

Recently our compnay added a cell phone to an existing account. Within days we started receiving email messages, which we are billed for at \$.05 each. When I contacted T-mobile, I was told that they could not help us, and we would be reponsible for these charges. They offered a website we could block certain senders, but there are numerous senders every day. I don't think that they should be allowed to bill for a service we did not sign up for, and have no control over. I will be fighting these charges until I get a resolution. Since we get billed for every message that the phone receives, and our provider said they cannot block the messages. We should bot be billed for a service that we 1) did not request, 2) a service we are unable to cancel.