

Closed Captions - As a hard-of-hearing person I have come to depend on closed captions heavily. My grave concern are businesses that use voice only intercoms, television, fast food chains drive through, and banking drive thru and ATM services are not using a uniform or no closed captions for the hearing impaired and deaf. While the hearing individuals can reap the benefits of drive through services. I have to physically park my car and go in as though I am still living in the 1950's scenario. This is not equal accommodations under the law. TV closed captions over the last couple of months have gotten worse and to the point of mumble gumble no constructive words slidding across the screen. Stores that sell electronic or computer equipment do not use a sample closed captioned display. If companies really want to make a profit, start displaying various measures of communication. HELP!