

Dear FCC,I am writing to request a review of an SLD Decision on Appeal for E-rate

Funding Year 2004-2005 regarding CC Docket No. 02-6, referring to Funding Request Numbers: 1207610, 1207611. A pin number is necessary to certify forms submitted online to the SLD. Last year the SLD requested that all applicants change their pin numbers to ensure security. I tried numerous times to change the pin number online, but their system did not allow me to do so. I contacted the SLD and was told that there were problems with the system. When we were able to obtain a pin after the their system was operating properly, we knew we would be outside of the filing window, but we were encouraged by SLD (via phone conversation) to file Form 470 and wait the ensuing appropriate time frame before filing Form 471, putting us several days outside the filing window for Form 471. The Glen Carbon Centennial Library has applied for and received Erate discount since it's inception. The funding has been crucial to assist us running our small library. We have been very busy this past year building a new library in our community. We took the necessary precious time and effort to straighten this situation out, entailing many phone conversations with the SLD only to discover that due to being several days outside of the filing window, due to SLD system problems with assigning pin numbers at sLD, we have been denied funding. Filing for Erate is time consuming, but we feel important due to the funding assistance it provides us. Our past record reflects accurate and on-time filing. We appreciate your time and consideration in reviewing this appeal. We understand that we have a small chance for success as stated on the SLD web site, but strongly believe that we are not entirely at fault in this matter and deserve a second look at this decision.

Sincerely,  
Anne Hughes  
Library Director

Anne Hughes  
Director, Glen Carbon Centennial Library  
124 School Street  
Glen Carbon, IL 62034  
288.1212 (voice)  
288.1205 (fax)  
www.glencarbonlibrary.org

"The man who lives for himself is a failure; the man who lives for others has achieved true success."

- Norman Vincent Peale

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<NAME>Anne Hughes, Glen Carbon Centennial Library<br>
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288.1205 (fax)<br>

<a href="http://www.glencarbonlibrary.org/"  
eudora="autourl">www.glencarbonlibrary.org<br><br>

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