

KPS CONSULTING

“Building an Access Bridge in Technology and Telecommunications”

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February 19, 2004

By electronic filing:

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: **Ex Parte Presentation**
CG Docket No. 03-123

Dear Ms. Dortch:

On February 18, 2004, Ben Soukup, Mark Seeger, Rick Norris, and the undersigned, on behalf of Communication Service for the Deaf, Inc. (CSD), held a series of meetings at the Federal Communications Commission to discuss the following issues:

VRS Waivers – CSD discussed and distributed the attached presentation on the need to ensure that video relay services are functionally equivalent to conventional voice telephone services, as required under the Americans with Disabilities Act.

Video Mail– CSD discussed the extent to which “video” mail is reimbursable through the TRS fund. CSD made the point that video mail is functionally equivalent (for people who use sign language to communicate through VRS) to voice mail for people who use can make calls directly.

VRS Forum – CSD discussed its interest in having a VRS Forum either hosted by the FCC or by an outside organization during the Spring of 2004.

IP Relay Fraud – CSD discussed the impact that the fraudulent use of IP Relay by individuals located outside of the United States is having on relay consumers. Specifically, CSD is concerned that businesses in the United States may become reluctant to accept relay calls because of this fraudulent activity.

CSD's representatives met with the following individuals to discuss the above matters:

Commissioner Adelstein and Scott Bergmann
Commissioner Abernathy and Matthew Brill
Sheryl Wilkerson of the Office of Chairman Powell
Tom Chandler of the Consumer & Governmental Affairs Bureau (CGB)
Jessica Rosenworcel of the Office of Commissioner Copps

Sincerely,

Karen Peltz Strauss

Karen Peltz Strauss

Attorney for CSD

Attachment

cc: Tom Chandler, DRO, CGB