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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Marlene Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: Notification of Subscriber Transfer  
CC Docket No. 00-257**

Dear Madam Secretary:

Pursuant to Section 64.1120 of the Commission's Rules, this letter provides notification of the planned transfer of certain Texas local exchange subscribers of AT&T to SBC Texas. SBC Texas will provide all transferred subscribers local exchange and local toll services. Each affected subscriber will have at least 30 days notice prior to the transfer. SBC Texas will begin transferring customers on November 10, 2003.

SBC Texas certifies that it will provide advance subscriber notice in accordance with section 64.1120(e)(3). Further, SBC Texas will comply with the obligations specified in the notice and any other applicable statutory and Commission requirements. The notification letter is attached hereto.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

David Grant

Attachment

Number of Copies rec'd 074  
List A B C D E

AT&T LOGO

SBC LOGO

Additional Details Regarding the Transfer of Your Local Telephone Service

Upon receipt of this letter you may transfer your local telephone service to SBC Texas by contacting SBC Texas at 1-888-877-0918, or any other carrier of your choice. SBC Texas will provide your local telephone service if you do not choose another local service provider on your own by **November 10, 2003**. If you have not transferred service to SBC Texas or another carrier by November 10, 2003 (the "Selection Date"), your local telephone service will be transferred to SBC Texas between November 10, 2003 and November 25, 2003 (the "Transfer Period"), as outlined below in accordance with applicable rules of the Federal Communications Commission ("FCC") and your state public utility commission.

You have a choice in selecting your telephone service provider.

1. **If You Select SBC Texas for Local Phone Service by the Selection Date.** Please contact SBC Texas at 1-888-877-0918 to make arrangements for local telephone service as soon as possible. SBC Texas has attractive pricing programs and packages for local residential service that your SBC Texas representative can discuss with you. SBC Texas will provide you with the local phone services you request, and it will make local toll and long distance service available to you from the carrier of your choice. SBC Texas will not charge its customary new connection fee or any other change of carrier charges.
2. **If You Do Nothing by the Selection Date:** If you have not transferred your service by the Selection Date November 10, 2003, your local telephone service will be automatically transferred to SBC Texas during the Transfer Period at no cost to you, and you will not experience any telephone service outage. In accordance with the applicable rules of the FCC and your state public utility commission, services will be provided to you as follows:
  - a. **Local Phone Services** – SBC Texas will provide the same or equivalent local phone services as you were receiving with AT&T at SBC Texas' approved rate structure (see attached summary of SBC Texas' service terms and conditions for more details). In addition, SBC Texas will not charge its customary new connection fee or any other change of local carrier charges. SBC Texas' rates, terms and conditions will be applicable on the date SBC Texas becomes your service provider. SBC Texas will contact you by mail or telephone to advise of any post-transfer changes.
  - b. **Local Toll and Long Distance Services** –
    - 1) **AT&T Local Toll and Long Distance Customers** – If you use AT&T for local toll and long distance, you will continue to receive your local toll and long distance services from AT&T.
    - 2) **Local Toll and Long Distance Customer of Another Carrier** – If you use a long distance carrier other than AT&T local toll and long distance services, you will receive the same service from the same carrier.

If you have a preferred carrier freeze that prevents unsolicited changes on your local phone, local toll, and/or long distance services, and have not contacted SBC Texas or another provider by the Selection Date (insert date), *the freeze will be lifted and your services transferred according to this section.* You must contact SBC Texas to arrange for the freeze protection to be reinstated after the transfer.

Projected Date. October 6, 2003

- c DSL Service - If you have AT&T for your DSL services, you will continue to receive the same service from AT&T. However, there may be a period during which your DSL service is unavailable as your local service is transitioned from AT&T's to SBC's local network, and your DSL service is transitioned by AT&T to a new DSL network. If you have DSL service with another carrier, please contact your DSL provider before the Selection Date, November 10, 2003, to ensure that you are able to retain that service.
- d Service Adjustments - You may make adjustments and changes to your service from SBC Texas at any time by calling service representatives (per your billing statement).

- 3) **If You Select Another Provider before the Selection Date:** You must make arrangements with that service provider to transfer your service prior to the Selection Date (insert date). Your selected carrier will determine the charges for the services you select.

AT&T will no longer make any new changes to your telephone service, and AT&T has full responsibility for handling any outstanding complaints or disputes that may exist between you and AT&T or referring you to the appropriate carrier. You will be responsible for any account balance due AT&T through the date of transfer. After the payment of your final bill to AT&T, any deposits or credits that may be due to you from AT&T will be sent to you within 30 days following the transfer of your telephone service.

If you have any questions regarding your AT&T telephone service or the transfer of your service, please direct any questions you may have to AT&T at **1-800-817-5748**. AT&T will work with you to resolve any outstanding issues involving its service. If you have any questions about SBC Texas' telephone services or features, please contact SBC Texas at 1-888-877-0918 or visit its web site at [www.sbc.com](http://www.sbc.com).

SBC Texas looks forward to meeting your local communications needs. Please see attached terms and conditions as well as promotional materials for attractive offers concerning SBC Texas products and services.

Sincerely,

AT&T SBC Texas