

I would like to make comment on: "Federal Communications Commission Seeks Additional Comment on the Speed of Answer Requirement for Video Relay Service (VRS"

In a perfect world the speed of answer for a Deaf or Hard of Hearing caller to a VRS provider should be instant, However in that same world Americans wouldn't have a third of their income taken for taxes.

The statistics are obvious, there are approximately 12.6 million sign language users in the US and only about 9,000 members of the Registry of Interpreters for the Deaf. Of that 9,000 ONLY 3466 members are certified (from RID.org) The numbers just don't permit a speed of answer requirement. I think all VRS providers are doing the best they can, and a requirement will hinder the service they provide.