Performance Measurement No 1 - Exchange Access
Successful Completion According to Desired Due Date
(measured in percentage)

Product	Entity	Jul-01	Aug-01	Sep 01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep 02	Oct-02	Nov-02	Dec-02
Arkansas Results																			
DS3	BOC & Affiliates					100 00%	100 00%	100 00%	100 00%	92 86%	100 00%	100 00%	100 00%	66 67%	100 00%	100 00%	100 00%	100 00%	87 50%
DS3	Non-Affiliates					66 67%	100 00%	71 43%	90 00%	83 33%	71 43%	86 96%	100 00%	71 43%	80 00%	66 67%	100 00%	100 00%	95 77%
	Difference					*33 33%*	*0 00%*	*28 57%*	*10 00%*	*9 53%*	*28 57%*	*13 04%*	*0 00%*	*4 76%*	*20 00%*	*33 33%*	*0 00%*	*0 00%*	*8 27%*
DS1	BOC & Affiliates					100 00%	100 00%	100 00%	92 59%	96 77%	94 78%	96 94%	100 00%	96 08%	78 05%	95 37%	96 40%	98 84%	90 79%
DS1	Non-Affiliates					78 40%	77 48%	81 08%	92 49%	87 37%	89 12%	90 80%	73 31%	88 44%	84 79%	85 71%	94 06%	93 60%	89 06%
	Difference					*21 60%*	*-22 52%*	*18 92%*	*-0 10%*	*9 40%*	*-5 66%*	*6 14%*	*-26 69%*	*-7 64%*	*6 74%*	*-9 66%*	*-2 34%*	*5 24%*	*1 73%*
DS0	BOC & Affiliates					94 12%	100 00%	88 24%	100 00%	100 00%	94 74%	100 00%	89 29%	90 91%	94 74%	93 33%	93 33%	100 00%	77 78%
DS0	Non-Affiliates					80 65%	77 55%	81 25%	82 46%	84 78%	85 11%	85 71%	73 56%	81 16%	79 37%	75 00%	78 75%	94 39%	81 82%
	Difference					*13 47%*	*22 45%*	*6 99%*	*-17 54%*	*15 22%*	*9 63%*	*-14 29%*	*15 73%*	*9 75%*	*15 37%*	*18 33%*	*14 58%*	*-5 61%*	*4 04%*
Kansas Results																			
DS3	BOC & Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	80 00%	66 67%	100 00%	90 91%
DS3	Non-Affiliates	96 00%	87 50%	85 29%	100 00%	90 00%	93 33%	71 88%	77 78%	72 73%	83 33%	78 57%	95 00%	75 00%	92 86%	89 29%	81 25%	93 33%	90 91%
	Difference	*-4 00%*	*12 50%*	*14 71%*	*0 00%*	*-10 00%*	*6 67%*	*28 12%*	*-22 22%*	*27 27%*	*16 67%*	*-21 43%*	*5 00%*	*-25 00%*	*7 14%*	*9 29%*	*14 58%*	*6 67%*	*0 00%*
DS1	BOC & Affiliates	94 51%	90 27%	96 49%	95 12%	95 65%	93 68%	97 50%	90 76%	93 02%	93 33%	97 20%	94 79%	99 53%	98 94%	100 00%	93 48%	96 92%	100 00%
DS1	Non-Affiliates	82 53%	88 50%	79 64%	80 30%	91 44%	85 04%	87 87%	77 41%	87 39%	91 41%	88 24%	82 93%	87 26%	70 47%	75 66%	84 57%	93 13%	87 73%
	Difference	*-11 98%*	*1 77%*	*16 85%*	*14 82%*	*4 21%*	*-8 64%*	*9 63%*	*13 35%*	*5 63%*	*-1 92%*	*-8 96%*	*-11 86%*	*-12 27%*	*28 47%*	*24 34%*	*-8 91%*	*-3 79%*	*12 27%*
DS0	BOC & Affiliates	96 15%	95 24%	100 00%	100 00%	100 00%	100 00%	99 01%	98 29%	100 00%	98 81%	98 21%	100 00%	93 22%	98 59%	100 00%	100 00%	91 67%	88 89%
DS0	Non-Affiliates	81 97%	88 28%	83 78%	91 18%	87 74%	89 29%	96 30%	91 94%	90 57%	93 22%	84 91%	80 23%	81 97%	79 27%	83 82%	84 81%	90 68%	94 61%
	Difference	*-14 18%*	*-6 96%*	*16 22%*	*8 82%*	*12 26%*	*10 71%*	*-2 71%*	*-6 35%*	*-9 43%*	*-5 59%*	*13 30%*	*-19 77%*	*-11 25%*	*19 32%*	*-16 18%*	*-15 19%*	*-0 99%*	*5 72%*
Missouri Results																			
DS3	BOC & Affiliates						100 00%	100 00%	94 67%	94 12%	98 25%	100 00%	82 22%	57 69%	100 00%	92 31%	80 00%	66 67%	100 00%
DS3	Non-Affiliates						91 57%	74 36%	66 67%	89 66%	70 69%	75 64%	68 92%	75 00%	84 03%	68 57%	65 57%	69 84%	84 06%
	Difference						*-8 43%*	*-25 64%*	*-28 00%*	*4 46%*	*-27 56%*	*24 36%*	*-13 30%*	*17 31%*	*15 97%*	*23 74%*	*14 43%*	*3 17%*	*-15 94%*
DS1	BOC & Affiliates						90 61%	94 44%	95 43%	99 27%	96 63%	93 23%	98 96%	90 67%	77 54%	95 02%	94 40%	99 29%	94 12%
DS1	Non-Affiliates						91 52%	84 70%	83 93%	88 86%	89 78%	81 21%	80 29%	81 73%	88 43%	87 59%	84 60%	89 03%	84 16%
	Difference						*0 91%*	*9 74%*	*-11 50%*	*-10 41%*	*-6 85%*	*-12 02%*	*18 67%*	*8 94%*	*10 89%*	*7 43%*	*-9 80%*	*-10 26%*	*-9 96%*
DS0	BOC & Affiliates						100 00%	96 00%	77 78%	100 00%	100 00%	72 73%	86 36%	85 71%	85 19%	96 00%	94 12%	100 00%	98 41%
DS0	Non-Affiliates						89 83%	91 90%	88 81%	83 42%	77 59%	88 76%	79 00%	78 87%	90 81%	81 46%	79 29%	84 82%	92 36%
	Difference						*-10 17%*	*-4 10%*	*11 03%*	*-16 58%*	*-22 41%*	*16 03%*	*-7 36%*	*-6 84%*	*5 62%*	*-14 54%*	*-14 83%*	*15 18%*	*6 05%*

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Successful Completion According to Desired Due Date
(measured in percentage)

Product	Entity	Jul-01	Aug 01	Sep-01	Oct 01	Nov-01	Dec-01	Jan 02	Feb 02	Mar 02	Apr-02	May 02	Jun-02	Jul 02	Aug-02	Sep 02	Oct-02	Nov 02	Dec-02
Oklahoma Results																			
DS3	**BOC & Affiliates**	87 50%	66 67%	100 00%	60 00%	100 00%	100 00%	85 71%	100 00%	94 74%	85 71%	100 00%	91 67%	100 00%	100 00%	75 00%	57 14%	100 00%	100 00%
DS3	**Non-Affiliates**	80 95%	94 12%	72 92%	75 86%	83 33%	80 77%	76 00%	89 13%	83 33%	93 75%	85 00%	85 71%	93 18%	83 33%	83 33%	74 07%	70 37%	74 07%
	Difference	*6 55%*	*27 45%*	*27 08%*	*15 86%*	*16 67%*	*-19 23%*	*-9 71%*	*-10 87%*	*11 41%*	*8 04%*	*15 00%*	*5 96%*	*6 82%*	*16 67%*	*8 33%*	*16 93%*	*29 63%*	*25 93%*
DS1	**BOC & Affiliates**	85 54%	95 24%	87 50%	94 57%	86 05%	87 80%	95 71%	96 39%	94 26%	83 33%	95 97%	98 46%	92 39%	91 94%	96 67%	97 32%	97 53%	96 43%
DS1	**Non-Affiliates**	78 30%	73 04%	81 14%	87 44%	89 37%	84 41%	74 24%	79 01%	86 59%	80 77%	82 86%	85 87%	79 24%	90 47%	90 96%	81 46%	89 14%	80 36%
	Difference	*-7 24%*	*-22 20%*	*6 36%*	*-7 13%*	*3 32%*	*3 39%*	*21 47%*	*-17 38%*	*7 67%*	*-2 56%*	*13 11%*	*12 59%*	*13 15%*	*-1 47%*	*5 71%*	*-15 86%*	*-8 39%*	*-16 07%*
DS0	**BOC & Affiliates**	94 44%	94 74%	75 00%	100 00%	94 12%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	93 33%	100 00%	97 50%	100 00%	97 83%	100 00%	96 00%
DS0	**Non-Affiliates**	85 35%	82 95%	84 21%	90 00%	83 91%	84 78%	90 53%	80 95%	81 37%	77 97%	89 47%	79 22%	79 76%	79 45%	90 48%	73 91%	94 79%	75 49%
	Difference	*-9 09%*	*11 79%*	*9 21%*	*10 00%*	*-10 21%*	*15 22%*	*9 47%*	*-19 05%*	*18 63%*	*22 03%*	*10 53%*	*14 11%*	*20 24%*	*18 05%*	*9 52%*	*-23 92%*	*5 21%*	*20 51%*
Texas Results																			
DS3	**BOC & Affiliates**	91 78%	87 67%	82 35%	98 80%	94 25%	96 77%	94 92%	98 25%	96 46%	89 90%	91 46%	97 01%	93 18%	93 75%	91 94%	81 08%	87 88%	92 00%
DS3	**Non Affiliates**	91 57%	92 67%	93 06%	86 11%	89 21%	80 54%	83 33%	79 77%	83 85%	81 43%	72 27%	61 11%	77 39%	81 78%	71 50%	64 55%	90 00%	84 16%
	Difference	*0 21%*	*5 00%*	*10 71%*	*-12 69%*	*5 04%*	*16 23%*	*11 59%*	*18 48%*	*12 61%*	*8 47%*	*19 19%*	*35 90%*	*-15 79%*	*11 97%*	*-20 44%*	*-16 53%*	*2 12%*	*-7 84%*
DS1	**BOC & Affiliates**	82 07%	81 59%	85 36%	91 38%	92 06%	91 95%	75 99%	81 22%	73 25%	63 97%	74 82%	72 94%	88 06%	81 01%	88 26%	90 77%	88 22%	89 72%
DS1	**Non-Affiliates**	79 85%	81 91%	80 14%	87 07%	84 49%	86 01%	86 97%	85 02%	84 46%	87 05%	84 32%	80 99%	81 49%	88 12%	82 57%	82 27%	87 03%	82 56%
	Difference	*-2 22%*	*0 32%*	*5 22%*	*-4 31%*	*7 57%*	*-5 94%*	*10 98%*	*3 80%*	*11 21%*	*23 08%*	*9 50%*	*8 05%*	*-6 57%*	*7 11%*	*-5 69%*	*8 50%*	*-1 19%*	*7 16%*
DS0	**BOC & Affiliates**	92 11%	84 62%	87 50%	82 93%	90 32%	95 24%	90 70%	93 94%	95 35%	93 00%	92 86%	92 59%	91 53%	93 52%	95 31%	98 91%	95 00%	100 00%
DS0	**Non-Affiliates**	79 85%	81 91%	80 14%	87 07%	84 49%	86 01%	92 90%	88 20%	91 29%	91 45%	92 92%	72 86%	73 06%	79 25%	83 61%	74 18%	89 45%	85 27%
	Difference	*-12 26%*	*2 71%*	*7 36%*	*4 14%*	*5 83%*	*9 23%*	*2 20%*	*-5 74%*	*-4 06%*	*-1 55%*	*0 06%*	*19 73%*	*-18 47%*	*14 27%*	*-11 70%*	*-24 73%*	*5 55%*	*14 73%*

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Performance Measurement No 1 - Exchange Access
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Product Entity		Jan-03	Feb 03	Mar-03	Apr-03	May 03	Jun-03
Arkansas Results							
DS3	**BOC & Other Affiliates**	100 00%	100 00%	94 74%	88 24%	100 00%	63 16%
DS3	**Section 272 Affiliates**	n/a	n/a	n/a	n/a	n/a	50 00%
DS3	**Non-Affiliates**	84 00%	90 91%	90 00%	91 30%	68 18%	88 46%
	Difference - Non-affiliates less BOC & Other Affiliates	*16 00%*	*-9 09%*	*-4 74%*	*3 06%*	*-31 82%*	*25 30%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*38 46%*
DS1	**BOC & Other Affiliates**	95 18%	100 00%	100 00%	99 27%	97 58%	100 00%
DS1	**Section 272 Affiliates**	77 78%	100 00%	90 00%	85 71%	90 00%	100 00%
DS1	**Non-Affiliates**	90 40%	81 96%	86 01%	93 67%	88 47%	84 06%
	Difference - Non-affiliates less BOC & Other Affiliates	*-4 78%*	*18 04%*	*-13 99%*	*-5 60%*	*-9 11%*	*-15 94%*
	Difference - Non-affiliates less Section 272 Affiliates	*12 62%*	*-18 04%*	*3 99%*	*7 96%*	*1 53%*	*-15 94%*
DS0	**BOC & Other Affiliates**	100 00%	100 00%	93 75%	88 33%	100 00%	100 00%
DS0	**Section 272 Affiliates**	n/a	n/a	n/a	n/a	n/a	n/a
DS0	**Non-Affiliates**	84 13%	94 76%	93 18%	90 18%	73 61%	79 12%
	Difference - Non-affiliates less BOC & Other Affiliates	*-15 87%*	*5 24%*	*0 57%*	*1 85%*	*-26 39%*	*20 88%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*
California Results							
DS3	**BOC & Other Affiliates**	83 58%	86 96%	77 50%	91 60%	83 51%	87 50%
DS3	**Section 272 Affiliates**	n/a	n/a	66 67%	100 00%	n/a	n/a
DS3	**Non-Affiliates**	74 66%	73 23%	72 94%	76 60%	76 53%	68 12%
	Difference - Non-affiliates less BOC & Other Affiliates	*8 92%*	*13 73%*	*-4 56%*	*-15 00%*	*-6 98%*	*-19 38%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*6 27%*	*23 40%*	*n/a*	*n/a*
DS1	**BOC & Other Affiliates**	96 51%	90 10%	90 80%	93 70%	93 13%	88 95%
DS1	**Section 272 Affiliates**	100 00%	75 76%	81 18%	86 21%	82 43%	71 60%
DS1	**Non-Affiliates**	84 81%	82 59%	84 42%	84 42%	86 27%	84 08%
	Difference - Non-affiliates less BOC & Other Affiliates	*11 70%*	*-7 51%*	*-6 38%*	*9 28%*	*-6 86%*	*-4 87%*
	Difference - Non-affiliates less Section 272 Affiliates	*15 19%*	*6 83%*	*3 24%*	*1 79%*	*3 84%*	*12 48%*
DS0	**BOC & Other Affiliates**	92 13%	75 00%	80 49%	82 29%	94 22%	80 73%
DS0	**Section 272 Affiliates**	n/a	100 00%	n/a	n/a	n/a	n/a
DS0	**Non-Affiliates**	83 60%	81 49%	85 37%	79 83%	87 36%	88 81%
	Difference - Non-affiliates less BOC & Other Affiliates	*8 53%*	*6 49%*	*4 88%*	*-2 46%*	*6 86%*	*8 08%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*-18 51%*	*n/a*	*n/a*	*n/a*	*n/a*

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Product	Entity	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Kansas Results							
DS3	BOC & Other Affiliates	100 00%	100 00%	100 00%	88 89%	100 00%	100 00%
DS3	Section 272 Affiliates	n/a	n/a	n/a	100 00%	n/a	n/a
DS3	Non-Affiliates	87 50%	61 54%	81 82%	61 54%	88 41%	83 33%
	Difference - Non-affiliates less BOC & Other Affiliates	*12 50%*	*-38 46%*	*18 18%*	*27 35%*	*-11 59%*	*16 67%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*38 46%*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	99 32%	97 95%	100 00%	99 15%	98 85%	89 36%
DS1	Section 272 Affiliates	87 50%	94 12%	91 30%	90 91%	100 00%	94 29%
DS1	Non-Affiliates	88 77%	93 80%	89 45%	93 04%	84 82%	89 40%
	Difference - Non-affiliates less BOC & Other Affiliates	*10 55%*	*4 15%*	*10 55%*	*6 11%*	*14 03%*	*0 04%*
	Difference - Non-affiliates less Section 272 Affiliates	*1 27%*	*0 32%*	*1 85%*	*2 13%*	*15 18%*	*-4 89%*
DS0	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	87 50%	89 47%	65 38%	79 17%	80 00%	96 81%
	Difference - Non-affiliates less BOC & Other Affiliates	*-12 50%*	*-10 53%*	*-34 62%*	*-20 83%*	*20 00%*	*-3 19%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*
Missouri Results							
DS3	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	86 54%	100 00%
DS3	Section 272 Affiliates	n/a	100 00%	n/a	n/a	100 00%	n/a
DS3	Non-Affiliates	90 57%	85 92%	86 11%	85 39%	87 72%	72 95%
	Difference - Non-affiliates less BOC & Other Affiliates	*-9 43%*	*-14 08%*	*13 89%*	*-14 61%*	*1 18%*	*-27 05%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*-14 08%*	*n/a*	*n/a*	*-12 28%*	*n/a*
DS1	BOC & Other Affiliates	100 00%	100 00%	96 45%	88 24%	96 25%	82 95%
DS1	Section 272 Affiliates	82 76%	96 00%	84 62%	100 00%	86 67%	91 25%
DS1	Non-Affiliates	84 17%	88 33%	87 12%	89 65%	87 31%	86 32%
	Difference - Non-affiliates less BOC & Other Affiliates	*-15 83%*	*-11 67%*	*-9 33%*	*1 41%*	*-8 94%*	*3 37%*
	Difference - Non-affiliates less Section 272 Affiliates	*1 41%*	*-7 67%*	*2 50%*	*10 35%*	*0 64%*	*-4 93%*
DS0	BOC & Other Affiliates	100 00%	96 67%	100 00%	100 00%	91 89%	88 10%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	75 00%	100 00%
DS0	Non-Affiliates	80 67%	86 76%	68 31%	76 42%	82 35%	82 86%
	Difference - Non-affiliates less BOC & Other Affiliates	*-19 33%*	*-9 91%*	*31 69%*	*-23 58%*	*-9 54%*	*-5 24%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*7 35%*	*-17 14%*

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Product	Entity	Jan-03	Feb-03	Mar-03	Apr-03	May 03	Jun 03
Nevada Results							
DS3	BOC & Other Affiliates					n/a	100 00%
DS3	Section 272 Affiliates					n/a	n/a
DS3	Non-Affiliates					n/a	83 33%
	Difference - Non-affiliates less BOC & Other Affiliates					*n/a*	*16 67%*
	Difference - Non-affiliates less Section 272 Affiliates					*n/a*	*n/a*
DS1	BOC & Other Affiliates					100 00%	100 00%
DS1	Section 272 Affiliates					100 00%	100 00%
DS1	Non-Affiliates					93 80%	87 90%
	Difference - Non-affiliates less BOC & Other Affiliates					*6 20%*	*12 10%*
	Difference - Non-affiliates less Section 272 Affiliates					*6 20%*	*12 10%*
DS0	BOC & Other Affiliates					100 00%	n/a
DS0	Section 272 Affiliates					n/a	n/a
DS0	Non-Affiliates					87 80%	84 38%
	Difference - Non-affiliates less BOC & Other Affiliates					*12 20%*	*n/a*
	Difference - Non-affiliates less Section 272 Affiliates					*n/a*	*n/a*
Oklahoma Results							
DS3	BOC & Other Affiliates	94 44%	100 00%	100 00%	100 00%	100 00%	100 00%
DS3	Section 272 Affiliates	n/a	n/a	n/a	50 00%	n/a	n/a
DS3	Non-Affiliates	90 24%	90 00%	86 05%	86 67%	84 00%	60 71%
	Difference - Non-affiliates less BOC & Other Affiliates	*-4 20%*	*-10 00%*	*13 95%*	*13 33%*	*16 00%*	*39 29%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*36 67%*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	96 58%	93 73%	98 58%	93 65%	94 62%	94 44%
DS1	Section 272 Affiliates	90 00%	100 00%	100 00%	100 00%	60 00%	100 00%
DS1	Non-Affiliates	92 20%	86 12%	87 69%	85 80%	84 47%	83 30%
	Difference - Non-affiliates less BOC & Other Affiliates	*-4 38%*	*-7 61%*	*10 89%*	*7 85%*	*-10 15%*	*-11 14%*
	Difference - Non-affiliates less Section 272 Affiliates	*2 20%*	*13 88%*	*12 31%*	*-14 20%*	*24 47%*	*-16 70%*
DS0	BOC & Other Affiliates	82 86%	93 69%	96 67%	94 44%	81 25%	96 00%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	79 66%	86 27%	65 15%	84 78%	73 81%	77 19%
	Difference - Non-affiliates less BOC & Other Affiliates	*3 20%*	*-7 42%*	*-31 52%*	*-9 66%*	*7 44%*	*-18 81%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*

Performance Measurement No 1 - Exchange Access
Successful Completion According to Desired Due Date
(measured in percentage)

Product Entity		Jan-03	Feb-03	Mar-03	Apr 03	May-03	Jun-03
Texas Results							
DS3	**BOC & Other Affiliates**	94 44%	100 00%	95 00%	84 75%	100 00%	98 62%
DS3	**Section 272 Affiliates**	83 33%	100 00%	25 00%	n/a	100 00%	n/a
DS3	**Non-Affiliates**	78 30%	77 63%	77 73%	82 40%	75 14%	82 74%
	Difference - Non-affiliates less BOC & Other Affiliates	*-16 14%*	*-22 37%*	*-17 27%*	*-2 35%*	*-24 86%*	*-15 88%*
	Difference - Non-affiliates less Section 272 Affiliates	*5 03%*	*22 37%*	*52 73%*	*n/a*	*-24 86%*	*n/a*
DS1	**BOC & Other Affiliates**	96 58%	93 73%	94 61%	95 07%	90 83%	91 18%
DS1	**Section 272 Affiliates**	83 33%	92 86%	83 12%	89 11%	74 81%	82 50%
DS1	**Non-Affiliates**	85 37%	86 03%	85 23%	85 20%	82 04%	85 33%
	Difference - Non-affiliates less BOC & Other Affiliates	*11 21%*	*-7 70%*	*-9 38%*	*-9 87%*	*-8 79%*	*-5 85%*
	Difference - Non-affiliates less Section 272 Affiliates	*2 04%*	*-6 83%*	*2 11%*	*-3 91%*	*7 23%*	*2 83%*
DS0	**BOC & Other Affiliates**	82 86%	93 69%	96 34%	92 00%	90 12%	85 71%
DS0	**Section 272 Affiliates**	n/a	100 00%	n/a	n/a	n/a	n/a
DS0	**Non-Affiliates**	78 27%	83 65%	77 82%	71 68%	76 49%	93 52%
	Difference - Non-affiliates less BOC & Other Affiliates	*-4 59%*	*-10 04%*	*18 52%*	*-20 32%*	*13 63%*	*7 81%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*16 35%*	*n/a*	*n/a*	*n/a*	*n/a*

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Product Containing SBC Communications Inc
Proprietary and/or Customer Proprietary Information
Not for Disclosure

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service
(measured in terms of percentage installed within each successive 24 hour period, until 95% installation completed)

Product Entity		Jul-01	Aug 01	Sep-01	Oct-01	Nov-01	Dec-01	Jan 02	Feb-02	Mar-02	Apr 02	May 02	Jun-02	Jul 02	Aug-02	Sep-02	Oct-02	Nov-02	Dec 02
Arkansas Results																			
Due Date Percentage Met																			
DS3	BOC & Affiliates					100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	88 89%
DS3	Non-Affiliates					100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
	Difference					*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*11 11%*
DS1	BOC & Affiliates					100 00%	100 00%	100 00%	97 30%	100 00%	97 79%	98 91%	100 00%	99 20%	90 91%	100 00%	100 00%	98 84%	100 00%
DS1	Non-Affiliates					98 88%	99 16%	99 21%	98 69%	98 98%	98 74%	98 89%	99 42%	99 46%	98 82%	99 65%	99 87%	99 76%	99 74%
	Difference					*-1 12%*	*-0 84%*	*0 79%*	*1 39%*	*1 02%*	*0 95%*	*0 02%*	*0 58%*	*0 26%*	*7 91%*	*-0 35%*	*-0 13%*	*0 92%*	*0 26%*
DS0	BOC & Affiliates					93 75%	100 00%	93 75%	100 00%	100 00%	94 74%	100 00%	88 89%	93 94%	94 74%	33 33%	96 25%	100 00%	88 89%
DS0	Non-Affiliates					100 00%	96 08%	99 21%	98 69%	98 98%	98 74%	98 89%	99 42%	99 46%	98 82%	99 65%	99 87%	99 76%	99 74%
	Difference					*6 25%*	*-3 92%*	*5 46%*	*1 31%*	*-1 02%*	*4 00%*	*-1 11%*	*10 53%*	*5 52%*	*4 08%*	*66 32%*	*3 62%*	*0 24%*	*10 85%*
Number of Days after Due Date that 95% was achieved																			
DS3	BOC & Affiliates					-						-		-			-		1
DS3	Non-Affiliates					-	-	-	-		-	-	-	-	-			-	
	Difference						-				-	-						-	*1*
DS1	BOC & Affiliates						-	-	-	-	-	-	-	-	86		-	-	
DS1	Non-Affiliates					-	-	-	-	-	-		-	-		-		-	-
	Difference						-	-	-	-			-		*86*		-	-	
DS0	BOC & Affiliates					1		1		-	1	-	1	1	1	1	-	-	2
DS0	Non-Affiliates					-	-	1	-	-	-		-	-	-	14		-	-
	Difference					*1*	-	-	-	-	*1*		*1*	*1*	*1*	*(13)*	-	-	*2*

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service
(measured in terms of percentage installed within each successive 24 hour period, until 95% installation completed)

Product Entity		Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan 02	Feb-02	Mar-02	Apr-02	May-02	Jun 02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec 02
Kansas Results																			
Due Date Percentage Met																			
DS3	BOC & Affiliates	100.00%	100.00%	100.00%	94.74%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
DS3	Non-Affiliates	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	100.00%	94.44%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	Difference	*0.00%*	*0.00%*	*0.00%*	*5.26%*	*0.00%*	*-100.00%*	*0.00%*	*-5.56%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*	*0.00%*
DS1	BOC & Affiliates	98.75%	97.22%	100.00%	100.00%	99.18%	99.52%	100.00%	99.26%	100.00%	100.00%	99.46%	100.00%	100.00%	100.00%	100.00%	96.61%	100.00%	100.00%
DS1	Non-Affiliates	97.64%	98.09%	99.29%	99.84%	99.77%	95.72%	98.34%	96.82%	98.81%	98.61%	97.84%	99.08%	76.06%	98.69%	99.36%	99.37%	99.82%	98.00%
	Difference	*-1.11%*	*0.87%*	*0.71%*	*-0.16%*	*0.59%*	*-3.80%*	*-1.66%*	*-2.44%*	*1.19%*	*-1.39%*	*1.62%*	*-0.92%*	*-23.94%*	*1.31%*	*-0.64%*	*2.76%*	*0.18%*	*2.00%*
DS0	BOC & Affiliates	96.43%	95.45%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	96.61%	100.00%	100.00%	100.00%	92.31%	100.00%
DS0	Non-Affiliates	94.85%	95.65%	98.65%	98.61%	100.00%	98.63%	100.00%	94.81%	96.77%	100.00%	96.92%	100.00%	100.00%	100.00%	100.00%	97.67%	98.37%	100.00%
	Difference	*-1.58%*	*0.20%*	*-1.35%*	*1.39%*	*0.00%*	*1.37%*	*0.00%*	*-5.19%*	*3.23%*	*0.00%*	*-3.08%*	*0.00%*	*3.39%*	*0.00%*	*0.00%*	*-2.33%*	*6.06%*	*0.00%*
Number of Days after Due Date that 95% was achieved																			
DS3	BOC & Affiliates		-	-	1			-	-	-	-	-	-	-	-		-	-	-
DS3	Non-Affiliates				-	-	1	-	4	-	-	-	-	-			-	-	-
	Difference				*1*	-	*(1)*		*(4)*				-	-			-		
DS1	BOC & Affiliates				-	-	-	-	-	-		-		-	-				-
DS1	Non-Affiliates	-	-		-			-	-			-	-	1	-		-	-	-
	Difference		-		-		-	-	-			-		*(1)*	-	-			
DS0	BOC & Affiliates	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DS0	Non-Affiliates	1	-	-	-	-	-	-	2	-	-	-	-	-	-	-	-	-	-
	Difference	*(1)*	-	-	-	-		-	*(2)*	-		-						-	

Performance Measurement No. 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service
(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product Entity		Jul 01	Aug-01	Sep 01	Oct-01	Nov 01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun 02	Jul-02	Aug-02	Sep-02	Oct 02	Nov-02	Dec-02
Missouri Results																			
Due Date Percentage Met																			
DS3	BOC & Affiliates						100 00%	100 00%	100 00%	100 00%	98 31%	100 00%	67 24%	69 05%	100 00%	100 00%	78 57%	100 00%	100 00%
DS3	Non-Affiliates						98 72%	100 00%	94 64%	98 36%	100 00%	98 78%	100 00%	100 00%	99 19%	100 00%	93 22%	97 01%	98 80%
	Difference						*1 28%*	*0 00%*	*5 36%*	*1 64%*	*1 69%*	*-1 22%*	*32 76%*	*30 95%*	*-0 81%*	*0 00%*	*14 65%*	*2 99%*	*1 20%*
DS1	BOC & Affiliates						96 20%	99 15%	99 50%	100 00%	91 82%	100 00%	99 34%	92 82%	83 52%	100 00%	99 63%	90 74%	100 00%
DS1	Non-Affiliates						99 41%	99 05%	98 04%	99 36%	99 41%	99 72%	99 62%	99 29%	97 87%	99 44%	98 45%	99 24%	99 48%
	Difference						*3 21%*	*0 10%*	*1 46%*	*-0 64%*	*7 59%*	*-0 28%*	*0 28%*	*6 47%*	*14 35%*	*-0 56%*	*1 18%*	*8 50%*	*-0 52%*
DS0	BOC & Affiliates						100 00%	95 65%	100 00%	100 00%	100 00%	100 00%	100 00%	97 50%	92 31%	100 00%	100 00%	100 00%	100 00%
DS0	Non-Affiliates						98 28%	99 46%	99 24%	98 03%	98 77%	100 00%	99 26%	99 54%	99 10%	96 71%	98 31%	99 26%	100 00%
	Difference						*-1 72%*	*3 81%*	*-0 76%*	*1 97%*	*-1 23%*	*0 00%*	*0 74%*	*2 04%*	*6 79%*	*-3 29%*	*1 69%*	*0 74%*	*0 00%*
Number of Days after Due Date that 95% was achieved																			
DS3	BOC & Affiliates								-	-		-	8	9			21	-	
DS3	Non-Affiliates						-		4	-	-		-	-	-	-	7		
	Difference								*(4)*	-	-		*8*	*9*		-	*14*	-	-
DS1	BOC & Affiliates						-	-	-	-	1		-	1	25	-	-	1	
DS1	Non-Affiliates						-	-	-	-	-		-	-	-	-		-	-
	Difference								-	-	*1*	-		*1*	*25*	-	-	*1*	-
DS0	BOC & Affiliates						-	-	-	-	-		-	-	1	-	-	-	-
DS0	Non-Affiliates						-	-	-	-	-	-	-	-	-	-	-	-	-
	Difference						-	-				-		-	*1*		-	-	-

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service
(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product Entity		Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec 01	Jan-02	Feb-02	Mar-02	Apr-02	May 02	Jun 02	Jul-02	Aug-02	Sep 02	Oct-02	Nov 02	Dec-02
Oklahoma Results																			
Due Date Percentage Met																			
DS3	BOC & Affiliates	90 00%	75 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	91 67%	100 00%	100 00%	100 00%	83 33%	100 00%	100 00%
DS3	Non-Affiliates	94 29%	94 29%	96 08%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	89 66%	92 86%
	Difference	*4 29%*	*19 29%*	*-3 92%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*8 33%*	*0 00%*	*0 00%*	*0 00%*	*16 67%*	*10 34%*	*7 14%*
DS1	BOC & Affiliates	95 06%	100 00%	98 95%	94 23%	94 51%	95 45%	100 00%	100 00%	97 62%	95 88%	97 78%	99 11%	98 89%	98 86%	97 14%	99 33%	100 00%	96 43%
DS1	Non-Affiliates	95 84%	94 74%	97 78%	97 03%	98 32%	98 04%	99 16%	98 36%	97 41%	99 07%	98 69%	98 72%	95 67%	99 25%	98 07%	99 27%	98 61%	97 34%
	Difference	*0 78%*	*-5 26%*	*-1 17%*	*2 80%*	*3 81%*	*2 59%*	*0 84%*	*-1 64%*	*0 21%*	*3 19%*	*0 91%*	*-0 39%*	*3 22%*	*0 39%*	*0 93%*	*0 06%*	*1 39%*	*0 91%*
DS0	BOC & Affiliates	89 47%	91 67%	90 00%	100 00%	94 12%	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%	93 33%	100 00%	100 00%	100 00%	97 62%	100 00%	96 00%
DS0	Non-Affiliates	98 05%	91 20%	97 39%	98 96%	95 83%	93 58%	98 85%	97 66%	96 19%	98 44%	100 00%	98 90%	98 82%	97 33%	98 81%	98 90%	100 00%	82 05%
	Difference	*8 58%*	*0 47%*	*7 39%*	*-1 04%*	*1 71%*	*6 42%*	*1 15%*	*-2 34%*	*-3 81%*	*1 56%*	*0 00%*	*5 57%*	*1 18%*	*2 67%*	*1 19%*	*1 28%*	*0 00%*	*13 95%*
Number of Days after Due Date that 95% was achieved																			
DS3	BOC & Affiliates	2	18		-	-	-				.	-	2	-			5	-	
DS3	Non-Affiliates	-	3	-	-	-	-	-	-		.		.					1	1
	Difference	2	*15*	-	-		-						2				5	*(1)*	*(1)*
DS1	BOC & Affiliates	-		-	1	1		-	-	-	-		-	-	-			-	-
DS1	Non-Affiliates	-	1		-	-	-	-	-	-	-	-	-	-				-	
	Difference	-	*(1)*		*1*	*1*	-	-	-	-	-	-	-	-	-	-	-	-	-
DS0	BOC & Affiliates	6	4	13	-	1	-	-	-	-	-	-	1	-	-		-		-
DS0	Non-Affiliates	-	2	-	-	-	3	-	-	-	-	-	-	-	-	-		-	20
	Difference	6	2	13		*1*	*(3)*	-	-		-	-	*1*	-	-	-		-	*(20)*

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed In Service
(measured in terms of percentage installed within each successive 24 hour period, until 95% installation completed)

Product	Entity	Jul 01	Aug-01	Sep 01	Oct-01	Nov 01	Dec-01	Jan 02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep 02	Oct 02	Nov-02	Dec 02
Texas Results																			
Due Date Percentage Met																			
DS3	BOC & Affiliates	89 09%	89 13%	88 57%	98 81%	98 85%	100 00%	96 72%	100 00%	98 26%	90 57%	94 19%	98 59%	100 00%	97 30%	96 77%	100 00%	100 00%	98 08%
DS3	Non-Affiliates	99 10%	99 70%	100 00%	98 53%	98 55%	100 00%	100 00%	98 89%	99 66%	99 55%	98 48%	99 45%	99 13%	99 18%	92 71%	99 48%	99 60%	96 39%
	Difference	*10 01%*	*10 57%*	*11 43%*	*0 28%*	*0 30%*	*0 00%*	*3 28%*	*1 11%*	*1 40%*	*8 98%*	*4 29%*	*0 86%*	*0 87%*	*1 88%*	*4 06%*	*0 52%*	*0 40%*	*-1 69%*
DS1	BOC & Affiliates	90 40%	92 13%	93 06%	96 77%	98 22%	96 89%	97 63%	94 29%	76 73%	69 08%	95 28%	96 01%	97 22%	95 43%	98 28%	95 11%	95 15%	95 52%
DS1	Non-Affiliates	96 20%	96 21%	96 05%	97 51%	97 58%	98 38%	98 33%	96 87%	98 26%	97 70%	97 93%	97 02%	95 75%	96 06%	92 99%	97 42%	96 94%	95 95%
	Difference	*5 80%*	*4 08%*	*2 99%*	*0 74%*	*-0 64%*	*1 49%*	*0 70%*	*2 58%*	*21 53%*	*28 62%*	*2 65%*	*1 01%*	*-1 47%*	*0 63%*	*5 29%*	*2 31%*	*1 79%*	*0 43%*
DS0	BOC & Affiliates	91 89%	82 50%	83 87%	85 42%	96 67%	95 24%	95 24%	100 00%	98 18%	94 68%	97 67%	100 00%	95 00%	98 18%	97 69%	99 29%	96 13%	100 00%
DS0	Non-Affiliates	97 86%	97 29%	96 86%	97 82%	98 67%	99 12%	97 18%	99 05%	98 57%	98 11%	98 43%	98 05%	96 50%	96 61%	98 19%	88 39%	97 33%	92 50%
	Difference	*5 97%*	*14 79%*	*12 99%*	*12 40%*	*2 00%*	*3 88%*	*1 94%*	*-0 95%*	*0 39%*	*3 43%*	*0 76%*	*1 95%*	*1 50%*	*-1 57%*	*0 50%*	*10 90%*	*1 20%*	*-7 50%*
Number of Days after Due Date that 95% was achieved																			
DS3	BOC & Affiliates	4	3	3		-				-	7	1	-			-	-	-	-
DS3	Non-Affiliates	-	-				-				-	-		-		1			
	Difference	*4*	*3*	*3*							*7*	*1*				*(1)*			
DS1	BOC & Affiliates	4	2	2		-	-		1	10	19		-	-	-	-			-
DS1	Non-Affiliates	-		-	-	-	-	-	-	-	-	-		-	-	1	-	-	
	Difference	*4*	*2*	*2*			-		*1*	*10*	*19*	-	-		-	*(1)*	-	-	-
DS0	BOC & Affiliates	2	8	5	2	-		-	-	-	2			-		-	-	-	-
DS0	Non-Affiliates	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1		2
	Difference	*2*	*8*	*5*	*2*	-	-		-	-	*2*		-	-	-	-	*(1)*		*(2)*

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product	Entity	Jan-03	Feb-03	Mar 03	Apr 03	May 03	Jun-03
Arkansas Results							
Due Date Percentage Met							
DS3	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	63 16%
DS3	Section 272 Affiliates	n/a	n/a	100 00%	n/a	n/a	100 00%
DS3	Non-Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*36 84%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*0 00%*	*n/a*	*n/a*	*0 00%*
DS1	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	99 19%	100 00%
DS1	Section 272 Affiliates	100 00%	100 00%	100 00%	100 00%	90 00%	100 00%
DS1	Non-Affiliates	100 00%	99 77%	99 66%	99 52%	98 75%	97 15%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 00%*	*-0 23%*	*-0 34%*	*0 48%*	*-0 44%*	*2 85%*
	Difference - Non-affiliates less Section 272 Affiliates	*0 00%*	*0 23%*	*0 34%*	*0 48%*	*8 75%*	*-2 85%*
DS0	BOC & Other Affiliates	100 00%	100 00%	93 75%	83 33%	100 00%	100 00%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	100 00%	100 00%	99 25%	100 00%	100 00%	95 60%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 00%*	*0 00%*	*5 50%*	*16 67%*	*0 00%*	*4 40%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*
Number of Days after Due Date that 95% was achieved							
DS3	BOC & Other Affiliates	0	0	0	0	0	14
DS3	Section 272 Affiliates	n/a	n/a	0	n/a	n/a	0
DS3	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*-14*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*0*	*n/a*	*n/a*	*0*
DS1	BOC & Other Affiliates	0	0	0	0	0	0
DS1	Section 272 Affiliates	0	0	0	0	1	0
DS1	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*-1*	*0*
DS0	BOC & Other Affiliates	0	0	3	9	0	0
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*-3*	*-9*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*

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Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product Entity		Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
California Results							
Due Date Percentage Met							
DS3	BOC & Other Affiliates	98.67%	100.00%	100.00%	99.17%	100.00%	83.33%
DS3	Section 272 Affiliates	n/a	n/a	100.00%	100.00%	100.00%	100.00%
DS3	Non-Affiliates	100.00%	99.63%	100.00%	100.00%	100.00%	75.80%
	Difference - Non-affiliates less BOC & Other Affiliates	*1.33%*	*0.37%*	*0.00%*	*0.83%*	*0.00%*	*7.53%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*0.00%*	*0.00%*	*0.00%*	*24.20%*
DS1	BOC & Other Affiliates	99.38%	99.34%	98.70%	99.13%	97.73%	84.81%
DS1	Section 272 Affiliates	100.00%	100.00%	100.00%	100.00%	100.00%	96.49%
DS1	Non-Affiliates	99.07%	99.21%	98.84%	99.32%	99.54%	83.06%
	Difference - Non-affiliates less BOC & Other Affiliates	*0.31%*	*0.13%*	*0.14%*	*0.19%*	*1.81%*	*1.75%*
	Difference - Non-affiliates less Section 272 Affiliates	*-0.93%*	*0.79%*	*-1.16%*	*0.68%*	*-0.46%*	*13.43%*
DS0	BOC & Other Affiliates	98.95%	100.00%	100.00%	99.02%	99.56%	87.31%
DS0	Section 272 Affiliates	n/a	100.00%	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	98.62%	99.82%	99.84%	99.37%	99.78%	94.62%
	Difference - Non-affiliates less BOC & Other Affiliates	*0.33%*	*-0.18%*	*-0.16%*	*0.35%*	*0.22%*	*7.31%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*-0.18%*	*n/a*	*n/a*	*n/a*	*n/a*
Number of Days after Due Date that 95% was achieved							
DS3	BOC & Other Affiliates	0	0	0	0	0	2
DS3	Section 272 Affiliates	n/a	n/a	0	0	0	0
DS3	Non Affiliates	0	0	0	0	0	5
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*3*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*0*	*0*	*0*	*5*
DS1	BOC & Other Affiliates	0	0	0	0	0	6
DS1	Section 272 Affiliates	0	0	0	0	0	0
DS1	Non-Affiliates	0	0	0	0	0	3
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*-3*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*0*	*3*
DS0	BOC & Other Affiliates	0	0	0	0	0	2
DS0	Section 272 Affiliates	n/a	0	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	0	0	0	0	0	1
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*1*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*0*	*n/a*	*n/a*	*n/a*	*n/a*

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Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product Entity		Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun 03
Kansas Results							
Due Date Percentage Met							
DS3	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS3	Section 272 Affiliates	n/a	n/a	n/a	100 00%	n/a	n/a
DS3	Non-Affiliates	100 00%	100 00%	100 00%	69 23%	98 55%	96 30%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 00%*	*0 00%*	*0 00%*	*30 77%*	*1 45%*	*3 70%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*30 77%*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	99 43%	99 29%
DS1	Section 272 Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS1	Non-Affiliates	99 68%	99 65%	98 22%	99 48%	97 64%	96 47%
	Difference - Non-affiliates less BOC & Other Affiliates	*-0 32%*	*-0 35%*	*1 78%*	*0 52%*	*1 79%*	*-2 82%*
	Difference - Non-affiliates less Section 272 Affiliates	*0 32%*	*0 35%*	*1 78%*	*0 52%*	*2 36%*	*3 53%*
DS0	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	100 00%	100 00%	98 11%	100 00%	97 14%	100 00%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 00%*	*0 00%*	*1 89%*	*0 00%*	*2 86%*	*0 00%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*
Number of Days after Due Date that 95% was achieved							
DS3	BOC & Other Affiliates	0	0	0	0	0	0
DS3	Section 272 Affiliates	n/a	n/a	n/a	0	n/a	n/a
DS3	Non-Affiliates	0	0	0	4	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*4*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*4*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	0	0	0	0	0	0
DS1	Section 272 Affiliates	0	0	0	0	0	0
DS1	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
DS0	BOC & Other Affiliates	0	0	0	0	0	0
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each successive 24 hour period, until 95% installation completed)

Product Entity		Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Missouri Results							
Due Date Percentage Met							
DS3	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS3	Section 272 Affiliates	n/a	100 00%	n/a	100 00%	100 00%	n/a
DS3	Non-Affiliates	97 98%	100 00%	94 74%	97 75%	96 83%	98 37%
	Difference - Non-affiliates less BOC & Other Affiliates	*2 02%*	*0 00%*	*5 26%*	*2 25%*	*3 17%*	*-1 63%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*0 00%*	*n/a*	*2 25%*	*3 17%*	*n/a*
DS1	BOC & Other Affiliates	100 00%	100 00%	98 26%	98 69%	100 00%	98 16%
DS1	Section 272 Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	98 75%
DS1	Non-Affiliates	99 41%	95 97%	96 59%	99 07%	97 00%	98 00%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 59%*	*-4 03%*	*1 67%*	*0 38%*	*-3 00%*	*-0 16%*
	Difference - Non-affiliates less Section 272 Affiliates	*0 59%*	*4 03%*	*3 41%*	*0 93%*	*3 00%*	*0 75%*
DS0	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	97 30%	100 00%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	100 00%	100 00%
DS0	Non-Affiliates	98 32%	99 52%	99 28%	100 00%	99 02%	100 00%
	Difference - Non-affiliates less BOC & Other Affiliates	*1 68%*	*-0 48%*	*0 72%*	*0 00%*	*1 72%*	*0 00%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*0 98%*	*0 00%*
Number of Days after Due Date that 95% was achieved							
DS3	BOC & Other Affiliates	0	0	0	0	0	0
DS3	Section 272 Affiliates	n/a	0	n/a	0	0	n/a
DS3	Non-Affiliates	0	0	1	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*1*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*0*	*n/a*	*0*	*0*	*n/a*
DS1	BOC & Other Affiliates	0	0	0	0	0	0
DS1	Section 272 Affiliates	0	0	0	0	0	0
DS1	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
DS0	BOC & Other Affiliates	0	0	0	0	0	0
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	0	0
DS0	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*0*	*0*

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Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product Entity		Jan 03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Nevada Results							
Due Date Percentage Met							
DS3	BOC & Other Affiliates					n/a	100 00%
DS3	Section 272 Affiliates					n/a	n/a
DS3	Non-Affiliates					n/a	66 67%
	Difference - Non-affiliates less BOC & Other Affiliates					*n/a*	*-33 33%*
	Difference - Non-affiliates less Section 272 Affiliates					*n/a*	*n/a*
DS1	BOC & Other Affiliates					100 00%	95 24%
DS1	Section 272 Affiliates					100 00%	100 00%
DS1	Non-Affiliates					100 00%	95 10%
	Difference - Non-affiliates less BOC & Other Affiliates					*0 00%*	*0 14%*
	Difference - Non-affiliates less Section 272 Affiliates					*0 00%*	*-4 90%*
DS0	BOC & Other Affiliates					100 00%	100 00%
DS0	Section 272 Affiliates					n/a	100 00%
DS0	Non-Affiliates					97 56%	93 48%
	Difference - Non-affiliates less BOC & Other Affiliates					*2 44%*	*6 52%*
	Difference - Non-affiliates less Section 272 Affiliates					*n/a*	*6 52%*
Number of Days after Due Date that 95% was achieved							
DS3	BOC & Other Affiliates					n/a	0
DS3	Section 272 Affiliates					n/a	n/a
DS3	Non-Affiliates					n/a	8
	Difference - Non-affiliates less BOC & Other Affiliates					*n/a*	*8*
	Difference - Non-affiliates less Section 272 Affiliates					*n/a*	*n/a*
DS1	BOC & Other Affiliates					0	0
DS1	Section 272 Affiliates					0	0
DS1	Non-Affiliates					0	0
	Difference - Non-affiliates less BOC & Other Affiliates					*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates					*0*	*0*
DS0	BOC & Other Affiliates					0	0
DS0	Section 272 Affiliates					n/a	0
DS0	Non-Affiliates					0	1
	Difference - Non-affiliates less BOC & Other Affiliates					*0*	*1*
	Difference - Non-affiliates less Section 272 Affiliates					*n/a*	*1*

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Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each succesive 24 hour period, until 95% installation completed)

Product Entity		Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Oklahoma Results							
Due Date Percentage Met							
DS3	BOC & Other Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS3	Section 272 Affiliates	n/a	n/a	n/a	100 00%	n/a	n/a
DS3	Non-Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	92 86%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*0 00%*	*7 14%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*0 00%*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	98 97%	100 00%	99 33%	98 81%	98 21%	97 47%
DS1	Section 272 Affiliates	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS1	Non-Affiliates	99 35%	98 79%	99 43%	99 38%	94 98%	96 18%
	Difference - Non-affiliates less BOC & Other Affiliates	*0 38%*	*-1 21%*	*0 10%*	*0 57%*	*3 23%*	*-1 29%*
	Difference - Non-affiliates less Section 272 Affiliates	*0 65%*	*1 21%*	*-0 57%*	*-0 62%*	*5 02%*	*-3 82%*
DS0	BOC & Other Affiliates	100 00%	100 00%	96 67%	94 44%	81 25%	100 00%
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	98 31%	100 00%	98 95%	100 00%	97 62%	98 25%
	Difference - Non-affiliates less BOC & Other Affiliates	*-1 69%*	*0 00%*	*2 28%*	*5 56%*	*16 37%*	*1 75%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*
Number of Days after Due Date that 95% was achieved							
DS3	BOC & Other Affiliates	0	0	0	0	0	0
DS3	Section 272 Affiliates	n/a	n/a	n/a	0	n/a	n/a
DS3	Non-Affiliates	0	0	0	0	0	12
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*12*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*0*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	1	0	0	0	0	0
DS1	Section 272 Affiliates	0	0	0	0	0	0
DS1	Non-Affiliates	0	0	0	0	1	0
	Difference - Non-affiliates less BOC & Other Affiliates	*-1*	*0*	*0*	*0*	*1*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*1*	*0*
DS0	BOC & Other Affiliates	0	0	0	1	4	0
DS0	Section 272 Affiliates	n/a	n/a	n/a	n/a	n/a	n/a
DS0	Non-Affiliates	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*-1*	*-4*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*	*n/a*

Performance Measurement No 2 - Exchange Access
Time from BOC Promised Due Date to circuit Being Placed in Service

(measured in terms of percentage installed within each successive 24 hour period, until 95% installation completed)

Product	Entity	Jan 03	Feb-03	Mar-03	Apr 03	May-03	Jun-03
Texas Results							
Due Date Percentage Met							
DS3	**BOC & Other Affiliates**	100 00%	100 00%	94 74%	100 00%	100 00%	99 08%
DS3	**Section 272 Affiliates**	94 12%	100 00%	75 00%	n/a	100 00%	80 00%
DS3	**Non-Affiliates**	98 16%	97 67%	98 41%	97 85%	94 54%	96 13%
	Difference - Non-affiliates less BOC & Other Affiliates	*1 84%*	*-2 33%*	*3 67%*	*2 15%*	*5 46%*	*2 95%*
	Difference - Non-affiliates less Section 272 Affiliates	*4 04%*	*-2 33%*	*23 41%*	*n/a*	*-5 46%*	*16 13%*
DS1	**BOC & Other Affiliates**	100 00%	98 55%	98 31%	97 81%	98 04%	98 10%
DS1	**Section 272 Affiliates**	98 26%	97 49%	93 83%	99 01%	79 26%	96 25%
DS1	**Non-Affiliates**	97 54%	98 21%	97 00%	97 74%	95 50%	97 04%
	Difference - Non-affiliates less BOC & Other Affiliates	*2 46%*	*0 34%*	*1 31%*	*-0 07%*	*-2 54%*	*-1 06%*
	Difference - Non-affiliates less Section 272 Affiliates	*0 72%*	*0 72%*	*3 17%*	*-1 27%*	*16 24%*	*0 79%*
DS0	**BOC & Other Affiliates**	89 47%	96 46%	98 75%	96 00%	98 77%	95 24%
DS0	**Section 272 Affiliates**	n/a	100 00%	n/a	n/a	n/a	n/a
DS0	**Non-Affiliates**	95 24%	97 64%	95 65%	97 24%	87 61%	98 60%
	Difference - Non-affiliates less BOC & Other Affiliates	*5 77%*	*1 18%*	*-3 10%*	*1 24%*	*11 16%*	*3 36%*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*2 36%*	*n/a*	*n/a*	*n/a*	*n/a*
Number of Days after Due Date that 95% was achieved							
DS3	**BOC & Other Affiliates**	0	0	17	0	0	0
DS3	**Section 272 Affiliates**	13	0	17	n/a	0	1
DS3	**Non-Affiliates**	0	0	0	0	1	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*-17*	*0*	*1*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*13*	*0*	*-17*	*n/a*	*1*	*-1*
DS1	**BOC & Other Affiliates**	0	0	0	0	0	0
DS1	**Section 272 Affiliates**	0	0	3	0	3	0
DS1	**Non-Affiliates**	0	0	0	0	0	0
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*-3*	*0*	*3*	*0*
DS0	**BOC & Other Affiliates**	7	0	0	0	0	0
DS0	**Section 272 Affiliates**	n/a	0	n/a	n/a	n/a	n/a
DS0	**Non-Affiliates**	0	0	0	0	2	0
	Difference - Non-affiliates less BOC & Other Affiliates	*-7*	*0*	*0*	*0*	*2*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*n/a*	*0*	*n/a*	*n/a*	*n/a*	*n/a*

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Performance Measurement No 3 - Exchange Access
Time to Firm Order Confirmation
(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product Entity		Jul 01	Aug-01	Sep 01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug 02	Sep-02	Oct-02	Nov-02	Dec-02
Arkansas Results																			
% Met In First 24 Hour Period																			
DS3	**BOC & Affiliates**					100.0%	100.0%	100.0%	80.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	81.0%	91.7%	100.0%	100.0%
DS3	**Non Affiliates**					95.7%	100.0%	62.5%	100.0%	76.5%	95.2%	100.0%	66.7%	95.0%	76.9%	96.0%	69.6%	90.9%	71.4%
	Difference					*-4.3%*	*0.0%*	*37.5%*	*20.0%*	*23.5%*	*2.4%*	*0.0%*	*33.3%*	*-5.0%*	*23.1%*	*15.0%*	*-22.1%*	*-9.1%*	*28.6%*
DS1	**BOC & Affiliates**					99.1%	100.0%	98.4%	98.5%	98.7%	98.6%	98.2%	97.9%	100.0%	99.0%	99.0%	100.0%	100.0%	100.0%
DS1	**Non-Affiliates**					99.7%	99.1%	97.7%	98.0%	98.9%	98.5%	95.5%	97.8%	98.3%	95.0%	96.4%	95.7%	95.9%	94.8%
	Difference					*0.6%*	*0.9%*	*0.7%*	*-0.6%*	*0.3%*	*-0.1%*	*-2.7%*	*0.1%*	*1.7%*	*-4.1%*	*2.6%*	*4.3%*	*4.1%*	*5.2%*
DS0	**BOC & Affiliates**					100.0%	100.0%	84.9%	92.0%	81.3%	93.8%	94.3%	95.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
DS0	**Non Affiliates**					100.0%	100.0%	58.0%	65.0%	67.5%	74.5%	78.1%	80.9%	100.0%	97.8%	100.0%	98.6%	97.6%	93.9%
	Difference					*0.0%*	*0.0%*	*26.9%*	*-27.0%*	*13.7%*	*-19.3%*	*-16.2%*	*14.8%*	*0.0%*	*2.2%*	*0.0%*	*1.4%*	*2.4%*	*6.1%*
Successive 24 Hour Period when 95% was achieved																			
DS3	**BOC & Affiliates**					1	1	1	2	1	2	1	1	1	1	3	10	1	1
DS3	**Non-Affiliates**					1	1	11	1	10	1	1	3	1	6	1	5	3	3
	Difference					-		*(10)*	*1*	*(9)*	*1*		*(2)*		*(5)*	2	5	*(2)*	*(2)*
DS1	**BOC & Affiliates**					1	1	1	1	1	1	1	1	1	1	1	1	1	1
DS1	**Non-Affiliates**					1	1	1	1	1	1	1	1	1	1	1	1	1	1
	Difference						-	-		-		-	-			-		-	
DS0	**BOC & Affiliates**					1	1	4	3	5	2	3	1	1	1	1	1	1	1
DS0	**Non-Affiliates**					1	1	11	11	11	6	7	3	1	1	1	1	1	1
	Difference					-		*(7)*	*(8)*	*(6)*	*(4)*	*(4)*	*(2)*	-	-		-	-	-

Performance Measurement No. 3 - Exchange Access
Time to Firm Order Confirmation
(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product	Entity	Jul 01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun 02	Jul 02	Aug 02	Sep-02	Oct-02	Nov-02	Dec-02
Kansas Results																			
% Met In First 24 Hour Period																			
DS3	BOC & Affiliates	100.0%	50.0%	71.4%	100.0%	0.0%	0.0%	93.8%	100.0%	96.9%	100.0%	100.0%	78.6%	100.0%	100.0%	66.7%	93.8%	60.0%	60.0%
DS3	Non-Affiliates	95.6%	92.8%	93.3%	94.4%	93.8%	100.0%	92.5%	94.4%	88.9%	77.8%	97.6%	91.9%	81.8%	52.6%	65.0%	52.2%	82.8%	55.6%
	Difference	*4.4%*	*42.8%*	*21.9%*	*-5.6%*	*93.8%*	*100.0%*	*1.3%*	*5.6%*	*8.0%*	*-22.2%*	*2.4%*	*13.3%*	*-18.2%*	*-47.4%*	*-1.7%*	*-41.6%*	*22.8%*	*4.4%*
DS1	BOC & Affiliates	97.0%	96.2%	100.0%	95.6%	99.6%	99.4%	92.6%	98.0%	97.7%	98.1%	99.0%	99.0%	98.1%	96.6%	98.9%	97.6%	100.0%	100.0%
DS1	Non-Affiliates	94.0%	95.4%	99.0%	98.4%	99.3%	99.4%	99.4%	98.1%	98.7%	99.3%	97.9%	99.1%	98.1%	98.5%	97.9%	94.5%	90.7%	95.8%
	Difference	*3.0%*	*0.8%*	*1.0%*	*2.8%*	*-0.3%*	*0.0%*	*6.8%*	*0.0%*	*0.9%*	*1.1%*	*-1.1%*	*0.1%*	*-0.1%*	*1.9%*	*-1.0%*	*3.1%*	*-9.3%*	*-4.2%*
DS0	BOC & Affiliates	0.0%	100.0%	0.0%	0.0%	0.0%	100.0%	98.3%	79.4%	96.5%	97.2%	99.0%	96.8%	100.0%	100.0%	100.0%	100.0%	87.5%	100.0%
DS0	Non-Affiliates	100.0%	89.3%	100.0%	100.0%	100.0%	100.0%	82.4%	82.1%	72.4%	61.5%	73.7%	73.1%	100.0%	100.0%	100.0%	95.5%	100.0%	100.0%
	Difference	*100.0%*	*-10.7%*	*100.0%*	*100.0%*	*100.0%*	*0.0%*	*15.9%*	*2.7%*	*24.1%*	*35.7%*	*-25.3%*	*23.7%*	*0.0%*	*0.0%*	*0.0%*	*-4.5%*	*12.5%*	*0.0%*
Successive 24 Hour Period when 95% was achieved																			
DS3	BOC & Affiliates	1	2	4	1	-	1	11	1	1	1	1	5	1	1	5	2	4	5
DS3	Non-Affiliates	1	2	4	2	5	1	2	2	4	5	1	2	11	4	10	4	4	11
	Difference				*(1)*	*(5)*		*9*	*(1)*	*(3)*	*(4)*		*3*	*(10)*	*(3)*	*(5)*	*(2)*		*(6)*
DS1	BOC & Affiliates	1	1	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1
DS1	Non-Affiliates	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	1
	Difference	*(1)*	-			-	-	*1*		-	-	-		-		-	*(1)*	*(1)*	
DS0	BOC & Affiliates	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	1
DS0	Non-Affiliates	1	3	1	1	1	1	9	4	7	11	8	6	1	1	1	1	1	1
	Difference	*1*	*(2)*		-	-	-	*(8)*	*(3)*	*(6)*	*(10)*	*(7)*	*(5)*	-	-	-	*1*	*1*	-

Performance Measurement No 3 - Exchange Access
Time to Firm Order Confirmation
(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product	Entity	Jul 01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan 02	Feb-02	Mar 02	Apr-02	May-02	Jun-02	Jul-02	Aug 02	Sep 02	Oct-02	Nov-02	Dec-02
Missouri Results																			
% Met In First 24 Hour Period																			
DS3	BOC & Affiliates						50 0%	100 0%	97 6%	96 0%	96 4%	92 7%	93 5%	93 9%	94 7%	100 0%	89 5%	90 5%	100 0%
DS3	Non-Affiliates						91 7%	91 1%	94 6%	91 9%	96 1%	95 2%	90 8%	77 3%	82 1%	69 8%	68 7%	85 1%	68 8%
	Difference						*41 7%*	*8 9%*	*3 1%*	*4 1%*	*0 3%*	*2 5%*	*2 7%*	*-16 6%*	*-12 7%*	*-30 2%*	*-20 8%*	*5 3%*	*-31 1%*
DS1	**BOC & Affiliates**						97 9%	98 8%	95 6%	98 4%	97 6%	97 9%	99 1%	95 2%	98 7%	98 4%	100 0%	97 5%	98 4%
DS1	**Non-Affiliates**						98 2%	98 6%	99 6%	98 8%	99 0%	98 0%	99 2%	99 2%	98 8%	98 5%	92 3%	95 6%	81 3%
	Difference						*0 3%*	*0 2%*	*4 0%*	*0 4%*	*1 4%*	*0 1%*	*0 0%*	*4 0%*	*0 1%*	*0 2%*	*7 7%*	*-1 8%*	*-17 1%*
DS0	**BOC & Affiliates**						100 0%	72 9%	72 7%	93 8%	96 7%	88 1%	70 5%	100 0%	100 0%	100 0%	100 0%	98 5%	97 1%
DS0	**Non-Affiliates**						98 8%	76 2%	68 4%	79 6%	71 3%	80 9%	75 1%	99 3%	98 0%	100 0%	99 1%	95 4%	100 0%
	Difference						*-1 2%*	*3 4%*	*4 4%*	*14 2%*	*25 3%*	*7 2%*	*4 6%*	*0 7%*	*-2 0%*	*0 0%*	*0 9%*	*-3 1%*	*2 9%*
Successive 24 Hour Period when 95% was achieved																			
DS3	**BOC & Affiliates**						2	1	1	1	1	2	2	3	7	1	11	2	1
DS3	**Non-Affiliates**						2	4	2	2	1	3	3	7	3	6	7	7	4
	Difference							*(3)*	*(1)*	*(1)*		*1*	*(1)*	*(4)*	*4*	*(5)*	*4*	*(5)*	*(3)*
DS1	**BOC & Affiliates**						1	1	1	1	1	1	1	1	1	1	1	1	1
DS1	**Non-Affiliates**						1	1	1	1	1	1	1	1	1	1	2	1	6
	Difference						-	-	-	-	-		-		-	-	*(1)*		*(5)*
DS0	**BOC & Affiliates**						1	11	11	3	1	3	11	1	1	1	1	1	1
DS0	**Non-Affiliates**						1	11	11	7	11	5	7	1	1	1	1	1	1
	Difference							-		(4)	(10)	(2)	4	-	-		-		

Performance Measurement No 3 - Exchange Access
Time to Firm Order Confirmation
(measured in terms of percentage received within each succesive 24 hour period, until 95% is achieved)

Product	Entity	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec 01	Jan-02	Feb 02	Mar-02	Apr-02	May-02	Jun 02	Jul-02	Aug-02	Sep 02	Oct 02	Nov 02	Dec 02
Oklahoma Results																			
% Met In First 24 Hour Period																			
DS3	BOC & Affiliates	100.0%	100.0%	100.0%	100.0%	100.0%	66.7%	90.5%	94.4%	90.5%	97.1%	93.8%	100.0%	97.1%	92.9%	86.7%	92.3%	94.1%	100.0%
DS3	Non-Affiliates	91.8%	93.8%	96.3%	89.4%	88.9%	71.4%	90.1%	97.7%	94.4%	95.7%	77.4%	100.0%	97.0%	78.9%	86.4%	91.4%	88.5%	51.7%
	Difference	*8.2%*	*6.2%*	*3.7%*	*10.6%*	*11.1%*	*4.8%*	*0.3%*	*3.3%*	*4.0%*	*1.5%*	*-16.3%*	*0.0%*	*-0.2%*	*13.9%*	*0.3%*	*-0.9%*	*5.7%*	*48.3%*
DS1	BOC & Affiliates	100.0%	99.5%	100.0%	98.7%	99.3%	98.6%	98.7%	99.5%	98.6%	97.1%	99.0%	99.3%	100.0%	99.5%	97.9%	100.0%	100.0%	98.0%
DS1	Non-Affiliates	97.2%	98.2%	98.4%	97.2%	99.0%	98.1%	98.2%	97.7%	99.0%	96.3%	99.2%	94.3%	98.0%	96.3%	97.7%	83.7%	95.3%	90.7%
	Difference	*2.8%*	*-1.2%*	*1.6%*	*-1.5%*	*0.3%*	*0.5%*	*-0.5%*	*1.8%*	*0.3%*	*-0.7%*	*0.2%*	*5.0%*	*-2.0%*	*-3.1%*	*-0.2%*	*-16.3%*	*4.7%*	*7.3%*
DS0	BOC & Affiliates	100.0%	100.0%	100.0%	100.0%	100.0%	0.0%	85.7%	92.3%	82.1%	91.4%	98.1%	85.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
DS0	Non-Affiliates	100.0%	86.6%	78.6%	85.5%	100.0%	100.0%	59.2%	69.8%	64.2%	69.7%	63.0%	66.4%	100.0%	100.0%	98.5%	98.7%	81.9%	100.0%
	Difference	*0.0%*	*-13.4%*	*-21.4%*	*-14.5%*	*0.0%*	*100.0%*	*26.5%*	*22.5%*	*-17.9%*	*-21.7%*	*-35.1%*	*18.8%*	*0.0%*	*0.0%*	*-1.5%*	*-1.3%*	*18.1%*	*0.0%*
Successive 24 Hour Period when 95% was achieved																			
DS3	BOC & Affiliates	1	1	1	1	1	2	2	2	2	1	3	1	1	9	3	2	10	1
DS3	Non-Affiliates	4	2	1	3	3	6	5	1	3	1	6	1	1	11	2	6	2	5
	Difference	*(3)*	*(1)*		*(2)*	*(2)*	*(4)*	*(3)*	*1*	*(1)*		*(3)*	-	-	*(2)*	*1*	*(4)*	*8*	*(4)*
DS1	BOC & Affiliates	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
DS1	Non-Affiliates	1	1	1	1	1	1	1	1	1	1	1	2	1	1	1	9	1	4
	Difference		-				-	-		-	-	-	*(1)*				*(8)*		*(3)*
DS0	BOC & Affiliates	1	1	1	1	1		11	13	7	4	1	7	1	1	1	1	1	1
DS0	Non-Affiliates	1	3	3	4	1	1	11	9	7	9	11	7	1	1	1	1	7	1
	Difference	-	*(2)*	*(2)*	*(3)*	-	*(1)*		*2*		*(5)*	*(10)*			-			*(6)*	

Performance Measurement No 3 - Exchange Access
Time to Firm Order Confirmation
(measured in terms of percentage received within each succesive 24 hour period, until 95% is achieved)

Product	Entity	Jul 01	Aug-01	Sep-01	Oct 01	Nov-01	Dec-01	Jan-02	Feb 02	Mar 02	Apr 02	May-02	Jun-02	Jul 02	Aug-02	Sep 02	Oct-02	Nov-02	Dec-02
Texas Results																			
% Met In First 24 Hour Period																			
DS3	BOC & Affiliates	97 6%	100 0%	95 9%	95 1%	85 7%	98 0%	94 9%	93 1%	91 8%	96 4%	92 4%	92 5%	96 5%	90 0%	92 9%	93 5%	96 0%	96 9%
DS3	Non-Affiliates	90 3%	89 0%	90 7%	88 3%	93 0%	88 7%	91 4%	90 9%	85 0%	90 4%	90 5%	92 3%	94 5%	81 6%	81 3%	52 2%	61 7%	78 8%
	Difference	*7 35%*	*-11 04%*	*5 28%*	*6 75%*	*7 30%*	*9 29%*	*3 55%*	*2 19%*	*6 85%*	*-6 05%*	*1 92%*	*-0 18%*	*1 97%*	*8 39%*	*-11 57%*	*-41 24%*	*34 32%*	*-18 12%*
DS1	BOC & Affiliates	99 4%	99 1%	98 1%	97 5%	98 9%	97 8%	98 2%	97 8%	99 0%	98 9%	97 7%	98 5%	98 8%	99 4%	98 7%	97 8%	98 6%	97 8%
DS1	Non-Affiliates	97 6%	98 0%	98 9%	98 4%	98 6%	98 7%	98 0%	98 5%	98 7%	98 3%	98 4%	98 5%	98 2%	97 5%	98 3%	89 1%	89 6%	92 9%
	Difference	*-1 82%*	*-1 11%*	*0 79%*	*0 85%*	*0 27%*	*0 87%*	*-0 24%*	*0 78%*	*0 31%*	*-0 61%*	*0 73%*	*0 05%*	*-0 64%*	*-1 86%*	*0 36%*	*8 78%*	*9 08%*	*-4 82%*
DS0	BOC & Affiliates	100 0%	96 2%	100 0%	100 0%	100 0%	100 0%	74 3%	72 2%	87 7%	76 3%	70 5%	78 4%	99 3%	98 6%	99 1%	98 7%	98 5%	98 5%
DS0	Non-Affiliates	97 0%	91 5%	85 2%	92 6%	99 8%	99 6%	60 3%	74 1%	77 0%	66 7%	70 0%	69 8%	99 3%	99 6%	99 8%	91 3%	78 7%	96 3%
	Difference	*3 01%*	*-4 69%*	*-14 80%*	*-7 36%*	*0 18%*	*-0 41%*	*13 97%*	*1 86%*	*-10 68%*	*9 53%*	*-0 48%*	*8 58%*	*0 03%*	*0 97%*	*0 76%*	*-7 44%*	*19 85%*	*2 24%*
Successive 24 Hour Period when 95% was achieved																			
DS3	BOC & Affiliates	1	1	1	1	11	1	2	2	3	1	2	2	1	2	2	2	1	1
DS3	Non-Affiliates	3	2	2	4	2	3	3	2	3	2	2	2	2	6	6	11	10	5
	Difference	*(2)*	*(1)*	*(1)*	*(3)*	9	*(2)*	*(1)*	-		*(1)*			*(1)*	*(4)*	*(4)*	*(9)*	*(9)*	*(4)*
DS1	BOC & Affiliates	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
DS1	Non-Affiliates	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	3	5	2
	Difference	-	-	-		-	-		-		-	-		-			*(2)*	*(4)*	*(1)*
DS0	BOC & Affiliates	1	1	1	1	1	1	11	11	7	9	11	9	1	1	1	1	1	1
DS0	Non-Affiliates	1	2	2	4	1	1	11	10	8	11	7	7	1	1	1	3	7	1
	Difference	-	*(1)*	*(1)*	*(3)*	-			*1*	*(1)*	*(2)*	*4*	*2*	-	-	-	*(2)*	*(6)*	-

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(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product	Entity	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Arkansas Results							
% Met In First 24 Hour Period							
DS3	BOC & Other Affiliates	83 30%	91 70%	60 00%	100 00%	88 90%	100 00%
DS3	Section 272 Affiliates	100 00%	100 00%	92 30%	100 00%	0 00%	0 00%
DS3	Non-Affiliates	44 20%	72 70%	41 70%	40 70%	51 60%	68 40%
	Difference - Non-affiliates less BOC & Other Affiliates	*39 10%*	*19 00%*	*18 30%*	*59 30%*	*37 30%*	*-31 60%*
	Difference - Non-affiliates less Section 272 Affiliates	*55 80%*	*-27 30%*	*-50 60%*	*-59 30%*	*51 60%*	*68 40%*
DS1	BOC & Other Affiliates	98 60%	100 00%	98 40%	95 30%	91 00%	96 40%
DS1	Section 272 Affiliates	100 00%	100 00%	100 00%	0 00%	0 00%	0 00%
DS1	Non-Affiliates	94 30%	87 50%	92 50%	93 80%	84 10%	75 80%
	Difference - Non-affiliates less BOC & Other Affiliates	*-4 30%*	*12 50%*	*-5 90%*	*-1 50%*	*6 90%*	*20 60%*
	Difference - Non-affiliates less Section 272 Affiliates	*-5 70%*	*12 50%*	*7 50%*	*93 80%*	*84 10%*	*75 80%*
DS0	BOC & Other Affiliates	93 80%	100 00%	100 00%	95 20%	100 00%	100 00%
DS0	Section 272 Affiliates	100 00%	100 00%	100 00%	100 00%	0 00%	0 00%
DS0	Non-Affiliates	98 00%	99 40%	98 10%	96 20%	95 90%	92 30%
	Difference - Non-affiliates less BOC & Other Affiliates	*4 20%*	*0 60%*	*-1 90%*	*1 00%*	*4 10%*	*7 70%*
	Difference - Non-affiliates less Section 272 Affiliates	*-2 00%*	*-0 60%*	*1 90%*	*-3 80%*	*95 90%*	*92 30%*
Successive 24 Hour Period when 95% was achieved							
DS3	BOC & Other Affiliates	2	3	6	1	11	1
DS3	Section 272 Affiliates	1	1	5	1	n/a	n/a
DS3	Non-Affiliates	5	11	5	3	3	4
	Difference - Non-affiliates less BOC & Other Affiliates	*3*	*8*	*-1*	*2*	*-8*	*3*
	Difference - Non-affiliates less Section 272 Affiliates	*4*	*10*	*0*	*2*	*n/a*	*n/a*
DS1	BOC & Other Affiliates	1	1	1	1	3	1
DS1	Section 272 Affiliates	1	1	1	n/a	n/a	n/a
DS1	Non-Affiliates	3	3	2	2	4	5
	Difference - Non-affiliates less BOC & Other Affiliates	*2*	*2*	*1*	*1*	*1*	*4*
	Difference - Non-affiliates less Section 272 Affiliates	*2*	*2*	*1*	*n/a*	*n/a*	*n/a*
DS0	BOC & Other Affiliates	3	1	1	1	1	1
DS0	Section 272 Affiliates	1	1	1	1	n/a	n/a
DS0	Non Affiliates	1	1	1	1	1	3
	Difference - Non-affiliates less BOC & Other Affiliates	*2*	*0*	*0*	*0*	*0*	*2*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*n/a*	*n/a*

Performance Measurement No 3 - Exchange Access
Time to Firm Order Confirmation

(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product Entity		Jan-03	Feb-03	Mar-03	Apr 03	May 03	Jun-03
California Results							
% Met In First 24 Hour Period							
DS3	**BOC & Other Affiliates**	60 90%	69 40%	51 90%	44 60%	64 40%	79 00%
DS3	**Section 272 Affiliates**	100 00%	100 00%	96 90%	100 00%	100 00%	0 00%
DS3	**Non-Affiliates**	85 10%	83 30%	74 80%	73 48%	74 50%	75 90%
	Difference - Non-affiliates less BOC & Other Affiliates	*24 20%*	*13 90%*	*22 90%*	*28 88%*	*10 10%*	*3 10%*
	Difference - Non-affiliates less Section 272 Affiliates	*-14 90%*	*16 70%*	*-22 10%*	*-26 52%*	*-25 50%*	*75 90%*
DS1	**BOC & Other Affiliates**	82 40%	78 00%	87 80%	83 30%	90 50%	90 10%
DS1	**Section 272 Affiliates**	100 00%	100 00%	100 00%	98 00%	100 00%	0 00%
DS1	**Non-Affiliates**	96 00%	95 40%	93 40%	94 00%	91 00%	90 50%
	Difference - Non-affiliates less BOC & Other Affiliates	*13 60%*	*17 40%*	*5 60%*	*10 70%*	*0 50%*	*0 40%*
	Difference - Non-affiliates less Section 272 Affiliates	*-4 00%*	*4 60%*	*6 60%*	*-4 00%*	*9 00%*	*90 50%*
DS0	**BOC & Other Affiliates**	91 50%	97 00%	100 00%	97 80%	88 90%	96 10%
DS0	**Section 272 Affiliates**	100 00%	100 00%	100 00%	96 60%	0 00%	0 00%
DS0	**Non-Affiliates**	97 10%	89 90%	98 50%	96 10%	99 00%	97 80%
	Difference - Non-affiliates less BOC & Other Affiliates	*5 60%*	*-7 10%*	*-1 50%*	*1 70%*	*10 10%*	*1 70%*
	Difference - Non-affiliates less Section 272 Affiliates	*2 90%*	*10 10%*	*-1 50%*	*0 50%*	*99 00%*	*97 80%*
Successive 24 Hour Period when 95% was achieved							
DS3	**BOC & Other Affiliates**	6	5	5	6	7	6
DS3	**Section 272 Affiliates**	1	1	1	1	1	0
DS3	**Non-Affiliates**	4	5	7	4	7	4
	Difference - Non-affiliates less BOC & Other Affiliates	*2*	*0*	*2*	*2*	*0*	*-2*
	Difference - Non-affiliates less Section 272 Affiliates	*3*	*4*	*6*	*3*	*6*	*4*
DS1	**BOC & Other Affiliates**	5	3	3	2	2	2
DS1	**Section 272 Affiliates**	1	1	1	1	1	0
DS1	**Non-Affiliates**	1	1	2	2	2	2
	Difference - Non-affiliates less BOC & Other Affiliates	*-4*	*-2*	*1*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*1*	*1*	*1*	*2*
DS0	**BOC & Other Affiliates**	10	1	1	1	2	1
DS0	**Section 272 Affiliates**	1	1	1	1	0	0
DS0	**Non-Affiliates**	1	11	1	1	1	1
	Difference - Non-affiliates less BOC & Other Affiliates	*9*	*10*	*0*	*0*	*-1*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*10*	*0*	*0*	*1*	*1*

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(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product	Entity	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Kansas Results							
% Met In First 24 Hour Period							
DS3	**BOC & Other Affiliates**	83 30%	87 50%	93 30%	85 70%	77 80%	100 00%
DS3	**Section 272 Affiliates**	100 00%	100 00%	96 80%	100 00%	0 00%	0 00%
DS3	**Non-Affiliates**	50 00%	50 00%	48 50%	40 30%	66 10%	48 70%
	Difference - Non-affiliates less BOC & Other Affiliates	*33 30%*	*-37 50%*	*44 80%*	*45 40%*	*-11 70%*	*51 30%*
	Difference - Non-affiliates less Section 272 Affiliates	*50 00%*	*-50 00%*	*-48 30%*	*-59 70%*	*66 10%*	*48 70%*
DS1	**BOC & Other Affiliates**	97 90%	97 80%	98 50%	95 70%	96 40%	97 10%
DS1	**Section 272 Affiliates**	80 00%	100 00%	100 00%	100 00%	0 00%	0 00%
DS1	**Non-Affiliates**	89 30%	86 80%	95 50%	83 80%	82 60%	85 00%
	Difference - Non-affiliates less BOC & Other Affiliates	*8 60%*	*-11 00%*	*3 00%*	*11 90%*	*13 80%*	*-12 10%*
	Difference - Non-affiliates less Section 272 Affiliates	*9 30%*	*-13 20%*	*4 50%*	*16 20%*	*82 60%*	*85 00%*
DS0	**BOC & Other Affiliates**	97 50%	100 00%	100 00%	100 00%	96 30%	100 00%
DS0	**Section 272 Affiliates**	100 00%	100 00%	100 00%	75 00%	0 00%	0 00%
DS0	**Non-Affiliates**	100 00%	100 00%	97 40%	95 60%	96 00%	83 30%
	Difference - Non-affiliates less BOC & Other Affiliates	*2 50%*	*0 00%*	*-2 60%*	*-4 40%*	*0 30%*	*16 70%*
	Difference - Non-affiliates less Section 272 Affiliates	*0 00%*	*0 00%*	*-2 60%*	*20 60%*	*96 00%*	*83 30%*
Successive 24 Hour Period when 95% was achieved							
DS3	**BOC & Other Affiliates**	4	7	2	2	9	1
DS3	**Section 272 Affiliates**	1	1	1	1	0	0
DS3	**Non-Affiliates**	11	8	9	5	3	8
	Difference - Non-affiliates less BOC & Other Affiliates	*7*	*1*	*7*	*3*	*-6*	*7*
	Difference - Non-affiliates less Section 272 Affiliates	*10*	*7*	*8*	*4*	*3*	*8*
DS1	**BOC & Other Affiliates**	1	1	1	1	1	1
DS1	**Section 272 Affiliates**	3	1	1	1	0	0
DS1	**Non-Affiliates**	6	3	1	5	11	4
	Difference - Non-affiliates less BOC & Other Affiliates	*5*	*2*	*0*	*4*	*10*	*3*
	Difference - Non-affiliates less Section 272 Affiliates	*3*	*2*	*0*	*4*	*11*	*4*
DS0	**BOC & Other Affiliates**	1	1	1	1	1	1
DS0	**Section 272 Affiliates**	1	1	1	4	0	0
DS0	**Non-Affiliates**	1	1	1	1	1	2
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*1*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*3*	*1*	*2*

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Product	Entity	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Missouri Results							
% Met In First 24 Hour Period							
DS3	**BOC & Other Affiliates**	100 00%	91 70%	65 60%	90 60%	91 50%	97 10%
DS3	**Section 272 Affiliates**	100 00%	100 00%	100 00%	81 80%	100 00%	0 00%
DS3	**Non-Affiliates**	55 60%	41 90%	53 30%	54 20%	55 90%	35 70%
	Difference - Non-affiliates less BOC & Other Affiliates	*-44 40%*	*-49 80%*	*-12 30%*	*-36 40%*	*35 60%*	*-61 40%*
	Difference - Non-affiliates less Section 272 Affiliates	*-44 40%*	*-58 10%*	*-46 70%*	*-27 60%*	*44 10%*	*35 70%*
DS1	**BOC & Other Affiliates**	98 60%	98 80%	97 30%	96 10%	95 50%	95 80%
DS1	**Section 272 Affiliates**	36 80%	75 00%	100 00%	100 00%	0 00%	0 00%
DS1	**Non Affiliates**	91 40%	88 60%	87 60%	81 20%	80 70%	82 60%
	Difference - Non-affiliates less BOC & Other Affiliates	*-7 20%*	*10 20%*	*-9 70%*	*14 90%*	*14 80%*	*-13 20%*
	Difference - Non-affiliates less Section 272 Affiliates	*54 60%*	*13 60%*	*12 40%*	*18 80%*	*80 70%*	*82 60%*
DS0	**BOC & Other Affiliates**	100 00%	100 00%	100 00%	100 00%	98 40%	100 00%
DS0	**Section 272 Affiliates**	100 00%	100 00%	100 00%	100 00%	0 00%	0 00%
DS0	**Non-Affiliates**	98 80%	97 50%	99 10%	96 80%	88 40%	95 20%
	Difference - Non-affiliates less BOC & Other Affiliates	*1 20%*	*2 50%*	*0 90%*	*-3 20%*	*10 00%*	*4 80%*
	Difference - Non-affiliates less Section 272 Affiliates	*1 20%*	*2 50%*	*0 90%*	*3 20%*	*88 40%*	*95 20%*
Successive 24 Hour Period when 95% was achieved							
DS3	**BOC & Other Affiliates**	1	2	7	2	3	1
DS3	**Section 272 Affiliates**	1	1	1	4	1	0
DS3	**Non-Affiliates**	11	8	9	6	11	11
	Difference - Non-affiliates less BOC & Other Affiliates	*10*	*6*	*2*	*4*	*8*	*10*
	Difference - Non-affiliates less Section 272 Affiliates	*10*	*7*	*8*	*2*	*10*	*11*
DS1	**BOC & Other Affiliates**	1	1	1	1	1	1
DS1	**Section 272 Affiliates**	9	3	1	1	0	4
DS1	**Non-Affiliates**	2	6	4	7	11	7
	Difference - Non-affiliates less BOC & Other Affiliates	*1*	*5*	*3*	*6*	*10*	*6*
	Difference - Non-affiliates less Section 272 Affiliates	*7*	*3*	*3*	*6*	*11*	*3*
DS0	**BOC & Other Affiliates**	1	1	1	1	1	1
DS0	**Section 272 Affiliates**	1	1	1	1	0	0
DS0	**Non-Affiliates**	1	1	1	1	3	1
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*2*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*0*	*0*	*0*	*0*	*3*	*1*

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Time to Firm Order Confirmation

(measured in terms of percentage received within each successive 24 hour period, until 95% is achieved)

Product	Entity	Jan 03	Feb-03	Mar-03	Apr-03	May-03	Jun 03
Nevada Results							
% Met In First 24 Hour Period							
DS3	BOC & Other Affiliates					100.00%	77.80%
DS3	Section 272 Affiliates					0.00%	0.00%
DS3	Non Affiliates					83.30%	100.00%
	Difference - Non-affiliates less BOC & Other Affiliates					*16.70%*	*22.20%*
	Difference - Non-affiliates less Section 272 Affiliates					*83.30%*	*100.00%*
DS1	BOC & Other Affiliates					100.00%	100.00%
DS1	Section 272 Affiliates					0.00%	0.00%
DS1	Non-Affiliates					75.50%	91.00%
	Difference - Non-affiliates less BOC & Other Affiliates					*24.50%*	*9.00%*
	Difference - Non-affiliates less Section 272 Affiliates					*75.50%*	*91.00%*
DS0	BOC & Other Affiliates					0.00%	0.00%
DS0	Section 272 Affiliates					0.00%	0.00%
DS0	Non-Affiliates					100.00%	100.00%
	Difference - Non-affiliates less BOC & Other Affiliates					*100.00%*	*100.00%*
	Difference - Non-affiliates less Section 272 Affiliates					*100.00%*	*100.00%*
Successive 24 Hour Period when 95% was achieved							
DS3	BOC & Other Affiliates					1	2
DS3	Section 272 Affiliates					0	0
DS3	Non-Affiliates					2	1
	Difference - Non-affiliates less BOC & Other Affiliates					*1*	*1*
	Difference - Non-affiliates less Section 272 Affiliates					*2*	*1*
DS1	BOC & Other Affiliates					1	1
DS1	Section 272 Affiliates					0	0
DS1	Non-Affiliates					4	2
	Difference - Non-affiliates less BOC & Other Affiliates					*3*	*1*
	Difference - Non-affiliates less Section 272 Affiliates					*4*	*2*
DS0	BOC & Other Affiliates					2	0
DS0	Section 272 Affiliates					0	0
DS0	Non-Affiliates					1	1
	Difference - Non-affiliates less BOC & Other Affiliates					*1*	*1*
	Difference - Non-affiliates less Section 272 Affiliates					*1*	*1*

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Product Entity		Jan 03	Feb-03	Mar-03	Apr-03	May-03	Jun 03
Oklahoma Results							
% Met In First 24 Hour Period							
DS3	**BOC & Other Affiliates**	91 70%	85 70%	90 50%	92 00%	87 50%	87 50%
DS3	**Section 272 Affiliates**	100 00%	87 50%	90 00%	93 80%	0 00%	0 00%
DS3	**Non-Affiliates**	59 50%	69 20%	45 10%	50 00%	51 40%	42 30%
	Difference - Non-affiliates less BOC & Other Affiliates	*32 20%*	*16 50%*	*45 40%*	*-42 00%*	*36 10%*	*45 20%*
	Difference - Non-affiliates less Section 272 Affiliates	*-40 50%*	*18 30%*	*-44 90%*	*-43 80%*	*51 40%*	*42 30%*
DS1	**BOC & Other Affiliates**	100 00%	99 20%	89 50%	96 30%	98 00%	94 20%
DS1	**Section 272 Affiliates**	94 44%	100 00%	93 80%	62 50%	100 00%	0 00%
DS1	**Non-Affiliates**	91 10%	96 00%	96 80%	93 50%	94 00%	81 90%
	Difference - Non-affiliates less BOC & Other Affiliates	*8 90%*	*-3 20%*	*7 30%*	*2 80%*	*4 00%*	*12 30%*
	Difference - Non-affiliates less Section 272 Affiliates	*3 34%*	*4 00%*	*3 00%*	*11 00%*	*-6 00%*	*81 90%*
DS0	**BOC & Other Affiliates**	100 00%	100 00%	100 00%	100 00%	100 00%	100 00%
DS0	**Section 272 Affiliates**	92 86%	100 00%	95 83%	100 00%	0 00%	0 00%
DS0	**Non-Affiliates**	97 50%	100 00%	98 30%	100 00%	98 30%	98 20%
	Difference - Non-affiliates less BOC & Other Affiliates	*2 50%*	*0 00%*	*1 70%*	*0 00%*	*-1 70%*	*1 80%*
	Difference - Non-affiliates less Section 272 Affiliates	*4 64%*	*0 00%*	*2 47%*	*0 00%*	*98 30%*	*98 20%*
Successive 24 Hour Period when 95% was achieved							
DS3	**BOC & Other Affiliates**	3	11	2	2	4	4
DS3	**Section 272 Affiliates**	1	4	2	2	0	0
DS3	**Non-Affiliates**	11	4	9	5	6	11
	Difference - Non-affiliates less BOC & Other Affiliates	*8*	*7*	*7*	*3*	*2*	*7*
	Difference - Non-affiliates less Section 272 Affiliates	*10*	*0*	*7*	*3*	*6*	*11*
DS1	**BOC & Other Affiliates**	1	1	2	1	1	2
DS1	**Section 272 Affiliates**	11	1	2	11	1	0
DS1	**Non-Affiliates**	2	1	1	2	2	7
	Difference - Non-affiliates less BOC & Other Affiliates	*1*	*0*	*-1*	*1*	*1*	*5*
	Difference - Non-affiliates less Section 272 Affiliates	*9*	*0*	*1*	*9*	*1*	*7*
DS0	**BOC & Other Affiliates**	1	1	1	1	1	1
DS0	**Section 272 Affiliates**	2	1	1	1	0	0
DS0	**Non-Affiliates**	1	1	1	1	1	1
	Difference - Non-affiliates less BOC & Other Affiliates	*0*	*0*	*0*	*0*	*0*	*0*
	Difference - Non-affiliates less Section 272 Affiliates	*-1*	*0*	*0*	*0*	*1*	*1*

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Product Entity		Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03
Texas Results							
% Met In First 24 Hour Period							
DS3	**BOC & Other Affiliates**	96 30%	98 00%	91 20%	78 50%	90 50%	100 00%
DS3	**Section 272 Affiliates**	91 70%	99 50%	97 50%	98 00%	100 00%	100 00%
DS3	**Non-Affiliates**	63 50%	72 60%	62 10%	58 60%	68 00%	56 10%
	Difference - Non-affiliates less BOC & Other Affiliates	*32 80%*	*25 40%*	*29 10%*	*19 90%*	*22 50%*	*43 90%*
	Difference - Non-affiliates less Section 272 Affiliates	*28 20%*	*26 90%*	*35 40%*	*-39 40%*	*32 00%*	*-43 90%*
DS1	**BOC & Other Affiliates**	98 30%	97 10%	95 90%	95 90%	90 50%	76 30%
DS1	**Section 272 Affiliates**	98 80%	96 90%	98 40%	100 00%	100 00%	0 00%
DS1	**Non-Affiliates**	90 40%	89 80%	83 70%	80 70%	84 40%	82 60%
	Difference - Non-affiliates less BOC & Other Affiliates	*-7 90%*	*-7 30%*	*-12 20%*	*-15 20%*	*6 10%*	*6 30%*
	Difference - Non-affiliates less Section 272 Affiliates	*8 40%*	*-7 10%*	*-14 70%*	*19 30%*	*15 60%*	*82 60%*
DS0	**BOC & Other Affiliates**	99 00%	97 60%	98 70%	96 30%	98 00%	96 90%
DS0	**Section 272 Affiliates**	100 00%	100 00%	97 20%	100 00%	0 00%	0 00%
DS0	**Non-Affiliates**	92 20%	96 70%	90 30%	73 00%	88 00%	82 20%
	Difference - Non-affiliates less BOC & Other Affiliates	*-6 80%*	*-0 90%*	*-8 40%*	*-23 30%*	*10 00%*	*14 70%*
	Difference - Non-affiliates less Section 272 Affiliates	*7 80%*	*3 30%*	*6 90%*	*-27 00%*	*88 00%*	*82 20%*
Successive 24 Hour Period when 95% was achieved							
DS3	**BOC & Other Affiliates**	1	1	3	11	11	1
DS3	**Section 272 Affiliates**	4	1	1	1	1	1
DS3	**Non-Affiliates**	6	7	4	4	4	8
	Difference - Non-affiliates less BOC & Other Affiliates	*5*	*6*	*1*	*7*	*7*	*7*
	Difference - Non-affiliates less Section 272 Affiliates	*2*	*6*	*3*	*3*	*3*	*7*
DS1	**BOC & Other Affiliates**	1	1	1	1	5	11
DS1	**Section 272 Affiliates**	1	1	1	1	1	0
DS1	**Non-Affiliates**	3	4	4	10	9	5
	Difference - Non-affiliates less BOC & Other Affiliates	*2*	*3*	*3*	*9*	*4*	*-6*
	Difference - Non-affiliates less Section 272 Affiliates	*2*	*3*	*3*	*9*	*8*	*5*
DS0	**BOC & Other Affiliates**	1	1	1	1	1	1
DS0	**Section 272 Affiliates**	1	1	1	1	0	0
DS0	**Non-Affiliates**	2	1	2	4	7	10
	Difference - Non-affiliates less BOC & Other Affiliates	*1*	*0*	*1*	*3*	*6*	*9*
	Difference - Non-affiliates less Section 272 Affiliates	*1*	*0*	*1*	*3*	*7*	*10*

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