

Dear FCC,

I support the petition to require VRS interoperability because i am frustated with the different ways to call people on videophone. I have to wait too long. Please use your best support to simplify VRS for the deaf. I would like easier access to the public. thank you

I dont like that my VRS is blocked and sometimes i have to wait. I had to wait too long for a medical appointment. i got impatient and had to drive to the hospital myself when the problem could be cured on the videophone.

It is very important to make everyone equally accessible by setting up one system just like the telephone. I get very frustated when i am put on hold. Hearing people dont have that problem.

The differnt ways cause stress and can put us at risk. Please make whole video relay service (VRS)equal with same system. I am a senior and had to puchase high speed connection service but th e4video relay leaves much to be desired. Please do all you can to simplify it for the deaf.

Thank you for this opportunity to make my comment.