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January 31, 2005

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket Nos. 92-256, 88-2 and 96-128

Dear Ms. Dortch:

Attached are the fourth quarter 2004 ONA Installation Maintenance and Parity Reports for Enhanced Services for Verizon East (former Bell Atlantic) and Verizon West (former GTE Telephone Operating Companies) being filed pursuant FCC Orders in above dockets. Please let me know if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

Attachments

cc: Janice Myles

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2004 VZ EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	453075	9154	2.02%	2.82
* PBX	6842	181	2.65%	5.98
* CENTREX	48664	408	0.84%	1.95
* WATS	469	2	0.43%	2.19
* Mobile	12304	6	0.05%	2.31
* Feature Group A	372	11	2.96%	5.15
* Foreign Exchange	252	10	3.97%	8.88
* Payphone Services	0	0	0	0

TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	17	0	0.00%	11.71
* Feature Group D	2478	66	2.66%	24.08
* DID (Line and Trunk)	0	0	0	0

CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0	0
* Packet Synch. Access Line	0	0	0	0
* Packet Asynch. Access Line	0	0	0	0

CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	586	28	4.78%	5.52
* Protective Relaying	0	0	0	0
* Control Circuit	4	0	0.00%	20.50

TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0	0
* Telegraph Grade 150 Baud	0	0	0	0

TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	2341	22	0.94%	7.37
* Voice - Switched Line	1631	175	10.73%	14.79
* Voice - Switched Trunk	216	19	8.80%	20.68
* Voice & Tone - Radio Land Line	126	21	16.67%	14.18
* Data Low Speed	89	2	2.25%	4.76
* Basic Data & Voice	1639	225	13.73%	5.11

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2004 VZ EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (DAYS)

* Voice & Data - PSN Access Tie TRK	188	27	14.36%	20.76
* Voice & Data - SSN Access	0	0	0	0
* Voice & Data - SSN Intermach. TRK	25	1	4.00%	24.84
* Data Extension, Voice Grade Data	163	26	15.95%	12.61
* Protection Relay Voice Grade	18	11	61.11%	16.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0	0

TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	10	3	30.00%	23.10
* Program Audio 100-5000 HZ	7	2	28.57%	9.00
* Program Audio 50-8000 HZ	11	5	45.45%	13.27
* Program Audio 50-15000 HZ	26	7	26.92%	20.50

TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	871	140	16.07%	10.26
* TV Channel, One Way 5kHz Audio	0	0	0	0

TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	11	2	18.18%	7.73
* Digital Data - 2.4kb/s	242	79	32.64%	24.19
* Digital Data - 4.8kb/s	4	0	0.00%	34.25
* Digital Data - 9.6kb/s	1717	177	10.31%	9.62
* Digital Data - 56kb/s	7140	612	8.57%	15.66

TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	68440	9606	14.04%	21.97

TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0	0
* Dedicated Digital - 6.312 MBPS	0	0	0	0
* Dedicated Digital - 44.736 MBPS	1081	550	50.88%	38.51
* Dedicated Digital - 45 MBPS or >	31	3	9.68%	17.29

TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

INSTALLATION REPORT - BOC AFFILIATED ESP OPERATIONS
4th QUARTER 2004 VZ EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (DAYS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	119	0	0.00%	9.12
* PBX	366	16	4.37%	8.12
* CENTREX	0	0	0	0
* WATS	0	0	0	0
* Mobile	0	0	0	0
* Feature Group A	136	3	2.21%	8.78
* Foreign Exchange	0	0	0	0
* Payphone Services				

TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0	0
* Feature Group D	0	0	0	0
* DID (Line and Trunk)	0	0	0	0

CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0	0
* Packet Synch. Access Line	0	0	0	0
* Packet Asynch. Access Line	0	0	0	0

CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0	0
* Protective Relaying	0	0	0	0
* Control Circuit	0	0	0	0

TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0	0
* Telegraph Grade 150 Baud	0	0	0	0

TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	0	0	0	0
* Voice - Switched Line	0	0	0	0
* Voice - Switched Trunk	0	0	0	0
* Voice & Tone - Radio Land Line	0	0	0	0
* Data Low Speed	0	0	0	0
* Basic Data & Voice	2	0	0.0%	8.00

INSTALLATION REPORT - BOC AFFILIATED ESP OPERATIONS
4th QUARTER 2004 VZ EAST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	0	0	0	0
* Voice & Data - SSN Access	0	0	0	0
* Voice & Data - SSN Intermach. TRK	0	0	0	0
* Data Extension, Voice Grade Data	0	0	0	0
* Protection Relay Voice Grade	0	0	0	0
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0	0
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TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0	0
* Program Audio 100-5000 HZ	0	0	0	0
* Program Audio 50-8000 HZ	0	0	0	0
* Program Audio 50-15000 HZ	0	0	0	0
<hr/>				
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	1	1	100.00%	62.00
* TV Channel, One Way 5kHz Audio	0	0	0	0
<hr/>				
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0	0
* Digital Data - 2.4kb/s	0	0	0	0
* Digital Data - 4.8kb/s	0	0	0	0
* Digital Data - 9.6kb/s	0	0	0	0
* Digital Data - 56kb/s	0	0	0	0
<hr/>				
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	0	0	0	0
<hr/>				
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0	0
* Dedicated Digital - 6.312 MBPS	0	0	0	0
* Dedicated Digital - 44.736 MBPS	0	0	0	0
* Dedicated Digital - 45 MBPS or >	0	0	0	0
<hr/>				
TYPE I - DEDICATED ALERT TRANSPORT	0	0	0	0
=====				
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0	0
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0	0
=====				

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 ALL OTHER CUSTOMERS VZ EAST
 4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (HOURS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LI				
* Business Lines	163,769	27,373	16.71%	18.54
* PBX	2,847	518	18.19%	20.99
* CENTREX	135,545	22,250	16.42%	17.78
* WATS	188	16	8.51%	22.68
* Mobile	34	7	20.59%	37.45
* Feature Group A	0	0	N/A	N/A
* Foreign Exchange	1,352	130	9.62%	11.05
* Payphone Services	0	0	0.00%	0.00

TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A

CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A

CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A

TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A

TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 ALL OTHER CUSTOMERS VZ EAST
 4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach.	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade D	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A

TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A

TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Au	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Au	N/A	N/A	N/A	N/A

TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A

TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A

TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or	N/A	N/A	N/A	N/A

TYPE I - DEDICATED ALERT TR				
=====				
TYPE J - DEDICATED DERIVED (
=====				
CATEGORY 4 - DEDICATED NET ACCESS LINK (DNAL)				
=====				

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES <->
 AFFILIATED ESP VZ EAST
 4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (HOURS)

CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LI				
* Business Lines	N/A	N/A	N/A	N/A
* PBX	N/A	N/A	N/A	N/A
* CENTREX	N/A	N/A	N/A	N/A
* WATS	N/A	N/A	N/A	N/A
* Mobile	N/A	N/A	N/A	N/A
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	N/A	N/A	N/A	N/A
* Payphone Services				

TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A

CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A

CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A

TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A

TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 AFFILIATED ESP VZ EAST
 4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED DATES	PERCENT DUE MISSED	AVERAGE INTERVAL (HOURS)

* Voice & Data - PSN Access Tie	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach.	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade D	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
TYPE D - DEDICATED PROGRAM AUDIO				

* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				

* TV Channel, One Way 15kHz Au	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Au	N/A	N/A	N/A	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)				

* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				

* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				

* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or	N/A	N/A	N/A	N/A
TYPE I - DEDICATED ALERT TR				

TYPE J - DEDICATED DERIVED I				

CATEGORY 4 - DEDICATED NET ACCESS LINK (DNAL)	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N Activities Without Due Dates Report.

MAINTENANCE ACTIVITY WITHOUT DUE DATES
ALL OTHER CUSTOMERS VZ EAST
4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	800	40.42
* PBX	3,017	21.35
* CENTREX	1,481	17.03
* WATS	8	43.48
* Mobile	0	0.00
* Feature Group A	202	12.83
* Foreign Exchange	1,079	17.52
* Payphone Services		
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TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	360	7.79
* Feature Group D	0	0.00
* DID (Line and Trunk)	6,599	10.63
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CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	4	6.85
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CATEGORY 3 - TYPE A		
DEDICATED METALLIC		
=====		
* Protection Alarm	4,626	8.75
* Protective Relaying	5,961	10.39
* Control Circuit	3,321	10.12
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TYPE B - DEDICATED		
TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	N/A	N/A
<hr/>		
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	58,670	10.16
* Voice - Switched Line	20,991	8.35
* Voice - Switched Trunk	740	9.95
* Voice & Tone - Radio Land Line	12,378	12.97
* Data Low Speed	13,117	98.81
* Basic Data & Voice	39,629	8.35

MAINTENANCE ACTIVITY WITHOUT DUE DATES
ALL OTHER CUSTOMERS VZ EAST
4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	1,721	9.90
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	1,660	9.47
* Protection Relay Voice Grade	687	7.91
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A
<hr/>		
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	309	20.26
* Program Audio 100-5000 HZ	230	18.16
* Program Audio 50-8000 HZ	377	12.57
* Program Audio 50-15000 HZ	2,178	15.31
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TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	3,142	11.69
* TV Channel, One Way 5kHz Audio	N/A	N/A
<hr/>		
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	20,269	10.72
* Digital Data - 2.4kb/s	1,245	10.50
* Digital Data - 4.8kb/s	1,252	6.30
* Digital Data - 9.6kb/s	181,318	7.80
* Digital Data - 56kb/s	25,836	9.32
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TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	628,125	7.59
<hr/>		
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	5	4.78
* Dedicated Digital - 6.312 MBPS	16	39.13
* Dedicated Digital - 44.736 MBPS	10,773	7.04
* Dedicated Digital - 45 MBPS or >	1,020	11.66
<hr/>		
TYPE I - DEDICATED ALERT TRANSPORT	N/A	N/A
=====		
TYPE J - DEDICATED DERIVED CHANNEL	N/A	N/A
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	N/A	N/A
=====		

MAINTENANCE ACTIVITIES WITHOUT DUE DATES
BOC AFFILIATED ESP VZ EAST
4TH QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	0	0.00
* PBX	3	4.18
* CENTREX	0	N/A
* WATS	0	N/A
* Mobile	0	N/A
* Feature Group A	127	10.50
* Foreign Exchange	50	5.33
* Payphone Services	0	0.00
<hr/>		
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	0	N/A
* Feature Group D	0	N/A
* DID (Line and Trunk)	0	N/A
<hr/>		
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	0	N/A
* Packet Synch. Access Line	0	N/A
* Packet Asynch. Access Line	0	N/A
<hr/>		
CATEGORY 3 - TYPE A		
DEDICATED METALLIC		
=====		
* Protection Alarm	0	N/A
* Protective Relaying	0	N/A
* Control Circuit	0	N/A
<hr/>		
TYPE B - DEDICATED		
TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	0	N/A
* Telegraph Grade 150 Baud	0	N/A
<hr/>		
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	15	5.05
* Voice - Switched Line	0	N/A
* Voice - Switched Trunk	0	N/A
* Voice & Tone - Radio Land Line	0	N/A
* Data Low Speed	135	4.97
* Basic Data & Voice	0	N/A

MAINTENANCE ACTIVITIES WITHOUT DUE DATES
 BOC AFFILIATED ESP VZ EAST
 4TH QUARTER 2004

SERVICE CATEGORY *****	TOTAL ORDERS *****	AVERAGE INTERVAL (HOURS) *****
* Voice & Data - PSN Access Tie TRK	0	N/A
* Voice & Data - SSN Access	0	N/A
* Voice & Data - SSN Intermach. TRK	0	N/A
* Data Extension, Voice Grade Data	0	N/A
* Protection Relay Voice Grade	0	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	0	N/A
<hr/>		
TYPE D - DEDICATED PROGRAM AUDIO =====		
* Program Audio 200-3500HZ	0	N/A
* Program Audio 100-5000 HZ	0	N/A
* Program Audio 50-8000 HZ	0	N/A
* Program Audio 50-15000 HZ	0	N/A
<hr/>		
TYPE E - DEDICATED VIDEO =====		
* TV Channel, One Way 15kHz Audio	0	N/A
* TV Channel, One Way 5kHz Audio	0	N/A
<hr/>		
TYPE F - DEDICATED DIGITAL(64 kbps) =====		
* Digital Voice Circuit	0	N/A
* Digital Data - 2.4kb/s	0	N/A
* Digital Data - 4.8kb/s	0	N/A
* Digital Data - 9.6kb/s	0	N/A
* Digital Data - 56kb/s	2	0.55
<hr/>		
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) =====		
* Dedicated Digital - 1.544 MBPS	58	3.05
<hr/>		
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) =====		
* Dedicated Digital - 3.152 MBPS	0	N/A
* Dedicated Digital - 6.312 MBPS	0	N/A
* Dedicated Digital - 44.736 MBPS	0	N/A
* Dedicated Digital - 45 MBPS or >	0	N/A
<hr/>		
TYPE I - DEDICATED ALERT TRANSPORT =====	0	N/A
<hr/>		
TYPE J - DEDICATED DERIVED CHANNEL =====	0	N/A
<hr/>		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) =====	0	N/A

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2004 VZ WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	2299	238	10.35%	35.70
* PBX	3269	390	11.93%	24.76
* CENTREX	190	71	37.37%	57.19
* WATS	2	1	50.00%	26.50
* Mobile	11	4	36.36%	15.11
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	207	66	31.88%	19.78
* Payphone Services	0	0	0.00%	0.00
<hr/>				
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	9730	607	6.24%	19.57
* DID (Line and Trunk)	348	16.95	4.87%	13.04
<hr/>				
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
<hr/>				
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	10	3	30.00%	33.78
<hr/>				
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
<hr/>				
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	14	0	0.00%	27.50
* Voice - Switched Line	19	2	10.53%	17.00
* Voice - Switched Trunk	1	0	0.00%	14.00
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	350	54	15.43%	13.56

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2004 VZ WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	5	1	20.00%	25.33
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	N/A 0	N/A 0	N/A 0.00%	N/A 0.00
<hr/>				
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	2	0	0.00%	0.00
* Program Audio 50-8000 HZ	3	0	0.00%	16.00
* Program Audio 50-15000 HZ	4	2	50.00%	14.67
<hr/>				
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<hr/>				
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	32	3	9.38%	16.00
* Digital Data - 56kb/s	991	33	3.33%	15.42
<hr/>				
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	14497	515	3.55%	14.11
<hr/>				
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	562	35	6.23%	24.07
* Dedicated Digital - 45 MBPS or >	6	1	16.67%	37.00
<hr/>				
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	2	0	0.00%	0.00
=====				

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2004 VZ WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	0	0	0.00%	0.00
* PBX	0	0	0.00%	0.00
* CENTREX	0	0	0.00%	0.00
* WATS	0	0	0.00%	0.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	0	0	0.00%	0.00
* Payphone Services	0	0	0.00%	0.00

TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	0	0	0.00%	0.00

CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00

CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	0	0	0.00%	0.00

TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00

TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	0	0	0.00%	0.00
* Voice - Switched Line	0	0	0.00%	0.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	0	0	0.00%	0.00

INSTALLATION REPORT - ALL OTHER CUSTOMERS
4th QUARTER 2004 VZ WEST ONA REPORT

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade - Telephoto & Facsimile	0	0	0.00%	0.00
<hr/>				
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
<hr/>				
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
<hr/>				
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	0	0	0.00%	0.00
* Digital Data - 56kb/s	0	0	0.00%	0.00
<hr/>				
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	0	0	0.00%	0.00
<hr/>				
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	0	0	0.00%	0.00
<hr/>				
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

MAINTENANCE ACTIVITY WITHOUT DUE DATES
 ALL OTHER CUSTOMERS VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	N/A	N/A
* PBX	N/A	N/A
* CENTREX	N/A	N/A
* WATS	N/A	N/A
* Mobile	N/A	N/A
* Feature Group A	N/A	N/A
* Foreign Exchange	N/A	N/A
* Payphone Services	N/A	N/A
<hr/>		
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	N/A	N/A
* Feature Group D	N/A	N/A
* DID (Line and Trunk)	N/A	N/A
<hr/>		
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	N/A	N/A
* Packet Synch. Access Line	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A
<hr/>		
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	N/A	N/A
* Protective Relaying	N/A	N/A
* Control Circuit	N/A	N/A
<hr/>		
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A
<hr/>		
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	N/A	N/A
* Voice - Switched Line	N/A	N/A
* Voice - Switched Trunk	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A
* Data Low Speed	N/A	N/A
* Basic Data & Voice	N/A	N/A

MAINTENANCE ACTIVITY WITHOUT DUE DATES
 ALL OTHER CUSTOMERS VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A
<hr/>		
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A
<hr/>		
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A
<hr/>		
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A
<hr/>		
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	N/A	N/A
<hr/>		
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A
<hr/>		
TYPE I - DEDICATED ALERT TRANSPORT	N/A	N/A
=====		
TYPE J - DEDICATED DERIVED CHANNEL	N/A	N/A
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	N/A	N/A
=====		

MAINTENANCE ACTIVITY WITHOUT DUE DATES
 AFFILIATED ESP VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
CATEGORY 1		
=====		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	N/A	N/A
* PBX	N/A	N/A
* CENTREX	N/A	N/A
* WATS	N/A	N/A
* Mobile	N/A	N/A
* Feature Group A	N/A	N/A
* Foreign Exchange	N/A	N/A
* Payphone Services	N/A	N/A
<hr/>		
TYPE B - CIRCUIT SWITCHED TRUNK		
=====		
* Feature Group B	N/A	N/A
* Feature Group D	N/A	N/A
* DID (Line and Trunk)	N/A	N/A
<hr/>		
CATEGORY 2 - PACKET SWITCHED		
=====		
* Packet DDD Access Line	N/A	N/A
* Packet Synch. Access Line	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A
<hr/>		
CATEGORY 3 - TYPE A DEDICATED METALLIC		
=====		
* Protection Alarm	N/A	N/A
* Protective Relaying	N/A	N/A
* Control Circuit	N/A	N/A
<hr/>		
TYPE B - DEDICATED TELEGRAPH GRADE		
=====		
* Telegraph Grade 75 Baud	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A
<hr/>		
TYPE C - DEDICATED VOICE GRADE		
=====		
* Voice - Non-Switched Line	N/A	N/A
* Voice - Switched Line	N/A	N/A
* Voice - Switched Trunk	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A
* Data Low Speed	N/A	N/A
* Basic Data & Voice	N/A	N/A

MAINTENANCE ACTIVITY WITHOUT DUE DATES
 AFFILIATED ESP VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	AVERAGE INTERVAL (HOURS)
*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A
<hr/>		
TYPE D - DEDICATED PROGRAM AUDIO		
=====		
* Program Audio 200-3500HZ	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A
<hr/>		
TYPE E - DEDICATED VIDEO		
=====		
* TV Channel, One Way 15kHz Audio	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A
<hr/>		
TYPE F - DEDICATED DIGITAL(64 kbps)		
=====		
* Digital Voice Circuit	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A
<hr/>		
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
=====		
* Dedicated Digital - 1.544 MBPS	N/A	N/A
<hr/>		
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
=====		
* Dedicated Digital - 3.152 MBPS	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A
<hr/>		
TYPE I - DEDICATED ALERT TRANSPORT	N/A	N/A
=====		
TYPE J - DEDICATED DERIVED CHANNEL	N/A	N/A
=====		
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	N/A	N/A
=====		

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 ALL OTHER CUSTOMERS VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	55844	9548	17.10%	16.51
* PBX	44247	8279	18.71%	15.51
* CENTREX	0	0	0.00%	0.00
* WATS	27	12	44.44%	27.24
* Mobile	160	86	53.75%	22.09
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	1045	341	32.63%	17.34
* Payphone Services	0	0	0.00%	0.00
<hr/>				
TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	1319	465	35.25%	18.16
* DID (Line and Trunk)	274	141	51.45%	17.99
<hr/>				
CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	3	2	66.67%	17.81
* Packet Asynch. Access Line	22322	5949	26.65%	31.56
<hr/>				
CATEGORY 3 - TYPE A DEDICATED METALLIC				
=====				
* Protection Alarm	98	43	43.88%	14.12
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	168	109	64.88%	18.67
<hr/>				
TYPE B - DEDICATED TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
<hr/>				
TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	133	56	42.11%	19.66
* Voice - Switched Line	37	23	62.16%	17.95
* Voice - Switched Trunk	12	6	50.00%	16.99
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	16	5	31.25%	6.17
* Basic Data & Voice	1862	895	48.07%	12.73

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 ALL OTHER CUSTOMERS VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
<hr/>				
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
<hr/>				
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<hr/>				
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
<hr/>				
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
<hr/>				
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
<hr/>				
TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A.
 See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 AFFILIATED ESP VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
CATEGORY 1				
=====				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	N/A	N/A	N/A	N/A
* PBX	N/A	N/A	N/A	N/A
* CENTREX	N/A	N/A	N/A	N/A
* WATS	N/A	N/A	N/A	N/A
* Mobile	N/A	N/A	N/A	N/A
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	N/A	N/A	N/A	N/A
* Payphone Services	N/A	N/A	N/A	N/A

TYPE B - CIRCUIT SWITCHED TRUNK				
=====				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A

CATEGORY 2 - PACKET SWITCHED				
=====				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A

CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=====				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A

TYPE B - DEDICATED				
TELEGRAPH GRADE				
=====				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A

TYPE C - DEDICATED VOICE GRADE				
=====				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

MAINTENANCE ACTIVITIES WITH DUE DATES <*>
 AFFILIATED ESP VZ WEST
 4th QUARTER 2004

SERVICE CATEGORY	TOTAL ORDERS	DUE DATES MISSED	PERCENT DUE DATES MISSED	AVERAGE INTERVAL (HOURS)
*****	*****	*****	*****	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade - Telephoto & Facsimile	N/A	N/A	N/A	N/A
<hr/>				
TYPE D - DEDICATED PROGRAM AUDIO				
=====				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
<hr/>				
TYPE E - DEDICATED VIDEO				
=====				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
<hr/>				
TYPE F - DEDICATED DIGITAL(64 kbps)				
=====				
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
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TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
=====				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
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TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=====				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A	N/A	N/A
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TYPE I - DEDICATED ALERT TRANSPORT				
=====				
TYPE J - DEDICATED DERIVED CHANNEL				
=====				
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)				
=====				

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