

It has been a problem to receive FAIR service in the greater Rochester NY area for Satellite/Cable TV service and Internet. We have sat back and watched as Time Warner purchased all of the competition in this area and then signed an exclusivity agreement with the City of Rochester. In the past year Time Warner is now working to keep customers instead of seeing what they can get away with. For the past year the local phone company has offered DSL and as a result Time Warner's Road Runner is now increasing bandwidth to levels that it use to be along with new discount rates. Also in the past year there have become more choices for Satellite/Cable service. And again as a result of the increased competition Time Warner and Dish Companies are offering discounts and better customer service. I am only a professional Firefighter with the City of Rochester and do know one thing, if Echostar is allowed to gain Voom's Rainbow 1 and the additional resources of Voom, the competition level is getting smaller. Cable, Dishnet & Dishnetwork are all fighting to offer increases in HGTV selection and we all know Voom is a leader in this arena. With Voom still working as Rainbow DBS Company LLC under Cablevision or some other non-Dish company we can only see the FCC's ideas of HGTV continue on a rapid motion forward.

Thank you,
Scott C. Sardone