CC 98-67

03-N 90115

Ms. M.H. Dortch
Office of the Secretary
Federal Communications Comm.
445 Twelfth St.
Washington, DC 20554

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Vaughan Rachel
482 So. Madison #1
Pasadena
CA 91101

October 15/03

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FCC MAILROOM

Dear Ms. Marlene Dortch,

I have been severely hearing impaired since childhood. I wear two hearing aids and use the CapTel voice carry-over service. CapTel has truly been a god-send allowing me to talk freely to my family and friends. Now I "hear" them, I am able to access the entire conversation. I am able (using CapTel) to make business calls for myself. Being self sufficient is a wonderful feeling.

I am currently participating (through the month of December) in the CapTel testing program. And I will be bereft of this vital lifeline

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unless the CapTel voice carry-over service becomes eligible for reimbursement from the FCC relay fund. I urge the Federal Communications Commission to make the decision to continue this so important service for hearing impaired persons.

Thanking you for your help.

Sincerely,

Vaughan Rachel