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October 27, 2004

VIA ELECTRONIC SUBMISSION

Ms. Marlene H. Dortch
Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: ***Notice of Ex Parte***
WC Docket Nos. 03-211, 04-29 and 04-36

Dear Ms. Dortch:

Today, October 27, 2004, James C. Smith, Jack Zinman and I, the undersigned on behalf of SBC Telecommunications, Inc. (SBC) met with Christopher Libertelli and Aaron Goldberger to discuss SBC's position on IP-enabled services. The discussion focused primarily on IP jurisdictional issues. Arguments advanced were consistent with the position SBC has set forth in its pleadings filed in the above referenced proceedings. In addition, reference was made to SBC's IP service offering described in the attachment hereto.

Pursuant to Section 1.1206 of the Commission's Rules, this letter is being electronically filed with the Commission.

Please contact the undersigned at (202) 326-8883 should you have any questions.

Sincerely,

/s/ James K. Smith

Attachment

cc (via electronic mail):
Christopher Libertelli
Aaron Goldberger



business

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SBC PremierSERVSM Hosted IP Communication Service (HIPCS)

Take a new approach to telecommunications

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SBC PremierSERV Hosted IP Communication Service (HIPCS) is a fully-hosted Voice over IP (VoIP) solution that bundles a hosted information service with SBC PremierSERVSM Dedicated Internet Access. SBC PremierSERV Hosted IP Communication Service gives you flexible, end-user control and self-management features—without the capital outlay and potential management hassles of a traditional premises-based phone system.

To access SBC PremierSERV Hosted IP Communication Service, you must purchase SBC PremierSERV Dedicated Internet Access with a Frame Relay transport connection. With a Personalized Web Portal, Dedicated Internet Access gives you real-time interaction and specialty applications.

SBC PremierSERV Hosted IP Communication Service offers On-Net and Off-Net calling options. On-Net refers to calls that originate from and terminate on an IP end-point on the HIPCS. An On-Net call remains IP for its duration and does not require a connection to the Public Switched Telephone Network (PSTN). An Off-Net call is any HIPCS call that terminates on the PSTN within the 48 contiguous states.

How does it work?

With SBC PremierSERV Hosted IP Communication Service, VoIP softswitch technology transmits your calls over a fully-managed Tier I IP network. You can access the HIPCS service from any Internet connection, via IP phones or standard telephones with analog or digital adapters.

Options

The following options are available with SBC PremierSERV Hosted IP Communication Service:

- **Basic service**—includes On-Net calling and access to the personalized Web portal. It supports IP end-point devices including analog telephones, digital PBX telephones, and IP handsets. The personalized Web portal is a browser-based management tool.
- **Basic Plus service**—includes all the items in the Basic service and adds voice mail support and locator service. Locator service is a mobility option that allows customized call forwarding and "find me/follow me" capabilities. The personalized Web portal allows you to manage the locator service.
- **Essential service**—offers the same services as Basic Plus and also includes additional mobility options. Mobility options include Remote Instant Office, which gives business phone capabilities to all phones. Users can set up an "impromptu office" from any location with a browser and direct dial or mobile phone. Remote workers will have access to business phone features, including click-to-call, personal and company directories, and customized call treatments. Essential service extends single number, single mailbox access to any remote office.
- **Complete service**—provides all the features in the Essential service, plus mobile office and unified messaging capabilities. Complete service extends the power of SBC PremierSERV Hosted IP Communication Service by turning an Internet-enabled wireless access protocol (WAP) mobile phone into a remote office phone. Users can "click-to-call" from any WAP-enabled mobile phone and return missed calls. Or, users can initiate new calls using their network-hosted directories.
- **Unified Messaging**—gives you a single inbox for voice mail messages, emails, and faxes. The SBC PremierSERV Hosted IP

Log In

[→ MySBCSM](#)
[→ Register Now](#)
[Ask a Product Question](#)

(Example: What is DSL?)

[Question Tips](#)

Communication Service platform provides the email function and is not integrated with your enterprise email platform. You can store and forward voice mail messages in the standard .wav format to anyone via the email system.

- **Call Center**—offers Automatic Call Distribution (ACD) features including an incoming call queue, distributed call presentation, call clearing, music on hold, priority call transfer, and agent status.
- **On Demand Conferencing**—lets you establish a conference call with up to 1,024 participants. You create a conference reservation with your personalized Web portal. Your browser assigns a telephone number for all participants to dial.
- **Microsoft Outlook® Plug-in**—integrates call management features with Microsoft Outlook for easier contact and call management.
- **Toll Free On Demand Conferencing**—incorporates the same capabilities as On Demand Conferencing but assigns a toll free (800, 888, 877, or 866) telephone number for participants.

Components

- **SBC PremierSERV Hosted IP Communication Service**—consists of a number of [End User Calling](#) features and [Personalized Web Portal](#) features.

Availability

Please check with your SBC account manager to determine availability.

Ordering

Interested in finding out more about our products and services?
Call 877-792-5670.

SBC PremierSERVSM HIPCS is provided by SBC IP Communications, Inc. Some SBC PremierSERV applications may require separately purchased equipment. All SBC trademarks are property of SBC Knowledge Ventures, L.P. All other trademarks and service marks are the property of their respective owners.

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