

Ref	Data Request	Test	Objective	Assertions	Status			
					MW	SW	West	SNET
1A	Extract of completed payphone S/Os from each Region for a given point in time	Sample completed payphone S/Os and select ANIs for verification	SBC can accurately identify Payphone ANIs	1.1 SBC has implemented procedures to identify payphone ANIs by Class of Svc USOC and other payphone identifiers	Complete	Complete	N/A	N/A
1B	Extract of ANI Table for selected ANIs	Verify sample ANIs are in ANI Table			Complete	Complete	N/A	N/A
1C	SBC procedures for identifying payphone ANIs and process documentation	Trace flow of S/O information through to ANI table Examine processes used to detect missing or incorrect service orders and trace an incorrect order from detection through correction			Complete	Complete	Complete	Complete
2A	Extract of bill feeds from each Region for a given month	Sample ANIs from bill feed to track through compensation and reports processes	SBC payphone call tracking process is complete and accurate - identification of compensable calls	5.1 SBC creates bill feeds by matching call detail records with pre-identified ANIs	Complete	Complete	Complete	Complete
2B	List of Payphone ANIs by SBC, CLEC, and Private "ownership"	Select a combination of Public, Private, and CLEC payphone ANIs	- call detail matching with ANIs		Complete	Complete	Complete	Complete
2C	Extract of ANIs from ANI Table where ownership has changed in the month	Verify that compensation is split between PSPs correctly	SBC can compensate PSPs owning the ANI on the call date	9.4 SBC business rules include payment to PSP owning the ANI on the call date	N/A	Complete	N/A	N/A
2D	Extract of call detail for the same month from the PSP D/W for selected ANIs	Process call detail for selected ANIs to determine compensable calls	SBC can identify compensable calls and can retain call detail for both completed calls and attempts	1.2 SBC can identify and capture call detail for completed calls 1.4 SBC can identify complete from not complete, compensable from not compensable calls 5.0 SBC has created call detail datasets and ANI-ownership data in the PSP Data Warehouse 9.1 SBC business rules include	Complete	Complete	Complete	Complete

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				identification of payphone calls through Class of Svc assoc with the ANI				
				9.2 SBC business rules include identification based on CIC and completion indicator				
				9.3 SBC business rules include retention of incomplete calls				
2F	Extract of raw AMA for the same month for selected ANIs	Process raw AMA data and compare results with EMI records in PSP D/W	SBC can identify, capture, and process payphone call detail per industry standards	1.3 SBC utilizes industry standards to determine completed payphone calls	Complete	Complete	Complete	Complete
				1.4 SBC can identify complete from not complete, compensable from not compensable calls				
2G	Extract of bills, journal entries, and check distribution reports for selected ANIs	Compare compensable calls with Bill Detail, journal entries, and check distribution reports	SBC can compensate the PSPs correctly	5.1 SBC creates bill feeds by matching call detail records with pre-identified ANIs	N/A	Complete	N/A	N/A
2H	Samples of quarterly reports reflecting compensation paid by PSP for selected ANIs	Verify reports reflect compensation paid	SBC can create the Payphone Compensation Reports for distribution to the PSPs	6.1 SBC can create a PCC report for the PSPs	N/A	N/A	Complete	N/A
3A	Extract of payphone information (type, location, ANI) and 8YY numbers for selected zip codes	Perform test calls from selected payphones	SBC can identify, capture, and process payphone calls		Complete	N/A	N/A	N/A
3B	Extract of raw AMA data for selected ANIs and call dates	Track results in daily AMA file		1.2 SBC can identify and capture call detail for completed calls	Complete	N/A	N/A	N/A
				1.3 SBC utilizes industry standards to determine completed payphone calls				
3C	Extract of call detail from PSP D/W for selected ANIs	Track results in call detail records in PSP D/W		9.1 SBC business rules include identification of payphone calls through Class of Svc assoc with the ANI	Complete	N/A	N/A	N/A
4A	Dispute resolution documentation, logs, M&P	Examine processes, specialist activities, dispute history documentation	SBC has assigned a specific person (s) for tracking, compensating, and resolving disputes	7.1 SBC has PCC Dispute Resolution process	Complete	Complete	Complete	Complete
				7.2 SBC has Dispute logs	Complete	Complete	Complete	Complete

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4B	Supporting documentation regarding selected disputes	Track sample disputes from PSP initiation to resolution		7.3 SBC has procedures for PSP claims for PCC, non-SBC originated calls, and 0+ non-commissioned	Complete	Complete	Complete	Complete
4C	Organization chart with list of responsibilities for responsible group	Verify responsibilities with Manager, Team Lead, Specialist	SBC has team responsible for PCC	2.1 SBC utilizes team of experienced process specialists 2.2 SBC has Associate Director responsible for PCC	Complete	Complete	Complete	Complete
5A	Data monitoring procedures and control reports on call volumes, trend, fraud, etc.	Examine processes, procedures, and reports to determine receipt, review, and action	SBC has effective data monitoring procedures in place	3.1 SBC has procedures for monitoring payphone data in call tracking processes 3.4 SBC performs fraud monitoring activities.	Complete	Complete	Complete	Complete
5B	Error tracking and resolution processes	Determine how errors are identified, tracked, and resolved. Determine common error categories, if any, and how handled		3.2 SBC procedures to identify errors and data anomalies 3.3 SBC procedures incorporate error resolution	Complete	Complete	Complete	Complete
5C	Supporting documentation regarding selected errors	Trace sample errors through process from identification to resolution		3.2 SBC has procedures to identify errors and data anomalies 3.3 SBC procedures incorporate error resolution	Complete	Complete	Complete	Complete
6A	Software and network change management processes, logs, and samples of meeting minutes	Examine processes and interview Change Control representative	SBC adheres to established change management protocols	4.1 SBC is integrated with Billing/IT and is notified of impacts to data sources used for PCC 4.2 SBC has error reports and quality check reports related to PCC data capture 4.3 SBC attends change control meetings and addresses impacts to PCC processes	Complete	Complete	Complete	Complete
6B	Supporting documentation regarding	Follow sample changes		4.1 SBC is integrated with	Complete	Complete	Complete	Complete

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	selected changes	through process		Billing/IT and is notified of impacts to data sources used for PCC				
6C	Random test sampling procedures and results	Review sampling results, error handling, and correction		4.4 SBC conducts random test sampling of PCC data outputs	Complete	Complete	Complete	Complete
				8.1 SBC conducts AMA/EMR comparisons against payphone data collected	Complete	Complete	Complete	Complete
6D	Supporting documentation regarding selected errors from sampling process	Trace errors uncovered during random sampling process from discovery through correction		8.2 SBC analyzes errors in AMA/EMR compares and compares with actual credits	Complete	Complete	Complete	Complete
7A	Sample PSP compensation reports, compilation, and distribution processes	Trace a report backwards through the process to the PSP notification of delivery option	SBC distributes reports to PSPs based on selected delivery option	6.1 SBC can create a PCC report for the PSPs	Complete	Complete	Complete	Complete
				6.2 SBC can distribute reports based on selected delivery option	Complete	Complete	Complete	Complete
7B	Notification process for PSP to advise of delivery option							
	N/A = Not Applicable							
	Numbered Assertions track with SBC bullet list of Assertions							