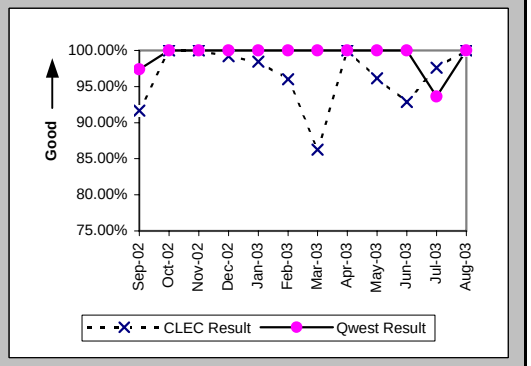
Checklist #1 - Local Interconnection - LIS Installation

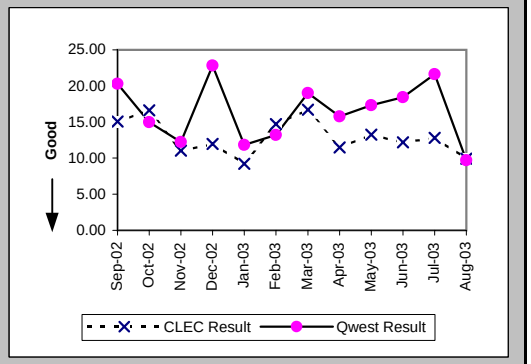
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	22	24	91.67%	5	0	37	38	97.37%	16.01%	0.91	-0.45	No
Oct-02	40	40	100.00%	4	0	28	28	100.00%	N/A	N/A	N/A	
Nov-02	40	40	100.00%	3	0	8	8	100.00%	N/A	N/A	N/A	
Dec-02	125	126	99.21%	4	1	4	4	100.00%	N/A	N/A	-1.16	No
Jan-03	64	65	98.46%	2	0	19	19	100.00%	N/A	N/A	-0.89	No
Feb-03	48	50	96.00%	7	1	9	9	100.00%	N/A	N/A	-0.8	No
Mar-03	44	51	86.27%	4	3	15	15	100.00%	N/A	N/A	-0.06	No
Apr-03	43	43	100.00%	0	0	27	27	100.00%	N/A	N/A	N/A	
May-03	25	26	96.15%	3	0	9	9	100.00%	N/A	N/A	-0.86	No
Jun-03	26	28	92.86%	2	0	14	14	100.00%	N/A	N/A	-0.51	No
Jul-03	41	42	97.62%	3	0	44	47	93.62%	24.44%	-0.77	-1.47	No
Aug-03	12	12	100.00%	2	0	9	9	100.00%	N/A	N/A	N/A	



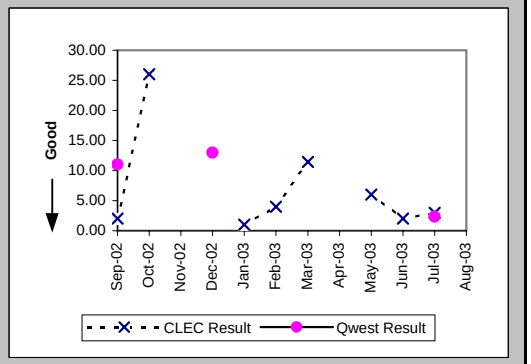
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	437	29	15.07	0	0	873	43	20.30	8.40	-2.59	-2.58	No
Oct-02	731	44	16.61	0	0	479	32	14.97	6.41	1.04	-0.37	No
Nov-02	474	43	11.02	0	0	110	9	12.22	4.47	-0.73	-1.45	No
Dec-02	1554	130	11.95	0	1	251	11	22.82	8.17	-4.23	-3.57	No
Jan-03	619	67	9.24	0	0	284	24	11.83	5.33	-2.05	-2.24	No
Feb-03	838	57	14.70	0	1	185	14	13.21	5.56	0.91	-0.45	No
Mar-03	919	55	16.71	0	3	342	18	19.00	4.37	-1.93	-2.17	No
Apr-03	493	43	11.47	0	0	457	29	15.76	4.86	-3.68	-3.24	No
May-03	384	29	13.24	0	0	156	9	17.33	4.24	-2.53	-2.54	No
Jun-03	366	30	12.20	0	0	350	19	18.42	7.17	-2.96	-2.8	No
Jul-03	243	19	12.79	26	0	1189	55	21.62	4.59	-7.23	-5.4	No
Aug-03	139	14	9.93	0	0	97	10	9.70	7.54	-0.01	-1.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

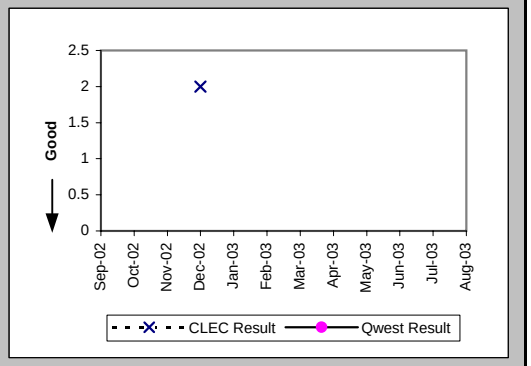
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	2	2.00	5	0	11	1	11.00				
Oct-02	26	1	26.00	3	0							
Nov-02												
Dec-02						26	2	13.00	0.00			
Jan-03	1	1	1.00	2	0							
Feb-03	8	2	4.00	7	0							
Mar-03	80	7	11.43	4	0							
Apr-03												
May-03	12	2	6.00	2	0							
Jun-03	4	2	2.00	2	0							
Jul-03	3	1	3.00	3	0	7	3	2.33	1.15	-3.72	-3.26	No
Aug-03												



Checklist #1 - Local Interconnection - LIS Installation

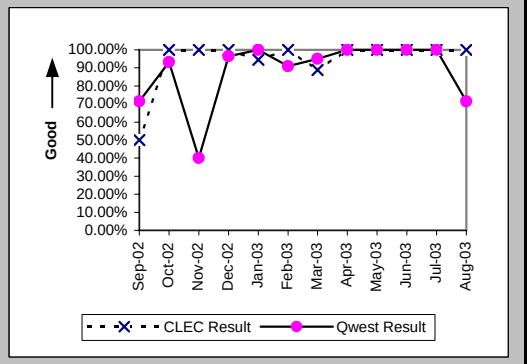
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02	2	1	2.00	0	0							
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



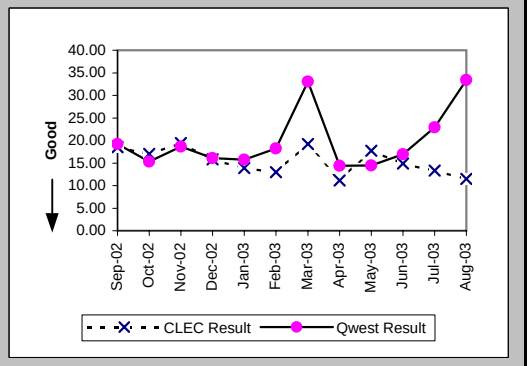
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	2	50.00%	0	0	10	14	71.43%	45.18%	0.44	-0.73	No
Oct-02	11	11	100.00%	0	0	14	15	93.33%	24.94%	-0.67	-1.41	No
Nov-02	10	10	100.00%	1	0	2	5	40.00%	48.99%	-2.24	-2.36	No
Dec-02	25	25	100.00%	0	1	27	28	96.43%	18.56%	-0.7	-1.43	No
Jan-03	17	18	94.44%	1	0	10	10	100.00%	N/A	N/A	-0.75	No
Feb-03	9	9	100.00%	0	0	10	11	90.91%	28.75%	-0.7	-1.43	No
Mar-03	8	9	88.89%	0	0	19	20	95.00%	21.79%	0.45	-0.73	No
Apr-03	8	8	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
May-03	5	5	100.00%	2	0	29	29	100.00%	N/A	N/A	N/A	
Jun-03	16	16	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Jul-03	6	6	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Aug-03	2	2	100.00%	0	0	5	7	71.43%	45.18%	-0.79	-1.48	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

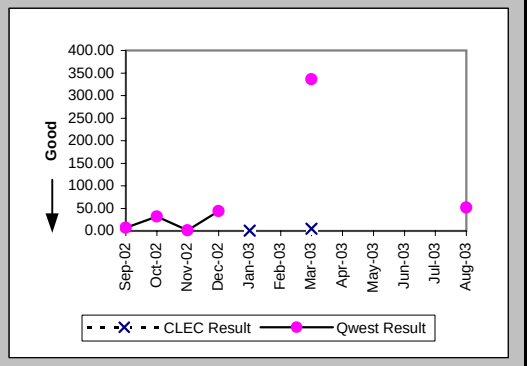
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	37	2	18.50	0	0	269	14	19.21	9.13	-0.1	-1.06	No
Oct-02	187	11	17.00	0	0	260	17	15.29	11.21	0.31	-0.81	No
Nov-02	214	11	19.45	0	0	112	6	18.67	8.85	0.43	-0.74	No
Dec-02	395	25	15.80	0	1	548	34	16.12	14.64	-0.08	-1.05	No
Jan-03	264	19	13.89	0	0	173	11	15.73	1.85	-2.62	-2.59	No
Feb-03	117	9	13.00	0	0	255	14	18.21	14.58	-0.84	-1.51	No
Mar-03	173	9	19.22	0	0	794	24	33.08	68.82	-0.52	-1.31	No
Apr-03	89	8	11.12	0	0	202	14	14.43	5.54	-1.34	-1.82	No
May-03	124	7	17.71	0	0	448	31	14.45	5.05	1.71	0.04	Yes
Jun-03	179	12	14.92	4	0	373	22	16.95	4.78	-1.19	-1.72	No
Jul-03	40	3	13.33	3	0	458	20	22.90	4.40	-3.51	-3.14	No
Aug-03	23	2	11.50	0	0	234	7	33.43	28.42	-0.96	-1.59	No



Checklist #1 - Local Interconnection - LIS Installation

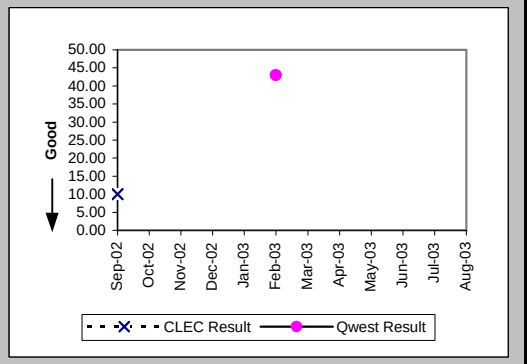
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						28	4	7.00	4.90			
Oct-02						32	1	32.00				
Nov-02						5	3	1.67	0.58			
Dec-02						88	2	44.00	45.25			
Jan-03	1	1	1.00	1	0							
Feb-03												
Mar-03	5	1	5.00	0	0	336	1	336.00				
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03						104	2	52.00	22.63			



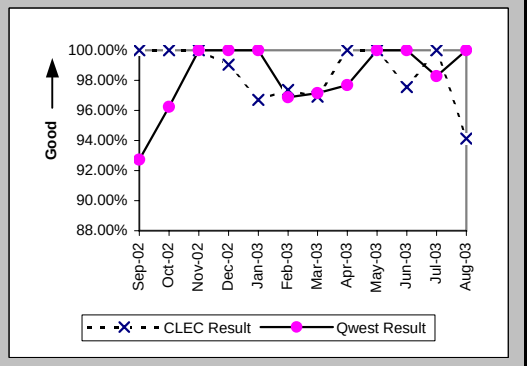
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	1	10.00	0	0							
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						43	1	43.00				
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

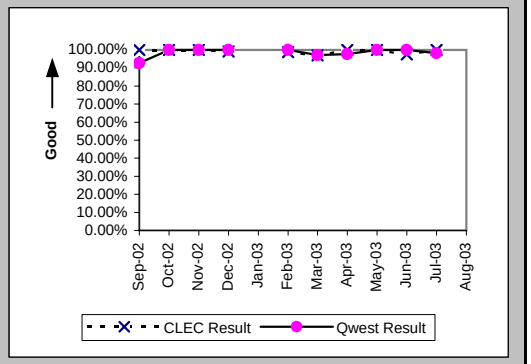
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	34	34	100.00%	0	0	51	55	92.73%	25.97%	-1.28	-1.78	No
Oct-02	43	43	100.00%			51	53	96.23%	19.06%	-0.96	-1.59	No
Nov-02	55	55	100.00%			32	32	100.00%	N/A	N/A	N/A	
Dec-02	104	105	99.05%			30	30	100.00%	N/A	N/A	-0.9	No
Jan-03	117	121	96.69%			40	40	100.00%	N/A	N/A	-0.33	No
Feb-03	74	76	97.37%			31	32	96.88%	17.40%	-0.13	-1.08	No
Mar-03	63	65	96.92%			34	35	97.14%	16.66%	-0.1	-1.06	No
Apr-03	58	58	100.00%	0	8	42	43	97.67%	15.07%	-0.77	-1.47	No
May-03	44	44	100.00%	0	7	42	42	100.00%	N/A	N/A	N/A	
Jun-03	40	41	97.56%	0	1	41	41	100.00%	N/A	N/A	-0.62	No
Jul-03	49	49	100.00%	0	3	57	58	98.28%	13.02%	-0.68	-1.42	No
Aug-03	32	34	94.12%	0	7	47	47	100.00%	N/A	N/A	-0.16	No



Checklist #1 - Local Interconnection - LIS Installation

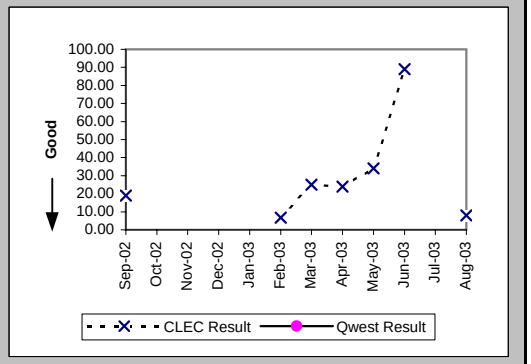
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	34	34	100.00%	0	0	51	55	92.73%	25.97%	-1.28	-1.78	No
Oct-02	43	43	100.00%	0	0	53	53	100.00%	N/A	N/A	N/A	
Nov-02	55	55	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Dec-02	104	105	99.05%	0	0	30	30	100.00%	N/A	N/A	-0.9	No
Jan-03												
Feb-03	75	76	98.68%	0	0	32	32	100.00%	N/A	N/A	-0.81	No
Mar-03	63	65	96.92%	0	6	34	35	97.14%	16.66%	-0.1	-1.06	No
Apr-03	58	58	100.00%	0	8	42	43	97.67%	15.07%	-0.77	-1.47	No
May-03	44	44	100.00%	0	7	42	42	100.00%	N/A	N/A	N/A	
Jun-03	40	41	97.56%	0	1	41	41	100.00%	N/A	N/A	-0.62	No
Jul-03	49	49	100.00%	0	3	57	58	98.28%	13.02%	-0.68	-1.42	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

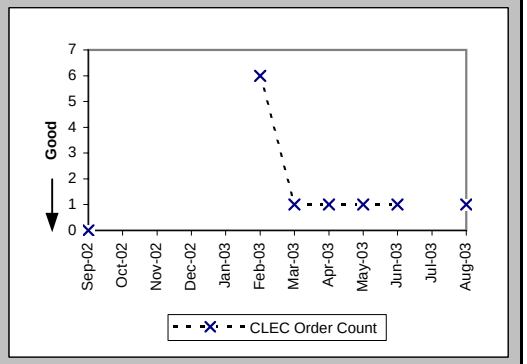
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	19	1	19.00	0	0							
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03	47	7	6.71	0	0							
Mar-03	25	1	25.00	0	0							
Apr-03	48	2	24.00	0	0							
May-03	68	2	34.00	0	0							
Jun-03	89	1	89.00	0	0							
Jul-03												
Aug-03	8	1	8.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

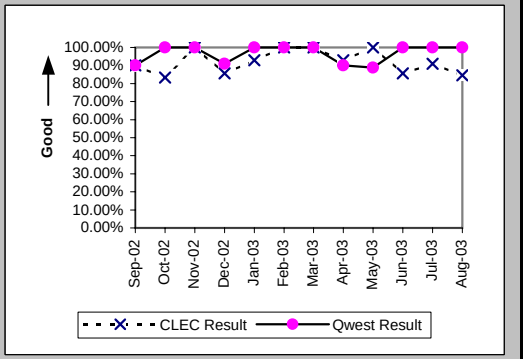
Date	CLEC Order Count
Sep-02	0
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	6
Mar-03	1
Apr-03	1
May-03	1
Jun-03	1
Jul-03	
Aug-03	1



Checklist #1 - Local Interconnection - LIS Repair

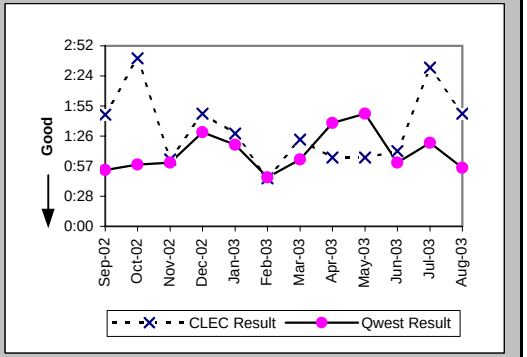
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	9	10	90.00%	2	0	9	10	90.00%	30.00%	0	-1	No
Oct-02	10	12	83.33%	7	0	10	10	100.00%	N/A	N/A	-0.29	No
Nov-02	10	10	100.00%	4	0	9	9	100.00%	N/A	N/A	N/A	
Dec-02	6	7	85.71%	3	0	10	11	90.91%	28.75%	0.23	-0.86	No
Jan-03	13	14	92.86%	3	0	5	5	100.00%	N/A	N/A	-0.86	No
Feb-03	17	17	100.00%	4	0	12	12	100.00%	N/A	N/A	N/A	
Mar-03	12	12	100.00%	30	0	8	8	100.00%	N/A	N/A	N/A	
Apr-03	13	14	92.86%	30	0	9	10	90.00%	30.00%	-0.23	-1.14	No
May-03	15	15	100.00%	8	0	8	9	88.89%	31.43%	-0.84	-1.51	No
Jun-03	12	14	85.71%	3	0	7	7	100.00%	N/A	N/A	-0.51	No
Jul-03	20	22	90.91%	18	0	7	7	100.00%	N/A	N/A	-0.64	No
Aug-03	11	13	84.62%	83	0	6	6	100.00%	N/A	N/A	-0.51	No



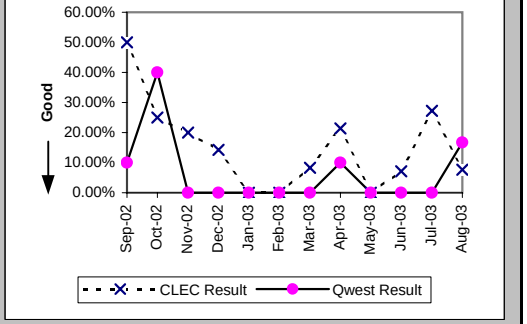
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	17:46	10	1:47	2	0	8:56	10	0:54	1:16	0.59	-0.64	No
Oct-02	32:11	12	2:41	7	0	9:49	10	0:59	0:51	1.94	0.18	Yes
Nov-02	10:45	10	1:04	4	0	9:13	9	1:01	0:44	0.24	-0.85	No
Dec-02	12:37	7	1:48	3	0	16:26	11	1:30	1:24	0.58	-0.65	No
Jan-03	20:49	14	1:29	3	0	6:31	5	1:18	0:43	0.35	-0.79	No
Feb-03	12:57	17	0:46	4	0	9:20	12	0:47	0:42	-0.06	-1.04	No
Mar-03	16:40	12	1:23	30	0	8:34	8	1:04	0:33	1.1	-0.33	No
Apr-03	15:26	14	1:06	30	0	16:29	10	1:39	1:49	-0.73	-1.44	No
May-03	16:37	15	1:06	8	0	16:10	9	1:48	2:10	-0.75	-1.46	No
Jun-03	16:47	14	1:12	3	0	7:05	7	1:01	0:41	0.08	-0.95	No
Jul-03	55:40	22	2:32	18	0	9:19	7	1:20	1:09	-0.02	-1.01	No
Aug-03	23:26	13	1:48	83	0	5:36	6	0:56	0:53	0.8	-0.51	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

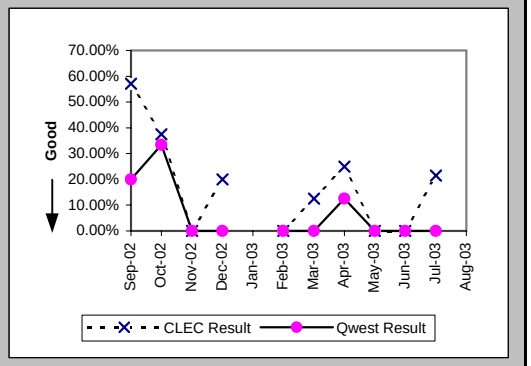
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	10	50.00%	2	0	1	10	10.00%	30.00%	1.72	0.05	Yes
Oct-02	3	12	25.00%	7	0	4	10	40.00%	48.99%	-0.72	-1.43	No
Nov-02	2	10	20.00%	4	0	0	9	0.00%	N/A	N/A	-0.26	No
Dec-02	1	7	14.29%	3	0	0	11	0.00%	N/A	N/A	-0.48	No
Jan-03	0	14	0.00%	3	0	0	5	0.00%	N/A	N/A	N/A	
Feb-03	0	17	0.00%	4	0	0	12	0.00%	N/A	N/A	N/A	
Mar-03	1	12	8.33%	30	0	0	8	0.00%	N/A	N/A	-0.7	No
Apr-03	3	14	21.43%	30	0	1	10	10.00%	30.00%	0.61	-0.63	No
May-03	0	15	0.00%	8	0	0	9	0.00%	N/A	N/A	N/A	
Jun-03	1	14	7.14%	3	0	0	7	0.00%	N/A	N/A	-0.78	No
Jul-03	6	22	27.27%	18	0	0	7	0.00%	N/A	N/A	-0.06	No
Aug-03	1	13	7.69%	83	0	1	6	16.67%	37.27%	-0.49	-1.3	No



Checklist #1 - Local Interconnection - LIS Repair

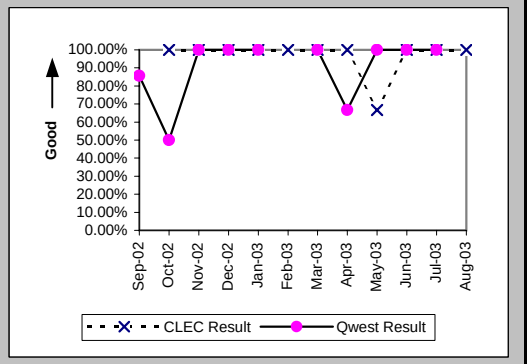
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	7	57.14%	2	0	1	5	20.00%	40.00%	1.14	-0.31	No
Oct-02	3	8	37.50%	7	0	2	6	33.33%	47.14%	0.03	-0.98	No
Nov-02	0	4	0.00%	4	0	0	7	0.00%	N/A	N/A	N/A	
Dec-02	1	5	20.00%	3	0	0	8	0.00%	N/A	N/A	-0.47	No
Jan-03												
Feb-03	0	15	0.00%	4	0	0	9	0.00%	N/A	N/A	N/A	
Mar-03	1	8	12.50%	30	0	0	6	0.00%	N/A	N/A	-0.67	No
Apr-03	3	12	25.00%	30	0	1	8	12.50%	33.07%	0.54	-0.67	No
May-03	0	15	0.00%	8	0	0	8	0.00%	N/A	N/A	N/A	
Jun-03	0	9	0.00%	3	0	0	5	0.00%	N/A	N/A	N/A	
Jul-03	3	14	21.43%	18	0	0	5	0.00%	N/A	N/A	-0.42	No
Aug-03												



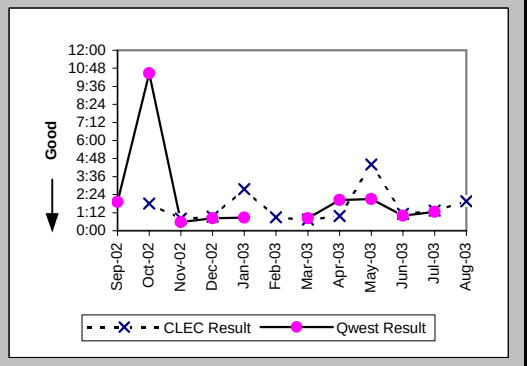
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	7	85.71%	34.99%			
Oct-02	2	2	100.00%	1	0	1	2	50.00%	50.00%	-1	-1.61	No
Nov-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Dec-02	2	2	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Jan-03	5	5	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
Feb-03	8	8	100.00%	0	0							
Mar-03	1	1	100.00%	5	0	1	1	100.00%	N/A	N/A	N/A	
Apr-03	5	5	100.00%	6	0	2	3	66.67%	47.14%	-0.97	-1.59	No
May-03	4	6	66.67%	0	0	2	2	100.00%	N/A	N/A	-0.62	No
Jun-03	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jul-03	2	2	100.00%	3	0	4	4	100.00%	N/A	N/A	N/A	
Aug-03	3	3	100.00%	13	0							



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

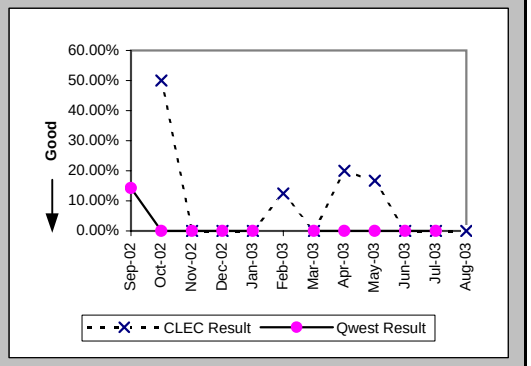
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						13:22	7	1:55	1:42			
Oct-02	3:36	2	1:48	1	0	20:56	2	10:28	14:40	-0.59	-1.36	No
Nov-02	0:48	1	0:48	0	0	1:09	2	0:34	0:19	3.72	1.26	Yes
Dec-02	1:51	2	0:56	1	0	1:39	2	0:50	0:43	0.31	-0.81	No
Jan-03	13:51	5	2:46	2	0	0:52	1	0:52				
Feb-03	7:05	8	0:53	0	0							
Mar-03	0:45	1	0:45	5	0	0:50	1	0:50				
Apr-03	4:55	5	0:59	6	0	6:06	3	2:02	1:51	-0.77	-1.47	No
May-03	26:27	6	4:24	0	0	4:12	2	2:06	0:48	0.55	-0.67	No
Jun-03	1:08	1	1:08	0	0	6:01	6	1:00	1:19	1.08	-0.34	No
Jul-03	2:42	2	1:21	3	0	5:01	4	1:15	1:01	0.14	-0.92	No
Aug-03	5:52	3	1:57	13	0							



Checklist #1 - Local Interconnection - LIS Repair

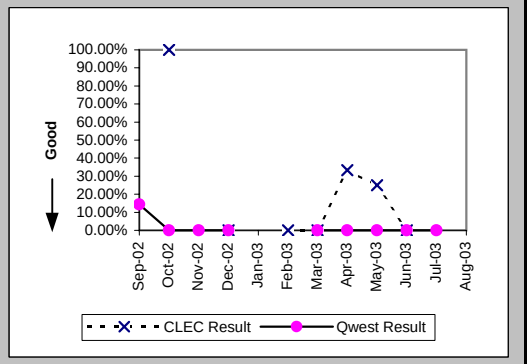
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	7	14.29%	34.99%			
Oct-02	1	2	50.00%	1	0	0	2	0.00%	N/A	N/A	-0.63	No
Nov-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Dec-02	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Jan-03	0	5	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Feb-03	1	8	12.50%	0	0							
Mar-03	0	1	0.00%	5	0	0	1	0.00%	N/A	N/A	N/A	
Apr-03	1	5	20.00%	6	0	0	3	0.00%	N/A	N/A	-0.73	No
May-03	1	6	16.67%	0	0	0	2	0.00%	N/A	N/A	-0.88	No
Jun-03	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Jul-03	0	2	0.00%	3	0	0	4	0.00%	N/A	N/A	N/A	
Aug-03	0	3	0.00%	13	0							



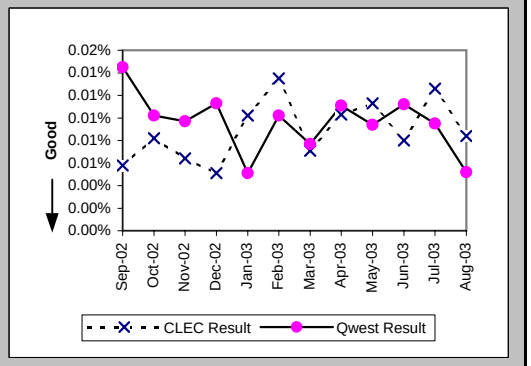
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	7	14.29%	34.99%			
Oct-02	1	1	100.00%	1	0	0	2	0.00%	N/A	N/A	-0.37	No
Nov-02						0	2	0.00%	0.00%			
Dec-02	0	2	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Jan-03												
Feb-03	0	4	0.00%	0	0							
Mar-03	0	1	0.00%	5	0	0	1	0.00%	N/A	N/A	N/A	
Apr-03	1	3	33.33%	6	0	0	2	0.00%	N/A	N/A	-0.71	No
May-03	1	4	25.00%	0	0	0	2	0.00%	N/A	N/A	-0.79	No
Jun-03	0	1	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Jul-03						0	2	0.00%	0.00%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

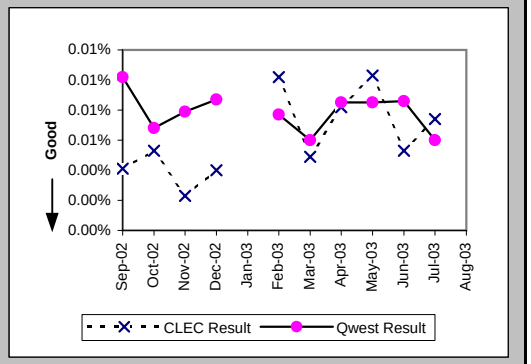
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	171024	0.01%	2	0	17	117635	0.01%	1.20%	-1.89	-2.15	No
Oct-02	14	170384	0.01%	8	0	12	117155	0.01%	1.01%	-0.53	-1.32	No
Nov-02	11	170744	0.01%	4	0	11	113599	0.01%	0.98%	-0.86	-1.52	No
Dec-02	9	176162	0.01%	4	0	13	115183	0.01%	1.06%	-1.53	-1.93	No
Jan-03	19	185376	0.01%	5	0	6	117385	0.01%	0.71%	1.93	0.17	Yes
Feb-03	25	185376	0.01%	4	0	12	117385	0.01%	1.01%	0.87	-0.47	No
Mar-03	13	182976	0.01%	35	0	9	116473	0.01%	0.88%	-0.19	-1.11	No
Apr-03	19	183649	0.01%	36	0	13	117049	0.01%	1.05%	-0.19	-1.12	No
May-03	21	185329	0.01%	8	0	11	117179	0.01%	0.97%	0.54	-0.67	No
Jun-03	15	187319	0.01%	3	0	13	116171	0.01%	1.06%	-0.81	-1.49	No
Jul-03	24	190391	0.01%	21	0	11	115811	0.01%	0.97%	0.86	-0.48	No
Aug-03	16	189397	0.01%	96	0	6	115811	0.01%	0.72%	1.22	-0.26	No



Checklist #1 - Local Interconnection - LIS Repair

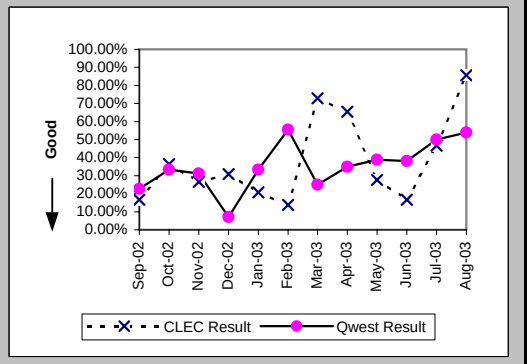
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	171024	0.00%	2	0	12	117635	0.01%	1.01%	-1.6	-1.97	No
Oct-02	9	170384	0.01%	8	0	8	117155	0.01%	0.83%	-0.49	-1.3	No
Nov-02	4	170744	0.00%	4	0	9	113599	0.01%	0.89%	-1.64	-2	No
Dec-02	7	176162	0.00%	4	0	10	115183	0.01%	0.93%	-1.33	-1.81	No
Jan-03												
Feb-03	19	185376	0.01%	4	0	9	117385	0.01%	0.88%	0.79	-0.52	No
Mar-03	9	182976	0.00%	35	0	7	116473	0.01%	0.78%	-0.38	-1.23	No
Apr-03	15	183649	0.01%	36	0	10	117049	0.01%	0.92%	-0.11	-1.07	No
May-03	19	185329	0.01%	8	0	10	117179	0.01%	0.92%	0.5	-0.7	No
Jun-03	10	187319	0.01%	3	0	10	116171	0.01%	0.93%	-0.94	-1.57	No
Jul-03	14	190391	0.01%	21	0	7	115811	0.01%	0.78%	0.45	-0.73	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

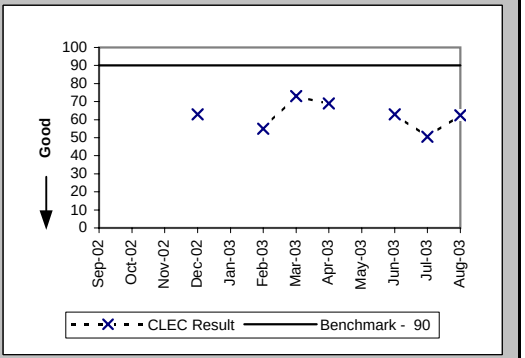
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	12	16.67%	0	0	5	22	22.73%	41.91%	-0.4	-1.24	No
Oct-02	8	22	36.36%	0	0	6	18	33.33%	47.14%	0.15	-0.91	No
Nov-02	4	15	26.67%	0	0	5	16	31.25%	46.35%	-0.28	-1.17	No
Dec-02	4	13	30.77%	0	0	1	14	7.14%	25.75%	1.44	-0.13	No
Jan-03	5	24	20.83%	0	0	3	9	33.33%	47.14%	-0.68	-1.41	No
Feb-03	4	29	13.79%	0	0	15	27	55.56%	49.69%	-3.14	-2.91	No
Mar-03	35	48	72.92%	0	0	3	12	25.00%	43.30%	2.95	0.8	Yes
Apr-03	36	55	65.45%	0	0	7	20	35.00%	47.70%	2.32	0.41	Yes
May-03	8	29	27.59%	0	0	7	18	38.89%	48.75%	-0.77	-1.47	No
Jun-03	3	18	16.67%	0	0	8	21	38.10%	48.56%	-1.37	-1.84	No
Jul-03	21	45	46.67%	0	0	11	22	50.00%	50.00%	-0.26	-1.16	No
Aug-03	96	112	85.71%	0	0	7	13	53.85%	49.85%	2.52	0.53	Yes



Checklist #1 - Collocation

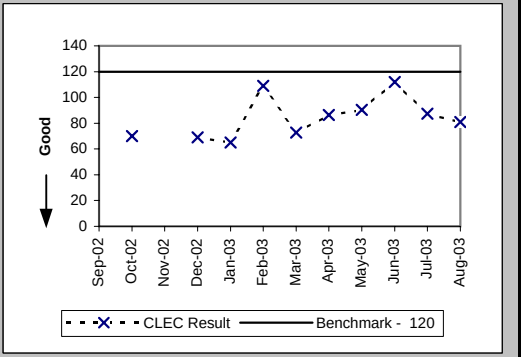
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02	126	2	63.00	0	0	24.04
Jan-03						
Feb-03	110	2	55.00	0	0	8.49
Mar-03	73	1	73.00	0	0	
Apr-03	69	1	69.00	0	0	
May-03						
Jun-03	63	1	63.00	0	0	
Jul-03	303	6	50.50	0	0	5.65
Aug-03	437	7	62.43	0	0	4.93



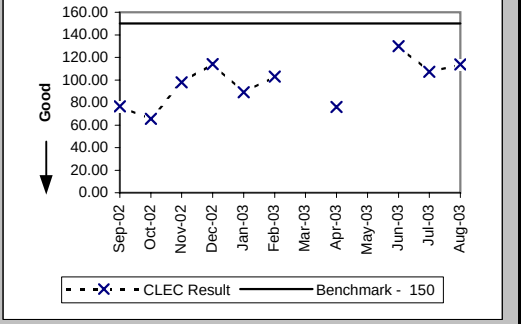
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02						
Oct-02	210	3	70.00	0	0	0.00
Nov-02						
Dec-02	69	1	69.00	0	0	
Jan-03	65	1	65.00	0	0	
Feb-03	109	1	109.00	0	0	
Mar-03	436	6	72.67	0	0	14.87
Apr-03	259	3	86.33	0	0	16.20
May-03	632	7	90.29	0	0	15.90
Jun-03	112	1	112.00	0	0	
Jul-03	699	8	87.38	0	0	14.33
Aug-03	81	1	81.00	0	0	



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

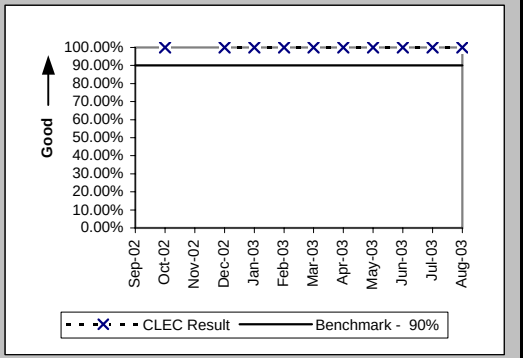
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	306	4	76.50			
Oct-02	131	2	65.50	0	0	13.44
Nov-02	98	1	98.00	0	0	
Dec-02	114	1	114.00	0	0	
Jan-03	267	3	89.00	0	0	21.28
Feb-03	206	2	103.00	0	0	0.00
Mar-03						
Apr-03	76	1	76.00	0	0	
May-03						
Jun-03	130	1	130.00	0	0	
Jul-03	536	5	107.20	0	0	2.68
Aug-03	682	6	113.67	0	0	5.20



Checklist #1 - Collocation

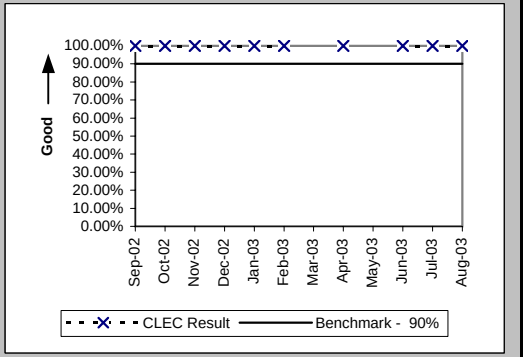
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02						
Oct-02	3	3	100.00%	0	0	0.00%
Nov-02						
Dec-02	3	3	100.00%	0	0	0.00%
Jan-03	1	1	100.00%	0	0	0.00%
Feb-03	3	3	100.00%	0	0	0.00%
Mar-03	7	7	100.00%	0	0	0.00%
Apr-03	4	4	100.00%	0	0	0.00%
May-03	7	7	100.00%	0	0	0.00%
Jun-03	2	2	100.00%	0	0	0.00%
Jul-03	14	14	100.00%	0	0	0.00%
Aug-03	8	8	100.00%	0	0	0.00%



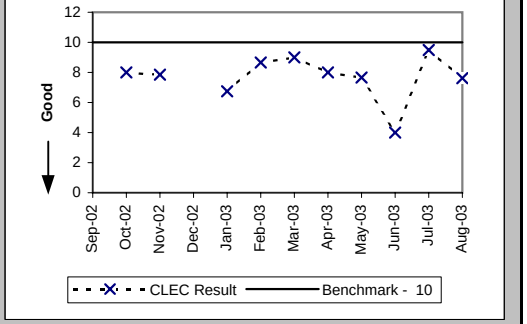
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	4	4	100.00%			
Oct-02	2	2	100.00%	0	0	0.00%
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03	3	3	100.00%	0	0	0.00%
Feb-03	2	2	100.00%	0	0	0.00%
Mar-03						
Apr-03	1	1	100.00%	0	0	0.00%
May-03						
Jun-03	1	1	100.00%	0	0	0.00%
Jul-03	7	7	100.00%	0	0	0.00%
Aug-03	6	6	100.00%	0	0	0.00%



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

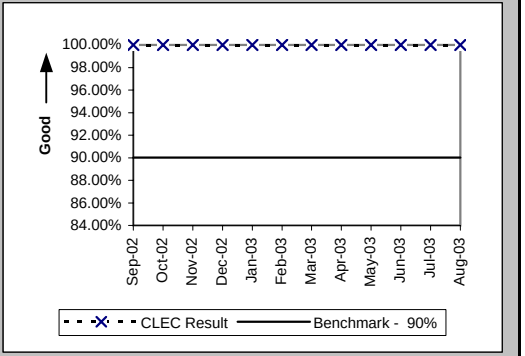
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02						
Oct-02	8	1	8.00	0	0	
Nov-02	55	7	7.86	0	0	0.38
Dec-02						
Jan-03	27	4	6.75	0	0	0.50
Feb-03	52	6	8.67	0	0	0.82
Mar-03	18	2	9.00	0	0	0.00
Apr-03	72	9	8.00	0	0	1.22
May-03	130	17	7.65	0	0	1.93
Jun-03	8	2	4.00	0	0	0.00
Jul-03	19	2	9.50	0	0	0.71
Aug-03	99	13	7.62	0	0	1.04



Checklist #1 - Collocation

Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

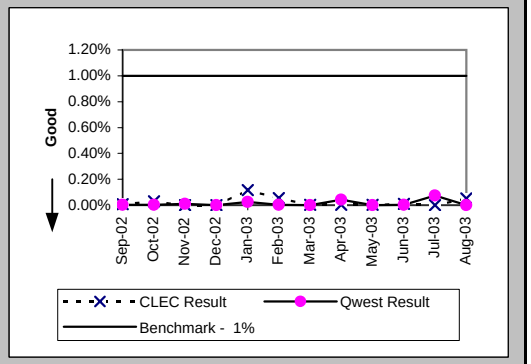
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	2	2	100.00%			
Oct-02	2	2	100.00%	0	0	0.00%
Nov-02	8	8	100.00%	0	0	0.00%
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03	9	9	100.00%	0	0	0.00%
Feb-03	13	13	100.00%	0	0	0.00%
Mar-03	2	2	100.00%	0	0	0.00%
Apr-03	13	13	100.00%	0	0	0.00%
May-03	18	18	100.00%	0	0	0.00%
Jun-03	13	13	100.00%	0	0	0.00%
Jul-03	14	14	100.00%	0	0	0.00%
Aug-03	13	13	100.00%	0	0	0.00%



Checklist #1 - Trunk Blocking

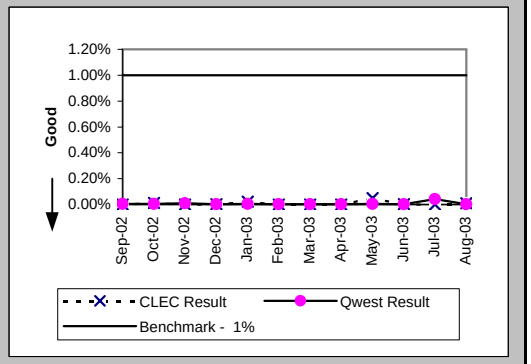
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1.38	18984	0.01%	0	0	0.48	29054	0.00%	0.02%	25.99	14.8	No
Oct-02	5.94	20688	0.03%	0	0	0.5	29198	0.00%	0.02%	121.16	72.66	No
Nov-02	0	17688	0.00%	0	0	2.8	26156	0.01%	0.06%	-18.91	-12.5	No
Dec-02	0	20904	0.00%	0	0	0	26180	0.00%	0.00%			No
Jan-03	26.62	22776	0.12%	0	0	6.46	26180	0.02%	0.20%	51.5	30.31	No
Feb-03	10.78	19728	0.05%	0	0	0.62	26180	0.00%	0.02%	336.08	203.32	No
Mar-03	0.37	22176	0.00%	0	0	0	26276	0.00%	0.00%			No
Apr-03	0.46	23064	0.00%	0	0	11.28	26276	0.04%	0.28%	-16.24	-10.88	No
May-03	0.5	22944	0.00%	0	0	0	25316	0.00%	0.00%			No
Jun-03	2.48	23400	0.01%	0	0	0.51	25268	0.00%	0.01%	90.1	53.77	No
Jul-03	0	23352	0.00%	0	0	18.74	25268	0.07%	0.51%	-15.95	-10.7	No
Aug-03	11.93	23160	0.05%	0	0	0.27	25268	0.00%	0.01%	469.99	284.74	No



Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

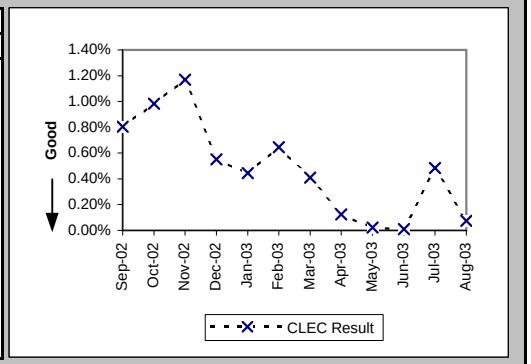
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	9048	0.00%	0	0	3.18	60027	0.01%	0.25%	-1.9	-2.15	No
Oct-02	1.25	9360	0.01%	0	0	3.49	74867	0.00%	0.10%	7.79	3.74	No
Nov-02	0	9024	0.00%	0	0	8.11	77913	0.01%	0.20%	-4.78	-3.91	No
Dec-02	0.16	10752	0.00%	0	0	2.29	88390	0.00%	0.03%	-4.17	-3.53	No
Jan-03	2.7	11952	0.02%	0	0	5.63	98206	0.01%	0.12%	14.13	7.59	No
Feb-03	0	11592	0.00%	0	0	1.79	99622	0.00%	0.03%	-6.98	-5.25	No
Mar-03	0	11640	0.00%	0	0	2.13	97287	0.00%	0.04%	-6.13	-4.72	No
Apr-03	0	11280	0.00%	0	0	1.74	97741	0.00%	0.02%	-7.78	-5.73	No
May-03	6.12	12216	0.05%	0	0	3.51	88562	0.00%	0.06%	85.93	51.24	No
Jun-03	0.35	13800	0.00%	0	0	2.22	85665	0.00%	0.04%	-0.27	-1.17	No
Jul-03	0	12936	0.00%	0	0	37.03	85689	0.04%	0.24%	-19.4	-12.79	No
Aug-03	1.21	12768	0.01%	0	0	1.92	83049	0.00%	0.03%	29.78	17.11	No



Checklist #1 - Trunk Blocking

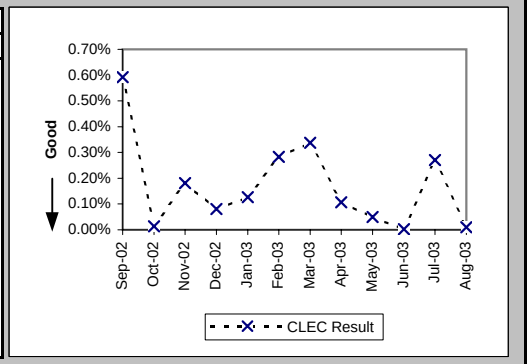
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	172.95	21528	0.80%	0	0	2.39%
Oct-02	213.37	21720	0.98%	0	0	4.27%
Nov-02	234.36	20064	1.17%	0	0	3.81%
Dec-02	127.66	23136	0.55%	0	0	2.00%
Jan-03	107.36	24120	0.45%	0	0	1.94%
Feb-03	150.17	23304	0.64%	0	0	4.03%
Mar-03	95.85	23400	0.41%	0	0	3.18%
Apr-03	28.85	23400	0.12%	0	0	1.10%
May-03	5.3	23088	0.02%	0	0	0.26%
Jun-03	2.48	23400	0.01%	0	0	0.05%
Jul-03	115.5	23856	0.48%	0	0	3.57%
Aug-03	17.23	23400	0.07%	0	0	0.26%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

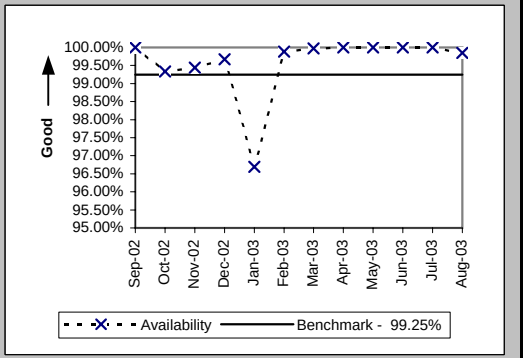
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	55.69	9408	0.59%	0	0	2.97%
Oct-02	1.25	9360	0.01%	0	0	0.04%
Nov-02	18.33	10128	0.18%	0	0	0.52%
Dec-02	8.77	10944	0.08%	0	0	0.59%
Jan-03	15.38	12120	0.13%	0	0	0.88%
Feb-03	35.25	12456	0.28%	0	0	1.04%
Mar-03	39.39	11688	0.34%	0	0	5.25%
Apr-03	12.71	11976	0.11%	0	0	0.43%
May-03	6.12	12216	0.05%	0	0	0.20%
Jun-03	0.35	13800	0.00%	0	0	0.01%
Jul-03	37.22	13776	0.27%	0	0	1.06%
Aug-03	1.21	12768	0.01%	0	0	0.04%



Checklist #2 - Gateway Availability

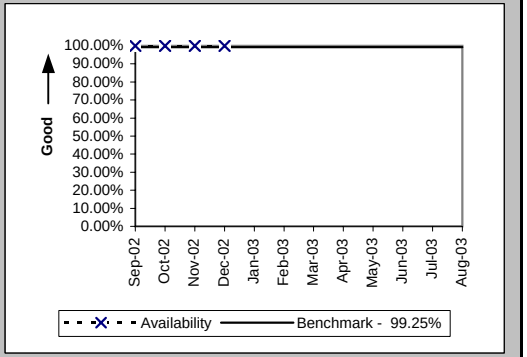
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	100.00%		
Oct-02	99.33%		
Nov-02	99.44%		
Dec-02	99.67%		
Jan-03	96.69%		
Feb-03	99.89%		
Mar-03	99.98%		
Apr-03	100.00%		
May-03	100.00%		
Jun-03	100.00%		
Jul-03	100.00%		
Aug-03	99.85%		



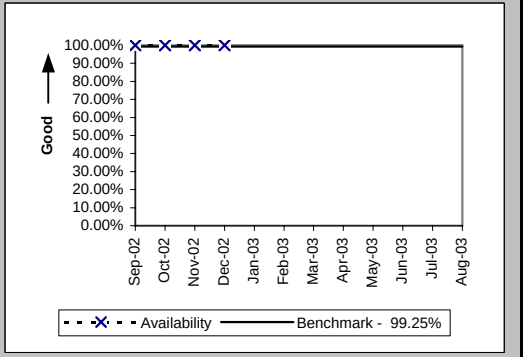
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			
Feb-03			
Mar-03			
Apr-03			
May-03			
Jun-03			
Jul-03			
Aug-03			



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03			
Feb-03			
Mar-03			
Apr-03			
May-03			
Jun-03			
Jul-03			
Aug-03			

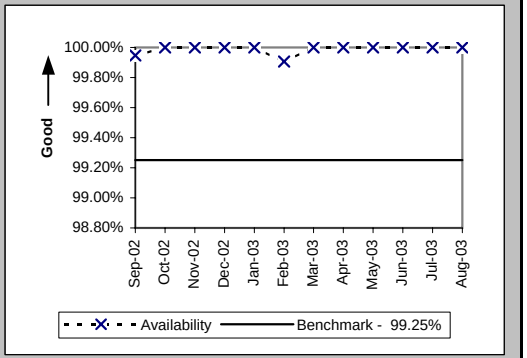


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

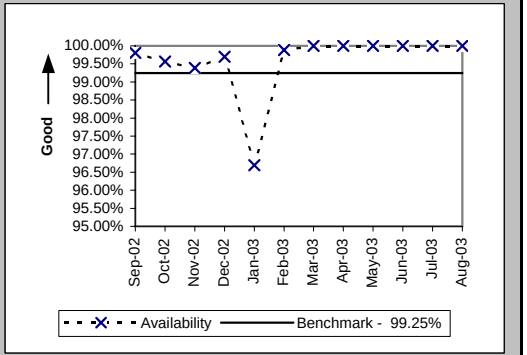
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	99.95%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		
Feb-03	99.91%		
Mar-03	100.00%		
Apr-03	100.00%		
May-03	100.00%		
Jun-03	100.00%		
Jul-03	100.00%		
Aug-03	100.00%		



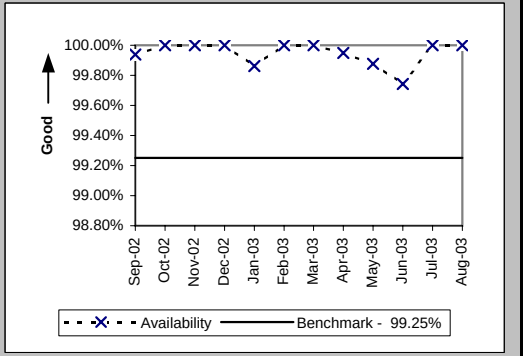
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	99.80%		
Oct-02	99.56%		
Nov-02	99.39%		
Dec-02	99.69%		
Jan-03	96.69%		
Feb-03	99.89%		
Mar-03	100.00%		
Apr-03	100.00%		
May-03	100.00%		
Jun-03	100.00%		
Jul-03	100.00%		
Aug-03	100.00%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	99.94%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	99.86%		
Feb-03	100.00%		
Mar-03	100.00%		
Apr-03	99.95%		
May-03	99.88%		
Jun-03	99.74%		
Jul-03	100.00%		
Aug-03	100.00%		

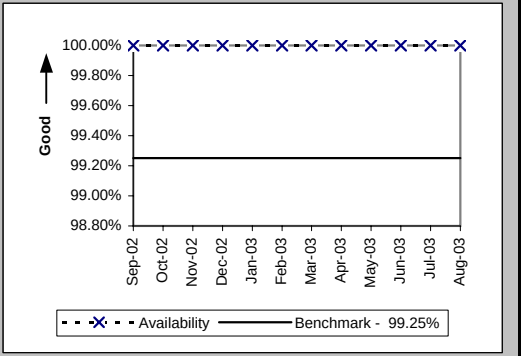


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

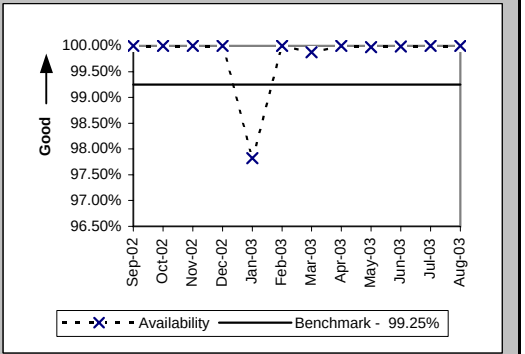
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	100.00%		
Feb-03	100.00%		
Mar-03	100.00%		
Apr-03	100.00%		
May-03	100.00%		
Jun-03	100.00%		
Jul-03	100.00%		
Aug-03	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Sep-02	100.00%		
Oct-02	100.00%		
Nov-02	100.00%		
Dec-02	100.00%		
Jan-03	97.82%		
Feb-03	100.00%		
Mar-03	99.88%		
Apr-03	100.00%		
May-03	99.97%		
Jun-03	99.99%		
Jul-03	100.00%		
Aug-03	100.00%		

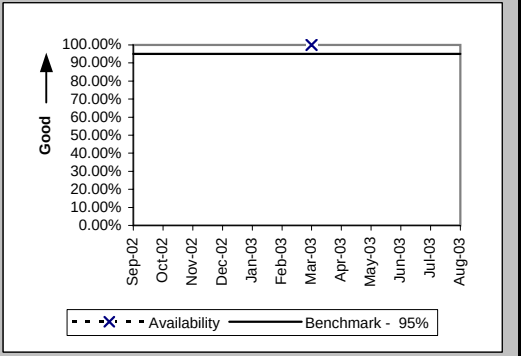


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's, in August 2002 (GA-1A & GA-2).

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

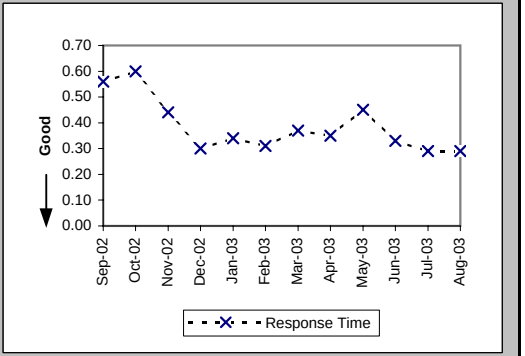
Date	Availability	PID Exc	Data Exc
Sep-02			
Oct-02			
Nov-02			
Dec-02			
Jan-03			
Feb-03			
Mar-03	100.00%		
Apr-03			
May-03			
Jun-03			
Jul-03			
Aug-03			



Checklist #2 - Preorder Response Times - IMA

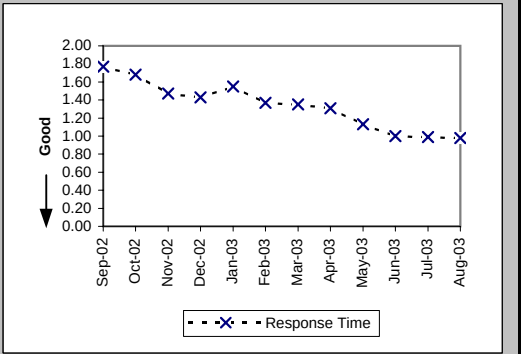
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	1196.72	2137	0.56			0.12
Oct-02	1212	2020	0.60			0.23
Nov-02	909.48	2067	0.44			0.33
Dec-02	715.5	2385	0.30			0.28
Jan-03	794.92	2338	0.34			0.62
Feb-03	667.74	2154	0.31			0.46
Mar-03	917.6	2480	0.37			0.72
Apr-03	852.25	2435	0.35			0.31
May-03	1044	2320	0.45			1.03
Jun-03	790.68	2396	0.33			0.50
Jul-03	760.67	2623	0.29			0.19
Aug-03	769.95	2655	0.29			0.04



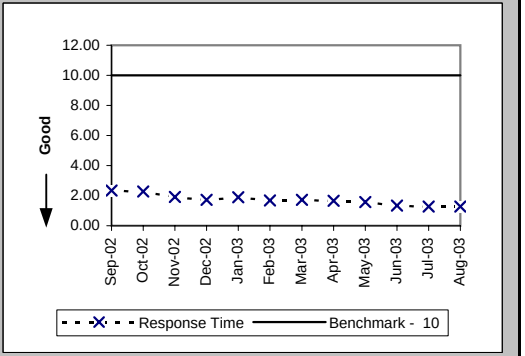
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	3782.49	2137	1.77			1.13
Oct-02	3393.6	2020	1.68			1.99
Nov-02	3038.49	2067	1.47			0.99
Dec-02	3410.55	2385	1.43			1.63
Jan-03	3623.9	2338	1.55			2.37
Feb-03	2950.98	2154	1.37			0.92
Mar-03	3348	2480	1.35			0.80
Apr-03	3189.85	2435	1.31			0.72
May-03	2621.6	2320	1.13			1.06
Jun-03	2396	2396	1.00			1.32
Jul-03	2596.77	2623	0.99			0.55
Aug-03	2601.9	2655	0.98			0.44



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

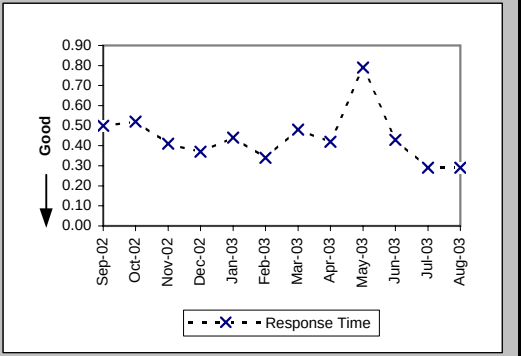
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	4979.21	2137	2.33			
Oct-02	4605.6	2020	2.28			
Nov-02	3947.97	2067	1.91			
Dec-02	4126.05	2385	1.73			
Jan-03	4418.82	2338	1.89			
Feb-03	3618.72	2154	1.68			
Mar-03	4265.6	2480	1.72			
Apr-03	4042.1	2435	1.66			
May-03	3665.6	2320	1.58			
Jun-03	3186.68	2396	1.33			
Jul-03	3357.44	2623	1.28			
Aug-03	3371.85	2655	1.27			



Checklist #2 - Preorder Response Times - IMA

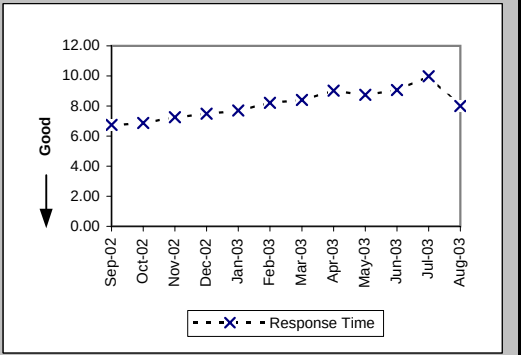
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	1725.51	3447	0.50			0.09
Oct-02	2039.53	3887	0.52			0.26
Nov-02	1552.83	3762	0.41			1.08
Dec-02	1560.65	4271	0.37			0.90
Jan-03	1870.28	4265	0.44			1.51
Feb-03	1374.12	4095	0.34			0.87
Mar-03	2163.78	4504	0.48			1.38
Apr-03	1783.03	4240	0.42			0.70
May-03	3323.91	4195	0.79			3.19
Jun-03	1802.4	4229	0.43			1.15
Jul-03	1254.61	4329	0.29			0.65
Aug-03	1391.15	4804	0.29			0.13



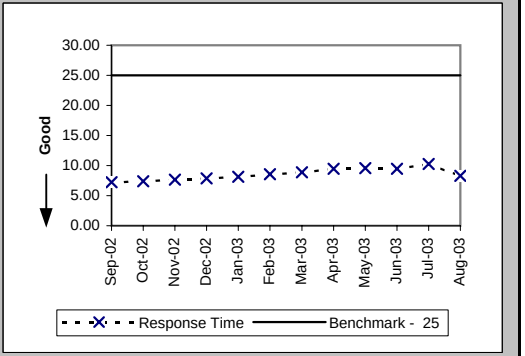
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	23268.3	3447	6.75			6.66
Oct-02	26711.35	3887	6.87			6.82
Nov-02	27276.78	3762	7.25			7.24
Dec-02	32005.77	4271	7.49			7.60
Jan-03	32867.53	4265	7.71			7.68
Feb-03	33638.36	4095	8.21			7.60
Mar-03	37811.82	4504	8.40			7.74
Apr-03	38298.32	4240	9.03			7.92
May-03	36725.28	4195	8.75			7.47
Jun-03	38309.67	4229	9.06			7.93
Jul-03	43189.51	4329	9.98			8.34
Aug-03	38470.06	4804	8.01			7.92



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

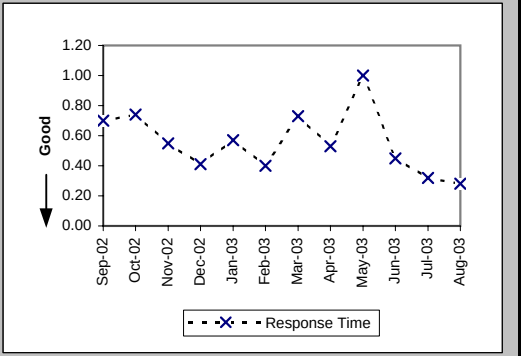
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	24993.81	3447	7.25			
Oct-02	28750.88	3887	7.40			
Nov-02	28829.61	3762	7.66			
Dec-02	33566.42	4271	7.86			
Jan-03	34737.81	4265	8.14			
Feb-03	35012.48	4095	8.55			
Mar-03	39975.6	4504	8.88			
Apr-03	40081.35	4240	9.45			
May-03	40049.19	4195	9.55			
Jun-03	40112.07	4229	9.48			
Jul-03	44444.12	4329	10.27			
Aug-03	39861.21	4804	8.30			



Checklist #2 - Preorder Response Times - IMA

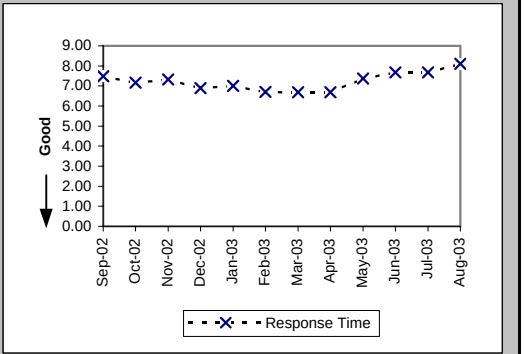
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	400.4	572	0.70			0.07
Oct-02	481.74	651	0.74			0.15
Nov-02	399.85	727	0.55			1.23
Dec-02	351.37	857	0.41			1.01
Jan-03	497.61	873	0.57			1.96
Feb-03	337.6	844	0.40			2.13
Mar-03	629.99	863	0.73			1.94
Apr-03	444.67	839	0.53			1.10
May-03	788	788	1.00			3.46
Jun-03	365.85	813	0.45			1.38
Jul-03	288.64	902	0.32			1.25
Aug-03	326.2	1165	0.28			0.04



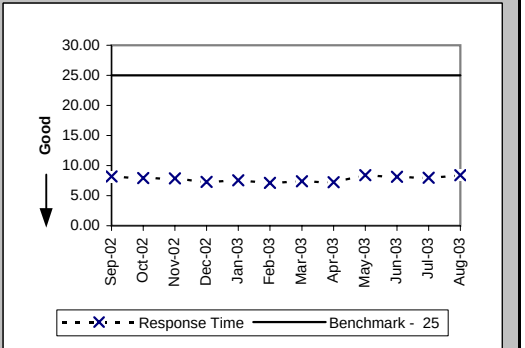
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	4278.56	572	7.48			4.81
Oct-02	4661.16	651	7.16			3.85
Nov-02	5328.91	727	7.33			5.28
Dec-02	5904.73	857	6.89			3.87
Jan-03	6111	873	7.00			3.73
Feb-03	5663.24	844	6.71			3.01
Mar-03	5764.84	863	6.68			2.83
Apr-03	5612.91	839	6.69			3.76
May-03	5815.44	788	7.38			3.38
Jun-03	6235.71	813	7.67			3.55
Jul-03	6927.36	902	7.68			3.34
Aug-03	9448.15	1165	8.11			5.58



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

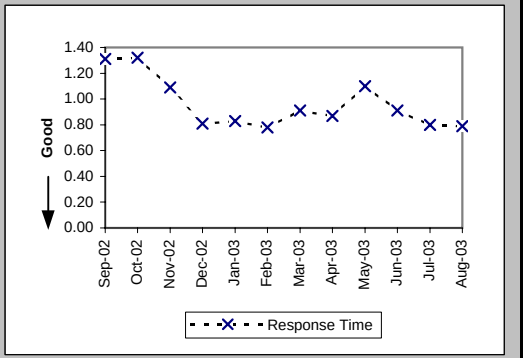
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	4678.96	572	8.18			
Oct-02	5142.9	651	7.90			
Nov-02	5728.76	727	7.88			
Dec-02	6256.1	857	7.30			
Jan-03	6608.61	873	7.57			
Feb-03	6000.84	844	7.11			
Mar-03	6394.83	863	7.41			
Apr-03	6057.58	839	7.22			
May-03	6603.44	788	8.38			
Jun-03	6601.56	813	8.12			
Jul-03	7216	902	8.00			
Aug-03	9774.35	1165	8.39			



Checklist #2 - Preorder Response Times - IMA

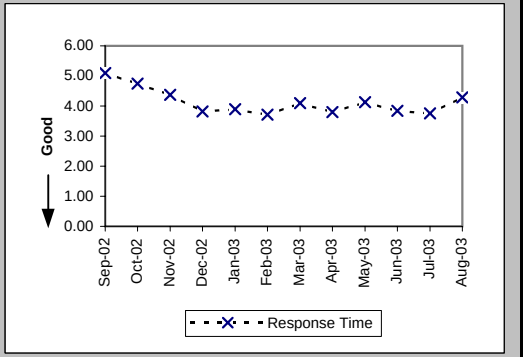
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	9423.12	7185	1.31			0.22
Oct-02	11201.85	8471	1.32			0.41
Nov-02	9215.81	8442	1.09			1.41
Dec-02	7974.72	9793	0.81			1.59
Jan-03	8073.03	9726	0.83			2.26
Feb-03	6549.7	8364	0.78			1.75
Mar-03	8271.13	9122	0.91			2.09
Apr-03	7379.27	8486	0.87			1.29
May-03	8875.3	8085	1.10			3.83
Jun-03	7376.28	8069	0.91			2.44
Jul-03	7118.93	8890	0.80			1.17
Aug-03	6935.04	8740	0.79			0.59



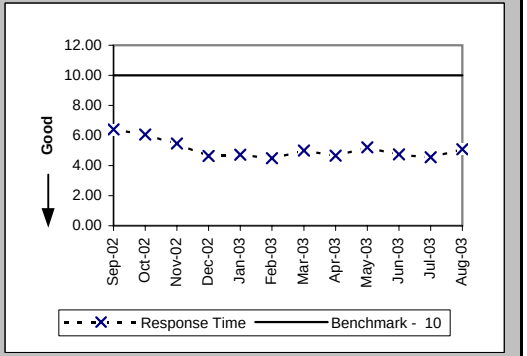
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	36632.85	7185	5.10			3.44
Oct-02	40235.25	8471	4.75			1.85
Nov-02	36933.66	8442	4.37			2.96
Dec-02	37442.08	9793	3.82			2.78
Jan-03	37834.67	9726	3.89			3.61
Feb-03	30988.98	8364	3.71			2.45
Mar-03	37426.15	9122	4.10			3.89
Apr-03	32220.73	8486	3.80			2.59
May-03	33355.93	8085	4.13			5.46
Jun-03	30978.96	8069	3.84			3.24
Jul-03	33391.62	8890	3.76			2.12
Aug-03	37479.78	8740	4.29			1.69



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

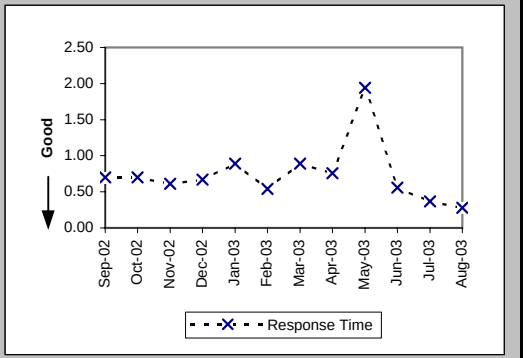
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	46055.97	7185	6.41			
Oct-02	51437.1	8471	6.07			
Nov-02	46149.47	8442	5.47			
Dec-02	45416.8	9793	4.64			
Jan-03	45907.7	9726	4.72			
Feb-03	37538.68	8364	4.49			
Mar-03	45697.28	9122	5.01			
Apr-03	39600	8486	4.67			
May-03	42231.23	8085	5.22			
Jun-03	38355.24	8069	4.75			
Jul-03	40510.55	8890	4.56			
Aug-03	44414.82	8740	5.08			



Checklist #2 - Preorder Response Times - IMA

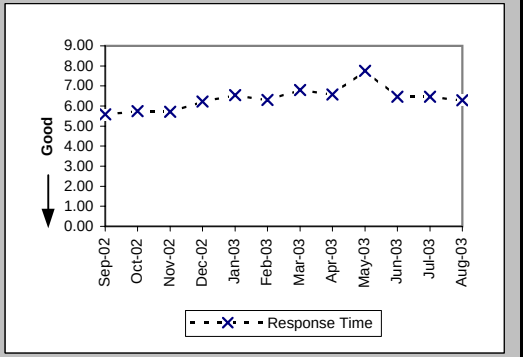
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	595.45	856	0.70			0.10
Oct-02	735.15	1049	0.70			0.19
Nov-02	651.62	1069	0.61			1.37
Dec-02	764.17	1134	0.67			1.68
Jan-03	1030.38	1162	0.89			2.53
Feb-03	687.86	1268	0.54			1.85
Mar-03	1211.62	1354	0.89			2.06
Apr-03	882.16	1155	0.76			1.79
May-03	1927.01	991	1.94			4.36
Jun-03	635.81	1136	0.56			1.53
Jul-03	490.53	1315	0.37			1.54
Aug-03	330.33	1172	0.28			0.04



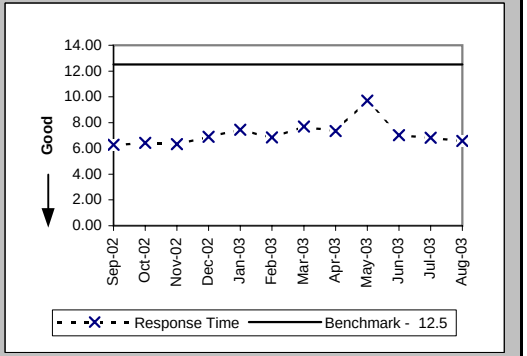
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	4783.14	856	5.59			1.78
Oct-02	6021.47	1049	5.74			2.08
Nov-02	6107.13	1069	5.71			2.45
Dec-02	7050.23	1134	6.22			2.36
Jan-03	7609.42	1162	6.55			3.29
Feb-03	7997.41	1268	6.31			2.94
Mar-03	9202.32	1354	6.80			3.36
Apr-03	7591.36	1155	6.57			3.02
May-03	7694.54	991	7.76			4.85
Jun-03	7335.02	1136	6.46			2.67
Jul-03	8488.67	1315	6.46			2.59
Aug-03	7376.27	1172	6.29			1.11



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

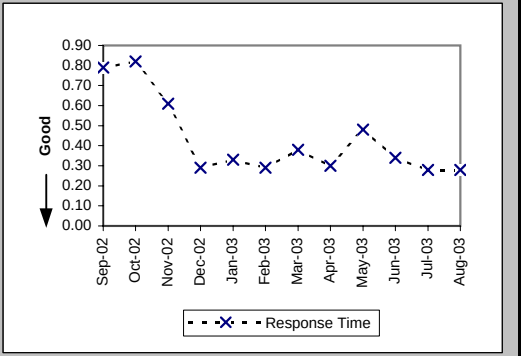
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	5378.59	856	6.28			
Oct-02	6756.62	1049	6.44			
Nov-02	6758.75	1069	6.32			
Dec-02	7814.4	1134	6.89			
Jan-03	8639.8	1162	7.44			
Feb-03	8685.27	1268	6.85			
Mar-03	10413.94	1354	7.69			
Apr-03	8473.52	1155	7.34			
May-03	9621.55	991	9.71			
Jun-03	7970.83	1136	7.02			
Jul-03	8979.2	1315	6.83			
Aug-03	7706.6	1172	6.58			



Checklist #2 - Preorder Response Times - IMA

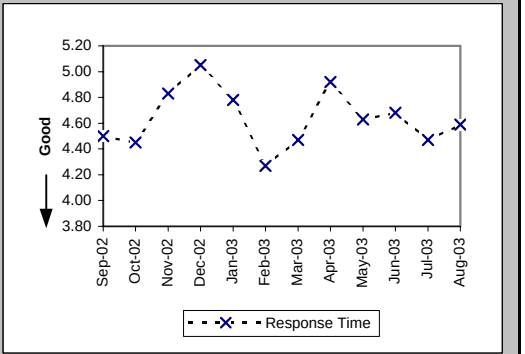
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	1024.2	1300	0.79			0.10
Oct-02	1049.46	1274	0.82			0.22
Nov-02	775.33	1266	0.61			0.41
Dec-02	396.92	1370	0.29			0.10
Jan-03	417.65	1276	0.33			0.51
Feb-03	405.8	1392	0.29			0.03
Mar-03	521.47	1377	0.38			0.74
Apr-03	413.85	1392	0.30			0.08
May-03	552.23	1149	0.48			1.40
Jun-03	444.34	1310	0.34			0.61
Jul-03	418.07	1479	0.28			0.06
Aug-03	519.09	1834	0.28			0.04



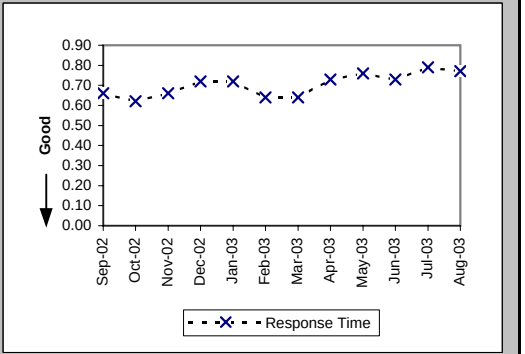
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	5849.67	1300	4.50			1.82
Oct-02	5667.25	1274	4.45			2.62
Nov-02	6119.71	1266	4.83			2.78
Dec-02	6922.34	1370	5.05			2.59
Jan-03	6101.12	1276	4.78			2.00
Feb-03	5939.29	1392	4.27			1.70
Mar-03	6151.51	1377	4.47			2.43
Apr-03	6855.59	1392	4.92			2.49
May-03	5320.21	1149	4.63			2.14
Jun-03	6127.57	1310	4.68			2.33
Jul-03	6617.57	1479	4.47			2.03
Aug-03	8413.87	1834	4.59			2.12



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

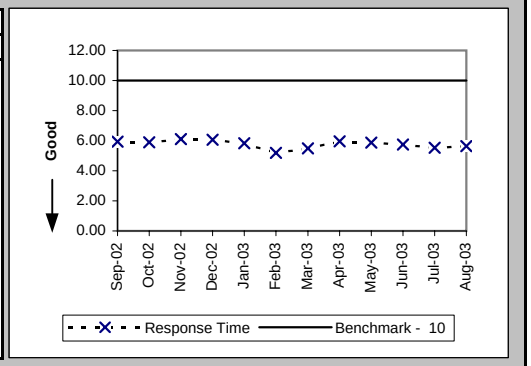
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	851.68	1300	0.66			0.18
Oct-02	794	1274	0.62			0.23
Nov-02	837.3	1266	0.66			0.28
Dec-02	984.95	1370	0.72			0.16
Jan-03	915.01	1276	0.72			0.24
Feb-03	886.44	1392	0.64			0.17
Mar-03	881.7	1377	0.64			0.24
Apr-03	1014.47	1392	0.73			0.23
May-03	870.46	1149	0.76			0.41
Jun-03	958.88	1310	0.73			0.17
Jul-03	1163.07	1479	0.79			0.26
Aug-03	1414.05	1834	0.77			0.24



Checklist #2 - Preorder Response Times - IMA

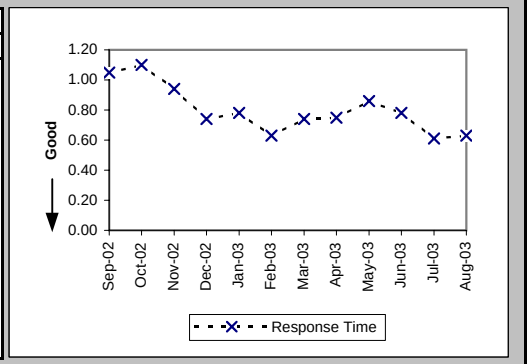
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	7725.55	1300	5.94			
Oct-02	7510.71	1274	5.90			
Nov-02	7732.34	1266	6.11			
Dec-02	8304.21	1370	6.06			
Jan-03	7433.78	1276	5.83			
Feb-03	7231.53	1392	5.20			
Mar-03	7554.68	1377	5.49			
Apr-03	8283.91	1392	5.95			
May-03	6742.9	1149	5.87			
Jun-03	7530.79	1310	5.75			
Jul-03	8198.71	1479	5.54			
Aug-03	10347.01	1834	5.64			



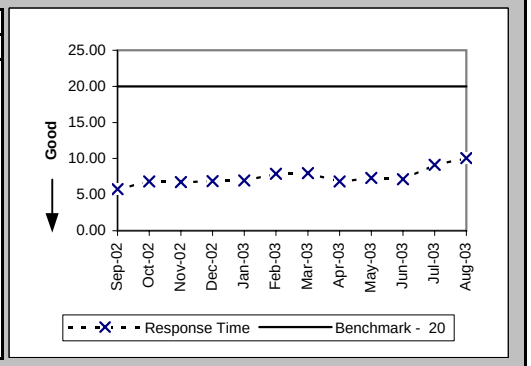
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	1888.66	1794	1.05			0.15
Oct-02	3607.39	3271	1.10			0.20
Nov-02	3048.64	3255	0.94			0.71
Dec-02	2794.57	3777	0.74			0.80
Jan-03	2964.43	3816	0.78			1.29
Feb-03	2315.97	3669	0.63			0.60
Mar-03	2923.8	3949	0.74			1.25
Apr-03	2709.64	3614	0.75			0.66
May-03	2993.16	3466	0.86			2.03
Jun-03	2775.64	3561	0.78			1.25
Jul-03	2383.51	3935	0.61			0.49
Aug-03	2554.38	4060	0.63			0.29



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

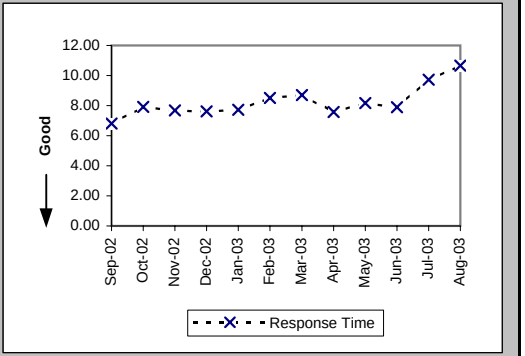
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	10310.12	1794	5.75			4.37
Oct-02	22294.57	3271	6.82			9.31
Nov-02	21933.43	3255	6.74			9.02
Dec-02	25981.04	3777	6.88			7.68
Jan-03	26480.49	3816	6.94			7.43
Feb-03	28921.84	3669	7.88			7.10
Mar-03	31458.32	3949	7.97			7.50
Apr-03	24684.83	3614	6.83			5.62
May-03	25320.1	3466	7.31			7.65
Jun-03	25347.64	3561	7.12			5.39
Jul-03	35847.55	3935	9.11			10.23
Aug-03	40771.63	4060	10.04			12.46



Checklist #2 - Preorder Response Times - IMA

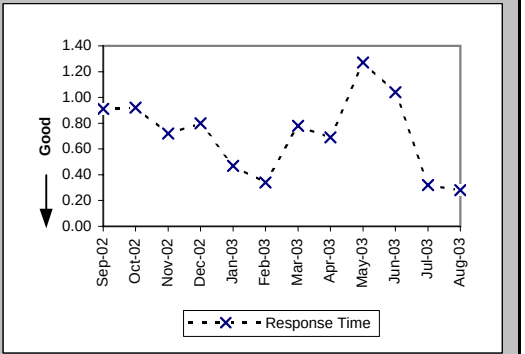
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	12198.78	1794	6.80			
Oct-02	25901.96	3271	7.92			
Nov-02	24982.07	3255	7.68			
Dec-02	28775.61	3777	7.62			
Jan-03	29444.92	3816	7.72			
Feb-03	31237.81	3669	8.51			
Mar-03	34382.12	3949	8.71			
Apr-03	27394.47	3614	7.58			
May-03	28313.26	3466	8.17			
Jun-03	28123.28	3561	7.90			
Jul-03	38231.06	3935	9.72			
Aug-03	43326.01	4060	10.67			



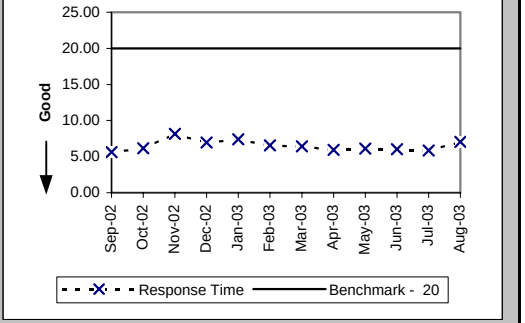
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	330.33	363	0.91			0.06
Oct-02	391.92	426	0.92			0.09
Nov-02	280.8	390	0.72			0.95
Dec-02	389.6	487	0.80			2.14
Jan-03	225.6	480	0.47			1.66
Feb-03	151.64	446	0.34			1.48
Mar-03	387.66	497	0.78			2.28
Apr-03	347.76	504	0.69			1.26
May-03	567.69	447	1.27			3.55
Jun-03	455.52	438	1.04			2.73
Jul-03	170.56	533	0.32			0.49
Aug-03	171.64	613	0.28			0.04



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

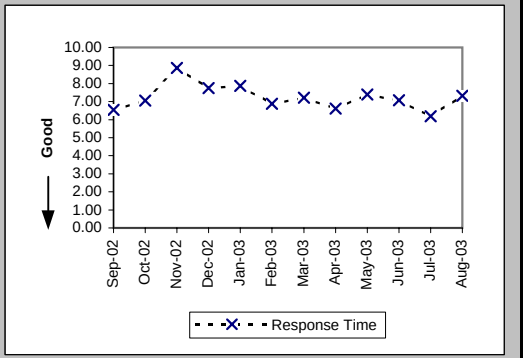
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	2043.69	363	5.63			6.76
Oct-02	2615.64	426	6.14			9.93
Nov-02	3174.6	390	8.14			15.63
Dec-02	3379.78	487	6.94			7.35
Jan-03	3552	480	7.40			10.25
Feb-03	2916.84	446	6.54			7.30
Mar-03	3200.68	497	6.44			7.22
Apr-03	2988.72	504	5.93			7.49
May-03	2740.11	447	6.13			7.41
Jun-03	2645.52	438	6.04			8.30
Jul-03	3128.71	533	5.87			8.19
Aug-03	4315.52	613	7.04			12.50



Checklist #2 - Preorder Response Times - IMA

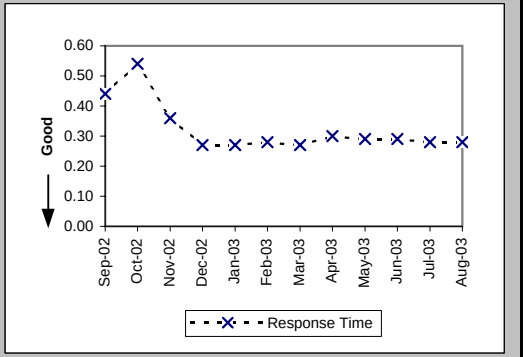
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	2374.02	363	6.54			
Oct-02	3007.56	426	7.06			
Nov-02	3455.4	390	8.86			
Dec-02	3769.38	487	7.74			
Jan-03	3777.6	480	7.87			
Feb-03	3068.48	446	6.88			
Mar-03	3588.34	497	7.22			
Apr-03	3336.48	504	6.62			
May-03	3307.8	447	7.40			
Jun-03	3101.04	438	7.08			
Jul-03	3299.27	533	6.19			
Aug-03	4487.16	613	7.32			



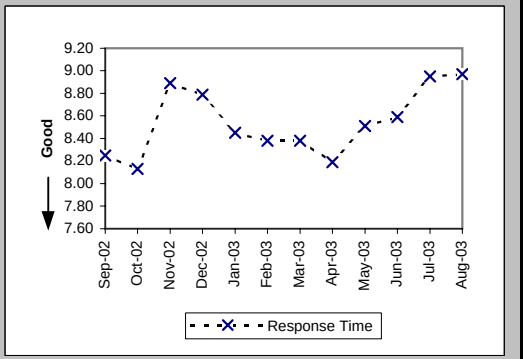
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	449.39	1018	0.44			0.08
Oct-02	457.65	845	0.54			0.34
Nov-02	326.16	898	0.36			0.18
Dec-02	271.36	1007	0.27			0.04
Jan-03	270.2	983	0.27			0.04
Feb-03	262.92	938	0.28			0.05
Mar-03	292.81	1067	0.27			0.05
Apr-03	242.4	817	0.30			0.03
May-03	303.38	1047	0.29			0.05
Jun-03	281.55	972	0.29			0.03
Jul-03	297.37	1060	0.28			0.04
Aug-03	232.51	817	0.28			0.04



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

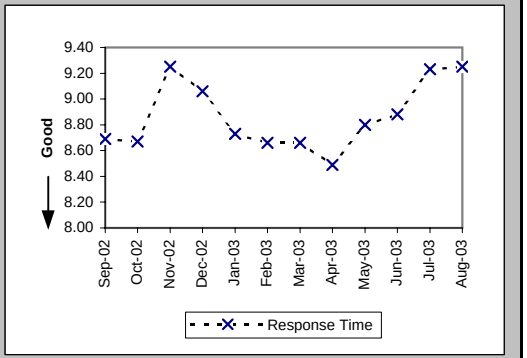
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	8398.01	1018	8.25			3.04
Oct-02	6868.01	845	8.13			4.62
Nov-02	7983.31	898	8.89			3.80
Dec-02	8856.22	1007	8.79			3.63
Jan-03	8310.19	983	8.45			4.21
Feb-03	7859.64	938	8.38			3.87
Mar-03	8946.76	1067	8.38			4.42
Apr-03	6693.06	817	8.19			4.07
May-03	8912.11	1047	8.51			4.24
Jun-03	8347.51	972	8.59			3.20
Jul-03	9484.07	1060	8.95			4.69
Aug-03	7328.29	817	8.97			3.07



Checklist #2 - Preorder Response Times - IMA

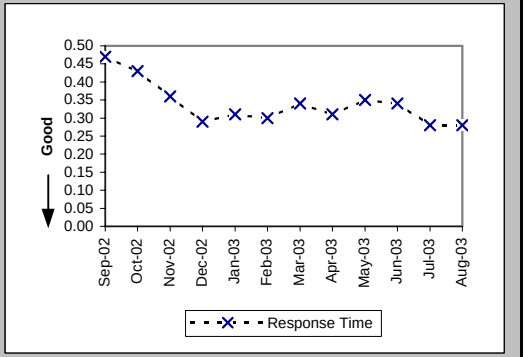
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	8847.4	1018	8.69			
Oct-02	7325.66	845	8.67			
Nov-02	8309.47	898	9.25			
Dec-02	9127.58	1007	9.06			
Jan-03	8580.39	983	8.73			
Feb-03	8122.56	938	8.66			
Mar-03	9239.57	1067	8.66			
Apr-03	6935.46	817	8.49			
May-03	9215.49	1047	8.80			
Jun-03	8629.06	972	8.88			
Jul-03	9781.44	1060	9.23			
Aug-03	7560.8	817	9.25			



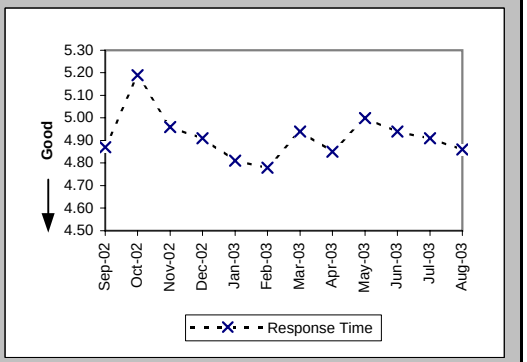
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	158.81	340	0.47			0.08
Oct-02	241.85	564	0.43			0.10
Nov-02	195.07	539	0.36			0.23
Dec-02	175.27	614	0.29			0.24
Jan-03	193.3	624	0.31			0.35
Feb-03	176.79	580	0.30			0.21
Mar-03	222.91	659	0.34			0.40
Apr-03	193.4	630	0.31			0.11
May-03	221.4	630	0.35			0.51
Jun-03	220.17	655	0.34			0.25
Jul-03	189.9	683	0.28			0.17
Aug-03	177.86	628	0.28			0.04



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

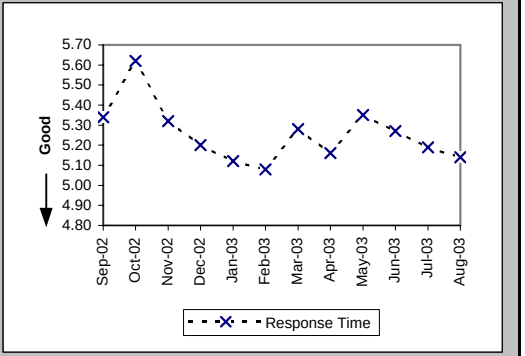
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	1656.31	340	4.87			0.90
Oct-02	2929.24	564	5.19			4.36
Nov-02	2673.13	539	4.96			1.08
Dec-02	3014.89	614	4.91			2.25
Jan-03	3002.9	624	4.81			1.03
Feb-03	2770.45	580	4.78			1.36
Mar-03	3255.34	659	4.94			1.68
Apr-03	3057.8	630	4.85			1.27
May-03	3149.17	630	5.00			1.01
Jun-03	3234.56	655	4.94			0.91
Jul-03	3352.01	683	4.91			2.41
Aug-03	3049.88	628	4.86			1.79



Checklist #2 - Preorder Response Times - IMA

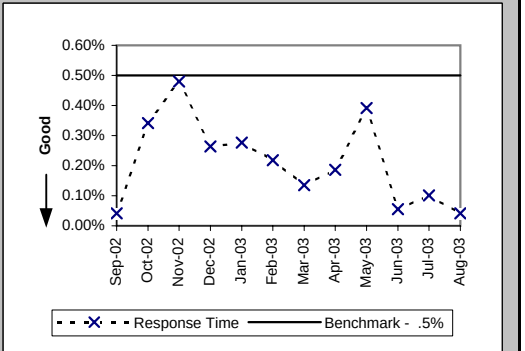
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	1815.12	340	5.34			
Oct-02	3171.09	564	5.62			
Nov-02	2868.2	539	5.32			
Dec-02	3190.16	614	5.20			
Jan-03	3196.2	624	5.12			
Feb-03	2947.24	580	5.08			
Mar-03	3478.25	659	5.28			
Apr-03	3251.2	630	5.16			
May-03	3370.57	630	5.35			
Jun-03	3454.73	655	5.27			
Jul-03	3541.91	683	5.19			
Aug-03	3227.74	628	5.14			



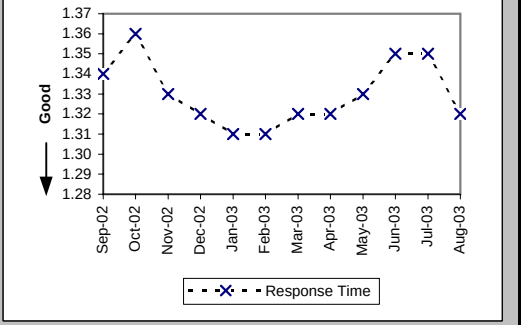
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	8	19020	0.04%			2.05%
Oct-02	77	22535	0.34%			5.84%
Nov-02	108	22523	0.48%			6.91%
Dec-02	68	25763	0.26%			5.13%
Jan-03	71	25614	0.28%			5.26%
Feb-03	52	23802	0.22%			4.67%
Mar-03	35	25907	0.14%			3.67%
Apr-03	45	24157	0.19%			4.31%
May-03	91	23209	0.39%			6.25%
Jun-03	13	23592	0.06%			2.35%
Jul-03	26	25775	0.10%			3.17%
Aug-03	11	26499	0.04%			2.04%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

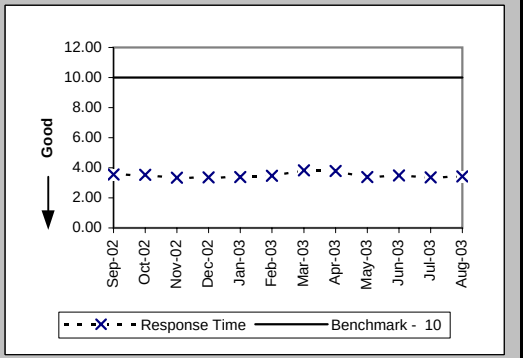
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	10419.84	7776	1.34			1.36
Oct-02	10504.64	7724	1.36			1.74
Nov-02	11348.89	8533	1.33			1.31
Dec-02	11844.36	8973	1.32			1.24
Jan-03	11699.61	8931	1.31			1.27
Feb-03	11155.96	8516	1.31			1.26
Mar-03	12558.48	9514	1.32			1.26
Apr-03	11992.2	9085	1.32			1.25
May-03	12507.32	9404	1.33			1.27
Jun-03	11796.3	8738	1.35			1.31
Jul-03	12945.15	9589	1.35			1.37
Aug-03	11762.52	8911	1.32			1.28



Checklist #2 - Preorder Response Times - EDI

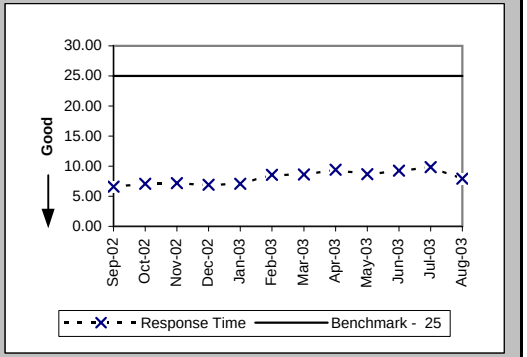
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	17728.7	4994	3.55			1.89
Oct-02	16701.72	4718	3.54			3.24
Nov-02	17578.42	5263	3.34			0.86
Dec-02	19034.4	5665	3.36			0.90
Jan-03	18126.33	5347	3.39			0.75
Feb-03	14390.09	4147	3.47			0.93
Mar-03	20226.23	5281	3.83			3.52
Apr-03	20457.36	5412	3.78			1.70
May-03	18780.6	5540	3.39			1.39
Jun-03	18578	5308	3.50			2.90
Jul-03	20597.44	6112	3.37			0.95
Aug-03	22202.64	6492	3.42			1.80



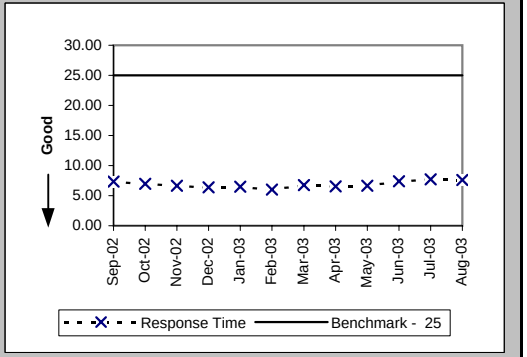
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	31861.23	4823	6.61			7.43
Oct-02	32027.67	4527	7.07			7.77
Nov-02	35892.88	4986	7.20			7.90
Dec-02	37076.72	5372	6.90			7.94
Jan-03	36889.02	5200	7.09			8.15
Feb-03	36168.16	4223	8.56			8.85
Mar-03	42543.29	4939	8.61			9.10
Apr-03	47052.22	5005	9.40			9.18
May-03	45526.26	5245	8.68			8.29
Jun-03	45648.86	4937	9.25			9.10
Jul-03	54120.53	5506	9.83			9.83
Aug-03	55339.86	7009	7.90			9.09



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

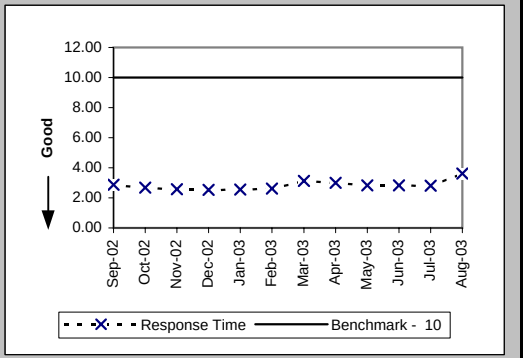
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	2785.4	380	7.33			3.90
Oct-02	2623.92	377	6.96			3.49
Nov-02	2945.95	443	6.65			2.54
Dec-02	3051.23	479	6.37			4.83
Jan-03	3016	464	6.50			3.58
Feb-03	2277.79	379	6.01			2.65
Mar-03	2717.52	402	6.76			4.68
Apr-03	2965.12	452	6.56			4.09
May-03	3127.44	471	6.64			2.31
Jun-03	3273.77	443	7.39			3.05
Jul-03	3814.24	496	7.69			3.92
Aug-03	4544.8	598	7.60			4.91



Checklist #2 - Preorder Response Times - EDI

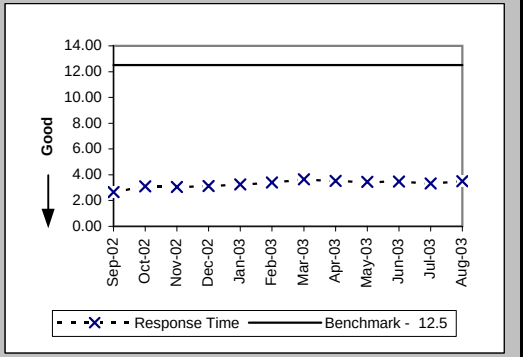
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	24139.27	8391	2.88			3.60
Oct-02	20578.57	7646	2.69			2.56
Nov-02	21808.48	8470	2.57			1.01
Dec-02	23247.19	9145	2.54			0.87
Jan-03	22346.26	8736	2.56			1.38
Feb-03	17850.21	6832	2.61			1.43
Mar-03	24797.56	7930	3.13			4.93
Apr-03	24607.61	8240	2.99			2.14
May-03	24047.48	8494	2.83			0.96
Jun-03	22680.19	7981	2.84			1.93
Jul-03	25490.68	9059	2.81			0.89
Aug-03	31690.96	8789	3.61			1.82



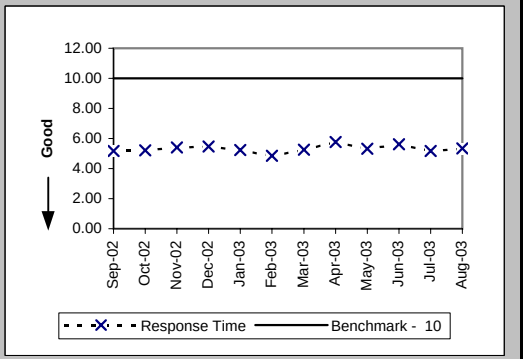
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	2414.47	908	2.66			0.73
Oct-02	5016.66	1616	3.10			3.43
Nov-02	6679.11	2192	3.05			0.85
Dec-02	7307.72	2329	3.14			1.11
Jan-03	7358.7	2261	3.25			1.42
Feb-03	6296.96	1844	3.41			2.16
Mar-03	6991.14	1914	3.65			5.16
Apr-03	7635.3	2164	3.53			2.19
May-03	7251.04	2110	3.44			2.07
Jun-03	7200.57	2077	3.47			1.48
Jul-03	7663.81	2299	3.33			0.84
Aug-03	7186.87	2047	3.51			1.94



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

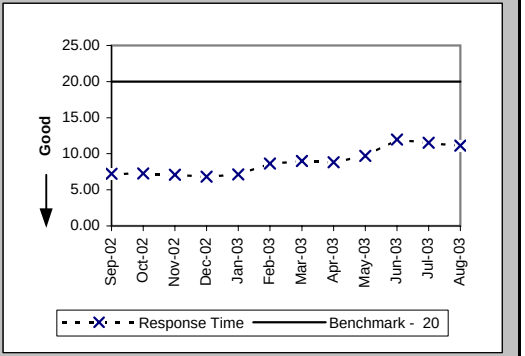
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	13634.9	2634	5.18			2.85
Oct-02	12514.03	2404	5.21			2.68
Nov-02	14190.93	2622	5.41			2.71
Dec-02	15630.38	2865	5.46			2.37
Jan-03	14404.45	2747	5.24			2.18
Feb-03	10803.68	2225	4.86			1.90
Mar-03	14354.86	2735	5.25			3.18
Apr-03	15797.36	2741	5.76			2.55
May-03	15024.63	2831	5.31			2.83
Jun-03	14834.49	2640	5.62			2.59
Jul-03	15805.08	3049	5.18			1.97
Aug-03	16059.11	3009	5.34			2.00



Checklist #2 - Preorder Response Times - EDI

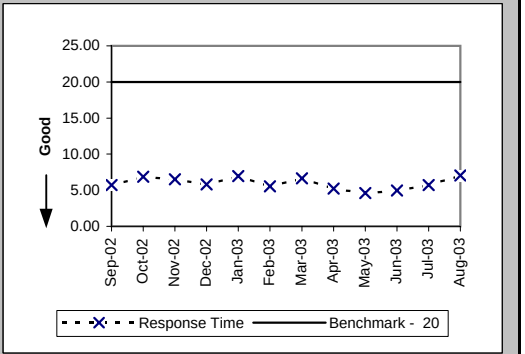
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	20344.05	2809	7.24			15.05
Oct-02	18604.03	2555	7.28			14.08
Nov-02	19412.29	2739	7.09			14.00
Dec-02	20578.47	3007	6.84			12.75
Jan-03	20739.06	2912	7.12			13.21
Feb-03	20513.51	2374	8.64			12.43
Mar-03	22912.09	2551	8.98			13.04
Apr-03	25014.79	2841	8.80			13.58
May-03	28369.29	2921	9.71			17.77
Jun-03	32326.56	2702	11.96			22.49
Jul-03	35069.64	3042	11.53			21.76
Aug-03	33637.58	3021	11.13			21.08



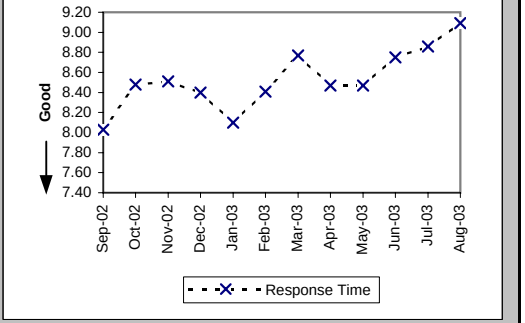
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	5263.58	917	5.74			7.12
Oct-02	5634.72	819	6.88			11.52
Nov-02	5819.94	894	6.51			14.15
Dec-02	5627.88	972	5.79			7.26
Jan-03	6521.52	937	6.96			10.79
Feb-03	4253.4	765	5.56			6.82
Mar-03	5329.33	799	6.67			9.99
Apr-03	4765.86	913	5.22			6.97
May-03	4407.76	952	4.63			6.12
Jun-03	4437.18	891	4.98			8.39
Jul-03	5711.3	995	5.74			9.29
Aug-03	6812.07	969	7.03			11.70



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Benchmark)

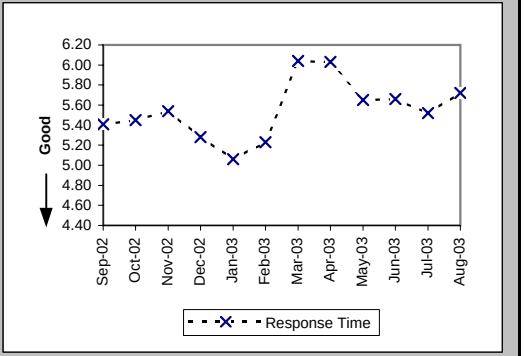
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	6666.9	830	8.03			1.87
Oct-02	6192.67	730	8.48			5.41
Nov-02	7223.89	849	8.51			5.41
Dec-02	7805.47	929	8.40			3.98
Jan-03	7226.84	892	8.10			3.29
Feb-03	6119.66	728	8.41			5.06
Mar-03	6655.08	759	8.77			5.97
Apr-03	5621.86	664	8.47			4.24
May-03	7615.1	899	8.47			4.33
Jun-03	7423.23	848	8.75			4.41
Jul-03	8335.6	941	8.86			3.42
Aug-03	8463.5	931	9.09			3.33



Checklist #2 - Preorder Response Times - EDI

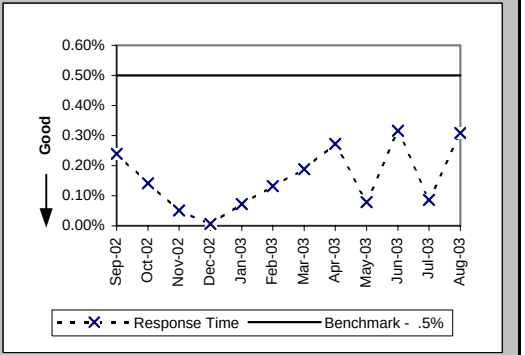
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	2322.41	429	5.41			2.50
Oct-02	4417.68	811	5.45			1.39
Nov-02	4867.08	879	5.54			2.17
Dec-02	5099.78	965	5.28			1.85
Jan-03	4740.59	937	5.06			0.74
Feb-03	3964.69	758	5.23			2.01
Mar-03	4754.37	787	6.04			6.98
Apr-03	5530.29	917	6.03			4.51
May-03	5370.15	951	5.65			0.95
Jun-03	5035.5	889	5.66			2.03
Jul-03	5491.14	995	5.52			0.84
Aug-03	5508.49	963	5.72			3.60



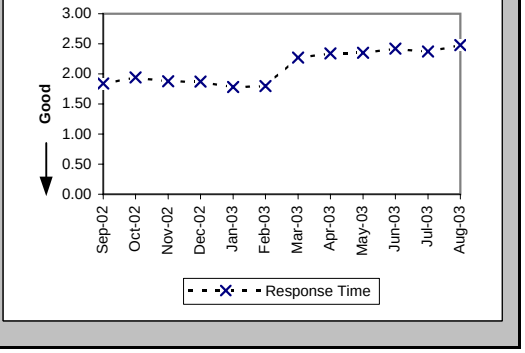
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	65	27180	0.24%			4.88%
Oct-02	37	26240	0.14%			3.75%
Nov-02	15	29352	0.05%			2.26%
Dec-02	2	31730	0.01%			0.79%
Jan-03	22	30455	0.07%			2.69%
Feb-03	32	24307	0.13%			3.63%
Mar-03	53	28150	0.19%			4.34%
Apr-03	80	29429	0.27%			5.21%
May-03	24	30438	0.08%			2.81%
Jun-03	91	28807	0.32%			5.61%
Jul-03	28	32522	0.09%			2.93%
Aug-03	105	33933	0.31%			5.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

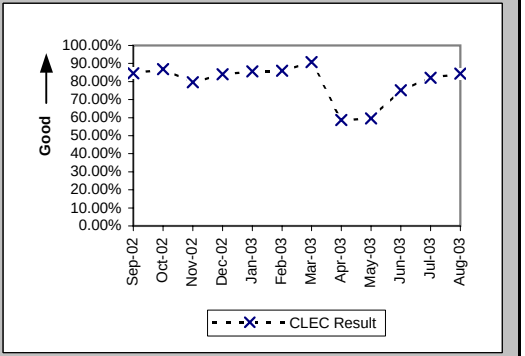
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Sep-02	14607.76	7939	1.84			2.09
Oct-02	13725.5	7075	1.94			2.58
Nov-02	14601.96	7767	1.88			2.41
Dec-02	15739.79	8417	1.87			3.28
Jan-03	14435.8	8110	1.78			1.86
Feb-03	11863.8	6591	1.80			1.42
Mar-03	15215.81	6703	2.27			5.67
Apr-03	18652.14	7971	2.34			2.44
May-03	19314.65	8219	2.35			2.36
Jun-03	18646.1	7705	2.42			3.55
Jul-03	20813.34	8782	2.37			2.94
Aug-03	23106.16	9317	2.48			3.05



Checklist #2 - Electronic Flow-through - Resale

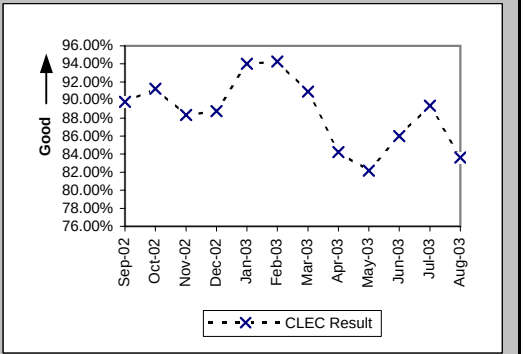
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	3064	3622	84.59%	466	0	36.10%
Oct-02	1353	1556	86.95%	1120	0	33.68%
Nov-02	853	1071	79.65%	452	0	40.26%
Dec-02	997	1186	84.06%	746	0	36.60%
Jan-03	970	1132	85.69%	679	0	35.02%
Feb-03	877	1019	86.06%	340	0	34.63%
Mar-03	2731	3008	90.79%	594	0	28.92%
Apr-03	657	1118	58.77%	521	0	49.23%
May-03	632	1061	59.57%	481	0	49.08%
Jun-03	929	1235	75.22%	435	0	43.17%
Jul-03	917	1116	82.17%	263	0	38.28%
Aug-03	864	1024	84.38%	154	0	36.31%



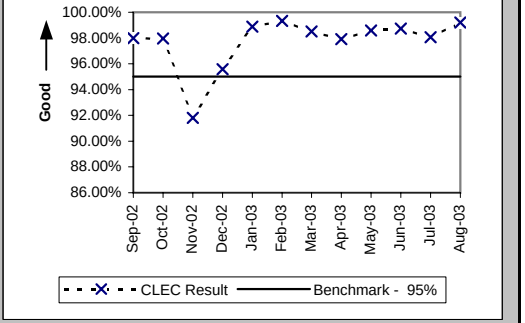
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	740	824	89.81%	466	0	30.26%
Oct-02	552	605	91.24%	1120	0	28.27%
Nov-02	432	489	88.34%	452	0	32.09%
Dec-02	324	365	88.77%	746	0	31.58%
Jan-03	361	384	94.01%	679	0	23.73%
Feb-03	295	313	94.25%	340	0	23.28%
Mar-03	281	309	90.94%	594	0	28.71%
Apr-03	171	203	84.24%	521	0	36.44%
May-03	189	230	82.17%	481	0	38.27%
Jun-03	227	264	85.98%	435	0	34.71%
Jul-03	185	207	89.37%	263	0	30.82%
Aug-03	102	122	83.61%	154	0	37.02%



Electronic Flow-through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	3064	3127	97.99%	396	0	14.05%
Oct-02	1353	1381	97.97%	1067	0	14.09%
Nov-02	853	929	91.82%	415	0	27.41%
Dec-02	997	1043	95.59%	704	0	20.53%
Jan-03	970	981	98.88%	679	0	10.53%
Feb-03	877	883	99.32%	340	0	8.22%
Mar-03	2731	2772	98.52%	594	0	12.07%
Apr-03	657	671	97.91%	521	0	14.29%
May-03	632	641	98.60%	481	0	11.77%
Jun-03	929	941	98.72%	435	0	11.22%
Jul-03	917	935	98.07%	263	0	13.74%
Aug-03	864	871	99.20%	154	0	8.93%

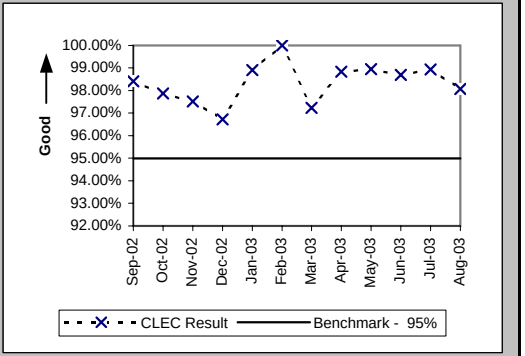


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	740	752	98.40%	396	0	12.53%
Oct-02	552	564	97.87%	1067	0	14.43%
Nov-02	432	443	97.52%	415	0	15.56%
Dec-02	324	335	96.72%	704	0	17.82%
Jan-03	361	365	98.90%	679	0	10.41%
Feb-03	295	295	100.00%	340	0	0.00%
Mar-03	281	289	97.23%	594	0	16.41%
Apr-03	171	173	98.84%	521	0	10.69%
May-03	189	191	98.95%	481	0	10.18%
Jun-03	227	230	98.70%	435	0	11.35%
Jul-03	185	187	98.93%	263	0	10.29%
Aug-03	102	104	98.08%	154	0	13.73%

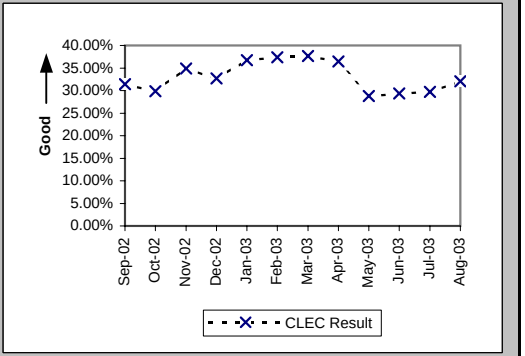


PO-2B Resale - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - Unbundled Loops

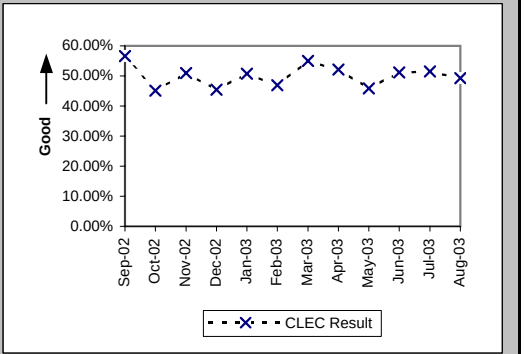
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	185	589	31.41%	136	0	46.42%
Oct-02	181	606	29.87%	178	0	45.77%
Nov-02	169	484	34.92%	100	0	47.67%
Dec-02	172	526	32.70%	123	0	46.91%
Jan-03	237	645	36.74%	122	0	48.21%
Feb-03	178	476	37.40%	109	0	48.39%
Mar-03	139	369	37.67%	106	0	48.46%
Apr-03	116	318	36.48%	151	0	48.14%
May-03	99	344	28.78%	192	0	45.27%
Jun-03	111	378	29.37%	208	0	45.54%
Jul-03	140	471	29.72%	249	0	45.70%
Aug-03	134	418	32.06%	238	0	46.67%



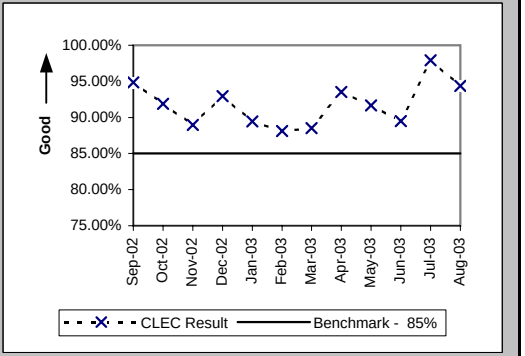
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	637	1126	56.57%	136	0	49.57%
Oct-02	428	948	45.15%	178	0	49.76%
Nov-02	518	1016	50.98%	100	0	49.99%
Dec-02	417	917	45.47%	123	0	49.79%
Jan-03	570	1124	50.71%	122	0	49.99%
Feb-03	561	1196	46.91%	109	0	49.90%
Mar-03	574	1044	54.98%	106	0	49.75%
Apr-03	508	975	52.10%	151	0	49.96%
May-03	614	1339	45.86%	192	0	49.83%
Jun-03	657	1283	51.21%	203	0	49.99%
Jul-03	607	1180	51.44%	238	0	49.98%
Aug-03	555	1126	49.29%	232	0	50.00%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	185	195	94.87%	136	0	22.06%
Oct-02	181	197	91.88%	178	0	27.32%
Nov-02	169	190	88.95%	100	0	31.35%
Dec-02	172	185	92.97%	123	0	25.56%
Jan-03	237	265	89.43%	122	0	30.74%
Feb-03	178	202	88.12%	109	0	32.36%
Mar-03	139	157	88.54%	106	0	31.86%
Apr-03	116	124	93.55%	151	0	24.57%
May-03	99	108	91.67%	192	0	27.64%
Jun-03	111	124	89.52%	208	0	30.63%
Jul-03	140	143	97.90%	253	0	14.33%
Aug-03	134	142	94.37%	238	0	23.06%

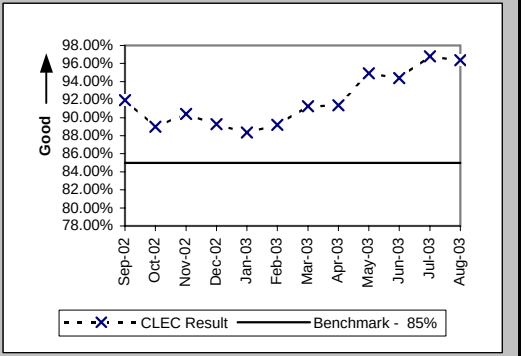


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	637	693	91.92%	136	0	27.25%
Oct-02	428	481	88.98%	178	0	31.31%
Nov-02	518	573	90.40%	100	0	29.46%
Dec-02	417	467	89.29%	123	0	30.92%
Jan-03	570	645	88.37%	122	0	32.06%
Feb-03	561	629	89.19%	109	0	31.05%
Mar-03	574	629	91.26%	106	0	28.25%
Apr-03	508	556	91.37%	151	0	28.09%
May-03	614	647	94.90%	192	0	22.00%
Jun-03	657	696	94.40%	204	0	23.00%
Jul-03	607	627	96.81%	249	0	17.57%
Aug-03	555	576	96.35%	236	0	18.74%

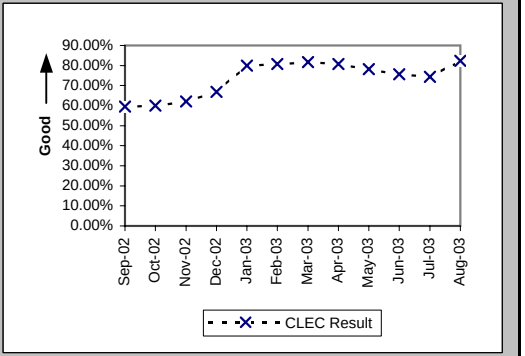


PO-2B UBL - previous standard (Jan02 thru Jun02) UBL was 70% & (Jul02 thru Dec02) was 80%

Checklist #2 - Electronic Flow-through - LNP

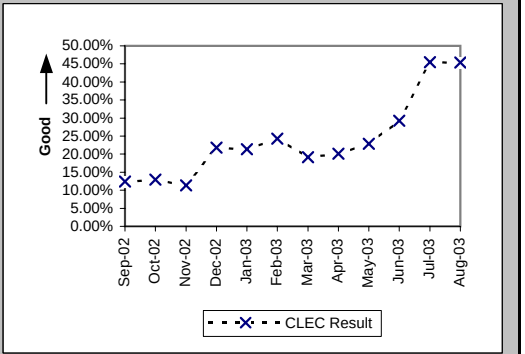
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	3300	5548	59.48%	71	0	49.09%
Oct-02	3837	6401	59.94%	69	0	49.00%
Nov-02	4031	6494	62.07%	47	0	48.52%
Dec-02	4557	6820	66.82%	62	0	47.09%
Jan-03	5782	7239	79.87%	82	0	40.10%
Feb-03	4813	5963	80.71%	65	0	39.45%
Mar-03	5969	7301	81.76%	59	0	38.62%
Apr-03	5786	7169	80.71%	70	0	39.46%
May-03	5056	6461	78.25%	41	0	41.25%
Jun-03	4944	6542	75.57%	50	0	42.97%
Jul-03	6573	8847	74.30%	74	0	43.70%
Aug-03	7880	9570	82.34%	67	0	38.13%



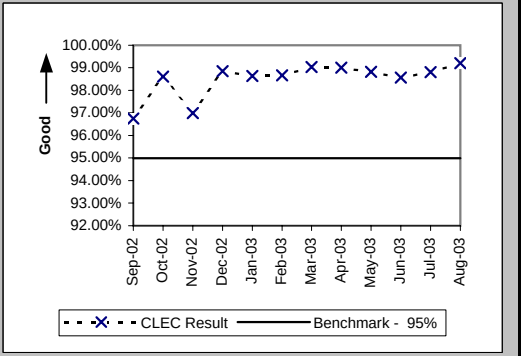
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	15	121	12.40%	71	0	32.95%
Oct-02	20	154	12.99%	69	0	33.62%
Nov-02	14	123	11.38%	47	0	31.76%
Dec-02	19	87	21.84%	62	0	41.32%
Jan-03	25	117	21.37%	82	0	40.99%
Feb-03	44	181	24.31%	65	0	42.90%
Mar-03	31	162	19.14%	59	0	39.34%
Apr-03	39	194	20.10%	70	0	40.08%
May-03	40	175	22.86%	41	0	41.99%
Jun-03	58	198	29.29%	50	0	45.51%
Jul-03	96	211	45.50%	74	0	49.80%
Aug-03	119	262	45.42%	67	0	49.79%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	3300	3411	96.75%	71	0	17.74%
Oct-02	3837	3891	98.61%	69	0	11.70%
Nov-02	4031	4156	96.99%	47	0	17.08%
Dec-02	4557	4610	98.85%	62	0	10.66%
Jan-03	5782	5862	98.64%	82	0	11.60%
Feb-03	4813	4878	98.67%	65	0	11.47%
Mar-03	5969	6027	99.04%	59	0	9.76%
Apr-03	5786	5844	99.01%	70	0	9.91%
May-03	5056	5116	98.83%	41	0	10.77%
Jun-03	4944	5016	98.56%	50	0	11.89%
Jul-03	6573	6652	98.81%	74	0	10.83%
Aug-03	7880	7943	99.21%	67	0	8.87%

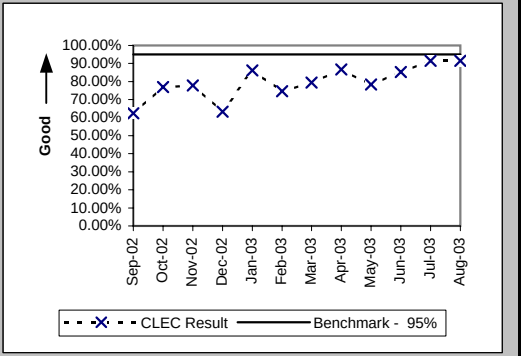


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	15	24	62.50%	71	0	48.41%
Oct-02	20	26	76.92%	69	0	42.13%
Nov-02	14	18	77.78%	47	0	41.57%
Dec-02	19	30	63.33%	62	0	48.19%
Jan-03	25	29	86.21%	82	0	34.48%
Feb-03	44	59	74.58%	65	0	43.54%
Mar-03	31	39	79.49%	59	0	40.38%
Apr-03	39	45	86.67%	70	0	33.99%
May-03	40	51	78.43%	41	0	41.13%
Jun-03	58	68	85.29%	50	0	35.42%
Jul-03	96	105	91.43%	74	0	27.99%
Aug-03	119	130	91.54%	67	0	27.83%

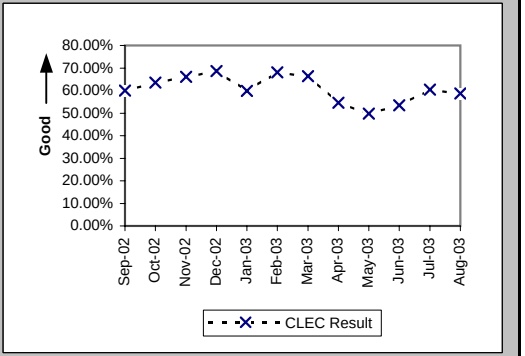


PO-2B LNP - previous standard (Jan02 thru Jun02) was 90% & (Jul02 thru Dec02) was 95%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

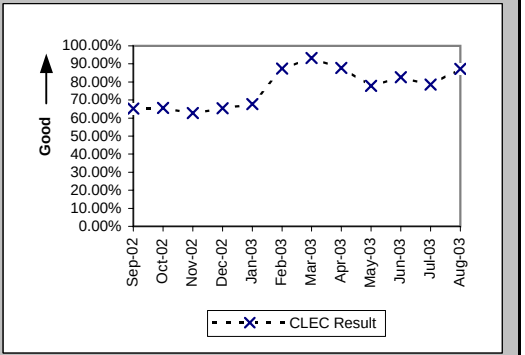
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	842	1403	60.01%	230	0	48.99%
Oct-02	920	1447	63.58%	203	0	48.12%
Nov-02	736	1113	66.13%	223	0	47.33%
Dec-02	884	1287	68.69%	219	0	46.38%
Jan-03	855	1430	59.79%	269	0	49.03%
Feb-03	932	1370	68.03%	483	0	46.64%
Mar-03	1238	1864	66.42%	1691	0	47.23%
Apr-03	857	1569	54.62%	2270	0	49.79%
May-03	598	1202	49.75%	1735	0	50.00%
Jun-03	508	949	53.53%	1826	0	49.88%
Jul-03	781	1293	60.40%	2472	0	48.91%
Aug-03	880	1499	58.71%	2015	0	49.24%



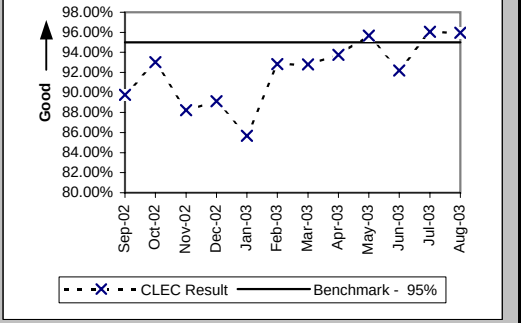
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	358	549	65.21%	230	0	47.63%
Oct-02	429	654	65.60%	203	0	47.51%
Nov-02	547	871	62.80%	223	0	48.33%
Dec-02	550	840	65.48%	219	0	47.54%
Jan-03	508	750	67.73%	269	0	46.75%
Feb-03	2746	3143	87.37%	483	0	33.22%
Mar-03	6721	7204	93.30%	1691	0	25.01%
Apr-03	8412	9577	87.84%	2270	0	32.69%
May-03	7790	10011	77.81%	1735	0	41.55%
Jun-03	10258	12423	82.57%	1826	0	37.93%
Jul-03	10518	13391	78.55%	2472	0	41.05%
Aug-03	23534	26991	87.19%	2015	0	33.42%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	842	938	89.77%	230	0	30.31%
Oct-02	920	989	93.02%	203	0	25.48%
Nov-02	736	834	88.25%	223	0	32.20%
Dec-02	884	992	89.11%	219	0	31.15%
Jan-03	855	998	85.67%	269	0	35.04%
Feb-03	932	1004	92.83%	483	0	25.80%
Mar-03	1238	1334	92.80%	1691	0	25.84%
Apr-03	857	914	93.76%	2270	0	24.18%
May-03	598	625	95.68%	1735	0	20.33%
Jun-03	508	551	92.20%	1826	0	26.82%
Jul-03	781	813	96.06%	2472	0	19.45%
Aug-03	880	917	95.97%	2015	0	19.68%

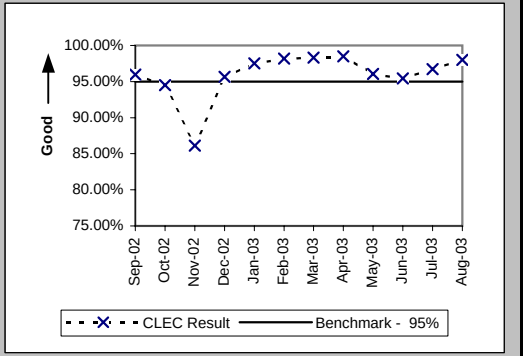


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	358	373	95.98%	230	0	19.65%
Oct-02	429	454	94.49%	203	0	22.81%
Nov-02	547	635	86.14%	223	0	34.55%
Dec-02	550	575	95.65%	219	0	20.39%
Jan-03	508	521	97.50%	269	0	15.60%
Feb-03	2746	2797	98.18%	483	0	13.38%
Mar-03	6721	6837	98.30%	1691	0	12.91%
Apr-03	8412	8540	98.50%	2270	0	12.15%
May-03	7790	8110	96.05%	1735	0	19.47%
Jun-03	10258	10749	95.43%	1826	0	20.88%
Jul-03	10518	10876	96.71%	2472	0	17.84%
Aug-03	23534	24013	98.01%	2015	0	13.98%

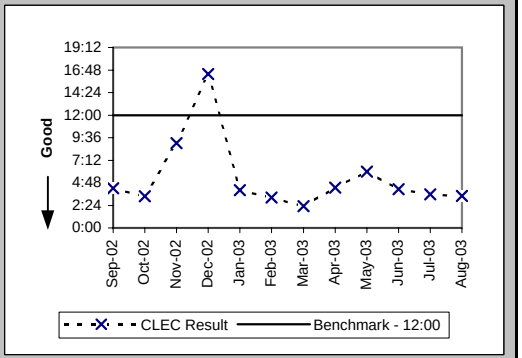


PO-2B UNE-P-POTS - previous standard (Jan02 thru Jun02) was 75% & (Jul02 thru Dec02) was 90%

Checklist #2 - LSR Rejections

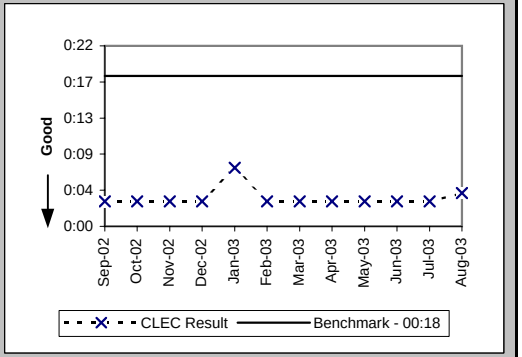
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	826:29	195	4:14	0	0
Oct-02	514:18	153	3:22	0	0
Nov-02	1156:02	128	9:02	0	0
Dec-02	2766:40	169	16:22	0	0
Jan-03	1052:11	261	4:02	0	0
Feb-03	520:25	161	3:14	0	0
Mar-03	911:24	393	2:19	0	0
Apr-03	1079:55	251	4:18	0	0
May-03	1243:14	208	5:59	0	0
Jun-03	598:31	145	4:08	0	0
Jul-03	601:54	169	3:34	0	0
Aug-03	855:38	251	3:25	0	0



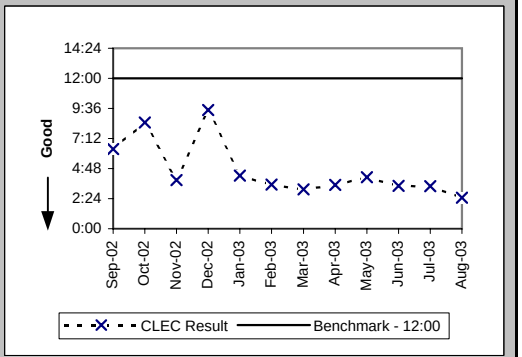
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	1381:49	28557	0:03	0	12
Oct-02	1397:27	27642	0:03	0	302
Nov-02	1388:20	26497	0:03	0	16
Dec-02	1129:15	24373	0:03	0	13
Jan-03	3181:50	28442	0:07	0	6
Feb-03	1273:27	27043	0:03	0	19
Mar-03	1400:40	29150	0:03	0	41
Apr-03	1535:28	28297	0:03	0	24
May-03	1502:28	28319	0:03	0	38
Jun-03	1545:00	27583	0:03	0	56
Jul-03	1652:41	30468	0:03	0	84
Aug-03	1972:45	30222	0:04	0	47



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

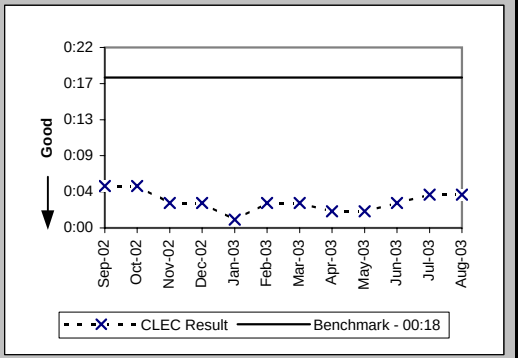
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	1383:15	217	6:22	0	0
Oct-02	1551:08	183	8:29	0	0
Nov-02	726:38	187	3:53	0	0
Dec-02	1906:38	201	9:29	0	0
Jan-03	752:26	178	4:14	0	0
Feb-03	884:42	250	3:32	0	0
Mar-03	1567:39	499	3:08	0	0
Apr-03	2556:31	729	3:30	0	0
May-03	3942:48	963	4:06	0	0
Jun-03	4107:35	1195	3:26	0	0
Jul-03	5386:17	1586	3:24	0	0
Aug-03	3699:40	1497	2:28	0	0



Checklist #2 - LSR Rejections

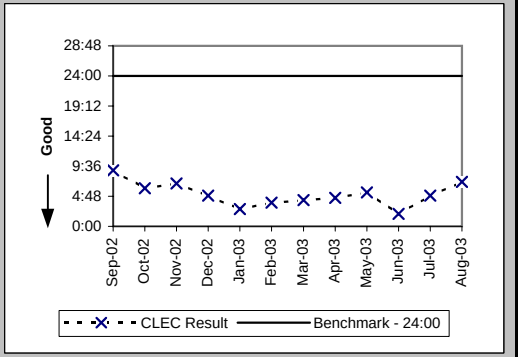
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	1358:38	15106	0:05	0	12
Oct-02	1462:23	18746	0:05	0	302
Nov-02	1264:51	22881	0:03	0	16
Dec-02	1093:00	20060	0:03	0	13
Jan-03	959:47	42708	0:01	0	6
Feb-03	1516:55	33356	0:03	0	19
Mar-03	3367:45	75612	0:03	0	41
Apr-03	2467:49	59972	0:02	0	24
May-03	2614:58	63810	0:02	0	38
Jun-03	3330:06	69744	0:03	0	56
Jul-03	3752:49	58520	0:04	0	84
Aug-03	3525:51	53256	0:04	0	47



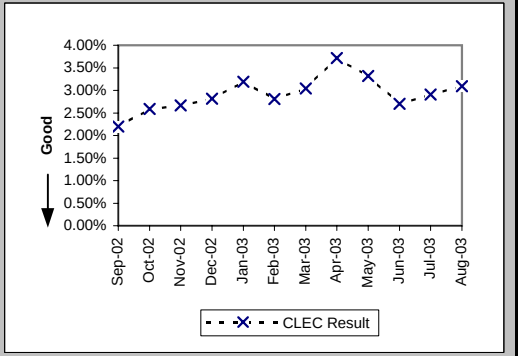
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	805:20	90	8:57	0	0
Oct-02	886:02	146	6:04	0	0
Nov-02	711:46	104	6:51	0	0
Dec-02	1562:45	319	4:54	0	0
Jan-03	1136:14	413	2:45	0	0
Feb-03	415:04	110	3:46	0	0
Mar-03	638:38	152	4:12	0	0
Apr-03	996:22	218	4:34	0	0
May-03	1507:10	278	5:25	0	0
Jun-03	366:09	185	1:59	0	0
Jul-03	464:12	95	4:53	0	0
Aug-03	326:15	46	7:06	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

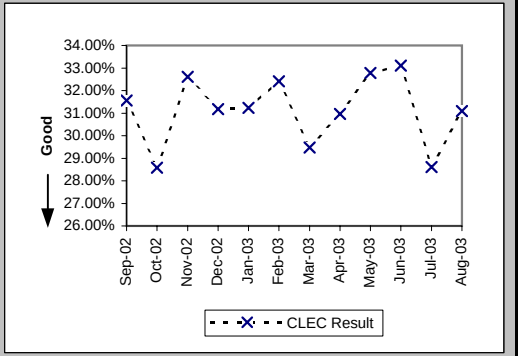
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	1988	90491	2.20%	0	12
Oct-02	2501	96729	2.59%	0	302
Nov-02	2167	81249	2.67%	0	16
Dec-02	2202	78172	2.82%	0	13
Jan-03	2907	91062	3.19%	0	6
Feb-03	2342	83449	2.81%	0	19
Mar-03	3008	98912	3.04%	0	41
Apr-03	3396	91377	3.72%	0	24
May-03	2867	86378	3.32%	0	38
Jun-03	2229	82422	2.70%	0	56
Jul-03	3094	106488	2.91%	0	84
Aug-03	3004	97187	3.09%	0	47



Checklist #2 - LSR Rejections

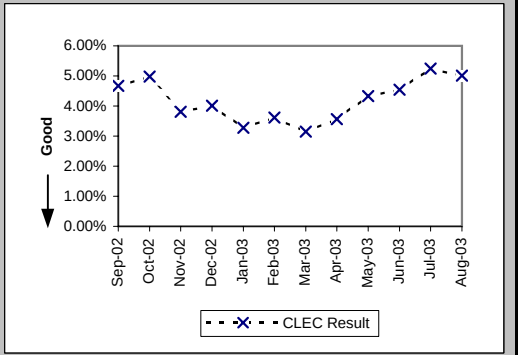
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	28557	90491	31.56%	0	12
Oct-02	27642	96729	28.58%	0	302
Nov-02	26497	81249	32.61%	0	16
Dec-02	24373	78172	31.18%	0	13
Jan-03	28442	91062	31.23%	0	6
Feb-03	27043	83449	32.41%	0	19
Mar-03	29150	98912	29.47%	0	41
Apr-03	28297	91377	30.97%	0	24
May-03	28319	86378	32.79%	0	38
Jun-03	27288	82422	33.11%	0	56
Jul-03	30468	106488	28.61%	0	84
Aug-03	30222	97187	31.10%	0	47



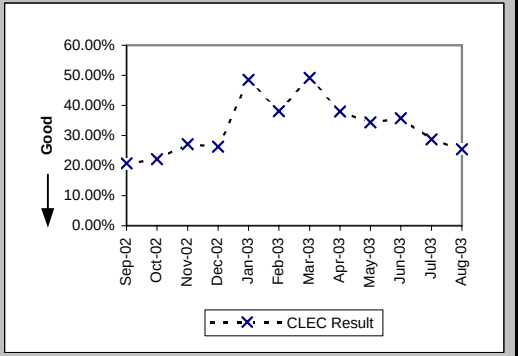
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	3393	72657	4.67%	0	12
Oct-02	4214	84637	4.98%	0	302
Nov-02	3209	84314	3.81%	0	16
Dec-02	3055	76194	4.01%	0	13
Jan-03	2880	88038	3.27%	0	6
Feb-03	3168	87625	3.62%	0	19
Mar-03	4842	153816	3.15%	0	41
Apr-03	5617	157795	3.56%	0	24
May-03	8053	185923	4.33%	0	38
Jun-03	8871	195154	4.55%	0	56
Jul-03	10704	203973	5.25%	0	84
Aug-03	10515	209854	5.01%	0	47



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

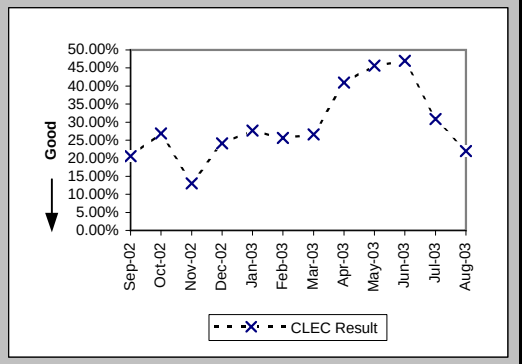
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	15106	72657	20.79%	0	12
Oct-02	18746	84637	22.15%	0	302
Nov-02	22881	84314	27.14%	0	16
Dec-02	20060	76194	26.33%	0	13
Jan-03	42708	88038	48.51%	0	6
Feb-03	33356	87625	38.07%	0	19
Mar-03	75612	153816	49.16%	0	41
Apr-03	59972	157795	38.01%	0	24
May-03	63810	185923	34.32%	0	38
Jun-03	69744	195154	35.74%	0	56
Jul-03	58520	203973	28.69%	0	84
Aug-03	53256	209854	25.38%	0	47



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

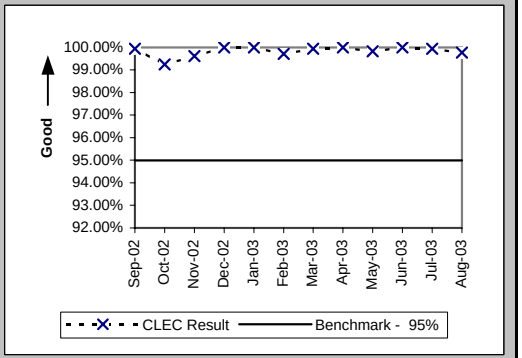
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	90	438	20.55%	0	0
Oct-02	146	543	26.89%	0	0
Nov-02	104	800	13.00%	0	0
Dec-02	319	1324	24.09%	0	0
Jan-03	413	1494	27.64%	0	0
Feb-03	110	429	25.64%	0	0
Mar-03	152	572	26.57%	0	0
Apr-03	218	532	40.98%	0	0
May-03	278	609	45.65%	0	0
Jun-03	185	394	46.95%	0	0
Jul-03	95	308	30.84%	0	0
Aug-03	46	209	22.01%	0	0



Checklist #2 - Firm Order Confirmations - Resale

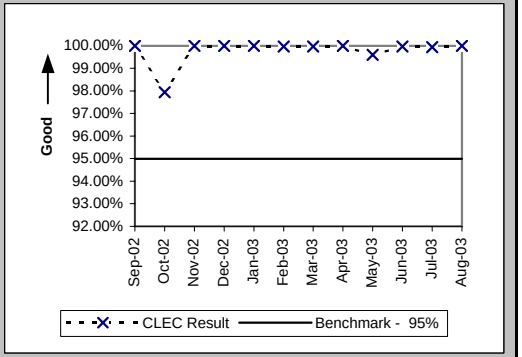
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	3891	3893	99.95%	21	0
Oct-02	2245	2262	99.25%	32	0
Nov-02	1579	1585	99.62%	26	0
Dec-02	1867	1867	100.00%	50	0
Jan-03	1814	1814	100.00%	19	0
Feb-03	1788	1793	99.72%	24	0
Mar-03	3946	3948	99.95%	27	0
Apr-03	1497	1497	100.00%	29	0
May-03	1220	1222	99.84%	18	0
Jun-03	1399	1399	100.00%	11	0
Jul-03	1648	1649	99.94%	22	0
Aug-03	1714	1718	99.77%	14	0



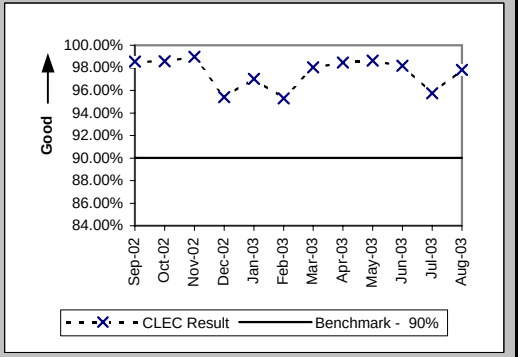
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	1088	1088	100.00%	21	0
Oct-02	952	972	97.94%	32	0
Nov-02	969	969	100.00%	26	0
Dec-02	866	866	100.00%	50	0
Jan-03	854	854	100.00%	19	0
Feb-03	3002	3003	99.97%	24	0
Mar-03	6939	6941	99.97%	27	0
Apr-03	8510	8510	100.00%	29	0
May-03	7874	7905	99.61%	18	0
Jun-03	10401	10404	99.97%	11	0
Jul-03	10588	10594	99.94%	22	0
Aug-03	23469	23469	100.00%	28	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

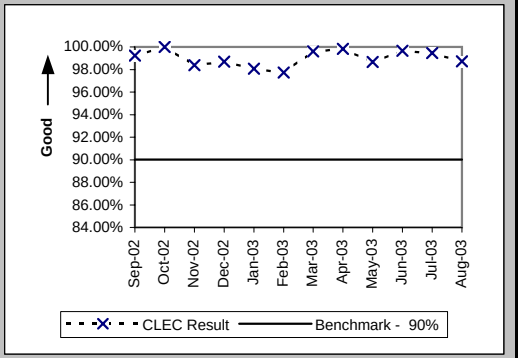
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	1091	1107	98.55%	21	0
Oct-02	700	710	98.59%	32	0
Nov-02	579	585	98.97%	26	0
Dec-02	560	587	95.40%	50	0
Jan-03	683	704	97.02%	19	0
Feb-03	526	552	95.29%	24	0
Mar-03	802	818	98.04%	27	0
Apr-03	1088	1105	98.46%	29	0
May-03	951	964	98.65%	18	0
Jun-03	752	766	98.17%	11	0
Jul-03	654	683	95.75%	22	0
Aug-03	717	733	97.82%	28	0



Checklist #2 - Firm Order Confirmations - Resale

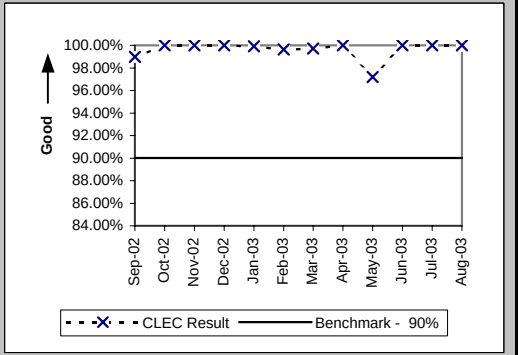
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	255	257	99.22%	21	0
Oct-02	268	268	100.00%	32	0
Nov-02	363	369	98.37%	26	0
Dec-02	300	304	98.68%	50	0
Jan-03	254	259	98.07%	19	0
Feb-03	388	397	97.73%	24	0
Mar-03	486	488	99.59%	27	0
Apr-03	1114	1116	99.82%	29	0
May-03	2163	2192	98.68%	18	0
Jun-03	2116	2123	99.67%	11	0
Jul-03	2791	2806	99.47%	22	0
Aug-03	3228	3270	98.72%	28	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

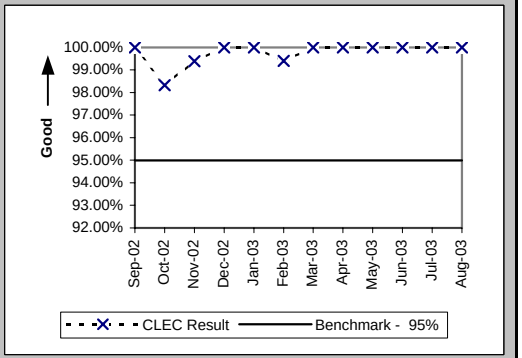
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	287	290	98.97%	21	0
Oct-02	289	289	100.00%	32	0
Nov-02	623	623	100.00%	26	0
Dec-02	954	954	100.00%	50	0
Jan-03	1020	1021	99.90%	19	0
Feb-03	272	273	99.63%	24	0
Mar-03	356	357	99.72%	27	0
Apr-03	258	258	100.00%	29	0
May-03	278	286	97.20%	18	0
Jun-03	169	169	100.00%	11	0
Jul-03	140	140	100.00%	22	0
Aug-03	84	84	100.00%	28	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

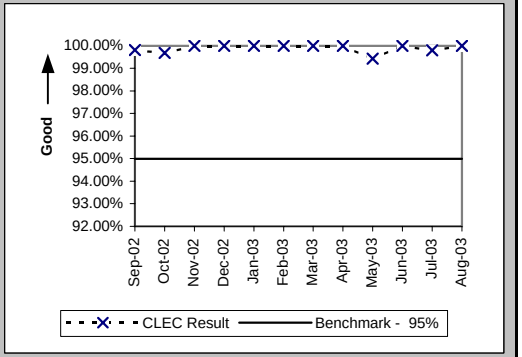
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	181	181	100.00%	2	0
Oct-02	177	180	98.33%	1	0
Nov-02	162	163	99.39%	4	0
Dec-02	169	169	100.00%	1	0
Jan-03	227	227	100.00%	0	0
Feb-03	166	167	99.40%	6	0
Mar-03	136	136	100.00%	2	0
Apr-03	113	113	100.00%	0	0
May-03	97	97	100.00%	0	0
Jun-03	109	109	100.00%	1	0
Jul-03	126	126	100.00%	2	0
Aug-03	128	128	100.00%	1	0



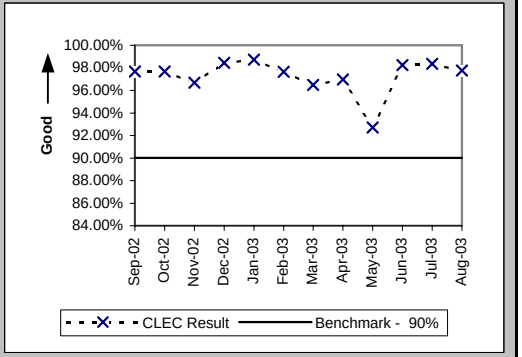
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	552	553	99.82%	2	0
Oct-02	321	322	99.69%	1	0
Nov-02	442	442	100.00%	4	0
Dec-02	354	354	100.00%	1	0
Jan-03	462	462	100.00%	0	0
Feb-03	475	475	100.00%	6	0
Mar-03	490	490	100.00%	2	0
Apr-03	423	423	100.00%	0	0
May-03	527	530	99.43%	0	0
Jun-03	564	564	100.00%	1	0
Jul-03	493	494	99.80%	2	0
Aug-03	453	453	100.00%	1	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

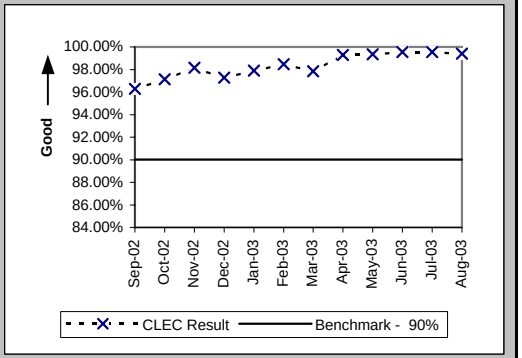
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	338	346	97.69%	2	0
Oct-02	379	388	97.68%	1	0
Nov-02	290	300	96.67%	4	0
Dec-02	313	318	98.43%	1	0
Jan-03	388	393	98.73%	0	0
Feb-03	291	298	97.65%	6	0
Mar-03	219	227	96.48%	2	0
Apr-03	191	197	96.95%	0	0
May-03	216	233	92.70%	0	0
Jun-03	224	228	98.25%	1	0
Jul-03	297	302	98.34%	2	0
Aug-03	217	222	97.75%	1	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

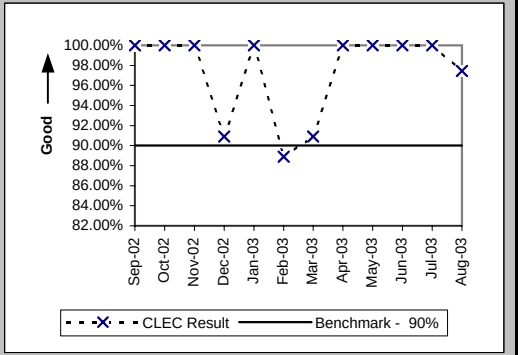
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	801	832	96.27%	2	0
Oct-02	881	907	97.13%	1	0
Nov-02	849	865	98.15%	4	0
Dec-02	783	805	97.27%	1	0
Jan-03	980	1001	97.90%	0	0
Feb-03	1019	1035	98.45%	6	0
Mar-03	955	976	97.85%	2	0
Apr-03	1128	1136	99.30%	0	0
May-03	1836	1848	99.35%	0	0
Jun-03	1971	1980	99.55%	1	0
Jul-03	1808	1816	99.56%	2	0
Aug-03	1630	1640	99.39%	1	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

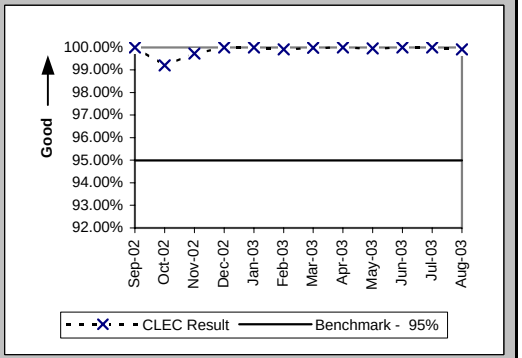
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	14	14	100.00%	2	0
Oct-02	8	8	100.00%	1	0
Nov-02	9	9	100.00%	4	0
Dec-02	10	11	90.91%	1	0
Jan-03	8	8	100.00%	0	0
Feb-03	8	9	88.89%	6	0
Mar-03	10	11	90.91%	2	0
Apr-03	14	14	100.00%	0	0
May-03	6	6	100.00%	0	0
Jun-03	2	2	100.00%	1	0
Jul-03	8	8	100.00%	2	0
Aug-03	38	39	97.44%	1	0



Checklist #2 - Firm Order Confirmations - LNP

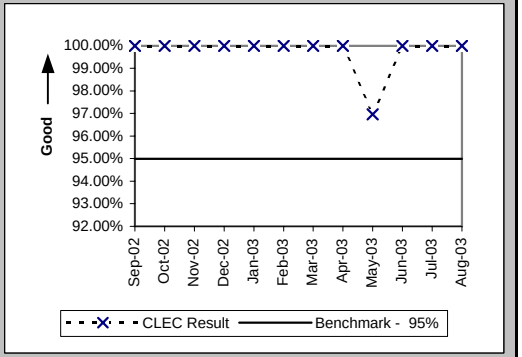
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	3015	3015	100.00%	23	0
Oct-02	3475	3503	99.20%	29	0
Nov-02	3650	3660	99.73%	20	0
Dec-02	4147	4147	100.00%	15	0
Jan-03	5385	5385	100.00%	24	0
Feb-03	4449	4453	99.91%	22	0
Mar-03	5580	5581	99.98%	20	0
Apr-03	5434	5434	100.00%	32	0
May-03	4680	4682	99.96%	35	0
Jun-03	4545	4545	100.00%	16	0
Jul-03	6074	6074	100.00%	20	0
Aug-03	7293	7299	99.92%	22	0



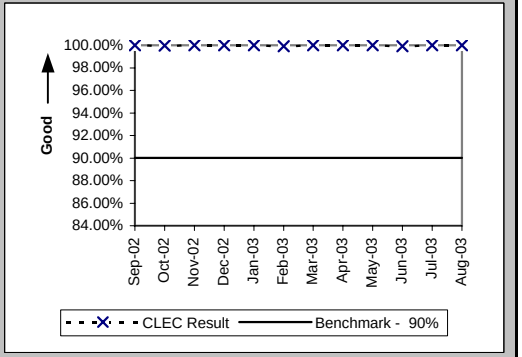
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	15	15	100.00%	23	0
Oct-02	17	17	100.00%	29	0
Nov-02	13	13	100.00%	20	0
Dec-02	18	18	100.00%	15	0
Jan-03	22	22	100.00%	24	0
Feb-03	40	40	100.00%	22	0
Mar-03	28	28	100.00%	20	0
Apr-03	35	35	100.00%	32	0
May-03	32	33	96.97%	35	0
Jun-03	47	47	100.00%	17	0
Jul-03	82	82	100.00%	20	0
Aug-03	105	105	100.00%	22	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

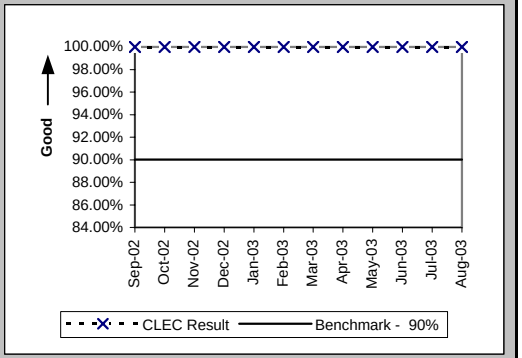
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	2181	2181	100.00%	23	0
Oct-02	2452	2453	99.96%	29	0
Nov-02	2304	2304	100.00%	20	0
Dec-02	2145	2145	100.00%	15	0
Jan-03	1352	1352	100.00%	24	0
Feb-03	1060	1061	99.91%	22	0
Mar-03	1226	1226	100.00%	20	0
Apr-03	1245	1245	100.00%	32	0
May-03	1239	1239	100.00%	35	0
Jun-03	1403	1404	99.93%	17	0
Jul-03	2039	2039	100.00%	20	0
Aug-03	1485	1485	100.00%	22	0



Checklist #2 - Firm Order Confirmations - LNP

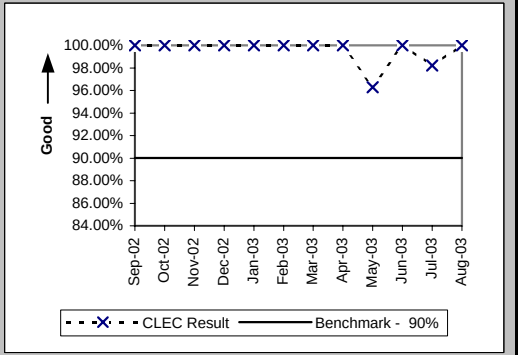
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	101	101	100.00%	23	0
Oct-02	132	132	100.00%	29	0
Nov-02	103	103	100.00%	20	0
Dec-02	67	67	100.00%	15	0
Jan-03	83	83	100.00%	24	0
Feb-03	133	133	100.00%	22	0
Mar-03	127	127	100.00%	20	0
Apr-03	144	144	100.00%	32	0
May-03	131	131	100.00%	35	0
Jun-03	129	129	100.00%	17	0
Jul-03	107	107	100.00%	20	0
Aug-03	131	131	100.00%	22	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

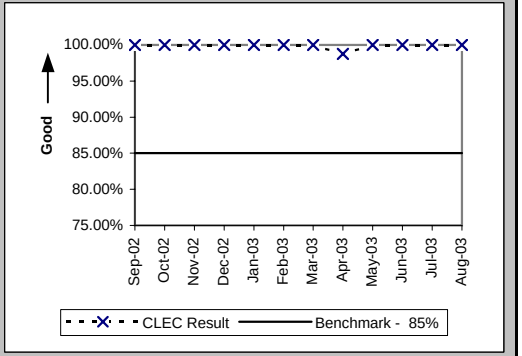
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	31	31	100.00%	23	0
Oct-02	64	64	100.00%	29	0
Nov-02	51	51	100.00%	20	0
Dec-02	28	28	100.00%	15	0
Jan-03	43	43	100.00%	24	0
Feb-03	24	24	100.00%	22	0
Mar-03	25	25	100.00%	20	0
Apr-03	29	29	100.00%	32	0
May-03	26	27	96.30%	35	0
Jun-03	33	33	100.00%	17	0
Jul-03	55	56	98.21%	20	0
Aug-03	35	35	100.00%	22	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

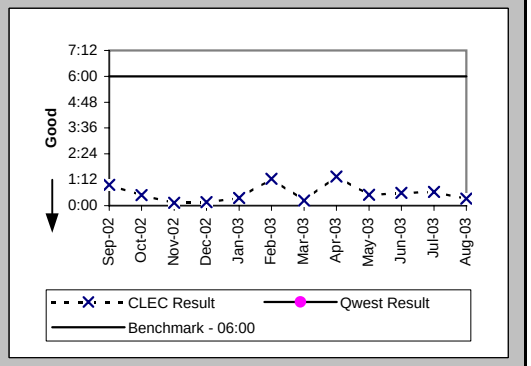
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	70	70	100.00%	29	0
Oct-02	101	101	100.00%	19	0
Nov-02	91	91	100.00%	23	0
Dec-02	130	130	100.00%	57	0
Jan-03	109	109	100.00%	2	0
Feb-03	69	69	100.00%	19	0
Mar-03	78	78	100.00%	6	0
Apr-03	81	82	98.78%	5	0
May-03	46	46	100.00%	22	0
Jun-03	52	52	100.00%	15	0
Jul-03	20	20	100.00%	13	0
Aug-03	25	25	100.00%	3	0



Checklist #2 - Completion Notifications

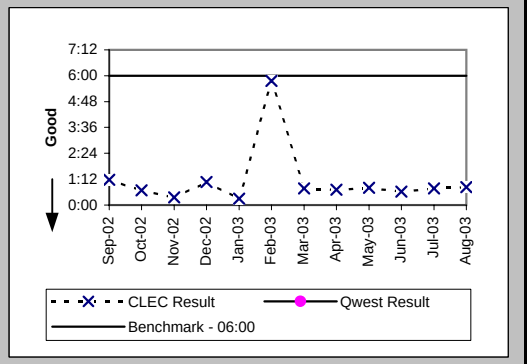
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	9143:29	9478	0:58	0	33							No
Oct-02	3784:22	7933	0:29	0	26							No
Nov-02	914:25	7005	0:08	0	95							No
Dec-02	1378:46	7979	0:10	0	182							No
Jan-03	2794:18	7825	0:21	0	108							No
Feb-03	9087:29	7272	1:15	0	181							No
Mar-03	2470:54	10379	0:14	0	827							No
Apr-03	11532:07	8526	1:21	0	27							No
May-03	3637:29	7207	0:30	0	238							No
Jun-03	4146:29	6943	0:36	0	1104							No
Jul-03	5600:21	8850	0:38	0	1623							No
Aug-03	3125:52	9569	0:20	0	4086							No



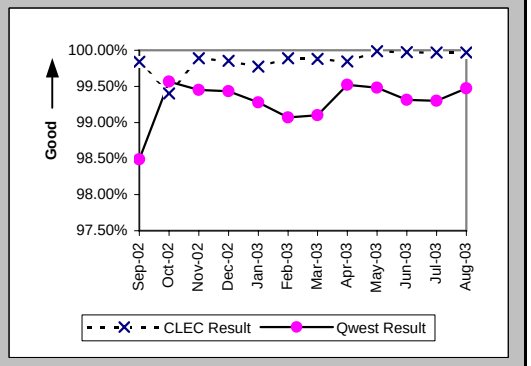
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3117:08	2659	1:10	0	33							No
Oct-02	1676:20	2437	0:41	0	26							No
Nov-02	779:37	2277	0:21	0	95							No
Dec-02	2315:06	2161	1:04	0	182							No
Jan-03	658:18	2195	0:18	0	108							No
Feb-03	23800:40	4131	5:46	0	181							No
Mar-03	5118:29	6685	0:46	0	827							No
Apr-03	7528:13	10525	0:43	0	27							No
May-03	8789:12	10910	0:48	0	238							No
Jun-03	8079:23	12971	0:37	0	1104							No
Jul-03	10528:12	13853	0:46	0	1623							No
Aug-03	18157:28	21854	0:50	0	4086							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

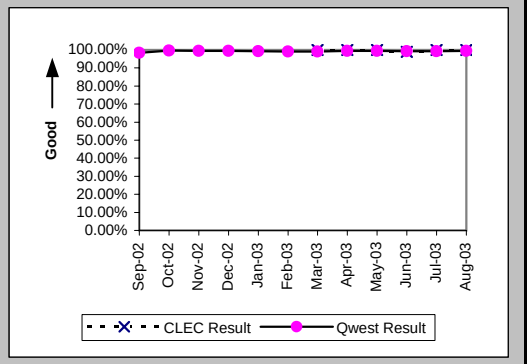
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10118	10134	99.84%	0	9	377301	383100	98.49%	12.21%	-11.03	-7.71	No
Oct-02	8773	8826	99.40%	0	2	430935	432817	99.57%	6.58%	2.34	0.42	Yes
Nov-02	8037	8046	99.89%	0	5	359479	361461	99.45%	7.38%	-5.24	-4.19	No
Dec-02	8155	8167	99.85%	0	10	330949	332842	99.43%	7.52%	-5.01	-4.04	No
Jan-03	8811	8831	99.77%	0	8	361990	364622	99.28%	8.47%	-5.43	-4.3	No
Feb-03	8128	8137	99.89%	0	2	327583	330660	99.07%	9.60%	-7.61	-5.63	No
Mar-03	10968	10981	99.88%	0	9	333400	336430	99.10%	9.45%	-8.54	-6.19	No
Apr-03	8964	8978	99.84%	0	4	375269	377072	99.52%	6.90%	-4.37	-3.66	No
May-03	7992	7993	99.99%	0	8	330783	332511	99.48%	7.19%	-6.23	-4.79	No
Jun-03	7084	7086	99.97%	0	6	341165	343526	99.31%	8.26%	-6.65	-5.04	No
Jul-03	9208	9211	99.97%	0	3	368724	371332	99.30%	8.35%	-7.6	-5.62	No
Aug-03	10323	10326	99.97%	0	3	326614	328339	99.47%	7.23%	-6.87	-5.18	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

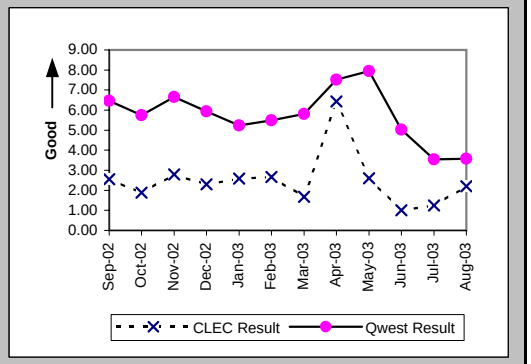
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						377301	383100	98.49%	12.21%			
Oct-02						430935	432817	99.57%	6.58%			
Nov-02						359479	361461	99.45%	7.38%			
Dec-02						330949	332842	99.43%	7.52%			
Jan-03						361990	364622	99.28%	8.47%			
Feb-03						327583	330660	99.07%	9.60%			
Mar-03	8	8	100.00%	0	9	333400	336430	99.10%	9.45%	-0.27	-1.16	No
Apr-03	249	249	100.00%	0	4	375269	377072	99.52%	6.90%	-1.09	-1.66	No
May-03	448	448	100.00%	0	8	330783	332511	99.48%	7.19%	-1.53	-1.93	No
Jun-03	367	371	98.92%	0	6	341165	343526	99.31%	8.26%	0.9	-0.45	No
Jul-03	401	401	100.00%	0	3	368724	371332	99.30%	8.35%	-1.68	-2.02	No
Aug-03	4020	4023	99.93%	0	3	326614	328339	99.47%	7.23%	-3.93	-3.39	No



Checklist #2 - Jeopardy Notifications - Non-Designed Services

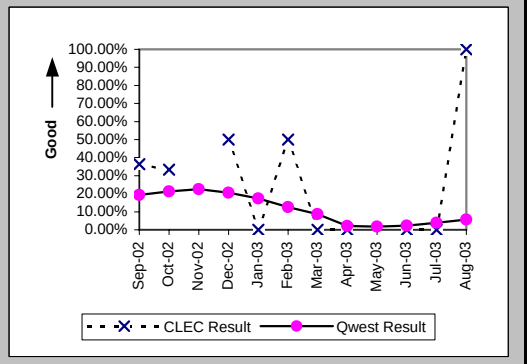
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	51	20	2.55	0	0	6942	1073	6.47	8.58	3.72	1.26	Yes
Oct-02	17	9	1.89	0	0	7026	1222	5.75	6.59	2.88	0.75	Yes
Nov-02	28	10	2.80	0	0	7888	1187	6.65	7.69	2.17	0.32	Yes
Dec-02	23	10	2.30	0	0	6505	1096	5.94	7.11	2.46	0.49	Yes
Jan-03	31	12	2.58	0	0	5622	1072	5.24	5.88	2.14	0.3	Yes
Feb-03	24	9	2.67	0	1	4740	864	5.49	8.27	1.43	-0.13	No
Mar-03	10	6	1.67	0	1	3936	678	5.81	8.72	1.91	0.16	Yes
Apr-03	45	7	6.43	0	0	1676	223	7.52	11.46	0.01	-0.99	No
May-03	13	5	2.60	0	0	1104	139	7.94	12.61	1.35	-0.18	No
Jun-03	1	1	1.00	0	0	1489	296	5.03	7.70	0.55	-0.66	No
Jul-03	5	4	1.25	0	0	1300	367	3.54	5.00	1.02	-0.38	No
Aug-03	11	5	2.20	0	0	1334	374	3.57	6.60	0.23	-0.86	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

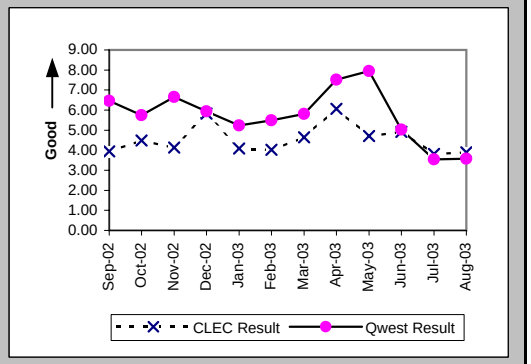
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	11	36.36%	27	0	177	919	19.26%	39.43%	-1.43	-1.87	No
Oct-02	1	3	33.33%	13	0	220	1036	21.24%	40.90%	-0.51	-1.31	No
Nov-02						194	861	22.53%	41.78%			
Dec-02	1	2	50.00%	20	0	189	916	20.63%	40.47%	-1.03	-1.62	No
Jan-03	0	4	0.00%	8	0	153	883	17.33%	37.85%	0.74	-0.55	No
Feb-03	1	2	50.00%	6	1	104	822	12.65%	33.24%	-1.59	-1.96	No
Mar-03	0	3	0.00%	21	1	61	709	8.60%	28.04%	0.29	-0.82	No
Apr-03	0	2	0.00%	21	0	14	648	2.16%	14.54%	-0.02	-1.01	No
May-03						6	336	1.79%	13.24%			
Jun-03	0	1	0.00%	8	0	11	488	2.25%	14.84%	-0.07	-1.04	No
Jul-03	0	1	0.00%	11	0	22	554	3.97%	19.53%	-0.01	-1.01	No
Aug-03	1	1	100.00%	9	0	41	722	5.68%	23.14%	-4.07	-3.48	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

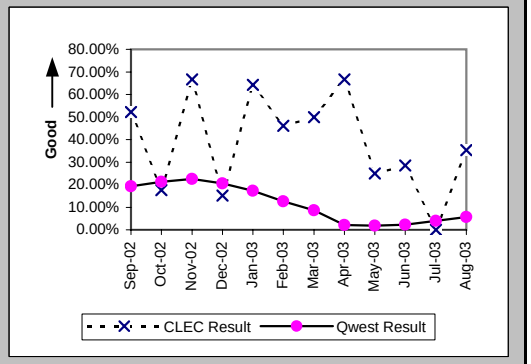
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	488	124	3.94	0	0	6942	1073	6.47	8.58	3.11	0.89	Yes
Oct-02	445	99	4.49	0	2	7026	1222	5.75	6.59	1.94	0.18	Yes
Nov-02	393	95	4.14	0	0	7888	1187	6.65	7.69	3.72	1.26	Yes
Dec-02	483	83	5.82	0	0	6505	1096	5.94	7.11	0.04	-0.97	No
Jan-03	351	86	4.08	0	0	5622	1072	5.24	5.88	2	0.21	Yes
Feb-03	591	147	4.02	0	0	4740	864	5.49	8.27	1.99	0.21	Yes
Mar-03	600	129	4.65	0	1	3936	678	5.81	8.72	1.38	-0.16	No
Apr-03	443	73	6.07	0	0	1676	223	7.52	11.46	0.96	-0.42	No
May-03	531	113	4.70	0	0	1104	139	7.94	12.61	2.03	0.23	Yes
Jun-03	394	80	4.92	0	0	1489	296	5.03	7.70	0.08	-0.95	No
Jul-03	233	61	3.82	0	1	1300	367	3.54	5.00	-0.4	-1.24	No
Aug-03	257	66	3.89	0	0	1334	374	3.57	6.60	-0.37	-1.23	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

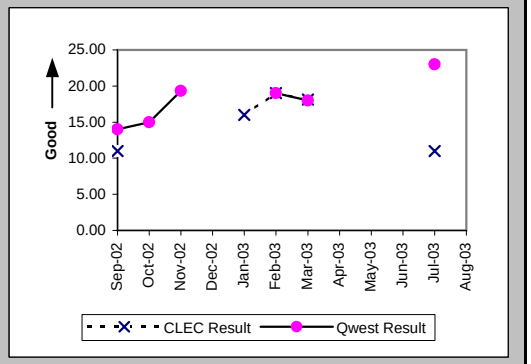
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	12	23	52.17%	112	0	177	919	19.26%	39.43%	-3.95	-3.4	No
Oct-02	3	17	17.65%	151	2	220	1036	21.24%	40.90%	0.3	-0.82	No
Nov-02	12	18	66.67%	112	0	194	861	22.53%	41.78%	-4.44	-3.7	No
Dec-02	5	33	15.15%	121	0	189	916	20.63%	40.47%	0.74	-0.55	No
Jan-03	9	14	64.29%	104	0	153	883	17.33%	37.85%	-4.61	-3.8	No
Feb-03	29	63	46.03%	94	0	104	822	12.65%	33.24%	-7.68	-5.67	No
Mar-03	7	14	50.00%	115	1	61	709	8.60%	28.04%	-5.47	-4.33	No
Apr-03	10	15	66.67%	33	0	14	648	2.16%	14.54%	-16.99	-11.33	No
May-03	3	12	25.00%	69	0	6	336	1.79%	13.24%	-5.97	-4.63	No
Jun-03	6	21	28.57%	72	0	11	488	2.25%	14.84%	-7.96	-5.84	No
Jul-03	0	3	0.00%	29	1	22	554	3.97%	19.53%	0.1	-0.94	No
Aug-03	6	17	35.29%	9	0	41	722	5.68%	23.14%	-5.22	-4.17	No



Checklist #2 - Jeopardy Notifications - LIS

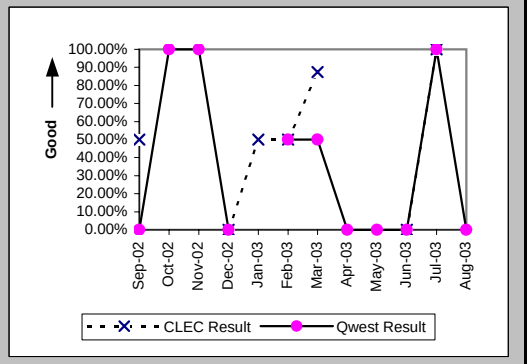
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	11	1	11.00	0	0	14	1	14.00				
Oct-02						45	3	15.00	1.73			
Nov-02						58	3	19.33	4.62			
Dec-02												
Jan-03	16	1	16.00	0	1							
Feb-03	19	1	19.00	0	0	19	1	19.00				
Mar-03	145	8	18.12	0	0	18	1	18.00				
Apr-03												
May-03												
Jun-03												
Jul-03	11	1	11.00	0	0	69	3	23.00	0.00			
Aug-03												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

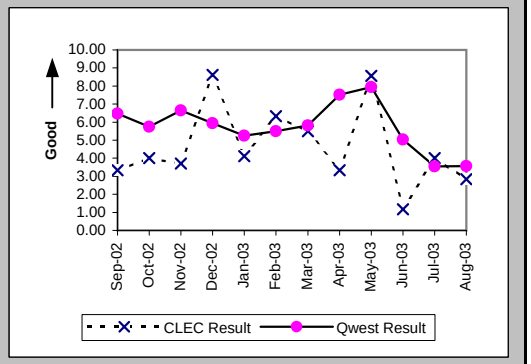
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	2	50.00%	10	0	0	5	0.00%	N/A	N/A		
Oct-02						1	1	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02	0	1	0.00%	6	1	0	3	0.00%	N/A	N/A	N/A	
Jan-03	1	2	50.00%	5	1							
Feb-03	1	2	50.00%	8	0	1	2	50.00%	50.00%	0	-1	No
Mar-03	7	8	87.50%	4	0	1	2	50.00%	50.00%	-0.95	-1.58	No
Apr-03						0	2	0.00%	0.00%			
May-03						0	2	0.00%	0.00%			
Jun-03	0	2	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	5	0	3	3	100.00%	N/A	N/A	N/A	
Aug-03						0	2	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

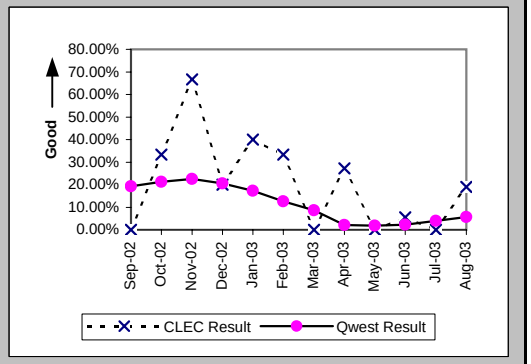
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	20	6	3.33	0	0	6942	1073	6.47	8.58	1.35	-0.18	No
Oct-02	44	11	4.00	0	0	7026	1222	5.75	6.59	0.84	-0.49	No
Nov-02	26	7	3.71	0	0	7888	1187	6.65	7.69	1.07	-0.35	No
Dec-02	69	8	8.62	0	0	6505	1096	5.94	7.11	-1.07	-1.65	No
Jan-03	37	9	4.11	0	0	5622	1072	5.24	5.88	0.47	-0.72	No
Feb-03	57	9	6.33	0	0	4740	864	5.49	8.27	-0.31	-1.19	No
Mar-03	33	6	5.50	0	2	3936	678	5.81	8.72	-0.13	-1.08	No
Apr-03	30	9	3.33	0	0	1676	223	7.52	11.46	1.14	-0.31	No
May-03	60	7	8.57	0	0	1104	139	7.94	12.61	-0.13	-1.08	No
Jun-03	7	6	1.17	0	0	1489	296	5.03	7.70	2.46	0.49	Yes
Jul-03	40	10	4.00	0	0	1300	367	3.54	5.00	-0.29	-1.17	No
Aug-03	54	19	2.84	0	0	1334	374	3.57	6.60	0.29	-0.83	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

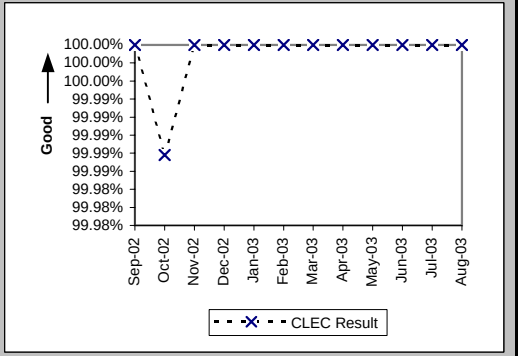
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	5	0.00%	15	0	177	919	19.26%	39.43%	0.97	-0.41	No
Oct-02	3	9	33.33%	23	0	220	1036	21.24%	40.90%	-0.88	-1.54	No
Nov-02	4	6	66.67%	13	0	194	861	22.53%	41.78%	-2.58	-2.57	No
Dec-02	1	5	20.00%	16	0	189	916	20.63%	40.47%	-0.06	-1.04	No
Jan-03	2	5	40.00%	37	0	153	883	17.33%	37.85%	-1.34	-1.81	No
Feb-03	3	9	33.33%	17	0	104	822	12.65%	33.24%	-1.86	-2.13	No
Mar-03	0	14	0.00%	21	2	61	709	8.60%	28.04%	1.11	-0.32	No
Apr-03	3	11	27.27%	25	0	14	648	2.16%	14.54%	-5.68	-4.45	No
May-03	0	3	0.00%	41	0	6	336	1.79%	13.24%	-0.05	-1.03	No
Jun-03	1	18	5.56%	42	0	11	488	2.25%	14.84%	-0.93	-1.56	No
Jul-03	0	6	0.00%	40	0	22	554	3.97%	19.53%	0.25	-0.85	No
Aug-03	4	21	19.05%	44	0	41	722	5.68%	23.14%	-2.61	-2.59	No



Checklist #2 - LSR Accountability

PO10 (Percent) (PO-10) (Diagnostic)

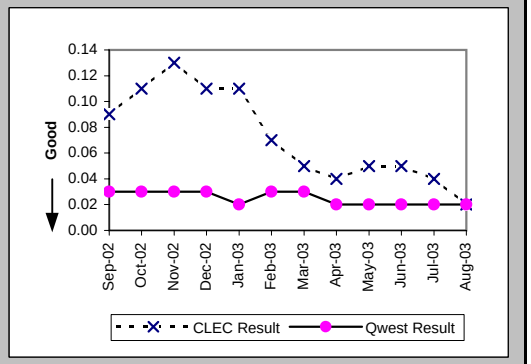
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	76079	76079	100.00%		
Oct-02	106797	106810	99.99%		
Nov-02	91895	91895	100.00%		
Dec-02	82233	82233	100.00%		
Jan-03	11554	11554	100.00%	0	0
Feb-03	12806	12806	100.00%	0	0
Mar-03	21354	21354	100.00%	0	0
Apr-03	21066	21066	100.00%	0	0
May-03	20077	20077	100.00%	0	0
Jun-03	23873	23873	100.00%	0	0
Jul-03	26313	26313	100.00%	0	0
Aug-03	39865	39865	100.00%	0	0



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

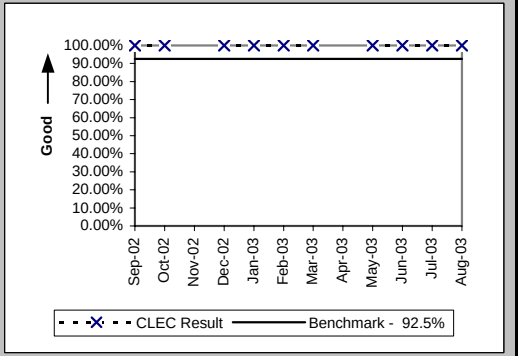
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	497	5373	0.09	0	224	2127	63442	0.03	0.22	19.15	10.64	Yes
Oct-02	446	4035	0.11	0	191	1824	68086	0.03	0.20	26.42	15.06	Yes
Nov-02	429	3294	0.13	0	75	1559	60293	0.03	0.19	30.05	17.27	Yes
Dec-02	419	3869	0.11	0	66	1623	58539	0.03	0.21	23.4	13.23	Yes
Jan-03	370	3513	0.11	0	95	1474	62438	0.02	0.19	24.86	14.12	Yes
Feb-03	483	6690	0.07	0	119	1350	53250	0.03	0.19	18.9	10.49	Yes
Mar-03	571	10798	0.05	0	160	1542	55246	0.03	0.21	11.5	5.99	Yes
Apr-03	466	11202	0.04	0	65	1371	57723	0.02	0.19	9.29	4.65	Yes
May-03	519	11152	0.05	0	131	1248	57548	0.02	0.17	14.07	7.55	Yes
Jun-03	611	13379	0.05	0	121	1285	60334	0.02	0.17	15.04	8.15	Yes
Jul-03	487	13481	0.04	0	202	1425	62563	0.02	0.17	8.3	4.04	Yes
Aug-03	472	18958	0.02	0	162	1477	65613	0.02	0.17	1.7	0.04	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	2	2	100.00%		
Oct-02	7	7	100.00%		
Nov-02	0	0			
Dec-02	2	2	100.00%		
Jan-03	3	3	100.00%		
Feb-03	3	3	100.00%		
Mar-03	4	4	100.00%		
Apr-03	0	0			
May-03	1	1	100.00%		
Jun-03	1	1	100.00%		
Jul-03	5	5	100.00%		
Aug-03	3	3	100.00%		

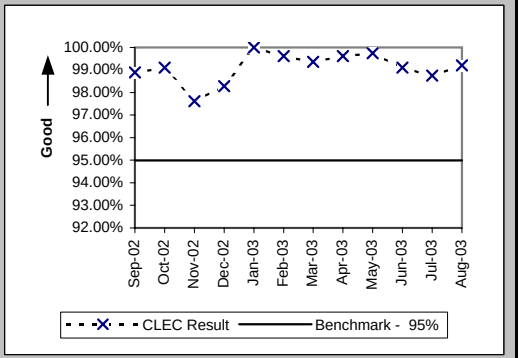


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

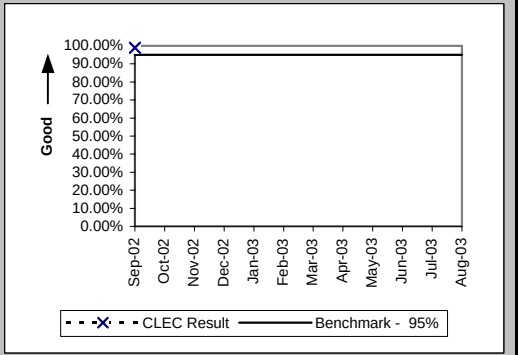
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	624	631	98.89%		
Oct-02	665	671	99.11%		
Nov-02	695	712	97.61%		
Dec-02	515	524	98.28%		
Jan-03	524	524	100.00%		
Feb-03	526	528	99.62%		
Mar-03	775	780	99.36%		
Apr-03	777	780	99.62%		
May-03	778	780	99.74%		
Jun-03	774	781	99.10%		
Jul-03	871	882	98.75%		
Aug-03	876	883	99.21%		



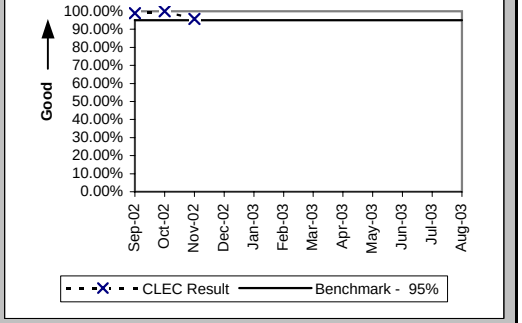
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	186	188	98.94%		
Oct-02					
Nov-02					
Dec-02					
Jan-03					
Feb-03					
Mar-03					
Apr-03					
May-03					
Jun-03					
Jul-03					
Aug-03					



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

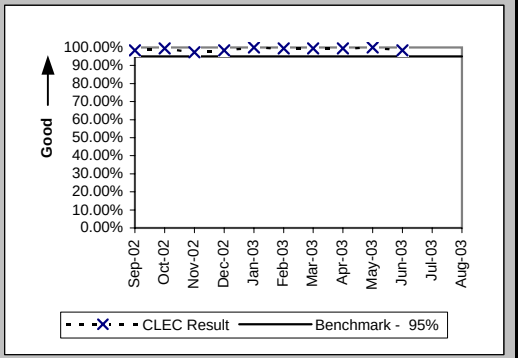
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	187	189	98.94%		
Oct-02	189	189	100.00%		
Nov-02	181	189	95.77%		
Dec-02					
Jan-03					
Feb-03					
Mar-03					
Apr-03					
May-03					
Jun-03					
Jul-03					
Aug-03					



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

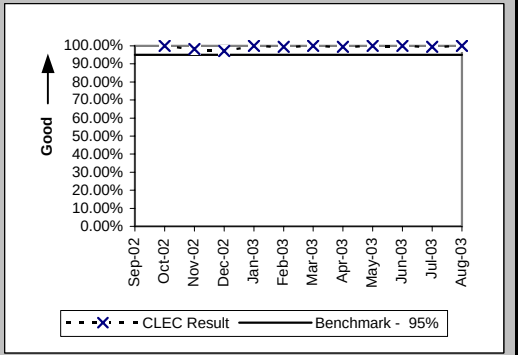
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	190	193	98.45%		
Oct-02	192	193	99.48%		
Nov-02	189	194	97.42%		
Dec-02	192	195	98.46%		
Jan-03	195	195	100.00%		
Feb-03	196	197	99.49%		
Mar-03	196	197	99.49%		
Apr-03	196	197	99.49%		
May-03	197	197	100.00%		
Jun-03	195	198	98.48%		
Jul-03					
Aug-03					



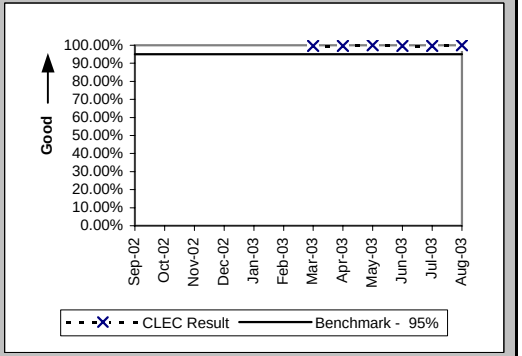
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 11.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02					
Oct-02	224	224	100.00%		
Nov-02	214	218	98.17%		
Dec-02	212	218	97.25%		
Jan-03	218	218	100.00%		
Feb-03	219	220	99.55%		
Mar-03	221	221	100.00%		
Apr-03	220	221	99.55%		
May-03	221	221	100.00%		
Jun-03	221	221	100.00%		
Jul-03	220	221	99.55%		
Aug-03	221	221	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 12.0 (Percent) (Benchmark)

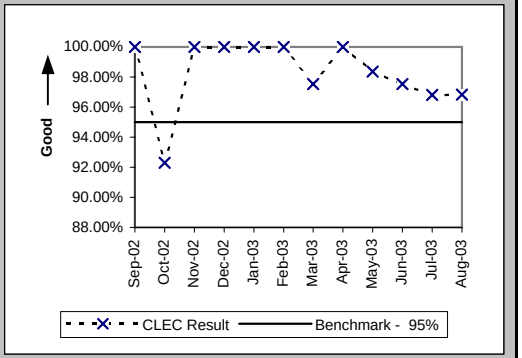
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02					
Oct-02					
Nov-02					
Dec-02					
Jan-03					
Feb-03					
Mar-03	239	240	99.58%		
Apr-03	239	240	99.58%		
May-03	240	240	100.00%		
Jun-03	239	240	99.58%		
Jul-03	239	240	99.58%		
Aug-03	240	240	100.00%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

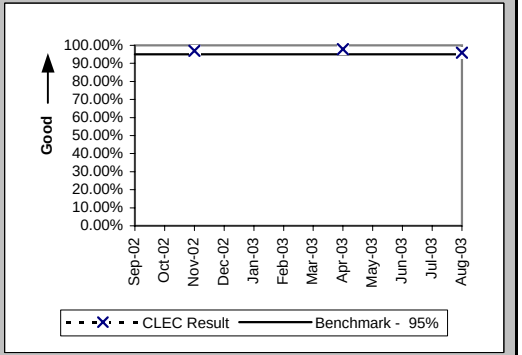
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	61	61	100.00%		
Oct-02	60	65	92.31%		
Nov-02	111	111	100.00%		
Dec-02	111	111	100.00%		
Jan-03	111	111	100.00%		
Feb-03	111	111	100.00%		
Mar-03	119	122	97.54%		
Apr-03	122	122	100.00%		
May-03	120	122	98.36%		
Jun-03	119	122	97.54%		
Jul-03	152	157	96.82%		
Aug-03	153	158	96.84%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

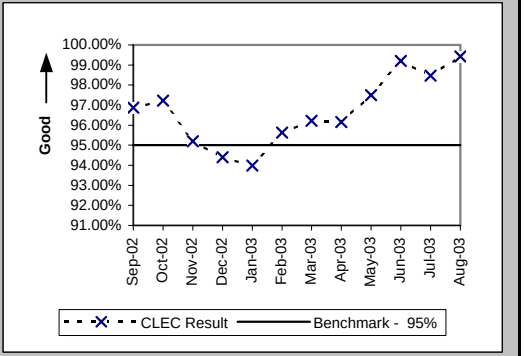
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02					
Oct-02					
Nov-02	165	170	97.06%		
Dec-02					
Jan-03					
Feb-03					
Mar-03					
Apr-03	178	182	97.80%		
May-03					
Jun-03					
Jul-03					
Aug-03	189	197	95.94%		



Checklist #2 - Manual Service Order Accuracy

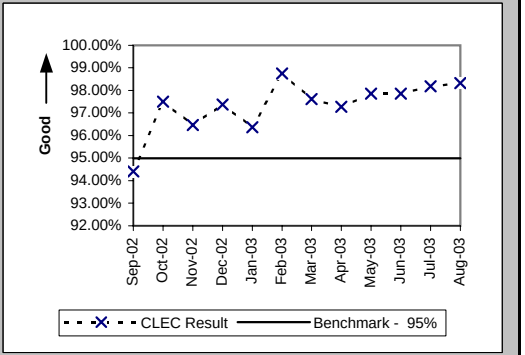
Manual Service Order Accuracy Resale POTS and UNE-P (POTS) (Percent) (PO-20) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-02	465	480	96.88%
Oct-02	525	540	97.22%
Nov-02	476	500	95.20%
Dec-02	472	500	94.40%
Jan-03	484	515	93.98%
Feb-03	459	480	95.63%
Mar-03	457	475	96.21%
Apr-03	500	520	96.15%
May-03	507	520	97.50%
Jun-03	496	500	99.20%
Jul-03	512	520	98.46%
Aug-03	517	520	99.42%



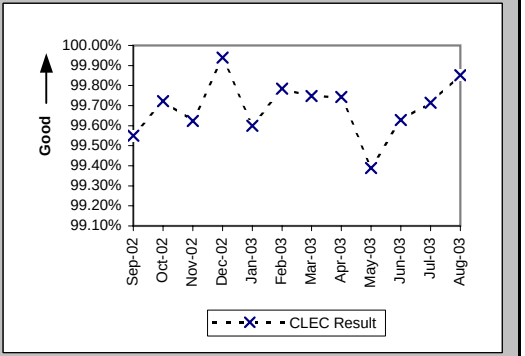
Manual Service Order Accuracy Unbundled Loops (Analog & NL 2-wire) (Percent) (PO-20) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Sep-02	372	394	94.42%
Oct-02	429	440	97.50%
Nov-02	383	397	96.47%
Dec-02	409	420	97.38%
Jan-03	424	440	96.36%
Feb-03	395	400	98.75%
Mar-03	410	420	97.62%
Apr-03	428	440	97.27%
May-03	411	420	97.86%
Jun-03	411	420	97.86%
Jul-03	432	440	98.18%
Aug-03	413	420	98.33%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Sep-02	5085	5108	99.55%
Oct-02	4309	4321	99.72%
Nov-02	3438	3451	99.62%
Dec-02	3516	3516	99.94%
Jan-03	3708	3723	99.60%
Feb-03	5107	5118	99.79%
Mar-03	8707	8729	99.75%
Apr-03	10872	10900	99.74%
May-03	10894	10961	99.39%
Jun-03	12039	12084	99.63%
Jul-03	13291	13329	99.71%
Aug-03	16071	16095	99.85%

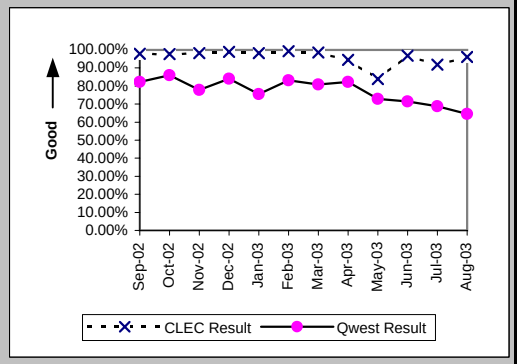


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

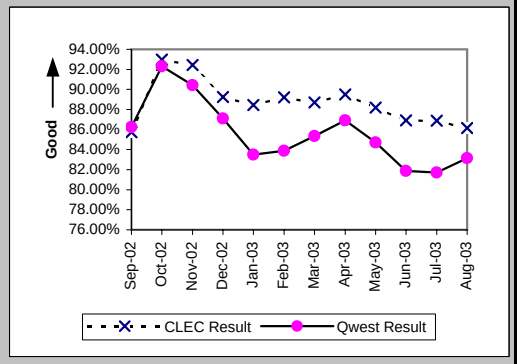
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%
Oct-02	32143	32925	97.62%			2788825	3240021	86.07%
Nov-02	25745	26219	98.19%			2036091	2616966	77.80%
Dec-02	23980	24241	98.92%			2165894	2577208	84.04%
Jan-03	23917	24362	98.17%			2238227	2964996	75.49%
Feb-03	20899	21046	99.30%			2128566	2559622	83.16%
Mar-03	23866	24212	98.57%			2248592	2781661	80.84%
Apr-03	26748	28312	94.48%			2276242	2764235	82.35%
May-03	23655	28191	83.91%			2042164	2801297	72.90%
Jun-03	25407	26248	96.80%			2052431	2870341	71.50%
Jul-03	26243	28550	91.92%			2078165	3019253	68.83%
Aug-03	24941	25948	96.12%			1877597	2912367	64.47%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

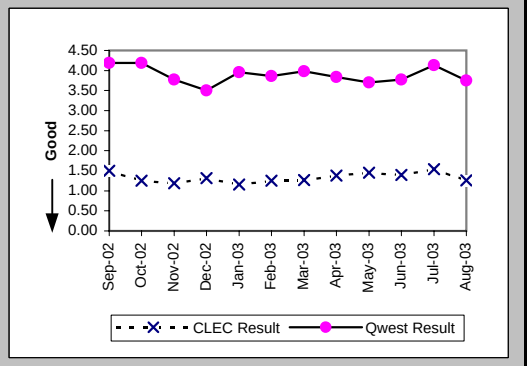
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Sep-02	18155	21172	85.75%			415020	481264	86.24%
Oct-02	18911	20339	92.98%			408717	442709	92.32%
Nov-02	13114	14188	92.43%			327560	362204	90.44%
Dec-02	11401	12774	89.25%			333048	382342	87.11%
Jan-03	11535	13040	88.46%			402243	481677	83.51%
Feb-03	11140	12487	89.21%			394969	470777	83.90%
Mar-03	12328	13899	88.70%			447315	524058	85.36%
Apr-03	12751	14245	89.51%			430454	495240	86.92%
May-03	12385	14045	88.18%			442857	522838	84.70%
Jun-03	12206	14044	86.91%			449439	548847	81.89%
Jul-03	15255	17557	86.89%			497296	608569	81.72%
Aug-03	14043	16299	86.16%			481790	579527	83.14%



Checklist #2 - Billing

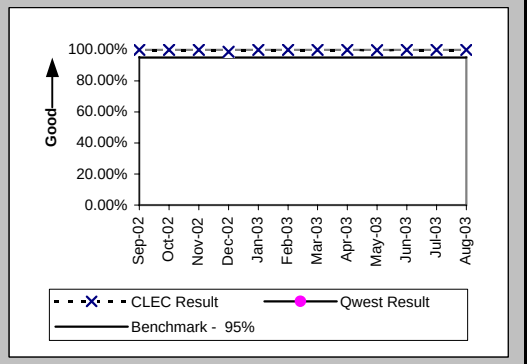
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	13976314	9326026	1.50	0	0	49922855	11909521	4.19	10.76	-572.22	-348.88	No
Oct-02	13407458	10688896	1.25	0	0	51886108	12373722	4.19	10.56	-666.45	-406.17	No
Nov-02	11488976	9615879	1.19	0	0	39778963	10561912	3.77	6.61	-872.48	-531.43	No
Dec-02	13232759	10032148	1.32	0	0	38256741	10915113	3.50	6.54	-764.69	-465.9	No
Jan-03	12561589	10802035	1.16	0	0	50030634	12621887	3.96	6.66	-1013.9	-617.41	No
Feb-03	13050808	10399234	1.25	0	0	39519718	10236076	3.86	7.13	-830.21	-505.73	No
Mar-03	15236665	11981259	1.27	0	0	44136023	11097562	3.98	6.95	-934.78	-569.31	No
Apr-03	18836557	13614120	1.38	0	0	40455542	10537554	3.84	6.35	-942.75	-574.15	No
May-03	22473081	15528286	1.45	0	0	36497760	9853344	3.70	6.39	-866.51	-527.8	No
Jun-03	24901882	17741323	1.40	0	0	39210935	10389249	3.77	6.27	-967.54	-589.22	No
Jul-03	28277845	18312931	1.54	0	0	42826559	10362864	4.13	6.57	-1013.17	-616.96	No
Aug-03	25364524	20200430	1.26	0	0	37051923	9885773	3.75	7.30	-879.37	-535.62	No



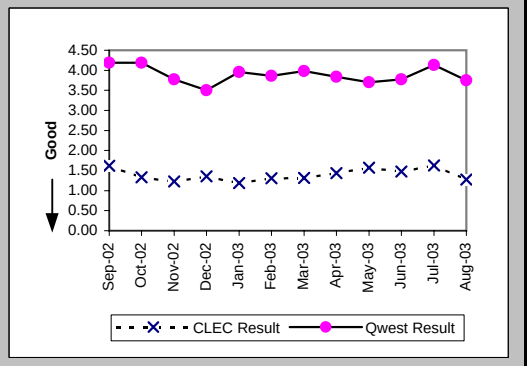
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4037189	4039357	99.95%	0	0							No
Oct-02	4384770	4386617	99.96%	0	0							No
Nov-02	3999333	3999346	100.00%	0	0							No
Dec-02	4283210	4339036	98.71%	0	0							No
Jan-03	4586632	4586653	100.00%	0	0							No
Feb-03	4367936	4367966	100.00%	0	0							No
Mar-03	4883736	4883751	100.00%	0	0							No
Apr-03	4948392	4948788	99.99%	0	0							No
May-03	5053800	5060730	99.86%	0	0							No
Jun-03	5179289	5181043	99.97%	0	0							No
Jul-03	5255909	5258294	99.95%	0	0							No
Aug-03	5363729	5364404	99.99%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8787429	5425463	1.62	0	0	49922855	11909521	4.19	10.76	-461.35	-281.48	No
Oct-02	8170322	6138669	1.33	0	0	51886108	12373722	4.19	10.56	-549.02	-334.78	No
Nov-02	6635118	5403836	1.23	0	0	39778963	10561912	3.77	6.61	-725.83	-442.27	No
Dec-02	7456757	5486083	1.36	0	0	38256741	10915113	3.50	6.54	-627.32	-382.39	No
Jan-03	6910107	5793410	1.19	0	0	50030634	12621887	3.96	6.66	-828.5	-504.69	No
Feb-03	7274855	5537403	1.31	0	0	39519718	10236076	3.86	7.13	-677.28	-412.76	No
Mar-03	7783673	5878121	1.32	0	0	44136023	11097562	3.98	6.95	-748.63	-456.13	No
Apr-03	8607297	5972383	1.44	0	0	40455542	10537554	3.84	6.35	-737.51	-449.38	No
May-03	9031713	5764157	1.57	0	0	36497760	9853344	3.70	6.39	-637.35	-388.48	No
Jun-03	8838632	5964674	1.48	0	0	39210935	10389249	3.77	6.27	-711.5	-433.56	No
Jul-03	9774442	5980272	1.63	0	0	42826559	10362864	4.13	6.57	-740.17	-450.99	No
Aug-03	7573109	5902638	1.28	0	0	37051923	9885773	3.75	7.30	-648.98	-395.55	No

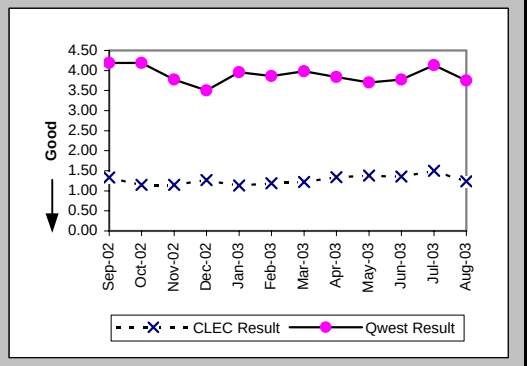


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5188885	3900563	1.33	0	0	49922855	11909521	4.19	10.76	-455.69	-278.04	No
Oct-02	5237136	4550227	1.15	0	0	51886108	12373722	4.19	10.56	-525.45	-320.45	No
Nov-02	4853858	4212043	1.15	0	0	39778963	10561912	3.77	6.61	-685.97	-418.04	No
Dec-02	5776002	4546065	1.27	0	0	38256741	10915113	3.50	6.54	-612.46	-373.35	No
Jan-03	5651482	5008625	1.13	0	0	50030634	12621887	3.96	6.66	-805.6	-490.77	No
Feb-03	5775953	4861831	1.19	0	0	39519718	10236076	3.86	7.13	-680.69	-414.83	No
Mar-03	7452992	6103138	1.22	0	0	44136023	11097562	3.98	6.95	-787.24	-479.61	No
Apr-03	10229260	7641737	1.34	0	0	40455542	10537554	3.84	6.35	-829.03	-505.01	No
May-03	13441368	9764129	1.38	0	0	36497760	9853344	3.70	6.39	-806.03	-491.03	No
Jun-03	16063250	11776649	1.36	0	0	39210935	10389249	3.77	6.27	-902.89	-549.92	No
Jul-03	18503403	12332659	1.50	0	0	42826559	10362864	4.13	6.57	-950.39	-578.8	No
Aug-03	17791415	14297792	1.24	0	0	37051923	9885773	3.75	7.30	-828.92	-504.95	No

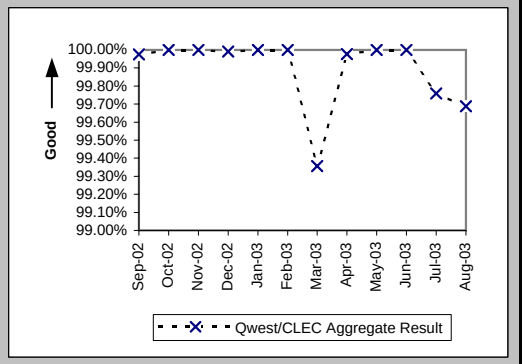


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

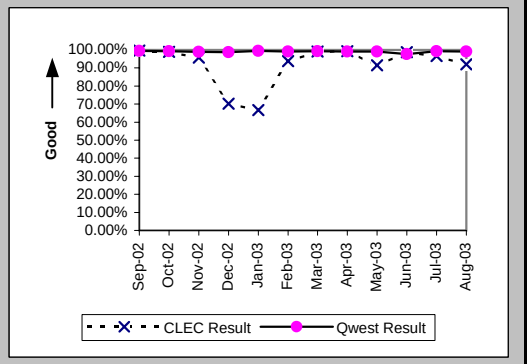
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Sep-02	12427	12430	99.98%	0	0
Oct-02	12429	12429	100.00%	0	4
Nov-02	12376	12376	100.00%	0	0
Dec-02	12073	12074	99.99%	0	0
Jan-03	12005	12005	100.00%	0	0
Feb-03	12072	12072	100.00%	0	0
Mar-03	12053	12131	99.36%	0	0
Apr-03	4307	4308	99.98%	0	1
May-03	276	276	100.00%	0	0
Jun-03	342	342	100.00%	0	0
Jul-03	415	416	99.76%	0	0
Aug-03	319	320	99.69%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

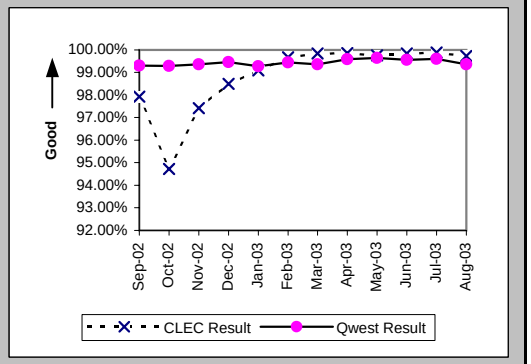
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3189965.83	3202703.59	99.60%	0	380	118245958.4	118920565.7	99.43%	7.51%	-39.87	-25.24	No
Oct-02	2922931.7	2954983.77	98.92%	0	578	118928396.5	119759657.6	99.31%	8.30%	79.89	47.57	Yes
Nov-02	2873017.66	3002192.68	95.70%	0	628	116723343.1	117923866.9	98.98%	10.04%	559.87	339.38	Yes
Dec-02	3577313.1	5100879.6	70.13%	0	404	115198521.7	116708473	98.71%	11.30%	5590.05	3397.51	Yes
Jan-03	3793068.57	5687590.48	66.69%	0	2236	116426611.9	117122268.5	99.41%	7.68%	9916.09	6027.56	Yes
Feb-03	2772919.55	2957875.85	93.75%	0	3398	115736819.3	116766270	99.12%	9.35%	975.94	592.33	Yes
Mar-03	2792010.73	2819437.82	99.03%	0	2527	120482655.6	121332634	99.30%	8.34%	54.18	31.94	Yes
Apr-03	2407538.07	2426546.09	99.22%	0	2071	108545585.8	109429794.2	99.19%	8.95%	-4.25	-3.58	No
May-03	3259963.51	3563280.45	91.49%	0	5023	117675289.4	118769286.8	99.08%	9.55%	1477.98	897.55	Yes
Jun-03	2672926.85	2707841.73	98.71%	0	4999	97727527.87	100021469.9	97.71%	14.97%	-108.91	-67.21	No
Jul-03	2987274.27	3090958.18	96.65%	0	3558	107563262.6	108258863.8	99.36%	7.99%	588.38	356.71	Yes
Aug-03	3198312.97	3473592.29	92.08%	0	2286	107159948.6	108190250.4	99.05%	9.71%	1317.08	799.73	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

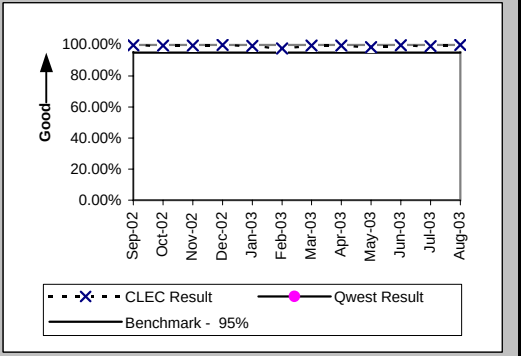
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	11384	11625	97.93%	0	0	405111	407938	99.31%	8.30%	17.69	9.75	Yes
Oct-02	9243	9758	94.72%	0	0	400850	403718	99.29%	8.40%	53.08	31.27	Yes
Nov-02	8925	9161	97.42%	0	0	402678	405246	99.37%	7.94%	23.17	13.09	Yes
Dec-02	9667	9815	98.49%	0	0	366884	368894	99.46%	7.36%	12.79	6.78	Yes
Jan-03	8933	9015	99.09%	0	0	323386	325734	99.28%	8.46%	2.09	0.27	Yes
Feb-03	11859	11897	99.68%	0	0	369565	371597	99.45%	7.37%	-3.31	-3.01	No
Mar-03	13611	13633	99.84%	0	1	331649	333770	99.36%	7.95%	-6.83	-5.15	No
Apr-03	21531	21561	99.86%	0	0	370181	371723	99.59%	6.43%	-6.12	-4.72	No
May-03	18407	18452	99.76%	0	0	371484	372798	99.65%	5.93%	-2.43	-2.48	No
Jun-03	20829	20862	99.84%	0	0	343503	345033	99.56%	6.64%	-6.02	-4.66	No
Jul-03	22076	22101	99.89%	0	0	377862	379349	99.61%	6.25%	-6.45	-4.92	No
Aug-03	25207	25274	99.73%	0	0	369787	372170	99.36%	7.98%	-7.24	-5.4	No



Checklist #2 - Billing

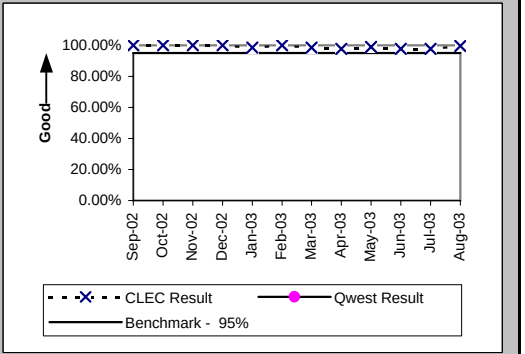
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Sep-02	330	331	99.70%	0	0							No
Oct-02	278	279	99.64%	0	0							No
Nov-02	251	252	99.60%	0	0							No
Dec-02	238	238	100.00%	0	0							No
Jan-03	312	314	99.36%	0	0							No
Feb-03	209	214	97.66%	0	0							No
Mar-03	293	294	99.66%	0	0							No
Apr-03	296	297	99.66%	0	0							No
May-03	368	373	98.66%	0	0							No
Jun-03	352	353	99.72%	0	0							No
Jul-03	252	254	99.21%	0	0							No
Aug-03	249	249	100.00%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

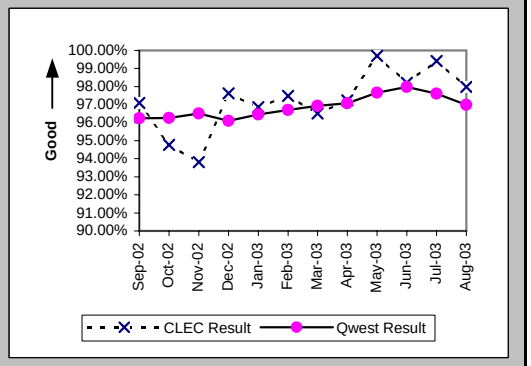
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Sep-02	164	164	100.00%	0	0							No
Oct-02	252	252	100.00%	0	0							No
Nov-02	155	155	100.00%	0	0							No
Dec-02	227	227	100.00%	0	0							No
Jan-03	203	206	98.54%	0	0							No
Feb-03	206	206	100.00%	0	0							No
Mar-03	211	214	98.60%	0	0							No
Apr-03	303	310	97.74%	0	0							No
May-03	285	288	98.96%	0	0							No
Jun-03	333	341	97.65%	0	0							No
Jul-03	207	212	97.64%	0	0							No
Aug-03	233	234	99.57%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

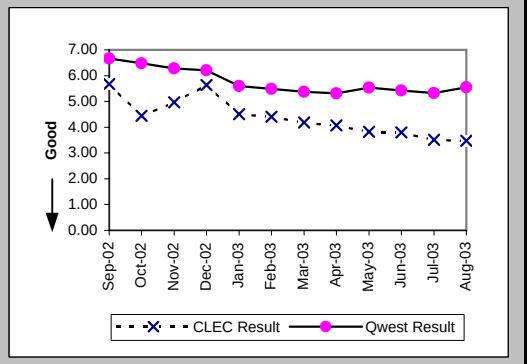
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	100	103	97.09%	1	0	18404	19122	96.25%	19.01%	-0.45	-1.27	No
Oct-02	127	134	94.78%	2	2	20376	21168	96.26%	18.98%	0.9	-0.45	No
Nov-02	106	113	93.81%	0	0	18043	18695	96.51%	18.35%	1.46	-0.11	No
Dec-02	123	126	97.62%	3	0	17545	18258	96.09%	19.37%	-0.88	-1.54	No
Jan-03	154	159	96.86%	1	1	17455	18098	96.45%	18.51%	-0.28	-1.17	No
Feb-03	194	199	97.49%	1	0	14972	15484	96.69%	17.88%	-0.62	-1.38	No
Mar-03	276	286	96.50%	1	3	15417	15904	96.94%	17.23%	0.46	-0.72	No
Apr-03	351	361	97.23%	1	0	14335	14768	97.07%	16.87%	-0.18	-1.11	No
May-03	333	334	99.70%	3	2	15324	15691	97.66%	15.11%	-2.44	-2.48	No
Jun-03	385	392	98.21%	2	1	15769	16095	97.97%	14.09%	-0.33	-1.2	No
Jul-03	503	506	99.41%	2	1	16351	16753	97.60%	15.30%	-2.62	-2.59	No
Aug-03	728	743	97.98%	4	3	16028	16526	96.99%	17.10%	-1.55	-1.94	No



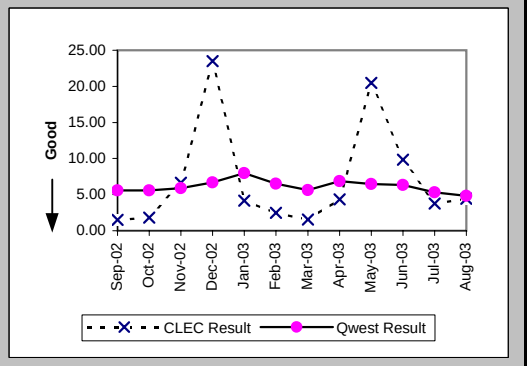
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	590	104	5.67	0	0	128095	19227	6.66	6.70	-1.5	-1.91	No
Oct-02	604	136	4.44	0	2	138174	21328	6.48	7.60	-3.12	-2.89	No
Nov-02	561	113	4.96	0	0	118229	18834	6.28	6.11	-2.28	-2.38	No
Dec-02	728	129	5.64	0	0	114371	18419	6.21	7.28	-0.88	-1.54	No
Jan-03	721	160	4.51	0	1	102559	18313	5.60	5.79	-2.38	-2.45	No
Feb-03	880	200	4.40	0	0	85615	15623	5.48	5.67	-2.68	-2.63	No
Mar-03	1200	287	4.18	0	3	86102	15992	5.38	5.70	-3.55	-3.16	No
Apr-03	1472	362	4.07	0	0	78827	14850	5.31	5.75	-4.06	-3.47	No
May-03	1289	337	3.82	0	2	87283	15781	5.53	5.84	-5.3	-4.22	No
Jun-03	1499	394	3.80	0	1	87672	16178	5.42	5.50	-5.76	-4.5	No
Jul-03	1785	508	3.51	0	1	89848	16849	5.33	6.02	-6.71	-5.08	No
Aug-03	2599	747	3.48	0	3	92146	16609	5.55	6.15	-9	-6.47	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

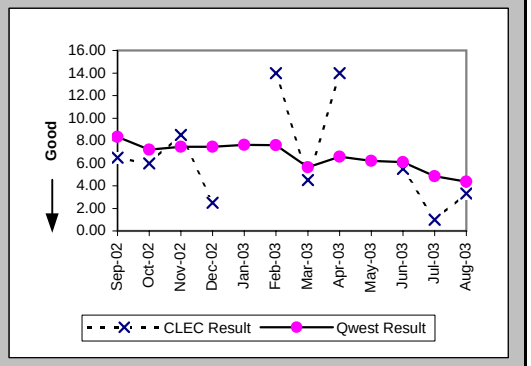
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	2	1.50	0	0	2916	523	5.58	14.50	-0.4	-1.24	No
Oct-02	11	6	1.83	0	0	3343	599	5.58	10.10	-0.9	-1.55	No
Nov-02	20	3	6.67	0	0	3008	510	5.90	8.58	0.45	-0.73	No
Dec-02	94	4	23.50	0	0	3697	552	6.70	22.52	2.2	0.34	Yes
Jan-03	25	6	4.17	0	0	4630	579	8.00	12.94	-0.72	-1.44	No
Feb-03	10	4	2.50	1	0	3152	485	6.50	11.11	-0.72	-1.44	No
Mar-03	14	9	1.56	0	0	2364	419	5.64	11.41	-1.06	-1.65	No
Apr-03	39	9	4.33	0	0	2686	391	6.87	15.04	-0.5	-1.3	No
May-03	41	2	20.50	2	0	2182	337	6.47	13.25	1.39	-0.16	No
Jun-03	69	7	9.86	0	1	1771	280	6.32	12.00	0.95	-0.42	No
Jul-03	15	4	3.75	0	0	1919	360	5.33	7.82	-0.4	-1.24	No
Aug-03	62	14	4.43	2	0	1923	399	4.82	7.39	-0.19	-1.12	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

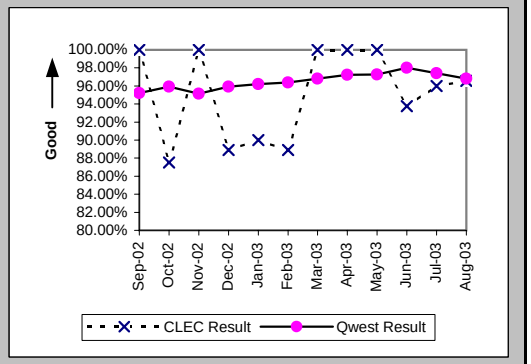
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	13	2	6.50	0	0	2360	283	8.34	9.36	-0.28	-1.17	No
Oct-02	18	3	6.00	0	0	2422	336	7.21	8.13	-0.26	-1.16	No
Nov-02	34	4	8.50	0	0	1899	255	7.45	7.81	0.46	-0.72	No
Dec-02	5	2	2.50	0	0	2238	300	7.46	7.05	-0.99	-1.6	No
Jan-03						1828	240	7.62	6.82			
Feb-03	14	1	14.00	0	0	1127	148	7.61	11.51	1.06	-0.36	No
Mar-03	9	2	4.50	0	0	841	149	5.64	10.91	-0.15	-1.09	No
Apr-03	28	2	14.00	0	0	745	113	6.59	9.64	1.33	-0.19	No
May-03						595	96	6.20	9.98			
Jun-03	11	2	5.50	0	0	672	110	6.11	6.04	-0.14	-1.09	No
Jul-03	1	1	1.00	0	0	606	125	4.85	5.04	-0.76	-1.46	No
Aug-03	10	3	3.33	0	1	716	164	4.37	4.42	-0.4	-1.24	No



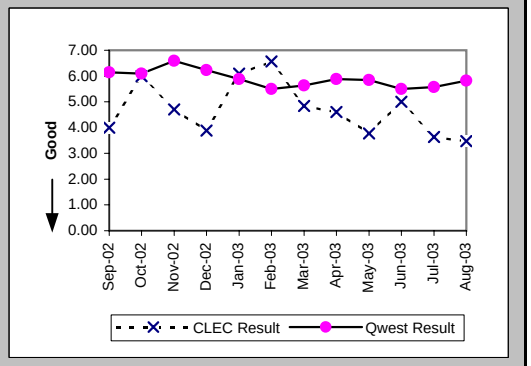
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	2340	2458	95.20%	21.38%	-0.39	-1.24	No
Oct-02	7	8	87.50%	0	0	2653	2766	95.91%	19.80%	0.98	-0.4	No
Nov-02	7	7	100.00%	0	0	2187	2299	95.13%	21.53%	-0.6	-1.36	No
Dec-02	8	9	88.89%	0	0	1978	2062	95.93%	19.77%	0.91	-0.45	No
Jan-03	9	10	90.00%	0	0	2229	2317	96.20%	19.11%	0.88	-0.46	No
Feb-03	8	9	88.89%	0	2	2050	2127	96.38%	18.68%	0.99	-0.4	No
Mar-03	19	19	100.00%	0	0	2098	2167	96.82%	17.56%	-0.79	-1.48	No
Apr-03	5	5	100.00%	0	0	2167	2229	97.22%	16.44%	-0.38	-1.23	No
May-03	12	12	100.00%	1	0	2289	2353	97.28%	16.27%	-0.58	-1.35	No
Jun-03	15	16	93.75%	0	0	2237	2282	98.03%	13.90%	1	-0.39	No
Jul-03	24	25	96.00%	0	0	2393	2457	97.40%	15.93%	0.48	-0.71	No
Aug-03	28	29	96.55%	0	0	2324	2401	96.79%	17.62%	0.16	-0.9	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

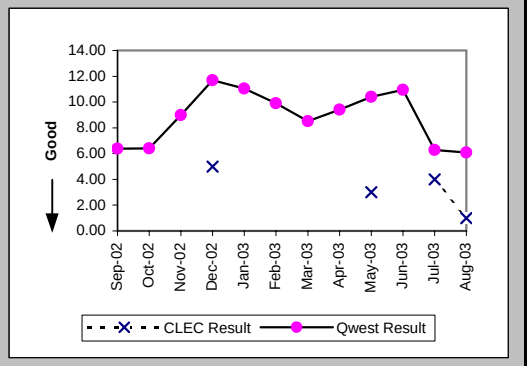
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	12	3	4.00	0	0	15285	2489	6.14	5.37	-0.69	-1.42	No
Oct-02	48	8	6.00	0	0	17151	2817	6.09	5.22	-0.05	-1.03	No
Nov-02	33	7	4.71	0	0	15682	2380	6.59	6.98	-0.71	-1.43	No
Dec-02	35	9	3.89	0	0	13191	2116	6.23	7.89	-0.89	-1.54	No
Jan-03	61	10	6.10	0	0	13992	2381	5.88	6.14	0.37	-0.78	No
Feb-03	59	9	6.56	0	2	11923	2169	5.50	5.58	0.66	-0.6	No
Mar-03	92	19	4.84	0	0	12424	2205	5.63	5.72	-0.6	-1.37	No
Apr-03	23	5	4.60	0	0	13273	2257	5.88	6.14	-0.47	-1.28	No
May-03	49	13	3.77	0	0	13914	2377	5.85	6.12	-1.22	-1.74	No
Jun-03	80	16	5.00	0	0	12712	2312	5.50	5.37	-0.37	-1.23	No
Jul-03	91	25	3.64	0	0	13798	2479	5.57	5.27	-1.82	-2.11	No
Aug-03	101	29	3.48	0	0	14103	2422	5.82	5.45	-2.3	-2.4	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

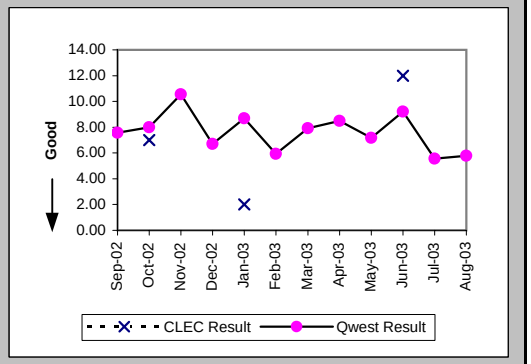
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						632	99	6.38	9.71			
Oct-02						742	116	6.40	8.12			
Nov-02						1106	123	8.99	8.66			
Dec-02	5	1	5.00	0	0	1122	96	11.69	27.07	-0.25	-1.15	No
Jan-03						1214	110	11.04	10.86			
Feb-03						872	88	9.91	13.14			
Mar-03						673	79	8.52	10.25			
Apr-03						669	71	9.42	13.29			
May-03	3	1	3.00	0	0	697	67	10.40	13.37	-0.55	-1.33	No
Jun-03						635	58	10.95	15.96			
Jul-03	4	1	4.00	0	0	364	58	6.28	7.56	-0.3	-1.18	No
Aug-03	1	1	1.00	0	0	444	73	6.08	8.60	-0.59	-1.36	No



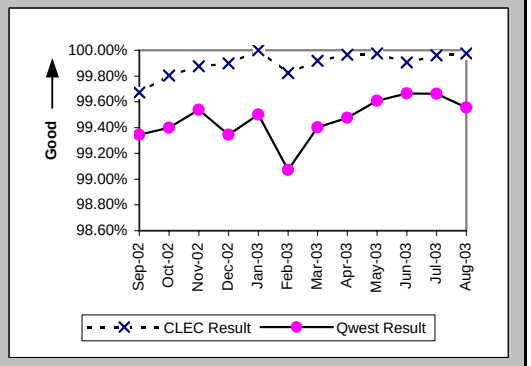
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						326	43	7.58	7.86			
Oct-02	7	1	7.00	0	0	368	46	8.00	6.99	-0.14	-1.09	No
Nov-02						676	64	10.56	16.14			
Dec-02						261	39	6.69	4.14			
Jan-03	2	1	2.00	0	0	321	37	8.68	7.99	-0.82	-1.5	No
Feb-03						172	29	5.93	5.51			
Mar-03						190	24	7.92	8.55			
Apr-03						136	16	8.50	6.20			
May-03						122	17	7.18	7.76			
Jun-03	12	1	12.00	0	0	129	14	9.21	7.62	0.63	-0.62	No
Jul-03						150	27	5.56	3.81			
Aug-03						133	23	5.78	4.68			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

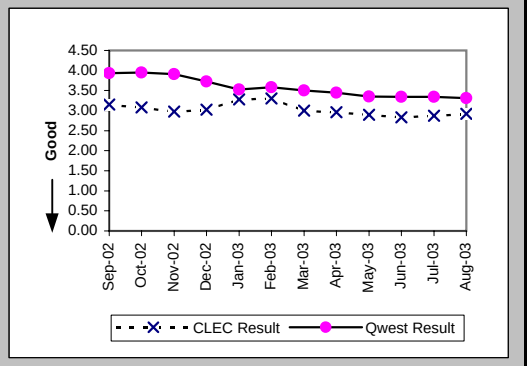
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	910	913	99.67%	0	1	27919	28103	99.35%	8.07%	-1.2	-1.73	No
Oct-02	1013	1015	99.80%	0	8	31280	31469	99.40%	7.73%	-1.64	-2	No
Nov-02	806	807	99.88%	0	3	28411	28543	99.54%	6.78%	-1.4	-1.85	No
Dec-02	981	982	99.90%	0	2	26837	27014	99.34%	8.07%	-2.11	-2.28	No
Jan-03	830	830	100.00%	2	1	29707	29856	99.50%	7.05%	-2.01	-2.22	No
Feb-03	2837	2842	99.82%	0	4	24549	24779	99.07%	9.59%	-3.96	-3.41	No
Mar-03	6037	6042	99.92%	0	2	25477	25630	99.40%	7.70%	-4.67	-3.84	No
Apr-03	8411	8414	99.96%	0	4	28427	28577	99.48%	7.23%	-5.46	-4.32	No
May-03	7904	7906	99.97%	0	11	28608	28721	99.61%	6.26%	-4.63	-3.82	No
Jun-03	9641	9650	99.91%	2	4	30039	30140	99.66%	5.78%	-3.58	-3.18	No
Jul-03	9917	9921	99.96%	1	7	31005	31110	99.66%	5.80%	-4.44	-3.7	No
Aug-03	15800	15804	99.97%	0	6	33111	33259	99.56%	6.66%	-6.53	-4.97	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

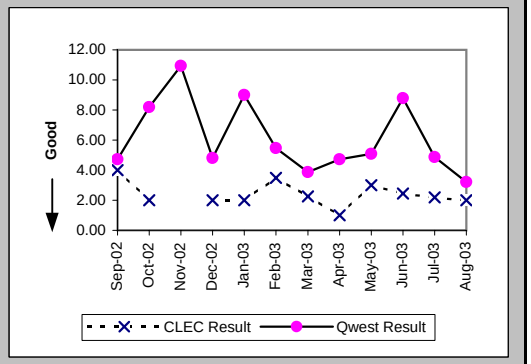
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1053	334	3.15	579	1	86976	22144	3.93	2.11	-6.66	-5.05	No
Oct-02	1295	421	3.08	594	8	94621	23957	3.95	3.41	-5.21	-4.17	No
Nov-02	570	191	2.98	616	3	80108	20476	3.91	2.86	-4.46	-3.71	No
Dec-02	878	291	3.02	691	2	70224	18822	3.73	2.44	-4.96	-4.02	No
Jan-03	886	270	3.28	562	1	78061	22102	3.53	2.81	-1.46	-1.89	No
Feb-03	5424	1644	3.30	1198	4	64833	18105	3.58	2.00	-5.47	-4.33	No
Mar-03	7991	2667	3.00	3375	2	64281	18354	3.50	1.61	-15.15	-10.21	No
Apr-03	7678	2593	2.96	5821	4	67728	19649	3.45	1.82	-12.78	-8.77	No
May-03	9378	3233	2.90	4673	11	64538	19245	3.35	1.76	-13.5	-9.21	No
Jun-03	9823	3469	2.83	6183	4	66976	20055	3.34	1.35	-20.5	-13.46	No
Jul-03	12423	4323	2.87	5599	7	72014	21564	3.34	1.52	-18.44	-12.21	No
Aug-03	24861	8501	2.92	7303	6	74714	22595	3.31	1.56	-19.25	-12.7	No



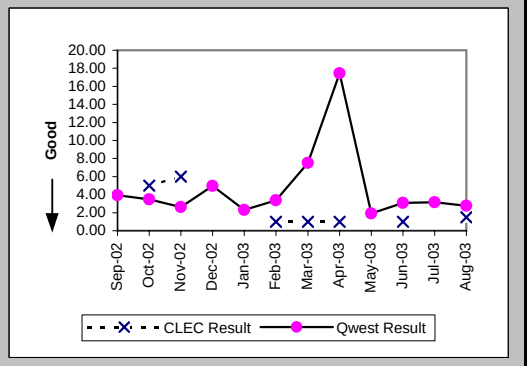
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	2	4.00	1	0	696	147	4.73	6.28	-0.16	-1.1	No
Oct-02	2	1	2.00	0	0	1074	131	8.20	29.16	-0.21	-1.13	No
Nov-02						1138	104	10.94	42.36			
Dec-02	2	1	2.00	0	0	638	133	4.80	9.18	-0.3	-1.18	No
Jan-03	2	1	2.00	1	0	909	101	9.00	31.19	-0.22	-1.14	No
Feb-03	14	4	3.50	0	0	934	171	5.46	7.54	-0.51	-1.31	No
Mar-03	9	4	2.25	0	0	372	96	3.88	5.44	-0.59	-1.36	No
Apr-03	2	2	1.00	0	0	544	115	4.73	12.80	-0.41	-1.25	No
May-03	3	1	3.00	1	0	453	89	5.09	8.20	-0.25	-1.15	No
Jun-03	22	9	2.44	1	0	624	71	8.79	36.99	-0.48	-1.29	No
Jul-03	11	5	2.20	0	0	390	80	4.88	8.42	-0.69	-1.42	No
Aug-03	4	2	2.00	0	0	292	91	3.21	3.61	-0.47	-1.29	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

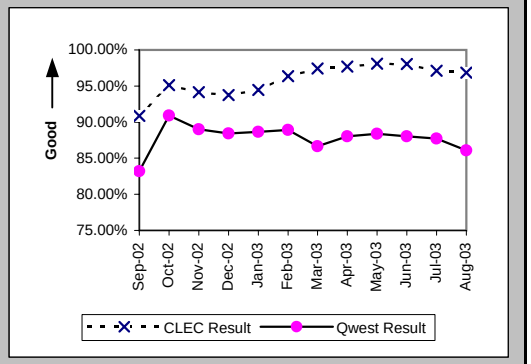
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						225	57	3.95	6.12			
Oct-02	5	1	5.00	0	0	272	78	3.49	4.78	0.78	-0.53	No
Nov-02	6	1	6.00	0	0	108	41	2.63	3.56	1.04	-0.37	No
Dec-02						288	58	4.97	8.29			
Jan-03						142	62	2.29	2.47			
Feb-03	1	1	1.00	0	0	256	76	3.37	4.58	-0.51	-1.31	No
Mar-03	1	1	1.00	0	0	497	66	7.53	37.85	-0.17	-1.1	No
Apr-03	1	1	1.00	0	0	732	42	17.43	94.39	-0.17	-1.1	No
May-03						65	34	1.91	1.69			
Jun-03	1	1	1.00	0	0	102	33	3.09	5.38	-0.38	-1.23	No
Jul-03						107	34	3.15	3.76			
Aug-03	3	2	1.50	0	0	189	68	2.78	7.92	-0.23	-1.14	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

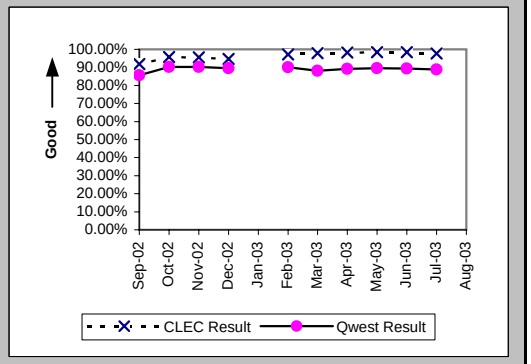
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	927	1020	90.88%	0	0	44916	53981	83.21%	37.38%	-6.5	-4.95	No
Oct-02	1037	1090	95.14%			47965	52747	90.93%	28.71%	-4.78	-3.91	No
Nov-02	982	1043	94.15%			46906	52712	88.99%	31.31%	-5.28	-4.21	No
Dec-02	960	1024	93.75%			43036	48675	88.42%	32.00%	-5.28	-4.21	No
Jan-03	1002	1061	94.44%			43502	49075	88.64%	31.73%	-5.89	-4.58	No
Feb-03	1953	2027	96.35%			41429	46590	88.92%	31.39%	-10.43	-7.34	No
Mar-03	4579	4700	97.43%			37458	43230	86.65%	34.01%	-20.63	-13.54	No
Apr-03	7391	7565	97.70%	0	1573	39424	44781	88.04%	32.45%	-23.95	-15.56	No
May-03	8358	8519	98.11%	0	2112	40925	46302	88.39%	32.04%	-25.74	-16.65	No
Jun-03	8979	9159	98.03%	0	2616	42052	47773	88.02%	32.47%	-27.03	-17.43	No
Jul-03	9964	10259	97.12%	0	3862	43464	49555	87.71%	32.83%	-26.44	-17.07	No
Aug-03	13091	13518	96.84%	0	5831	44243	51385	86.10%	34.59%	-32.12	-20.53	No



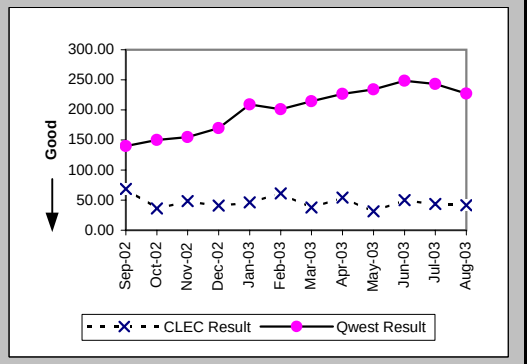
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	937	1020	91.86%	0	0	46254	53981	85.69%	35.02%	-5.58	-4.39	No
Oct-02	1044	1090	95.78%	0	0	47643	52747	90.32%	29.56%	-6.03	-4.67	No
Nov-02	997	1043	95.59%	0	0	47608	52712	90.32%	29.57%	-5.7	-4.47	No
Dec-02	969	1024	94.63%	0	1114	43597	48675	89.57%	30.57%	-5.24	-4.19	No
Jan-03												
Feb-03	1969	2027	97.14%	0	0	41994	46590	90.14%	29.82%	-10.35	-7.29	No
Mar-03	4597	4700	97.81%	0	1402	38063	43230	88.05%	32.44%	-19.59	-12.91	No
Apr-03	7426	7565	98.16%	0	1573	39954	44781	89.22%	31.01%	-23.2	-15.1	No
May-03	8383	8519	98.40%	0	2112	41489	46302	89.61%	30.52%	-24.45	-15.87	No
Jun-03	9006	9159	98.33%	0	2616	42695	47773	89.37%	30.82%	-25.48	-16.49	No
Jul-03	10022	10259	97.69%	0	3862	44040	49555	88.87%	31.45%	-25.85	-16.72	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

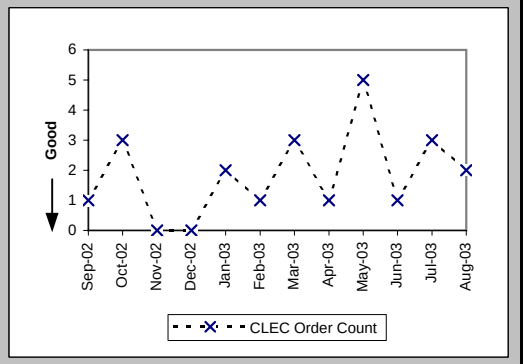
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	275	4	68.75	0	0	317009	2270	139.65	158.43	-0.89	-1.54	No
Oct-02	361	10	36.10	0	0	314441	2097	149.95	168.04	-2.14	-2.3	No
Nov-02	435	9	48.33	0	0	305467	1971	154.98	177.29	-1.8	-2.09	No
Dec-02	407	10	40.70	0	0	339998	2006	169.49	193.10	-2.1	-2.28	No
Jan-03	465	10	46.50	0	0	370580	1774	208.90	230.04	-2.23	-2.35	No
Feb-03	491	8	61.38	0	0	283617	1409	201.29	231.53	-1.7	-2.04	No
Mar-03	456	12	38.00	0	0	283226	1321	214.40	243.31	-2.5	-2.52	No
Apr-03	435	8	54.38	0	0	286106	1264	226.35	254.74	-1.9	-2.16	No
May-03	535	17	31.47	0	0	302095	1292	233.82	260.86	-3.18	-2.93	No
Jun-03	550	11	50.00	0	0	302492	1218	248.35	270.93	-2.42	-2.47	No
Jul-03	653	15	43.53	0	0	309445	1272	243.27	280.15	-2.75	-2.67	No
Aug-03	748	18	41.56	0	0	278418	1227	226.91	286.32	-2.73	-2.66	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

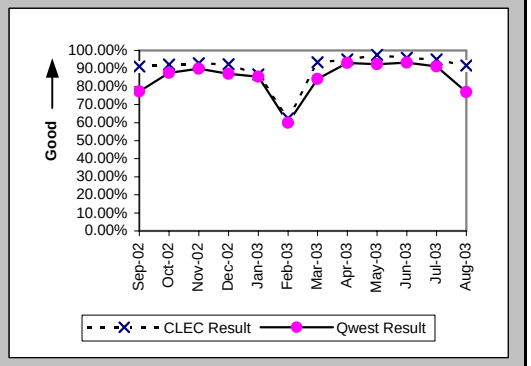
Date	CLEC Order Count
Sep-02	1
Oct-02	3
Nov-02	0
Dec-02	0
Jan-03	2
Feb-03	1
Mar-03	3
Apr-03	1
May-03	5
Jun-03	1
Jul-03	3
Aug-03	2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

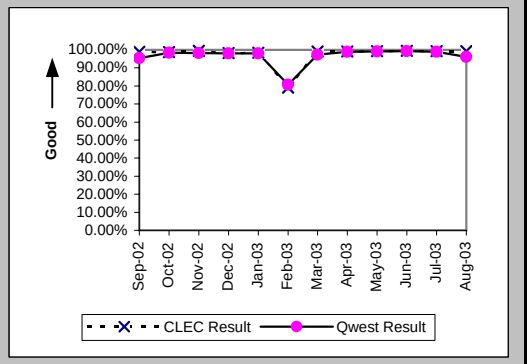
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	235	258	91.09%	136	0	21435	27740	77.27%	41.91%	-5.27	-4.2	No
Oct-02	202	219	92.24%	144	0	20827	23776	87.60%	32.96%	-2.07	-2.26	No
Nov-02	145	156	92.95%	105	0	17161	19079	89.95%	30.07%	-1.24	-1.75	No
Dec-02	194	210	92.38%	129	0	19515	22431	87.00%	33.63%	-2.31	-2.4	No
Jan-03	183	211	86.73%	115	0	18377	21516	85.41%	35.30%	-0.54	-1.33	No
Feb-03	178	285	62.46%	182	0	16889	28213	59.86%	49.02%	-0.89	-1.54	No
Mar-03	256	274	93.43%	158	0	19563	23252	84.13%	36.54%	-4.19	-3.55	No
Apr-03	269	283	95.05%	169	0	17187	18460	93.10%	25.34%	-1.28	-1.78	No
May-03	326	334	97.60%	186	0	17580	19015	92.45%	26.41%	-3.53	-3.15	No
Jun-03	352	367	95.91%	254	0	18444	19770	93.29%	25.01%	-1.99	-2.21	No
Jul-03	552	581	95.01%	393	0	23722	26028	91.14%	28.42%	-3.25	-2.97	No
Aug-03	882	962	91.68%	576	0	25758	33475	76.95%	42.12%	-10.7	-7.51	No



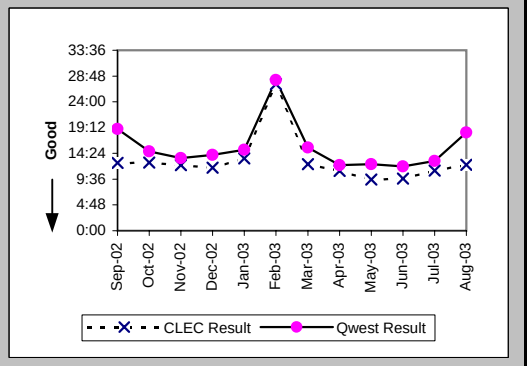
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	294	297	98.99%	136	0	33167	34784	95.35%	21.05%	-2.97	-2.8	No
Oct-02	247	250	98.80%	144	0	29591	30059	98.44%	12.38%	-0.45	-1.28	No
Nov-02	185	186	99.46%	105	0	23838	24249	98.31%	12.91%	-1.22	-1.74	No
Dec-02	227	231	98.27%	129	0	27386	27920	98.09%	13.70%	-0.2	-1.12	No
Jan-03	251	255	98.43%	115	0	26033	26538	98.10%	13.66%	-0.39	-1.24	No
Feb-03	260	329	79.03%	182	0	27025	33506	80.66%	39.50%	0.75	-0.54	No
Mar-03	323	326	99.08%	158	0	27890	28650	97.35%	16.07%	-1.94	-2.18	No
Apr-03	330	333	99.10%	169	0	22694	22949	98.89%	10.48%	-0.36	-1.22	No
May-03	386	389	99.23%	186	0	23219	23437	99.07%	9.60%	-0.32	-1.2	No
Jun-03	441	443	99.55%	254	0	24407	24591	99.25%	8.62%	-0.72	-1.44	No
Jul-03	676	681	99.27%	393	0	31360	31704	98.92%	10.36%	-0.87	-1.53	No
Aug-03	1090	1097	99.36%	576	0	38823	40398	96.10%	19.36%	-5.51	-4.35	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

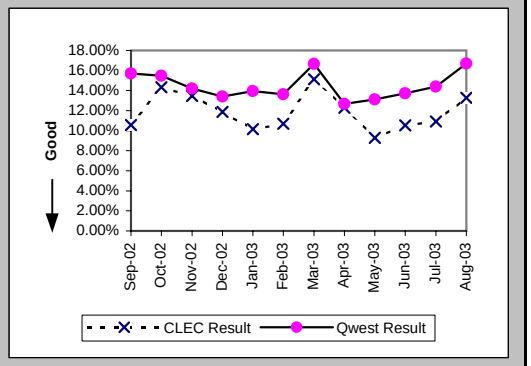
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3747:56	297	12:37	130	0	658857:34	34784	18:56	16:04	-6.76	-5.11	No
Oct-02	3172:55	250	12:41	136	0	444844:31	30059	14:48	13:12	-2.52	-2.53	No
Nov-02	2272:35	186	12:13	98	0	327971:49	24249	13:32	12:34	-1.41	-1.86	No
Dec-02	2710:47	231	11:44	124	0	393738:01	27920	14:06	12:37	-2.84	-2.73	No
Jan-03	3433:19	255	13:28	104	0	400020:22	26538	15:04	12:41	-2.02	-2.23	No
Feb-03	8971:37	329	27:16	174	0	940999:10	33506	28:05	25:16	-0.58	-1.35	No
Mar-03	4050:17	326	12:25	147	0	443491:38	28650	15:29	14:09	-3.88	-3.36	No
Apr-03	3711:45	333	11:09	160	0	280678:55	22949	12:14	11:23	-1.73	-2.05	No
May-03	3699:47	389	9:31	176	0	290166:21	23437	12:23	11:09	-5.03	-4.06	No
Jun-03	4303:13	443	9:43	232	0	294039:56	24591	11:57	10:19	-4.53	-3.76	No
Jul-03	7612:00	681	11:11	359	0	412555:11	31704	13:01	17:33	-2.7	-2.64	No
Aug-03	13434:00	1097	12:15	536	0	738568:20	40398	18:17	14:37	-13.49	-9.2	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

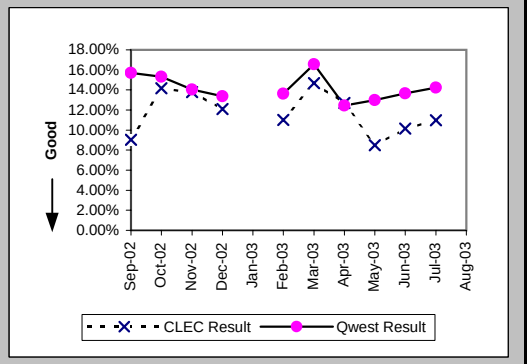
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	32	303	10.56%	130	0	5633	35878	15.70%	36.38%	-2.45	-2.49	No
Oct-02	37	258	14.34%	136	0	4795	31004	15.47%	36.16%	-0.5	-1.3	No
Nov-02	26	193	13.47%	98	0	3540	24949	14.19%	34.89%	-0.28	-1.17	No
Dec-02	28	236	11.86%	124	0	3879	28938	13.40%	34.07%	-0.69	-1.42	No
Jan-03	27	266	10.15%	104	0	3837	27537	13.93%	34.63%	-1.77	-2.08	No
Feb-03	36	337	10.68%	174	0	4721	34670	13.62%	34.30%	-1.56	-1.95	No
Mar-03	51	337	15.13%	147	0	4962	29804	16.65%	37.25%	-0.74	-1.45	No
Apr-03	42	342	12.28%	160	0	3000	23648	12.69%	33.28%	-0.22	-1.14	No
May-03	37	399	9.27%	176	0	3165	24133	13.11%	33.76%	-2.25	-2.37	No
Jun-03	49	465	10.54%	232	0	3485	25368	13.74%	34.42%	-1.99	-2.21	No
Jul-03	78	715	10.91%	359	0	4696	32658	14.38%	35.09%	-2.62	-2.59	No
Aug-03	151	1137	13.28%	536	0	6956	41688	16.69%	37.29%	-3.04	-2.85	No



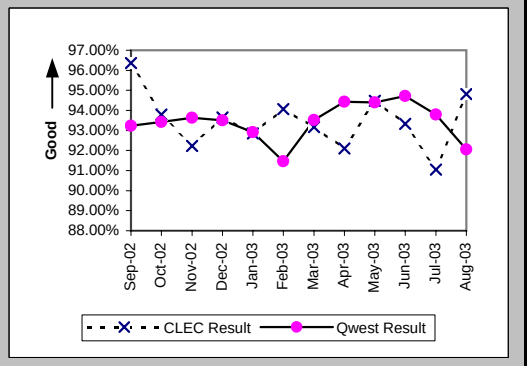
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	25	277	9.03%	130	0	5171	32937	15.70%	36.38%	-3.04	-2.85	No
Oct-02	34	240	14.17%	136	0	4354	28440	15.31%	36.01%	-0.49	-1.3	No
Nov-02	24	174	13.79%	98	0	3230	22983	14.05%	34.75%	-0.1	-1.06	No
Dec-02	27	223	12.11%	124	0	3572	26734	13.36%	34.02%	-0.55	-1.33	No
Jan-03												
Feb-03	34	309	11.00%	174	0	4327	31723	13.64%	34.32%	-1.34	-1.82	No
Mar-03	44	300	14.67%	147	0	4531	27359	16.56%	37.17%	-0.88	-1.53	No
Apr-03	40	315	12.70%	160	0	2695	21658	12.44%	33.01%	0.16	-0.91	No
May-03	31	365	8.49%	176	0	2902	22350	12.98%	33.61%	-2.53	-2.54	No
Jun-03	44	434	10.14%	232	0	3214	23519	13.67%	34.35%	-2.12	-2.29	No
Jul-03	73	665	10.98%	359	0	4296	30158	14.25%	34.95%	-2.38	-2.45	No
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

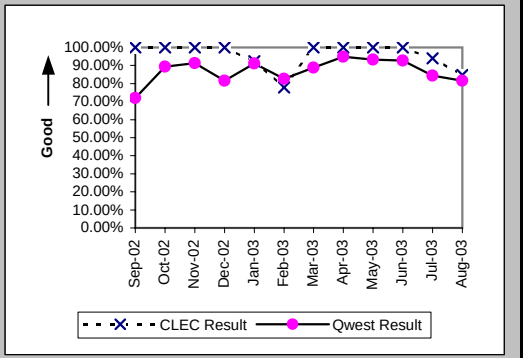
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	292	303	96.37%	130	0	33451	35878	93.24%	25.11%	-2.16	-2.32	No
Oct-02	242	258	93.80%	136	0	28968	31004	93.43%	24.77%	-0.24	-1.14	No
Nov-02	178	193	92.23%	98	0	23359	24949	93.63%	24.43%	0.8	-0.51	No
Dec-02	221	236	93.64%	124	0	27060	28938	93.51%	24.63%	-0.08	-1.05	No
Jan-03	247	266	92.86%	104	0	25587	27537	92.92%	25.65%	0.07	-0.96	No
Feb-03	317	337	94.07%	174	0	31710	34670	91.46%	27.94%	-1.7	-2.03	No
Mar-03	314	337	93.18%	147	0	27872	29804	93.52%	24.62%	0.28	-0.83	No
Apr-03	315	342	92.11%	160	0	22331	23648	94.43%	22.93%	1.78	0.08	Yes
May-03	377	399	94.49%	176	0	22783	24133	94.41%	22.98%	-0.07	-1.04	No
Jun-03	434	465	93.33%	232	0	24027	25368	94.71%	22.38%	1.29	-0.21	No
Jul-03	651	715	91.05%	359	0	30629	32658	93.79%	24.14%	3	0.82	Yes
Aug-03	1078	1137	94.81%	536	0	38376	41688	92.06%	27.04%	-3.39	-3.06	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

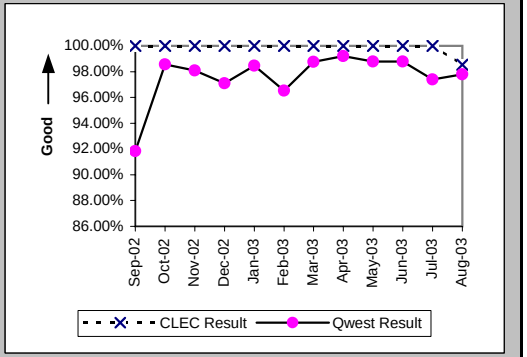
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	16	16	100.00%	4	0	2484	3452	71.96%	44.92%	-2.49	-2.51	No
Oct-02	9	9	100.00%	3	0	2704	3026	89.36%	30.84%	-1.03	-1.63	No
Nov-02	7	7	100.00%	6	0	1994	2185	91.26%	28.24%	-0.82	-1.5	No
Dec-02	4	4	100.00%	3	0	2080	2553	81.47%	38.85%	-0.95	-1.58	No
Jan-03	12	13	92.31%	5	0	2140	2346	91.22%	28.30%	-0.14	-1.08	No
Feb-03	7	9	77.78%	6	0	2216	2680	82.69%	37.84%	0.42	-0.75	No
Mar-03	9	9	100.00%	3	0	2090	2355	88.75%	31.60%	-1.07	-1.65	No
Apr-03	6	6	100.00%	5	0	1752	1846	94.91%	21.98%	-0.57	-1.34	No
May-03	14	14	100.00%	9	0	1968	2109	93.31%	24.98%	-1	-1.61	No
Jun-03	13	13	100.00%	5	0	2045	2206	92.70%	26.01%	-1.01	-1.61	No
Jul-03	31	33	93.94%	18	0	3397	4024	84.42%	36.27%	-1.5	-1.91	No
Aug-03	50	59	84.75%	25	0	3267	4009	81.49%	38.84%	-0.64	-1.39	No



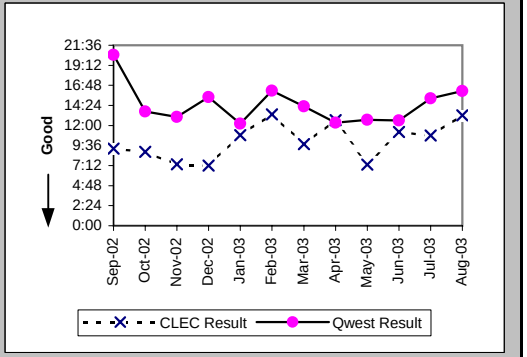
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	20	20	100.00%	4	0	3988	4343	91.83%	27.40%	-1.33	-1.81	No
Oct-02	9	9	100.00%	3	0	3759	3814	98.56%	11.92%	-0.36	-1.22	No
Nov-02	10	10	100.00%	6	0	2737	2790	98.10%	13.65%	-0.44	-1.27	No
Dec-02	6	6	100.00%	3	0	3141	3235	97.09%	16.80%	-0.42	-1.26	No
Jan-03	15	15	100.00%	5	0	2795	2839	98.45%	12.35%	-0.48	-1.29	No
Feb-03	10	10	100.00%	6	0	3147	3260	96.53%	18.29%	-0.6	-1.36	No
Mar-03	12	12	100.00%	3	0	2951	2988	98.76%	11.06%	-0.39	-1.24	No
Apr-03	8	8	100.00%	5	0	2388	2407	99.21%	8.85%	-0.25	-1.15	No
May-03	16	16	100.00%	9	0	2666	2699	98.78%	10.99%	-0.44	-1.27	No
Jun-03	14	14	100.00%	5	0	2821	2856	98.77%	11.00%	-0.42	-1.25	No
Jul-03	35	35	100.00%	18	0	4746	4873	97.39%	15.93%	-0.96	-1.59	No
Aug-03	67	68	98.53%	25	0	4803	4912	97.78%	14.73%	-0.42	-1.25	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

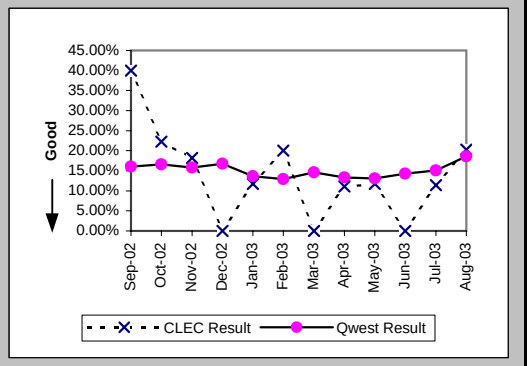
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	184:39	20	9:14	4	0	88922:32	4343	20:28	17:39	-2.84	-2.73	No
Oct-02	79:34	9	8:50	3	0	52171:49	3814	13:41	11:44	-1.24	-1.75	No
Nov-02	73:37	10	7:22	5	0	36370:17	2790	13:02	11:31	-1.55	-1.94	No
Dec-02	43:14	6	7:12	3	0	49790:06	3235	15:23	13:55	-1.44	-1.88	No
Jan-03	162:29	15	10:50	3	0	34717:49	2839	12:14	12:01	-0.45	-1.27	No
Feb-03	133:14	10	13:19	6	0	52729:37	3260	16:10	14:34	-0.62	-1.38	No
Mar-03	116:59	12	9:45	3	0	42718:16	2988	14:18	11:48	-1.33	-1.81	No
Apr-03	101:16	8	12:39	4	0	29651:07	2407	12:19	10:27	0.23	-0.86	No
May-03	116:53	16	7:18	8	0	34172:58	2699	12:40	11:14	-1.9	-2.16	No
Jun-03	157:02	14	11:13	5	0	36011:13	2856	12:37	12:28	-0.42	-1.25	No
Jul-03	378:27	35	10:49	18	0	74222:20	4873	15:14	12:55	-2.02	-2.23	No
Aug-03	899:15	68	13:13	24	0	79159:05	4912	16:07	13:11	-1.8	-2.09	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

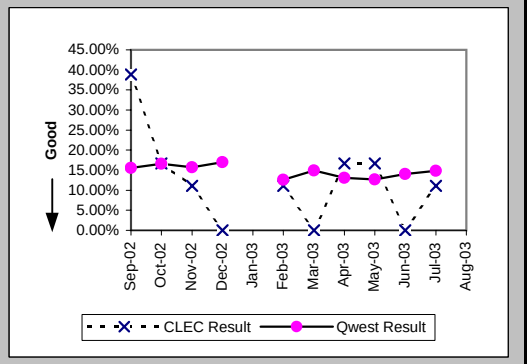
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	20	40.00%	4	0	712	4441	16.03%	36.69%	2.56	0.55	Yes
Oct-02	2	9	22.22%	3	0	648	3900	16.62%	37.22%	0.48	-0.71	No
Nov-02	2	11	18.18%	5	0	451	2857	15.79%	36.46%	0.27	-0.84	No
Dec-02	0	6	0.00%	3	0	556	3313	16.78%	37.37%	-1.1	-1.67	No
Jan-03	2	17	11.76%	3	0	398	2915	13.65%	34.34%	-0.23	-1.14	No
Feb-03	2	10	20.00%	6	0	430	3332	12.91%	33.53%	0.67	-0.6	No
Mar-03	0	12	0.00%	3	0	449	3080	14.58%	35.29%	-1.43	-1.87	No
Apr-03	1	9	11.11%	4	0	328	2464	13.31%	33.97%	-0.19	-1.12	No
May-03	2	17	11.76%	8	0	363	2767	13.12%	33.76%	-0.16	-1.1	No
Jun-03	0	14	0.00%	5	0	420	2946	14.26%	34.96%	-1.52	-1.93	No
Jul-03	4	35	11.43%	18	0	751	4972	15.10%	35.81%	-0.61	-1.37	No
Aug-03	14	69	20.29%	24	0	937	5049	18.56%	38.88%	0.39	-0.76	No



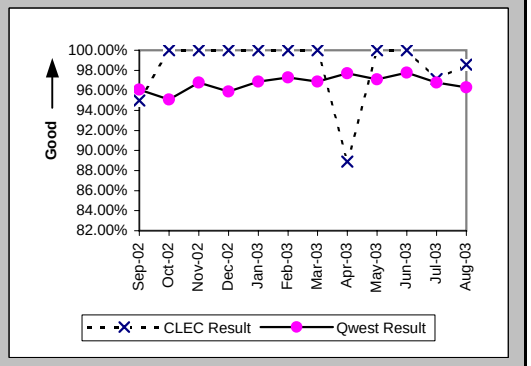
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	18	38.89%	4	0	611	3921	15.58%	36.27%	2.38	0.45	Yes
Oct-02	1	6	16.67%	3	0	579	3492	16.58%	37.19%	0.08	-0.95	No
Nov-02	1	9	11.11%	5	0	391	2493	15.68%	36.36%	-0.38	-1.23	No
Dec-02	0	5	0.00%	3	0	506	2980	16.98%	37.55%	-1.01	-1.61	No
Jan-03												
Feb-03	1	9	11.11%	6	0	366	2903	12.61%	33.19%	-0.14	-1.08	No
Mar-03	0	9	0.00%	3	0	410	2741	14.96%	35.67%	-1.26	-1.76	No
Apr-03	1	6	16.67%	4	0	284	2167	13.11%	33.75%	0.31	-0.81	No
May-03	2	12	16.67%	8	0	312	2466	12.65%	33.24%	0.45	-0.72	No
Jun-03	0	14	0.00%	5	0	368	2618	14.06%	34.76%	-1.51	-1.92	No
Jul-03	3	27	11.11%	18	0	661	4443	14.88%	35.59%	-0.55	-1.33	No
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

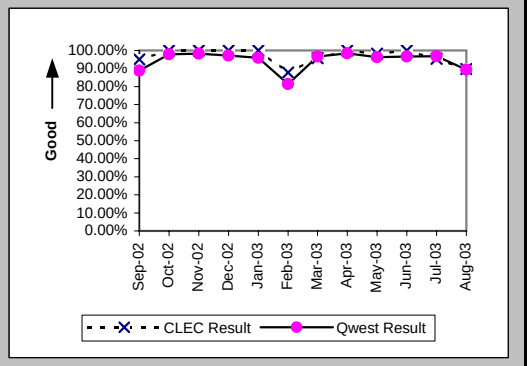
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	19	20	95.00%	4	0	4267	4441	96.08%	19.40%	0.33	-0.8	No
Oct-02	9	9	100.00%	3	0	3708	3900	95.08%	21.63%	-0.68	-1.41	No
Nov-02	11	11	100.00%	5	0	2765	2857	96.78%	17.65%	-0.6	-1.37	No
Dec-02	6	6	100.00%	3	0	3177	3313	95.90%	19.84%	-0.51	-1.31	No
Jan-03	17	17	100.00%	3	0	2824	2915	96.88%	17.39%	-0.74	-1.45	No
Feb-03	10	10	100.00%	6	0	3242	3332	97.30%	16.21%	-0.53	-1.32	No
Mar-03	12	12	100.00%	3	0	2984	3080	96.88%	17.38%	-0.62	-1.38	No
Apr-03	8	9	88.89%	4	0	2407	2464	97.69%	15.03%	1.26	-0.23	No
May-03	17	17	100.00%	8	0	2687	2767	97.11%	16.76%	-0.71	-1.43	No
Jun-03	14	14	100.00%	5	0	2880	2946	97.76%	14.80%	-0.57	-1.34	No
Jul-03	34	35	97.14%	18	0	4811	4972	96.76%	17.70%	-0.13	-1.08	No
Aug-03	68	69	98.55%	24	0	4862	5049	96.30%	18.89%	-0.98	-1.6	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

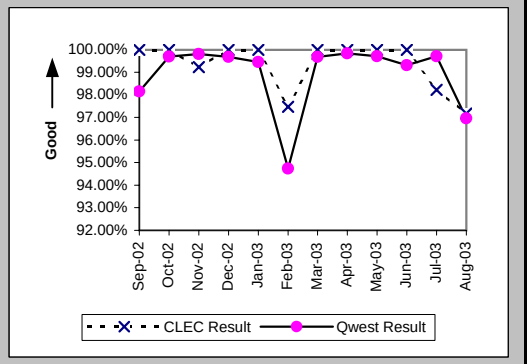
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	38	40	95.00%	51	0	4126	4643	88.87%	31.46%	-1.23	-1.75	No
Oct-02	44	44	100.00%	76	0	3888	3974	97.84%	14.55%	-0.98	-1.6	No
Nov-02	54	54	100.00%	46	0	3055	3111	98.20%	13.30%	-0.99	-1.6	No
Dec-02	18	18	100.00%	55	0	2879	2965	97.10%	16.78%	-0.73	-1.44	No
Jan-03	37	37	100.00%	59	0	2661	2774	95.93%	19.77%	-1.25	-1.76	No
Feb-03	36	41	87.80%	77	0	2675	3287	81.38%	38.93%	-1.05	-1.64	No
Mar-03	46	48	95.83%	90	0	2747	2845	96.56%	18.24%	0.34	-0.79	No
Apr-03	53	53	100.00%	74	0	2706	2749	98.44%	12.41%	-0.91	-1.55	No
May-03	53	54	98.15%	70	0	2588	2688	96.28%	18.93%	-0.72	-1.44	No
Jun-03	62	62	100.00%	102	0	2399	2483	96.62%	18.08%	-1.46	-1.88	No
Jul-03	103	108	95.37%	151	0	3758	3880	96.86%	17.45%	0.87	-0.47	No
Aug-03	123	137	89.78%	191	0	3869	4333	89.29%	30.92%	-0.18	-1.11	No



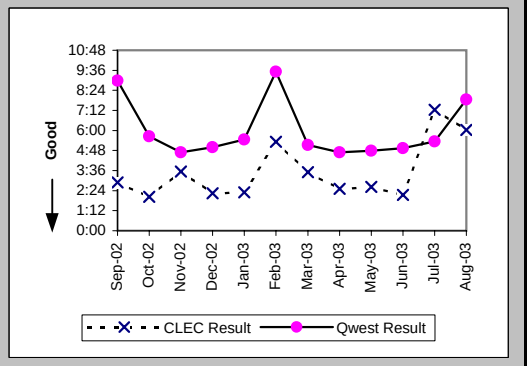
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	141	141	100.00%	51	0	8115	8267	98.16%	13.43%	-1.61	-1.98	No
Oct-02	114	114	100.00%	76	0	7554	7577	99.70%	5.50%	-0.58	-1.36	No
Nov-02	129	130	99.23%	46	0	6067	6078	99.82%	4.25%	1.16	-0.29	No
Dec-02	73	73	100.00%	55	0	5637	5655	99.68%	5.63%	-0.48	-1.29	No
Jan-03	107	107	100.00%	59	0	5563	5593	99.46%	7.30%	-0.75	-1.46	No
Feb-03	77	79	97.47%	77	0	5552	5860	94.74%	22.32%	-1.08	-1.66	No
Mar-03	110	110	100.00%	90	0	5391	5408	99.69%	5.60%	-0.58	-1.35	No
Apr-03	118	118	100.00%	74	0	5047	5055	99.84%	3.98%	-0.43	-1.26	No
May-03	123	123	100.00%	70	0	4885	4899	99.71%	5.34%	-0.59	-1.36	No
Jun-03	147	147	100.00%	102	0	4805	4838	99.32%	8.23%	-0.99	-1.6	No
Jul-03	221	225	98.22%	151	0	6450	6468	99.72%	5.27%	2.79	0.7	Yes
Aug-03	275	283	97.17%	191	0	6956	7174	96.96%	17.17%	-0.2	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

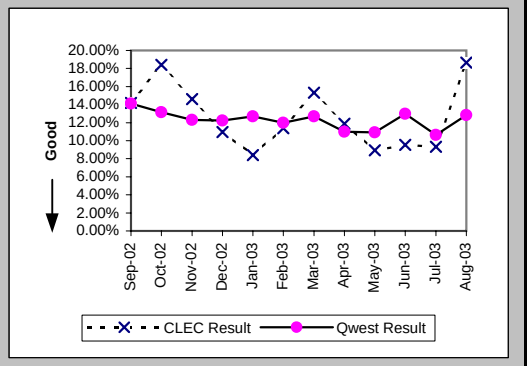
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	406:47	141	2:53	51	0	74252:39	8267	8:59	12:28	-5.76	-4.5	No
Oct-02	232:43	114	2:02	76	0	42846:14	7577	5:39	8:55	-4.29	-3.61	No
Nov-02	459:34	130	3:32	46	0	28586:08	6078	4:42	7:34	-1.74	-2.06	No
Dec-02	164:44	73	2:15	55	0	28296:39	5655	5:00	8:05	-2.88	-2.75	No
Jan-03	246:05	107	2:18	59	0	30607:11	5593	5:28	8:56	-3.64	-3.21	No
Feb-03	420:12	79	5:19	77	0	55767:54	5860	9:31	15:48	-2.34	-2.43	No
Mar-03	384:25	110	3:30	89	0	27794:46	5408	5:08	8:05	-2.11	-2.28	No
Apr-03	294:31	118	2:30	74	0	23690:18	5055	4:41	9:04	-2.6	-2.58	No
May-03	321:28	123	2:37	70	0	23446:59	4899	4:47	7:23	-3.22	-2.96	No
Jun-03	315:17	147	2:09	102	0	23834:14	4838	4:56	7:46	-4.28	-3.6	No
Jul-03	1628:07	225	7:14	151	0	34589:52	6468	5:21	8:09	3.42	1.08	Yes
Aug-03	1707:16	283	6:02	190	0	56356:08	7174	7:51	13:54	-2.17	-2.32	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

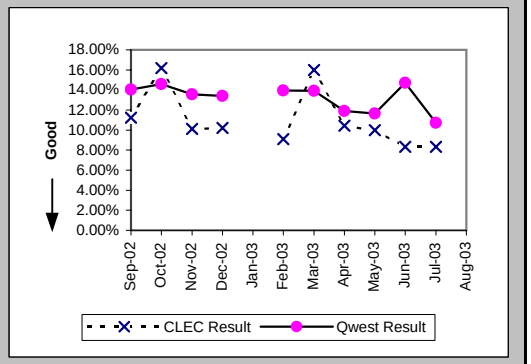
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	20	141	14.18%	51	0	1167	8269	14.11%	34.82%	0.05	-0.97	No
Oct-02	21	114	18.42%	76	0	998	7577	13.17%	33.82%	1.59	-0.03	No
Nov-02	19	130	14.62%	46	0	748	6078	12.31%	32.85%	0.8	-0.51	No
Dec-02	8	73	10.96%	55	0	693	5659	12.25%	32.78%	-0.33	-1.2	No
Jan-03	9	107	8.41%	59	0	711	5603	12.69%	33.29%	-1.32	-1.8	No
Feb-03	9	79	11.39%	77	0	704	5870	11.99%	32.49%	-0.16	-1.1	No
Mar-03	17	111	15.32%	89	0	688	5421	12.69%	33.29%	0.83	-0.5	No
Apr-03	14	118	11.86%	74	0	557	5061	11.01%	31.30%	0.32	-0.8	No
May-03	11	123	8.94%	70	0	537	4913	10.93%	31.20%	-0.7	-1.42	No
Jun-03	14	147	9.52%	102	0	633	4873	12.99%	33.62%	-1.23	-1.75	No
Jul-03	21	225	9.33%	151	0	690	6494	10.63%	30.82%	-0.62	-1.38	No
Aug-03	53	284	18.66%	190	0	924	7190	12.85%	33.47%	2.72	0.66	Yes



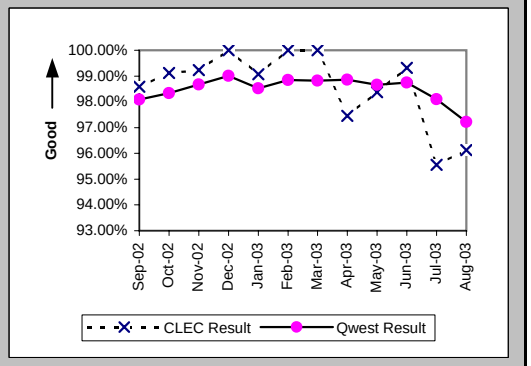
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	11	98	11.22%	51	0	546	3884	14.06%	34.76%	-0.8	-1.48	No
Oct-02	11	68	16.18%	76	0	552	3781	14.60%	35.31%	0.39	-0.76	No
Nov-02	8	79	10.13%	46	0	424	3125	13.57%	34.24%	-0.88	-1.54	No
Dec-02	5	49	10.20%	55	0	383	2858	13.40%	34.07%	-0.65	-1.4	No
Jan-03												
Feb-03	4	44	9.09%	77	0	373	2676	13.94%	34.64%	-0.92	-1.56	No
Mar-03	12	75	16.00%	89	0	382	2746	13.91%	34.61%	0.54	-0.67	No
Apr-03	7	67	10.45%	74	0	333	2797	11.91%	32.39%	-0.36	-1.22	No
May-03	8	80	10.00%	70	0	316	2711	11.66%	32.09%	-0.45	-1.28	No
Jun-03	7	84	8.33%	102	0	374	2544	14.70%	35.41%	-1.62	-1.99	No
Jul-03	11	132	8.33%	151	0	389	3632	10.71%	30.92%	-0.87	-1.53	No
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

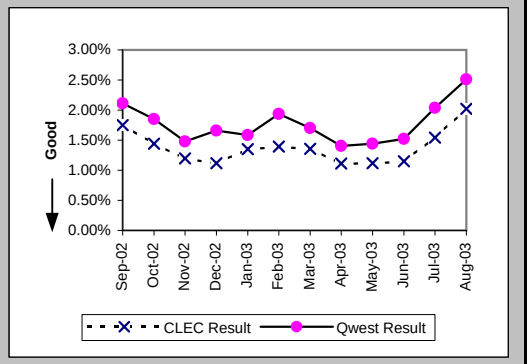
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	139	141	98.58%	51	0	8111	8269	98.09%	13.69%	-0.42	-1.26	No
Oct-02	113	114	99.12%	76	0	7451	7577	98.34%	12.79%	-0.65	-1.4	No
Nov-02	129	130	99.23%	46	0	5997	6078	98.67%	11.47%	-0.55	-1.34	No
Dec-02	73	73	100.00%	55	0	5603	5659	99.01%	9.90%	-0.85	-1.52	No
Jan-03	106	107	99.07%	59	0	5520	5603	98.52%	12.08%	-0.46	-1.28	No
Feb-03	79	79	100.00%	77	0	5802	5870	98.84%	10.70%	-0.96	-1.58	No
Mar-03	111	111	100.00%	89	0	5357	5421	98.82%	10.80%	-1.14	-1.69	No
Apr-03	115	118	97.46%	74	0	5003	5061	98.85%	10.64%	1.27	-0.23	No
May-03	121	123	98.37%	70	0	4847	4913	98.66%	11.51%	0.34	-0.8	No
Jun-03	146	147	99.32%	102	0	4812	4873	98.75%	11.12%	-0.61	-1.37	No
Jul-03	215	225	95.56%	151	0	6371	6494	98.11%	13.63%	2.38	0.45	Yes
Aug-03	273	284	96.13%	190	0	6990	7190	97.22%	16.44%	1.08	-0.35	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

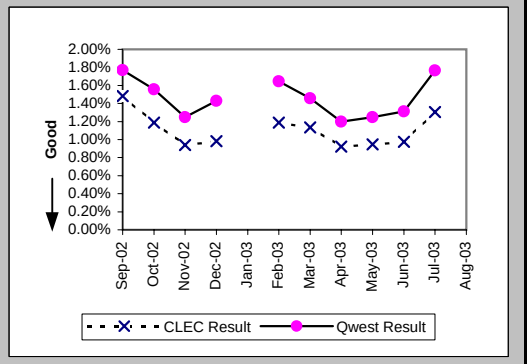
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	464	26537	1.75%	185	0	48588	2302599	2.11%	14.37%	-4.08	-3.48	No
Oct-02	381	26407	1.44%	215	0	42481	2294356	1.85%	13.48%	-4.9	-3.98	No
Nov-02	334	27853	1.20%	149	0	33884	2288756	1.48%	12.08%	-3.86	-3.35	No
Dec-02	315	28164	1.12%	182	0	37910	2281919	1.66%	12.78%	-7.08	-5.31	No
Jan-03	390	28855	1.35%	166	0	36055	2275480	1.58%	12.49%	-3.15	-2.91	No
Feb-03	426	30515	1.40%	257	0	43872	2267021	1.94%	13.78%	-6.79	-5.13	No
Mar-03	460	33921	1.36%	239	0	38305	2251570	1.70%	12.93%	-4.88	-3.97	No
Apr-03	469	42149	1.11%	238	0	31173	2222857	1.40%	11.76%	-5.01	-4.05	No
May-03	539	48258	1.12%	254	0	31813	2203307	1.44%	11.93%	-5.96	-4.62	No
Jun-03	626	54574	1.15%	339	0	33187	2183715	1.52%	12.23%	-7.03	-5.27	No
Jul-03	975	63232	1.54%	528	0	44124	2165734	2.04%	14.13%	-8.69	-6.28	No
Aug-03	1490	73664	2.02%	750	0	53927	2147045	2.51%	15.65%	-8.34	-6.07	No



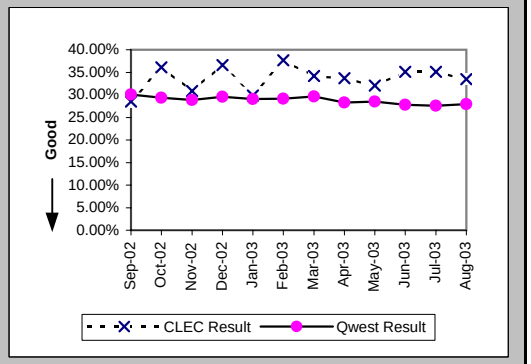
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	393	26537	1.48%	185	0	40742	2302599	1.77%	13.18%	-3.54	-3.15	No
Oct-02	314	26407	1.19%	215	0	35713	2294356	1.56%	12.38%	-4.8	-3.92	No
Nov-02	262	27853	0.94%	149	0	28601	2288756	1.25%	11.11%	-4.61	-3.81	No
Dec-02	277	28164	0.98%	182	0	32572	2281919	1.43%	11.86%	-6.24	-4.79	No
Jan-03												
Feb-03	362	30458	1.19%	257	0	37302	2267021	1.65%	12.72%	-6.23	-4.79	No
Mar-03	384	33882	1.13%	239	0	32846	2251570	1.46%	11.99%	-4.96	-4.02	No
Apr-03	388	42112	0.92%	238	0	26622	2222857	1.20%	10.88%	-5.16	-4.14	No
May-03	457	48223	0.95%	254	0	27527	2203307	1.25%	11.11%	-5.9	-4.59	No
Jun-03	532	54545	0.98%	339	0	28681	2183715	1.31%	11.38%	-6.85	-5.16	No
Jul-03	824	63205	1.30%	528	0	38233	2165734	1.77%	13.17%	-8.69	-6.28	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

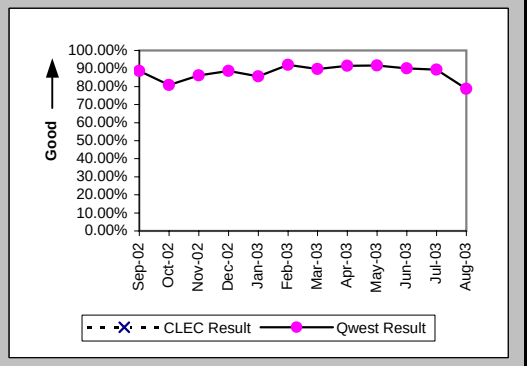
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	185	649	28.51%	0	0	20864	69452	30.04%	45.84%	-0.85	-1.52	No
Oct-02	215	596	36.07%	0	0	17642	60123	29.34%	45.53%	3.59	1.18	Yes
Nov-02	149	483	30.85%	0	0	13735	47619	28.84%	45.30%	0.97	-0.41	No
Dec-02	182	497	36.62%	0	0	15902	53812	29.55%	45.63%	3.37	1.05	Yes
Jan-03	166	556	29.86%	0	0	14762	50817	29.05%	45.40%	0.42	-0.75	No
Feb-03	257	683	37.63%	0	0	18055	61927	29.16%	45.45%	4.85	1.95	Yes
Mar-03	239	699	34.19%	0	0	16148	54453	29.65%	45.67%	2.61	0.59	Yes
Apr-03	238	707	33.66%	0	0	12317	43490	28.32%	45.06%	3.13	0.9	Yes
May-03	254	793	32.03%	0	0	12693	44506	28.52%	45.15%	2.17	0.32	Yes
Jun-03	339	965	35.13%	0	0	12784	45971	27.81%	44.81%	5.02	2.05	Yes
Jul-03	528	1503	35.13%	0	0	16796	60920	27.57%	44.69%	6.48	2.94	Yes
Aug-03	750	2240	33.48%	0	0	20895	74822	27.93%	44.86%	5.78	2.51	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

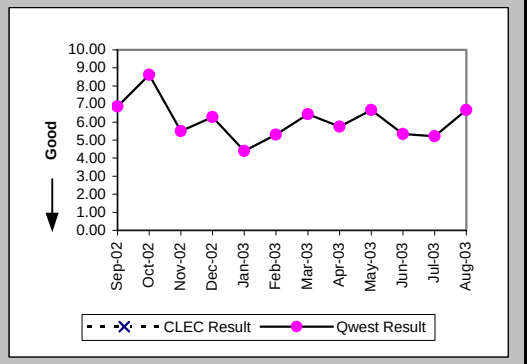
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						55	62	88.71%	31.65%			
Oct-02						55	68	80.88%	39.32%			
Nov-02						31	36	86.11%	34.58%			
Dec-02						39	44	88.64%	31.74%			
Jan-03						24	28	85.71%	34.99%			
Feb-03						35	38	92.11%	26.97%			
Mar-03						35	39	89.74%	30.34%			
Apr-03						43	47	91.49%	27.90%			
May-03						33	36	91.67%	27.64%			
Jun-03						36	40	90.00%	30.00%			
Jul-03						42	47	89.36%	30.83%			
Aug-03						26	33	78.79%	40.88%			



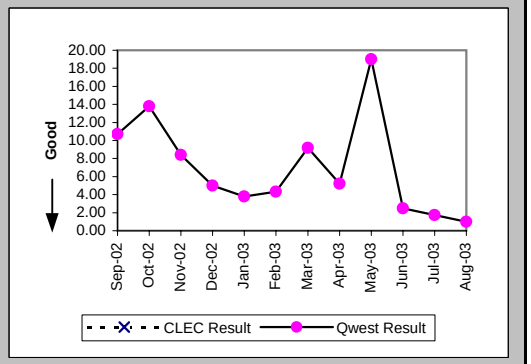
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						446	65	6.86	7.09			
Oct-02						629	73	8.62	12.85			
Nov-02						209	38	5.50	4.97			
Dec-02						282	45	6.27	4.63			
Jan-03						136	31	4.39	3.32			
Feb-03						207	39	5.31	2.15			
Mar-03						264	41	6.44	5.01			
Apr-03						276	48	5.75	4.25			
May-03						240	36	6.67	8.97			
Jun-03						219	41	5.34	3.55			
Jul-03						256	49	5.22	2.28			
Aug-03						240	36	6.67	4.55			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

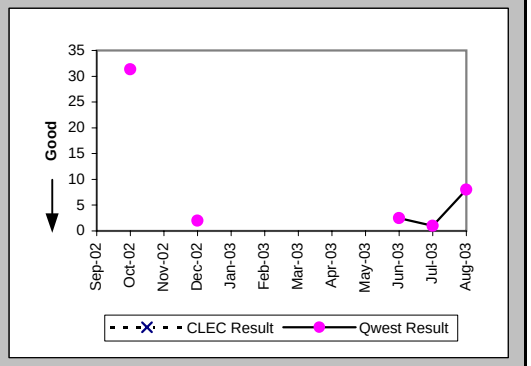
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						75	7	10.71	11.59			
Oct-02						193	14	13.79	19.08			
Nov-02						42	5	8.40	10.67			
Dec-02						25	5	5.00	5.05			
Jan-03						19	5	3.80	4.60			
Feb-03						13	3	4.33	3.21			
Mar-03						46	5	9.20	6.26			
Apr-03						26	5	5.20	6.26			
May-03						57	3	19.00	28.62			
Jun-03						5	2	2.50	2.12			
Jul-03						7	4	1.75	0.96			
Aug-03						6	6	1.00	0.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

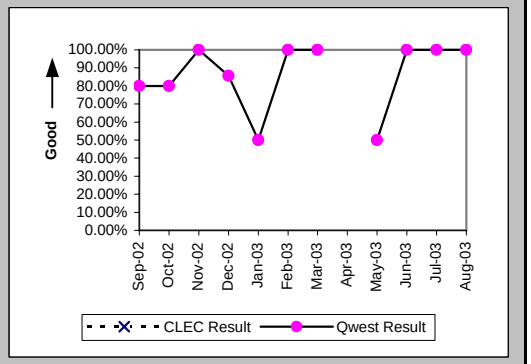
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						94	3	31.33	26.10			
Nov-02												
Dec-02						2	1	2.00				
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						5	2	2.50	0.71			
Jul-03						1	1	1.00				
Aug-03						8	1	8.00				



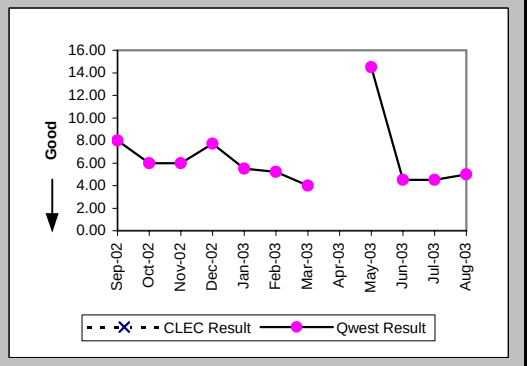
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	5	80.00%	40.00%			
Oct-02						4	5	80.00%	40.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						6	7	85.71%	34.99%			
Jan-03						1	2	50.00%	50.00%			
Feb-03						9	9	100.00%	0.00%			
Mar-03						6	6	100.00%	0.00%			
Apr-03												
May-03						2	4	50.00%	50.00%			
Jun-03						4	4	100.00%	0.00%			
Jul-03						1	1	100.00%	0.00%			
Aug-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

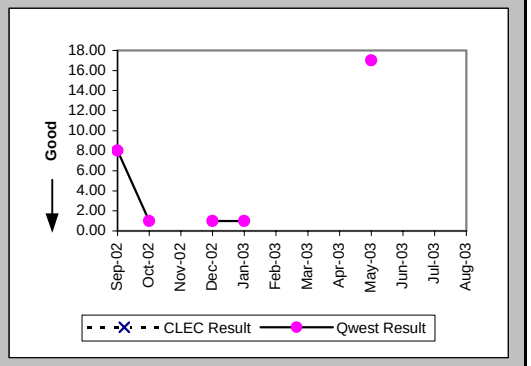
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						40	5	8.00	2.35			
Oct-02						30	5	6.00	1.87			
Nov-02						30	5	6.00	5.05			
Dec-02						54	7	7.71	5.91			
Jan-03						11	2	5.50	0.71			
Feb-03						47	9	5.22	3.49			
Mar-03						24	6	4.00	2.00			
Apr-03												
May-03						58	4	14.50	12.40			
Jun-03						18	4	4.50	2.89			
Jul-03						9	2	4.50	2.12			
Aug-03						5	1	5.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

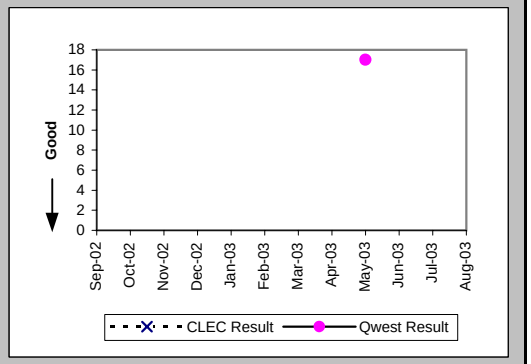
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						8	1	8.00				
Oct-02						1	1	1.00				
Nov-02												
Dec-02						1	1	1.00				
Jan-03						1	1	1.00				
Feb-03												
Mar-03												
Apr-03												
May-03						17	1	17.00				
Jun-03												
Jul-03												
Aug-03												



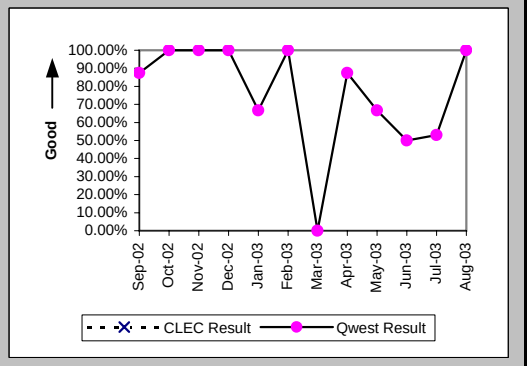
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03						17	1	17.00				
Jun-03												
Jul-03												
Aug-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

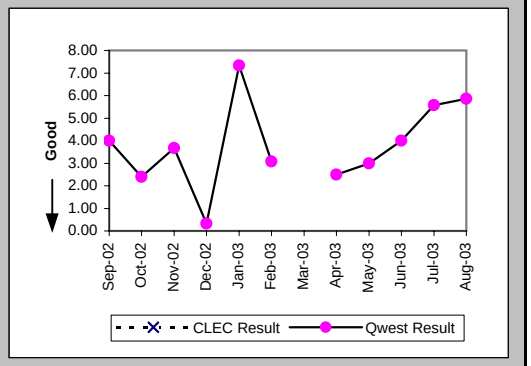
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	8	87.50%	33.07%			
Oct-02						4	4	100.00%	0.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						2	3	66.67%	47.14%			
Feb-03						12	12	100.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03						7	8	87.50%	33.07%			
May-03						2	3	66.67%	47.14%			
Jun-03						3	6	50.00%	50.00%			
Jul-03						9	17	52.94%	49.91%			
Aug-03						8	8	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

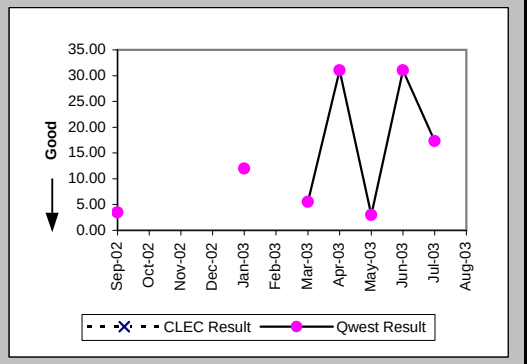
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						36	9	4.00	2.40			
Oct-02						12	5	2.40	2.30			
Nov-02						33	9	3.67	2.24			
Dec-02						1	3	0.33	0.58			
Jan-03						22	3	7.33	8.39			
Feb-03						37	12	3.08	0.51			
Mar-03												
Apr-03						10	4	2.50	0.58			
May-03						3	1	3.00				
Jun-03						12	3	4.00	3.61			
Jul-03						39	7	5.57	4.08			
Aug-03						41	7	5.86	2.85			



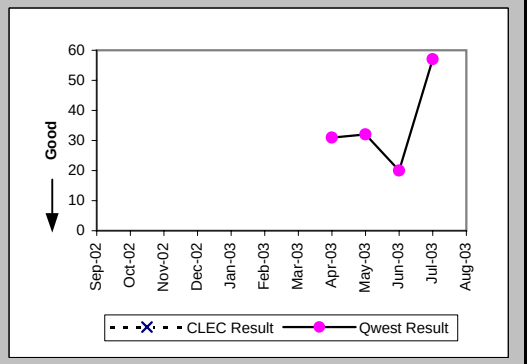
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	2	3.50	2.12			
Oct-02												
Nov-02												
Dec-02												
Jan-03						12	1	12.00				
Feb-03												
Mar-03						11	2	5.50	3.54			
Apr-03						31	1	31.00				
May-03						3	1	3.00				
Jun-03						62	2	31.00	39.60			
Jul-03						104	6	17.33	23.03			
Aug-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

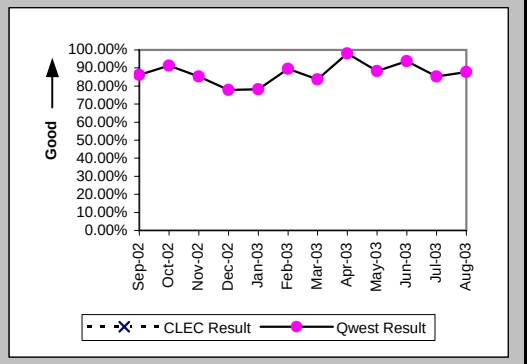
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03						31	1	31.00				
May-03						32	1	32.00				
Jun-03						20	1	20.00				
Jul-03						114	2	57.00	2.83			
Aug-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

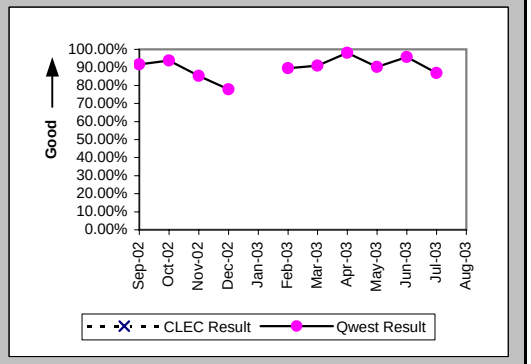
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						62	72	86.11%	34.58%			
Oct-02						74	81	91.36%	28.10%			
Nov-02						58	68	85.29%	35.42%			
Dec-02						42	54	77.78%	41.57%			
Jan-03						36	46	78.26%	41.25%			
Feb-03						43	48	89.58%	30.55%			
Mar-03						46	55	83.64%	36.99%			
Apr-03						52	53	98.11%	13.61%			
May-03						45	51	88.24%	32.22%			
Jun-03						45	48	93.75%	24.21%			
Jul-03						52	61	85.25%	35.46%			
Aug-03						50	57	87.72%	32.82%			



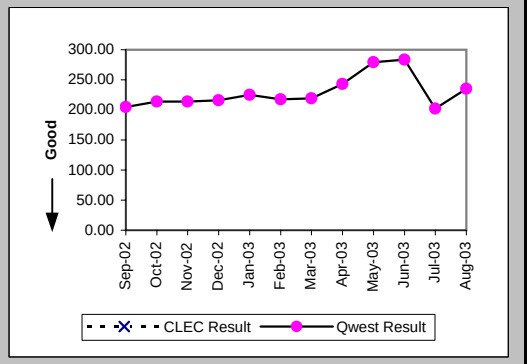
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						66	72	91.67%	27.64%			
Oct-02						76	81	93.83%	24.07%			
Nov-02						58	68	85.29%	35.42%			
Dec-02						42	54	77.78%	41.57%			
Jan-03												
Feb-03						43	48	89.58%	30.55%			
Mar-03						50	55	90.91%	28.75%			
Apr-03						52	53	98.11%	13.61%			
May-03						46	51	90.20%	29.74%			
Jun-03						46	48	95.83%	19.98%			
Jul-03						53	61	86.89%	33.76%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

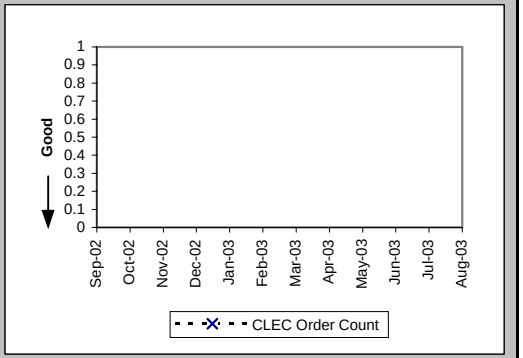
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6140	30	204.67	135.93			
Oct-02						5134	24	213.92	144.09			
Nov-02						5562	26	213.92	154.65			
Dec-02						6040	28	215.71	164.11			
Jan-03						6068	27	224.74	163.00			
Feb-03						6531	30	217.70	174.40			
Mar-03						6131	28	218.96	190.34			
Apr-03						6316	26	242.92	202.40			
May-03						6706	24	279.42	203.79			
Jun-03						6518	23	283.39	213.41			
Jul-03						7066	35	201.89	224.64			
Aug-03						3998	17	235.18	243.03			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

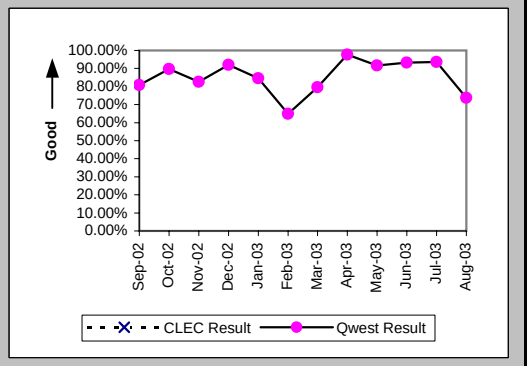
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

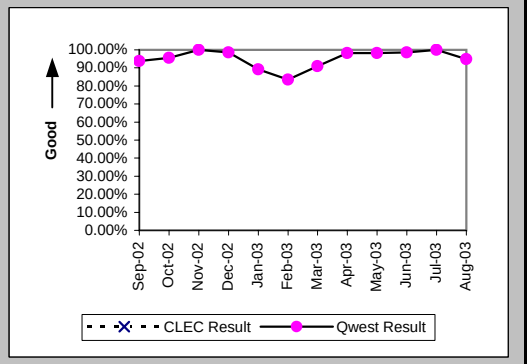
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						59	73	80.82%	39.37%			
Oct-02						70	78	89.74%	30.34%			
Nov-02						71	86	82.56%	37.95%			
Dec-02						58	63	92.06%	27.03%			
Jan-03						66	78	84.62%	36.08%			
Feb-03						48	74	64.86%	47.74%			
Mar-03						43	54	79.63%	40.28%			
Apr-03						44	45	97.78%	14.74%			
May-03						44	48	91.67%	27.64%			
Jun-03						55	59	93.22%	25.14%			
Jul-03						58	62	93.55%	24.57%			
Aug-03						59	80	73.75%	44.00%			



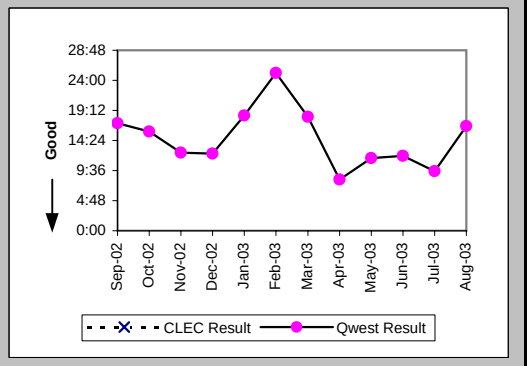
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						90	96	93.75%	24.21%			
Oct-02						85	89	95.51%	20.72%			
Nov-02						97	97	100.00%	0.00%			
Dec-02						72	73	98.63%	11.62%			
Jan-03						82	92	89.13%	31.13%			
Feb-03						66	79	83.54%	37.08%			
Mar-03						60	66	90.91%	28.75%			
Apr-03						55	56	98.21%	13.24%			
May-03						53	54	98.15%	13.48%			
Jun-03						67	68	98.53%	12.04%			
Jul-03						79	79	100.00%	0.00%			
Aug-03						93	98	94.90%	22.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

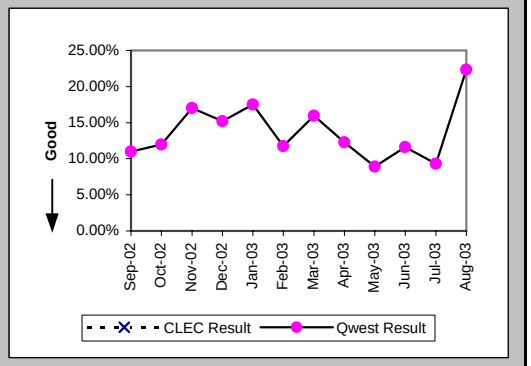
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1645:21	96	17:08	19:13			
Oct-02						1407:19	89	15:49	17:32			
Nov-02						1210:36	97	12:29	10:16			
Dec-02						899:19	73	12:19	10:45			
Jan-03						1689:07	92	18:22	23:20			
Feb-03						1988:20	79	25:10	25:10			
Mar-03						1200:49	66	18:12	19:33			
Apr-03						456:28	56	8:09	10:31			
May-03						624:22	54	11:34	11:58			
Jun-03						811:58	68	11:56	29:02			
Jul-03						749:44	79	9:29	8:12			
Aug-03						1634:24	98	16:41	15:41			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

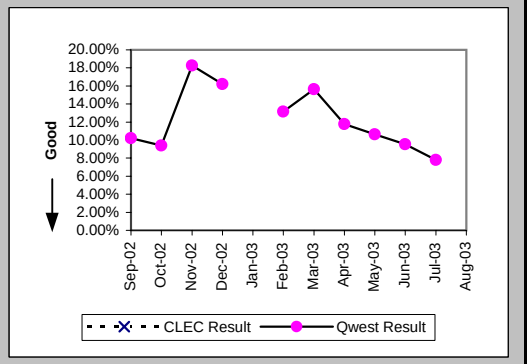
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	100	11.00%	31.29%			
Oct-02						11	92	11.96%	32.45%			
Nov-02						17	100	17.00%	37.56%			
Dec-02						12	79	15.19%	35.89%			
Jan-03						17	97	17.53%	38.02%			
Feb-03						10	85	11.76%	32.22%			
Mar-03						11	69	15.94%	36.61%			
Apr-03						7	57	12.28%	32.82%			
May-03						5	56	8.93%	28.52%			
Jun-03						8	69	11.59%	32.02%			
Jul-03						8	86	9.30%	29.05%			
Aug-03						23	103	22.33%	41.65%			



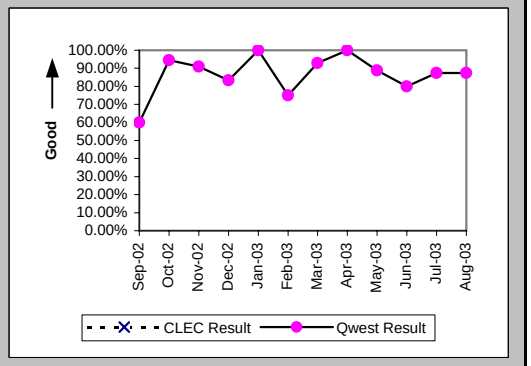
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	88	10.23%	30.30%			
Oct-02						8	85	9.41%	29.20%			
Nov-02						17	93	18.28%	38.65%			
Dec-02						12	74	16.22%	36.86%			
Jan-03												
Feb-03						10	76	13.16%	33.80%			
Mar-03						10	64	15.63%	36.31%			
Apr-03						6	51	11.76%	32.22%			
May-03						5	47	10.64%	30.83%			
Jun-03						6	63	9.52%	29.35%			
Jul-03						6	77	7.79%	26.80%			
Aug-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

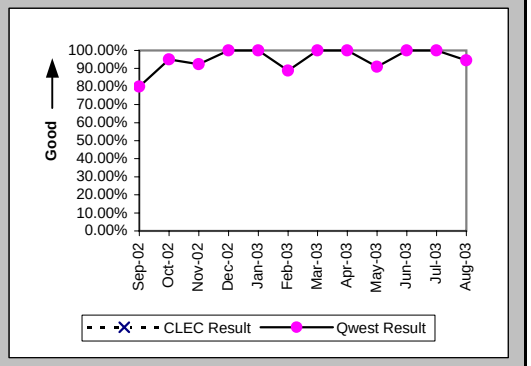
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	15	60.00%	48.99%			
Oct-02						17	18	94.44%	22.91%			
Nov-02						10	11	90.91%	28.75%			
Dec-02						15	18	83.33%	37.27%			
Jan-03						12	12	100.00%	0.00%			
Feb-03						12	16	75.00%	43.30%			
Mar-03						13	14	92.86%	25.75%			
Apr-03						10	10	100.00%	0.00%			
May-03						8	9	88.89%	31.43%			
Jun-03						4	5	80.00%	40.00%			
Jul-03						7	8	87.50%	33.07%			
Aug-03						14	16	87.50%	33.07%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

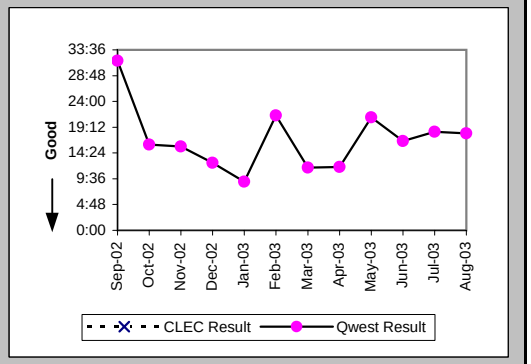
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12	15	80.00%	40.00%			
Oct-02						19	20	95.00%	21.79%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						20	20	100.00%	0.00%			
Jan-03						12	12	100.00%	0.00%			
Feb-03						16	18	88.89%	31.43%			
Mar-03						15	15	100.00%	0.00%			
Apr-03						13	13	100.00%	0.00%			
May-03						10	11	90.91%	28.75%			
Jun-03						5	5	100.00%	0.00%			
Jul-03						9	9	100.00%	0.00%			
Aug-03						17	18	94.44%	22.91%			



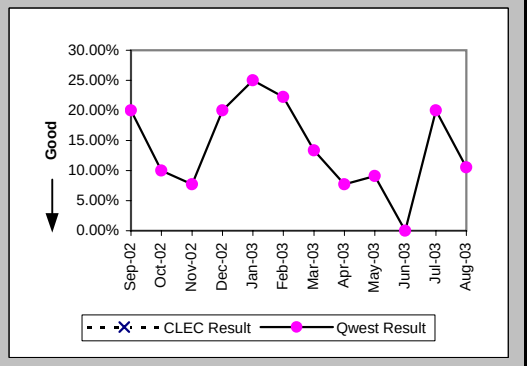
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						473:19	15	31:33	33:55			
Oct-02						319:42	20	15:59	19:36			
Nov-02						202:53	13	15:36	18:04			
Dec-02						251:09	20	12:33	10:48			
Jan-03						108:40	12	9:03	7:36			
Feb-03						384:30	18	21:22	19:59			
Mar-03						174:55	15	11:40	11:53			
Apr-03						153:09	13	11:47	8:53			
May-03						231:31	11	21:03	17:10			
Jun-03						82:58	5	16:36	9:23			
Jul-03						165:03	9	18:20	8:04			
Aug-03						325:03	18	18:04	15:04			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

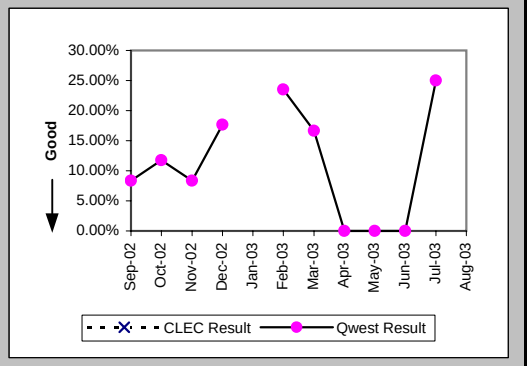
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	15	20.00%	40.00%			
Oct-02						2	20	10.00%	30.00%			
Nov-02						1	13	7.69%	26.65%			
Dec-02						4	20	20.00%	40.00%			
Jan-03						3	12	25.00%	43.30%			
Feb-03						4	18	22.22%	41.57%			
Mar-03						2	15	13.33%	33.99%			
Apr-03						1	13	7.69%	26.65%			
May-03						1	11	9.09%	28.75%			
Jun-03						0	5	0.00%	0.00%			
Jul-03						2	10	20.00%	40.00%			
Aug-03						2	19	10.53%	30.69%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

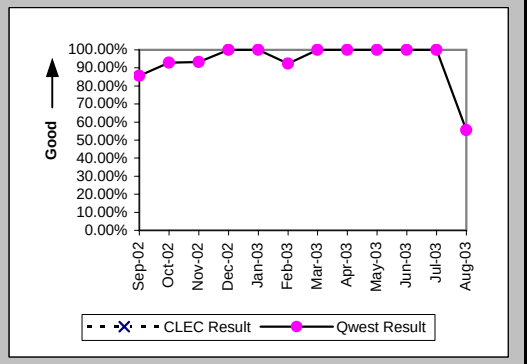
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	12	8.33%	27.64%			
Oct-02						2	17	11.76%	32.22%			
Nov-02						1	12	8.33%	27.64%			
Dec-02						3	17	17.65%	38.12%			
Jan-03												
Feb-03						4	17	23.53%	42.42%			
Mar-03						2	12	16.67%	37.27%			
Apr-03						0	10	0.00%	0.00%			
May-03						0	6	0.00%	0.00%			
Jun-03						0	4	0.00%	0.00%			
Jul-03						2	8	25.00%	43.30%			
Aug-03												



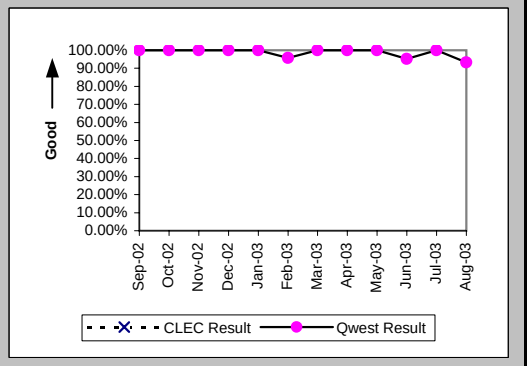
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						18	21	85.71%	34.99%			
Oct-02						13	14	92.86%	25.75%			
Nov-02						14	15	93.33%	24.94%			
Dec-02						10	10	100.00%	0.00%			
Jan-03						21	21	100.00%	0.00%			
Feb-03						12	13	92.31%	26.65%			
Mar-03						11	11	100.00%	0.00%			
Apr-03						12	12	100.00%	0.00%			
May-03						9	9	100.00%	0.00%			
Jun-03						9	9	100.00%	0.00%			
Jul-03						12	12	100.00%	0.00%			
Aug-03						5	9	55.56%	49.69%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

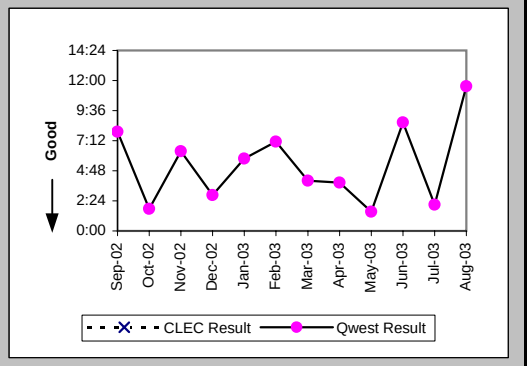
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						36	36	100.00%	0.00%			
Oct-02						28	28	100.00%	0.00%			
Nov-02						26	26	100.00%	0.00%			
Dec-02						24	24	100.00%	0.00%			
Jan-03						34	34	100.00%	0.00%			
Feb-03						23	24	95.83%	19.98%			
Mar-03						17	17	100.00%	0.00%			
Apr-03						26	26	100.00%	0.00%			
May-03						22	22	100.00%	0.00%			
Jun-03						20	21	95.24%	21.30%			
Jul-03						23	23	100.00%	0.00%			
Aug-03						14	15	93.33%	24.94%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

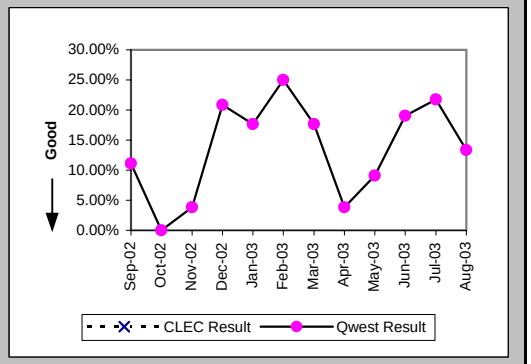
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						285:12	36	7:55	10:49			
Oct-02						49:31	28	1:46	4:34			
Nov-02						165:26	26	6:22	10:02			
Dec-02						68:46	24	2:52	4:38			
Jan-03						196:03	34	5:46	7:20			
Feb-03						171:18	24	7:08	16:14			
Mar-03						67:52	17	4:00	7:04			
Apr-03						100:09	26	3:51	9:31			
May-03						33:34	22	1:32	2:00			
Jun-03						181:36	21	8:39	31:06			
Jul-03						48:16	23	2:06	2:04			
Aug-03						173:01	15	11:32	20:45			



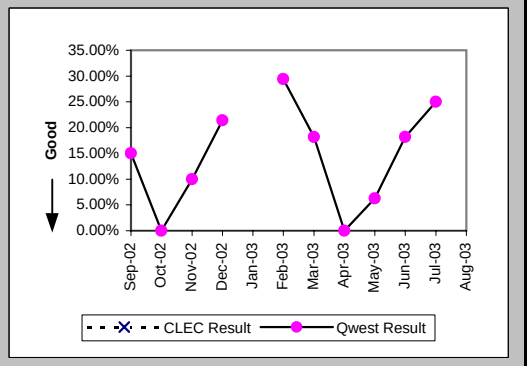
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	36	11.11%	31.43%			
Oct-02						0	28	0.00%	0.00%			
Nov-02						1	26	3.85%	19.23%			
Dec-02						5	24	20.83%	40.61%			
Jan-03						6	34	17.65%	38.12%			
Feb-03						6	24	25.00%	43.30%			
Mar-03						3	17	17.65%	38.12%			
Apr-03						1	26	3.85%	19.23%			
May-03						2	22	9.09%	28.75%			
Jun-03						4	21	19.05%	39.27%			
Jul-03						5	23	21.74%	41.25%			
Aug-03						2	15	13.33%	33.99%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

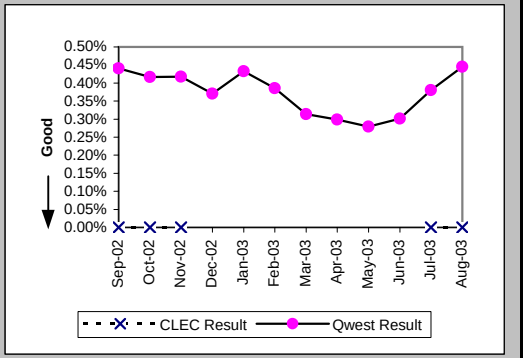
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	20	15.00%	35.71%			
Oct-02						0	16	0.00%	0.00%			
Nov-02						1	10	10.00%	30.00%			
Dec-02						3	14	21.43%	41.03%			
Jan-03												
Feb-03						5	17	29.41%	45.56%			
Mar-03						2	11	18.18%	38.57%			
Apr-03						0	17	0.00%	0.00%			
May-03						1	16	6.25%	24.21%			
Jun-03						2	11	18.18%	38.57%			
Jul-03						4	16	25.00%	43.30%			
Aug-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

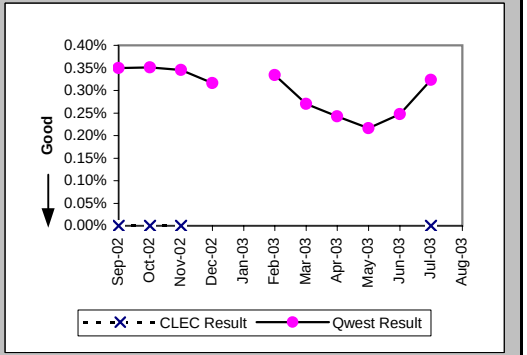
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	14	0.00%	0	0	151	34299	0.44%	6.62%	-0.25	-1.15	No
Oct-02	0	10	0.00%	0	0	140	33628	0.42%	6.44%	-0.2	-1.12	No
Nov-02	0	10	0.00%	0	0	139	33321	0.42%	6.45%	-0.2	-1.12	No
Dec-02						123	33204	0.37%	6.08%			
Jan-03						143	33068	0.43%	6.56%			
Feb-03						127	32960	0.39%	6.20%			
Mar-03						101	32227	0.31%	5.59%			
Apr-03						96	32158	0.30%	5.46%			
May-03						89	31895	0.28%	5.28%			
Jun-03						95	31474	0.30%	5.49%			
Jul-03	0	26	0.00%	0	0	119	31263	0.38%	6.16%	-0.32	-1.19	No
Aug-03	0	34	0.00%	0	0	137	30798	0.44%	6.65%	-0.39	-1.24	No



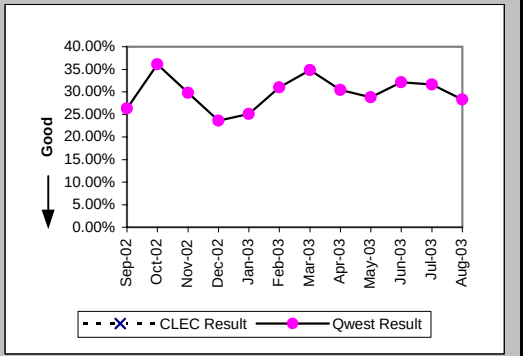
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	14	0.00%	0	0	120	34299	0.35%	5.90%	-0.22	-1.13	No
Oct-02	0	10	0.00%	0	0	118	33628	0.35%	5.91%	-0.19	-1.11	No
Nov-02	0	10	0.00%	0	0	115	33321	0.35%	5.86%	-0.19	-1.11	No
Dec-02						105	33204	0.32%	5.61%			
Jan-03												
Feb-03						110	32960	0.33%	5.77%			
Mar-03						87	32227	0.27%	5.19%			
Apr-03						78	32158	0.24%	4.92%			
May-03						69	31895	0.22%	4.65%			
Jun-03						78	31474	0.25%	4.97%			
Jul-03	0	26	0.00%	0	0	101	31263	0.32%	5.67%	-0.29	-1.18	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

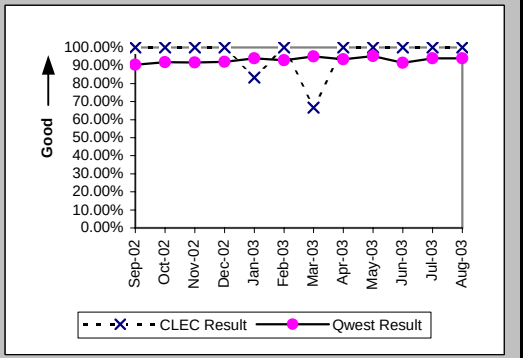
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						54	205	26.34%	44.05%			
Oct-02						79	219	36.07%	48.02%			
Nov-02						59	198	29.80%	45.74%			
Dec-02						38	161	23.60%	42.46%			
Jan-03						48	191	25.13%	43.38%			
Feb-03						57	184	30.98%	46.24%			
Mar-03						54	155	34.84%	47.65%			
Apr-03						42	138	30.43%	46.01%			
May-03						36	125	28.80%	45.28%			
Jun-03						45	140	32.14%	46.70%			
Jul-03						55	174	31.61%	46.49%			
Aug-03						54	191	28.27%	45.03%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

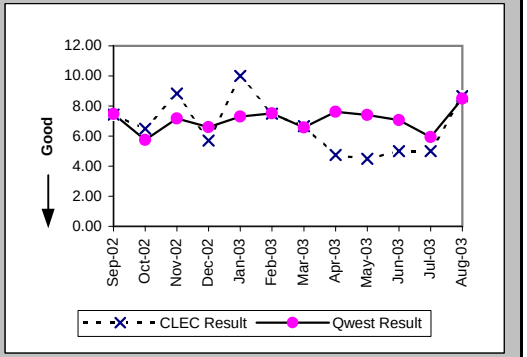
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	7	100.00%	0	0	418	462	90.48%	29.35%	-0.85	-1.52	No
Oct-02	4	4	100.00%	0	0	426	464	91.81%	27.42%	-0.59	-1.36	No
Nov-02	5	5	100.00%	1	0	330	360	91.67%	27.64%	-0.67	-1.41	No
Dec-02	7	7	100.00%	0	0	315	342	92.11%	26.97%	-0.77	-1.47	No
Jan-03	5	6	83.33%	0	0	332	353	94.05%	23.65%	0.91	-0.45	No
Feb-03	3	3	100.00%	1	0	326	351	92.88%	25.72%	-0.48	-1.29	No
Mar-03	2	3	66.67%	0	0	324	341	95.01%	21.76%	1.43	-0.13	No
Apr-03	4	4	100.00%	0	0	323	346	93.35%	24.91%	-0.53	-1.32	No
May-03	4	4	100.00%	0	0	302	317	95.27%	21.23%	-0.44	-1.27	No
Jun-03	2	2	100.00%	0	0	304	332	91.57%	27.79%	-0.43	-1.26	No
Jul-03	5	5	100.00%	0	0	264	281	93.95%	23.84%	-0.56	-1.34	No
Aug-03	6	6	100.00%	0	0	277	295	93.90%	23.94%	-0.62	-1.38	No



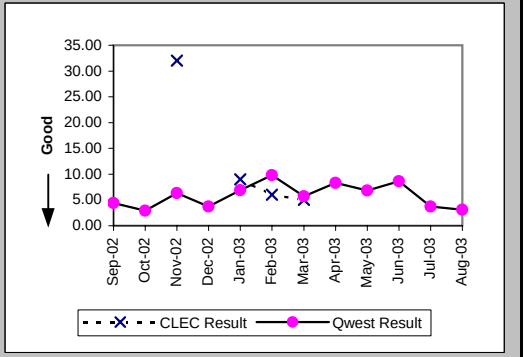
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	52	7	7.43	0	0	3484	467	7.46	7.35	-0.01	-1.01	No
Oct-02	26	4	6.50	0	0	2686	467	5.75	6.29	0.59	-0.64	No
Nov-02	53	6	8.83	0	0	2634	367	7.18	8.19	0.67	-0.59	No
Dec-02	40	7	5.71	0	0	2284	346	6.60	7.51	-0.31	-1.19	No
Jan-03	60	6	10.00	0	0	2616	359	7.29	8.18	0.85	-0.48	No
Feb-03	30	4	7.50	0	0	2703	360	7.51	9.42	0	-1	No
Mar-03	20	3	6.67	0	0	2269	345	6.58	7.99	0.36	-0.78	No
Apr-03	19	4	4.75	0	0	2703	355	7.61	10.13	-0.56	-1.34	No
May-03	18	4	4.50	0	0	2369	320	7.40	9.48	-0.61	-1.37	No
Jun-03	10	2	5.00	0	0	2404	340	7.07	9.89	-0.3	-1.18	No
Jul-03	25	5	5.00	0	0	1695	286	5.93	7.78	-0.26	-1.16	No
Aug-03	52	6	8.67	0	0	2536	299	8.48	9.79	0.17	-0.9	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

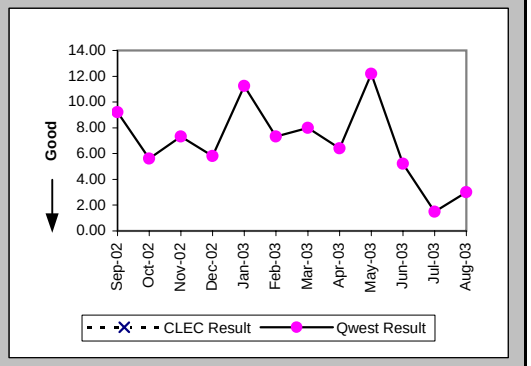
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						145	33	4.39	5.59			
Oct-02						102	35	2.91	3.17			
Nov-02	32	1	32.00	0	0	159	25	6.36	9.48	1.46	-0.11	No
Dec-02						74	20	3.70	9.37			
Jan-03	9	1	9.00	0	0	151	22	6.86	9.05	0.77	-0.53	No
Feb-03	6	1	6.00	0	0	295	30	9.83	16.30	-0.23	-1.14	No
Mar-03	5	1	5.00	0	0	108	19	5.68	14.31	-0.05	-1.03	No
Apr-03						208	25	8.32	12.48			
May-03						89	13	6.85	9.05			
Jun-03						225	26	8.65	12.73			
Jul-03						67	18	3.72	5.62			
Aug-03						56	18	3.11	2.52			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

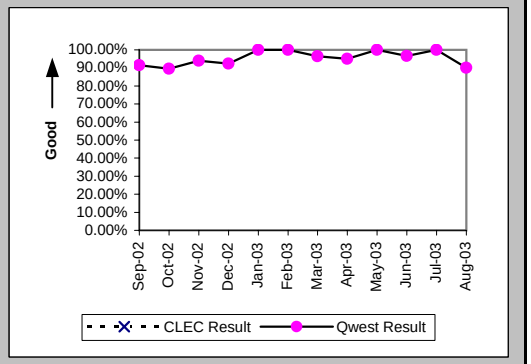
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						129	14	9.21	8.65			
Oct-02						28	5	5.60	3.65			
Nov-02						66	9	7.33	3.87			
Dec-02						58	10	5.80	3.52			
Jan-03						45	4	11.25	12.34			
Feb-03						22	3	7.33	5.51			
Mar-03						16	2	8.00	5.66			
Apr-03						32	5	6.40	6.43			
May-03						61	5	12.20	16.15			
Jun-03						47	9	5.22	4.52			
Jul-03						3	2	1.50	0.71			
Aug-03						9	3	3.00	2.00			



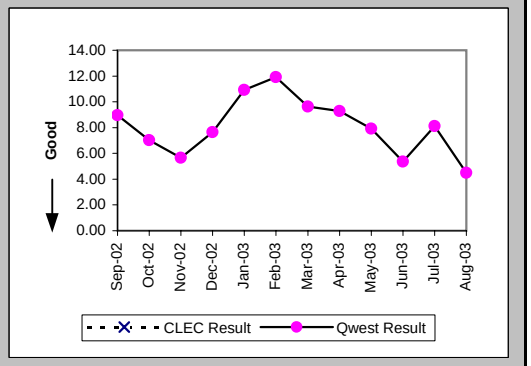
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						32	35	91.43%	27.99%			
Oct-02						43	48	89.58%	30.55%			
Nov-02						47	50	94.00%	23.75%			
Dec-02						24	26	92.31%	26.65%			
Jan-03						39	39	100.00%	0.00%			
Feb-03						31	31	100.00%	0.00%			
Mar-03						27	28	96.43%	18.56%			
Apr-03						39	41	95.12%	21.54%			
May-03						10	10	100.00%	0.00%			
Jun-03						29	30	96.67%	17.95%			
Jul-03						24	24	100.00%	0.00%			
Aug-03						18	20	90.00%	30.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

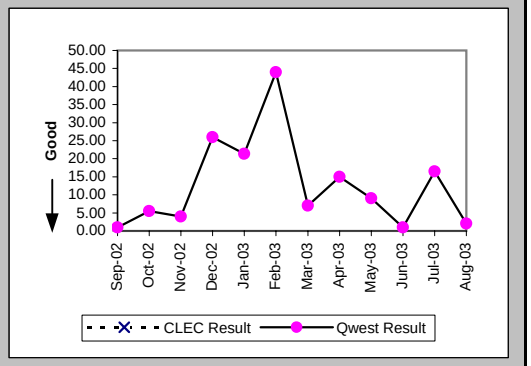
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						323	36	8.97	17.26			
Oct-02						365	52	7.02	6.46			
Nov-02						294	52	5.65	4.95			
Dec-02						199	26	7.65	8.94			
Jan-03						480	44	10.91	15.19			
Feb-03						381	32	11.91	16.28			
Mar-03						270	28	9.64	15.50			
Apr-03						381	41	9.29	12.04			
May-03						87	11	7.91	5.65			
Jun-03						161	30	5.37	4.91			
Jul-03						211	26	8.12	12.92			
Aug-03						90	20	4.50	2.37			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

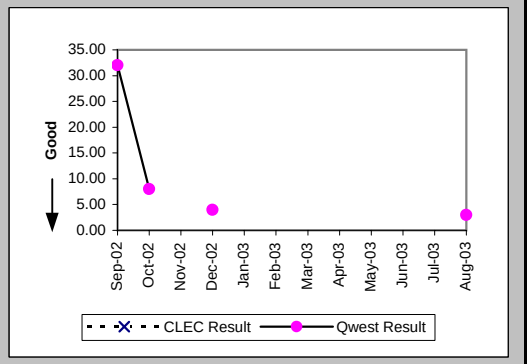
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2	2	1.00	0.00			
Oct-02						33	6	5.50	7.15			
Nov-02						16	4	4.00	2.16			
Dec-02						26	1	26.00				
Jan-03						107	5	21.40	12.78			
Feb-03						44	1	44.00				
Mar-03						7	1	7.00				
Apr-03						30	2	15.00	18.38			
May-03						9	1	9.00				
Jun-03						1	1	1.00				
Jul-03						33	2	16.50	21.92			
Aug-03						2	1	2.00				



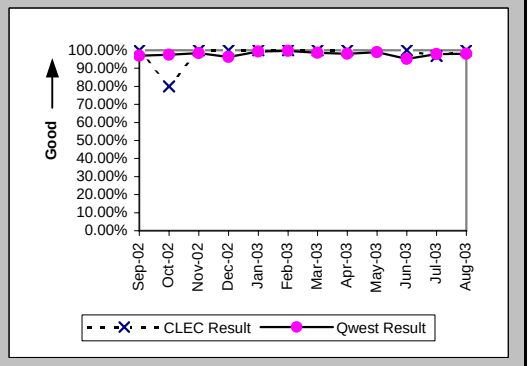
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						64	2	32.00	39.60			
Oct-02						24	3	8.00	8.89			
Nov-02												
Dec-02						4	1	4.00				
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03						3	1	3.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

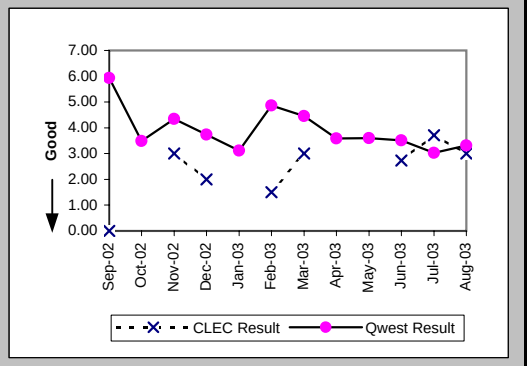
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	12	12	100.00%	0	1	258	266	96.99%	17.08%	-0.6	-1.36	No
Oct-02	4	5	80.00%	0	0	154	158	97.47%	15.71%	1.46	-0.11	No
Nov-02	3	3	100.00%	0	0	185	188	98.40%	12.53%	-0.22	-1.13	No
Dec-02	8	8	100.00%	0	0	156	162	96.30%	18.89%	-0.54	-1.33	No
Jan-03	2	2	100.00%	0	1	134	135	99.26%	8.57%	-0.12	-1.07	No
Feb-03	6	6	100.00%	0	0	500	502	99.60%	6.30%	-0.15	-1.09	No
Mar-03	3	3	100.00%	0	0	480	487	98.56%	11.90%	-0.21	-1.13	No
Apr-03	6	6	100.00%	0	0	207	211	98.10%	13.64%	-0.34	-1.2	No
May-03						179	181	98.90%	10.45%			
Jun-03	45	45	100.00%	0	0	141	148	95.27%	21.23%	-1.31	-1.8	No
Jul-03	31	32	96.88%	0	0	142	145	97.93%	14.23%	0.34	-0.8	No
Aug-03	18	18	100.00%	0	0	97	99	97.98%	14.07%	-0.56	-1.34	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

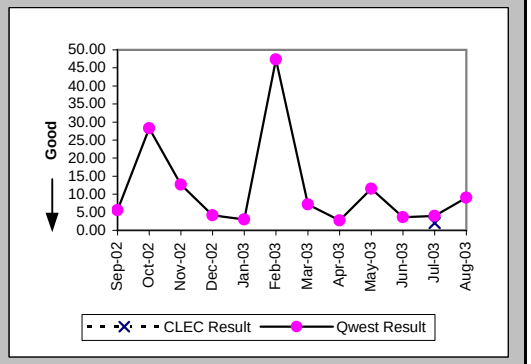
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00	11	1	919	155	5.93	7.07	-0.84	-1.51	No
Oct-02						436	125	3.49	5.13			
Nov-02	9	3	3.00	0	0	752	173	4.35	4.22	-0.55	-1.33	No
Dec-02	6	3	2.00	5	0	470	126	3.73	2.15	-1.38	-1.84	No
Jan-03						308	99	3.11	1.32			
Feb-03	3	2	1.50	4	0	2250	462	4.87	6.33	-0.75	-1.46	No
Mar-03	3	1	3.00	2	0	1646	369	4.46	1.94	-0.75	-1.46	No
Apr-03						632	176	3.59	1.27			
May-03						453	126	3.60	2.52			
Jun-03	30	11	2.73	34	0	435	124	3.51	1.53	-1.62	-1.98	No
Jul-03	26	7	3.71	25	0	333	110	3.03	1.70	0.96	-0.42	No
Aug-03	9	3	3.00	15	0	249	75	3.32	1.42	-0.38	-1.23	No



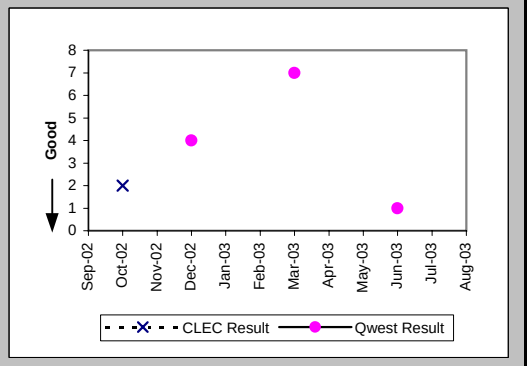
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						45	8	5.62	3.70			
Oct-02						113	4	28.25	11.50			
Nov-02						38	3	12.67	12.42			
Dec-02						21	5	4.20	3.56			
Jan-03						3	1	3.00				
Feb-03						142	3	47.33	76.81			
Mar-03						43	6	7.17	10.28			
Apr-03						11	4	2.75	2.87			
May-03						23	2	11.50	14.85			
Jun-03						22	6	3.67	3.61			
Jul-03	2	1	2.00	0	0	12	3	4.00	1.00	-1.73	-2.05	No
Aug-03						18	2	9.00	0.00			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

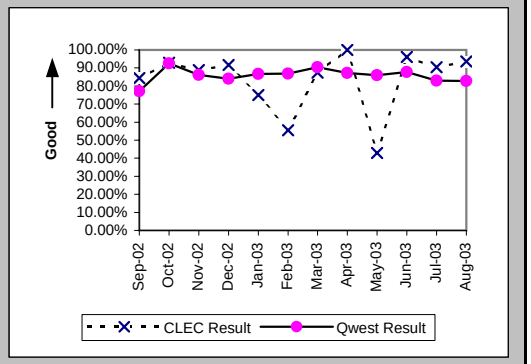
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02	2	1	2.00	0	0							
Nov-02												
Dec-02						4	1	4.00				
Jan-03												
Feb-03												
Mar-03						7	1	7.00				
Apr-03												
May-03												
Jun-03						1	1	1.00				
Jul-03												
Aug-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

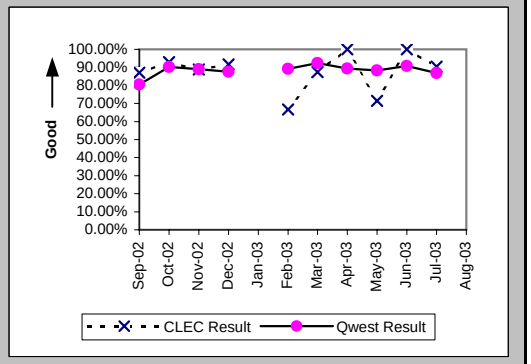
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	65	77	84.42%	0	0	793	1027	77.22%	41.94%	-1.45	-1.88	No
Oct-02	13	14	92.86%			669	723	92.53%	26.29%	-0.05	-1.03	No
Nov-02	8	9	88.89%			553	642	86.14%	34.56%	-0.24	-1.14	No
Dec-02	11	12	91.67%			480	571	84.06%	36.60%	-0.71	-1.43	No
Jan-03	9	12	75.00%			465	536	86.75%	33.90%	1.1	-0.33	No
Feb-03	5	9	55.56%			624	718	86.91%	33.73%	2.27	0.38	Yes
Mar-03	7	8	87.50%			795	879	90.44%	29.40%	0.33	-0.8	No
Apr-03	8	8	100.00%	0	26	640	734	87.19%	33.42%	-1.08	-1.66	No
May-03	3	7	42.86%	0	42	482	560	86.07%	34.62%	2.59	0.58	Yes
Jun-03	25	26	96.15%	0	59	453	516	87.79%	32.74%	-1.27	-1.77	No
Jul-03	38	42	90.48%	0	55	405	488	82.99%	37.57%	-1.24	-1.75	No
Aug-03	29	31	93.55%	0	45	363	438	82.88%	37.67%	-1.52	-1.93	No



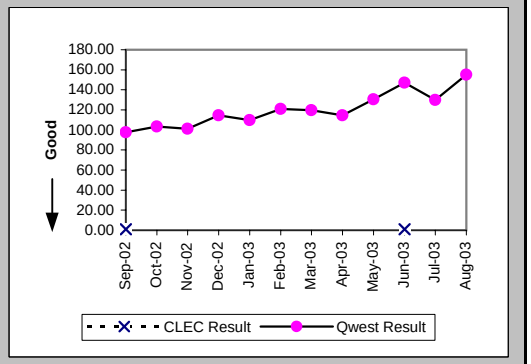
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	67	77	87.01%	0	0	826	1027	80.43%	39.68%	-1.4	-1.85	No
Oct-02	13	14	92.86%	0	0	652	723	90.18%	29.76%	-0.33	-1.2	No
Nov-02	8	9	88.89%	0	0	571	642	88.94%	31.36%	0.08	-0.95	No
Dec-02	11	12	91.67%	0	47	500	571	87.57%	33.00%	-0.43	-1.26	No
Jan-03												
Feb-03	6	9	66.67%	0	0	640	718	89.14%	31.12%	1.79	0.09	Yes
Mar-03	7	8	87.50%	0	64	812	879	92.38%	26.54%	0.52	-0.68	No
Apr-03	8	8	100.00%	0	26	656	734	89.37%	30.82%	-0.97	-1.59	No
May-03	5	7	71.43%	0	42	494	560	88.21%	32.24%	1.19	-0.28	No
Jun-03	26	26	100.00%	0	59	468	516	90.70%	29.05%	-1.59	-1.97	No
Jul-03	38	42	90.48%	0	55	424	488	86.89%	33.76%	-0.66	-1.4	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

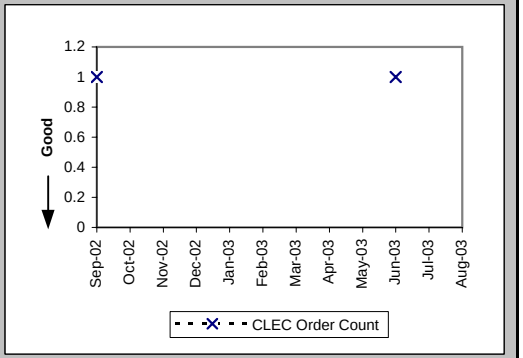
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	1.00	0	0	8304	85	97.69	123.41	-1.1	-1.67	No
Oct-02						8471	82	103.30	125.84			
Nov-02						7490	74	101.22	126.00			
Dec-02						7914	69	114.70	131.45			
Jan-03						7897	72	109.68	127.37			
Feb-03						6648	55	120.87	131.18			
Mar-03						6815	57	119.56	139.65			
Apr-03						5610	49	114.49	136.89			
May-03						6142	47	130.68	145.16			
Jun-03	2	2	1.00	0	0	5890	40	147.25	158.48	-1.27	-1.77	No
Jul-03						5196	40	129.90	143.09			
Aug-03						4341	28	155.04	153.91			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex 21) (OP-15B) (Diagnostic)

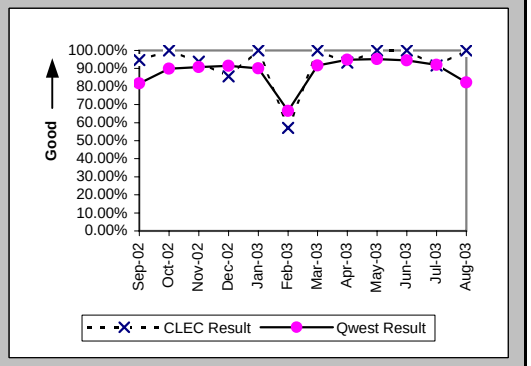
Date	CLEC Order Count
Sep-02	1
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	1
Jul-03	
Aug-03	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

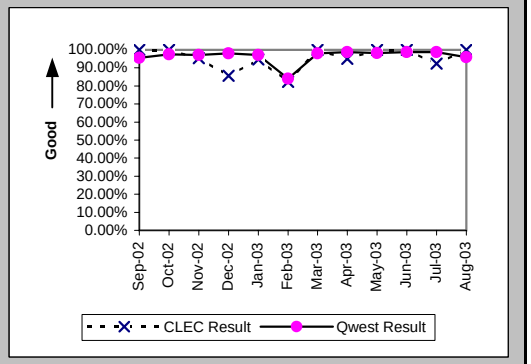
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	18	19	94.74%	11	0	920	1126	81.71%	38.66%	-1.46	-1.89	No
Oct-02	11	11	100.00%	13	0	849	944	89.94%	30.08%	-1.1	-1.67	No
Nov-02	15	16	93.75%	7	0	585	645	90.70%	29.05%	-0.42	-1.25	No
Dec-02	6	7	85.71%	12	0	772	844	91.47%	27.93%	0.54	-0.67	No
Jan-03	16	16	100.00%	5	0	712	791	90.01%	29.98%	-1.32	-1.8	No
Feb-03	8	14	57.14%	12	0	640	962	66.53%	47.19%	0.73	-0.56	No
Mar-03	18	18	100.00%	15	0	793	865	91.68%	27.62%	-1.27	-1.77	No
Apr-03	14	15	93.33%	10	0	714	752	94.95%	21.90%	0.33	-0.8	No
May-03	15	15	100.00%	12	0	722	758	95.25%	21.27%	-0.86	-1.52	No
Jun-03	9	9	100.00%	11	0	731	773	94.57%	22.67%	-0.71	-1.43	No
Jul-03	11	12	91.67%	9	0	939	1020	92.06%	27.04%	0.13	-0.92	No
Aug-03	14	14	100.00%	10	0	962	1169	82.29%	38.17%	-1.73	-2.05	No



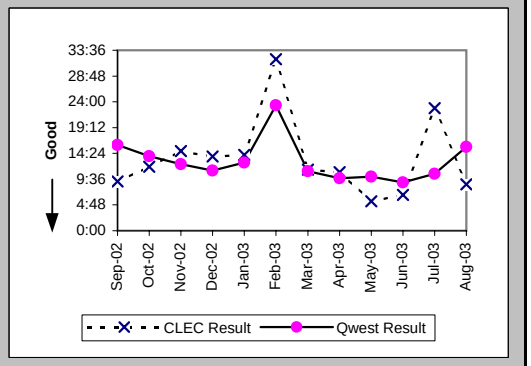
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	24	24	100.00%	11	0	1308	1368	95.61%	20.48%	-1.04	-1.63	No
Oct-02	18	18	100.00%	13	0	1081	1108	97.56%	15.42%	-0.67	-1.4	No
Nov-02	21	22	95.45%	7	0	733	755	97.09%	16.82%	0.47	-0.71	No
Dec-02	6	7	85.71%	12	0	974	994	97.99%	14.04%	1.47	-0.11	No
Jan-03	18	19	94.74%	5	0	899	926	97.08%	16.82%	0.59	-0.64	No
Feb-03	14	17	82.35%	12	0	926	1102	84.03%	36.63%	0.23	-0.86	No
Mar-03	22	22	100.00%	15	0	1011	1032	97.97%	14.12%	-0.67	-1.41	No
Apr-03	19	20	95.00%	10	0	880	891	98.77%	11.04%	1.13	-0.31	No
May-03	16	16	100.00%	12	0	884	900	98.22%	13.21%	-0.53	-1.32	No
Jun-03	18	18	100.00%	11	0	891	903	98.67%	11.45%	-0.49	-1.3	No
Jul-03	12	13	92.31%	9	0	1194	1208	98.84%	10.70%	1.43	-0.13	No
Aug-03	20	20	100.00%	10	0	1304	1359	95.95%	19.71%	-0.91	-1.55	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

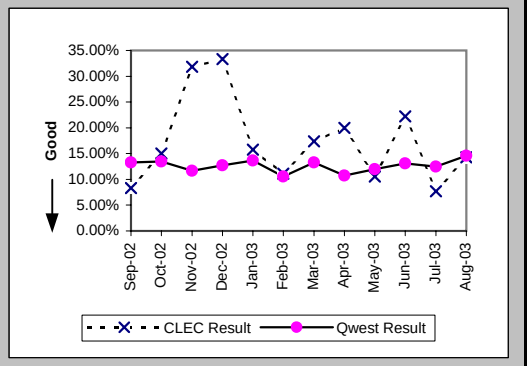
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	220:51	24	9:12	11	0	21876:28	1368	15:59	15:41	-2.1	-2.28	No
Oct-02	214:34	18	11:55	11	0	15389:39	1108	13:53	22:03	-0.38	-1.23	No
Nov-02	326:14	22	14:50	7	0	9369:30	755	12:25	13:58	0.89	-0.46	No
Dec-02	96:37	7	13:48	10	0	11141:47	994	11:13	13:24	0.75	-0.55	No
Jan-03	267:53	19	14:06	5	0	11755:36	926	12:42	13:35	0.56	-0.66	No
Feb-03	542:50	17	31:56	11	0	25716:19	1102	23:20	23:22	1.37	-0.17	No
Mar-03	249:35	22	11:21	14	0	11448:29	1032	11:06	12:12	0.17	-0.9	No
Apr-03	218:29	20	10:55	10	0	8689:40	891	9:45	16:27	0.75	-0.54	No
May-03	87:44	16	5:29	9	0	9067:27	900	10:04	12:03	-1.51	-1.92	No
Jun-03	119:52	18	6:40	11	0	8118:40	903	8:59	10:07	-0.97	-1.59	No
Jul-03	296:56	13	22:50	9	0	12805:07	1208	10:36	11:09	2.46	0.49	Yes
Aug-03	172:17	20	8:37	9	0	21196:26	1359	15:36	16:58	-1.83	-2.11	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

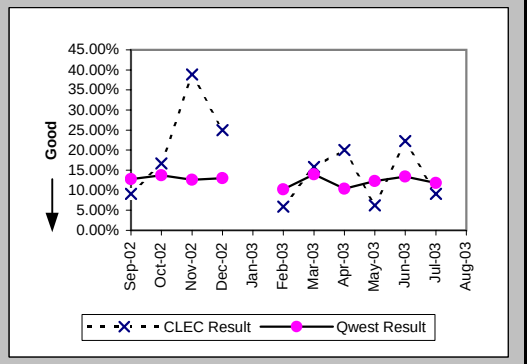
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	24	8.33%	11	0	185	1394	13.27%	33.93%	-0.71	-1.43	No
Oct-02	3	20	15.00%	11	0	154	1145	13.45%	34.12%	0.25	-0.85	No
Nov-02	7	22	31.82%	7	0	91	781	11.65%	32.08%	2.48	0.51	Yes
Dec-02	3	9	33.33%	10	0	131	1028	12.74%	33.35%	1.59	-0.04	No
Jan-03	3	19	15.79%	5	0	133	972	13.68%	34.37%	0.31	-0.81	No
Feb-03	2	18	11.11%	11	0	122	1154	10.57%	30.75%	0.14	-0.92	No
Mar-03	4	23	17.39%	14	0	142	1071	13.26%	33.91%	0.6	-0.64	No
Apr-03	4	20	20.00%	10	0	99	920	10.76%	30.99%	1.23	-0.25	No
May-03	2	19	10.53%	9	0	110	919	11.97%	32.46%	-0.19	-1.12	No
Jun-03	4	18	22.22%	11	0	124	949	13.07%	33.70%	1.09	-0.34	No
Jul-03	1	13	7.69%	9	0	156	1250	12.48%	33.05%	-0.52	-1.32	No
Aug-03	3	21	14.29%	9	0	206	1410	14.61%	35.32%	-0.04	-1.03	No



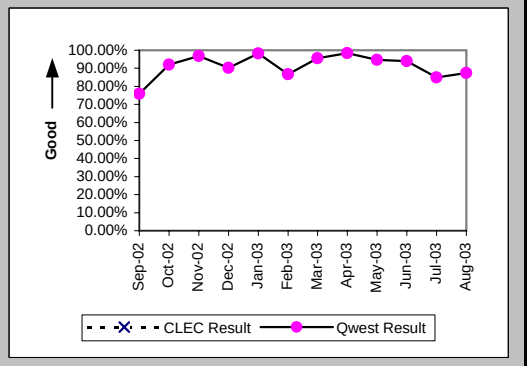
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	22	9.09%	11	0	158	1238	12.76%	33.37%	-0.51	-1.31	No
Oct-02	3	18	16.67%	11	0	137	1000	13.70%	34.38%	0.4	-0.76	No
Nov-02	7	18	38.89%	7	0	87	692	12.57%	33.15%	2.78	0.69	Yes
Dec-02	2	8	25.00%	10	0	119	914	13.02%	33.65%	0.93	-0.44	No
Jan-03												
Feb-03	1	17	5.88%	11	0	105	1029	10.20%	30.27%	-0.58	-1.35	No
Mar-03	3	19	15.79%	14	0	131	937	13.98%	34.68%	0.27	-0.84	No
Apr-03	4	20	20.00%	10	0	84	809	10.38%	30.50%	1.29	-0.22	No
May-03	1	16	6.25%	9	0	100	816	12.25%	32.79%	-0.73	-1.44	No
Jun-03	4	18	22.22%	11	0	113	842	13.42%	34.09%	1.04	-0.37	No
Jul-03	1	11	9.09%	9	0	135	1142	11.82%	32.29%	-0.28	-1.17	No
Aug-03												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

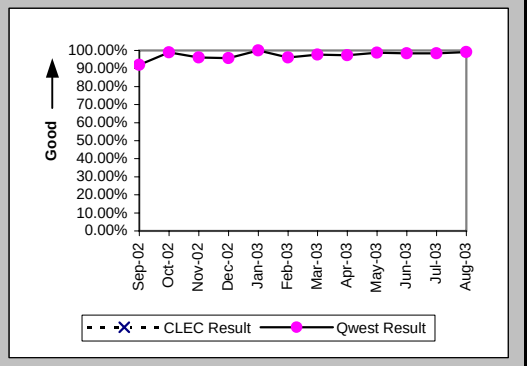
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						69	91	75.82%	42.81%			
Oct-02						70	76	92.11%	26.97%			
Nov-02						60	62	96.77%	17.67%			
Dec-02						56	62	90.32%	29.57%			
Jan-03						56	57	98.25%	13.13%			
Feb-03						78	90	86.67%	33.99%			
Mar-03						66	69	95.65%	20.39%			
Apr-03						61	62	98.39%	12.60%			
May-03						71	75	94.67%	22.47%			
Jun-03						47	50	94.00%	23.75%			
Jul-03						85	100	85.00%	35.71%			
Aug-03						76	87	87.36%	33.23%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

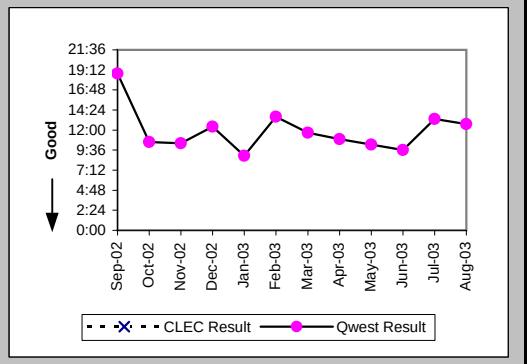
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						92	100	92.00%	27.13%			
Oct-02						87	88	98.86%	10.60%			
Nov-02						75	78	96.15%	19.23%			
Dec-02						69	72	95.83%	19.98%			
Jan-03						72	72	100.00%	0.00%			
Feb-03						97	101	96.04%	19.50%			
Mar-03						83	85	97.65%	15.16%			
Apr-03						74	76	97.37%	16.01%			
May-03						83	84	98.81%	10.85%			
Jun-03						59	60	98.33%	12.80%			
Jul-03						118	120	98.33%	12.80%			
Aug-03						102	103	99.03%	9.81%			



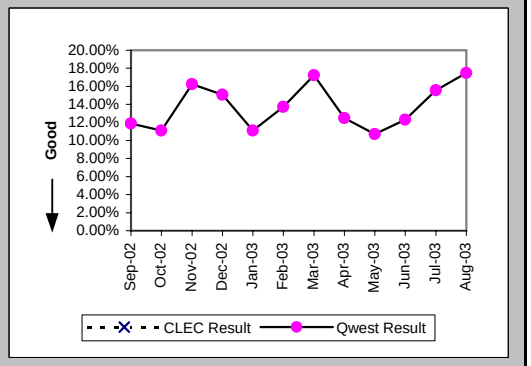
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1874:24	100	18:45	19:14			
Oct-02						931:25	88	10:35	10:39			
Nov-02						813:25	78	10:26	12:57			
Dec-02						894:00	72	12:25	16:30			
Jan-03						641:25	72	8:55	8:13			
Feb-03						1373:54	101	13:36	14:47			
Mar-03						992:08	85	11:40	12:18			
Apr-03						831:14	76	10:56	17:34			
May-03						862:52	84	10:16	9:16			
Jun-03						577:23	60	9:37	12:07			
Jul-03						1600:52	120	13:20	11:40			
Aug-03						1309:27	103	12:43	11:36			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

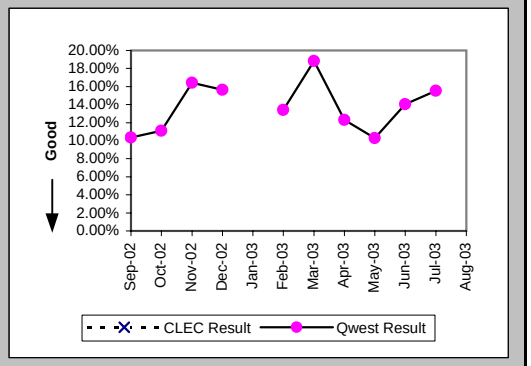
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12	101	11.88%	32.36%			
Oct-02						10	90	11.11%	31.43%			
Nov-02						13	80	16.25%	36.89%			
Dec-02						11	73	15.07%	35.77%			
Jan-03						8	72	11.11%	31.43%			
Feb-03						14	102	13.73%	34.41%			
Mar-03						15	87	17.24%	37.77%			
Apr-03						10	80	12.50%	33.07%			
May-03						9	84	10.71%	30.93%			
Jun-03						8	65	12.31%	32.85%			
Jul-03						19	122	15.57%	36.26%			
Aug-03						18	103	17.48%	37.98%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

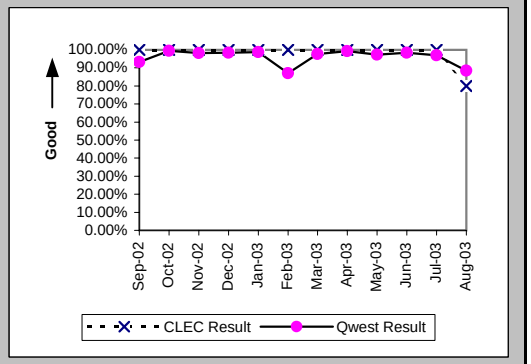
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	87	10.34%	30.45%			
Oct-02						8	72	11.11%	31.43%			
Nov-02						11	67	16.42%	37.04%			
Dec-02						10	64	15.63%	36.31%			
Jan-03												
Feb-03						11	82	13.41%	34.08%			
Mar-03						13	69	18.84%	39.10%			
Apr-03						8	65	12.31%	32.85%			
May-03						7	68	10.29%	30.39%			
Jun-03						8	57	14.04%	34.74%			
Jul-03						16	103	15.53%	36.22%			
Aug-03												



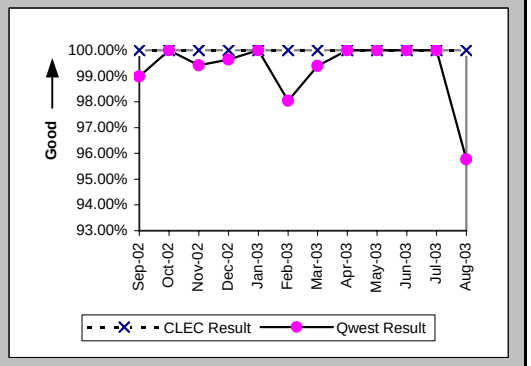
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	8	100.00%	7	0	196	210	93.33%	24.94%	-0.74	-1.45	No
Oct-02	3	3	100.00%	5	0	185	186	99.46%	7.31%	-0.13	-1.08	No
Nov-02	1	1	100.00%	4	0	169	172	98.26%	13.09%	-0.13	-1.08	No
Dec-02	7	7	100.00%	11	0	125	127	98.43%	12.45%	-0.33	-1.2	No
Jan-03	2	2	100.00%	3	0	164	166	98.80%	10.91%	-0.16	-1.09	No
Feb-03	6	6	100.00%	11	0	147	169	86.98%	33.65%	-0.93	-1.57	No
Mar-03	4	4	100.00%	9	0	164	168	97.62%	15.25%	-0.31	-1.19	No
Apr-03	2	2	100.00%	7	0	152	153	99.35%	8.06%	-0.11	-1.07	No
May-03	4	4	100.00%	10	0	112	115	97.39%	15.94%	-0.32	-1.2	No
Jun-03	1	1	100.00%	10	0	121	123	98.37%	12.65%	-0.13	-1.08	No
Jul-03	7	7	100.00%	5	0	190	196	96.94%	17.23%	-0.46	-1.28	No
Aug-03	4	5	80.00%	11	0	192	217	88.48%	31.93%	0.55	-0.67	No



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

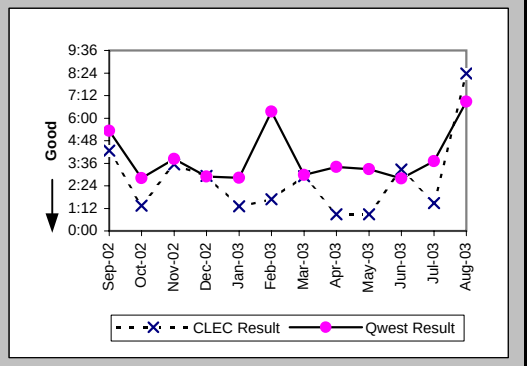
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	12	12	100.00%	7	0	388	392	98.98%	10.05%	-0.35	-1.21	No
Oct-02	5	5	100.00%	5	0	337	337	100.00%	N/A	N/A	N/A	
Nov-02	6	6	100.00%	4	0	341	343	99.42%	7.61%	-0.19	-1.11	No
Dec-02	11	11	100.00%	11	0	273	274	99.64%	6.03%	-0.2	-1.12	No
Jan-03	7	7	100.00%	3	0	332	332	100.00%	N/A	N/A	N/A	
Feb-03	12	12	100.00%	11	0	300	306	98.04%	13.86%	-0.48	-1.29	No
Mar-03	8	8	100.00%	9	0	330	332	99.40%	7.74%	-0.22	-1.13	No
Apr-03	5	5	100.00%	7	0	299	299	100.00%	N/A	N/A	N/A	
May-03	7	7	100.00%	10	0	223	223	100.00%	N/A	N/A	N/A	
Jun-03	6	6	100.00%	10	0	232	232	100.00%	N/A	N/A	N/A	
Jul-03	10	10	100.00%	5	0	320	320	100.00%	N/A	N/A	N/A	
Aug-03	9	9	100.00%	11	0	339	354	95.76%	20.14%	-0.62	-1.38	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

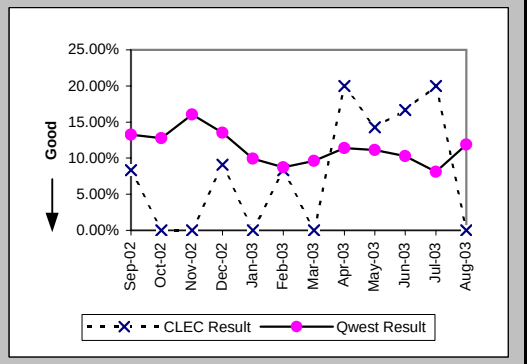
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	51:09	12	4:16	7	0	2091:14	392	5:20	11:32	-0.32	-1.19	No
Oct-02	6:46	5	1:21	5	0	948:45	337	2:49	5:09	-0.63	-1.38	No
Nov-02	21:10	6	3:32	4	0	1313:12	343	3:50	9:52	-0.07	-1.05	No
Dec-02	32:11	11	2:56	11	0	794:50	274	2:54	5:45	0.29	-0.83	No
Jan-03	9:10	7	1:19	3	0	941:10	332	2:50	4:48	-0.83	-1.51	No
Feb-03	20:17	12	1:41	11	0	1941:52	306	6:21	13:42	-1.15	-1.7	No
Mar-03	23:17	8	2:55	9	0	988:07	332	2:59	5:57	-0.03	-1.02	No
Apr-03	4:23	5	0:53	7	0	1017:03	299	3:24	5:51	-0.96	-1.58	No
May-03	6:09	7	0:53	10	0	731:11	223	3:17	5:52	-1.07	-1.65	No
Jun-03	19:34	6	3:16	10	0	650:57	232	2:48	5:00	0.4	-0.76	No
Jul-03	14:51	10	1:29	5	0	1187:29	320	3:43	6:14	-1.11	-1.68	No
Aug-03	75:17	9	8:22	11	0	2437:24	354	6:53	15:01	0.39	-0.76	No



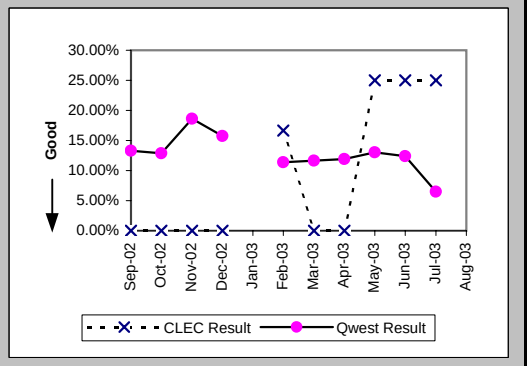
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	12	8.33%	7	0	52	392	13.27%	33.92%	-0.5	-1.3	No
Oct-02	0	5	0.00%	5	0	43	337	12.76%	33.36%	-0.85	-1.52	No
Nov-02	0	6	0.00%	4	0	55	343	16.04%	36.69%	-1.06	-1.65	No
Dec-02	1	11	9.09%	11	0	37	274	13.50%	34.18%	-0.42	-1.26	No
Jan-03	0	7	0.00%	3	0	33	333	9.91%	29.88%	-0.87	-1.53	No
Feb-03	1	12	8.33%	11	0	27	309	8.74%	28.24%	-0.05	-1.03	No
Mar-03	0	8	0.00%	9	0	32	333	9.61%	29.47%	-0.91	-1.55	No
Apr-03	1	5	20.00%	7	0	34	299	11.37%	31.75%	0.56	-0.66	No
May-03	1	7	14.29%	10	0	25	225	11.11%	31.43%	0.29	-0.82	No
Jun-03	1	6	16.67%	10	0	24	233	10.30%	30.40%	0.49	-0.7	No
Jul-03	2	10	20.00%	5	0	26	321	8.10%	27.28%	1.18	-0.28	No
Aug-03	0	9	0.00%	11	0	42	354	11.86%	32.34%	-1.09	-1.66	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

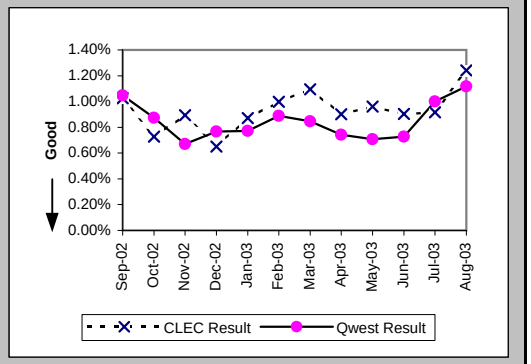
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	5	0.00%	7	0	29	218	13.30%	33.96%	-0.87	-1.53	No
Oct-02	0	5	0.00%	5	0	23	179	12.85%	33.46%	-0.85	-1.51	No
Nov-02	0	3	0.00%	4	0	40	215	18.60%	38.91%	-0.82	-1.5	No
Dec-02	0	7	0.00%	11	0	25	159	15.72%	36.40%	-1.12	-1.68	No
Jan-03												
Feb-03	1	6	16.67%	11	0	17	149	11.41%	31.79%	0.39	-0.76	No
Mar-03	0	5	0.00%	9	0	22	189	11.64%	32.07%	-0.8	-1.49	No
Apr-03	0	3	0.00%	7	0	23	193	11.92%	32.40%	-0.63	-1.38	No
May-03	1	4	25.00%	10	0	19	146	13.01%	33.65%	0.62	-0.62	No
Jun-03	1	4	25.00%	10	0	18	145	12.41%	32.97%	0.66	-0.6	No
Jul-03	1	4	25.00%	5	0	13	200	6.50%	24.65%	1.1	-0.33	No
Aug-03												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

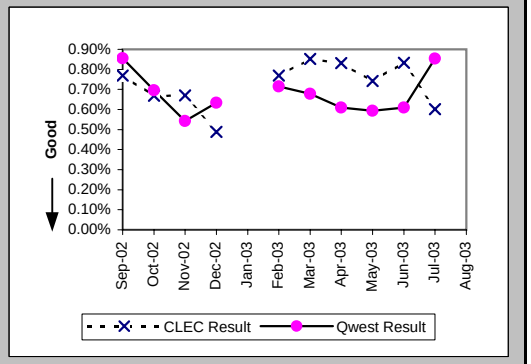
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	36	3509	1.03%	18	0	1887	180339	1.05%	10.18%	-0.12	-1.07	No
Oct-02	25	3439	0.73%	16	0	1572	179990	0.87%	9.30%	-0.91	-1.56	No
Nov-02	28	3132	0.89%	11	0	1204	179690	0.67%	8.16%	1.52	-0.07	No
Dec-02	20	3075	0.65%	21	0	1375	179305	0.77%	8.72%	-0.73	-1.45	No
Jan-03	26	2984	0.87%	8	0	1377	178585	0.77%	8.75%	0.62	-0.62	No
Feb-03	30	3003	1.00%	22	0	1565	176264	0.89%	9.38%	0.64	-0.61	No
Mar-03	31	2831	1.10%	24	0	1491	176047	0.85%	9.16%	1.43	-0.13	No
Apr-03	25	2778	0.90%	17	0	1299	174830	0.74%	8.59%	0.96	-0.42	No
May-03	26	2707	0.96%	19	0	1228	173702	0.71%	8.38%	1.56	-0.05	No
Jun-03	24	2654	0.90%	21	0	1247	171371	0.73%	8.50%	1.06	-0.35	No
Jul-03	23	2509	0.92%	14	0	1693	169334	1.00%	9.95%	-0.42	-1.25	No
Aug-03	30	2419	1.24%	20	0	1867	167291	1.12%	10.51%	0.58	-0.65	No



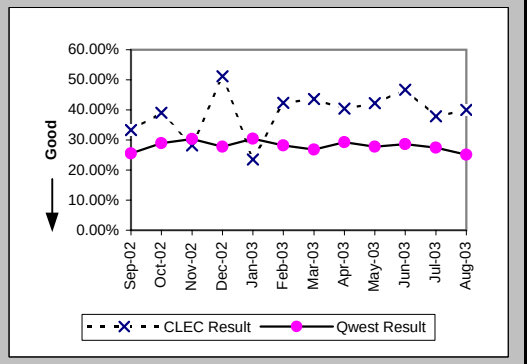
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	27	3509	0.77%	18	0	1543	180339	0.86%	9.21%	-0.55	-1.33	No
Oct-02	23	3439	0.67%	16	0	1251	179990	0.70%	8.31%	-0.18	-1.11	No
Nov-02	21	3132	0.67%	11	0	974	179690	0.54%	7.34%	0.97	-0.41	No
Dec-02	15	3075	0.49%	21	0	1137	179305	0.63%	7.94%	-1.01	-1.62	No
Jan-03												
Feb-03	23	2990	0.77%	22	0	1260	176264	0.71%	8.42%	0.35	-0.79	No
Mar-03	24	2818	0.85%	24	0	1195	176047	0.68%	8.21%	1.11	-0.33	No
Apr-03	23	2765	0.83%	17	0	1067	174830	0.61%	7.79%	1.48	-0.1	No
May-03	20	2694	0.74%	19	0	1030	173702	0.59%	7.68%	1	-0.39	No
Jun-03	22	2641	0.83%	21	0	1044	171371	0.61%	7.78%	1.47	-0.11	No
Jul-03	15	2496	0.60%	14	0	1445	169334	0.85%	9.20%	-1.36	-1.83	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

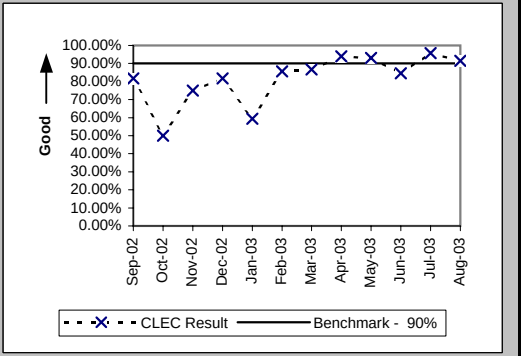
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	18	54	33.33%	0	0	647	2534	25.53%	43.60%	1.28	-0.22	No
Oct-02	16	41	39.02%	0	0	640	2212	28.93%	45.35%	1.38	-0.16	No
Nov-02	11	39	28.21%	0	0	524	1728	30.32%	45.97%	-0.28	-1.17	No
Dec-02	21	41	51.22%	0	0	529	1904	27.78%	44.79%	3.13	0.9	Yes
Jan-03	8	34	23.53%	0	0	603	1980	30.45%	46.02%	-0.87	-1.53	No
Feb-03	22	52	42.31%	0	0	616	2181	28.24%	45.02%	2.15	0.3	Yes
Mar-03	24	55	43.64%	0	0	547	2038	26.84%	44.31%	2.64	0.61	Yes
Apr-03	17	42	40.48%	0	0	537	1836	29.25%	45.49%	1.54	-0.06	No
May-03	19	45	42.22%	0	0	473	1701	27.81%	44.80%	2.05	0.25	Yes
Jun-03	21	45	46.67%	0	0	499	1746	28.58%	45.18%	2.53	0.54	Yes
Jul-03	14	37	37.84%	0	0	642	2335	27.49%	44.65%	1.37	-0.17	No
Aug-03	20	50	40.00%	0	0	625	2492	25.08%	43.35%	2.3	0.4	Yes



Checklist #2 - Enhanced Extended Loops (EELs) Installation

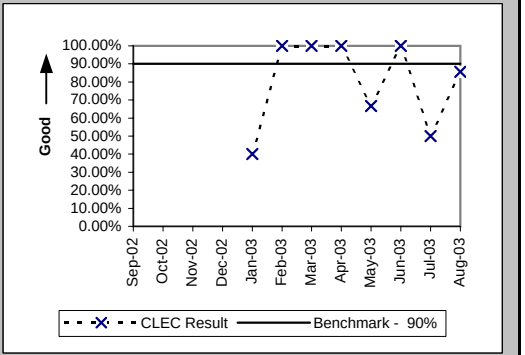
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	9	11	81.82%	4	0	38.57%
Oct-02	5	10	50.00%	3	0	50.00%
Nov-02	18	24	75.00%	2	0	43.30%
Dec-02	18	22	81.82%	4	1	38.57%
Jan-03	19	32	59.38%	4	0	49.11%
Feb-03	36	42	85.71%	0	0	34.99%
Mar-03	39	45	86.67%	5	0	33.99%
Apr-03	47	50	94.00%	6	0	23.75%
May-03	40	43	93.02%	1	0	25.48%
Jun-03	44	52	84.62%	2	1	36.08%
Jul-03	23	24	95.83%	3	0	19.98%
Aug-03	43	47	91.49%	2	0	27.90%



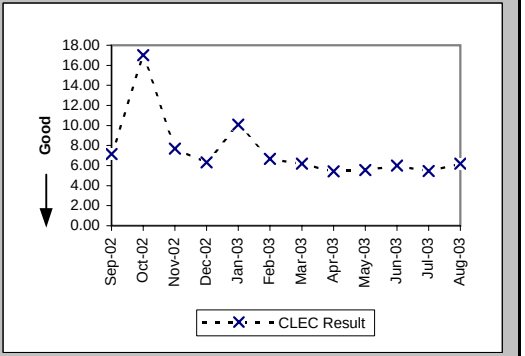
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	2	5	40.00%	0	0	48.99%
Feb-03	3	3	100.00%	0	0	0.00%
Mar-03	4	4	100.00%	0	0	0.00%
Apr-03	2	2	100.00%	0	0	0.00%
May-03	4	6	66.67%	0	0	47.14%
Jun-03	4	4	100.00%	0	0	0.00%
Jul-03	2	4	50.00%	0	0	50.00%
Aug-03	6	7	85.71%	2	0	34.99%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	50	7	7.14	8	0	3.89
Oct-02	85	5	17.00	8	0	6.67
Nov-02	77	10	7.70	16	0	3.30
Dec-02	101	16	6.31	10	1	1.35
Jan-03	141	14	10.07	22	0	7.04
Feb-03	207	31	6.68	11	0	3.15
Mar-03	173	28	6.18	22	0	1.06
Apr-03	130	24	5.42	32	0	0.93
May-03	100	18	5.56	26	0	1.34
Jun-03	162	27	6.00	27	1	3.88
Jul-03	71	13	5.46	14	0	2.70
Aug-03	173	28	6.18	21	0	7.05

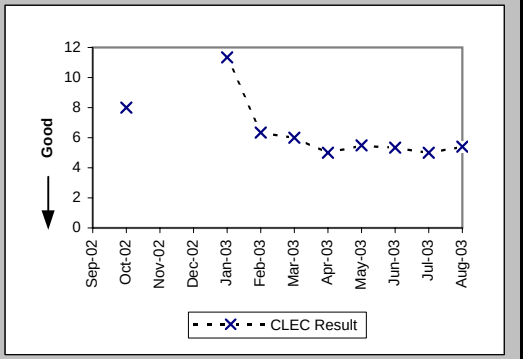


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

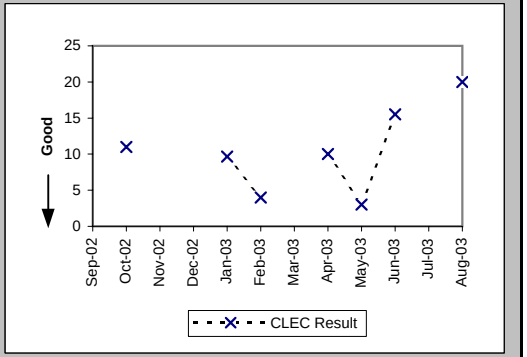
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02	8	1	8.00	0	0	
Nov-02						
Dec-02						
Jan-03	34	3	11.33	2	0	6.43
Feb-03	19	3	6.33	0	0	0.58
Mar-03	6	1	6.00	3	0	
Apr-03	10	2	5.00	0	0	0.00
May-03	11	2	5.50	4	0	0.71
Jun-03	16	3	5.33	1	0	0.58
Jul-03	10	2	5.00	2	0	1.41
Aug-03	27	5	5.40	4	0	1.52



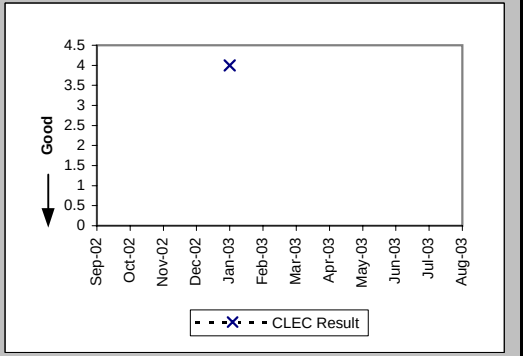
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02	22	2	11.00	3	0	12.73
Nov-02						
Dec-02						
Jan-03	29	3	9.67	8	0	10.26
Feb-03	4	1	4.00	0	0	
Mar-03						
Apr-03	10	1	10.00	6	0	
May-03	3	1	3.00	1	0	
Jun-03	31	2	15.50	2	0	0.71
Jul-03						
Aug-03	40	2	20.00	2	0	24.04



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	4	1	4.00	1	0	
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						

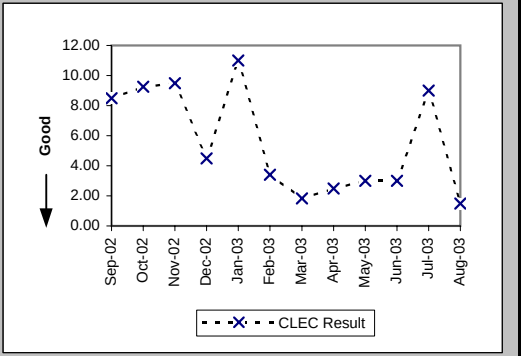


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

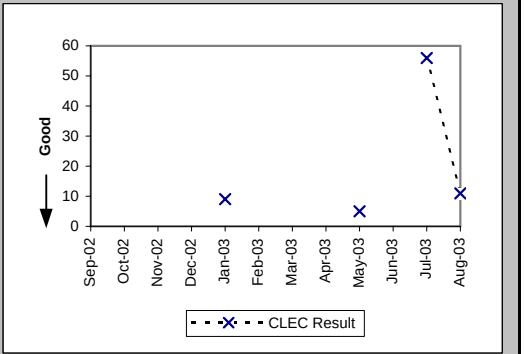
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	17	2	8.50	0	0	9.19
Oct-02	37	4	9.25	0	0	5.91
Nov-02	57	6	9.50	0	0	7.48
Dec-02	18	4	4.50	0	1	4.73
Jan-03	121	11	11.00	0	0	10.58
Feb-03	17	5	3.40	0	0	2.30
Mar-03	11	6	1.83	0	0	0.75
Apr-03	5	2	2.50	0	0	0.71
May-03	6	2	3.00	0	0	1.41
Jun-03	18	6	3.00	0	0	2.00
Jul-03	9	1	9.00	0	0	
Aug-03	3	2	1.50	0	0	0.71



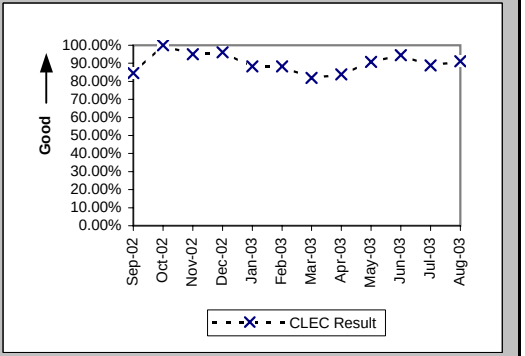
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03	18	2	9.00	0	0	2.83
Feb-03						
Mar-03						
Apr-03						
May-03	10	2	5.00	0	0	5.66
Jun-03						
Jul-03	112	2	56.00	0	0	63.64
Aug-03	11	1	11.00	0	0	



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	11	13	84.62%	0	0	36.08%
Oct-02	15	15	100.00%			0.00%
Nov-02	19	20	95.00%			21.79%
Dec-02	25	26	96.15%			19.23%
Jan-03	30	34	88.24%			32.22%
Feb-03	38	43	88.37%			32.06%
Mar-03	41	50	82.00%			38.42%
Apr-03	47	56	83.93%	0	49	36.73%
May-03	49	54	90.74%	0	83	28.99%
Jun-03	51	54	94.44%	0	145	22.91%
Jul-03	40	45	88.89%	0	81	31.43%
Aug-03	41	45	91.11%	0	165	28.46%

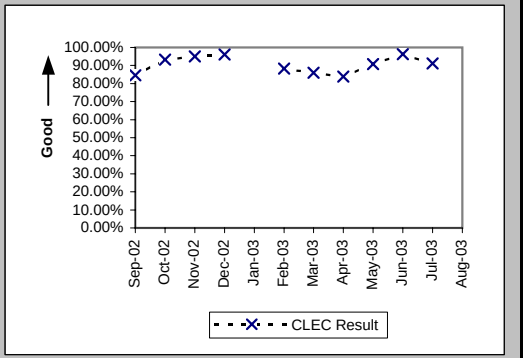


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

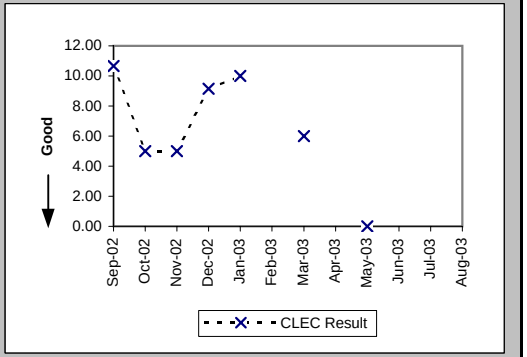
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	11	13	84.62%	0	0	36.08%
Oct-02	14	15	93.33%	0	0	24.94%
Nov-02	19	20	95.00%	0	0	21.79%
Dec-02	25	26	96.15%	0	13	19.23%
Jan-03						
Feb-03	38	43	88.37%	0	0	32.06%
Mar-03	43	50	86.00%	0	49	34.70%
Apr-03	47	56	83.93%	0	49	36.73%
May-03	49	54	90.74%	0	83	28.99%
Jun-03	52	54	96.30%	0	145	18.89%
Jul-03	41	45	91.11%	0	81	28.46%
Aug-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	32	3	10.67	0	0	3.51
Oct-02	10	2	5.00	0	0	5.66
Nov-02	10	2	5.00	0	0	5.66
Dec-02	64	7	9.14	0	0	7.65
Jan-03	20	2	10.00	0	0	4.24
Feb-03						
Mar-03	6	1	6.00	0	0	
Apr-03						
May-03	0	1	0.00	0	0	
Jun-03						
Jul-03						
Aug-03						

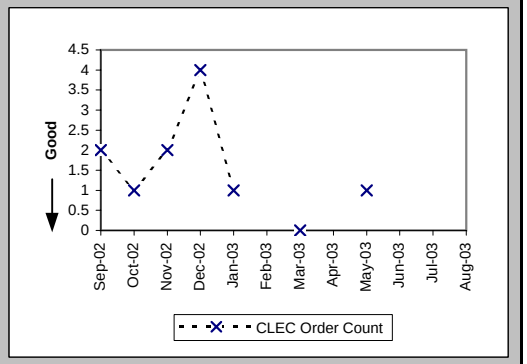


*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

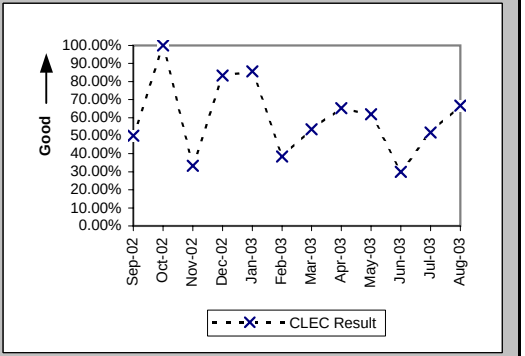
Date	CLEC Order Count
Sep-02	2
Oct-02	1
Nov-02	2
Dec-02	4
Jan-03	1
Feb-03	
Mar-03	0
Apr-03	
May-03	1
Jun-03	
Jul-03	
Aug-03	



Checklist #2 - Enhanced Extended Loops (EELs) Repair

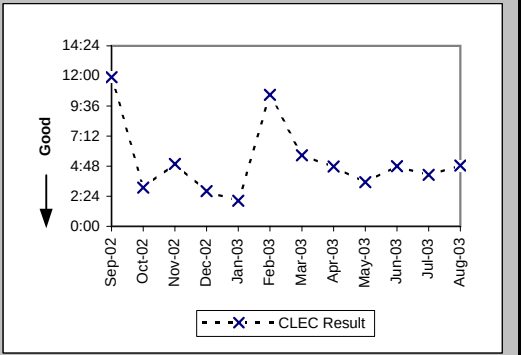
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	2	4	50.00%	2	0	50.00%
Oct-02	1	1	100.00%	2	0	0.00%
Nov-02	1	3	33.33%	0	0	47.14%
Dec-02	5	6	83.33%	1	0	37.27%
Jan-03	6	7	85.71%	1	0	34.99%
Feb-03	5	13	38.46%	0	0	48.65%
Mar-03	15	28	53.57%	6	0	49.87%
Apr-03	15	23	65.22%	4	0	47.63%
May-03	13	21	61.90%	8	0	48.56%
Jun-03	3	10	30.00%	3	0	45.83%
Jul-03	14	27	51.85%	2	0	49.97%
Aug-03	30	45	66.67%	5	0	47.14%



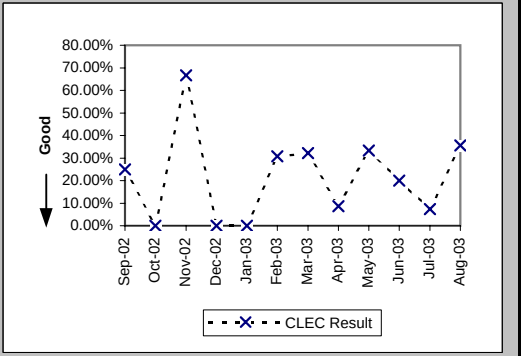
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	47:34	4	11:54	2	0	18:00
Oct-02	3:05	1	3:05	2	0	
Nov-02	14:55	3	4:58	0	0	1:16
Dec-02	16:50	6	2:48	1	0	2:11
Jan-03	14:13	7	2:02	1	0	1:45
Feb-03	136:34	13	10:30	0	0	10:31
Mar-03	158:41	28	5:40	6	0	5:24
Apr-03	109:58	23	4:47	4	0	4:18
May-03	73:56	21	3:31	8	0	2:05
Jun-03	48:04	10	4:48	3	0	2:52
Jul-03	110:46	27	4:06	2	0	3:12
Aug-03	218:13	45	4:51	5	0	7:00



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

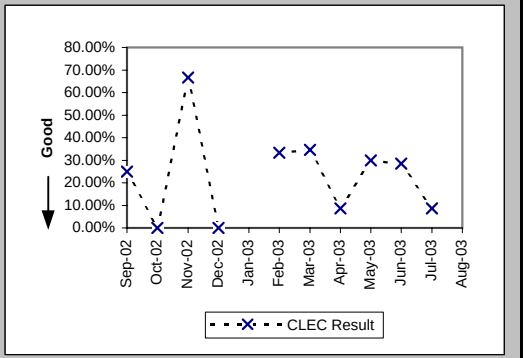
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	1	4	25.00%	2	0	43.30%
Oct-02	0	1	0.00%	2	0	0.00%
Nov-02	2	3	66.67%	0	0	47.14%
Dec-02	0	6	0.00%	1	0	0.00%
Jan-03	0	7	0.00%	1	0	0.00%
Feb-03	4	13	30.77%	0	0	46.15%
Mar-03	9	28	32.14%	6	0	46.70%
Apr-03	2	23	8.70%	4	0	28.18%
May-03	7	21	33.33%	8	0	47.14%
Jun-03	2	10	20.00%	3	0	40.00%
Jul-03	2	27	7.41%	2	0	26.19%
Aug-03	16	45	35.56%	5	0	47.87%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

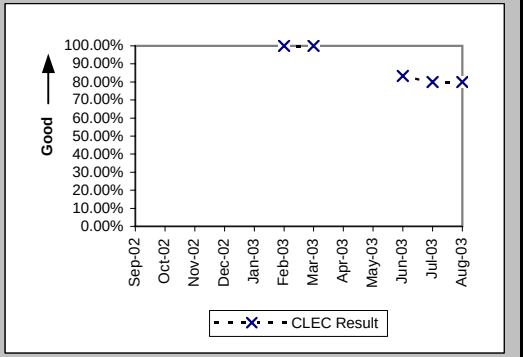
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	1	4	25.00%	2	0	43.30%
Oct-02	0	1	0.00%	2	0	0.00%
Nov-02	2	3	66.67%	0	0	47.14%
Dec-02	0	5	0.00%	1	0	0.00%
Jan-03						
Feb-03	4	12	33.33%	0	0	47.14%
Mar-03	9	26	34.62%	6	0	47.57%
Apr-03	2	23	8.70%	4	0	28.18%
May-03	6	20	30.00%	8	0	45.83%
Jun-03	2	7	28.57%	3	0	45.18%
Jul-03	2	23	8.70%	2	0	28.18%
Aug-03						



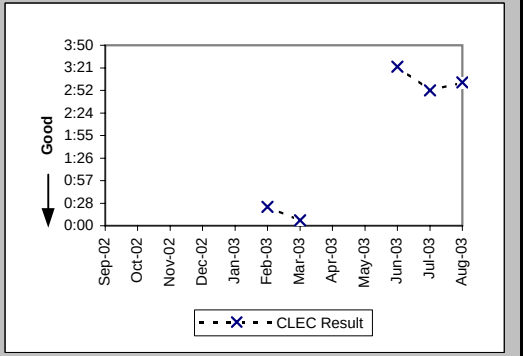
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	1	1	100.00%	1	0	0.00%
Mar-03	1	1	100.00%	0	0	0.00%
Apr-03						
May-03						
Jun-03	5	6	83.33%	0	0	37.27%
Jul-03	4	5	80.00%	0	0	40.00%
Aug-03	4	5	80.00%	2	0	40.00%



Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

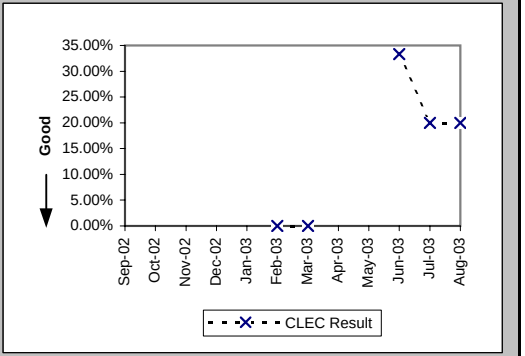
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	0:24	1	0:24	1	0	
Mar-03	0:07	1	0:07	0	0	
Apr-03						
May-03						
Jun-03	20:19	6	3:23	0	0	3:52
Jul-03	14:25	5	2:53	0	0	1:22
Aug-03	15:15	5	3:03	2	0	1:51



Checklist #2 - Enhanced Extended Loops (EELs) Repair

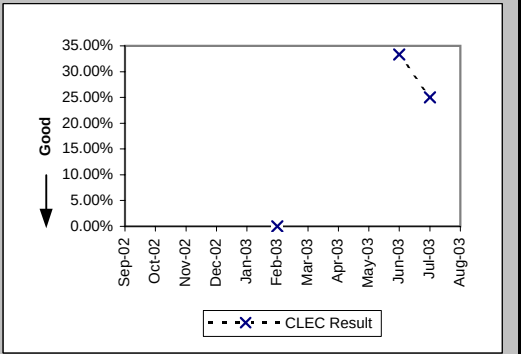
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	0	1	0.00%	1	0	0.00%
Mar-03	0	1	0.00%	0	0	0.00%
Apr-03						
May-03						
Jun-03	2	6	33.33%	0	0	47.14%
Jul-03	1	5	20.00%	0	0	40.00%
Aug-03	1	5	20.00%	2	0	40.00%



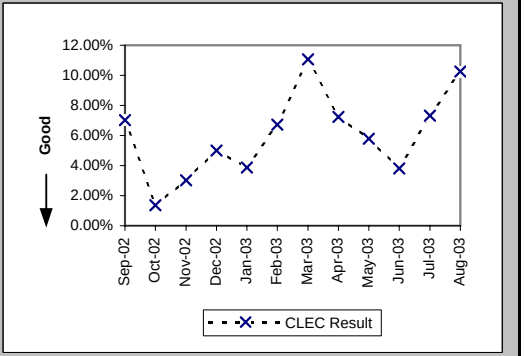
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03	0	1	0.00%	1	0	0.00%
Mar-03						
Apr-03						
May-03						
Jun-03	2	6	33.33%	0	0	47.14%
Jul-03	1	4	25.00%	0	0	43.30%
Aug-03						



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

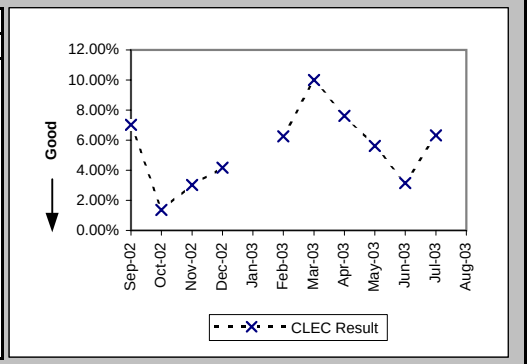
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	4	57	7.02%	2	0	25.54%
Oct-02	1	73	1.37%	2	0	11.62%
Nov-02	3	99	3.03%	0	0	17.14%
Dec-02	6	120	5.00%	1	0	21.79%
Jan-03	7	181	3.87%	1	0	19.28%
Feb-03	14	208	6.73%	1	0	25.06%
Mar-03	29	262	11.07%	6	0	31.37%
Apr-03	23	318	7.23%	5	0	25.90%
May-03	21	363	5.79%	9	0	23.35%
Jun-03	16	419	3.82%	3	0	19.16%
Jul-03	32	437	7.32%	2	0	26.05%
Aug-03	50	488	10.25%	7	0	30.33%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

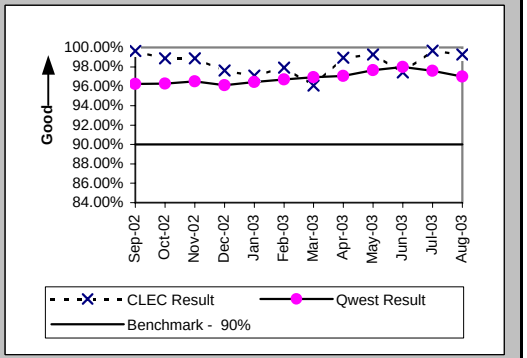
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	4	57	7.02%	2	0	25.54%
Oct-02	1	73	1.37%	2	0	11.62%
Nov-02	3	99	3.03%	0	0	17.14%
Dec-02	5	120	4.17%	1	0	19.98%
Jan-03						
Feb-03	13	208	6.25%	1	0	24.21%
Mar-03	26	260	10.00%	6	0	30.00%
Apr-03	23	302	7.62%	5	0	26.53%
May-03	20	356	5.62%	9	0	23.03%
Jun-03	13	414	3.14%	3	0	17.44%
Jul-03	27	427	6.32%	2	0	24.34%
Aug-03						



Checklist #4 - Unbundled Loop - Analog Installation

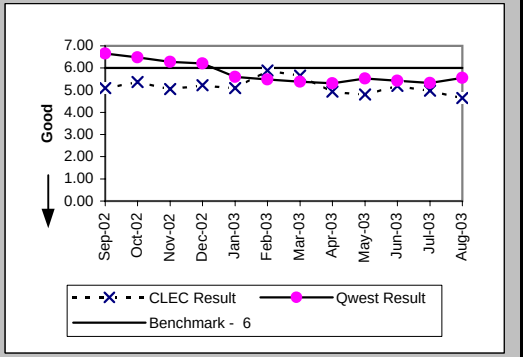
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1394	1399	99.64%	0	0	18404	19122	96.25%	19.01%	-6.45	-4.92	No
Oct-02	1236	1250	98.88%	0	0	20376	21168	96.26%	18.98%	-4.75	-3.89	No
Nov-02	970	981	98.88%	0	0	18043	18695	96.51%	18.35%	-3.94	-3.39	No
Dec-02	1435	1470	97.62%	0	0	17545	18258	96.09%	19.37%	-2.9	-2.76	No
Jan-03	1164	1199	97.08%	0	0	17455	18098	96.45%	18.51%	-1.15	-1.7	No
Feb-03	2199	2246	97.91%	4	0	14972	15484	96.69%	17.88%	-3.01	-2.83	No
Mar-03	1203	1252	96.09%	0	0	15417	15904	96.94%	17.23%	1.68	0.02	No
Apr-03	855	864	98.96%	0	0	14335	14768	97.07%	16.87%	-3.2	-2.95	No
May-03	1106	1114	99.28%	0	4	15324	15691	97.66%	15.11%	-3.46	-3.1	No
Jun-03	1281	1315	97.41%	0	0	15769	16095	97.97%	14.09%	1.39	-0.16	No
Jul-03	1175	1179	99.66%	0	3	16351	16753	97.60%	15.30%	-4.47	-3.72	No
Aug-03	824	830	99.28%	0	0	16028	16526	96.99%	17.10%	-3.77	-3.29	No



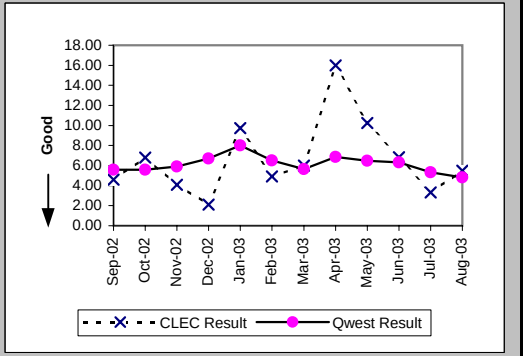
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4070	798	5.10	601	0	128095	19227	6.66	6.70	-6.46	-4.93	No
Oct-02	4511	840	5.37	410	0	138174	21328	6.48	7.60	-4.15	-3.52	No
Nov-02	2502	495	5.05	486	0	118229	18834	6.28	6.11	-4.4	-3.67	No
Dec-02	4103	786	5.22	684	0	114371	18419	6.21	7.28	-3.73	-3.27	No
Jan-03	3466	680	5.10	519	0	102559	18313	5.60	5.79	-2.22	-2.35	No
Feb-03	7846	1331	5.89	919	0	85615	15623	5.48	5.67	2.56	0.56	No
Mar-03	4326	764	5.66	488	0	86102	15992	5.38	5.70	1.32	-0.2	No
Apr-03	2267	459	4.94	405	0	78827	14850	5.31	5.75	-1.36	-1.82	No
May-03	2772	577	4.80	537	4	87283	15781	5.53	5.84	-2.93	-2.78	No
Jun-03	2759	532	5.19	783	0	87672	16178	5.42	5.50	-0.96	-1.58	No
Jul-03	3654	733	4.98	446	3	89848	16849	5.33	6.02	-1.53	-1.93	No
Aug-03	2190	471	4.65	359	0	92146	16609	5.55	6.15	-3.13	-2.9	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

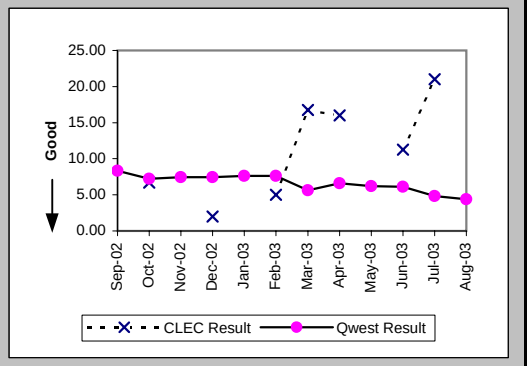
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	23	5	4.60	0	0	2916	523	5.58	14.50	-0.15	-1.09	No
Oct-02	34	5	6.80	1	0	3343	599	5.58	10.10	0.64	-0.61	No
Nov-02	45	11	4.09	0	0	3008	510	5.90	8.58	-0.69	-1.42	No
Dec-02	72	34	2.12	1	0	3697	552	6.70	22.52	-1.15	-1.7	No
Jan-03	341	35	9.74	0	0	4630	579	8.00	12.94	0.82	-0.5	No
Feb-03	172	35	4.91	16	0	3152	485	6.50	11.11	-0.82	-1.5	No
Mar-03	144	24	6.00	25	0	2364	419	5.64	11.41	0.25	-0.85	No
Apr-03	32	2	16.00	7	0	2686	391	6.87	15.04	1.15	-0.3	No
May-03	82	8	10.25	0	0	2182	337	6.47	13.25	0.87	-0.47	No
Jun-03	205	30	6.83	4	0	1771	280	6.32	12.00	0.4	-0.76	No
Jul-03	10	3	3.33	1	0	1919	360	5.33	7.82	-0.44	-1.27	No
Aug-03	33	6	5.50	0	0	1923	399	4.82	7.39	0.49	-0.7	No



Checklist #4 - Unbundled Loop - Analog Installation

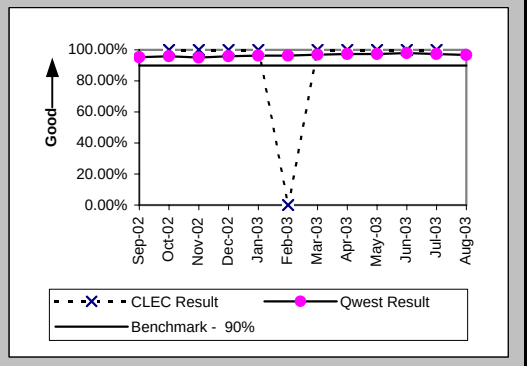
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2360	283	8.34	9.36			
Oct-02	94	14	6.71	0	0	2422	336	7.21	8.13	-0.22	-1.14	No
Nov-02						1899	255	7.45	7.81			
Dec-02	2	1	2.00	0	0	2238	300	7.46	7.05	-0.77	-1.47	No
Jan-03						1828	240	7.62	6.82			
Feb-03	65	13	5.00	0	0	1127	148	7.61	11.51	-0.79	-1.48	No
Mar-03	419	25	16.76	0	0	841	149	5.64	10.91	2.46	0.49	Yes
Apr-03	112	7	16.00	0	0	745	113	6.59	9.64	2.05	0.25	Yes
May-03						595	96	6.20	9.98			
Jun-03	45	4	11.25	0	0	672	110	6.11	6.04	1.45	-0.12	No
Jul-03	21	1	21.00	0	0	606	125	4.85	5.04	1.98	0.2	Yes
Aug-03						716	164	4.37	4.42			



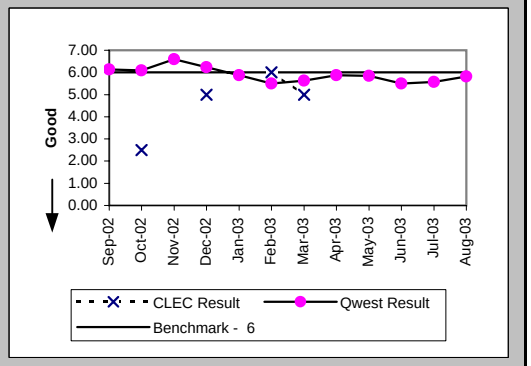
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2340	2458	95.20%	21.38%			
Oct-02	2	2	100.00%	0	0	2653	2766	95.91%	19.80%	-0.29	-1.18	No
Nov-02	1	1	100.00%	0	0	2187	2299	95.13%	21.53%	-0.23	-1.14	No
Dec-02	1	1	100.00%	0	0	1978	2062	95.93%	19.77%	-0.21	-1.13	No
Jan-03	1	1	100.00%	0	0	2229	2317	96.20%	19.11%	-0.2	-1.12	No
Feb-03	0	6	0.00%	0	0	2050	2127	96.38%	18.68%	6	2.65	Yes
Mar-03	1	1	100.00%	0	0	2098	2167	96.82%	17.56%	-0.18	-1.11	No
Apr-03	3	3	100.00%	0	0	2167	2229	97.22%	16.44%	-0.29	-1.18	No
May-03	5	5	100.00%	0	0	2289	2353	97.28%	16.27%	-0.37	-1.23	No
Jun-03	1	1	100.00%	0	0	2237	2282	98.03%	13.90%	-0.14	-1.09	No
Jul-03	1	1	100.00%	0	0	2393	2457	97.40%	15.93%	-0.16	-1.1	No
Aug-03						2324	2401	96.79%	17.62%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

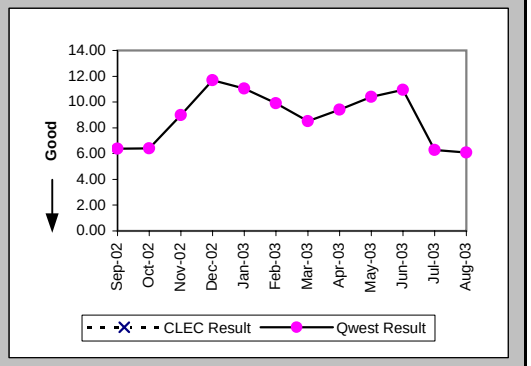
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						15285	2489	6.14	5.37			
Oct-02	5	2	2.50	0	0	17151	2817	6.09	5.22	-0.97	-1.59	No
Nov-02						15682	2380	6.59	6.98			
Dec-02	5	1	5.00	0	0	13191	2116	6.23	7.89	-0.16	-1.1	No
Jan-03						13992	2381	5.88	6.14			
Feb-03	36	6	6.00	0	0	11923	2169	5.50	5.58	0.52	-0.68	No
Mar-03	5	1	5.00	0	0	12424	2205	5.63	5.72	-0.11	-1.07	No
Apr-03						13273	2257	5.88	6.14			
May-03						13914	2377	5.85	6.12			
Jun-03						12712	2312	5.50	5.37			
Jul-03						13798	2479	5.57	5.27			
Aug-03						14103	2422	5.82	5.45			



Checklist #4 - Unbundled Loop - Analog Installation

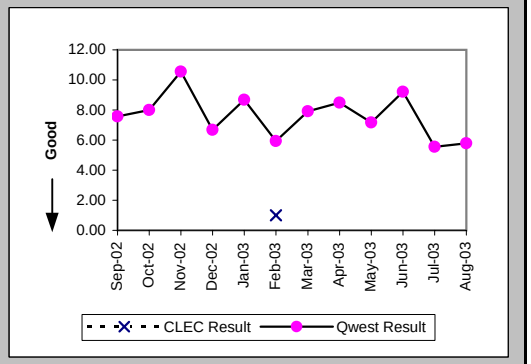
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						632	99	6.38	9.71			
Oct-02						742	116	6.40	8.12			
Nov-02						1106	123	8.99	8.66			
Dec-02						1122	96	11.69	27.07			
Jan-03						1214	110	11.04	10.86			
Feb-03						872	88	9.91	13.14			
Mar-03						673	79	8.52	10.25			
Apr-03						669	71	9.42	13.29			
May-03						697	67	10.40	13.37			
Jun-03						635	58	10.95	15.96			
Jul-03						364	58	6.28	7.56			
Aug-03						444	73	6.08	8.60			



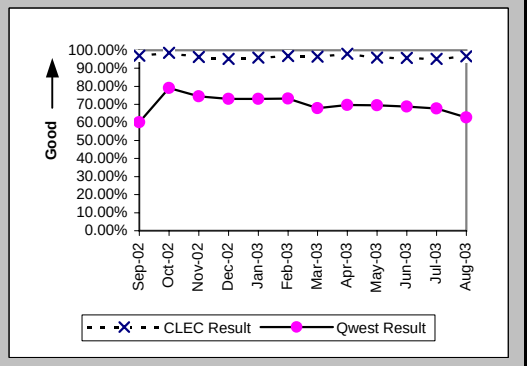
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						326	43	7.58	7.86			
Oct-02						368	46	8.00	6.99			
Nov-02						676	64	10.56	16.14			
Dec-02						261	39	6.69	4.14			
Jan-03						321	37	8.68	7.99			
Feb-03	6	6	1.00	0	0	172	29	5.93	5.51	-2	-2.21	No
Mar-03						190	24	7.92	8.55			
Apr-03						136	16	8.50	6.20			
May-03						122	17	7.18	7.76			
Jun-03						129	14	9.21	7.62			
Jul-03						150	27	5.56	3.81			
Aug-03						133	23	5.78	4.68			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

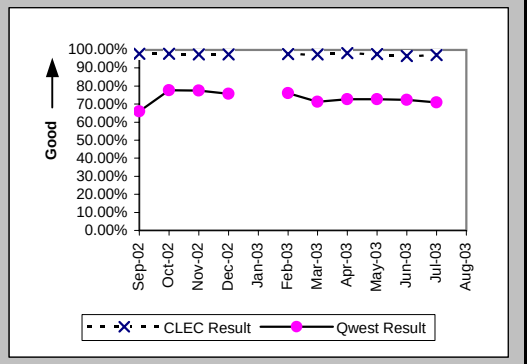
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1284	1325	96.91%	0	0	13662	22727	60.11%	48.97%	-26.59	-17.16	No
Oct-02	1310	1328	98.64%			18149	22931	79.15%	40.63%	-17	-11.34	No
Nov-02	1079	1120	96.34%			16874	22680	74.40%	43.64%	-16.42	-10.98	No
Dec-02	1168	1227	95.19%			15236	20875	72.99%	44.40%	-17.02	-11.35	No
Jan-03	1282	1336	95.96%			15042	20615	72.97%	44.41%	-18.34	-12.15	No
Feb-03	1673	1728	96.82%			14083	19244	73.18%	44.30%	-21.24	-13.92	No
Mar-03	1694	1755	96.52%			12226	17998	67.93%	46.67%	-24.5	-15.89	No
Apr-03	1039	1060	98.02%	0	83	12298	17655	69.66%	45.97%	-19.51	-12.86	No
May-03	952	993	95.87%	0	65	12256	17633	69.51%	46.04%	-17.56	-11.67	No
Jun-03	1166	1218	95.73%	0	99	12603	18324	68.78%	46.34%	-19.66	-12.95	No
Jul-03	1188	1248	95.19%	0	115	12819	18910	67.79%	46.73%	-20.07	-13.2	No
Aug-03	971	1005	96.62%	0	111	12038	19180	62.76%	48.34%	-21.64	-14.16	No



Checklist #4 - Unbundled Loop - Analog Installation

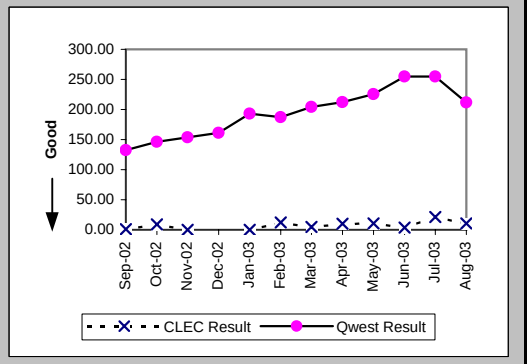
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1296	1325	97.81%	0	0	15000	22727	66.00%	47.37%	-23.76	-15.45	No
Oct-02	1300	1328	97.89%	0	0	17827	22931	77.74%	41.60%	-17.16	-11.43	No
Nov-02	1092	1120	97.50%	0	0	17576	22680	77.50%	41.76%	-15.65	-10.51	No
Dec-02	1197	1227	97.56%	0	110	15797	20875	75.67%	42.90%	-17.36	-11.55	No
Jan-03												
Feb-03	1688	1728	97.69%	0	0	14648	19244	76.12%	42.64%	-20.14	-13.25	No
Mar-03	1712	1755	97.55%	0	79	12831	17998	71.29%	45.24%	-23.21	-15.11	No
Apr-03	1041	1060	98.21%	0	83	12828	17655	72.66%	44.57%	-18.13	-12.02	No
May-03	970	993	97.68%	0	65	12820	17633	72.70%	44.55%	-17.19	-11.45	No
Jun-03	1177	1218	96.63%	0	99	13246	18324	72.29%	44.76%	-18.38	-12.18	No
Jul-03	1212	1248	97.12%	0	115	13395	18910	70.84%	45.45%	-19.78	-13.03	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

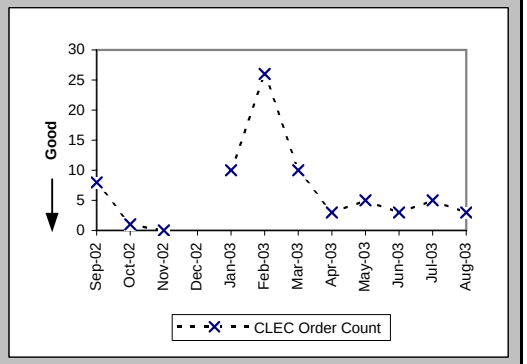
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	10	0.80	0	0	139475	1051	132.71	134.57	-3.09	-2.88	No
Oct-02	37	4	9.25	0	0	143897	985	146.09	144.46	-1.89	-2.15	No
Nov-02	0	10	0.00	0	0	141507	922	153.48	154.07	-3.13	-2.9	No
Dec-02						151496	940	161.17	161.21			
Jan-03	0	10	0.00	0	0	158477	820	193.26	170.29	-3.57	-3.17	No
Feb-03	337	27	12.48	0	0	114756	613	187.20	175.61	-5.06	-4.08	No
Mar-03	47	10	4.70	0	0	114730	561	204.51	188.51	-3.32	-3.02	No
Apr-03	60	6	10.00	0	0	115948	547	211.97	200.01	-2.46	-2.5	No
May-03	63	6	10.50	0	0	122605	543	225.79	207.01	-2.53	-2.54	No
Jun-03	19	5	3.80	0	0	125882	494	254.82	215.16	-2.6	-2.58	No
Jul-03	106	5	21.20	0	0	128033	503	254.54	228.57	-2.27	-2.38	No
Aug-03	64	6	10.67	0	0	93563	442	211.68	227.74	-2.15	-2.31	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

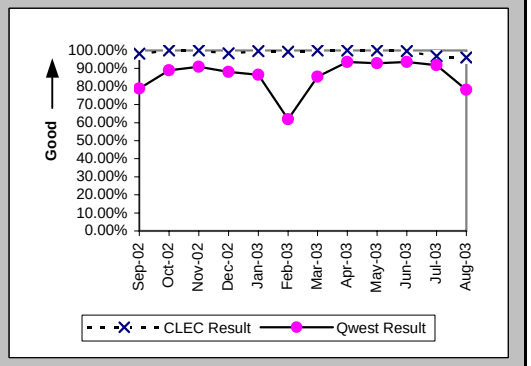
Date	CLEC Order Count
Sep-02	8
Oct-02	1
Nov-02	0
Dec-02	
Jan-03	10
Feb-03	26
Mar-03	10
Apr-03	3
May-03	5
Jun-03	3
Jul-03	5
Aug-03	3



Checklist #4 - Unbundled Loop - Analog Repair

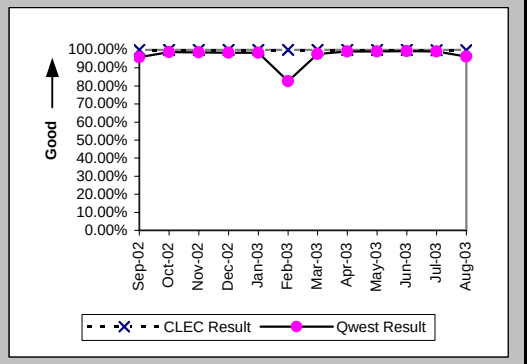
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	285	290	98.28%	101	0	25227	31962	78.93%	40.78%	-8.04	-5.89	No
Oct-02	322	322	100.00%	90	0	24362	27386	88.96%	31.34%	-6.29	-4.82	No
Nov-02	276	276	100.00%	85	0	19903	21864	91.03%	28.57%	-5.18	-4.15	No
Dec-02	314	319	98.43%	77	0	22099	25079	88.12%	32.36%	-5.66	-4.44	No
Jan-03	301	302	99.67%	83	0	20813	24053	86.53%	34.14%	-6.65	-5.04	No
Feb-03	405	408	99.26%	98	0	19363	31281	61.90%	48.56%	-15.44	-10.39	No
Mar-03	317	317	100.00%	65	0	22080	25858	85.39%	35.32%	-7.32	-5.45	No
Apr-03	227	227	100.00%	69	0	19417	20730	93.67%	24.36%	-3.9	-3.37	No
May-03	247	247	100.00%	68	0	19965	21497	92.87%	25.73%	-4.33	-3.63	No
Jun-03	269	270	99.63%	57	0	20619	22024	93.62%	24.44%	-4.02	-3.44	No
Jul-03	363	375	96.80%	60	0	27123	29532	91.84%	27.37%	-3.49	-3.12	No
Aug-03	377	392	96.17%	116	0	29295	37448	78.23%	41.27%	-8.56	-6.21	No



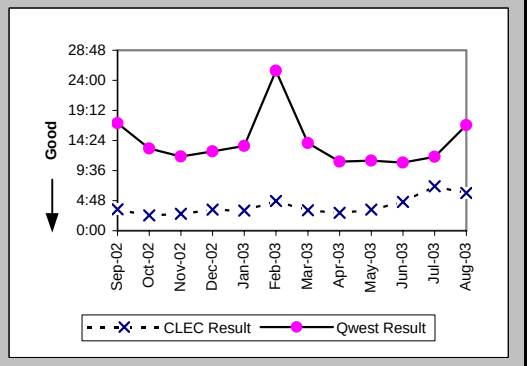
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	353	353	100.00%	101	0	40512	42267	95.85%	19.95%	-3.89	-3.37	No
Oct-02	376	376	100.00%	90	0	36473	36964	98.67%	11.45%	-2.24	-2.36	No
Nov-02	329	329	100.00%	85	0	29331	29751	98.59%	11.80%	-2.16	-2.31	No
Dec-02	365	365	100.00%	77	0	32431	32978	98.34%	12.77%	-2.47	-2.5	No
Jan-03	369	369	100.00%	83	0	31096	31628	98.32%	12.86%	-2.5	-2.52	No
Feb-03	525	525	100.00%	98	0	32133	38917	82.57%	37.94%	-10.46	-7.36	No
Mar-03	356	356	100.00%	65	0	32782	33556	97.69%	15.01%	-2.88	-2.75	No
Apr-03	284	284	100.00%	69	0	26999	27262	99.04%	9.77%	-1.65	-2.01	No
May-03	296	296	100.00%	68	0	27710	27940	99.18%	9.04%	-1.56	-1.95	No
Jun-03	317	317	100.00%	57	0	28758	28975	99.25%	8.62%	-1.54	-1.94	No
Jul-03	487	488	99.80%	60	0	37175	37533	99.05%	9.72%	-1.69	-2.03	No
Aug-03	494	495	99.80%	116	0	45133	46921	96.19%	19.15%	-4.17	-3.54	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

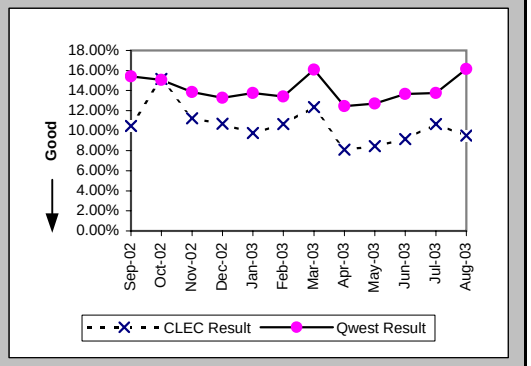
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1214:02	353	3:26	101	0	724459:49	42267	17:08	15:57	-16.07	-10.77	No
Oct-02	912:30	376	2:26	90	0	483960:44	36964	13:06	13:01	-15.8	-10.61	No
Nov-02	888:38	329	2:42	85	0	353095:54	29751	11:52	12:16	-13.47	-9.19	No
Dec-02	1222:53	365	3:21	77	0	417966:54	32978	12:40	12:29	-14.2	-9.63	No
Jan-03	1187:51	369	3:13	83	0	427764:19	31628	13:31	12:39	-15.56	-10.46	No
Feb-03	2497:29	525	4:45	98	0	994171:19	38917	25:33	25:01	-18.91	-12.5	No
Mar-03	1165:12	356	3:16	65	0	468396:51	33556	13:58	13:55	-14.41	-9.76	No
Apr-03	807:48	284	2:51	69	0	300257:54	27262	11:01	11:27	-11.96	-8.27	No
May-03	995:01	296	3:22	68	0	311933:34	27940	11:10	10:59	-12.15	-8.39	No
Jun-03	1460:35	317	4:36	57	0	315504:04	28975	10:53	10:18	-10.79	-7.56	No
Jul-03	3466:03	488	7:06	60	0	443238:55	37533	11:49	16:41	-6.19	-4.77	No
Aug-03	2990:23	495	6:02	116	0	790688:50	46921	16:51	14:59	-15.96	-10.7	No



Checklist #4 - Unbundled Loop - Analog Repair

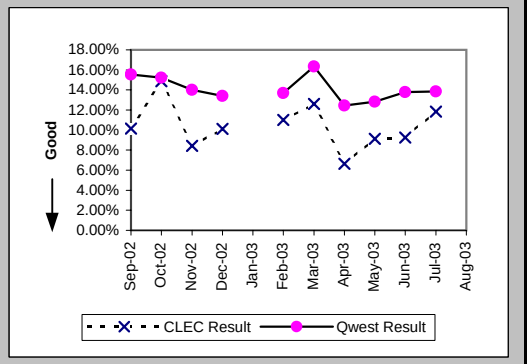
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	37	353	10.48%	101	0	6685	43363	15.42%	36.11%	-2.56	-2.55	No
Oct-02	57	376	15.16%	90	0	5707	37909	15.05%	35.76%	0.07	-0.96	No
Nov-02	37	329	11.25%	85	0	4217	30451	13.85%	34.54%	-1.36	-1.83	No
Dec-02	39	365	10.68%	77	0	4510	33999	13.27%	33.92%	-1.45	-1.88	No
Jan-03	36	369	9.76%	83	0	4492	32636	13.76%	34.45%	-2.22	-2.35	No
Feb-03	56	525	10.67%	98	0	5380	40090	13.42%	34.09%	-1.84	-2.12	No
Mar-03	44	356	12.36%	65	0	5583	34723	16.08%	36.73%	-1.9	-2.16	No
Apr-03	23	284	8.10%	69	0	3485	27967	12.46%	33.03%	-2.21	-2.35	No
May-03	25	296	8.45%	68	0	3643	28650	12.72%	33.31%	-2.19	-2.33	No
Jun-03	29	317	9.15%	57	0	4066	29782	13.65%	34.33%	-2.32	-2.41	No
Jul-03	52	488	10.66%	60	0	5301	38512	13.76%	34.45%	-1.98	-2.2	No
Aug-03	47	495	9.49%	116	0	7793	48225	16.16%	36.81%	-4.01	-3.44	No



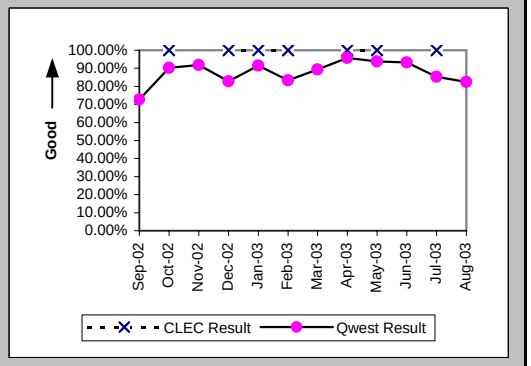
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	25	246	10.16%	101	0	5677	36527	15.54%	36.23%	-2.32	-2.41	No
Oct-02	37	249	14.86%	90	0	4856	31909	15.22%	35.92%	-0.16	-1.1	No
Nov-02	18	214	8.41%	85	0	3622	25827	14.02%	34.72%	-2.35	-2.43	No
Dec-02	27	267	10.11%	77	0	3921	29281	13.39%	34.06%	-1.57	-1.95	No
Jan-03												
Feb-03	44	400	11.00%	98	0	4675	34185	13.68%	34.36%	-1.55	-1.94	No
Mar-03	34	270	12.59%	65	0	4877	29857	16.33%	36.97%	-1.66	-2.01	No
Apr-03	14	211	6.64%	69	0	2984	24001	12.43%	33.00%	-2.54	-2.54	No
May-03	20	219	9.13%	68	0	3187	24866	12.82%	33.43%	-1.62	-1.99	No
Jun-03	22	238	9.24%	57	0	3566	25873	13.78%	34.47%	-2.02	-2.23	No
Jul-03	40	338	11.83%	60	0	4638	33488	13.85%	34.54%	-1.07	-1.65	No
Aug-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

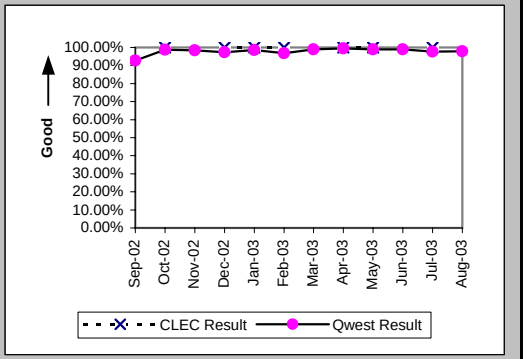
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2818	3873	72.76%	44.52%			
Oct-02	1	1	100.00%	1	0	3057	3390	90.18%	29.76%	-0.33	-1.2	No
Nov-02						2307	2511	91.88%	27.32%			
Dec-02	1	1	100.00%	0	0	2375	2870	82.75%	37.78%	-0.46	-1.28	No
Jan-03	1	1	100.00%	0	0	2365	2583	91.56%	27.80%	-0.3	-1.18	No
Feb-03	1	1	100.00%	3	0	2417	2899	83.37%	37.23%	-0.45	-1.27	No
Mar-03						2320	2594	89.44%	30.74%			
Apr-03	1	1	100.00%	1	0	2228	2325	95.83%	20.00%	-0.21	-1.13	No
May-03	2	2	100.00%	0	0	2171	2315	93.78%	24.15%	-0.36	-1.22	No
Jun-03						2269	2435	93.18%	25.20%			
Jul-03	3	3	100.00%	1	0	3754	4400	85.32%	35.39%	-0.72	-1.44	No
Aug-03						3599	4369	82.38%	38.10%			



Checklist #4 - Unbundled Loop - Analog Repair

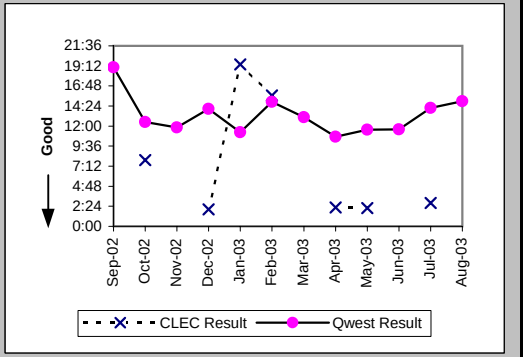
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4758	5127	92.80%	25.84%			
Oct-02	2	2	100.00%	1	0	4431	4486	98.77%	11.00%	-0.16	-1.1	No
Nov-02						3311	3366	98.37%	12.68%			
Dec-02	1	1	100.00%	0	0	3733	3832	97.42%	15.86%	-0.16	-1.1	No
Jan-03	1	1	100.00%	0	0	3295	3342	98.59%	11.78%	-0.12	-1.07	No
Feb-03	1	1	100.00%	3	0	3591	3709	96.82%	17.55%	-0.18	-1.11	No
Mar-03						3450	3490	98.85%	10.64%			
Apr-03	2	2	100.00%	1	0	3130	3149	99.40%	7.74%	-0.11	-1.07	No
May-03	2	2	100.00%	0	0	3060	3095	98.87%	10.57%	-0.15	-1.09	No
Jun-03						3275	3310	98.94%	10.23%			
Jul-03	6	6	100.00%	1	0	5381	5512	97.62%	15.23%	-0.38	-1.23	No
Aug-03						5449	5563	97.95%	14.17%			



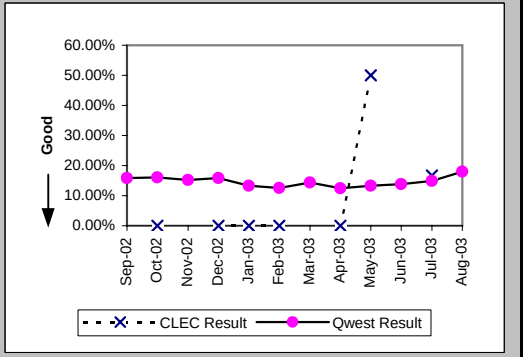
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						97572:56	5127	19:02	17:23			
Oct-02	15:52	2	7:56	1	0	55901:50	4486	12:28	11:34	-0.55	-1.34	No
Nov-02						39832:20	3366	11:50	11:30			
Dec-02	2:02	1	2:02	0	0	53857:52	3832	14:03	13:42	-0.88	-1.53	No
Jan-03	19:22	1	19:22	0	0	37581:03	3342	11:15	11:54	0.67	-0.59	No
Feb-03	15:40	1	15:40	3	0	55325:22	3709	14:55	14:32	0.1	-0.94	No
Mar-03						45607:49	3490	13:04	11:47			
Apr-03	4:31	2	2:15	1	0	33762:26	3149	10:43	10:02	-1.19	-1.72	No
May-03	4:20	2	2:10	0	0	35852:44	3095	11:35	11:12	-1.19	-1.72	No
Jun-03						38381:19	3310	11:36	12:08			
Jul-03	16:50	6	2:48	1	0	78128:28	5512	14:10	12:50	-2.17	-2.32	No
Aug-03						83394:43	5563	14:59	13:17			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

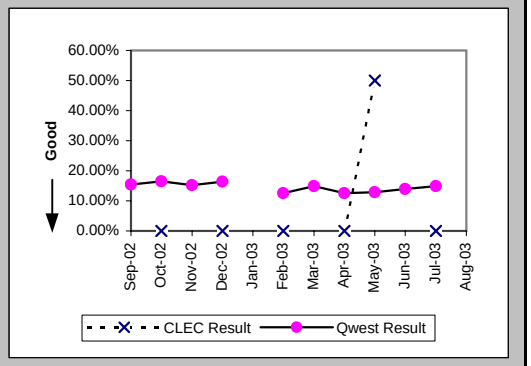
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						827	5225	15.83%	36.50%			
Oct-02	0	2	0.00%	1	0	734	4572	16.05%	36.71%	-0.62	-1.38	No
Nov-02						522	3433	15.21%	35.91%			
Dec-02	0	1	0.00%	0	0	618	3911	15.80%	36.48%	-0.43	-1.26	No
Jan-03	0	1	0.00%	0	0	454	3419	13.28%	33.93%	-0.39	-1.24	No
Feb-03	0	1	0.00%	3	0	475	3782	12.56%	33.14%	-0.38	-1.23	No
Mar-03						516	3582	14.41%	35.11%			
Apr-03	0	2	0.00%	1	0	400	3206	12.48%	33.05%	-0.53	-1.32	No
May-03	1	2	50.00%	0	0	422	3163	13.34%	34.00%	1.11	-0.32	No
Jun-03						472	3405	13.86%	34.55%			
Jul-03	1	6	16.67%	1	0	836	5612	14.90%	35.61%	0.19	-0.88	No
Aug-03						1024	5702	17.96%	38.38%			



Checklist #4 - Unbundled Loop - Analog Repair

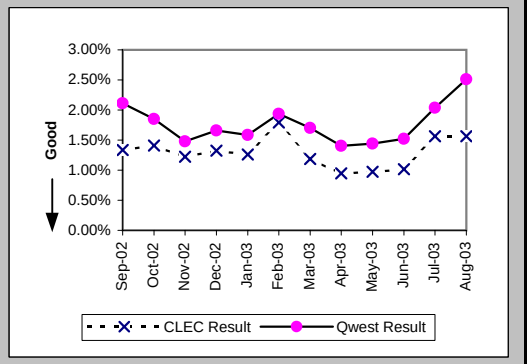
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						651	4215	15.44%	36.14%			
Oct-02	0	1	0.00%	1	0	629	3804	16.54%	37.15%	-0.45	-1.27	No
Nov-02						423	2774	15.25%	35.95%			
Dec-02	0	1	0.00%	0	0	540	3291	16.41%	37.04%	-0.44	-1.27	No
Jan-03												
Feb-03	0	1	0.00%	3	0	391	3117	12.54%	33.12%	-0.38	-1.23	No
Mar-03						446	2989	14.92%	35.63%			
Apr-03	0	2	0.00%	1	0	328	2621	12.51%	33.09%	-0.53	-1.33	No
May-03	1	2	50.00%	0	0	343	2661	12.89%	33.51%	1.13	-0.31	No
Jun-03						390	2808	13.89%	34.58%			
Jul-03	0	1	0.00%	1	0	708	4745	14.92%	35.63%	-0.42	-1.25	No
Aug-03												



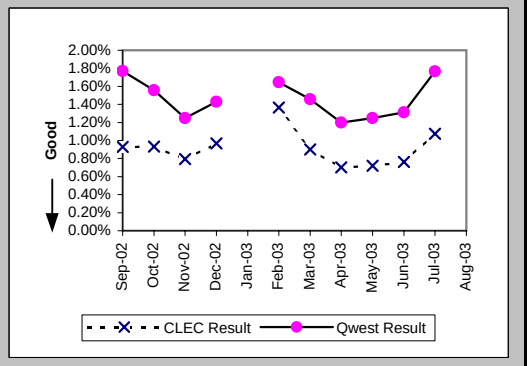
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	353	26484	1.33%	101	0	48588	2302599	2.11%	14.37%	-8.75	-6.32	No
Oct-02	378	26792	1.41%	91	0	42481	2294356	1.85%	13.48%	-5.32	-4.23	No
Nov-02	329	26929	1.22%	85	0	33884	2288756	1.48%	12.08%	-3.5	-3.12	No
Dec-02	366	27672	1.32%	77	0	37910	2281919	1.66%	12.78%	-4.38	-3.66	No
Jan-03	370	29385	1.26%	83	0	36055	2275480	1.58%	12.49%	-4.44	-3.7	No
Feb-03	526	29385	1.79%	101	0	43872	2267021	1.94%	13.78%	-1.8	-2.09	No
Mar-03	356	29988	1.19%	65	0	38305	2251570	1.70%	12.93%	-6.84	-5.16	No
Apr-03	286	30287	0.94%	70	0	31173	2222857	1.40%	11.76%	-6.73	-5.09	No
May-03	298	30640	0.97%	68	0	31813	2203307	1.44%	11.93%	-6.87	-5.18	No
Jun-03	317	31167	1.02%	57	0	33187	2183715	1.52%	12.23%	-7.2	-5.38	No
Jul-03	494	31576	1.56%	61	0	44124	2165734	2.04%	14.13%	-5.91	-4.59	No
Aug-03	495	31643	1.56%	117	0	53927	2147045	2.51%	15.65%	-10.69	-7.5	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

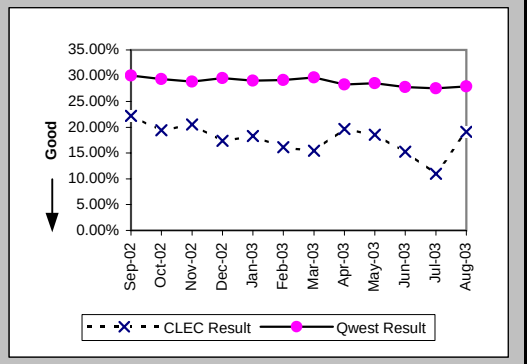
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	246	26484	0.93%	101	0	40742	2302599	1.77%	13.18%	-10.32	-7.27	No
Oct-02	250	26792	0.93%	91	0	35713	2294356	1.56%	12.38%	-8.2	-5.98	No
Nov-02	214	26929	0.79%	85	0	28601	2288756	1.25%	11.11%	-6.68	-5.06	No
Dec-02	268	27672	0.97%	77	0	32572	2281919	1.43%	11.86%	-6.4	-4.89	No
Jan-03												
Feb-03	401	29385	1.36%	101	0	37302	2267021	1.65%	12.72%	-3.76	-3.29	No
Mar-03	270	29988	0.90%	65	0	32846	2251570	1.46%	11.99%	-8.01	-5.87	No
Apr-03	213	30287	0.70%	70	0	26622	2222857	1.20%	10.88%	-7.86	-5.78	No
May-03	221	30640	0.72%	68	0	27527	2203307	1.25%	11.11%	-8.26	-6.02	No
Jun-03	238	31167	0.76%	57	0	28681	2183715	1.31%	11.38%	-8.47	-6.15	No
Jul-03	339	31576	1.07%	61	0	38233	2165734	1.77%	13.17%	-9.27	-6.63	No
Aug-03												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

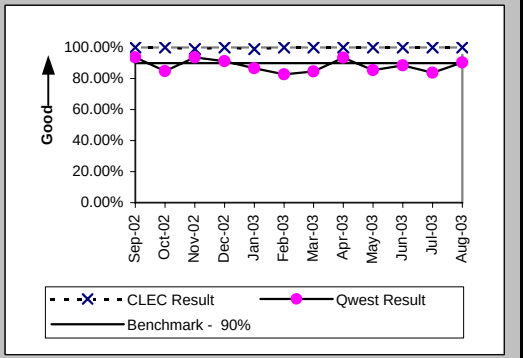
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	101	454	22.25%	0	0	20864	69452	30.04%	45.84%	-3.61	-3.2	No
Oct-02	91	469	19.40%	0	0	17642	60123	29.34%	45.53%	-4.71	-3.86	No
Nov-02	85	414	20.53%	0	0	13735	47619	28.84%	45.30%	-3.72	-3.26	No
Dec-02	77	443	17.38%	0	0	15902	53812	29.55%	45.63%	-5.59	-4.4	No
Jan-03	83	453	18.32%	0	0	14762	50817	29.05%	45.40%	-5.01	-4.04	No
Feb-03	101	627	16.11%	0	0	18055	61927	29.16%	45.45%	-7.15	-5.35	No
Mar-03	65	421	15.44%	0	0	16148	54453	29.65%	45.67%	-6.36	-4.87	No
Apr-03	70	356	19.66%	0	0	12317	43490	28.32%	45.06%	-3.61	-3.2	No
May-03	68	366	18.58%	0	0	12693	44506	28.52%	45.15%	-4.19	-3.55	No
Jun-03	57	374	15.24%	0	0	12784	45971	27.81%	44.81%	-5.4	-4.28	No
Jul-03	61	555	10.99%	0	0	16796	60920	27.57%	44.69%	-8.7	-6.29	No
Aug-03	117	612	19.12%	0	0	20895	74822	27.93%	44.86%	-4.84	-3.94	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

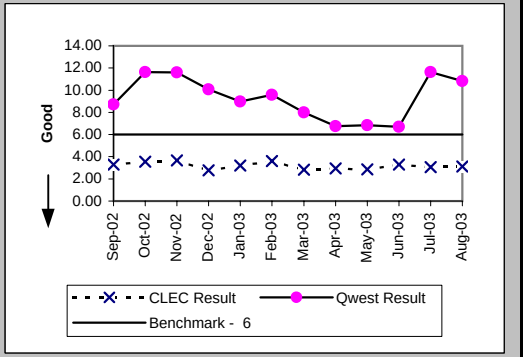
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	125	125	100.00%	0	0	288	308	93.51%	24.64%	-2.48	-2.51	No
Oct-02	95	95	100.00%	0	0	183	216	84.72%	35.98%	-3.45	-3.1	No
Nov-02	91	92	98.91%	0	2	161	172	93.60%	24.47%	-1.68	-2.02	No
Dec-02	103	103	100.00%	0	0	133	146	91.10%	28.48%	-2.43	-2.48	No
Jan-03	100	101	99.01%	0	0	193	223	86.55%	34.12%	-3.05	-2.85	No
Feb-03	108	108	100.00%	0	1	149	180	82.78%	37.76%	-3.75	-3.28	No
Mar-03	119	119	100.00%	0	2	137	162	84.57%	36.13%	-3.54	-3.15	No
Apr-03	77	77	100.00%	0	0	157	168	93.45%	24.74%	-1.92	-2.17	No
May-03	104	104	100.00%	0	0	168	197	85.28%	35.43%	-3.43	-3.08	No
Jun-03	97	97	100.00%	0	1	122	138	88.41%	32.02%	-2.73	-2.66	No
Jul-03	97	97	100.00%	0	0	150	179	83.80%	36.85%	-3.49	-3.12	No
Aug-03	97	97	100.00%	0	0	131	145	90.34%	29.53%	-2.49	-2.52	No



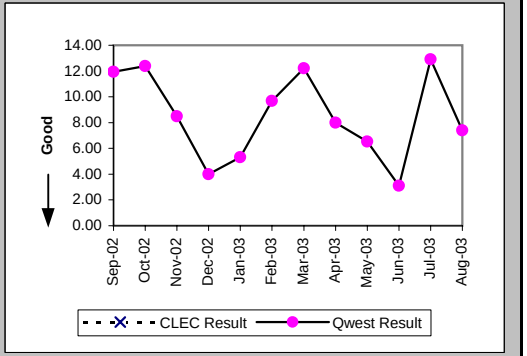
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	407	124	3.28	1	0	2590	297	8.72	7.08	-7.18	-5.37	No
Oct-02	334	94	3.55	1	0	2358	203	11.62	13.28	-4.87	-3.96	No
Nov-02	330	90	3.67	2	2	1889	163	11.59	12.63	-4.78	-3.9	No
Dec-02	259	94	2.76	9	0	1420	141	10.07	7.81	-7.03	-5.28	No
Jan-03	307	96	3.20	5	0	1991	222	8.97	5.84	-8.08	-5.91	No
Feb-03	348	96	3.62	12	1	1706	178	9.58	10.68	-4.41	-3.68	No
Mar-03	324	115	2.82	4	2	1274	159	8.01	9.87	-4.3	-3.61	No
Apr-03	223	76	2.93	1	0	1100	163	6.75	6.96	-3.94	-3.4	No
May-03	294	103	2.85	1	0	1304	191	6.83	5.43	-5.98	-4.64	No
Jun-03	308	94	3.28	3	1	912	136	6.71	4.34	-5.89	-4.58	No
Jul-03	287	94	3.05	3	0	2014	173	11.64	16.50	-4.06	-3.47	No
Aug-03	292	94	3.11	3	0	1569	145	10.82	17.65	-3.3	-3.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

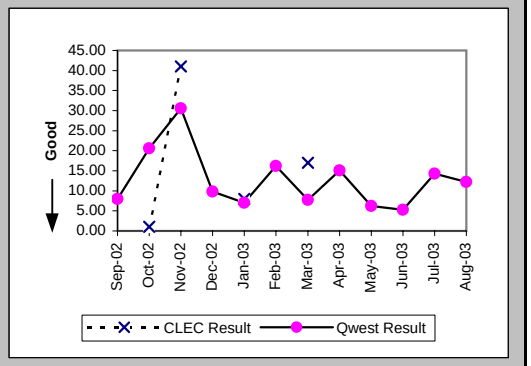
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						239	20	11.95	14.72			
Oct-02						223	18	12.39	20.26			
Nov-02						17	2	8.50	10.61			
Dec-02						16	4	4.00	3.37			
Jan-03						69	13	5.31	5.20			
Feb-03						126	13	9.69	9.21			
Mar-03						220	18	12.22	22.72			
Apr-03						16	2	8.00	9.90			
May-03						98	15	6.53	10.07			
Jun-03						28	9	3.11	2.15			
Jul-03						155	12	12.92	16.42			
Aug-03						37	5	7.40	3.29			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

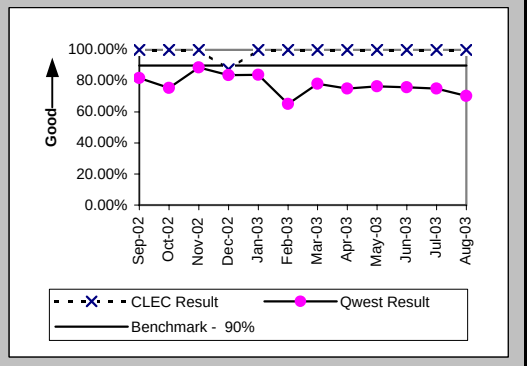
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						24	3	8.00	7.81			
Oct-02	1	1	1.00	0	0	330	16	20.62	30.98	-0.61	-1.37	No
Nov-02	41	1	41.00	0	0	275	9	30.56	30.37	0.27	-0.84	No
Dec-02						88	9	9.78	10.63			
Jan-03	8	1	8.00	0	0	127	18	7.06	7.14	0.36	-0.78	No
Feb-03						340	21	16.19	18.59			
Mar-03	34	2	17.00	0	0	54	7	7.71	8.10	1.11	-0.33	No
Apr-03						136	9	15.11	19.97			
May-03						93	15	6.20	7.77			
Jun-03						42	8	5.25	5.15			
Jul-03						271	19	14.26	24.57			
Aug-03						146	12	12.17	9.39			



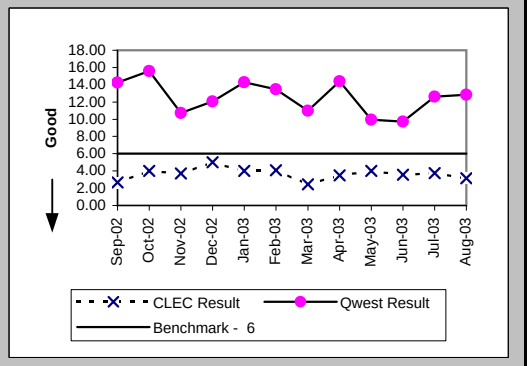
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	10	100.00%	0	0	54	66	81.82%	38.57%	-1.39	-1.84	No
Oct-02	20	20	100.00%	0	0	37	49	75.51%	43.00%	-2.15	-2.3	No
Nov-02	15	15	100.00%	0	0	31	35	88.57%	31.82%	-1.16	-1.71	No
Dec-02	7	8	87.50%	0	0	31	37	83.78%	36.86%	-0.26	-1.16	Yes
Jan-03	21	21	100.00%	0	0	47	56	83.93%	36.73%	-1.71	-2.04	No
Feb-03	13	13	100.00%	0	0	15	23	65.22%	47.63%	-2.1	-2.28	No
Mar-03	11	11	100.00%	0	0	25	32	78.13%	41.34%	-1.51	-1.92	No
Apr-03	10	10	100.00%	0	0	33	44	75.00%	43.30%	-1.65	-2	No
May-03	5	5	100.00%	0	0	39	51	76.47%	42.42%	-1.18	-1.72	No
Jun-03	10	10	100.00%	0	0	22	29	75.86%	42.79%	-1.54	-1.94	No
Jul-03	13	13	100.00%	0	0	30	40	75.00%	43.30%	-1.81	-2.1	No
Aug-03	6	6	100.00%	0	0	19	27	70.37%	45.66%	-1.44	-1.87	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

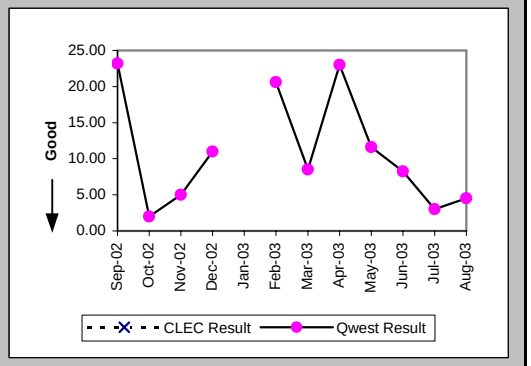
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	24	9	2.67	1	0	999	70	14.27	15.25	-2.15	-2.31	No
Oct-02	76	19	4.00	1	0	749	48	15.60	17.72	-2.42	-2.47	No
Nov-02	52	14	3.71	1	0	364	34	10.71	6.38	-3.45	-3.1	No
Dec-02	35	7	5.00	1	0	458	38	12.05	10.36	-1.65	-2.01	No
Jan-03	64	16	4.00	5	0	700	49	14.29	19.03	-1.88	-2.14	No
Feb-03	45	11	4.09	2	0	337	25	13.48	13.50	-1.92	-2.17	No
Mar-03	27	11	2.45	0	0	340	31	10.97	12.22	-1.99	-2.21	No
Apr-03	28	8	3.50	2	0	605	42	14.40	27.01	-1.05	-1.64	No
May-03	16	4	4.00	1	0	498	50	9.96	10.16	-1.13	-1.69	No
Jun-03	32	9	3.56	1	0	292	30	9.73	11.11	-1.46	-1.89	No
Jul-03	45	12	3.75	1	0	505	40	12.62	14.98	-1.8	-2.09	No
Aug-03	19	6	3.17	0	0	385	30	12.83	20.36	-1.06	-1.65	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

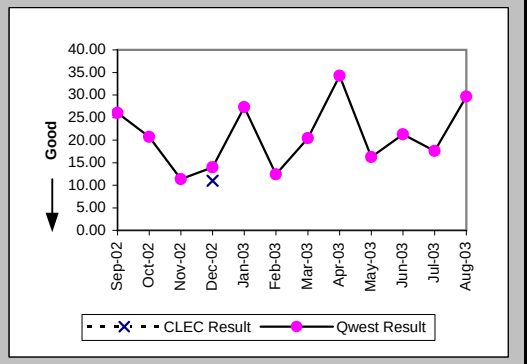
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						278	12	23.17	17.19			
Oct-02						2	1	2.00				
Nov-02						5	1	5.00				
Dec-02						22	2	11.00	1.41			
Jan-03												
Feb-03						103	5	20.60	15.65			
Mar-03						17	2	8.50	9.19			
Apr-03						46	2	23.00	24.04			
May-03						58	5	11.60	4.56			
Jun-03						33	4	8.25	7.54			
Jul-03						6	2	3.00	1.41			
Aug-03						27	6	4.50	5.82			



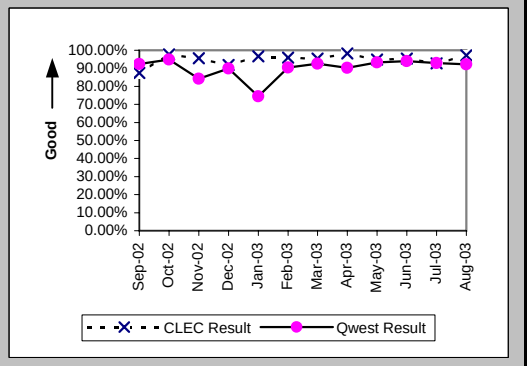
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						78	3	26.00	30.35			
Oct-02						228	11	20.73	27.76			
Nov-02						34	3	11.33	9.61			
Dec-02	11	1	11.00	0	0	56	4	14.00	20.77	-0.13	-1.08	No
Jan-03						246	9	27.33	31.19			
Feb-03						62	5	12.40	12.40			
Mar-03						102	5	20.40	17.50			
Apr-03						308	9	34.22	44.75			
May-03						130	8	16.25	16.22			
Jun-03						85	4	21.25	21.23			
Jul-03						141	8	17.62	18.75			
Aug-03						89	3	29.67	33.65			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

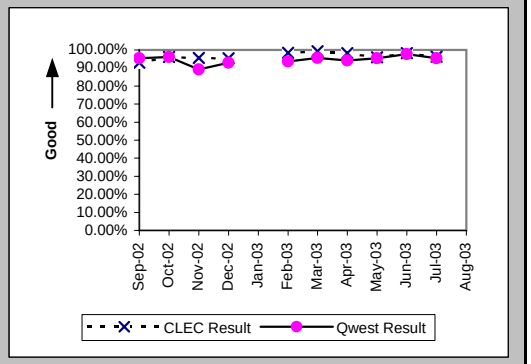
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	98	112	87.50%	0	0	265	287	92.33%	26.60%	1.47	-0.1	No
Oct-02	126	129	97.67%			311	328	94.82%	22.17%	-1.24	-1.75	No
Nov-02	109	114	95.61%			202	240	84.17%	36.51%	-2.76	-2.68	No
Dec-02	101	110	91.82%			177	197	89.85%	30.20%	-0.55	-1.33	No
Jan-03	113	117	96.58%			175	235	74.47%	43.60%	-4.48	-3.72	No
Feb-03	119	124	95.97%			225	249	90.36%	29.51%	-1.73	-2.05	No
Mar-03	123	129	95.35%			188	203	92.61%	26.16%	-0.93	-1.57	No
Apr-03	108	110	98.18%	0	9	186	206	90.29%	29.61%	-2.26	-2.37	No
May-03	93	98	94.90%	0	9	220	236	93.22%	25.14%	-0.56	-1.34	No
Jun-03	103	108	95.37%	0	9	201	214	93.93%	23.89%	-0.51	-1.31	No
Jul-03	101	109	92.66%	0	16	184	198	92.93%	25.63%	0.08	-0.95	No
Aug-03	104	107	97.20%	0	15	187	203	92.12%	26.95%	-1.58	-1.96	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

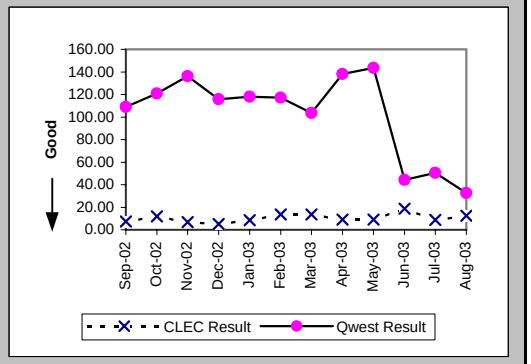
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	104	112	92.86%	0	0	274	287	95.47%	20.80%	1.03	-0.37	No
Oct-02	124	129	96.12%	0	0	315	328	96.04%	19.51%	-0.04	-1.03	No
Nov-02	109	114	95.61%	0	0	214	240	89.17%	31.08%	-1.82	-2.11	No
Dec-02	105	110	95.45%	0	13	183	197	92.89%	25.69%	-0.84	-1.51	No
Jan-03												
Feb-03	122	124	98.39%	0	0	233	249	93.57%	24.52%	-1.79	-2.09	No
Mar-03	128	129	99.22%	0	12	194	203	95.57%	20.58%	-1.58	-1.96	No
Apr-03	108	110	98.18%	0	9	194	206	94.17%	23.42%	-1.45	-1.88	No
May-03	94	98	95.92%	0	9	225	236	95.34%	21.08%	-0.23	-1.14	No
Jun-03	106	108	98.15%	0	9	209	214	97.66%	15.11%	-0.27	-1.17	No
Jul-03	105	109	96.33%	0	16	189	198	95.45%	20.83%	-0.35	-1.21	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

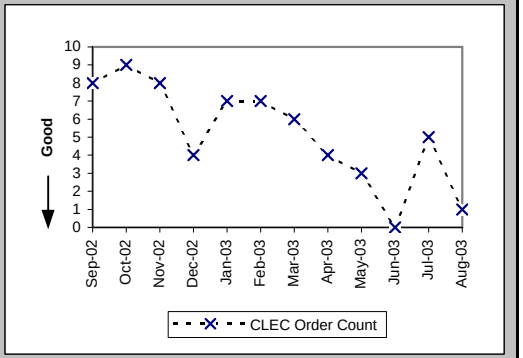
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	59	8	7.38	0	0	10137	93	109.00	100.05	-2.76	-2.68	No
Oct-02	108	9	12.00	0	0	10149	84	120.82	104.30	-2.97	-2.81	No
Nov-02	60	9	6.67	0	0	10905	80	136.31	108.12	-3.41	-3.07	No
Dec-02	20	4	5.00	0	0	8332	72	115.72	112.96	-1.91	-2.16	No
Jan-03	60	7	8.57	0	0	7427	63	117.89	123.86	-2.22	-2.35	No
Feb-03	96	7	13.71	0	0	6211	53	117.19	131.18	-1.96	-2.19	No
Mar-03	81	6	13.50	0	0	4458	43	103.67	142.35	-1.45	-1.88	No
Apr-03	36	4	9.00	0	0	4558	33	138.12	158.67	-1.54	-1.93	No
May-03	27	3	9.00	0	0	4596	32	143.62	167.28	-1.33	-1.81	No
Jun-03	56	3	18.67	0	0	1769	40	44.22	76.65	-0.56	-1.34	No
Jul-03	52	6	8.67	0	0	1871	37	50.57	86.04	-1.11	-1.67	No
Aug-03	25	2	12.50	0	0	589	18	32.72	48.63	-0.56	-1.34	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

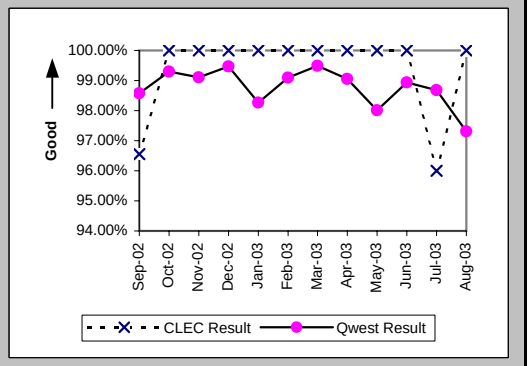
Date	CLEC Order Count
Sep-02	8
Oct-02	9
Nov-02	8
Dec-02	4
Jan-03	7
Feb-03	7
Mar-03	6
Apr-03	4
May-03	3
Jun-03	0
Jul-03	5
Aug-03	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

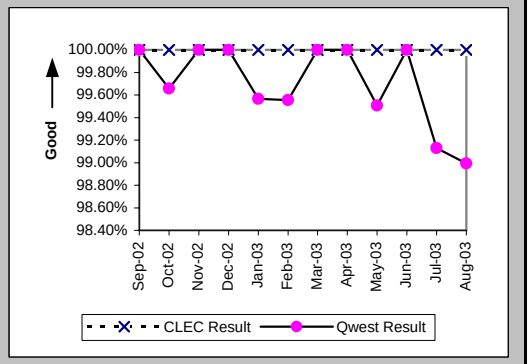
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	28	29	96.55%	4	0	276	280	98.57%	11.87%	0.72	-0.56	No
Oct-02	17	17	100.00%	1	0	285	287	99.30%	8.32%	-0.34	-1.2	No
Nov-02	16	16	100.00%	2	0	221	223	99.10%	9.43%	-0.37	-1.22	No
Dec-02	9	9	100.00%	0	0	187	188	99.47%	7.27%	-0.21	-1.13	No
Jan-03	19	19	100.00%	3	0	226	230	98.26%	13.07%	-0.56	-1.34	No
Feb-03	12	12	100.00%	3	0	220	222	99.10%	9.45%	-0.32	-1.2	No
Mar-03	17	17	100.00%	1	0	194	195	99.49%	7.14%	-0.28	-1.17	No
Apr-03	9	9	100.00%	2	0	210	212	99.06%	9.67%	-0.29	-1.17	No
May-03	18	18	100.00%	2	0	197	201	98.01%	13.97%	-0.58	-1.35	No
Jun-03	14	14	100.00%	3	0	186	188	98.94%	10.26%	-0.37	-1.23	No
Jul-03	24	25	96.00%	1	0	224	227	98.68%	11.42%	0.85	-0.48	No
Aug-03	28	28	100.00%	7	0	289	297	97.31%	16.19%	-0.84	-1.51	No



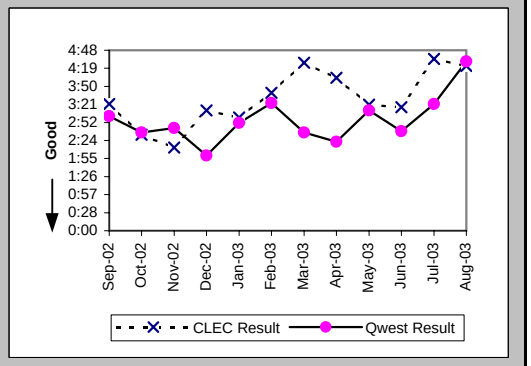
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	32	32	100.00%	4	0	283	283	100.00%	N/A	N/A	N/A	
Oct-02	23	23	100.00%	1	0	290	291	99.66%	5.85%	-0.27	-1.16	No
Nov-02	19	19	100.00%	2	0	224	224	100.00%	N/A	N/A	N/A	
Dec-02	13	13	100.00%	0	0	188	188	100.00%	N/A	N/A	N/A	
Jan-03	26	26	100.00%	3	0	230	231	99.57%	6.57%	-0.32	-1.19	No
Feb-03	21	21	100.00%	3	0	223	224	99.55%	6.67%	-0.29	-1.18	No
Mar-03	22	22	100.00%	1	0	195	195	100.00%	N/A	N/A	N/A	
Apr-03	14	14	100.00%	2	0	213	213	100.00%	N/A	N/A	N/A	
May-03	25	25	100.00%	2	0	201	202	99.51%	7.02%	-0.33	-1.2	No
Jun-03	19	19	100.00%	3	0	191	191	100.00%	N/A	N/A	N/A	
Jul-03	35	35	100.00%	1	0	228	230	99.13%	9.28%	-0.52	-1.31	No
Aug-03	38	38	100.00%	7	0	295	298	98.99%	9.98%	-0.59	-1.36	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

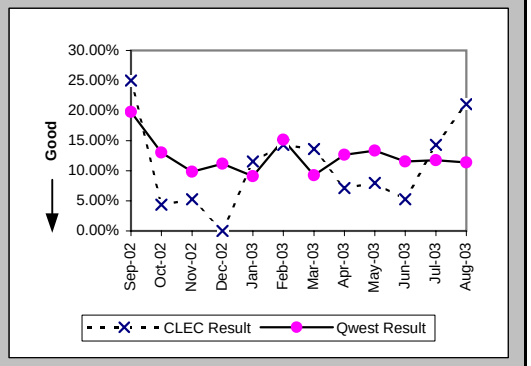
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	108:00	32	3:22	4	0	862:33	283	3:03	5:35	0.44	-0.73	No
Oct-02	58:31	23	2:33	1	0	763:18	291	2:37	5:36	-0.06	-1.04	No
Nov-02	42:05	19	2:13	2	0	612:06	224	2:44	4:51	-0.45	-1.27	No
Dec-02	41:30	13	3:12	0	0	375:37	188	2:00	2:57	1.36	-0.17	No
Jan-03	78:26	26	3:01	3	0	663:14	231	2:52	6:01	0.41	-0.75	No
Feb-03	77:07	21	3:40	3	0	760:08	224	3:24	6:10	0.42	-0.75	No
Mar-03	98:07	22	4:28	1	0	511:33	195	2:37	3:59	1.65	0.01	Yes
Apr-03	57:00	14	4:04	2	0	505:08	213	2:22	3:53	1.3	-0.21	No
May-03	83:53	25	3:21	2	0	646:46	202	3:12	5:38	0.38	-0.77	No
Jun-03	62:31	19	3:17	3	0	506:24	191	2:39	4:28	0.71	-0.57	No
Jul-03	159:37	35	4:34	1	0	774:01	230	3:22	8:26	0.72	-0.56	No
Aug-03	166:29	38	4:23	7	0	1343:12	298	4:30	9:55	-0.07	-1.04	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

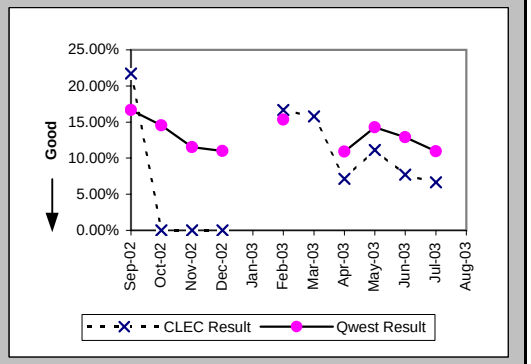
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	32	25.00%	4	0	56	283	19.79%	39.84%	0.7	-0.58	No
Oct-02	1	23	4.35%	1	0	38	291	13.06%	33.69%	-1.19	-1.73	No
Nov-02	1	19	5.26%	2	0	22	224	9.82%	29.76%	-0.64	-1.39	No
Dec-02	0	13	0.00%	0	0	21	188	11.17%	31.50%	-1.24	-1.75	No
Jan-03	3	26	11.54%	3	0	21	231	9.09%	28.75%	0.44	-0.74	No
Feb-03	3	21	14.29%	3	0	34	224	15.18%	35.88%	-0.11	-1.07	No
Mar-03	3	22	13.64%	1	0	18	195	9.23%	28.95%	0.67	-0.59	No
Apr-03	1	14	7.14%	2	0	27	213	12.68%	33.27%	-0.6	-1.37	No
May-03	2	25	8.00%	2	0	27	202	13.37%	34.03%	-0.74	-1.45	No
Jun-03	1	19	5.26%	3	0	22	191	11.52%	31.92%	-0.81	-1.5	No
Jul-03	5	35	14.29%	1	0	27	230	11.74%	32.19%	0.45	-0.73	No
Aug-03	8	38	21.05%	7	0	34	298	11.41%	31.79%	1.6	-0.03	No



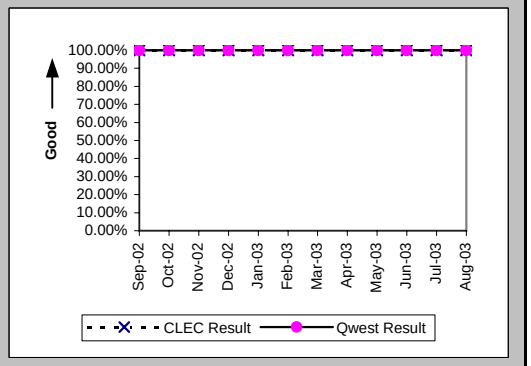
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	23	21.74%	4	0	31	186	16.67%	37.27%	0.61	-0.63	No
Oct-02	0	18	0.00%	1	0	23	158	14.56%	35.27%	-1.66	-2.01	No
Nov-02	0	17	0.00%	2	0	15	130	11.54%	31.95%	-1.4	-1.85	No
Dec-02	0	10	0.00%	0	0	11	100	11.00%	31.29%	-1.06	-1.64	No
Jan-03												
Feb-03	3	18	16.67%	3	0	21	137	15.33%	36.03%	0.18	-0.89	No
Mar-03	3	19	15.79%	1	0							
Apr-03	1	14	7.14%	2	0	13	119	10.92%	31.19%	-0.43	-1.26	No
May-03	2	18	11.11%	2	0	18	126	14.29%	34.99%	-0.36	-1.22	No
Jun-03	1	13	7.69%	3	0	12	93	12.90%	33.52%	-0.52	-1.32	No
Jul-03	2	30	6.67%	1	0	15	137	10.95%	31.23%	-0.68	-1.41	No
Aug-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

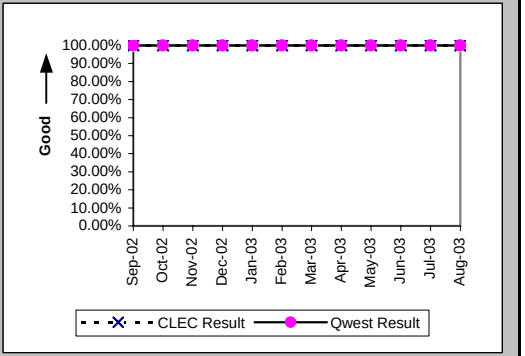
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	7	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Dec-02	2	2	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-03	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Apr-03	1	1	100.00%	1	0	25	25	100.00%	N/A	N/A	N/A	
May-03	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Jun-03	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jul-03	6	6	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Aug-03	2	2	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

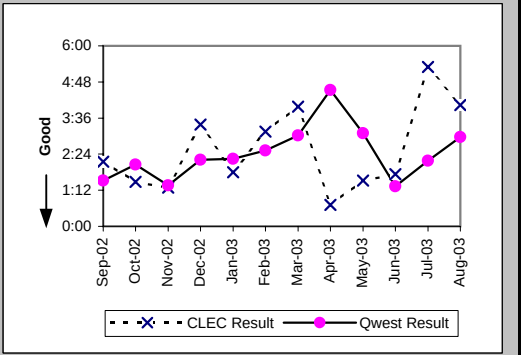
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	7	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02	2	2	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Dec-02	2	2	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-03	1	1	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Apr-03	1	1	100.00%	1	0	25	25	100.00%	N/A	N/A	N/A	
May-03	2	2	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Jun-03	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jul-03	6	6	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Aug-03	2	2	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	



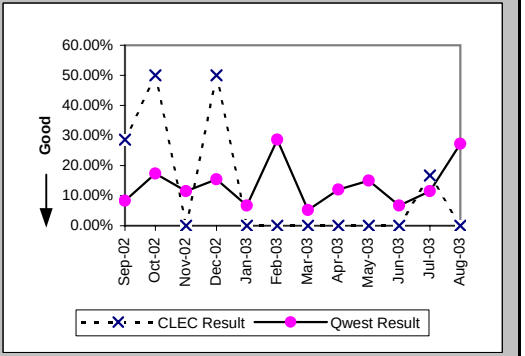
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	15:00	7	2:09	0	0	18:11	12	1:31	2:15	0.45	-0.73	No
Oct-02	2:58	2	1:29	0	0	47:20	23	2:03	3:57	-0.2	-1.12	No
Nov-02	3:51	3	1:17	1	0	35:41	26	1:22	2:05	-0.07	-1.04	No
Dec-02	6:46	2	3:23	1	0	28:47	13	2:13	2:36	0.67	-0.59	No
Jan-03	1:48	1	1:48	1	0	67:26	30	2:15	3:15	-0.14	-1.08	No
Feb-03	6:18	2	3:09	0	0	35:17	14	2:31	2:34	0.54	-0.67	No
Mar-03	3:59	1	3:59	0	0	57:17	19	3:01	2:23	0.27	-0.84	No
Apr-03	0:43	1	0:43	1	0	113:08	25	4:32	4:38	-0.81	-1.49	No
May-03	3:03	2	1:31	0	0	62:05	20	3:06	4:29	-0.47	-1.29	No
Jun-03	3:28	2	1:44	0	0	19:59	15	1:20	1:01	0.77	-0.53	No
Jul-03	31:48	6	5:18	2	0	56:46	26	2:11	2:53	1.7	0.03	Yes
Aug-03	8:05	2	4:02	0	0	65:23	22	2:58	4:58	0.7	-0.58	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

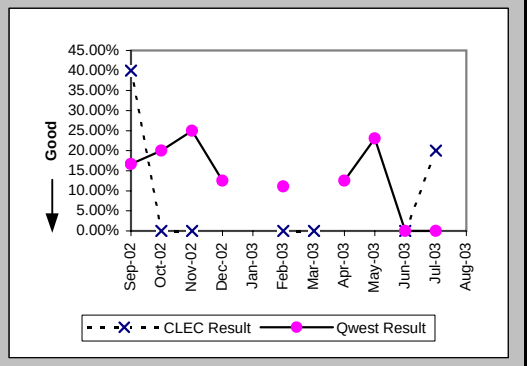
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	7	28.57%	0	0	1	12	8.33%	27.64%	1.02	-0.38	No
Oct-02	1	2	50.00%	0	0	4	23	17.39%	37.90%	0.84	-0.49	No
Nov-02	0	3	0.00%	1	0	3	26	11.54%	31.95%	-0.59	-1.36	No
Dec-02	1	2	50.00%	1	0	2	13	15.38%	36.08%	0.84	-0.49	No
Jan-03	0	1	0.00%	1	0	2	30	6.67%	24.94%	-0.26	-1.16	No
Feb-03	0	2	0.00%	0	0	4	14	28.57%	45.18%	-0.84	-1.51	No
Mar-03	0	1	0.00%	0	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Apr-03	0	1	0.00%	1	0	3	25	12.00%	32.50%	-0.36	-1.22	No
May-03	0	2	0.00%	0	0	3	20	15.00%	35.71%	-0.57	-1.34	No
Jun-03	0	2	0.00%	0	0	1	15	6.67%	24.94%	-0.36	-1.22	No
Jul-03	1	6	16.67%	2	0	3	26	11.54%	31.95%	0.28	-0.83	No
Aug-03	0	2	0.00%	0	0	6	22	27.27%	44.54%	-0.83	-1.5	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

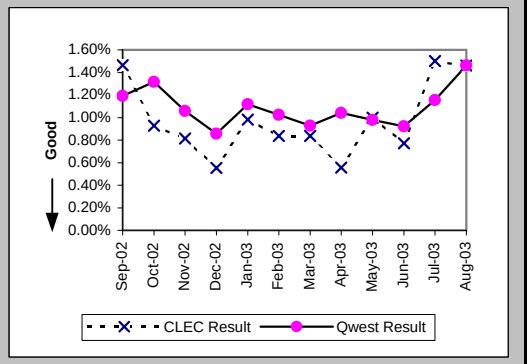
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	5	40.00%	0	0	1	6	16.67%	37.27%	0.7	-0.58	No
Oct-02	0	1	0.00%	0	0	2	10	20.00%	40.00%	-0.48	-1.29	No
Nov-02	0	1	0.00%	1	0	3	12	25.00%	43.30%	-0.55	-1.34	No
Dec-02						1	8	12.50%	33.07%			
Jan-03												
Feb-03	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No
Mar-03	0	1	0.00%	0	0							
Apr-03						2	16	12.50%	33.07%			
May-03						3	13	23.08%	42.13%			
Jun-03	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Jul-03	1	5	20.00%	2	0	0	14	0.00%	N/A	N/A	-0.3	No
Aug-03												



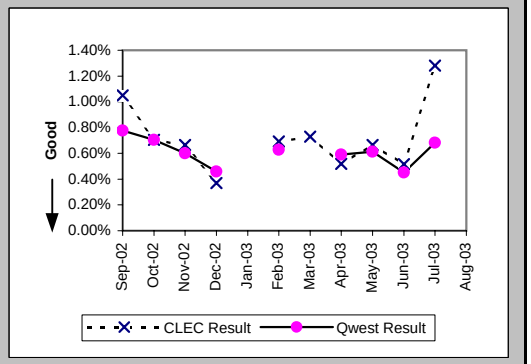
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	39	2664	1.46%	4	0	295	24731	1.19%	10.86%	1.22	-0.26	No
Oct-02	25	2693	0.93%	1	0	314	23837	1.32%	11.40%	-1.68	-2.02	No
Nov-02	22	2702	0.81%	3	0	250	23633	1.06%	10.23%	-1.17	-1.71	No
Dec-02	15	2711	0.55%	1	0	201	23490	0.86%	9.21%	-1.62	-1.98	No
Jan-03	27	2748	0.98%	4	0	261	23336	1.12%	10.52%	-0.64	-1.39	No
Feb-03	23	2748	0.84%	3	0	238	23262	1.02%	10.06%	-0.92	-1.56	No
Mar-03	23	2744	0.84%	1	0	214	23058	0.93%	9.59%	-0.46	-1.28	No
Apr-03	15	2703	0.55%	3	0	238	22883	1.04%	10.15%	-2.35	-2.43	No
May-03	27	2707	1.00%	2	0	222	22681	0.98%	9.84%	0.09	-0.94	No
Jun-03	21	2717	0.77%	3	0	206	22351	0.92%	9.56%	-0.77	-1.47	No
Jul-03	41	2734	1.50%	3	0	256	22156	1.16%	10.69%	1.59	-0.03	No
Aug-03	40	2740	1.46%	7	0	320	21907	1.46%	12.00%	0	-1	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

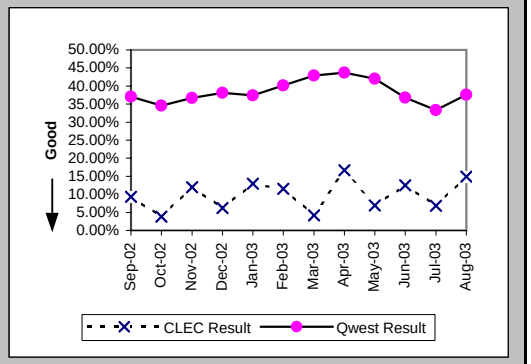
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	28	2664	1.05%	4	0	192	24731	0.78%	8.78%	1.53	-0.07	No
Oct-02	19	2693	0.71%	1	0	168	23837	0.70%	8.37%	0	-1	No
Nov-02	18	2702	0.67%	3	0	142	23633	0.60%	7.73%	0.42	-0.75	No
Dec-02	10	2711	0.37%	1	0	108	23490	0.46%	6.77%	-0.66	-1.4	No
Jan-03												
Feb-03	19	2748	0.69%	3	0	146	23262	0.63%	7.90%	0.4	-0.76	No
Mar-03	20	2744	0.73%	1	0							
Apr-03	14	2703	0.52%	3	0	135	22883	0.59%	7.66%	-0.46	-1.28	No
May-03	18	2707	0.66%	2	0	139	22681	0.61%	7.80%	0.33	-0.8	No
Jun-03	14	2717	0.52%	3	0	101	22351	0.45%	6.71%	0.47	-0.72	No
Jul-03	35	2734	1.28%	3	0	151	22156	0.68%	8.23%	3.59	1.18	Yes
Aug-03												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

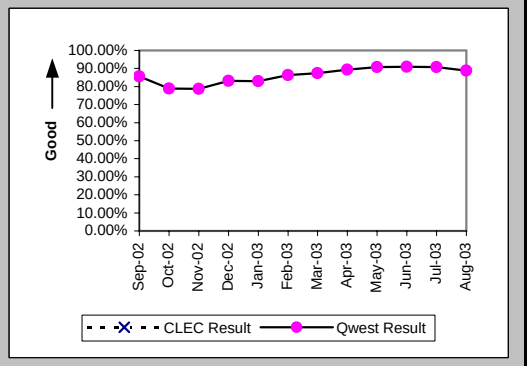
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	43	9.30%	0	0	174	469	37.10%	48.31%	-3.61	-3.2	No
Oct-02	1	26	3.85%	0	0	166	480	34.58%	47.56%	-3.21	-2.95	No
Nov-02	3	25	12.00%	0	0	145	395	36.71%	48.20%	-2.49	-2.51	No
Dec-02	1	16	6.25%	0	0	124	325	38.15%	48.58%	-2.56	-2.56	No
Jan-03	4	31	12.90%	0	0	156	417	37.41%	48.39%	-2.72	-2.65	No
Feb-03	3	26	11.54%	0	0	160	398	40.20%	49.03%	-2.89	-2.76	No
Mar-03	1	24	4.17%	0	0	161	375	42.93%	49.50%	-3.72	-3.26	No
Apr-03	3	18	16.67%	0	0	185	423	43.74%	49.61%	-2.27	-2.38	No
May-03	2	29	6.90%	0	0	161	383	42.04%	49.36%	-3.7	-3.25	No
Jun-03	3	24	12.50%	0	0	120	326	36.81%	48.23%	-2.38	-2.45	No
Jul-03	3	44	6.82%	0	0	128	384	33.33%	47.14%	-3.53	-3.15	No
Aug-03	7	47	14.89%	0	0	193	513	37.62%	48.44%	-3.08	-2.87	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

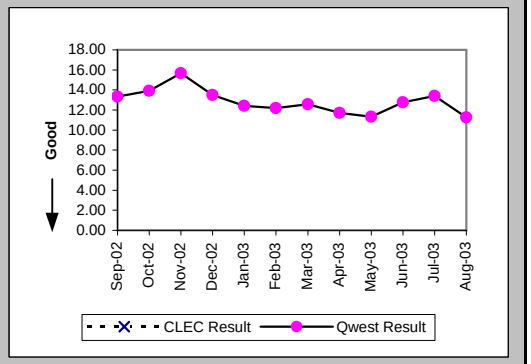
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						724	845	85.68%	35.03%			
Oct-02						753	954	78.93%	40.78%			
Nov-02						585	743	78.73%	40.92%			
Dec-02						616	741	83.13%	37.45%			
Jan-03						685	826	82.93%	37.62%			
Feb-03						662	766	86.42%	34.25%			
Mar-03						760	870	87.36%	33.23%			
Apr-03						735	823	89.31%	30.90%			
May-03						766	843	90.87%	28.81%			
Jun-03						827	910	90.88%	28.79%			
Jul-03						860	948	90.72%	29.02%			
Aug-03						953	1073	88.82%	31.52%			



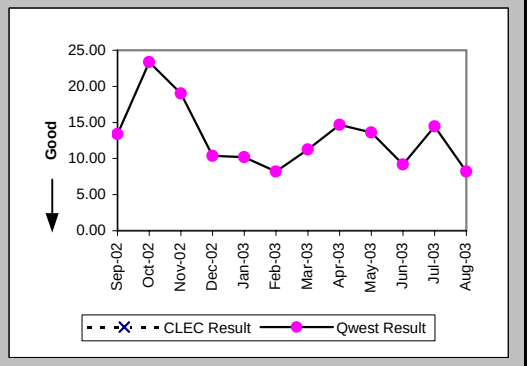
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12790	958	13.35	8.82			
Oct-02						14472	1040	13.92	9.44			
Nov-02						12153	775	15.68	15.02			
Dec-02						10403	771	13.49	10.42			
Jan-03						10647	857	12.42	7.90			
Feb-03						9791	803	12.19	7.93			
Mar-03						11298	898	12.58	9.03			
Apr-03						9984	852	11.72	7.74			
May-03						9817	866	11.34	8.24			
Jun-03						11860	929	12.77	7.80			
Jul-03						13058	974	13.41	9.64			
Aug-03						12274	1088	11.28	8.45			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

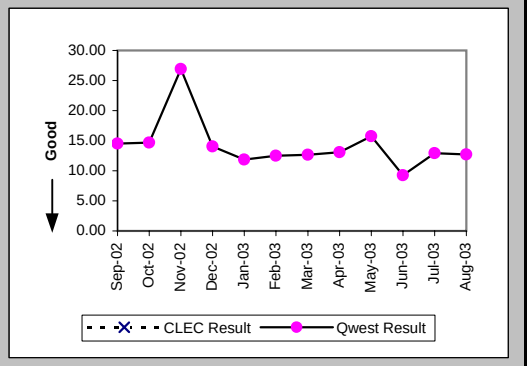
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1350	101	13.37	11.34			
Oct-02						1471	63	23.35	54.80			
Nov-02						817	43	19.00	42.82			
Dec-02						322	31	10.39	12.70			
Jan-03						255	25	10.20	8.79			
Feb-03						270	33	8.18	10.42			
Mar-03						529	47	11.26	17.98			
Apr-03						411	28	14.68	12.77			
May-03						340	25	13.60	19.93			
Jun-03						303	33	9.18	14.63			
Jul-03						419	29	14.45	11.40			
Aug-03						222	27	8.22	7.08			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

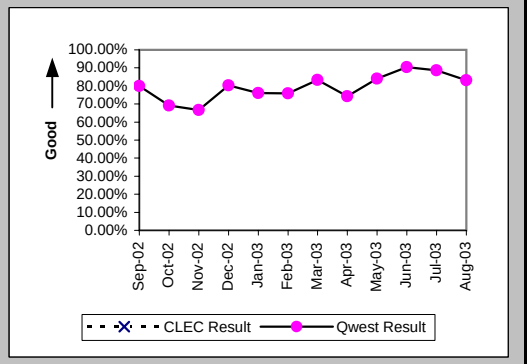
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						727	50	14.54	18.71			
Oct-02						2274	155	14.67	30.22			
Nov-02						3417	127	26.91	53.91			
Dec-02						1418	101	14.04	15.23			
Jan-03						1468	124	11.84	10.62			
Feb-03						998	80	12.48	12.73			
Mar-03						1075	85	12.65	13.85			
Apr-03						970	74	13.11	16.34			
May-03						899	57	15.77	20.87			
Jun-03						510	55	9.27	8.24			
Jul-03						867	67	12.94	12.36			
Aug-03						1270	100	12.70	16.69			



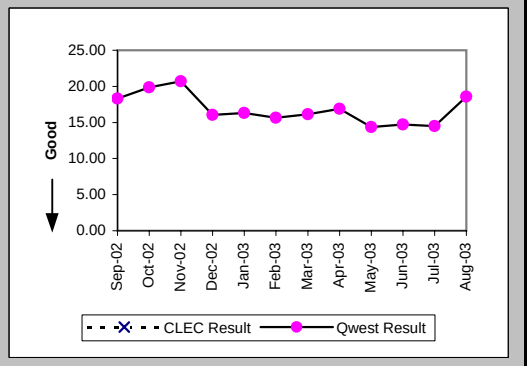
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						176	220	80.00%	40.00%			
Oct-02						200	289	69.20%	46.16%			
Nov-02						132	198	66.67%	47.14%			
Dec-02						175	218	80.28%	39.79%			
Jan-03						159	209	76.08%	42.66%			
Feb-03						158	208	75.96%	42.73%			
Mar-03						195	234	83.33%	37.27%			
Apr-03						170	229	74.24%	43.73%			
May-03						205	244	84.02%	36.65%			
Jun-03						263	291	90.38%	29.49%			
Jul-03						204	230	88.70%	31.66%			
Aug-03						231	278	83.09%	37.48%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

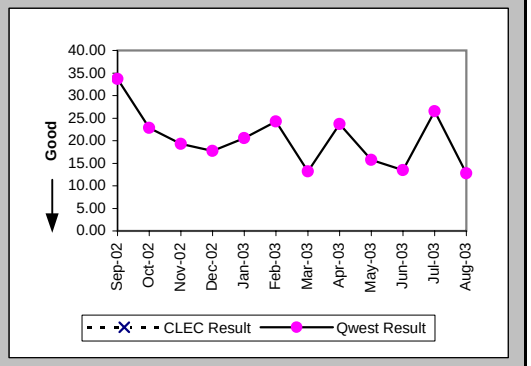
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5020	274	18.32	35.60			
Oct-02						6117	308	19.86	18.38			
Nov-02						4385	212	20.68	28.72			
Dec-02						3640	227	16.04	12.20			
Jan-03						3732	229	16.30	21.04			
Feb-03						3160	202	15.64	14.63			
Mar-03						4066	252	16.13	11.37			
Apr-03						3990	236	16.91	18.11			
May-03						3691	257	14.36	14.99			
Jun-03						4376	297	14.73	11.34			
Jul-03						3583	247	14.51	10.29			
Aug-03						5441	293	18.57	16.03			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

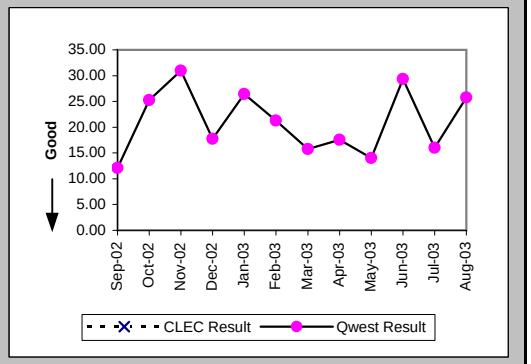
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1617	48	33.69	78.80			
Oct-02						525	23	22.83	21.17			
Nov-02						713	37	19.27	24.49			
Dec-02						461	26	17.73	14.72			
Jan-03						309	15	20.60	42.57			
Feb-03						388	16	24.25	22.42			
Mar-03						224	17	13.18	13.68			
Apr-03						568	24	23.67	33.31			
May-03						331	21	15.76	33.35			
Jun-03						229	17	13.47	15.03			
Jul-03						451	17	26.53	37.31			
Aug-03						344	27	12.74	17.75			



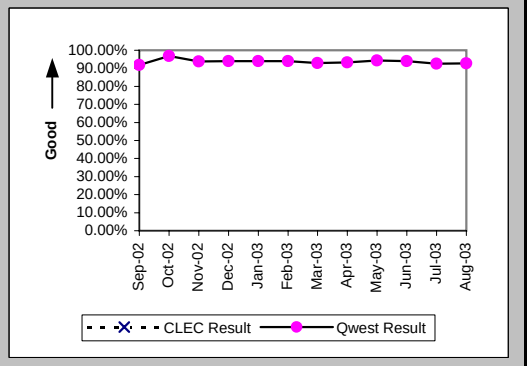
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						206	17	12.12	9.75			
Oct-02						1844	73	25.26	21.81			
Nov-02						1176	38	30.95	51.92			
Dec-02						462	26	17.77	15.47			
Jan-03						1084	41	26.44	33.04			
Feb-03						787	37	21.27	17.50			
Mar-03						489	31	15.77	18.71			
Apr-03						702	40	17.55	21.04			
May-03						323	23	14.04	17.59			
Jun-03						411	14	29.36	21.90			
Jul-03						224	14	16.00	13.35			
Aug-03						567	22	25.77	35.50			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

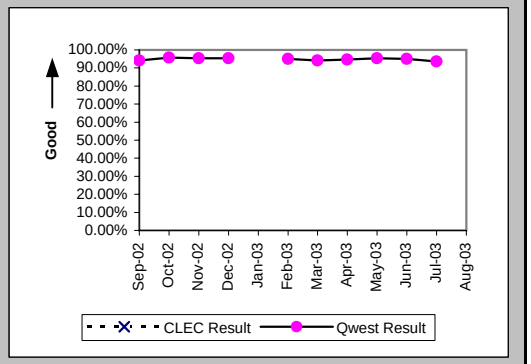
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1094	1191	91.86%	27.35%			
Oct-02						1282	1324	96.83%	17.53%			
Nov-02						1121	1195	93.81%	24.10%			
Dec-02						953	1015	93.89%	23.95%			
Jan-03						1000	1064	93.99%	23.78%			
Feb-03						1001	1065	93.99%	23.77%			
Mar-03						1023	1102	92.83%	25.80%			
Apr-03						1065	1143	93.18%	25.22%			
May-03						1055	1118	94.36%	23.06%			
Jun-03						1119	1191	93.95%	23.83%			
Jul-03						1151	1243	92.60%	26.18%			
Aug-03						1222	1319	92.65%	26.10%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

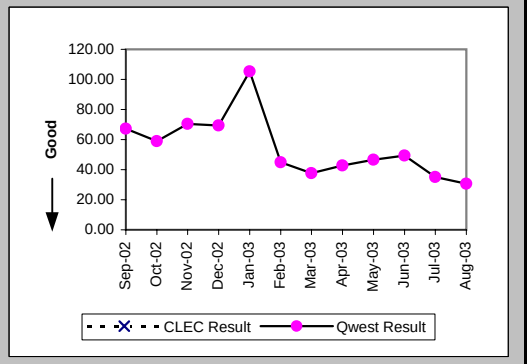
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1122	1191	94.21%	23.36%			
Oct-02						1268	1324	95.77%	20.13%			
Nov-02						1139	1195	95.31%	21.13%			
Dec-02						968	1015	95.37%	21.01%			
Jan-03												
Feb-03						1013	1065	95.12%	21.55%			
Mar-03						1038	1102	94.19%	23.39%			
Apr-03						1082	1143	94.66%	22.48%			
May-03						1066	1118	95.35%	21.06%			
Jun-03						1131	1191	94.96%	21.87%			
Jul-03						1164	1243	93.64%	24.40%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

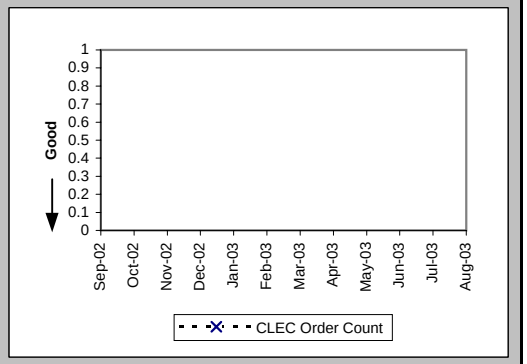
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						19946	297	67.16	107.82			
Oct-02						16397	278	58.98	104.96			
Nov-02						16361	232	70.52	116.42			
Dec-02						17278	249	69.39	110.64			
Jan-03						12416	118	105.22	137.47			
Feb-03						5487	122	44.98	105.08			
Mar-03						4645	123	37.76	98.94			
Apr-03						5079	119	42.68	103.91			
May-03						5401	116	46.56	109.66			
Jun-03						4935	100	49.35	114.38			
Jul-03						6099	174	35.05	92.73			
Aug-03						5678	185	30.69	88.84			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

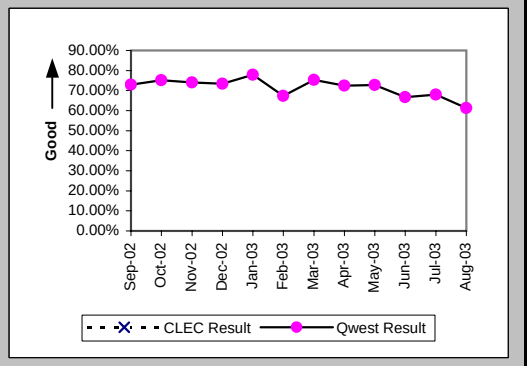
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

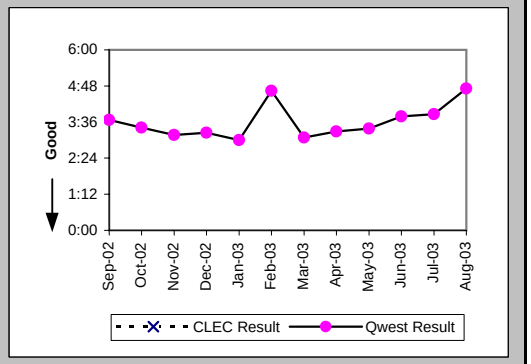
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						729	999	72.97%	44.41%			
Oct-02						743	989	75.13%	43.23%			
Nov-02						582	786	74.05%	43.84%			
Dec-02						602	821	73.33%	44.23%			
Jan-03						631	811	77.81%	41.56%			
Feb-03						699	1039	67.28%	46.92%			
Mar-03						640	849	75.38%	43.08%			
Apr-03						572	790	72.41%	44.70%			
May-03						588	808	72.77%	44.51%			
Jun-03						616	923	66.74%	47.11%			
Jul-03						835	1229	67.94%	46.67%			
Aug-03						874	1427	61.25%	48.72%			



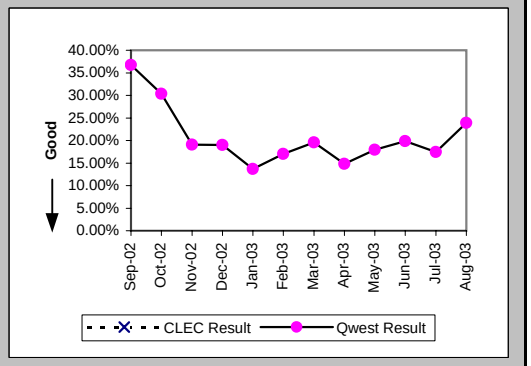
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3657:32	999	3:40	4:28			
Oct-02						3382:55	989	3:25	3:52			
Nov-02						2493:01	786	3:10	3:17			
Dec-02						2665:27	821	3:15	3:20			
Jan-03						2431:42	811	3:00	3:18			
Feb-03						4817:49	1039	4:38	6:12			
Mar-03						2615:22	849	3:05	3:01			
Apr-03						2593:17	790	3:17	3:20			
May-03						2727:15	808	3:23	3:14			
Jun-03						3491:20	923	3:47	4:17			
Jul-03						4748:30	1229	3:52	4:15			
Aug-03						6734:26	1427	4:43	5:25			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

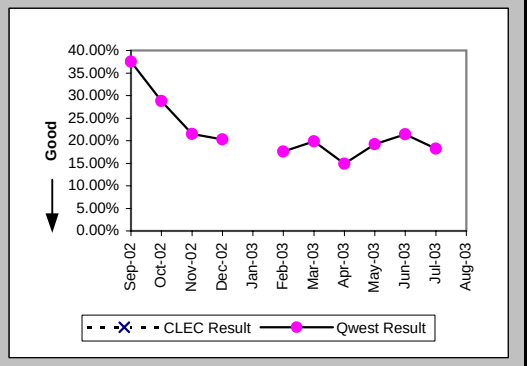
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						367	999	36.74%	48.21%			
Oct-02						300	989	30.33%	45.97%			
Nov-02						150	786	19.08%	39.30%			
Dec-02						156	821	19.00%	39.23%			
Jan-03						111	811	13.69%	34.37%			
Feb-03						177	1039	17.04%	37.59%			
Mar-03						166	849	19.55%	39.66%			
Apr-03						117	790	14.81%	35.52%			
May-03						145	808	17.95%	38.37%			
Jun-03						183	923	19.83%	39.87%			
Jul-03						214	1229	17.41%	37.92%			
Aug-03						341	1427	23.90%	42.65%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

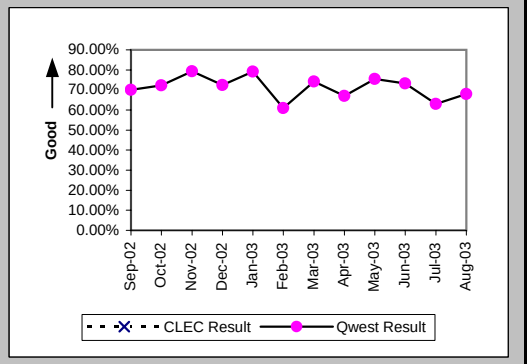
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						288	767	37.55%	48.42%			
Oct-02						231	802	28.80%	45.28%			
Nov-02						132	614	21.50%	41.08%			
Dec-02						134	661	20.27%	40.20%			
Jan-03												
Feb-03						154	877	17.56%	38.05%			
Mar-03						135	680	19.85%	39.89%			
Apr-03						93	623	14.93%	35.64%			
May-03						127	661	19.21%	39.40%			
Jun-03						157	733	21.42%	41.03%			
Jul-03						179	982	18.23%	38.61%			
Aug-03												



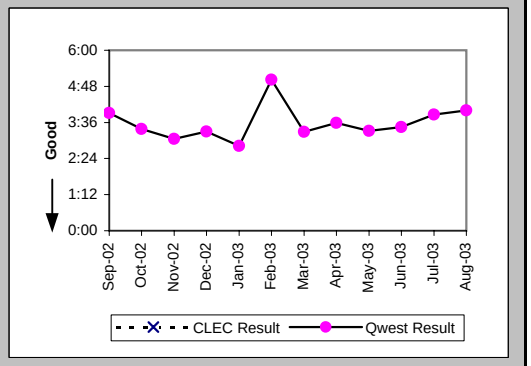
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						324	463	69.98%	45.84%			
Oct-02						271	375	72.27%	44.77%			
Nov-02						222	280	79.29%	40.53%			
Dec-02						216	298	72.48%	44.66%			
Jan-03						335	423	79.20%	40.59%			
Feb-03						224	367	61.04%	48.77%			
Mar-03						215	290	74.14%	43.79%			
Apr-03						267	398	67.09%	46.99%			
May-03						224	297	75.42%	43.06%			
Jun-03						232	317	73.19%	44.30%			
Jul-03						294	467	62.96%	48.29%			
Aug-03						342	503	67.99%	46.65%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

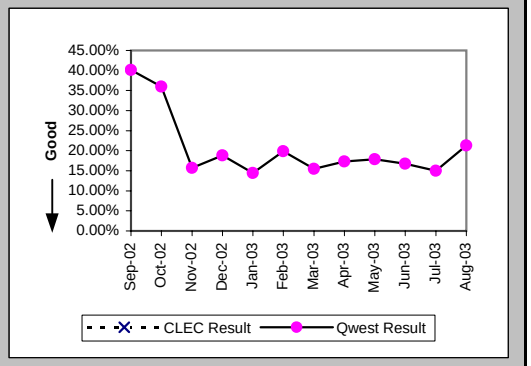
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1812:51	463	3:55	4:37			
Oct-02						1270:16	375	3:23	4:00			
Nov-02						855:00	280	3:03	4:46			
Dec-02						984:03	298	3:18	3:25			
Jan-03						1189:01	423	2:49	2:32			
Feb-03						1839:34	367	5:01	6:02			
Mar-03						950:23	290	3:17	4:53			
Apr-03						1425:01	398	3:35	3:37			
May-03						985:13	297	3:19	3:37			
Jun-03						1091:42	317	3:27	4:42			
Jul-03						1807:40	467	3:52	4:11			
Aug-03						2008:03	503	4:00	4:30			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

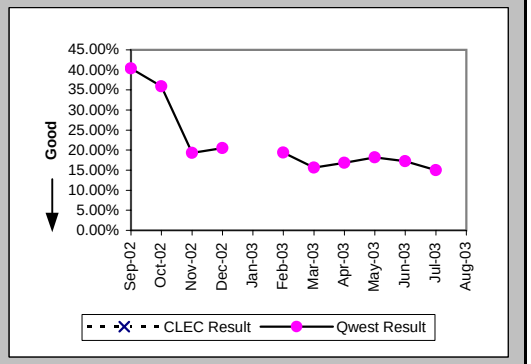
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						186	463	40.17%	49.02%			
Oct-02						135	375	36.00%	48.00%			
Nov-02						44	280	15.71%	36.39%			
Dec-02						56	298	18.79%	39.06%			
Jan-03						61	423	14.42%	35.13%			
Feb-03						73	367	19.89%	39.92%			
Mar-03						45	290	15.52%	36.21%			
Apr-03						69	398	17.34%	37.86%			
May-03						53	297	17.85%	38.29%			
Jun-03						53	317	16.72%	37.31%			
Jul-03						70	467	14.99%	35.70%			
Aug-03						107	503	21.27%	40.92%			



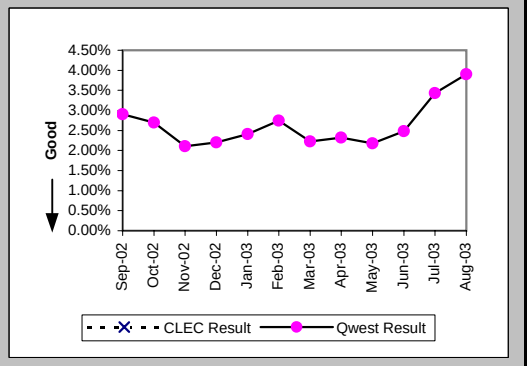
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						157	389	40.36%	49.06%			
Oct-02						98	273	35.90%	47.97%			
Nov-02						40	207	19.32%	39.48%			
Dec-02						47	229	20.52%	40.39%			
Jan-03												
Feb-03						56	289	19.38%	39.53%			
Mar-03						34	217	15.67%	36.35%			
Apr-03						56	332	16.87%	37.45%			
May-03						43	236	18.22%	38.60%			
Jun-03						44	255	17.25%	37.79%			
Jul-03						56	374	14.97%	35.68%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

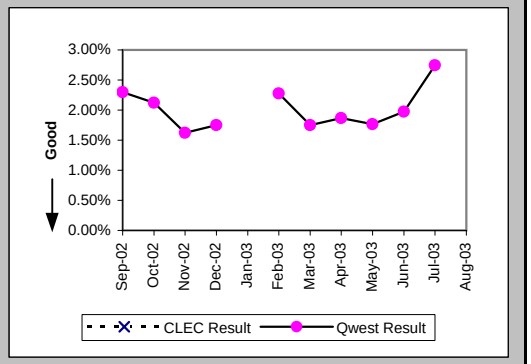
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1462	50281	2.91%	16.80%			
Oct-02						1364	50646	2.69%	16.19%			
Nov-02						1066	50610	2.11%	14.36%			
Dec-02						1119	50828	2.20%	14.67%			
Jan-03						1234	51159	2.41%	15.34%			
Feb-03						1406	51159	2.75%	16.35%			
Mar-03						1139	51239	2.22%	14.74%			
Apr-03						1188	51083	2.33%	15.07%			
May-03						1105	50767	2.18%	14.59%			
Jun-03						1240	49999	2.48%	15.55%			
Jul-03						1696	49451	3.43%	18.20%			
Aug-03						1930	49419	3.91%	19.37%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

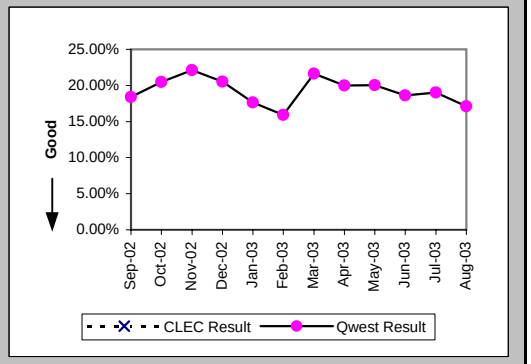
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1156	50281	2.30%	14.99%			
Oct-02						1075	50646	2.12%	14.41%			
Nov-02						821	50610	1.62%	12.63%			
Dec-02						890	50828	1.75%	13.12%			
Jan-03												
Feb-03						1166	51159	2.28%	14.92%			
Mar-03						897	51239	1.75%	13.11%			
Apr-03						955	51083	1.87%	13.54%			
May-03						897	50767	1.77%	13.17%			
Jun-03						988	50000	1.98%	13.92%			
Jul-03						1356	49451	2.74%	16.33%			
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

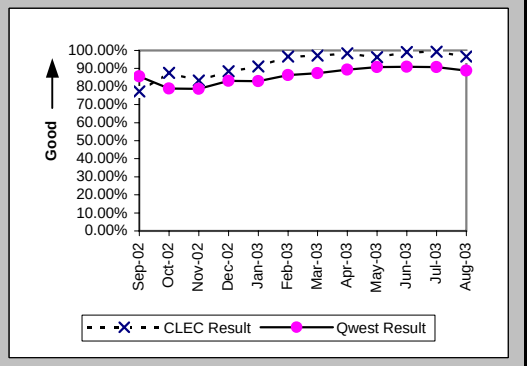
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						330	1792	18.42%	38.76%			
Oct-02						351	1715	20.47%	40.35%			
Nov-02						303	1369	22.13%	41.51%			
Dec-02						289	1408	20.53%	40.39%			
Jan-03						264	1498	17.62%	38.10%			
Feb-03						266	1672	15.91%	36.58%			
Mar-03						314	1453	21.61%	41.16%			
Apr-03						297	1485	20.00%	40.00%			
May-03						277	1382	20.04%	40.03%			
Jun-03						284	1524	18.64%	38.94%			
Jul-03						398	2094	19.01%	39.24%			
Aug-03						399	2329	17.13%	37.68%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

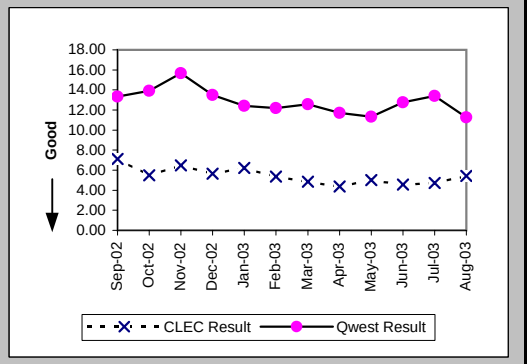
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	68	88	77.27%	27	0	724	845	85.68%	35.03%	2	0.22	Yes
Oct-02	113	129	87.60%	31	0	753	954	78.93%	40.78%	-2.27	-2.38	No
Nov-02	85	102	83.33%	20	0	585	743	78.73%	40.92%	-1.06	-1.65	No
Dec-02	69	78	88.46%	22	0	616	741	83.13%	37.45%	-1.2	-1.73	No
Jan-03	82	90	91.11%	27	0	685	826	82.93%	37.62%	-1.96	-2.19	No
Feb-03	112	116	96.55%	18	0	662	766	86.42%	34.25%	-2.97	-2.8	No
Mar-03	136	140	97.14%	10	0	760	870	87.36%	33.23%	-3.23	-2.97	No
Apr-03	121	123	98.37%	4	0	735	823	89.31%	30.90%	-3.04	-2.85	No
May-03	127	132	96.21%	4	0	766	843	90.87%	28.81%	-1.98	-2.21	No
Jun-03	110	111	99.10%	1	0	827	910	90.88%	28.79%	-2.84	-2.73	No
Jul-03	145	146	99.32%	1	0	860	948	90.72%	29.02%	-3.33	-3.03	No
Aug-03	117	121	96.69%	2	0	953	1073	88.82%	31.52%	-2.61	-2.58	No



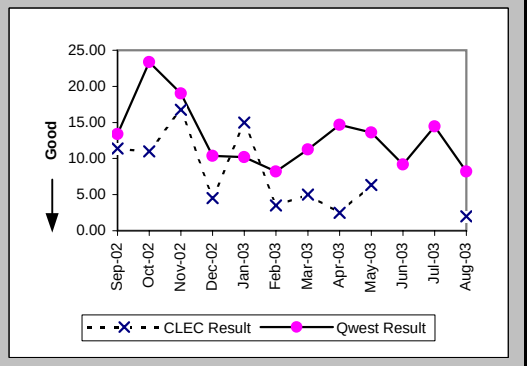
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	606	85	7.13	30	0	12790	958	13.35	8.82	-6.23	-4.79	No
Oct-02	654	119	5.50	41	0	14472	1040	13.92	9.44	-9.22	-6.61	No
Nov-02	643	99	6.49	23	0	12153	775	15.68	15.02	-5.73	-4.48	No
Dec-02	440	78	5.64	22	0	10403	771	13.49	10.42	-6.34	-4.86	No
Jan-03	466	75	6.21	42	0	10647	857	12.42	7.90	-6.53	-4.97	No
Feb-03	584	109	5.36	25	0	9791	803	12.19	7.93	-8.44	-6.13	No
Mar-03	431	89	4.84	61	0	11298	898	12.58	9.03	-7.71	-5.69	No
Apr-03	341	78	4.37	49	0	9984	852	11.72	7.74	-8.02	-5.88	No
May-03	415	83	5.00	53	0	9817	866	11.34	8.24	-6.69	-5.07	No
Jun-03	288	63	4.57	49	0	11860	929	12.77	7.80	-8.07	-5.91	No
Jul-03	363	77	4.71	70	0	13058	974	13.41	9.64	-7.61	-5.63	No
Aug-03	343	63	5.44	60	0	12274	1088	11.28	8.45	-5.33	-4.24	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

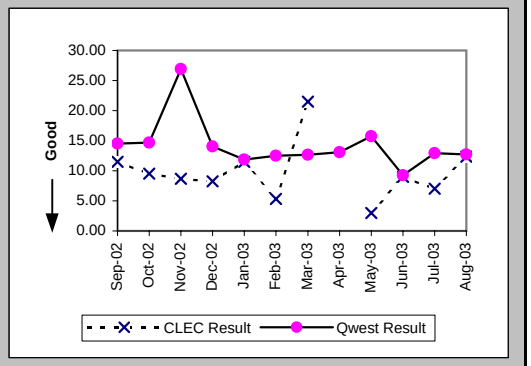
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	251	22	11.41	23	0	1350	101	13.37	11.34	-0.73	-1.45	No
Oct-02	22	2	11.00	41	0	1471	63	23.35	54.80	-0.31	-1.19	No
Nov-02	67	4	16.75	31	0	817	43	19.00	42.82	-0.1	-1.06	No
Dec-02	9	2	4.50	29	0	322	31	10.39	12.70	-0.64	-1.39	No
Jan-03	45	3	15.00	31	0	255	25	10.20	8.79	0.9	-0.45	No
Feb-03	7	2	3.50	17	0	270	33	8.18	10.42	-0.62	-1.38	No
Mar-03	10	2	5.00	12	0	529	47	11.26	17.98	-0.48	-1.29	No
Apr-03	5	2	2.50	4	0	411	28	14.68	12.77	-1.3	-1.79	No
May-03	19	3	6.33	4	0	340	25	13.60	19.93	-0.6	-1.36	No
Jun-03						303	33	9.18	14.63			
Jul-03						419	29	14.45	11.40			
Aug-03	2	1	2.00	2	0	222	27	8.22	7.08	-0.86	-1.52	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

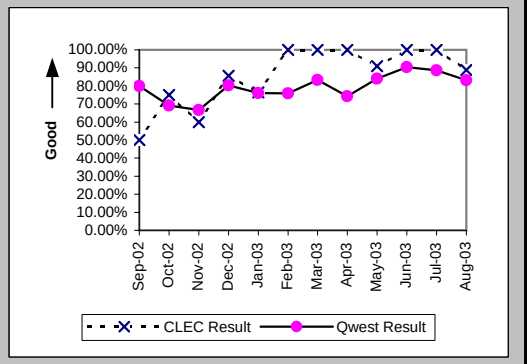
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	23	2	11.50	0	0	727	50	14.54	18.71	-0.23	-1.14	No
Oct-02	152	16	9.50	0	0	2274	155	14.67	30.22	-0.65	-1.4	No
Nov-02	147	17	8.65	0	0	3417	127	26.91	53.91	-1.31	-1.8	No
Dec-02	66	8	8.25	0	0	1418	101	14.04	15.23	-1.04	-1.63	No
Jan-03	69	6	11.50	0	0	1468	124	11.84	10.62	-0.08	-1.05	No
Feb-03	16	3	5.33	0	0	998	80	12.48	12.73	-0.95	-1.58	No
Mar-03	43	2	21.50	0	0	1075	85	12.65	13.85	0.87	-0.47	No
Apr-03						970	74	13.11	16.34			
May-03	6	2	3.00	0	0	899	57	15.77	20.87	-0.85	-1.52	No
Jun-03	9	1	9.00	0	0	510	55	9.27	8.24	-0.03	-1.02	No
Jul-03	7	1	7.00	0	0	867	67	12.94	12.36	-0.48	-1.29	No
Aug-03	37	3	12.33	0	0	1270	100	12.70	16.69	-0.04	-1.02	No



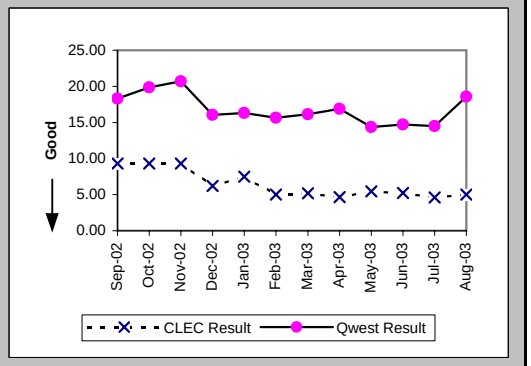
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	4	50.00%	1	0	176	220	80.00%	40.00%	1.26	-0.23	No
Oct-02	3	4	75.00%	1	0	200	289	69.20%	46.16%	-0.25	-1.15	No
Nov-02	3	5	60.00%	2	0	132	198	66.67%	47.14%	0.3	-0.82	No
Dec-02	6	7	85.71%	1	0	175	218	80.28%	39.79%	-0.36	-1.22	No
Jan-03	13	17	76.47%	1	0	159	209	76.08%	42.66%	-0.04	-1.02	No
Feb-03	4	4	100.00%	2	0	158	208	75.96%	42.73%	-1.11	-1.68	No
Mar-03	5	5	100.00%	1	0	195	234	83.33%	37.27%	-0.99	-1.6	No
Apr-03	5	5	100.00%	1	0	170	229	74.24%	43.73%	-1.3	-1.79	No
May-03	10	11	90.91%	0	0	205	244	84.02%	36.65%	-0.61	-1.37	No
Jun-03	13	13	100.00%	0	0	263	291	90.38%	29.49%	-1.15	-1.7	No
Jul-03	8	8	100.00%	0	0	204	230	88.70%	31.66%	-0.99	-1.6	No
Aug-03	8	9	88.89%	0	0	231	278	83.09%	37.48%	-0.46	-1.28	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

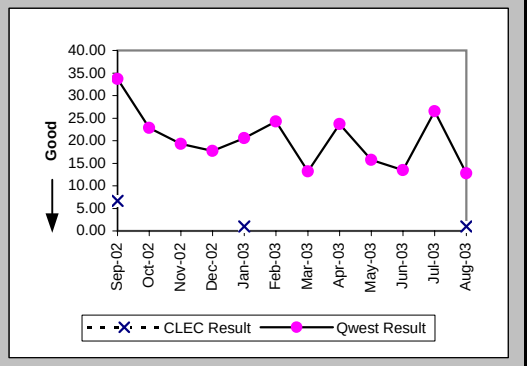
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	28	3	9.33	2	0	5020	274	18.32	35.60	-0.43	-1.26	No
Oct-02	28	3	9.33	2	0	6117	308	19.86	18.38	-0.99	-1.6	No
Nov-02	65	7	9.29	0	0	4385	212	20.68	28.72	-1.03	-1.63	No
Dec-02	31	5	6.20	3	0	3640	227	16.04	12.20	-1.78	-2.08	No
Jan-03	90	12	7.50	6	0	3732	229	16.30	21.04	-1.41	-1.86	No
Feb-03	25	5	5.00	1	0	3160	202	15.64	14.63	-1.61	-1.98	No
Mar-03	26	5	5.20	1	0	4066	252	16.13	11.37	-2.13	-2.29	No
Apr-03	14	3	4.67	3	0	3990	236	16.91	18.11	-1.16	-1.71	No
May-03	38	7	5.43	4	0	3691	257	14.36	14.99	-1.56	-1.95	No
Jun-03	47	9	5.22	4	0	4376	297	14.73	11.34	-2.48	-2.51	No
Jul-03	23	5	4.60	3	0	3583	247	14.51	10.29	-2.13	-2.3	No
Aug-03	30	6	5.00	3	0	5441	293	18.57	16.03	-2.05	-2.25	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

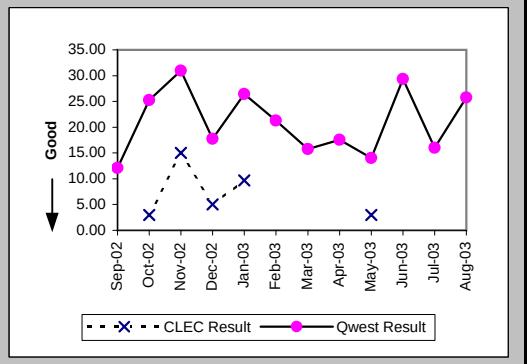
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	20	3	6.67	0	0	1617	48	33.69	78.80	-0.58	-1.35	No
Oct-02						525	23	22.83	21.17			
Nov-02						713	37	19.27	24.49			
Dec-02						461	26	17.73	14.72			
Jan-03	1	1	1.00	4	0	309	15	20.60	42.57	-0.45	-1.27	No
Feb-03						388	16	24.25	22.42			
Mar-03						224	17	13.18	13.68			
Apr-03						568	24	23.67	33.31			
May-03						331	21	15.76	33.35			
Jun-03						229	17	13.47	15.03			
Jul-03						451	17	26.53	37.31			
Aug-03	1	1	1.00	0	0	344	27	12.74	17.75	-0.65	-1.39	No



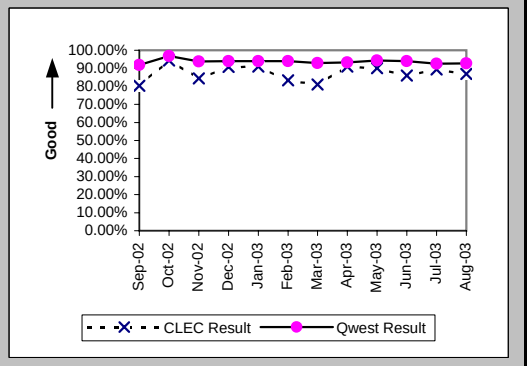
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						206	17	12.12	9.75			
Oct-02	3	1	3.00	0	0	1844	73	25.26	21.81	-1.01	-1.62	No
Nov-02	30	2	15.00	0	0	1176	38	30.95	51.92	-0.42	-1.26	No
Dec-02	5	1	5.00	0	0	462	26	17.77	15.47	-0.81	-1.49	No
Jan-03	29	3	9.67	0	0	1084	41	26.44	33.04	-0.85	-1.52	No
Feb-03						787	37	21.27	17.50			
Mar-03						489	31	15.77	18.71			
Apr-03						702	40	17.55	21.04			
May-03	3	1	3.00	0	0	323	23	14.04	17.59	-0.61	-1.37	No
Jun-03						411	14	29.36	21.90			
Jul-03						224	14	16.00	13.35			
Aug-03						567	22	25.77	35.50			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

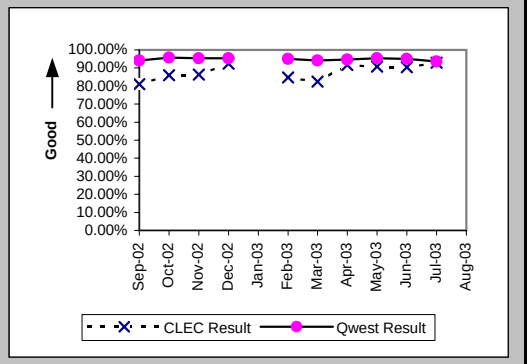
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	123	153	80.39%	0	0	1094	1191	91.86%	27.35%	4.11	1.5	Yes
Oct-02	135	143	94.41%			1282	1324	96.83%	17.53%	1.44	-0.12	No
Nov-02	124	147	84.35%			1121	1195	93.81%	24.10%	3.72	1.26	Yes
Dec-02	108	119	90.76%			953	1015	93.89%	23.95%	1.28	-0.22	No
Jan-03	111	122	90.98%			1000	1064	93.99%	23.78%	1.25	-0.24	No
Feb-03	115	138	83.33%			1001	1065	93.99%	23.77%	4.01	1.44	Yes
Mar-03	120	148	81.08%			1023	1102	92.83%	25.80%	4.27	1.6	Yes
Apr-03	132	145	91.03%	0	58	1065	1143	93.18%	25.22%	0.94	-0.43	No
May-03	126	140	90.00%	0	141	1055	1118	94.36%	23.06%	1.91	0.16	Yes
Jun-03	117	136	86.03%	0	341	1119	1191	93.95%	23.83%	3.12	0.9	Yes
Jul-03	125	140	89.29%	0	88	1151	1243	92.60%	26.18%	1.35	-0.18	No
Aug-03	125	144	86.81%	0	95	1222	1319	92.65%	26.10%	2.3	0.4	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Installation

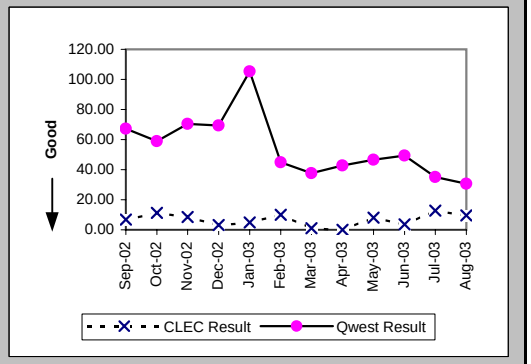
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	124	153	81.05%	0	0	1122	1191	94.21%	23.36%	5.08	2.09	Yes
Oct-02	123	143	86.01%	0	0	1268	1324	95.77%	20.13%	4.25	1.58	Yes
Nov-02	127	147	86.39%	0	0	1139	1195	95.31%	21.13%	3.85	1.34	Yes
Dec-02	110	119	92.44%	0	125	968	1015	95.37%	21.01%	1.34	-0.18	No
Jan-03												
Feb-03	117	138	84.78%	0	0	1013	1065	95.12%	21.55%	4.14	1.52	Yes
Mar-03	122	148	82.43%	0	82	1038	1102	94.19%	23.39%	4.53	1.76	Yes
Apr-03	133	145	91.72%	0	58	1082	1143	94.66%	22.48%	1.39	-0.15	No
May-03	127	140	90.71%	0	141	1066	1118	95.35%	21.06%	2.16	0.31	Yes
Jun-03	123	136	90.44%	0	341	1131	1191	94.96%	21.87%	2.04	0.24	Yes
Jul-03	130	140	92.86%	0	88	1164	1243	93.64%	24.40%	0.39	-0.76	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

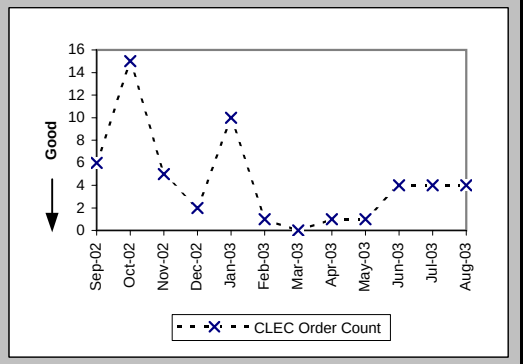
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	55	8	6.88	0	0	19946	297	67.16	107.82	-1.56	-1.95	No
Oct-02	202	18	11.22	0	0	16397	278	58.98	104.96	-1.87	-2.14	No
Nov-02	43	5	8.60	0	0	16361	232	70.52	116.42	-1.18	-1.72	No
Dec-02	29	9	3.22	0	0	17278	249	69.39	110.64	-1.76	-2.07	No
Jan-03	50	10	5.00	0	0	12416	118	105.22	137.47	-2.21	-2.35	No
Feb-03	10	1	10.00	0	0	5487	122	44.98	105.08	-0.33	-1.2	No
Mar-03	1	1	1.00	0	0	4645	123	37.76	98.94	-0.37	-1.22	No
Apr-03	0	1	0.00	0	0	5079	119	42.68	103.91	-0.41	-1.25	No
May-03	16	2	8.00	0	0	5401	116	46.56	109.66	-0.49	-1.3	No
Jun-03	18	5	3.60	0	0	4935	100	49.35	114.38	-0.87	-1.53	No
Jul-03	102	8	12.75	0	0	6099	174	35.05	92.73	-0.67	-1.4	No
Aug-03	38	4	9.50	0	0	5678	185	30.69	88.84	-0.47	-1.29	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

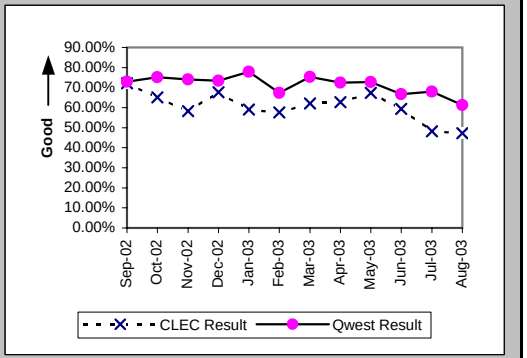
Date	CLEC Order Count
Sep-02	6
Oct-02	15
Nov-02	5
Dec-02	2
Jan-03	10
Feb-03	1
Mar-03	0
Apr-03	1
May-03	1
Jun-03	4
Jul-03	4
Aug-03	4



Checklist #4 - Unbundled Loop - DS1 Capable Repair

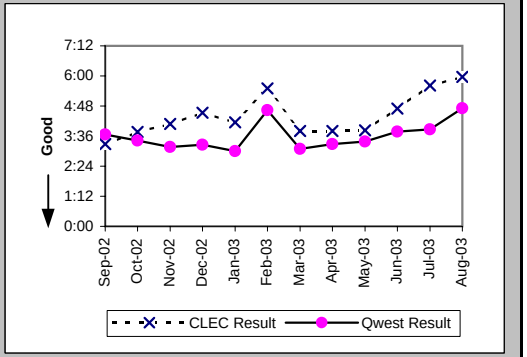
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	57	79	72.15%	10	0	729	999	72.97%	44.41%	0.17	-0.9	No
Oct-02	43	66	65.15%	9	0	743	989	75.13%	43.23%	1.75	0.07	Yes
Nov-02	32	55	58.18%	14	0	582	786	74.05%	43.84%	2.46	0.5	Yes
Dec-02	44	65	67.69%	11	0	602	821	73.33%	44.23%	0.98	-0.41	No
Jan-03	36	61	59.02%	16	0	631	811	77.81%	41.56%	3.15	0.91	Yes
Feb-03	57	99	57.58%	9	0	699	1039	67.28%	46.92%	1.92	0.17	Yes
Mar-03	54	87	62.07%	16	0	640	849	75.38%	43.08%	2.61	0.59	Yes
Apr-03	54	86	62.79%	10	0	572	790	72.41%	44.70%	1.84	0.12	Yes
May-03	62	92	67.39%	6	0	588	808	72.77%	44.51%	1.08	-0.34	No
Jun-03	57	96	59.38%	15	0	616	923	66.74%	47.11%	1.44	-0.13	No
Jul-03	67	139	48.20%	8	0	835	1229	67.94%	46.67%	4.54	1.76	Yes
Aug-03	77	163	47.24%	15	0	874	1427	61.25%	48.72%	3.42	1.08	Yes



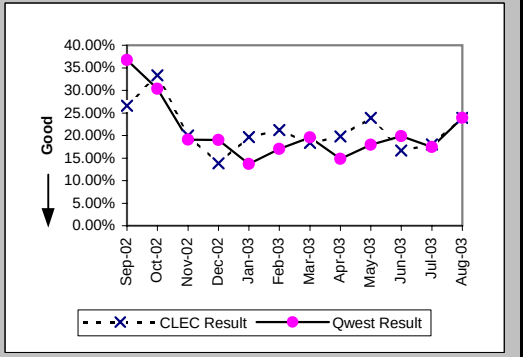
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	259:19	79	3:17	10	0	3657:32	999	3:40	4:28	-0.72	-1.44	No
Oct-02	248:40	66	3:46	9	0	3382:55	989	3:25	3:52	0.77	-0.53	No
Nov-02	224:12	55	4:05	14	0	2493:01	786	3:10	3:17	1.9	0.15	Yes
Dec-02	294:39	65	4:32	11	0	2665:27	821	3:15	3:20	2.51	0.53	Yes
Jan-03	253:22	61	4:09	16	0	2431:42	811	3:00	3:18	2.12	0.29	Yes
Feb-03	543:54	99	5:30	9	0	4817:49	1039	4:38	6:12	1.3	-0.21	No
Mar-03	330:56	87	3:48	16	0	2615:22	849	3:05	3:01	1.96	0.19	Yes
Apr-03	326:09	86	3:48	10	0	2593:17	790	3:17	3:20	1.26	-0.23	No
May-03	353:00	92	3:50	6	0	2727:15	808	3:23	3:14	1.23	-0.25	No
Jun-03	450:55	96	4:42	15	0	3491:20	923	3:47	4:17	1.85	0.13	Yes
Jul-03	779:56	139	5:37	8	0	4748:30	1229	3:52	4:15	4.6	1.8	Yes
Aug-03	972:33	163	5:58	15	0	6734:26	1427	4:43	5:25	2.79	0.69	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

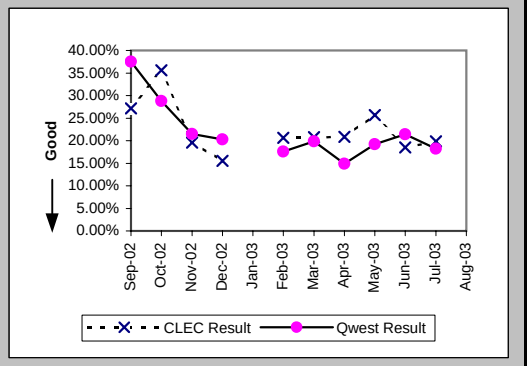
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	21	79	26.58%	10	0	367	999	36.74%	48.21%	-1.8	-2.1	No
Oct-02	22	66	33.33%	9	0	300	989	30.33%	45.97%	0.52	-0.68	No
Nov-02	11	55	20.00%	14	0	150	786	19.08%	39.30%	0.19	-0.88	No
Dec-02	9	65	13.85%	11	0	156	821	19.00%	39.23%	-1.02	-1.62	No
Jan-03	12	61	19.67%	16	0	111	811	13.69%	34.37%	1.26	-0.23	No
Feb-03	21	99	21.21%	9	0	177	1039	17.04%	37.59%	1.04	-0.37	No
Mar-03	16	87	18.39%	16	0	166	849	19.55%	39.66%	-0.26	-1.16	No
Apr-03	17	86	19.77%	10	0	117	790	14.81%	35.52%	1.19	-0.27	No
May-03	22	92	23.91%	6	0	145	808	17.95%	38.37%	1.37	-0.17	No
Jun-03	16	96	16.67%	15	0	183	923	19.83%	39.87%	-0.74	-1.45	No
Jul-03	25	139	17.99%	8	0	214	1229	17.41%	37.92%	0.18	-0.89	No
Aug-03	39	163	23.93%	15	0	341	1427	23.90%	42.65%	0.02	-0.99	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

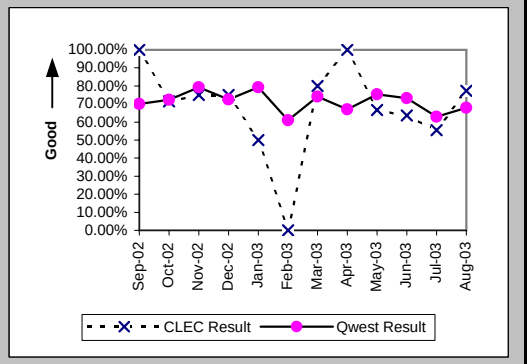
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	19	70	27.14%	10	0	288	767	37.55%	48.42%	-1.72	-2.05	No
Oct-02	21	59	35.59%	9	0	231	802	28.80%	45.28%	1.1	-0.33	No
Nov-02	10	51	19.61%	14	0	132	614	21.50%	41.08%	-0.32	-1.19	No
Dec-02	9	58	15.52%	11	0	134	661	20.27%	40.20%	-0.86	-1.53	No
Jan-03												
Feb-03	19	92	20.65%	9	0	154	877	17.56%	38.05%	0.74	-0.55	No
Mar-03	16	77	20.78%	16	0	135	680	19.85%	39.89%	0.21	-0.87	No
Apr-03	15	72	20.83%	10	0	93	623	14.93%	35.64%	1.28	-0.22	No
May-03	20	78	25.64%	6	0	127	661	19.21%	39.40%	1.32	-0.2	No
Jun-03	15	81	18.52%	15	0	157	733	21.42%	41.03%	-0.6	-1.37	No
Jul-03	24	121	19.83%	8	0	179	982	18.23%	38.61%	0.44	-0.73	No
Aug-03												



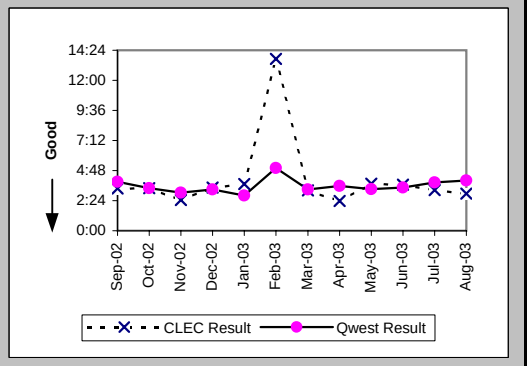
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	324	463	69.98%	45.84%	-1.13	-1.69	No
Oct-02	5	7	71.43%	0	0	271	375	72.27%	44.77%	0.08	-0.95	No
Nov-02	3	4	75.00%	3	0	222	280	79.29%	40.53%	0.23	-0.86	No
Dec-02	3	4	75.00%	1	0	216	298	72.48%	44.66%	-0.11	-1.07	No
Jan-03	2	4	50.00%	0	0	335	423	79.20%	40.59%	1.23	-0.25	No
Feb-03	0	3	0.00%	1	0	224	367	61.04%	48.77%	1.92	0.17	Yes
Mar-03	4	5	80.00%	1	0	215	290	74.14%	43.79%	-0.3	-1.18	No
Apr-03	5	5	100.00%	1	0	267	398	67.09%	46.99%	-1.56	-1.95	No
May-03	4	6	66.67%	0	0	224	297	75.42%	43.06%	0.48	-0.71	No
Jun-03	7	11	63.64%	2	0	232	317	73.19%	44.30%	0.69	-0.58	No
Jul-03	5	9	55.56%	4	0	294	467	62.96%	48.29%	0.45	-0.73	No
Aug-03	17	22	77.27%	4	0	342	503	67.99%	46.65%	-0.91	-1.56	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

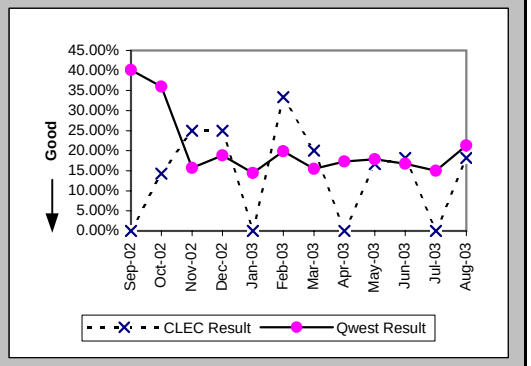
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10:07	3	3:22	0	0	1812:51	463	3:55	4:37	-0.2	-1.12	No
Oct-02	23:41	7	3:23	0	0	1270:16	375	3:23	4:00	0	-1	No
Nov-02	9:48	4	2:27	3	0	855:00	280	3:03	4:46	-0.25	-1.15	No
Dec-02	13:48	4	3:27	1	0	984:03	298	3:18	3:25	0.27	-0.83	No
Jan-03	14:51	4	3:43	0	0	1189:01	423	2:49	2:32	0.8	-0.51	No
Feb-03	41:07	3	13:42	1	0	1839:34	367	5:01	6:02	2.05	0.25	Yes
Mar-03	16:07	5	3:13	1	0	950:23	290	3:17	4:53	-0.02	-1.01	No
Apr-03	11:49	5	2:22	1	0	1425:01	398	3:35	3:37	-0.75	-1.45	No
May-03	22:28	6	3:45	0	0	985:13	297	3:19	3:37	0.54	-0.67	No
Jun-03	40:18	11	3:40	2	0	1091:42	317	3:27	4:42	0.46	-0.72	No
Jul-03	29:18	9	3:15	4	0	1807:40	467	3:52	4:11	-0.44	-1.27	No
Aug-03	64:43	22	2:57	4	0	2008:03	503	4:00	4:30	-1.07	-1.65	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

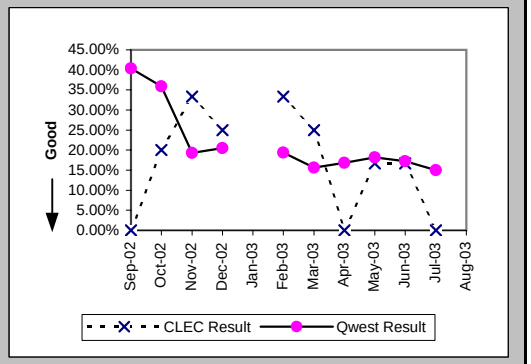
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	3	0.00%	0	0	186	463	40.17%	49.02%	-1.41	-1.86	No
Oct-02	1	7	14.29%	0	0	135	375	36.00%	48.00%	-1.19	-1.72	No
Nov-02	1	4	25.00%	3	0	44	280	15.71%	36.39%	0.48	-0.71	No
Dec-02	1	4	25.00%	1	0	56	298	18.79%	39.06%	0.32	-0.8	No
Jan-03	0	4	0.00%	0	0	61	423	14.42%	35.13%	-0.82	-1.5	No
Feb-03	1	3	33.33%	1	0	73	367	19.89%	39.92%	0.52	-0.68	No
Mar-03	1	5	20.00%	1	0	45	290	15.52%	36.21%	0.3	-0.82	No
Apr-03	0	5	0.00%	1	0	69	398	17.34%	37.86%	-1.02	-1.62	No
May-03	1	6	16.67%	0	0	53	297	17.85%	38.29%	-0.07	-1.05	No
Jun-03	2	11	18.18%	2	0	53	317	16.72%	37.31%	0.17	-0.9	No
Jul-03	0	9	0.00%	4	0	70	467	14.99%	35.70%	-1.25	-1.76	No
Aug-03	4	22	18.18%	4	0	107	503	21.27%	40.92%	-0.35	-1.21	No



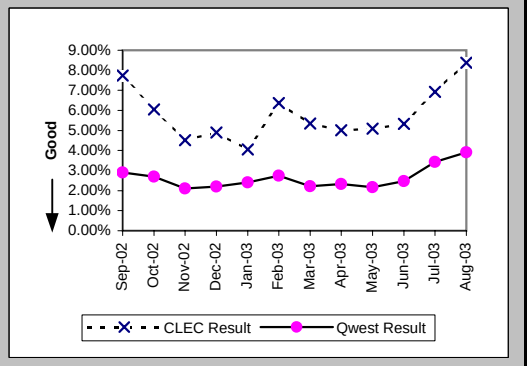
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	3	0.00%	0	0	157	389	40.36%	49.06%	-1.42	-1.86	No
Oct-02	1	5	20.00%	0	0	98	273	35.90%	47.97%	-0.73	-1.45	No
Nov-02	1	3	33.33%	3	0	40	207	19.32%	39.48%	0.54	-0.67	No
Dec-02	1	4	25.00%	1	0	47	229	20.52%	40.39%	0.23	-0.86	No
Jan-03												
Feb-03	1	3	33.33%	1	0	56	289	19.38%	39.53%	0.54	-0.67	No
Mar-03	1	4	25.00%	1	0	34	217	15.67%	36.35%	0.48	-0.71	No
Apr-03	0	4	0.00%	1	0	56	332	16.87%	37.45%	-0.9	-1.54	No
May-03	1	6	16.67%	0	0	43	236	18.22%	38.60%	-0.1	-1.06	No
Jun-03	1	6	16.67%	2	0	44	255	17.25%	37.79%	-0.04	-1.02	No
Jul-03	0	6	0.00%	4	0	56	374	14.97%	35.68%	-1.02	-1.62	No
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

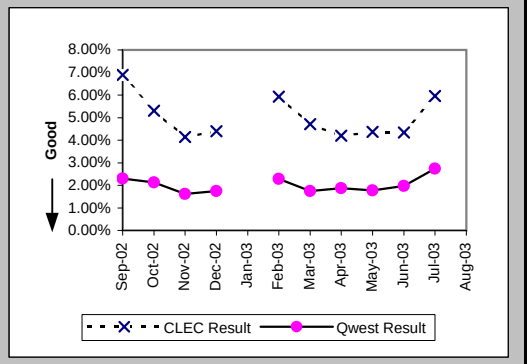
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	82	1059	7.74%	10	0	1462	50281	2.91%	16.80%	9.27	4.63	Yes
Oct-02	73	1207	6.05%	9	0	1364	50646	2.69%	16.19%	7.12	3.33	Yes
Nov-02	59	1305	4.52%	17	0	1066	50610	2.11%	14.36%	6	2.65	Yes
Dec-02	69	1409	4.90%	12	0	1119	50828	2.20%	14.67%	6.8	3.14	Yes
Jan-03	65	1604	4.05%	16	0	1234	51159	2.41%	15.34%	4.22	1.56	Yes
Feb-03	102	1604	6.36%	10	0	1406	51159	2.75%	16.35%	8.71	4.3	Yes
Mar-03	92	1723	5.34%	17	0	1139	51239	2.22%	14.74%	8.63	4.25	Yes
Apr-03	91	1814	5.02%	11	0	1188	51083	2.33%	15.07%	7.47	3.54	Yes
May-03	98	1927	5.09%	6	0	1105	50767	2.18%	14.59%	8.59	4.22	Yes
Jun-03	107	2008	5.33%	17	0	1240	49999	2.48%	15.55%	8.05	3.89	Yes
Jul-03	148	2135	6.93%	12	0	1696	49451	3.43%	18.20%	8.71	4.29	Yes
Aug-03	185	2210	8.37%	19	0	1930	49419	3.91%	19.37%	10.6	5.45	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

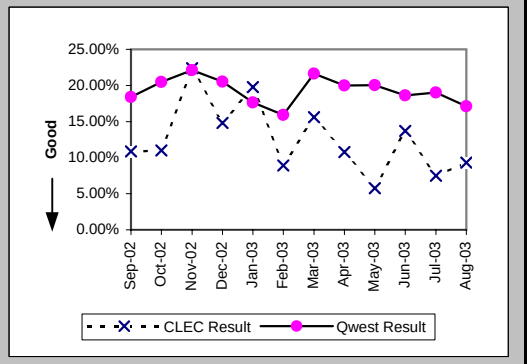
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	73	1059	6.89%	10	0	1156	50281	2.30%	14.99%	9.87	5	Yes
Oct-02	64	1207	5.30%	9	0	1075	50646	2.12%	14.41%	7.57	3.61	Yes
Nov-02	54	1305	4.14%	17	0	821	50610	1.62%	12.63%	7.1	3.32	Yes
Dec-02	62	1409	4.40%	12	0	890	50828	1.75%	13.12%	7.48	3.55	Yes
Jan-03												
Feb-03	95	1602	5.93%	10	0	1166	51159	2.28%	14.92%	9.64	4.86	Yes
Mar-03	81	1721	4.71%	17	0	897	51239	1.75%	13.11%	9.2	4.59	Yes
Apr-03	76	1810	4.20%	11	0	955	51083	1.87%	13.54%	7.19	3.37	Yes
May-03	84	1922	4.37%	6	0	897	50767	1.77%	13.17%	8.5	4.17	Yes
Jun-03	87	2003	4.34%	17	0	988	50000	1.98%	13.92%	7.47	3.54	Yes
Jul-03	127	2130	5.96%	12	0	1356	49451	2.74%	16.33%	8.91	4.42	Yes
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

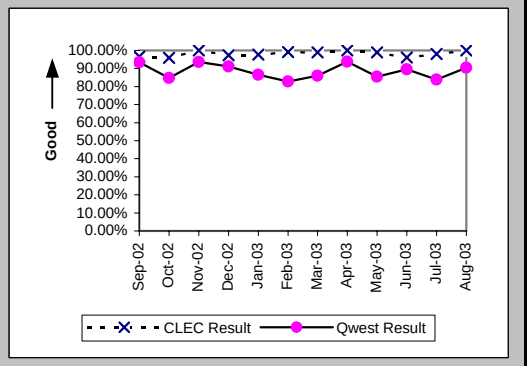
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	92	10.87%	0	0	330	1792	18.42%	38.76%	-1.82	-2.11	No
Oct-02	9	82	10.98%	0	0	351	1715	20.47%	40.35%	-2.08	-2.27	No
Nov-02	17	76	22.37%	0	0	303	1369	22.13%	41.51%	0.07	-0.96	No
Dec-02	12	81	14.81%	0	0	289	1408	20.53%	40.39%	-1.24	-1.75	No
Jan-03	16	81	19.75%	0	0	264	1498	17.62%	38.10%	0.51	-0.69	No
Feb-03	10	112	8.93%	0	0	266	1672	15.91%	36.58%	-1.96	-2.19	No
Mar-03	17	109	15.60%	0	0	314	1453	21.61%	41.16%	-1.47	-1.89	No
Apr-03	11	102	10.78%	0	0	297	1485	20.00%	40.00%	-2.25	-2.37	No
May-03	6	104	5.77%	0	0	277	1382	20.04%	40.03%	-3.51	-3.13	No
Jun-03	17	124	13.71%	0	0	284	1524	18.64%	38.94%	-1.35	-1.82	No
Jul-03	12	160	7.50%	0	0	398	2094	19.01%	39.24%	-3.58	-3.17	No
Aug-03	19	204	9.31%	0	0	399	2329	17.13%	37.68%	-2.84	-2.73	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

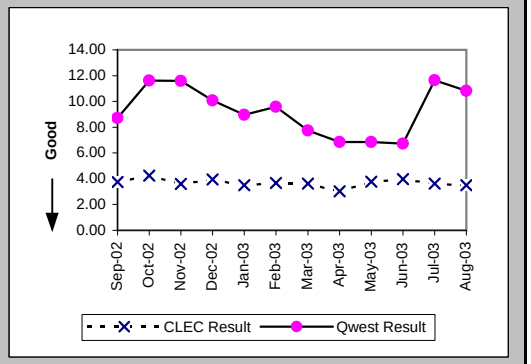
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	85	88	96.59%	0	0	288	308	93.51%	24.64%	-1.04	-1.63	No
Oct-02	94	98	95.92%	0	0	183	216	84.72%	35.98%	-2.56	-2.55	No
Nov-02	79	79	100.00%	0	0	161	172	93.60%	24.47%	-1.92	-2.17	No
Dec-02	113	116	97.41%	3	0	133	146	91.10%	28.48%	-1.78	-2.08	No
Jan-03	85	87	97.70%	0	1	193	223	86.55%	34.12%	-2.59	-2.57	No
Feb-03	102	103	99.03%	1	1	149	180	82.78%	37.76%	-3.48	-3.12	No
Mar-03	97	98	98.98%	0	1	135	157	85.99%	34.71%	-2.91	-2.77	No
Apr-03	94	94	100.00%	1	0	153	163	93.87%	24.00%	-1.97	-2.2	No
May-03	92	93	98.92%	0	0	165	193	85.49%	35.22%	-3.02	-2.84	No
Jun-03	100	104	96.15%	0	0	120	134	89.55%	30.59%	-1.65	-2	No
Jul-03	97	99	97.98%	0	0	150	179	83.80%	36.85%	-3.07	-2.87	No
Aug-03	66	66	100.00%	0	0	131	145	90.34%	29.53%	-2.2	-2.34	No



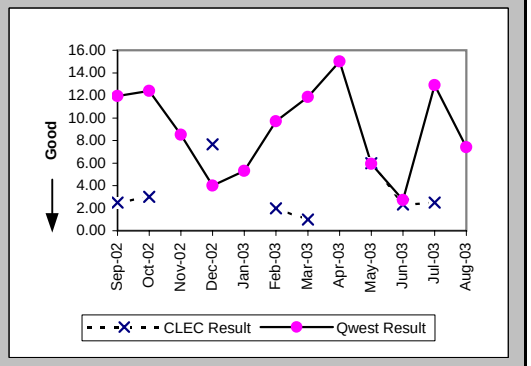
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	331	88	3.76	0	0	2590	297	8.72	7.08	-5.77	-4.51	No
Oct-02	411	97	4.24	1	0	2358	203	11.62	13.28	-4.5	-3.74	No
Nov-02	269	75	3.59	4	0	1889	163	11.59	12.63	-4.54	-3.76	No
Dec-02	430	109	3.94	10	0	1420	141	10.07	7.81	-6.15	-4.74	No
Jan-03	295	84	3.51	3	1	1991	222	8.97	5.84	-7.29	-5.43	No
Feb-03	330	90	3.67	14	1	1706	178	9.58	10.68	-4.28	-3.6	No
Mar-03	348	96	3.62	2	1	1193	154	7.75	9.70	-3.27	-2.99	No
Apr-03	272	90	3.02	5	0	1081	158	6.84	7.04	-4.11	-3.5	No
May-03	329	87	3.78	6	0	1282	187	6.86	5.38	-4.4	-3.68	No
Jun-03	408	103	3.96	1	0	895	133	6.73	4.34	-4.86	-3.95	No
Jul-03	356	98	3.63	1	0	2014	173	11.64	16.50	-3.84	-3.33	No
Aug-03	231	66	3.50	0	0	1569	145	10.82	17.65	-2.79	-2.7	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

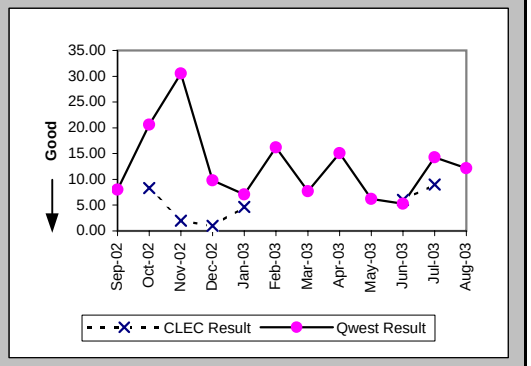
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	4	2.50	0	0	239	20	11.95	14.72	-1.17	-1.71	No
Oct-02	3	1	3.00	3	0	223	18	12.39	20.26	-0.45	-1.27	No
Nov-02						17	2	8.50	10.61			
Dec-02	23	3	7.67	3	0	16	4	4.00	3.37	0.64	-0.61	No
Jan-03						69	13	5.31	5.20			
Feb-03	2	1	2.00	1	0	126	13	9.69	9.21	-0.8	-1.49	No
Mar-03	1	1	1.00	0	0	178	15	11.87	24.30	-0.43	-1.26	No
Apr-03						15	1	15.00				
May-03	6	1	6.00	0	0	83	14	5.93	10.16	0.4	-0.75	No
Jun-03	7	3	2.33	1	0	19	7	2.71	1.11	-0.5	-1.3	No
Jul-03	5	2	2.50	1	0	155	12	12.92	16.42	-0.83	-1.51	No
Aug-03						37	5	7.40	3.29			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

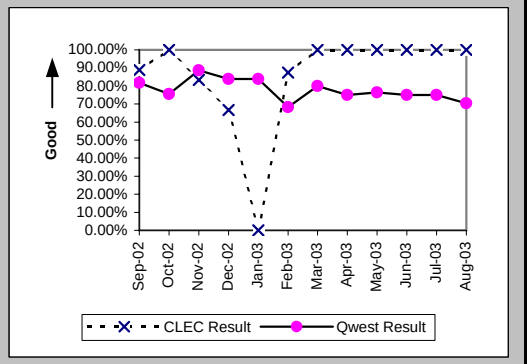
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						24	3	8.00	7.81			
Oct-02	25	3	8.33	0	0	330	16	20.62	30.98	-0.63	-1.38	No
Nov-02	2	1	2.00	0	0	275	9	30.56	30.37	-0.89	-1.54	No
Dec-02	1	1	1.00	0	0	88	9	9.78	10.63	-0.78	-1.48	No
Jan-03	14	3	4.67	0	1	127	18	7.06	7.14	-0.54	-1.33	No
Feb-03						340	21	16.19	18.59			
Mar-03						54	7	7.71	8.10			
Apr-03						136	9	15.11	19.97			
May-03						93	15	6.20	7.77			
Jun-03	6	1	6.00	0	0	42	8	5.25	5.15	0.65	-0.6	No
Jul-03	9	1	9.00	0	0	271	19	14.26	24.57	-0.21	-1.13	No
Aug-03						146	12	12.17	9.39			



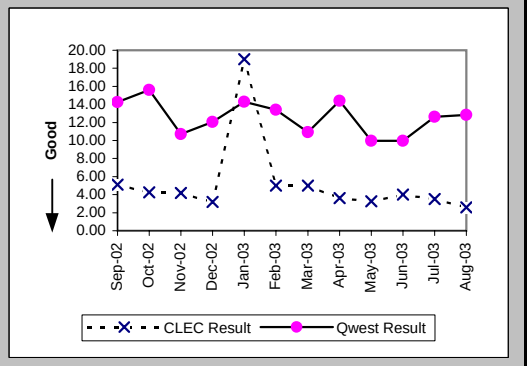
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	9	88.89%	0	0	54	66	81.82%	38.57%	-0.52	-1.31	No
Oct-02	8	8	100.00%	0	0	37	49	75.51%	43.00%	-1.49	-1.91	No
Nov-02	5	6	83.33%	0	0	31	35	88.57%	31.82%	0.31	-0.81	No
Dec-02	4	6	66.67%	0	0	31	37	83.78%	36.86%	0.9	-0.45	No
Jan-03	0	1	0.00%	0	0	47	56	83.93%	36.73%	1.39	-0.16	No
Feb-03	7	8	87.50%	0	0	15	22	68.18%	46.58%	-1	-1.61	No
Mar-03	2	2	100.00%	0	0	24	30	80.00%	40.00%	-0.68	-1.42	No
Apr-03	7	7	100.00%	0	0	33	44	75.00%	43.30%	-1.42	-1.86	No
May-03	5	5	100.00%	0	0	39	51	76.47%	42.42%	-1.18	-1.72	No
Jun-03	5	5	100.00%	0	0	21	28	75.00%	43.30%	-1.19	-1.72	No
Jul-03	4	4	100.00%	0	0	30	40	75.00%	43.30%	-1.1	-1.67	No
Aug-03	5	5	100.00%	0	0	19	27	70.37%	45.66%	-1.33	-1.81	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

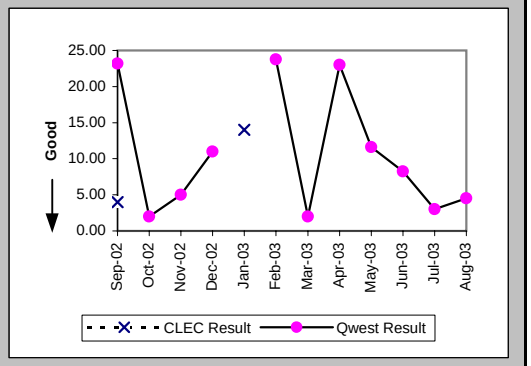
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	46	9	5.11	0	0	999	70	14.27	15.25	-1.7	-2.03	No
Oct-02	34	8	4.25	0	0	749	48	15.60	17.72	-1.68	-2.02	No
Nov-02	25	6	4.17	0	0	364	34	10.71	6.38	-2.31	-2.41	No
Dec-02	16	5	3.20	1	0	458	38	12.05	10.36	-1.8	-2.09	No
Jan-03	19	1	19.00	0	0	700	49	14.29	19.03	0.86	-0.48	No
Feb-03	30	6	5.00	2	0	322	24	13.42	13.79	-1.34	-1.81	No
Mar-03	10	2	5.00	0	0	317	29	10.93	12.44	-0.65	-1.4	No
Apr-03	18	5	3.60	2	0	605	42	14.40	27.01	-0.85	-1.51	No
May-03	13	4	3.25	1	0	498	50	9.96	10.16	-1.27	-1.77	No
Jun-03	20	5	4.00	0	0	289	29	9.97	11.23	-1.1	-1.67	No
Jul-03	14	4	3.50	0	0	505	40	12.62	14.98	-1.16	-1.71	No
Aug-03	13	5	2.60	0	0	385	30	12.83	20.36	-1.04	-1.63	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

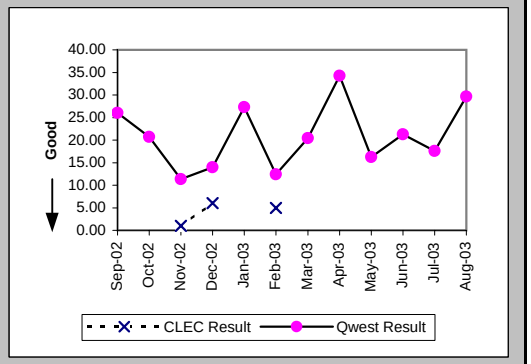
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	1	4.00	0	0	278	12	23.17	17.19	-1.07	-1.65	No
Oct-02						2	1	2.00				
Nov-02						5	1	5.00				
Dec-02						22	2	11.00	1.41			
Jan-03	14	1	14.00	0	0							
Feb-03						95	4	23.75	16.13			
Mar-03						2	1	2.00				
Apr-03						46	2	23.00	24.04			
May-03						58	5	11.60	4.56			
Jun-03						33	4	8.25	7.54			
Jul-03						6	2	3.00	1.41			
Aug-03						27	6	4.50	5.82			



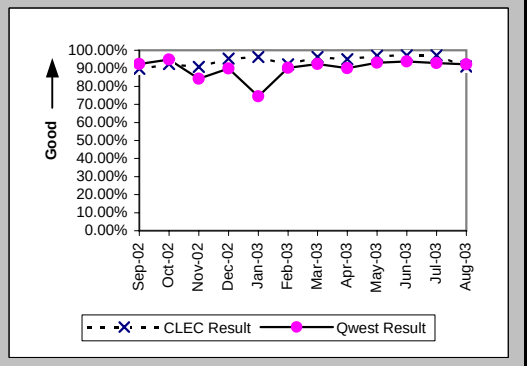
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						78	3	26.00	30.35			
Oct-02						228	11	20.73	27.76			
Nov-02	1	1	1.00	0	0	34	3	11.33	9.61	-0.93	-1.57	No
Dec-02	12	2	6.00	0	0	56	4	14.00	20.77	-0.44	-1.27	No
Jan-03						246	9	27.33	31.19			
Feb-03	5	1	5.00	0	0	62	5	12.40	12.40	-0.54	-1.33	No
Mar-03						102	5	20.40	17.50			
Apr-03						308	9	34.22	44.75			
May-03						130	8	16.25	16.22			
Jun-03						85	4	21.25	21.23			
Jul-03						141	8	17.62	18.75			
Aug-03						89	3	29.67	33.65			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

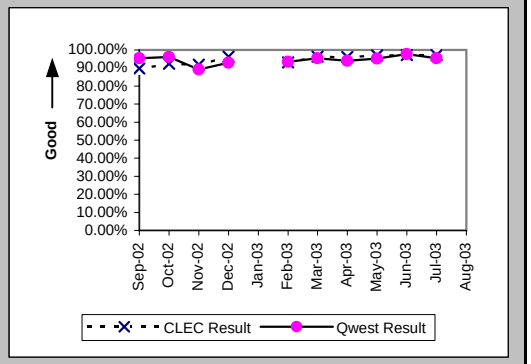
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	88	98	89.80%	0	0	265	287	92.33%	26.60%	0.78	-0.53	No
Oct-02	98	106	92.45%			311	328	94.82%	22.17%	0.9	-0.45	No
Nov-02	89	98	90.82%			202	240	84.17%	36.51%	-1.52	-1.92	No
Dec-02	104	109	95.41%			177	197	89.85%	30.20%	-1.54	-1.94	No
Jan-03	106	110	96.36%			175	235	74.47%	43.60%	-4.35	-3.64	No
Feb-03	94	102	92.16%			221	245	90.20%	29.73%	-0.56	-1.34	No
Mar-03	104	108	96.30%			184	199	92.46%	26.40%	-1.22	-1.74	No
Apr-03	97	102	95.10%	0	7	180	200	90.00%	30.00%	-1.4	-1.85	No
May-03	98	101	97.03%	0	7	216	232	93.10%	25.34%	-1.3	-1.79	No
Jun-03	102	105	97.14%	0	12	197	210	93.81%	24.10%	-1.16	-1.7	No
Jul-03	104	107	97.20%	0	7	181	195	92.82%	25.81%	-1.41	-1.86	No
Aug-03	80	88	90.91%	0	13	187	203	92.12%	26.95%	0.35	-0.79	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

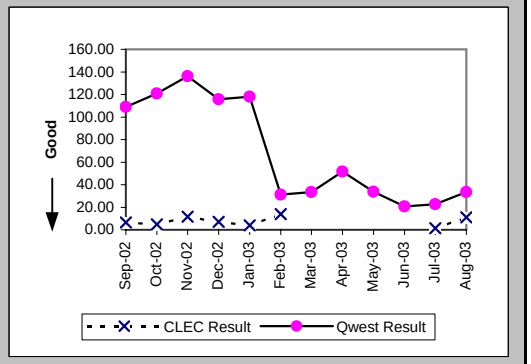
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	88	98	89.80%	0	0	274	287	95.47%	20.80%	1.93	0.18	Yes
Oct-02	98	106	92.45%	0	0	315	328	96.04%	19.51%	1.43	-0.13	No
Nov-02	90	98	91.84%	0	0	214	240	89.17%	31.08%	-0.72	-1.44	No
Dec-02	105	109	96.33%	0	16	183	197	92.89%	25.69%	-1.12	-1.68	No
Jan-03												
Feb-03	95	102	93.14%	0	0	229	245	93.47%	24.71%	0.12	-0.93	No
Mar-03	104	108	96.30%	0	6	190	199	95.48%	20.78%	-0.33	-1.2	No
Apr-03	98	102	96.08%	0	7	188	200	94.00%	23.75%	-0.72	-1.44	No
May-03	98	101	97.03%	0	7	221	232	95.26%	21.25%	-0.7	-1.43	No
Jun-03	102	105	97.14%	0	12	205	210	97.62%	15.25%	0.17	-0.9	No
Jul-03	104	107	97.20%	0	7	186	195	95.38%	20.98%	-0.72	-1.44	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

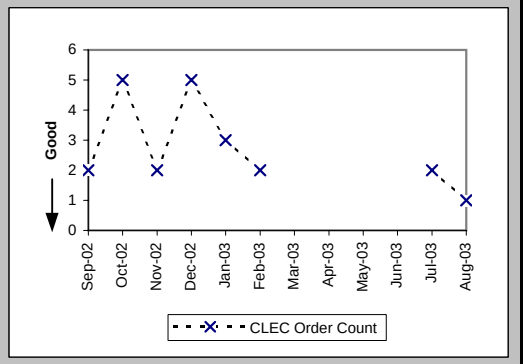
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	13	2	6.50	0	0	10137	93	109.00	100.05	-1.43	-1.87	No
Oct-02	24	5	4.80	0	0	10149	84	120.82	104.30	-2.42	-2.47	No
Nov-02	35	3	11.67	0	0	10905	80	136.31	108.12	-1.96	-2.19	No
Dec-02	36	5	7.20	0	0	8332	72	115.72	112.96	-2.08	-2.26	No
Jan-03	12	3	4.00	0	0	7427	63	117.89	123.86	-1.56	-1.95	No
Feb-03	28	2	14.00	0	0	840	27	31.11	51.77	-0.45	-1.27	No
Mar-03						805	24	33.54	58.82			
Apr-03						721	14	51.50	75.83			
May-03						541	16	33.81	41.37			
Jun-03						622	30	20.73	33.39			
Jul-03	3	2	1.50	0	0	612	27	22.67	38.00	-0.76	-1.46	No
Aug-03	11	1	11.00	0	0	567	17	33.35	50.05	-0.43	-1.26	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

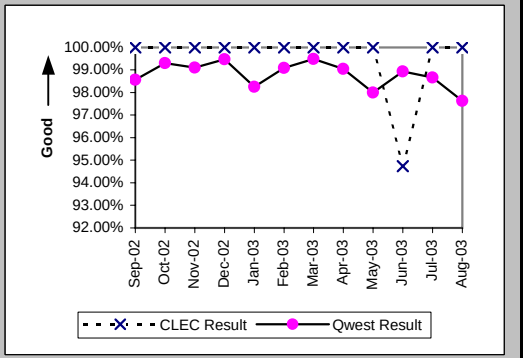
Date	CLEC Order Count
Sep-02	2
Oct-02	5
Nov-02	2
Dec-02	5
Jan-03	3
Feb-03	2
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	2
Aug-03	1



Checklist #4 - Unbundled Loop - ISDN Capable Repair

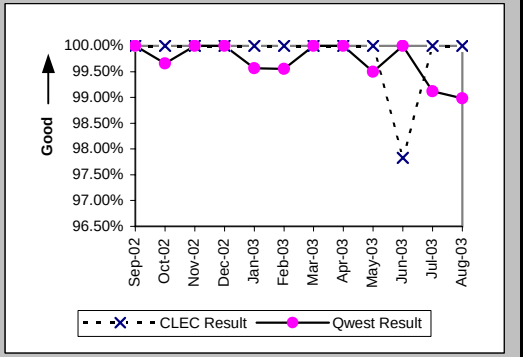
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	40	40	100.00%	3	0	276	280	98.57%	11.87%	-0.71	-1.43	No
Oct-02	40	40	100.00%	5	0	285	287	99.30%	8.32%	-0.5	-1.3	No
Nov-02	26	26	100.00%	4	0	221	223	99.10%	9.43%	-0.46	-1.28	No
Dec-02	25	25	100.00%	4	0	187	188	99.47%	7.27%	-0.34	-1.21	No
Jan-03	27	27	100.00%	5	0	226	230	98.26%	13.07%	-0.65	-1.4	No
Feb-03	30	30	100.00%	2	0	220	222	99.10%	9.45%	-0.49	-1.3	No
Mar-03	29	29	100.00%	2	0	194	195	99.49%	7.14%	-0.36	-1.22	No
Apr-03	17	17	100.00%	3	0	209	211	99.05%	9.69%	-0.39	-1.24	No
May-03	24	24	100.00%	4	0	196	200	98.00%	14.00%	-0.66	-1.4	No
Jun-03	36	38	94.74%	2	0	185	187	98.93%	10.29%	1.48	-0.1	No
Jul-03	31	31	100.00%	7	0	223	226	98.67%	11.44%	-0.61	-1.37	No
Aug-03	39	39	100.00%	3	0	288	295	97.63%	15.22%	-0.92	-1.56	No



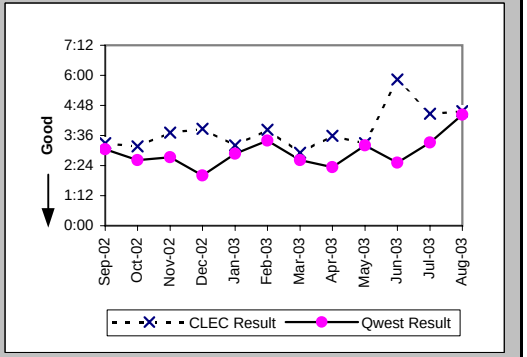
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	51	51	100.00%	3	0	283	283	100.00%	N/A	N/A	N/A	
Oct-02	52	52	100.00%	5	0	290	291	99.66%	5.85%	-0.39	-1.24	No
Nov-02	36	36	100.00%	4	0	224	224	100.00%	N/A	N/A	N/A	
Dec-02	33	33	100.00%	4	0	188	188	100.00%	N/A	N/A	N/A	
Jan-03	32	32	100.00%	5	0	230	231	99.57%	6.57%	-0.35	-1.21	No
Feb-03	35	35	100.00%	2	0	223	224	99.55%	6.67%	-0.37	-1.22	No
Mar-03	37	37	100.00%	2	0	195	195	100.00%	N/A	N/A	N/A	
Apr-03	23	23	100.00%	3	0	211	211	100.00%	N/A	N/A	N/A	
May-03	31	31	100.00%	4	0	199	200	99.50%	7.05%	-0.37	-1.22	No
Jun-03	45	46	97.83%	2	0	187	187	100.00%	N/A	N/A	-0.18	No
Jul-03	44	44	100.00%	7	0	225	227	99.12%	9.35%	-0.57	-1.35	No
Aug-03	54	54	100.00%	3	0	292	295	98.98%	10.03%	-0.68	-1.42	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

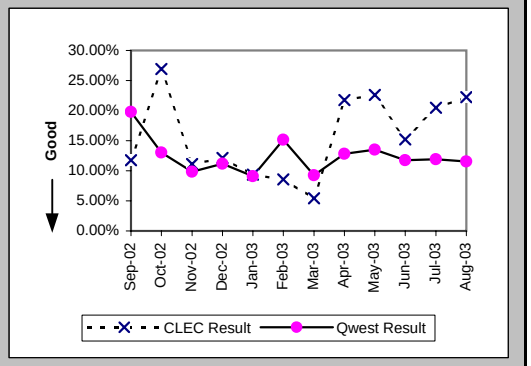
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	168:22	51	3:18	3	0	862:33	283	3:03	5:35	0.31	-0.81	No
Oct-02	164:54	52	3:10	5	0	763:18	291	2:37	5:36	0.7	-0.58	No
Nov-02	133:55	36	3:43	4	0	612:06	224	2:44	4:51	1.09	-0.34	No
Dec-02	127:21	33	3:52	4	0	375:37	188	2:00	2:57	2.17	0.32	Yes
Jan-03	102:16	32	3:12	5	0	663:14	231	2:52	6:01	0.52	-0.68	No
Feb-03	134:04	35	3:50	2	0	760:08	224	3:24	6:10	0.51	-0.69	No
Mar-03	107:46	37	2:55	2	0	511:33	195	2:37	3:59	0.43	-0.74	No
Apr-03	82:27	23	3:35	3	0	492:55	211	2:20	3:51	1.39	-0.15	No
May-03	102:09	31	3:18	4	0	640:38	200	3:12	5:40	0.3	-0.82	No
Jun-03	268:21	46	5:50	2	0	470:25	187	2:31	4:10	3.09	0.88	Yes
Jul-03	196:26	44	4:28	7	0	752:53	227	3:19	8:25	0.78	-0.53	No
Aug-03	246:52	54	4:34	3	0	1309:06	295	4:26	9:50	0.24	-0.86	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

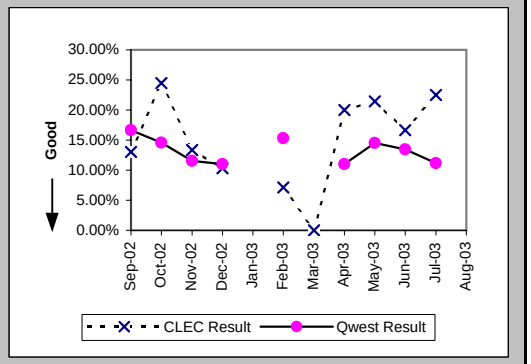
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6	51	11.76%	3	0	56	283	19.79%	39.84%	-1.32	-1.8	No
Oct-02	14	52	26.92%	5	0	38	291	13.06%	33.69%	2.4	0.46	Yes
Nov-02	4	36	11.11%	4	0	22	224	9.82%	29.76%	0.27	-0.84	No
Dec-02	4	33	12.12%	4	0	21	188	11.17%	31.50%	0.19	-0.89	No
Jan-03	3	32	9.38%	5	0	21	231	9.09%	28.75%	0.09	-0.94	No
Feb-03	3	35	8.57%	2	0	34	224	15.18%	35.88%	-1.01	-1.62	No
Mar-03	2	37	5.41%	2	0	18	195	9.23%	28.95%	-0.74	-1.45	No
Apr-03	5	23	21.74%	3	0	27	211	12.80%	33.40%	1.14	-0.31	No
May-03	7	31	22.58%	4	0	27	200	13.50%	34.17%	1.28	-0.22	No
Jun-03	7	46	15.22%	2	0	22	187	11.76%	32.22%	0.64	-0.61	No
Jul-03	9	44	20.45%	7	0	27	227	11.89%	32.37%	1.47	-0.11	No
Aug-03	12	54	22.22%	3	0	34	295	11.53%	31.93%	2.01	0.22	Yes



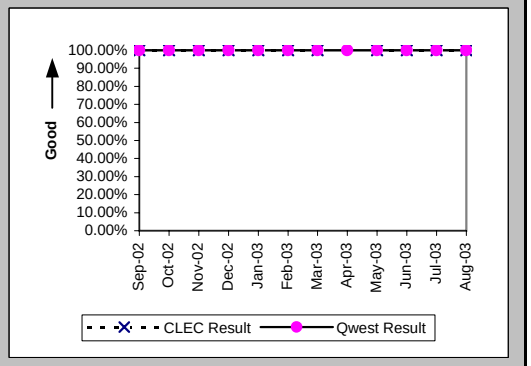
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6	46	13.04%	3	0	31	186	16.67%	37.27%	-0.59	-1.36	No
Oct-02	12	49	24.49%	5	0	23	158	14.56%	35.27%	1.57	-0.05	No
Nov-02	4	30	13.33%	4	0	15	130	11.54%	31.95%	0.29	-0.82	No
Dec-02	3	29	10.34%	4	0	11	100	11.00%	31.29%	-0.1	-1.06	No
Jan-03												
Feb-03	2	28	7.14%	2	0	21	137	15.33%	36.03%	-1.1	-1.67	No
Mar-03	0	28	0.00%	2	0							
Apr-03	4	20	20.00%	3	0	13	118	11.02%	31.31%	1.08	-0.34	No
May-03	6	28	21.43%	4	0	18	124	14.52%	35.23%	0.89	-0.46	No
Jun-03	6	36	16.67%	2	0	12	89	13.48%	34.15%	0.45	-0.72	No
Jul-03	9	40	22.50%	7	0	15	134	11.19%	31.53%	1.73	0.05	Yes
Aug-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

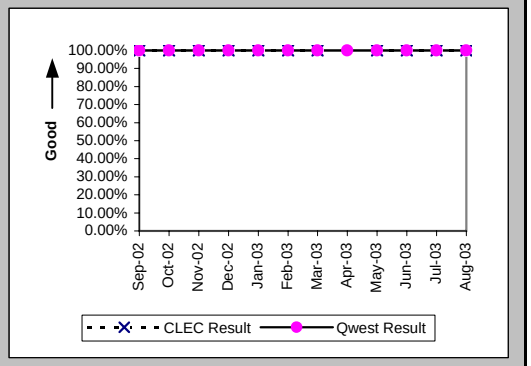
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	7	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02	12	12	100.00%	2	0	23	23	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-03	2	2	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Apr-03						25	25	100.00%	0.00%			
May-03	1	1	100.00%	1	0	18	18	100.00%	N/A	N/A	N/A	
Jun-03	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Aug-03	3	3	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

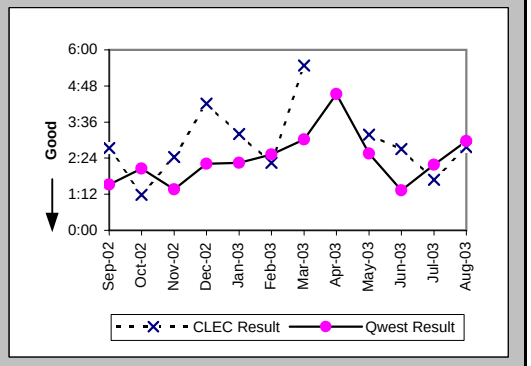
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	8	8	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Oct-02	12	12	100.00%	2	0	23	23	100.00%	N/A	N/A	N/A	
Nov-02	2	2	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Dec-02	7	7	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Feb-03	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-03	2	2	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	
Apr-03						25	25	100.00%	0.00%			
May-03	1	1	100.00%	1	0	18	18	100.00%	N/A	N/A	N/A	
Jun-03	3	3	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Aug-03	3	3	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	



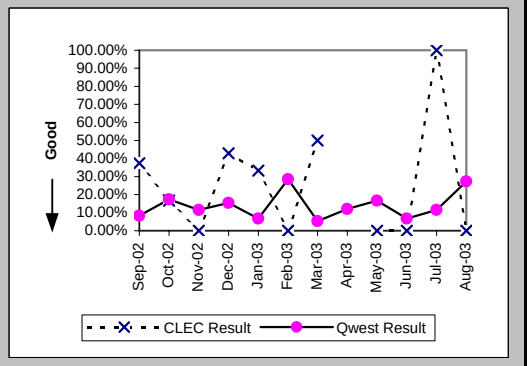
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	21:49	8	2:44	2	0	18:11	12	1:31	2:15	0.95	-0.42	No
Oct-02	14:11	12	1:11	2	0	47:20	23	2:03	3:57	-0.62	-1.38	No
Nov-02	4:52	2	2:26	1	0	35:41	26	1:22	2:05	0.79	-0.52	No
Dec-02	29:32	7	4:13	0	0	28:47	13	2:13	2:36	1.1	-0.33	No
Jan-03	9:35	3	3:12	0	0	67:26	30	2:15	3:15	1.04	-0.37	No
Feb-03	4:30	2	2:15	0	0	35:17	14	2:31	2:34	-0.14	-1.08	No
Mar-03	10:59	2	5:29	0	0	57:17	19	3:01	2:23	1.34	-0.18	No
Apr-03						113:08	25	4:32	4:38			
May-03	3:11	1	3:11	1	0	45:49	18	2:33	3:24	0.81	-0.51	No
Jun-03	8:05	3	2:42	0	0	19:59	15	1:20	1:01	1.54	-0.06	No
Jul-03	1:41	1	1:41	2	0	56:46	26	2:11	2:53	-0.17	-1.1	No
Aug-03	8:19	3	2:46	0	0	65:23	22	2:58	4:58	-0.07	-1.04	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

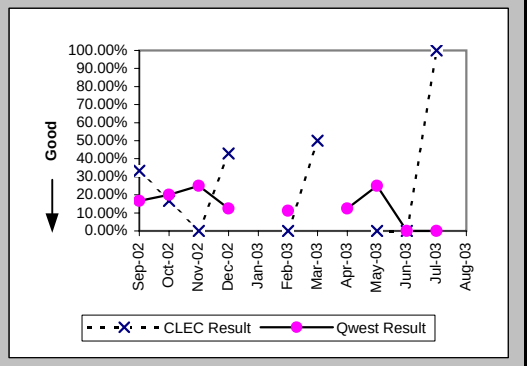
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	8	37.50%	2	0	1	12	8.33%	27.64%	1.43	-0.13	No
Oct-02	2	12	16.67%	2	0	4	23	17.39%	37.90%	-0.05	-1.03	No
Nov-02	0	2	0.00%	1	0	3	26	11.54%	31.95%	-0.49	-1.3	No
Dec-02	3	7	42.86%	0	0	2	13	15.38%	36.08%	1.22	-0.26	No
Jan-03	1	3	33.33%	0	0	2	30	6.67%	24.94%	1.12	-0.32	No
Feb-03	0	2	0.00%	0	0	4	14	28.57%	45.18%	-0.84	-1.51	No
Mar-03	1	2	50.00%	0	0	1	19	5.26%	22.33%	1.36	-0.17	No
Apr-03						3	25	12.00%	32.50%			
May-03	0	1	0.00%	1	0	3	18	16.67%	37.27%	-0.44	-1.26	No
Jun-03	0	3	0.00%	0	0	1	15	6.67%	24.94%	-0.42	-1.26	No
Jul-03	1	1	100.00%	2	0	3	26	11.54%	31.95%	1.5	-0.09	No
Aug-03	0	3	0.00%	0	0	6	22	27.27%	44.54%	-0.99	-1.6	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

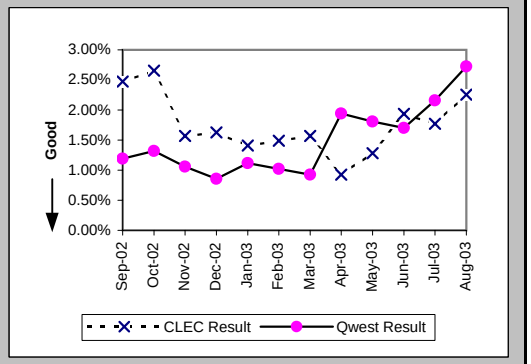
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	3	33.33%	2	0	1	6	16.67%	37.27%	0.34	-0.79	No
Oct-02	1	6	16.67%	2	0	2	10	20.00%	40.00%	-0.16	-1.1	No
Nov-02	0	2	0.00%	1	0	3	12	25.00%	43.30%	-0.76	-1.46	No
Dec-02	3	7	42.86%	0	0	1	8	12.50%	33.07%	1.16	-0.29	No
Jan-03												
Feb-03	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Mar-03	1	2	50.00%	0	0							
Apr-03						2	16	12.50%	33.07%			
May-03	0	1	0.00%	1	0	3	12	25.00%	43.30%	-0.55	-1.34	No
Jun-03	0	2	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	2	0	0	14	0.00%	N/A	N/A	0.19	Yes
Aug-03												



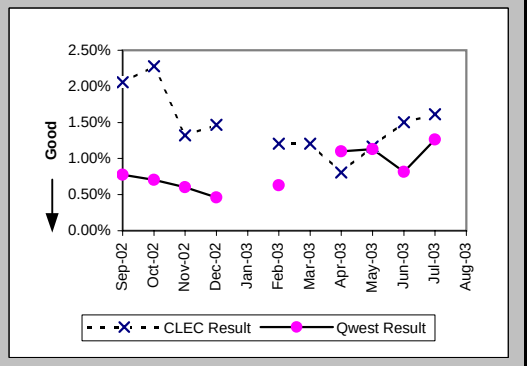
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	59	2383	2.48%	5	0	295	24731	1.19%	10.86%	5.51	2.35	Yes
Oct-02	64	2413	2.65%	7	0	314	23837	1.32%	11.40%	5.48	2.33	Yes
Nov-02	38	2422	1.57%	5	0	250	23633	1.06%	10.23%	2.34	0.42	Yes
Dec-02	40	2455	1.63%	4	0	201	23490	0.86%	9.21%	3.96	1.41	Yes
Jan-03	35	2487	1.41%	5	0	261	23336	1.12%	10.52%	1.3	-0.21	No
Feb-03	37	2487	1.49%	2	0	238	23262	1.02%	10.06%	2.19	0.33	Yes
Mar-03	39	2489	1.57%	2	0	214	23058	0.93%	9.59%	3.16	0.92	Yes
Apr-03	23	2481	0.93%	4	0	236	12166	1.94%	13.79%	-3.33	-3.03	No
May-03	32	2492	1.28%	5	0	218	12038	1.81%	13.33%	-1.8	-2.09	No
Jun-03	49	2529	1.94%	2	0	202	11878	1.70%	12.93%	0.84	-0.49	No
Jul-03	45	2541	1.77%	9	0	253	11728	2.16%	14.53%	-1.22	-1.74	No
Aug-03	57	2529	2.25%	3	0	317	11649	2.72%	16.27%	-1.31	-1.8	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

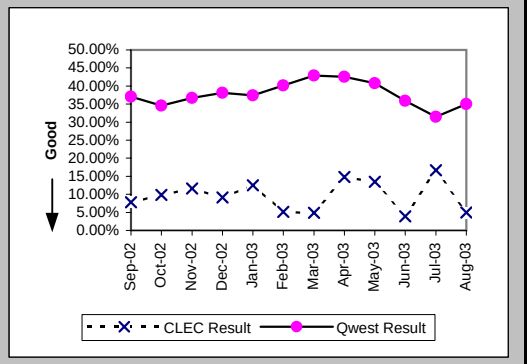
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	49	2383	2.06%	5	0	192	24731	0.78%	8.78%	6.8	3.13	Yes
Oct-02	55	2413	2.28%	7	0	168	23837	0.70%	8.37%	8.81	4.36	Yes
Nov-02	32	2422	1.32%	5	0	142	23633	0.60%	7.73%	4.37	1.66	Yes
Dec-02	36	2455	1.47%	4	0	108	23490	0.46%	6.77%	7.02	3.26	Yes
Jan-03												
Feb-03	30	2487	1.21%	2	0	146	23262	0.63%	7.90%	3.47	1.11	Yes
Mar-03	30	2489	1.21%	2	0							
Apr-03	20	2481	0.81%	4	0	134	12166	1.10%	10.44%	-1.28	-1.78	No
May-03	29	2492	1.16%	5	0	136	12038	1.13%	10.57%	0.15	-0.91	No
Jun-03	38	2529	1.50%	2	0	97	11878	0.82%	9.00%	3.48	1.12	Yes
Jul-03	41	2541	1.61%	9	0	148	11728	1.26%	11.16%	1.44	-0.12	No
Aug-03												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

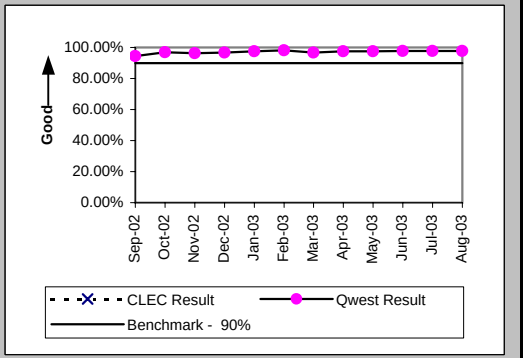
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	64	7.81%	0	0	174	469	37.10%	48.31%	-4.55	-3.77	No
Oct-02	7	71	9.86%	0	0	166	480	34.58%	47.56%	-4.09	-3.49	No
Nov-02	5	43	11.63%	0	0	145	395	36.71%	48.20%	-3.24	-2.97	No
Dec-02	4	44	9.09%	0	0	124	325	38.15%	48.58%	-3.72	-3.26	No
Jan-03	5	40	12.50%	0	0	156	417	37.41%	48.39%	-3.11	-2.89	No
Feb-03	2	39	5.13%	0	0	160	398	40.20%	49.03%	-4.26	-3.59	No
Mar-03	2	41	4.88%	0	0	161	375	42.93%	49.50%	-4.67	-3.84	No
Apr-03	4	27	14.81%	0	0	175	411	42.58%	49.45%	-2.83	-2.72	No
May-03	5	37	13.51%	0	0	150	368	40.76%	49.14%	-3.22	-2.95	No
Jun-03	2	51	3.92%	0	0	113	315	35.87%	47.96%	-4.41	-3.68	No
Jul-03	9	54	16.67%	0	0	116	369	31.44%	46.43%	-2.18	-2.33	No
Aug-03	3	60	5.00%	0	0	171	488	35.04%	47.71%	-4.6	-3.8	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

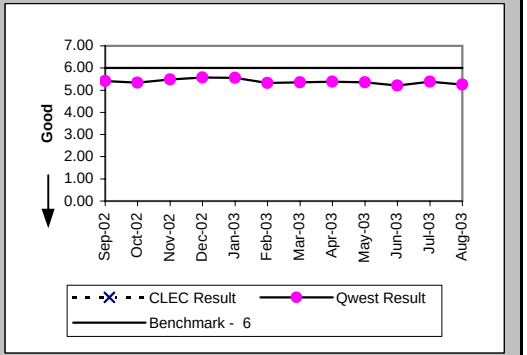
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						952	1009	94.35%	23.09%			
Oct-02						913	942	96.92%	17.27%			
Nov-02						633	657	96.35%	18.76%			
Dec-02						711	736	96.60%	18.11%			
Jan-03						854	876	97.49%	15.65%			
Feb-03						684	697	98.13%	13.53%			
Mar-03						702	726	96.69%	17.88%			
Apr-03						716	734	97.55%	15.47%			
May-03						606	622	97.43%	15.83%			
Jun-03						758	776	97.68%	15.05%			
Jul-03						759	777	97.68%	15.04%			
Aug-03						985	1008	97.72%	14.93%			



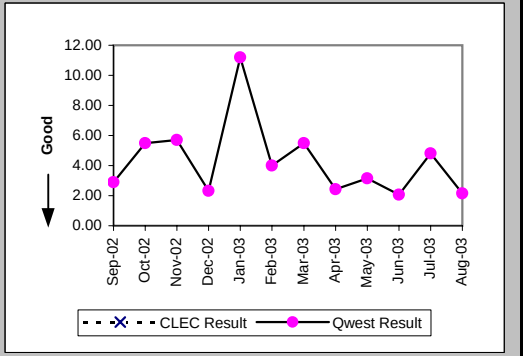
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5492	1016	5.41	1.97			
Oct-02						5048	945	5.34	2.14			
Nov-02						3620	659	5.49	2.22			
Dec-02						4105	737	5.57	2.12			
Jan-03						4877	877	5.56	4.79			
Feb-03						3713	698	5.32	1.64			
Mar-03						3889	727	5.35	2.52			
Apr-03						3966	737	5.38	1.86			
May-03						3329	622	5.35	2.01			
Jun-03						4043	776	5.21	1.70			
Jul-03						4190	778	5.39	2.76			
Aug-03						5306	1008	5.26	2.03			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

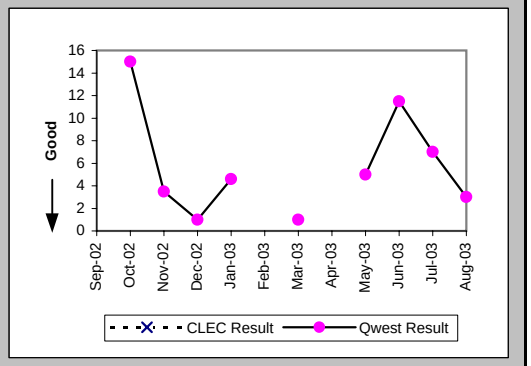
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						151	52	2.90	3.53			
Oct-02						159	29	5.48	6.33			
Nov-02						120	21	5.71	5.64			
Dec-02						58	25	2.32	3.21			
Jan-03						179	16	11.19	32.34			
Feb-03						52	13	4.00	3.34			
Mar-03						132	24	5.50	9.75			
Apr-03						46	19	2.42	2.39			
May-03						44	14	3.14	4.29			
Jun-03						33	16	2.06	1.44			
Jul-03						72	15	4.80	11.57			
Aug-03						45	21	2.14	1.24			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

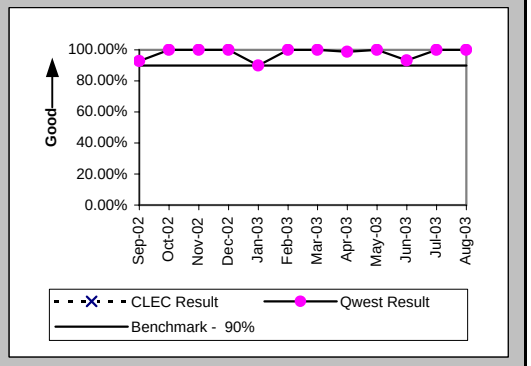
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						15	1	15.00				
Nov-02						7	2	3.50	2.12			
Dec-02						1	1	1.00				
Jan-03						23	5	4.60	3.91			
Feb-03												
Mar-03						1	1	1.00				
Apr-03												
May-03						10	2	5.00	4.24			
Jun-03						23	2	11.50	10.61			
Jul-03						28	4	7.00	4.55			
Aug-03						6	2	3.00	0.00			



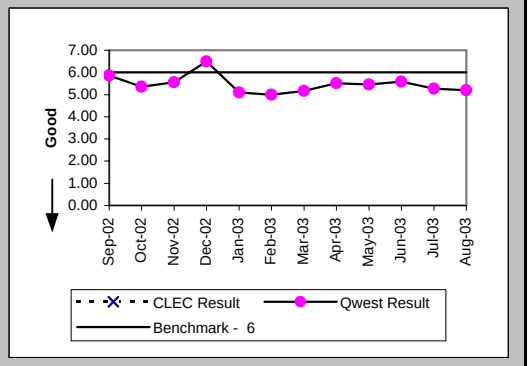
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						13	14	92.86%	25.75%			
Oct-02						11	11	100.00%	0.00%			
Nov-02						11	11	100.00%	0.00%			
Dec-02						14	14	100.00%	0.00%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						9	9	100.00%	0.00%			
Mar-03						47	47	100.00%	0.00%			
Apr-03						80	81	98.77%	11.04%			
May-03						79	79	100.00%	0.00%			
Jun-03						55	59	93.22%	25.14%			
Jul-03						15	15	100.00%	0.00%			
Aug-03						25	25	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

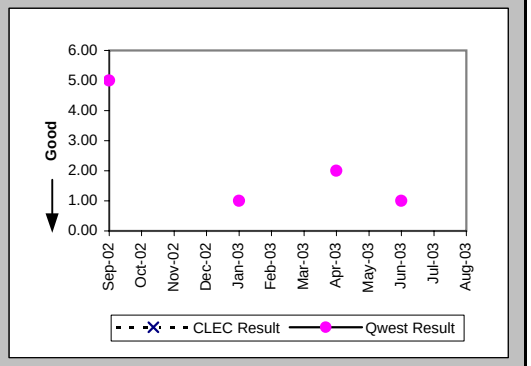
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						82	14	5.86	1.35			
Oct-02						59	11	5.36	4.23			
Nov-02						61	11	5.55	1.63			
Dec-02						91	14	6.50	3.70			
Jan-03						51	10	5.10	0.32			
Feb-03						50	10	5.00	0.82			
Mar-03						243	47	5.17	1.15			
Apr-03						447	81	5.52	2.80			
May-03						431	79	5.46	1.10			
Jun-03						330	59	5.59	2.67			
Jul-03						79	15	5.27	0.80			
Aug-03						130	25	5.20	1.58			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

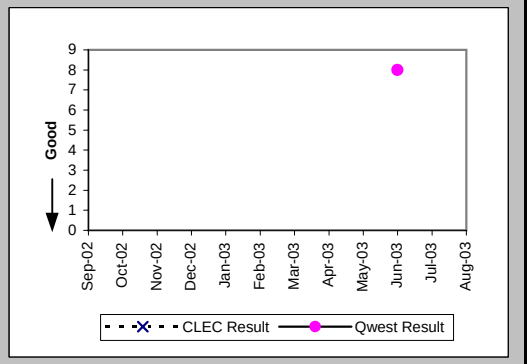
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	1	5.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	1.00				
Feb-03												
Mar-03												
Apr-03						2	1	2.00				
May-03												
Jun-03						3	3	1.00	0.00			
Jul-03												
Aug-03												



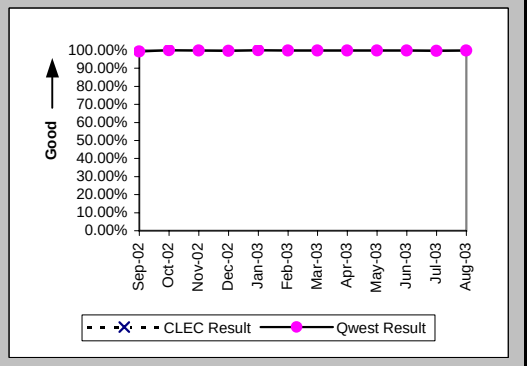
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						8	1	8.00				
Jul-03												
Aug-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

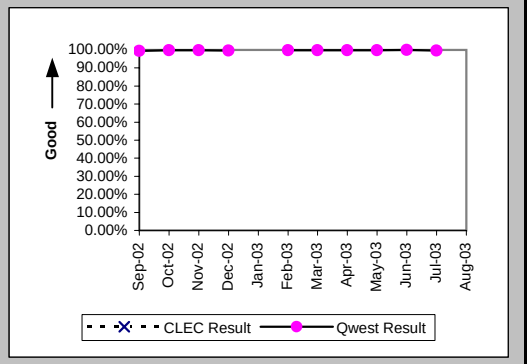
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1008	1015	99.31%	8.28%			
Oct-02						993	993	100.00%	0.00%			
Nov-02						811	813	99.75%	4.95%			
Dec-02						708	711	99.58%	6.48%			
Jan-03						819	819	100.00%	0.00%			
Feb-03						796	798	99.75%	5.00%			
Mar-03						740	741	99.87%	3.67%			
Apr-03						795	796	99.87%	3.54%			
May-03						759	760	99.87%	3.63%			
Jun-03						767	768	99.87%	3.61%			
Jul-03						811	814	99.63%	6.06%			
Aug-03						912	913	99.89%	3.31%			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

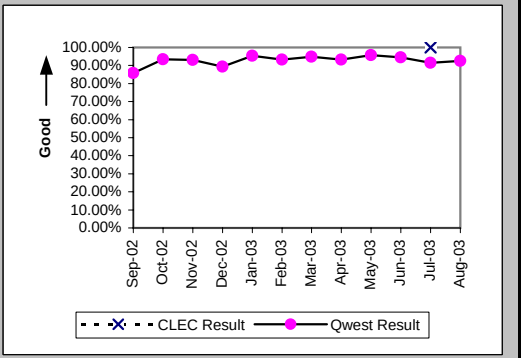
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1010	1015	99.51%	7.00%			
Oct-02						991	993	99.80%	4.48%			
Nov-02						811	813	99.75%	4.95%			
Dec-02						709	711	99.72%	5.30%			
Jan-03												
Feb-03						796	798	99.75%	5.00%			
Mar-03						740	741	99.87%	3.67%			
Apr-03						795	796	99.87%	3.54%			
May-03						759	760	99.87%	3.63%			
Jun-03						768	768	100.00%	0.00%			
Jul-03						811	814	99.63%	6.06%			
Aug-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

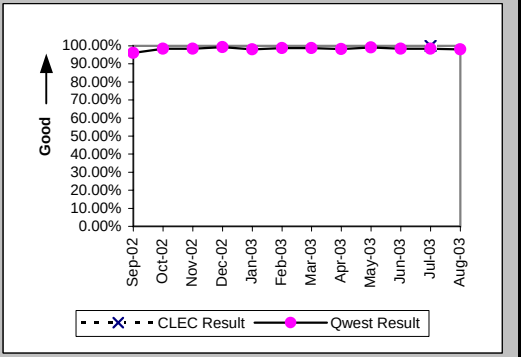
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						413	481	85.86%	34.84%			
Oct-02						341	365	93.42%	24.79%			
Nov-02						281	302	93.05%	25.44%			
Dec-02						242	271	89.30%	30.91%			
Jan-03						351	368	95.38%	20.99%			
Feb-03						304	326	93.25%	25.09%			
Mar-03						241	254	94.88%	22.04%			
Apr-03						302	324	93.21%	25.16%			
May-03						229	239	95.82%	20.02%			
Jun-03						243	257	94.55%	22.70%			
Jul-03	2	2	100.00%	0	0	239	261	91.57%	27.78%	-0.43	-1.26	No
Aug-03						209	226	92.48%	26.37%			



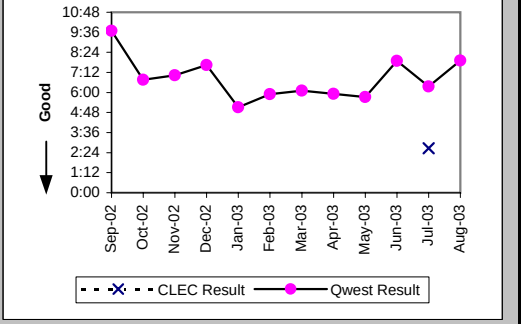
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						462	481	96.05%	19.48%			
Oct-02						359	365	98.36%	12.72%			
Nov-02						298	303	98.35%	12.74%			
Dec-02						269	271	99.26%	8.56%			
Jan-03						362	369	98.10%	13.64%			
Feb-03						323	327	98.78%	10.99%			
Mar-03						252	255	98.82%	10.78%			
Apr-03						319	325	98.15%	13.46%			
May-03						239	241	99.17%	9.07%			
Jun-03						1548	1573	98.41%	12.51%			
Jul-03	2	2	100.00%	0	0	2229	2265	98.41%	12.51%	-0.18	-1.11	No
Aug-03						1635	1668	98.02%	13.93%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

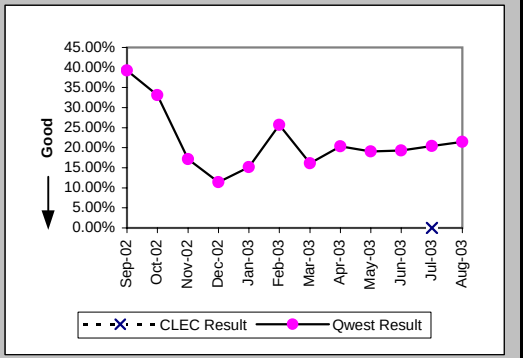
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4659:28	481	9:41	15:28			
Oct-02						2469:58	365	6:46	16:36			
Nov-02						2132:02	303	7:02	14:55			
Dec-02						2068:52	271	7:38	11:44			
Jan-03						1885:13	369	5:07	14:07			
Feb-03						1930:19	327	5:54	10:40			
Mar-03						1556:16	255	6:06	11:26			
Apr-03						1923:35	325	5:55	13:05			
May-03						1381:54	241	5:44	11:13			
Jun-03						12399:30	1573	7:53	23:39			
Jul-03	5:21	2	2:40	0	0	14436:15	2265	6:22	15:06	-0.35	-1.21	No
Aug-03						13207:49	1668	7:55	12:59			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

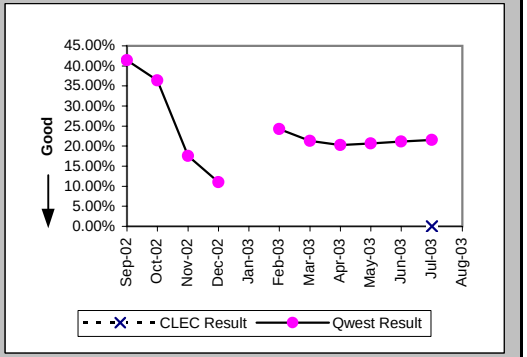
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						189	481	39.29%	48.84%			
Oct-02						121	365	33.15%	47.08%			
Nov-02						52	303	17.16%	37.70%			
Dec-02						31	271	11.44%	31.83%			
Jan-03						56	369	15.18%	35.88%			
Feb-03						84	327	25.69%	43.69%			
Mar-03						41	255	16.08%	36.73%			
Apr-03						66	325	20.31%	40.23%			
May-03						46	241	19.09%	39.30%			
Jun-03						304	1573	19.33%	39.49%			
Jul-03	0	2	0.00%	0	0	463	2265	20.44%	40.33%	-0.72	-1.44	No
Aug-03						358	1668	21.46%	41.06%			



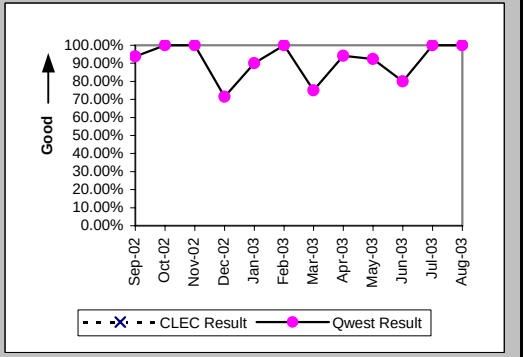
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						101	244	41.39%	49.25%			
Oct-02						72	198	36.36%	48.10%			
Nov-02						32	182	17.58%	38.07%			
Dec-02						16	145	11.03%	31.33%			
Jan-03												
Feb-03						49	202	24.26%	42.86%			
Mar-03						32	150	21.33%	40.97%			
Apr-03						41	202	20.30%	40.22%			
May-03						30	145	20.69%	40.51%			
Jun-03						233	1104	21.11%	40.81%			
Jul-03	0	1	0.00%	0	0	371	1724	21.52%	41.10%	-0.52	-1.32	No
Aug-03												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

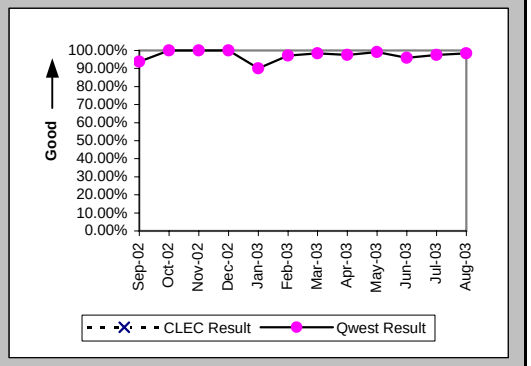
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						15	16	93.75%	24.21%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						5	7	71.43%	45.18%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						5	5	100.00%	0.00%			
Mar-03						6	8	75.00%	43.30%			
Apr-03						16	17	94.12%	23.53%			
May-03						12	13	92.31%	26.65%			
Jun-03						4	5	80.00%	40.00%			
Jul-03						8	8	100.00%	0.00%			
Aug-03						4	4	100.00%	0.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

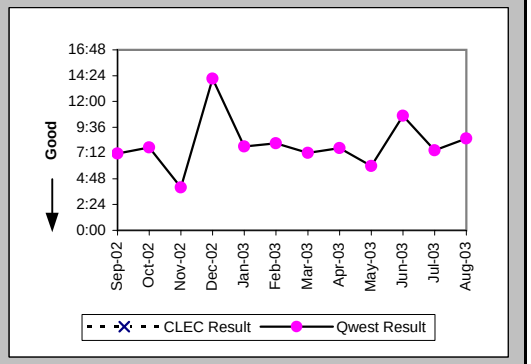
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						15	16	93.75%	24.21%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						7	7	100.00%	0.00%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						1230	1265	97.23%	16.40%			
Mar-03						1356	1377	98.47%	12.25%			
Apr-03						1524	1563	97.50%	15.60%			
May-03						1512	1526	99.08%	9.53%			
Jun-03						96	100	96.00%	19.60%			
Jul-03						160	164	97.56%	15.43%			
Aug-03						125	127	98.43%	12.45%			



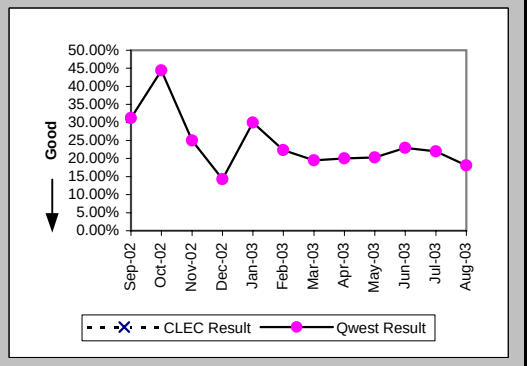
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						114:27	16	7:09	18:14			
Oct-02						69:31	9	7:43	9:59			
Nov-02						63:47	16	3:59	7:04			
Dec-02						98:49	7	14:07	17:29			
Jan-03						77:56	10	7:48	15:59			
Feb-03						10272:25	1265	8:07	15:05			
Mar-03						9927:59	1377	7:13	12:00			
Apr-03						11985:25	1563	7:40	13:23			
May-03						9141:51	1526	5:59	11:49			
Jun-03						1066:07	100	10:40	16:09			
Jul-03						1219:27	164	7:26	12:56			
Aug-03						1085:30	127	8:33	10:43			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

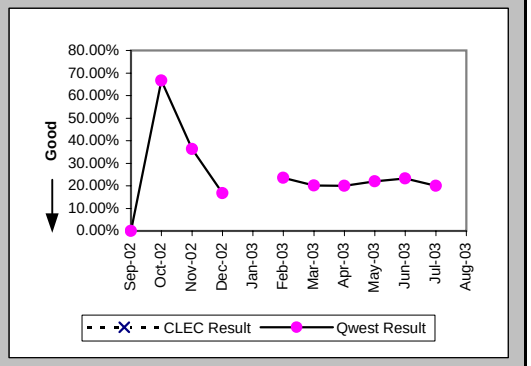
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	16	31.25%	46.35%			
Oct-02						4	9	44.44%	49.69%			
Nov-02						4	16	25.00%	43.30%			
Dec-02						1	7	14.29%	34.99%			
Jan-03						3	10	30.00%	45.83%			
Feb-03						283	1265	22.37%	41.67%			
Mar-03						268	1377	19.46%	39.59%			
Apr-03						313	1563	20.03%	40.02%			
May-03						310	1526	20.31%	40.23%			
Jun-03						23	100	23.00%	42.08%			
Jul-03						36	164	21.95%	41.39%			
Aug-03						23	127	18.11%	38.51%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

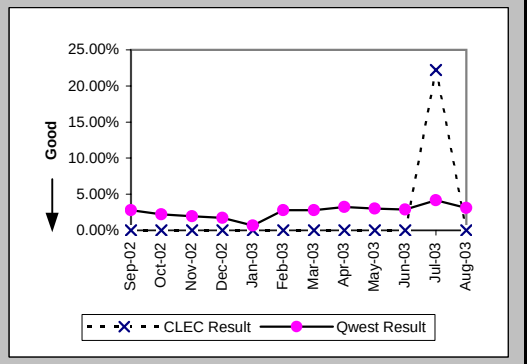
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						0	4	0.00%	0.00%			
Oct-02						2	3	66.67%	47.14%			
Nov-02						4	11	36.36%	48.10%			
Dec-02						1	6	16.67%	37.27%			
Jan-03												
Feb-03						182	775	23.48%	42.39%			
Mar-03						178	882	20.18%	40.14%			
Apr-03						210	1047	20.06%	40.04%			
May-03						235	1068	22.00%	41.43%			
Jun-03						14	60	23.33%	42.30%			
Jul-03						25	125	20.00%	40.00%			
Aug-03												



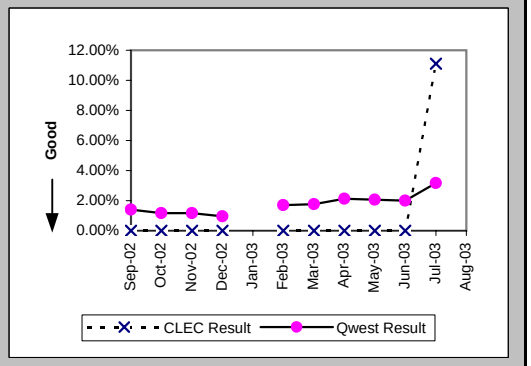
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	10	0.00%	0	0	497	17688	2.81%	16.53%	-0.54	-1.33	No
Oct-02	0	10	0.00%	0	0	374	17041	2.19%	14.65%	-0.47	-1.29	No
Nov-02	0	10	0.00%	0	0	319	16491	1.93%	13.77%	-0.44	-1.27	No
Dec-02	0	10	0.00%	0	0	278	15898	1.75%	13.11%	-0.42	-1.26	No
Jan-03	0	10	0.00%	0	0	379	57273	0.66%	8.11%	-0.26	-1.16	No
Feb-03	0	10	0.00%	0	0	1592	57273	2.78%	16.44%	-0.53	-1.33	No
Mar-03	0	10	0.00%	0	0	1632	58480	2.79%	16.47%	-0.54	-1.33	No
Apr-03	0	9	0.00%	0	0	1888	58611	3.22%	17.66%	-0.55	-1.33	No
May-03	0	9	0.00%	0	0	1767	58552	3.02%	17.11%	-0.53	-1.32	No
Jun-03	0	9	0.00%	0	0	1673	58401	2.86%	16.68%	-0.52	-1.31	No
Jul-03	2	9	22.22%	0	0	2429	58300	4.17%	19.98%	1.91	0.16	Yes
Aug-03	0	9	0.00%	0	0	1795	57931	3.10%	17.33%	-0.54	-1.33	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

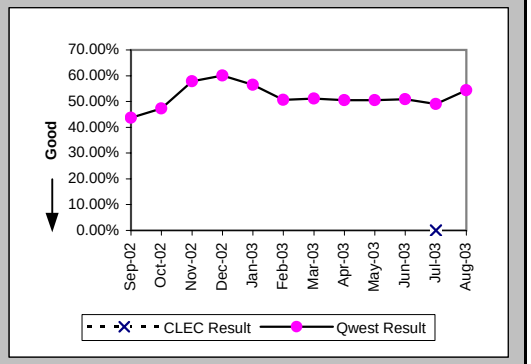
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	10	0.00%	0	0	248	17688	1.40%	11.76%	-0.38	-1.23	No
Oct-02	0	10	0.00%	0	0	201	17041	1.18%	10.80%	-0.35	-1.21	No
Nov-02	0	10	0.00%	0	0	193	16491	1.17%	10.75%	-0.34	-1.21	No
Dec-02	0	10	0.00%	0	0	151	15898	0.95%	9.70%	-0.31	-1.19	No
Jan-03												
Feb-03	0	10	0.00%	0	0	977	57273	1.71%	12.95%	-0.42	-1.25	No
Mar-03	0	10	0.00%	0	0	1032	58480	1.76%	13.17%	-0.42	-1.26	No
Apr-03	0	9	0.00%	0	0	1249	58611	2.13%	14.44%	-0.44	-1.27	No
May-03	0	9	0.00%	0	0	1213	58552	2.07%	14.24%	-0.44	-1.27	No
Jun-03	0	9	0.00%	0	0	1164	58401	1.99%	13.98%	-0.43	-1.26	No
Jul-03	1	9	11.11%	0	0	1849	58300	3.17%	17.52%	1.07	-0.35	No
Aug-03												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

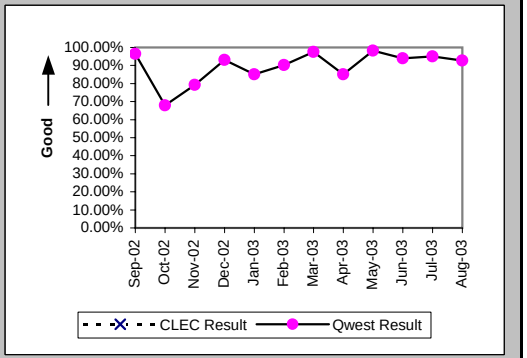
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						386	883	43.71%	49.60%			
Oct-02						335	709	47.25%	49.92%			
Nov-02						438	757	57.86%	49.38%			
Dec-02						418	696	60.06%	48.98%			
Jan-03						492	871	56.49%	49.58%			
Feb-03						1642	3244	50.62%	50.00%			
Mar-03						1732	3388	51.12%	49.99%			
Apr-03						1940	3842	50.49%	50.00%			
May-03						1829	3624	50.47%	50.00%			
Jun-03						1751	3444	50.84%	49.99%			
Jul-03	0	2	0.00%	0	0	2331	4760	48.97%	49.99%	-1.39	-1.84	No
Aug-03						2136	3933	54.31%	49.81%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

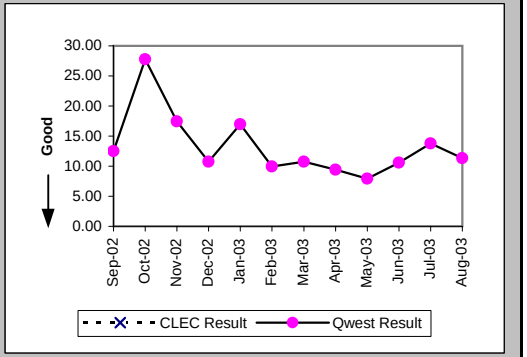
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						27	28	96.43%	18.56%			
Oct-02						38	56	67.86%	46.70%			
Nov-02						19	24	79.17%	40.61%			
Dec-02						27	29	93.10%	25.34%			
Jan-03						57	67	85.07%	35.63%			
Feb-03						46	51	90.20%	29.74%			
Mar-03						76	78	97.44%	15.81%			
Apr-03						74	87	85.06%	35.65%			
May-03						58	59	98.31%	12.91%			
Jun-03						31	33	93.94%	23.86%			
Jul-03						39	41	95.12%	21.54%			
Aug-03						38	41	92.68%	26.04%			



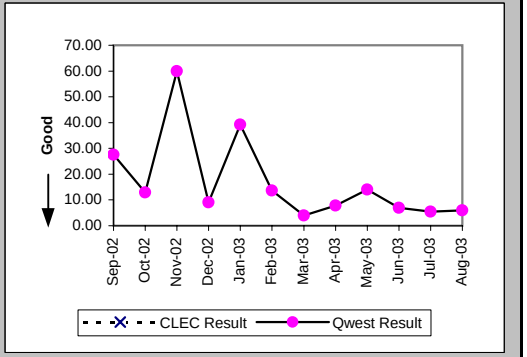
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						463	37	12.51	11.29			
Oct-02						1720	62	27.74	36.65			
Nov-02						454	26	17.46	18.37			
Dec-02						355	33	10.76	11.55			
Jan-03						1254	74	16.95	30.79			
Feb-03						518	52	9.96	10.87			
Mar-03						847	79	10.72	8.99			
Apr-03						810	86	9.42	7.11			
May-03						501	63	7.95	5.14			
Jun-03						380	36	10.56	6.48			
Jul-03						647	47	13.77	10.37			
Aug-03						465	41	11.34	10.39			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

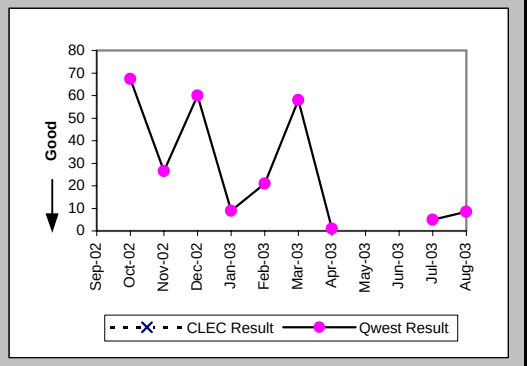
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						55	2	27.50	37.48			
Oct-02						90	7	12.86	15.61			
Nov-02						60	1	60.00				
Dec-02						9	1	9.00				
Jan-03						353	9	39.22	73.32			
Feb-03						41	3	13.67	21.08			
Mar-03						4	1	4.00				
Apr-03						94	12	7.83	6.51			
May-03						28	2	14.00	12.73			
Jun-03						14	2	7.00	2.83			
Jul-03						11	2	5.50	0.71			
Aug-03						6	1	6.00				



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

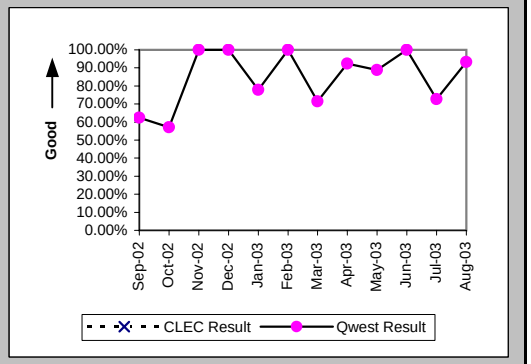
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						875	13	67.31	40.59			
Nov-02						106	4	26.50	21.98			
Dec-02						60	1	60.00				
Jan-03						18	2	9.00	2.83			
Feb-03						63	3	21.00	5.57			
Mar-03						58	1	58.00				
Apr-03						1	1	1.00				
May-03												
Jun-03												
Jul-03						5	1	5.00				
Aug-03						17	2	8.50	3.54			



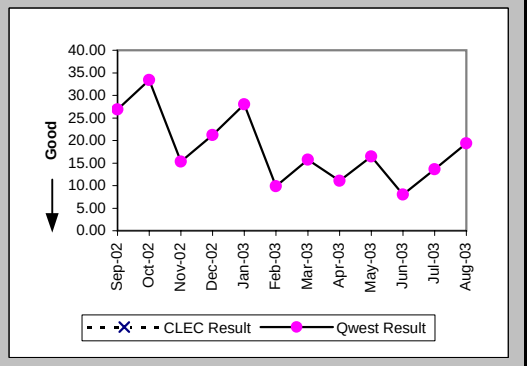
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	8	62.50%	48.41%			
Oct-02						4	7	57.14%	49.49%			
Nov-02						8	8	100.00%	0.00%			
Dec-02						5	5	100.00%	0.00%			
Jan-03						7	9	77.78%	41.57%			
Feb-03						7	7	100.00%	0.00%			
Mar-03						5	7	71.43%	45.18%			
Apr-03						12	13	92.31%	26.65%			
May-03						8	9	88.89%	31.43%			
Jun-03						10	10	100.00%	0.00%			
Jul-03						16	22	72.73%	44.54%			
Aug-03						14	15	93.33%	24.94%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

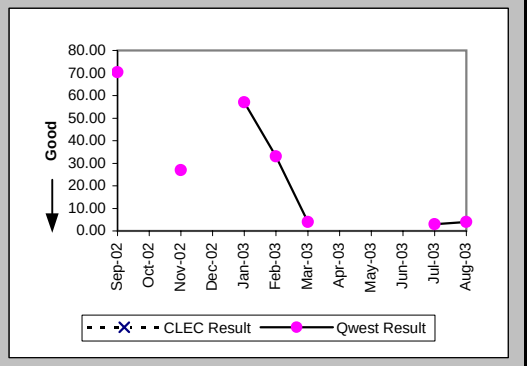
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						269	10	26.90	29.98			
Oct-02						167	5	33.40	40.55			
Nov-02						138	9	15.33	12.92			
Dec-02						106	5	21.20	6.26			
Jan-03						336	12	28.00	37.11			
Feb-03						89	9	9.89	11.92			
Mar-03						110	7	15.71	22.00			
Apr-03						144	13	11.08	6.50			
May-03						148	9	16.44	25.56			
Jun-03						80	10	8.00	2.79			
Jul-03						286	21	13.62	6.18			
Aug-03						290	15	19.33	17.24			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

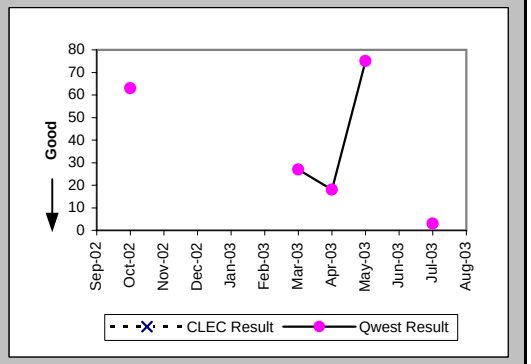
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						352	5	70.40	63.83			
Oct-02												
Nov-02						27	1	27.00				
Dec-02												
Jan-03						228	4	57.00	44.82			
Feb-03						33	1	33.00				
Mar-03						4	1	4.00				
Apr-03												
May-03												
Jun-03												
Jul-03						15	5	3.00	0.00			
Aug-03						4	1	4.00				



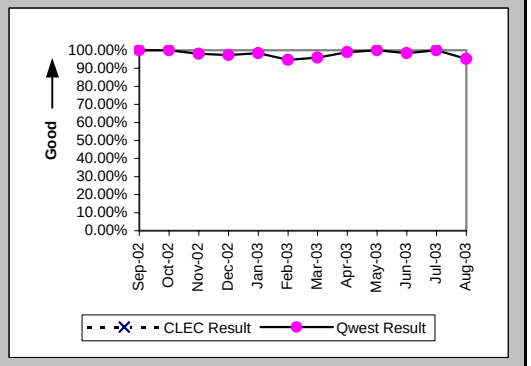
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						189	3	63.00	31.48			
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						27	1	27.00				
Apr-03						18	1	18.00				
May-03						75	1	75.00				
Jun-03												
Jul-03						3	1	3.00				
Aug-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

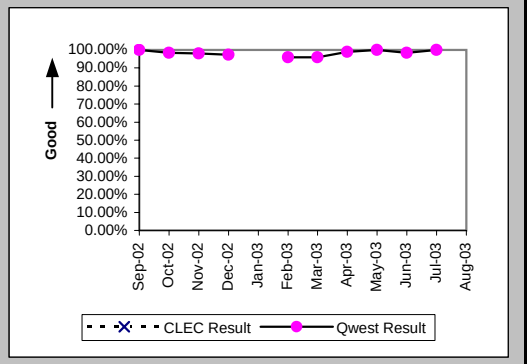
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						69	69	100.00%	0.00%			
Oct-02						60	60	100.00%	0.00%			
Nov-02						52	53	98.11%	13.61%			
Dec-02						36	37	97.30%	16.22%			
Jan-03						61	62	98.39%	12.60%			
Feb-03						70	74	94.59%	22.61%			
Mar-03						71	74	95.95%	19.72%			
Apr-03						93	94	98.94%	10.26%			
May-03						87	87	100.00%	0.00%			
Jun-03						59	60	98.33%	12.80%			
Jul-03						59	59	100.00%	0.00%			
Aug-03						60	63	95.24%	21.30%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

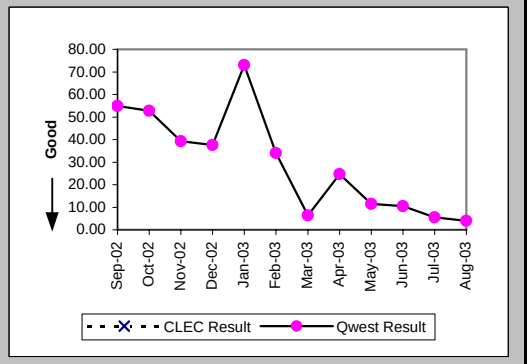
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						69	69	100.00%	0.00%			
Oct-02						59	60	98.33%	12.80%			
Nov-02						52	53	98.11%	13.61%			
Dec-02						36	37	97.30%	16.22%			
Jan-03												
Feb-03						71	74	95.95%	19.72%			
Mar-03						71	74	95.95%	19.72%			
Apr-03						93	94	98.94%	10.26%			
May-03						87	87	100.00%	0.00%			
Jun-03						59	60	98.33%	12.80%			
Jul-03						59	59	100.00%	0.00%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

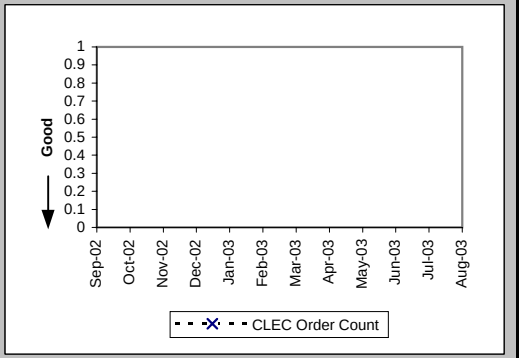
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1429	26	54.96	41.95			
Oct-02						581	11	52.82	60.27			
Nov-02						590	15	39.33	58.18			
Dec-02						827	22	37.59	55.24			
Jan-03						658	9	73.11	85.50			
Feb-03						68	2	34.00	24.04			
Mar-03						76	12	6.33	10.71			
Apr-03						99	4	24.75	27.22			
May-03						23	2	11.50	13.44			
Jun-03						21	2	10.50	14.85			
Jul-03						11	2	5.50	0.71			
Aug-03						4	1	4.00				



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

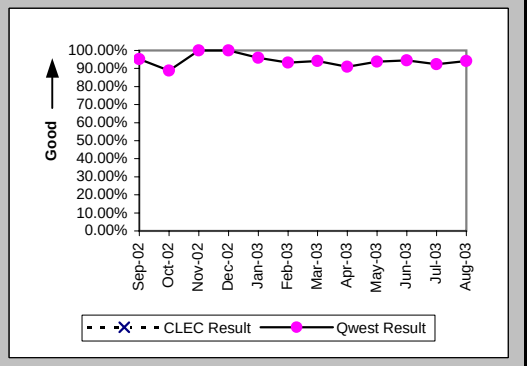
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

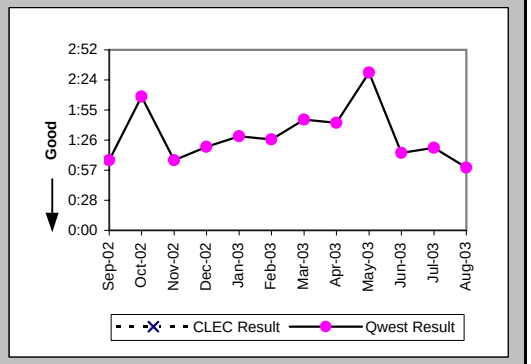
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						20	21	95.24%	21.30%			
Oct-02						8	9	88.89%	31.43%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						16	16	100.00%	0.00%			
Jan-03						24	25	96.00%	19.60%			
Feb-03						14	15	93.33%	24.94%			
Mar-03						16	17	94.12%	23.53%			
Apr-03						10	11	90.91%	28.75%			
May-03						15	16	93.75%	24.21%			
Jun-03						17	18	94.44%	22.91%			
Jul-03						24	26	92.31%	26.65%			
Aug-03						16	17	94.12%	23.53%			



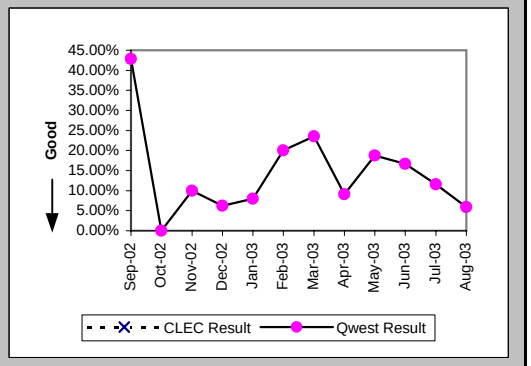
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						23:26	21	1:07	1:16			
Oct-02						19:09	9	2:08	2:41			
Nov-02						22:18	20	1:07	0:49			
Dec-02						21:14	16	1:20	1:08			
Jan-03						37:42	25	1:30	1:16			
Feb-03						21:46	15	1:27	2:01			
Mar-03						29:59	17	1:46	1:27			
Apr-03						18:52	11	1:43	1:43			
May-03						40:24	16	2:31	5:35			
Jun-03						22:14	18	1:14	1:53			
Jul-03						34:10	26	1:19	1:29			
Aug-03						17:08	17	1:00	1:09			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

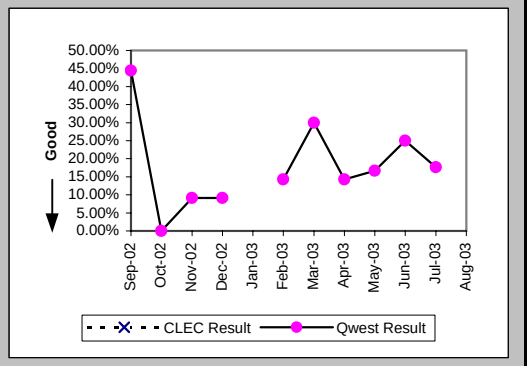
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	21	42.86%	49.49%			
Oct-02						0	9	0.00%	0.00%			
Nov-02						2	20	10.00%	30.00%			
Dec-02						1	16	6.25%	24.21%			
Jan-03						2	25	8.00%	27.13%			
Feb-03						3	15	20.00%	40.00%			
Mar-03						4	17	23.53%	42.42%			
Apr-03						1	11	9.09%	28.75%			
May-03						3	16	18.75%	39.03%			
Jun-03						3	18	16.67%	37.27%			
Jul-03						3	26	11.54%	31.95%			
Aug-03						1	17	5.88%	23.53%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

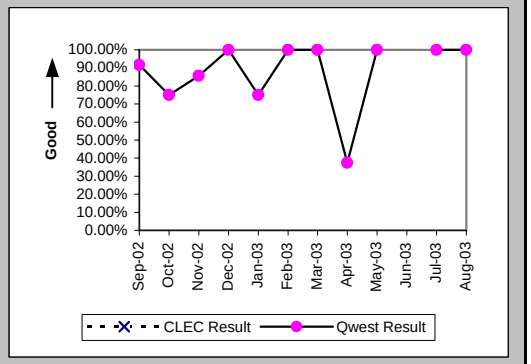
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	9	44.44%	49.69%			
Oct-02						0	6	0.00%	0.00%			
Nov-02						1	11	9.09%	28.75%			
Dec-02						1	11	9.09%	28.75%			
Jan-03												
Feb-03						1	7	14.29%	34.99%			
Mar-03						3	10	30.00%	45.83%			
Apr-03						1	7	14.29%	34.99%			
May-03						2	12	16.67%	37.27%			
Jun-03						3	12	25.00%	43.30%			
Jul-03						3	17	17.65%	38.12%			
Aug-03												



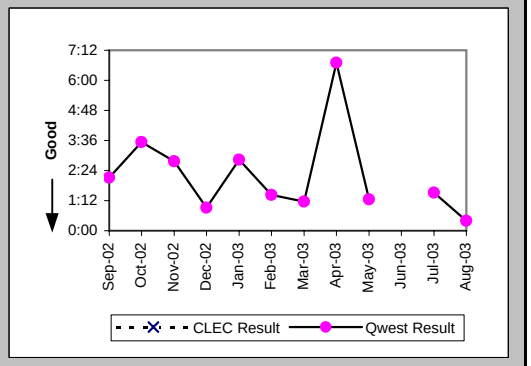
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	12	91.67%	27.64%			
Oct-02						3	4	75.00%	43.30%			
Nov-02						6	7	85.71%	34.99%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						6	8	75.00%	43.30%			
Feb-03						3	3	100.00%	0.00%			
Mar-03						2	2	100.00%	0.00%			
Apr-03						3	8	37.50%	48.41%			
May-03						3	3	100.00%	0.00%			
Jun-03												
Jul-03						4	4	100.00%	0.00%			
Aug-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

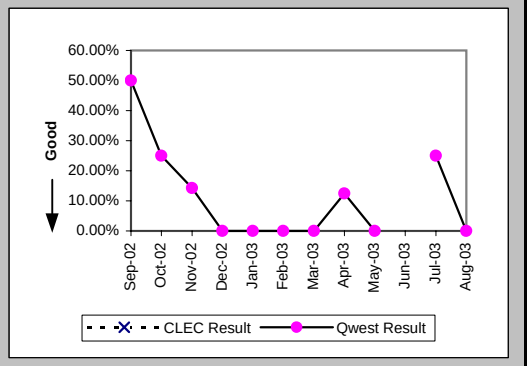
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						25:24	12	2:07	1:25			
Oct-02						14:08	4	3:32	5:08			
Nov-02						19:24	7	2:46	4:05			
Dec-02						0:55	1	0:55				
Jan-03						22:36	8	2:50	1:28			
Feb-03						4:17	3	1:26	0:52			
Mar-03						2:20	2	1:10	0:49			
Apr-03						53:35	8	6:42	4:29			
May-03						3:45	3	1:15	1:33			
Jun-03												
Jul-03						6:02	4	1:31	0:30			
Aug-03						2:21	6	0:24	0:18			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

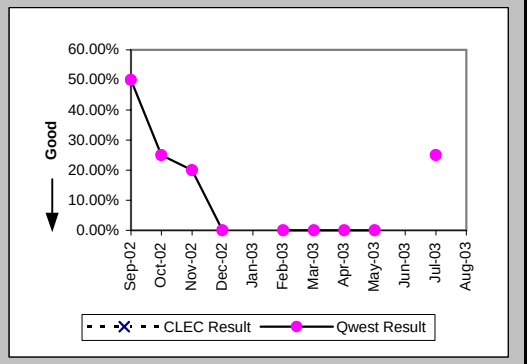
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	12	50.00%	50.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02						1	7	14.29%	34.99%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	8	0.00%	0.00%			
Feb-03						0	3	0.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03						1	8	12.50%	33.07%			
May-03						0	3	0.00%	0.00%			
Jun-03												
Jul-03						1	4	25.00%	43.30%			
Aug-03						0	6	0.00%	0.00%			



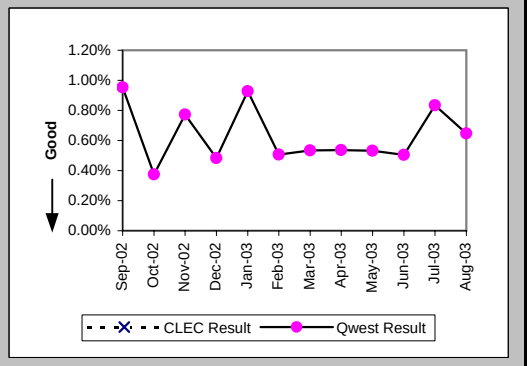
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	12	50.00%	50.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02						1	5	20.00%	40.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03						0	2	0.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03						0	7	0.00%	0.00%			
May-03						0	3	0.00%	0.00%			
Jun-03												
Jul-03						1	4	25.00%	43.30%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

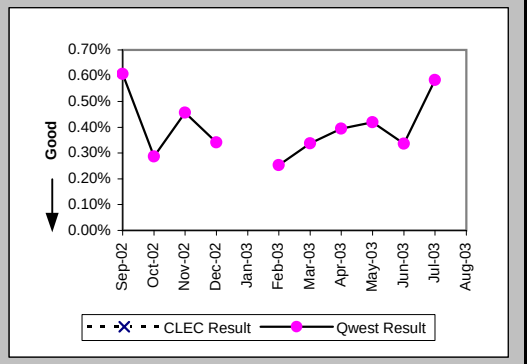
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						33	3463	0.95%	9.72%			
Oct-02						13	3481	0.37%	6.10%			
Nov-02						27	3500	0.77%	8.75%			
Dec-02						17	3518	0.48%	6.93%			
Jan-03						33	3556	0.93%	9.59%			
Feb-03						18	3556	0.51%	7.10%			
Mar-03						19	3554	0.53%	7.29%			
Apr-03						19	3547	0.54%	7.30%			
May-03						19	3572	0.53%	7.27%			
Jun-03						18	3563	0.51%	7.09%			
Jul-03						30	3597	0.83%	9.09%			
Aug-03						23	3560	0.65%	8.01%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

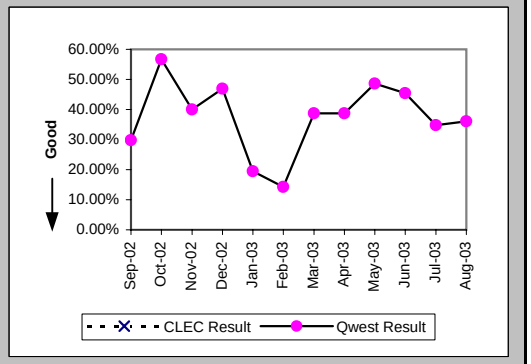
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						21	3463	0.61%	7.76%			
Oct-02						10	3481	0.29%	5.35%			
Nov-02						16	3500	0.46%	6.75%			
Dec-02						12	3518	0.34%	5.83%			
Jan-03												
Feb-03						9	3557	0.25%	5.02%			
Mar-03						12	3555	0.34%	5.80%			
Apr-03						14	3549	0.39%	6.27%			
May-03						15	3573	0.42%	6.47%			
Jun-03						12	3564	0.34%	5.79%			
Jul-03						21	3598	0.58%	7.62%			
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

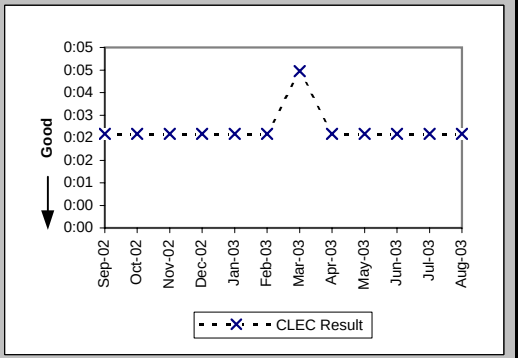
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						14	47	29.79%	45.73%			
Oct-02						17	30	56.67%	49.55%			
Nov-02						18	45	40.00%	48.99%			
Dec-02						15	32	46.88%	49.90%			
Jan-03						8	41	19.51%	39.63%			
Feb-03						3	21	14.29%	34.99%			
Mar-03						12	31	38.71%	48.71%			
Apr-03						12	31	38.71%	48.71%			
May-03						18	37	48.65%	49.98%			
Jun-03						15	33	45.45%	49.79%			
Jul-03						16	46	34.78%	47.63%			
Aug-03						13	36	36.11%	48.03%			



Checklist #4 - Unbundled Loop Cutovers

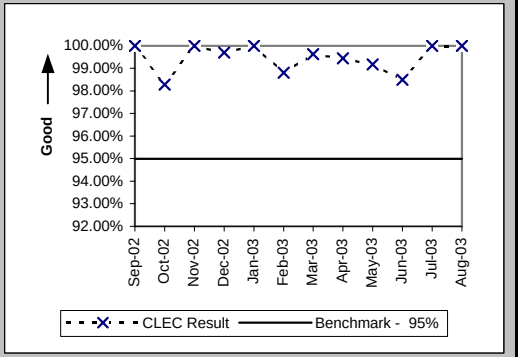
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	33:15	764	0:03	0	0
Oct-02	39:35	768	0:03	0	0
Nov-02	27:15	649	0:03	0	0
Dec-02	48:26	1130	0:03	0	0
Jan-03	30:27	650	0:03	0	0
Feb-03	71:55	1556	0:03	0	0
Mar-03	74:26	935	0:05	0	0
Apr-03	26:23	570	0:03	0	0
May-03	31:15	628	0:03	0	0
Jun-03	22:03	478	0:03	0	0
Jul-03	29:33	666	0:03	0	0
Aug-03	21:36	412	0:03	0	0



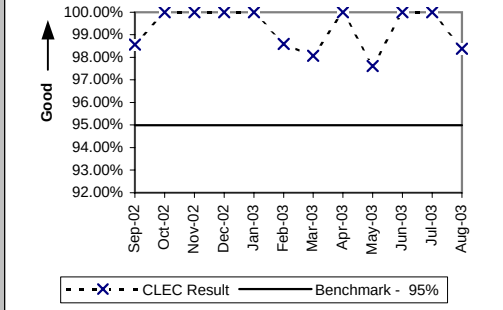
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	262	262	100.00%	0	0
Oct-02	230	234	98.29%	41	0
Nov-02	231	231	100.00%	0	0
Dec-02	332	333	99.70%	0	0
Jan-03	216	216	100.00%	0	0
Feb-03	332	336	98.81%	30	0
Mar-03	268	269	99.63%	31	0
Apr-03	179	180	99.44%	0	0
May-03	240	242	99.17%	0	0
Jun-03	197	200	98.50%	0	0
Jul-03	208	208	100.00%	0	0
Aug-03	169	169	100.00%	28	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

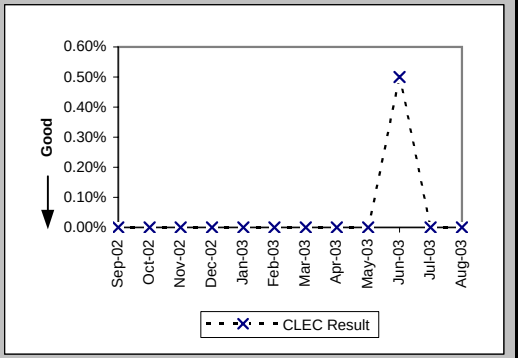
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	69	70	98.57%	0	0
Oct-02	81	81	100.00%	0	0
Nov-02	74	74	100.00%	0	0
Dec-02	46	46	100.00%	0	0
Jan-03	61	61	100.00%	0	0
Feb-03	70	71	98.59%	0	0
Mar-03	51	52	98.08%	0	0
Apr-03	53	53	100.00%	0	0
May-03	41	42	97.62%	0	0
Jun-03	53	53	100.00%	0	0
Jul-03	55	55	100.00%	0	0
Aug-03	61	62	98.39%	0	0



Checklist #4 - Unbundled Loop Cutovers

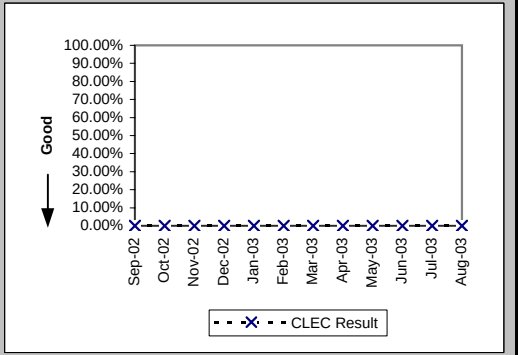
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	0	262	0.00%	0	0
Oct-02	0	234	0.00%	41	0
Nov-02	0	231	0.00%	0	0
Dec-02	0	333	0.00%	0	0
Jan-03	0	216	0.00%	0	0
Feb-03	0	336	0.00%	30	0
Mar-03	0	269	0.00%	31	0
Apr-03	0	180	0.00%	0	0
May-03	0	242	0.00%	0	0
Jun-03	1	200	0.50%	0	0
Jul-03	0	208	0.00%	0	0
Aug-03	0	169	0.00%	28	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

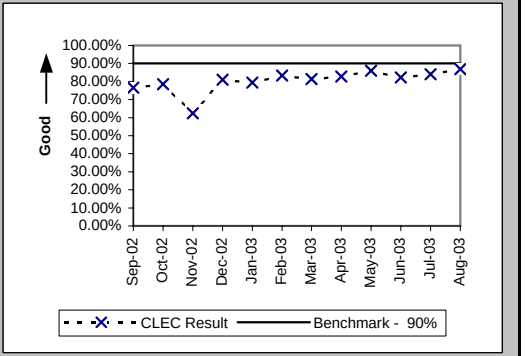
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	0	70	0.00%	0	0
Oct-02	0	81	0.00%	0	0
Nov-02	0	74	0.00%	0	0
Dec-02	0	46	0.00%	0	0
Jan-03	0	61	0.00%	0	0
Feb-03	0	71	0.00%	0	0
Mar-03	0	52	0.00%	0	0
Apr-03	0	53	0.00%	0	0
May-03	0	42	0.00%	0	0
Jun-03	0	53	0.00%	0	0
Jul-03	0	55	0.00%	0	0
Aug-03	0	62	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

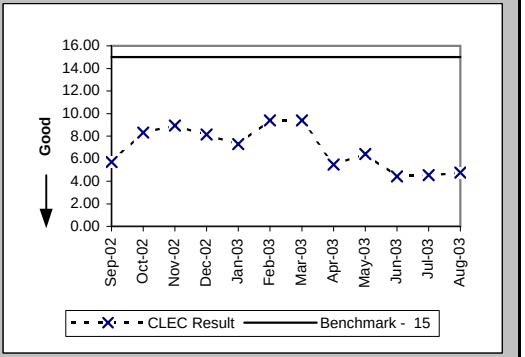
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	75	98	76.53%	0	0	42.38%
Oct-02	62	79	78.48%	0	0	41.10%
Nov-02	20	32	62.50%	0	0	48.41%
Dec-02	17	21	80.95%	0	0	39.27%
Jan-03	27	34	79.41%	0	0	40.43%
Feb-03	30	36	83.33%	0	0	37.27%
Mar-03	35	43	81.40%	0	0	38.91%
Apr-03	24	29	82.76%	0	0	37.77%
May-03	37	43	86.05%	0	0	34.65%
Jun-03	70	85	82.35%	0	0	38.12%
Jul-03	105	125	84.00%	0	0	36.66%
Aug-03	60	69	86.96%	0	0	33.68%



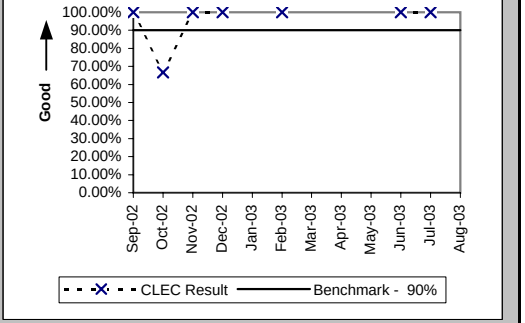
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	558	98	5.69	0	0	3.76
Oct-02	591	71	8.32	0	0	6.22
Nov-02	304	34	8.94	0	0	6.80
Dec-02	171	21	8.14	0	0	3.84
Jan-03	248	34	7.29	0	0	4.15
Feb-03	338	36	9.39	0	0	5.84
Mar-03	385	41	9.39	0	0	6.26
Apr-03	148	27	5.48	0	0	3.19
May-03	269	42	6.40	0	0	4.95
Jun-03	385	87	4.43	0	0	2.57
Jul-03	568	125	4.54	0	0	3.36
Aug-03	320	67	4.78	0	0	3.43



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

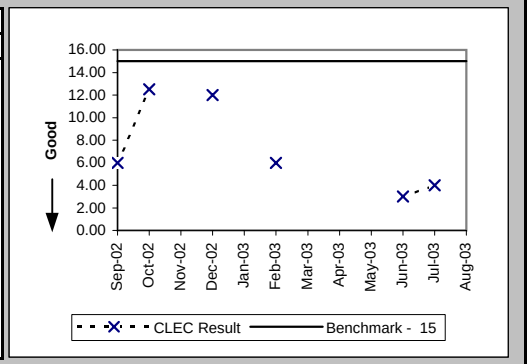
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	5	5	100.00%	0	0	0.00%
Oct-02	2	3	66.67%	0	0	47.14%
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03						
Feb-03	1	1	100.00%	0	0	0.00%
Mar-03						
Apr-03						
May-03						
Jun-03	2	2	100.00%	0	0	0.00%
Jul-03	2	2	100.00%	0	0	0.00%
Aug-03						



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

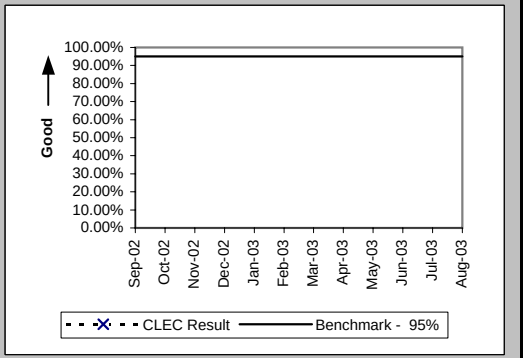
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Sep-02	30	5	6.00	0	0	2.45
Oct-02	25	2	12.50	0	0	3.54
Nov-02						
Dec-02	12	1	12.00	0	0	
Jan-03						
Feb-03	6	1	6.00	0	0	
Mar-03						
Apr-03						
May-03						
Jun-03	3	1	3.00	0	0	
Jul-03	8	2	4.00	0	0	1.41
Aug-03						



Checklist #4 - Line Sharing Installation

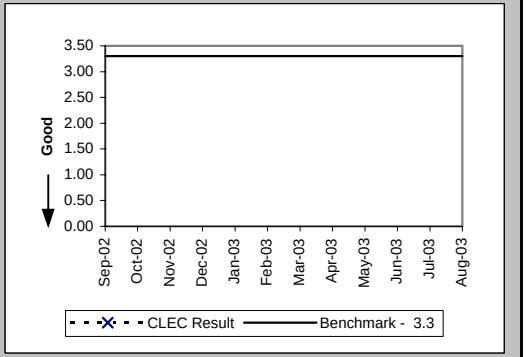
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



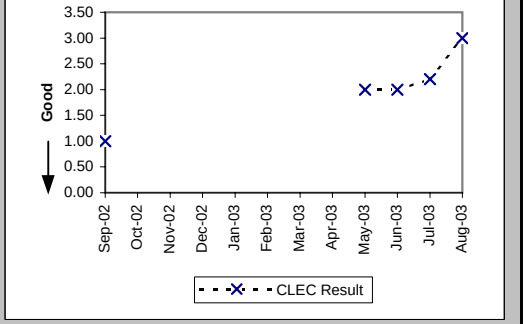
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

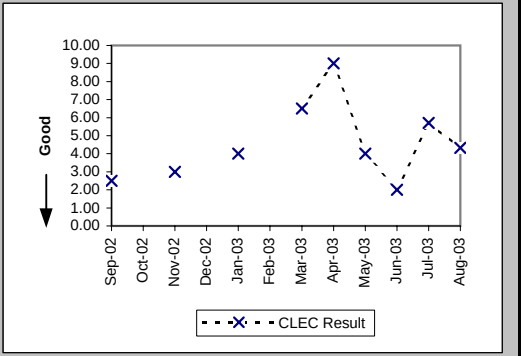
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	1	1	1.00	0	0	
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03	2	1	2.00	0	0	
Jun-03	22	11	2.00	0	0	0.89
Jul-03	11	5	2.20	0	0	0.84
Aug-03	6	2	3.00	0	0	2.83



Checklist #4 - Line Sharing Installation

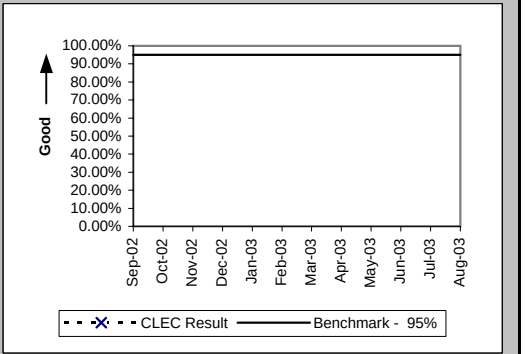
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	5	2	2.50	0	0	0.71
Oct-02						
Nov-02	3	1	3.00	0	0	
Dec-02						
Jan-03	4	1	4.00	0	0	
Feb-03						
Mar-03	13	2	6.50	0	0	0.71
Apr-03	9	1	9.00	0	0	
May-03	4	1	4.00	0	0	
Jun-03	4	2	2.00	0	0	0.00
Jul-03	40	7	5.71	0	0	4.54
Aug-03	13	3	4.33	0	0	3.21



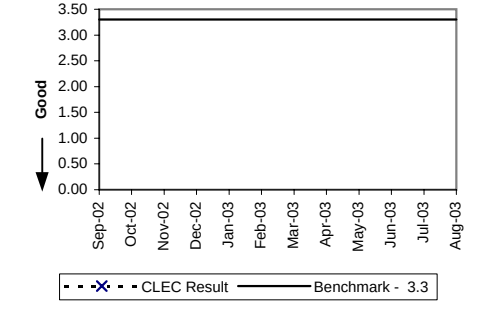
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

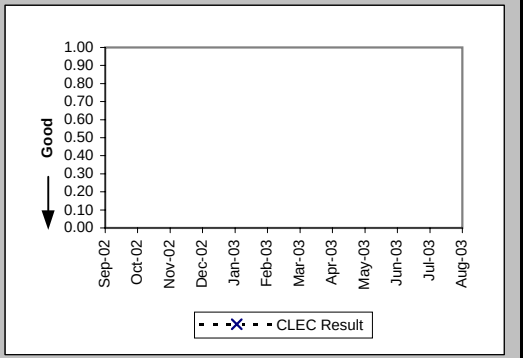
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Checklist #4 - Line Sharing Installation

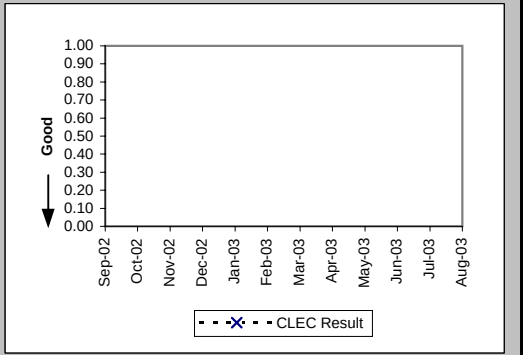
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



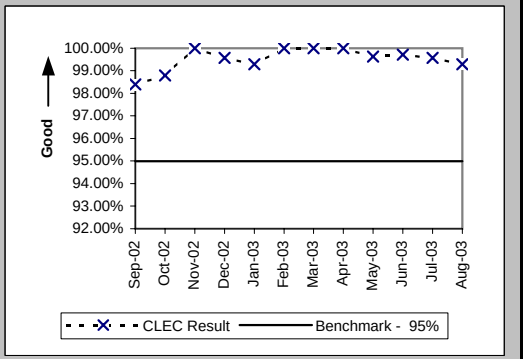
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

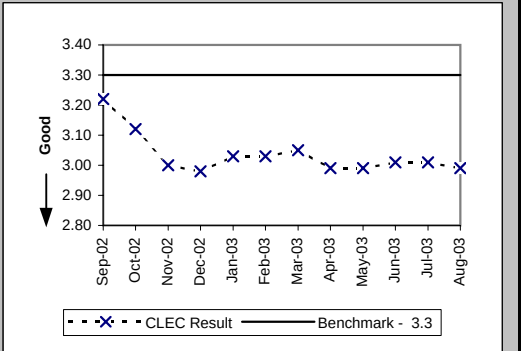
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	123	125	98.40%	0	1	12.55%
Oct-02	164	166	98.80%	0	0	10.91%
Nov-02	210	210	100.00%	0	0	0.00%
Dec-02	232	233	99.57%	0	0	6.54%
Jan-03	278	280	99.29%	0	0	8.42%
Feb-03	245	245	100.00%	0	1	0.00%
Mar-03	278	278	100.00%	0	0	0.00%
Apr-03	331	331	100.00%	0	0	0.00%
May-03	545	547	99.63%	1	4	6.04%
Jun-03	702	704	99.72%	1	1	5.32%
Jul-03	708	711	99.58%	0	1	6.48%
Aug-03	416	419	99.28%	0	0	8.43%



Checklist #4 - Line Sharing Installation

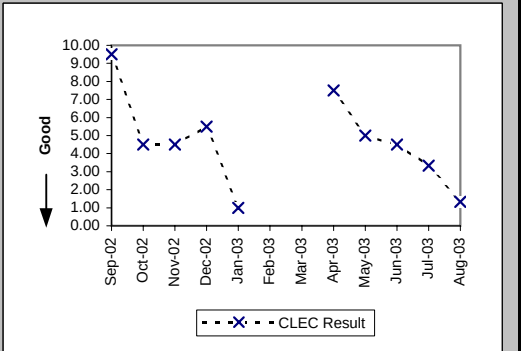
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	373	116	3.22	9	1	1.86
Oct-02	512	164	3.12	2	0	1.01
Nov-02	611	204	3.00	6	0	0.52
Dec-02	668	224	2.98	9	0	0.27
Jan-03	823	272	3.03	8	0	0.47
Feb-03	670	221	3.03	24	1	1.05
Mar-03	823	270	3.05	8	0	0.79
Apr-03	983	329	2.99	2	0	0.23
May-03	1625	543	2.99	5	4	0.16
Jun-03	2070	688	3.01	17	1	0.41
Jul-03	2107	699	3.01	12	1	0.31
Aug-03	1203	403	2.99	16	0	0.22



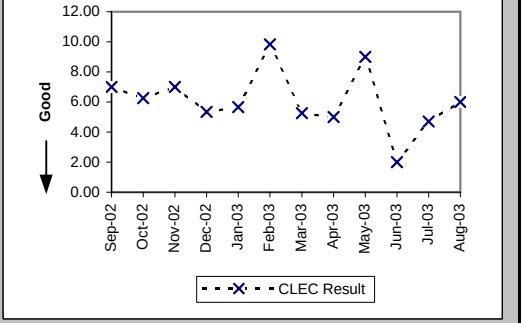
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	19	2	9.50	0	1	9.19
Oct-02	9	2	4.50	0	0	3.54
Nov-02	9	2	4.50	0	0	2.12
Dec-02	11	2	5.50	0	0	6.36
Jan-03	1	1	1.00	0	0	
Feb-03						
Mar-03						
Apr-03	15	2	7.50	0	0	0.71
May-03	15	3	5.00	1	0	6.93
Jun-03	18	4	4.50	0	0	1.00
Jul-03	10	3	3.33	0	0	1.53
Aug-03	4	3	1.33	0	0	0.58



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

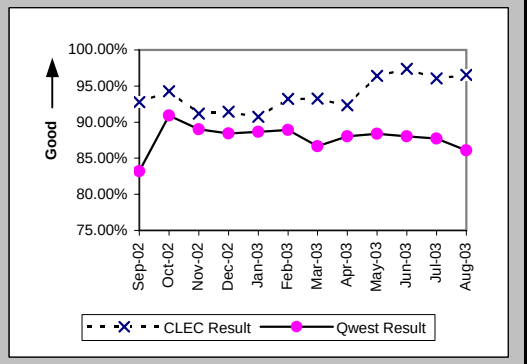
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	133	19	7.00	0	0	3.87
Oct-02	75	12	6.25	0	0	4.37
Nov-02	70	10	7.00	0	0	7.80
Dec-02	16	3	5.33	0	0	2.31
Jan-03	34	6	5.67	0	0	2.58
Feb-03	59	6	9.83	0	0	6.21
Mar-03	21	4	5.25	0	0	4.27
Apr-03	10	2	5.00	0	0	5.66
May-03	27	3	9.00	0	0	3.61
Jun-03	4	2	2.00	0	0	0.00
Jul-03	33	7	4.71	0	0	4.46
Aug-03	24	4	6.00	0	0	4.69



Checklist #4 - Line Sharing Installation

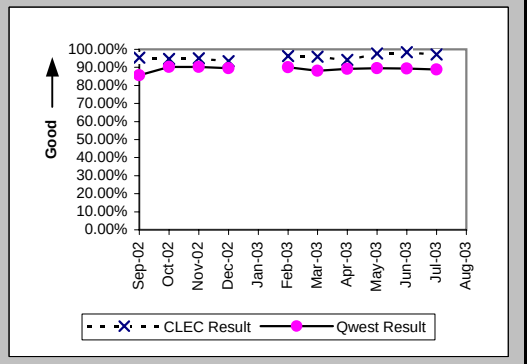
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	180	194	92.78%	0	0	44916	53981	83.21%	37.38%	-3.56	-3.17	No
Oct-02	214	227	94.27%			47965	52747	90.93%	28.71%	-1.75	-2.06	No
Nov-02	217	238	91.18%			46906	52712	88.99%	31.31%	-1.08	-1.65	No
Dec-02	224	245	91.43%			43036	48675	88.42%	32.00%	-1.47	-1.89	No
Jan-03	255	281	90.75%			43502	49075	88.64%	31.73%	-1.11	-1.67	No
Feb-03	274	294	93.20%			41429	46590	88.92%	31.39%	-2.33	-2.42	No
Mar-03	277	297	93.27%			37458	43230	86.65%	34.01%	-3.34	-3.03	No
Apr-03	313	339	92.33%	0	150	39424	44781	88.04%	32.45%	-2.43	-2.48	No
May-03	459	476	96.43%	0	155	40925	46302	88.39%	32.04%	-5.45	-4.31	No
Jun-03	674	692	97.40%	0	200	42052	47773	88.02%	32.47%	-7.54	-5.58	No
Jul-03	783	815	96.07%	0	375	43464	49555	87.71%	32.83%	-7.21	-5.39	No
Aug-03	639	662	96.53%	0	394	44243	51385	86.10%	34.59%	-7.7	-5.68	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

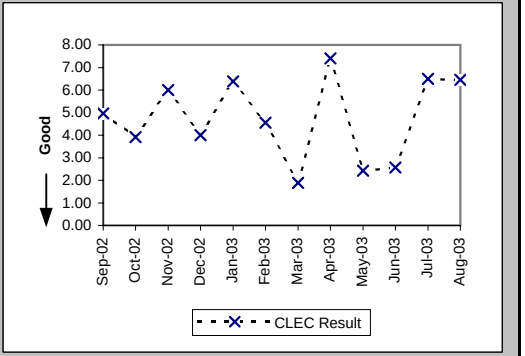
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	185	194	95.36%	0	0	46254	53981	85.69%	35.02%	-3.84	-3.34	No
Oct-02	215	227	94.71%	0	0	47643	52747	90.32%	29.56%	-2.23	-2.36	No
Nov-02	226	238	94.96%	0	0	47608	52712	90.32%	29.57%	-2.42	-2.47	No
Dec-02	229	245	93.47%	0	110	43597	48675	89.57%	30.57%	-1.99	-2.21	No
Jan-03												
Feb-03	283	294	96.26%	0	0	41994	46590	90.14%	29.82%	-3.51	-3.13	No
Mar-03	285	297	95.96%	0	156	38063	43230	88.05%	32.44%	-4.19	-3.55	No
Apr-03	319	339	94.10%	0	150	39954	44781	89.22%	31.01%	-2.89	-2.75	No
May-03	465	476	97.69%	0	155	41489	46302	89.61%	30.52%	-5.75	-4.5	No
Jun-03	681	692	98.41%	0	200	42695	47773	89.37%	30.82%	-7.66	-5.66	No
Jul-03	792	815	97.18%	0	375	44040	49555	88.87%	31.45%	-7.48	-5.55	No
Aug-03												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

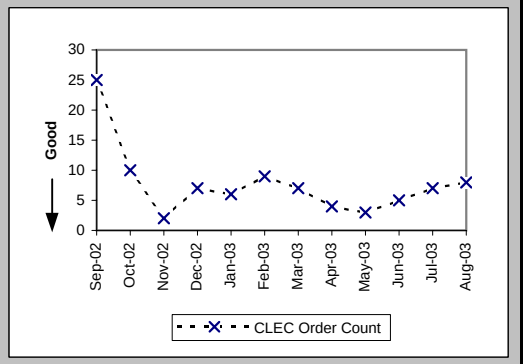
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	129	26	4.96	0	0	4.98
Oct-02	43	11	3.91	0	0	7.25
Nov-02	18	3	6.00	0	0	3.61
Dec-02	28	7	4.00	0	0	5.23
Jan-03	51	8	6.38	0	0	7.73
Feb-03	41	9	4.56	0	0	5.50
Mar-03	17	9	1.89	0	0	2.03
Apr-03	37	5	7.40	0	0	4.72
May-03	17	7	2.43	0	0	2.57
Jun-03	18	7	2.57	0	0	2.23
Jul-03	65	10	6.50	0	0	5.52
Aug-03	71	11	6.45	0	0	10.88



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

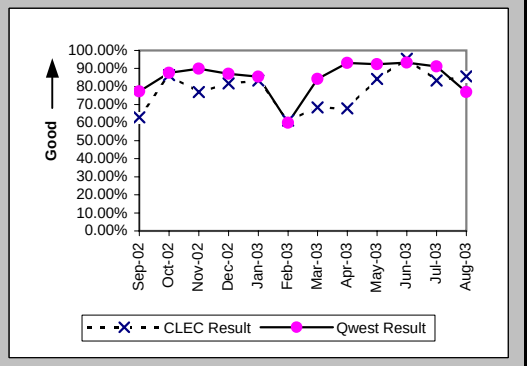
Date	CLEC Order Count
Sep-02	25
Oct-02	10
Nov-02	2
Dec-02	7
Jan-03	6
Feb-03	9
Mar-03	7
Apr-03	4
May-03	3
Jun-03	5
Jul-03	7
Aug-03	8



Checklist #4 - Line Sharing Repair

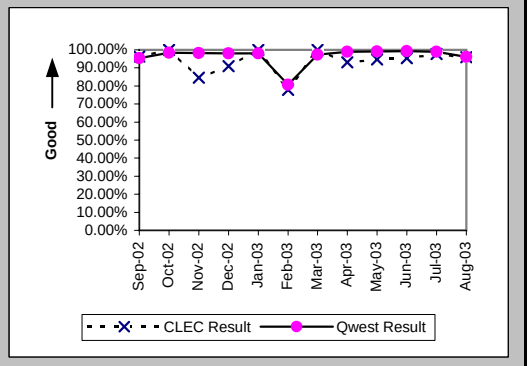
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	17	27	62.96%	4	0	21435	27740	77.27%	41.91%	1.68	0.02	Yes
Oct-02	19	22	86.36%	3	0	20827	23776	87.60%	32.96%	0.23	-0.86	No
Nov-02	10	13	76.92%	4	0	17161	19079	89.95%	30.07%	1.38	-0.16	No
Dec-02	18	22	81.82%	7	0	19515	22431	87.00%	33.63%	0.73	-0.56	No
Jan-03	15	18	83.33%	10	0	18377	21516	85.41%	35.30%	0.3	-0.82	No
Feb-03	11	18	61.11%	14	0	16889	28213	59.86%	49.02%	-0.11	-1.07	No
Mar-03	13	19	68.42%	14	0	19563	23252	84.13%	36.54%	1.7	0.04	Yes
Apr-03	19	28	67.86%	7	0	17187	18460	93.10%	25.34%	3.95	1.4	Yes
May-03	16	19	84.21%	5	0	17580	19015	92.45%	26.41%	1.23	-0.25	No
Jun-03	21	22	95.45%	8	0	18444	19770	93.29%	25.01%	-0.41	-1.25	No
Jul-03	35	42	83.33%	9	0	23722	26028	91.14%	28.42%	1.64	-0.01	No
Aug-03	42	49	85.71%	19	0	25758	33475	76.95%	42.12%	-1.46	-1.89	No



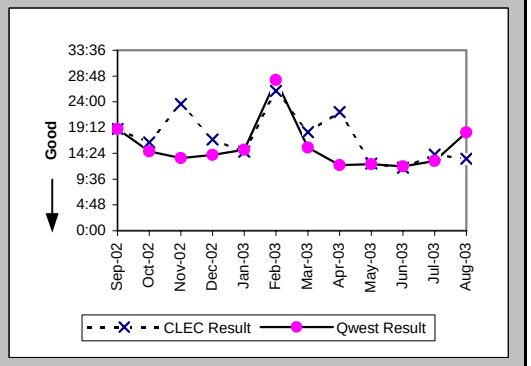
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	26	27	96.30%	4	0	33167	34784	95.35%	21.05%	-0.23	-1.14	No
Oct-02	22	22	100.00%	3	0	29591	30059	98.44%	12.38%	-0.59	-1.36	No
Nov-02	11	13	84.62%	4	0	23838	24249	98.31%	12.91%	2.32	0.41	Yes
Dec-02	20	22	90.91%	7	0	27386	27920	98.09%	13.70%	1.8	0.09	Yes
Jan-03	18	18	100.00%	10	0	26033	26538	98.10%	13.66%	-0.59	-1.36	No
Feb-03	14	18	77.78%	14	0	27025	33506	80.66%	39.50%	0.35	-0.79	No
Mar-03	19	19	100.00%	14	0	27890	28650	97.35%	16.07%	-0.72	-1.44	No
Apr-03	27	29	93.10%	7	0	22694	22949	98.89%	10.48%	2.02	0.23	Yes
May-03	18	19	94.74%	5	0	23219	23437	99.07%	9.60%	1.36	-0.18	No
Jun-03	21	22	95.45%	8	0	24407	24591	99.25%	8.62%	1.39	-0.15	No
Jul-03	41	42	97.62%	9	0	31360	31704	98.92%	10.36%	0.76	-0.54	No
Aug-03	48	50	96.00%	19	0	38823	40398	96.10%	19.36%	0.13	-0.92	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

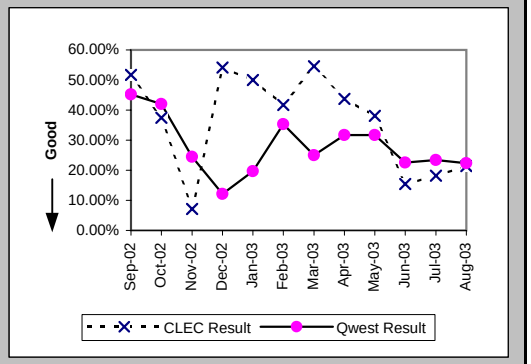
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	510:49	27	18:55	2	0	658857:34	34784	18:56	16:04	-0.01	-1	No
Oct-02	362:10	22	16:28	1	0	444844:31	30059	14:48	13:12	0.72	-0.56	No
Nov-02	306:21	13	23:34	3	0	327971:49	24249	13:32	12:34	2.2	0.34	Yes
Dec-02	373:54	22	17:00	5	0	393738:01	27920	14:06	12:37	1.06	-0.36	No
Jan-03	265:15	18	14:44	6	0	400020:22	26538	15:04	12:41	-0.11	-1.07	No
Feb-03	468:18	18	26:01	8	0	940999:10	33506	28:05	25:16	-0.35	-1.21	No
Mar-03	348:22	19	18:20	11	0	443491:38	28650	15:29	14:09	0.93	-0.43	No
Apr-03	640:33	29	22:05	4	0	280678:55	22949	12:14	11:23	2.75	0.67	Yes
May-03	237:48	19	12:31	3	0	290166:21	23437	12:23	11:09	0.18	-0.89	No
Jun-03	258:20	22	11:45	4	0	294039:56	24591	11:57	10:19	-0.1	-1.06	No
Jul-03	596:43	42	14:12	7	0	412555:11	31704	13:01	17:33	0.88	-0.46	No
Aug-03	671:26	50	13:26	13	0	738568:20	40398	18:17	14:37	-2.35	-2.43	No



Checklist #4 - Line Sharing Repair

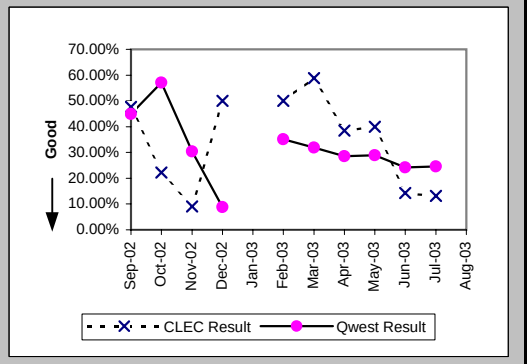
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	15	29	51.72%	2	0	76	168	45.24%	49.77%	0.63	-0.61	No
Oct-02	9	24	37.50%	1	0	42	100	42.00%	49.36%	-0.4	-1.24	No
Nov-02	1	14	7.14%	3	0	21	86	24.42%	42.96%	-1.4	-1.85	No
Dec-02	13	24	54.17%	5	0	9	74	12.16%	32.68%	3.95	1.4	Yes
Jan-03	11	22	50.00%	6	0	13	66	19.70%	39.77%	2.6	0.58	Yes
Feb-03	10	24	41.67%	8	0	30	85	35.29%	47.79%	0.56	-0.66	No
Mar-03	12	22	54.55%	11	0	18	72	25.00%	43.30%	2.51	0.52	Yes
Apr-03	14	32	43.75%	4	0	20	63	31.75%	46.55%	1.13	-0.31	No
May-03	8	21	38.10%	3	0	20	63	31.75%	46.55%	0.48	-0.71	No
Jun-03	4	26	15.38%	4	0	114	505	22.57%	41.81%	-0.86	-1.52	No
Jul-03	8	44	18.18%	7	0	132	565	23.36%	42.31%	-0.78	-1.48	No
Aug-03	12	56	21.43%	13	0	129	578	22.32%	41.64%	-0.15	-1.09	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

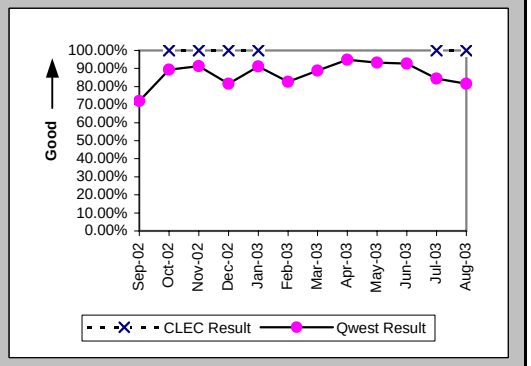
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	21	47.62%	2	0	49	109	44.95%	49.74%	0.21	-0.87	No
Oct-02	4	18	22.22%	1	0	32	56	57.14%	49.49%	-2.6	-2.58	No
Nov-02	1	11	9.09%	3	0	17	56	30.36%	45.98%	-1.4	-1.85	No
Dec-02	9	18	50.00%	5	0	3	34	8.82%	28.36%	3.2	0.94	Yes
Jan-03												
Feb-03	10	20	50.00%	8	0	19	54	35.19%	47.75%	1.13	-0.31	No
Mar-03	10	17	58.82%	11	0	15	47	31.91%	46.61%	1.9	0.15	Yes
Apr-03	10	26	38.46%	4	0	10	35	28.57%	45.18%	0.78	-0.52	No
May-03	8	20	40.00%	3	0	11	38	28.95%	45.35%	0.82	-0.5	No
Jun-03	3	21	14.29%	4	0	86	355	24.23%	42.84%	-1.03	-1.63	No
Jul-03	5	38	13.16%	7	0	103	420	24.52%	43.02%	-1.56	-1.95	No
Aug-03												



Checklist #4 - Line Sharing Repair

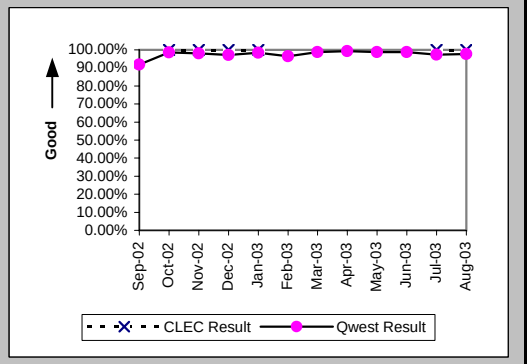
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2484	3452	71.96%	44.92%			
Oct-02	2	2	100.00%	0	0	2704	3026	89.36%	30.84%	-0.49	-1.3	No
Nov-02	1	1	100.00%	0	0	1994	2185	91.26%	28.24%	-0.31	-1.19	No
Dec-02	5	5	100.00%	1	0	2080	2553	81.47%	38.85%	-1.07	-1.65	No
Jan-03	4	4	100.00%	2	0	2140	2346	91.22%	28.30%	-0.62	-1.38	No
Feb-03						2216	2680	82.69%	37.84%			
Mar-03						2090	2355	88.75%	31.60%			
Apr-03						1752	1846	94.91%	21.98%			
May-03						1968	2109	93.31%	24.98%			
Jun-03						2045	2206	92.70%	26.01%			
Jul-03	1	1	100.00%	1	0	3397	4024	84.42%	36.27%	-0.43	-1.26	No
Aug-03	1	1	100.00%	1	0	3267	4009	81.49%	38.84%	-0.48	-1.29	No



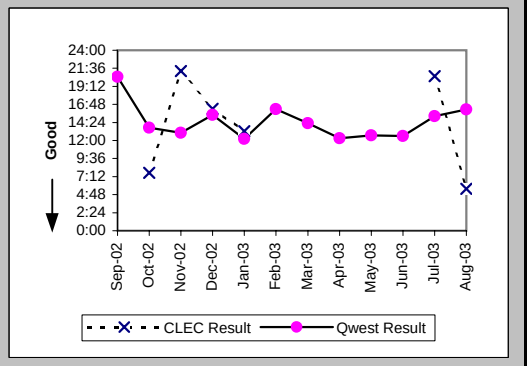
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3988	4343	91.83%	27.40%			
Oct-02	2	2	100.00%	0	0	3759	3814	98.56%	11.92%	-0.17	-1.1	No
Nov-02	1	1	100.00%	0	0	2737	2790	98.10%	13.65%	-0.14	-1.08	No
Dec-02	5	5	100.00%	1	0	3141	3235	97.09%	16.80%	-0.39	-1.23	No
Jan-03	4	4	100.00%	2	0	2795	2839	98.45%	12.35%	-0.25	-1.15	No
Feb-03						3147	3260	96.53%	18.29%			
Mar-03						2951	2988	98.76%	11.06%			
Apr-03						2388	2407	99.21%	8.85%			
May-03						2666	2699	98.78%	10.99%			
Jun-03						2821	2856	98.77%	11.00%			
Jul-03	1	1	100.00%	1	0	4746	4873	97.39%	15.93%	-0.16	-1.1	No
Aug-03	1	1	100.00%	1	0	4803	4912	97.78%	14.73%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

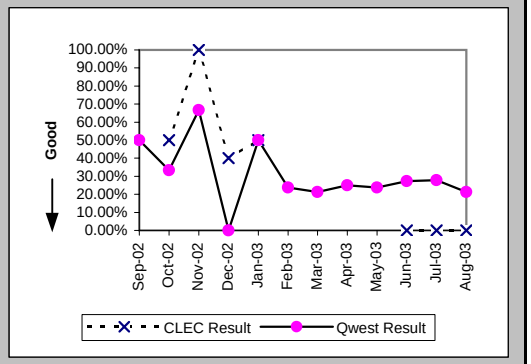
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						88922:32	4343	20:28	17:39			
Oct-02	15:23	2	7:41	0	0	52171:49	3814	13:41	11:44	-0.72	-1.44	No
Nov-02	21:13	1	21:13	0	0	36370:17	2790	13:02	11:31	0.72	-0.56	No
Dec-02	81:06	5	16:13	1	0	49790:06	3235	15:23	13:55	0.3	-0.82	No
Jan-03	52:57	4	13:14	2	0	34717:49	2839	12:14	12:01	0.28	-0.83	No
Feb-03						52729:37	3260	16:10	14:34			
Mar-03						42718:16	2988	14:18	11:48			
Apr-03						29651:07	2407	12:19	10:27			
May-03						34172:58	2699	12:40	11:14			
Jun-03						36011:13	2856	12:37	12:28			
Jul-03	20:33	1	20:33	1	0	74222:20	4873	15:14	12:55	0.43	-0.74	No
Aug-03	5:34	1	5:34	1	0	79159:05	4912	16:07	13:11	-0.8	-1.49	No



Checklist #4 - Line Sharing Repair

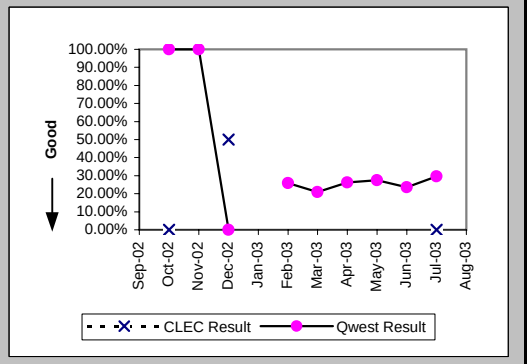
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	2	50.00%	50.00%			
Oct-02	1	2	50.00%	0	0	1	3	33.33%	47.14%	0.1	-0.94	No
Nov-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	0.17	-0.9	No
Dec-02	2	5	40.00%	1	0	0	2	0.00%	N/A	N/A	-0.54	No
Jan-03	2	4	50.00%	2	0	1	2	50.00%	50.00%	0	-1	No
Feb-03						88	370	23.78%	42.58%			
Mar-03						93	437	21.28%	40.93%			
Apr-03						110	439	25.06%	43.33%			
May-03						91	383	23.76%	42.56%			
Jun-03	0	1	0.00%	0	0	9	33	27.27%	44.54%	-0.6	-1.37	No
Jul-03	0	1	0.00%	1	0	10	36	27.78%	44.79%	-0.61	-1.37	No
Aug-03	0	1	0.00%	1	0	10	47	21.28%	40.93%	-0.51	-1.31	No



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

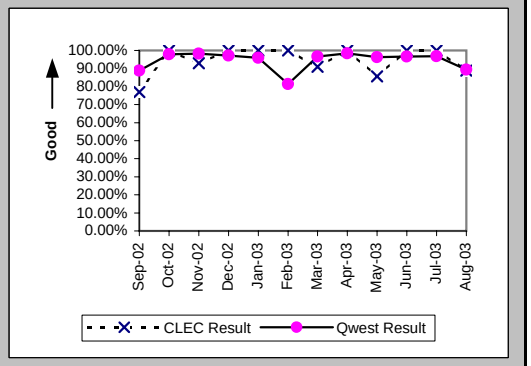
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A		
Nov-02						2	2	100.00%	0.00%			
Dec-02	2	4	50.00%	1	0	0	2	0.00%	N/A	N/A	-0.46	No
Jan-03												
Feb-03						55	212	25.94%	43.83%			
Mar-03						59	283	20.85%	40.62%			
Apr-03						78	298	26.17%	43.96%			
May-03						73	266	27.44%	44.62%			
Jun-03						4	17	23.53%	42.42%			
Jul-03	0	1	0.00%	1	0	8	27	29.63%	45.66%	-0.64	-1.39	No
Aug-03												



Checklist #4 - Line Sharing Repair

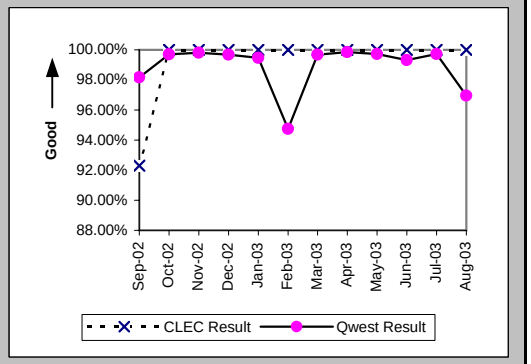
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	10	13	76.92%	1	0	4126	4643	88.87%	31.46%	1.24	-0.25	No
Oct-02	13	13	100.00%	11	0	3888	3974	97.84%	14.55%	-0.54	-1.33	No
Nov-02	13	14	92.86%	6	0	3055	3111	98.20%	13.30%	1.15	-0.3	No
Dec-02	7	7	100.00%	7	0	2879	2965	97.10%	16.78%	-0.46	-1.28	No
Jan-03	25	25	100.00%	5	0	2661	2774	95.93%	19.77%	-1.03	-1.62	No
Feb-03	11	11	100.00%	9	0	2675	3287	81.38%	38.93%	-1.58	-1.96	No
Mar-03	20	22	90.91%	9	0	2747	2845	96.56%	18.24%	1.25	-0.24	No
Apr-03	17	17	100.00%	8	0	2706	2749	98.44%	12.41%	-0.52	-1.32	No
May-03	6	7	85.71%	5	0	2588	2688	96.28%	18.93%	1.13	-0.31	No
Jun-03	6	6	100.00%	7	0	2399	2483	96.62%	18.08%	-0.46	-1.28	No
Jul-03	15	15	100.00%	6	0	3758	3880	96.86%	17.45%	-0.7	-1.42	No
Aug-03	16	18	88.89%	15	0	3869	4333	89.29%	30.92%	0.13	-0.92	No



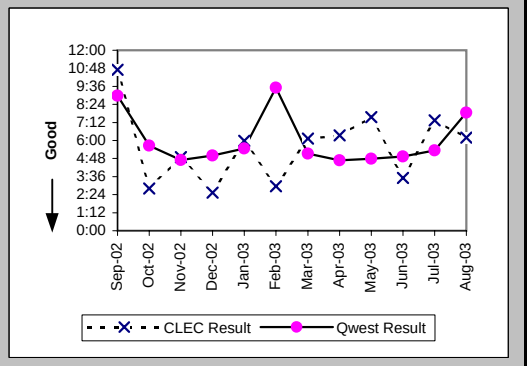
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	12	13	92.31%	1	0	8115	8267	98.16%	13.43%	1.18	-0.28	No
Oct-02	13	13	100.00%	11	0	7554	7577	99.70%	5.50%	-0.2	-1.12	No
Nov-02	14	14	100.00%	6	0	6067	6078	99.82%	4.25%	-0.16	-1.1	No
Dec-02	7	7	100.00%	7	0	5637	5655	99.68%	5.63%	-0.15	-1.09	No
Jan-03	25	25	100.00%	5	0	5563	5593	99.46%	7.30%	-0.37	-1.22	No
Feb-03	11	11	100.00%	9	0	5552	5860	94.74%	22.32%	-0.78	-1.47	No
Mar-03	22	22	100.00%	9	0	5391	5408	99.69%	5.60%	-0.26	-1.16	No
Apr-03	17	17	100.00%	8	0	5047	5055	99.84%	3.98%	-0.16	-1.1	No
May-03	7	7	100.00%	5	0	4885	4899	99.71%	5.34%	-0.14	-1.09	No
Jun-03	6	6	100.00%	7	0	4805	4838	99.32%	8.23%	-0.2	-1.12	No
Jul-03	15	15	100.00%	6	0	6450	6468	99.72%	5.27%	-0.2	-1.12	No
Aug-03	19	19	100.00%	15	0	6956	7174	96.96%	17.17%	-0.77	-1.47	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

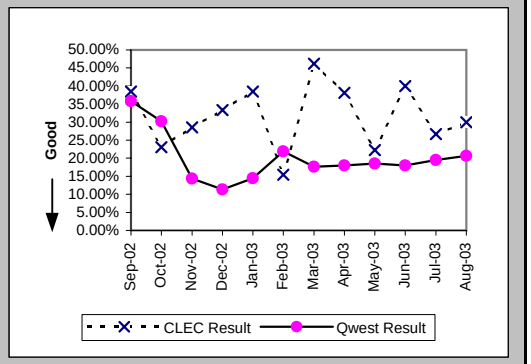
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	139:09	13	10:42	1	0	74252:39	8267	8:59	12:28	0.57	-0.65	No
Oct-02	36:42	13	2:49	11	0	42846:14	7577	5:39	8:55	-1.14	-1.7	No
Nov-02	68:16	14	4:53	6	0	28586:08	6078	4:42	7:34	0.21	-0.87	No
Dec-02	17:44	7	2:32	5	0	28296:39	5655	5:00	8:05	-0.81	-1.49	No
Jan-03	149:43	25	5:59	4	0	30607:11	5593	5:28	8:56	0.39	-0.76	No
Feb-03	32:26	11	2:57	7	0	55767:54	5860	9:31	15:48	-1.38	-1.84	No
Mar-03	134:47	22	6:08	5	0	27794:46	5408	5:08	8:05	0.62	-0.62	No
Apr-03	107:39	17	6:20	4	0	23690:18	5055	4:41	9:04	1.05	-0.36	No
May-03	52:50	7	7:33	3	0	23446:59	4899	4:47	7:23	1.01	-0.39	No
Jun-03	21:06	6	3:31	3	0	23834:14	4838	4:56	7:46	-0.44	-1.27	No
Jul-03	110:02	15	7:20	6	0	34589:52	6468	5:21	8:09	1.2	-0.27	No
Aug-03	117:46	19	6:12	14	0	56356:08	7174	7:51	13:54	-0.52	-1.32	No



Checklist #4 - Line Sharing Repair

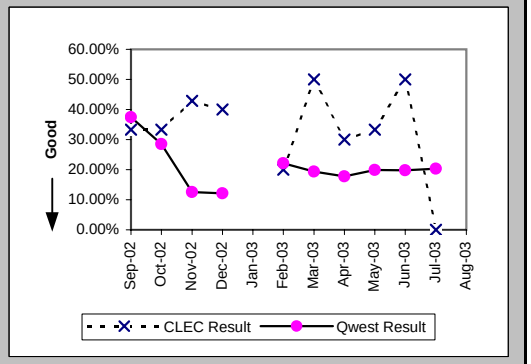
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	13	38.46%	1	0	117	327	35.78%	47.94%	0.2	-0.88	No
Oct-02	3	13	23.08%	11	0	82	271	30.26%	45.94%	-0.55	-1.33	No
Nov-02	4	14	28.57%	6	0	33	230	14.35%	35.06%	1.34	-0.19	No
Dec-02	3	9	33.33%	5	0	23	202	11.39%	31.76%	1.69	0.03	Yes
Jan-03	10	26	38.46%	4	0	45	311	14.47%	35.18%	2.85	0.73	Yes
Feb-03	2	13	15.38%	7	0	249	1137	21.90%	41.36%	-0.56	-1.34	No
Mar-03	12	26	46.15%	5	0	198	1123	17.63%	38.11%	3.3	1.01	Yes
Apr-03	8	21	38.10%	4	0	249	1386	17.97%	38.39%	2.16	0.31	Yes
May-03	2	9	22.22%	3	0	245	1321	18.55%	38.87%	0.32	-0.81	No
Jun-03	4	10	40.00%	3	0	204	1135	17.97%	38.40%	1.61	-0.02	No
Jul-03	4	15	26.67%	6	0	357	1828	19.53%	39.64%	0.7	-0.58	No
Aug-03	6	20	30.00%	14	0	242	1170	20.68%	40.50%	1	-0.39	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

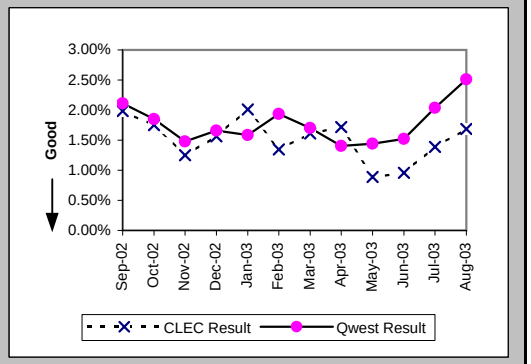
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	6	33.33%	1	0	52	139	37.41%	48.39%	-0.2	-1.12	No
Oct-02	2	6	33.33%	11	0	41	144	28.47%	45.13%	0.26	-0.84	No
Nov-02	3	7	42.86%	6	0	17	135	12.59%	33.18%	1.9	0.15	Yes
Dec-02	2	5	40.00%	5	0	14	115	12.17%	32.70%	1.49	-0.09	No
Jan-03												
Feb-03	1	5	20.00%	7	0	157	711	22.08%	41.48%	-0.11	-1.07	No
Mar-03	4	8	50.00%	5	0	136	702	19.37%	39.52%	1.9	0.15	Yes
Apr-03	3	10	30.00%	4	0	163	916	17.79%	38.25%	0.95	-0.42	No
May-03	1	3	33.33%	3	0	181	909	19.91%	39.93%	0.53	-0.68	No
Jun-03	1	2	50.00%	3	0	157	792	19.82%	39.87%	0.85	-0.49	No
Jul-03	0	6	0.00%	6	0	285	1402	20.33%	40.24%	-1.23	-1.75	No
Aug-03												



Checklist #4 - Line Sharing Repair

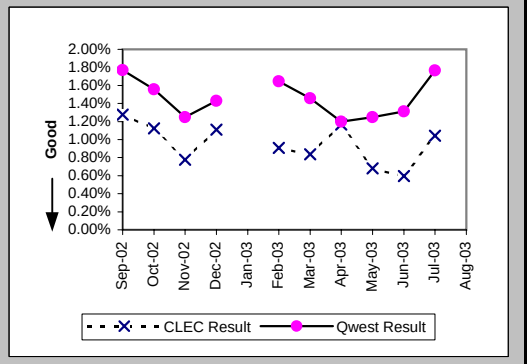
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	42	2117	1.98%	3	0	48588	2302599	2.11%	14.37%	-0.4	-1.25	No
Oct-02	39	2227	1.75%	12	0	42481	2294356	1.85%	13.48%	-0.35	-1.21	No
Nov-02	29	2317	1.25%	9	0	33884	2288756	1.48%	12.08%	-0.91	-1.55	No
Dec-02	38	2431	1.56%	11	0	37910	2281919	1.66%	12.78%	-0.38	-1.23	No
Jan-03	52	2589	2.01%	12	0	36055	2275480	1.58%	12.49%	1.73	0.05	Yes
Feb-03	37	2750	1.35%	15	0	43872	2267021	1.94%	13.78%	-2.24	-2.36	No
Mar-03	48	2982	1.61%	17	0	38305	2251570	1.70%	12.93%	-0.39	-1.24	No
Apr-03	53	3086	1.72%	12	0	31173	2222857	1.40%	11.76%	1.49	-0.1	No
May-03	30	3383	0.89%	6	0	31813	2203307	1.44%	11.93%	-2.71	-2.65	No
Jun-03	37	3870	0.96%	7	0	33187	2183715	1.52%	12.23%	-2.86	-2.74	No
Jul-03	60	4319	1.39%	14	0	44124	2165734	2.04%	14.13%	-3.01	-2.83	No
Aug-03	77	4570	1.68%	28	0	53927	2147045	2.51%	15.65%	-3.57	-3.17	No



Trouble Rate (Percent) (MR-8*) (Parity)

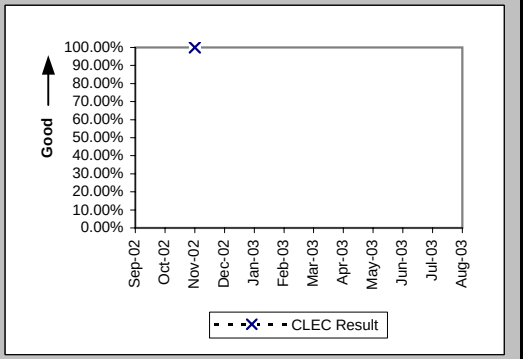
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	27	2117	1.28%	3	0	40742	2302599	1.77%	13.18%	-1.72	-2.05	No
Oct-02	25	2227	1.12%	12	0	35713	2294356	1.56%	12.38%	-1.65	-2.01	No
Nov-02	18	2317	0.78%	9	0	28601	2288756	1.25%	11.11%	-2.05	-2.24	No
Dec-02	27	2431	1.11%	11	0	32572	2281919	1.43%	11.86%	-1.32	-1.8	No
Jan-03												
Feb-03	25	2750	0.91%	15	0	37302	2267021	1.65%	12.72%	-3.03	-2.84	No
Mar-03	25	2982	0.84%	17	0	32846	2251570	1.46%	11.99%	-2.82	-2.72	No
Apr-03	36	3086	1.17%	12	0	26622	2222857	1.20%	10.88%	-0.16	-1.1	No
May-03	23	3383	0.68%	6	0	27527	2203307	1.25%	11.11%	-2.98	-2.81	No
Jun-03	23	3870	0.59%	7	0	28681	2183715	1.31%	11.38%	-3.93	-3.39	No
Jul-03	45	4319	1.04%	14	0	38233	2165734	1.77%	13.17%	-3.61	-3.19	No
Aug-03												



Checklist #4 - Dark Fiber - Loop Installation

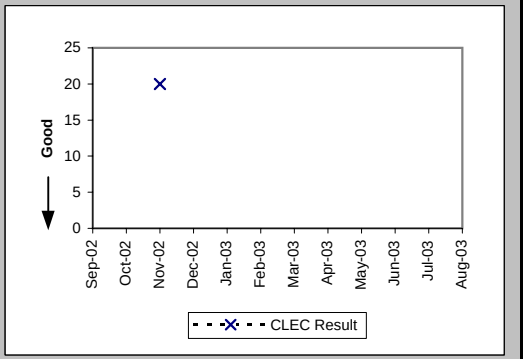
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02	1	1	100.00%	1	0	0.00%
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



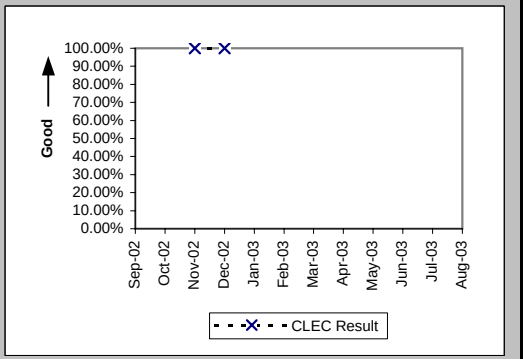
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02	40	2	20.00	0	0	0.00
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

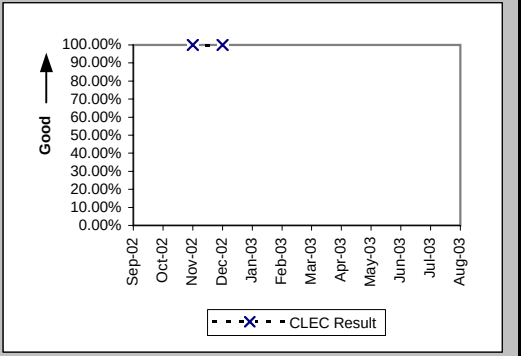
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02	1	1	100.00%			0.00%
Dec-02	1	1	100.00%			0.00%
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Checklist #4 - Dark Fiber - Loop Installation

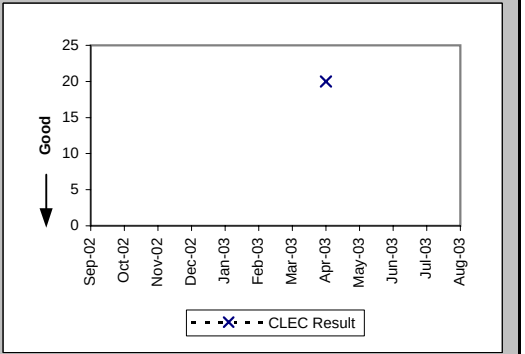
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02	1	1	100.00%	0	0	0.00%
Dec-02	1	1	100.00%	0	0	0.00%
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

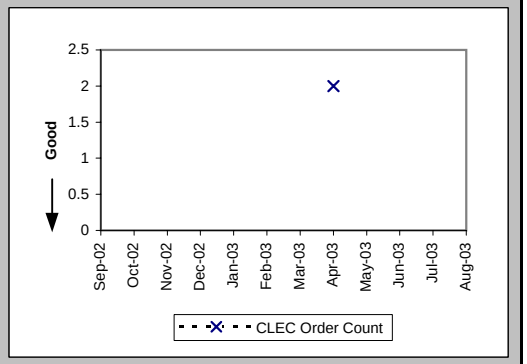
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03	40	2	20.00	0	0	1.41
May-03						
Jun-03						
Jul-03						
Aug-03						



Checklist #4 - Dark Fiber - Loop Installation

Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - Loop (OP-15B) (Diagnostic)

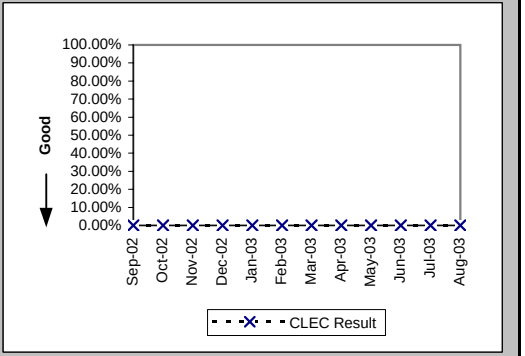
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	2
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #4 - Dark Fiber - Loop Repair

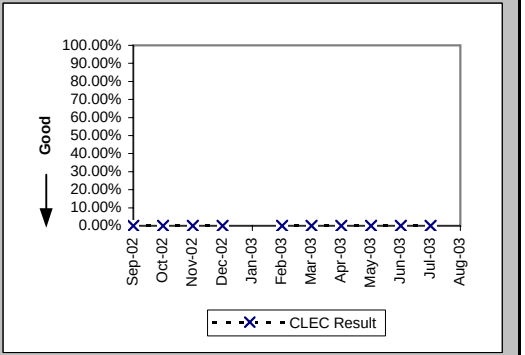
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	0	19	0.00%	0	0	0.00%
Oct-02	0	4	0.00%	0	0	0.00%
Nov-02	0	14	0.00%	0	0	0.00%
Dec-02	0	14	0.00%	0	0	0.00%
Jan-03	0	14	0.00%	0	0	0.00%
Feb-03	0	14	0.00%	0	0	0.00%
Mar-03	0	14	0.00%	0	0	0.00%
Apr-03	0	14	0.00%	0	0	0.00%
May-03	0	14	0.00%	0	0	0.00%
Jun-03	0	14	0.00%	0	0	0.00%
Jul-03	0	14	0.00%	0	0	0.00%
Aug-03	0	14	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

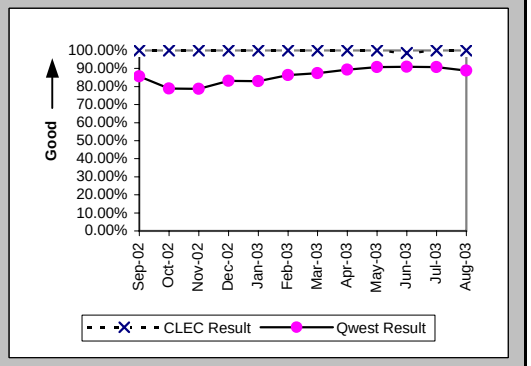
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	0	19	0.00%	0	0	0.00%
Oct-02	0	4	0.00%	0	0	0.00%
Nov-02	0	14	0.00%	0	0	0.00%
Dec-02	0	14	0.00%	0	0	0.00%
Jan-03						
Feb-03	0	14	0.00%	0	0	0.00%
Mar-03	0	14	0.00%	0	0	0.00%
Apr-03	0	14	0.00%	0	0	0.00%
May-03	0	14	0.00%	0	0	0.00%
Jun-03	0	14	0.00%	0	0	0.00%
Jul-03	0	14	0.00%	0	0	0.00%
Aug-03						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

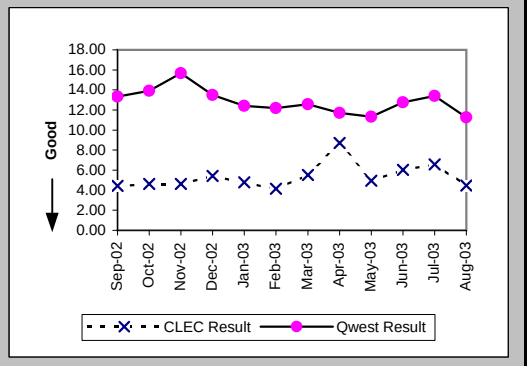
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6	6	100.00%	1	0	724	845	85.68%	35.03%	-1	-1.61	No
Oct-02	12	12	100.00%	1	0	753	954	78.93%	40.78%	-1.78	-2.08	No
Nov-02	11	11	100.00%	2	0	585	743	78.73%	40.92%	-1.71	-2.04	No
Dec-02	5	5	100.00%	2	0	616	741	83.13%	37.45%	-1	-1.61	No
Jan-03	11	11	100.00%	3	0	685	826	82.93%	37.62%	-1.49	-1.91	No
Feb-03	7	7	100.00%	0	0	662	766	86.42%	34.25%	-1.04	-1.63	No
Mar-03	11	11	100.00%	4	0	760	870	87.36%	33.23%	-1.25	-1.76	No
Apr-03	13	13	100.00%	1	0	735	823	89.31%	30.90%	-1.24	-1.75	No
May-03	21	21	100.00%	1	0	766	843	90.87%	28.81%	-1.44	-1.87	No
Jun-03	66	67	98.51%	2	0	827	910	90.88%	28.79%	-2.09	-2.27	No
Jul-03	54	54	100.00%	1	0	860	948	90.72%	29.02%	-2.29	-2.39	No
Aug-03	20	20	100.00%	1	0	953	1073	88.82%	31.52%	-1.57	-1.96	No



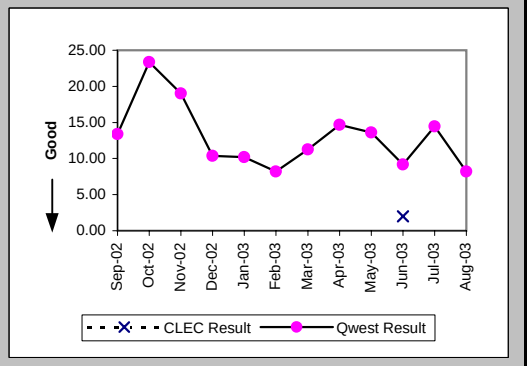
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	31	7	4.43	0	0	12790	958	13.35	8.82	-2.67	-2.62	No
Oct-02	60	13	4.62	0	0	14472	1040	13.92	9.44	-3.53	-3.15	No
Nov-02	60	13	4.62	0	0	12153	775	15.68	15.02	-2.63	-2.6	No
Dec-02	38	7	5.43	0	0	10403	771	13.49	10.42	-2.04	-2.24	No
Jan-03	67	14	4.79	0	0	10647	857	12.42	7.90	-3.59	-3.18	No
Feb-03	29	7	4.14	0	0	9791	803	12.19	7.93	-2.67	-2.63	No
Mar-03	83	15	5.53	0	0	11298	898	12.58	9.03	-3	-2.82	No
Apr-03	122	14	8.71	0	0	9984	852	11.72	7.74	-1.44	-1.88	No
May-03	109	22	4.95	0	0	9817	866	11.34	8.24	-3.59	-3.18	No
Jun-03	416	69	6.03	0	0	11860	929	12.77	7.80	-6.92	-5.21	No
Jul-03	362	55	6.58	0	0	13058	974	13.41	9.64	-5.11	-4.1	No
Aug-03	94	21	4.48	0	0	12274	1088	11.28	8.45	-3.66	-3.22	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

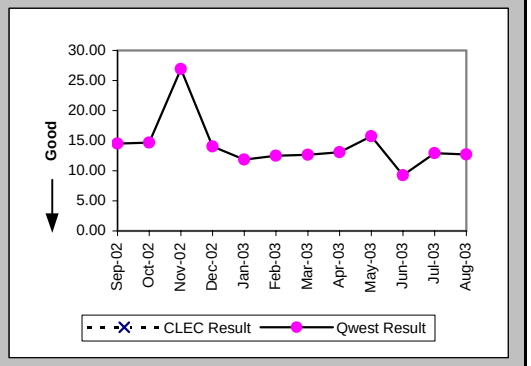
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1350	101	13.37	11.34			
Oct-02						1471	63	23.35	54.80			
Nov-02						817	43	19.00	42.82			
Dec-02						322	31	10.39	12.70			
Jan-03						255	25	10.20	8.79			
Feb-03						270	33	8.18	10.42			
Mar-03						529	47	11.26	17.98			
Apr-03						411	28	14.68	12.77			
May-03						340	25	13.60	19.93			
Jun-03	2	1	2.00	2	0	303	33	9.18	14.63	-0.48	-1.29	No
Jul-03						419	29	14.45	11.40			
Aug-03						222	27	8.22	7.08			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

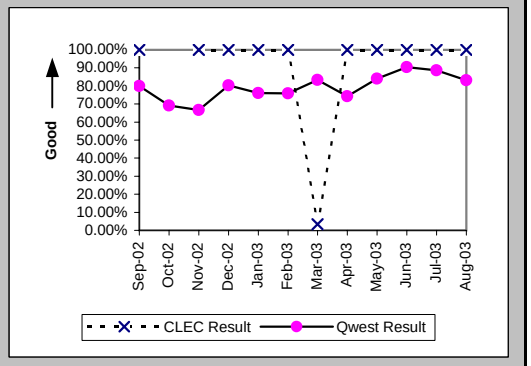
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						727	50	14.54	18.71			
Oct-02						2274	155	14.67	30.22			
Nov-02						3417	127	26.91	53.91			
Dec-02						1418	101	14.04	15.23			
Jan-03						1468	124	11.84	10.62			
Feb-03						998	80	12.48	12.73			
Mar-03						1075	85	12.65	13.85			
Apr-03						970	74	13.11	16.34			
May-03						899	57	15.77	20.87			
Jun-03						510	55	9.27	8.24			
Jul-03						867	67	12.94	12.36			
Aug-03						1270	100	12.70	16.69			



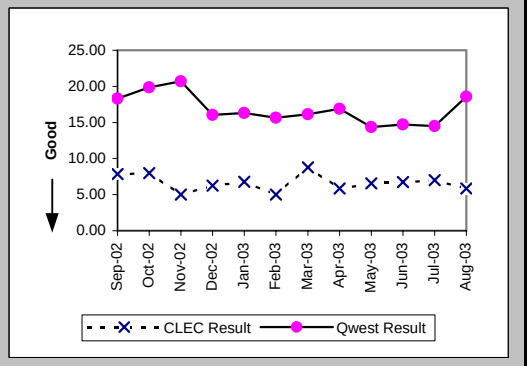
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6	6	100.00%	1	0	176	220	80.00%	40.00%	-1.21	-1.73	No
Oct-02						200	289	69.20%	46.16%			
Nov-02	2	2	100.00%	0	0	132	198	66.67%	47.14%	-0.99	-1.6	No
Dec-02	4	4	100.00%	0	0	175	218	80.28%	39.79%	-0.98	-1.6	No
Jan-03	6	6	100.00%	3	0	159	209	76.08%	42.66%	-1.35	-1.82	No
Feb-03	1	1	100.00%	1	0	158	208	75.96%	42.73%	-0.56	-1.34	No
Mar-03	1	29	3.45%	1	0	195	234	83.33%	37.27%	7.94	3.83	Yes
Apr-03	6	6	100.00%	0	0	170	229	74.24%	43.73%	-1.42	-1.87	No
May-03	7	7	100.00%	0	0	205	244	84.02%	36.65%	-1.14	-1.69	No
Jun-03	3	3	100.00%	1	0	263	291	90.38%	29.49%	-0.56	-1.34	No
Jul-03	3	3	100.00%	0	0	204	230	88.70%	31.66%	-0.61	-1.37	No
Aug-03	6	6	100.00%	0	0	231	278	83.09%	37.48%	-1.09	-1.66	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

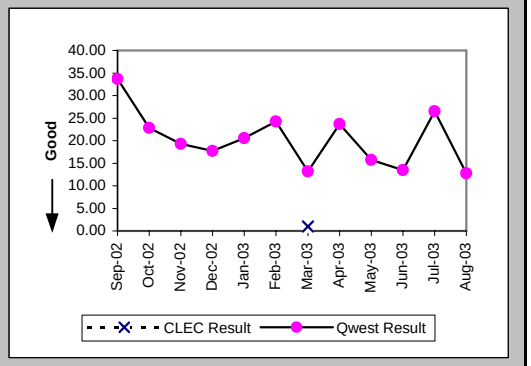
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	55	7	7.86	0	0	5020	274	18.32	35.60	-0.77	-1.47	No
Oct-02	8	1	8.00	0	0	6117	308	19.86	18.38	-0.64	-1.39	No
Nov-02	10	2	5.00	0	0	4385	212	20.68	28.72	-0.77	-1.47	No
Dec-02	25	4	6.25	0	0	3640	227	16.04	12.20	-1.59	-1.97	No
Jan-03	61	9	6.78	0	0	3732	229	16.30	21.04	-1.33	-1.81	No
Feb-03	10	2	5.00	0	0	3160	202	15.64	14.63	-1.02	-1.62	No
Mar-03	263	30	8.77	0	0	4066	252	16.13	11.37	-3.36	-3.04	No
Apr-03	35	6	5.83	0	0	3990	236	16.91	18.11	-1.48	-1.9	No
May-03	46	7	6.57	0	0	3691	257	14.36	14.99	-1.36	-1.82	No
Jun-03	27	4	6.75	0	0	4376	297	14.73	11.34	-1.4	-1.85	No
Jul-03	21	3	7.00	0	0	3583	247	14.51	10.29	-1.26	-1.76	No
Aug-03	35	6	5.83	0	0	5441	293	18.57	16.03	-1.93	-2.17	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

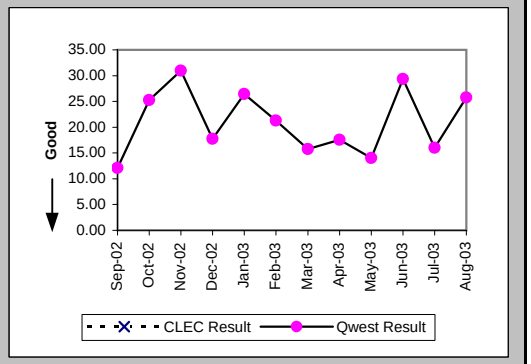
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1617	48	33.69	78.80			
Oct-02						525	23	22.83	21.17			
Nov-02						713	37	19.27	24.49			
Dec-02						461	26	17.73	14.72			
Jan-03						309	15	20.60	42.57			
Feb-03						388	16	24.25	22.42			
Mar-03	28	28	1.00	1	0	224	17	13.18	13.68	-2.9	-2.76	No
Apr-03						568	24	23.67	33.31			
May-03						331	21	15.76	33.35			
Jun-03						229	17	13.47	15.03			
Jul-03						451	17	26.53	37.31			
Aug-03						344	27	12.74	17.75			



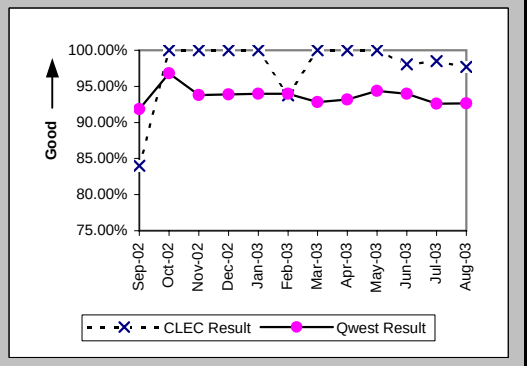
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						206	17	12.12	9.75			
Oct-02						1844	73	25.26	21.81			
Nov-02						1176	38	30.95	51.92			
Dec-02						462	26	17.77	15.47			
Jan-03						1084	41	26.44	33.04			
Feb-03						787	37	21.27	17.50			
Mar-03						489	31	15.77	18.71			
Apr-03						702	40	17.55	21.04			
May-03						323	23	14.04	17.59			
Jun-03						411	14	29.36	21.90			
Jul-03						224	14	16.00	13.35			
Aug-03						567	22	25.77	35.50			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

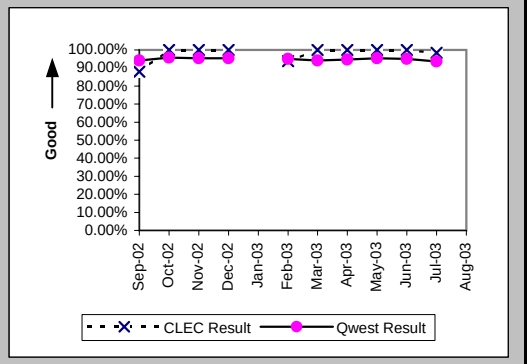
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	21	25	84.00%	0	0	1094	1191	91.86%	27.35%	1.31	-0.2	No
Oct-02	14	14	100.00%			1282	1324	96.83%	17.53%	-0.67	-1.41	No
Nov-02	15	15	100.00%			1121	1195	93.81%	24.10%	-0.99	-1.6	No
Dec-02	13	13	100.00%			953	1015	93.89%	23.95%	-0.91	-1.56	No
Jan-03	17	17	100.00%			1000	1064	93.99%	23.78%	-1.03	-1.63	No
Feb-03	15	16	93.75%			1001	1065	93.99%	23.77%	0.12	-0.93	No
Mar-03	27	27	100.00%			1023	1102	92.83%	25.80%	-1.43	-1.87	No
Apr-03	33	33	100.00%	0	6	1065	1143	93.18%	25.22%	-1.53	-1.93	No
May-03	25	25	100.00%	0	12	1055	1118	94.36%	23.06%	-1.21	-1.73	No
Jun-03	50	51	98.04%	0	34	1119	1191	93.95%	23.83%	-1.2	-1.73	No
Jul-03	65	66	98.48%	0	2	1151	1243	92.60%	26.18%	-1.78	-2.08	No
Aug-03	42	43	97.67%	0	10	1222	1319	92.65%	26.10%	-1.24	-1.76	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

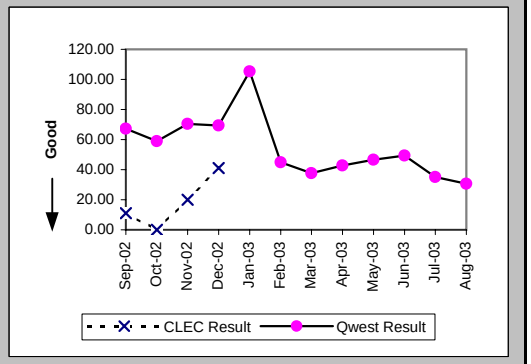
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	22	25	88.00%	0	0	1122	1191	94.21%	23.36%	1.2	-0.27	No
Oct-02	14	14	100.00%	0	0	1268	1324	95.77%	20.13%	-0.78	-1.48	No
Nov-02	15	15	100.00%	0	0	1139	1195	95.31%	21.13%	-0.85	-1.52	No
Dec-02	13	13	100.00%	0	0	968	1015	95.37%	21.01%	-0.79	-1.48	No
Jan-03												
Feb-03	15	16	93.75%	0	0	1013	1065	95.12%	21.55%	0.31	-0.81	No
Mar-03	27	27	100.00%	0	41	1038	1102	94.19%	23.39%	-1.27	-1.77	No
Apr-03	33	33	100.00%	0	6	1082	1143	94.66%	22.48%	-1.34	-1.82	No
May-03	25	25	100.00%	0	12	1066	1118	95.35%	21.06%	-1.09	-1.66	No
Jun-03	51	51	100.00%	0	34	1131	1191	94.96%	21.87%	-1.61	-1.98	No
Jul-03	65	66	98.48%	0	2	1164	1243	93.64%	24.40%	-1.57	-1.95	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

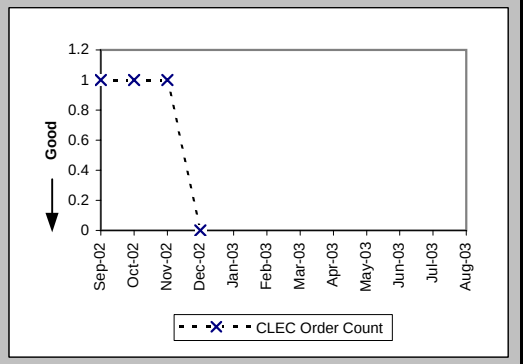
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	11	1	11.00	0	0	19946	297	67.16	107.82	-0.52	-1.32	No
Oct-02	0	1	0.00	0	0	16397	278	58.98	104.96	-0.56	-1.34	No
Nov-02	20	1	20.00	0	0	16361	232	70.52	116.42	-0.43	-1.26	No
Dec-02	41	1	41.00	0	0	17278	249	69.39	110.64	-0.26	-1.16	No
Jan-03						12416	118	105.22	137.47			
Feb-03						5487	122	44.98	105.08			
Mar-03						4645	123	37.76	98.94			
Apr-03						5079	119	42.68	103.91			
May-03						5401	116	46.56	109.66			
Jun-03						4935	100	49.35	114.38			
Jul-03						6099	174	35.05	92.73			
Aug-03						5678	185	30.69	88.84			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

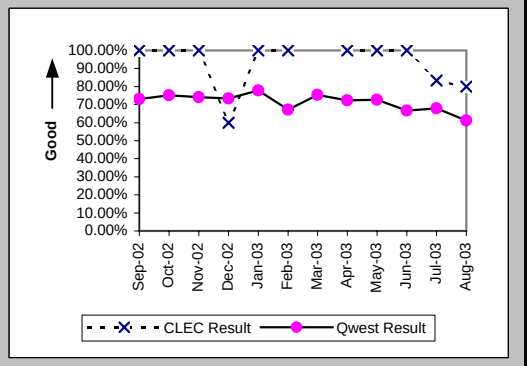
Date	CLEC Order Count
Sep-02	1
Oct-02	1
Nov-02	1
Dec-02	0
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

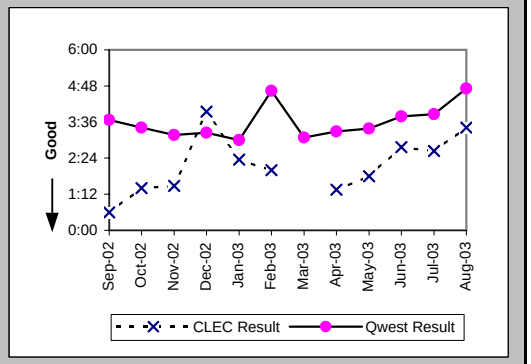
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	5	100.00%	1	0	729	999	72.97%	44.41%	-1.36	-1.83	No
Oct-02	5	5	100.00%	0	0	743	989	75.13%	43.23%	-1.28	-1.78	No
Nov-02	2	2	100.00%	0	0	582	786	74.05%	43.84%	-0.84	-1.51	No
Dec-02	3	5	60.00%	1	0	602	821	73.33%	44.23%	0.63	-0.61	No
Jan-03	3	3	100.00%	4	0	631	811	77.81%	41.56%	-0.92	-1.56	No
Feb-03	2	2	100.00%	1	0	699	1039	67.28%	46.92%	-0.99	-1.6	No
Mar-03						640	849	75.38%	43.08%			
Apr-03	4	4	100.00%	1	0	572	790	72.41%	44.70%	-1.23	-1.75	No
May-03	3	3	100.00%	1	0	588	808	72.77%	44.51%	-1.06	-1.64	No
Jun-03	3	3	100.00%	1	0	616	923	66.74%	47.11%	-1.22	-1.74	No
Jul-03	5	6	83.33%	1	0	835	1229	67.94%	46.67%	-0.81	-1.49	No
Aug-03	4	5	80.00%	0	0	874	1427	61.25%	48.72%	-0.86	-1.52	No



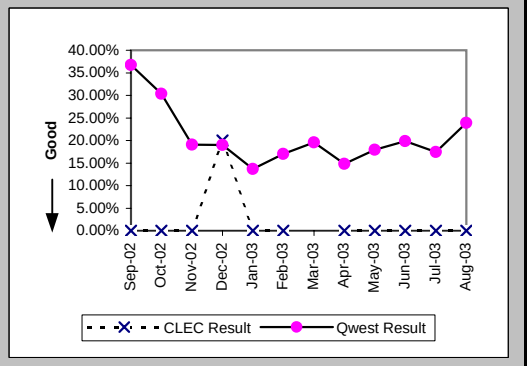
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2:58	5	0:36	1	0	3657:32	999	3:40	4:28	-1.53	-1.93	No
Oct-02	7:01	5	1:24	0	0	3382:55	989	3:25	3:52	-1.16	-1.71	No
Nov-02	2:57	2	1:29	0	0	2493:01	786	3:10	3:17	-0.73	-1.44	No
Dec-02	19:43	5	3:57	1	0	2665:27	821	3:15	3:20	0.61	-0.63	No
Jan-03	7:02	3	2:21	4	0	2431:42	811	3:00	3:18	-0.34	-1.21	No
Feb-03	4:00	2	2:00	1	0	4817:49	1039	4:38	6:12	-0.6	-1.37	No
Mar-03						2615:22	849	3:05	3:01			
Apr-03	5:24	4	1:21	1	0	2593:17	790	3:17	3:20	-1.16	-1.7	No
May-03	5:24	3	1:48	1	0	2727:15	808	3:23	3:14	-0.84	-1.51	No
Jun-03	8:19	3	2:46	1	0	3491:20	923	3:47	4:17	-0.41	-1.25	No
Jul-03	15:47	6	2:38	1	0	4748:30	1229	3:52	4:15	-0.71	-1.43	No
Aug-03	17:04	5	3:25	0	0	6734:26	1427	4:43	5:25	-0.54	-1.33	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

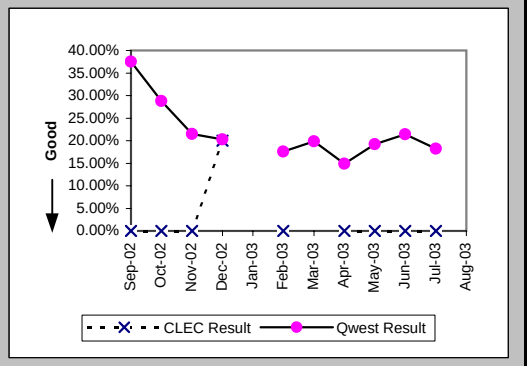
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	5	0.00%	1	0	367	999	36.74%	48.21%	-1.7	-2.03	No
Oct-02	0	5	0.00%	0	0	300	989	30.33%	45.97%	-1.47	-1.89	No
Nov-02	0	2	0.00%	0	0	150	786	19.08%	39.30%	-0.69	-1.42	No
Dec-02	1	5	20.00%	1	0	156	821	19.00%	39.23%	0.11	-0.93	No
Jan-03	0	3	0.00%	4	0	111	811	13.69%	34.37%	-0.69	-1.42	No
Feb-03	0	2	0.00%	1	0	177	1039	17.04%	37.59%	-0.64	-1.39	No
Mar-03						166	849	19.55%	39.66%			
Apr-03	0	4	0.00%	1	0	117	790	14.81%	35.52%	-0.83	-1.51	No
May-03	0	3	0.00%	1	0	145	808	17.95%	38.37%	-0.81	-1.49	No
Jun-03	0	3	0.00%	1	0	183	923	19.83%	39.87%	-0.86	-1.52	No
Jul-03	0	6	0.00%	1	0	214	1229	17.41%	37.92%	-1.12	-1.68	No
Aug-03	0	5	0.00%	0	0	341	1427	23.90%	42.65%	-1.25	-1.76	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

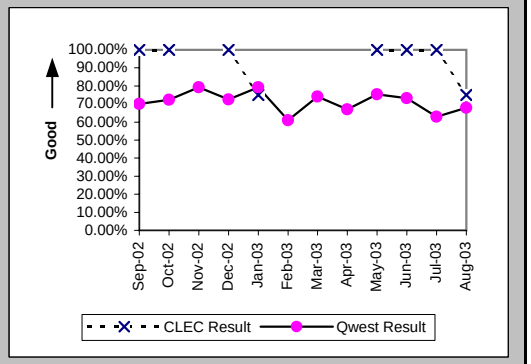
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	4	0.00%	1	0	288	767	37.55%	48.42%	-1.55	-1.94	No
Oct-02	0	5	0.00%	0	0	231	802	28.80%	45.28%	-1.42	-1.86	No
Nov-02	0	2	0.00%	0	0	132	614	21.50%	41.08%	-0.74	-1.45	No
Dec-02	1	5	20.00%	1	0	134	661	20.27%	40.20%	-0.02	-1.01	No
Jan-03												
Feb-03	0	1	0.00%	1	0	154	877	17.56%	38.05%	-0.46	-1.28	No
Mar-03						135	680	19.85%	39.89%			
Apr-03	0	4	0.00%	1	0	93	623	14.93%	35.64%	-0.84	-1.51	No
May-03	0	2	0.00%	1	0	127	661	19.21%	39.40%	-0.69	-1.42	No
Jun-03	0	2	0.00%	1	0	157	733	21.42%	41.03%	-0.74	-1.45	No
Jul-03	0	4	0.00%	1	0	179	982	18.23%	38.61%	-0.94	-1.57	No
Aug-03												



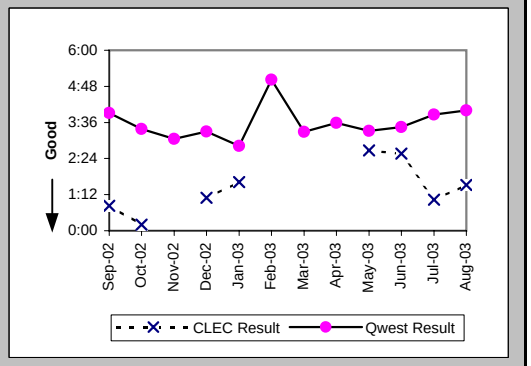
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	324	463	69.98%	45.84%	-0.92	-1.56	No
Oct-02	2	2	100.00%	0	0	271	375	72.27%	44.77%	-0.87	-1.53	No
Nov-02						222	280	79.29%	40.53%			
Dec-02	1	1	100.00%	0	0	216	298	72.48%	44.66%	-0.62	-1.37	No
Jan-03	3	4	75.00%	0	0	335	423	79.20%	40.59%	0.23	-0.86	No
Feb-03						224	367	61.04%	48.77%			
Mar-03						215	290	74.14%	43.79%			
Apr-03						267	398	67.09%	46.99%			
May-03	1	1	100.00%	0	0	224	297	75.42%	43.06%	-0.57	-1.35	No
Jun-03	1	1	100.00%	1	0	232	317	73.19%	44.30%	-0.6	-1.37	No
Jul-03	2	2	100.00%	0	0	294	467	62.96%	48.29%	-1.08	-1.66	No
Aug-03	3	4	75.00%	0	0	342	503	67.99%	46.65%	-0.3	-1.18	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

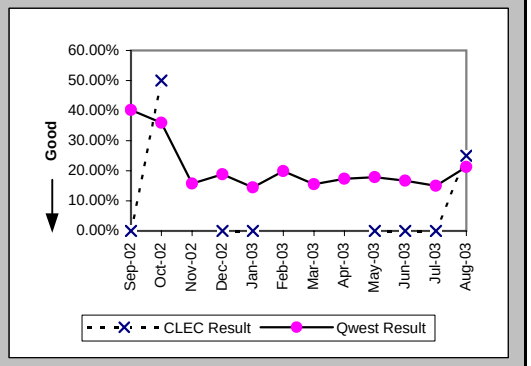
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1:41	2	0:50	0	0	1812:51	463	3:55	4:37	-0.94	-1.57	No
Oct-02	0:24	2	0:12	0	0	1270:16	375	3:23	4:00	-1.12	-1.68	No
Nov-02						855:00	280	3:03	4:46			
Dec-02	1:06	1	1:06	0	0	984:03	298	3:18	3:25	-0.64	-1.39	No
Jan-03	6:28	4	1:37	0	0	1189:01	423	2:49	2:32	-0.94	-1.57	No
Feb-03						1839:34	367	5:01	6:02			
Mar-03						950:23	290	3:17	4:53			
Apr-03						1425:01	398	3:35	3:37			
May-03	2:40	1	2:40	0	0	985:13	297	3:19	3:37	-0.18	-1.11	No
Jun-03	2:34	1	2:34	1	0	1091:42	317	3:27	4:42	-0.19	-1.11	No
Jul-03	2:04	2	1:02	0	0	1807:40	467	3:52	4:11	-0.96	-1.58	No
Aug-03	6:05	4	1:31	0	0	2008:03	503	4:00	4:30	-1.1	-1.67	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

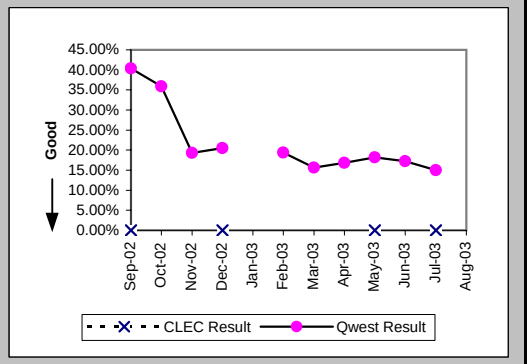
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	0	0	186	463	40.17%	49.02%	-1.16	-1.7	No
Oct-02	1	2	50.00%	0	0	135	375	36.00%	48.00%	0.34	-0.79	No
Nov-02						44	280	15.71%	36.39%			
Dec-02	0	1	0.00%	0	0	56	298	18.79%	39.06%	-0.48	-1.29	No
Jan-03	0	4	0.00%	0	0	61	423	14.42%	35.13%	-0.82	-1.5	No
Feb-03						73	367	19.89%	39.92%			
Mar-03						45	290	15.52%	36.21%			
Apr-03						69	398	17.34%	37.86%			
May-03	0	1	0.00%	0	0	53	297	17.85%	38.29%	-0.47	-1.28	No
Jun-03	0	1	0.00%	1	0	53	317	16.72%	37.31%	-0.45	-1.27	No
Jul-03	0	2	0.00%	0	0	70	467	14.99%	35.70%	-0.59	-1.36	No
Aug-03	1	4	25.00%	0	0	107	503	21.27%	40.92%	0.21	-0.87	No



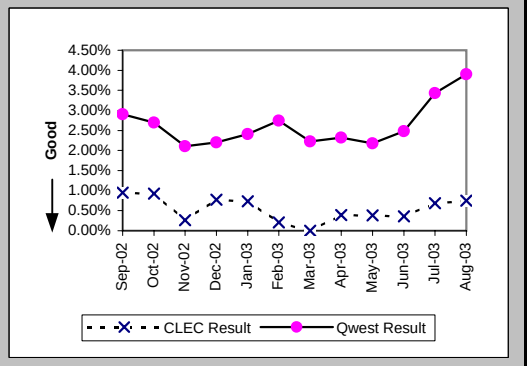
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	157	389	40.36%	49.06%	-0.82	-1.5	No
Oct-02						98	273	35.90%	47.97%			
Nov-02						40	207	19.32%	39.48%			
Dec-02	0	1	0.00%	0	0	47	229	20.52%	40.39%	-0.51	-1.31	No
Jan-03												
Feb-03						56	289	19.38%	39.53%			
Mar-03						34	217	15.67%	36.35%			
Apr-03						56	332	16.87%	37.45%			
May-03	0	1	0.00%	0	0	43	236	18.22%	38.60%	-0.47	-1.29	No
Jun-03						44	255	17.25%	37.79%			
Jul-03	0	1	0.00%	0	0	56	374	14.97%	35.68%	-0.42	-1.25	No
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

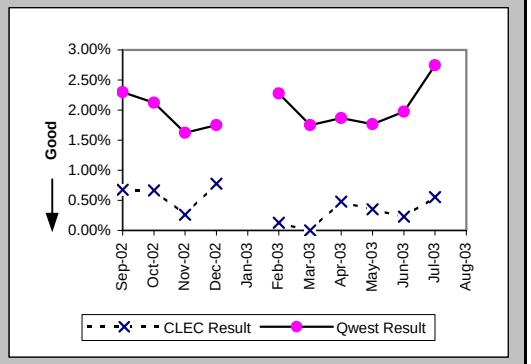
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	738	0.95%	1	0	1462	50281	2.91%	16.80%	-3.14	-2.91	No
Oct-02	7	754	0.93%	0	0	1364	50646	2.69%	16.19%	-2.97	-2.81	No
Nov-02	2	765	0.26%	0	0	1066	50610	2.11%	14.36%	-3.53	-3.14	No
Dec-02	6	772	0.78%	1	0	1119	50828	2.20%	14.67%	-2.68	-2.63	No
Jan-03	7	958	0.73%	4	0	1234	51159	2.41%	15.34%	-3.36	-3.04	No
Feb-03	2	958	0.21%	1	0	1406	51159	2.75%	16.35%	-4.76	-3.9	No
Mar-03	0	1004	0.00%	0	0	1139	51239	2.22%	14.74%	-4.73	-3.88	No
Apr-03	4	1022	0.39%	2	0	1188	51083	2.33%	15.07%	-4.06	-3.47	No
May-03	4	1044	0.38%	1	0	1105	50767	2.18%	14.59%	-3.93	-3.39	No
Jun-03	4	1116	0.36%	2	0	1240	49999	2.48%	15.55%	-4.51	-3.74	No
Jul-03	8	1170	0.68%	1	0	1696	49451	3.43%	18.20%	-5.1	-4.1	No
Aug-03	9	1195	0.75%	0	0	1930	49419	3.91%	19.37%	-5.56	-4.38	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

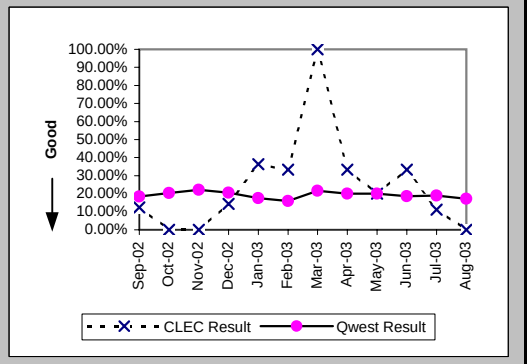
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	738	0.68%	1	0	1156	50281	2.30%	14.99%	-2.92	-2.77	No
Oct-02	5	754	0.66%	0	0	1075	50646	2.12%	14.41%	-2.76	-2.68	No
Nov-02	2	765	0.26%	0	0	821	50610	1.62%	12.63%	-2.96	-2.8	No
Dec-02	6	772	0.78%	1	0	890	50828	1.75%	13.12%	-2.05	-2.24	No
Jan-03												
Feb-03	1	799	0.13%	1	0	1166	51159	2.28%	14.92%	-4.05	-3.46	No
Mar-03	0	817	0.00%	0	0	897	51239	1.75%	13.11%	-3.79	-3.3	No
Apr-03	4	835	0.48%	2	0	955	51083	1.87%	13.54%	-2.94	-2.79	No
May-03	3	860	0.35%	1	0	897	50767	1.77%	13.17%	-3.13	-2.9	No
Jun-03	2	876	0.23%	2	0	988	50000	1.98%	13.92%	-3.68	-3.24	No
Jul-03	5	902	0.55%	1	0	1356	49451	2.74%	16.33%	-3.99	-3.42	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

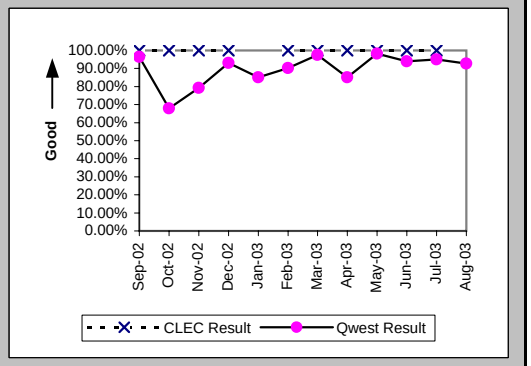
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	8	12.50%	0	0	330	1792	18.42%	38.76%	-0.43	-1.26	No
Oct-02	0	7	0.00%	0	0	351	1715	20.47%	40.35%	-1.34	-1.81	No
Nov-02	0	2	0.00%	0	0	303	1369	22.13%	41.51%	-0.75	-1.46	No
Dec-02	1	7	14.29%	0	0	289	1408	20.53%	40.39%	-0.41	-1.25	No
Jan-03	4	11	36.36%	0	0	264	1498	17.62%	38.10%	1.47	-0.1	No
Feb-03	1	3	33.33%	0	0	266	1672	15.91%	36.58%	0.71	-0.57	No
Mar-03	2	2	100.00%	0	0	314	1453	21.61%	41.16%	2.01	0.22	Yes
Apr-03	2	6	33.33%	0	0	297	1485	20.00%	40.00%	0.77	-0.53	No
May-03	1	5	20.00%	0	0	277	1382	20.04%	40.03%	0	-1	No
Jun-03	2	6	33.33%	0	0	284	1524	18.64%	38.94%	0.85	-0.48	No
Jul-03	1	9	11.11%	0	0	398	2094	19.01%	39.24%	-0.6	-1.37	No
Aug-03	0	9	0.00%	0	0	399	2329	17.13%	37.68%	-1.36	-1.83	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

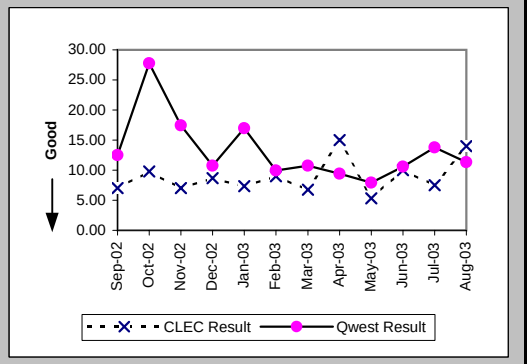
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	27	28	96.43%	18.56%	-0.19	-1.11	No
Oct-02	4	4	100.00%	5	0	38	56	67.86%	46.70%	-1.33	-1.81	No
Nov-02	2	2	100.00%	1	0	19	24	79.17%	40.61%	-0.7	-1.42	No
Dec-02	1	1	100.00%	2	0	27	29	93.10%	25.34%	-0.27	-1.16	No
Jan-03						57	67	85.07%	35.63%			
Feb-03	1	1	100.00%	17	0	46	51	90.20%	29.74%	-0.33	-1.2	No
Mar-03	3	3	100.00%	1	0	76	78	97.44%	15.81%	-0.28	-1.17	No
Apr-03	2	2	100.00%	0	0	74	87	85.06%	35.65%	-0.59	-1.36	No
May-03	3	3	100.00%	0	0	58	59	98.31%	12.91%	-0.22	-1.13	No
Jun-03	5	5	100.00%	1	0	31	33	93.94%	23.86%	-0.53	-1.32	No
Jul-03	2	2	100.00%	0	0	39	41	95.12%	21.54%	-0.31	-1.19	No
Aug-03						38	41	92.68%	26.04%			



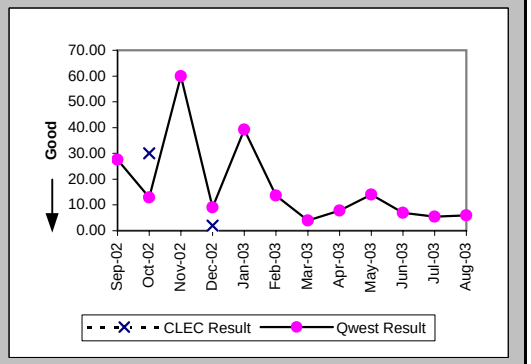
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	1	7.00	0	0	463	37	12.51	11.29	-0.48	-1.29	No
Oct-02	88	9	9.78	0	0	1720	62	27.74	36.65	-1.37	-1.84	No
Nov-02	21	3	7.00	0	0	454	26	17.46	18.37	-0.93	-1.57	No
Dec-02	26	3	8.67	0	0	355	33	10.76	11.55	-0.3	-1.18	No
Jan-03	44	6	7.33	0	0	1254	74	16.95	30.79	-0.74	-1.45	No
Feb-03	162	18	9.00	0	0	518	52	9.96	10.87	-0.32	-1.2	No
Mar-03	27	4	6.75	0	0	847	79	10.72	8.99	-0.86	-1.52	No
Apr-03	30	2	15.00	0	0	810	86	9.42	7.11	1.21	-0.27	No
May-03	16	3	5.33	0	0	501	63	7.95	5.14	-0.86	-1.52	No
Jun-03	60	6	10.00	0	0	380	36	10.56	6.48	-0.19	-1.12	No
Jul-03	15	2	7.50	0	0	647	47	13.77	10.37	-0.84	-1.51	No
Aug-03	28	2	14.00	0	0	465	41	11.34	10.39	0.73	-0.56	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

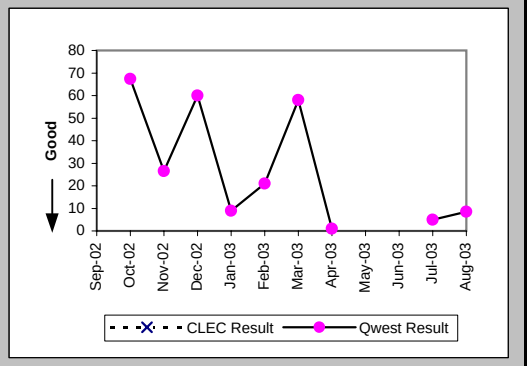
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						55	2	27.50	37.48			
Oct-02	30	1	30.00	4	0	90	7	12.86	15.61	0.33	-0.8	No
Nov-02						60	1	60.00				
Dec-02	2	1	2.00	1	0	9	1	9.00				
Jan-03						353	9	39.22	73.32			
Feb-03						41	3	13.67	21.08			
Mar-03						4	1	4.00				
Apr-03						94	12	7.83	6.51			
May-03						28	2	14.00	12.73			
Jun-03						14	2	7.00	2.83			
Jul-03						11	2	5.50	0.71			
Aug-03						6	1	6.00				



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

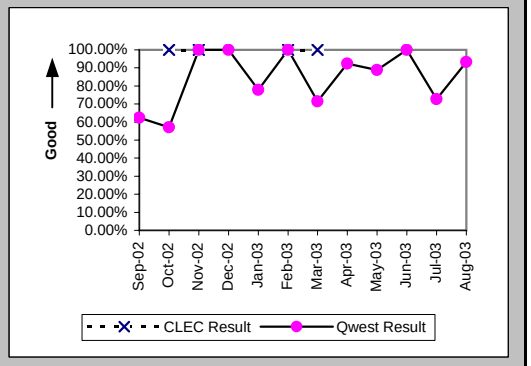
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						875	13	67.31	40.59			
Nov-02						106	4	26.50	21.98			
Dec-02						60	1	60.00				
Jan-03						18	2	9.00	2.83			
Feb-03						63	3	21.00	5.57			
Mar-03						58	1	58.00				
Apr-03						1	1	1.00				
May-03												
Jun-03												
Jul-03						5	1	5.00				
Aug-03						17	2	8.50	3.54			



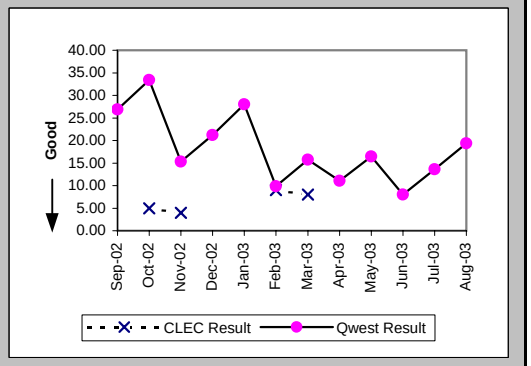
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	8	62.50%	48.41%			
Oct-02	1	1	100.00%	0	0	4	7	57.14%	49.49%	-0.81	-1.49	No
Nov-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Dec-02						5	5	100.00%	0.00%			
Jan-03						7	9	77.78%	41.57%			
Feb-03	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Mar-03	1	1	100.00%	0	0	5	7	71.43%	45.18%	-0.59	-1.36	No
Apr-03						12	13	92.31%	26.65%			
May-03						8	9	88.89%	31.43%			
Jun-03						10	10	100.00%	0.00%			
Jul-03						16	22	72.73%	44.54%			
Aug-03						14	15	93.33%	24.94%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

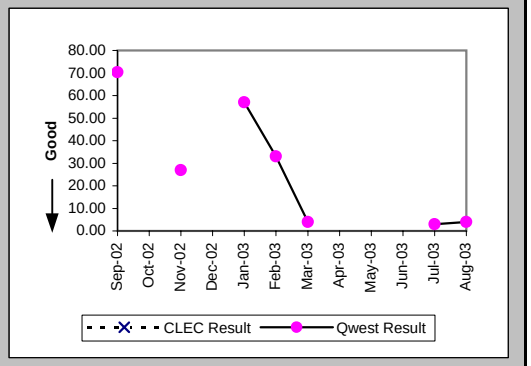
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						269	10	26.90	29.98			
Oct-02	5	1	5.00	0	0	167	5	33.40	40.55	-0.64	-1.39	No
Nov-02	4	1	4.00	0	0	138	9	15.33	12.92	-0.83	-1.51	No
Dec-02						106	5	21.20	6.26			
Jan-03						336	12	28.00	37.11			
Feb-03	9	1	9.00	0	0	89	9	9.89	11.92	-0.07	-1.04	No
Mar-03	8	1	8.00	0	0	110	7	15.71	22.00	-0.33	-1.2	No
Apr-03						144	13	11.08	6.50			
May-03						148	9	16.44	25.56			
Jun-03						80	10	8.00	2.79			
Jul-03						286	21	13.62	6.18			
Aug-03						290	15	19.33	17.24			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

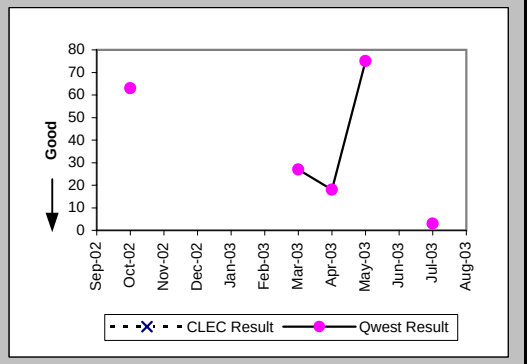
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						352	5	70.40	63.83			
Oct-02												
Nov-02						27	1	27.00				
Dec-02												
Jan-03						228	4	57.00	44.82			
Feb-03						33	1	33.00				
Mar-03						4	1	4.00				
Apr-03												
May-03												
Jun-03												
Jul-03						15	5	3.00	0.00			
Aug-03						4	1	4.00				



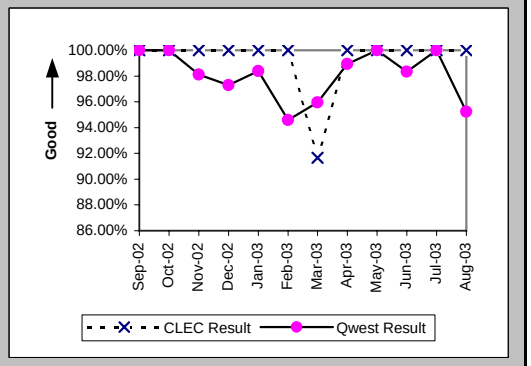
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						189	3	63.00	31.48			
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						27	1	27.00				
Apr-03						18	1	18.00				
May-03						75	1	75.00				
Jun-03												
Jul-03						3	1	3.00				
Aug-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

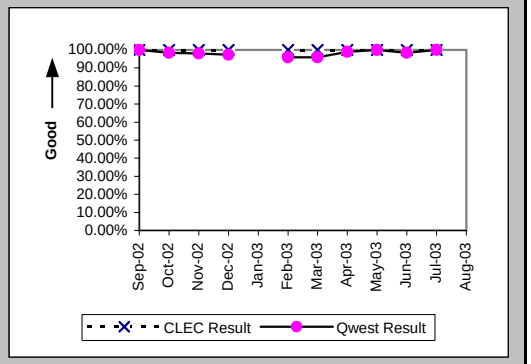
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	69	69	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%			60	60	100.00%	N/A	N/A	N/A	
Nov-02	7	7	100.00%			52	53	98.11%	13.61%	-0.34	-1.21	No
Dec-02	4	4	100.00%			36	37	97.30%	16.22%	-0.32	-1.19	No
Jan-03	5	5	100.00%			61	62	98.39%	12.60%	-0.28	-1.17	No
Feb-03	13	13	100.00%			70	74	94.59%	22.61%	-0.79	-1.48	No
Mar-03	11	12	91.67%			71	74	95.95%	19.72%	0.57	-0.66	No
Apr-03	4	4	100.00%	0	4	93	94	98.94%	10.26%	-0.2	-1.12	No
May-03	3	3	100.00%	0	7	87	87	100.00%	N/A	N/A	N/A	
Jun-03	5	5	100.00%	0	14	59	60	98.33%	12.80%	-0.28	-1.17	No
Jul-03	4	4	100.00%	0	1	59	59	100.00%	N/A	N/A	N/A	
Aug-03	2	2	100.00%	0	2	60	63	95.24%	21.30%	-0.31	-1.19	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

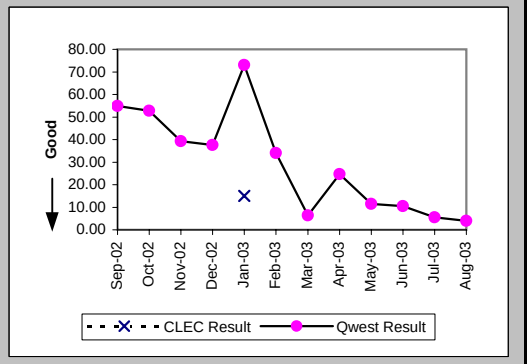
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	69	69	100.00%	N/A	N/A	N/A	
Oct-02	6	6	100.00%	0	0	59	60	98.33%	12.80%	-0.3	-1.18	No
Nov-02	7	7	100.00%	0	0	52	53	98.11%	13.61%	-0.34	-1.21	No
Dec-02	4	4	100.00%	0	1	36	37	97.30%	16.22%	-0.32	-1.19	No
Jan-03												
Feb-03	13	13	100.00%	0	0	71	74	95.95%	19.72%	-0.68	-1.42	No
Mar-03	12	12	100.00%	0	3	71	74	95.95%	19.72%	-0.66	-1.4	No
Apr-03	4	4	100.00%	0	4	93	94	98.94%	10.26%	-0.2	-1.12	No
May-03	3	3	100.00%	0	7	87	87	100.00%	N/A	N/A	N/A	
Jun-03	5	5	100.00%	0	14	59	60	98.33%	12.80%	-0.28	-1.17	No
Jul-03	4	4	100.00%	0	1	59	59	100.00%	N/A	N/A	N/A	
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

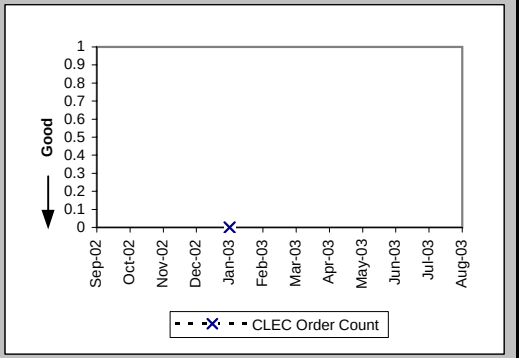
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1429	26	54.96	41.95			
Oct-02						581	11	52.82	60.27			
Nov-02						590	15	39.33	58.18			
Dec-02						827	22	37.59	55.24			
Jan-03	30	2	15.00	0	0	658	9	73.11	85.50	-0.87	-1.53	No
Feb-03						68	2	34.00	24.04			
Mar-03						76	12	6.33	10.71			
Apr-03						99	4	24.75	27.22			
May-03						23	2	11.50	13.44			
Jun-03						21	2	10.50	14.85			
Jul-03						11	2	5.50	0.71			
Aug-03						4	1	4.00				



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

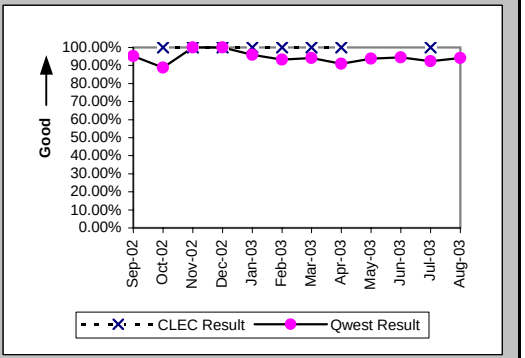
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	0
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

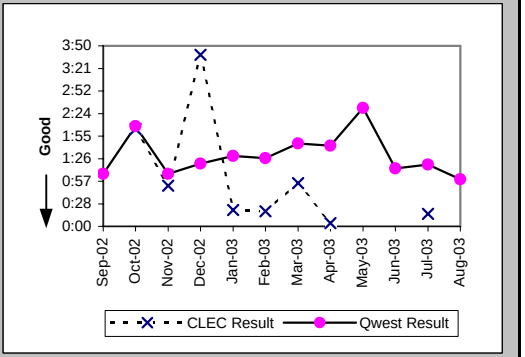
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						20	21	95.24%	21.30%			
Oct-02	2	2	100.00%	2	0	8	9	88.89%	31.43%	-0.45	-1.27	No
Nov-02	2	2	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Dec-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jan-03	1	1	100.00%	0	0	24	25	96.00%	19.60%	-0.2	-1.12	No
Feb-03	2	2	100.00%	0	0	14	15	93.33%	24.94%	-0.36	-1.22	No
Mar-03	3	3	100.00%	0	0	16	17	94.12%	23.53%	-0.4	-1.24	No
Apr-03	1	1	100.00%	1	0	10	11	90.91%	28.75%	-0.3	-1.18	No
May-03						15	16	93.75%	24.21%			
Jun-03						17	18	94.44%	22.91%			
Jul-03	1	1	100.00%	1	0	24	26	92.31%	26.65%	-0.28	-1.17	No
Aug-03						16	17	94.12%	23.53%			



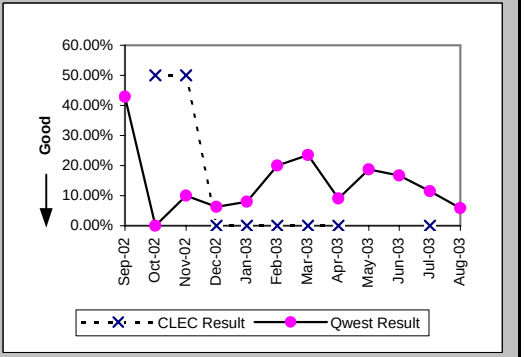
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						23:26	21	1:07	1:16			
Oct-02	4:08	2	2:04	2	0	19:09	9	2:08	2:41	-0.03	-1.02	No
Nov-02	1:43	2	0:52	0	0	22:18	20	1:07	0:49	-0.42	-1.26	No
Dec-02	3:39	1	3:39	0	0	21:14	16	1:20	1:08	1.45	-0.12	No
Jan-03	0:21	1	0:21	0	0	37:42	25	1:30	1:16	-0.9	-1.54	No
Feb-03	0:38	2	0:19	0	0	21:46	15	1:27	2:01	-0.74	-1.45	No
Mar-03	2:45	3	0:55	0	0	29:59	17	1:46	1:27	-0.93	-1.57	No
Apr-03	0:04	1	0:04	1	0	18:52	11	1:43	1:43	-0.92	-1.56	No
May-03						40:24	16	2:31	5:35			
Jun-03						22:14	18	1:14	1:53			
Jul-03	0:16	1	0:16	1	0	34:10	26	1:19	1:29	-0.69	-1.42	No
Aug-03						17:08	17	1:00	1:09			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

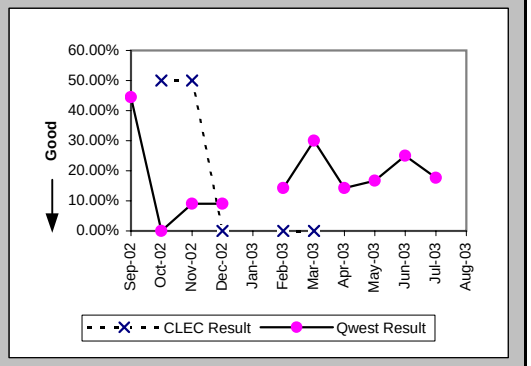
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	21	42.86%	49.49%			
Oct-02	1	2	50.00%	2	0	0	9	0.00%	N/A	N/A	-0.14	No
Nov-02	1	2	50.00%	0	0	2	20	10.00%	30.00%	1.13	-0.32	No
Dec-02	0	1	0.00%	0	0	1	16	6.25%	24.21%	-0.25	-1.15	No
Jan-03	0	1	0.00%	0	0	2	25	8.00%	27.13%	-0.29	-1.18	No
Feb-03	0	2	0.00%	0	0	3	15	20.00%	40.00%	-0.66	-1.4	No
Mar-03	0	3	0.00%	0	0	4	17	23.53%	42.42%	-0.89	-1.54	No
Apr-03	0	1	0.00%	1	0	1	11	9.09%	28.75%	-0.3	-1.18	No
May-03						3	16	18.75%	39.03%			
Jun-03						3	18	16.67%	37.27%			
Jul-03	0	1	0.00%	1	0	3	26	11.54%	31.95%	-0.35	-1.22	No
Aug-03						1	17	5.88%	23.53%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

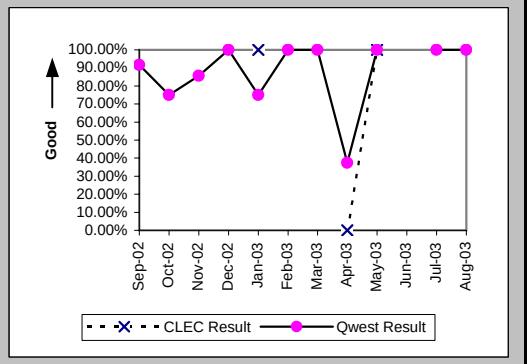
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	9	44.44%	49.69%			
Oct-02	1	2	50.00%	2	0	0	6	0.00%	N/A	N/A	-0.27	No
Nov-02	1	2	50.00%	0	0	1	11	9.09%	28.75%	1.05	-0.36	No
Dec-02	0	1	0.00%	0	0	1	11	9.09%	28.75%	-0.3	-1.18	No
Jan-03												
Feb-03	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Mar-03	0	1	0.00%	0	0	3	10	30.00%	45.83%	-0.62	-1.38	No
Apr-03						1	7	14.29%	34.99%			
May-03						2	12	16.67%	37.27%			
Jun-03						3	12	25.00%	43.30%			
Jul-03						3	17	17.65%	38.12%			
Aug-03												



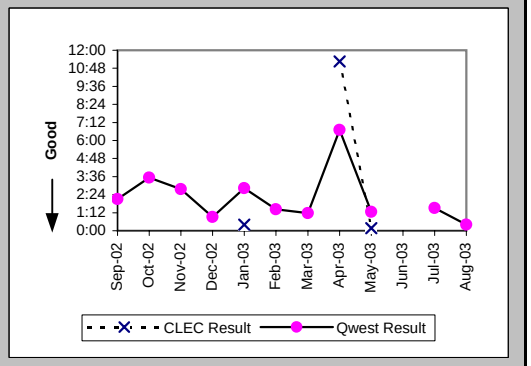
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	12	91.67%	27.64%			
Oct-02						3	4	75.00%	43.30%			
Nov-02						6	7	85.71%	34.99%			
Dec-02						1	1	100.00%	0.00%			
Jan-03	1	1	100.00%	0	0	6	8	75.00%	43.30%	-0.54	-1.33	No
Feb-03						3	3	100.00%	0.00%			
Mar-03						2	2	100.00%	0.00%			
Apr-03	0	1	0.00%	0	0	3	8	37.50%	48.41%	0.37	-0.77	No
May-03	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-03												
Jul-03						4	4	100.00%	0.00%			
Aug-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

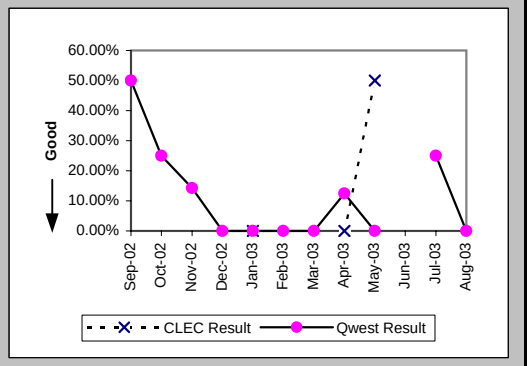
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						25:24	12	2:07	1:25			
Oct-02						14:08	4	3:32	5:08			
Nov-02						19:24	7	2:46	4:05			
Dec-02						0:55	1	0:55				
Jan-03	0:24	1	0:24	0	0	22:36	8	2:50	1:28	-1.55	-1.94	No
Feb-03						4:17	3	1:26	0:52			
Mar-03						2:20	2	1:10	0:49			
Apr-03	11:15	1	11:15	0	0	53:35	8	6:42	4:29	1.05	-0.36	No
May-03	0:21	2	0:10	0	0	3:45	3	1:15	1:33	-0.76	-1.46	No
Jun-03												
Jul-03						6:02	4	1:31	0:30			
Aug-03						2:21	6	0:24	0:18			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

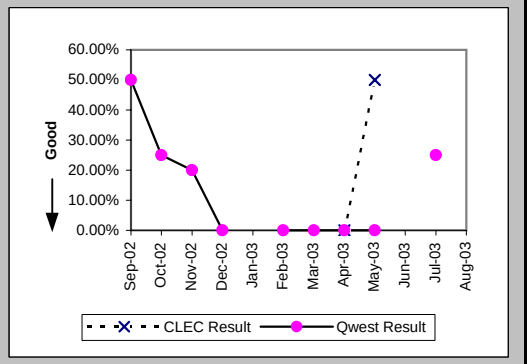
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	12	50.00%	50.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02						1	7	14.29%	34.99%			
Dec-02						0	1	0.00%	0.00%			
Jan-03	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Feb-03						0	3	0.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
May-03	1	2	50.00%	0	0	0	3	0.00%	N/A	N/A	-0.49	No
Jun-03												
Jul-03						1	4	25.00%	43.30%			
Aug-03						0	6	0.00%	0.00%			



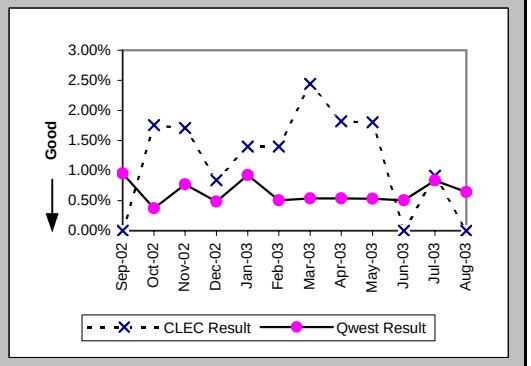
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	12	50.00%	50.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02						1	5	20.00%	40.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03						0	2	0.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
May-03	1	2	50.00%	0	0	0	3	0.00%	N/A	N/A	-0.49	No
Jun-03												
Jul-03						1	4	25.00%	43.30%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

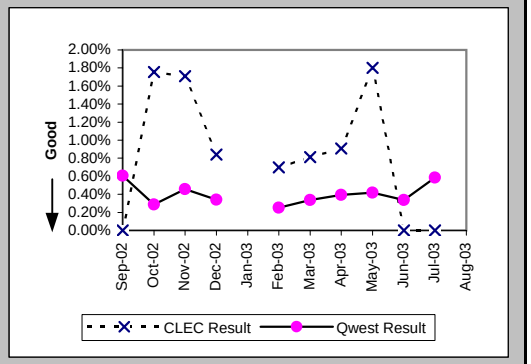
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	108	0.00%	0	0	33	3463	0.95%	9.72%	-1	-1.61	No
Oct-02	2	114	1.75%	2	0	13	3481	0.37%	6.10%	1.74	0.06	Yes
Nov-02	2	117	1.71%	0	0	27	3500	0.77%	8.75%	1.04	-0.37	No
Dec-02	1	119	0.84%	0	0	17	3518	0.48%	6.93%	0.55	-0.66	No
Jan-03	2	143	1.40%	0	0	33	3556	0.93%	9.59%	0.6	-0.63	No
Feb-03	2	143	1.40%	0	0	18	3556	0.51%	7.10%	1.25	-0.24	No
Mar-03	3	123	2.44%	0	0	19	3554	0.53%	7.29%	2.1	0.27	Yes
Apr-03	2	110	1.82%	1	0	19	3547	0.54%	7.30%	1.46	-0.11	No
May-03	2	111	1.80%	2	0	19	3572	0.53%	7.27%	1.46	-0.11	No
Jun-03	0	107	0.00%	0	0	18	3563	0.51%	7.09%	-0.73	-1.44	No
Jul-03	1	109	0.92%	2	0	30	3597	0.83%	9.09%	0.17	-0.89	No
Aug-03	0	75	0.00%	0	0	23	3560	0.65%	8.01%	-0.69	-1.42	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

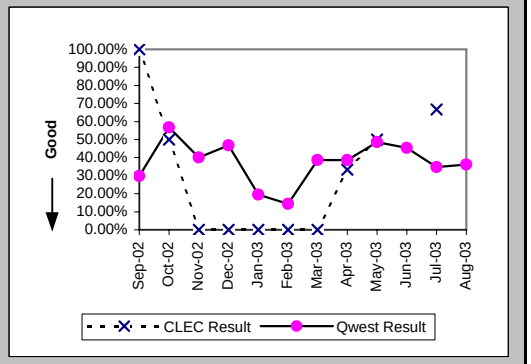
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	108	0.00%	0	0	21	3463	0.61%	7.76%	-0.8	-1.49	No
Oct-02	2	114	1.75%	2	0	10	3481	0.29%	5.35%	1.94	0.18	Yes
Nov-02	2	117	1.71%	0	0	16	3500	0.46%	6.75%	1.54	-0.06	No
Dec-02	1	119	0.84%	0	0	12	3518	0.34%	5.83%	0.8	-0.51	No
Jan-03												
Feb-03	1	143	0.70%	0	0	9	3557	0.25%	5.02%	0.87	-0.47	No
Mar-03	1	123	0.81%	0	0	12	3555	0.34%	5.80%	0.79	-0.52	No
Apr-03	1	110	0.91%	1	0	14	3549	0.39%	6.27%	0.76	-0.54	No
May-03	2	111	1.80%	2	0	15	3573	0.42%	6.47%	1.67	0.01	Yes
Jun-03	0	107	0.00%	0	0	12	3564	0.34%	5.79%	-0.59	-1.36	No
Jul-03	0	109	0.00%	0	0	21	3598	0.58%	7.62%	-0.79	-1.48	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

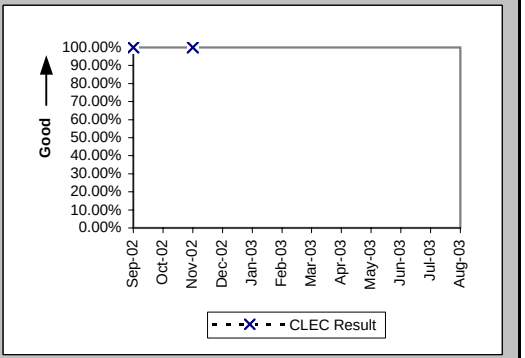
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	14	47	29.79%	45.73%	1.03	-0.37	No
Oct-02	2	4	50.00%	0	0	17	30	56.67%	49.55%	-0.25	-1.15	No
Nov-02	0	2	0.00%	0	0	18	45	40.00%	48.99%	-1.13	-1.69	No
Dec-02	0	1	0.00%	0	0	15	32	46.88%	49.90%	-0.92	-1.56	No
Jan-03	0	2	0.00%	0	0	8	41	19.51%	39.63%	-0.68	-1.41	No
Feb-03	0	2	0.00%	0	0	3	21	14.29%	34.99%	-0.55	-1.34	No
Mar-03	0	3	0.00%	0	0	12	31	38.71%	48.71%	-1.31	-1.8	No
Apr-03	1	3	33.33%	0	0	12	31	38.71%	48.71%	-0.18	-1.11	No
May-03	2	4	50.00%	0	0	18	37	48.65%	49.98%	-0.01	-1.01	No
Jun-03						15	33	45.45%	49.79%			
Jul-03	2	3	66.67%	0	0	16	46	34.78%	47.63%	0.97	-0.41	No
Aug-03						13	36	36.11%	48.03%			



Checklist #5 - Dark Fiber - IOF Installation

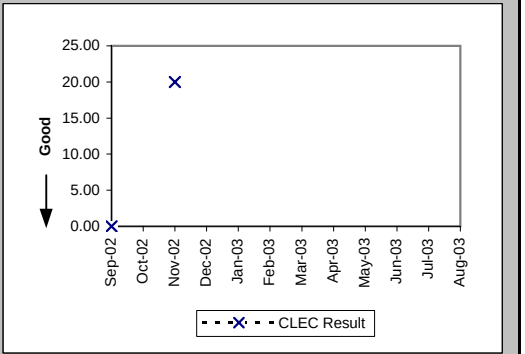
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02						
Nov-02	2	2	100.00%	9	0	0.00%
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



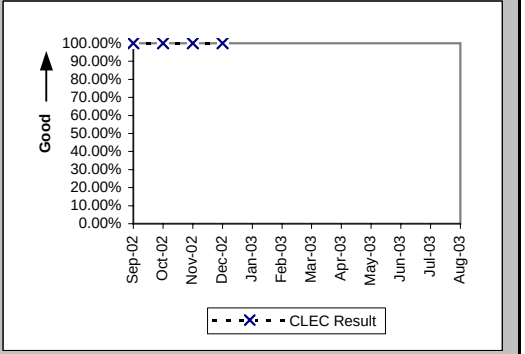
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	0	1	0.00	0	0	
Oct-02						
Nov-02	60	3	20.00	8	0	0.00
Dec-02						
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

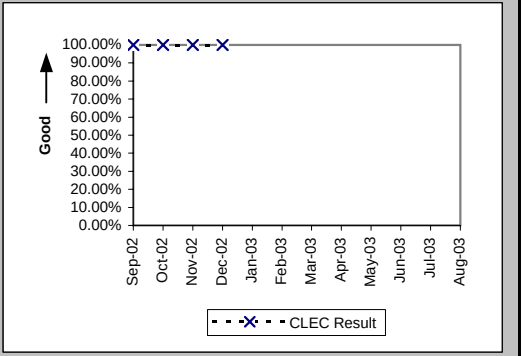
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02	1	1	100.00%			0.00%
Nov-02	6	6	100.00%			0.00%
Dec-02	6	6	100.00%			0.00%
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Checklist #5 - Dark Fiber - IOF Installation

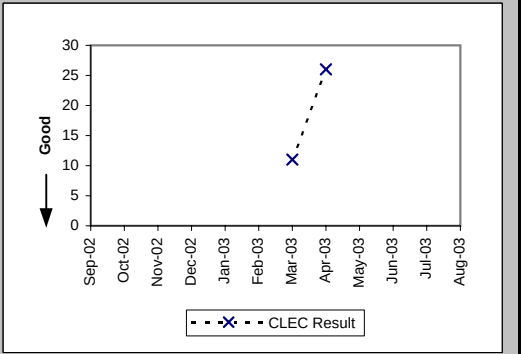
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02	1	1	100.00%	0	0	0.00%
Oct-02	1	1	100.00%	0	0	0.00%
Nov-02	6	6	100.00%	0	0	0.00%
Dec-02	6	6	100.00%	0	0	0.00%
Jan-03						
Feb-03						
Mar-03						
Apr-03						
May-03						
Jun-03						
Jul-03						
Aug-03						



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

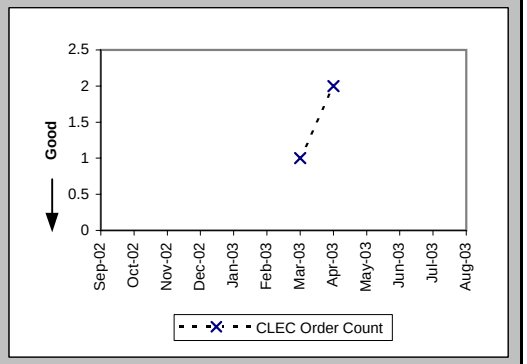
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02						
Dec-02						
Jan-03						
Feb-03						
Mar-03	11	1	11.00	0	0	
Apr-03	52	2	26.00	0	0	9.90
May-03						
Jun-03						
Jul-03						
Aug-03						



Checklist #5 - Dark Fiber - IOF Installation

Count of Pending Orders Delayed for Facilities Reasons Dark Fiber - IOF (OP-15B) (Diagnostic)

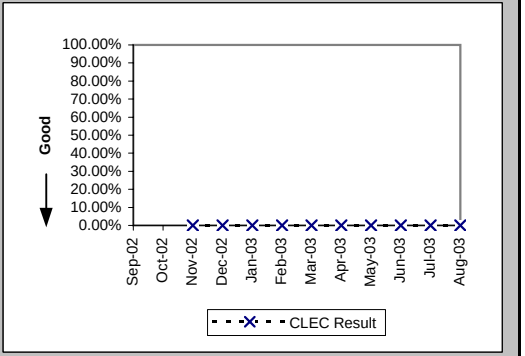
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	1
Apr-03	2
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #5 - Dark Fiber - IOF Repair

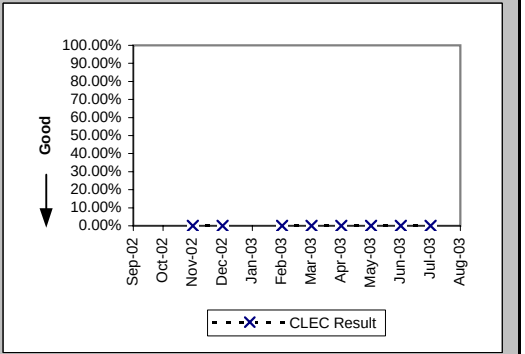
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02	0	3	0.00%	0	0	0.00%
Dec-02	0	3	0.00%	0	0	0.00%
Jan-03	0	3	0.00%	0	0	0.00%
Feb-03	0	3	0.00%	0	0	0.00%
Mar-03	0	3	0.00%	0	0	0.00%
Apr-03	0	3	0.00%	0	0	0.00%
May-03	0	3	0.00%	0	0	0.00%
Jun-03	0	3	0.00%	0	0	0.00%
Jul-03	0	3	0.00%	0	0	0.00%
Aug-03	0	3	0.00%	0	0	0.00%



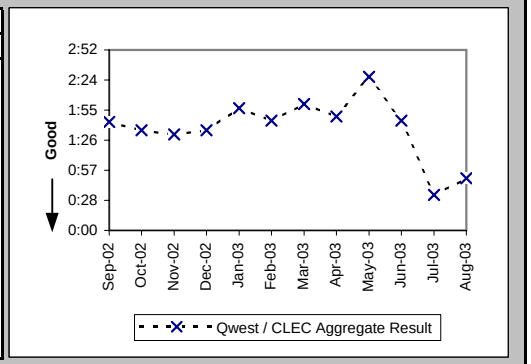
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Sep-02						
Oct-02						
Nov-02	0	3	0.00%	0	0	0.00%
Dec-02	0	3	0.00%	0	0	0.00%
Jan-03						
Feb-03	0	3	0.00%	0	0	0.00%
Mar-03	0	3	0.00%	0	0	0.00%
Apr-03	0	3	0.00%	0	0	0.00%
May-03	0	3	0.00%	0	0	0.00%
Jun-03	0	3	0.00%	0	0	0.00%
Jul-03	0	3	0.00%	0	0	0.00%
Aug-03						



Checklist #7 - E911

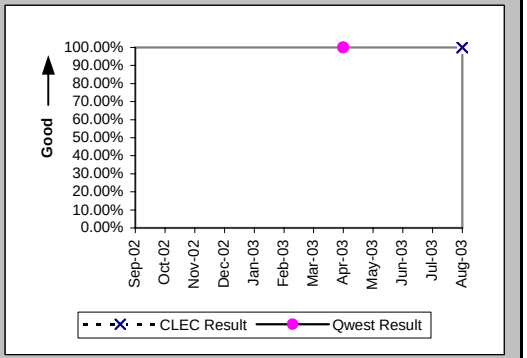
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Sep-02	1:44	0	0
Oct-02	1:36	0	0
Nov-02	1:32	0	0
Dec-02	1:36	0	0
Jan-03	1:57	0	0
Feb-03	1:45	0	0
Mar-03	2:01	0	0
Apr-03	1:49	0	0
May-03	2:27	0	0
Jun-03	1:45	0	0
Jul-03	0:34	0	0
Aug-03	0:50	0	0



Checklist #7 - E911/911 Trunk Installation

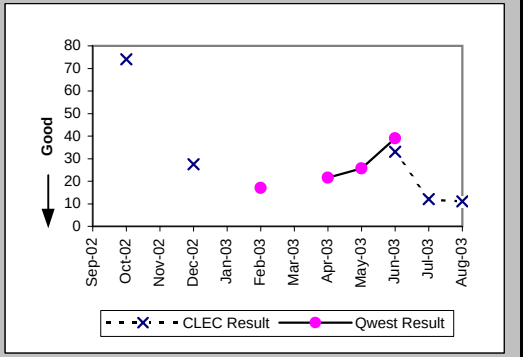
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03						1	1	100.00%	0.00%			
May-03												
Jun-03												
Jul-03												
Aug-03	1	1	100.00%	0	0							



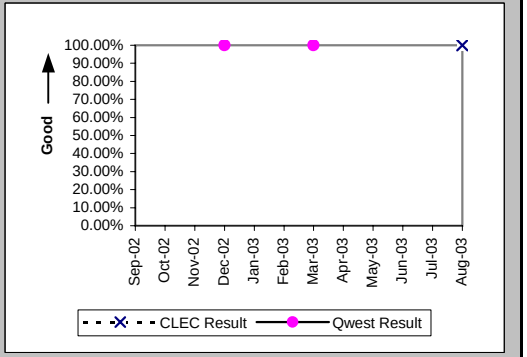
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02	74	1	74.00	0	0							
Nov-02												
Dec-02	165	6	27.50	0	0							
Jan-03												
Feb-03						51	3	17.00	1.73			
Mar-03												
Apr-03						108	5	21.60	10.11			
May-03						154	6	25.67	6.98			
Jun-03	33	1	33.00	0	0	78	2	39.00	4.24	-1.15	-1.7	No
Jul-03	12	1	12.00	0	0							
Aug-03	11	1	11.00	0	0							



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

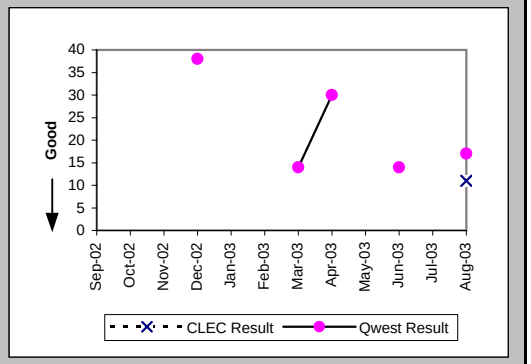
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03												
Feb-03												
Mar-03						1	1	100.00%	0.00%			
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03	2	2	100.00%	0	0							



Checklist #7 - E911/911 Trunk Installation

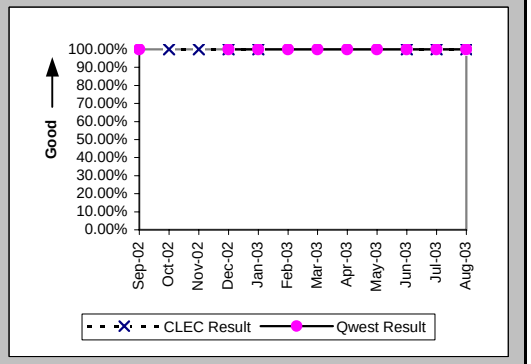
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						190	5	38.00	16.22			
Jan-03												
Feb-03												
Mar-03						42	3	14.00	1.73			
Apr-03						90	3	30.00	26.06			
May-03												
Jun-03						14	1	14.00				
Jul-03												
Aug-03	22	2	11.00	0	0	17	1	17.00				



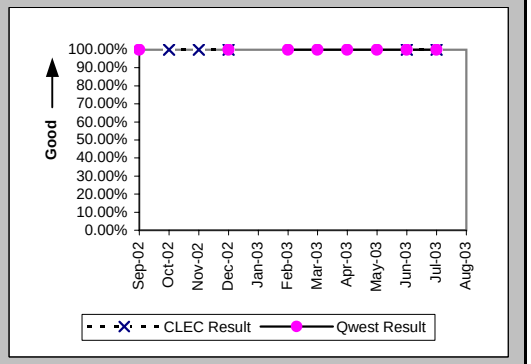
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	1	100.00%	0.00%			
Oct-02	1	1	100.00%									
Nov-02	1	1	100.00%									
Dec-02	3	3	100.00%			3	3	100.00%	N/A	N/A	N/A	
Jan-03	3	3	100.00%			3	3	100.00%	N/A	N/A	N/A	
Feb-03						2	2	100.00%	0.00%			
Mar-03						3	3	100.00%	0.00%			
Apr-03						6	6	100.00%	0.00%			
May-03						7	7	100.00%	0.00%			
Jun-03	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Aug-03	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

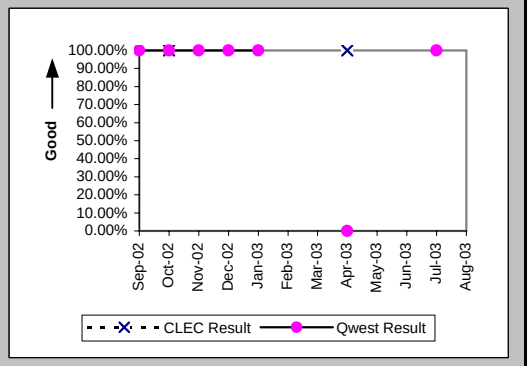
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	1	100.00%	0.00%			
Oct-02	1	1	100.00%	0	0							
Nov-02	1	1	100.00%	0	0							
Dec-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jan-03												
Feb-03						2	2	100.00%	0.00%			
Mar-03						3	3	100.00%	0.00%			
Apr-03						6	6	100.00%	0.00%			
May-03						7	7	100.00%	0.00%			
Jun-03	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Aug-03												



Checklist #7 - E911/911 Trunk Repair

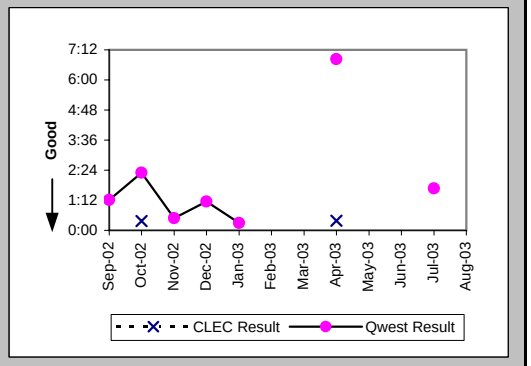
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2	2	100.00%	0.00%			
Oct-02	2	2	100.00%	3	0	1	1	100.00%	N/A	N/A	N/A	
Nov-02						1	1	100.00%	0.00%			
Dec-02						2	2	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03												
Mar-03												
Apr-03	2	2	100.00%	0	0	0	1	0.00%	N/A	N/A		
May-03												
Jun-03												
Jul-03						1	1	100.00%	0.00%			
Aug-03												



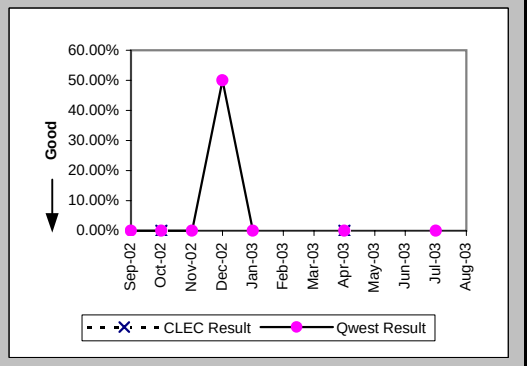
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2:25	2	1:13	1:41			
Oct-02	0:44	2	0:22	3	0	2:18	1	2:18				
Nov-02						0:29	1	0:29				
Dec-02						2:18	2	1:09	1:19			
Jan-03						0:18	1	0:18				
Feb-03												
Mar-03												
Apr-03	0:46	2	0:23	0	0	6:50	1	6:50				
May-03												
Jun-03												
Jul-03						1:40	1	1:40				
Aug-03												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

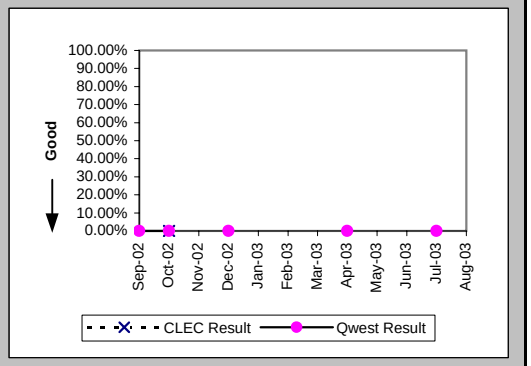
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						0	2	0.00%	0.00%			
Oct-02	0	2	0.00%	3	0	0	1	0.00%	N/A	N/A	N/A	
Nov-02						0	1	0.00%	0.00%			
Dec-02						1	2	50.00%	50.00%			
Jan-03						0	1	0.00%	0.00%			
Feb-03												
Mar-03												
Apr-03	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
May-03												
Jun-03												
Jul-03						0	1	0.00%	0.00%			
Aug-03												



Checklist #7 - E911/911 Trunk Repair

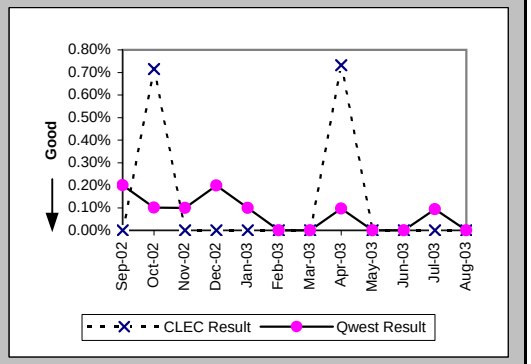
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						0	1	0.00%	0.00%			
Oct-02	0	2	0.00%	3	0	0	1	0.00%	N/A	N/A	N/A	
Nov-02												
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03												
Mar-03												
Apr-03						0	1	0.00%	0.00%			
May-03												
Jun-03												
Jul-03						0	1	0.00%	0.00%			
Aug-03												



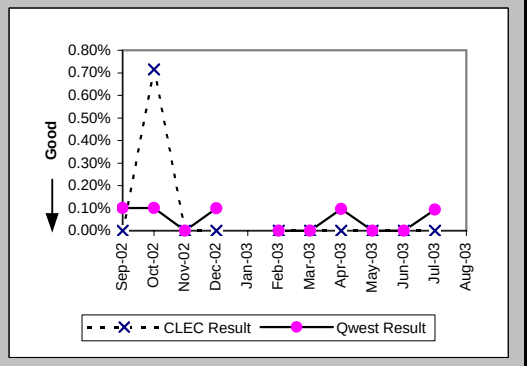
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	276	0.00%	0	0	2	998	0.20%	4.47%	-0.66	-1.4	No
Oct-02	2	280	0.71%	3	0	1	998	0.10%	3.16%	1.53	-0.07	No
Nov-02	0	271	0.00%	0	0	1	1000	0.10%	3.16%	-0.46	-1.28	No
Dec-02	0	295	0.00%	0	0	2	1009	0.20%	4.45%	-0.67	-1.41	No
Jan-03	0	291	0.00%	0	0	1	1011	0.10%	3.14%	-0.47	-1.29	No
Feb-03	0	291	0.00%	0	0	0	1011	0.00%	N/A	N/A	N/A	
Mar-03	0	273	0.00%	0	0	0	1017	0.00%	N/A	N/A	N/A	
Apr-03	2	273	0.73%	0	0	1	1044	0.10%	3.09%	1.59	-0.03	No
May-03	0	273	0.00%	0	0	0	1056	0.00%	N/A	N/A	N/A	
Jun-03	0	270	0.00%	0	0	0	1062	0.00%	N/A	N/A	N/A	
Jul-03	0	272	0.00%	0	0	1	1060	0.09%	3.07%	-0.45	-1.27	No
Aug-03	0	271	0.00%	0	0	0	1062	0.00%	N/A	N/A	N/A	



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

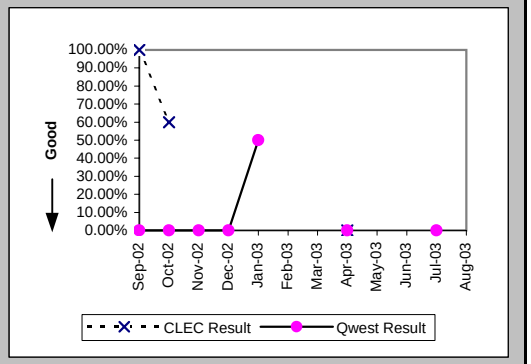
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	276	0.00%	0	0	1	998	0.10%	3.16%	-0.47	-1.28	No
Oct-02	2	280	0.71%	3	0	1	998	0.10%	3.16%	1.53	-0.07	No
Nov-02	0	271	0.00%	0	0	0	1000	0.00%	N/A	N/A	N/A	
Dec-02	0	295	0.00%	0	0	1	1009	0.10%	3.15%	-0.48	-1.29	No
Jan-03												
Feb-03	0	291	0.00%	0	0	0	1011	0.00%	N/A	N/A	N/A	
Mar-03	0	273	0.00%	0	0	0	1017	0.00%	N/A	N/A	N/A	
Apr-03	0	273	0.00%	0	0	1	1044	0.10%	3.09%	-0.46	-1.28	No
May-03	0	273	0.00%	0	0	0	1056	0.00%	N/A	N/A	N/A	
Jun-03	0	270	0.00%	0	0	0	1062	0.00%	N/A	N/A	N/A	
Jul-03	0	272	0.00%	0	0	1	1060	0.09%	3.07%	-0.45	-1.27	No
Aug-03												



Checklist #7 - E911/911 Trunk Repair

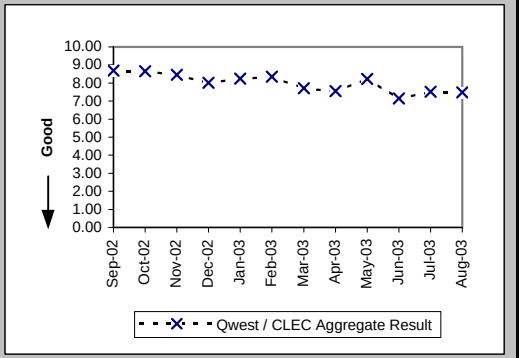
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	0	2	0.00%	N/A	N/A	-0.37	No
Oct-02	3	5	60.00%	0	0	0	1	0.00%	N/A	N/A	-0.59	No
Nov-02						0	1	0.00%	0.00%			
Dec-02						0	2	0.00%	0.00%			
Jan-03						1	2	50.00%	50.00%			
Feb-03												
Mar-03												
Apr-03	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
May-03												
Jun-03												
Jul-03						0	1	0.00%	0.00%			
Aug-03												

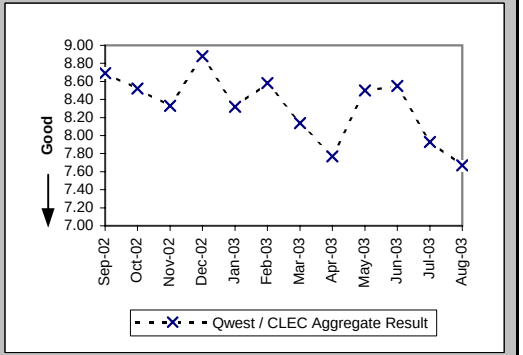


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Sep-02	8.68
Oct-02	8.66
Nov-02	8.45
Dec-02	8.01
Jan-03	8.24
Feb-03	8.35
Mar-03	7.71
Apr-03	7.55
May-03	8.23
Jun-03	7.14
Jul-03	7.52
Aug-03	7.48



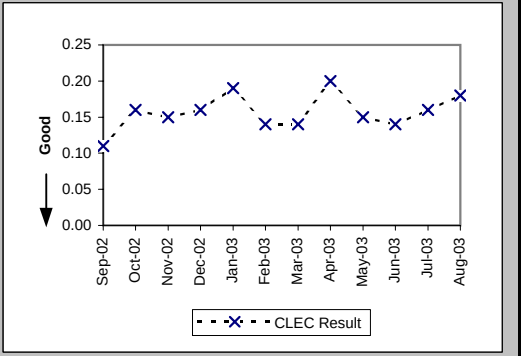
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Sep-02	8.69
Oct-02	8.52
Nov-02	8.33
Dec-02	8.88
Jan-03	8.32
Feb-03	8.58
Mar-03	8.14
Apr-03	7.77
May-03	8.50
Jun-03	8.55
Jul-03	7.93
Aug-03	7.67



Checklist #8 - Directory Listings

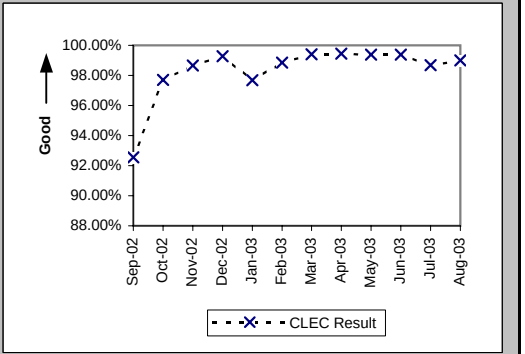
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)

Date	CLEC Result	PID Exc	Data Exc
Sep-02	0.11	0	0
Oct-02	0.16	0	0
Nov-02	0.15	0	0
Dec-02	0.16	0	0
Jan-03	0.19	0	0
Feb-03	0.14	0	0
Mar-03	0.14	0	0
Apr-03	0.20	0	0
May-03	0.15	0	0
Jun-03	0.14	0	0
Jul-03	0.16	0	0
Aug-03	0.18	0	0



Accurate Database Updates (Percent) (DB-2C-1) (Parity)

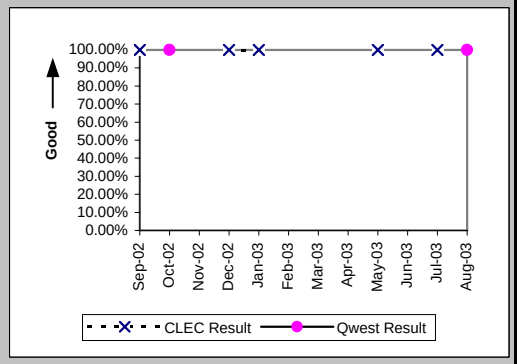
Date	CLEC Result	PID Exc	Data Exc
Sep-02	92.55%	0	0
Oct-02	97.70%	0	0
Nov-02	98.66%	0	0
Dec-02	99.28%	0	0
Jan-03	97.68%	0	0
Feb-03	98.86%	0	0
Mar-03	99.40%	0	0
Apr-03	99.44%	0	0
May-03	99.39%	0	0
Jun-03	99.38%	0	0
Jul-03	98.67%	0	0
Aug-03	99.00%	0	0



Checklist #9 - NXX Code Activation

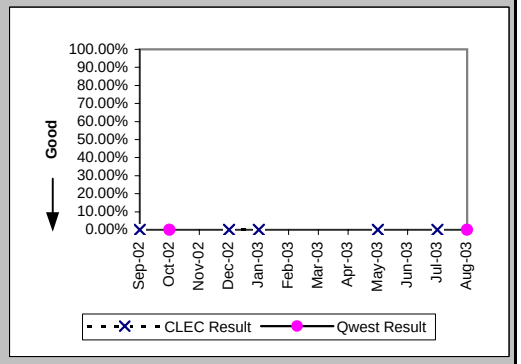
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Sep-02	1	1	100.00%	0	0			
Oct-02						1	1	100.00%
Nov-02								
Dec-02	4	4	100.00%	113	0			
Jan-03	1	1	100.00%	0	0			
Feb-03								
Mar-03								
Apr-03								
May-03	1	1	100.00%	0	0			
Jun-03								
Jul-03	3	3	100.00%	0	0			
Aug-03						1	1	100.00%



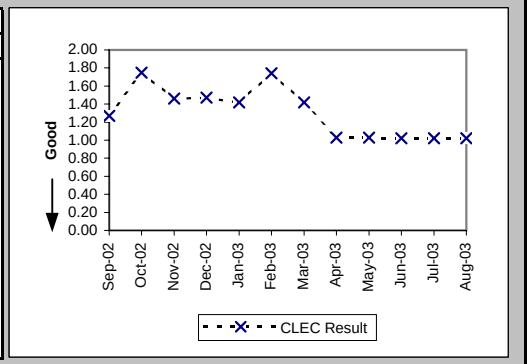
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Sep-02	0	1	0.00%	0	0			
Oct-02						0	1	0.00%
Nov-02								
Dec-02	0	4	0.00%	113	0			
Jan-03	0	1	0.00%	0	0			
Feb-03								
Mar-03								
Apr-03								
May-03	0	1	0.00%	0	0			
Jun-03								
Jul-03	0	3	0.00%	0	0			
Aug-03						0	1	0.00%



Checklist #10 - Databases and Signaling

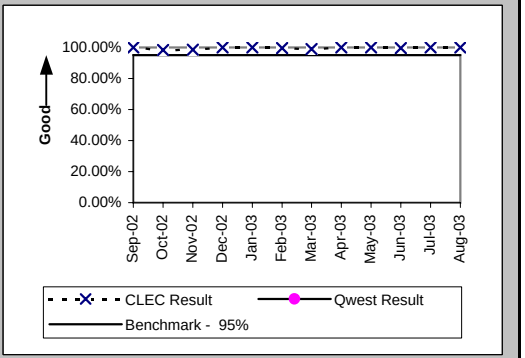
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Sep-02	1.27	0	0
Oct-02	1.75	0	0
Nov-02	1.46	0	0
Dec-02	1.47	0	0
Jan-03	1.42	0	0
Feb-03	1.74	0	0
Mar-03	1.42	0	0
Apr-03	1.03	0	0
May-03	1.03	0	0
Jun-03	1.02	0	0
Jul-03	1.02	0	0
Aug-03	1.02	0	0



Checklist #11 - Number Portability**

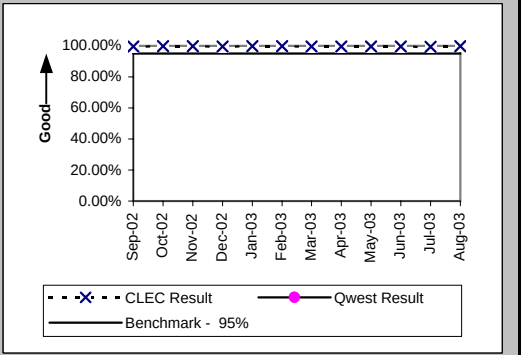
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	746	746	100.00%	0	0							No
Oct-02	713	725	98.34%	0	0							No
Nov-02	616	625	98.56%	0	0							No
Dec-02	1110	1110	100.00%	0	0							No
Jan-03	588	588	100.00%	0	0							No
Feb-03	1541	1547	99.61%	0	0							No
Mar-03	912	922	98.92%	0	0							No
Apr-03	546	546	100.00%	0	0							No
May-03	586	586	100.00%	0	0							No
Jun-03	453	455	99.56%	0	0							No
Jul-03	623	623	100.00%	0	0							No
Aug-03	343	343	100.00%	0	0							No



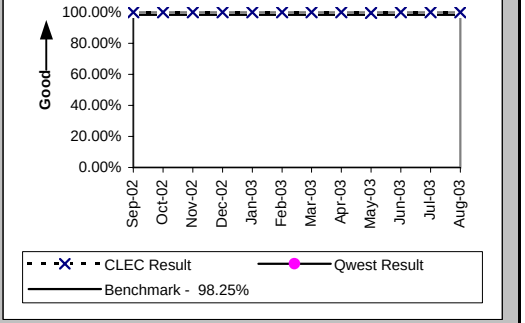
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5569	5597	99.50%	0	0							No
Oct-02	6551	6568	99.74%	0	0							No
Nov-02	7557	7578	99.72%	0	0							No
Dec-02	6751	6778	99.60%	0	0							No
Jan-03	6975	6993	99.74%	0	0							No
Feb-03	7089	7101	99.83%	0	0							No
Mar-03	7847	7884	99.53%	0	0							No
Apr-03	8053	8079	99.68%	0	0							No
May-03	7213	7241	99.61%	0	0							No
Jun-03	7027	7055	99.60%	0	0							No
Jul-03	9715	9767	99.47%	0	0							No
Aug-03	13758	13789	99.78%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

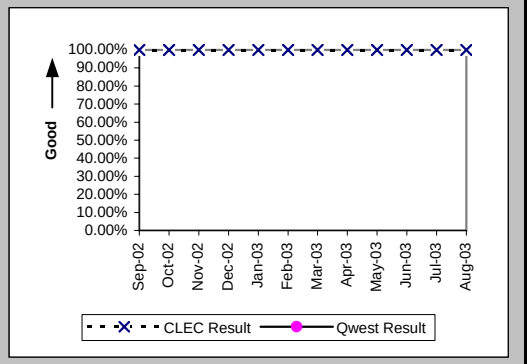
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6440	6442	99.97%	0	0							No
Oct-02	7407	7407	100.00%	0	0							No
Nov-02	8353	8354	99.99%	0	0							No
Dec-02	8016	8016	100.00%	0	0							No
Jan-03	7998	7998	100.00%	0	0							No
Feb-03	8910	8912	99.98%	0	0							No
Mar-03	8943	8944	99.99%	0	0							No
Apr-03	8745	8745	100.00%	0	0							No
May-03	8134	8165	99.62%	0	0							No
Jun-03	7658	7660	99.97%	0	0							No
Jul-03	10687	10689	99.98%	0	0							No
Aug-03	14809	14809	100.00%	0	0							No



Checklist #11 - Number Portability**

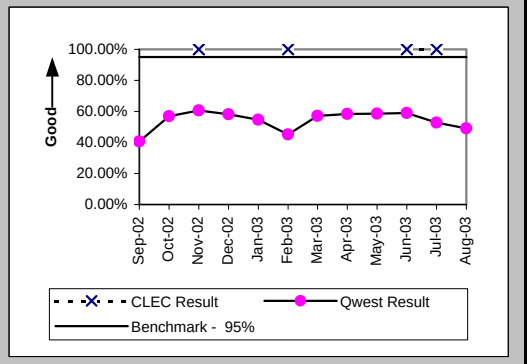
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6442	6442	100.00%	0	0							
Oct-02	7407	7407	100.00%	0	0							
Nov-02	8354	8354	100.00%	0	0							
Dec-02	8016	8016	100.00%	0	0							
Jan-03	7998	7998	100.00%	0	0							
Feb-03	8912	8912	100.00%	0	0							
Mar-03	8944	8944	100.00%	0	0							
Apr-03	8745	8745	100.00%	0	0							
May-03	8165	8165	100.00%	0	0							
Jun-03	7660	7660	100.00%	0	0							
Jul-03	10689	10689	100.00%	0	0							
Aug-03	14809	14809	100.00%	0	0							



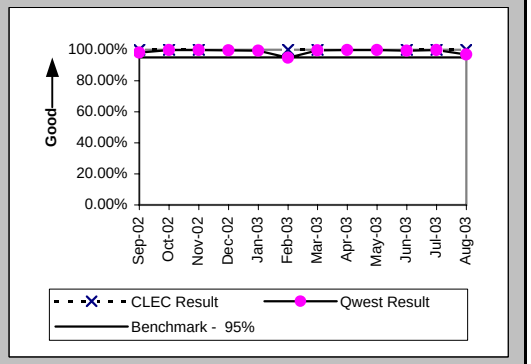
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1889	4643	40.68%	49.12%			
Oct-02						2258	3974	56.82%	49.53%			
Nov-02	1	1	100.00%	0	0	1885	3111	60.59%	48.87%	-0.81	-1.49	No
Dec-02						1723	2965	58.11%	49.34%			
Jan-03						1514	2774	54.58%	49.79%			
Feb-03	1	1	100.00%	0	0	1486	3287	45.21%	49.77%	-1.1	-1.67	No
Mar-03						1627	2845	57.19%	49.48%			
Apr-03						1602	2749	58.28%	49.31%			
May-03						1576	2688	58.63%	49.25%			
Jun-03	2	2	100.00%	0	0	1463	2483	58.92%	49.20%	-1.18	-1.72	No
Jul-03	1	1	100.00%	0	0	2049	3880	52.81%	49.92%	-0.95	-1.57	No
Aug-03						2123	4333	49.00%	49.99%			



LNP Trouble Reports Cleared within 48 Hours - All Volumes (Percent) (MR-11B) (Benchmark)

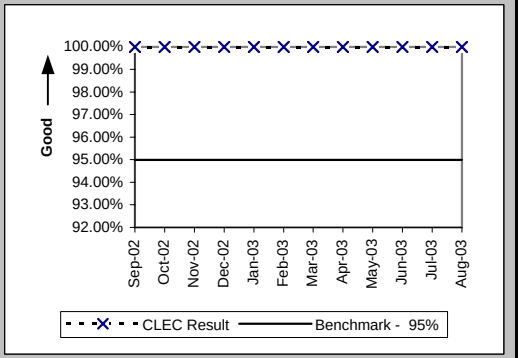
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	8115	8267	98.16%	13.43%	-0.24	-1.14	No
Oct-02	1	1	100.00%	0	0	7554	7577	99.70%	5.50%	-0.06	-1.03	No
Nov-02	2	2	100.00%	0	0	6067	6078	99.82%	4.25%	-0.06	-1.04	No
Dec-02						5637	5655	99.68%	5.63%			
Jan-03						5563	5593	99.46%	7.30%			
Feb-03	2	2	100.00%	0	0	5552	5860	94.74%	22.32%	0.33	-0.8	No
Mar-03	1	1	100.00%	0	0	5391	5408	99.69%	5.60%	0.06	-0.97	No
Apr-03						5047	5055	99.84%	3.98%			
May-03						4885	4899	99.71%	5.34%			
Jun-03	2	2	100.00%	0	0	4805	4838	99.32%	8.23%	-0.12	-1.07	No
Jul-03	1	1	100.00%	0	0	6450	6468	99.72%	5.27%	-0.05	-1.03	No
Aug-03	1	1	100.00%	0	0	6956	7174	96.96%	17.17%	-0.18	-1.11	No



Checklist #13 - Reciprocal Compensation

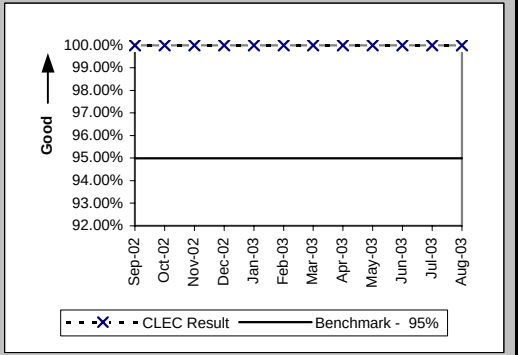
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	156512.97	156512.97	100.00%	0	0
Oct-02	149976.69	149976.69	100.00%	0	0
Nov-02	151874.7	151874.7	100.00%	0	0
Dec-02	137676.11	137676.11	100.00%	0	0
Jan-03	138007.91	138007.91	100.00%	0	0
Feb-03	121340.35	121340.35	100.00%	0	0
Mar-03	54307.16	54307.16	100.00%	0	0
Apr-03	59396.32	59396.32	100.00%	0	0
May-03	58917.56	58917.56	100.00%	0	0
Jun-03	63766.28	63766.28	100.00%	0	0
Jul-03	57736.24	57736.24	100.00%	0	0
Aug-03	56759.18	56759.18	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

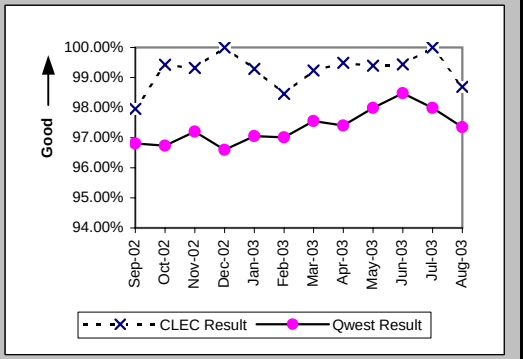
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Sep-02	156512.97	156512.97	100.00%	0	0
Oct-02	149976.69	149976.69	100.00%	0	0
Nov-02	151874.7	151874.7	100.00%	0	0
Dec-02	137676.11	137676.11	100.00%	0	0
Jan-03	138007.91	138007.91	100.00%	0	0
Feb-03	121340.35	121340.35	100.00%	0	0
Mar-03	54307.16	54307.16	100.00%	0	0
Apr-03	59396.32	59396.32	100.00%	0	0
May-03	58917.56	58917.56	100.00%	0	0
Jun-03	63766.28	63766.28	100.00%	0	0
Jul-03	57736.24	57736.24	100.00%	0	0
Aug-03	56759.18	56759.18	100.00%	0	0



Checklist #14 - Resale - Residence Installation

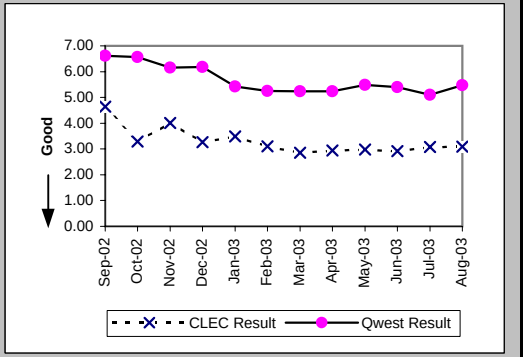
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	432	441	97.96%	1	0	15230	15732	96.81%	17.58%	-1.36	-1.82	No
Oct-02	172	173	99.42%	0	0	16957	17530	96.73%	17.78%	-1.98	-2.2	No
Nov-02	145	146	99.32%	0	0	15105	15539	97.21%	16.48%	-1.54	-1.94	No
Dec-02	117	117	100.00%	1	0	14893	15418	96.59%	18.14%	-2.02	-2.23	No
Jan-03	139	140	99.29%	0	0	14306	14740	97.06%	16.90%	-1.55	-1.94	No
Feb-03	128	130	98.46%	0	2	11797	12160	97.01%	17.02%	-0.96	-1.59	No
Mar-03	130	131	99.24%	0	0	12461	12773	97.56%	15.44%	-1.24	-1.75	No
Apr-03	196	197	99.49%	0	0	11428	11733	97.40%	15.91%	-1.83	-2.11	No
May-03	165	166	99.40%	0	0	12574	12832	97.99%	14.04%	-1.28	-1.78	No
Jun-03	176	177	99.44%	0	0	12951	13151	98.48%	12.24%	-1.03	-1.63	No
Jul-03	142	142	100.00%	1	1	13280	13553	97.99%	14.05%	-1.7	-2.03	No
Aug-03	151	153	98.69%	0	1	13147	13505	97.35%	16.06%	-1.03	-1.63	No



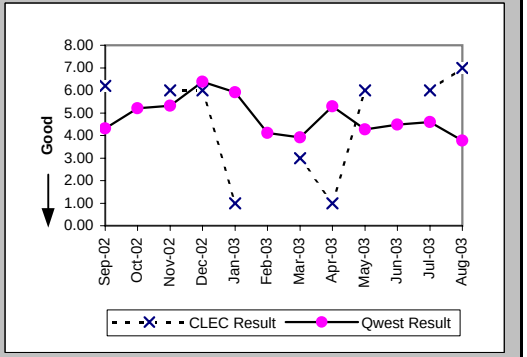
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2053	442	4.64	0	0	104648	15803	6.62	6.24	-6.57	-5	No
Oct-02	570	173	3.29	0	0	116006	17646	6.57	7.80	-5.5	-4.34	No
Nov-02	585	146	4.01	0	0	96326	15635	6.16	5.59	-4.64	-3.82	No
Dec-02	385	118	3.26	0	0	95982	15535	6.18	7.18	-4.4	-3.67	No
Jan-03	488	140	3.49	0	0	80620	14875	5.42	5.07	-4.49	-3.73	No
Feb-03	403	130	3.10	0	2	64227	12235	5.25	4.86	-5.01	-4.05	No
Mar-03	375	131	2.86	0	0	67176	12827	5.24	4.85	-5.57	-4.39	No
Apr-03	579	197	2.94	0	0	61756	11784	5.24	5.38	-5.96	-4.62	No
May-03	494	166	2.98	0	0	70666	12869	5.49	5.40	-5.97	-4.63	No
Jun-03	517	177	2.92	0	0	71268	13200	5.40	5.15	-6.36	-4.86	No
Jul-03	441	143	3.08	0	1	69367	13596	5.10	4.75	-5.06	-4.07	No
Aug-03	473	153	3.09	0	1	74149	13545	5.47	5.59	-5.24	-4.19	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

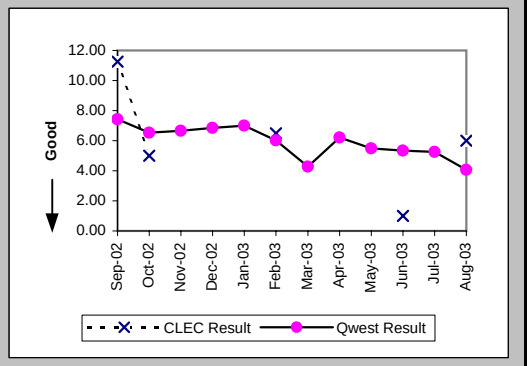
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	31	5	6.20	1	0	1518	352	4.31	7.17	0.97	-0.41	No
Oct-02						2182	419	5.21	10.13			
Nov-02	6	1	6.00	0	0	1757	330	5.32	8.00	0.78	-0.53	No
Dec-02	6	1	6.00	0	0	2522	395	6.38	25.74	-0.01	-1.01	No
Jan-03	1	1	1.00	0	0	2152	364	5.91	8.99	-0.55	-1.33	No
Feb-03						1341	326	4.11	6.39			
Mar-03	3	1	3.00	0	0	973	248	3.92	6.61	-0.14	-1.08	No
Apr-03	1	1	1.00	0	0	1417	268	5.29	13.59	-0.31	-1.19	No
May-03	6	1	6.00	0	0	875	205	4.27	7.48	0.92	-0.44	No
Jun-03						743	166	4.48	6.30			
Jul-03	6	1	6.00	0	0	991	216	4.59	6.86	0.9	-0.45	No
Aug-03	7	1	7.00	0	0	999	264	3.78	6.43	1.19	-0.28	No



Checklist #14 - Resale - Residence Installation

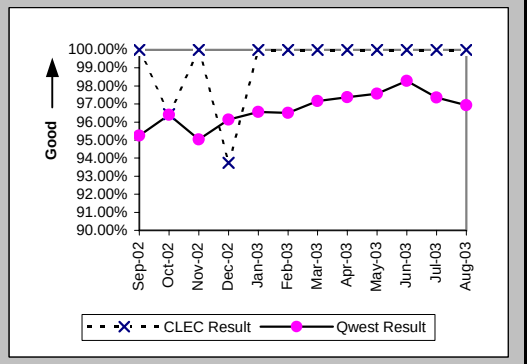
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	45	4	11.25	0	0	1573	212	7.42	8.32	1	-0.39	No
Oct-02	5	1	5.00	0	0	1695	259	6.54	7.21	-0.21	-1.13	No
Nov-02						1206	181	6.66	6.96			
Dec-02						1589	232	6.85	5.62			
Jan-03						1232	176	7.00	6.27			
Feb-03	13	2	6.50	0	0	615	102	6.03	8.29	0.55	-0.66	No
Mar-03						467	109	4.28	3.46			
Apr-03						491	79	6.22	8.27			
May-03						400	73	5.48	7.17			
Jun-03	1	1	1.00	0	0	379	71	5.34	5.73	-0.75	-1.46	No
Jul-03						478	91	5.25	5.47			
Aug-03	6	1	6.00	0	0	492	121	4.07	3.74	0.55	-0.67	No



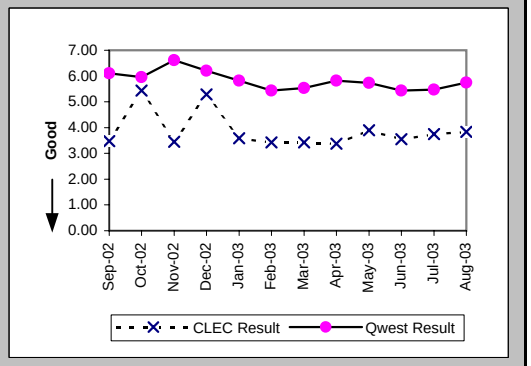
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	40	40	100.00%	0	0	1964	2062	95.25%	21.28%	-1.4	-1.85	No
Oct-02	27	28	96.43%	0	0	2250	2334	96.40%	18.63%	-0.01	-1	No
Nov-02	22	22	100.00%	0	0	1859	1956	95.04%	21.71%	-1.07	-1.65	No
Dec-02	15	16	93.75%	1	0	1670	1737	96.14%	19.26%	0.52	-0.69	No
Jan-03	17	17	100.00%	0	0	1857	1923	96.57%	18.21%	-0.77	-1.47	No
Feb-03	21	21	100.00%	0	0	1710	1772	96.50%	18.38%	-0.87	-1.53	No
Mar-03	19	19	100.00%	0	0	1782	1834	97.16%	16.60%	-0.74	-1.45	No
Apr-03	19	19	100.00%	0	0	1816	1865	97.37%	15.99%	-0.71	-1.43	No
May-03	20	20	100.00%	0	0	1971	2020	97.57%	15.38%	-0.7	-1.43	No
Jun-03	20	20	100.00%	0	0	1894	1927	98.29%	12.97%	-0.59	-1.36	No
Jul-03	12	12	100.00%	0	0	2029	2084	97.36%	16.03%	-0.57	-1.35	No
Aug-03	19	19	100.00%	0	0	1957	2019	96.93%	17.25%	-0.77	-1.47	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

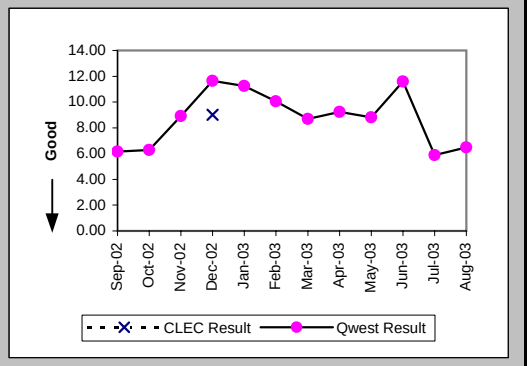
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	139	40	3.48	0	0	12726	2084	6.11	5.33	-3.09	-2.88	No
Oct-02	152	28	5.43	0	0	14145	2372	5.96	4.77	-0.59	-1.36	No
Nov-02	76	22	3.45	0	0	13404	2029	6.61	7.02	-2.09	-2.27	No
Dec-02	90	17	5.29	0	0	11089	1787	6.21	8.08	-0.46	-1.28	No
Jan-03	61	17	3.59	0	0	11509	1979	5.82	5.86	-1.56	-1.95	No
Feb-03	72	21	3.43	0	0	9840	1811	5.43	5.59	-1.63	-1.99	No
Mar-03	65	19	3.42	0	0	10320	1866	5.53	5.19	-1.76	-2.07	No
Apr-03	64	19	3.37	0	0	10985	1888	5.82	5.81	-1.83	-2.11	No
May-03	78	20	3.90	0	0	11711	2042	5.74	5.73	-1.42	-1.87	No
Jun-03	71	20	3.55	0	0	10601	1948	5.44	5.34	-1.58	-1.96	No
Jul-03	45	12	3.75	0	0	11487	2099	5.47	4.94	-1.21	-1.73	No
Aug-03	73	19	3.84	0	0	11691	2034	5.75	5.33	-1.55	-1.94	No



Checklist #14 - Resale - Residence Installation

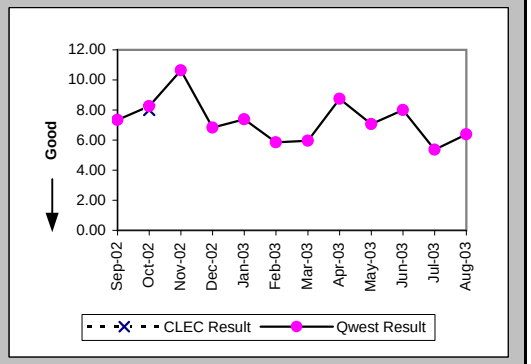
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						493	80	6.16	9.32			
Oct-02						540	86	6.28	6.55			
Nov-02						953	107	8.91	8.48			
Dec-02	18	2	9.00	0	0	932	80	11.65	28.91	-0.13	-1.08	No
Jan-03						1035	92	11.25	10.86			
Feb-03						795	79	10.06	13.23			
Mar-03						512	59	8.68	9.29			
Apr-03						536	58	9.24	13.40			
May-03						476	54	8.81	12.80			
Jun-03						499	43	11.60	17.52			
Jul-03						282	48	5.88	6.97			
Aug-03						376	58	6.48	9.12			



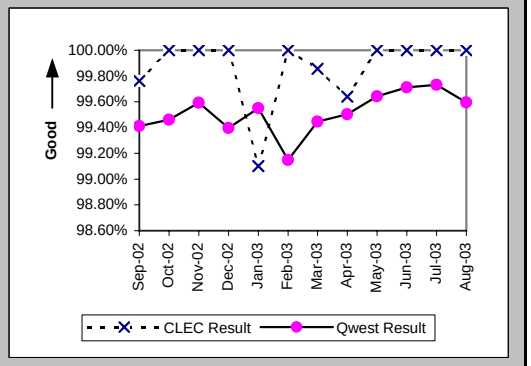
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						272	37	7.35	8.00			
Oct-02	8	1	8.00	0	0	289	35	8.26	7.01	-0.04	-1.02	No
Nov-02						627	59	10.63	16.77			
Dec-02						232	34	6.82	4.33			
Jan-03						214	29	7.38	5.51			
Feb-03						117	20	5.85	6.01			
Mar-03						125	21	5.95	4.74			
Apr-03						105	12	8.75	6.81			
May-03						99	14	7.07	8.12			
Jun-03						72	9	8.00	5.05			
Jul-03						118	22	5.36	3.46			
Aug-03						115	18	6.39	4.91			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

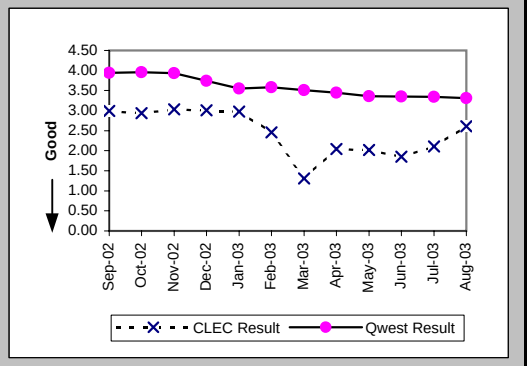
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1260	1263	99.76%	0	0	27226	27387	99.41%	7.64%	-1.59	-1.97	No
Oct-02	335	335	100.00%	0	0	30403	30568	99.46%	7.33%	-1.34	-1.82	No
Nov-02	364	364	100.00%	0	0	27657	27770	99.59%	6.37%	-1.21	-1.74	No
Dec-02	272	272	100.00%	1	1	26160	26319	99.40%	7.75%	-1.28	-1.78	No
Jan-03	331	334	99.10%	0	1	28821	28951	99.55%	6.69%	1.14	-0.31	No
Feb-03	350	350	100.00%	0	0	23867	24072	99.15%	9.19%	-1.72	-2.05	No
Mar-03	2094	2097	99.86%	0	2	24743	24881	99.45%	7.43%	-2.44	-2.48	No
Apr-03	277	278	99.64%	0	1	27690	27828	99.50%	7.02%	-0.32	-1.2	No
May-03	244	244	100.00%	0	1	27840	27940	99.64%	5.97%	-0.93	-1.57	No
Jun-03	266	266	100.00%	0	0	29207	29291	99.71%	5.35%	-0.87	-1.53	No
Jul-03	172	172	100.00%	0	0	30120	30201	99.73%	5.17%	-0.68	-1.41	No
Aug-03	184	184	100.00%	0	0	32206	32337	99.59%	6.35%	-0.86	-1.52	No



Checklist #14 - Resale - Residence Installation

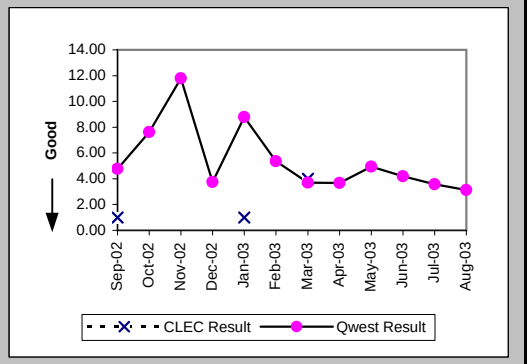
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3501	1171	2.99	92	0	85696	21744	3.94	2.11	-15.06	-10.16	No
Oct-02	789	268	2.94	67	0	92721	23429	3.96	3.35	-4.93	-4	No
Nov-02	877	289	3.03	75	0	78555	19990	3.93	2.86	-5.28	-4.21	No
Dec-02	639	212	3.01	61	1	68964	18457	3.74	2.37	-4.41	-3.68	No
Jan-03	845	284	2.98	50	1	76409	21554	3.55	2.82	-3.38	-3.05	No
Feb-03	733	298	2.46	52	0	63397	17695	3.58	1.96	-9.79	-6.95	No
Mar-03	2679	2045	1.31	52	2	62909	17936	3.51	1.60	-59.01	-36.87	No
Apr-03	459	225	2.04	53	1	66417	19236	3.45	1.79	-11.79	-8.17	No
May-03	392	194	2.02	50	1	63212	18797	3.36	1.76	-10.59	-7.44	No
Jun-03	390	211	1.85	55	0	65433	19549	3.35	1.34	-16.2	-10.85	No
Jul-03	308	146	2.11	26	0	70165	21033	3.34	1.37	-10.8	-7.57	No
Aug-03	400	153	2.61	31	0	73130	22101	3.31	1.53	-5.6	-4.4	No



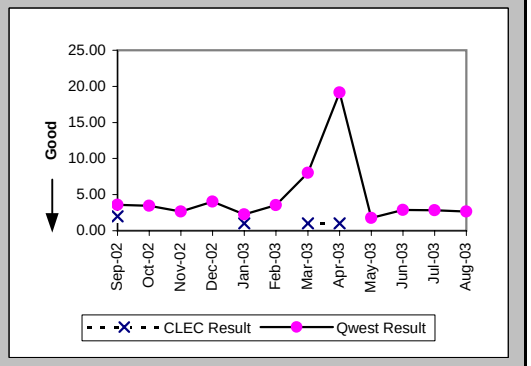
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	1.00	0	0	614	129	4.76	6.58	-0.8	-1.49	No
Oct-02						838	110	7.62	30.17			
Nov-02						1038	88	11.80	45.79			
Dec-02						435	116	3.75	5.51			
Jan-03	2	2	1.00	0	0	755	86	8.78	33.44	-0.33	-1.2	No
Feb-03						814	152	5.36	7.51			
Mar-03	4	1	4.00	0	0	312	84	3.71	5.59	0.78	-0.52	No
Apr-03						385	105	3.67	7.42			
May-03						375	76	4.93	7.91			
Jun-03						248	59	4.20	5.88			
Jul-03						204	57	3.58	4.00			
Aug-03						259	83	3.12	3.39			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

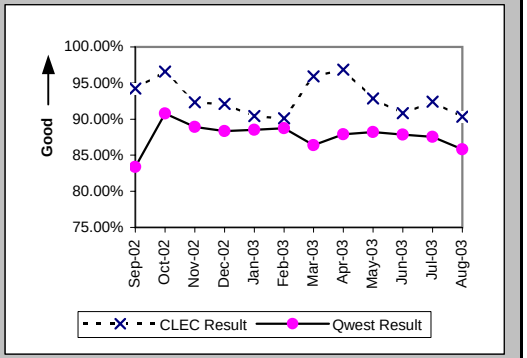
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	1	2.00	0	0	182	51	3.57	5.61	-0.28	-1.17	No
Oct-02						250	72	3.47	4.75			
Nov-02						98	37	2.65	3.69			
Dec-02						218	54	4.04	6.52			
Jan-03	1	1	1.00	0	0	130	57	2.28	2.48	-0.51	-1.31	No
Feb-03						245	69	3.55	4.76			
Mar-03	2	2	1.00	0	0	490	61	8.03	39.35	-0.25	-1.15	No
Apr-03	1	1	1.00	0	0	728	38	19.16	99.19	-0.18	-1.11	No
May-03						57	32	1.78	1.48			
Jun-03						81	28	2.89	5.59			
Jul-03						85	30	2.83	3.15			
Aug-03						153	58	2.64	8.42			



Checklist #14 - Resale - Residence Installation

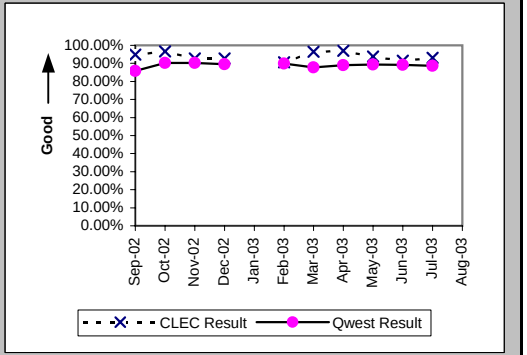
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1842	1955	94.22%	0	0	41241	49453	83.39%	37.21%	-12.62	-8.67	No
Oct-02	1102	1141	96.58%			43541	47958	90.79%	28.92%	-6.69	-5.07	No
Nov-02	493	534	92.32%			42711	48034	88.92%	31.39%	-2.49	-2.51	No
Dec-02	433	470	92.13%			39369	44556	88.36%	32.07%	-2.53	-2.54	No
Jan-03	407	450	90.44%			39599	44745	88.50%	31.90%	-1.29	-1.78	No
Feb-03	447	496	90.12%			37261	41989	88.74%	31.61%	-0.97	-1.59	No
Mar-03	1318	1374	95.92%			33586	38872	86.40%	34.28%	-10.12	-7.15	No
Apr-03	1328	1371	96.86%	0	343	35657	40556	87.92%	32.59%	-9.99	-7.08	No
May-03	429	462	92.86%	0	327	37217	42192	88.21%	32.25%	-3.08	-2.87	No
Jun-03	406	447	90.83%	0	334	38361	43661	87.86%	32.66%	-1.91	-2.16	No
Jul-03	365	395	92.41%	0	560	39547	45184	87.52%	33.04%	-2.92	-2.78	No
Aug-03	309	342	90.35%	0	310	40270	46923	85.82%	34.88%	-2.39	-2.45	No



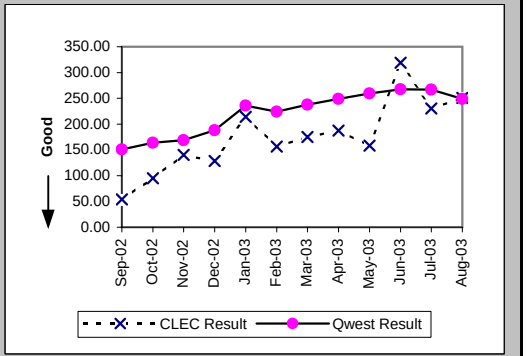
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1856	1955	94.94%	0	0	42417	49453	85.77%	34.93%	-11.38	-7.92	No
Oct-02	1102	1141	96.58%	0	0	43246	47958	90.17%	29.77%	-7.19	-5.37	No
Nov-02	495	534	92.70%	0	0	43322	48034	90.19%	29.74%	-1.94	-2.18	No
Dec-02	436	470	92.77%	0	356	39859	44556	89.46%	30.71%	-2.32	-2.41	No
Jan-03												
Feb-03	449	496	90.52%	0	0	37749	41989	89.90%	30.13%	-0.46	-1.28	No
Mar-03	1326	1374	96.51%	0	287	34108	38872	87.74%	32.79%	-9.73	-6.92	No
Apr-03	1330	1371	97.01%	0	343	36096	40556	89.00%	31.29%	-9.32	-6.67	No
May-03	433	462	93.72%	0	327	37708	42192	89.37%	30.82%	-3.02	-2.83	No
Jun-03	409	447	91.50%	0	334	38914	43661	89.13%	31.13%	-1.6	-1.97	No
Jul-03	368	395	93.16%	0	560	40042	45184	88.62%	31.76%	-2.83	-2.72	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

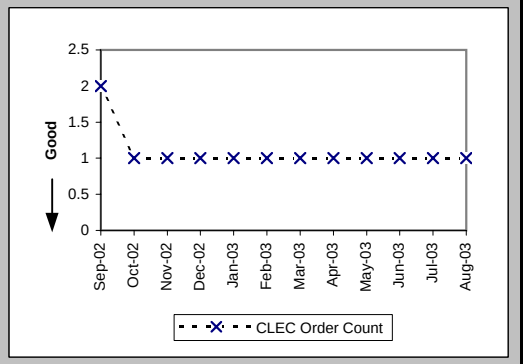
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	646	12	53.83	0	0	261737	1733	151.03	162.44	-2.07	-2.26	No
Oct-02	569	6	94.83	0	0	259098	1581	163.88	173.98	-0.97	-1.59	No
Nov-02	560	4	140.00	0	0	250209	1484	168.60	183.92	-0.31	-1.19	No
Dec-02	643	5	128.60	0	0	275114	1465	187.79	200.32	-0.66	-1.4	No
Jan-03	428	2	214.00	0	0	301326	1278	235.78	241.77	-0.13	-1.08	No
Feb-03	470	3	156.67	0	0	229922	1027	223.88	245.22	-0.47	-1.29	No
Mar-03	525	3	175.00	0	0	231829	975	237.77	257.19	-0.42	-1.26	No
Apr-03	562	3	187.33	0	0	236251	949	248.95	268.64	-0.4	-1.24	No
May-03	634	4	158.50	0	1	249457	961	259.58	275.71	-0.73	-1.44	No
Jun-03	638	2	319.00	0	1	251487	941	267.26	284.57	0.44	-0.73	No
Jul-03	690	3	230.00	0	0	258377	968	266.92	294.04	-0.22	-1.13	No
Aug-03	753	3	251.00	0	0	226958	911	249.13	303.54	0.2	-0.88	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

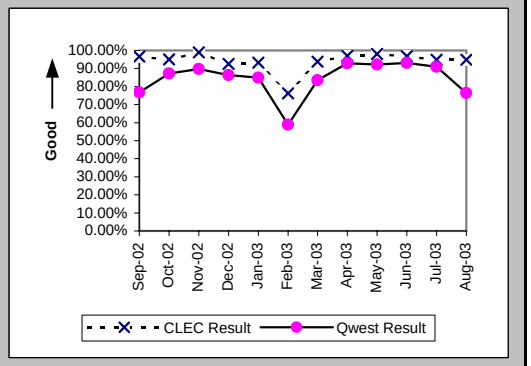
Date	CLEC Order Count
Sep-02	2
Oct-02	1
Nov-02	1
Dec-02	1
Jan-03	1
Feb-03	1
Mar-03	1
Apr-03	1
May-03	1
Jun-03	1
Jul-03	1
Aug-03	1



Checklist #14 - Resale - Residence Repair

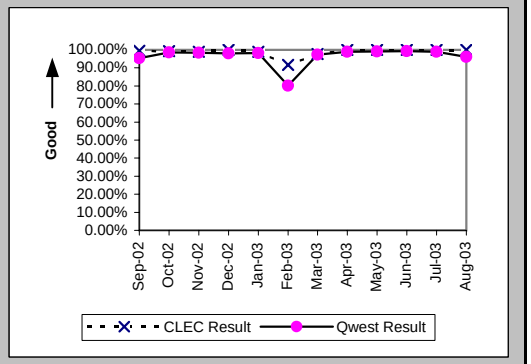
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	204	211	96.68%	117	0	18846	24563	76.73%	42.26%	-6.83	-5.15	No
Oct-02	114	120	95.00%	70	0	18389	21081	87.23%	33.38%	-2.54	-2.55	No
Nov-02	86	87	98.85%	37	0	15268	17029	89.66%	30.45%	-2.81	-2.71	No
Dec-02	88	95	92.63%	44	0	17402	20139	86.41%	34.27%	-1.77	-2.07	No
Jan-03	82	88	93.18%	40	0	16291	19175	84.96%	35.75%	-2.15	-2.31	No
Feb-03	80	105	76.19%	42	0	14834	25212	58.84%	49.21%	-3.61	-3.19	No
Mar-03	76	81	93.83%	44	0	17340	20772	83.48%	37.14%	-2.5	-2.52	No
Apr-03	66	68	97.06%	33	0	15164	16312	92.96%	25.58%	-1.32	-1.8	No
May-03	50	51	98.04%	30	0	15611	16923	92.25%	26.74%	-1.54	-1.94	No
Jun-03	61	63	96.83%	24	0	16381	17598	93.08%	25.37%	-1.17	-1.71	No
Jul-03	55	58	94.83%	27	0	21058	23136	91.02%	28.59%	-1.01	-1.62	No
Aug-03	56	59	94.92%	26	0	22899	29964	76.42%	42.45%	-3.34	-3.03	No



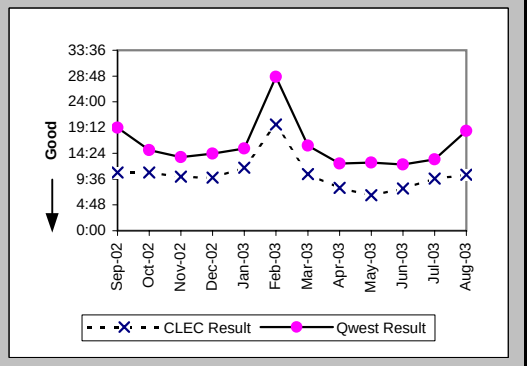
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	215	216	99.54%	117	0	29599	31026	95.40%	20.95%	-2.89	-2.76	No
Oct-02	128	129	99.22%	70	0	26457	26859	98.50%	12.14%	-0.67	-1.41	No
Nov-02	89	90	98.89%	37	0	21468	21829	98.35%	12.75%	-0.4	-1.24	No
Dec-02	105	105	100.00%	44	0	24746	25249	98.01%	13.97%	-1.46	-1.89	No
Jan-03	98	99	98.99%	40	0	23334	23773	98.15%	13.46%	-0.62	-1.38	No
Feb-03	110	120	91.67%	42	0	24128	30075	80.23%	39.83%	-3.14	-2.91	No
Mar-03	87	89	97.75%	44	0	25040	25726	97.33%	16.11%	-0.25	-1.15	No
Apr-03	70	70	100.00%	33	0	20134	20356	98.91%	10.39%	-0.88	-1.53	No
May-03	58	58	100.00%	30	0	20765	20950	99.12%	9.36%	-0.72	-1.44	No
Jun-03	67	67	100.00%	24	0	21868	22030	99.26%	8.54%	-0.7	-1.43	No
Jul-03	64	64	100.00%	27	0	28027	28328	98.94%	10.25%	-0.83	-1.5	No
Aug-03	66	66	100.00%	26	0	34931	36356	96.08%	19.41%	-1.64	-2	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

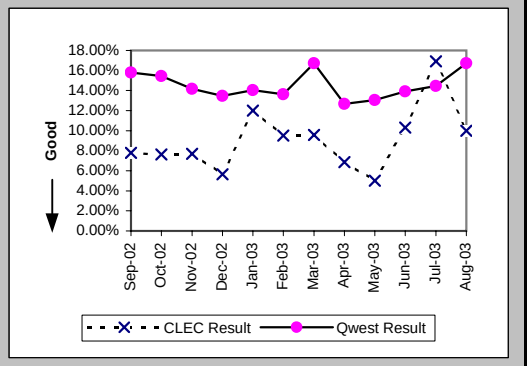
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2342:55	216	10:51	115	0	594718:49	31026	19:10	15:47	-7.72	-5.69	No
Oct-02	1396:45	129	10:50	68	0	402671:31	26859	15:00	13:08	-3.59	-3.18	No
Nov-02	906:28	90	10:04	36	0	299073:10	21829	13:42	12:32	-2.74	-2.67	No
Dec-02	1040:20	105	9:54	43	0	363152:15	25249	14:23	12:38	-3.62	-3.2	No
Jan-03	1162:58	99	11:45	39	0	364180:01	23773	15:19	12:35	-2.82	-2.71	No
Feb-03	2369:35	120	19:45	36	0	862149:53	30075	28:40	25:22	-3.85	-3.34	No
Mar-03	937:47	89	10:32	39	0	407693:36	25726	15:51	14:09	-3.54	-3.15	No
Apr-03	558:20	70	7:59	30	0	254706:18	20356	12:31	11:23	-3.33	-3.02	No
May-03	383:13	58	6:36	28	0	265478:18	20950	12:40	11:04	-4.17	-3.53	No
Jun-03	528:36	67	7:53	23	0	271246:41	22030	12:19	10:19	-3.5	-3.13	No
Jul-03	621:37	64	9:43	26	0	376475:44	28328	13:17	17:56	-1.59	-1.97	No
Aug-03	686:38	66	10:24	22	0	675034:37	36356	18:34	14:24	-4.6	-3.8	No



Checklist #14 - Resale - Residence Repair

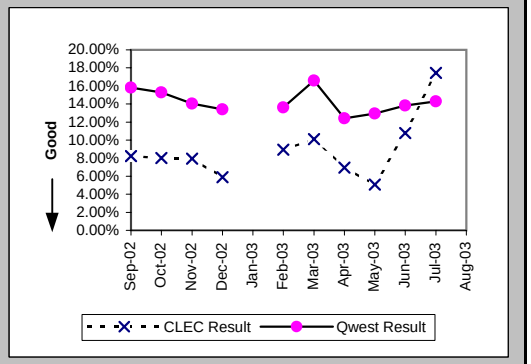
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	17	218	7.80%	115	0	5060	32003	15.81%	36.48%	-3.23	-2.96	No
Oct-02	10	131	7.63%	68	0	4281	27701	15.45%	36.15%	-2.47	-2.5	No
Nov-02	7	91	7.69%	36	0	3188	22478	14.18%	34.89%	-1.77	-2.08	No
Dec-02	6	106	5.66%	43	0	3524	26174	13.46%	34.13%	-2.35	-2.43	No
Jan-03	12	100	12.00%	39	0	3462	24652	14.04%	34.74%	-0.59	-1.36	No
Feb-03	12	126	9.52%	36	0	4237	31092	13.63%	34.31%	-1.34	-1.81	No
Mar-03	9	94	9.57%	39	0	4472	26751	16.72%	37.31%	-1.85	-2.13	No
Apr-03	5	73	6.85%	30	0	2659	20970	12.68%	33.27%	-1.49	-1.91	No
May-03	3	60	5.00%	28	0	2811	21552	13.04%	33.68%	-1.85	-2.12	No
Jun-03	7	68	10.29%	23	0	3161	22705	13.92%	34.62%	-0.86	-1.52	No
Jul-03	11	65	16.92%	26	0	4215	29151	14.46%	35.17%	0.58	-0.64	No
Aug-03	7	70	10.00%	22	0	6272	37506	16.72%	37.32%	-1.51	-1.92	No



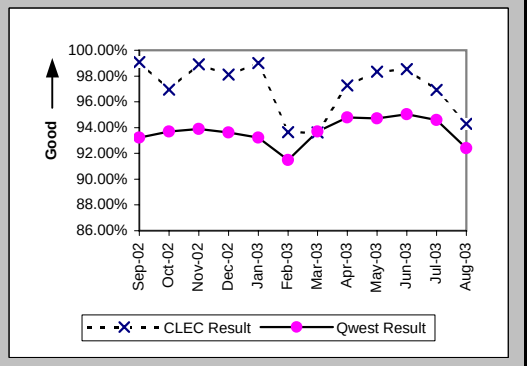
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	17	207	8.21%	115	0	4668	29498	15.82%	36.50%	-2.99	-2.82	No
Oct-02	10	125	8.00%	68	0	3903	25516	15.30%	36.00%	-2.26	-2.37	No
Nov-02	7	88	7.95%	36	0	2923	20814	14.04%	34.74%	-1.64	-2	No
Dec-02	6	102	5.88%	43	0	3250	24263	13.39%	34.06%	-2.22	-2.35	No
Jan-03												
Feb-03	11	123	8.94%	36	0	3883	28497	13.63%	34.31%	-1.51	-1.92	No
Mar-03	9	89	10.11%	39	0	4089	24637	16.60%	37.21%	-1.64	-2	No
Apr-03	5	72	6.94%	30	0	2400	19319	12.42%	32.98%	-1.41	-1.86	No
May-03	3	59	5.08%	28	0	2590	20037	12.93%	33.55%	-1.79	-2.09	No
Jun-03	7	65	10.77%	23	0	2920	21135	13.82%	34.51%	-0.71	-1.43	No
Jul-03	11	63	17.46%	26	0	3857	27014	14.28%	34.98%	0.73	-0.55	No
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

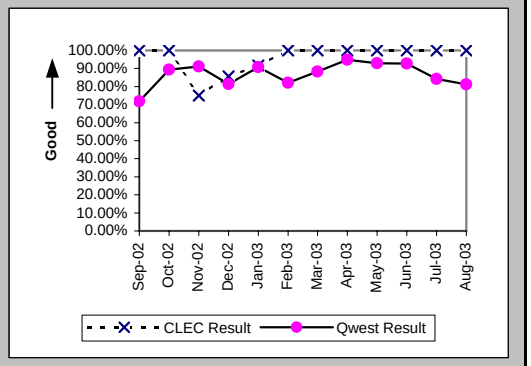
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	216	218	99.08%	115	0	29836	32003	93.23%	25.13%	-3.43	-3.08	No
Oct-02	127	131	96.95%	68	0	25955	27701	93.70%	24.30%	-1.53	-1.93	No
Nov-02	90	91	98.90%	36	0	21108	22478	93.91%	23.92%	-1.99	-2.21	No
Dec-02	104	106	98.11%	43	0	24502	26174	93.61%	24.45%	-1.89	-2.15	No
Jan-03	99	100	99.00%	39	0	22980	24652	93.22%	25.14%	-2.3	-2.4	No
Feb-03	118	126	93.65%	36	0	28446	31092	91.49%	27.90%	-0.87	-1.53	No
Mar-03	88	94	93.62%	39	0	25065	26751	93.70%	24.30%	0.09	-0.95	No
Apr-03	71	73	97.26%	30	0	19879	20970	94.80%	22.21%	-0.95	-1.58	No
May-03	59	60	98.33%	28	0	20411	21552	94.71%	22.39%	-1.25	-1.76	No
Jun-03	67	68	98.53%	23	0	21578	22705	95.04%	21.72%	-1.32	-1.81	No
Jul-03	63	65	96.92%	26	0	27574	29151	94.59%	22.62%	-0.83	-1.5	No
Aug-03	66	70	94.29%	22	0	34653	37506	92.39%	26.51%	-0.6	-1.36	No



Checklist #14 - Resale - Residence Repair

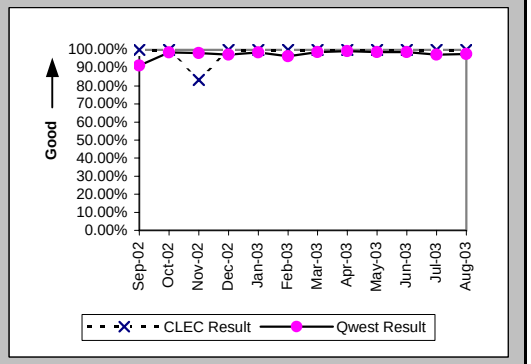
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	17	17	100.00%	11	0	2139	2982	71.73%	45.03%	-2.58	-2.57	No
Oct-02	8	8	100.00%	2	0	2352	2633	89.33%	30.88%	-0.98	-1.59	No
Nov-02	3	4	75.00%	3	0	1730	1900	91.05%	28.54%	0.92	-0.44	No
Dec-02	12	14	85.71%	1	0	1870	2298	81.38%	38.93%	-0.42	-1.25	No
Jan-03	11	12	91.67%	5	0	1837	2023	90.81%	28.89%	-0.1	-1.06	No
Feb-03	11	11	100.00%	5	0	1931	2350	82.17%	38.28%	-1.54	-1.94	No
Mar-03	5	5	100.00%	4	0	1841	2085	88.30%	32.15%	-0.81	-1.49	No
Apr-03	5	5	100.00%	0	0	1477	1558	94.80%	22.20%	-0.52	-1.32	No
May-03	2	2	100.00%	1	0	1729	1862	92.86%	25.75%	-0.39	-1.24	No
Jun-03	3	3	100.00%	3	0	1816	1959	92.70%	26.01%	-0.49	-1.3	No
Jul-03	8	8	100.00%	5	0	2992	3550	84.28%	36.40%	-1.22	-1.74	No
Aug-03	5	5	100.00%	1	0	2886	3556	81.16%	39.10%	-1.08	-1.65	No



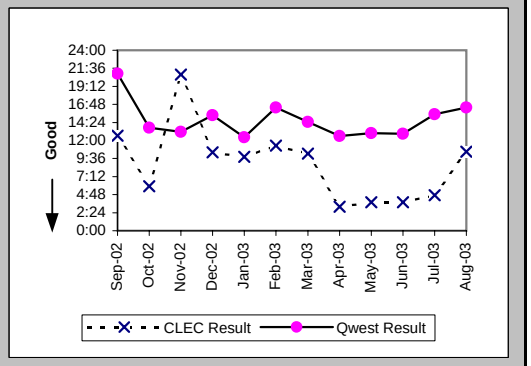
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	18	18	100.00%	11	0	3477	3806	91.36%	28.10%	-1.3	-1.79	No
Oct-02	9	9	100.00%	2	0	3305	3351	98.63%	11.64%	-0.35	-1.21	No
Nov-02	5	6	83.33%	3	0	2415	2460	98.17%	13.40%	1.6	-0.03	No
Dec-02	17	17	100.00%	1	0	2859	2936	97.38%	15.98%	-0.67	-1.41	No
Jan-03	12	12	100.00%	5	0	2440	2477	98.51%	12.13%	-0.43	-1.26	No
Feb-03	12	12	100.00%	5	0	2781	2881	96.53%	18.30%	-0.66	-1.4	No
Mar-03	5	5	100.00%	4	0	2626	2661	98.68%	11.39%	-0.26	-1.16	No
Apr-03	6	6	100.00%	0	0	2049	2065	99.23%	8.77%	-0.22	-1.13	No
May-03	3	3	100.00%	1	0	2360	2391	98.70%	11.31%	-0.2	-1.12	No
Jun-03	4	4	100.00%	3	0	2529	2560	98.79%	10.94%	-0.22	-1.13	No
Jul-03	8	8	100.00%	5	0	4220	4334	97.37%	16.00%	-0.46	-1.28	No
Aug-03	6	6	100.00%	1	0	4303	4401	97.77%	14.76%	-0.37	-1.22	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

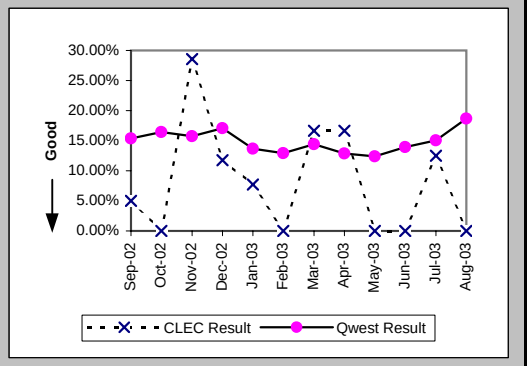
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	227:46	18	12:39	9	0	79455:30	3806	20:53	17:55	-1.94	-2.18	No
Oct-02	53:13	9	5:55	2	0	45969:32	3351	13:43	11:39	-2.01	-2.22	No
Nov-02	124:27	6	20:45	2	0	32333:40	2460	13:09	11:29	1.53	-0.07	No
Dec-02	177:03	17	10:25	1	0	45137:26	2936	15:22	13:35	-1.5	-1.91	No
Jan-03	118:14	12	9:51	4	0	30801:20	2477	12:26	11:53	-0.75	-1.46	No
Feb-03	135:48	12	11:19	5	0	47260:54	2881	16:24	14:23	-1.22	-1.74	No
Mar-03	51:18	5	10:16	3	0	38553:53	2661	14:29	11:44	-0.81	-1.49	No
Apr-03	19:04	6	3:11	0	0	25978:16	2065	12:35	10:31	-2.19	-2.33	No
May-03	11:24	3	3:48	1	0	31081:03	2391	13:00	11:25	-1.4	-1.85	No
Jun-03	15:05	4	3:46	2	0	33039:22	2560	12:54	12:38	-1.44	-1.88	No
Jul-03	37:49	8	4:44	5	0	67099:24	4334	15:29	12:54	-2.36	-2.43	No
Aug-03	63:08	6	10:31	0	0	72172:59	4401	16:24	13:14	-1.09	-1.66	No



Checklist #14 - Resale - Residence Repair

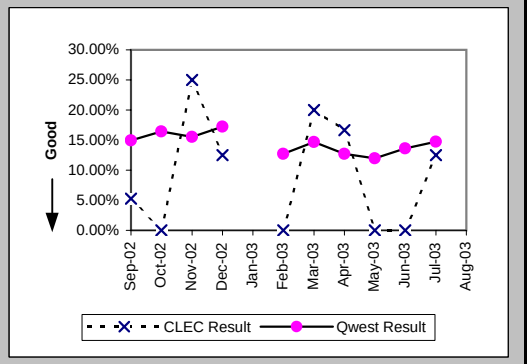
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	20	5.00%	9	0	598	3893	15.36%	36.06%	-1.28	-1.78	No
Oct-02	0	9	0.00%	2	0	564	3428	16.45%	37.08%	-1.33	-1.81	No
Nov-02	2	7	28.57%	2	0	397	2520	15.75%	36.43%	0.87	-0.47	No
Dec-02	2	17	11.76%	1	0	513	3006	17.07%	37.62%	-0.58	-1.35	No
Jan-03	1	13	7.69%	4	0	348	2544	13.68%	34.36%	-0.63	-1.38	No
Feb-03	0	12	0.00%	5	0	381	2944	12.94%	33.57%	-1.33	-1.81	No
Mar-03	1	6	16.67%	3	0	396	2746	14.42%	35.13%	0.22	-0.87	No
Apr-03	1	6	16.67%	0	0	273	2117	12.90%	33.52%	0.32	-0.8	No
May-03	0	3	0.00%	1	0	304	2454	12.39%	32.94%	-0.65	-1.4	No
Jun-03	0	5	0.00%	2	0	367	2637	13.92%	34.61%	-0.9	-1.55	No
Jul-03	1	8	12.50%	5	0	665	4413	15.07%	35.77%	-0.2	-1.12	No
Aug-03	0	7	0.00%	0	0	845	4524	18.68%	38.97%	-1.27	-1.77	No



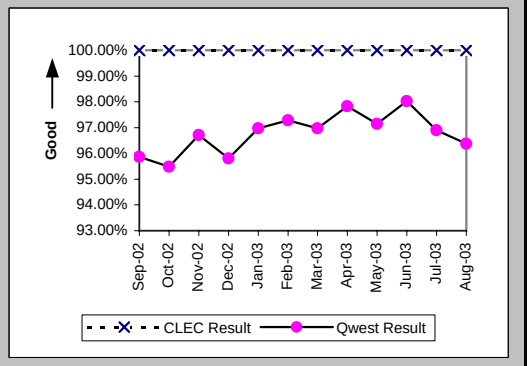
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	19	5.26%	9	0	515	3445	14.95%	35.66%	-1.18	-1.72	No
Oct-02	0	9	0.00%	2	0	509	3100	16.42%	37.05%	-1.33	-1.81	No
Nov-02	1	4	25.00%	2	0	344	2216	15.52%	36.21%	0.51	-0.69	No
Dec-02	2	16	12.50%	1	0	469	2718	17.26%	37.79%	-0.5	-1.31	No
Jan-03												
Feb-03	0	10	0.00%	5	0	328	2578	12.72%	33.32%	-1.21	-1.73	No
Mar-03	1	5	20.00%	3	0	361	2462	14.66%	35.37%	0.37	-0.78	No
Apr-03	1	6	16.67%	0	0	239	1879	12.72%	33.32%	0.33	-0.8	No
May-03	0	3	0.00%	1	0	263	2195	11.98%	32.47%	-0.64	-1.39	No
Jun-03	0	5	0.00%	2	0	320	2352	13.61%	34.28%	-0.89	-1.54	No
Jul-03	1	8	12.50%	5	0	584	3960	14.75%	35.46%	-0.18	-1.11	No
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

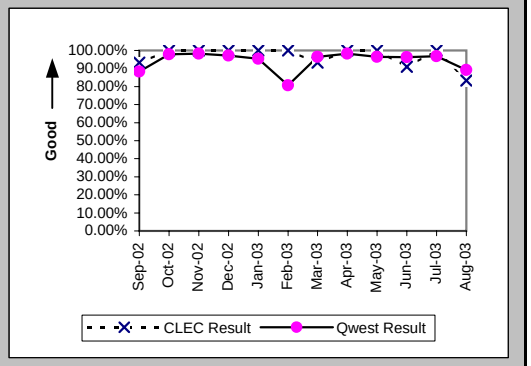
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	20	20	100.00%	9	0	3732	3893	95.86%	19.91%	-0.93	-1.56	No
Oct-02	9	9	100.00%	2	0	3273	3428	95.48%	20.78%	-0.65	-1.4	No
Nov-02	7	7	100.00%	2	0	2437	2520	96.71%	17.85%	-0.49	-1.3	No
Dec-02	17	17	100.00%	1	0	2880	3006	95.81%	20.04%	-0.86	-1.52	No
Jan-03	13	13	100.00%	4	0	2467	2544	96.97%	17.13%	-0.64	-1.39	No
Feb-03	12	12	100.00%	5	0	2864	2944	97.28%	16.26%	-0.58	-1.35	No
Mar-03	6	6	100.00%	3	0	2663	2746	96.98%	17.12%	-0.43	-1.26	No
Apr-03	6	6	100.00%	0	0	2071	2117	97.83%	14.58%	-0.36	-1.22	No
May-03	3	3	100.00%	1	0	2384	2454	97.15%	16.65%	-0.3	-1.18	No
Jun-03	5	5	100.00%	2	0	2585	2637	98.03%	13.90%	-0.32	-1.19	No
Jul-03	8	8	100.00%	5	0	4276	4413	96.90%	17.34%	-0.51	-1.31	No
Aug-03	7	7	100.00%	0	0	4360	4524	96.37%	18.69%	-0.51	-1.31	No



Checklist #14 - Resale - Residence Repair

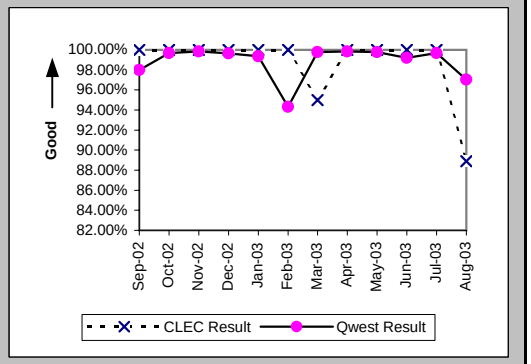
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	14	15	93.33%	14	0	3651	4133	88.34%	32.10%	-0.6	-1.37	No
Oct-02	12	12	100.00%	14	0	3428	3504	97.83%	14.57%	-0.51	-1.31	No
Nov-02	10	10	100.00%	11	0	2699	2748	98.22%	13.23%	-0.43	-1.26	No
Dec-02	8	8	100.00%	6	0	2555	2630	97.15%	16.64%	-0.48	-1.29	No
Jan-03	4	4	100.00%	5	0	2279	2387	95.48%	20.78%	-0.44	-1.26	No
Feb-03	10	10	100.00%	10	0	2307	2861	80.64%	39.51%	-1.55	-1.94	No
Mar-03	14	15	93.33%	4	0	2359	2446	96.44%	18.52%	0.64	-0.61	No
Apr-03	7	7	100.00%	11	0	2309	2350	98.26%	13.09%	-0.35	-1.21	No
May-03	7	7	100.00%	4	0	2247	2330	96.44%	18.53%	-0.51	-1.31	No
Jun-03	10	11	90.91%	3	0	2082	2163	96.26%	18.99%	0.83	-0.5	No
Jul-03	9	9	100.00%	6	0	3302	3412	96.78%	17.66%	-0.55	-1.33	No
Aug-03	5	6	83.33%	6	0	3320	3722	89.20%	31.04%	0.48	-0.71	No



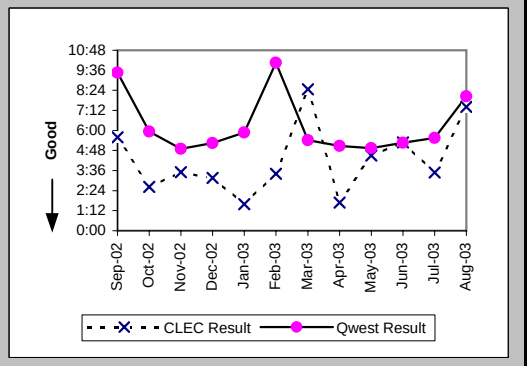
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	36	36	100.00%	14	0	7122	7269	97.98%	14.08%	-0.86	-1.52	No
Oct-02	33	33	100.00%	14	0	6614	6635	99.68%	5.62%	-0.32	-1.2	No
Nov-02	19	19	100.00%	11	0	5294	5302	99.85%	3.88%	-0.17	-1.1	No
Dec-02	14	14	100.00%	6	0	4929	4946	99.66%	5.85%	-0.22	-1.13	No
Jan-03	11	11	100.00%	5	0	4733	4763	99.37%	7.91%	-0.26	-1.16	No
Feb-03	14	14	100.00%	10	0	4770	5058	94.31%	23.17%	-0.92	-1.56	No
Mar-03	19	20	95.00%	4	0	4626	4637	99.76%	4.86%	1.97	0.2	Yes
Apr-03	14	14	100.00%	11	0	4288	4295	99.84%	4.03%	-0.15	-1.09	No
May-03	12	12	100.00%	4	0	4236	4246	99.76%	4.85%	-0.17	-1.1	No
Jun-03	18	18	100.00%	3	0	4147	4180	99.21%	8.85%	-0.38	-1.23	No
Jul-03	21	21	100.00%	6	0	5603	5621	99.68%	5.65%	-0.26	-1.16	No
Aug-03	8	9	88.89%	6	0	5933	6114	97.04%	16.95%	1.12	-0.32	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

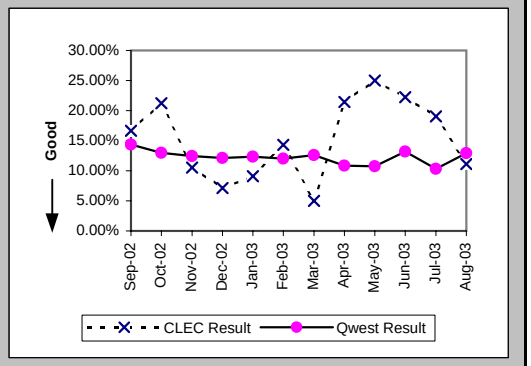
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	201:35	36	5:36	14	0	68811:51	7269	9:28	12:46	-1.81	-2.1	No
Oct-02	86:08	33	2:37	14	0	39366:15	6635	5:56	9:06	-2.09	-2.27	No
Nov-02	66:23	19	3:30	11	0	25990:33	5302	4:54	7:34	-0.81	-1.49	No
Dec-02	44:16	14	3:10	6	0	25969:09	4946	5:15	8:17	-0.94	-1.57	No
Jan-03	17:25	11	1:35	5	0	28027:01	4763	5:53	9:21	-1.52	-1.93	No
Feb-03	47:36	14	3:24	10	0	50852:50	5058	10:03	16:13	-1.53	-1.93	No
Mar-03	169:30	20	8:28	4	0	25096:11	4637	5:25	8:12	1.51	-0.08	No
Apr-03	23:36	14	1:41	11	0	21740:25	4295	5:04	9:36	-1.31	-1.8	No
May-03	53:55	12	4:30	4	0	21020:49	4246	4:57	7:24	-0.21	-1.13	No
Jun-03	95:07	18	5:17	3	0	22035:12	4180	5:16	8:06	0.07	-0.96	No
Jul-03	73:09	21	3:29	6	0	31239:28	5621	5:33	8:23	-1.13	-1.69	No
Aug-03	66:46	9	7:25	6	0	49189:37	6114	8:03	13:16	-0.14	-1.09	No



Checklist #14 - Resale - Residence Repair

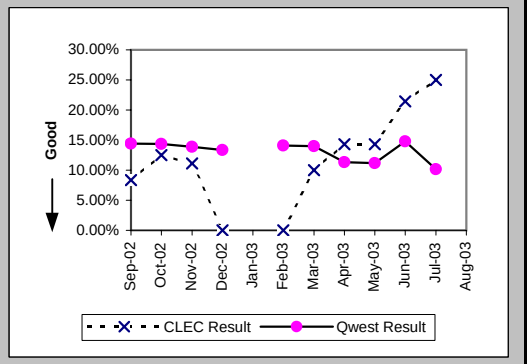
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6	36	16.67%	14	0	1044	7271	14.36%	35.07%	0.43	-0.74	No
Oct-02	7	33	21.21%	14	0	860	6635	12.96%	33.59%	1.34	-0.19	No
Nov-02	2	19	10.53%	11	0	659	5302	12.43%	32.99%	-0.25	-1.15	No
Dec-02	1	14	7.14%	6	0	599	4948	12.11%	32.62%	-0.57	-1.35	No
Jan-03	1	11	9.09%	5	0	589	4772	12.34%	32.89%	-0.33	-1.2	No
Feb-03	2	14	14.29%	10	0	609	5063	12.03%	32.53%	0.32	-0.81	No
Mar-03	1	20	5.00%	4	0	587	4648	12.63%	33.22%	-1.02	-1.62	No
Apr-03	3	14	21.43%	11	0	466	4299	10.84%	31.09%	1.17	-0.29	No
May-03	3	12	25.00%	4	0	457	4257	10.74%	30.96%	1.4	-0.15	No
Jun-03	4	18	22.22%	3	0	555	4208	13.19%	33.84%	1.08	-0.35	No
Jul-03	4	21	19.05%	6	0	581	5638	10.31%	30.40%	1.23	-0.25	No
Aug-03	1	9	11.11%	6	0	792	6125	12.93%	33.55%	-0.16	-1.1	No



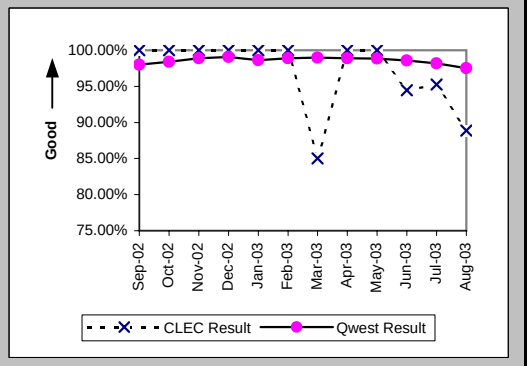
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	12	8.33%	14	0	483	3348	14.43%	35.14%	-0.6	-1.36	No
Oct-02	2	16	12.50%	14	0	467	3249	14.37%	35.08%	-0.21	-1.13	No
Nov-02	1	9	11.11%	11	0	367	2646	13.87%	34.56%	-0.24	-1.15	No
Dec-02	0	7	0.00%	6	0	323	2416	13.37%	34.03%	-1.04	-1.63	No
Jan-03												
Feb-03	0	5	0.00%	10	0	318	2254	14.11%	34.81%	-0.91	-1.55	No
Mar-03	1	10	10.00%	4	0	319	2276	14.02%	34.72%	-0.37	-1.22	No
Apr-03	1	7	14.29%	11	0	261	2302	11.34%	31.71%	0.3	-0.82	No
May-03	1	7	14.29%	4	0	257	2304	11.15%	31.48%	0.32	-0.81	No
Jun-03	3	14	21.43%	3	0	319	2156	14.80%	35.51%	0.7	-0.58	No
Jul-03	3	12	25.00%	6	0	315	3097	10.17%	30.23%	1.48	-0.1	No
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

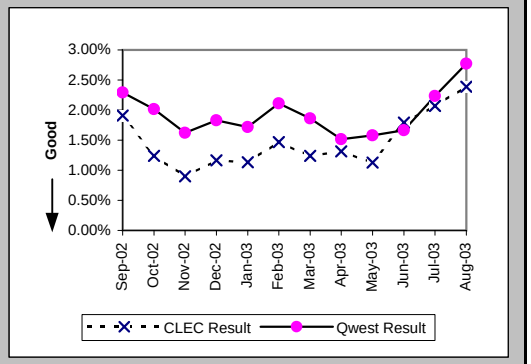
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	36	36	100.00%	14	0	7126	7271	98.01%	13.98%	-0.85	-1.52	No
Oct-02	33	33	100.00%	14	0	6529	6635	98.40%	12.54%	-0.73	-1.44	No
Nov-02	19	19	100.00%	11	0	5244	5302	98.91%	10.40%	-0.46	-1.28	No
Dec-02	14	14	100.00%	6	0	4901	4948	99.05%	9.70%	-0.37	-1.22	No
Jan-03	11	11	100.00%	5	0	4707	4772	98.64%	11.59%	-0.39	-1.24	No
Feb-03	14	14	100.00%	10	0	5008	5063	98.91%	10.37%	-0.39	-1.24	No
Mar-03	17	20	85.00%	4	0	4601	4648	98.99%	10.00%	3.29	1	Yes
Apr-03	14	14	100.00%	11	0	4252	4299	98.91%	10.40%	-0.39	-1.24	No
May-03	12	12	100.00%	4	0	4207	4257	98.83%	10.77%	-0.38	-1.23	No
Jun-03	17	18	94.44%	3	0	4149	4208	98.60%	11.76%	1.15	-0.3	No
Jul-03	20	21	95.24%	6	0	5535	5638	98.17%	13.39%	0.88	-0.47	No
Aug-03	8	9	88.89%	6	0	5973	6125	97.52%	15.56%	1.22	-0.26	No



Checklist #14 - Resale - Residence Repair

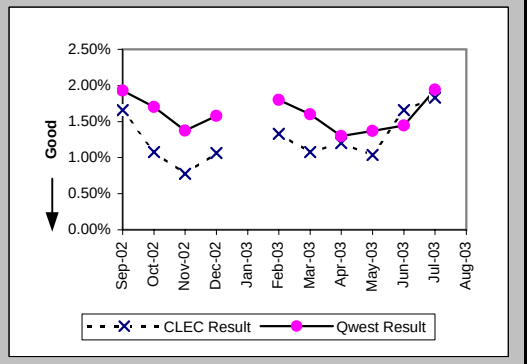
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	274	14367	1.91%	138	0	43167	1880774	2.30%	14.98%	-3.09	-2.88	No
Oct-02	173	13946	1.24%	84	0	37764	1873238	2.02%	14.05%	-6.49	-4.95	No
Nov-02	117	13028	0.90%	49	0	30300	1869854	1.62%	12.63%	-6.51	-4.96	No
Dec-02	137	11764	1.16%	50	0	34128	1864038	1.83%	13.41%	-5.37	-4.27	No
Jan-03	124	10943	1.13%	48	0	31968	1858999	1.72%	13.00%	-4.71	-3.86	No
Feb-03	152	10367	1.47%	51	0	39099	1850217	2.11%	14.38%	-4.57	-3.78	No
Mar-03	120	9670	1.24%	46	0	34145	1836260	1.86%	13.51%	-4.49	-3.73	No
Apr-03	93	7089	1.31%	41	0	27386	1809148	1.51%	12.21%	-1.39	-1.84	No
May-03	75	6650	1.13%	33	0	28263	1791007	1.58%	12.46%	-2.94	-2.79	No
Jun-03	91	5071	1.79%	28	0	29550	1772865	1.67%	12.80%	0.71	-0.57	No
Jul-03	94	4542	2.07%	37	0	39202	1755973	2.23%	14.77%	-0.74	-1.45	No
Aug-03	86	3599	2.39%	28	0	48155	1738017	2.77%	16.41%	-1.39	-1.85	No



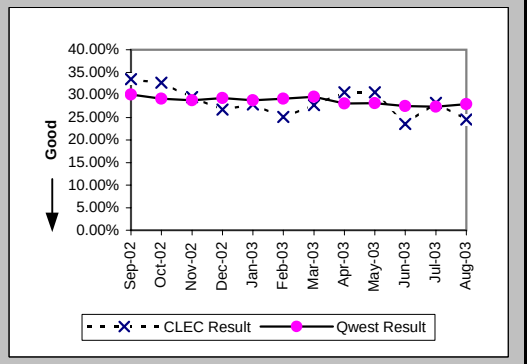
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	238	14367	1.66%	138	0	36291	1880774	1.93%	13.76%	-2.37	-2.44	No
Oct-02	150	13946	1.08%	84	0	31865	1873238	1.70%	12.93%	-5.69	-4.46	No
Nov-02	101	13028	0.78%	49	0	25676	1869854	1.37%	11.64%	-5.84	-4.55	No
Dec-02	125	11764	1.06%	50	0	29397	1864038	1.58%	12.46%	-4.46	-3.71	No
Jan-03												
Feb-03	138	10362	1.33%	51	0	33329	1850217	1.80%	13.30%	-3.58	-3.18	No
Mar-03	104	9665	1.08%	46	0	29375	1836260	1.60%	12.55%	-4.09	-3.49	No
Apr-03	85	7084	1.20%	41	0	23500	1809148	1.30%	11.32%	-0.73	-1.45	No
May-03	69	6645	1.04%	33	0	24536	1791007	1.37%	11.62%	-2.32	-2.41	No
Jun-03	84	5068	1.66%	28	0	25643	1772865	1.45%	11.94%	1.26	-0.24	No
Jul-03	83	4539	1.83%	37	0	34071	1755973	1.94%	13.79%	-0.54	-1.33	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

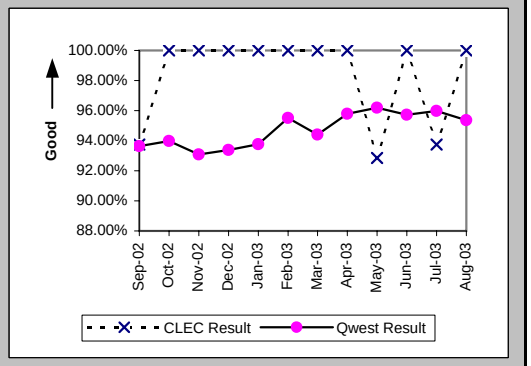
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	138	412	33.50%	0	0	18572	61739	30.08%	45.86%	1.5	-0.09	No
Oct-02	84	257	32.68%	0	0	15529	53293	29.14%	45.44%	1.24	-0.25	No
Nov-02	49	166	29.52%	0	0	12265	42565	28.81%	45.29%	0.21	-0.87	No
Dec-02	50	187	26.74%	0	0	14125	48253	29.27%	45.50%	-0.76	-1.46	No
Jan-03	48	172	27.91%	0	0	12915	44883	28.77%	45.27%	-0.25	-1.15	No
Feb-03	51	203	25.12%	0	0	16073	55172	29.13%	45.44%	-1.25	-1.76	No
Mar-03	46	166	27.71%	0	0	14340	48485	29.58%	45.64%	-0.53	-1.32	No
Apr-03	41	134	30.60%	0	0	10682	38068	28.06%	44.93%	0.66	-0.6	No
May-03	33	108	30.56%	0	0	11078	39341	28.16%	44.98%	0.56	-0.66	No
Jun-03	28	119	23.53%	0	0	11206	40756	27.50%	44.65%	-0.97	-1.59	No
Jul-03	37	131	28.24%	0	0	14770	53972	27.37%	44.58%	0.24	-0.86	No
Aug-03	28	114	24.56%	0	0	18651	66806	27.92%	44.86%	-0.8	-1.49	No



Checklist #14 - Resale - Business Installation

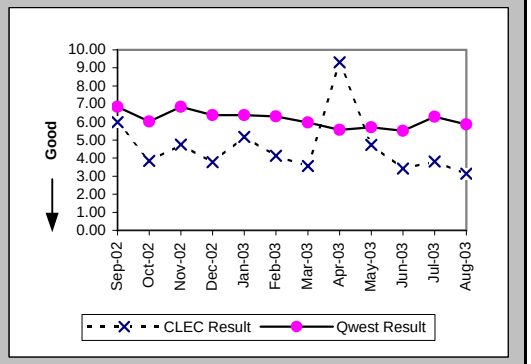
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	15	16	93.75%	0	0	3174	3390	93.63%	24.42%	-0.02	-1.01	No
Oct-02	13	13	100.00%	0	0	3419	3638	93.98%	23.79%	-0.91	-1.55	No
Nov-02	16	16	100.00%	0	0	2938	3156	93.09%	25.36%	-1.09	-1.66	No
Dec-02	8	8	100.00%	1	0	2652	2840	93.38%	24.86%	-0.75	-1.46	No
Jan-03	11	11	100.00%	0	1	3149	3358	93.78%	24.16%	-0.85	-1.52	No
Feb-03	15	15	100.00%	0	0	3175	3324	95.52%	20.69%	-0.84	-1.51	No
Mar-03	14	14	100.00%	0	0	2956	3131	94.41%	22.97%	-0.91	-1.55	No
Apr-03	10	10	100.00%	3	0	2907	3035	95.78%	20.10%	-0.66	-1.4	No
May-03	13	14	92.86%	1	0	2750	2859	96.19%	19.15%	0.64	-0.61	No
Jun-03	14	14	100.00%	0	0	2818	2944	95.72%	20.24%	-0.79	-1.48	No
Jul-03	15	16	93.75%	0	0	3071	3200	95.97%	19.67%	0.49	-0.7	No
Aug-03	14	14	100.00%	0	0	2881	3021	95.37%	21.02%	-0.82	-1.5	No



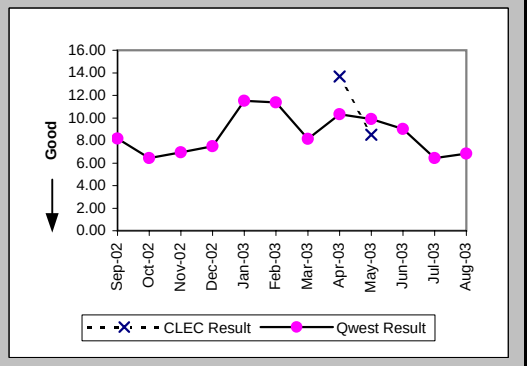
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	96	16	6.00	0	0	23447	3424	6.85	8.50	-0.4	-1.24	No
Oct-02	50	13	3.85	0	0	22168	3682	6.02	6.51	-1.2	-1.73	No
Nov-02	76	16	4.75	0	0	21903	3199	6.85	8.16	-1.03	-1.62	No
Dec-02	34	9	3.78	0	0	18389	2884	6.38	7.77	-1	-1.61	No
Jan-03	57	11	5.18	0	1	21939	3438	6.38	8.16	-0.49	-1.3	No
Feb-03	62	15	4.13	0	0	21388	3388	6.31	7.86	-1.07	-1.65	No
Mar-03	50	14	3.57	0	0	18926	3165	5.98	8.25	-1.09	-1.66	No
Apr-03	121	13	9.31	0	0	17071	3066	5.57	6.99	1.57	-0.04	No
May-03	71	15	4.73	0	0	16617	2912	5.71	7.51	-0.5	-1.3	No
Jun-03	48	14	3.43	0	0	16404	2978	5.51	6.83	-1.14	-1.69	No
Jul-03	61	16	3.81	0	0	20481	3253	6.30	9.61	-1.03	-1.63	No
Aug-03	44	14	3.14	0	0	17997	3064	5.87	8.15	-1.25	-1.76	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

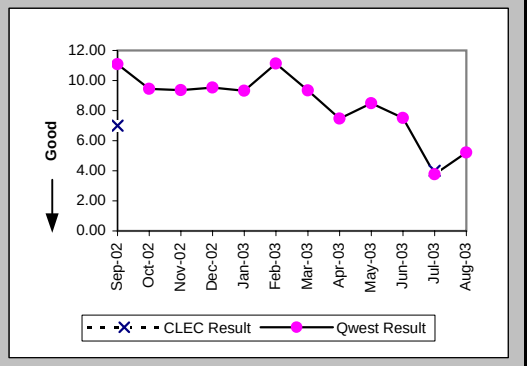
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1398	171	8.18	23.00			
Oct-02						1161	180	6.45	10.01			
Nov-02						1251	180	6.95	9.48			
Dec-02						1175	157	7.48	10.83			
Jan-03						2478	215	11.53	17.17			
Feb-03						1811	159	11.39	16.06			
Mar-03						1391	171	8.13	15.69			
Apr-03	41	3	13.67	0	0	1269	123	10.32	17.36	0.53	-0.68	No
May-03	17	2	8.50	0	0	1307	132	9.90	18.55	-0.11	-1.06	No
Jun-03						1028	114	9.02	16.89			
Jul-03						928	144	6.44	8.99			
Aug-03						924	135	6.84	8.65			



Checklist #14 - Resale - Business Installation

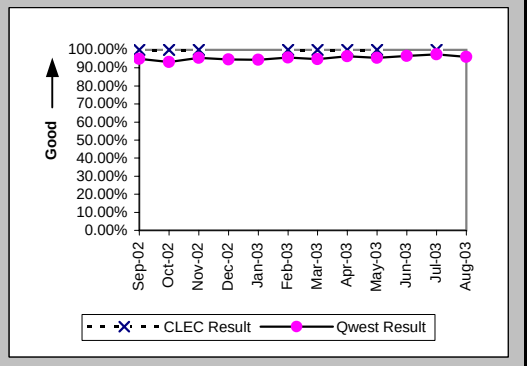
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	1	7.00	0	0	787	71	11.08	11.56	-0.35	-1.21	No
Oct-02						727	77	9.44	10.41			
Nov-02						693	74	9.36	9.34			
Dec-02						649	68	9.54	10.36			
Jan-03						596	64	9.31	7.96			
Feb-03						512	46	11.13	16.12			
Mar-03						374	40	9.35	19.97			
Apr-03						254	34	7.47	12.35			
May-03						195	23	8.48	15.95			
Jun-03						293	39	7.51	6.39			
Jul-03	4	1	4.00	0	0	128	34	3.76	3.50	0.33	-0.8	No
Aug-03						224	43	5.21	5.89			



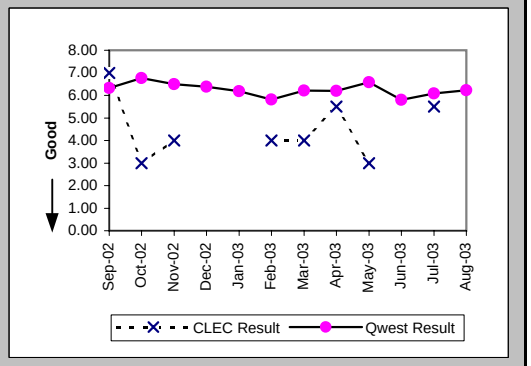
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	376	396	94.95%	21.90%	-0.23	-1.14	No
Oct-02	2	2	100.00%	0	0	403	432	93.29%	25.02%	-0.38	-1.23	No
Nov-02	1	1	100.00%	0	0	328	343	95.63%	20.45%	-0.21	-1.13	No
Dec-02						308	325	94.77%	22.26%			
Jan-03						372	394	94.42%	22.96%			
Feb-03	1	1	100.00%	0	0	340	355	95.77%	20.12%	-0.21	-1.13	No
Mar-03	1	1	100.00%	0	0	316	333	94.89%	22.01%	-0.23	-1.14	No
Apr-03	2	2	100.00%	0	0	351	364	96.43%	18.56%	-0.27	-1.17	No
May-03	1	1	100.00%	0	0	318	333	95.50%	20.74%	-0.22	-1.13	No
Jun-03						343	355	96.62%	18.07%			
Jul-03	2	2	100.00%	0	0	364	373	97.59%	15.34%	-0.22	-1.13	No
Aug-03						367	382	96.07%	19.42%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

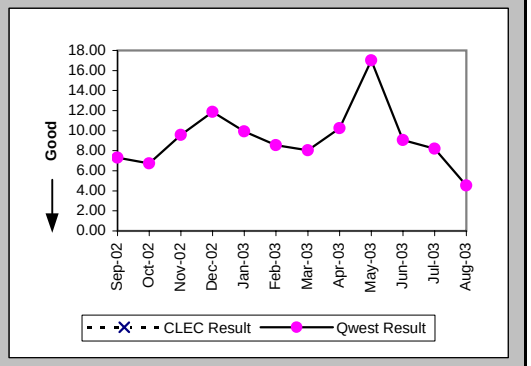
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	1	7.00	0	0	2559	405	6.32	5.59	0.39	-0.76	No
Oct-02	6	2	3.00	0	0	3006	445	6.76	7.10	-0.75	-1.45	No
Nov-02	4	1	4.00	0	0	2278	351	6.49	6.74	-0.37	-1.22	No
Dec-02						2102	329	6.39	6.72			
Jan-03						2483	402	6.18	7.38			
Feb-03	4	1	4.00	0	0	2083	358	5.82	5.52	-0.33	-1.2	No
Mar-03	4	1	4.00	0	0	2104	339	6.21	8.03	-0.27	-1.17	No
Apr-03	11	2	5.50	0	0	2288	369	6.20	7.60	-0.13	-1.08	No
May-03	3	1	3.00	0	0	2203	335	6.58	8.07	-0.44	-1.27	No
Jun-03						2111	364	5.80	5.52			
Jul-03	11	2	5.50	0	0	2311	380	6.08	6.81	-0.12	-1.07	No
Aug-03						2412	388	6.22	6.04			



Checklist #14 - Resale - Business Installation

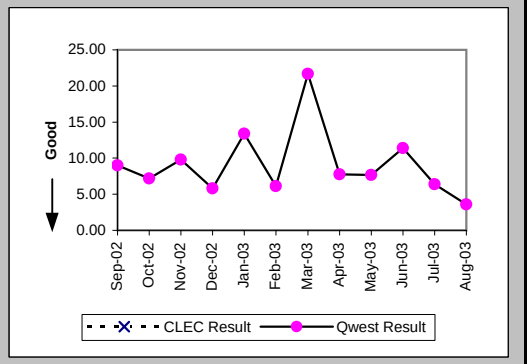
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						139	19	7.32	11.46			
Oct-02						202	30	6.73	11.63			
Nov-02						153	16	9.56	10.07			
Dec-02						190	16	11.88	15.47			
Jan-03						179	18	9.94	11.14			
Feb-03						77	9	8.56	13.01			
Mar-03						161	20	8.05	12.96			
Apr-03						133	13	10.23	13.28			
May-03						221	13	17.00	14.17			
Jun-03						136	15	9.07	10.58			
Jul-03						82	10	8.20	10.18			
Aug-03						68	15	4.53	6.22			



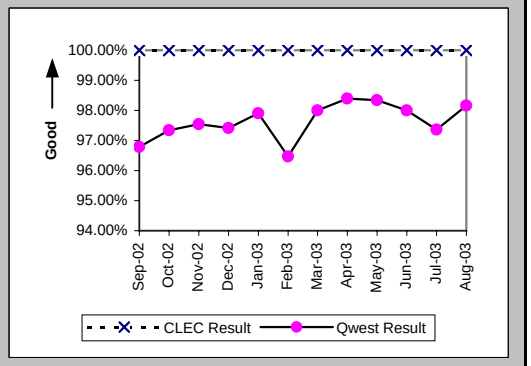
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						54	6	9.00	7.40			
Oct-02						79	11	7.18	7.22			
Nov-02						49	5	9.80	5.26			
Dec-02						29	5	5.80	2.59			
Jan-03						107	8	13.38	13.21			
Feb-03						55	9	6.11	4.51			
Mar-03						65	3	21.67	17.10			
Apr-03						31	4	7.75	4.57			
May-03						23	3	7.67	7.23			
Jun-03						57	5	11.40	11.33			
Jul-03						32	5	6.40	5.50			
Aug-03						18	5	3.60	3.21			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

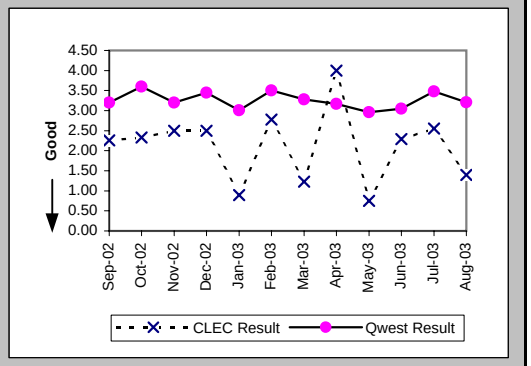
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	43	43	100.00%	0	0	693	716	96.79%	17.63%	-1.16	-1.71	No
Oct-02	11	11	100.00%	0	0	877	901	97.34%	16.10%	-0.55	-1.33	No
Nov-02	9	9	100.00%	0	0	754	773	97.54%	15.48%	-0.47	-1.29	No
Dec-02	21	21	100.00%	0	0	677	695	97.41%	15.88%	-0.74	-1.45	No
Jan-03	20	20	100.00%	0	0	886	905	97.90%	14.34%	-0.65	-1.39	No
Feb-03	12	12	100.00%	0	0	682	707	96.46%	18.47%	-0.66	-1.4	No
Mar-03	37	37	100.00%	0	0	734	749	98.00%	14.01%	-0.85	-1.52	No
Apr-03	9	9	100.00%	0	0	737	749	98.40%	12.56%	-0.38	-1.23	No
May-03	13	13	100.00%	0	0	768	781	98.34%	12.79%	-0.47	-1.28	No
Jun-03	12	12	100.00%	0	0	832	849	98.00%	14.01%	-0.49	-1.3	No
Jul-03	15	15	100.00%	0	0	885	909	97.36%	16.03%	-0.63	-1.38	No
Aug-03	27	27	100.00%	0	0	905	922	98.16%	13.45%	-0.7	-1.43	No



Checklist #14 - Resale - Business Installation

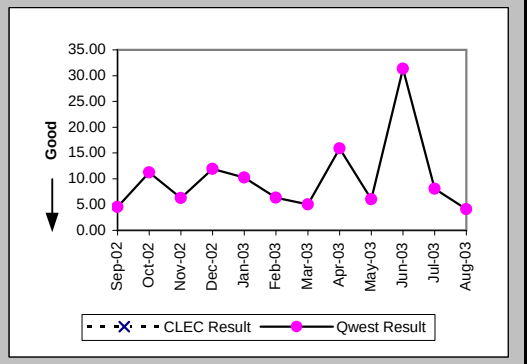
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	77	34	2.26	9	0	1280	400	3.20	2.26	-2.31	-2.41	No
Oct-02	14	6	2.33	5	0	1900	528	3.60	5.43	-0.57	-1.34	No
Nov-02	15	6	2.50	3	0	1553	486	3.20	2.66	-0.64	-1.39	No
Dec-02	20	8	2.50	13	0	1260	365	3.45	4.66	-0.57	-1.35	No
Jan-03	17	19	0.89	1	0	1652	548	3.01	2.15	-4.22	-3.56	No
Feb-03	25	9	2.78	3	0	1436	410	3.50	3.11	-0.69	-1.42	No
Mar-03	43	35	1.23	2	0	1372	418	3.28	2.19	-5.32	-4.23	No
Apr-03	28	7	4.00	2	0	1311	413	3.17	2.95	1.3	-0.21	No
May-03	6	8	0.75	5	0	1326	448	2.96	2.02	-3.07	-2.87	No
Jun-03	16	7	2.29	5	0	1543	506	3.05	1.69	-1.19	-1.72	No
Jul-03	28	11	2.55	4	0	1849	531	3.48	4.39	-0.7	-1.43	No
Aug-03	35	25	1.40	2	0	1584	494	3.21	2.59	-3.4	-3.06	No



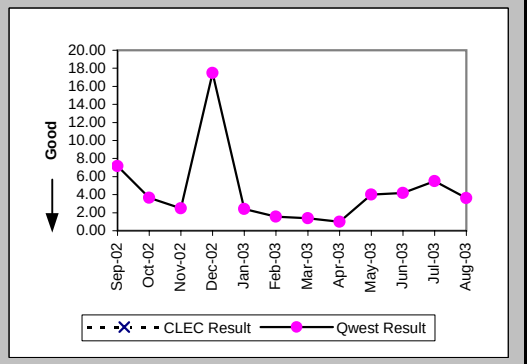
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						82	18	4.56	3.57			
Oct-02						236	21	11.24	23.59			
Nov-02						100	16	6.25	11.37			
Dec-02						203	17	11.94	20.36			
Jan-03						154	15	10.27	12.66			
Feb-03						120	19	6.32	7.91			
Mar-03						60	12	5.00	4.26			
Apr-03						159	10	15.90	35.90			
May-03						78	13	6.00	10.04			
Jun-03						376	12	31.33	88.65			
Jul-03						186	23	8.09	14.09			
Aug-03						33	8	4.12	5.59			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

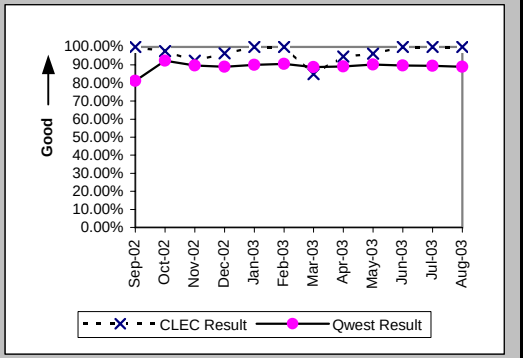
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						43	6	7.17	9.52			
Oct-02						22	6	3.67	5.61			
Nov-02						10	4	2.50	2.38			
Dec-02						70	4	17.50	18.21			
Jan-03						12	5	2.40	2.61			
Feb-03						11	7	1.57	1.13			
Mar-03						7	5	1.40	0.89			
Apr-03						4	4	1.00	0.00			
May-03						8	2	4.00	4.24			
Jun-03						21	5	4.20	4.32			
Jul-03						22	4	5.50	7.14			
Aug-03						36	10	3.60	4.06			



Checklist #14 - Resale - Business Installation

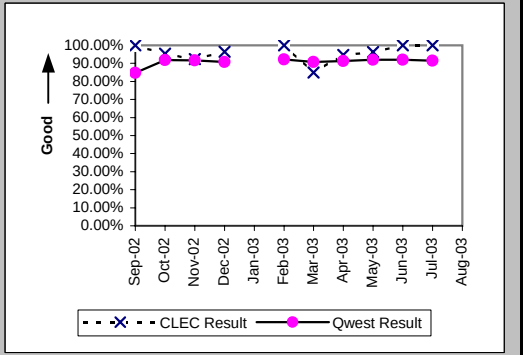
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	70	70	100.00%	0	0	3675	4528	81.16%	39.10%	-4	-3.43	No
Oct-02	42	43	97.67%			4424	4789	92.38%	26.53%	-1.3	-1.79	No
Nov-02	24	26	92.31%			4195	4678	89.68%	30.43%	-0.44	-1.27	No
Dec-02	27	28	96.43%			3667	4119	89.03%	31.26%	-1.25	-1.76	No
Jan-03	31	31	100.00%			3904	4331	90.14%	29.81%	-1.83	-2.12	No
Feb-03	30	30	100.00%			4168	4601	90.59%	29.20%	-1.76	-2.07	No
Mar-03	34	40	85.00%			3872	4358	88.85%	31.48%	0.78	-0.53	No
Apr-03	36	38	94.74%	0	36	3767	4225	89.16%	31.09%	-1.1	-1.67	No
May-03	26	27	96.30%	0	37	3708	4110	90.22%	29.71%	-1.06	-1.64	No
Jun-03	28	28	100.00%	0	55	3692	4113	89.76%	30.31%	-1.78	-2.08	No
Jul-03	30	30	100.00%	0	52	3917	4371	89.61%	30.51%	-1.86	-2.13	No
Aug-03	37	37	100.00%	0	43	3973	4462	89.04%	31.24%	-2.13	-2.29	No



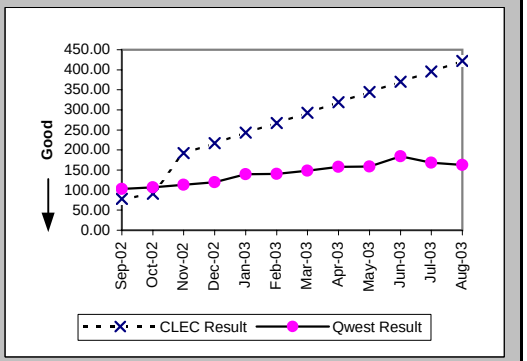
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	70	70	100.00%	0	0	3837	4528	84.74%	35.96%	-3.52	-3.14	No
Oct-02	41	43	95.35%	0	0	4397	4789	91.81%	27.41%	-0.84	-1.51	No
Nov-02	24	26	92.31%	0	0	4286	4678	91.62%	27.71%	-0.13	-1.08	No
Dec-02	27	28	96.43%	0	49	3738	4119	90.75%	28.97%	-1.03	-1.63	No
Jan-03												
Feb-03	30	30	100.00%	0	0	4245	4601	92.26%	26.72%	-1.58	-1.96	No
Mar-03	34	40	85.00%	0	58	3955	4358	90.75%	28.97%	1.2	-0.27	No
Apr-03	36	38	94.74%	0	36	3858	4225	91.31%	28.16%	-0.75	-1.45	No
May-03	26	27	96.30%	0	37	3781	4110	92.00%	27.14%	-0.82	-1.5	No
Jun-03	28	28	100.00%	0	55	3782	4113	91.95%	27.20%	-1.56	-1.95	No
Jul-03	30	30	100.00%	0	52	3998	4371	91.47%	27.94%	-1.67	-2.01	No
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

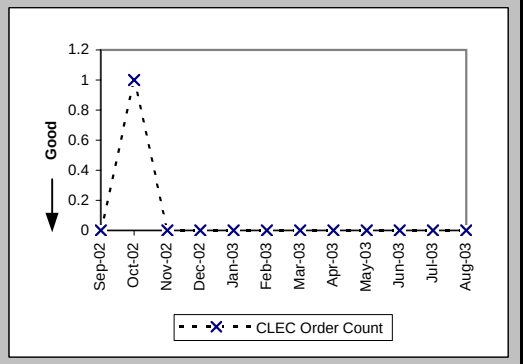
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	156	2	78.00	0	0	55272	537	102.93	138.65	-0.25	-1.15	No
Oct-02	182	2	91.00	0	0	55343	516	107.25	140.12	-0.16	-1.1	No
Nov-02	192	1	192.00	0	0	55258	487	113.47	147.93	0.67	-0.59	No
Dec-02	217	1	217.00	0	0	64884	541	119.93	162.11	0.74	-0.55	No
Jan-03	243	1	243.00	0	0	69254	496	139.62	179.12	0.8	-0.52	No
Feb-03	267	1	267.00	0	0	53695	382	140.56	176.37	0.95	-0.42	No
Mar-03	293	1	293.00	0	0	51397	346	148.55	184.00	0.93	-0.43	No
Apr-03	319	1	319.00	0	0	49855	315	158.27	192.19	0.89	-0.46	No
May-03	345	1	345.00	0	0	52638	331	159.03	193.71	1.04	-0.37	No
Jun-03	370	1	370.00	0	0	51005	277	184.13	206.16	0.96	-0.42	No
Jul-03	396	1	396.00	0	0	51068	304	167.99	214.03	0.99	-0.4	No
Aug-03	422	1	422.00	0	0	51460	316	162.85	217.63	1.11	-0.32	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

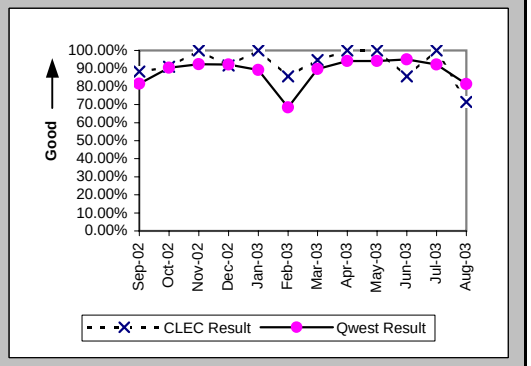
Date	CLEC Order Count
Sep-02	0
Oct-02	1
Nov-02	0
Dec-02	0
Jan-03	0
Feb-03	0
Mar-03	0
Apr-03	0
May-03	0
Jun-03	0
Jul-03	0
Aug-03	0



Checklist #14 - Resale - Business Repair

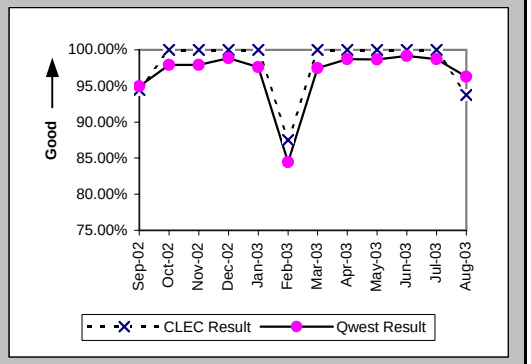
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	15	17	88.24%	9	0	2589	3177	81.49%	38.84%	-0.71	-1.43	No
Oct-02	20	22	90.91%	7	0	2438	2695	90.46%	29.37%	-0.07	-1.04	No
Nov-02	7	7	100.00%	8	0	1893	2050	92.34%	26.59%	-0.76	-1.46	No
Dec-02	11	12	91.67%	10	0	2113	2292	92.19%	26.83%	0.15	-0.91	No
Jan-03	17	17	100.00%	4	0	2086	2341	89.11%	31.15%	-1.44	-1.87	No
Feb-03	18	21	85.71%	10	0	2055	3001	68.48%	46.46%	-1.69	-2.03	No
Mar-03	18	19	94.74%	7	0	2223	2480	89.64%	30.48%	-0.73	-1.44	No
Apr-03	11	11	100.00%	6	0	2023	2148	94.18%	23.41%	-0.82	-1.5	No
May-03	9	9	100.00%	7	0	1969	2092	94.12%	23.52%	-0.75	-1.45	No
Jun-03	6	7	85.71%	10	0	2063	2172	94.98%	21.83%	0.94	-0.43	No
Jul-03	9	9	100.00%	14	0	2664	2892	92.12%	26.95%	-0.88	-1.53	No
Aug-03	10	14	71.43%	12	0	2859	3511	81.43%	38.89%	0.93	-0.43	No



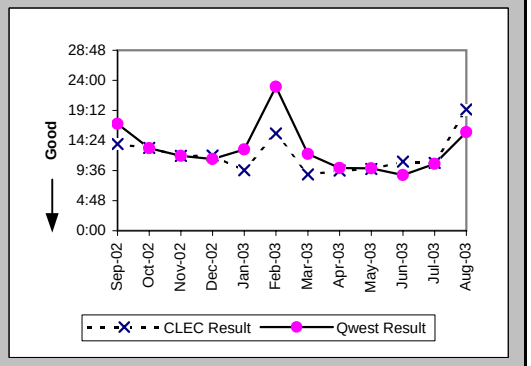
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	17	18	94.44%	9	0	3568	3758	94.94%	21.91%	0.19	-0.89	No
Oct-02	23	23	100.00%	7	0	3134	3200	97.94%	14.21%	-0.69	-1.42	No
Nov-02	9	9	100.00%	8	0	2370	2420	97.93%	14.22%	-0.43	-1.26	No
Dec-02	14	14	100.00%	10	0	2640	2671	98.84%	10.71%	-0.4	-1.25	No
Jan-03	19	19	100.00%	4	0	2699	2765	97.61%	15.26%	-0.68	-1.41	No
Feb-03	21	24	87.50%	10	0	2897	3431	84.44%	36.25%	-0.41	-1.25	No
Mar-03	22	22	100.00%	7	0	2850	2924	97.47%	15.71%	-0.75	-1.46	No
Apr-03	12	12	100.00%	6	0	2560	2593	98.73%	11.21%	-0.39	-1.24	No
May-03	11	11	100.00%	7	0	2454	2487	98.67%	11.44%	-0.38	-1.23	No
Jun-03	11	11	100.00%	10	0	2539	2561	99.14%	9.23%	-0.31	-1.19	No
Jul-03	14	14	100.00%	14	0	3333	3376	98.73%	11.21%	-0.42	-1.26	No
Aug-03	15	16	93.75%	12	0	3892	4042	96.29%	18.90%	0.56	-0.66	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

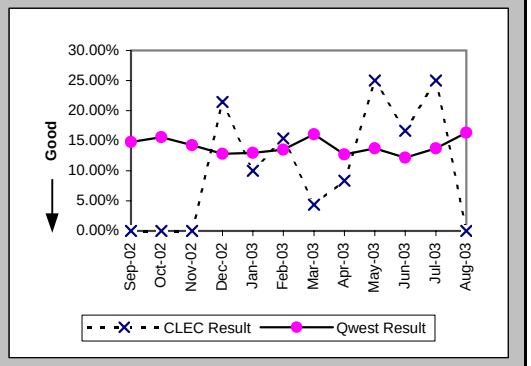
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	248:38	18	13:49	9	0	64138:45	3758	17:04	18:05	-0.76	-1.46	No
Oct-02	303:54	23	13:13	6	0	42173:00	3200	13:11	13:33	0.23	-0.86	No
Nov-02	107:29	9	11:57	8	0	28898:39	2420	11:56	12:39	0.1	-0.94	No
Dec-02	167:58	14	12:00	10	0	30585:46	2671	11:27	12:18	0.36	-0.78	No
Jan-03	183:44	19	9:40	3	0	35840:21	2765	12:58	13:12	-1.08	-1.66	No
Feb-03	371:51	24	15:30	8	0	78849:17	3431	22:59	23:50	-1.53	-1.93	No
Mar-03	197:44	22	8:59	6	0	35798:02	2924	12:15	13:43	-1.11	-1.67	No
Apr-03	115:27	12	9:37	6	0	25972:37	2593	10:01	11:11	-0.12	-1.07	No
May-03	108:35	11	9:52	6	0	24688:03	2487	9:56	11:34	-0.02	-1.01	No
Jun-03	121:34	11	11:03	9	0	22793:15	2561	8:54	9:53	0.88	-0.47	No
Jul-03	151:52	14	10:51	12	0	36079:27	3376	10:41	13:40	0.2	-0.88	No
Aug-03	309:37	16	19:21	12	0	63533:43	4042	15:43	16:16	1.05	-0.36	No



Checklist #14 - Resale - Business Repair

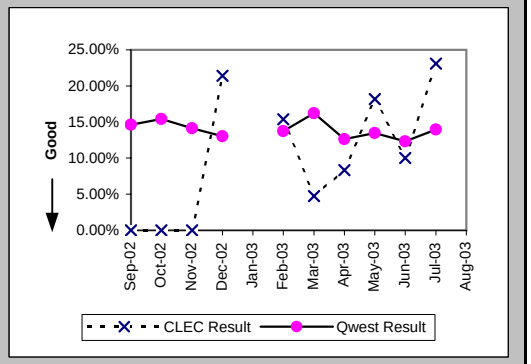
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	18	0.00%	9	0	573	3875	14.79%	35.50%	-1.76	-2.07	No
Oct-02	0	24	0.00%	6	0	514	3303	15.56%	36.25%	-2.1	-2.27	No
Nov-02	0	9	0.00%	8	0	352	2471	14.25%	34.95%	-1.22	-1.74	No
Dec-02	3	14	21.43%	10	0	355	2764	12.84%	33.46%	0.92	-0.44	No
Jan-03	2	20	10.00%	3	0	375	2885	13.00%	33.63%	-0.4	-1.24	No
Feb-03	4	26	15.38%	8	0	484	3578	13.53%	34.20%	0.32	-0.8	No
Mar-03	1	23	4.35%	6	0	490	3053	16.05%	36.71%	-1.52	-1.93	No
Apr-03	1	12	8.33%	6	0	341	2678	12.73%	33.33%	-0.46	-1.28	No
May-03	3	12	25.00%	6	0	354	2581	13.72%	34.40%	1.06	-0.36	No
Jun-03	2	12	16.67%	9	0	324	2663	12.17%	32.69%	0.51	-0.69	No
Jul-03	4	16	25.00%	12	0	481	3507	13.72%	34.40%	1.22	-0.26	No
Aug-03	0	16	0.00%	12	0	684	4182	16.36%	36.99%	-1.77	-2.07	No



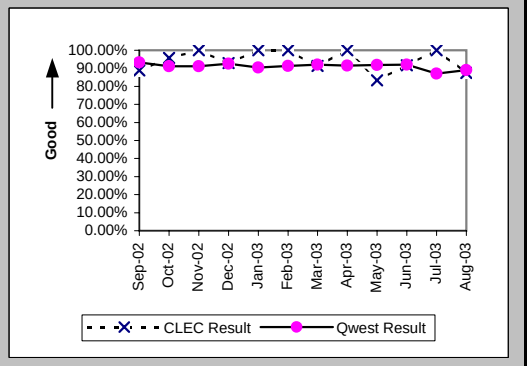
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	17	0.00%	9	0	503	3439	14.63%	35.34%	-1.7	-2.03	No
Oct-02	0	21	0.00%	6	0	451	2924	15.42%	36.12%	-1.95	-2.19	No
Nov-02	0	8	0.00%	8	0	307	2169	14.15%	34.86%	-1.15	-1.7	No
Dec-02	3	14	21.43%	10	0	322	2471	13.03%	33.66%	0.9	-0.45	No
Jan-03												
Feb-03	4	26	15.38%	8	0	444	3226	13.76%	34.45%	0.29	-0.83	No
Mar-03	1	21	4.76%	6	0	442	2722	16.24%	36.88%	-1.42	-1.86	No
Apr-03	1	12	8.33%	6	0	295	2339	12.61%	33.20%	-0.45	-1.27	No
May-03	2	11	18.18%	6	0	312	2313	13.49%	34.16%	0.48	-0.71	No
Jun-03	1	10	10.00%	9	0	294	2384	12.33%	32.88%	-0.22	-1.14	No
Jul-03	3	13	23.08%	12	0	439	3144	13.96%	34.66%	0.91	-0.45	No
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

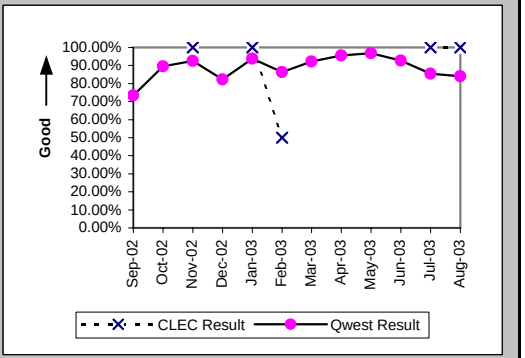
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	16	18	88.89%	9	0	3615	3875	93.29%	25.02%	0.74	-0.55	No
Oct-02	23	24	95.83%	6	0	3013	3303	91.22%	28.30%	-0.8	-1.48	No
Nov-02	9	9	100.00%	8	0	2251	2471	91.10%	28.48%	-0.94	-1.57	No
Dec-02	13	14	92.86%	10	0	2558	2764	92.55%	26.26%	-0.04	-1.03	No
Jan-03	20	20	100.00%	3	0	2607	2885	90.36%	29.51%	-1.46	-1.88	No
Feb-03	26	26	100.00%	8	0	3264	3578	91.22%	28.29%	-1.58	-1.96	No
Mar-03	21	23	91.30%	6	0	2807	3053	91.94%	27.22%	0.19	-0.89	No
Apr-03	12	12	100.00%	6	0	2452	2678	91.56%	27.80%	-1.05	-1.64	No
May-03	10	12	83.33%	6	0	2372	2581	91.90%	27.28%	1	-0.39	No
Jun-03	11	12	91.67%	9	0	2449	2663	91.96%	27.19%	0.13	-0.92	No
Jul-03	16	16	100.00%	12	0	3055	3507	87.11%	33.51%	-1.54	-1.93	No
Aug-03	14	16	87.50%	12	0	3723	4182	89.02%	31.26%	0.26	-0.84	No



Checklist #14 - Resale - Business Repair

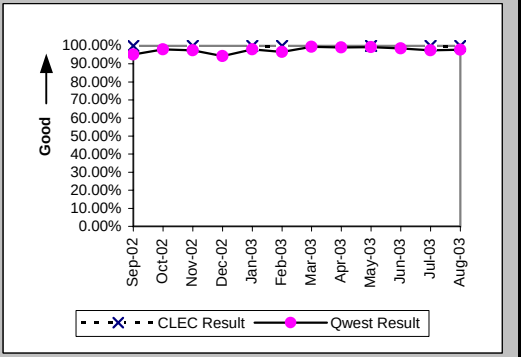
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						345	470	73.40%	44.18%			
Oct-02						352	393	89.57%	30.57%			
Nov-02	1	1	100.00%	0	0	264	285	92.63%	26.13%	-0.28	-1.17	No
Dec-02						210	255	82.35%	38.12%			
Jan-03	1	1	100.00%	0	0	303	323	93.81%	24.10%	-0.26	-1.16	No
Feb-03	1	2	50.00%	2	0	285	330	86.36%	34.32%	1.09	-0.33	No
Mar-03						249	270	92.22%	26.78%			
Apr-03						275	288	95.49%	20.76%			
May-03						239	247	96.76%	17.70%			
Jun-03						229	247	92.71%	25.99%			
Jul-03	2	2	100.00%	1	0	405	474	85.44%	35.27%	-0.58	-1.35	No
Aug-03	1	1	100.00%	1	0	381	453	84.11%	36.56%	-0.43	-1.26	No



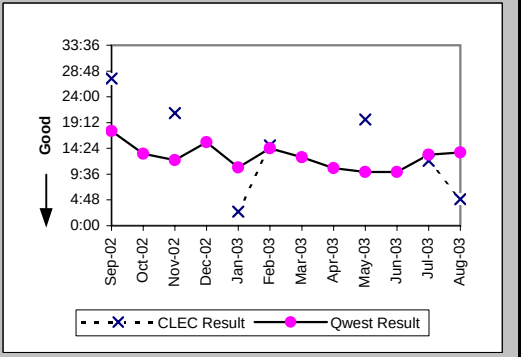
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	511	537	95.16%	21.46%	-0.23	-1.14	No
Oct-02						454	463	98.06%	13.81%			
Nov-02	1	1	100.00%	0	0	322	330	97.58%	15.38%	-0.16	-1.1	No
Dec-02						282	299	94.31%	23.16%			
Jan-03	1	1	100.00%	0	0	355	362	98.07%	13.77%	-0.14	-1.09	No
Feb-03	2	2	100.00%	2	0	366	379	96.57%	18.20%	-0.27	-1.16	No
Mar-03						325	327	99.39%	7.80%			
Apr-03						339	342	99.12%	9.32%			
May-03	1	1	100.00%	0	0	306	308	99.35%	8.03%	-0.08	-1.05	No
Jun-03						292	296	98.65%	11.55%			
Jul-03	2	2	100.00%	1	0	526	539	97.59%	15.34%	-0.22	-1.13	No
Aug-03	1	1	100.00%	1	0	500	511	97.85%	14.51%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

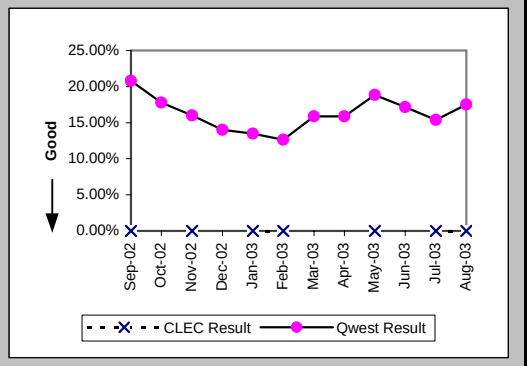
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	27:26	1	27:26	0	0	9467:02	537	17:38	15:19	0.86	-0.48	No
Oct-02						6202:17	463	13:24	12:18			
Nov-02	20:59	1	20:59	0	0	4036:37	330	12:14	11:48	0.93	-0.43	No
Dec-02						4652:40	299	15:34	16:56			
Jan-03	2:39	1	2:39	0	0	3916:29	362	10:49	12:48	-0.64	-1.39	No
Feb-03	29:52	2	14:56	2	0	5468:43	379	14:26	15:49	0.42	-0.74	No
Mar-03						4164:23	327	12:44	12:15			
Apr-03						3672:51	342	10:44	9:52			
May-03	19:48	1	19:48	0	0	3091:55	308	10:02	9:16	0.86	-0.48	No
Jun-03						2971:51	296	10:02	10:32			
Jul-03	24:12	2	12:06	1	0	7122:56	539	13:13	13:00	-0.12	-1.07	No
Aug-03	4:58	1	4:58	1	0	6986:06	511	13:40	12:29	-0.7	-1.42	No



Checklist #14 - Resale - Business Repair

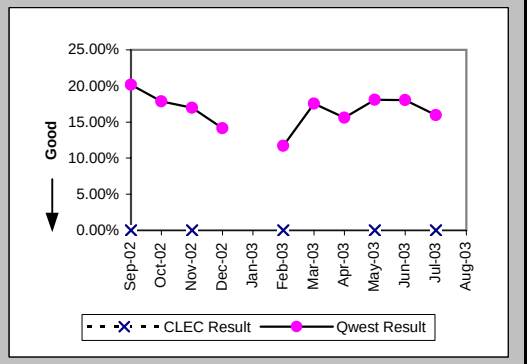
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	114	548	20.80%	40.59%	-0.51	-1.31	No
Oct-02						84	472	17.80%	38.25%			
Nov-02	0	1	0.00%	0	0	54	337	16.02%	36.68%	-0.44	-1.27	No
Dec-02						43	307	14.01%	34.71%			
Jan-03	0	1	0.00%	0	0	50	371	13.48%	34.15%	-0.39	-1.24	No
Feb-03	0	2	0.00%	2	0	49	388	12.63%	33.22%	-0.54	-1.33	No
Mar-03						53	334	15.87%	36.54%			
Apr-03						55	347	15.85%	36.52%			
May-03	0	1	0.00%	0	0	59	313	18.85%	39.11%	-0.48	-1.29	No
Jun-03						53	309	17.15%	37.70%			
Jul-03	0	2	0.00%	1	0	86	559	15.38%	36.08%	-0.6	-1.37	No
Aug-03	0	1	0.00%	1	0	92	525	17.52%	38.02%	-0.46	-1.28	No



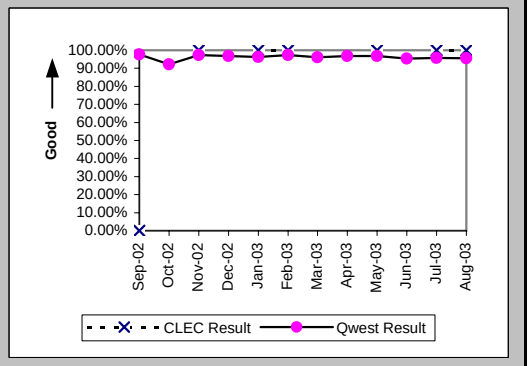
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	96	476	20.17%	40.13%	-0.5	-1.31	No
Oct-02						70	392	17.86%	38.30%			
Nov-02	0	1	0.00%	0	0	47	277	16.97%	37.53%	-0.45	-1.27	No
Dec-02						37	262	14.12%	34.83%			
Jan-03												
Feb-03	0	2	0.00%	2	0	38	325	11.69%	32.13%	-0.51	-1.31	No
Mar-03						49	279	17.56%	38.05%			
Apr-03						45	288	15.63%	36.31%			
May-03	0	1	0.00%	0	0	49	271	18.08%	38.49%	-0.47	-1.29	No
Jun-03						48	266	18.05%	38.46%			
Jul-03	0	1	0.00%	1	0	77	483	15.94%	36.61%	-0.44	-1.26	No
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

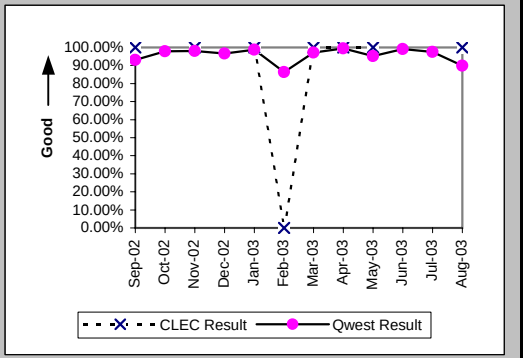
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	535	548	97.63%	15.22%	2.26	0.37	Yes
Oct-02						435	472	92.16%	26.88%			
Nov-02	1	1	100.00%	0	0	328	337	97.33%	16.12%	-0.17	-1.1	No
Dec-02						297	307	96.74%	17.75%			
Jan-03	1	1	100.00%	0	0	357	371	96.23%	19.06%	-0.2	-1.12	No
Feb-03	2	2	100.00%	2	0	378	388	97.42%	15.85%	-0.23	-1.14	No
Mar-03						321	334	96.11%	19.34%			
Apr-03						336	347	96.83%	17.52%			
May-03	1	1	100.00%	0	0	303	313	96.81%	17.59%	-0.18	-1.11	No
Jun-03						295	309	95.47%	20.80%			
Jul-03	2	2	100.00%	1	0	535	559	95.71%	20.27%	-0.3	-1.18	No
Aug-03	1	1	100.00%	1	0	502	525	95.62%	20.47%	-0.21	-1.13	No



Checklist #14 - Resale - Business Repair

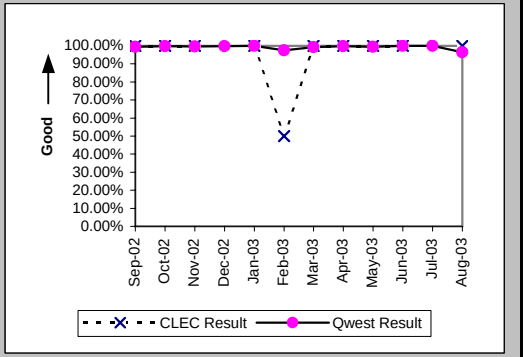
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	2	0	475	510	93.14%	25.28%	-0.38	-1.23	No
Oct-02						460	470	97.87%	14.43%			
Nov-02	1	1	100.00%	0	0	356	363	98.07%	13.75%	-0.14	-1.09	No
Dec-02						324	335	96.72%	17.82%			
Jan-03	3	3	100.00%	3	0	382	387	98.71%	11.29%	-0.2	-1.12	No
Feb-03	0	1	0.00%	2	0	368	426	86.39%	34.29%	1.5	-0.09	No
Mar-03	2	2	100.00%	2	0	388	399	97.24%	16.37%	-0.24	-1.14	No
Apr-03	2	2	100.00%	3	0	397	399	99.50%	7.06%	-0.1	-1.06	No
May-03	1	1	100.00%	2	0	341	358	95.25%	21.27%	-0.22	-1.14	No
Jun-03						317	320	99.06%	9.64%			
Jul-03						456	468	97.44%	15.81%			
Aug-03	2	2	100.00%	1	0	549	611	89.85%	30.20%	-0.47	-1.29	No



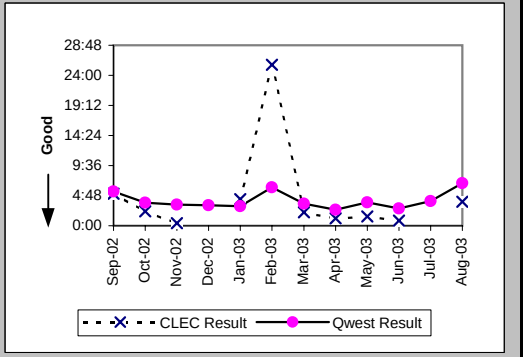
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	4	100.00%	2	0	993	998	99.50%	7.06%	-0.14	-1.09	No
Oct-02	4	4	100.00%	8	0	940	942	99.79%	4.60%	-0.09	-1.06	No
Nov-02	4	4	100.00%	0	0	773	776	99.61%	6.21%	-0.12	-1.08	No
Dec-02						708	709	99.86%	3.75%			
Jan-03	7	7	100.00%	3	0	830	830	100.00%	N/A	N/A	N/A	
Feb-03	1	2	50.00%	2	0	782	802	97.51%	15.59%	1.96	0.19	Yes
Mar-03	4	4	100.00%	2	0	765	771	99.22%	8.79%	-0.18	-1.11	No
Apr-03	5	5	100.00%	3	0	759	760	99.87%	3.63%	-0.08	-1.05	No
May-03	4	4	100.00%	2	0	649	653	99.39%	7.80%	-0.16	-1.1	No
Jun-03	3	3	100.00%	2	0	658	658	100.00%	N/A	N/A	N/A	
Jul-03						847	847	100.00%	0.00%			
Aug-03	3	3	100.00%	1	0	1023	1060	96.51%	18.35%	-0.33	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

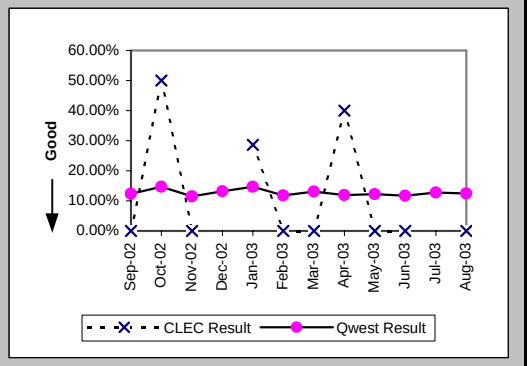
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	20:20	4	5:05	2	0	5440:48	998	5:27	9:07	-0.08	-1.05	No
Oct-02	9:12	4	2:18	8	0	3479:59	942	3:42	7:19	-0.38	-1.23	No
Nov-02	1:40	4	0:25	0	0	2595:35	776	3:21	7:24	-0.79	-1.48	No
Dec-02						2327:30	709	3:17	6:16			
Jan-03	29:44	7	4:15	3	0	2580:10	830	3:07	5:32	0.62	-0.62	No
Feb-03	51:25	2	25:42	2	0	4915:04	802	6:08	12:27	1.71	0.04	Yes
Mar-03	8:42	4	2:10	2	0	2698:35	771	3:30	7:09	-0.37	-1.22	No
Apr-03	6:00	5	1:12	3	0	1949:53	760	2:34	4:24	-0.69	-1.42	No
May-03	5:55	4	1:29	2	0	2426:10	653	3:43	7:11	-0.62	-1.38	No
Jun-03	2:24	3	0:48	2	0	1799:02	658	2:44	4:32	-0.74	-1.45	No
Jul-03						3350:24	847	3:57	6:12			
Aug-03	11:29	3	3:50	1	0	7166:31	1060	6:46	17:00	-0.3	-1.18	No



Checklist #14 - Resale - Business Repair

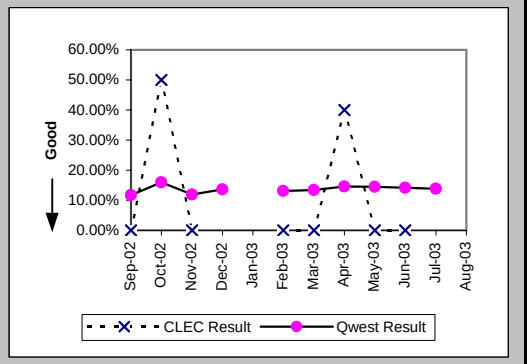
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	4	0.00%	2	0	123	998	12.32%	32.87%	-0.75	-1.45	No
Oct-02	2	4	50.00%	8	0	138	942	14.65%	35.36%	1.59	-0.04	No
Nov-02	0	4	0.00%	0	0	89	776	11.47%	31.86%	-0.72	-1.44	No
Dec-02						94	711	13.22%	33.87%			
Jan-03	2	7	28.57%	3	0	122	831	14.68%	35.39%	0.95	-0.42	No
Feb-03	0	2	0.00%	2	0	95	807	11.77%	32.23%	-0.52	-1.31	No
Mar-03	0	4	0.00%	2	0	101	773	13.07%	33.70%	-0.77	-1.47	No
Apr-03	2	5	40.00%	3	0	91	762	11.94%	32.43%	1.54	-0.06	No
May-03	0	4	0.00%	2	0	80	656	12.20%	32.72%	-0.74	-1.45	No
Jun-03	0	3	0.00%	2	0	78	665	11.73%	32.18%	-0.63	-1.38	No
Jul-03						109	856	12.73%	33.33%			
Aug-03	0	3	0.00%	1	0	132	1065	12.39%	32.95%	-0.65	-1.4	No



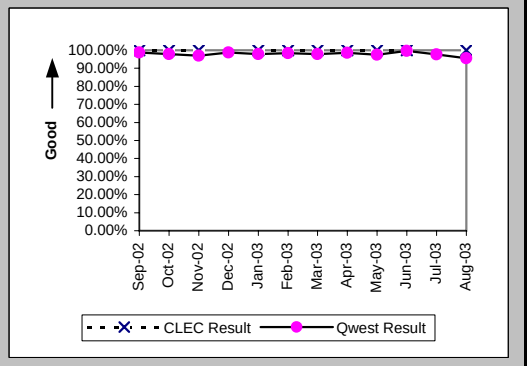
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	3	0.00%	2	0	63	536	11.75%	32.21%	-0.63	-1.38	No
Oct-02	2	4	50.00%	8	0	85	532	15.98%	36.64%	1.5	-0.09	No
Nov-02	0	3	0.00%	0	0	57	479	11.90%	32.38%	-0.63	-1.39	No
Dec-02						60	442	13.57%	34.25%			
Jan-03												
Feb-03	0	1	0.00%	2	0	55	422	13.03%	33.67%	-0.39	-1.24	No
Mar-03	0	3	0.00%	2	0	63	470	13.40%	34.07%	-0.68	-1.41	No
Apr-03	2	5	40.00%	3	0	72	495	14.55%	35.26%	1.35	-0.18	No
May-03	0	2	0.00%	2	0	59	407	14.50%	35.21%	-0.58	-1.35	No
Jun-03	0	1	0.00%	2	0	55	388	14.18%	34.88%	-0.41	-1.25	No
Jul-03						74	535	13.83%	34.52%			
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

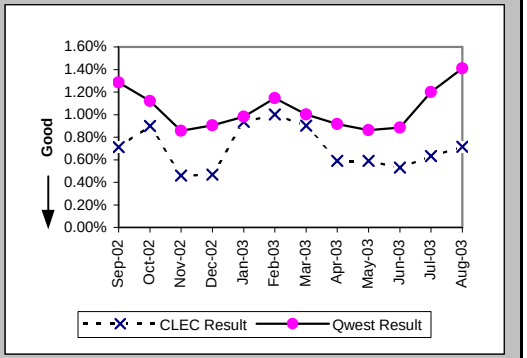
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	4	100.00%	2	0	985	998	98.70%	11.34%	-0.23	-1.14	No
Oct-02	4	4	100.00%	8	0	922	942	97.88%	14.42%	-0.29	-1.18	No
Nov-02	4	4	100.00%	0	0	753	776	97.04%	16.96%	-0.35	-1.21	No
Dec-02						702	711	98.73%	11.18%			
Jan-03	7	7	100.00%	3	0	813	831	97.83%	14.56%	-0.39	-1.24	No
Feb-03	2	2	100.00%	2	0	794	807	98.39%	12.59%	-0.18	-1.11	No
Mar-03	4	4	100.00%	2	0	756	773	97.80%	14.67%	-0.3	-1.18	No
Apr-03	5	5	100.00%	3	0	751	762	98.56%	11.93%	-0.27	-1.16	No
May-03	4	4	100.00%	2	0	640	656	97.56%	15.43%	-0.32	-1.19	No
Jun-03	3	3	100.00%	2	0	663	665	99.70%	5.48%	-0.09	-1.06	No
Jul-03						836	856	97.66%	15.11%			
Aug-03	3	3	100.00%	1	0	1017	1065	95.49%	20.75%	-0.38	-1.23	No



Checklist #14 - Resale - Business Repair

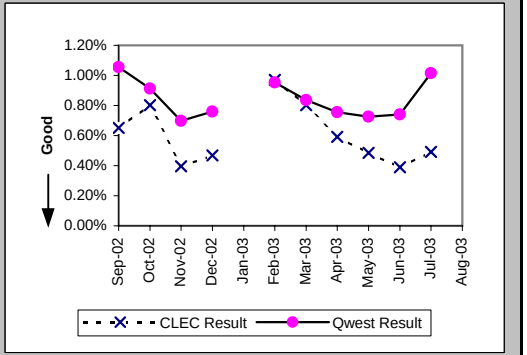
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	23	3228	0.71%	11	0	5421	421825	1.29%	11.26%	-2.88	-2.75	No
Oct-02	28	3114	0.90%	14	0	4717	421118	1.12%	10.52%	-1.17	-1.71	No
Nov-02	14	3039	0.46%	8	0	3584	418902	0.86%	9.21%	-2.36	-2.43	No
Dec-02	14	2991	0.47%	14	0	3782	417881	0.91%	9.47%	-2.51	-2.53	No
Jan-03	28	2993	0.94%	6	0	4087	416481	0.98%	9.86%	-0.25	-1.15	No
Feb-03	30	2992	1.00%	12	0	4773	416804	1.15%	10.64%	-0.73	-1.44	No
Mar-03	27	2994	0.90%	9	0	4160	415310	1.00%	9.96%	-0.55	-1.33	No
Apr-03	17	2881	0.59%	9	0	3787	413709	0.92%	9.52%	-1.83	-2.11	No
May-03	17	2884	0.59%	8	0	3550	412300	0.86%	9.24%	-1.57	-1.96	No
Jun-03	15	2826	0.53%	11	0	3637	410850	0.89%	9.37%	-2	-2.22	No
Jul-03	18	2847	0.63%	17	0	4922	409761	1.20%	10.89%	-2.78	-2.69	No
Aug-03	20	2793	0.72%	14	0	5772	409028	1.41%	11.80%	-3.1	-2.89	No



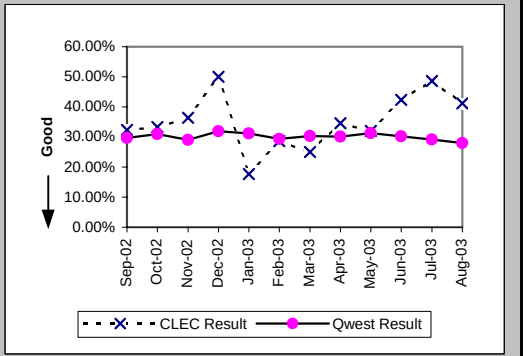
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	21	3228	0.65%	11	0	4451	421825	1.06%	10.22%	-2.24	-2.36	No
Oct-02	25	3114	0.80%	14	0	3848	421118	0.91%	9.52%	-0.65	-1.39	No
Nov-02	12	3039	0.39%	8	0	2925	418902	0.70%	8.33%	-2	-2.22	No
Dec-02	14	2991	0.47%	14	0	3175	417881	0.76%	8.68%	-1.83	-2.11	No
Jan-03												
Feb-03	29	2990	0.97%	12	0	3973	416804	0.95%	9.72%	0.09	-0.94	No
Mar-03	24	2992	0.80%	9	0	3471	415310	0.84%	9.10%	-0.2	-1.12	No
Apr-03	17	2879	0.59%	9	0	3122	413709	0.75%	8.65%	-1.01	-1.62	No
May-03	14	2882	0.49%	8	0	2991	412300	0.73%	8.49%	-1.51	-1.92	No
Jun-03	11	2825	0.39%	11	0	3038	410850	0.74%	8.57%	-2.16	-2.32	No
Jul-03	14	2846	0.49%	17	0	4162	409761	1.02%	10.03%	-2.78	-2.69	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

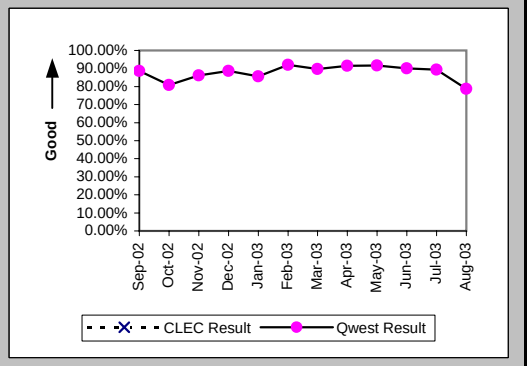
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	11	34	32.35%	0	0	2292	7713	29.72%	45.70%	0.35	-0.79	No
Oct-02	14	42	33.33%	0	0	2113	6830	30.94%	46.22%	0.35	-0.79	No
Nov-02	8	22	36.36%	0	0	1470	5054	29.09%	45.42%	0.75	-0.55	No
Dec-02	14	28	50.00%	0	0	1777	5559	31.97%	46.63%	1.97	0.2	Yes
Jan-03	6	34	17.65%	0	0	1847	5934	31.13%	46.30%	-1.69	-2.03	No
Feb-03	12	42	28.57%	0	0	1982	6755	29.34%	45.53%	-0.11	-1.07	No
Mar-03	9	36	25.00%	0	0	1808	5968	30.29%	45.95%	-0.69	-1.42	No
Apr-03	9	26	34.62%	0	0	1635	5422	30.15%	45.89%	0.5	-0.69	No
May-03	8	25	32.00%	0	0	1615	5165	31.27%	46.36%	0.1	-0.94	No
Jun-03	11	26	42.31%	0	0	1578	5215	30.26%	45.94%	1.3	-0.21	No
Jul-03	17	35	48.57%	0	0	2026	6948	29.16%	45.45%	2.41	0.46	Yes
Aug-03	14	34	41.18%	0	0	2244	8016	27.99%	44.90%	1.65	0	Yes



Checklist #14 - Resale - Centrex Installation

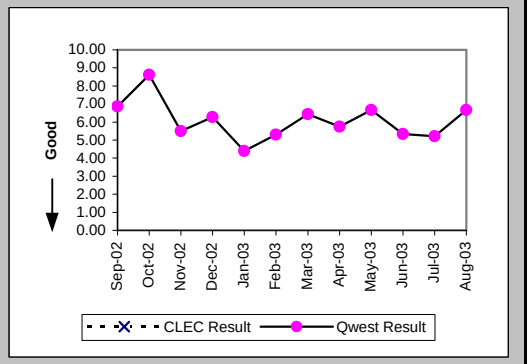
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						55	62	88.71%	31.65%			
Oct-02						55	68	80.88%	39.32%			
Nov-02						31	36	86.11%	34.58%			
Dec-02						39	44	88.64%	31.74%			
Jan-03						24	28	85.71%	34.99%			
Feb-03						35	38	92.11%	26.97%			
Mar-03						35	39	89.74%	30.34%			
Apr-03						43	47	91.49%	27.90%			
May-03						33	36	91.67%	27.64%			
Jun-03						36	40	90.00%	30.00%			
Jul-03						42	47	89.36%	30.83%			
Aug-03						26	33	78.79%	40.88%			



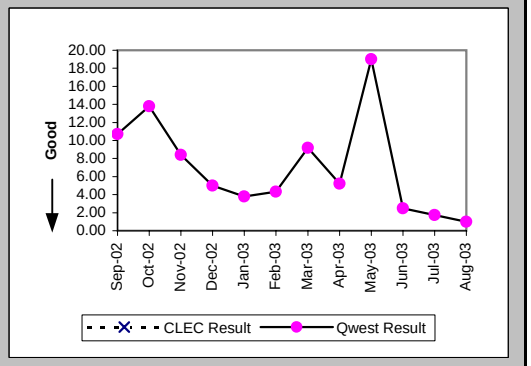
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						446	65	6.86	7.09			
Oct-02						629	73	8.62	12.85			
Nov-02						209	38	5.50	4.97			
Dec-02						282	45	6.27	4.63			
Jan-03						136	31	4.39	3.32			
Feb-03						207	39	5.31	2.15			
Mar-03						264	41	6.44	5.01			
Apr-03						276	48	5.75	4.25			
May-03						240	36	6.67	8.97			
Jun-03						219	41	5.34	3.55			
Jul-03						256	49	5.22	2.28			
Aug-03						240	36	6.67	4.55			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

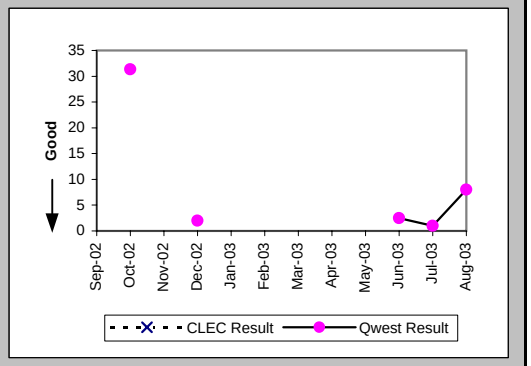
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						75	7	10.71	11.59			
Oct-02						193	14	13.79	19.08			
Nov-02						42	5	8.40	10.67			
Dec-02						25	5	5.00	5.05			
Jan-03						19	5	3.80	4.60			
Feb-03						13	3	4.33	3.21			
Mar-03						46	5	9.20	6.26			
Apr-03						26	5	5.20	6.26			
May-03						57	3	19.00	28.62			
Jun-03						5	2	2.50	2.12			
Jul-03						7	4	1.75	0.96			
Aug-03						6	6	1.00	0.00			



Checklist #14 - Resale - Centrex Installation

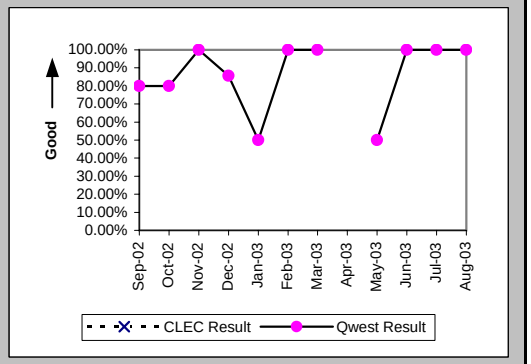
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						94	3	31.33	26.10			
Nov-02												
Dec-02						2	1	2.00				
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						5	2	2.50	0.71			
Jul-03						1	1	1.00				
Aug-03						8	1	8.00				



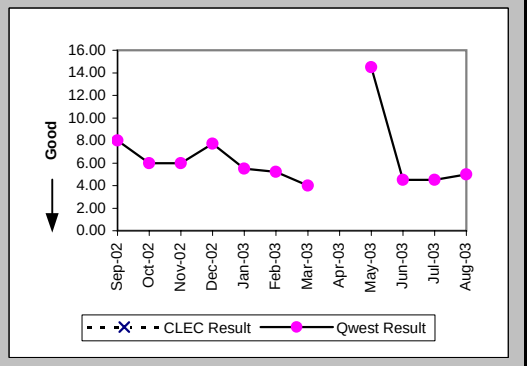
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	5	80.00%	40.00%			
Oct-02						4	5	80.00%	40.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						6	7	85.71%	34.99%			
Jan-03						1	2	50.00%	50.00%			
Feb-03						9	9	100.00%	0.00%			
Mar-03						6	6	100.00%	0.00%			
Apr-03												
May-03						2	4	50.00%	50.00%			
Jun-03						4	4	100.00%	0.00%			
Jul-03						1	1	100.00%	0.00%			
Aug-03						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

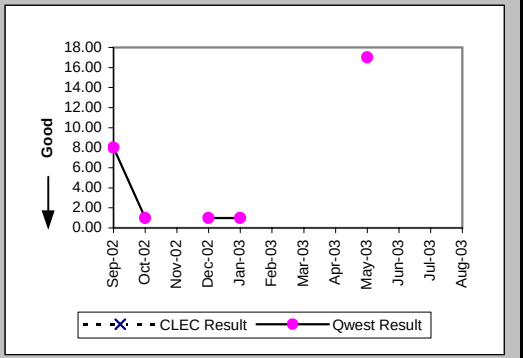
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						40	5	8.00	2.35			
Oct-02						30	5	6.00	1.87			
Nov-02						30	5	6.00	5.05			
Dec-02						54	7	7.71	5.91			
Jan-03						11	2	5.50	0.71			
Feb-03						47	9	5.22	3.49			
Mar-03						24	6	4.00	2.00			
Apr-03												
May-03						58	4	14.50	12.40			
Jun-03						18	4	4.50	2.89			
Jul-03						9	2	4.50	2.12			
Aug-03						5	1	5.00				



Checklist #14 - Resale - Centrex Installation

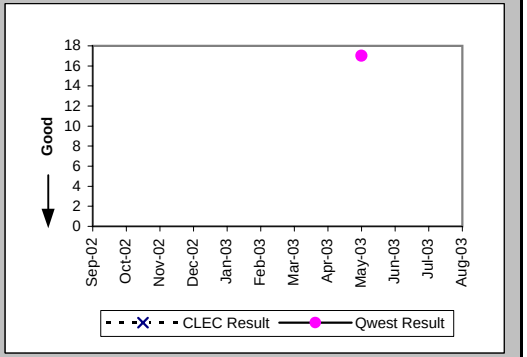
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						8	1	8.00				
Oct-02						1	1	1.00				
Nov-02												
Dec-02						1	1	1.00				
Jan-03						1	1	1.00				
Feb-03												
Mar-03												
Apr-03												
May-03						17	1	17.00				
Jun-03												
Jul-03												
Aug-03												



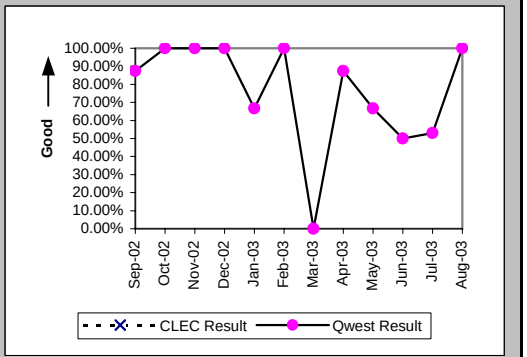
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03						17	1	17.00				
Jun-03												
Jul-03												
Aug-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

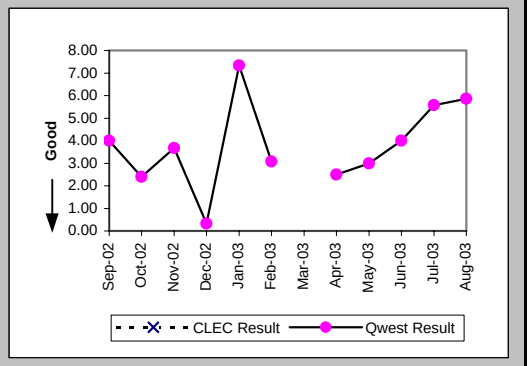
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	8	87.50%	33.07%			
Oct-02						4	4	100.00%	0.00%			
Nov-02						9	9	100.00%	0.00%			
Dec-02						3	3	100.00%	0.00%			
Jan-03						2	3	66.67%	47.14%			
Feb-03						12	12	100.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03						7	8	87.50%	33.07%			
May-03						2	3	66.67%	47.14%			
Jun-03						3	6	50.00%	50.00%			
Jul-03						9	17	52.94%	49.91%			
Aug-03						8	8	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

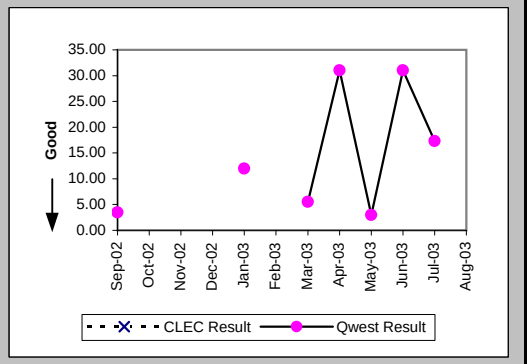
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						36	9	4.00	2.40			
Oct-02						12	5	2.40	2.30			
Nov-02						33	9	3.67	2.24			
Dec-02						1	3	0.33	0.58			
Jan-03						22	3	7.33	8.39			
Feb-03						37	12	3.08	0.51			
Mar-03												
Apr-03						10	4	2.50	0.58			
May-03						3	1	3.00				
Jun-03						12	3	4.00	3.61			
Jul-03						39	7	5.57	4.08			
Aug-03						41	7	5.86	2.85			



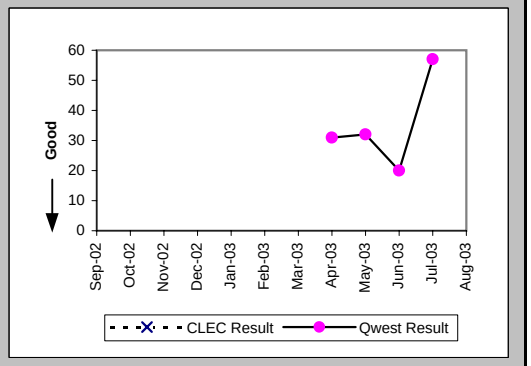
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	2	3.50	2.12			
Oct-02												
Nov-02												
Dec-02												
Jan-03						12	1	12.00				
Feb-03												
Mar-03						11	2	5.50	3.54			
Apr-03						31	1	31.00				
May-03						3	1	3.00				
Jun-03						62	2	31.00	39.60			
Jul-03						104	6	17.33	23.03			
Aug-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

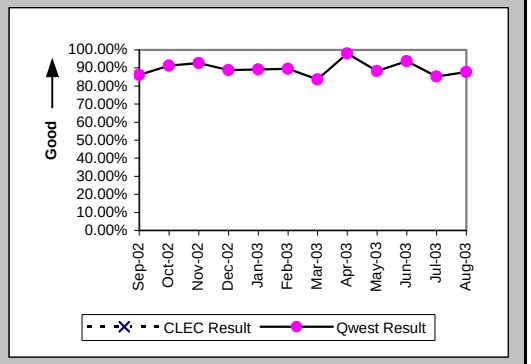
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03						31	1	31.00				
May-03						32	1	32.00				
Jun-03						20	1	20.00				
Jul-03						114	2	57.00	2.83			
Aug-03												



Checklist #14 - Resale - Centrex Installation

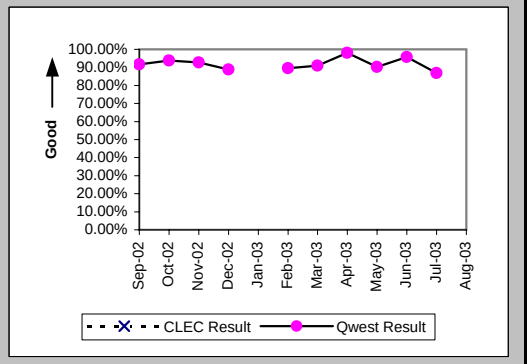
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						62	72	86.11%	34.58%			
Oct-02						74	81	91.36%	28.10%			
Nov-02						63	68	92.65%	26.10%			
Dec-02						48	54	88.89%	31.43%			
Jan-03						41	46	89.13%	31.13%			
Feb-03						43	48	89.58%	30.55%			
Mar-03						46	55	83.64%	36.99%			
Apr-03						52	53	98.11%	13.61%			
May-03						45	51	88.24%	32.22%			
Jun-03						45	48	93.75%	24.21%			
Jul-03						52	61	85.25%	35.46%			
Aug-03						50	57	87.72%	32.82%			



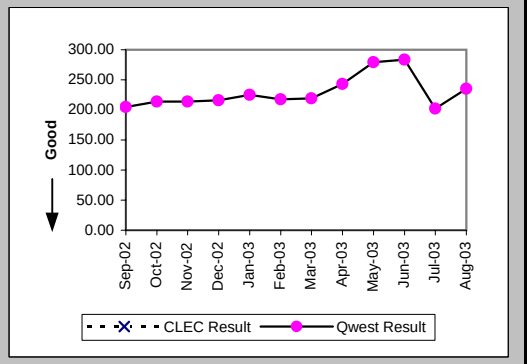
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						66	72	91.67%	27.64%			
Oct-02						76	81	93.83%	24.07%			
Nov-02						63	68	92.65%	26.10%			
Dec-02						48	54	88.89%	31.43%			
Jan-03												
Feb-03						43	48	89.58%	30.55%			
Mar-03						50	55	90.91%	28.75%			
Apr-03						52	53	98.11%	13.61%			
May-03						46	51	90.20%	29.74%			
Jun-03						46	48	95.83%	19.98%			
Jul-03						53	61	86.89%	33.76%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

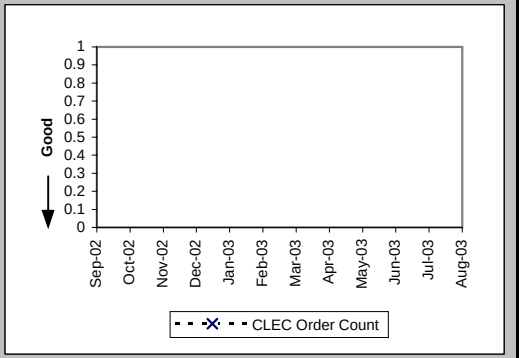
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6140	30	204.67	135.93			
Oct-02						5134	24	213.92	144.09			
Nov-02						5562	26	213.92	154.65			
Dec-02						6040	28	215.71	164.11			
Jan-03						6068	27	224.74	163.00			
Feb-03						6531	30	217.70	174.40			
Mar-03						6131	28	218.96	190.34			
Apr-03						6316	26	242.92	202.40			
May-03						6706	24	279.42	203.79			
Jun-03						6518	23	283.39	213.41			
Jul-03						7066	35	201.89	224.64			
Aug-03						3998	17	235.18	243.03			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

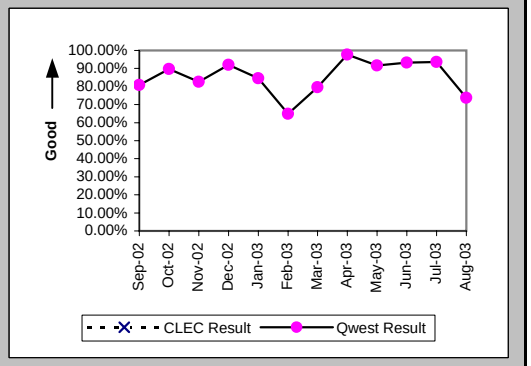
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - Centrex Repair

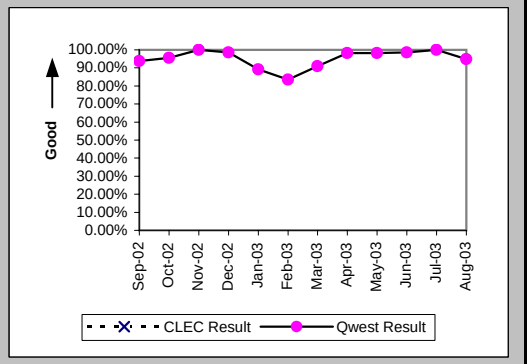
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						59	73	80.82%	39.37%			
Oct-02						70	78	89.74%	30.34%			
Nov-02						71	86	82.56%	37.95%			
Dec-02						58	63	92.06%	27.03%			
Jan-03						66	78	84.62%	36.08%			
Feb-03						48	74	64.86%	47.74%			
Mar-03						43	54	79.63%	40.28%			
Apr-03						44	45	97.78%	14.74%			
May-03						44	48	91.67%	27.64%			
Jun-03						55	59	93.22%	25.14%			
Jul-03						58	62	93.55%	24.57%			
Aug-03						59	80	73.75%	44.00%			



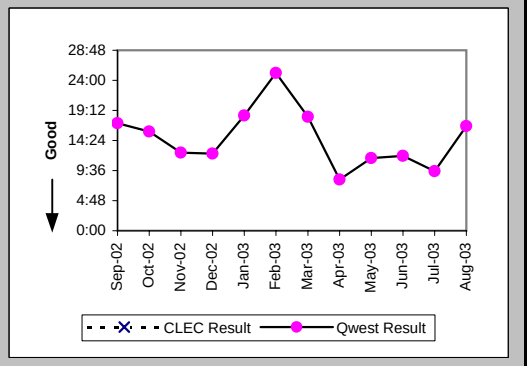
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						90	96	93.75%	24.21%			
Oct-02						85	89	95.51%	20.72%			
Nov-02						97	97	100.00%	0.00%			
Dec-02						72	73	98.63%	11.62%			
Jan-03						82	92	89.13%	31.13%			
Feb-03						66	79	83.54%	37.08%			
Mar-03						60	66	90.91%	28.75%			
Apr-03						55	56	98.21%	13.24%			
May-03						53	54	98.15%	13.48%			
Jun-03						67	68	98.53%	12.04%			
Jul-03						79	79	100.00%	0.00%			
Aug-03						93	98	94.90%	22.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

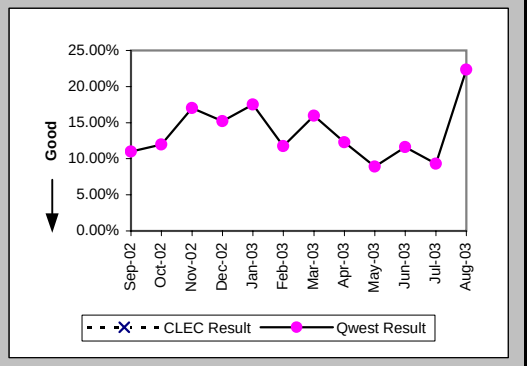
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1645:21	96	17:08	19:13			
Oct-02						1407:19	89	15:49	17:32			
Nov-02						1210:36	97	12:29	10:16			
Dec-02						899:19	73	12:19	10:45			
Jan-03						1689:07	92	18:22	23:20			
Feb-03						1988:20	79	25:10	25:10			
Mar-03						1200:49	66	18:12	19:33			
Apr-03						456:28	56	8:09	10:31			
May-03						624:22	54	11:34	11:58			
Jun-03						811:58	68	11:56	29:02			
Jul-03						749:44	79	9:29	8:12			
Aug-03						1634:24	98	16:41	15:41			



Checklist #14 - Resale - Centrex Repair

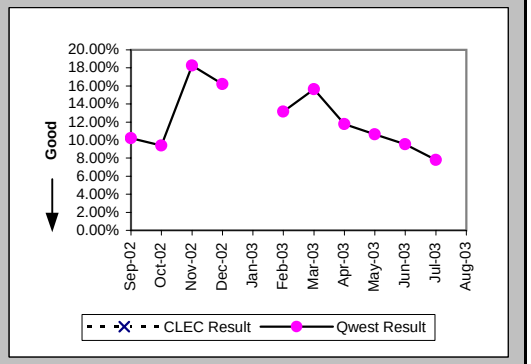
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	100	11.00%	31.29%			
Oct-02						11	92	11.96%	32.45%			
Nov-02						17	100	17.00%	37.56%			
Dec-02						12	79	15.19%	35.89%			
Jan-03						17	97	17.53%	38.02%			
Feb-03						10	85	11.76%	32.22%			
Mar-03						11	69	15.94%	36.61%			
Apr-03						7	57	12.28%	32.82%			
May-03						5	56	8.93%	28.52%			
Jun-03						8	69	11.59%	32.02%			
Jul-03						8	86	9.30%	29.05%			
Aug-03						23	103	22.33%	41.65%			



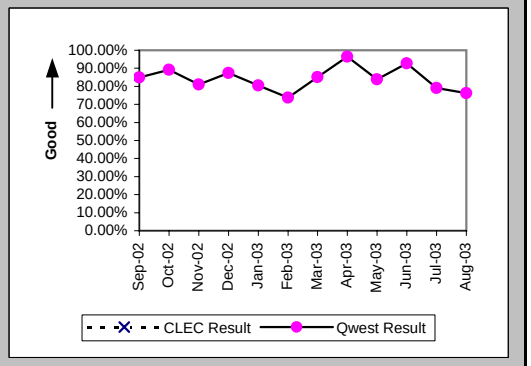
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	88	10.23%	30.30%			
Oct-02						8	85	9.41%	29.20%			
Nov-02						17	93	18.28%	38.65%			
Dec-02						12	74	16.22%	36.86%			
Jan-03												
Feb-03						10	76	13.16%	33.80%			
Mar-03						10	64	15.63%	36.31%			
Apr-03						6	51	11.76%	32.22%			
May-03						5	47	10.64%	30.83%			
Jun-03						6	63	9.52%	29.35%			
Jul-03						6	77	7.79%	26.80%			
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

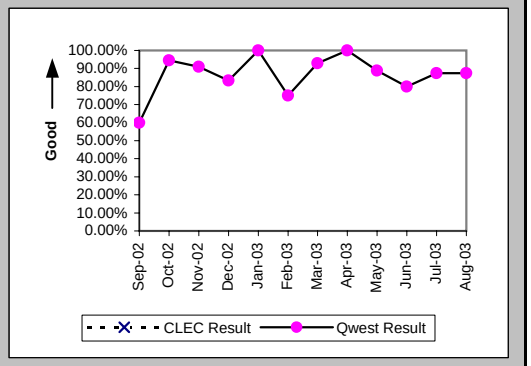
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						85	100	85.00%	35.71%			
Oct-02						82	92	89.13%	31.13%			
Nov-02						81	100	81.00%	39.23%			
Dec-02						69	79	87.34%	33.25%			
Jan-03						78	97	80.41%	39.69%			
Feb-03						62	84	73.81%	43.97%			
Mar-03						57	67	85.07%	35.63%			
Apr-03						55	57	96.49%	18.40%			
May-03						47	56	83.93%	36.73%			
Jun-03						64	69	92.75%	25.93%			
Jul-03						68	86	79.07%	40.68%			
Aug-03						77	101	76.24%	42.56%			



Checklist #14 - Resale - Centrex Repair

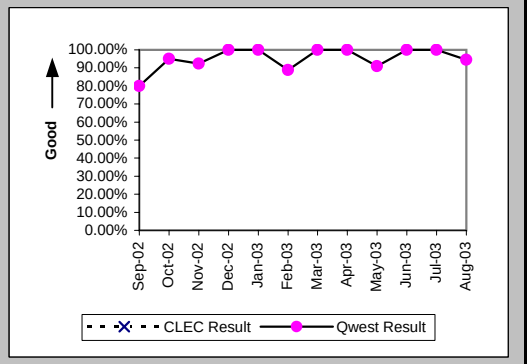
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	15	60.00%	48.99%			
Oct-02						17	18	94.44%	22.91%			
Nov-02						10	11	90.91%	28.75%			
Dec-02						15	18	83.33%	37.27%			
Jan-03						12	12	100.00%	0.00%			
Feb-03						12	16	75.00%	43.30%			
Mar-03						13	14	92.86%	25.75%			
Apr-03						10	10	100.00%	0.00%			
May-03						8	9	88.89%	31.43%			
Jun-03						4	5	80.00%	40.00%			
Jul-03						7	8	87.50%	33.07%			
Aug-03						14	16	87.50%	33.07%			



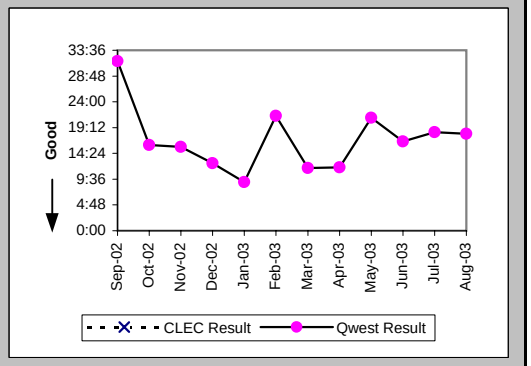
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12	15	80.00%	40.00%			
Oct-02						19	20	95.00%	21.79%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						20	20	100.00%	0.00%			
Jan-03						12	12	100.00%	0.00%			
Feb-03						16	18	88.89%	31.43%			
Mar-03						15	15	100.00%	0.00%			
Apr-03						13	13	100.00%	0.00%			
May-03						10	11	90.91%	28.75%			
Jun-03						5	5	100.00%	0.00%			
Jul-03						9	9	100.00%	0.00%			
Aug-03						17	18	94.44%	22.91%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

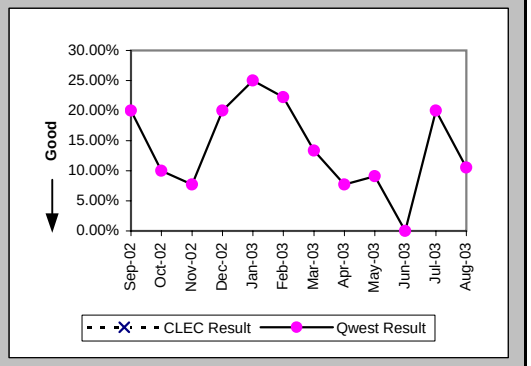
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						473:19	15	31:33	33:55			
Oct-02						319:42	20	15:59	19:36			
Nov-02						202:53	13	15:36	18:04			
Dec-02						251:09	20	12:33	10:48			
Jan-03						108:40	12	9:03	7:36			
Feb-03						384:30	18	21:22	19:59			
Mar-03						174:55	15	11:40	11:53			
Apr-03						153:09	13	11:47	8:53			
May-03						231:31	11	21:03	17:10			
Jun-03						82:58	5	16:36	9:23			
Jul-03						165:03	9	18:20	8:04			
Aug-03						325:03	18	18:04	15:04			



Checklist #14 - Resale - Centrex Repair

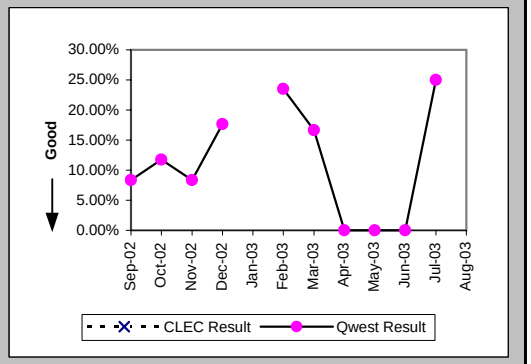
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	15	20.00%	40.00%			
Oct-02						2	20	10.00%	30.00%			
Nov-02						1	13	7.69%	26.65%			
Dec-02						4	20	20.00%	40.00%			
Jan-03						3	12	25.00%	43.30%			
Feb-03						4	18	22.22%	41.57%			
Mar-03						2	15	13.33%	33.99%			
Apr-03						1	13	7.69%	26.65%			
May-03						1	11	9.09%	28.75%			
Jun-03						0	5	0.00%	0.00%			
Jul-03						2	10	20.00%	40.00%			
Aug-03						2	19	10.53%	30.69%			



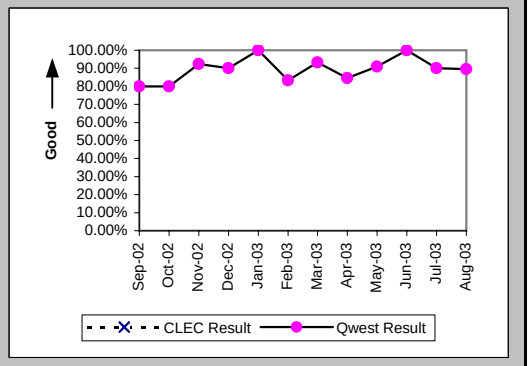
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	12	8.33%	27.64%			
Oct-02						2	17	11.76%	32.22%			
Nov-02						1	12	8.33%	27.64%			
Dec-02						3	17	17.65%	38.12%			
Jan-03												
Feb-03						4	17	23.53%	42.42%			
Mar-03						2	12	16.67%	37.27%			
Apr-03						0	10	0.00%	0.00%			
May-03						0	6	0.00%	0.00%			
Jun-03						0	4	0.00%	0.00%			
Jul-03						2	8	25.00%	43.30%			
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

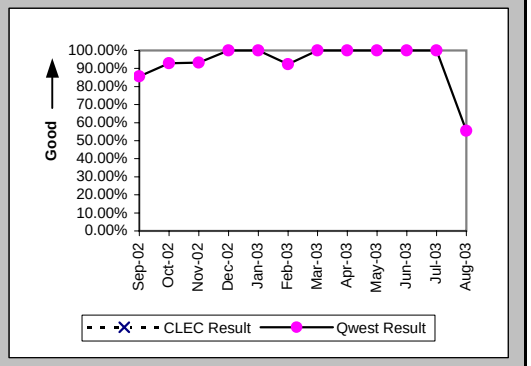
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12	15	80.00%	40.00%			
Oct-02						16	20	80.00%	40.00%			
Nov-02						12	13	92.31%	26.65%			
Dec-02						18	20	90.00%	30.00%			
Jan-03						12	12	100.00%	0.00%			
Feb-03						15	18	83.33%	37.27%			
Mar-03						14	15	93.33%	24.94%			
Apr-03						11	13	84.62%	36.08%			
May-03						10	11	90.91%	28.75%			
Jun-03						5	5	100.00%	0.00%			
Jul-03						9	10	90.00%	30.00%			
Aug-03						17	19	89.47%	30.69%			



Checklist #14 - Resale - Centrex Repair

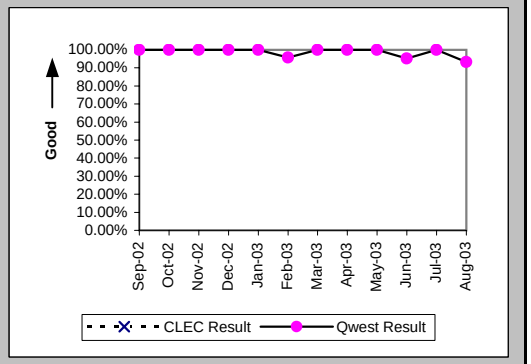
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						18	21	85.71%	34.99%			
Oct-02						13	14	92.86%	25.75%			
Nov-02						14	15	93.33%	24.94%			
Dec-02						10	10	100.00%	0.00%			
Jan-03						21	21	100.00%	0.00%			
Feb-03						12	13	92.31%	26.65%			
Mar-03						11	11	100.00%	0.00%			
Apr-03						12	12	100.00%	0.00%			
May-03						9	9	100.00%	0.00%			
Jun-03						9	9	100.00%	0.00%			
Jul-03						12	12	100.00%	0.00%			
Aug-03						5	9	55.56%	49.69%			



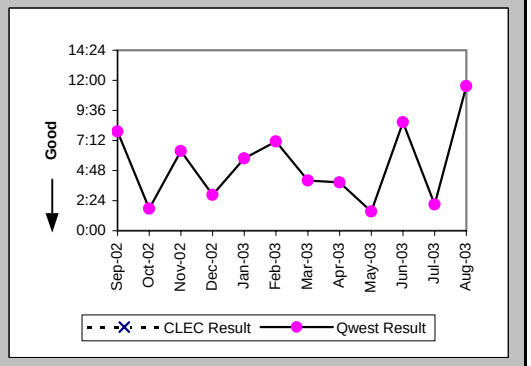
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						36	36	100.00%	0.00%			
Oct-02						28	28	100.00%	0.00%			
Nov-02						26	26	100.00%	0.00%			
Dec-02						24	24	100.00%	0.00%			
Jan-03						34	34	100.00%	0.00%			
Feb-03						23	24	95.83%	19.98%			
Mar-03						17	17	100.00%	0.00%			
Apr-03						26	26	100.00%	0.00%			
May-03						22	22	100.00%	0.00%			
Jun-03						20	21	95.24%	21.30%			
Jul-03						23	23	100.00%	0.00%			
Aug-03						14	15	93.33%	24.94%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

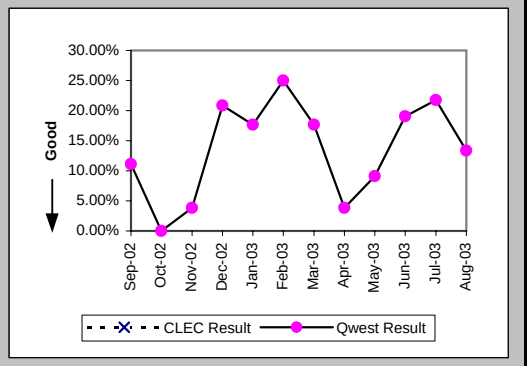
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						285:12	36	7:55	10:49			
Oct-02						49:31	28	1:46	4:34			
Nov-02						165:26	26	6:22	10:02			
Dec-02						68:46	24	2:52	4:38			
Jan-03						196:03	34	5:46	7:20			
Feb-03						171:18	24	7:08	16:14			
Mar-03						67:52	17	4:00	7:04			
Apr-03						100:09	26	3:51	9:31			
May-03						33:34	22	1:32	2:00			
Jun-03						181:36	21	8:39	31:06			
Jul-03						48:16	23	2:06	2:04			
Aug-03						173:01	15	11:32	20:45			



Checklist #14 - Resale - Centrex Repair

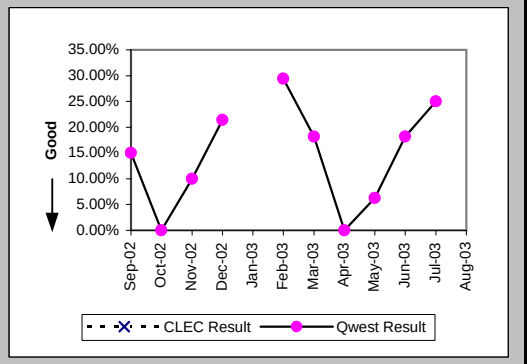
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	36	11.11%	31.43%			
Oct-02						0	28	0.00%	0.00%			
Nov-02						1	26	3.85%	19.23%			
Dec-02						5	24	20.83%	40.61%			
Jan-03						6	34	17.65%	38.12%			
Feb-03						6	24	25.00%	43.30%			
Mar-03						3	17	17.65%	38.12%			
Apr-03						1	26	3.85%	19.23%			
May-03						2	22	9.09%	28.75%			
Jun-03						4	21	19.05%	39.27%			
Jul-03						5	23	21.74%	41.25%			
Aug-03						2	15	13.33%	33.99%			



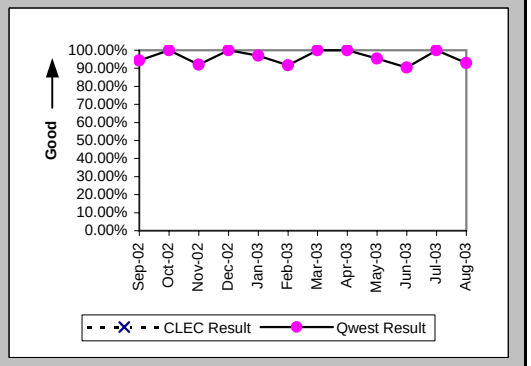
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	20	15.00%	35.71%			
Oct-02						0	16	0.00%	0.00%			
Nov-02						1	10	10.00%	30.00%			
Dec-02						3	14	21.43%	41.03%			
Jan-03												
Feb-03						5	17	29.41%	45.56%			
Mar-03						2	11	18.18%	38.57%			
Apr-03						0	17	0.00%	0.00%			
May-03						1	16	6.25%	24.21%			
Jun-03						2	11	18.18%	38.57%			
Jul-03						4	16	25.00%	43.30%			
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

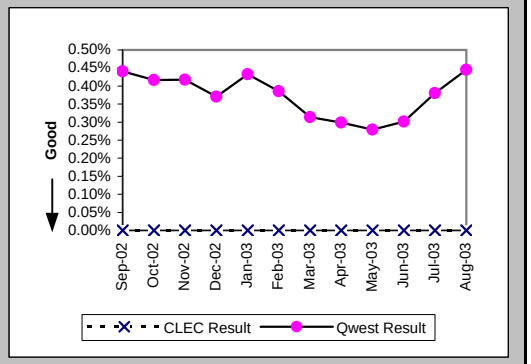
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						33	35	94.29%	23.21%			
Oct-02						28	28	100.00%	0.00%			
Nov-02						23	25	92.00%	27.13%			
Dec-02						24	24	100.00%	0.00%			
Jan-03						33	34	97.06%	16.90%			
Feb-03						22	24	91.67%	27.64%			
Mar-03						17	17	100.00%	0.00%			
Apr-03						26	26	100.00%	0.00%			
May-03						21	22	95.45%	20.83%			
Jun-03						19	21	90.48%	29.35%			
Jul-03						23	23	100.00%	0.00%			
Aug-03						13	14	92.86%	25.75%			



Checklist #14 - Resale - Centrex Repair

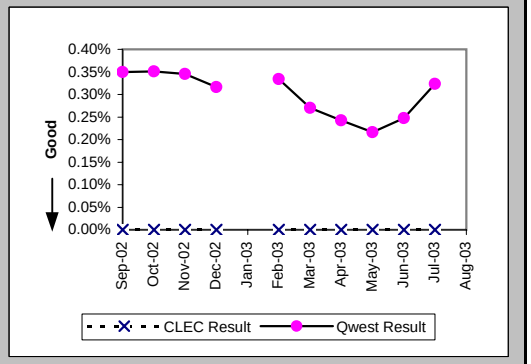
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	0	0	151	34299	0.44%	6.62%	-0.09	-1.06	No
Oct-02	0	2	0.00%	0	0	140	33628	0.42%	6.44%	-0.09	-1.06	No
Nov-02	0	2	0.00%	0	0	139	33321	0.42%	6.45%	-0.09	-1.06	No
Dec-02	0	2	0.00%	0	0	123	33204	0.37%	6.08%	-0.09	-1.05	No
Jan-03	0	2	0.00%	0	0	143	33068	0.43%	6.56%	-0.09	-1.06	No
Feb-03	0	2	0.00%	0	0	127	32960	0.39%	6.20%	-0.09	-1.05	No
Mar-03	0	2	0.00%	0	0	101	32227	0.31%	5.59%	-0.08	-1.05	No
Apr-03	0	2	0.00%	0	0	96	32158	0.30%	5.46%	-0.08	-1.05	No
May-03	0	2	0.00%	0	0	89	31895	0.28%	5.28%	-0.07	-1.05	No
Jun-03	0	2	0.00%	0	0	95	31474	0.30%	5.49%	-0.08	-1.05	No
Jul-03	0	2	0.00%	0	0	119	31263	0.38%	6.16%	-0.09	-1.05	No
Aug-03	0	2	0.00%	0	0	137	30798	0.44%	6.65%	-0.09	-1.06	No



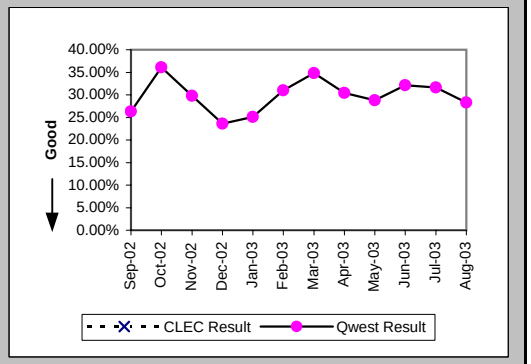
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	0	0	120	34299	0.35%	5.90%	-0.08	-1.05	No
Oct-02	0	2	0.00%	0	0	118	33628	0.35%	5.91%	-0.08	-1.05	No
Nov-02	0	2	0.00%	0	0	115	33321	0.35%	5.86%	-0.08	-1.05	No
Dec-02	0	2	0.00%	0	0	105	33204	0.32%	5.61%	-0.08	-1.05	No
Jan-03												
Feb-03	0	2	0.00%	0	0	110	32960	0.33%	5.77%	-0.08	-1.05	No
Mar-03	0	2	0.00%	0	0	87	32227	0.27%	5.19%	-0.07	-1.04	No
Apr-03	0	2	0.00%	0	0	78	32158	0.24%	4.92%	-0.07	-1.04	No
May-03	0	2	0.00%	0	0	69	31895	0.22%	4.65%	-0.07	-1.04	No
Jun-03	0	2	0.00%	0	0	78	31474	0.25%	4.97%	-0.07	-1.04	No
Jul-03	0	2	0.00%	0	0	101	31263	0.32%	5.67%	-0.08	-1.05	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

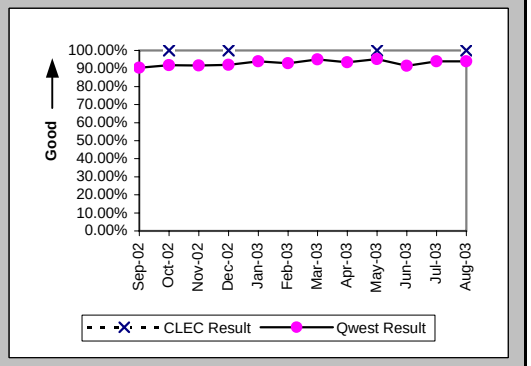
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						54	205	26.34%	44.05%			
Oct-02						79	219	36.07%	48.02%			
Nov-02						59	198	29.80%	45.74%			
Dec-02						38	161	23.60%	42.46%			
Jan-03						48	191	25.13%	43.38%			
Feb-03						57	184	30.98%	46.24%			
Mar-03						54	155	34.84%	47.65%			
Apr-03						42	138	30.43%	46.01%			
May-03						36	125	28.80%	45.28%			
Jun-03						45	140	32.14%	46.70%			
Jul-03						55	174	31.61%	46.49%			
Aug-03						54	191	28.27%	45.03%			



Checklist #14 - Resale - Centrex 21 Installation

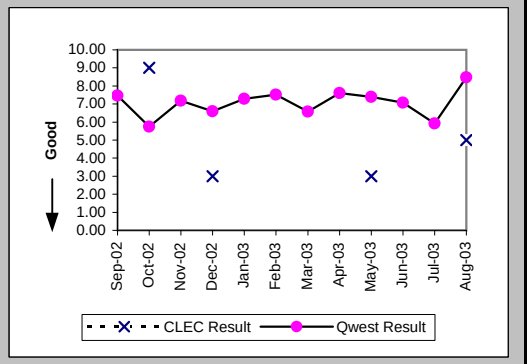
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						418	462	90.48%	29.35%			
Oct-02	1	1	100.00%	0	0	426	464	91.81%	27.42%	-0.3	-1.18	No
Nov-02						330	360	91.67%	27.64%			
Dec-02	1	1	100.00%	0	0	315	342	92.11%	26.97%	-0.29	-1.18	No
Jan-03						332	353	94.05%	23.65%			
Feb-03						326	351	92.88%	25.72%			
Mar-03						324	341	95.01%	21.76%			
Apr-03						323	346	93.35%	24.91%			
May-03	1	1	100.00%	0	0	302	317	95.27%	21.23%	-0.22	-1.14	No
Jun-03						304	332	91.57%	27.79%			
Jul-03						264	281	93.95%	23.84%			
Aug-03	1	1	100.00%	0	0	277	295	93.90%	23.94%	-0.25	-1.15	No



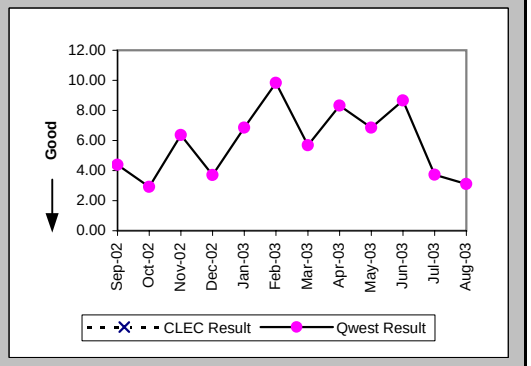
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3484	467	7.46	7.35			
Oct-02	9	1	9.00	0	0	2686	467	5.75	6.29	1.12	-0.32	No
Nov-02						2634	367	7.18	8.19			
Dec-02	3	1	3.00	0	0	2284	346	6.60	7.51	-0.48	-1.29	No
Jan-03						2616	359	7.29	8.18			
Feb-03						2703	360	7.51	9.42			
Mar-03						2269	345	6.58	7.99			
Apr-03						2703	355	7.61	10.13			
May-03	3	1	3.00	0	0	2369	320	7.40	9.48	-0.46	-1.28	No
Jun-03						2404	340	7.07	9.89			
Jul-03						1695	286	5.93	7.78			
Aug-03	5	1	5.00	0	0	2536	299	8.48	9.79	-0.35	-1.22	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

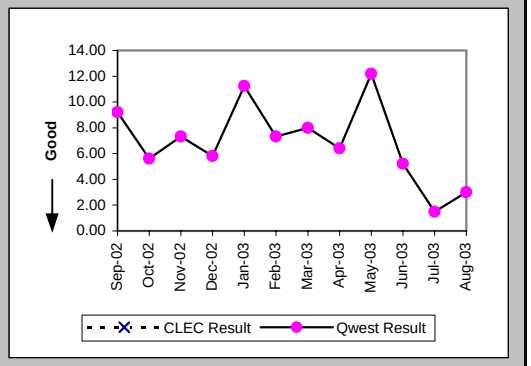
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						145	33	4.39	5.59			
Oct-02						102	35	2.91	3.17			
Nov-02						159	25	6.36	9.48			
Dec-02						74	20	3.70	9.37			
Jan-03						151	22	6.86	9.05			
Feb-03						295	30	9.83	16.30			
Mar-03						108	19	5.68	14.31			
Apr-03						208	25	8.32	12.48			
May-03						89	13	6.85	9.05			
Jun-03						225	26	8.65	12.73			
Jul-03						67	18	3.72	5.62			
Aug-03						56	18	3.11	2.52			



Checklist #14 - Resale - Centrex 21 Installation

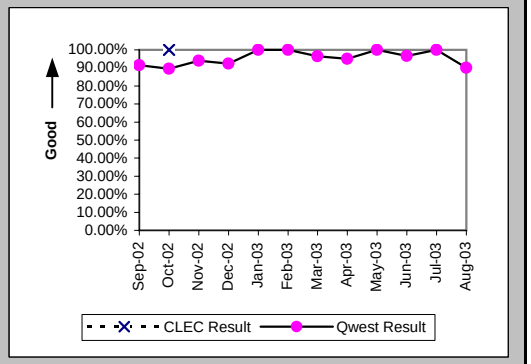
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						129	14	9.21	8.65			
Oct-02						28	5	5.60	3.65			
Nov-02						66	9	7.33	3.87			
Dec-02						58	10	5.80	3.52			
Jan-03						45	4	11.25	12.34			
Feb-03						22	3	7.33	5.51			
Mar-03						16	2	8.00	5.66			
Apr-03						32	5	6.40	6.43			
May-03						61	5	12.20	16.15			
Jun-03						47	9	5.22	4.52			
Jul-03						3	2	1.50	0.71			
Aug-03						9	3	3.00	2.00			



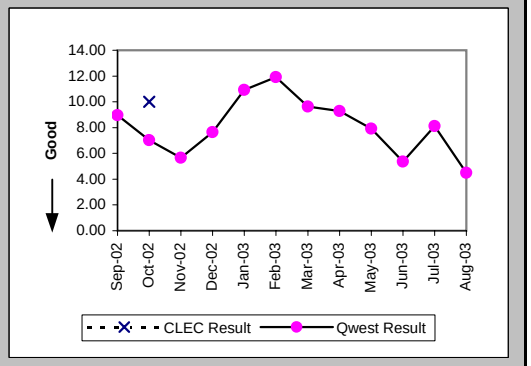
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						32	35	91.43%	27.99%			
Oct-02	1	1	100.00%	0	0	43	48	89.58%	30.55%	-0.34	-1.21	No
Nov-02						47	50	94.00%	23.75%			
Dec-02						24	26	92.31%	26.65%			
Jan-03						39	39	100.00%	0.00%			
Feb-03						31	31	100.00%	0.00%			
Mar-03						27	28	96.43%	18.56%			
Apr-03						39	41	95.12%	21.54%			
May-03						10	10	100.00%	0.00%			
Jun-03						29	30	96.67%	17.95%			
Jul-03						24	24	100.00%	0.00%			
Aug-03						18	20	90.00%	30.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

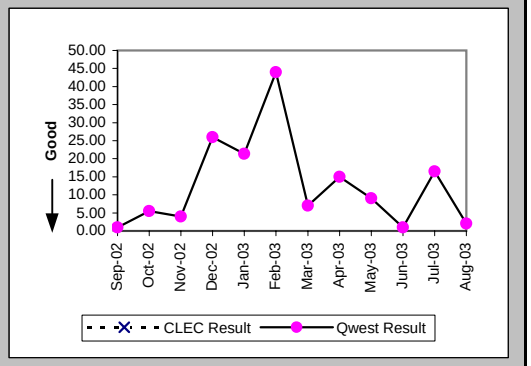
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						323	36	8.97	17.26			
Oct-02	10	1	10.00	0	0	365	52	7.02	6.46	0.97	-0.41	No
Nov-02						294	52	5.65	4.95			
Dec-02						199	26	7.65	8.94			
Jan-03						480	44	10.91	15.19			
Feb-03						381	32	11.91	16.28			
Mar-03						270	28	9.64	15.50			
Apr-03						381	41	9.29	12.04			
May-03						87	11	7.91	5.65			
Jun-03						161	30	5.37	4.91			
Jul-03						211	26	8.12	12.92			
Aug-03						90	20	4.50	2.37			



Checklist #14 - Resale - Centrex 21 Installation

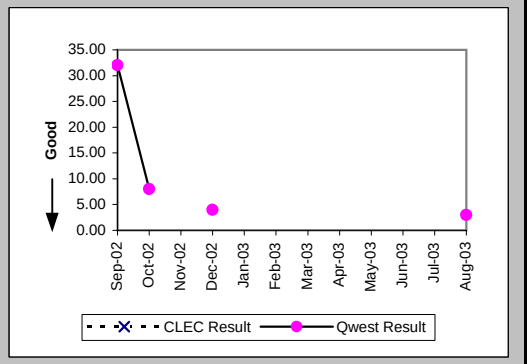
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2	2	1.00	0.00			
Oct-02						33	6	5.50	7.15			
Nov-02						16	4	4.00	2.16			
Dec-02						26	1	26.00				
Jan-03						107	5	21.40	12.78			
Feb-03						44	1	44.00				
Mar-03						7	1	7.00				
Apr-03						30	2	15.00	18.38			
May-03						9	1	9.00				
Jun-03						1	1	1.00				
Jul-03						33	2	16.50	21.92			
Aug-03						2	1	2.00				



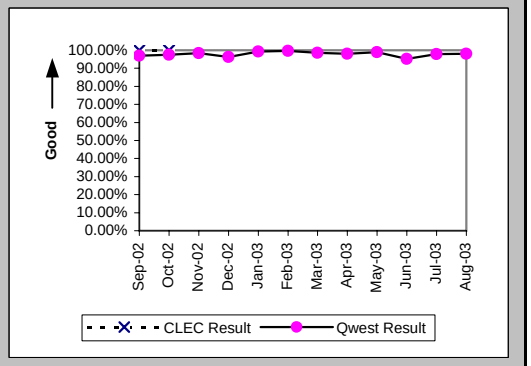
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						64	2	32.00	39.60			
Oct-02						24	3	8.00	8.89			
Nov-02												
Dec-02						4	1	4.00				
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03						3	1	3.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

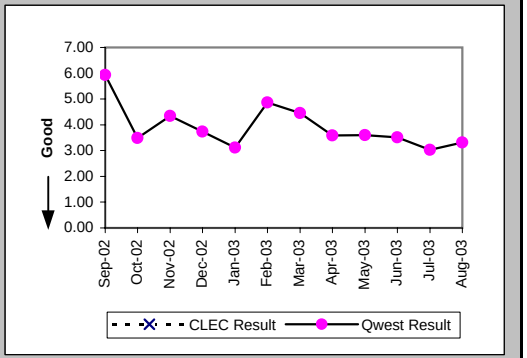
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	258	266	96.99%	17.08%	-0.25	-1.15	No
Oct-02	1	1	100.00%	0	0	154	158	97.47%	15.71%	-0.16	-1.1	No
Nov-02						185	188	98.40%	12.53%			
Dec-02						156	162	96.30%	18.89%			
Jan-03						134	135	99.26%	8.57%			
Feb-03						500	502	99.60%	6.30%			
Mar-03						480	487	98.56%	11.90%			
Apr-03						207	211	98.10%	13.64%			
May-03						179	181	98.90%	10.45%			
Jun-03						141	148	95.27%	21.23%			
Jul-03						142	145	97.93%	14.23%			
Aug-03						97	99	97.98%	14.07%			



Checklist #14 - Resale - Centrex 21 Installation

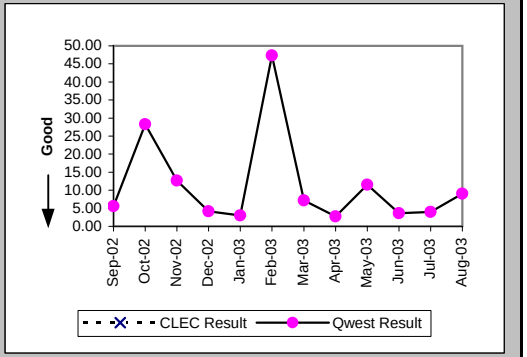
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						919	155	5.93	7.07			
Oct-02						436	125	3.49	5.13			
Nov-02						752	173	4.35	4.22			
Dec-02						470	126	3.73	2.15			
Jan-03						308	99	3.11	1.32			
Feb-03						2250	462	4.87	6.33			
Mar-03						1646	369	4.46	1.94			
Apr-03						632	176	3.59	1.27			
May-03						453	126	3.60	2.52			
Jun-03						435	124	3.51	1.53			
Jul-03						333	110	3.03	1.70			
Aug-03						249	75	3.32	1.42			



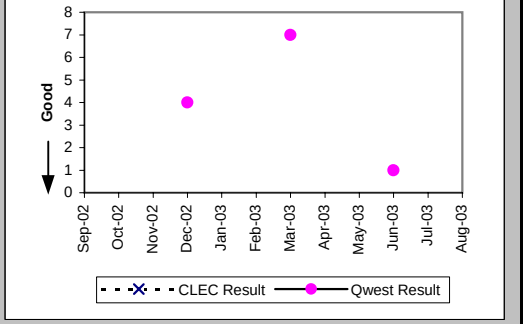
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						45	8	5.62	3.70			
Oct-02						113	4	28.25	11.50			
Nov-02						38	3	12.67	12.42			
Dec-02						21	5	4.20	3.56			
Jan-03						3	1	3.00				
Feb-03						142	3	47.33	76.81			
Mar-03						43	6	7.17	10.28			
Apr-03						11	4	2.75	2.87			
May-03						23	2	11.50	14.85			
Jun-03						22	6	3.67	3.61			
Jul-03						12	3	4.00	1.00			
Aug-03						18	2	9.00	0.00			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

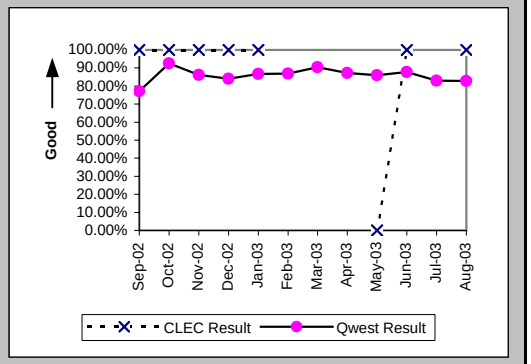
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						4	1	4.00				
Jan-03												
Feb-03												
Mar-03						7	1	7.00				
Apr-03												
May-03												
Jun-03						1	1	1.00				
Jul-03												
Aug-03												



Checklist #14 - Resale - Centrex 21 Installation

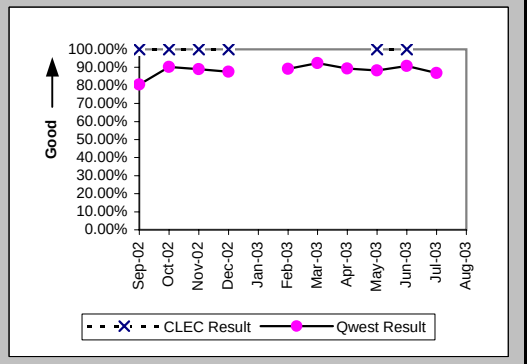
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	4	100.00%	0	0	793	1027	77.22%	41.94%	-1.08	-1.66	No
Oct-02	3	3	100.00%			669	723	92.53%	26.29%	-0.49	-1.3	No
Nov-02	2	2	100.00%			553	642	86.14%	34.56%	-0.57	-1.34	No
Dec-02	1	1	100.00%			480	571	84.06%	36.60%	-0.44	-1.26	No
Jan-03	1	1	100.00%			465	536	86.75%	33.90%	-0.39	-1.24	No
Feb-03						624	718	86.91%	33.73%			
Mar-03						795	879	90.44%	29.40%			
Apr-03						640	734	87.19%	33.42%			
May-03	0	1	0.00%	0	9	482	560	86.07%	34.62%	1.48	-0.1	No
Jun-03	1	1	100.00%	0	2	453	516	87.79%	32.74%	-0.37	-1.23	No
Jul-03						405	488	82.99%	37.57%			
Aug-03	1	1	100.00%	0	7	363	438	82.88%	37.67%	-0.45	-1.28	No



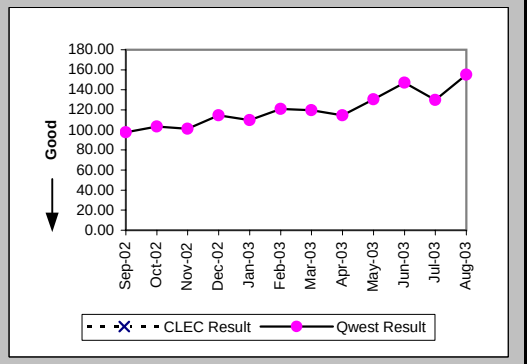
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	4	100.00%	0	0	826	1027	80.43%	39.68%	-0.98	-1.6	No
Oct-02	3	3	100.00%	0	0	652	723	90.18%	29.76%	-0.57	-1.35	No
Nov-02	2	2	100.00%	0	0	571	642	88.94%	31.36%	-0.5	-1.3	No
Dec-02	1	1	100.00%	0	5	500	571	87.57%	33.00%	-0.38	-1.23	No
Jan-03												
Feb-03						640	718	89.14%	31.12%			
Mar-03						812	879	92.38%	26.54%			
Apr-03						656	734	89.37%	30.82%			
May-03	1	1	100.00%	0	9	494	560	88.21%	32.24%	-0.37	-1.22	No
Jun-03	1	1	100.00%	0	2	468	516	90.70%	29.05%	-0.32	-1.19	No
Jul-03						424	488	86.89%	33.76%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

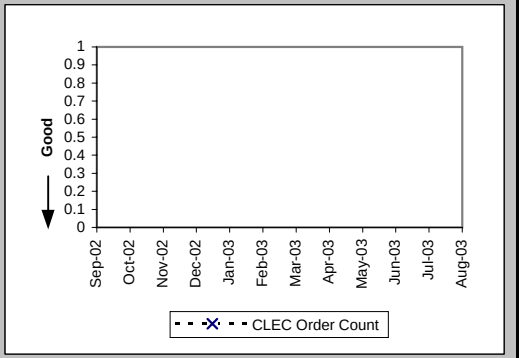
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						8304	85	97.69	123.41			
Oct-02						8471	82	103.30	125.84			
Nov-02						7490	74	101.22	126.00			
Dec-02						7914	69	114.70	131.45			
Jan-03						7897	72	109.68	127.37			
Feb-03						6648	55	120.87	131.18			
Mar-03						6815	57	119.56	139.65			
Apr-03						5610	49	114.49	136.89			
May-03						6142	47	130.68	145.16			
Jun-03						5890	40	147.25	158.48			
Jul-03						5196	40	129.90	143.09			
Aug-03						4341	28	155.04	153.91			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

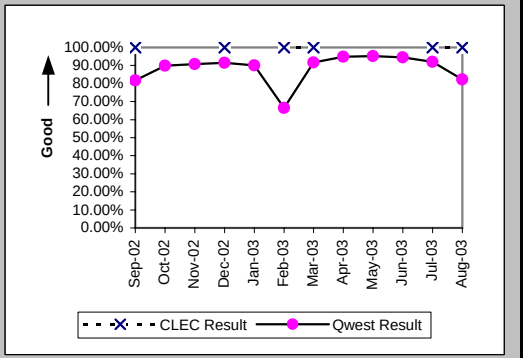
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - Centrex 21 Repair

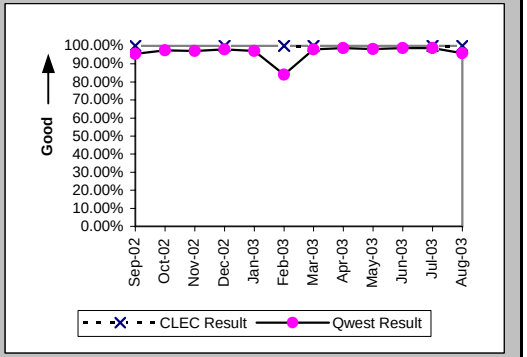
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	3	0	920	1126	81.71%	38.66%	-0.67	-1.41	No
Oct-02						849	944	89.94%	30.08%			
Nov-02						585	645	90.70%	29.05%			
Dec-02	1	1	100.00%	1	0	772	844	91.47%	27.93%	-0.31	-1.19	No
Jan-03						712	791	90.01%	29.98%			
Feb-03	1	1	100.00%	1	0	640	962	66.53%	47.19%	-0.71	-1.43	No
Mar-03	2	2	100.00%	0	0	793	865	91.68%	27.62%	-0.43	-1.26	No
Apr-03						714	752	94.95%	21.90%			
May-03						722	758	95.25%	21.27%			
Jun-03						731	773	94.57%	22.67%			
Jul-03	1	1	100.00%	2	0	939	1020	92.06%	27.04%	-0.29	-1.18	No
Aug-03	1	1	100.00%	0	0	962	1169	82.29%	38.17%	-0.46	-1.28	No



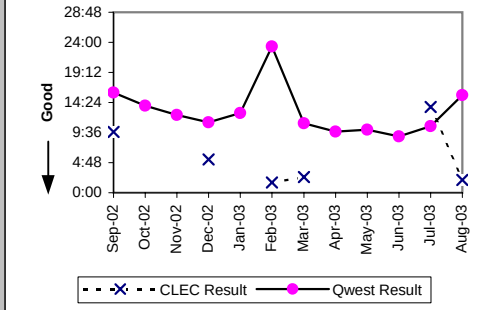
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	3	0	1308	1368	95.61%	20.48%	-0.3	-1.18	No
Oct-02						1081	1108	97.56%	15.42%			
Nov-02						733	755	97.09%	16.82%			
Dec-02	1	1	100.00%	1	0	974	994	97.99%	14.04%	-0.14	-1.09	No
Jan-03						899	926	97.08%	16.82%			
Feb-03	1	1	100.00%	1	0	926	1102	84.03%	36.63%	-0.44	-1.26	No
Mar-03	2	2	100.00%	0	0	1011	1032	97.97%	14.12%	-0.2	-1.12	No
Apr-03						880	891	98.77%	11.04%			
May-03						884	900	98.22%	13.21%			
Jun-03						891	903	98.67%	11.45%			
Jul-03	1	1	100.00%	2	0	1194	1208	98.84%	10.70%	-0.11	-1.07	No
Aug-03	1	1	100.00%	0	0	1304	1359	95.95%	19.71%	-0.21	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

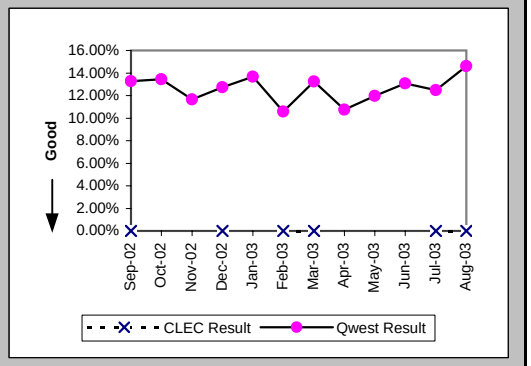
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	19:27	2	9:43	3	0	21876:28	1368	15:59	15:41	-0.56	-1.34	No
Oct-02						15389:39	1108	13:53	22:03			
Nov-02						9369:30	755	12:25	13:58			
Dec-02	5:20	1	5:20	1	0	11141:47	994	11:13	13:24	-0.44	-1.27	No
Jan-03						11755:36	926	12:42	13:35			
Feb-03	1:38	1	1:38	1	0	25716:19	1102	23:20	23:22	-0.93	-1.56	No
Mar-03	4:58	2	2:29	0	0	11448:29	1032	11:06	12:12	-1	-1.61	No
Apr-03						8689:40	891	9:45	16:27			
May-03						9067:27	900	10:04	12:03			
Jun-03						8118:40	903	8:59	10:07			
Jul-03	13:40	1	13:40	2	0	12805:07	1208	10:36	11:09	0.45	-0.73	No
Aug-03	2:03	1	2:03	0	0	21196:26	1359	15:36	16:58	-0.8	-1.49	No



Checklist #14 - Resale - Centrex 21 Repair

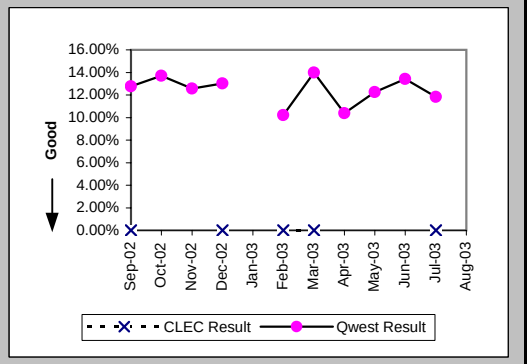
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	3	0	185	1394	13.27%	33.93%	-0.55	-1.34	No
Oct-02						154	1145	13.45%	34.12%			
Nov-02						91	781	11.65%	32.08%			
Dec-02	0	1	0.00%	1	0	131	1028	12.74%	33.35%	-0.38	-1.23	No
Jan-03						133	972	13.68%	34.37%			
Feb-03	0	1	0.00%	1	0	122	1154	10.57%	30.75%	-0.34	-1.21	No
Mar-03	0	2	0.00%	0	0	142	1071	13.26%	33.91%	-0.55	-1.34	No
Apr-03						99	920	10.76%	30.99%			
May-03						110	919	11.97%	32.46%			
Jun-03						124	949	13.07%	33.70%			
Jul-03	0	1	0.00%	2	0	156	1250	12.48%	33.05%	-0.38	-1.23	No
Aug-03	0	1	0.00%	0	0	206	1410	14.61%	35.32%	-0.41	-1.25	No



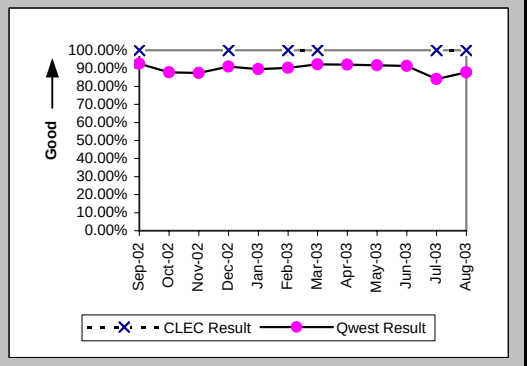
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	3	0	158	1238	12.76%	33.37%	-0.54	-1.33	No
Oct-02						137	1000	13.70%	34.38%			
Nov-02						87	692	12.57%	33.15%			
Dec-02	0	1	0.00%	1	0	119	914	13.02%	33.65%	-0.39	-1.24	No
Jan-03												
Feb-03	0	1	0.00%	1	0	105	1029	10.20%	30.27%	-0.34	-1.2	No
Mar-03	0	1	0.00%	0	0	131	937	13.98%	34.68%	-0.4	-1.24	No
Apr-03						84	809	10.38%	30.50%			
May-03						100	816	12.25%	32.79%			
Jun-03						113	842	13.42%	34.09%			
Jul-03	0	1	0.00%	2	0	135	1142	11.82%	32.29%	-0.37	-1.22	No
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

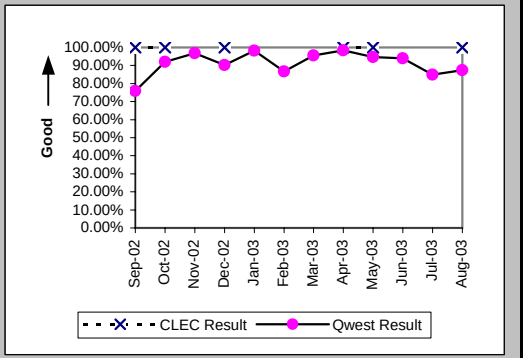
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	3	0	1290	1394	92.54%	26.28%	-0.4	-1.24	No
Oct-02						1004	1145	87.69%	32.86%			
Nov-02						683	781	87.45%	33.13%			
Dec-02	1	1	100.00%	1	0	935	1028	90.95%	28.69%	-0.32	-1.19	No
Jan-03						871	972	89.61%	30.51%			
Feb-03	1	1	100.00%	1	0	1041	1154	90.21%	29.72%	-0.33	-1.2	No
Mar-03	2	2	100.00%	0	0	987	1071	92.16%	26.88%	-0.41	-1.25	No
Apr-03						846	920	91.96%	27.20%			
May-03						843	919	91.73%	27.54%			
Jun-03						866	949	91.25%	28.25%			
Jul-03	1	1	100.00%	2	0	1051	1250	84.08%	36.59%	-0.43	-1.26	No
Aug-03	1	1	100.00%	0	0	1238	1410	87.80%	32.73%	-0.37	-1.23	No



Checklist #14 - Resale - Centrex 21 Repair

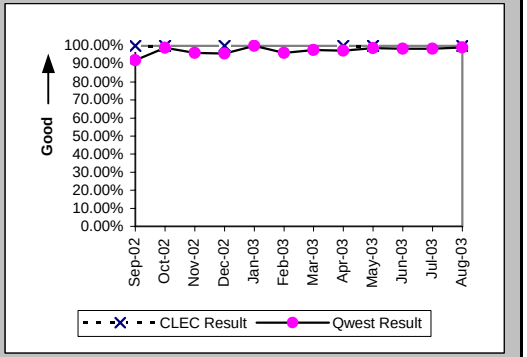
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	69	91	75.82%	42.81%	-0.79	-1.48	No
Oct-02	2	2	100.00%	0	0	70	76	92.11%	26.97%	-0.41	-1.25	No
Nov-02						60	62	96.77%	17.67%			
Dec-02	1	1	100.00%	0	0	56	62	90.32%	29.57%	-0.32	-1.2	No
Jan-03						56	57	98.25%	13.13%			
Feb-03						78	90	86.67%	33.99%			
Mar-03						66	69	95.65%	20.39%			
Apr-03	1	1	100.00%	0	0	61	62	98.39%	12.60%	-0.13	-1.08	No
May-03	3	3	100.00%	0	0	71	75	94.67%	22.47%	-0.4	-1.25	No
Jun-03						47	50	94.00%	23.75%			
Jul-03						85	100	85.00%	35.71%			
Aug-03	1	1	100.00%	0	0	76	87	87.36%	33.23%	-0.38	-1.23	No



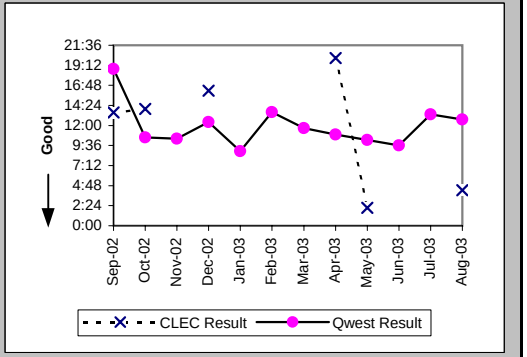
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	92	100	92.00%	27.13%	-0.5	-1.31	No
Oct-02	2	2	100.00%	0	0	87	88	98.86%	10.60%	-0.15	-1.09	No
Nov-02						75	78	96.15%	19.23%			
Dec-02	1	1	100.00%	0	0	69	72	95.83%	19.98%	-0.21	-1.13	No
Jan-03						72	72	100.00%	0.00%			
Feb-03						97	101	96.04%	19.50%			
Mar-03						83	85	97.65%	15.16%			
Apr-03	1	1	100.00%	0	0	74	76	97.37%	16.01%	-0.16	-1.1	No
May-03	3	3	100.00%	0	0	83	84	98.81%	10.85%	-0.19	-1.11	No
Jun-03						59	60	98.33%	12.80%			
Jul-03						118	120	98.33%	12.80%			
Aug-03	1	1	100.00%	0	0	102	103	99.03%	9.81%	-0.1	-1.06	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

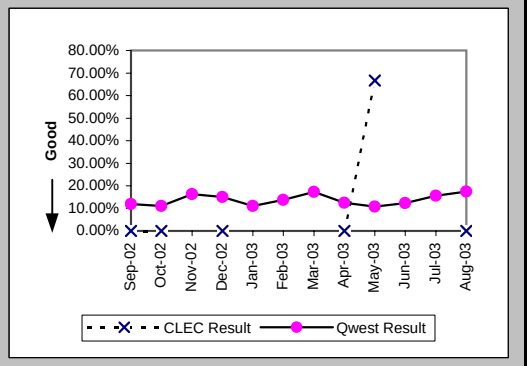
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	40:39	3	13:33	0	0	1874:24	100	18:45	19:14	-0.46	-1.28	No
Oct-02	27:55	2	13:58	0	0	931:25	88	10:35	10:39	0.6	-0.63	No
Nov-02						813:25	78	10:26	12:57			
Dec-02	16:09	1	16:09	0	0	894:00	72	12:25	16:30	0.52	-0.69	No
Jan-03						641:25	72	8:55	8:13			
Feb-03						1373:54	101	13:36	14:47			
Mar-03						992:08	85	11:40	12:18			
Apr-03	20:04	1	20:04	0	0	831:14	76	10:56	17:34	1.43	-0.13	No
May-03	6:27	3	2:09	0	0	862:52	84	10:16	9:16	-1.49	-1.91	No
Jun-03						577:23	60	9:37	12:07			
Jul-03						1600:52	120	13:20	11:40			
Aug-03	4:16	1	4:16	0	0	1309:27	103	12:43	11:36	-0.72	-1.44	No



Checklist #14 - Resale - Centrex 21 Repair

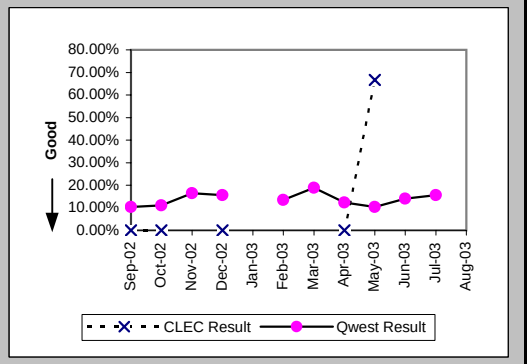
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	3	0.00%	0	0	12	101	11.88%	32.36%	-0.63	-1.38	No
Oct-02	0	2	0.00%	0	0	10	90	11.11%	31.43%	-0.49	-1.3	No
Nov-02						13	80	16.25%	36.89%			
Dec-02	0	1	0.00%	0	0	11	73	15.07%	35.77%	-0.42	-1.25	No
Jan-03						8	72	11.11%	31.43%			
Feb-03						14	102	13.73%	34.41%			
Mar-03						15	87	17.24%	37.77%			
Apr-03	0	1	0.00%	0	0	10	80	12.50%	33.07%	-0.38	-1.23	No
May-03	2	3	66.67%	0	0	9	84	10.71%	30.93%	2.11	0.28	Yes
Jun-03						8	65	12.31%	32.85%			
Jul-03						19	122	15.57%	36.26%			
Aug-03	0	1	0.00%	0	0	18	103	17.48%	37.98%	-0.46	-1.28	No



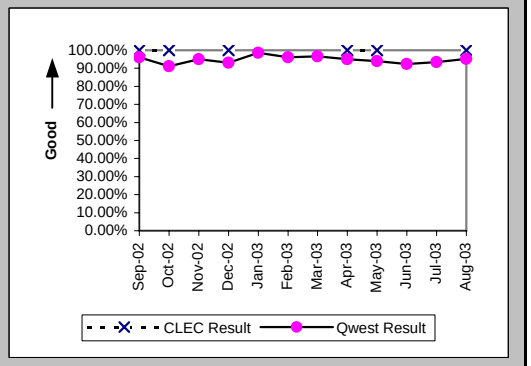
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	3	0.00%	0	0	9	87	10.34%	30.45%	-0.58	-1.35	No
Oct-02	0	2	0.00%	0	0	8	72	11.11%	31.43%	-0.49	-1.3	No
Nov-02						11	67	16.42%	37.04%			
Dec-02	0	1	0.00%	0	0	10	64	15.63%	36.31%	-0.43	-1.26	No
Jan-03												
Feb-03						11	82	13.41%	34.08%			
Mar-03						13	69	18.84%	39.10%			
Apr-03	0	1	0.00%	0	0	8	65	12.31%	32.85%	-0.37	-1.23	No
May-03	2	3	66.67%	0	0	7	68	10.29%	30.39%	2.12	0.29	Yes
Jun-03						8	57	14.04%	34.74%			
Jul-03						16	103	15.53%	36.22%			
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

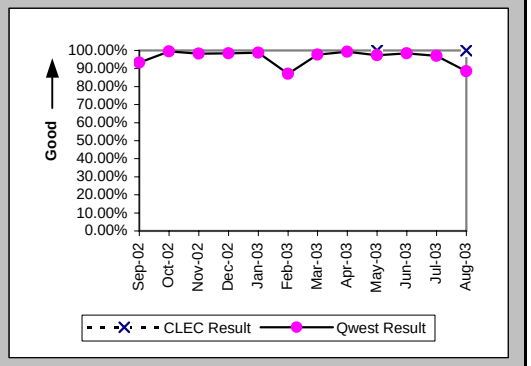
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	3	100.00%	0	0	97	101	96.04%	19.50%	-0.35	-1.21	No
Oct-02	2	2	100.00%	0	0	82	90	91.11%	28.46%	-0.44	-1.27	No
Nov-02						76	80	95.00%	21.79%			
Dec-02	1	1	100.00%	0	0	68	73	93.15%	25.26%	-0.27	-1.16	No
Jan-03						71	72	98.61%	11.70%			
Feb-03						98	102	96.08%	19.41%			
Mar-03						84	87	96.55%	18.25%			
Apr-03	1	1	100.00%	0	0	76	80	95.00%	21.79%	-0.23	-1.14	No
May-03	3	3	100.00%	0	0	79	84	94.05%	23.66%	-0.43	-1.26	No
Jun-03						60	65	92.31%	26.65%			
Jul-03						114	122	93.44%	24.75%			
Aug-03	1	1	100.00%	0	0	98	103	95.15%	21.49%	-0.22	-1.14	No



Checklist #14 - Resale - Centrex 21 Repair

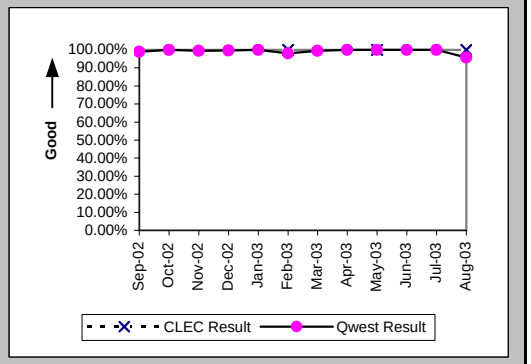
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						196	210	93.33%	24.94%			
Oct-02						185	186	99.46%	7.31%			
Nov-02						169	172	98.26%	13.09%			
Dec-02						125	127	98.43%	12.45%			
Jan-03						164	166	98.80%	10.91%			
Feb-03						147	169	86.98%	33.65%			
Mar-03						164	168	97.62%	15.25%			
Apr-03						152	153	99.35%	8.06%			
May-03	1	1	100.00%	1	0	112	115	97.39%	15.94%	-0.16	-1.1	No
Jun-03						121	123	98.37%	12.65%			
Jul-03						190	196	96.94%	17.23%			
Aug-03	1	1	100.00%	0	0	192	217	88.48%	31.93%	-0.36	-1.22	No



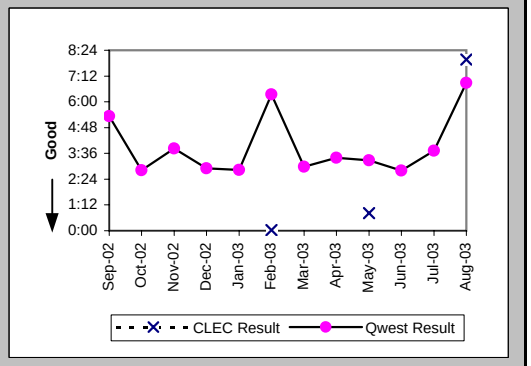
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						388	392	98.98%	10.05%			
Oct-02						337	337	100.00%	0.00%			
Nov-02						341	343	99.42%	7.61%			
Dec-02						273	274	99.64%	6.03%			
Jan-03						332	332	100.00%	0.00%			
Feb-03	1	1	100.00%	0	0	300	306	98.04%	13.86%	-0.14	-1.09	No
Mar-03						330	332	99.40%	7.74%			
Apr-03						299	299	100.00%	0.00%			
May-03	1	1	100.00%	1	0	223	223	100.00%	N/A	N/A	N/A	
Jun-03						232	232	100.00%	0.00%			
Jul-03						320	320	100.00%	0.00%			
Aug-03	1	1	100.00%	0	0	339	354	95.76%	20.14%	-0.21	-1.13	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

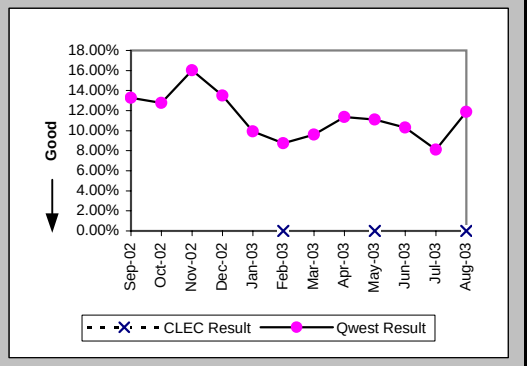
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2091:14	392	5:20	11:32			
Oct-02						948:45	337	2:49	5:09			
Nov-02						1313:12	343	3:50	9:52			
Dec-02						794:50	274	2:54	5:45			
Jan-03						941:10	332	2:50	4:48			
Feb-03	0:02	1	0:02	0	0	1941:52	306	6:21	13:42	-0.46	-1.28	No
Mar-03						988:07	332	2:59	5:57			
Apr-03						1017:03	299	3:24	5:51			
May-03	0:49	1	0:49	1	0	731:11	223	3:17	5:52	-0.42	-1.25	No
Jun-03						650:57	232	2:48	5:00			
Jul-03						1187:29	320	3:43	6:14			
Aug-03	7:58	1	7:58	0	0	2437:24	354	6:53	15:01	0.96	-0.42	No



Checklist #14 - Resale - Centrex 21 Repair

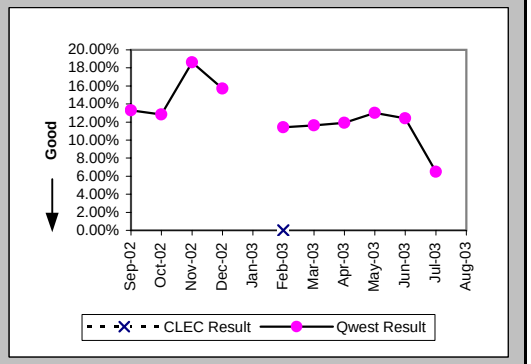
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						52	392	13.27%	33.92%			
Oct-02						43	337	12.76%	33.36%			
Nov-02						55	343	16.04%	36.69%			
Dec-02						37	274	13.50%	34.18%			
Jan-03						33	333	9.91%	29.88%			
Feb-03	0	1	0.00%	0	0	27	309	8.74%	28.24%	-0.31	-1.19	No
Mar-03						32	333	9.61%	29.47%			
Apr-03						34	299	11.37%	31.75%			
May-03	0	1	0.00%	1	0	25	225	11.11%	31.43%	-0.35	-1.21	No
Jun-03						24	233	10.30%	30.40%			
Jul-03						26	321	8.10%	27.28%			
Aug-03	0	1	0.00%	0	0	42	354	11.86%	32.34%	-0.37	-1.22	No



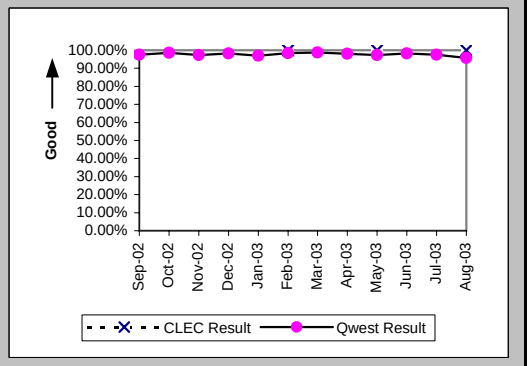
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						29	218	13.30%	33.96%			
Oct-02						23	179	12.85%	33.46%			
Nov-02						40	215	18.60%	38.91%			
Dec-02						25	159	15.72%	36.40%			
Jan-03												
Feb-03	0	1	0.00%	0	0	17	149	11.41%	31.79%	-0.36	-1.22	No
Mar-03						22	189	11.64%	32.07%			
Apr-03						23	193	11.92%	32.40%			
May-03						19	146	13.01%	33.65%			
Jun-03						18	145	12.41%	32.97%			
Jul-03						13	200	6.50%	24.65%			
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

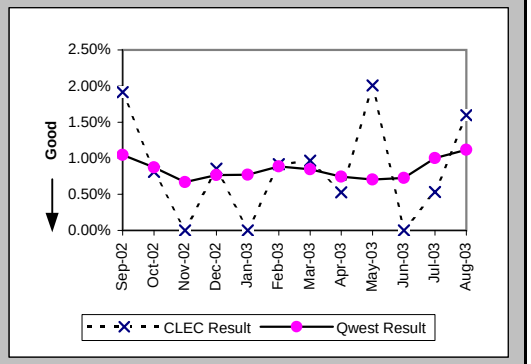
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						382	392	97.45%	15.77%			
Oct-02						332	337	98.52%	12.09%			
Nov-02						334	343	97.38%	15.98%			
Dec-02						269	274	98.18%	13.38%			
Jan-03						323	333	97.00%	17.07%			
Feb-03	1	1	100.00%	0	0	304	309	98.38%	12.62%	-0.13	-1.08	No
Mar-03						329	333	98.80%	10.89%			
Apr-03						293	299	97.99%	14.02%			
May-03	1	1	100.00%	1	0	219	225	97.33%	16.11%	-0.17	-1.1	No
Jun-03						229	233	98.28%	12.99%			
Jul-03						313	321	97.51%	15.59%			
Aug-03	1	1	100.00%	0	0	339	354	95.76%	20.14%	-0.21	-1.13	No



Checklist #14 - Resale - Centrex 21 Repair

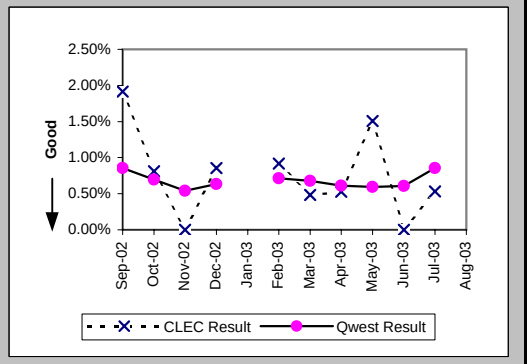
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	261	1.92%	4	0	1887	180339	1.05%	10.18%	1.29	-0.22	No
Oct-02	2	246	0.81%	0	0	1572	179990	0.87%	9.30%	-0.1	-1.06	No
Nov-02	0	240	0.00%	0	0	1204	179690	0.67%	8.16%	-1.27	-1.77	No
Dec-02	2	234	0.85%	1	0	1375	179305	0.77%	8.72%	0.24	-0.85	No
Jan-03	0	230	0.00%	0	0	1377	178585	0.77%	8.75%	-1.34	-1.81	No
Feb-03	2	218	0.92%	1	0	1565	176264	0.89%	9.38%	0.14	-0.91	No
Mar-03	2	207	0.97%	0	0	1491	176047	0.85%	9.16%	0.28	-0.83	No
Apr-03	1	189	0.53%	2	0	1299	174830	0.74%	8.59%	-0.34	-1.21	No
May-03	4	199	2.01%	1	0	1228	173702	0.71%	8.38%	1.83	0.11	Yes
Jun-03	0	185	0.00%	0	0	1247	171371	0.73%	8.50%	-1.16	-1.71	No
Jul-03	1	188	0.53%	2	0	1693	169334	1.00%	9.95%	-0.64	-1.39	No
Aug-03	3	188	1.60%	0	0	1867	167291	1.12%	10.51%	0.66	-0.6	No



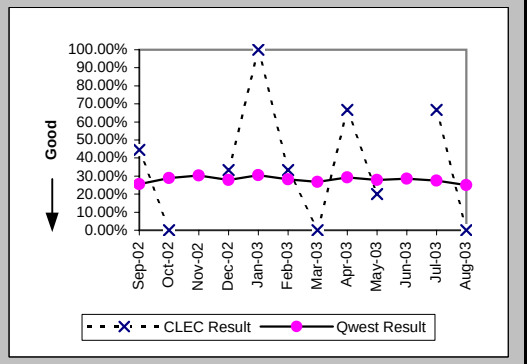
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	261	1.92%	4	0	1543	180339	0.86%	9.21%	1.65	0	Yes
Oct-02	2	246	0.81%	0	0	1251	179990	0.70%	8.31%	0.31	-0.81	No
Nov-02	0	240	0.00%	0	0	974	179690	0.54%	7.34%	-1.14	-1.69	No
Dec-02	2	234	0.85%	1	0	1137	179305	0.63%	7.94%	0.49	-0.7	No
Jan-03												
Feb-03	2	218	0.92%	1	0	1260	176264	0.71%	8.42%	0.43	-0.74	No
Mar-03	1	207	0.48%	0	0	1195	176047	0.68%	8.21%	-0.34	-1.21	No
Apr-03	1	189	0.53%	2	0	1067	174830	0.61%	7.79%	-0.14	-1.09	No
May-03	3	199	1.51%	1	0	1030	173702	0.59%	7.68%	1.46	-0.12	No
Jun-03	0	185	0.00%	0	0	1044	171371	0.61%	7.78%	-1.06	-1.65	No
Jul-03	1	188	0.53%	2	0	1445	169334	0.85%	9.20%	-0.48	-1.29	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

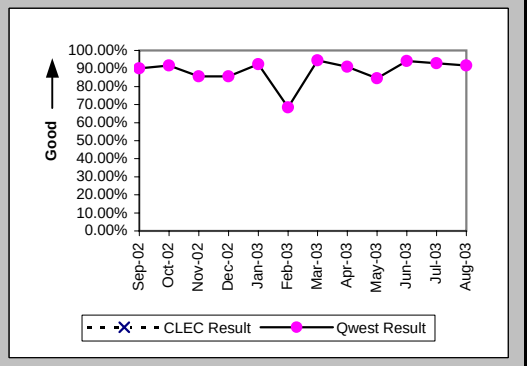
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	9	44.44%	0	0	647	2534	25.53%	43.60%	1.21	-0.26	No
Oct-02	0	2	0.00%	0	0	640	2212	28.93%	45.35%	-0.9	-1.55	No
Nov-02						524	1728	30.32%	45.97%			
Dec-02	1	3	33.33%	0	0	529	1904	27.78%	44.79%	0.23	-0.86	No
Jan-03	2	2	100.00%	0	0	603	1980	30.45%	46.02%	1.69	0.03	Yes
Feb-03	1	3	33.33%	0	0	616	2181	28.24%	45.02%	0.21	-0.87	No
Mar-03	0	2	0.00%	0	0	547	2038	26.84%	44.31%	-0.86	-1.52	No
Apr-03	2	3	66.67%	0	0	537	1836	29.25%	45.49%	1.2	-0.27	No
May-03	1	5	20.00%	0	0	473	1701	27.81%	44.80%	-0.39	-1.24	No
Jun-03						499	1746	28.58%	45.18%			
Jul-03	2	3	66.67%	0	0	642	2335	27.49%	44.65%	1.27	-0.23	No
Aug-03	0	3	0.00%	0	0	625	2492	25.08%	43.35%	-1	-1.61	No



Checklist #14 - Resale - PBX Installation

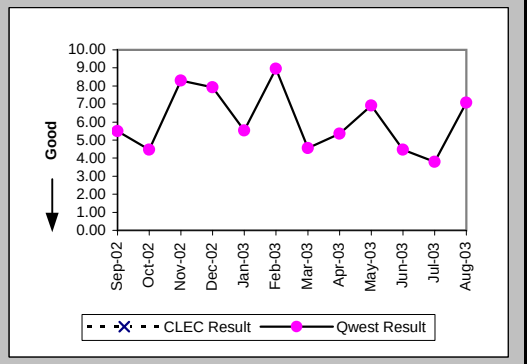
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						18	20	90.00%	30.00%			
Oct-02						22	24	91.67%	27.64%			
Nov-02						12	14	85.71%	34.99%			
Dec-02						12	14	85.71%	34.99%			
Jan-03						12	13	92.31%	26.65%			
Feb-03						13	19	68.42%	46.48%			
Mar-03						17	18	94.44%	22.91%			
Apr-03						10	11	90.91%	28.75%			
May-03						11	13	84.62%	36.08%			
Jun-03						16	17	94.12%	23.53%			
Jul-03						13	14	92.86%	25.75%			
Aug-03						11	12	91.67%	27.64%			



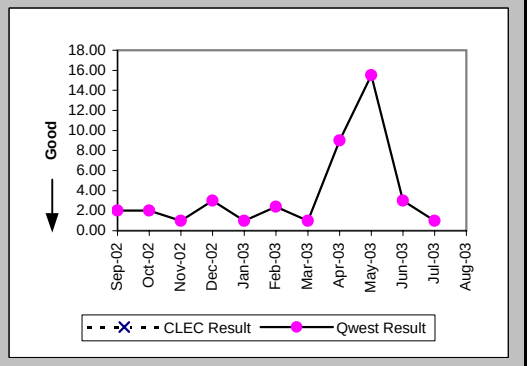
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						110	20	5.50	5.54			
Oct-02						107	24	4.46	4.31			
Nov-02						116	14	8.29	9.21			
Dec-02						111	14	7.93	9.71			
Jan-03						72	13	5.54	8.45			
Feb-03						170	19	8.95	12.08			
Mar-03						82	18	4.56	4.93			
Apr-03						59	11	5.36	3.53			
May-03						90	13	6.92	7.49			
Jun-03						76	17	4.47	4.30			
Jul-03						53	14	3.79	4.25			
Aug-03						85	12	7.08	7.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

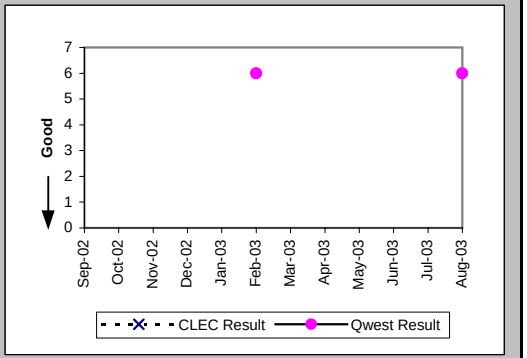
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	2	2.00	1.41			
Oct-02						4	2	2.00	1.41			
Nov-02						2	2	1.00	0.00			
Dec-02						6	2	3.00	1.41			
Jan-03						1	1	1.00				
Feb-03						12	5	2.40	1.67			
Mar-03						1	1	1.00				
Apr-03						9	1	9.00				
May-03						31	2	15.50	9.19			
Jun-03						3	1	3.00				
Jul-03						1	1	1.00				
Aug-03												



Checklist #14 - Resale - PBX Installation

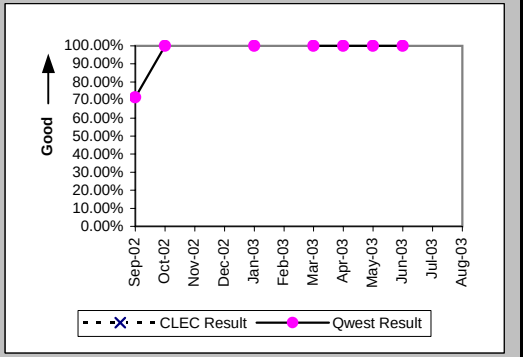
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						6	1	6.00				
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03						6	1	6.00				



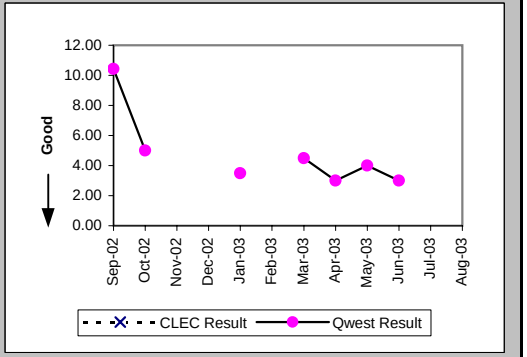
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	7	71.43%	45.18%			
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03						2	2	100.00%	0.00%			
Feb-03												
Mar-03						2	2	100.00%	0.00%			
Apr-03						1	1	100.00%	0.00%			
May-03						1	1	100.00%	0.00%			
Jun-03						1	1	100.00%	0.00%			
Jul-03												
Aug-03												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

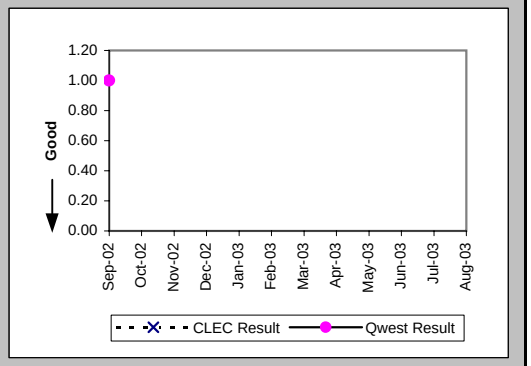
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						73	7	10.43	21.06			
Oct-02						5	1	5.00				
Nov-02												
Dec-02												
Jan-03						7	2	3.50	0.71			
Feb-03												
Mar-03						9	2	4.50	0.71			
Apr-03						3	1	3.00				
May-03						4	1	4.00				
Jun-03						3	1	3.00				
Jul-03												
Aug-03												



Checklist #14 - Resale - PBX Installation

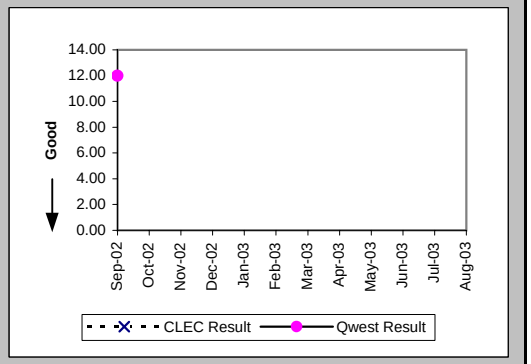
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	1	1.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



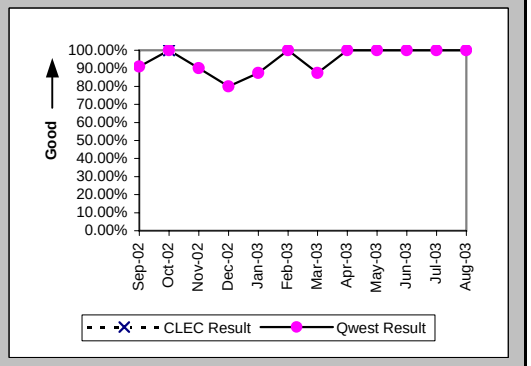
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12	1	12.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

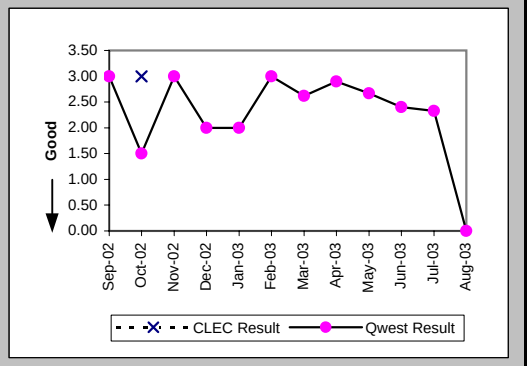
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						10	11	90.91%	28.75%			
Oct-02	4	4	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Nov-02						9	10	90.00%	30.00%			
Dec-02						4	5	80.00%	40.00%			
Jan-03						7	8	87.50%	33.07%			
Feb-03						4	4	100.00%	0.00%			
Mar-03						7	8	87.50%	33.07%			
Apr-03						11	11	100.00%	0.00%			
May-03						13	13	100.00%	0.00%			
Jun-03						10	10	100.00%	0.00%			
Jul-03						7	7	100.00%	0.00%			
Aug-03						2	2	100.00%	0.00%			



Checklist #14 - Resale - PBX Installation

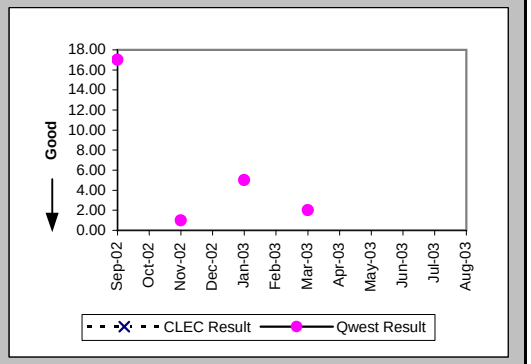
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						18	6	3.00	1.10			
Oct-02	12	4	3.00	0	0	12	8	1.50	1.60	0.93	-0.43	No
Nov-02						27	9	3.00	0.87			
Dec-02						10	5	2.00	1.87			
Jan-03						12	6	2.00	1.55			
Feb-03						12	4	3.00	0.00			
Mar-03						21	8	2.62	1.41			
Apr-03						29	10	2.90	0.74			
May-03						32	12	2.67	0.49			
Jun-03						12	5	2.40	1.34			
Jul-03						14	6	2.33	1.51			
Aug-03						0	1	0.00				



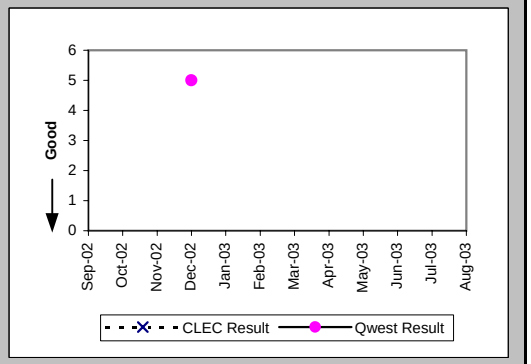
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						17	1	17.00				
Oct-02												
Nov-02						1	1	1.00				
Dec-02												
Jan-03						5	1	5.00				
Feb-03												
Mar-03						2	1	2.00				
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

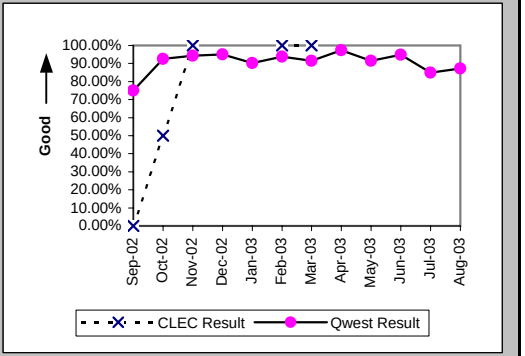
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						5	1	5.00				
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - PBX Installation

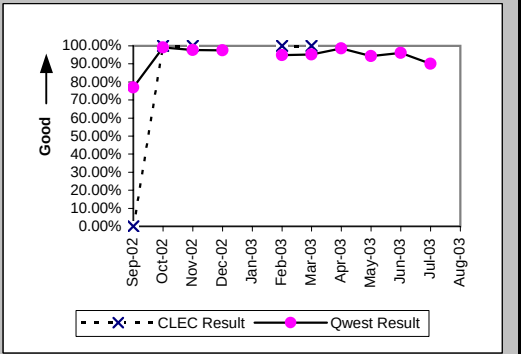
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	78	104	75.00%	43.30%	1.15	-0.3	No
Oct-02	1	2	50.00%			99	107	92.52%	26.30%	1.42	-0.14	No
Nov-02	2	2	100.00%			84	89	94.38%	23.03%	-0.34	-1.21	No
Dec-02						77	81	95.06%	21.67%			
Jan-03						84	93	90.32%	29.57%			
Feb-03	1	1	100.00%			92	98	93.88%	23.97%	-0.25	-1.15	No
Mar-03	1	1	100.00%			76	83	91.57%	27.79%	-0.3	-1.18	No
Apr-03						71	73	97.26%	16.32%			
May-03						64	70	91.43%	27.99%			
Jun-03						73	77	94.81%	22.19%			
Jul-03						68	80	85.00%	35.71%			
Aug-03						55	63	87.30%	33.30%			



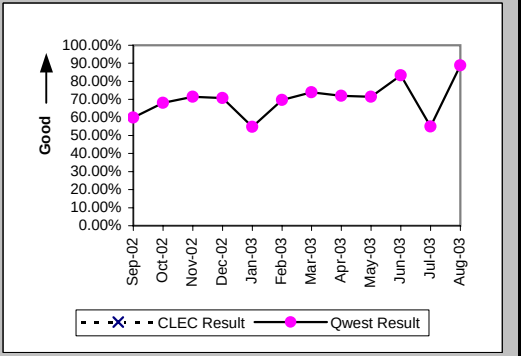
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	80	104	76.92%	42.13%	1.2	-0.27	No
Oct-02	2	2	100.00%	0	0	106	107	99.07%	9.62%	-0.14	-1.08	No
Nov-02	2	2	100.00%	0	0	87	89	97.75%	14.82%	-0.21	-1.13	No
Dec-02						79	81	97.53%	15.52%			
Jan-03												
Feb-03	1	1	100.00%	0	0	93	98	94.90%	22.00%	-0.23	-1.14	No
Mar-03	1	1	100.00%	0	0	79	83	95.18%	21.42%	-0.22	-1.14	No
Apr-03						72	73	98.63%	11.62%			
May-03						66	70	94.29%	23.21%			
Jun-03						74	77	96.10%	19.35%			
Jul-03						72	80	90.00%	30.00%			
Aug-03												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

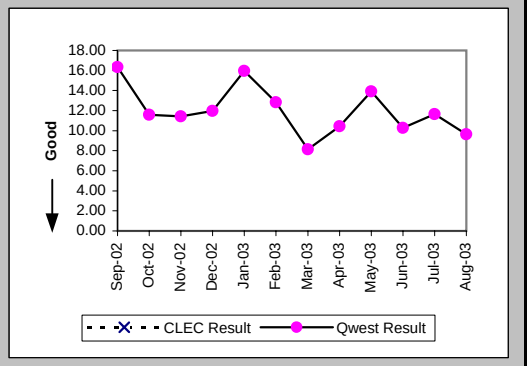
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						18	30	60.00%	48.99%			
Oct-02						17	25	68.00%	46.65%			
Nov-02						15	21	71.43%	45.18%			
Dec-02						17	24	70.83%	45.45%			
Jan-03						23	42	54.76%	49.77%			
Feb-03						23	33	69.70%	45.96%			
Mar-03						17	23	73.91%	43.91%			
Apr-03						18	25	72.00%	44.90%			
May-03						15	21	71.43%	45.18%			
Jun-03						25	30	83.33%	37.27%			
Jul-03						11	20	55.00%	49.75%			
Aug-03						16	18	88.89%	31.43%			



Checklist #14 - Resale - PBX Installation

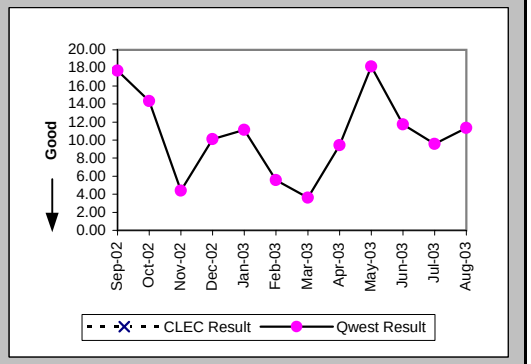
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						605	37	16.35	16.66			
Oct-02						301	26	11.58	15.07			
Nov-02						274	24	11.42	9.90			
Dec-02						335	28	11.96	10.09			
Jan-03						654	41	15.95	11.45			
Feb-03						436	34	12.82	7.63			
Mar-03						187	23	8.13	5.58			
Apr-03						292	28	10.43	10.17			
May-03						306	22	13.91	12.64			
Jun-03						288	28	10.29	5.99			
Jul-03						291	25	11.64	10.19			
Aug-03						183	19	9.63	9.04			



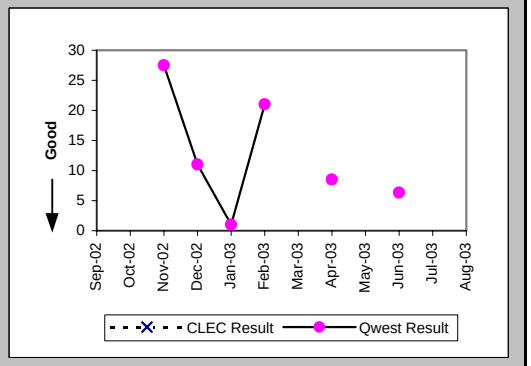
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						301	17	17.71	18.95			
Oct-02						129	9	14.33	17.71			
Nov-02						22	5	4.40	2.88			
Dec-02						81	8	10.12	13.55			
Jan-03						245	22	11.14	9.42			
Feb-03						61	11	5.55	5.61			
Mar-03						29	8	3.62	4.00			
Apr-03						85	9	9.44	13.02			
May-03						127	7	18.14	11.77			
Jun-03						47	4	11.75	6.40			
Jul-03						115	12	9.58	11.10			
Aug-03						34	3	11.33	10.50			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

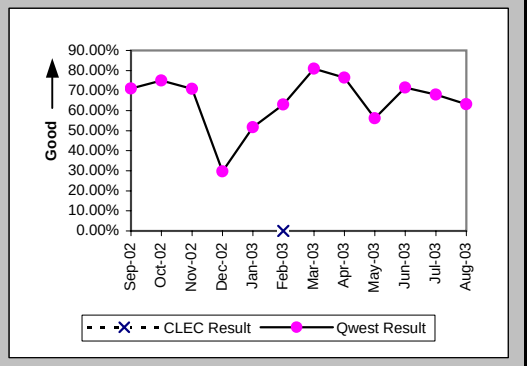
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02						55	2	27.50	17.68			
Dec-02						11	1	11.00				
Jan-03						2	2	1.00	0.00			
Feb-03						21	1	21.00				
Mar-03												
Apr-03						17	2	8.50	6.36			
May-03												
Jun-03						19	3	6.33	6.66			
Jul-03												
Aug-03												



Checklist #14 - Resale - PBX Installation

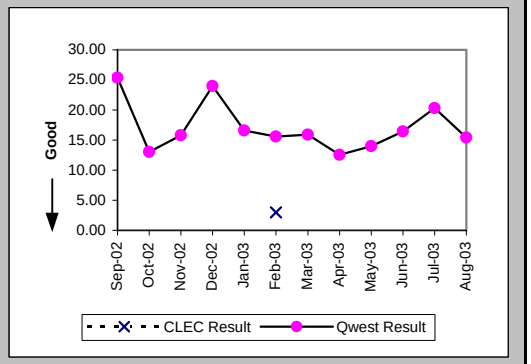
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						22	31	70.97%	45.39%			
Oct-02						21	28	75.00%	43.30%			
Nov-02						17	24	70.83%	45.45%			
Dec-02						8	27	29.63%	45.66%			
Jan-03						15	29	51.72%	49.97%			
Feb-03	0	1	0.00%	0	0	17	27	62.96%	48.29%	0.87	-0.47	No
Mar-03						17	21	80.95%	39.27%			
Apr-03						13	17	76.47%	42.42%			
May-03						9	16	56.25%	49.61%			
Jun-03						15	21	71.43%	45.18%			
Jul-03						17	25	68.00%	46.65%			
Aug-03						12	19	63.16%	48.24%			



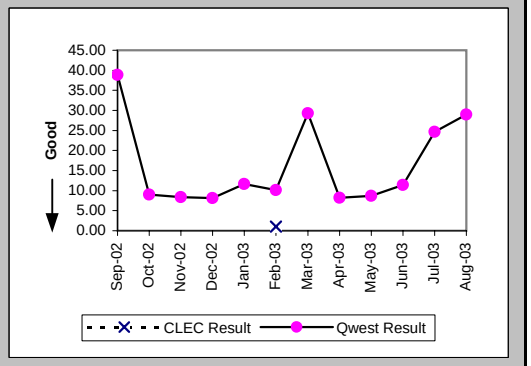
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						939	37	25.38	32.96			
Oct-02						404	31	13.03	8.11			
Nov-02						427	27	15.81	11.73			
Dec-02						552	23	24.00	23.21			
Jan-03						497	30	16.57	11.25			
Feb-03	3	1	3.00	0	0	421	27	15.59	10.88	-1.14	-1.69	No
Mar-03						286	18	15.89	27.55			
Apr-03						213	17	12.53	9.88			
May-03						252	18	14.00	10.18			
Jun-03						428	26	16.46	11.85			
Jul-03						548	27	20.30	21.26			
Aug-03						278	18	15.44	14.47			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

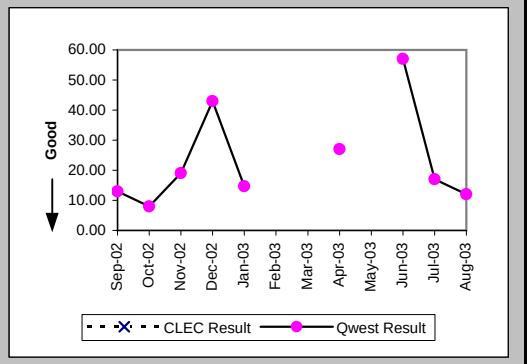
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						505	13	38.85	39.97			
Oct-02						54	6	9.00	3.35			
Nov-02						67	8	8.38	6.09			
Dec-02						138	17	8.12	9.03			
Jan-03						140	12	11.67	11.43			
Feb-03	1	1	1.00	0	0	122	12	10.17	10.52	-0.84	-1.51	No
Mar-03						117	4	29.25	47.84			
Apr-03						33	4	8.25	5.62			
May-03						78	9	8.67	6.87			
Jun-03						114	10	11.40	7.85			
Jul-03						197	8	24.62	29.98			
Aug-03						145	5	29.00	30.36			



Checklist #14 - Resale - PBX Installation

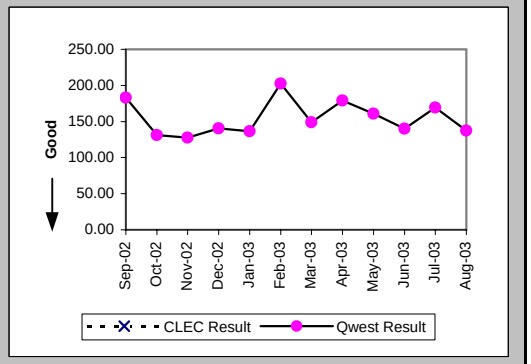
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						13	1	13.00				
Oct-02						8	1	8.00				
Nov-02						57	3	19.00	4.36			
Dec-02						129	3	43.00	6.24			
Jan-03						44	3	14.67	9.50			
Feb-03												
Mar-03												
Apr-03						27	1	27.00				
May-03												
Jun-03						57	1	57.00				
Jul-03						17	1	17.00				
Aug-03						24	2	12.00	8.49			



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

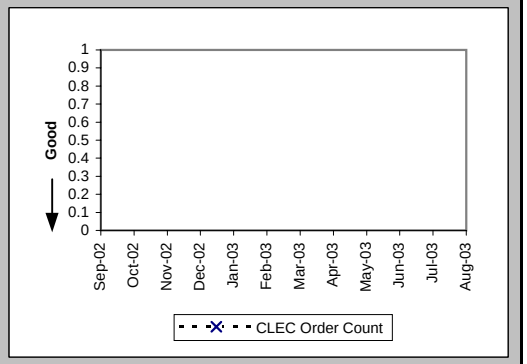
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4393	24	183.04	192.09			
Oct-02						3937	30	131.23	150.73			
Nov-02						3571	28	127.54	167.09			
Dec-02						3649	26	140.35	180.00			
Jan-03						2864	21	136.38	184.17			
Feb-03						3037	15	202.47	201.57			
Mar-03						3131	21	149.10	202.37			
Apr-03						3401	19	179.00	213.21			
May-03						3696	23	160.70	211.24			
Jun-03						2798	20	139.90	194.58			
Jul-03						2878	17	169.29	214.19			
Aug-03						2747	20	137.35	207.81			



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)

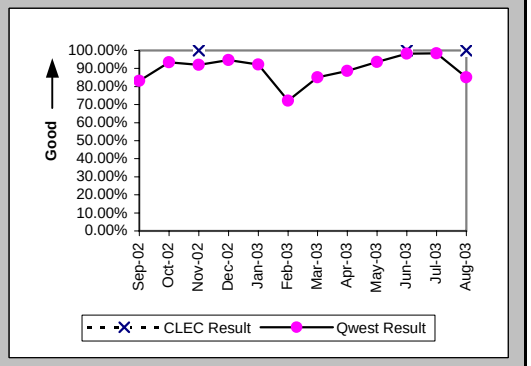
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - PBX Repair

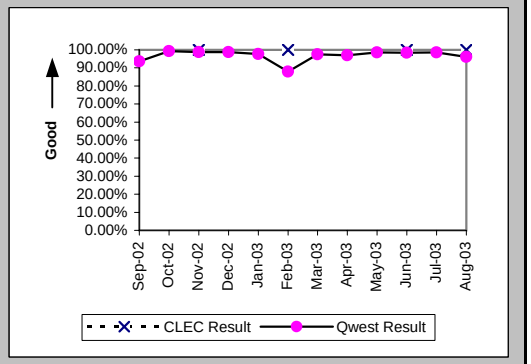
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						84	101	83.17%	37.41%			
Oct-02						114	122	93.44%	24.75%			
Nov-02	1	1	100.00%	0	0	69	75	92.00%	27.13%	-0.29	-1.18	No
Dec-02						71	75	94.67%	22.47%			
Jan-03						71	77	92.21%	26.80%			
Feb-03						83	115	72.17%	44.81%			
Mar-03						57	67	85.07%	35.63%			
Apr-03						55	62	88.71%	31.65%			
May-03						58	62	93.55%	24.57%			
Jun-03	1	1	100.00%	0	0	58	59	98.31%	12.91%	-0.13	-1.08	No
Jul-03						63	64	98.44%	12.40%			
Aug-03	1	1	100.00%	0	0	80	94	85.11%	35.60%	-0.42	-1.25	No



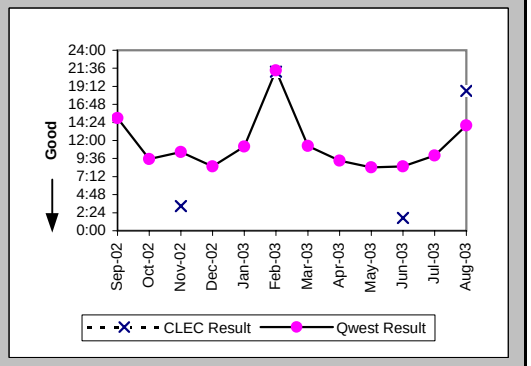
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						103	110	93.64%	24.41%			
Oct-02						131	132	99.24%	8.67%			
Nov-02	1	1	100.00%	0	0	79	80	98.75%	11.11%	-0.11	-1.07	No
Dec-02						78	79	98.73%	11.18%			
Jan-03						84	86	97.67%	15.07%			
Feb-03	1	1	100.00%	0	0	109	124	87.90%	32.61%	-0.37	-1.22	No
Mar-03						77	79	97.47%	15.71%			
Apr-03						65	67	97.01%	17.02%			
May-03						67	68	98.53%	12.04%			
Jun-03	1	1	100.00%	0	0	62	63	98.41%	12.50%	-0.13	-1.08	No
Jul-03						74	75	98.67%	11.47%			
Aug-03	1	1	100.00%	0	0	97	101	96.04%	19.50%	-0.2	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

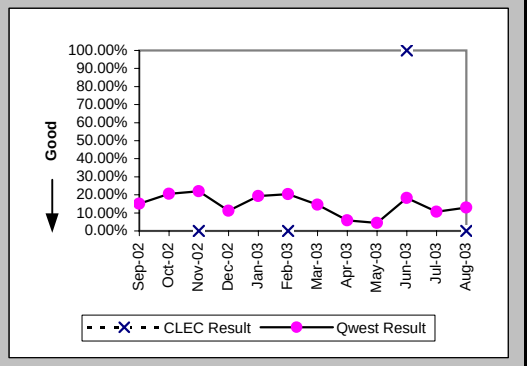
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1647:10	110	14:58	19:14			
Oct-02						1260:38	132	9:33	11:01			
Nov-02	3:17	1	3:17	0	0	838:30	80	10:29	11:48	-0.61	-1.37	No
Dec-02						676:38	79	8:34	10:21			
Jan-03						963:36	86	11:12	11:50			
Feb-03	21:09	1	21:09	0	0	2644:45	124	21:20	28:27	-0.01	-1	No
Mar-03						891:47	79	11:17	13:06			
Apr-03						623:32	67	9:18	13:04			
May-03						572:06	68	8:25	11:43			
Jun-03	1:41	1	1:41	0	0	538:27	63	8:33	8:47	-0.78	-1.47	No
Jul-03						749:58	75	10:00	12:08			
Aug-03	18:36	1	18:36	0	0	1414:45	101	14:00	18:24	0.54	-0.67	No



Checklist #14 - Resale - PBX Repair

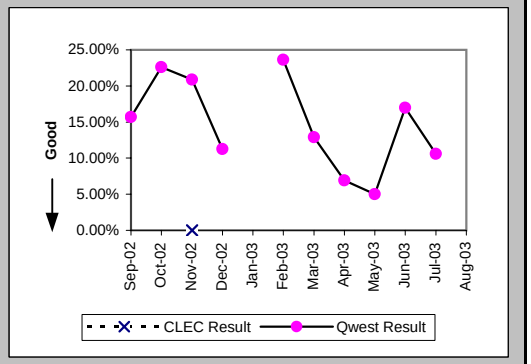
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						17	113	15.04%	35.75%			
Oct-02						28	136	20.59%	40.43%			
Nov-02	0	1	0.00%	0	0	18	82	21.95%	41.39%	-0.53	-1.32	No
Dec-02						9	81	11.11%	31.43%			
Jan-03						17	88	19.32%	39.48%			
Feb-03	0	1	0.00%	0	0	26	127	20.47%	40.35%	-0.51	-1.31	No
Mar-03						12	83	14.46%	35.17%			
Apr-03						4	69	5.80%	23.37%			
May-03						3	68	4.41%	20.54%			
Jun-03	1	1	100.00%	0	0	12	66	18.18%	38.57%	1.33	-0.19	No
Jul-03						8	75	10.67%	30.87%			
Aug-03	0	1	0.00%	0	0	13	101	12.87%	33.49%	-0.38	-1.23	No



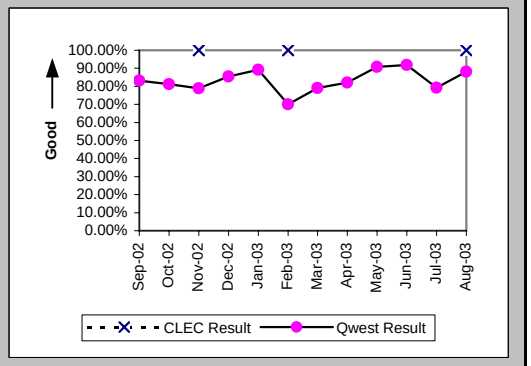
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						16	102	15.69%	36.37%			
Oct-02						26	115	22.61%	41.83%			
Nov-02	0	1	0.00%	0	0	14	67	20.90%	40.66%	-0.51	-1.31	No
Dec-02						8	71	11.27%	31.62%			
Jan-03												
Feb-03						26	110	23.64%	42.48%			
Mar-03						8	62	12.90%	33.52%			
Apr-03						4	58	6.90%	25.34%			
May-03						3	60	5.00%	21.79%			
Jun-03						9	53	16.98%	37.55%			
Jul-03						7	66	10.61%	30.79%			
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

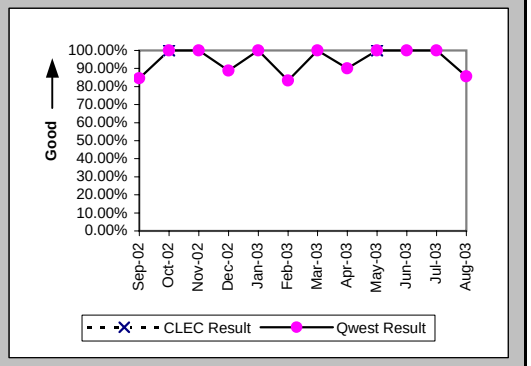
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						59	71	83.10%	37.48%			
Oct-02						65	80	81.25%	39.03%			
Nov-02	1	1	100.00%	0	0	45	57	78.95%	40.77%	-0.51	-1.31	No
Dec-02						41	48	85.42%	35.29%			
Jan-03						58	65	89.23%	31.00%			
Feb-03	1	1	100.00%	0	0	61	87	70.11%	45.78%	-0.65	-1.39	No
Mar-03						49	62	79.03%	40.71%			
Apr-03						32	39	82.05%	38.38%			
May-03						39	43	90.70%	29.05%			
Jun-03						45	49	91.84%	27.38%			
Jul-03						42	53	79.25%	40.56%			
Aug-03	1	1	100.00%	0	0	67	76	88.16%	32.31%	-0.36	-1.22	No



Checklist #14 - Resale - PBX Repair

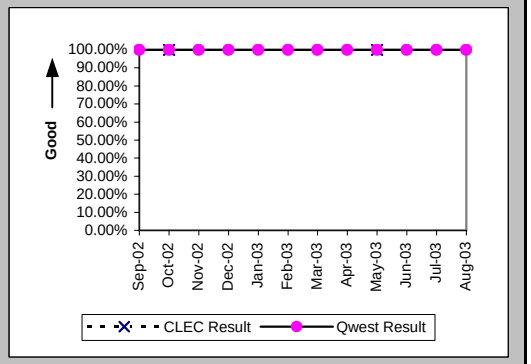
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	13	84.62%	36.08%			
Oct-02	1	1	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Nov-02						1	1	100.00%	0.00%			
Dec-02						8	9	88.89%	31.43%			
Jan-03						7	7	100.00%	0.00%			
Feb-03						5	6	83.33%	37.27%			
Mar-03						5	5	100.00%	0.00%			
Apr-03						9	10	90.00%	30.00%			
May-03	1	1	100.00%	3	0	2	2	100.00%	N/A	N/A	N/A	
Jun-03						6	6	100.00%	0.00%			
Jul-03						7	7	100.00%	0.00%			
Aug-03						6	7	85.71%	34.99%			



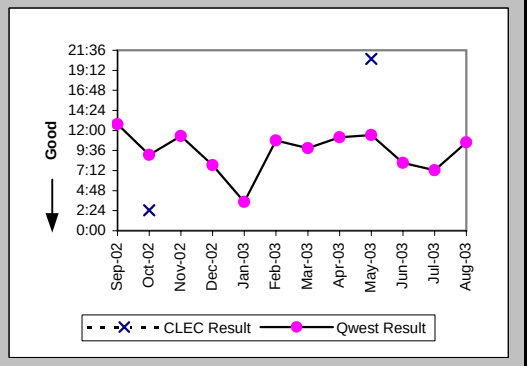
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						14	14	100.00%	0.00%			
Oct-02	1	1	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Nov-02						2	2	100.00%	0.00%			
Dec-02						9	9	100.00%	0.00%			
Jan-03						8	8	100.00%	0.00%			
Feb-03						7	7	100.00%	0.00%			
Mar-03						5	5	100.00%	0.00%			
Apr-03						11	11	100.00%	0.00%			
May-03	1	1	100.00%	3	0	3	3	100.00%	N/A	N/A	N/A	
Jun-03						8	8	100.00%	0.00%			
Jul-03						8	8	100.00%	0.00%			
Aug-03						10	10	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

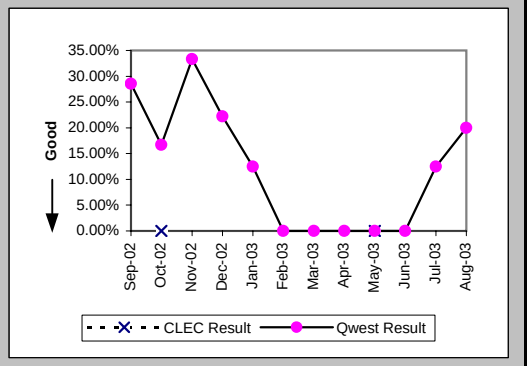
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						178:26	14	12:45	9:05			
Oct-02	2:28	1	2:28	1	0	45:22	5	9:04	9:03	-0.67	-1.41	No
Nov-02						22:41	2	11:21	11:34			
Dec-02						70:48	9	7:52	7:34			
Jan-03						27:39	8	3:27	1:18			
Feb-03						75:33	7	10:48	10:25			
Mar-03						49:31	5	9:54	7:46			
Apr-03						123:15	11	11:12	8:42			
May-03	20:33	1	20:33	3	0	34:19	3	11:26	7:37	0.96	-0.42	No
Jun-03						65:01	8	8:08	7:15			
Jul-03						58:02	8	7:15	5:33			
Aug-03						105:49	10	10:35	9:57			



Checklist #14 - Resale - PBX Repair

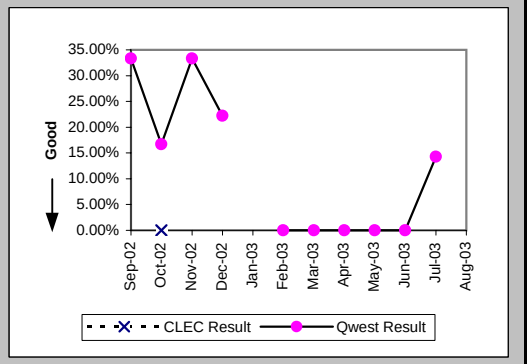
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	14	28.57%	45.18%			
Oct-02	0	1	0.00%	1	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Nov-02						1	3	33.33%	47.14%			
Dec-02						2	9	22.22%	41.57%			
Jan-03						1	8	12.50%	33.07%			
Feb-03						0	7	0.00%	0.00%			
Mar-03						0	5	0.00%	0.00%			
Apr-03						0	11	0.00%	0.00%			
May-03	0	1	0.00%	3	0	0	3	0.00%	N/A	N/A	N/A	
Jun-03						0	8	0.00%	0.00%			
Jul-03						1	8	12.50%	33.07%			
Aug-03						2	10	20.00%	40.00%			



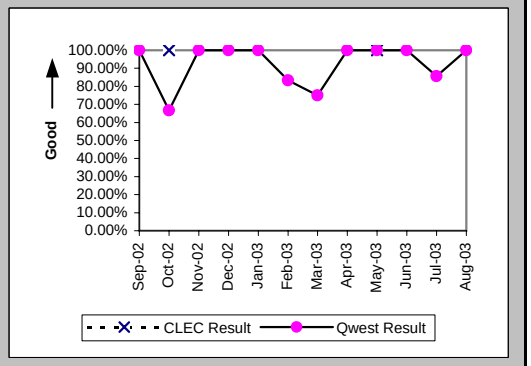
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	12	33.33%	47.14%			
Oct-02	0	1	0.00%	1	0	1	6	16.67%	37.27%	-0.41	-1.25	No
Nov-02						1	3	33.33%	47.14%			
Dec-02						2	9	22.22%	41.57%			
Jan-03												
Feb-03						0	7	0.00%	0.00%			
Mar-03						0	1	0.00%	0.00%			
Apr-03						0	7	0.00%	0.00%			
May-03						0	2	0.00%	0.00%			
Jun-03						0	6	0.00%	0.00%			
Jul-03						1	7	14.29%	34.99%			
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

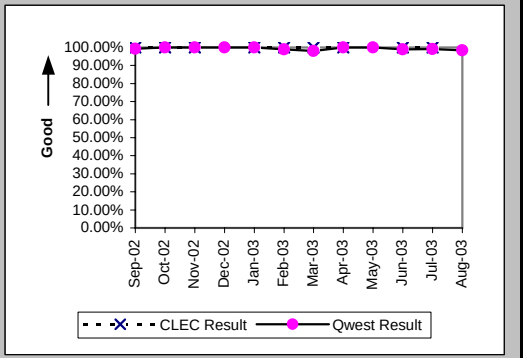
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						8	8	100.00%	0.00%			
Oct-02	1	1	100.00%	1	0	2	3	66.67%	47.14%	-0.61	-1.37	No
Nov-02						2	2	100.00%	0.00%			
Dec-02						6	6	100.00%	0.00%			
Jan-03						4	4	100.00%	0.00%			
Feb-03						5	6	83.33%	37.27%			
Mar-03						3	4	75.00%	43.30%			
Apr-03						8	8	100.00%	0.00%			
May-03	1	1	100.00%	3	0	3	3	100.00%	N/A	N/A	N/A	
Jun-03						5	5	100.00%	0.00%			
Jul-03						6	7	85.71%	34.99%			
Aug-03						7	7	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

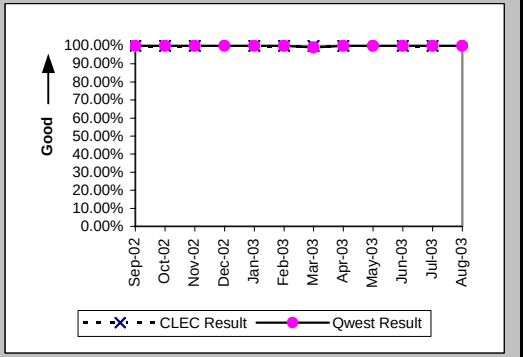
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	138	139	99.28%	8.45%	-0.12	-1.07	No
Oct-02	4	4	100.00%	2	0	174	174	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0	98	98	100.00%	N/A	N/A	N/A	
Dec-02						113	113	100.00%	0.00%			
Jan-03	1	1	100.00%	2	0	119	119	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	1	0	96	97	98.97%	10.10%	-0.1	-1.06	No
Mar-03	5	5	100.00%	0	0	99	101	98.02%	13.93%	-0.31	-1.19	No
Apr-03	1	1	100.00%	0	0	101	101	100.00%	N/A	N/A	N/A	
May-03						73	73	100.00%	0.00%			
Jun-03	1	1	100.00%	1	0	91	92	98.91%	10.37%	-0.1	-1.06	No
Jul-03	1	1	100.00%	0	0	118	119	99.16%	9.13%	-0.09	-1.06	No
Aug-03						121	123	98.37%	12.65%			



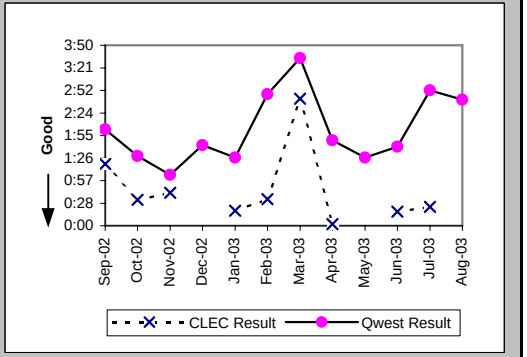
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	158	158	100.00%	N/A	N/A	N/A	
Oct-02	4	4	100.00%	2	0	181	181	100.00%	N/A	N/A	N/A	
Nov-02	3	3	100.00%	0	0	109	109	100.00%	N/A	N/A	N/A	
Dec-02						119	119	100.00%	0.00%			
Jan-03	1	1	100.00%	2	0	127	127	100.00%	N/A	N/A	N/A	
Feb-03	1	1	100.00%	1	0	106	106	100.00%	N/A	N/A	N/A	
Mar-03	5	5	100.00%	0	0	102	103	99.03%	9.81%	-0.22	-1.13	No
Apr-03	2	2	100.00%	0	0	110	110	100.00%	N/A	N/A	N/A	
May-03						77	77	100.00%	0.00%			
Jun-03	1	1	100.00%	1	0	98	98	100.00%	N/A	N/A	N/A	
Jul-03	1	1	100.00%	0	0	129	129	100.00%	N/A	N/A	N/A	
Aug-03						128	128	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

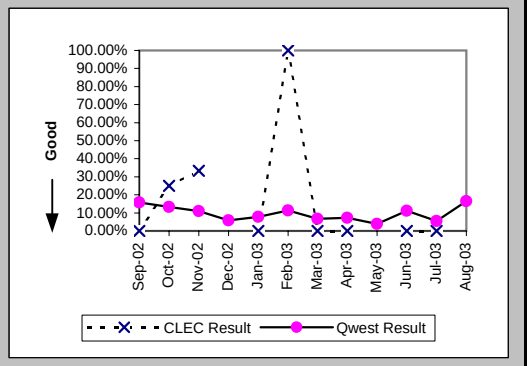
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2:38	2	1:19	0	0	324:40	158	2:03	4:24	-0.24	-1.14	No
Oct-02	2:14	4	0:33	2	0	267:57	181	1:29	2:35	-0.71	-1.43	No
Nov-02	2:05	3	0:42	0	0	117:28	109	1:05	1:40	-0.39	-1.24	No
Dec-02						203:37	119	1:43	2:46			
Jan-03	0:19	1	0:19	2	0	185:02	127	1:27	2:50	-0.4	-1.24	No
Feb-03	0:34	1	0:34	1	0	297:07	106	2:48	5:57	-0.37	-1.23	No
Mar-03	13:31	5	2:42	0	0	366:37	103	3:34	11:06	-0.17	-1.1	No
Apr-03	0:03	2	0:02	0	0	199:08	110	1:49	2:51	-0.88	-1.53	No
May-03						112:11	77	1:27	1:57			
Jun-03	0:18	1	0:18	1	0	164:57	98	1:41	3:41	-0.37	-1.23	No
Jul-03	0:24	1	0:24	0	0	372:22	129	2:53	4:34	-0.54	-1.33	No
Aug-03						342:27	128	2:41	4:53			



Checklist #14 - Resale - PBX Repair

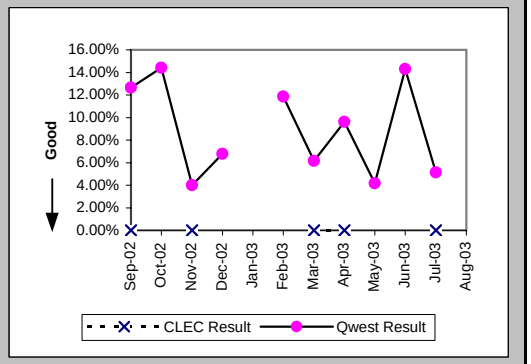
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	0	0	25	158	15.82%	36.50%	-0.61	-1.37	No
Oct-02	1	4	25.00%	2	0	24	181	13.26%	33.91%	0.61	-0.63	No
Nov-02	1	3	33.33%	0	0	12	109	11.01%	31.30%	0.94	-0.43	No
Dec-02						7	119	5.88%	23.53%			
Jan-03	0	1	0.00%	2	0	10	127	7.87%	26.93%	-0.29	-1.18	No
Feb-03	1	1	100.00%	1	0	12	106	11.32%	31.68%	1.58	-0.04	No
Mar-03	0	5	0.00%	0	0	7	103	6.80%	25.17%	-0.59	-1.36	No
Apr-03	0	2	0.00%	0	0	8	110	7.27%	25.97%	-0.39	-1.24	No
May-03						3	77	3.90%	19.35%			
Jun-03	0	1	0.00%	1	0	11	98	11.22%	31.57%	-0.35	-1.22	No
Jul-03	0	1	0.00%	0	0	7	129	5.43%	22.65%	-0.24	-1.15	No
Aug-03						21	128	16.41%	37.03%			



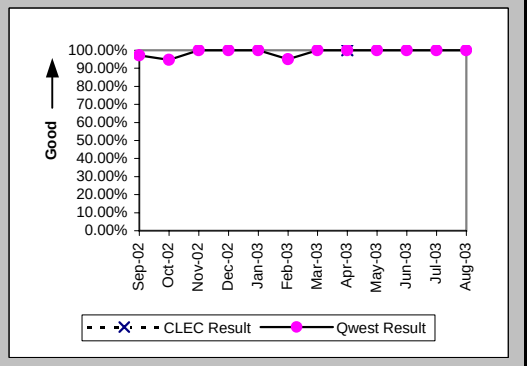
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	10	79	12.66%	33.25%	-0.38	-1.23	No
Oct-02						15	104	14.42%	35.13%			
Nov-02	0	1	0.00%	0	0	2	50	4.00%	19.60%	-0.2	-1.12	No
Dec-02						4	59	6.78%	25.14%			
Jan-03												
Feb-03						7	59	11.86%	32.34%			
Mar-03	0	3	0.00%	0	0	4	65	6.15%	24.03%	-0.43	-1.26	No
Apr-03	0	1	0.00%	0	0	5	52	9.62%	29.48%	-0.32	-1.2	No
May-03						2	48	4.17%	19.98%			
Jun-03						6	42	14.29%	34.99%			
Jul-03	0	1	0.00%	0	0	4	78	5.13%	22.06%	-0.23	-1.14	No
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

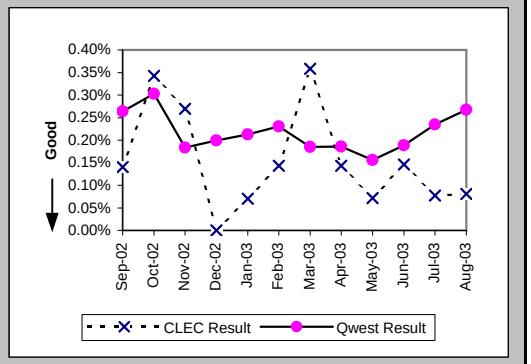
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						35	36	97.22%	16.43%			
Oct-02						18	19	94.74%	22.33%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						16	16	100.00%	0.00%			
Jan-03						18	18	100.00%	0.00%			
Feb-03						19	20	95.00%	21.79%			
Mar-03						7	7	100.00%	0.00%			
Apr-03	1	1	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
May-03						6	6	100.00%	0.00%			
Jun-03						16	16	100.00%	0.00%			
Jul-03						23	23	100.00%	0.00%			
Aug-03						14	14	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

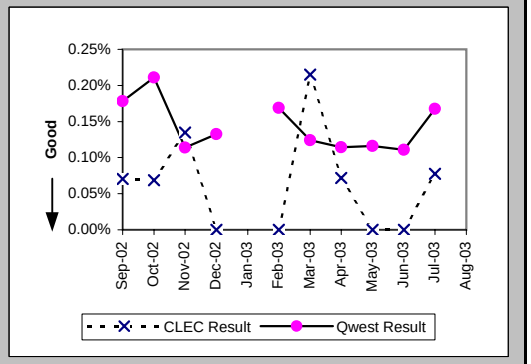
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	1423	0.14%	0	0	285	108172	0.26%	5.13%	-0.9	-1.55	No
Oct-02	5	1460	0.34%	3	0	323	106748	0.30%	5.49%	0.28	-0.83	No
Nov-02	4	1483	0.27%	0	0	194	105518	0.18%	4.28%	0.77	-0.53	No
Dec-02	0	1421	0.00%	0	0	209	104728	0.20%	4.46%	-1.67	-2.02	No
Jan-03	1	1421	0.07%	2	0	223	104645	0.21%	4.61%	-1.16	-1.7	No
Feb-03	2	1398	0.14%	1	0	240	104248	0.23%	4.79%	-0.68	-1.41	No
Mar-03	5	1395	0.36%	0	0	191	103303	0.18%	4.30%	1.5	-0.09	No
Apr-03	2	1395	0.14%	0	0	190	102264	0.19%	4.31%	-0.37	-1.22	No
May-03	1	1392	0.07%	3	0	148	94829	0.16%	3.95%	-0.79	-1.48	No
Jun-03	2	1369	0.15%	1	0	172	91306	0.19%	4.34%	-0.36	-1.22	No
Jul-03	1	1292	0.08%	0	0	212	90210	0.24%	4.84%	-1.16	-1.71	No
Aug-03	1	1241	0.08%	1	0	239	89369	0.27%	5.16%	-1.27	-1.77	No



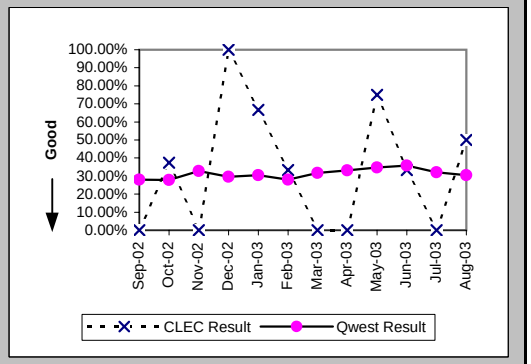
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1423	0.07%	0	0	193	108172	0.18%	4.22%	-0.96	-1.58	No
Oct-02	1	1460	0.07%	3	0	225	106748	0.21%	4.59%	-1.18	-1.72	No
Nov-02	2	1483	0.13%	0	0	120	105518	0.11%	3.37%	0.24	-0.85	No
Dec-02	0	1421	0.00%	0	0	139	104728	0.13%	3.64%	-1.37	-1.83	No
Jan-03												
Feb-03	0	1398	0.00%	0	0	176	104248	0.17%	4.11%	-1.53	-1.93	No
Mar-03	3	1395	0.22%	0	0	128	103303	0.12%	3.52%	0.96	-0.42	No
Apr-03	1	1395	0.07%	0	0	117	102264	0.11%	3.38%	-0.47	-1.29	No
May-03	0	1392	0.00%	0	0	110	94829	0.12%	3.40%	-1.26	-1.77	No
Jun-03	0	1369	0.00%	0	0	101	91306	0.11%	3.32%	-1.22	-1.74	No
Jul-03	1	1292	0.08%	0	0	151	90210	0.17%	4.09%	-0.79	-1.48	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

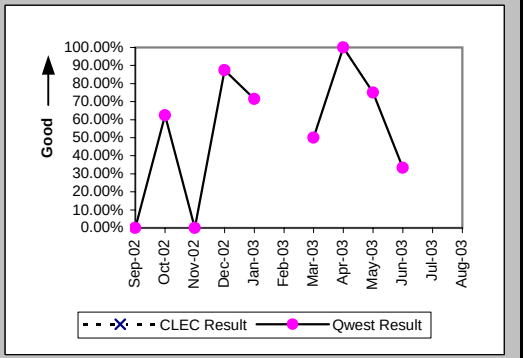
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	2	0.00%	0	0	111	396	28.03%	44.91%	-0.88	-1.54	No
Oct-02	3	8	37.50%	0	0	125	448	27.90%	44.85%	0.59	-0.64	No
Nov-02	0	4	0.00%	0	0	95	289	32.87%	46.97%	-1.39	-1.85	No
Dec-02	1	1	100.00%	0	0	88	297	29.63%	45.66%	1.05	-0.36	No
Jan-03	2	3	66.67%	0	0	98	321	30.53%	46.05%	1.16	-0.3	No
Feb-03	1	3	33.33%	0	0	93	333	27.93%	44.86%	0.21	-0.87	No
Mar-03	0	5	0.00%	0	0	89	280	31.79%	46.56%	-1.51	-1.92	No
Apr-03	0	2	0.00%	0	0	94	284	33.10%	47.06%	-0.99	-1.6	No
May-03	3	4	75.00%	0	0	79	227	34.80%	47.63%	1.5	-0.09	No
Jun-03	1	3	33.33%	0	0	96	268	35.82%	47.95%	-0.09	-1.05	No
Jul-03	0	1	0.00%	0	0	100	312	32.05%	46.67%	-0.69	-1.42	No
Aug-03	1	2	50.00%	0	0	105	344	30.52%	46.05%	0.5	-0.7	No



Checklist #14 - Resale - Basic ISDN Installation

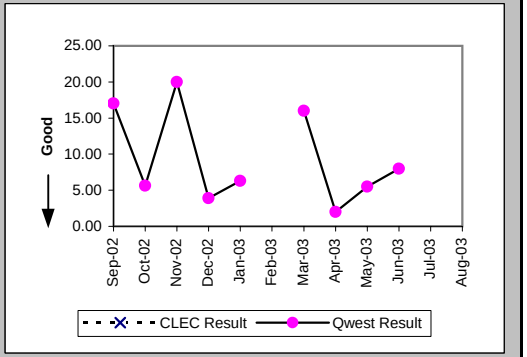
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						0	1	0.00%	0.00%			
Oct-02						5	8	62.50%	48.41%			
Nov-02						0	1	0.00%	0.00%			
Dec-02						7	8	87.50%	33.07%			
Jan-03						5	7	71.43%	45.18%			
Feb-03												
Mar-03						2	4	50.00%	50.00%			
Apr-03						3	3	100.00%	0.00%			
May-03						3	4	75.00%	43.30%			
Jun-03						1	3	33.33%	47.14%			
Jul-03												
Aug-03												



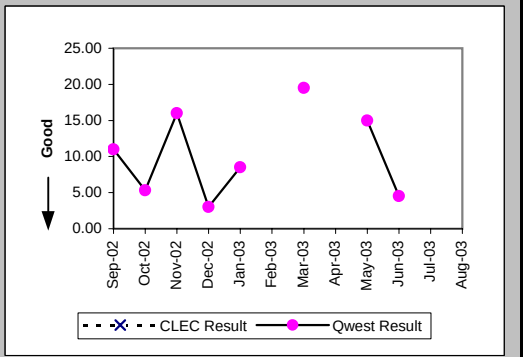
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						17	1	17.00				
Oct-02						45	8	5.62	3.11			
Nov-02						20	1	20.00				
Dec-02						31	8	3.88	2.53			
Jan-03						44	7	6.29	4.11			
Feb-03												
Mar-03						64	4	16.00	14.76			
Apr-03						6	3	2.00	1.00			
May-03						22	4	5.50	8.43			
Jun-03						16	2	8.00	4.24			
Jul-03												
Aug-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

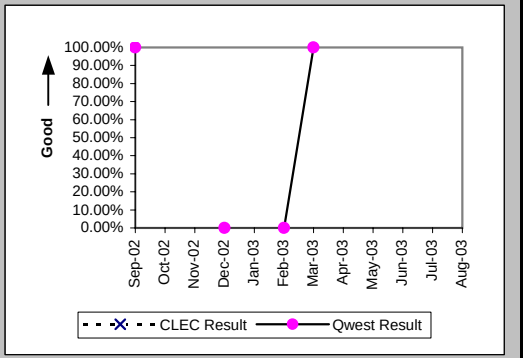
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	1	11.00				
Oct-02						16	3	5.33	3.06			
Nov-02						16	1	16.00				
Dec-02						3	1	3.00				
Jan-03						17	2	8.50	0.71			
Feb-03												
Mar-03						39	2	19.50	17.68			
Apr-03												
May-03						15	1	15.00				
Jun-03						9	2	4.50	4.95			
Jul-03												
Aug-03												



Checklist #14 - Resale - Basic ISDN Installation

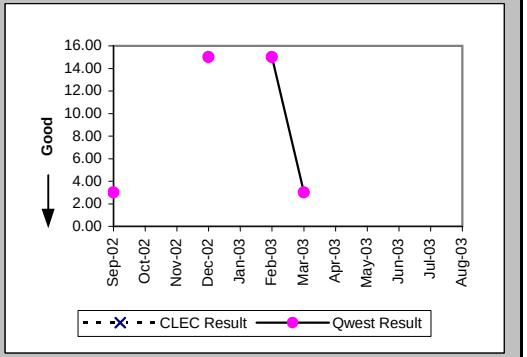
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	1	100.00%	0.00%			
Oct-02												
Nov-02												
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03						0	1	0.00%	0.00%			
Mar-03						1	1	100.00%	0.00%			
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



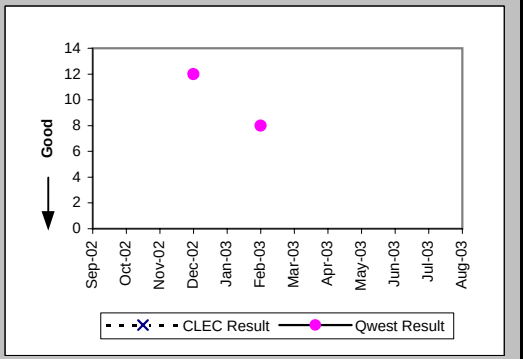
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	1	3.00				
Oct-02												
Nov-02												
Dec-02						15	1	15.00				
Jan-03												
Feb-03						15	1	15.00				
Mar-03						3	1	3.00				
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

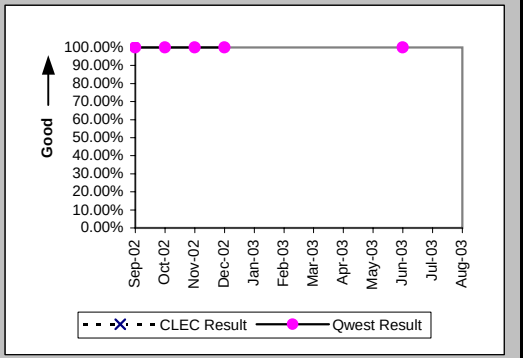
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						12	1	12.00				
Jan-03												
Feb-03						8	1	8.00				
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - Basic ISDN Installation

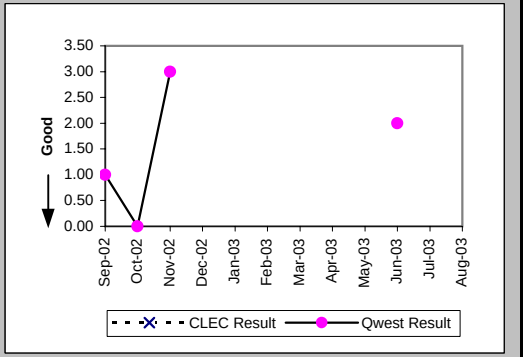
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	3	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						2	2	100.00%	0.00%			
Jul-03												
Aug-03												



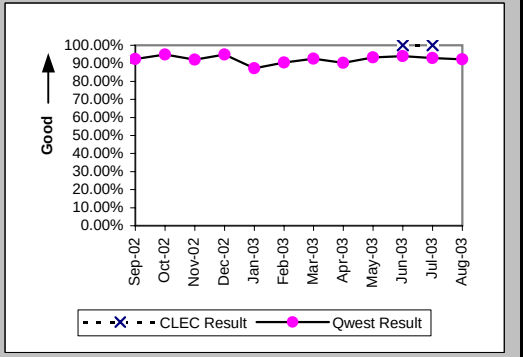
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	1	1.00				
Oct-02						0	1	0.00				
Nov-02						3	1	3.00				
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						4	2	2.00	1.41			
Jul-03												
Aug-03												



New Service Installation Quality (Percent) (OP-5) (Parity)

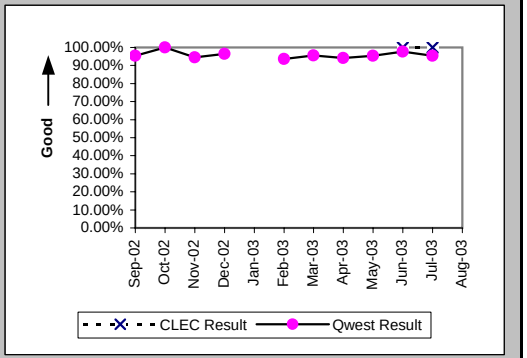
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						265	287	92.33%	26.60%			
Oct-02						311	328	94.82%	22.17%			
Nov-02						221	240	92.08%	27.00%			
Dec-02						187	197	94.92%	21.95%			
Jan-03						205	235	87.23%	33.37%			
Feb-03						225	249	90.36%	29.51%			
Mar-03						188	203	92.61%	26.16%			
Apr-03						186	206	90.29%	29.61%			
May-03						220	236	93.22%	25.14%			
Jun-03	2	2	100.00%	0	0	201	214	93.93%	23.89%	-0.36	-1.22	No
Jul-03	2	2	100.00%	0	0	184	198	92.93%	25.63%	-0.39	-1.24	No
Aug-03						187	203	92.12%	26.95%			



Checklist #14 - Resale - Basic ISDN Installation

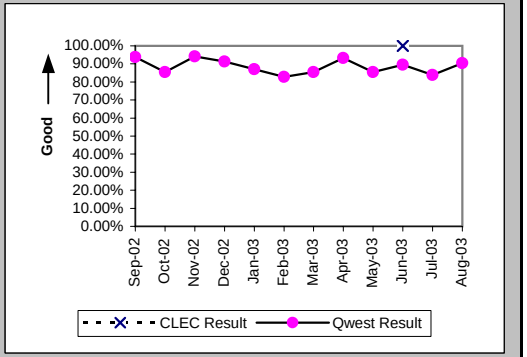
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						274	287	95.47%	20.80%			
Oct-02						328	328	100.00%	0.00%			
Nov-02						227	240	94.58%	22.63%			
Dec-02						190	197	96.45%	18.51%			
Jan-03												
Feb-03						233	249	93.57%	24.52%			
Mar-03						194	203	95.57%	20.58%			
Apr-03						194	206	94.17%	23.42%			
May-03						225	236	95.34%	21.08%			
Jun-03	2	2	100.00%	0	0	209	214	97.66%	15.11%	-0.22	-1.13	No
Jul-03	2	2	100.00%	0	0	189	198	95.45%	20.83%	-0.31	-1.19	No
Aug-03												



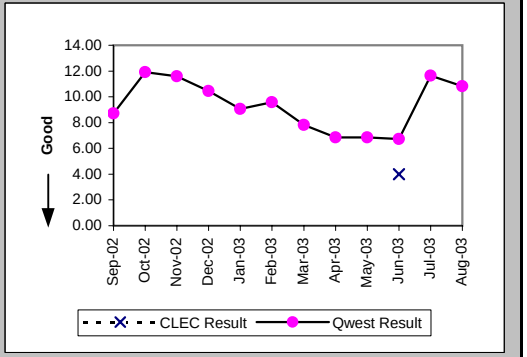
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						285	304	93.75%	24.21%			
Oct-02						177	207	85.51%	35.20%			
Nov-02						160	170	94.12%	23.53%			
Dec-02						125	137	91.24%	28.27%			
Jan-03						188	216	87.04%	33.59%			
Feb-03						149	180	82.78%	37.76%			
Mar-03						135	158	85.44%	35.27%			
Apr-03						154	165	93.33%	24.94%			
May-03						165	193	85.49%	35.22%			
Jun-03	2	2	100.00%	0	0	120	134	89.55%	30.59%	-0.48	-1.29	No
Jul-03						150	179	83.80%	36.85%			
Aug-03						131	145	90.34%	29.53%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

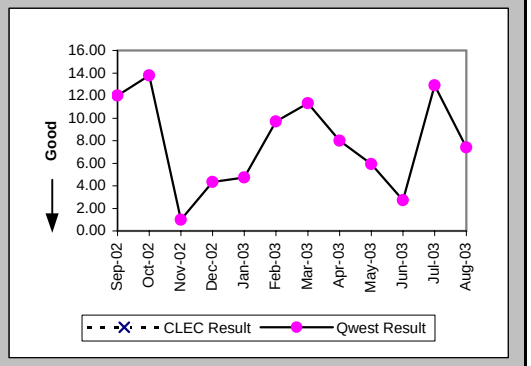
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2572	295	8.72	7.08			
Oct-02						2313	194	11.92	13.49			
Nov-02						1866	161	11.59	12.68			
Dec-02						1389	133	10.44	7.87			
Jan-03						1947	215	9.06	5.88			
Feb-03						1706	178	9.58	10.68			
Mar-03						1210	155	7.81	9.69			
Apr-03						1094	160	6.84	7.00			
May-03						1282	187	6.86	5.38			
Jun-03	8	2	4.00	0	0	895	133	6.73	4.34	-0.88	-1.54	No
Jul-03						2014	173	11.64	16.50			
Aug-03						1569	145	10.82	17.65			



Checklist #14 - Resale - Basic ISDN Installation

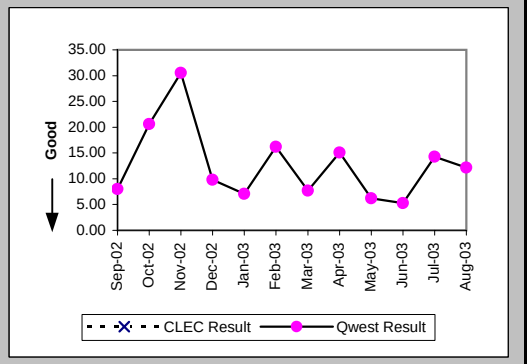
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						228	19	12.00	15.12			
Oct-02						207	15	13.80	22.01			
Nov-02						1	1	1.00				
Dec-02						13	3	4.33	4.04			
Jan-03						52	11	4.73	5.48			
Feb-03						126	13	9.69	9.21			
Mar-03						181	16	11.31	23.58			
Apr-03						16	2	8.00	9.90			
May-03						83	14	5.93	10.16			
Jun-03						19	7	2.71	1.11			
Jul-03						155	12	12.92	16.42			
Aug-03						37	5	7.40	3.29			



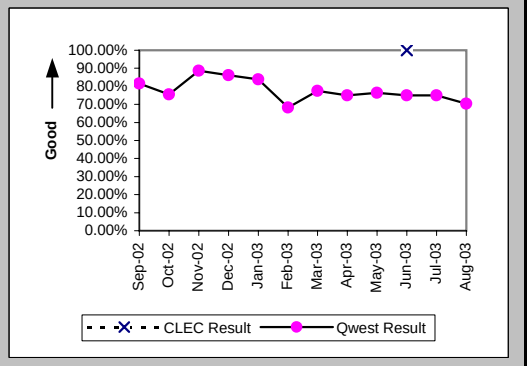
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						24	3	8.00	7.81			
Oct-02						330	16	20.62	30.98			
Nov-02						275	9	30.56	30.37			
Dec-02						88	9	9.78	10.63			
Jan-03						127	18	7.06	7.14			
Feb-03						340	21	16.19	18.59			
Mar-03						54	7	7.71	8.10			
Apr-03						136	9	15.11	19.97			
May-03						93	15	6.20	7.77			
Jun-03						42	8	5.25	5.15			
Jul-03						271	19	14.26	24.57			
Aug-03						146	12	12.17	9.39			



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

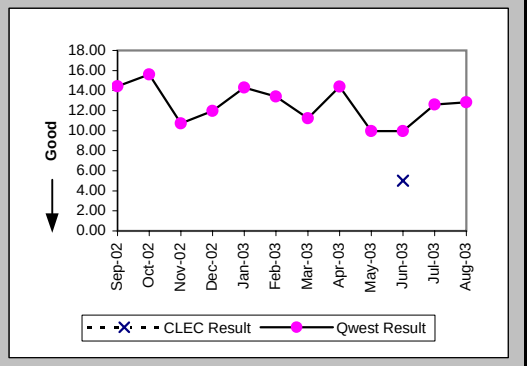
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						53	65	81.54%	38.80%			
Oct-02						37	49	75.51%	43.00%			
Nov-02						31	35	88.57%	31.82%			
Dec-02						31	36	86.11%	34.58%			
Jan-03						47	56	83.93%	36.73%			
Feb-03						15	22	68.18%	46.58%			
Mar-03						24	31	77.42%	41.81%			
Apr-03						33	44	75.00%	43.30%			
May-03						39	51	76.47%	42.42%			
Jun-03	1	1	100.00%	0	0	21	28	75.00%	43.30%	-0.57	-1.34	No
Jul-03						30	40	75.00%	43.30%			
Aug-03						19	27	70.37%	45.66%			



Checklist #14 - Resale - Basic ISDN Installation

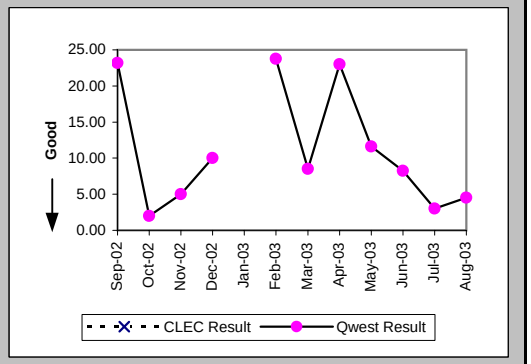
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						996	69	14.43	15.30			
Oct-02						749	48	15.60	17.72			
Nov-02						364	34	10.71	6.38			
Dec-02						443	37	11.97	10.49			
Jan-03						700	49	14.29	19.03			
Feb-03						322	24	13.42	13.79			
Mar-03						337	30	11.23	12.33			
Apr-03						605	42	14.40	27.01			
May-03						498	50	9.96	10.16			
Jun-03	5	1	5.00	0	0	289	29	9.97	11.23	-0.43	-1.26	No
Jul-03						505	40	12.62	14.98			
Aug-03						385	30	12.83	20.36			



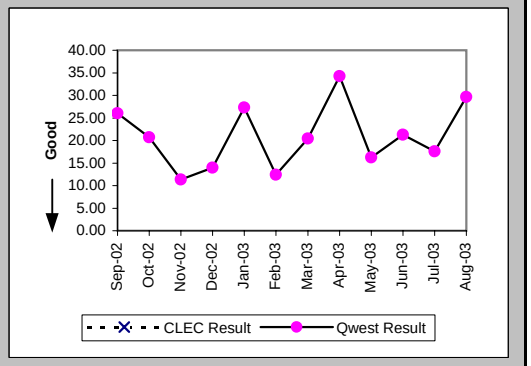
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						278	12	23.17	17.19			
Oct-02						2	1	2.00				
Nov-02						5	1	5.00				
Dec-02						10	1	10.00				
Jan-03												
Feb-03						95	4	23.75	16.13			
Mar-03						17	2	8.50	9.19			
Apr-03						46	2	23.00	24.04			
May-03						58	5	11.60	4.56			
Jun-03						33	4	8.25	7.54			
Jul-03						6	2	3.00	1.41			
Aug-03						27	6	4.50	5.82			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

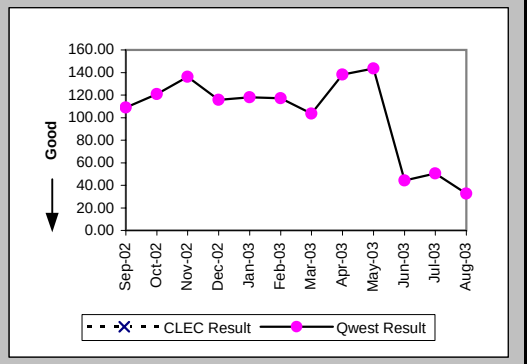
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						78	3	26.00	30.35			
Oct-02						228	11	20.73	27.76			
Nov-02						34	3	11.33	9.61			
Dec-02						56	4	14.00	20.77			
Jan-03						246	9	27.33	31.19			
Feb-03						62	5	12.40	12.40			
Mar-03						102	5	20.40	17.50			
Apr-03						308	9	34.22	44.75			
May-03						130	8	16.25	16.22			
Jun-03						85	4	21.25	21.23			
Jul-03						141	8	17.62	18.75			
Aug-03						89	3	29.67	33.65			



Checklist #14 - Resale - Basic ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

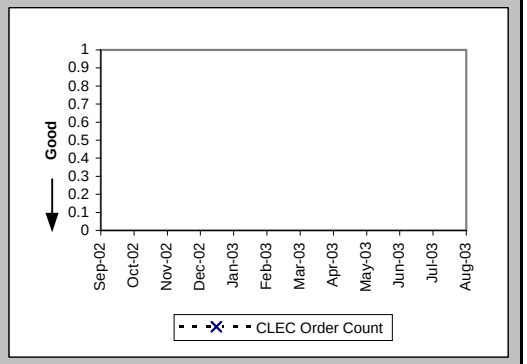
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						10137	93	109.00	100.05			
Oct-02						10149	84	120.82	104.30			
Nov-02						10905	80	136.31	108.12			
Dec-02						8332	72	115.72	112.96			
Jan-03						7427	63	117.89	123.86			
Feb-03						6211	53	117.19	131.18			
Mar-03						4458	43	103.67	142.35			
Apr-03						4558	33	138.12	158.67			
May-03						4596	32	143.62	167.28			
Jun-03						1769	40	44.22	76.65			
Jul-03						1871	37	50.57	86.04			
Aug-03						589	18	32.72	48.63			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

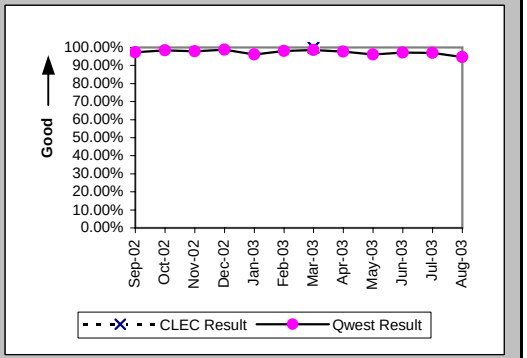
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - Basic ISDN Repair

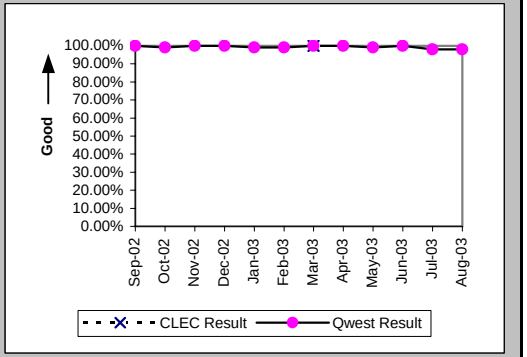
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						143	147	97.28%	16.27%			
Oct-02						118	120	98.33%	12.80%			
Nov-02						96	98	97.96%	14.14%			
Dec-02						75	76	98.68%	11.40%			
Jan-03						98	102	96.08%	19.41%			
Feb-03						102	104	98.08%	13.73%			
Mar-03	1	1	100.00%	0	0	74	75	98.67%	11.47%	-0.12	-1.07	No
Apr-03						85	87	97.70%	14.99%			
May-03						100	104	96.15%	19.23%			
Jun-03						70	72	97.22%	16.43%			
Jul-03						99	102	97.06%	16.90%			
Aug-03						141	149	94.63%	22.54%			



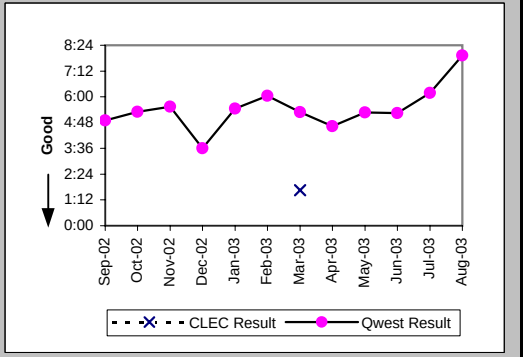
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						149	149	100.00%	0.00%			
Oct-02						119	120	99.17%	9.09%			
Nov-02						98	98	100.00%	0.00%			
Dec-02						76	76	100.00%	0.00%			
Jan-03						102	103	99.03%	9.81%			
Feb-03						104	105	99.05%	9.71%			
Mar-03	1	1	100.00%	0	0	75	75	100.00%	N/A	N/A	N/A	
Apr-03						87	87	100.00%	0.00%			
May-03						103	104	99.04%	9.76%			
Jun-03						74	74	100.00%	0.00%			
Jul-03						102	104	98.08%	13.73%			
Aug-03						146	149	97.99%	14.05%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

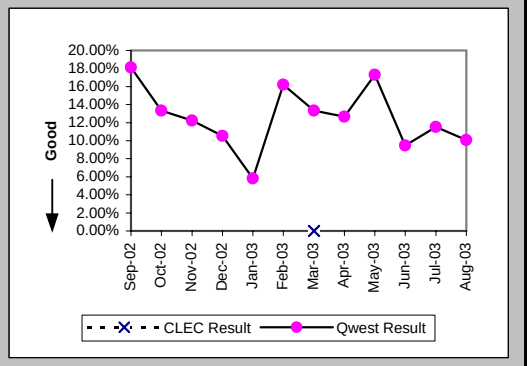
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						730:14	149	4:54	6:51			
Oct-02						636:14	120	5:18	7:45			
Nov-02						541:43	98	5:32	6:15			
Dec-02						273:59	76	3:36	3:45			
Jan-03						561:31	103	5:27	8:04			
Feb-03						635:00	105	6:03	8:01			
Mar-03	1:39	1	1:39	0	0	395:39	75	5:17	5:10	-0.7	-1.42	No
Apr-03						402:30	87	4:38	5:09			
May-03						548:31	104	5:16	7:09			
Jun-03						388:47	74	5:15	5:40			
Jul-03						643:09	104	6:11	11:50			
Aug-03						1178:41	149	7:55	12:52			



Checklist #14 - Resale - Basic ISDN Repair

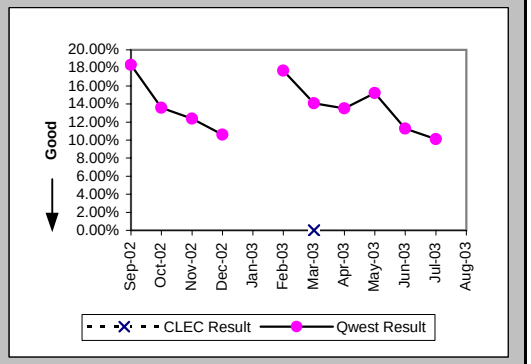
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						27	149	18.12%	38.52%			
Oct-02						16	120	13.33%	33.99%			
Nov-02						12	98	12.24%	32.78%			
Dec-02						8	76	10.53%	30.69%			
Jan-03						6	103	5.83%	23.42%			
Feb-03						17	105	16.19%	36.84%			
Mar-03	0	1	0.00%	0	0	10	75	13.33%	33.99%	-0.39	-1.24	No
Apr-03						11	87	12.64%	33.23%			
May-03						18	104	17.31%	37.83%			
Jun-03						7	74	9.46%	29.27%			
Jul-03						12	104	11.54%	31.95%			
Aug-03						15	149	10.07%	30.09%			



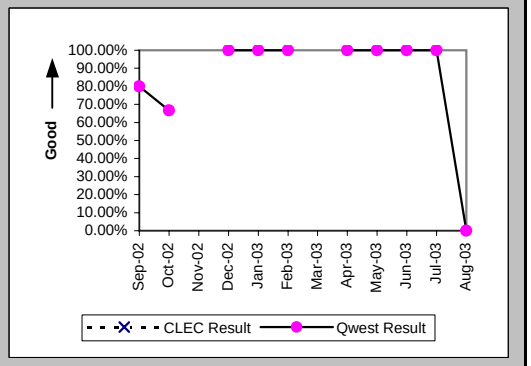
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						24	131	18.32%	38.68%			
Oct-02						14	103	13.59%	34.27%			
Nov-02						11	89	12.36%	32.91%			
Dec-02						7	66	10.61%	30.79%			
Jan-03												
Feb-03						17	96	17.71%	38.17%			
Mar-03	0	1	0.00%	0	0	10	71	14.08%	34.79%	-0.4	-1.24	No
Apr-03						10	74	13.51%	34.19%			
May-03						14	92	15.22%	35.92%			
Jun-03						7	62	11.29%	31.65%			
Jul-03						10	99	10.10%	30.13%			
Aug-03												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

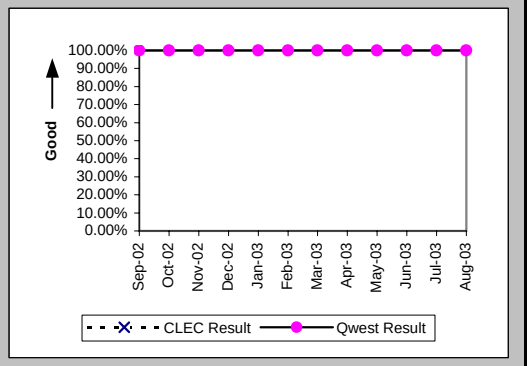
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	5	80.00%	40.00%			
Oct-02						2	3	66.67%	47.14%			
Nov-02												
Dec-02						1	1	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			
Mar-03												
Apr-03						1	1	100.00%	0.00%			
May-03						1	1	100.00%	0.00%			
Jun-03						2	2	100.00%	0.00%			
Jul-03						1	1	100.00%	0.00%			
Aug-03						0	1	0.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

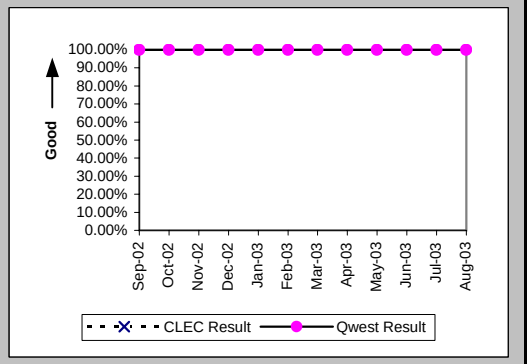
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	6	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						4	4	100.00%	0.00%			
Mar-03						11	11	100.00%	0.00%			
Apr-03						7	7	100.00%	0.00%			
May-03						7	7	100.00%	0.00%			
Jun-03						5	5	100.00%	0.00%			
Jul-03						7	7	100.00%	0.00%			
Aug-03						8	8	100.00%	0.00%			



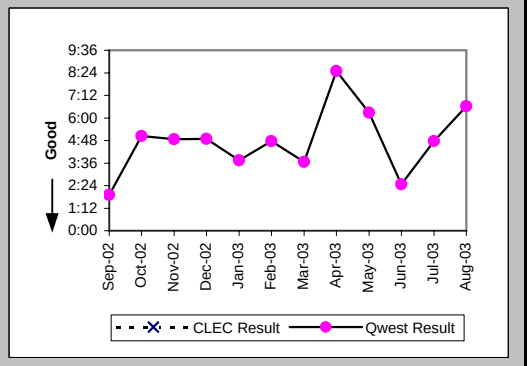
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	6	100.00%	0.00%			
Oct-02						7	7	100.00%	0.00%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						4	4	100.00%	0.00%			
Jan-03						13	13	100.00%	0.00%			
Feb-03						4	4	100.00%	0.00%			
Mar-03						11	11	100.00%	0.00%			
Apr-03						7	7	100.00%	0.00%			
May-03						7	7	100.00%	0.00%			
Jun-03						5	5	100.00%	0.00%			
Jul-03						7	7	100.00%	0.00%			
Aug-03						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

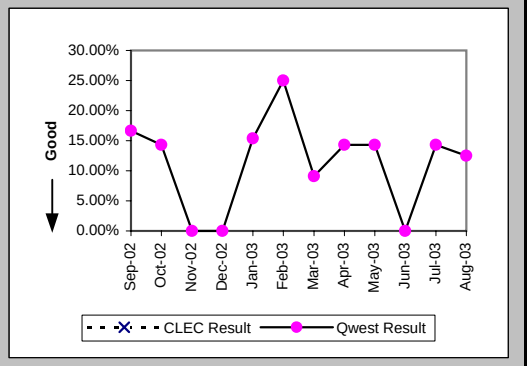
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11:26	6	1:54	2:18			
Oct-02						35:13	7	5:02	6:17			
Nov-02						24:19	5	4:52	1:49			
Dec-02						19:30	4	4:53	1:43			
Jan-03						48:47	13	3:45	4:22			
Feb-03						19:05	4	4:46	3:18			
Mar-03						40:18	11	3:40	2:39			
Apr-03						59:29	7	8:30	4:32			
May-03						44:00	7	6:17	6:21			
Jun-03						12:20	5	2:28	0:16			
Jul-03						33:22	7	4:46	4:09			
Aug-03						52:57	8	6:37	7:02			



Checklist #14 - Resale - Basic ISDN Repair

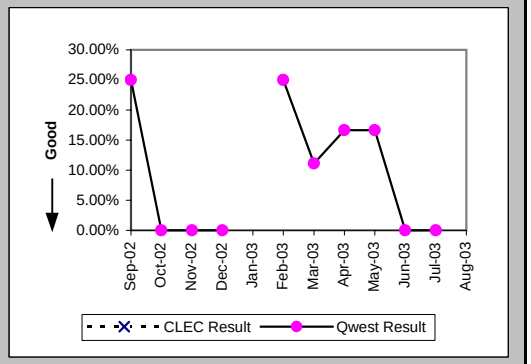
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	6	16.67%	37.27%			
Oct-02						1	7	14.29%	34.99%			
Nov-02						0	5	0.00%	0.00%			
Dec-02						0	4	0.00%	0.00%			
Jan-03						2	13	15.38%	36.08%			
Feb-03						1	4	25.00%	43.30%			
Mar-03						1	11	9.09%	28.75%			
Apr-03						1	7	14.29%	34.99%			
May-03						1	7	14.29%	34.99%			
Jun-03						0	5	0.00%	0.00%			
Jul-03						1	7	14.29%	34.99%			
Aug-03						1	8	12.50%	33.07%			



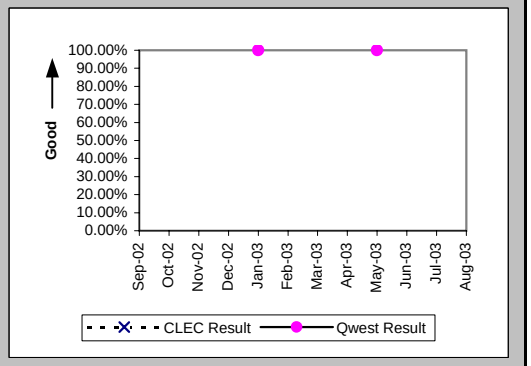
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	4	25.00%	43.30%			
Oct-02						0	5	0.00%	0.00%			
Nov-02						0	5	0.00%	0.00%			
Dec-02						0	4	0.00%	0.00%			
Jan-03												
Feb-03						1	4	25.00%	43.30%			
Mar-03						1	9	11.11%	31.43%			
Apr-03						1	6	16.67%	37.27%			
May-03						1	6	16.67%	37.27%			
Jun-03						0	5	0.00%	0.00%			
Jul-03						0	6	0.00%	0.00%			
Aug-03												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

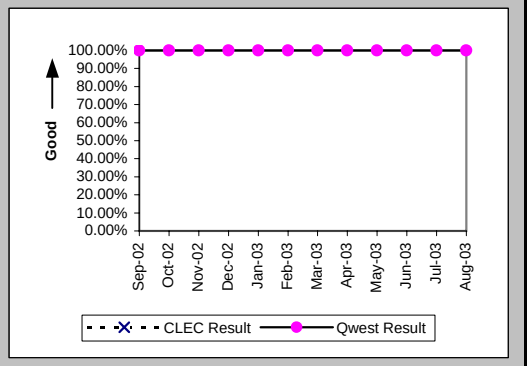
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	100.00%	0.00%			
Feb-03												
Mar-03												
Apr-03												
May-03						1	1	100.00%	0.00%			
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - Basic ISDN Repair

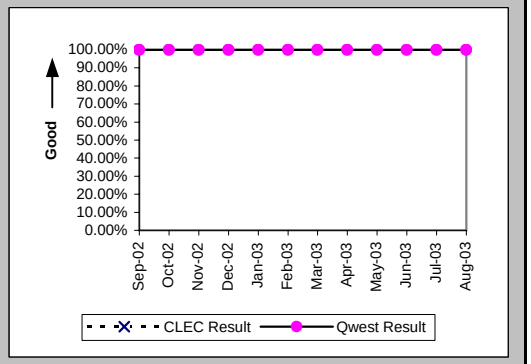
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						139	139	100.00%	0.00%			
Oct-02						183	183	100.00%	0.00%			
Nov-02						146	146	100.00%	0.00%			
Dec-02						121	121	100.00%	0.00%			
Jan-03						145	145	100.00%	0.00%			
Feb-03						128	128	100.00%	0.00%			
Mar-03						128	128	100.00%	0.00%			
Apr-03						143	143	100.00%	0.00%			
May-03						109	109	100.00%	0.00%			
Jun-03						126	126	100.00%	0.00%			
Jul-03						144	144	100.00%	0.00%			
Aug-03						162	162	100.00%	0.00%			



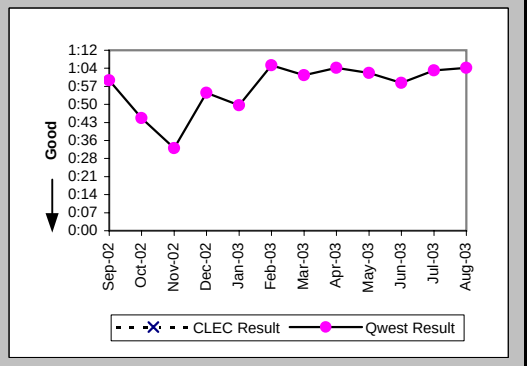
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						140	140	100.00%	0.00%			
Oct-02						187	187	100.00%	0.00%			
Nov-02						147	147	100.00%	0.00%			
Dec-02						121	121	100.00%	0.00%			
Jan-03						145	145	100.00%	0.00%			
Feb-03						129	129	100.00%	0.00%			
Mar-03						128	128	100.00%	0.00%			
Apr-03						144	144	100.00%	0.00%			
May-03						111	111	100.00%	0.00%			
Jun-03						127	127	100.00%	0.00%			
Jul-03						145	145	100.00%	0.00%			
Aug-03						163	163	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

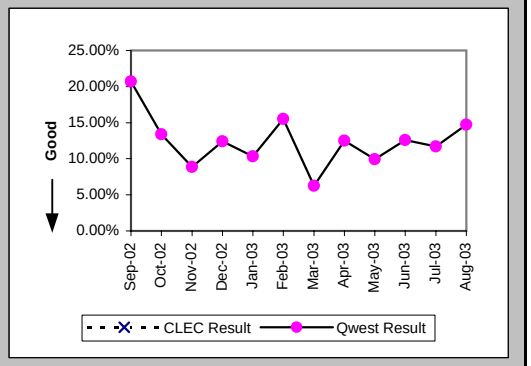
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						139:04	140	1:00	2:24			
Oct-02						139:11	187	0:45	1:38			
Nov-02						81:45	147	0:33	0:54			
Dec-02						110:55	121	0:55	1:30			
Jan-03						120:22	145	0:50	1:48			
Feb-03						141:20	129	1:06	1:46			
Mar-03						132:53	128	1:02	1:29			
Apr-03						156:17	144	1:05	1:48			
May-03						116:20	111	1:03	1:27			
Jun-03						125:16	127	0:59	2:14			
Jul-03						154:16	145	1:04	1:40			
Aug-03						176:57	163	1:05	2:47			



Checklist #14 - Resale - Basic ISDN Repair

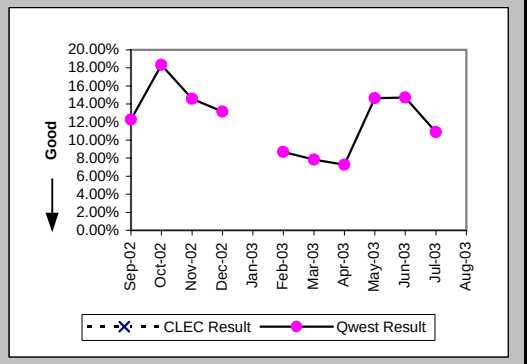
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						29	140	20.71%	40.53%			
Oct-02						25	187	13.37%	34.03%			
Nov-02						13	147	8.84%	28.39%			
Dec-02						15	121	12.40%	32.95%			
Jan-03						15	145	10.34%	30.45%			
Feb-03						20	129	15.50%	36.19%			
Mar-03						8	128	6.25%	24.21%			
Apr-03						18	144	12.50%	33.07%			
May-03						11	111	9.91%	29.88%			
Jun-03						16	127	12.60%	33.18%			
Jul-03						17	145	11.72%	32.17%			
Aug-03						24	163	14.72%	35.43%			



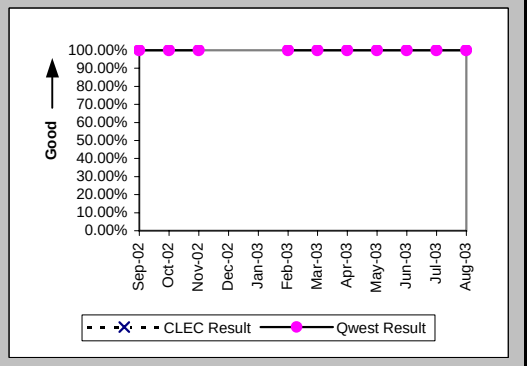
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	57	12.28%	32.82%			
Oct-02						11	60	18.33%	38.69%			
Nov-02						7	48	14.58%	35.29%			
Dec-02						5	38	13.16%	33.80%			
Jan-03												
Feb-03						4	46	8.70%	28.18%			
Mar-03						4	51	7.84%	26.88%			
Apr-03						4	55	7.27%	25.97%			
May-03						6	41	14.63%	35.34%			
Jun-03						5	34	14.71%	35.42%			
Jul-03						5	46	10.87%	31.13%			
Aug-03												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

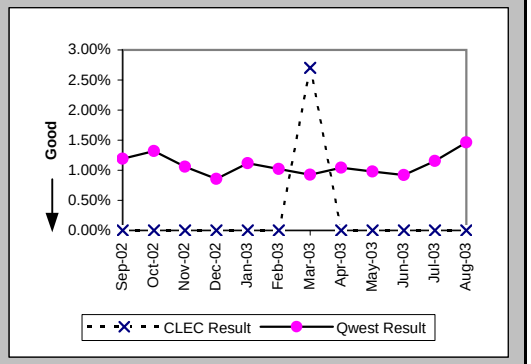
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2	2	100.00%	0.00%			
Oct-02						4	4	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02												
Jan-03												
Feb-03						1	1	100.00%	0.00%			
Mar-03						2	2	100.00%	0.00%			
Apr-03						1	1	100.00%	0.00%			
May-03						2	2	100.00%	0.00%			
Jun-03						2	2	100.00%	0.00%			
Jul-03						2	2	100.00%	0.00%			
Aug-03						2	2	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

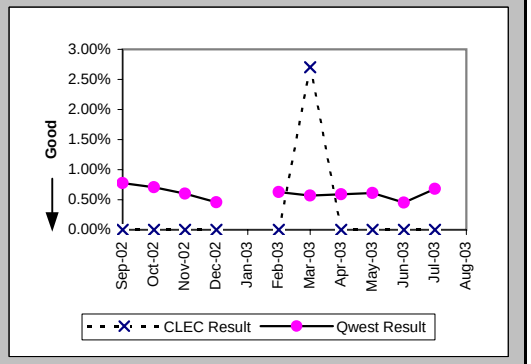
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	47	0.00%	0	0	295	24731	1.19%	10.86%	-0.75	-1.46	No
Oct-02	0	44	0.00%	0	0	314	23837	1.32%	11.40%	-0.77	-1.47	No
Nov-02	0	43	0.00%	0	0	250	23633	1.06%	10.23%	-0.68	-1.41	No
Dec-02	0	41	0.00%	0	0	201	23490	0.86%	9.21%	-0.59	-1.36	No
Jan-03	0	40	0.00%	0	0	261	23336	1.12%	10.52%	-0.67	-1.41	No
Feb-03	0	40	0.00%	0	0	238	23262	1.02%	10.06%	-0.64	-1.39	No
Mar-03	1	37	2.70%	0	0	214	23058	0.93%	9.59%	0.96	-0.42	No
Apr-03	0	35	0.00%	0	0	238	22883	1.04%	10.15%	-0.61	-1.37	No
May-03	0	34	0.00%	0	0	222	22681	0.98%	9.84%	-0.58	-1.35	No
Jun-03	0	37	0.00%	0	0	206	22351	0.92%	9.56%	-0.59	-1.36	No
Jul-03	0	40	0.00%	0	0	256	22156	1.16%	10.69%	-0.68	-1.42	No
Aug-03	0	40	0.00%	0	0	320	21907	1.46%	12.00%	-0.77	-1.47	No



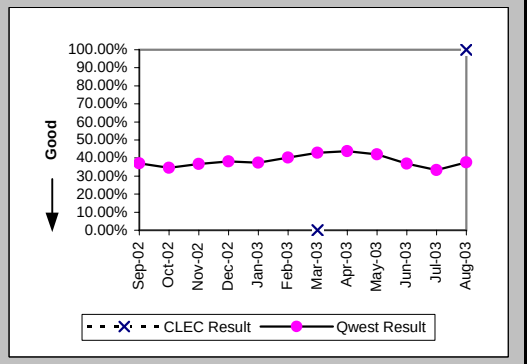
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	47	0.00%	0	0	192	24731	0.78%	8.78%	-0.61	-1.37	No
Oct-02	0	44	0.00%	0	0	168	23837	0.70%	8.37%	-0.56	-1.34	No
Nov-02	0	43	0.00%	0	0	142	23633	0.60%	7.73%	-0.51	-1.31	No
Dec-02	0	41	0.00%	0	0	108	23490	0.46%	6.77%	-0.43	-1.26	No
Jan-03												
Feb-03	0	40	0.00%	0	0	146	23262	0.63%	7.90%	-0.5	-1.31	No
Mar-03	1	37	2.70%	0	0	131	23058	0.57%	7.52%	1.26	-0.24	No
Apr-03	0	35	0.00%	0	0	135	22883	0.59%	7.66%	-0.46	-1.28	No
May-03	0	34	0.00%	0	0	139	22681	0.61%	7.80%	-0.46	-1.28	No
Jun-03	0	37	0.00%	0	0	101	22351	0.45%	6.71%	-0.41	-1.25	No
Jul-03	0	40	0.00%	0	0	151	22156	0.68%	8.23%	-0.52	-1.32	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

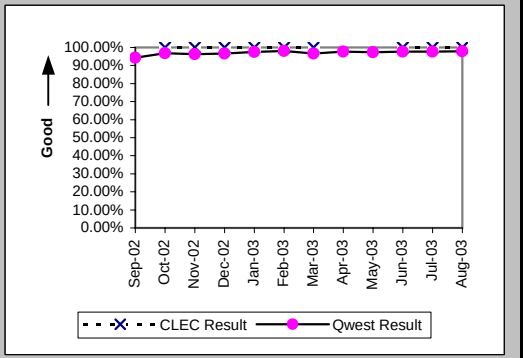
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						174	469	37.10%	48.31%			
Oct-02						166	480	34.58%	47.56%			
Nov-02						145	395	36.71%	48.20%			
Dec-02						124	325	38.15%	48.58%			
Jan-03						156	417	37.41%	48.39%			
Feb-03						160	398	40.20%	49.03%			
Mar-03	0	1	0.00%	0	0	161	375	42.93%	49.50%	-0.87	-1.53	No
Apr-03						185	423	43.74%	49.61%			
May-03						161	383	42.04%	49.36%			
Jun-03						120	326	36.81%	48.23%			
Jul-03						128	384	33.33%	47.14%			
Aug-03	1	1	100.00%	0	0	193	513	37.62%	48.44%	0.89	-0.46	No



Checklist #14 - Resale - Qwest DSL Installation

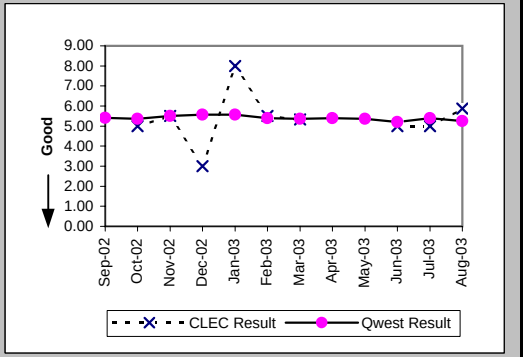
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						949	1006	94.33%	23.12%			
Oct-02	2	2	100.00%	0	0	900	929	96.88%	17.39%	-0.25	-1.15	No
Nov-02	2	2	100.00%	0	0	632	656	96.34%	18.77%	-0.28	-1.17	No
Dec-02	1	1	100.00%	0	0	710	735	96.60%	18.13%	-0.19	-1.11	No
Jan-03	2	2	100.00%	0	0	850	872	97.48%	15.68%	-0.23	-1.14	No
Feb-03	4	4	100.00%	0	0	663	676	98.08%	13.73%	-0.28	-1.17	No
Mar-03	3	3	100.00%	0	0	698	722	96.68%	17.93%	-0.32	-1.19	No
Apr-03						708	725	97.66%	15.13%			
May-03						603	619	97.42%	15.87%			
Jun-03	1	1	100.00%	0	0	758	776	97.68%	15.05%	-0.15	-1.09	No
Jul-03	3	3	100.00%	0	0	756	774	97.67%	15.07%	-0.27	-1.16	No
Aug-03	8	8	100.00%	0	0	983	1004	97.91%	14.31%	-0.41	-1.25	No



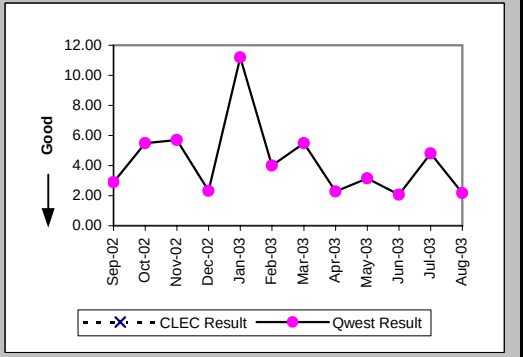
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5481	1013	5.41	1.97			
Oct-02	10	2	5.00	0	0	5000	932	5.36	2.14	-0.24	-1.15	No
Nov-02	11	2	5.50	0	0	3616	658	5.50	2.22	0.28	-0.83	No
Dec-02	3	1	3.00	0	0	4102	736	5.57	2.12	-1.21	-1.74	No
Jan-03	16	2	8.00	0	0	4859	873	5.57	4.80	1.65	0.01	Yes
Feb-03	22	4	5.50	0	0	3647	677	5.39	1.62	0.58	-0.65	No
Mar-03	16	3	5.33	0	0	3875	723	5.36	2.52	-0.02	-1.01	No
Apr-03						3931	728	5.40	1.85			
May-03						3319	619	5.36	2.01			
Jun-03	5	1	5.00	0	0	4043	776	5.21	1.70	-0.12	-1.08	No
Jul-03	15	3	5.00	0	0	4178	775	5.39	2.77	-0.24	-1.15	No
Aug-03	47	8	5.88	0	0	5267	1004	5.25	1.98	1.22	-0.26	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

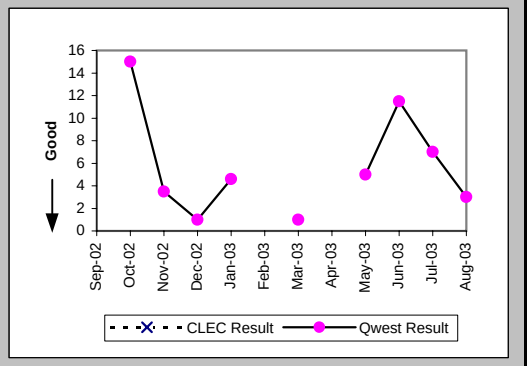
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						151	52	2.90	3.53			
Oct-02						159	29	5.48	6.33			
Nov-02						120	21	5.71	5.64			
Dec-02						58	25	2.32	3.21			
Jan-03						179	16	11.19	32.34			
Feb-03						52	13	4.00	3.34			
Mar-03						132	24	5.50	9.75			
Apr-03						41	18	2.28	2.37			
May-03						44	14	3.14	4.29			
Jun-03						33	16	2.06	1.44			
Jul-03						72	15	4.80	11.57			
Aug-03						41	19	2.16	1.26			



Checklist #14 - Resale - Qwest DSL Installation

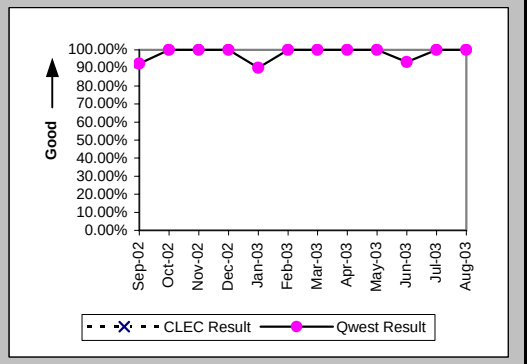
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						15	1	15.00				
Nov-02						7	2	3.50	2.12			
Dec-02						1	1	1.00				
Jan-03						23	5	4.60	3.91			
Feb-03												
Mar-03						1	1	1.00				
Apr-03												
May-03						10	2	5.00	4.24			
Jun-03						23	2	11.50	10.61			
Jul-03						28	4	7.00	4.55			
Aug-03						6	2	3.00	0.00			



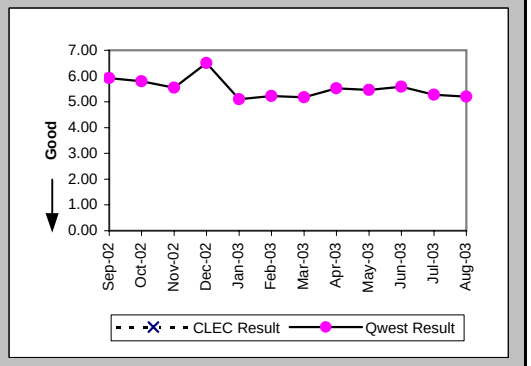
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12	13	92.31%	26.65%			
Oct-02						10	10	100.00%	0.00%			
Nov-02						11	11	100.00%	0.00%			
Dec-02						14	14	100.00%	0.00%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						8	8	100.00%	0.00%			
Mar-03						47	47	100.00%	0.00%			
Apr-03						80	80	100.00%	0.00%			
May-03						79	79	100.00%	0.00%			
Jun-03						55	59	93.22%	25.14%			
Jul-03						15	15	100.00%	0.00%			
Aug-03						25	25	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

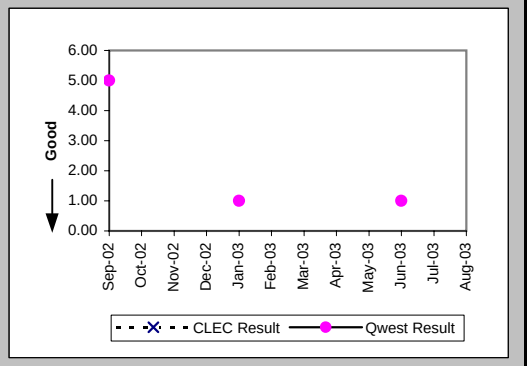
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						77	13	5.92	1.38			
Oct-02						58	10	5.80	4.18			
Nov-02						61	11	5.55	1.63			
Dec-02						91	14	6.50	3.70			
Jan-03						51	10	5.10	0.32			
Feb-03						47	9	5.22	0.44			
Mar-03						243	47	5.17	1.15			
Apr-03						442	80	5.52	2.81			
May-03						431	79	5.46	1.10			
Jun-03						330	59	5.59	2.67			
Jul-03						79	15	5.27	0.80			
Aug-03						130	25	5.20	1.58			



Checklist #14 - Resale - Qwest DSL Installation

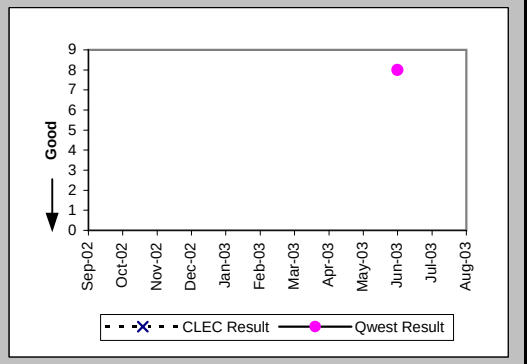
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	1	5.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03						1	1	1.00				
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						3	3	1.00	0.00			
Jul-03												
Aug-03												



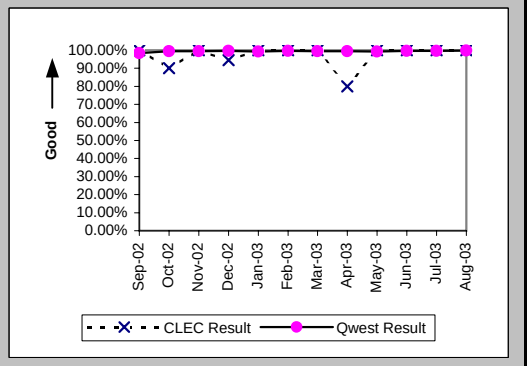
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03						8	1	8.00				
Jul-03												
Aug-03												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

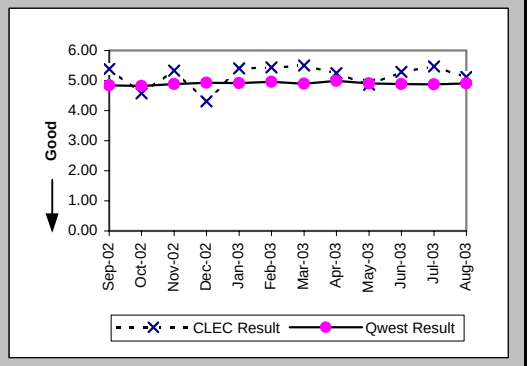
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	11	11	100.00%	0	0	3513	3567	98.49%	12.21%	-0.41	-1.25	No
Oct-02	9	10	90.00%	0	0	3144	3163	99.40%	7.73%	1.88	0.14	Yes
Nov-02	7	7	100.00%	0	0	2439	2452	99.47%	7.26%	-0.19	-1.12	No
Dec-02	17	18	94.44%	0	0	2948	2956	99.73%	5.20%	1.95	0.19	Yes
Jan-03	20	20	100.00%	0	0	3536	3562	99.27%	8.51%	-0.38	-1.23	No
Feb-03	13	13	100.00%	0	0	2729	2739	99.63%	6.03%	-0.22	-1.13	No
Mar-03	9	9	100.00%	0	0	2866	2880	99.51%	6.96%	-0.21	-1.13	No
Apr-03	4	5	80.00%	0	0	2958	2972	99.53%	6.85%	2.26	0.38	Yes
May-03	8	8	100.00%	0	0	2678	2695	99.37%	7.92%	-0.23	-1.14	No
Jun-03	7	7	100.00%	0	0	3010	3021	99.64%	6.02%	-0.16	-1.1	No
Jul-03	22	22	100.00%	0	0	3147	3156	99.71%	5.33%	-0.25	-1.15	No
Aug-03	34	34	100.00%	0	0	3852	3859	99.82%	4.26%	-0.25	-1.15	No



Checklist #14 - Resale - Qwest DSL Installation

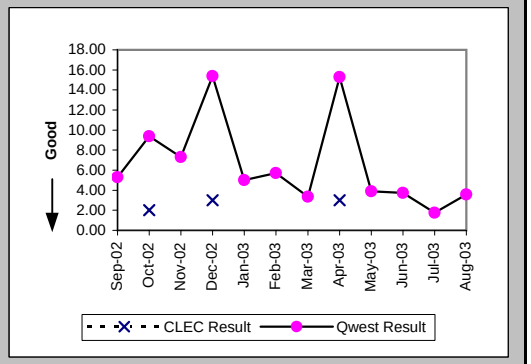
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	43	8	5.38	3	0	13005	2685	4.84	1.11	1.94	0.18	Yes
Oct-02	32	7	4.57	3	0	11787	2446	4.82	0.83	-0.79	-1.48	No
Nov-02	32	6	5.33	1	0	9294	1904	4.88	1.23	1.88	0.14	Yes
Dec-02	69	16	4.31	2	0	9186	1864	4.93	2.60	-0.94	-1.57	No
Jan-03	54	10	5.40	10	0	14418	2935	4.91	1.04	1.84	0.12	Yes
Feb-03	49	9	5.44	4	0	11725	2366	4.96	0.89	2.12	0.29	Yes
Mar-03	11	2	5.50	7	0	11963	2444	4.89	0.69	2.1	0.27	Yes
Apr-03	21	4	5.25	1	0	12586	2521	4.99	2.71	1.94	0.18	Yes
May-03	34	7	4.86	1	0	11115	2268	4.90	0.70	-0.16	-1.1	No
Jun-03	37	7	5.29	0	0	12826	2628	4.88	0.80	2.1	0.27	Yes
Jul-03	82	15	5.47	7	0	13271	2725	4.87	0.71	3.72	1.26	Yes
Aug-03	87	17	5.12	17	0	16358	3339	4.90	0.66	1.83	0.11	Yes



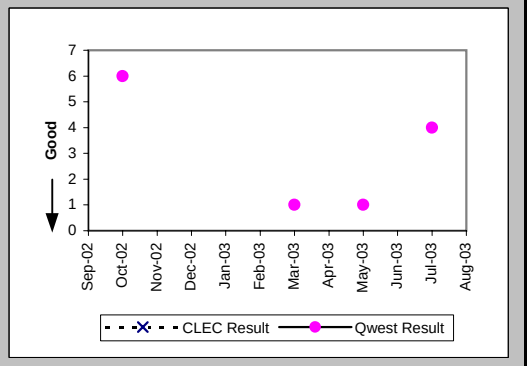
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						138	26	5.31	7.84			
Oct-02	2	1	2.00	0	0	169	18	9.39	16.56	-0.43	-1.26	No
Nov-02						95	13	7.31	11.83			
Dec-02	3	1	3.00	0	0	123	8	15.38	37.84	-0.31	-1.19	No
Jan-03						85	17	5.00	5.43			
Feb-03						57	10	5.70	10.52			
Mar-03						47	14	3.36	3.39			
Apr-03	3	1	3.00	0	0	260	17	15.29	29.14	-0.41	-1.25	No
May-03						31	8	3.88	4.32			
Jun-03						41	11	3.73	4.27			
Jul-03						14	8	1.75	0.89			
Aug-03						25	7	3.57	3.78			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

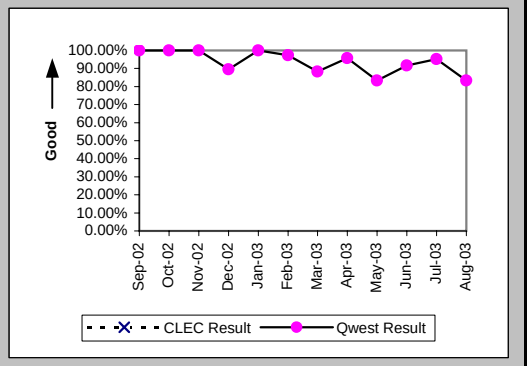
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						6	1	6.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						1	1	1.00				
Apr-03												
May-03						1	1	1.00				
Jun-03												
Jul-03						4	1	4.00				
Aug-03												



Checklist #14 - Resale - Qwest DSL Installation

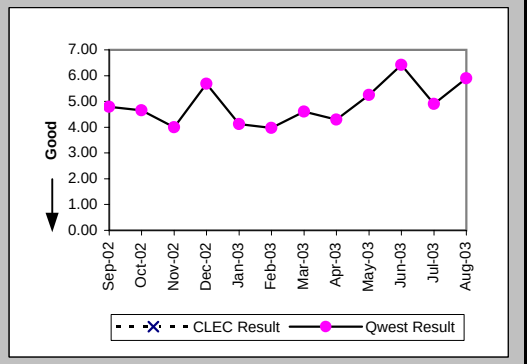
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						19	19	100.00%	0.00%			
Oct-02						32	32	100.00%	0.00%			
Nov-02						7	7	100.00%	0.00%			
Dec-02						17	19	89.47%	30.69%			
Jan-03						17	17	100.00%	0.00%			
Feb-03						36	37	97.30%	16.22%			
Mar-03						15	17	88.24%	32.22%			
Apr-03						23	24	95.83%	19.98%			
May-03						10	12	83.33%	37.27%			
Jun-03						11	12	91.67%	27.64%			
Jul-03						20	21	95.24%	21.30%			
Aug-03						20	24	83.33%	37.27%			



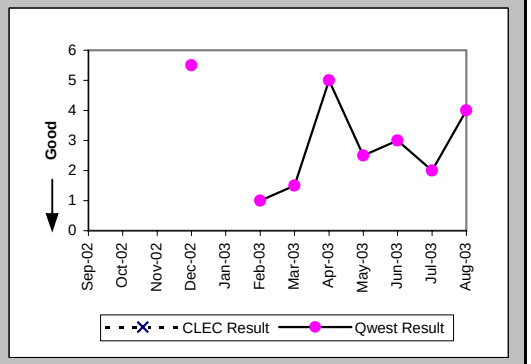
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						91	19	4.79	5.66			
Oct-02						149	32	4.66	3.02			
Nov-02						20	5	4.00	1.87			
Dec-02						91	16	5.69	5.00			
Jan-03						66	16	4.12	3.24			
Feb-03						143	36	3.97	2.49			
Mar-03						69	15	4.60	4.88			
Apr-03						103	24	4.29	2.82			
May-03						63	12	5.25	3.19			
Jun-03						77	12	6.42	4.50			
Jul-03						98	20	4.90	3.68			
Aug-03						124	21	5.90	3.94			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

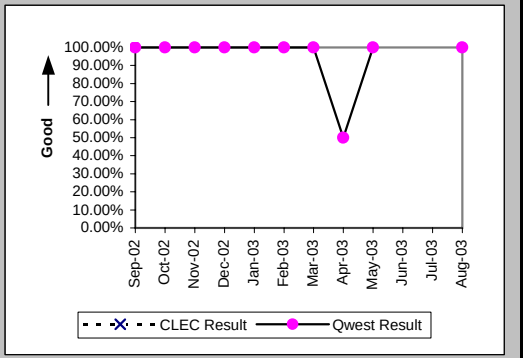
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						11	2	5.50	4.95			
Jan-03												
Feb-03						1	1	1.00				
Mar-03						3	2	1.50	0.71			
Apr-03						5	1	5.00				
May-03						5	2	2.50	0.71			
Jun-03						3	1	3.00				
Jul-03						2	1	2.00				
Aug-03						16	4	4.00	2.94			



Checklist #14 - Resale - Qwest DSL Installation

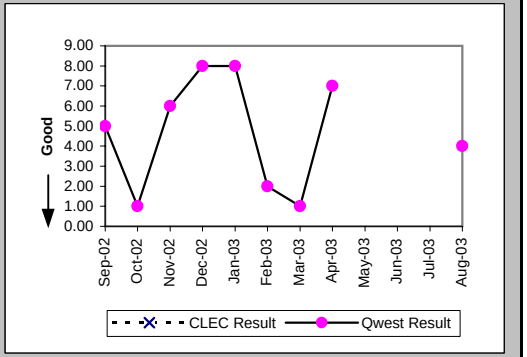
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	1	100.00%	0.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02						1	1	100.00%	0.00%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						1	1	100.00%	0.00%			
Feb-03						2	2	100.00%	0.00%			
Mar-03						1	1	100.00%	0.00%			
Apr-03						1	2	50.00%	50.00%			
May-03						1	1	100.00%	0.00%			
Jun-03												
Jul-03												
Aug-03						1	1	100.00%	0.00%			



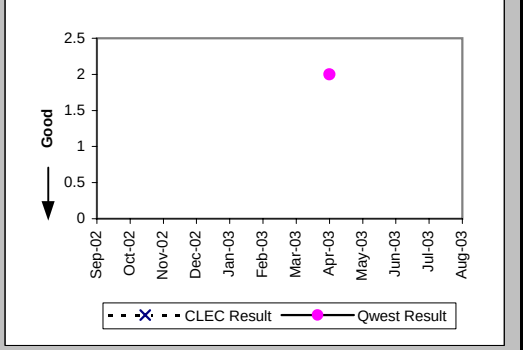
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	1	5.00				
Oct-02						1	1	1.00				
Nov-02						6	1	6.00				
Dec-02						8	1	8.00				
Jan-03						8	1	8.00				
Feb-03						4	2	2.00	1.41			
Mar-03						1	1	1.00				
Apr-03						14	2	7.00	2.83			
May-03												
Jun-03												
Jul-03												
Aug-03						4	1	4.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

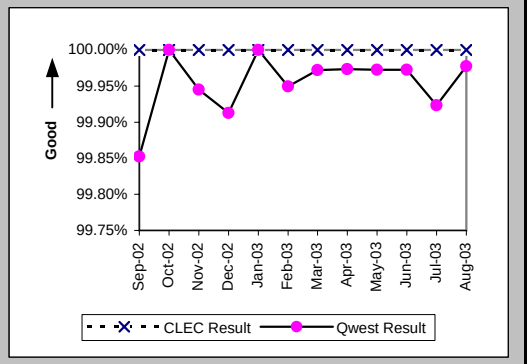
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03						2	1	2.00				
May-03												
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - Qwest DSL Installation

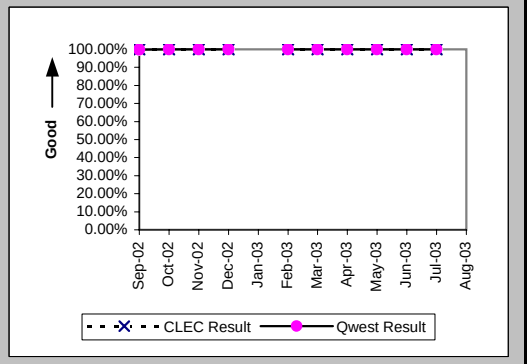
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	21	21	100.00%	0	0	4731	4738	99.85%	3.84%	-0.18	-1.11	No
Oct-02	12	12	100.00%			4376	4376	100.00%	N/A	N/A	N/A	
Nov-02	11	11	100.00%			3633	3635	99.95%	2.35%	-0.08	-1.05	No
Dec-02	14	14	100.00%			3427	3430	99.91%	2.96%	-0.11	-1.07	No
Jan-03	21	21	100.00%			4097	4097	100.00%	N/A	N/A	N/A	
Feb-03	20	20	100.00%			3963	3965	99.95%	2.25%	-0.1	-1.06	No
Mar-03	15	15	100.00%			3566	3567	99.97%	1.67%	-0.06	-1.04	No
Apr-03	9	9	100.00%	0	0	3739	3740	99.97%	1.64%	-0.05	-1.03	No
May-03	7	7	100.00%	0	0	3607	3608	99.97%	1.66%	-0.04	-1.03	No
Jun-03	8	8	100.00%	0	1	3637	3638	99.97%	1.66%	-0.05	-1.03	No
Jul-03	17	17	100.00%	0	0	3915	3918	99.92%	2.77%	-0.11	-1.07	No
Aug-03	34	34	100.00%	0	0	4440	4441	99.98%	1.50%	-0.09	-1.05	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

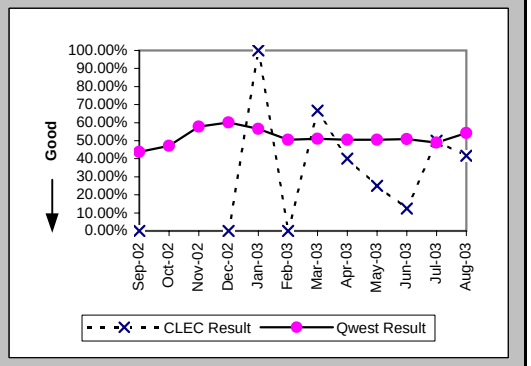
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	21	21	100.00%	0	0	4733	4738	99.89%	3.25%	-0.15	-1.09	No
Oct-02	12	12	100.00%	0	0	4374	4376	99.95%	2.14%	-0.07	-1.04	No
Nov-02	11	11	100.00%	0	0	3633	3635	99.95%	2.35%	-0.08	-1.05	No
Dec-02	14	14	100.00%	0	0	3428	3430	99.94%	2.41%	-0.09	-1.05	No
Jan-03												
Feb-03	20	20	100.00%	0	0	3963	3965	99.95%	2.25%	-0.1	-1.06	No
Mar-03	15	15	100.00%	0	0	3566	3567	99.97%	1.67%	-0.06	-1.04	No
Apr-03	9	9	100.00%	0	0	3739	3740	99.97%	1.64%	-0.05	-1.03	No
May-03	7	7	100.00%	0	0	3607	3608	99.97%	1.66%	-0.04	-1.03	No
Jun-03	8	8	100.00%	0	1	3638	3638	100.00%	N/A	N/A	N/A	
Jul-03	17	17	100.00%	0	0	3915	3918	99.92%	2.77%	-0.11	-1.07	No
Aug-03												



Checklist #14 - Resale - Qwest DSL Repair

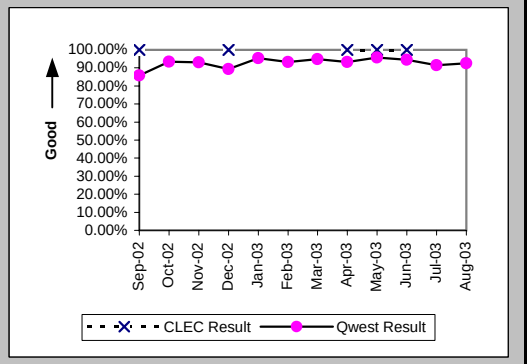
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	386	883	43.71%	49.60%	-0.88	-1.54	No
Oct-02						335	709	47.25%	49.92%			
Nov-02						438	757	57.86%	49.38%			
Dec-02	0	2	0.00%	0	0	418	696	60.06%	48.98%	-1.73	-2.05	No
Jan-03	1	1	100.00%	0	0	492	871	56.49%	49.58%	0.57	-0.65	No
Feb-03	0	1	0.00%	0	0	1642	3244	50.62%	50.00%	-1.01	-1.62	No
Mar-03	2	3	66.67%	0	0	1732	3388	51.12%	49.99%	0.45	-0.73	No
Apr-03	2	5	40.00%	0	0	1940	3842	50.49%	50.00%	-0.47	-1.29	No
May-03	2	8	25.00%	0	0	1829	3624	50.47%	50.00%	-1.44	-1.87	No
Jun-03	1	8	12.50%	0	0	1751	3444	50.84%	49.99%	-2.17	-2.32	No
Jul-03	2	4	50.00%	0	0	2331	4760	48.97%	49.99%	0.03	-0.98	No
Aug-03	5	12	41.67%	0	0	2136	3933	54.31%	49.81%	-0.88	-1.53	No



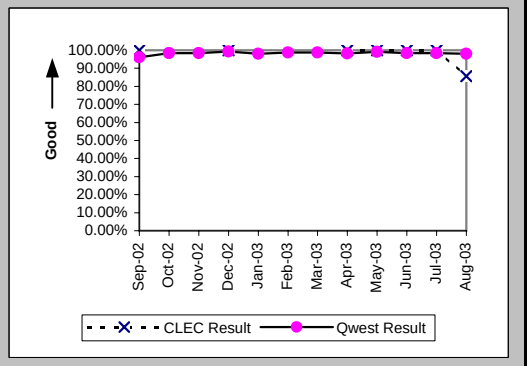
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	413	481	85.86%	34.84%	-0.41	-1.25	No
Oct-02						341	365	93.42%	24.79%			
Nov-02						281	302	93.05%	25.44%			
Dec-02	2	2	100.00%	0	0	242	271	89.30%	30.91%	-0.49	-1.3	No
Jan-03						351	368	95.38%	20.99%			
Feb-03						304	326	93.25%	25.09%			
Mar-03						241	254	94.88%	22.04%			
Apr-03	1	1	100.00%	1	0	302	324	93.21%	25.16%	-0.27	-1.16	No
May-03	1	1	100.00%	0	0	229	239	95.82%	20.02%	-0.21	-1.13	No
Jun-03	2	2	100.00%	1	0	243	257	94.55%	22.70%	-0.34	-1.21	No
Jul-03						239	261	91.57%	27.78%			
Aug-03						209	226	92.48%	26.37%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

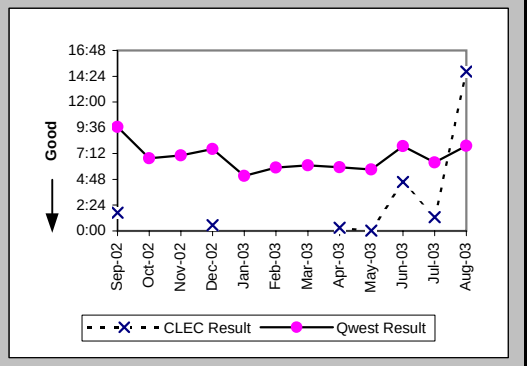
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	462	481	96.05%	19.48%	-0.2	-1.12	No
Oct-02						359	365	98.36%	12.72%			
Nov-02						298	303	98.35%	12.74%			
Dec-02	2	2	100.00%	0	0	269	271	99.26%	8.56%	-0.12	-1.07	No
Jan-03						362	369	98.10%	13.64%			
Feb-03						323	327	98.78%	10.99%			
Mar-03						252	255	98.82%	10.78%			
Apr-03	1	1	100.00%	1	0	319	325	98.15%	13.46%	-0.14	-1.08	No
May-03	1	1	100.00%	0	0	239	241	99.17%	9.07%	-0.09	-1.06	No
Jun-03	7	7	100.00%	1	0	1548	1573	98.41%	12.51%	-0.34	-1.2	No
Jul-03	2	2	100.00%	2	0	2229	2265	98.41%	12.51%	-0.18	-1.11	No
Aug-03	6	7	85.71%	4	0	1635	1668	98.02%	13.93%	1.48	-0.1	No



Checklist #14 - Resale - Qwest DSL Repair

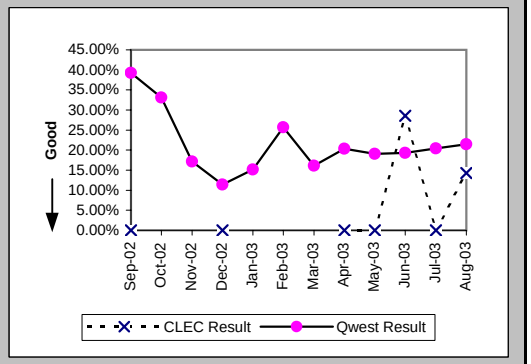
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1:41	1	1:41	0	0	4659:28	481	9:41	15:28	-0.52	-1.31	No
Oct-02						2469:58	365	6:46	16:36			
Nov-02						2132:02	303	7:02	14:55			
Dec-02	1:04	2	0:32	0	0	2068:52	271	7:38	11:44	-0.85	-1.52	No
Jan-03						1885:13	369	5:07	14:07			
Feb-03						1930:19	327	5:54	10:40			
Mar-03						1556:16	255	6:06	11:26			
Apr-03	0:18	1	0:18	1	0	1923:35	325	5:55	13:05	-0.43	-1.26	No
May-03	0:02	1	0:02	0	0	1381:54	241	5:44	11:13	-0.51	-1.31	No
Jun-03	31:59	7	4:34	1	0	12399:30	1573	7:53	23:39	-0.37	-1.22	No
Jul-03	2:34	2	1:17	2	0	14436:15	2265	6:22	15:06	-0.48	-1.29	No
Aug-03	103:50	7	14:50	4	0	13207:49	1668	7:55	12:59	1.29	-0.22	No



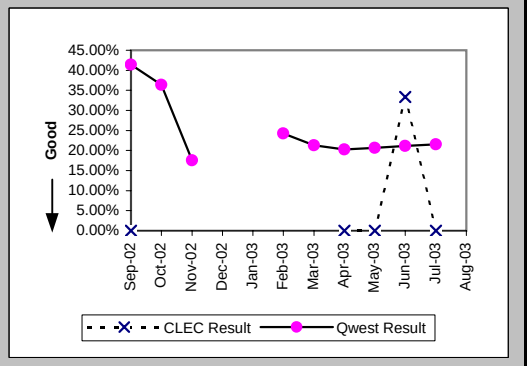
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	189	481	39.29%	48.84%	-0.8	-1.49	No
Oct-02						121	365	33.15%	47.08%			
Nov-02						52	303	17.16%	37.70%			
Dec-02	0	2	0.00%	0	0	31	271	11.44%	31.83%	-0.51	-1.31	No
Jan-03						56	369	15.18%	35.88%			
Feb-03						84	327	25.69%	43.69%			
Mar-03						41	255	16.08%	36.73%			
Apr-03	0	1	0.00%	1	0	66	325	20.31%	40.23%	-0.5	-1.31	No
May-03	0	1	0.00%	0	0	46	241	19.09%	39.30%	-0.48	-1.29	No
Jun-03	2	7	28.57%	1	0	304	1573	19.33%	39.49%	0.61	-0.63	No
Jul-03	0	2	0.00%	2	0	463	2265	20.44%	40.33%	-0.72	-1.44	No
Aug-03	1	7	14.29%	4	0	358	1668	21.46%	41.06%	-0.46	-1.28	No



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

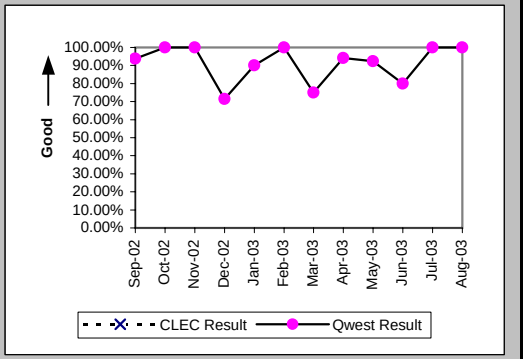
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	101	244	41.39%	49.25%	-0.84	-1.51	No
Oct-02						72	198	36.36%	48.10%			
Nov-02						32	182	17.58%	38.07%			
Dec-02												
Jan-03												
Feb-03						49	202	24.26%	42.86%			
Mar-03						32	150	21.33%	40.97%			
Apr-03	0	1	0.00%	1	0	41	202	20.30%	40.22%	-0.5	-1.31	No
May-03	0	1	0.00%	0	0	30	145	20.69%	40.51%	-0.51	-1.31	No
Jun-03	2	6	33.33%	1	0	233	1104	21.11%	40.81%	0.7	-0.58	No
Jul-03	0	1	0.00%	2	0	371	1724	21.52%	41.10%	-0.52	-1.32	No
Aug-03												



Checklist #14 - Resale - Qwest DSL Repair

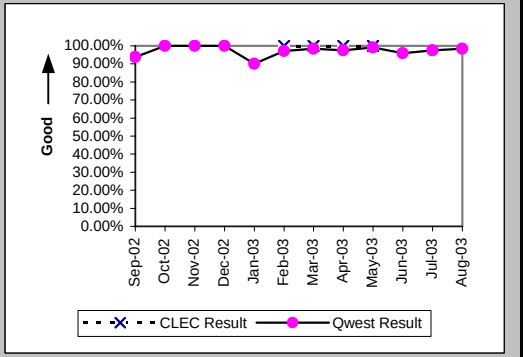
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						15	16	93.75%	24.21%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						5	7	71.43%	45.18%			
Jan-03						9	10	90.00%	30.00%			
Feb-03						5	5	100.00%	0.00%			
Mar-03						6	8	75.00%	43.30%			
Apr-03						16	17	94.12%	23.53%			
May-03						12	13	92.31%	26.65%			
Jun-03						4	5	80.00%	40.00%			
Jul-03						8	8	100.00%	0.00%			
Aug-03						4	4	100.00%	0.00%			



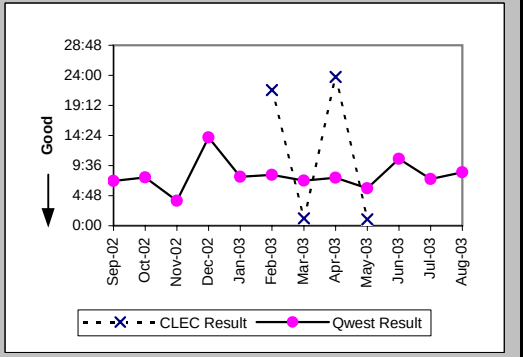
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						15	16	93.75%	24.21%			
Oct-02						9	9	100.00%	0.00%			
Nov-02						16	16	100.00%	0.00%			
Dec-02						7	7	100.00%	0.00%			
Jan-03						9	10	90.00%	30.00%			
Feb-03	1	1	100.00%	0	0	1230	1265	97.23%	16.40%	-0.17	-1.1	No
Mar-03	1	1	100.00%	1	0	1356	1377	98.47%	12.25%	-0.12	-1.08	No
Apr-03	2	2	100.00%	1	0	1524	1563	97.50%	15.60%	-0.23	-1.14	No
May-03	5	5	100.00%	2	0	1512	1526	99.08%	9.53%	-0.21	-1.13	No
Jun-03						96	100	96.00%	19.60%			
Jul-03						160	164	97.56%	15.43%			
Aug-03						125	127	98.43%	12.45%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

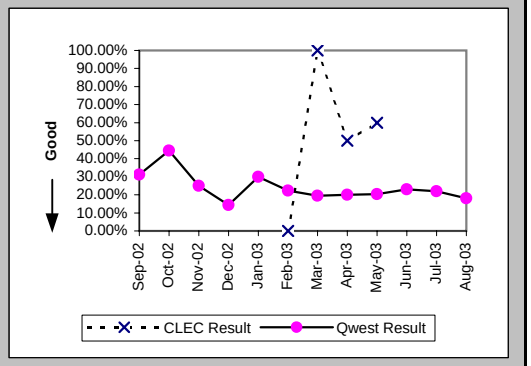
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						114:27	16	7:09	18:14			
Oct-02						69:31	9	7:43	9:59			
Nov-02						63:47	16	3:59	7:04			
Dec-02						98:49	7	14:07	17:29			
Jan-03						77:56	10	7:48	15:59			
Feb-03	21:39	1	21:39	0	0	10272:25	1265	8:07	15:05	1.07	-0.35	No
Mar-03	1:09	1	1:09	1	0	9927:59	1377	7:13	12:00	-0.5	-1.31	No
Apr-03	47:33	2	23:46	1	0	11985:25	1563	7:40	13:23	1.48	-0.1	No
May-03	5:08	5	1:02	2	0	9141:51	1526	5:59	11:49	-0.94	-1.57	No
Jun-03						1066:07	100	10:40	16:09			
Jul-03						1219:27	164	7:26	12:56			
Aug-03						1085:30	127	8:33	10:43			



Checklist #14 - Resale - Qwest DSL Repair

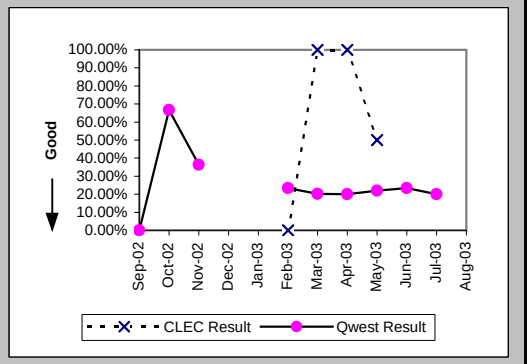
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	16	31.25%	46.35%			
Oct-02						4	9	44.44%	49.69%			
Nov-02						4	16	25.00%	43.30%			
Dec-02						1	7	14.29%	34.99%			
Jan-03						3	10	30.00%	45.83%			
Feb-03	0	1	0.00%	0	0	283	1265	22.37%	41.67%	-0.54	-1.33	No
Mar-03	1	1	100.00%	1	0	268	1377	19.46%	39.59%	1.3	-0.21	No
Apr-03	1	2	50.00%	1	0	313	1563	20.03%	40.02%	0.84	-0.49	No
May-03	3	5	60.00%	2	0	310	1526	20.31%	40.23%	1.85	0.12	Yes
Jun-03						23	100	23.00%	42.08%			
Jul-03						36	164	21.95%	41.39%			
Aug-03						23	127	18.11%	38.51%			



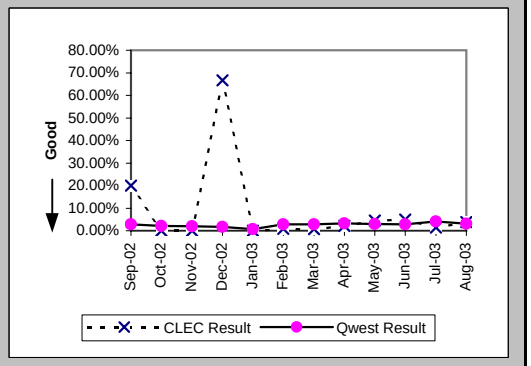
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						0	4	0.00%	0.00%			
Oct-02						2	3	66.67%	47.14%			
Nov-02						4	11	36.36%	48.10%			
Dec-02												
Jan-03												
Feb-03	0	1	0.00%	0	0	182	775	23.48%	42.39%	-0.55	-1.34	No
Mar-03	1	1	100.00%	1	0	178	882	20.18%	40.14%	1.28	-0.22	No
Apr-03	1	1	100.00%	1	0	210	1047	20.06%	40.04%	1.28	-0.22	No
May-03	2	4	50.00%	2	0	235	1068	22.00%	41.43%	1.16	-0.29	No
Jun-03						14	60	23.33%	42.30%			
Jul-03						25	125	20.00%	40.00%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

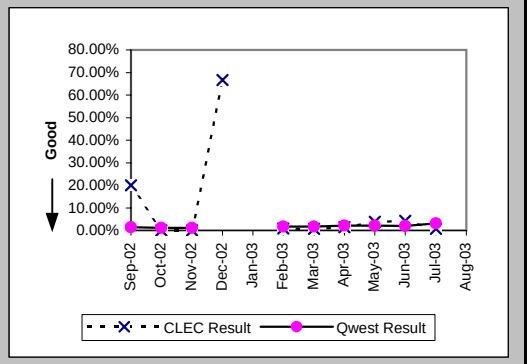
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	5	20.00%	0	0	497	17688	2.81%	16.53%	1.48	-0.1	No
Oct-02	0	3	0.00%	0	0	374	17041	2.19%	14.65%	-0.26	-1.16	No
Nov-02	0	3	0.00%	0	0	319	16491	1.93%	13.77%	-0.24	-1.15	No
Dec-02	2	3	66.67%	0	0	278	15898	1.75%	13.11%	3.33	1.02	Yes
Jan-03	0	126	0.00%	0	0	379	57273	0.66%	8.11%	-0.92	-1.56	No
Feb-03	1	127	0.79%	0	0	1592	57273	2.78%	16.44%	-1.36	-1.83	No
Mar-03	1	136	0.74%	2	0	1632	58480	2.79%	16.47%	-1.45	-1.88	No
Apr-03	3	140	2.14%	2	0	1888	58611	3.22%	17.66%	-0.72	-1.44	No
May-03	6	134	4.48%	2	0	1767	58552	3.02%	17.11%	0.97	-0.41	No
Jun-03	7	140	5.00%	1	0	1673	58401	2.86%	16.68%	1.42	-0.14	No
Jul-03	2	141	1.42%	2	0	2429	58300	4.17%	19.98%	-1.63	-1.99	No
Aug-03	7	180	3.89%	5	0	1795	57931	3.10%	17.33%	0.64	-0.61	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

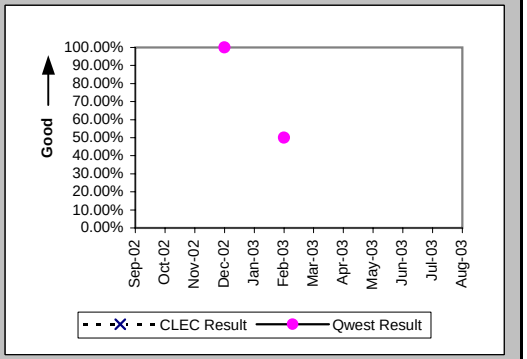
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	5	20.00%	0	0	248	17688	1.40%	11.76%	1.82	0.1	Yes
Oct-02	0	3	0.00%	0	0	201	17041	1.18%	10.80%	-0.19	-1.12	No
Nov-02	0	3	0.00%	0	0	193	16491	1.17%	10.75%	-0.19	-1.11	No
Dec-02	2	3	66.67%	0	0					3.66	1.22	Yes
Jan-03												
Feb-03	1	126	0.79%	0	0	977	57273	1.71%	12.95%	-0.79	-1.48	No
Mar-03	1	135	0.74%	2	0	1032	58480	1.76%	13.17%	-0.9	-1.55	No
Apr-03	2	139	1.44%	2	0	1249	58611	2.13%	14.44%	-0.56	-1.34	No
May-03	5	133	3.76%	2	0	1213	58552	2.07%	14.24%	1.28	-0.22	No
Jun-03	6	139	4.32%	1	0	1164	58401	1.99%	13.98%	1.74	0.06	Yes
Jul-03	1	140	0.71%	2	0	1849	58300	3.17%	17.52%	-1.66	-2.01	No
Aug-03												



Checklist #14 - Resale - Primary ISDN Installation

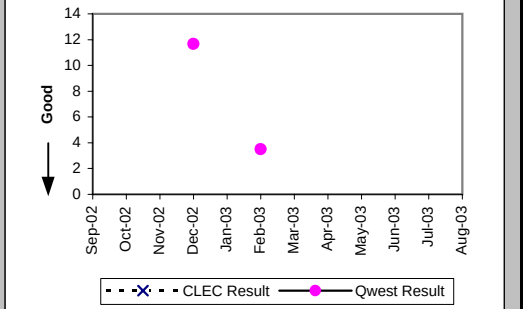
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						3	3	100.00%	0.00%			
Jan-03												
Feb-03						1	2	50.00%	50.00%			
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



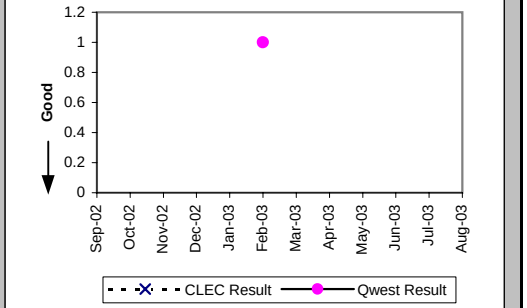
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02						35	3	11.67	2.89			
Jan-03												
Feb-03						7	2	3.50	0.71			
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

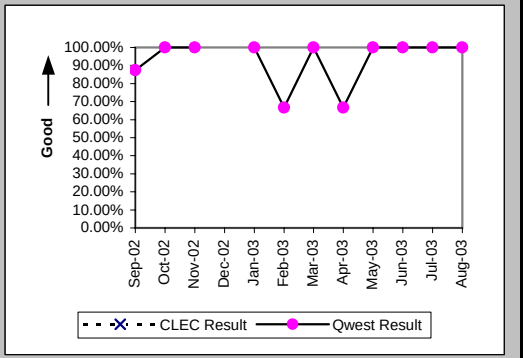
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	1.00				
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - Primary ISDN Installation

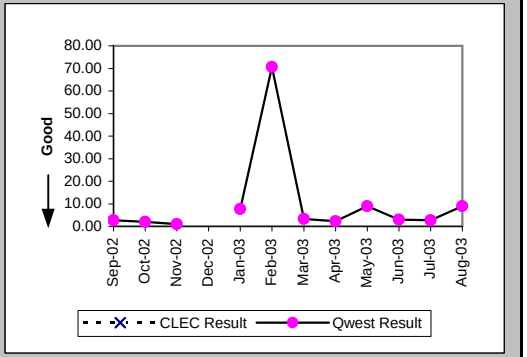
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	8	87.50%	33.07%			
Oct-02						2	2	100.00%	0.00%			
Nov-02						3	3	100.00%	0.00%			
Dec-02												
Jan-03						7	7	100.00%	0.00%			
Feb-03						2	3	66.67%	47.14%			
Mar-03						4	4	100.00%	0.00%			
Apr-03						2	3	66.67%	47.14%			
May-03						1	1	100.00%	0.00%			
Jun-03						1	1	100.00%	0.00%			
Jul-03						3	3	100.00%	0.00%			
Aug-03						1	1	100.00%	0.00%			



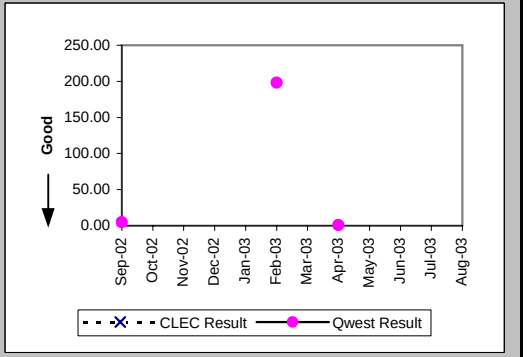
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						22	8	2.75	3.11			
Oct-02						6	3	2.00	1.73			
Nov-02						2	2	1.00	1.41			
Dec-02												
Jan-03						38	5	7.60	5.32			
Feb-03						212	3	70.67	120.67			
Mar-03						13	4	3.25	0.50			
Apr-03						7	3	2.33	2.08			
May-03						9	1	9.00				
Jun-03						3	1	3.00				
Jul-03						8	3	2.67	0.58			
Aug-03						9	1	9.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

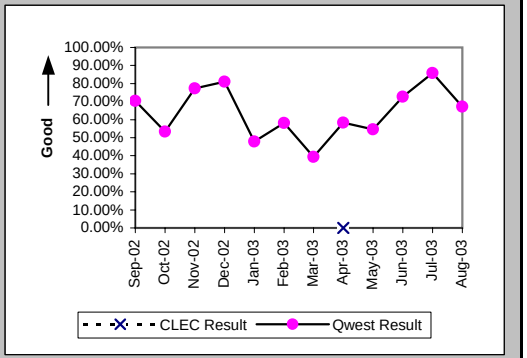
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	1	5.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						198	1	198.00				
Mar-03												
Apr-03						1	1	1.00				
May-03												
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - Primary ISDN Installation

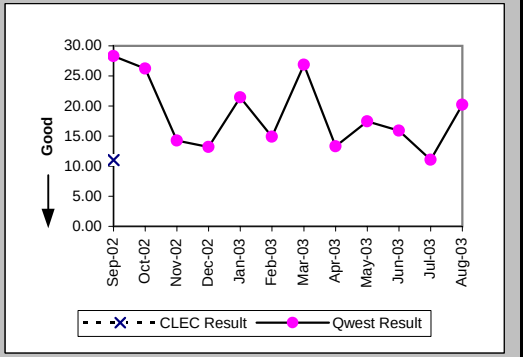
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						336	477	70.44%	45.63%			
Oct-02						31	58	53.45%	49.88%			
Nov-02						133	172	77.33%	41.87%			
Dec-02						128	158	81.01%	39.22%			
Jan-03						22	46	47.83%	49.95%			
Feb-03						32	55	58.18%	49.33%			
Mar-03						33	84	39.29%	48.84%			
Apr-03	0	1	0.00%	0	0	35	60	58.33%	49.30%	0.8	-0.51	No
May-03						30	55	54.55%	49.79%			
Jun-03						69	95	72.63%	44.58%			
Jul-03						103	120	85.83%	34.87%			
Aug-03						84	125	67.20%	46.95%			



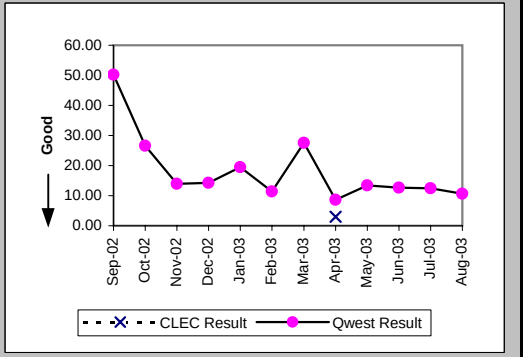
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	22	2	11.00	0	0	15117	534	28.31	30.60	-0.8	-1.49	No
Oct-02						2126	81	26.25	39.22			
Nov-02						2605	183	14.23	12.97			
Dec-02						2278	173	13.17	13.09			
Jan-03						1180	55	21.45	18.56			
Feb-03						879	59	14.90	14.08			
Mar-03						2285	85	26.88	18.39			
Apr-03						812	61	13.31	7.51			
May-03						1240	71	17.46	12.64			
Jun-03						1638	103	15.90	9.80			
Jul-03						1253	113	11.09	7.77			
Aug-03						2891	143	20.22	11.68			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

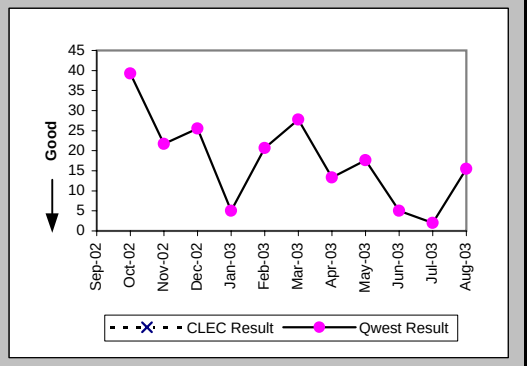
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9881	197	50.16	29.98			
Oct-02						1011	38	26.61	30.28			
Nov-02						585	42	13.93	17.71			
Dec-02						400	28	14.29	16.30			
Jan-03						545	28	19.46	20.87			
Feb-03						227	20	11.35	19.41			
Mar-03						1128	41	27.51	13.96			
Apr-03	3	1	3.00	0	0	190	22	8.64	7.65	-0.72	-1.44	No
May-03						308	23	13.39	9.91			
Jun-03						367	29	12.66	9.84			
Jul-03						225	18	12.50	10.68			
Aug-03						545	51	10.69	7.26			



Checklist #14 - Resale - Primary ISDN Installation

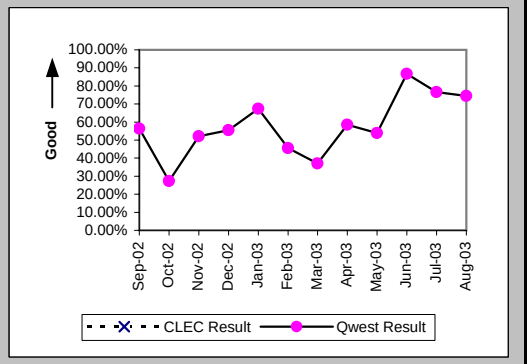
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						275	7	39.29	90.41			
Nov-02						152	7	21.71	21.01			
Dec-02						281	11	25.55	23.96			
Jan-03						25	5	5.00	3.00			
Feb-03						62	3	20.67	21.96			
Mar-03						305	11	27.73	17.12			
Apr-03						80	6	13.33	8.91			
May-03						106	6	17.67	12.74			
Jun-03						15	3	5.00	6.08			
Jul-03						6	3	2.00	1.73			
Aug-03						93	6	15.50	6.57			



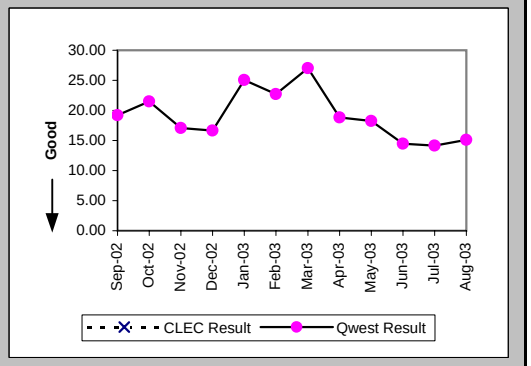
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						40	71	56.34%	49.60%			
Oct-02						9	33	27.27%	44.54%			
Nov-02						48	92	52.17%	49.95%			
Dec-02						20	36	55.56%	49.69%			
Jan-03						29	43	67.44%	46.86%			
Feb-03						21	46	45.65%	49.81%			
Mar-03						43	116	37.07%	48.30%			
Apr-03						58	99	58.59%	49.26%			
May-03						49	91	53.85%	49.85%			
Jun-03						72	83	86.75%	33.91%			
Jul-03						49	64	76.56%	42.36%			
Aug-03						35	47	74.47%	43.60%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

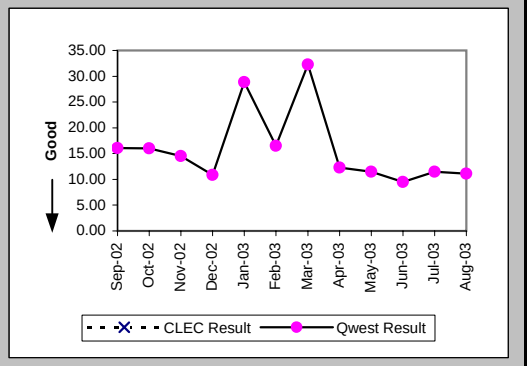
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1211	63	19.22	14.18			
Oct-02						945	44	21.48	19.98			
Nov-02						1590	93	17.10	11.69			
Dec-02						782	47	16.64	8.79			
Jan-03						1354	54	25.07	16.08			
Feb-03						999	44	22.70	15.29			
Mar-03						2433	90	27.03	18.39			
Apr-03						1994	106	18.81	14.92			
May-03						1858	102	18.22	12.70			
Jun-03						1259	87	14.47	10.44			
Jul-03						1004	71	14.14	9.48			
Aug-03						786	52	15.12	8.95			



Checklist #14 - Resale - Primary ISDN Installation

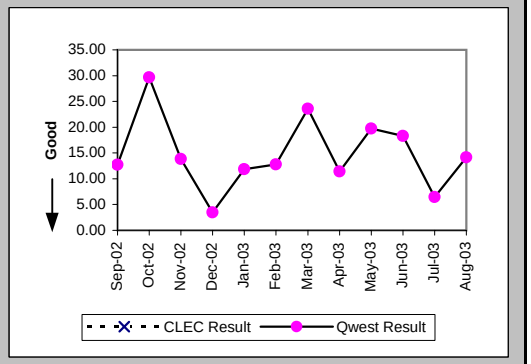
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						563	35	16.09	14.11			
Oct-02						400	25	16.00	17.90			
Nov-02						421	29	14.52	11.54			
Dec-02						217	20	10.85	8.98			
Jan-03						548	19	28.84	23.73			
Feb-03						314	19	16.53	12.33			
Mar-03						2646	82	32.27	13.18			
Apr-03						590	48	12.29	9.75			
May-03						538	47	11.45	12.98			
Jun-03						142	15	9.47	7.83			
Jul-03						149	13	11.46	10.07			
Aug-03						89	8	11.12	8.66			



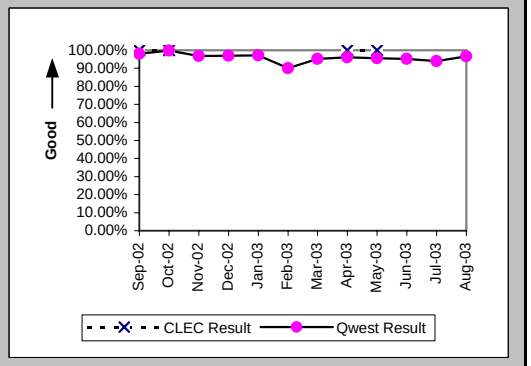
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						51	4	12.75	3.95			
Oct-02						178	6	29.67	31.56			
Nov-02						249	18	13.83	3.52			
Dec-02						7	2	3.50	2.12			
Jan-03						83	7	11.86	4.18			
Feb-03						115	9	12.78	10.69			
Mar-03						165	7	23.57	13.06			
Apr-03						80	7	11.43	7.48			
May-03						138	7	19.71	17.46			
Jun-03						55	3	18.33	6.81			
Jul-03						45	7	6.43	4.28			
Aug-03						99	7	14.14	8.17			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

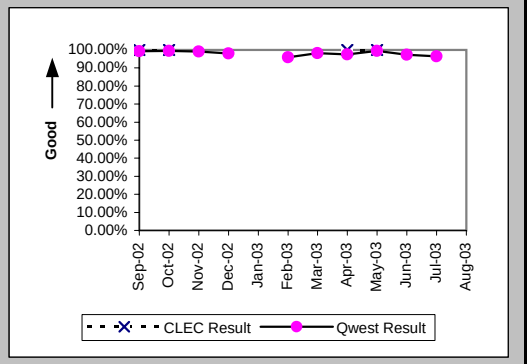
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	406	414	98.07%	13.77%	-0.2	-1.12	No
Oct-02	1	1	100.00%			390	391	99.74%	5.05%	-0.05	-1.03	No
Nov-02						208	215	96.74%	17.75%			
Dec-02						252	260	96.92%	17.27%			
Jan-03						175	180	97.22%	16.43%			
Feb-03						109	121	90.08%	29.89%			
Mar-03						160	168	95.24%	21.30%			
Apr-03	1	1	100.00%	0	1	194	202	96.04%	19.50%	-0.2	-1.12	No
May-03	1	1	100.00%	0	0	172	180	95.56%	20.61%	-0.22	-1.13	No
Jun-03						177	186	95.16%	21.46%			
Jul-03						188	200	94.00%	23.75%			
Aug-03						201	208	96.63%	18.03%			



Checklist #14 - Resale - Primary ISDN Installation

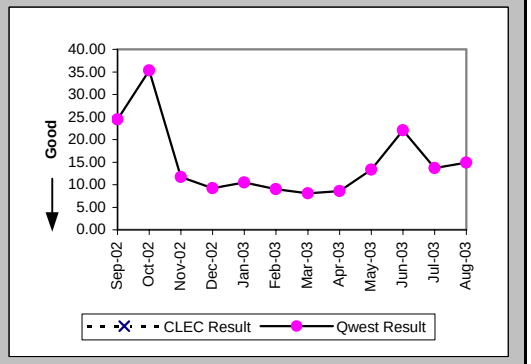
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2	2	100.00%	0	0	411	414	99.28%	8.48%	-0.12	-1.07	No
Oct-02	1	1	100.00%	0	0	389	391	99.49%	7.13%	-0.07	-1.04	No
Nov-02						213	215	99.07%	9.60%			
Dec-02						255	260	98.08%	13.73%			
Jan-03												
Feb-03						116	121	95.87%	19.90%			
Mar-03						165	168	98.21%	13.24%			
Apr-03	1	1	100.00%	0	1	197	202	97.52%	15.54%	-0.16	-1.1	No
May-03	1	1	100.00%	0	0	179	180	99.44%	7.43%	-0.07	-1.05	No
Jun-03						181	186	97.31%	16.17%			
Jul-03						193	200	96.50%	18.38%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

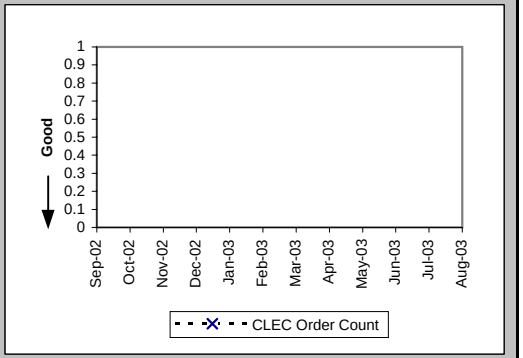
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1468	60	24.47	45.20			
Oct-02						1237	35	35.34	30.11			
Nov-02						328	28	11.71	15.08			
Dec-02						148	16	9.25	8.05			
Jan-03						1060	101	10.50	7.04			
Feb-03						388	43	9.02	8.57			
Mar-03						242	30	8.07	10.48			
Apr-03						506	59	8.58	11.03			
May-03						346	26	13.31	18.46			
Jun-03						463	21	22.05	38.90			
Jul-03						631	46	13.72	21.88			
Aug-03						775	52	14.90	24.77			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

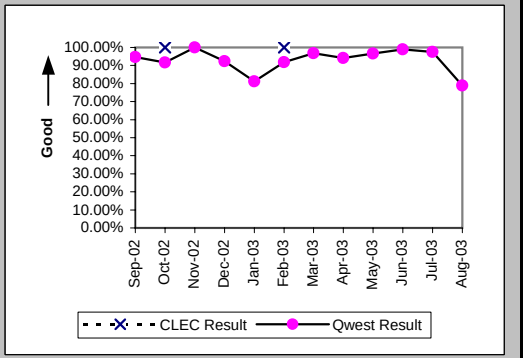
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - Primary ISDN Repair

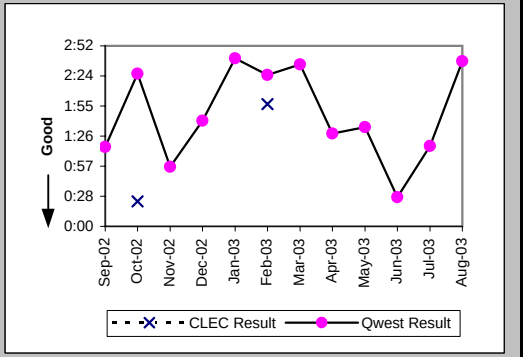
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						35	37	94.59%	22.61%			
Oct-02	2	2	100.00%	1	0	33	36	91.67%	27.64%	-0.42	-1.25	No
Nov-02						32	32	100.00%	0.00%			
Dec-02						24	26	92.31%	26.65%			
Jan-03						26	32	81.25%	39.03%			
Feb-03	1	1	100.00%	0	0	34	37	91.89%	27.30%	-0.29	-1.18	No
Mar-03						30	31	96.77%	17.67%			
Apr-03						32	34	94.12%	23.53%			
May-03						28	29	96.55%	18.25%			
Jun-03						92	93	98.92%	10.31%			
Jul-03						40	41	97.56%	15.43%			
Aug-03						30	38	78.95%	40.77%			



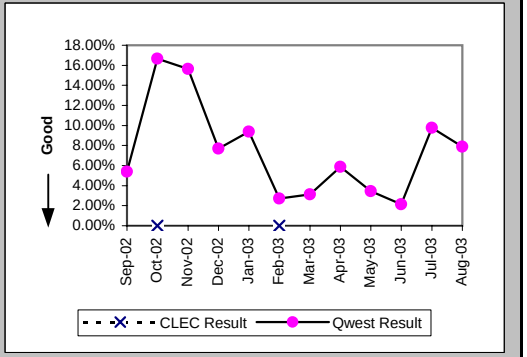
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						46:56	37	1:16	2:49			
Oct-02	0:48	2	0:24	1	0	87:49	36	2:26	7:13	-0.39	-1.24	No
Nov-02						30:10	32	0:57	1:07			
Dec-02						43:53	26	1:41	3:07			
Jan-03						85:56	32	2:41	4:06			
Feb-03	1:57	1	1:57	0	0	89:10	37	2:25	5:15	-0.09	-1.05	No
Mar-03						80:08	31	2:35	9:05			
Apr-03						50:24	34	1:29	2:46			
May-03						45:59	29	1:35	3:06			
Jun-03						43:26	93	0:28	0:44			
Jul-03						52:31	41	1:17	1:30			
Aug-03						100:00	38	2:38	4:03			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

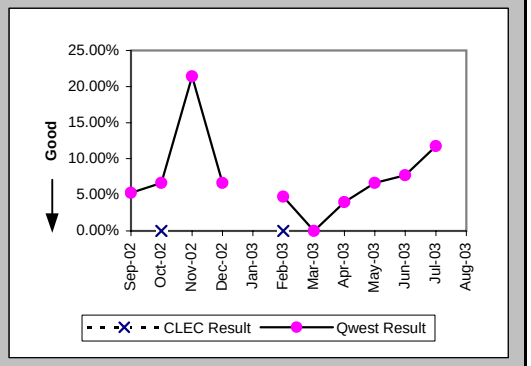
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2	37	5.41%	22.61%			
Oct-02	0	2	0.00%	1	0	6	36	16.67%	37.27%	-0.62	-1.37	No
Nov-02						5	32	15.63%	36.31%			
Dec-02						2	26	7.69%	26.65%			
Jan-03						3	32	9.38%	29.15%			
Feb-03	0	1	0.00%	0	0	1	37	2.70%	16.22%	-0.16	-1.1	No
Mar-03						1	32	3.13%	17.40%			
Apr-03						2	34	5.88%	23.53%			
May-03						1	29	3.45%	18.25%			
Jun-03						2	93	2.15%	14.51%			
Jul-03						4	41	9.76%	29.67%			
Aug-03						3	38	7.89%	26.97%			



Checklist #14 - Resale - Primary ISDN Repair

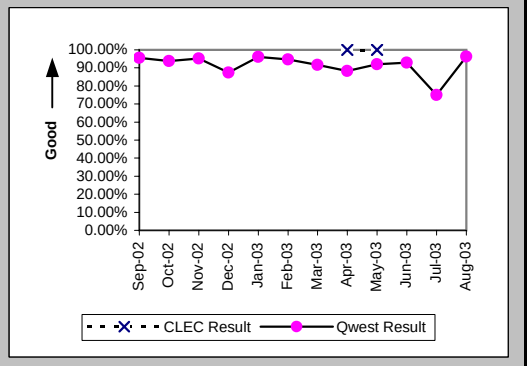
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	19	5.26%	22.33%			
Oct-02	0	1	0.00%	1	0	1	15	6.67%	24.94%	-0.26	-1.16	No
Nov-02						3	14	21.43%	41.03%			
Dec-02						1	15	6.67%	24.94%			
Jan-03												
Feb-03	0	1	0.00%	0	0	1	21	4.76%	21.30%	-0.22	-1.13	No
Mar-03						0	15	0.00%	0.00%			
Apr-03						1	25	4.00%	19.60%			
May-03						1	15	6.67%	24.94%			
Jun-03						1	13	7.69%	26.65%			
Jul-03						2	17	11.76%	32.22%			
Aug-03												



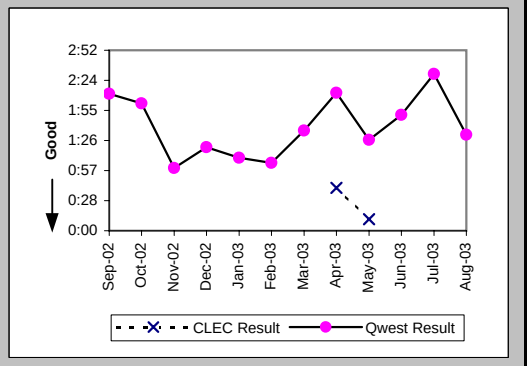
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						22	23	95.65%	20.39%			
Oct-02						15	16	93.75%	24.21%			
Nov-02						20	21	95.24%	21.30%			
Dec-02						14	16	87.50%	33.07%			
Jan-03						25	26	96.15%	19.23%			
Feb-03						18	19	94.74%	22.33%			
Mar-03						22	24	91.67%	27.64%			
Apr-03	1	1	100.00%	0	0	15	17	88.24%	32.22%	-0.35	-1.22	No
May-03	1	1	100.00%	0	0	23	25	92.00%	27.13%	-0.29	-1.18	No
Jun-03						26	28	92.86%	25.75%			
Jul-03						24	32	75.00%	43.30%			
Aug-03						26	27	96.30%	18.89%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

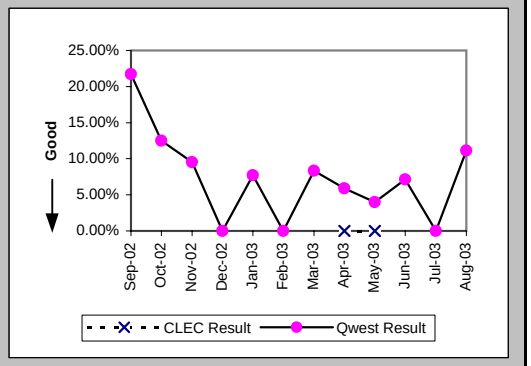
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						50:21	23	2:11	6:27			
Oct-02						32:34	16	2:02	5:21			
Nov-02						20:56	21	1:00	1:12			
Dec-02						21:22	16	1:20	1:51			
Jan-03						30:15	26	1:10	1:33			
Feb-03						20:34	19	1:05	1:41			
Mar-03						38:22	24	1:36	2:02			
Apr-03	0:41	1	0:41	0	0	37:28	17	2:12	3:37	-0.41	-1.25	No
May-03	0:11	1	0:11	0	0	36:03	25	1:27	2:33	-0.49	-1.3	No
Jun-03						52:00	28	1:51	3:40			
Jul-03						80:08	32	2:30	3:00			
Aug-03						41:25	27	1:32	3:26			



Checklist #14 - Resale - Primary ISDN Repair

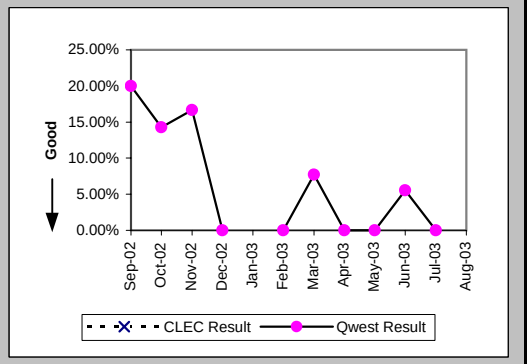
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	23	21.74%	41.25%			
Oct-02						2	16	12.50%	33.07%			
Nov-02						2	21	9.52%	29.35%			
Dec-02						0	16	0.00%	0.00%			
Jan-03						2	26	7.69%	26.65%			
Feb-03						0	19	0.00%	0.00%			
Mar-03						2	24	8.33%	27.64%			
Apr-03	0	1	0.00%	0	0	1	17	5.88%	23.53%	-0.24	-1.15	No
May-03	0	1	0.00%	0	0	1	25	4.00%	19.60%	-0.2	-1.12	No
Jun-03						2	28	7.14%	25.75%			
Jul-03						0	32	0.00%	0.00%			
Aug-03						3	27	11.11%	31.43%			



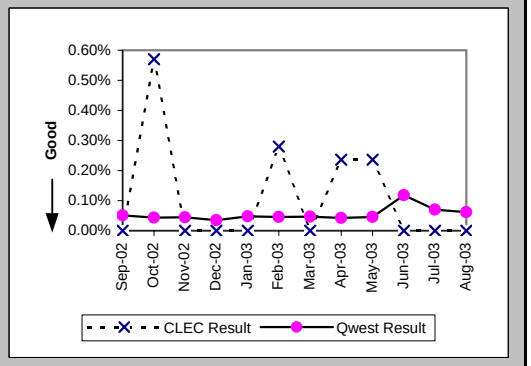
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2	10	20.00%	40.00%			
Oct-02						1	7	14.29%	34.99%			
Nov-02						2	12	16.67%	37.27%			
Dec-02						0	8	0.00%	0.00%			
Jan-03												
Feb-03						0	8	0.00%	0.00%			
Mar-03						1	13	7.69%	26.65%			
Apr-03						0	6	0.00%	0.00%			
May-03						0	10	0.00%	0.00%			
Jun-03						1	18	5.56%	22.91%			
Jul-03						0	21	0.00%	0.00%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

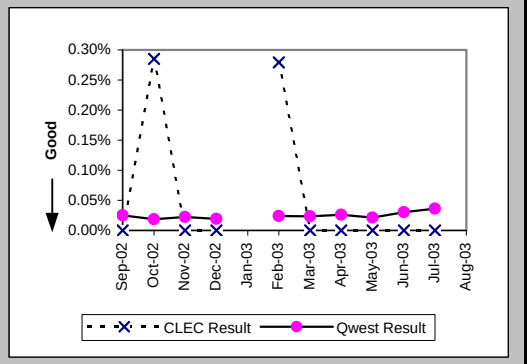
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	512	0.00%	0	0	60	116459	0.05%	2.27%	-0.51	-1.31	No
Oct-02	2	351	0.57%	1	0	52	117842	0.04%	2.10%	2.55	0.55	Yes
Nov-02	0	330	0.00%	0	0	53	117517	0.05%	2.12%	-0.39	-1.23	No
Dec-02	0	330	0.00%	0	0	42	120667	0.03%	1.87%	-0.34	-1.21	No
Jan-03	0	358	0.00%	0	0	58	122408	0.05%	2.18%	-0.41	-1.25	No
Feb-03	1	358	0.28%	0	0	56	122413	0.05%	2.14%	1.39	-0.15	No
Mar-03	0	406	0.00%	0	0	56	118577	0.05%	2.17%	-0.44	-1.27	No
Apr-03	1	423	0.24%	0	0	51	119492	0.04%	2.07%	1.34	-0.18	No
May-03	1	423	0.24%	1	0	54	117534	0.05%	2.14%	1.3	-0.21	No
Jun-03	0	423	0.00%	0	0	121	102659	0.12%	3.43%	-0.71	-1.43	No
Jul-03	0	423	0.00%	0	0	73	104577	0.07%	2.64%	-0.54	-1.33	No
Aug-03	0	362	0.00%	0	0	65	106210	0.06%	2.47%	-0.47	-1.29	No



Checklist #14 - Resale - Primary ISDN Repair

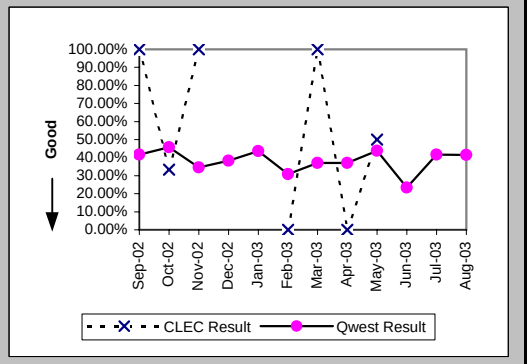
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	512	0.00%	0	0	29	116459	0.02%	1.58%	-0.36	-1.22	No
Oct-02	1	351	0.28%	1	0	22	117842	0.02%	1.37%	1.84	0.12	Yes
Nov-02	0	330	0.00%	0	0	26	117517	0.02%	1.49%	-0.27	-1.16	No
Dec-02	0	330	0.00%	0	0	23	120667	0.02%	1.38%	-0.25	-1.15	No
Jan-03												
Feb-03	1	358	0.28%	0	0	29	122413	0.02%	1.54%	1.73	0.05	Yes
Mar-03	0	406	0.00%	0	0	28	118577	0.02%	1.54%	-0.31	-1.19	No
Apr-03	0	423	0.00%	0	0	31	119492	0.03%	1.61%	-0.33	-1.2	No
May-03	0	423	0.00%	0	0	25	117534	0.02%	1.46%	-0.3	-1.18	No
Jun-03	0	423	0.00%	0	0	31	102659	0.03%	1.74%	-0.36	-1.22	No
Jul-03	0	423	0.00%	0	0	38	104577	0.04%	1.91%	-0.39	-1.24	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

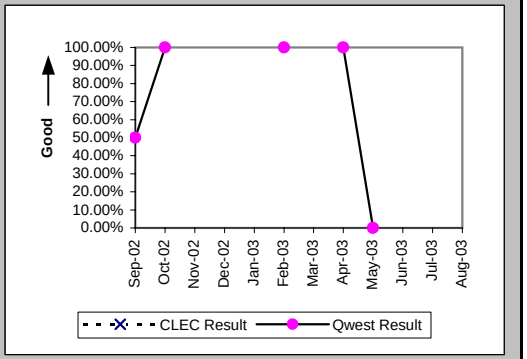
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	43	103	41.75%	49.31%	0.81	-0.51	No
Oct-02	1	3	33.33%	0	0	44	96	45.83%	49.83%	-0.43	-1.26	No
Nov-02	1	1	100.00%	0	0	28	81	34.57%	47.56%	0.94	-0.43	No
Dec-02						26	68	38.24%	48.60%			
Jan-03						45	103	43.69%	49.60%			
Feb-03	0	1	0.00%	0	0	25	81	30.86%	46.19%	-0.66	-1.4	No
Mar-03	1	1	100.00%	0	0	33	89	37.08%	48.30%	0.89	-0.46	No
Apr-03	0	1	0.00%	0	0	30	81	37.04%	48.29%	-0.76	-1.46	No
May-03	1	2	50.00%	0	0	42	96	43.75%	49.61%	0.11	-0.93	No
Jun-03						37	158	23.42%	42.35%			
Jul-03						52	125	41.60%	49.29%			
Aug-03						46	111	41.44%	49.26%			



Checklist #14 - Resale - DS0 Installation

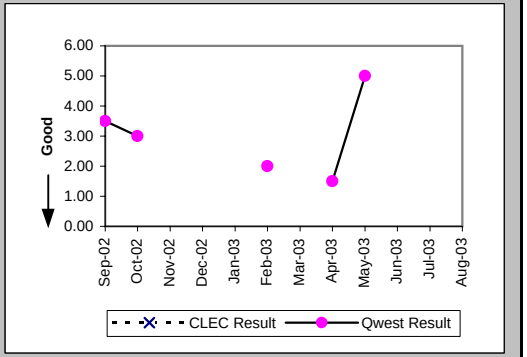
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1	2	50.00%	50.00%			
Oct-02						1	1	100.00%	0.00%			
Nov-02												
Dec-02												
Jan-03												
Feb-03						1	1	100.00%	0.00%			
Mar-03												
Apr-03						2	2	100.00%	0.00%			
May-03						0	1	0.00%	0.00%			
Jun-03												
Jul-03												
Aug-03												



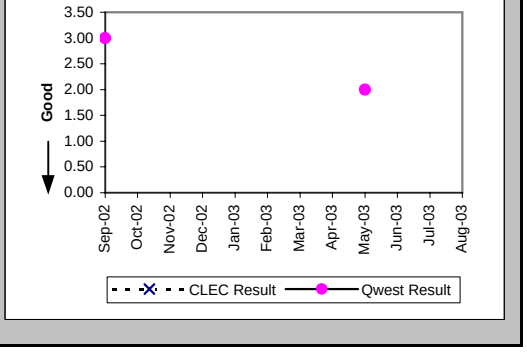
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	2	3.50	2.12			
Oct-02						3	1	3.00				
Nov-02												
Dec-02												
Jan-03												
Feb-03						2	1	2.00				
Mar-03												
Apr-03						3	2	1.50	0.71			
May-03						5	1	5.00				
Jun-03												
Jul-03												
Aug-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

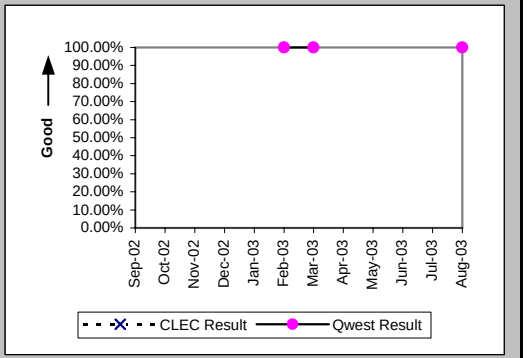
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						3	1	3.00				
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03												
Apr-03												
May-03						2	1	2.00				
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - DS0 Installation

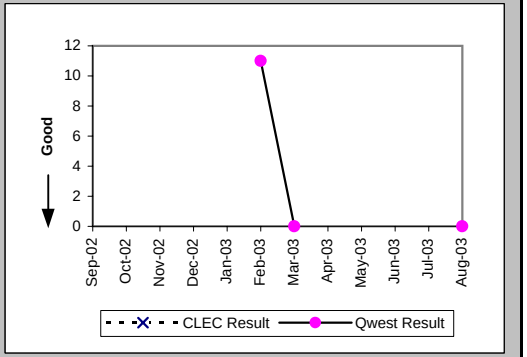
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						2	2	100.00%	0.00%			
Mar-03						2	2	100.00%	0.00%			
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03						4	4	100.00%	0.00%			



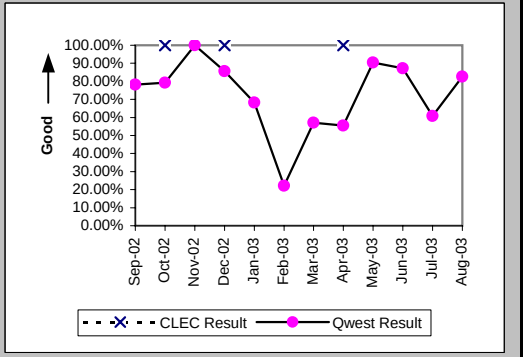
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02												
Nov-02												
Dec-02												
Jan-03												
Feb-03						22	2	11.00	15.56			
Mar-03						0	2	0.00	0.00			
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03						0	4	0.00	0.00			



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

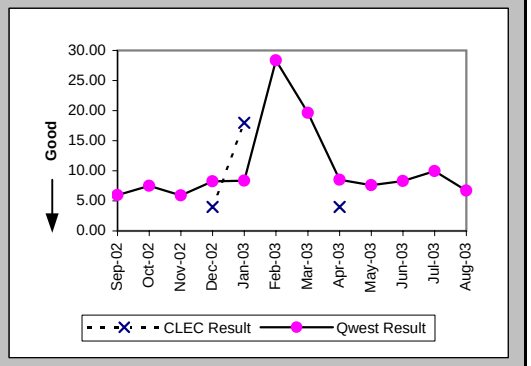
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						18	23	78.26%	41.25%			
Oct-02	4	4	100.00%	0	0	19	24	79.17%	40.61%	-0.95	-1.58	No
Nov-02						21	21	100.00%	0.00%			
Dec-02	1	1	100.00%	0	0	12	14	85.71%	34.99%	-0.39	-1.24	No
Jan-03						15	22	68.18%	46.58%			
Feb-03						4	18	22.22%	41.57%			
Mar-03						8	14	57.14%	49.49%			
Apr-03	1	1	100.00%	0	0	10	18	55.56%	49.69%	-0.87	-1.53	No
May-03						38	42	90.48%	29.35%			
Jun-03						89	102	87.25%	33.35%			
Jul-03						14	23	60.87%	48.80%			
Aug-03						19	23	82.61%	37.90%			



Checklist #14 - Resale - DS0 Installation

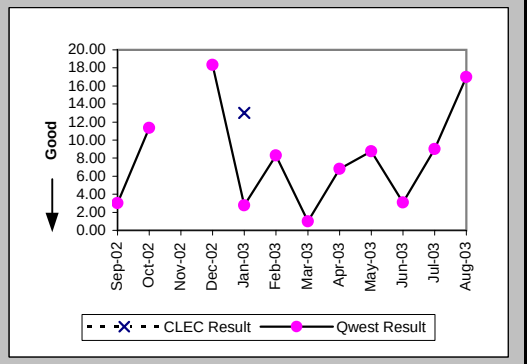
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						137	23	5.96	2.50			
Oct-02						203	27	7.52	7.03			
Nov-02						160	27	5.93	5.66			
Dec-02	4	1	4.00	0	0	157	19	8.26	10.95	-0.38	-1.23	No
Jan-03	18	1	18.00	0	0	192	23	8.35	5.42	1.08	-0.35	No
Feb-03						539	19	28.37	38.55			
Mar-03						275	14	19.64	38.31			
Apr-03	4	1	4.00	0	0	187	22	8.50	5.56	-0.79	-1.48	No
May-03						335	44	7.61	4.58			
Jun-03						839	101	8.31	3.38			
Jul-03						249	25	9.96	11.84			
Aug-03						154	23	6.70	6.14			



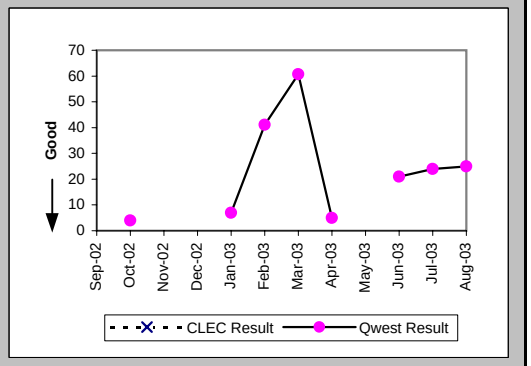
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						15	5	3.00	1.73			
Oct-02						34	3	11.33	15.37			
Nov-02												
Dec-02						55	3	18.33	23.44			
Jan-03	13	1	13.00	0	0	11	4	2.75	2.22	1.09	-0.33	No
Feb-03						58	7	8.29	13.34			
Mar-03						3	3	1.00	0.00			
Apr-03						34	5	6.80	6.53			
May-03						35	4	8.75	11.70			
Jun-03						34	11	3.09	1.30			
Jul-03						72	8	9.00	11.03			
Aug-03						68	4	17.00	24.12			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

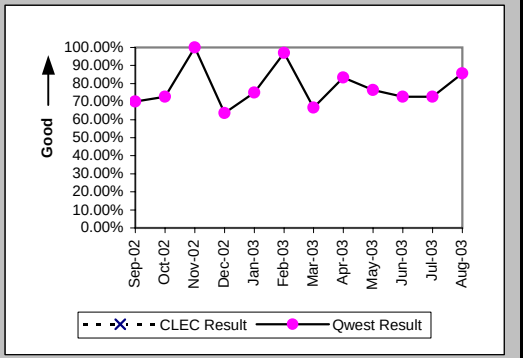
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						16	4	4.00	2.94			
Nov-02												
Dec-02												
Jan-03						21	3	7.00	4.58			
Feb-03						288	7	41.14	39.98			
Mar-03						182	3	60.67	73.65			
Apr-03						20	4	5.00	4.83			
May-03												
Jun-03						42	2	21.00	2.83			
Jul-03						48	2	24.00	32.53			
Aug-03						25	1	25.00				



Checklist #14 - Resale - DS0 Installation

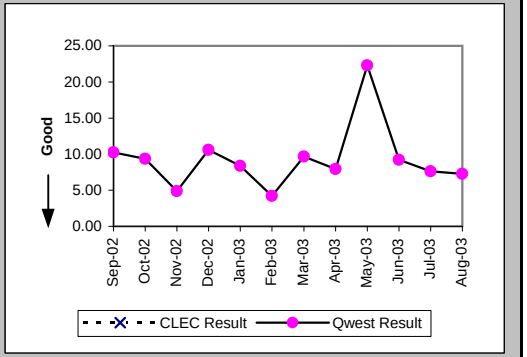
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7	10	70.00%	45.83%			
Oct-02						8	11	72.73%	44.54%			
Nov-02						5	5	100.00%	0.00%			
Dec-02						7	11	63.64%	48.10%			
Jan-03						9	12	75.00%	43.30%			
Feb-03						32	33	96.97%	17.14%			
Mar-03						8	12	66.67%	47.14%			
Apr-03						20	24	83.33%	37.27%			
May-03						13	17	76.47%	42.42%			
Jun-03						8	11	72.73%	44.54%			
Jul-03						8	11	72.73%	44.54%			
Aug-03						12	14	85.71%	34.99%			



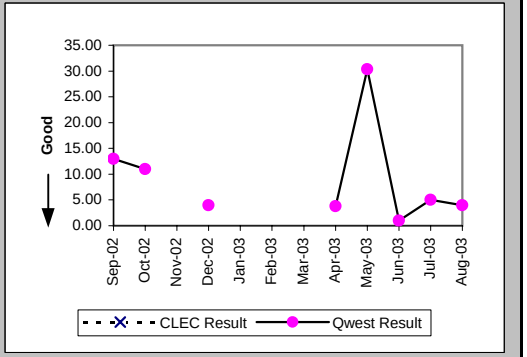
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						133	13	10.23	8.60			
Oct-02						103	11	9.36	8.48			
Nov-02						34	7	4.86	1.46			
Dec-02						127	12	10.58	11.41			
Jan-03						109	13	8.38	8.04			
Feb-03						147	35	4.20	1.28			
Mar-03						116	12	9.67	10.79			
Apr-03						230	29	7.93	13.14			
May-03						446	20	22.30	67.53			
Jun-03						120	13	9.23	10.96			
Jul-03						99	13	7.62	4.05			
Aug-03						109	15	7.27	3.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

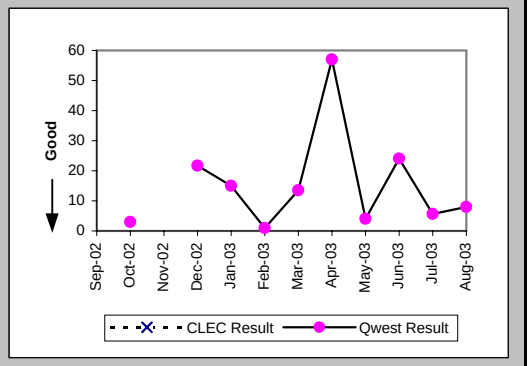
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						65	5	13.00	9.08			
Oct-02						22	2	11.00	14.14			
Nov-02												
Dec-02						4	1	4.00				
Jan-03												
Feb-03												
Mar-03												
Apr-03						19	5	3.80	1.10			
May-03						91	3	30.33	26.76			
Jun-03						1	1	1.00				
Jul-03						5	1	5.00				
Aug-03						4	1	4.00				



Checklist #14 - Resale - DS0 Installation

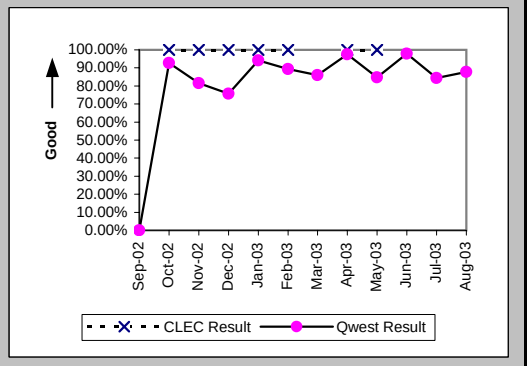
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						3	1	3.00				
Nov-02												
Dec-02						65	3	21.67	14.01			
Jan-03						45	3	15.00	7.94			
Feb-03						1	1	1.00				
Mar-03						54	4	13.50	15.37			
Apr-03						57	1	57.00				
May-03						8	2	4.00	4.24			
Jun-03						48	2	24.00	22.63			
Jul-03						17	3	5.67	0.58			
Aug-03						16	2	8.00	9.90			



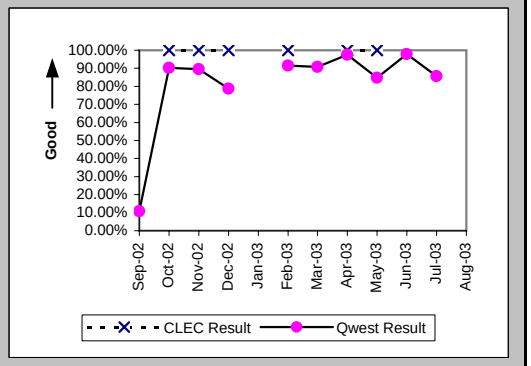
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						0	46	0.00%	0.00%			
Oct-02	2	2	100.00%			38	41	92.68%	26.04%	-0.39	-1.24	No
Nov-02	2	2	100.00%			31	38	81.58%	38.77%	-0.66	-1.4	No
Dec-02	1	1	100.00%			25	33	75.76%	42.86%	-0.56	-1.34	No
Jan-03	1	1	100.00%			32	34	94.12%	23.53%	-0.25	-1.15	No
Feb-03	1	1	100.00%			42	47	89.36%	30.83%	-0.34	-1.21	No
Mar-03						37	43	86.05%	34.65%			
Apr-03	1	1	100.00%	0	1	40	41	97.56%	15.43%	-0.16	-1.09	No
May-03	1	1	100.00%	0	0	50	59	84.75%	35.95%	-0.42	-1.26	No
Jun-03						89	91	97.80%	14.66%			
Jul-03						65	77	84.42%	36.27%			
Aug-03						36	41	87.80%	32.72%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

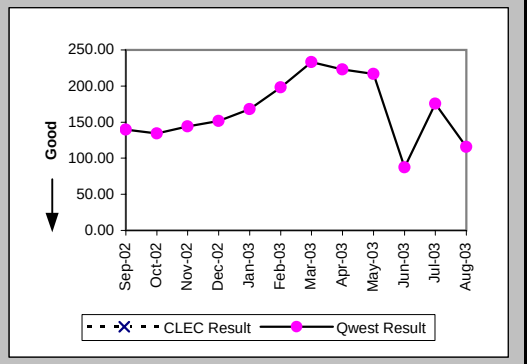
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	46	10.87%	31.13%			
Oct-02	2	2	100.00%	0	0	37	41	90.24%	29.67%	-0.45	-1.28	No
Nov-02	2	2	100.00%	0	0	34	38	89.47%	30.69%	-0.47	-1.29	No
Dec-02	1	1	100.00%	0	0	26	33	78.79%	40.88%	-0.51	-1.31	No
Jan-03												
Feb-03	1	1	100.00%	0	0	43	47	91.49%	27.90%	-0.3	-1.18	No
Mar-03						39	43	90.70%	29.05%			
Apr-03	1	1	100.00%	0	1	40	41	97.56%	15.43%	-0.16	-1.09	No
May-03	1	1	100.00%	0	0	50	59	84.75%	35.95%	-0.42	-1.26	No
Jun-03						89	91	97.80%	14.66%			
Jul-03						66	77	85.71%	34.99%			
Aug-03												



Checklist #14 - Resale - DS0 Installation

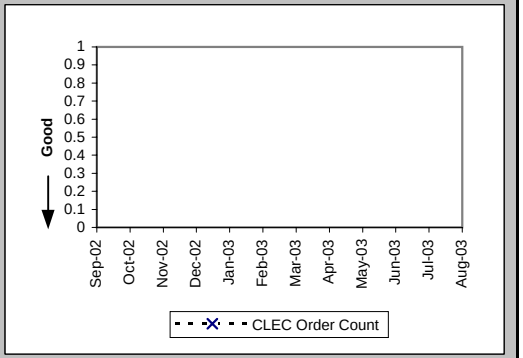
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						2095	15	139.67	100.35			
Oct-02						2420	18	134.44	111.62			
Nov-02						2736	19	144.00	116.75			
Dec-02						3030	20	151.50	125.55			
Jan-03						3189	19	167.84	138.27			
Feb-03						3371	17	198.29	144.84			
Mar-03						3498	15	233.20	148.79			
Apr-03						3566	16	222.88	171.29			
May-03						3469	16	216.81	186.20			
Jun-03						524	6	87.33	177.76			
Jul-03						526	3	175.33	256.72			
Aug-03						578	5	115.60	212.15			



Checklist #14 - Resale - DS0 Installation

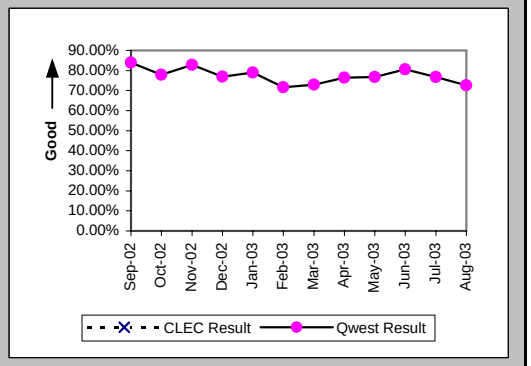
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - DS0 Repair

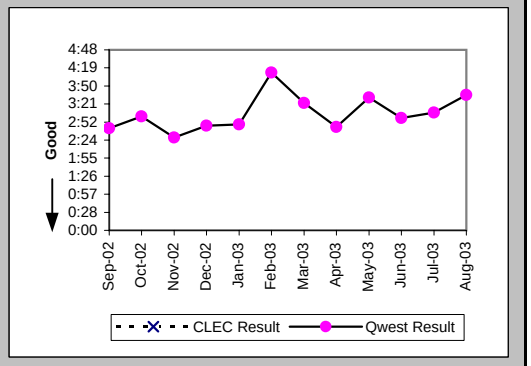
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						559	666	83.93%	36.72%			
Oct-02						480	617	77.80%	41.56%			
Nov-02						432	522	82.76%	37.77%			
Dec-02						322	419	76.85%	42.18%			
Jan-03						421	533	78.99%	40.74%			
Feb-03						411	574	71.60%	45.09%			
Mar-03						391	536	72.95%	44.42%			
Apr-03						332	434	76.50%	42.40%			
May-03						346	451	76.72%	42.26%			
Jun-03						410	509	80.55%	39.58%			
Jul-03						463	603	76.78%	42.22%			
Aug-03						485	668	72.60%	44.60%			



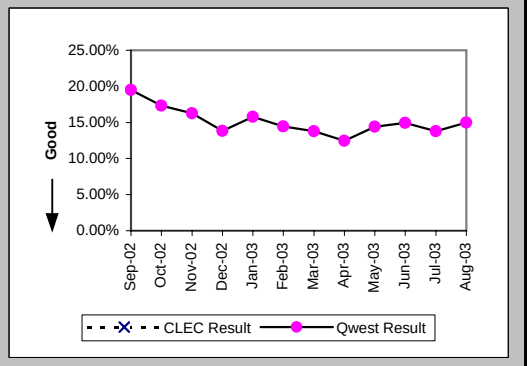
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1813:11	666	2:43	3:57			
Oct-02						1867:44	617	3:02	4:17			
Nov-02						1289:04	522	2:28	2:51			
Dec-02						1164:24	419	2:47	3:30			
Jan-03						1505:01	533	2:49	3:32			
Feb-03						2409:42	574	4:12	7:15			
Mar-03						1809:11	536	3:23	4:19			
Apr-03						1190:08	434	2:45	3:02			
May-03						1592:53	451	3:32	4:42			
Jun-03						1522:15	509	2:59	5:03			
Jul-03						1892:00	603	3:08	4:05			
Aug-03						2402:22	668	3:36	4:53			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

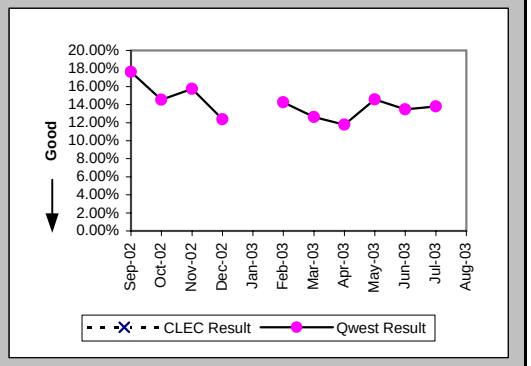
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						130	666	19.52%	39.64%			
Oct-02						107	617	17.34%	37.86%			
Nov-02						85	522	16.28%	36.92%			
Dec-02						58	419	13.84%	34.53%			
Jan-03						84	533	15.76%	36.44%			
Feb-03						83	574	14.46%	35.17%			
Mar-03						74	536	13.81%	34.50%			
Apr-03						54	434	12.44%	33.01%			
May-03						65	451	14.41%	35.12%			
Jun-03						76	509	14.93%	35.64%			
Jul-03						83	603	13.76%	34.45%			
Aug-03						100	668	14.97%	35.68%			



Checklist #14 - Resale - DS0 Repair

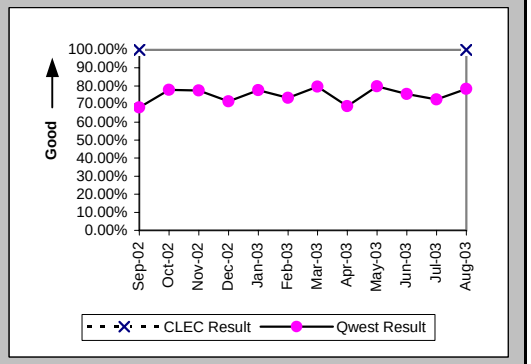
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						89	505	17.62%	38.10%			
Oct-02						66	454	14.54%	35.25%			
Nov-02						58	368	15.76%	36.44%			
Dec-02						37	299	12.37%	32.93%			
Jan-03												
Feb-03						63	442	14.25%	34.96%			
Mar-03						52	412	12.62%	33.21%			
Apr-03						38	323	11.76%	32.22%			
May-03						52	357	14.57%	35.28%			
Jun-03						48	356	13.48%	34.15%			
Jul-03						62	450	13.78%	34.47%			
Aug-03												



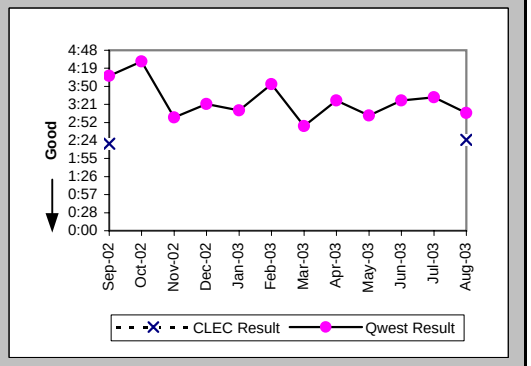
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	249	366	68.03%	46.64%	-0.68	-1.42	No
Oct-02						215	276	77.90%	41.49%			
Nov-02						141	182	77.47%	41.78%			
Dec-02						190	266	71.43%	45.18%			
Jan-03						195	251	77.69%	41.63%			
Feb-03						163	222	73.42%	44.17%			
Mar-03						179	225	79.56%	40.33%			
Apr-03						141	205	68.78%	46.34%			
May-03						138	173	79.77%	40.17%			
Jun-03						136	180	75.56%	42.98%			
Jul-03						213	294	72.45%	44.68%			
Aug-03	1	1	100.00%	0	0	213	272	78.31%	41.21%	-0.53	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

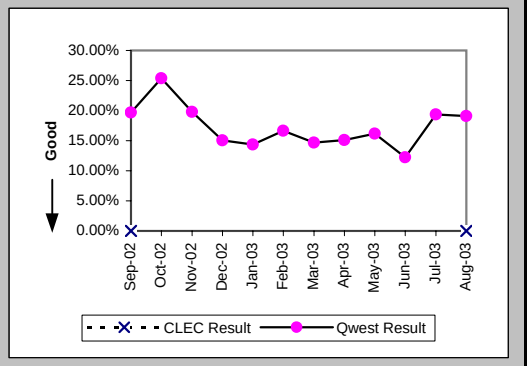
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	2:19	1	2:19	0	0	1508:26	366	4:07	8:52	-0.2	-1.12	No
Oct-02						1243:56	276	4:30	10:17			
Nov-02						548:04	182	3:01	3:20			
Dec-02						896:06	266	3:22	4:35			
Jan-03						802:30	251	3:12	3:54			
Feb-03						864:50	222	3:54	4:58			
Mar-03						626:41	225	2:47	3:17			
Apr-03						710:16	205	3:28	3:21			
May-03						531:57	173	3:04	3:28			
Jun-03						623:21	180	3:28	5:29			
Jul-03						1044:17	294	3:33	4:10			
Aug-03	2:25	1	2:25	0	0	854:21	272	3:08	4:06	-0.18	-1.11	No



Checklist #14 - Resale - DS0 Repair

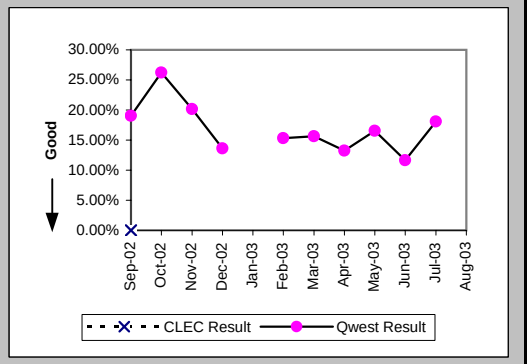
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	72	366	19.67%	39.75%	-0.49	-1.3	No
Oct-02						70	276	25.36%	43.51%			
Nov-02						36	182	19.78%	39.83%			
Dec-02						40	266	15.04%	35.74%			
Jan-03						36	251	14.34%	35.05%			
Feb-03						37	222	16.67%	37.27%			
Mar-03						33	225	14.67%	35.38%			
Apr-03						31	205	15.12%	35.83%			
May-03						28	173	16.19%	36.83%			
Jun-03						22	180	12.22%	32.75%			
Jul-03						57	294	19.39%	39.53%			
Aug-03	0	1	0.00%	0	0	52	272	19.12%	39.32%	-0.49	-1.3	No



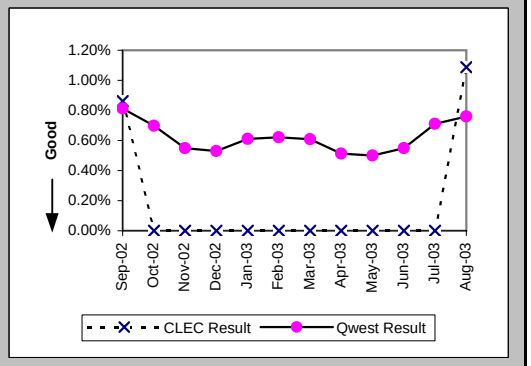
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	57	299	19.06%	39.28%	-0.48	-1.29	No
Oct-02						53	202	26.24%	43.99%			
Nov-02						27	134	20.15%	40.11%			
Dec-02						28	206	13.59%	34.27%			
Jan-03												
Feb-03						27	176	15.34%	36.04%			
Mar-03						28	179	15.64%	36.33%			
Apr-03						23	174	13.22%	33.87%			
May-03						23	139	16.55%	37.16%			
Jun-03						17	146	11.64%	32.08%			
Jul-03						41	227	18.06%	38.47%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

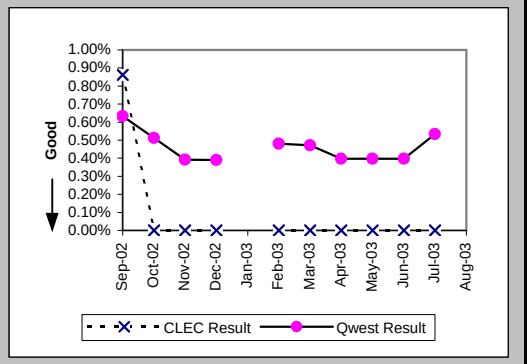
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	116	0.86%	0	0	1032	127109	0.81%	8.97%	0.18	-0.89	No
Oct-02	0	119	0.00%	0	0	893	127999	0.70%	8.32%	-0.91	-1.56	No
Nov-02	0	119	0.00%	0	0	704	128348	0.55%	7.39%	-0.81	-1.49	No
Dec-02	0	120	0.00%	0	0	685	129178	0.53%	7.26%	-0.8	-1.49	No
Jan-03	0	120	0.00%	0	0	784	128227	0.61%	7.80%	-0.86	-1.52	No
Feb-03	0	120	0.00%	0	0	796	128227	0.62%	7.85%	-0.87	-1.53	No
Mar-03	0	106	0.00%	0	0	761	124908	0.61%	7.78%	-0.81	-1.49	No
Apr-03	0	106	0.00%	0	0	639	124434	0.51%	7.15%	-0.74	-1.45	No
May-03	0	106	0.00%	0	0	624	124625	0.50%	7.06%	-0.73	-1.44	No
Jun-03	0	107	0.00%	0	0	689	125733	0.55%	7.38%	-0.77	-1.47	No
Jul-03	0	106	0.00%	0	0	897	126344	0.71%	8.40%	-0.87	-1.53	No
Aug-03	1	92	1.09%	0	0	940	123709	0.76%	8.68%	0.44	-0.73	No



Checklist #14 - Resale - DS0 Repair

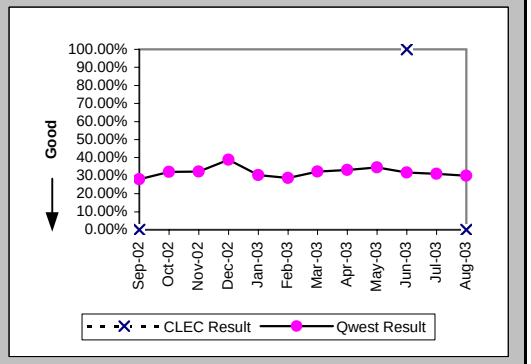
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	116	0.86%	0	0	804	127109	0.63%	7.93%	0.4	-0.76	No
Oct-02	0	119	0.00%	0	0	656	127999	0.51%	7.14%	-0.78	-1.48	No
Nov-02	0	119	0.00%	0	0	502	128348	0.39%	6.24%	-0.68	-1.42	No
Dec-02	0	120	0.00%	0	0	505	129178	0.39%	6.24%	-0.69	-1.42	No
Jan-03												
Feb-03	0	120	0.00%	0	0	618	128674	0.48%	6.91%	-0.76	-1.46	No
Mar-03	0	106	0.00%	0	0	591	125357	0.47%	6.85%	-0.71	-1.43	No
Apr-03	0	106	0.00%	0	0	497	124883	0.40%	6.30%	-0.65	-1.4	No
May-03	0	106	0.00%	0	0	496	125076	0.40%	6.28%	-0.65	-1.39	No
Jun-03	0	107	0.00%	0	0	502	126151	0.40%	6.30%	-0.65	-1.4	No
Jul-03	0	106	0.00%	0	0	677	126779	0.53%	7.29%	-0.75	-1.46	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

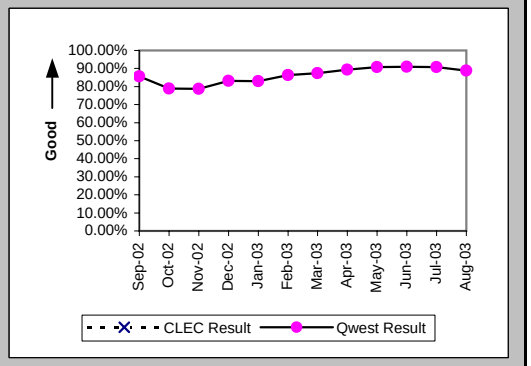
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	401	1433	27.98%	44.89%	-0.62	-1.38	No
Oct-02						423	1316	32.14%	46.70%			
Nov-02						335	1039	32.24%	46.74%			
Dec-02						435	1120	38.84%	48.74%			
Jan-03						342	1126	30.37%	45.99%			
Feb-03						322	1118	28.80%	45.28%			
Mar-03						363	1124	32.30%	46.76%			
Apr-03						318	957	33.23%	47.10%			
May-03						329	953	34.52%	47.54%			
Jun-03	1	1	100.00%	0	0	321	1010	31.78%	46.56%	1	-0.39	No
Jul-03						405	1302	31.11%	46.29%			
Aug-03	0	1	0.00%	0	0	403	1343	30.01%	45.83%	-0.65	-1.4	No



Checklist #14 - Resale - DS1 Installation

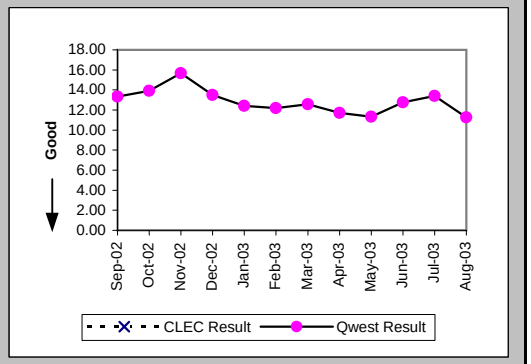
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						724	845	85.68%	35.03%			
Oct-02						753	954	78.93%	40.78%			
Nov-02						585	743	78.73%	40.92%			
Dec-02						616	741	83.13%	37.45%			
Jan-03						685	826	82.93%	37.62%			
Feb-03						662	766	86.42%	34.25%			
Mar-03						760	870	87.36%	33.23%			
Apr-03						735	823	89.31%	30.90%			
May-03						766	843	90.87%	28.81%			
Jun-03						827	910	90.88%	28.79%			
Jul-03						860	948	90.72%	29.02%			
Aug-03						953	1073	88.82%	31.52%			



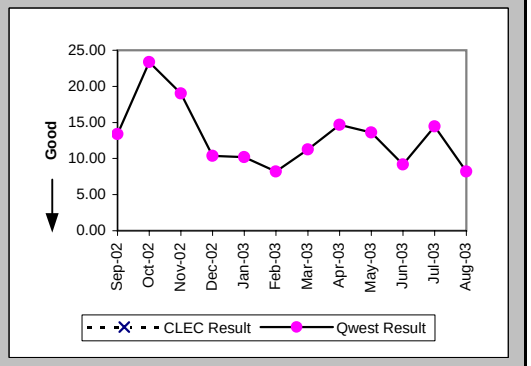
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						12790	958	13.35	8.82			
Oct-02						14472	1040	13.92	9.44			
Nov-02						12153	775	15.68	15.02			
Dec-02						10403	771	13.49	10.42			
Jan-03						10647	857	12.42	7.90			
Feb-03						9791	803	12.19	7.93			
Mar-03						11298	898	12.58	9.03			
Apr-03						9984	852	11.72	7.74			
May-03						9817	866	11.34	8.24			
Jun-03						11860	929	12.77	7.80			
Jul-03						13058	974	13.41	9.64			
Aug-03						12274	1088	11.28	8.45			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

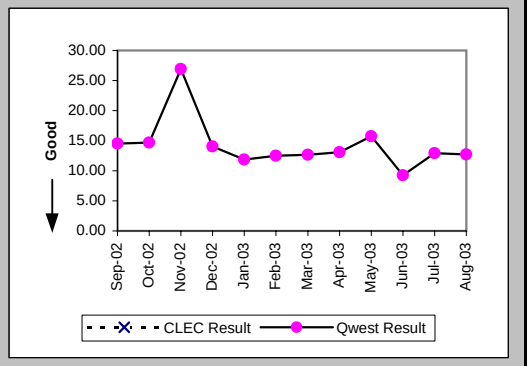
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1350	101	13.37	11.34			
Oct-02						1471	63	23.35	54.80			
Nov-02						817	43	19.00	42.82			
Dec-02						322	31	10.39	12.70			
Jan-03						255	25	10.20	8.79			
Feb-03						270	33	8.18	10.42			
Mar-03						529	47	11.26	17.98			
Apr-03						411	28	14.68	12.77			
May-03						340	25	13.60	19.93			
Jun-03						303	33	9.18	14.63			
Jul-03						419	29	14.45	11.40			
Aug-03						222	27	8.22	7.08			



Checklist #14 - Resale - DS1 Installation

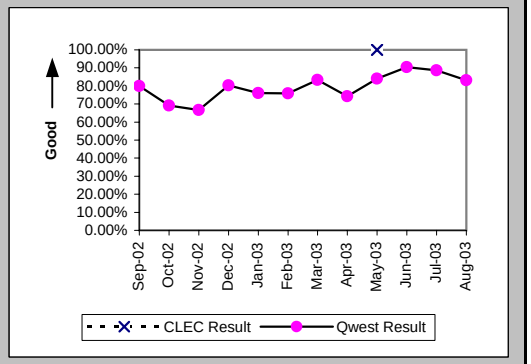
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						727	50	14.54	18.71			
Oct-02						2274	155	14.67	30.22			
Nov-02						3417	127	26.91	53.91			
Dec-02						1418	101	14.04	15.23			
Jan-03						1468	124	11.84	10.62			
Feb-03						998	80	12.48	12.73			
Mar-03						1075	85	12.65	13.85			
Apr-03						970	74	13.11	16.34			
May-03						899	57	15.77	20.87			
Jun-03						510	55	9.27	8.24			
Jul-03						867	67	12.94	12.36			
Aug-03						1270	100	12.70	16.69			



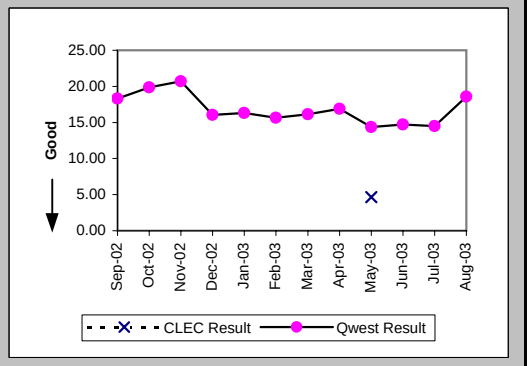
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						176	220	80.00%	40.00%			
Oct-02						200	289	69.20%	46.16%			
Nov-02						132	198	66.67%	47.14%			
Dec-02						175	218	80.28%	39.79%			
Jan-03						159	209	76.08%	42.66%			
Feb-03						158	208	75.96%	42.73%			
Mar-03						195	234	83.33%	37.27%			
Apr-03						170	229	74.24%	43.73%			
May-03	2	2	100.00%	1	0	205	244	84.02%	36.65%	-0.61	-1.37	No
Jun-03						263	291	90.38%	29.49%			
Jul-03						204	230	88.70%	31.66%			
Aug-03						231	278	83.09%	37.48%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

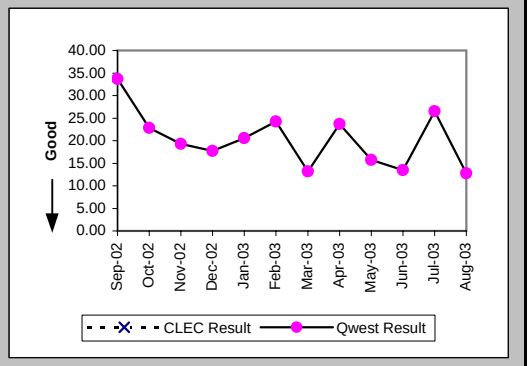
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5020	274	18.32	35.60			
Oct-02						6117	308	19.86	18.38			
Nov-02						4385	212	20.68	28.72			
Dec-02						3640	227	16.04	12.20			
Jan-03						3732	229	16.30	21.04			
Feb-03						3160	202	15.64	14.63			
Mar-03						4066	252	16.13	11.37			
Apr-03						3990	236	16.91	18.11			
May-03	14	3	4.67	0	0	3691	257	14.36	14.99	-1.11	-1.68	No
Jun-03						4376	297	14.73	11.34			
Jul-03						3583	247	14.51	10.29			
Aug-03						5441	293	18.57	16.03			



Checklist #14 - Resale - DS1 Installation

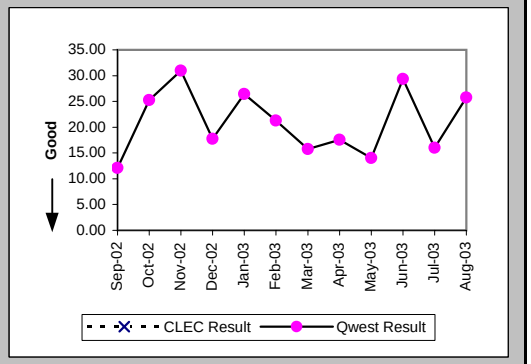
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1617	48	33.69	78.80			
Oct-02						525	23	22.83	21.17			
Nov-02						713	37	19.27	24.49			
Dec-02						461	26	17.73	14.72			
Jan-03						309	15	20.60	42.57			
Feb-03						388	16	24.25	22.42			
Mar-03						224	17	13.18	13.68			
Apr-03						568	24	23.67	33.31			
May-03						331	21	15.76	33.35			
Jun-03						229	17	13.47	15.03			
Jul-03						451	17	26.53	37.31			
Aug-03						344	27	12.74	17.75			



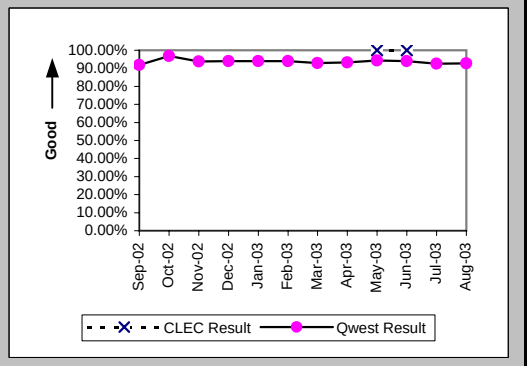
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						206	17	12.12	9.75			
Oct-02						1844	73	25.26	21.81			
Nov-02						1176	38	30.95	51.92			
Dec-02						462	26	17.77	15.47			
Jan-03						1084	41	26.44	33.04			
Feb-03						787	37	21.27	17.50			
Mar-03						489	31	15.77	18.71			
Apr-03						702	40	17.55	21.04			
May-03						323	23	14.04	17.59			
Jun-03						411	14	29.36	21.90			
Jul-03						224	14	16.00	13.35			
Aug-03						567	22	25.77	35.50			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

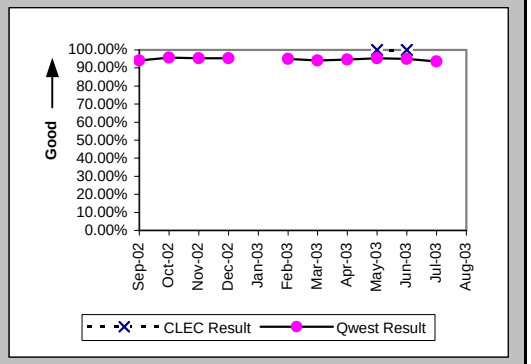
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1094	1191	91.86%	27.35%			
Oct-02						1282	1324	96.83%	17.53%			
Nov-02						1121	1195	93.81%	24.10%			
Dec-02						953	1015	93.89%	23.95%			
Jan-03						1000	1064	93.99%	23.78%			
Feb-03						1001	1065	93.99%	23.77%			
Mar-03						1023	1102	92.83%	25.80%			
Apr-03						1065	1143	93.18%	25.22%			
May-03	2	2	100.00%	0	4	1055	1118	94.36%	23.06%	-0.35	-1.21	No
Jun-03	2	2	100.00%	0	29	1119	1191	93.95%	23.83%	-0.36	-1.22	No
Jul-03						1151	1243	92.60%	26.18%			
Aug-03						1222	1319	92.65%	26.10%			



Checklist #14 - Resale - DS1 Installation

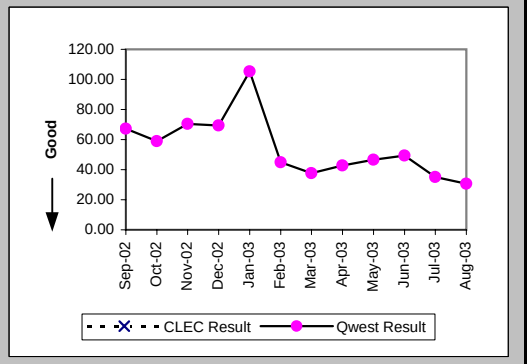
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1122	1191	94.21%	23.36%			
Oct-02						1268	1324	95.77%	20.13%			
Nov-02						1139	1195	95.31%	21.13%			
Dec-02						968	1015	95.37%	21.01%			
Jan-03												
Feb-03						1013	1065	95.12%	21.55%			
Mar-03						1038	1102	94.19%	23.39%			
Apr-03						1082	1143	94.66%	22.48%			
May-03	2	2	100.00%	0	4	1066	1118	95.35%	21.06%	-0.31	-1.19	No
Jun-03	2	2	100.00%	0	29	1131	1191	94.96%	21.87%	-0.33	-1.2	No
Jul-03						1164	1243	93.64%	24.40%			
Aug-03												



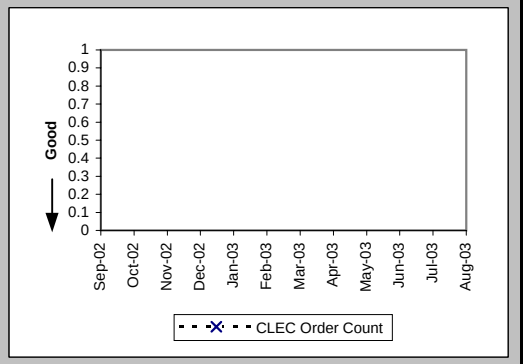
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						19946	297	67.16	107.82			
Oct-02						16397	278	58.98	104.96			
Nov-02						16361	232	70.52	116.42			
Dec-02						17278	249	69.39	110.64			
Jan-03						12416	118	105.22	137.47			
Feb-03						5487	122	44.98	105.08			
Mar-03						4645	123	37.76	98.94			
Apr-03						5079	119	42.68	103.91			
May-03						5401	116	46.56	109.66			
Jun-03						4935	100	49.35	114.38			
Jul-03						6099	174	35.05	92.73			
Aug-03						5678	185	30.69	88.84			



Checklist #14 - Resale - DS1 Installation

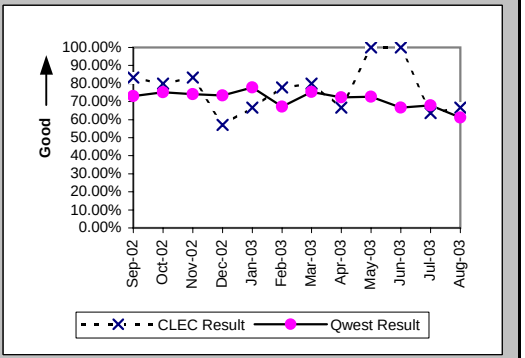
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - DS1 Repair

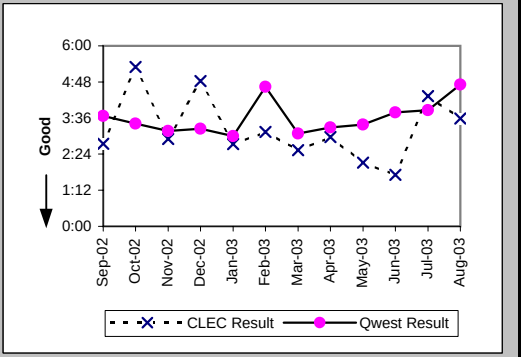
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	5	6	83.33%	4	0	729	999	72.97%	44.41%	-0.57	-1.35	No
Oct-02	12	15	80.00%	5	0	743	989	75.13%	43.23%	-0.43	-1.26	No
Nov-02	5	6	83.33%	3	0	582	786	74.05%	43.84%	-0.52	-1.31	No
Dec-02	4	7	57.14%	0	0	602	821	73.33%	44.23%	0.91	-0.45	No
Jan-03	2	3	66.67%	0	0	631	811	77.81%	41.56%	0.44	-0.74	No
Feb-03	7	9	77.78%	1	0	699	1039	67.28%	46.92%	-0.67	-1.41	No
Mar-03	4	5	80.00%	1	0	640	849	75.38%	43.08%	-0.24	-1.15	No
Apr-03	2	3	66.67%	0	0	572	790	72.41%	44.70%	0.23	-0.86	No
May-03	3	3	100.00%	1	0	588	808	72.77%	44.51%	-1.06	-1.64	No
Jun-03	2	2	100.00%	0	0	616	923	66.74%	47.11%	-1	-1.61	No
Jul-03	7	11	63.64%	0	0	835	1229	67.94%	46.67%	0.32	-0.81	No
Aug-03	4	6	66.67%	0	0	874	1427	61.25%	48.72%	-0.27	-1.17	No



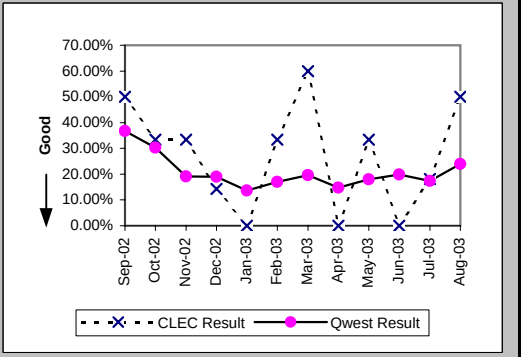
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	16:32	6	2:45	4	0	3657:32	999	3:40	4:28	-0.49	-1.3	No
Oct-02	79:32	15	5:18	5	0	3382:55	989	3:25	3:52	1.67	0.02	Yes
Nov-02	17:25	6	2:54	3	0	2493:01	786	3:10	3:17	-0.2	-1.12	No
Dec-02	33:51	7	4:50	0	0	2665:27	821	3:15	3:20	1.25	-0.24	No
Jan-03	8:13	3	2:44	0	0	2431:42	811	3:00	3:18	-0.14	-1.08	No
Feb-03	28:08	9	3:08	1	0	4817:49	1039	4:38	6:12	-0.73	-1.44	No
Mar-03	12:42	5	2:32	1	0	2615:22	849	3:05	3:01	-0.4	-1.24	No
Apr-03	8:54	3	2:58	0	0	2593:17	790	3:17	3:20	-0.16	-1.1	No
May-03	6:20	3	2:07	1	0	2727:15	808	3:23	3:14	-0.68	-1.41	No
Jun-03	3:25	2	1:43	0	0	3491:20	923	3:47	4:17	-0.68	-1.42	No
Jul-03	47:36	11	4:20	0	0	4748:30	1229	3:52	4:15	0.48	-0.71	No
Aug-03	21:30	6	3:35	0	0	6734:26	1427	4:43	5:25	-0.51	-1.31	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

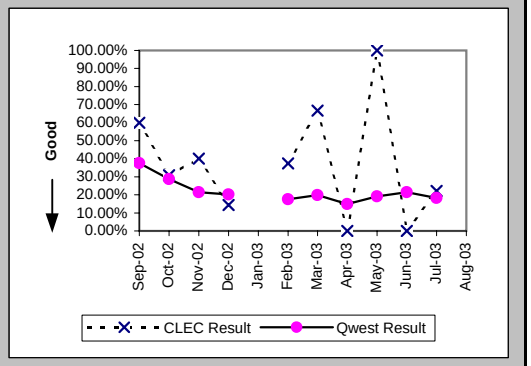
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	6	50.00%	4	0	367	999	36.74%	48.21%	0.64	-0.61	No
Oct-02	5	15	33.33%	5	0	300	989	30.33%	45.97%	0.27	-0.84	No
Nov-02	2	6	33.33%	3	0	150	786	19.08%	39.30%	0.82	-0.5	No
Dec-02	1	7	14.29%	0	0	156	821	19.00%	39.23%	-0.32	-1.19	No
Jan-03	0	3	0.00%	0	0	111	811	13.69%	34.37%	-0.69	-1.42	No
Feb-03	3	9	33.33%	1	0	177	1039	17.04%	37.59%	1.19	-0.28	No
Mar-03	3	5	60.00%	1	0	166	849	19.55%	39.66%	1.9	0.15	Yes
Apr-03	0	3	0.00%	0	0	117	790	14.81%	35.52%	-0.72	-1.44	No
May-03	1	3	33.33%	1	0	145	808	17.95%	38.37%	0.62	-0.63	No
Jun-03	0	2	0.00%	0	0	183	923	19.83%	39.87%	-0.7	-1.43	No
Jul-03	2	11	18.18%	0	0	214	1229	17.41%	37.92%	0.12	-0.93	No
Aug-03	3	6	50.00%	0	0	341	1427	23.90%	42.65%	1.34	-0.19	No



Checklist #14 - Resale - DS1 Repair

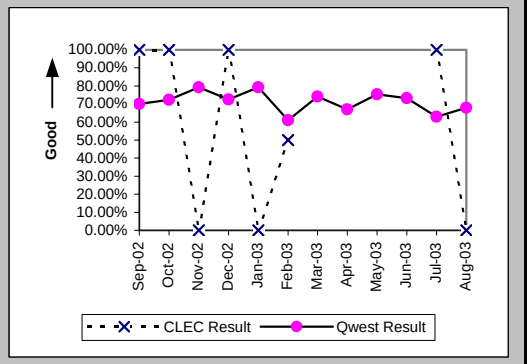
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3	5	60.00%	4	0	288	767	37.55%	48.42%	0.95	-0.42	No
Oct-02	4	13	30.77%	5	0	231	802	28.80%	45.28%	0.18	-0.89	No
Nov-02	2	5	40.00%	3	0	132	614	21.50%	41.08%	0.91	-0.45	No
Dec-02	1	7	14.29%	0	0	134	661	20.27%	40.20%	-0.39	-1.24	No
Jan-03												
Feb-03	3	8	37.50%	1	0	154	877	17.56%	38.05%	1.32	-0.19	No
Mar-03	2	3	66.67%	1	0	135	680	19.85%	39.89%	1.61	-0.02	No
Apr-03	0	3	0.00%	0	0	93	623	14.93%	35.64%	-0.72	-1.44	No
May-03	1	1	100.00%	1	0	127	661	19.21%	39.40%	1.31	-0.2	No
Jun-03	0	2	0.00%	0	0	157	733	21.42%	41.03%	-0.74	-1.45	No
Jul-03	2	9	22.22%	0	0	179	982	18.23%	38.61%	0.34	-0.79	No
Aug-03												



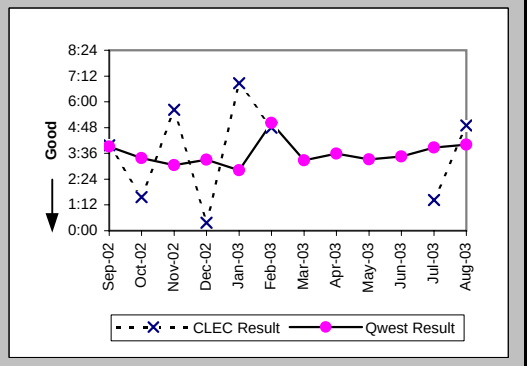
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	1	1	100.00%	0	0	324	463	69.98%	45.84%	-0.65	-1.4	No
Oct-02	6	6	100.00%	0	0	271	375	72.27%	44.77%	-1.51	-1.92	No
Nov-02	0	1	0.00%	0	0	222	280	79.29%	40.53%	1.27	-0.23	No
Dec-02	1	1	100.00%	0	0	216	298	72.48%	44.66%	-0.62	-1.37	No
Jan-03	0	1	0.00%	0	0	335	423	79.20%	40.59%	1.26	-0.23	No
Feb-03	2	4	50.00%	0	0	224	367	61.04%	48.77%	0.41	-0.75	No
Mar-03						215	290	74.14%	43.79%			
Apr-03						267	398	67.09%	46.99%			
May-03						224	297	75.42%	43.06%			
Jun-03						232	317	73.19%	44.30%			
Jul-03	2	2	100.00%	0	0	294	467	62.96%	48.29%	-1.08	-1.66	No
Aug-03	0	1	0.00%	1	0	342	503	67.99%	46.65%	1	-0.39	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

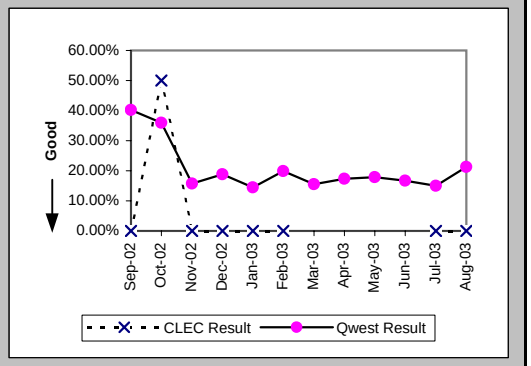
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	3:59	1	3:59	0	0	1812:51	463	3:55	4:37	0.49	-0.7	No
Oct-02	9:24	6	1:34	0	0	1270:16	375	3:23	4:00	-1.11	-1.67	No
Nov-02	5:38	1	5:38	0	0	855:00	280	3:03	4:46	1.21	-0.26	No
Dec-02	0:22	1	0:22	0	0	984:03	298	3:18	3:25	-0.86	-1.52	No
Jan-03	6:52	1	6:52	0	0	1189:01	423	2:49	2:32	1.43	-0.13	No
Feb-03	19:14	4	4:48	0	0	1839:34	367	5:01	6:02	-0.07	-1.04	No
Mar-03						950:23	290	3:17	4:53			
Apr-03						1425:01	398	3:35	3:37			
May-03						985:13	297	3:19	3:37			
Jun-03						1091:42	317	3:27	4:42			
Jul-03	2:51	2	1:26	0	0	1807:40	467	3:52	4:11	-0.82	-1.5	No
Aug-03	4:54	1	4:54	1	0	2008:03	503	4:00	4:30	0.72	-0.56	No



Checklist #14 - Resale - DS1 Repair

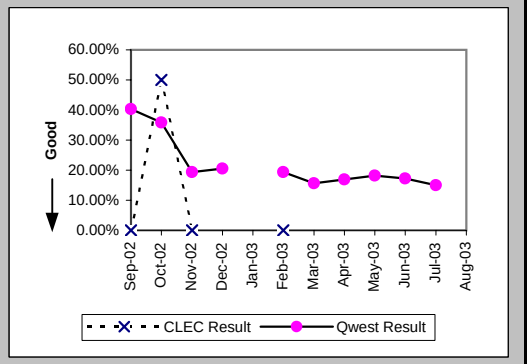
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	186	463	40.17%	49.02%	-0.82	-1.5	No
Oct-02	3	6	50.00%	0	0	135	375	36.00%	48.00%	0.67	-0.59	No
Nov-02	0	1	0.00%	0	0	44	280	15.71%	36.39%	-0.43	-1.26	No
Dec-02	0	1	0.00%	0	0	56	298	18.79%	39.06%	-0.48	-1.29	No
Jan-03	0	1	0.00%	0	0	61	423	14.42%	35.13%	-0.41	-1.25	No
Feb-03	0	4	0.00%	0	0	73	367	19.89%	39.92%	-0.99	-1.6	No
Mar-03						45	290	15.52%	36.21%			
Apr-03						69	398	17.34%	37.86%			
May-03						53	297	17.85%	38.29%			
Jun-03						53	317	16.72%	37.31%			
Jul-03	0	2	0.00%	0	0	70	467	14.99%	35.70%	-0.59	-1.36	No
Aug-03	0	1	0.00%	1	0	107	503	21.27%	40.92%	-0.52	-1.32	No



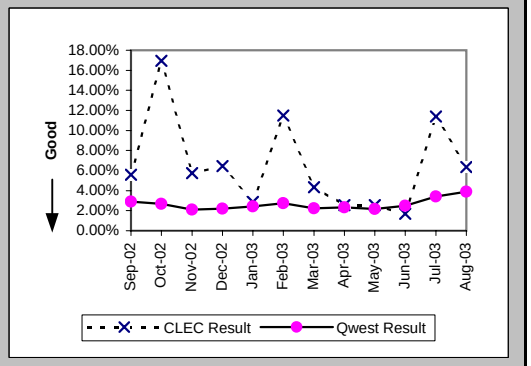
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	157	389	40.36%	49.06%	-0.82	-1.5	No
Oct-02	2	4	50.00%	0	0	98	273	35.90%	47.97%	0.53	-0.68	No
Nov-02	0	1	0.00%	0	0	40	207	19.32%	39.48%	-0.49	-1.3	No
Dec-02						47	229	20.52%	40.39%			
Jan-03												
Feb-03	0	4	0.00%	0	0	56	289	19.38%	39.53%	-0.97	-1.59	No
Mar-03						34	217	15.67%	36.35%			
Apr-03						56	332	16.87%	37.45%			
May-03						43	236	18.22%	38.60%			
Jun-03						44	255	17.25%	37.79%			
Jul-03						56	374	14.97%	35.68%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

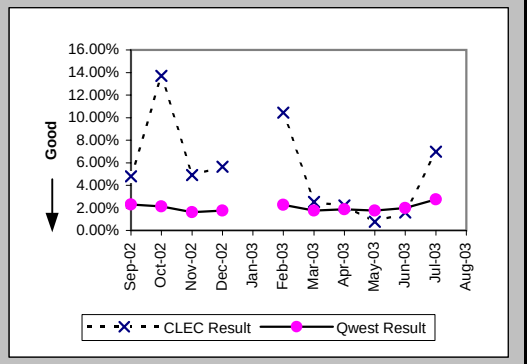
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	7	125	5.60%	4	0	1462	50281	2.91%	16.80%	1.64	-0.01	No
Oct-02	21	124	16.94%	5	0	1364	50646	2.69%	16.19%	6.68	3.06	Yes
Nov-02	7	122	5.74%	3	0	1066	50610	2.11%	14.36%	2.35	0.43	Yes
Dec-02	8	124	6.45%	0	0	1119	50828	2.20%	14.67%	2.66	0.62	Yes
Jan-03	4	140	2.86%	0	0	1234	51159	2.41%	15.34%	0.4	-0.76	No
Feb-03	13	113	11.50%	1	0	1406	51159	2.75%	16.35%	4.3	1.62	Yes
Mar-03	5	115	4.35%	1	0	1139	51239	2.22%	14.74%	1.42	-0.14	No
Apr-03	3	117	2.56%	0	0	1188	51083	2.33%	15.07%	0.25	-0.85	No
May-03	3	118	2.54%	1	0	1105	50767	2.18%	14.59%	0.34	-0.79	No
Jun-03	2	118	1.69%	0	0	1240	49999	2.48%	15.55%	-0.55	-1.33	No
Jul-03	13	114	11.40%	0	0	1696	49451	3.43%	18.20%	3.74	1.27	Yes
Aug-03	7	110	6.36%	1	0	1930	49419	3.91%	19.37%	1.27	-0.23	No



Checklist #14 - Resale - DS1 Repair

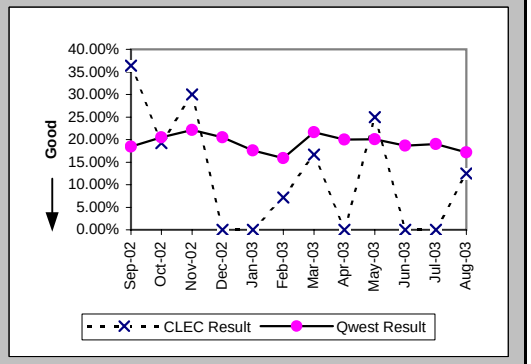
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	6	125	4.80%	4	0	1156	50281	2.30%	14.99%	1.68	0.02	Yes
Oct-02	17	124	13.71%	5	0	1075	50646	2.12%	14.41%	6.05	2.68	Yes
Nov-02	6	122	4.92%	3	0	821	50610	1.62%	12.63%	2.36	0.43	Yes
Dec-02	7	124	5.65%	0	0	890	50828	1.75%	13.12%	2.66	0.62	Yes
Jan-03												
Feb-03	12	115	10.43%	1	0	1166	51159	2.28%	14.92%	4.33	1.63	Yes
Mar-03	3	119	2.52%	1	0	897	51239	1.75%	13.11%	0.67	-0.59	No
Apr-03	3	136	2.21%	0	0	955	51083	1.87%	13.54%	0.36	-0.78	No
May-03	1	130	0.77%	1	0	897	50767	1.77%	13.17%	-0.86	-1.52	No
Jun-03	2	127	1.57%	0	0	988	50000	1.98%	13.92%	-0.32	-1.2	No
Jul-03	9	129	6.98%	0	0	1356	49451	2.74%	16.33%	2.51	0.52	Yes
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

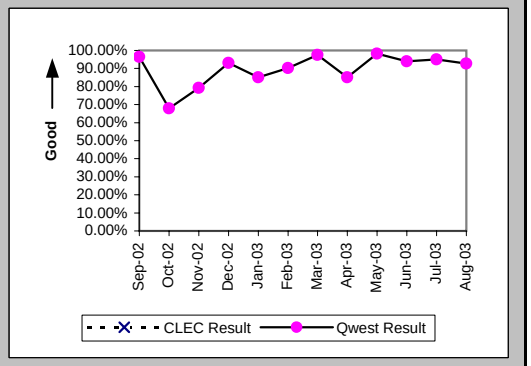
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	4	11	36.36%	0	0	330	1792	18.42%	38.76%	1.4	-0.15	No
Oct-02	5	26	19.23%	0	0	351	1715	20.47%	40.35%	-0.16	-1.09	No
Nov-02	3	10	30.00%	0	0	303	1369	22.13%	41.51%	0.6	-0.64	No
Dec-02	0	8	0.00%	0	0	289	1408	20.53%	40.39%	-1.43	-1.87	No
Jan-03	0	4	0.00%	0	0	264	1498	17.62%	38.10%	-0.92	-1.56	No
Feb-03	1	14	7.14%	0	0	266	1672	15.91%	36.58%	-0.89	-1.54	No
Mar-03	1	6	16.67%	0	0	314	1453	21.61%	41.16%	-0.29	-1.18	No
Apr-03	0	3	0.00%	0	0	297	1485	20.00%	40.00%	-0.87	-1.53	No
May-03	1	4	25.00%	0	0	277	1382	20.04%	40.03%	0.28	-0.83	No
Jun-03	0	2	0.00%	0	0	284	1524	18.64%	38.94%	-0.68	-1.41	No
Jul-03	0	13	0.00%	0	0	398	2094	19.01%	39.24%	-1.74	-2.06	No
Aug-03	1	8	12.50%	0	0	399	2329	17.13%	37.68%	-0.35	-1.21	No



Checklist #14 - Resale - Installation for DS3 and Higher

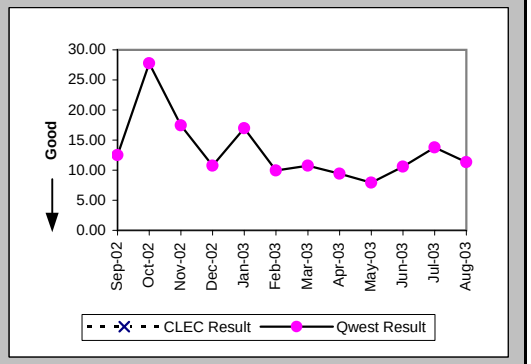
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						27	28	96.43%	18.56%			
Oct-02						38	56	67.86%	46.70%			
Nov-02						19	24	79.17%	40.61%			
Dec-02						27	29	93.10%	25.34%			
Jan-03						57	67	85.07%	35.63%			
Feb-03						46	51	90.20%	29.74%			
Mar-03						76	78	97.44%	15.81%			
Apr-03						74	87	85.06%	35.65%			
May-03						58	59	98.31%	12.91%			
Jun-03						31	33	93.94%	23.86%			
Jul-03						39	41	95.12%	21.54%			
Aug-03						38	41	92.68%	26.04%			



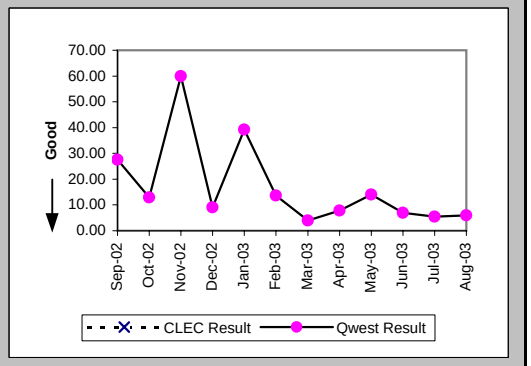
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						463	37	12.51	11.29			
Oct-02						1720	62	27.74	36.65			
Nov-02						454	26	17.46	18.37			
Dec-02						355	33	10.76	11.55			
Jan-03						1254	74	16.95	30.79			
Feb-03						518	52	9.96	10.87			
Mar-03						847	79	10.72	8.99			
Apr-03						810	86	9.42	7.11			
May-03						501	63	7.95	5.14			
Jun-03						380	36	10.56	6.48			
Jul-03						647	47	13.77	10.37			
Aug-03						465	41	11.34	10.39			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

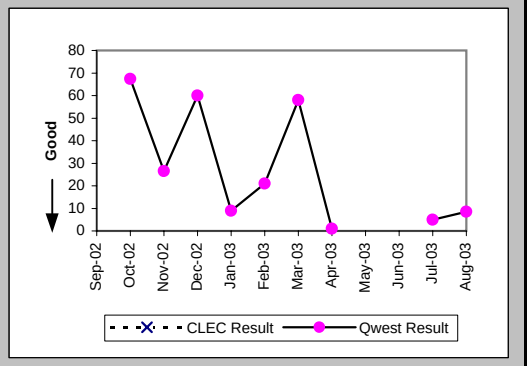
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						55	2	27.50	37.48			
Oct-02						90	7	12.86	15.61			
Nov-02						60	1	60.00				
Dec-02						9	1	9.00				
Jan-03						353	9	39.22	73.32			
Feb-03						41	3	13.67	21.08			
Mar-03						4	1	4.00				
Apr-03						94	12	7.83	6.51			
May-03						28	2	14.00	12.73			
Jun-03						14	2	7.00	2.83			
Jul-03						11	2	5.50	0.71			
Aug-03						6	1	6.00				



Checklist #14 - Resale - Installation for DS3 and Higher

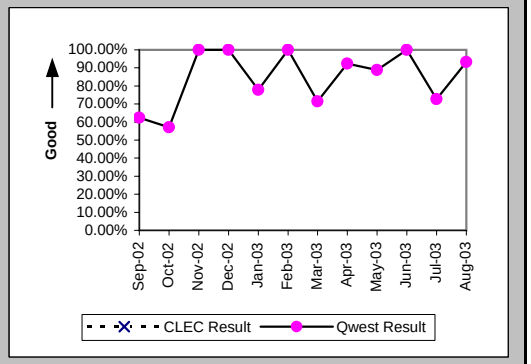
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						875	13	67.31	40.59			
Nov-02						106	4	26.50	21.98			
Dec-02						60	1	60.00				
Jan-03						18	2	9.00	2.83			
Feb-03						63	3	21.00	5.57			
Mar-03						58	1	58.00				
Apr-03						1	1	1.00				
May-03												
Jun-03												
Jul-03						5	1	5.00				
Aug-03						17	2	8.50	3.54			



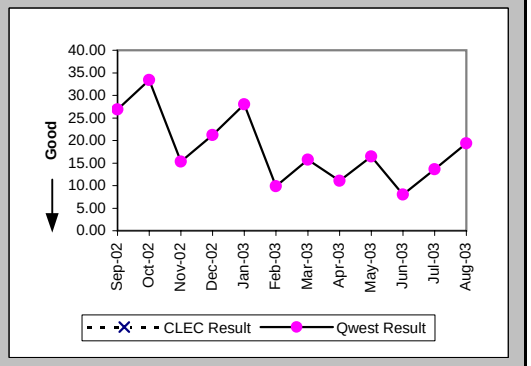
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						5	8	62.50%	48.41%			
Oct-02						4	7	57.14%	49.49%			
Nov-02						8	8	100.00%	0.00%			
Dec-02						5	5	100.00%	0.00%			
Jan-03						7	9	77.78%	41.57%			
Feb-03						7	7	100.00%	0.00%			
Mar-03						5	7	71.43%	45.18%			
Apr-03						12	13	92.31%	26.65%			
May-03						8	9	88.89%	31.43%			
Jun-03						10	10	100.00%	0.00%			
Jul-03						16	22	72.73%	44.54%			
Aug-03						14	15	93.33%	24.94%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

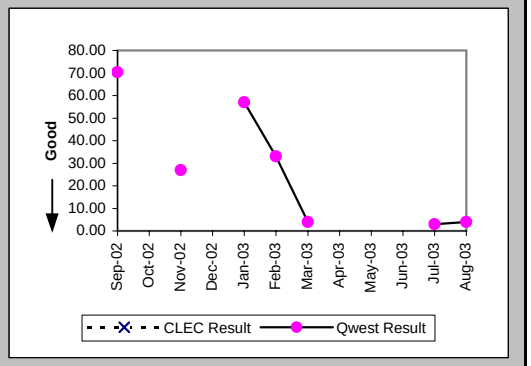
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						269	10	26.90	29.98			
Oct-02						167	5	33.40	40.55			
Nov-02						138	9	15.33	12.92			
Dec-02						106	5	21.20	6.26			
Jan-03						336	12	28.00	37.11			
Feb-03						89	9	9.89	11.92			
Mar-03						110	7	15.71	22.00			
Apr-03						144	13	11.08	6.50			
May-03						148	9	16.44	25.56			
Jun-03						80	10	8.00	2.79			
Jul-03						286	21	13.62	6.18			
Aug-03						290	15	19.33	17.24			



Checklist #14 - Resale - Installation for DS3 and Higher

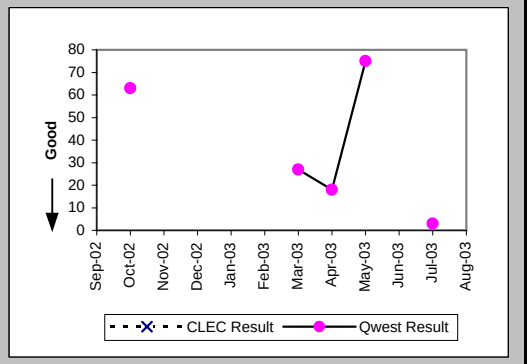
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						352	5	70.40	63.83			
Oct-02												
Nov-02						27	1	27.00				
Dec-02												
Jan-03						228	4	57.00	44.82			
Feb-03						33	1	33.00				
Mar-03						4	1	4.00				
Apr-03												
May-03												
Jun-03												
Jul-03						15	5	3.00	0.00			
Aug-03						4	1	4.00				



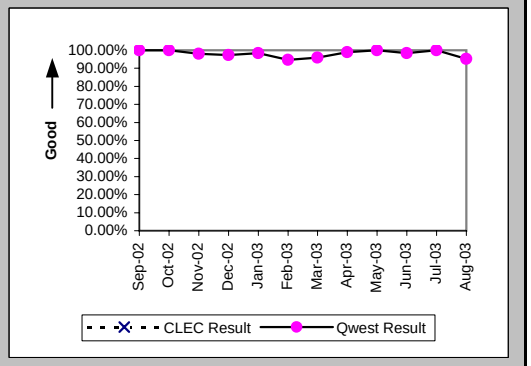
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02												
Oct-02						189	3	63.00	31.48			
Nov-02												
Dec-02												
Jan-03												
Feb-03												
Mar-03						27	1	27.00				
Apr-03						18	1	18.00				
May-03						75	1	75.00				
Jun-03												
Jul-03						3	1	3.00				
Aug-03												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

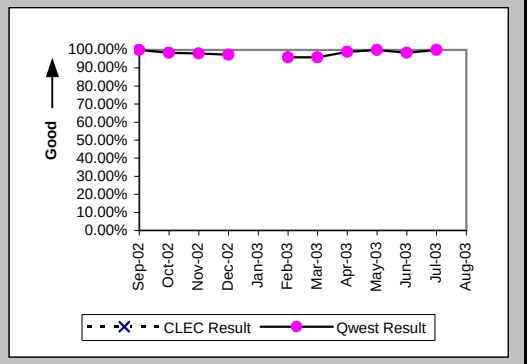
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						69	69	100.00%	0.00%			
Oct-02						60	60	100.00%	0.00%			
Nov-02						52	53	98.11%	13.61%			
Dec-02						36	37	97.30%	16.22%			
Jan-03						61	62	98.39%	12.60%			
Feb-03						70	74	94.59%	22.61%			
Mar-03						71	74	95.95%	19.72%			
Apr-03						93	94	98.94%	10.26%			
May-03						87	87	100.00%	0.00%			
Jun-03						59	60	98.33%	12.80%			
Jul-03						59	59	100.00%	0.00%			
Aug-03						60	63	95.24%	21.30%			



Checklist #14 - Resale - Installation for DS3 and Higher

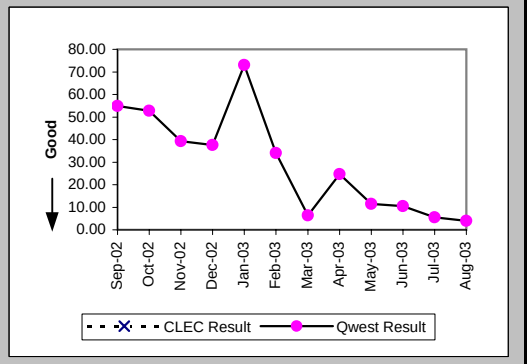
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						69	69	100.00%	0.00%			
Oct-02						59	60	98.33%	12.80%			
Nov-02						52	53	98.11%	13.61%			
Dec-02						36	37	97.30%	16.22%			
Jan-03												
Feb-03						71	74	95.95%	19.72%			
Mar-03						71	74	95.95%	19.72%			
Apr-03						93	94	98.94%	10.26%			
May-03						87	87	100.00%	0.00%			
Jun-03						59	60	98.33%	12.80%			
Jul-03						59	59	100.00%	0.00%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

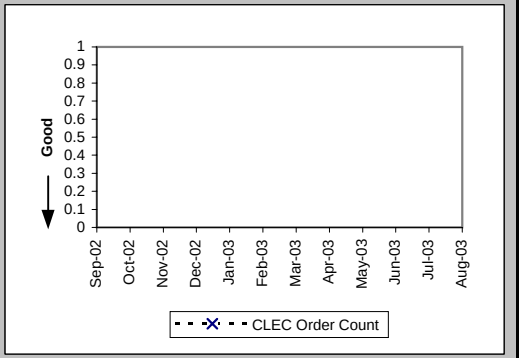
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						1429	26	54.96	41.95			
Oct-02						581	11	52.82	60.27			
Nov-02						590	15	39.33	58.18			
Dec-02						827	22	37.59	55.24			
Jan-03						658	9	73.11	85.50			
Feb-03						68	2	34.00	24.04			
Mar-03						76	12	6.33	10.71			
Apr-03						99	4	24.75	27.22			
May-03						23	2	11.50	13.44			
Jun-03						21	2	10.50	14.85			
Jul-03						11	2	5.50	0.71			
Aug-03						4	1	4.00				



Checklist #14 - Resale - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)

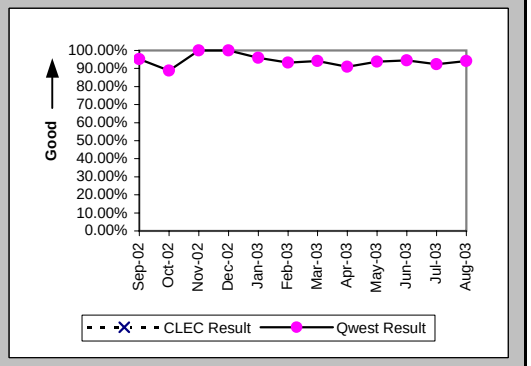
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - Repair for DS3 and Higher

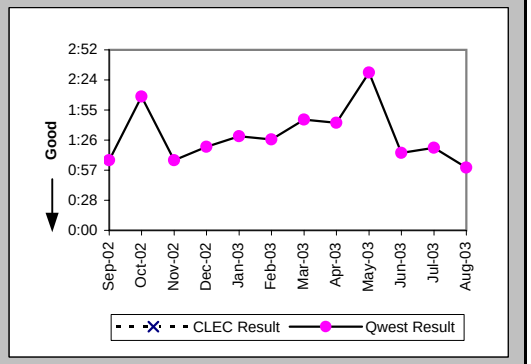
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						20	21	95.24%	21.30%			
Oct-02						8	9	88.89%	31.43%			
Nov-02						20	20	100.00%	0.00%			
Dec-02						16	16	100.00%	0.00%			
Jan-03						24	25	96.00%	19.60%			
Feb-03						14	15	93.33%	24.94%			
Mar-03						16	17	94.12%	23.53%			
Apr-03						10	11	90.91%	28.75%			
May-03						15	16	93.75%	24.21%			
Jun-03						17	18	94.44%	22.91%			
Jul-03						24	26	92.31%	26.65%			
Aug-03						16	17	94.12%	23.53%			



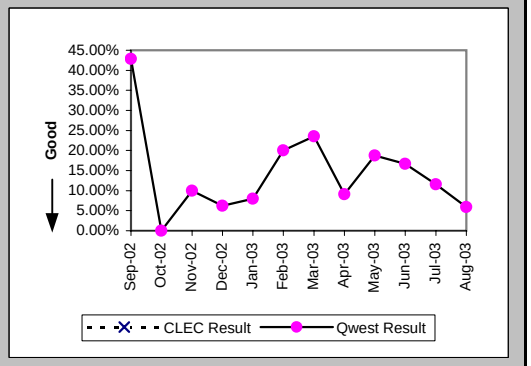
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						23:26	21	1:07	1:16			
Oct-02						19:09	9	2:08	2:41			
Nov-02						22:18	20	1:07	0:49			
Dec-02						21:14	16	1:20	1:08			
Jan-03						37:42	25	1:30	1:16			
Feb-03						21:46	15	1:27	2:01			
Mar-03						29:59	17	1:46	1:27			
Apr-03						18:52	11	1:43	1:43			
May-03						40:24	16	2:31	5:35			
Jun-03						22:14	18	1:14	1:53			
Jul-03						34:10	26	1:19	1:29			
Aug-03						17:08	17	1:00	1:09			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

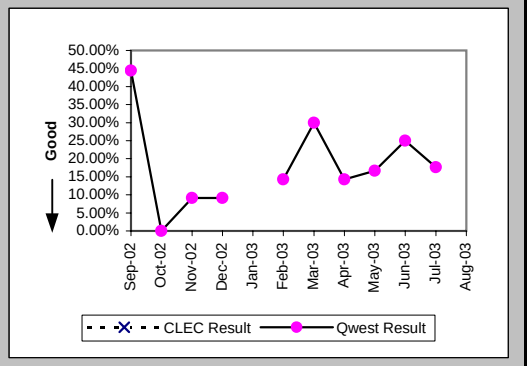
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						9	21	42.86%	49.49%			
Oct-02						0	9	0.00%	0.00%			
Nov-02						2	20	10.00%	30.00%			
Dec-02						1	16	6.25%	24.21%			
Jan-03						2	25	8.00%	27.13%			
Feb-03						3	15	20.00%	40.00%			
Mar-03						4	17	23.53%	42.42%			
Apr-03						1	11	9.09%	28.75%			
May-03						3	16	18.75%	39.03%			
Jun-03						3	18	16.67%	37.27%			
Jul-03						3	26	11.54%	31.95%			
Aug-03						1	17	5.88%	23.53%			



Checklist #14 - Resale - Repair for DS3 and Higher

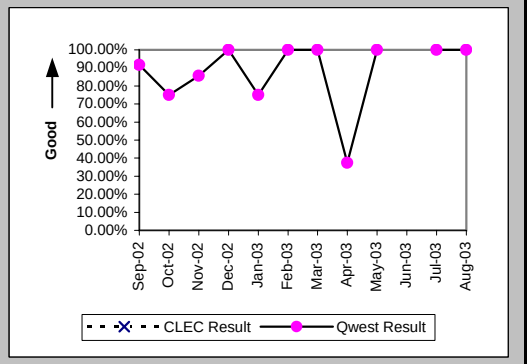
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						4	9	44.44%	49.69%			
Oct-02						0	6	0.00%	0.00%			
Nov-02						1	11	9.09%	28.75%			
Dec-02						1	11	9.09%	28.75%			
Jan-03												
Feb-03						1	7	14.29%	34.99%			
Mar-03						3	10	30.00%	45.83%			
Apr-03						1	7	14.29%	34.99%			
May-03						2	12	16.67%	37.27%			
Jun-03						3	12	25.00%	43.30%			
Jul-03						3	17	17.65%	38.12%			
Aug-03												



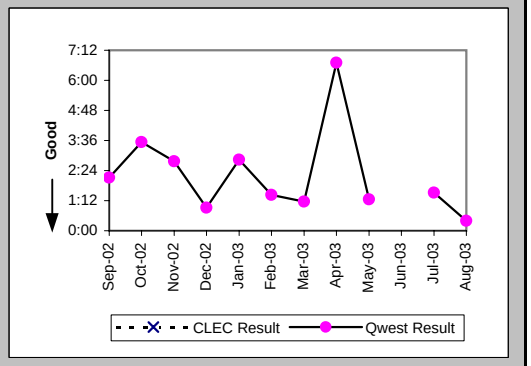
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						11	12	91.67%	27.64%			
Oct-02						3	4	75.00%	43.30%			
Nov-02						6	7	85.71%	34.99%			
Dec-02						1	1	100.00%	0.00%			
Jan-03						6	8	75.00%	43.30%			
Feb-03						3	3	100.00%	0.00%			
Mar-03						2	2	100.00%	0.00%			
Apr-03						3	8	37.50%	48.41%			
May-03						3	3	100.00%	0.00%			
Jun-03												
Jul-03						4	4	100.00%	0.00%			
Aug-03						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

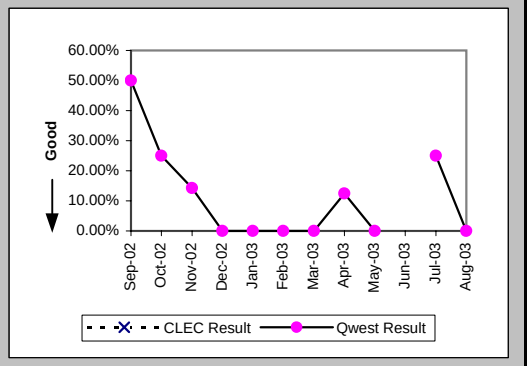
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						25:24	12	2:07	1:25			
Oct-02						14:08	4	3:32	5:08			
Nov-02						19:24	7	2:46	4:05			
Dec-02						0:55	1	0:55				
Jan-03						22:36	8	2:50	1:28			
Feb-03						4:17	3	1:26	0:52			
Mar-03						2:20	2	1:10	0:49			
Apr-03						53:35	8	6:42	4:29			
May-03						3:45	3	1:15	1:33			
Jun-03												
Jul-03						6:02	4	1:31	0:30			
Aug-03						2:21	6	0:24	0:18			



Checklist #14 - Resale - Repair for DS3 and Higher

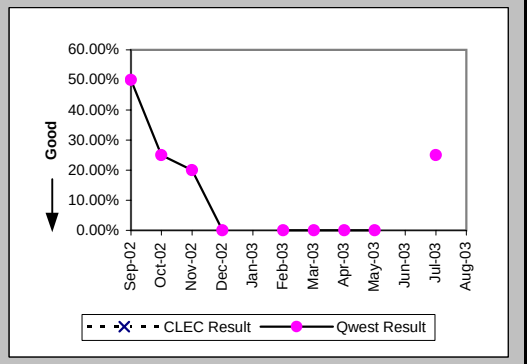
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	12	50.00%	50.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02						1	7	14.29%	34.99%			
Dec-02						0	1	0.00%	0.00%			
Jan-03						0	8	0.00%	0.00%			
Feb-03						0	3	0.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03						1	8	12.50%	33.07%			
May-03						0	3	0.00%	0.00%			
Jun-03												
Jul-03						1	4	25.00%	43.30%			
Aug-03						0	6	0.00%	0.00%			



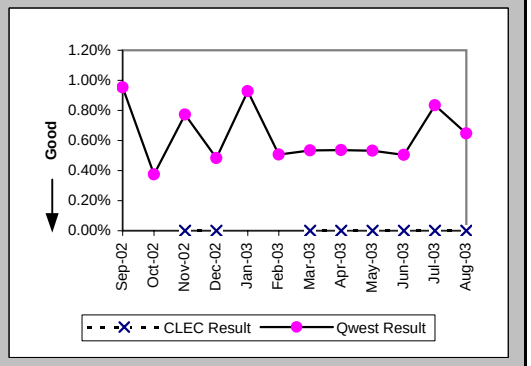
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						6	12	50.00%	50.00%			
Oct-02						1	4	25.00%	43.30%			
Nov-02						1	5	20.00%	40.00%			
Dec-02						0	1	0.00%	0.00%			
Jan-03												
Feb-03						0	2	0.00%	0.00%			
Mar-03						0	2	0.00%	0.00%			
Apr-03						0	7	0.00%	0.00%			
May-03						0	3	0.00%	0.00%			
Jun-03												
Jul-03						1	4	25.00%	43.30%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

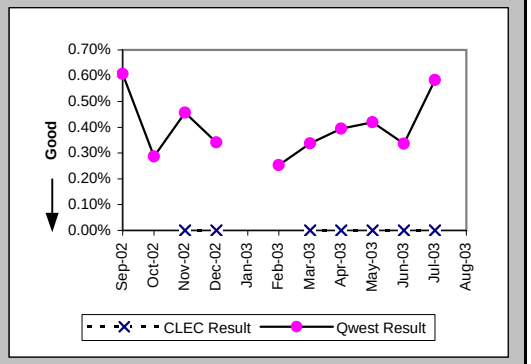
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						33	3463	0.95%	9.72%			
Oct-02						13	3481	0.37%	6.10%			
Nov-02	0	2	0.00%	0	0	27	3500	0.77%	8.75%	-0.12	-1.08	No
Dec-02	0	1	0.00%	0	0	17	3518	0.48%	6.93%	-0.07	-1.04	No
Jan-03						33	3556	0.93%	9.59%			
Feb-03						18	3556	0.51%	7.10%			
Mar-03	0	2	0.00%	0	0	19	3554	0.53%	7.29%	-0.1	-1.06	No
Apr-03	0	2	0.00%	0	0	19	3547	0.54%	7.30%	-0.1	-1.06	No
May-03	0	2	0.00%	0	0	19	3572	0.53%	7.27%	-0.1	-1.06	No
Jun-03	0	2	0.00%	0	0	18	3563	0.51%	7.09%	-0.1	-1.06	No
Jul-03	0	2	0.00%	0	0	30	3597	0.83%	9.09%	-0.13	-1.08	No
Aug-03	0	1	0.00%	0	0	23	3560	0.65%	8.01%	-0.08	-1.05	No



Checklist #14 - Resale - Repair for DS3 and Higher

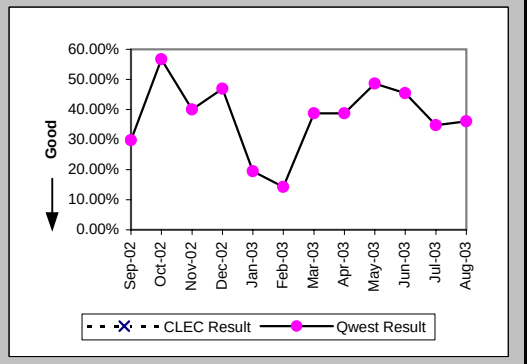
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						21	3463	0.61%	7.76%			
Oct-02						10	3481	0.29%	5.35%			
Nov-02	0	2	0.00%	0	0	16	3500	0.46%	6.75%	-0.1	-1.06	No
Dec-02	0	1	0.00%	0	0	12	3518	0.34%	5.83%	-0.06	-1.04	No
Jan-03												
Feb-03						9	3557	0.25%	5.02%			
Mar-03	0	2	0.00%	0	0	12	3555	0.34%	5.80%	-0.08	-1.05	No
Apr-03	0	2	0.00%	0	0	14	3549	0.39%	6.27%	-0.09	-1.05	No
May-03	0	2	0.00%	0	0	15	3573	0.42%	6.47%	-0.09	-1.06	No
Jun-03	0	2	0.00%	0	0	12	3564	0.34%	5.79%	-0.08	-1.05	No
Jul-03	0	2	0.00%	0	0	21	3598	0.58%	7.62%	-0.11	-1.07	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

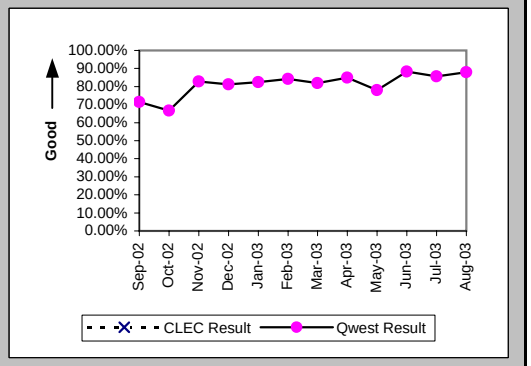
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						14	47	29.79%	45.73%			
Oct-02						17	30	56.67%	49.55%			
Nov-02						18	45	40.00%	48.99%			
Dec-02						15	32	46.88%	49.90%			
Jan-03						8	41	19.51%	39.63%			
Feb-03						3	21	14.29%	34.99%			
Mar-03						12	31	38.71%	48.71%			
Apr-03						12	31	38.71%	48.71%			
May-03						18	37	48.65%	49.98%			
Jun-03						15	33	45.45%	49.79%			
Jul-03						16	46	34.78%	47.63%			
Aug-03						13	36	36.11%	48.03%			



Checklist #14 - Resale - Frame Relay Installation

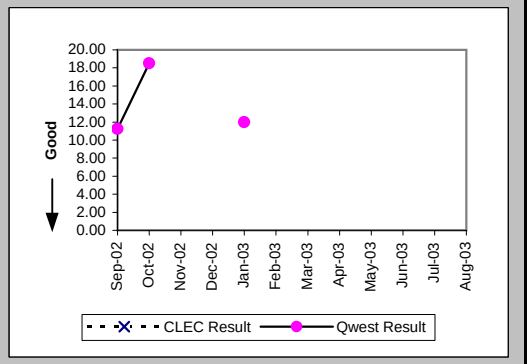
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						90	126	71.43%	45.18%			
Oct-02						64	96	66.67%	47.14%			
Nov-02						77	93	82.80%	37.74%			
Dec-02						99	122	81.15%	39.11%			
Jan-03						75	91	82.42%	38.07%			
Feb-03						96	114	84.21%	36.46%			
Mar-03						59	72	81.94%	38.47%			
Apr-03						90	106	84.91%	35.80%			
May-03						39	50	78.00%	41.42%			
Jun-03						91	103	88.35%	32.08%			
Jul-03						83	97	85.57%	35.14%			
Aug-03						87	99	87.88%	32.64%			



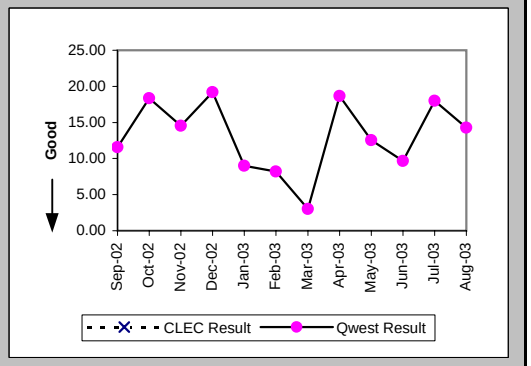
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						45	4	11.25	4.86			
Oct-02						37	2	18.50	3.54			
Nov-02												
Dec-02												
Jan-03						24	2	12.00	16.97			
Feb-03												
Mar-03												
Apr-03												
May-03												
Jun-03												
Jul-03												
Aug-03												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

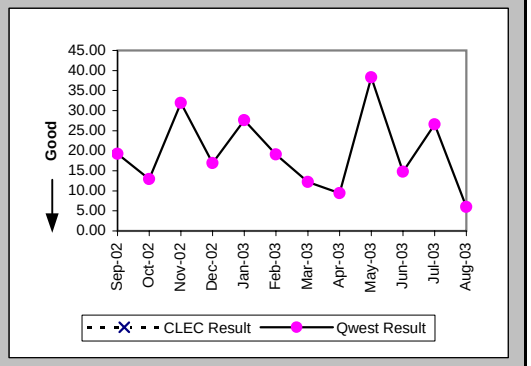
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						347	30	11.57	9.78			
Oct-02						257	14	18.36	14.81			
Nov-02						131	9	14.56	16.70			
Dec-02						211	11	19.18	34.39			
Jan-03						27	3	9.00	3.46			
Feb-03						82	10	8.20	12.51			
Mar-03						9	3	3.00	1.73			
Apr-03						168	9	18.67	21.28			
May-03						113	9	12.56	10.99			
Jun-03						58	6	9.67	13.66			
Jul-03						162	9	18.00	17.23			
Aug-03						100	7	14.29	9.57			



Checklist #14 - Resale - Frame Relay Installation

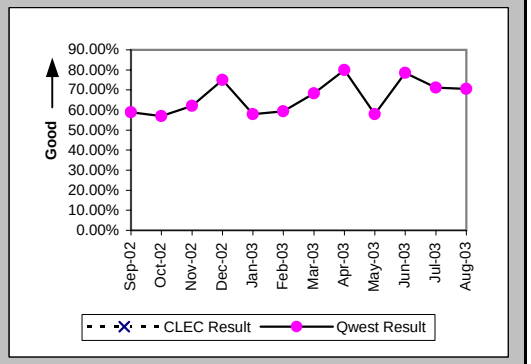
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						192	10	19.20	17.83			
Oct-02						258	20	12.90	11.82			
Nov-02						351	11	31.91	30.89			
Dec-02						271	16	16.94	26.38			
Jan-03						359	13	27.62	29.11			
Feb-03						191	10	19.10	29.08			
Mar-03						134	11	12.18	14.08			
Apr-03						94	10	9.40	7.68			
May-03						115	3	38.33	18.01			
Jun-03						118	8	14.75	18.77			
Jul-03						186	7	26.57	28.92			
Aug-03						30	5	6.00	5.20			



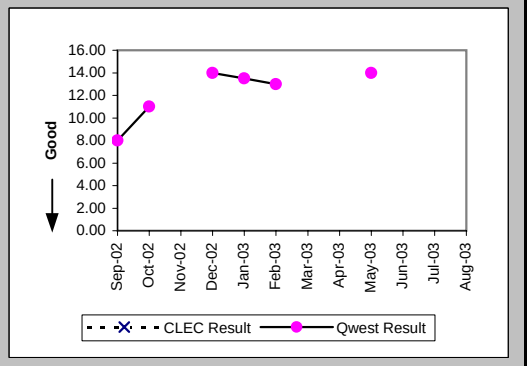
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						43	73	58.90%	49.20%			
Oct-02						37	65	56.92%	49.52%			
Nov-02						36	58	62.07%	48.52%			
Dec-02						54	72	75.00%	43.30%			
Jan-03						22	38	57.89%	49.37%			
Feb-03						41	69	59.42%	49.10%			
Mar-03						28	41	68.29%	46.53%			
Apr-03						24	30	80.00%	40.00%			
May-03						22	38	57.89%	49.37%			
Jun-03						44	56	78.57%	41.03%			
Jul-03						37	52	71.15%	45.30%			
Aug-03						31	44	70.45%	45.62%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

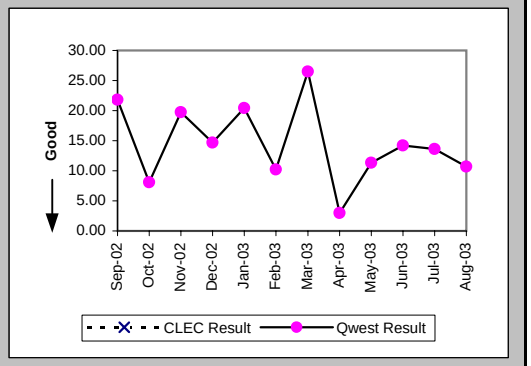
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						24	3	8.00	5.20			
Oct-02						11	1	11.00				
Nov-02												
Dec-02						14	1	14.00				
Jan-03						27	2	13.50	16.26			
Feb-03						13	1	13.00				
Mar-03												
Apr-03												
May-03						14	1	14.00				
Jun-03												
Jul-03												
Aug-03												



Checklist #14 - Resale - Frame Relay Installation

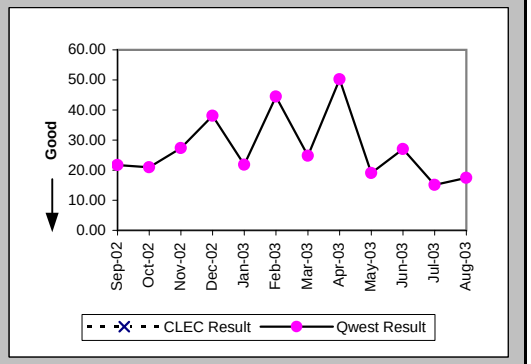
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						502	23	21.83	25.81			
Oct-02						81	10	8.10	9.29			
Nov-02						158	8	19.75	24.49			
Dec-02						88	6	14.67	9.93			
Jan-03						184	9	20.44	29.03			
Feb-03						153	15	10.20	10.48			
Mar-03						212	8	26.50	39.74			
Apr-03						6	2	3.00	2.83			
May-03						102	9	11.33	7.43			
Jun-03						156	11	14.18	21.77			
Jul-03						109	8	13.62	12.39			
Aug-03						32	3	10.67	8.96			



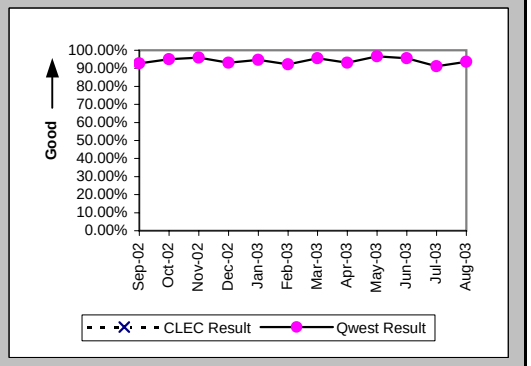
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						261	12	21.75	41.79			
Oct-02						398	19	20.95	17.81			
Nov-02						382	14	27.29	25.93			
Dec-02						457	12	38.08	52.27			
Jan-03						196	9	21.78	20.64			
Feb-03						623	14	44.50	47.30			
Mar-03						149	6	24.83	32.80			
Apr-03						251	5	50.20	55.84			
May-03						133	7	19.00	23.55			
Jun-03						81	3	27.00	26.00			
Jul-03						121	8	15.12	9.70			
Aug-03						174	10	17.40	22.61			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

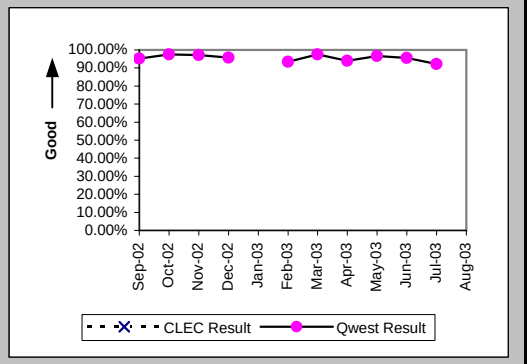
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						268	289	92.73%	25.96%			
Oct-02						195	205	95.12%	21.54%			
Nov-02						167	174	95.98%	19.65%			
Dec-02						176	189	93.12%	25.31%			
Jan-03						163	172	94.77%	22.27%			
Feb-03						154	167	92.22%	26.79%			
Mar-03						151	158	95.57%	20.58%			
Apr-03						122	131	93.13%	25.29%			
May-03						114	118	96.61%	18.10%			
Jun-03						127	133	95.49%	20.76%			
Jul-03						153	168	91.07%	28.52%			
Aug-03						147	157	93.63%	24.42%			



Checklist #14 - Resale - Frame Relay Installation

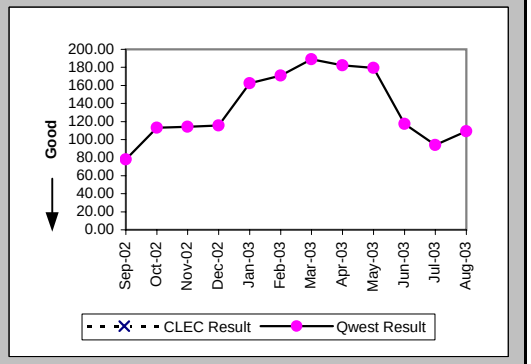
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						275	289	95.16%	21.47%			
Oct-02						200	205	97.56%	15.43%			
Nov-02						169	174	97.13%	16.71%			
Dec-02						181	189	95.77%	20.13%			
Jan-03												
Feb-03						156	167	93.41%	24.81%			
Mar-03						154	158	97.47%	15.71%			
Apr-03						123	131	93.89%	23.95%			
May-03						114	118	96.61%	18.10%			
Jun-03						127	133	95.49%	20.76%			
Jul-03						155	168	92.26%	26.72%			
Aug-03												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

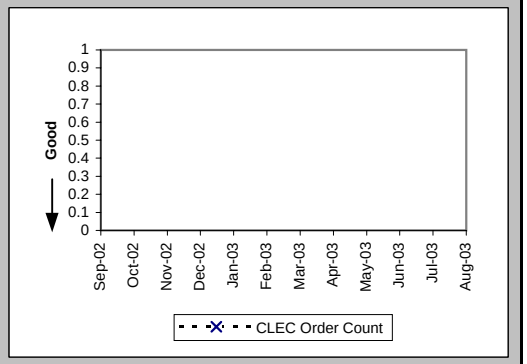
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						7333	94	78.01	151.63			
Oct-02						7348	65	113.05	177.56			
Nov-02						7639	67	114.01	183.13			
Dec-02						8428	73	115.45	183.28			
Jan-03						8454	52	162.58	211.55			
Feb-03						7354	43	171.02	228.98			
Mar-03						7185	38	189.08	246.52			
Apr-03						7105	39	182.18	251.66			
May-03						5559	31	179.32	258.94			
Jun-03						4575	39	117.31	214.63			
Jul-03						5171	55	94.02	192.55			
Aug-03						5462	50	109.24	203.57			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

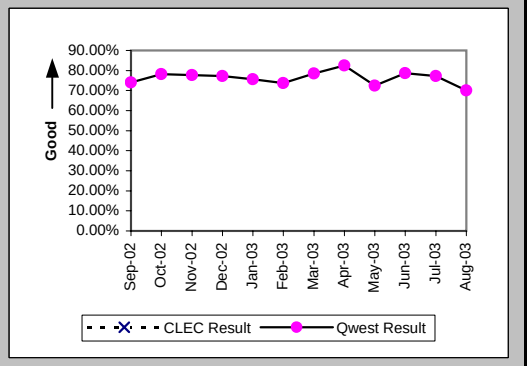
Date	CLEC Order Count
Sep-02	
Oct-02	
Nov-02	
Dec-02	
Jan-03	
Feb-03	
Mar-03	
Apr-03	
May-03	
Jun-03	
Jul-03	
Aug-03	



Checklist #14 - Resale - Frame Relay Repair

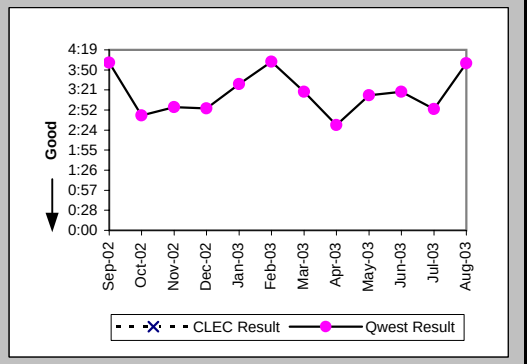
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						148	200	74.00%	43.86%			
Oct-02						143	183	78.14%	41.33%			
Nov-02						115	148	77.70%	41.62%			
Dec-02						126	163	77.30%	41.89%			
Jan-03						96	127	75.59%	42.95%			
Feb-03						115	156	73.72%	44.02%			
Mar-03						113	144	78.47%	41.10%			
Apr-03						118	143	82.52%	37.98%			
May-03						87	120	72.50%	44.65%			
Jun-03						122	155	78.71%	40.94%			
Jul-03						156	202	77.23%	41.94%			
Aug-03						175	250	70.00%	45.83%			



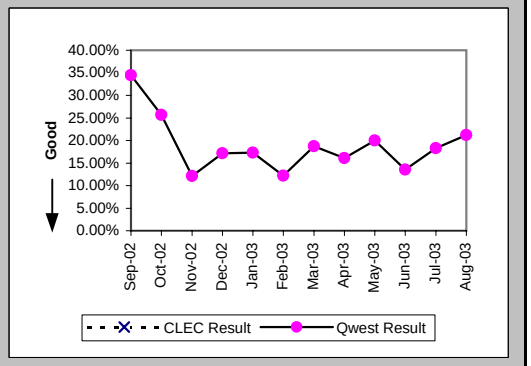
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						803:47	200	4:01	6:07			
Oct-02						504:44	183	2:45	3:18			
Nov-02						435:48	148	2:57	3:21			
Dec-02						475:47	163	2:55	2:36			
Jan-03						444:03	127	3:30	4:24			
Feb-03						628:25	156	4:02	5:53			
Mar-03						477:53	144	3:19	4:01			
Apr-03						360:40	143	2:31	2:48			
May-03						387:40	120	3:14	2:52			
Jun-03						514:36	155	3:19	4:14			
Jul-03						585:23	202	2:54	3:27			
Aug-03						999:02	250	4:00	6:18			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

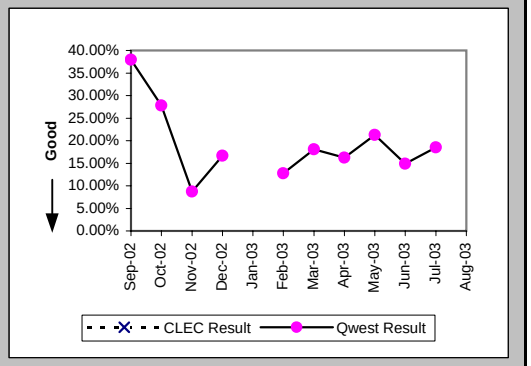
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						69	200	34.50%	47.54%			
Oct-02						47	183	25.68%	43.69%			
Nov-02						18	148	12.16%	32.68%			
Dec-02						28	163	17.18%	37.72%			
Jan-03						22	127	17.32%	37.84%			
Feb-03						19	156	12.18%	32.70%			
Mar-03						27	144	18.75%	39.03%			
Apr-03						23	143	16.08%	36.74%			
May-03						24	120	20.00%	40.00%			
Jun-03						21	155	13.55%	34.22%			
Jul-03						37	202	18.32%	38.68%			
Aug-03						53	250	21.20%	40.87%			



Checklist #14 - Resale - Frame Relay Repair

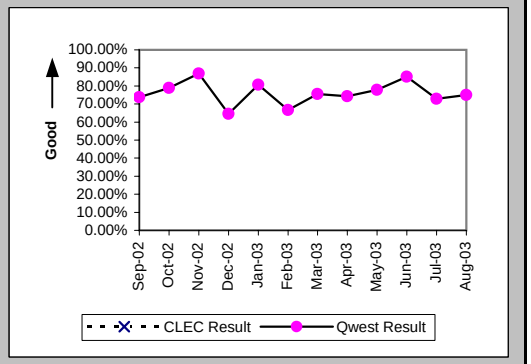
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						58	153	37.91%	48.52%			
Oct-02						37	133	27.82%	44.81%			
Nov-02						10	115	8.70%	28.18%			
Dec-02						22	132	16.67%	37.27%			
Jan-03												
Feb-03						16	125	12.80%	33.41%			
Mar-03						21	116	18.10%	38.50%			
Apr-03						18	111	16.22%	36.86%			
May-03						20	94	21.28%	40.93%			
Jun-03						18	121	14.88%	35.59%			
Jul-03						28	151	18.54%	38.86%			
Aug-03												



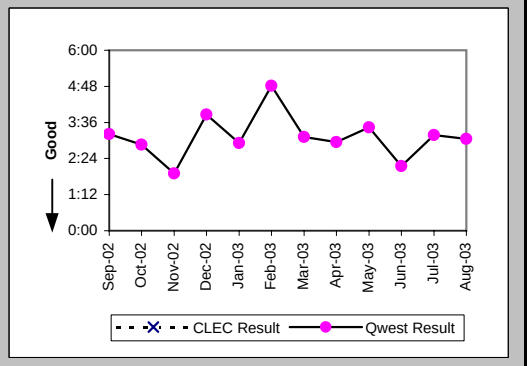
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						93	126	73.81%	43.97%			
Oct-02						56	71	78.87%	40.82%			
Nov-02						60	69	86.96%	33.68%			
Dec-02						40	62	64.52%	47.85%			
Jan-03						67	83	80.72%	39.45%			
Feb-03						56	84	66.67%	47.14%			
Mar-03						62	82	75.61%	42.94%			
Apr-03						49	66	74.24%	43.73%			
May-03						42	54	77.78%	41.57%			
Jun-03						69	81	85.19%	35.52%			
Jul-03						83	114	72.81%	44.50%			
Aug-03						90	120	75.00%	43.30%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

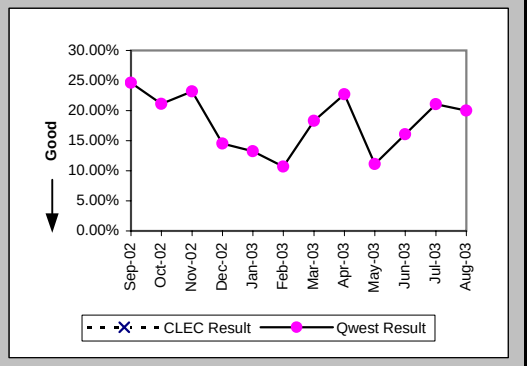
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						405:17	126	3:13	3:24			
Oct-02						204:07	71	2:52	3:50			
Nov-02						131:02	69	1:54	2:18			
Dec-02						240:02	62	3:52	3:55			
Jan-03						241:46	83	2:55	6:00			
Feb-03						404:25	84	4:49	7:18			
Mar-03						256:00	82	3:07	3:40			
Apr-03						195:13	66	2:57	2:44			
May-03						184:58	54	3:26	3:59			
Jun-03						174:35	81	2:09	2:06			
Jul-03						362:27	114	3:11	3:19			
Aug-03						366:05	120	3:03	3:24			



Checklist #14 - Resale - Frame Relay Repair

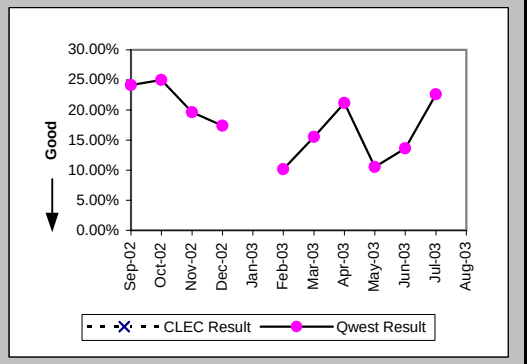
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						31	126	24.60%	43.07%			
Oct-02						15	71	21.13%	40.82%			
Nov-02						16	69	23.19%	42.20%			
Dec-02						9	62	14.52%	35.23%			
Jan-03						11	83	13.25%	33.91%			
Feb-03						9	84	10.71%	30.93%			
Mar-03						15	82	18.29%	38.66%			
Apr-03						15	66	22.73%	41.91%			
May-03						6	54	11.11%	31.43%			
Jun-03						13	81	16.05%	36.71%			
Jul-03						24	114	21.05%	40.77%			
Aug-03						24	120	20.00%	40.00%			



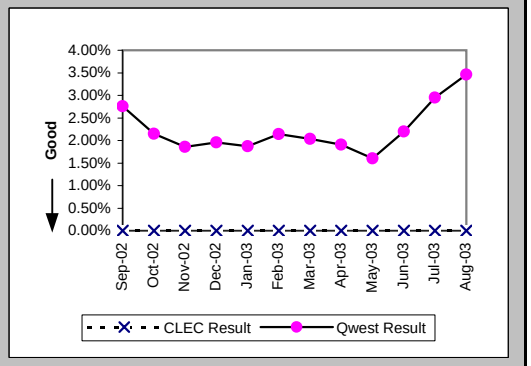
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						21	87	24.14%	42.79%			
Oct-02						12	48	25.00%	43.30%			
Nov-02						10	51	19.61%	39.70%			
Dec-02						8	46	17.39%	37.90%			
Jan-03												
Feb-03						7	69	10.14%	30.19%			
Mar-03						9	58	15.52%	36.21%			
Apr-03						11	52	21.15%	40.84%			
May-03						4	38	10.53%	30.69%			
Jun-03						9	66	13.64%	34.32%			
Jul-03						19	84	22.62%	41.84%			
Aug-03												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

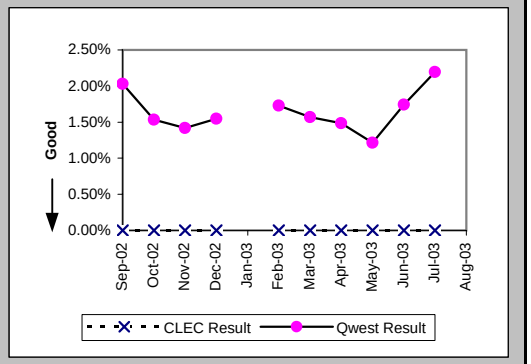
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	326	11827	2.76%	16.37%	-0.17	-1.1	No
Oct-02	0	1	0.00%	0	0	254	11814	2.15%	14.50%	-0.15	-1.09	No
Nov-02	0	1	0.00%	0	0	217	11686	1.86%	13.50%	-0.14	-1.08	No
Dec-02	0	1	0.00%	0	0	225	11491	1.96%	13.86%	-0.14	-1.09	No
Jan-03	0	1	0.00%	0	0	210	11209	1.87%	13.56%	-0.14	-1.08	No
Feb-03	0	1	0.00%	0	0	240	11209	2.14%	14.48%	-0.15	-1.09	No
Mar-03	0	1	0.00%	0	0	226	11094	2.04%	14.13%	-0.14	-1.09	No
Apr-03	0	1	0.00%	0	0	209	10964	1.91%	13.67%	-0.14	-1.08	No
May-03	0	1	0.00%	0	0	174	10862	1.60%	12.55%	-0.13	-1.08	No
Jun-03	0	1	0.00%	0	0	236	10735	2.20%	14.66%	-0.15	-1.09	No
Jul-03	0	1	0.00%	0	0	316	10712	2.95%	16.92%	-0.17	-1.11	No
Aug-03	0	1	0.00%	0	0	370	10695	3.46%	18.28%	-0.19	-1.12	No

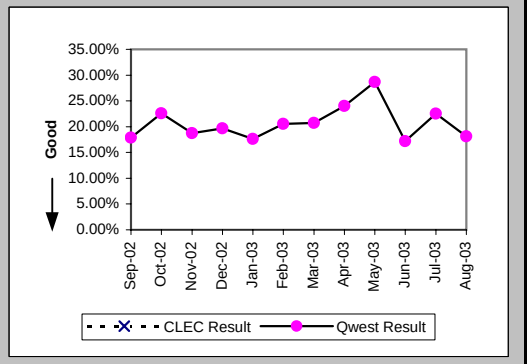


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02	0	1	0.00%	0	0	240	11827	2.03%	14.10%	-0.14	-1.09	No
Oct-02	0	1	0.00%	0	0	181	11814	1.53%	12.28%	-0.12	-1.08	No
Nov-02	0	1	0.00%	0	0	166	11686	1.42%	11.83%	-0.12	-1.07	No
Dec-02	0	1	0.00%	0	0	178	11491	1.55%	12.35%	-0.13	-1.08	No
Jan-03												
Feb-03	0	1	0.00%	0	0	194	11209	1.73%	13.04%	-0.13	-1.08	No
Mar-03	0	1	0.00%	0	0	174	11094	1.57%	12.43%	-0.13	-1.08	No
Apr-03	0	1	0.00%	0	0	163	10964	1.49%	12.10%	-0.12	-1.07	No
May-03	0	1	0.00%	0	0	132	10862	1.22%	10.96%	-0.11	-1.07	No
Jun-03	0	1	0.00%	0	0	187	10735	1.74%	13.08%	-0.13	-1.08	No
Jul-03	0	1	0.00%	0	0	235	10712	2.19%	14.65%	-0.15	-1.09	No
Aug-03												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Sep-02						71	397	17.88%	38.32%			
Oct-02						74	328	22.56%	41.80%			
Nov-02						50	267	18.73%	39.01%			
Dec-02						55	280	19.64%	39.73%			
Jan-03						45	255	17.65%	38.12%			
Feb-03						62	302	20.53%	40.39%			
Mar-03						59	285	20.70%	40.52%			
Apr-03						66	275	24.00%	42.71%			
May-03						70	244	28.69%	45.23%			
Jun-03						49	285	17.19%	37.73%			
Jul-03						92	408	22.55%	41.79%			
Aug-03						82	452	18.14%	38.54%