

October 14, 2004

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RE: Notice of Ex Parte Presentation, CC Docket No. 94-102

Dear Ms. Dortch:

On behalf of Nextel Communications, Inc. (“Nextel”), and pursuant to Section 1.1206 of the Federal Communications Commission’s (“Commission’s”) Rules, this letter constitutes notice that Chris Brown, Laura Holloway, and Jared Carlson, of Nextel, and Mary Brooner, Tim Harr, and Tom Miller, of Motorola, Inc. (“Motorola”), met yesterday with the following members of the Wireless Telecommunications Bureau to discuss the above-referenced proceeding: John Muleta, Catherine Seidel, D’Wana Terry, Michael Wilhelm, Nicole McGinnis, and Herbert Zeiler.

Specifically, Nextel and Motorola discussed the extraordinary lengths they have gone through to address the GPS software issue that affected several models of Motorola iDEN handsets earlier this summer. Within hours of uncovering the software issue, Nextel and Motorola implemented a temporary network-wide fix to ensure that the GPS issue did not adversely impact customers’ ability to make 911 calls. Incredibly, working quite literally around the clock and coordinating efforts among multiple vendors and network operators, Nextel and Motorola personnel determined the root cause of the software issue, developed and tested a “fix,” and installed new software throughout Nextel’s network to ensure a fully functioning Phase II E911 capability in Nextel’s network wherever Public Safety Answering Points (“PSAPs”) are deployed with Phase II.

Given the software issue’s impact on handsets and Nextel’s network, communicating with our customers has been as important to Nextel and Motorola as taking the technical steps to address it. Since the day the issue surfaced, Nextel has continually updated its customers through a special website created solely for this issue: www.nextel.com/gpsupdates. Our companies have reached out repeatedly to the Commission and to PSAPs, directly contacting all Phase II-capable PSAPs on multiple occasions to inform them that our customers’ GPS capabilities were impacted and to detail the steps we are taking to address the issue. We have also included messages on all of our customers’ bills notifying them of the issue and how to address it.

All of our Nextel stores are capable of reflashing customer handsets, and, as a matter of course, whenever a customer brings a handset in for any reason, we update its software. Independent dealerships that carry Nextel handsets are also capable of reflashing customer handsets, and Motorola has put in place an incentive program for dealers to reflash a handset brought in for any reason. In addition, Nextel and Motorola are currently offering Nextel customers incentives to

reflash their handsets themselves (*i.e.*, a sweepstakes entry and a free trial subscription to a handset GPS-based direction service, TeleNav).

This effort, we believe, is unprecedented in this industry. Our companies have invested and continue to invest thousands of person-hours to address the issue, upgrade handsets' software and communicate with our customers. We will continue to keep the Commission and the public safety community updated as our efforts continue. Thank you for the opportunity to meet yesterday and provide the Wireless Telecommunications Bureau's staff an update on our ongoing efforts.

Pursuant to Section 1.1206(b)(2) of the Commission's rules, 47 C.F.R. § 1.1206(b)(2), this letter is being filed electronically. Should any questions arise in connection with this notification, please do not hesitate to contact the undersigned at 703-433-4143.

Respectfully submitted,

NEXTEL COMMUNICATIONS, INC.



Laura L. Holloway
Vice President - Government Affairs