

I am a residential customer of Sonic.net, an independent ISP that uses SBC to provide DSL service to me. I cannot overstate how much I value their customer service, their technical support staff is fantastic and responsive. They aren't the largest ISP, but from past experience I know that I wouldn't get the same level of service if I was forced to use SBC as my ISP. I fear that this is what would happen if the FCC stopped regulating broadband service. I know that BellSouth doesn't serve California, but if you deregulate broadband the effects will eventually be felt here. I urge you to continue to help foster competition in this market so consumers can still choose to work with companies like Sonic.net.

Thank you.

Jeff Miller