



Federal Communications Commission
Consumer & Governmental Affairs Bureau
Washington, D.C. 20554

03-133
CGB

SEP 28 2004

Control No. 0402862/aw

The Honorable Ron Kind
U.S. House of Representatives
1406 Longworth House Office Building
Washington, D.C. 20515

DOCKET FILE COPY ORIGINAL

Dear Congressman Kind:

Thank you for your letter on behalf of your constituent, Ms. Helen Ramsett, expressing her opinion regarding an issue pending before the Commission addressing phone cards. The FCC is presently considering a Petition for Declaratory Ruling filed by AT&T seeking a ruling that certain charges do not apply to its "enhanced" prepaid calling cards in WC Docket No. 03-133. Some parties have argued that a ruling by the FCC in this proceeding could affect the rates for such cards.

Therefore, it appears that the issues outlined in Ms. Ramsett's correspondence are currently under consideration by the Commission. Once the Commission has taken action in the proceeding, the decision will be available for public inspection on our web site. We invite Ms. Ramsett to visit the Commission's Home Page located at <http://www.fcc.gov>. From our web site Ms. Ramsett may monitor the proceeding by accessing information in the Electronic Comment Filing System (ECFS) and the Electronic Document Management System (EDOCS) databases. Enclosed is information to assist Ms. Ramsett.

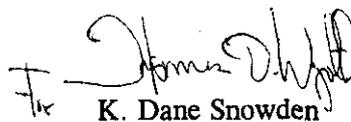
To the extent Ms. Ramsett has concerns about this issue, we encourage her to actively participate in proceedings before the Commission to ensure that her opinions are expressed and considered fully. Although the comment period has closed in this proceeding, we have placed a copy of Ms. Ramsett's correspondence in the public record for this proceeding. The Commission has available an e-mail service designed to apprise consumers about developments at the Commission, to disseminate consumer information materials prepared by the Commission to a wide audience and to invite comments from other parties on Commission regulatory proposals. This free service enables consumers to subscribe and receive FCC fact sheets, consumer brochures and alerts, and public notices, among other consumer information. To subscribe, an individual should send an e-mail to subscribe [@info.fcc.gov](mailto:subscribe@info.fcc.gov) and, in either the subject line or the message insert: "subscribe fcc-consumer-info first name last name" (e.g., "subscribe fcc-consumer-info John Doe").

The Commission seeks to inform consumers about their rights regarding common carrier practices that may violate the Communications Act or other federal or state regulations. In determining whether to take enforcement action or other action in any particular situation, the Commission may consider various factors, including the type of violation alleged, economic harm to consumers, and the probability of preventing future unlawful conduct. Letters from consumer provide valuable information that is frequently used to develop or support Commission initiatives for consumers and for enforcement purposes. Information compiled by the Consumer & Governmental Affairs Bureau is shared with the Enforcement Bureau, which may choose to pursue enforcement action against violators. We also invite Ms. Ramsett to visit the Consumer & Governmental Affairs Bureau's Internet web site at <http://www.fcc.gov/cgb>.

Additional information on telephone-related issues is available to the public by calling the Commission's Consumer Center toll free at 1-888-225-5322. TTY users may call 1-888-835-5322.

We appreciate your inquiry. If you have any further questions or require additional information, please do not hesitate to contact us.

Sincerely,

The handwritten signature of K. Dane Snowden is written in black ink. It is a cursive signature that reads "K. Dane Snowden". To the left of the signature, there is a small handwritten mark that appears to be "TK".

K. Dane Snowden

Chief

Consumer & Governmental Affairs Bureau

Enclosures



Call - Call

Congressman Ron Kind 2862
Wisconsin, 3rd District
1406 Longworth House Office Bldg.
Washington, DC 20515

Phone: (202) 225-5506
Fax: (202) 225-5739
Web: <http://www.house.gov/kind>

Date: 9/8/04 Number of Pages: 2

Fax Number: 418-1062 (including cover)

Please deliver the following message to: Diane

<input type="checkbox"/> Cindy Brown	<input type="checkbox"/> Erik Olson
<input type="checkbox"/> Darin Schroeder	<input type="checkbox"/> Sherry Harper
<input type="checkbox"/> Stephanie Lundberg	<input type="checkbox"/> Ben Proctor
<input type="checkbox"/> Betsy Dunford	<input checked="" type="checkbox"/> Jenny Johnson
<input type="checkbox"/> _____	

Additional Message:

Please send any information for me so I may respond. I appreciate your help.

Johnson, Jenny

From: Stanton, Danice
Sent: Tuesday, July 20, 2004 3:08 PM
To: Johnson, Jenny
Subject: FCC

TELECOM

Helen Ramsett
914 Defreese St
Viroqua 54665

Helen uses phone cards for her long distance calls. When she used her card recently, it had a recorded message that the FCC is considering raising the per minute rates phone cards may charge. She called to urge Ron to oppose such an increase.

07/20/2004