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September 24, 2004

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW, TW-A325
Washington, DC 20554

Re: CG Dkt. 02-386; Rules and Regulations Implementing Minimum Customer Account Record Exchange Obligations on all Local and Interexchange Carriers

Dear Ms. Dortch,

On September 22, the undersigned, Ron Pate, and Rob Layton of BellSouth met with Jay Keithley, Gene Fullano, Erica McMahon, Lisa Boehley and Nathan Olson of the Consumer and Governmental Affairs Bureau. Participating via phone were Alisha Neilson, Shirley Loewen, and Stephanie Pettway of BellSouth.

The purpose of the meeting was to discuss the establishment of mandatory information exchange requirements when customers change presubscribed interexchange carriers or local service providers. BellSouth encouraged the FCC to mandate participation in CARE for PIC-change purposes and to adopt information exchange requirements to ensure that customers switching between local service providers experience a seamless and timely transition. Local service providers have many of the same problems with access to customer account information described by the original IXC petitioners, especially when customers switch between facilities-based carriers and want to retain their phone number. When local carriers do not have timely access to information, customers can experience significant delays in establishing service with a new local service provider. BellSouth proposed a set of minimum standards that the Commission could adopt for facilitating local-to-local carrier changes.

This notice is being filed pursuant to Sec. 1.1206(b)(2) of the Commission's rules. If you have any questions regarding this filing please do not hesitate to contact me.

Sincerely,



Mary L. Henze

cc: J. Keithly
G. Fullano
L. Boehley
E. McMahon
N. Olson