

On June 2, 2004, counsel for Hands On Video Relay Services, Inc., George L. Lyon, Jr., met with Matthew Brill, legal advisor to Commissioner Kathleen Abernathy. The subject of the meeting was the Video Relay Service rate for 2003-04 and the proposed VRS rate for 2004-05. It was pointed out that VRS service is currently inadequate at the existing rate, and that this can only get worse if the rate is decreased to \$7.29 as NECA proposes. It was also pointed out that NECA's methodology in calculating the proposed rate is largely unexplained and where explained is directly contrary to applicable Commission rules. Other areas of discussion were consistent with Hands On's filed comments on the 2004-05 proposed VRS rate.