

In November I attempted to change my local and long distance carrier from Verizon to Primus. It turned into a real fiasco where either Verizon and/or Primus had problems making the change. Through the the errors of Verizon/Primus I ended up with Sprint as my carrier. My phone bill for the 2 lines that I have runs typically around \$45 total. With Sprint, the toll calls alone were in excess of \$400 for one month! Hopefully, after 2 months, and many contacts with Verizon and Primus, I now have Primus as my carrier and Verizon is making adjustments to relieve me of the Sprint charges. I do not believe this is a case of 'slamming', but it clearly illustrates that Sprint is a den of thieves and you should immediately investigate and prosecute those involved in allowing such exorbitant charges upon the innocent public.