

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand. It's another example of what happens in this age of unregulated mayhem as hapless consumers are victimized by yet another exploitative tentacle of BigBusiness gone berserk. OF COURSE billing should be transparent, honest, undeceptive, consistent and fair. With the Federal regulatory agencies in the pockets of BigBusiness, what do you think the chances of this happening are, protests and petitions or not? In a fair and honest system, would we even have to RAISE the issue? Who are we kidding? Will FCC pay attention at all?

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.

