

When I asked for telephone service for the house we built, the "local" Verizon representative said that they would not provide underground service from the PECO power pole located in the rear of the house. The Verizon "LOCAL Engineer" said that they did not want to pay pole tax to PECO (4 telf poles) and thus wanted to serve our address from the telephone pole in front of the house (that PECO pole being on the other side of the road in front of our house).

PECO put in underground service in the excavated trench we dug (from the back of the house) and I covered that excavation. Listening to "THAT" Verizon representative, I installed underground cable to the front of our house to the Utility Right-Of-Way (ROW) line. "That" Verizon then added/said that they wanted to go overhead to the house. There are no protrusions on the front roof side of the house. Verizon "REFUSED" to go underground to the house. "That" Verizon representative said that he did not want to set a precedence because then everyone would want Verizon to ditch and go under the road. However, "NOTE", Comcast Cable did go underground to the house from across the road starting at the same telephone pole that Verizon eventually started from.

I finally caved, bought my own telephone pole, installed same on my side of the Utility R.O.W. line, all taking more than 2 1/2 months (which meant Verizon wiped out/destroyed my address book which I only had with their DSL service).

I get upset whenever I hear Verizon talk about service! Now Verizon wants to add a fee to cover the FUSF charges by their suppliers to give internet access to local libraries, schools, et cetera. Next question, then why do I pay taxes to those institutions that receive some of those tax dollars?