

July 14, 2004

Sir or Madam:

I wish to express my comments towards the problems with closed captions for the deaf and hearing impaired.

1. A lot of programs are listed as closed captioning but are not.
2. While on vacation in another state, the news programs inside the studio were closed captioned but not outside.
3. Programs are running closed captions until close to the end and cut it off.
4. The same programs are broadcasted with closed captions one day and without closed captions the next.
5. I have experienced programs garbled and hard to read.
6. I feel that some TV programs are discriminating against the deaf and hard of hearing and only broadcasting for the hearing people. Cut off the sound and you would have it the other way around.
7. Producers are skimping on funds by cutting back on closed captions. It all winds down to "Who Pays for Closed Captions?"
8. Advertisers should include closed captions on their ads.

Thank you,

William D. Sager

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