

1 look at them to see whether or not they were in  
2 compliance with the Commission's rules?

3 A Yes, sir.

4 Q At that point in time, what role, if any,  
5 did you have at the radio stations?

6 A September -- I think I had just come back  
7 to the radio station at that time.

8 Q In what capacity?

9 A General manager. I had just started back  
10 at the station.

11 Q You had started in July of 1998, I  
12 believe?

13 A June '98, yes.

14 Q And so it's now September, it's only two  
15 months later, and there is an FCC inspector at your  
16 door. And did the FCC inspector make you aware that  
17 the stations were not operating in accordance with  
18 their licenses?

19 A I had a conversation with the inspector,  
20 Mr. Reuben Jusino, and we took a tour of the building  
21 I think at that time. And then we sat down at a desk  
22 and spoke, and he told me that he was there to do an  
23 inspection. And I inquired whether, you know, this  
24 was something that's usually done, or, you know, what  
25 the reason for the inspection was.

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1           And if I recall correctly, he mentioned  
2           that inspections were not done as a matter of course.  
3           They were -- if they received complaints, then they  
4           come out and they would inspect.

5           Q       Did he make you aware that he had been  
6           there the previous August and had found --

7           A       He mentioned that he had been there  
8           before, but I was not aware of -- of that visit.

9           Q       All right. Did he mention to you that he  
10          had found problems with the station the last time he  
11          had been there?

12          A       He did mention that, because I recall he  
13          asked me if I had seen -- I think he sent a letter to  
14          my father, if I'm not mistaken, and he asked me if I  
15          was aware of it, but I had not been aware of it.

16          Q       Did he also tell you that he had been  
17          there the previous December as well?

18          A       I don't recall him saying that. I know he  
19          did mention that he had made previous visits, but I  
20          don't recall specifically the dates.

21          Q       So more than -- he had been there more  
22          than once before he saw you.

23          A       Well, when I saw him, I thought that was  
24          his first visit. But one of the employees there told  
25          me they think they had seen him there once before.

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1 But as far as number-wise, I have no idea. But he did  
2 tell me he had been there before.

3 Q In September of 1998, did Mr. Jusino make  
4 you aware that the station was not operating in  
5 accordance with its licenses?

6 A He did mention that there were some things  
7 that needed to be rectified, but I don't recall  
8 specifically what -- what they were.

9 Q Now, I'd like you to turn to Bureau  
10 Exhibit 1. And, specifically, I'd like you to turn to  
11 page 3, and just read to yourself paragraph number 9.

12 JUDGE SIPPPEL: Now, this is the testimony  
13 of Reuben --

14 THE WITNESS: Jusino.

15 JUDGE SIPPPEL: How do you pronounce that  
16 name?

17 THE WITNESS: Husino (phonetic).

18 JUDGE SIPPPEL: Husino (phonetic)?

19 THE WITNESS: Yes, sir.

20 JUDGE SIPPPEL: And what page are you  
21 directing her to?

22 MR. SHOOK: Page 3.

23 JUDGE SIPPPEL: Page 3 of his testimony.  
24 Do you have that?

25 THE WITNESS: Paragraph number?

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1 MR. SHOOK: Nine.

2 BY MR. SHOOK:

3 Q To your knowledge, is Mr. Jusino's  
4 testimony there accurate?

5 A I recall my father being there, but I  
6 don't -- I remember sitting and speaking with Mr.  
7 Jusino, but I don't recall how long my father was  
8 there. But I know he did come by.

9 Q Do you remember whether or not your father  
10 brought to Mr. Jusino's attention that there was some  
11 way that he was going to try to solve the low power  
12 problems that the stations apparently had?

13 A I recall him bringing a file that he had  
14 some information and that he had received. I don't  
15 recall the name of the company at the moment, but he  
16 did have some literature. He had some -- he had a  
17 file that gave quotations on the antenna, and I think  
18 it was a transmitter, if I'm not mistaken. But I know  
19 it did have some information, but I don't recall  
20 specifically.

21 Q Now, at the time, would it be fair to say  
22 that the whole notion of what equipment was required  
23 in terms of the transmitter and antenna was relatively  
24 new to you?

25 A Yes.

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1 Q I believe you had indicated in some other  
2 places that you're not an engineer?

3 A No, I'm not.

4 Q And that you had some --

5 A I'm trying to learn.

6 Q You had some difficulty distinguishing  
7 between a transmitter and I think the other term you  
8 used was an exciter?

9 A Yes.

10 Q So at this point in time, most of this  
11 would have not made a lot of sense to you?

12 A No. The only thing I was concerned about  
13 since here's the inspector from the FCC, I wanted to  
14 know exactly what we needed to do to come, you know,  
15 within compliance. And that's when Mr. Jusino sat  
16 down. He was very pleasant. We sat down. We spoke  
17 for hours.

18 Q Now, if you could please also take a look  
19 at paragraph 10, just read that to yourself. Did you  
20 understand from Mr. Jusino's conversation with you  
21 that the stations were operating way under power in  
22 terms of what their licenses authorized?

23 A Yes, sir.

24 Q Did you have some understanding how it was  
25 that the stations could come into compliance with the

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1 FCC's rules with respect to the power that the  
2 stations were using?

3 A Yes. Well, he explained about the antenna  
4 that -- the antenna that we had, and what was wrong  
5 with it, and -- I don't recall exactly what he said,  
6 but he did tell me that we would have to bring --  
7 bring everything within compliance. I know that much.  
8 But as far as specifically, I really don't recall.  
9 But he did mention the antenna to me.

10 Q Did he also explain that the FM  
11 transmitter was located in the wrong place?

12 A He may have. I honestly don't remember.  
13 When I got there -- I'll be perfectly honest -- I was  
14 not aware that it had not been moved -- you know,  
15 receiving a construction permit to move it from one  
16 place to the other.

17 Q But after this inspection, you certainly  
18 understood that that had been the case.

19 A Yes, I found that out.

20 Q Now, the inspector came back several years  
21 later, did he not, in April of 2000?

22 A Let's see. I recall him coming back on  
23 April 13th. I don't recall the year. And I remember  
24 the date because it was my sister-in-law's birthday.  
25 That's how I remember that date, but I don't recall

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1 the year.

2 Q All right. If you could please just read  
3 to yourself paragraph 12 of Mr. Jusino's testimony,  
4 which appears on page 4.

5 JUDGE SIPPEL: I think we're again on  
6 Exhibit 1?

7 MR. SHOOK: Yes, sir.

8 JUDGE SIPPEL: Do you have that?

9 THE WITNESS: Yes, sir.

10 BY MR. SHOOK:

11 Q So according to Mr. Jusino's testimony,  
12 this inspection, the second inspection with you, took  
13 place in April of 2000, which would have been, what,  
14 five or six months after Hurricane Lenny had passed  
15 through?

16 A Approximately, yes.

17 Q And do you recall whether the stations  
18 were operating in compliance with the Commission's  
19 rules at that time?

20 A No, not after the hurricane. That's when  
21 we lost the last antenna that we had.

22 Q What antenna was that? Was that for  
23 the --

24 A The AM.

25 Q -- the AM station?

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1 A Yes, sir.

2 Q Now, if you could read to yourself  
3 paragraph 13 of Mr. Jusino's testimony, which appears  
4 on page 5. So according to Mr. Jusino's testimony,  
5 during that April 2000 inspection he still found that  
6 the stations were operating well below the power that  
7 was authorized for them, and that the FM transmitter  
8 was still at the wrong location.

9 A Yes, sir.

10 Q And apparently there was still some kind  
11 of an opening in the chain link fence that was  
12 surrounding the transmitter site?

13 A Yes. That opening -- on his visit there,  
14 the very first visit, when he showed me the opening it  
15 was an opening about this wide from the end of the  
16 fence to the building. And then to the back of the  
17 building the fence was there, but it had been pushed  
18 down, so I had some friends and family members pull  
19 that up. That was repaired.

20 And then, with the other hurricane, there  
21 were some heavy pieces of parts of the antenna that  
22 fell on it, and that took the fence down again. But  
23 when they were removed, the fence was pulled back up,  
24 but it left a little opening and that opening was the  
25 opening that was there when he came.

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1                   But each time he told me to have the fence  
2 repaired I did repair the fence. And then the day  
3 after he left this visit I did have a piece of fence  
4 put in to make it -- to bring it directly to the  
5 building.

6                   Q       Now, in terms of having the stations  
7 operate either at the proper power or having some kind  
8 of Commission authority to operate at the power at  
9 which they were operating, what steps, if any, did you  
10 take?

11                  A       Well, I personally did not take any,  
12 because at the time when I first went back I was  
13 general manager but general manager in name only,  
14 because my father was still handling everything. And  
15 I approached him about it. I told him we had to get  
16 permission for the long wire antenna, which we did  
17 call up here after the hurricane, got permission for  
18 the long wire antenna, and I tried to figure out --  
19 find out what we would have to do.

20                   I now know we would have had to file for  
21 a construction permit for the FM. At the time, my  
22 father did everything in dealing with the FCC. I was  
23 not aware of what had to be done, and I started  
24 checking and asking around.

25                   I checked with the engineer, and that is

1           how I was able to find out what needed to be done.  
2           And that's how I was able to get in touch with Mr.  
3           Colby, because I knew I could not do it, because I did  
4           not know -- I was not versed in FCC rules and  
5           regulations.

6                         What I knew -- my main focus at the time  
7           was trying to pick the stations up, so that we could  
8           generate some funds to try and pay some bills, and  
9           then get everything within compliance.

10                        Q       In terms of generating funds, you  
11           mentioned earlier that the stations' rates were  
12           commercial advertising, and the rates that were  
13           charged to the churches have basically been the same  
14           since 1990. Do you know whether other stations on the  
15           island have followed a course similar to yours, or  
16           whether they have raised their rates over the years?

17                        A       A lot of the stations have -- most of them  
18           have raised -- their rates are high. There are some  
19           that do have similar rates to us, but for the most  
20           part most of them are more -- much more expensive, not  
21           necessarily on St. Croix but definitely on St. Thomas.  
22           On St. Croix, it's much more difficult to sell a spot,  
23           say, for \$20 than it is in St. Thomas.

24                                 That same spot you could sell it for \$40,  
25           and you'll get it sold. That's the problem we have on

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1 St. Croix. So we have to keep our costs -- our rates  
2 low in order to get -- generate the business, because  
3 a lot of the businesses are hurting.

4 And when I first went to the ratio  
5 station, we had a lot of advertisers that had been  
6 with us since 1990. And because of economic  
7 conditions, many of them became what I call seasonal  
8 advertisers. They would advertise certain times of  
9 the year, and then the other times they wouldn't be  
10 able to. And that's how it has been off and on.

11 Now, within the past four to six months,  
12 I've seen a change where more people are starting to  
13 advertise. But then I think a lot of people were a  
14 little hesitant also to advertise with Family  
15 Broadcasting, because of the problems that we've been  
16 having, because they didn't know if we will be there,  
17 we won't be there, if they will get the same kind of  
18 service.

19 And at one point there had been some  
20 rumors that we were no longer there; it was under new  
21 management. So there were some people who decided not  
22 to -- and we had to literally inform people we are  
23 still here. The matters are still before the FCC.  
24 And once a resolution is made -- it is resolved, then  
25 we'll go from there. But for the time being we're

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1 still here. And a lot of negative press has also  
2 worked against us.

3 Q Would you say it's a conscious decision on  
4 your part to maintain the rates as they are?

5 A I think it's in the best interest not only  
6 of the station but for the people that we cater to.  
7 They're not the people that have deep pockets that  
8 could afford a lot more. So in order to try and  
9 generate some clients, I felt that it would be best to  
10 just keep the rates constant.

11 In some areas, with the agencies that's  
12 different. Those I was able to raise a little. They  
13 still remain more or less on the same ball park, but,  
14 you know, a dollar here, a dollar there, raising it  
15 for prime time -- for drive time.

16 Q When you're talking about agencies, you're  
17 talking about advertising agencies?

18 A Advertising agencies, because they get 15  
19 percent off the top.

20 Q And they're representing clients like  
21 Kentucky Fried Chicken or McDonald's or something like  
22 that?

23 A Yes. Those -- they're representing a lot  
24 of -- I received a call, as a matter of fact, last  
25 week from an agency -- I think it was in New Jersey --

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1 who was interested. I faxed them the rate card. I  
2 have an off-island rate card. I have a local rate  
3 card for agencies. So we're getting there, but it's  
4 a slow, tedious job.

5 Q Have you ever heard the term "special  
6 temporary authorization"?

7 A Yes, sir.

8 Q And what is your understanding of what  
9 that term represents?

10 A To me the special temporary authorization  
11 is what we apply for when we apply to use the long  
12 wire antenna for the AM.

13 Q Do you know whether special temporary  
14 authorizations have termination dates to them?

15 A To the best of my knowledge, they do.

16 Q Do you know whether or not WSTX AM and FM  
17 are currently operating under special temporary  
18 authorizations?

19 A As far as I know on this, they should be.

20 Q In other words, you don't know one way or  
21 the other.

22 A Well, that part I have left up to the  
23 attorneys to handle.

24 Q If I were to tell you that the special  
25 temporary authorizations that the stations had expired

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1 last May, would that be a surprise to you?

2 A That would be a surprise, because --

3 Q Well, whose responsibility is it to  
4 determine whether or not the special temporary  
5 authorization is still in place or has expired?

6 A Well, I guess it would fall with me, but  
7 there are some things that I have left solely in the  
8 hands of the attorneys. And if I miss something, they  
9 will give me a call and say, "I need to get -- we have  
10 to file this. We have to file that. This is going to  
11 expire." That's how we've been going over the past  
12 two, three years.

13 Q Well, if it turns out that the special  
14 temporary authorizations that the stations had expired  
15 last May, that would be something that you hadn't been  
16 aware of.

17 A I'm pausing now because I thought we  
18 were --

19 JUDGE SIPPPEL: Can you answer the  
20 question?

21 THE WITNESS: Could you repeat the  
22 question, please?

23 BY MR. SHOOK:

24 Q If the special temporary authorizations  
25 had expired last May, that would be news to you?

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1 A Yes, it would be.

2 Q Now, you basically returned to the  
3 stations as general manager, I think you had indicated  
4 in July of 1998. And from that time forward, the  
5 radio stations have had a fax machine, haven't they?

6 A Yes, it has.

7 Q And where has that fax machine been  
8 located?

9 A In the main office, which is an open area.

10 Q Would it be either in or adjacent to Alva  
11 Clarke's office?

12 A Yes, it is.

13 Q Is that area where the fax machine is  
14 located, is --

15 A It's adjacent to his desk.

16 Q Adjacent to his desk.

17 A Yes, sir.

18 Q Okay. So it might be a little bit of a  
19 stretch to call it his office?

20 A It's in his office.

21 Q It's his office?

22 A Yes, sir.

23 Q Now, from the time of your return as  
24 general manager of the stations, have you had direct  
25 access to the fax machine?

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1 A Yes, I have.

2 Q In other words, you could go into --

3 A For most of it.

4 Q -- Mr. Clarke's office basically --

5 A Yes.

6 Q -- at any time?

7 A Yes. There is no door to his office.

8 It's just -- it's really a cubicle that --

9 Q Okay. Does anybody besides yourself and  
10 Mr. Clarke have access to the station's fax machine?

11 A Well, unfortunately, the general public,  
12 because as I mentioned before it's in an open area.  
13 And when you enter the door, you can go straight into  
14 Mr. Clarke's cubicle, and then there's a news  
15 director's cubicle next to that. And it's open --  
16 unless someone who works for the station is there,  
17 anyone coming in could go straight to the fax.

18 Q Is there any place within the WSTX AM and  
19 FM studios that the fax machine could be moved to  
20 where it would be in a secure location?

21 A I considered moving it into one of the  
22 offices, the office that has a door. But then that  
23 would pose a problem if someone wants to send a fax of  
24 an emergency nature or if something needs to be --  
25 needs to get to the station, and if that person does

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1 not have -- whomever is on air does not have access to  
2 the office because it's locked, then they wouldn't  
3 have access to the fax..

4 And it's for reasons like that -- you  
5 know, we've taken a chance leaving the fax out there,  
6 but I always ask the on-air personnel who is on to  
7 monitor the fax and to be sure that when there's --  
8 when the offices are closed the back is closed up,  
9 it's secure, although there have been many times I've  
10 gone to the station at night and it's wide open,  
11 anyone can come right in. Because if someone is on  
12 air, unless they're looking up at -- through the  
13 glass, they can't see someone pass by, and anyone can  
14 go back there.

15 Q Do you currently reside with your parents?

16 A In their home, yes, I do.

17 Q And how long have you resided with your  
18 parents?

19 A Since moving back to St. Croix.

20 Q Which was in about September of 1990?

21 A Yes, I moved back in 1990.

22 Q So it's like 13-1/2 years?

23 A Fourteen -- 13-1/2, almost 14 years.

24 Q And since you returned to the Virgin  
25 Islands in 1990, have you always resided with your

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1 parents?

2 A Yes, I have.

3 Q Why did you return to the Virgin Islands  
4 in 1990?

5 A Well, for some strange reason my father  
6 convinced me to come back to St. Croix. At the time  
7 my husband was anxious to move back home also. We  
8 lived in Germantown, Maryland at the time, and I guess  
9 it was a little bit of coercion that got me back to  
10 St. Croix. I was not interested in going back to St.  
11 Croix, definitely not.

12 My father had just gotten the station, and  
13 he asked me to just come and give him a hand to make  
14 sure everything is going well, so I thought. And then  
15 I went back to St. Croix. I started working with the  
16 station for a year, almost two years, and then I went  
17 to work at the legislature of the Virgin Islands.

18 Q How long did you work at the legislature?

19 A Four years.

20 Q And so that would take you from, what, the  
21 end of 1992 until --

22 A I worked at the legislature until January  
23 of '97.

24 Q And then did there come a time when you  
25 worked for your brother when he was lieutenant

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1 governor?

2 A Not when he was lieutenant governor. I  
3 worked at his funeral home when he first started.  
4 That's back in 1984. I used to go back and forth, and  
5 I helped him set it up and get his business going, and  
6 then I came back up. I was gone for about three  
7 months.

8 Q In terms of your involvement with the  
9 radio stations, though, there was the period from  
10 September of 1990 until sometime in late 1992?

11 A Until approximately -- it was  
12 approximately exactly two years.

13 Q And what was it that you did during those  
14 two years?

15 A Well, I was supposed to be the general  
16 manager, but I was more like the secretary, because,  
17 again, my father did everything.

18 Q And when you returned to the radio  
19 stations in July of 1998, what, if anything, changed?

20 A It was supposed to be a sort of transition  
21 from his handling everything over to me, and I figured  
22 I would give it several months for a smooth  
23 transition, so that I could see where things were,  
24 what had been done, what needed to be done, and just  
25 move in and truly be the general manager.

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1 Q Did that happen?

2 A It started to happen, and then I don't  
3 know what -- we had a difference of opinion:

4 Q "We" meaning who?

5 A My father and I. And I did leave -- I did  
6 go down the hill for -- I did leave until -- and I  
7 refused to go back until he let me run the station.  
8 And it so happened that that was approximately a  
9 matter of weeks. And at the time my son was sick  
10 also, so I had to deal with him.

11 But it so happened that at the same time  
12 my -- when I decided to go back, that was when -- when  
13 my father relented, let me put it that way. That was  
14 when he became ill, and he really could not be there.  
15 So that was my golden opportunity to try and get in  
16 there, get a foothold, and get things going.

17 And when I did go back there, I did -- he  
18 used to be on the radio almost every day. I took him  
19 off, and I gave him just the limited, you know, two  
20 days that I mentioned -- Saturday and Sunday --  
21 because he liked the religious programs, and I said,  
22 "Fine." We came to an agreement that is the scope of  
23 his work with WSTX.

24 He sits in the chair. He plays the  
25 religious music. He has the passes. Some of them

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1 come up live. Some they are taped. He plays that.  
2 He puts them in. And that was the extent of his  
3 involvement with the station until Ms. Heywood got  
4 sick. But I had someone else filling in for that  
5 spot, but then he was unable to come.

6 So, therefore, Al suggested, "Well, let's  
7 use your father," so I said, "Well, as long as he just  
8 sits and plays music, I don't have a problem with  
9 that." And that has been the extent of it. He sits  
10 there. He plays music. And a lot of the senior  
11 citizens and the older people like when he's on,  
12 because he plays our local music, which is analogous  
13 to I guess American folk music.

14 We call it quadrille. That's our music.  
15 And the older people love when he's on. And when he  
16 was sick and he was off, it was as though there was a  
17 void, because I got so many calls from the senior  
18 citizens, "When is he going to be back? We miss him."  
19 Because he would talk about olden days, you know, when  
20 they were growing up on St. Croix, and they like to  
21 hear these things.

22 And some -- he would say, "Well, my father  
23 and mother made me do this. We had to walk from town  
24 to -- from the country to town to school, and put my  
25 shoes over my shoulder so I wouldn't get the heels

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1 down low." And the people loved that, and then they  
2 would call up and they would -- "Well, my mother made  
3 me do this, or my father made me" -- so a lot of  
4 reminiscing, and that's why the people liked when he's  
5 on.

6 But now on Saturday morning he -- he is  
7 only on an hour and a half, so he doesn't have much  
8 time for that. So the gist of it, Saturday morning  
9 after he plays the local music, between 7:00 and 7:30,  
10 he will have people call up, wish, you know, a family  
11 member happy birthday, they can, you know, wish  
12 someone a get well greeting, or something like that,  
13 and then back to the religious in the evening when he  
14 comes up. But that's the extent of it now.

15 And I did use him in December. There are  
16 some people on the island -- I could approach them.  
17 I can have other employees or other people who sell  
18 for WSTX approach them, and they would not buy one  
19 spot. My father could approach them. They'll take a  
20 package, and there are certain people that told me  
21 literally they preferred to deal with him.

22 So I need money -- at Christmastime when  
23 we have a festival celebration, that is a big draw.  
24 When we have our agricultural/food fair, that's  
25 another big draw. That's in February. So that's when

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1 I put the package together, and I tell him, "This is  
2 what I'd like you to do. Go to your people; bring  
3 them in." And that's what he did for me.

4 But that's the only time that he sold  
5 anything -- December and February -- and that was with  
6 my -- following my rules and regulations, "Go and do  
7 this and bring it back." But other than that, he is  
8 just on air the number of days I told you and for that  
9 time period.

10 Q You had mentioned that there was an  
11 illness. What illness did he have?

12 A He had a triple bypass heart surgery. He  
13 had to be air-lifted from St. Croix to my old -- my  
14 youngest brother, who is a doctor, was in Louisiana at  
15 the time. And he had 99 percent blockage. He was a  
16 walking dead man.

17 Q And this surgery took place approximately  
18 when?

19 A He had surgery in January of 2000 --  
20 January of 2000.

21 Q And how has he recovered subsequently?

22 A He's doing well. He is strong. He has  
23 been complaining lately for some chest pains, but it's  
24 time for him to go for a checkup. It's been time for  
25 about a year, so he's a year behind in his checkup.

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1 Q You haven't been able to persuade him to  
2 go.

3 A My brother, who is a doctor hasn't been  
4 able to persuade him to come back. But he's going  
5 every -- he's going -- he's going -- every month he's  
6 going. And my mother has been behind him. He's just,  
7 I don't know, impossible. I guess we have to wait  
8 until he is good and ready to go, either way.

9 Q Does he have an exercise regimen?

10 A He walks every morning. He gets up. At  
11 5:00 he's out there. He goes to a track. He walks  
12 around. That he does. And at one point his -- the  
13 doctor gave him certain things that he had to eat,  
14 certain things to stay away from. He followed that  
15 for a couple of years, but now he's back to just  
16 eating whatever he wants.

17 Q Now, do any of your children also reside  
18 with you and your parents?

19 A My two -- two younger children.

20 Q And where is your oldest child?

21 A She is at Grambling State University.  
22 She's working on her master's degree.

23 Q So is this a post -- so this is post-  
24 graduate education?

25 A Yes, sir.

1 Q And what kind of expenses does she have?

2 A Well, she receives scholarships and loans,  
3 and that's what has been helping her.

4 Q So you personally don't have any  
5 obligation at this point for her costs?

6 A Not currently.

7 Q And with respect to your younger children,  
8 I think you had mentioned that one of them has a  
9 medical problem?

10 A My son, the youngest.

11 Q And what medical problem is that?

12 A He's severely asthmatic. He has high  
13 blood pressure. He has severe allergies.

14 Q And does that require any personal  
15 involvement on your part in terms of his care?

16 A Well, I don't have any health insurance,  
17 and my mother is the one that helps me with him, and  
18 also his father. My husband is up here, and I am down  
19 there.

20 Q Well, when your son is sick, what happens?  
21 I mean, what do you have to do, if anything?

22 A Well, I have a nebulizer at home, a  
23 machine that I have to hook him up to. He knows how  
24 to do it himself also, but if the episode is so severe  
25 that that does not help, then we have to rush him to

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