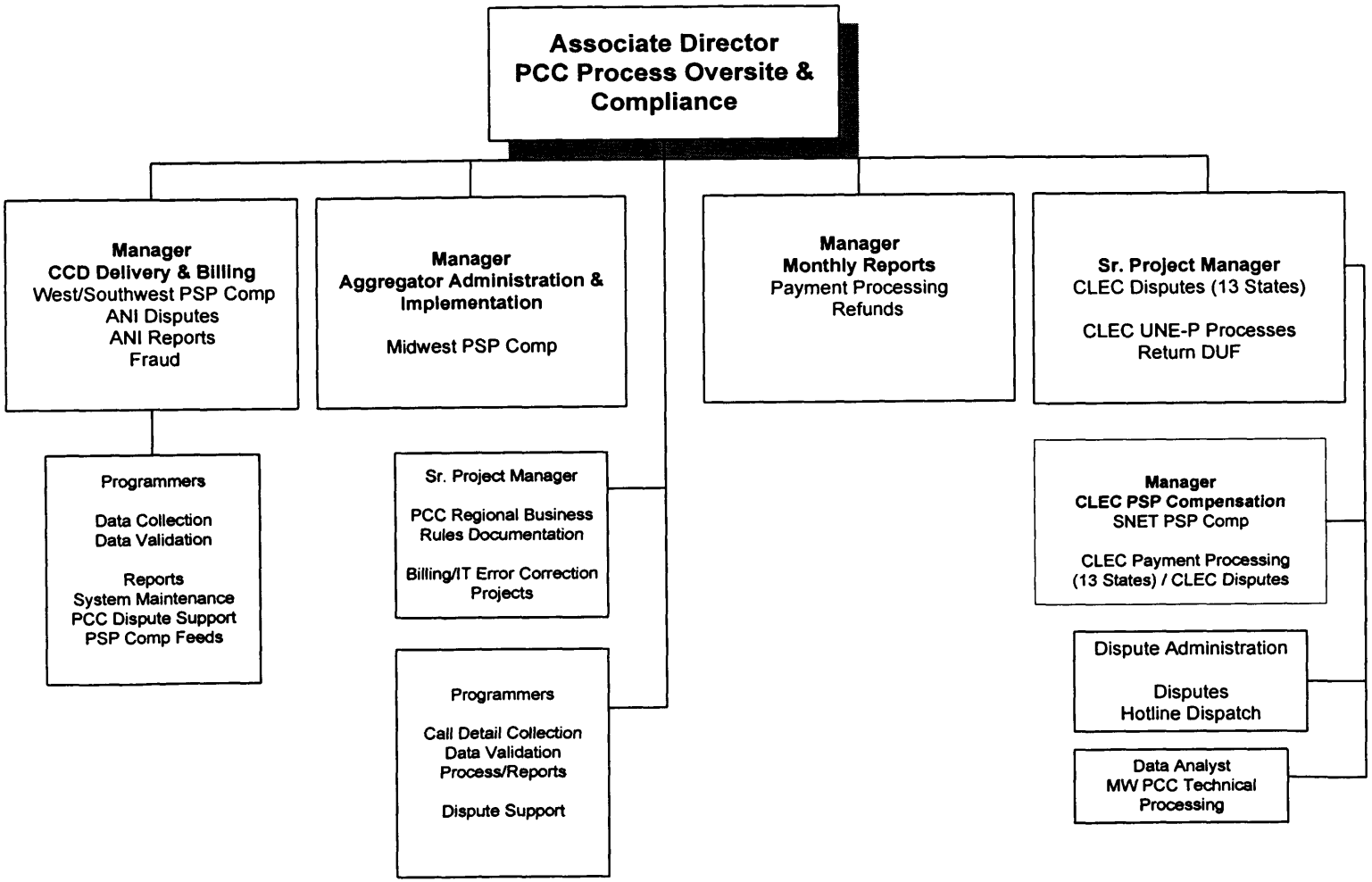
Appendix E


Associate Director
PCC Process Oversite & Compliance
Manager
CCD Delivery & Billing
West/Southwest PSP Comp
ANI Disputes
ANI Reports
Fraud
Manager
Aggregator Administration & Implementation
Midwest PSP Comp
Manager
Monthly Reports
Payment Processing
Refunds
Sr. Project Manager
CLEC Disputes (13 States)
CLEC UNE-P Processes
Return DUF
Programmers
Data Collection
Data Validation
Reports
System Maintenance
PCC Dispute Support
PSP Comp Feeds
Sr. Project Manager
PCC Regional Business Rules Documentation
Billing/IT Error Correction Projects
Programmers
Call Detail Collection
Data Validation
Process/Reports
Dispute Support
Manager
CLEC PSP Compensation
SNET PSP Comp
CLEC Payment Processing (13 States) / CLEC Disputes
Dispute Administration
Disputes
Hotline Dispatch
Data Analyst
MW PCC Technical Processing