



Michael F. Del Casino
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December 5, 2003

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW, Room TWB-204
Washington, DC 20554

Re: Docket CG 02-386

Dear Ms. Dortch:

Today, Karen Reidy from MCI, Mike Fingerhut from Sprint and I and by phone, Lynn Crofton, Martha Marcus, Sue Landerman, Carol Wohlrab, Jon Blessing and Jackie Von Schmidt from AT&T, Lil Taylor and Cathy Clucas from Sprint and Betty Tavidian from MCI, met with Margaret Egler, Alex Johns, Nancy Stevenson and Amy Brown from the Consumer and Governmental Affairs Bureau to discuss the above referenced proceeding.

The attachment, which was a handout at the meeting, provides the details of that discussion. In addition to the attachment, we suggested that billing issues and customer complaints would be minimized if local exchange carriers notified interexchange carriers when a number was ported between a wireline and a wireless carrier.

One electronic copy of this Notice is being submitted to the Secretary of the FCC in accordance with Section 1.1206 of the Commission's rules.

Sincerely,

A handwritten signature in black ink, appearing to read "M Del Casino".

cc: Margaret Egler
Alex Johns
Nancy Stevenson
Amy Brown

Mandatory Minimum CARE Standards

**Joint Presentation to the
Consumer and Government Affairs Bureau
AT&T, MCI and Sprint December 5, 2003**

Current Industry Challenges

Customer Migration Scenarios Impact, Customer Complaints and Carrier Billing

- CLEC to CLEC
- CLEC to ILEC
- Wireline to Wireless

Dial Around Services

- Universal Line Level Database Resolves Dial-Around Billing Problems concerning Billing Name and Address

Mandating Wireline Carriers to Provide CARE Resolves A Significant Portion of Billing Complaints

CARE Is Now More Important Than Ever

- Wireline to Wireless LNP implemented.
- The Commission recognized the importance of CARE in their Wireless LNP MO&O and FNPRM at footnote 64 on page 10.
- Telecommunications carriers must now find methods to determine when a wireline number is ported to a wireless number and vice versa
 - OBF activities.

Conclusion

- CARE NPRM should not be delayed