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November 10, 2003

VIA ELECTRONIC FILING

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW, Room TWB-204
Washington, DC 20554

Re: Notice of Ex Parte Presentation
In the Matter of Joint Petition to Implement Mandatory Minimum Customer Account Record Exchange Obligations, CGB Docket No. 02-386;

In the Matter of Telephone Number Portability, CC Docket No. 95-116

Dear Ms. Salas,

On Friday November 7, 2003, I spoke with Jessica Rosenworcel, Commissioner Copps' Legal Adviser, to discuss issues related to the aforementioned proceedings. Specifically, I explained that whenever a standalone AT&T long distance customer (or any standalone interexchange carrier customer for that matter) exercises his/her right to port a wireline telephone number to a wireless carrier, AT&T will end up having a billing issue with that customer. That happens because there are no procedures currently in place which would require a wireless carrier to notify the interexchange carrier that the customer has selected another carrier to provide long distance service (because wireless carriers do not have equal access obligations, the long distance provider will almost always become the wireless provider itself thereby replacing the interexchange carrier).

I also explained that AT&T usually does receive from the former wireline local carrier, a notice which states that the customer has chosen a different local provider. As a result of that notice, AT&T's process is to designate that customer for disconnection in thirty days, unless AT&T receives notification from the new local exchange provider that the customer has retained AT&T as its interexchange carrier. Because this will rarely if ever be the case for customers porting to a wireless carrier, all of those customers will be billed for thirty days unless the customer advises AT&T that he/she is discontinuing their

AT&T service. AT&T experiences a similar problem today with competitive local exchange carriers. These customer care issues are currently scheduled for resolution in the aforementioned Customer Care docket cited above pending before the Consumer and Governmental Affairs Bureau. I requested Commissioner Copps' assistance in getting a Notice of Proposed Rulemaking issued to resolve these and other customer care matters expeditiously.

The positions expressed in the discussions in each of those areas were consistent with those contained in the Comments, Reply Comments and ex parte filings previously made by AT&T in the aforementioned dockets. One electronic copy of this Notice is being submitted for each of the referenced proceedings in accordance with the Commission's rules.

Sincerely,

Robert W. Quinn Jr.

cc: Jessica Rosenworcel