



Ann D. Berkowitz
Associate Director – Federal Affairs

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January 27, 2004

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket No. 92-256

Dear Ms. Dortch:

Attached is the fourth quarter 2003 ONA Installation Maintenance and Parity Report for Enhanced Services for the Former GTE Telephone Operating Companies filed pursuant to ¶100 of the Commission's Memorandum Opinion and Order in the above docket released June 29, 1995 (11 FCC Rcd 1388). Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann D. Berkowitz".

Attachment

cc: Janice Myles

GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES

(CC DOCKET 92-256)

October, November, December 2003

ALL OTHER CUSTOMERS

SERVICE CATEGORIES	TOTAL REPORTS	APPOINTMENTS MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
1 BUSINESS LINE	50390	5908	11.72	12.19
2 PBX	36917	5092	13.79	10.07
3 CENTREX	0	0	0.00	0.00
4 WATS	92	26	28.26	10.95
5 MOBILE	133	53	39.85	11.84
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	1060	270	25.47	12.40
8 FEATURE GROUP B	0	0	0.00	0.00
9 FEATURE GROUP D	1081	411	38.02	14.49
10 DID (LINE AND TRUNK)	346	132	38.15	11.59
11 PACKET DDD ACCESS LINE	1	0	0.00	1.87
12 PACKET SYNCHRONOUS ACCESS LINE	8	2	25.00	9.96
13 PACKET ASYNCHRONOUS ACCESS LINE	14344	2435	16.98	34.38
14 PROTECTION ALARM	121	51	42.15	10.96
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	164	84	51.22	14.20
17 TELEGRAPH GRADE 75 BAUD	0	0	0.00	0
18 TELEGRAPH GRADE 150 BAUD	0	0	0	0
19 VOICE- NON-SWITCHED LINE	127	38	29.92	11.87
20 VOICE-SWITCHED LINE	37	16	43.24	8.50
21 VOICE-SWITCHED TRUNK	9	3	33.33	3.53
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	19	4	21.05	4.10
24 BASIC DATA AND VOICE	1976	777	39.32	8.91
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	0	0	0.00	0.00
26 VOICE AND DATA- SSN ACCESS	17	10	58.82	38.30
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	0	0	0.00	0.00
28 DATA EXTENSION - VOICE GRADE DATA	0	0	0.00	0.00
29 PROTECTION RELAY VOICE GRADE	6	1	16.67	9.96
30 TELEPHOTO AND FACIMILE	1	1	0	0
31 PROGRAM AUDIO 200-3500 HZ	2	1	50.00	2.89

GTE INSTALLATION PARITY REPORT FOR ENHANCED SERVICES

(CC DOCKET 92-256)

October, November, December 2003

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SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	% DUE DATES MISSED	AVG INTERVAL (DAYS)
1 BUSINESS LINE	1545	100	6.47	53.11
2 PBX	3215	413	12.85	44.53
3 CENTREX	194	84	43.30	48.84
4 WATS	6	6	100.00	75.00
5 MOBILE	18	4	22.22	8.79
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	299	100	33.44	19.05
8 FEATURE GROUP B	0	0	0.00	0.00
9 FEATURE GROUP D	7181	175	2.44	17.22
10 DID (LINE AND TRUNK)	384	25	6.51	22.52
11 PACKET DDD ACCESS LINE	0	0	0	0.00
12 PACKET SYNCHRONOUS ACCESS LINE	0	0	0	0.00
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	5	1	20.00	30.00
15 PROTECTION RELAYING	1	0	0.00	0.00
16 CONTROL CIRCUIT	25	3	12.00	47.33
17 TELEGRAPH GRADE 75 BAUD	0	0	0	0
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	222	61	27.48	24.36
20 VOICE-SWITCHED LINE	9	3	33.33	13.40
21 VOICE-SWITCHED TRUNK	0	0	0.00	0.00
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	0	0	0.00	0.00
24 BASIC DATA AND VOICE	510	24	4.71	10.90
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	0	0	0.00	0.00
26 VOICE AND DATA- SSN ACCESS	1	0	0.00	9.00
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	0	0	0.00	0.00
28 DATA EXTENSION - VOICE GRADE DATA	0	0	0.00	0.00
29 PROTECTION RELAY VOICE GRADE	0	0	0	0.00
30 TELEPHOTO AND FACSIMILE	-	-	-	-
31 PROGRAM AUDIO 200-3500 HZ	0	0	0.00	0.00

32	PROGRAM AUDIO 100-5000 HZ	3	1	0.00	15.00
33	PROGRAM AUDIO 50-8000 HZ	7	2	28.57	7.40
34	PROGRAM AUDIO 50-15000 HZ	10	4	40.00	26.57
35	TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36	TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	0	0	0.00	0.00
38	DIGITAL DATA -2.4kbps	1	0	0.00	5.00
39	DIGITAL DATA -4.8kbps	5	0	0.00	17.00
40	DIGITAL DATA -9.6kbps	38	1	2.63	20.25
41	DIGITAL DATA -56kbps	1461	152	10.40	1.37
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	16932	776	4.58	14.63
43	DEDICATED DIGITAL 3.152 MBPS	0	0	0	0.00
44	DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45	DEDICATED DIGITAL 44.736 MBPS	817	89	10.89	21.75
46	DEDICATED DIGITAL 45 MBPS or higher	11	1	9.09	11.50
47	DEDICATED ALERT TRANSPORT	-	-	-	-
48	DEDICATED DERIVED CHANNEL	-	-	-	-
49	DEDICATED NETWORK ACCESS LINK (DNAL)	5	0	0.00	9.00

GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES

(CC DOCKET 92-256)

October, November, December 2003

GTE ESP

SERVICE CATEGORIES	TOTAL REPORTS	MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
1 BUSINESS LINE	0	0	0.00	0.00
2 PBX	0	0	0.00	0.00
3 CENTREX	-	-	-	-
4 WATS	-	-	-	-
5 MOBILE	-	-	-	-
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	-	-	-	-
8 FEATURE GROUP B	-	-	-	-
9 FEATURE GROUP D	-	-	-	-
10 DID (LINE AND TRUNK)	-	-	-	-
11 PACKET DDD ACCESS LINE	-	-	-	-
12 PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	-	-	-	-
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	-	-	-	-
17 TELEGRAPH GRADE 75 BAUD	-	-	-	-
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	-	-	-	-
20 VOICE-SWITCHED LINE	-	-	-	-
21 VOICE-SWITCHED TRUNK	-	-	-	-
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	-	-	-	-
24 BASIC DATA AND VOICE	-	-	-	-
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	-	-
26 VOICE AND DATA- SSN ACCESS	-	-	-	-
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
28 DATA EXTENSION - VOICE GRADE DATA	-	-	-	-
29 PROTECTION RELAY VOICE GRADE	-	-	-	-
30 TELEPHOTO AND FACIMILE	-	-	-	-
31 PROGRAM AUDIO 200-3500 HZ	-	-	-	-
32 PROGRAM AUDIO 100-5000 HZ	-	-	-	-
33 PROGRAM AUDIO 50-8000 HZ	-	-	-	-

34	PROGRAM AUDIO 50-15000 HZ	-	-	-	-
35	TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36	TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	-	-	-	-
38	DIGITAL DATA -2.4kbps	-	-	-	-
39	DIGITAL DATA -4.8kbps	-	-	-	-
40	DIGITAL DATA -9.6kbps	-	-	-	-
41	DIGITAL DATA -56kbps	-	-	-	-
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-	-	-
43	DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44	DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45	DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
46	DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
47	DEDICATED ALERT TRANSPORT	-	-	-	-
48	DEDICATED DERIVED CHANNEL	-	-	-	-
49	DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-

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6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	1060	270	25.47	12.40
8 FEATURE GROUP B	0	0	0.00	0.00
9 FEATURE GROUP D	1081	411	38.02	14.49
10 DID (LINE AND TRUNK)	346	132	38.15	11.59
11 PACKET DDD ACCESS LINE	1	0	0.00	1.87
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31 PROGRAM AUDIO 200-3500 HZ	2	1	50.00	2.89

32	PROGRAM AUDIO 100-5000 HZ	9	3	33.33	11.97
33	PROGRAM AUDIO 50-8000 HZ	5	1	20.00	4.08
34	PROGRAM AUDIO 50-15000 HZ	15	8	53.33	13.14
35	TV CHANNEL, ONEWAY 15kHz AUDIO	-	-	-	-
36	TV CHANNEL, ONEWAY 5kHz AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	0	0	0.00	0.00
38	DIGITAL DATA -2.4kbps	1	0	0.00	1.07
39	DIGITAL DATA -4.8kbps	14	8	57.14	3.96
40	DIGITAL DATA -9.6kbps	116	48	41.38	7.47
41	DIGITAL DATA -56kbps	2547	916	35.96	4.65
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	14125	7433	52.62	7.59
43	DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44	DEDICATED DIGITAL 6.312 MBPS	3	3	100.00	12.07
45	DEDICATED DIGITAL 44.736 MBPS	211	103	48.82	15.40
46	DEDICATED DIGITAL 45 MBPS or higher	17	6	35.29	2.46
47	DEDICATED ALERT TRANSPORT	-	-	-	-
48	DEDICATED DERIVED CHANNEL	5	5	100.00	68.35
49	DEDICATED NETWORK ACCESS LINK (DNAL)	30	18	60.00	11.27

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6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	-	-	-	-
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45	DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
46	DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
47	DEDICATED ALERT TRANSPORT	-	-	-	-
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4 WATS	6	6	100.00	75.00
5 MOBILE	18	4	22.22	8.79
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	299	100	33.44	19.05
8 FEATURE GROUP B	0	0	0.00	0.00
9 FEATURE GROUP D	7181	175	2.44	17.22
10 DID (LINE AND TRUNK)	384	25	6.51	22.52
11 PACKET DDD ACCESS LINE	0	0	0	0.00
12 PACKET SYNCHRONOUS ACCESS LINE	0	0	0	0.00
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	5	1	20.00	30.00
15 PROTECTION RELAYING	1	0	0.00	0.00
16 CONTROL CIRCUIT	25	3	12.00	47.33
17 TELEGRAPH GRADE 75 BAUD	0	0	0	0
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	222	61	27.48	24.36
20 VOICE-SWITCHED LINE	9	3	33.33	13.40
21 VOICE-SWITCHED TRUNK	0	0	0.00	0.00
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	0	0	0.00	0.00
24 BASIC DATA AND VOICE	510	24	4.71	10.90
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	0	0	0.00	0.00
26 VOICE AND DATA- SSN ACCESS	1	0	0.00	9.00
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	0	0	0.00	0.00
28 DATA EXTENSION - VOICE GRADE DATA	0	0	0.00	0.00
29 PROTECTION RELAY VOICE GRADE	0	0	0	0.00
30 TELEPHOTO AND FACSIMILE	-	-	-	-
31 PROGRAM AUDIO 200-3500 HZ	0	0	0.00	0.00

32	PROGRAM AUDIO 100-5000 HZ	3	1	0.00	15.00
33	PROGRAM AUDIO 50-8000 HZ	7	2	28.57	7.40
34	PROGRAM AUDIO 50-15000 HZ	10	4	40.00	26.57
35	TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36	TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	0	0	0.00	0.00
38	DIGITAL DATA -2.4kbps	1	0	0.00	5.00
39	DIGITAL DATA -4.8kbps	5	0	0.00	17.00
40	DIGITAL DATA -9.6kbps	38	1	2.63	20.25
41	DIGITAL DATA -56kbps	1461	152	10.40	1.37
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	16932	776	4.58	14.63
43	DEDICATED DIGITAL 3.152 MBPS	0	0	0	0.00
44	DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45	DEDICATED DIGITAL 44.736 MBPS	817	89	10.89	21.75
46	DEDICATED DIGITAL 45 MBPS or higher	11	1	9.09	11.50
47	DEDICATED ALERT TRANSPORT	-	-	-	-
48	DEDICATED DERIVED CHANNEL	-	-	-	-
49	DEDICATED NETWORK ACCESS LINK (DNAL)	5	0	0.00	9.00

GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES

(CC DOCKET 92-256)

October, November, December 2003

GTE ESP

SERVICE CATEGORIES	TOTAL REPORTS	MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
1 BUSINESS LINE	0	0	0.00	0.00
2 PBX	0	0	0.00	0.00
3 CENTREX	-	-	-	-
4 WATS	-	-	-	-
5 MOBILE	-	-	-	-
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	-	-	-	-
8 FEATURE GROUP B	-	-	-	-
9 FEATURE GROUP D	-	-	-	-
10 DID (LINE AND TRUNK)	-	-	-	-
11 PACKET DDD ACCESS LINE	-	-	-	-
12 PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
13 PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
14 PROTECTION ALARM	-	-	-	-
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	-	-	-	-
17 TELEGRAPH GRADE 75 BAUD	-	-	-	-
18 TELEGRAPH GRADE 150 BAUD	-	-	-	-
19 VOICE- NON-SWITCHED LINE	-	-	-	-
20 VOICE-SWITCHED LINE	-	-	-	-
21 VOICE-SWITCHED TRUNK	-	-	-	-
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	-	-	-	-
24 BASIC DATA AND VOICE	-	-	-	-
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	-	-
26 VOICE AND DATA- SSN ACCESS	-	-	-	-
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
28 DATA EXTENSION - VOICE GRADE DATA	-	-	-	-
29 PROTECTION RELAY VOICE GRADE	-	-	-	-
30 TELEPHOTO AND FACIMILE	-	-	-	-
31 PROGRAM AUDIO 200-3500 HZ	-	-	-	-
32 PROGRAM AUDIO 100-5000 HZ	-	-	-	-
33 PROGRAM AUDIO 50-8000 HZ	-	-	-	-

GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES

(CC DOCKET 92-256)

October, November, December 2003

ALL OTHER CUSTOMERS

SERVICE CATEGORIES	TOTAL REPORTS	APPOINTMENTS MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
1 BUSINESS LINE	50390	5908	11.72	12.19
2 PBX	36917	5092	13.79	10.07
3 CENTREX	0	0	0.00	0.00
4 WATS	92	26	28.26	10.95
5 MOBILE	133	53	39.85	11.84
6 FEATURE GROUP A	-	-	-	-
7 FOREIGN EXCHANGE	1060	270	25.47	12.40
8 FEATURE GROUP B	0	0	0.00	0.00
9 FEATURE GROUP D	1081	411	38.02	14.49
10 DID (LINE AND TRUNK)	346	132	38.15	11.59
11 PACKET DDD ACCESS LINE	1	0	0.00	1.87
12 PACKET SYNCHRONOUS ACCESS LINE	8	2	25.00	9.96
13 PACKET ASYNCHRONOUS ACCESS LINE	14344	2435	16.98	34.38
14 PROTECTION ALARM	121	51	42.15	10.96
15 PROTECTION RELAYING	-	-	-	-
16 CONTROL CIRCUIT	164	84	51.22	14.20
17 TELEGRAPH GRADE 75 BAUD	0	0	0.00	0
18 TELEGRAPH GRADE 150 BAUD	0	0	0	0
19 VOICE- NON-SWITCHED LINE	127	38	29.92	11.87
20 VOICE-SWITCHED LINE	37	16	43.24	8.50
21 VOICE-SWITCHED TRUNK	9	3	33.33	3.53
22 VOICE AND TONE - RADIO LAND LINE	-	-	-	-
23 DATA LOW SPEED	19	4	21.05	4.10
24 BASIC DATA AND VOICE	1976	777	39.32	8.91
25 VOICE AND DATA- PSN ACCESS TIE TRUNK	0	0	0.00	0.00
26 VOICE AND DATA- SSN ACCESS	17	10	58.82	38.30
27 VOICE AND DATA- SSN INTERMACHINE TRUNK	0	0	0.00	0.00
28 DATA EXTENSION - VOICE GRADE DATA	0	0	0.00	0.00
29 PROTECTION RELAY VOICE GRADE	6	1	16.67	9.96
30 TELEPHOTO AND FACIMILE	1	1	0	0
31 PROGRAM AUDIO 200-3500 HZ	2	1	50.00	2.89

32	PROGRAM AUDIO 100-5000 HZ	9	3	33.33	11.97
33	PROGRAM AUDIO 50-8000 HZ	5	1	20.00	4.08
34	PROGRAM AUDIO 50-15000 HZ	15	8	53.33	13.14
35	TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36	TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	0	0	0.00	0.00
38	DIGITAL DATA -2.4kbps	1	0	0.00	1.07
39	DIGITAL DATA -4.8kbps	14	8	57.14	3.96
40	DIGITAL DATA -9.6kbps	116	48	41.38	7.47
41	DIGITAL DATA -56kbps	2547	916	35.96	4.65
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	14125	7433	52.62	7.59
43	DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44	DEDICATED DIGITAL 6.312 MBPS	3	3	100.00	12.07
45	DEDICATED DIGITAL 44.736 MBPS	211	103	48.82	15.40
46	DEDICATED DIGITAL 45 MBPS or higher	17	6	35.29	2.46
47	DEDICATED ALERT TRANSPORT	-	-	-	-
48	DEDICATED DERIVED CHANNEL	5	5	100.00	68.35
49	DEDICATED NETWORK ACCESS LINK (DNAL)	30	18	60.00	11.27

34	PROGRAM AUDIO 50-15000 HZ	-	-	-	-
35	TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
36	TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
37	DIGITAL VOICE CIRCUIT	-	-	-	-
38	DIGITAL DATA -2.4kbps	-	-	-	-
39	DIGITAL DATA -4.8kbps	-	-	-	-
40	DIGITAL DATA -9.6kbps	-	-	-	-
41	DIGITAL DATA -56kbps	-	-	-	-
42	DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-	-	-
43	DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
44	DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
45	DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
46	DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
47	DEDICATED ALERT TRANSPORT	-	-	-	-
48	DEDICATED DERIVED CHANNEL	-	-	-	-
49	DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-