

March 28, 2005

Dear Customer:

You currently use BellSouth Telecommunications, Inc. (BellSouth) for business local calling services and BellSouth and/or BellSouth Long Distance, Inc. (BSLD) for long distance calling services. MEBTEL, Inc. (MebTel) and MebTel Long Distance Solutions, Inc. (MLDS), an affiliate of MebTel, are acquiring BellSouth and BSLD's telephone business in Milton, Gatewood and Hyco Lake.

**When the necessary regulatory approvals are obtained and the purchase is complete, MebTel will replace BellSouth as your local telephone service provider. MLDS will replace BellSouth and/or BSLD as your toll service(s) provider. We expect to complete all approvals and become your service provider on April 30, 2005.**

We at MebTel and MLDS look forward to becoming your new local and long distance service provider. Our goal is to provide state-of-the-art telecommunications services and outstanding customer care.

This notice provides specific information regarding this change in service providers, as required by FCC rules.<sup>1</sup> In order to comply with FCC rules, we have to cover a lot of ground, which makes this letter longer and more complex than we would like. Please bear with us as we cover these points. We want to describe what will happen in a way that will meet the government's requirements and that will also make sense to you.

### **Your New MebTel Local Service Plan**

Enclosed with this letter is a chart showing popular local services MebTel offers. The chart shows MebTel rates, which will become effective April 30, 2005. For comparison, we also show the rates BellSouth currently charges for these services. After the transition to MebTel, you will continue to receive the same local telecommunications services you currently receive from BellSouth. The MebTel rates for these services will be the same or lower than BellSouth's rates for the same services.

### **Your New MebTel Long Distance Plan**

Customers who use BellSouth and/or BSLD today for toll service(s) will be switched to MLDS. We reviewed your current BellSouth and/or BSLD long distance plan. When possible, we chose for you a MLDS plan that is very similar to your current long distance plan. Your new plan is described at the top of the next page.

If you are satisfied with this selection, you don't need to do anything. This plan will take effect automatically. If you would like more information on this or other plans offered by MLDS, please call us toll free at 1-888-550-6285. We'll be glad to hear from you. If you would like to select another long distance provider, please contact

---

<sup>1</sup> FCC Rules, Part 64.1120(e).

the long distance provider of your choice or call us for instructions. If you have a BellSouth and/or a BSLD calling card, you will need to contact MebTel for a new calling card. This is in accordance with federal credit regulations. After April 30, 2005, your existing BellSouth and/or BSLD calling card will no longer work.

You are free to select other MLDS long distance plans or select another long distance carrier at any time. You will not be charged for switching long distance carriers if you switch within 90 days following the transfer from BellSouth and BSLD.

### **Business Advantage Voice**

Based on a review of the services you currently receive from BellSouth and/or BSLD, MebTel proposes to place you in MebTel's Business Advantage Voice Plan. This plan includes a business access line, unlimited use of MebTel's most popular features, including Caller ID, Call Waiting, Call Forwarding, Call Return, Anonymous Call Rejection, and Voice Mail (when it becomes available), 200 minutes of long distance calling, and additional minutes of long distance usage at a rate of \$0.089 per minute. The Business Advantage Voice Plan is \$64.99 per month. All fees and surcharges are included in the price; only taxes are additional. This plan also allows you to purchase additional 200-minute blocks of long distance usage at \$.069 per minute.

### **800 Platinum Toll Free Service**

Customers who currently receive 800-toll free service from BSLD will continue to receive toll free service under MLDS' 800 Platinum Plan. Under this plan, interstate toll free calls are \$0.06 per minute and intrastate toll free calls are \$0.10 per minute. There are no additional monthly fees. The toll free telephone numbers for all customers will remain the same.

### **FCC Required Information**

In accordance with the FCC's requirements, MebTel, as the acquiring carrier, informs you of the following:

- (i) MebTel will become your new local service provider and MLDS will become your new provider of long distance telecommunications service beginning April 30, 2005.
- (ii) The rates, terms, and conditions of the service(s) to be provided by MebTel and MLDS upon your transfer to MebTel are set forth in this letter. MebTel will notify you of any change(s) to these rates, terms, and conditions by future bill messages and changes posted on MebTel's web site ([www.mebtel.com](http://www.mebtel.com)).
- (iii) MebTel will be responsible for any carrier change charges associated with the transfer of your service.
- (iv) You have the right to select a different preferred carrier for the telecommunications service(s) at issue, and alternative carriers are available.

(v) All BellSouth and/or BSLD subscribers receiving this notice, even those who have arranged preferred carrier freezes through BellSouth on the service(s) involved in the transfer, will be transferred to MLDS, unless such customers have selected a different carrier before the April 30, 2005 transfer date. Existing preferred carrier freezes on the service(s) involved in the transfer will be lifted; and affected customers must contact MebTel to arrange a new freeze.

(vi) MebTel will not be responsible for handling any complaints filed or otherwise raised against BellSouth or BSLD prior to or during the transfer.

(vii) MebTel's toll-free customer service telephone number is 1-888-550-6285.

Once the transition is complete you will automatically begin receiving a monthly statement from MebTel in place of your current BellSouth bill. If you have any questions regarding this change in service arrangements, you can call MebTel toll free at 1-888-550-6285. For questions related to your current services provided by BellSouth and/or BSLD, please continue to use the telephone numbers that appear in your local directory or on your BellSouth statement for reaching a BellSouth representative.

Rest assured, we will make this transition smooth and effortless on your part, and will continue to inform you of developments as they occur. MebTel and BellSouth are committed to ensuring that you receive the best possible service to meet your needs.

Sincerely,

Tom Dreyer  
President, MebTel  
dreyert@mebtel.com

Enclosure: Chart of MebTel local service rates