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I implore you to review the issue of interoperability in the field of Video Relay Service providers. Sorenson is distributing free videophones but in return, we are limited to using their provider. CSD is giving free videophones away but the consumers have the power of choosing what relay service they want to use according to the standard of services. If AT&T were to give away free cell phones, would they make the cell phones dial their services only or it is at the choosing of the consumer? It is logical that it should be applied on every telecommunication products. Please review this issue as soon as possible and give the consumers the victory they are looking for.

Thank you for taking up this matter.

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