


[Bundled Services](#) | [Special Offers](#) | [Cable TV](#) | [Phone](#) | [Internet](#) | **[Business](#)** | [Webmail](#) | [My RCN](#) | [Company](#) | [Contact](#) | [Help](#)

For Small Business
Services Call:

1-877-RCN-7000

[Products and Services](#)

[Network](#)

[Coverage Area](#)

► [Small Business](#)

[Press Releases](#)

[Contact Business Services](#)

Small Business

[Bundled Services](#) | [Cable TV](#) | [Phone](#) | [Internet](#) | [Cable Advertising](#)



Let a Partnership with RCN Empower Your Business

- Reach More Customers
- Lower Your Costs
- Entertain and Inform Your Clientele
- Free Consultation and Installation

As an independent business operator you don't need more bills, what you need is a partner who'll help you develop more business. Whether you operate a bistro, health clinic, law firm or beauty salon, it makes no difference. RCN will serve as a partner by providing the services you need to efficiently operate and even grow your business.

Free Consultation

A partnership with RCN begins when one of our knowledgeable Small Business Representatives meets with you and your staff to evaluate your company's [cable TV](#), [phone](#), [internet](#) and [advertising](#) needs. This free consultation is designed to create a tailored communications package that will help your business succeed. This evaluation process is free and there is no obligation.

Reach More Customers

RCN offers services that help independent business operators like yourself address a fundamental question – how do I attract more customers? With services like high speed internet, website hosting, email and affordable cable TV advertising, RCN can help you put together a plan to expand your company's visibility.

Lower Your Costs

We understand that keeping costs low is critical for a small business, that's why RCN has put together [service bundles](#) designed to help you save money. By delivering cable TV, phone and internet service to the same customer over the same network, RCN realizes significant savings – those savings are passed onto you. What's more, RCN offers choice and flexibility in its phone service, allowing you to choose the plan that's most efficient for your business.

Entertain and Inform Your Clientele

Your customers are your livelihood, so we understand that you want to treat them well. For many businesses this means informative voicemail messages or commercial-free music piped into your waiting room, lobby, or work area. For some businesses it means offering quality cable TV programming to enhance a dining experience. For others, it means business news and information made available 24 hours a day. Whoever you serve, we can help you put together a solution that helps keep your customers entertained, informed and believing that your business offers a professional, helpful and inviting atmosphere.

Free Standard Installation

That's right. As a qualified customer who signs up for a bundle, RCN will make sure it doesn't cost you a dime for standard install cable TV, phone or internet service in your business location. When there's payroll to meet and suppliers to pay, who wants to think about the cost of switching to a better telecommunications provider. Now you don't have to. Getting started with RCN is free.

Note: All RCN Small Business Services are subject to the [RCN Small Business Terms and Conditions](#). Please contact an RCN representative for more details.



Bundled Services | Special Offers | Cable TV | Phone | Internet | **Business** | Webmail | My RCN | Company | Contact | Help

For Small Business
Services Call:
1-877-RCN-7000

Products and Services

Network

Coverage Area

▶ Small Business

Press Releases

Contact Business Services

Small Business

Bundled Services | **Cable TV** | **Phone** | **Internet** | **Cable Advertising**

Bundled Services

We understand that keeping costs low is critical for a small business, that's why RCN has put cable TV, phone and internet service together in bundles designed to help you save money. Start by selecting a bundle, then adding additional services and features as needed to build a solution that's just right for you. A knowledgeable RCN Small Business representative is available for a free consultation.

Note: Not all bundles are available in all markets. Check with an RCN representative about bundle availability in your area.

- RCN Power Pack
- RCN Power Pack Plus
- RCN Web Power
- RCN Value Connection
- RCN Value Connection Plus

RCN Power Pack

This bundle offers basic phone and high speed internet services. Additional services may be added as needed.

- **Unlimited Local Calling**
No limits. No hidden costs. Just reliable local phone service. That's what you get with RCN's Unlimited Local Calling.
- **MegaModemSM Mach 7***
MegaModem Mach 7, RCN's standard high speed cable modem, lets you and your staff surf the web up to 125 times faster than traditional dial-up service. With Mach 7 you get:
 - ▶ Unlimited internet access
 - ▶ Download speeds up to 7 Mbps
 - ▶ Upload speeds of up to 800 Kbps
 - ▶ Up to 4 email addresses accessible from anywhere
 - ▶ 10 Mb of web space (enough to build your own website)

[Back to Top](#)

RCN Power Pack Plus

Our most popular bundle, the Power Pack Plus, offers unlimited calling anywhere in the U.S. and Canada as well as high speed internet service. Additional services may be added as needed.

- **Unlimited Long Distance Calling**
Get unlimited long distance calling to in-state and state-to-state locations – no more minutes to count, no more long distance surprises on your phone bill.

Small Business Handbook

Download RCN's Small Business Customer Handbook (PDF, 956 Kb) for all the features and instructions for cable tv, phone, and Internet services.



Download **Adobe Acrobat Reader** to view this file.

■ Unlimited Regional Calling

Make as many regional and local toll calls to nearby towns or counties as you want. All the regional calling you need – no minutes to count.

■ Unlimited Local Calling

No limits. No hidden costs. Just reliable local phone service with access to any phone feature you'd like to add. (30 phone features available, additional fees apply.)

■ MegaModemsm Mach 7*

MegaModem Mach 7, RCN's standard high speed cable modem, lets you and your staff surf the web up to 125 times faster than traditional dial-up service. With Mach 7 you get:

- ▶ Unlimited internet access
- ▶ Download speeds up to 7 Mbps
- ▶ Upload speeds of up to 800 Kbps
- ▶ Up to 4 email addresses accessible from anywhere
- ▶ 10 Mb of web space (enough to build your own website)

[Back to Top](#)

RCN WebPower

If you're serious about using the internet to help grow your business, this is the bundle for you. Additional services may be added as needed.

■ MegaModemsm Mach 10*

MegaModem Mach 10, RCN's fastest high speed cable modem, lets you and your staff surf the web up to 175 times faster than traditional dial-up service. With Mach 10 you get:

- ▶ Unlimited internet access
- ▶ Download speeds up to 10 Mbps
- ▶ Upload speeds of up to 800 Kbps
- ▶ Free Pop-Up Stopper
- ▶ Up to 4 email addresses accessible from anywhere
- ▶ 10 Mb of web space (enough to build your own website)

■ Static IP Address

A static IP address with your high speed internet service allows you to host your own web server or email server.

■ Unlimited Dial-Up Internet Service

With RCN WebPower you also get unlimited dial-up internet services to go along with your company's high speed cable modem. This gives you the freedom to check your email and stay in touch with the office wherever you are.

* Note: MegaModem Mach 7 and MegaModem Mach 10 are not available in all areas.

[Back to Top](#)

RCN Value Connection

This combination of high speed internet and basic phone service is designed to deliver just what you need and no more. Other services may be added as your needs expand.

- **High Speed Internet**

- ▶ MegaModem[™] Mach 7 (7 Mbs download, 800 Kbps upload)
- ▶ 4 Email addresses. (More are available.)
- ▶ 10 MB of web storage space, enough for your own website.
- ▶ Free Pop-Up Stopper[®]
- ▶ 24/7 technical support

- **Phone Service**

MegaModem Mach 7, RCN's standard high speed cable modem, lets you and your staff surf the web up to 125 times faster than traditional dial-up service. With Mach 7 you get:

- ▶ 1,800 minutes of local calling. More minutes available.

[Back to Top](#)

RCN Value Connection Plus

This high speed internet and phone bundle is a great place to start, delivering the phone basics you need and one of the fastest internet connections around.

- **High Speed Internet**

- ▶ MegaModem[™] Mach 7 (7 Mbs download, 800 Kbps upload)
- ▶ 4 Email addresses. (More are available.)
- ▶ 10 MB of web storage space, enough for your own website.
- ▶ Free Pop-Up Stopper[®]
- ▶ 24/7 technical support

- **Phone Service**

- ▶ 3,000 minutes of local calling
- ▶ 100 minutes of regional calling
- ▶ Choose from 2 phone feature packages
 - Phone Feature Package 1
(Choose 2 of these 3 features)
 - Multi-box Voicemail
 - Caller ID Deluxe
 - Ultra Call Forward
 - Phone Feature Package 2
(Choose 2 of these 3 features)
 - Call Forward Busy Line/Don't Answer
 - Caller ID Deluxe
 - Ultra Call Forward

[Back to Top](#)

Note: All RCN Small Business Services are subject to the [RCN Small Business Terms and Conditions](#). Please contact an RCN representative for more details.



Bundled Services | Special Offers | Cable TV | Phone | Internet | **Business** | Webmail | My RCN | Company | Contact | Help

For Small Business
Services Call:
1-877-RCN-7000

Products and Services

Network

Coverage Area

▶ Small Business

Press Releases

Contact Business Services

Small Business

Bundled Services | **Cable TV** | **Phone** | **Internet** | **Cable Advertising**

Phone Services

RCN Small Business representatives are trained to help you find the right telephone solution to meet your business needs. They'll work to help you lower your cost, and put together the package that will help you run your business more efficiently.

■ Unlimited Calling

This phone package gives you unlimited calling anywhere in the continental United States and Canada for one monthly low price. Plus the ability to add calling features to meet your needs such as voice mail, caller ID and others. ** Unlimited Calling includes:

- ▶ Unlimited in-state, state-to-state, U.S. to Canada long distance calling.
- ▶ Unlimited Regional Calling
- ▶ Unlimited Local Calling

■ Unlimited Local Calling

This phone package offers unlimited local calling for one low monthly price. Plus the ability to add calling features to meet your needs such as voice mail, caller ID and others. ** Add Unlimited Regional Calling for just \$10 more a month.

■ Variable Long Distance Plans

No need for unlimited long distance? No problem. RCN offers several long distance plans for you to choose from. Talk a lot or a little, it doesn't matter. You only pay for what you use. We'll even add PIN code access so only your authorized staff can make long distance calls. For more details, see the [variable long distance rate plans](#) for your area.

■ Calling Features

RCN's choice of 30 calling features help make your business calls easier and more efficient. From voice mail, to call forwarding to Caller ID Deluxe, we'll help you get the calls you need and avoid the ones you don't. Review our list of calling features below.

Privacy

Anonymous Call Rejection
Call Block

Don't Miss a Call

Basic Voice Mail
Call Waiting

Identify Your Callers

Call ID Deluxe
Call Return Unlimited
Call Waiting ID Deluxe

Distinctive Ringing

Priority Call *
Distinctive Ringing

Forward Your Calls

Call Forwarding
Call Forwarding Variable
Select Call Forward
Ultra Call Forward Hunting*

Per Use Features

Call Trace
*69 Call Return
*66 Repeat Call
Call Block

Make Dialing Easier

Repeat Call
Speed Calling
Three-Way Calling

Small Business Handbook

Download RCN's Small Business Customer Handbook (PDF, 956 Kb) for all the features and instructions for cable tv, phone, and Internet services.



Download [Adobe Acrobat Reader](#) to view this file.



Bundled Services | Special Offers | Cable TV | Phone | Internet | **Business** | Webmail | My RCN | Company | Contact | Help

For Small Business
Services Call:
1-877-RCN-7000

Products and Services

Network

Coverage Area

▶ Small Business

Press Releases

Contact Business Services

Small Business

Bundled Services | **Cable TV** | **Phone** | **Internet** | **Cable Advertising**

Internet Services

RCN's fiber optic Megaband® Network delivers the reliable high speed internet service you need to keep your business running. The following are just a few of RCN's internet services. Contact us and let an RCN Small Business representative help you determine what services are right for you.

■ High Speed Internet

MegaModemsm Mach 7 and MegaModemsm Mach 10 are two of the fastest high speed cable modems available in your area. When you sign up for RCN's high speed internet you also get the following:

- ▶ 10 Mbs download speed, 800 Kbps upload speed (with Mach 10)
*
- ▶ 7 Mbs download speed, 800 Kbps upload speed (with Mach 7)*
- ▶ 4 Email addresses with more available.
- ▶ 10 MB of web storage space, enough for your own website
- ▶ Free Pop-Up Stopper®
- ▶ 24/7 technical support

■ Business Web Hosting

If you need a website for your small business, RCN has the web hosting solution to get you started. RCN's Web Hosting Starter Pack includes:

- ▶ 50 MB of disk storage
- ▶ 1 GB of data transfer
- ▶ 4 mailboxes
- ▶ Email aliases
- ▶ ASP capabilities
- ▶ CGI bin access
- ▶ MS Front Page support
- ▶ FTP access
- ▶ J Script capabilities
- ▶ VB Script capabilities
- ▶ Shockwave and Flash support
- ▶ 24/7 technical support

■ Internet Security

To help keep your computer clean from viruses and your business information safe from hackers, RCN offers several McAfee® security services. Speak with an RCN Small Business representative to find out which services are right for you.

- ▶ VirusScan Online
- ▶ Personal Firewall Plus
- ▶ Privacy Service
- ▶ SpamKiller
- ▶ Web Essentials (VirusScan and Personal Firewall Plus)

* Note: MegaModem Mach 7 and MegaModem Mach 10 are not available in all areas. Mach 10 does not come standard and requires an additional fee.

Note: All RCN Small Business Services are subject to the [RCN Small Business Terms and Conditions](#). Please contact an RCN representative for more details.

Small Business Handbook

Download RCN's Small Business Customer Handbook (PDF, 956 Kb) for all the features and instructions for cable tv, phone, and Internet services.



Download **Adobe Acrobat Reader** to view this file.



Bundled Services | Special Offers | Cable TV | Phone | Internet | **Business** | Webmail | My RCN | Company | Contact | Help

Products and Services

► Network

Coverage Area

Small Business

Press Releases

Contact Business Services

Business Network

Let RCN Provide The Network, So You Can Focus On Providing Your Customers With The Best Solutions

RCN builds and operates its own fiber rich network, the state-of-the-art Megaband® Network, in selected metropolitan markets. Utilizing the RCN Network provides you with the following advantages:

Access the [RCN National IP Map](#) (PDF, 2.19 MB)

■ Location

RCN has extensive fiber reach within the Metropolitan Area Network (MAN). RCN fiber is generally near locations requiring high-bandwidth solutions such as select carrier hotels, major Points of Presence (POP), central offices of local exchange carriers, commercial buildings, and business centers. This ensures network access to valuable users demanding high-speed transport. This extensive RCN fiber reach will help maximize your market opportunity.

■ Service Offerings

The Megaband Network offers advanced networking technologies including protected electronics, Dense Wave Division Multiplexing (DWDM), SONET transmission, and ring redundancy, ensuring bandwidth and connectivity are never compromised. In addition to these transport solutions, RCN offers web hosting, dark fiber, and colocation services.

■ Performance

RCN delivers service backed by a Service Level Agreement. Our Network Operations Center (NOC) and advanced networking technologies enables us to confidently provide this agreement. The RCN NOC is available around the clock to perform network provisioning, monitoring, and management.

RCN MAN transport solutions provide the connectivity, bandwidth, network availability and operational management critical for today's complex business applications.

Small Business Handbook

Download RCN's Small Business Customer Handbook (PDF, 956 Kb) for all the features and instructions for cable tv, phone, and Internet services.



Download [Adobe Acrobat Reader](#) to view this file.



- [Products and Services](#)
- [Network](#)
- [Coverage Area](#)**
- [Small Business](#)
- [Press Releases](#)
- [Contact Business Services](#)

Coverage Area

RCN Business Coverage Area

RCN has extensive fiber reach within the Metropolitan Area Network (MAN). RCN fiber is near locations requiring high-bandwidth solutions such as select carrier hotels, major Points of Presence (POP), central offices of local exchange carriers, commercial buildings, and business centers. This ensures network access to valuable users demanding high-speed transport. This extensive RCN fiber reach will help maximize your market opportunity.

RCN provides a solution to the bottleneck that exists in today's metropolitan networks by providing DS-X and OC-N fiber connectivity between the point-of-presence (POP) and the customer premise by the use of the RCN Megaband Network. In addition, a streamlined approach to provisioning and implementation, along with the extensive coverage of the Megaband Network, allows RCN to provision a full range of applications easier and faster. RCN has deployed network in seven of the top ten most densely populated U. S. markets, and has aggressively grown its business through various strategic mergers and acquisitions. These markets include the cities and/or surrounding suburbs of Boston, New York City, Philadelphia, Washington D.C., Chicago, San Francisco, and Los Angeles.

Small Business Handbook

Download RCN's Small Business Customer Handbook (PDF, 956 Kb) for all the features and instructions for cable tv, phone, and Internet services.

 Download [Adobe Acrobat Reader](#) to view this file.



Discover how Sprint Managed Mobility ServicesSM can help save your company time and money

[View case studies](#)

> With Sprint, wireless is beautiful.



Products & Services

- [Landline Phone](#)
- [Networking](#)
- [Internet & IP](#)
- [Wireless Phone](#)
- [Conferencing](#)
- [Relay Services](#)
- [Special Offers](#)

Solutions by Industry

Select an Industry

Solutions by Business Size

- [Small Office/Home Office](#)
- [Small Business](#)
- [Medium Business](#)
- [Enterprise](#)

Outside of the US?

Business Customers

Save 20% on devices and accessories and get \$150 instant savings

[Learn more](#)



Report service difficulties online



[Learn more](#)

- [Manage your Account](#)
- [Contact Us](#)

Learn about innovative solutions for your mobile workforce. [View demo](#)

Sprint Managed Mobility ServicesSM

Even after they have left the office, your remote workforce is more productive than ever. Take control of your mobile devices with solutions that deliver mobile security, simplicity, and savings. [Learn more](#)

Wireless High-Speed Data

Experience the latest and greatest in high-speed wireless data technology. EV-DO brings broadband-like downloading speeds for heightened mobile productivity and flexibility. [Learn more](#)

- 04/12 [State of Georgia Selects Sprint for Wireless Voice and Data Solutions](#)
- 04/11 [Sprint Named One of the Top 50 Companies for Diversity by DiversityInc](#)
- 04/04 [Message Archive Service from Sprint Enhances Email Security](#)

[View all Sprint News](#) ■

- [Sprint Wholesale](#)
- [Sprint Communications Equipment](#)
- [Sprint North Supply](#)
- [Supplier Diversity](#)
- [Supplier Registration & Policies](#)



Welcome to Products & Services

Save 20% on devices and accessories
and get \$150
instant savings



[Learn More](#)



Landline Phone

Begin your business communications here.

[Interactive Toll-Free Services](#), [more...](#)



Networking

We have a voice, data, and video option for you.

[more...](#)



Internet & IP

Dedicated, secure, and everywhere.

[Data LinkSM](#), [more...](#)



Wireless Phone

Explore the evolving world of Sprint PCS. [Unlimited PCS to PCS CallingSM](#), [more...](#)



Conferencing

New ways to connect to co-workers and road warriors.

[Sprint Online PresenterSM](#), [more...](#)



Relay Services

Communication options for deaf, hard-of-hearing, deaf-blind, and speech-disabled callers.

[CapTelSM Relay Service](#), [more...](#)



Special Offers

Save money and get free products and services from Sprint.

[\\$80 Unlimited Data with PCS Vision](#), [more...](#)



Solutions by Business Size

One-person shop or conglomerate, Sprint tailors integrated solutions no matter your business size.

- [Small Office/Home Office](#)
- [Small Business](#)
- [Medium Business](#)
- [Enterprise](#)



Solutions by Industry

You know your business. Sprint knows your business and your communications needs.

Select an Industry



Need to Contact Us? [Email Us](#) —or— [Call Us: 1-888-322-3961](#)



Landline Phone

A century of experience
to fit your needs



Hardware & Equipment

Phone system hardware from Nortel and Toshiba deliver on-site phone system control and professional customer service.

[Voicemail Equipment, more...](#)



Long Distance

Connect to the world with U.S. and international long distance plans, plus wallet-sized calling cards.

[Calling Cards, more...](#)



Voice Features

Mix and match innovative phone features such as Caller ID, Enhanced Call Forwarding, and Three-Way Conferencing.

[Anonymous Call Rejection, more...](#)



Local Phone Service

Feature-rich voice service connecting you to your local call area, along with E911 emergency packages for local governments.

[Local Phone Service, more...](#)



Toll Free & IVR

Make it easy for customers to call you and find the best representative with interactive voice response (IVR).

[Basic Call Center Toll-Free Services, more...](#)



VPN

Secure, network-based voice virtual private networks support such applications as voice calls, toll-free service, and conferencing.

[Voice VPN, more...](#)



Networking

The voice, data, and video option for you



ATM

Very fast packet switching technology delivers up to 10 Gbps data transport for voice, data, and video.
[Domestic ATM, more...](#)



Ethernet

Achieve point-to-point or any-to-any connectivity—or a mixture of both—with a private LAN or WAN network solution for multiple offices.
[Sprint EthernetSM Services, more...](#)



Frame Relay

Move high volumes of data, interconnect local area networks, and connect to the Internet.
[SprintLinkSM Frame Relay, more...](#)



Hardware & Equipment

Promote 24/7 uptime with PBX (private branch exchange) phone systems, line and wiring protection, and equipment hosting facilities.
[Digital PBX Trunks, more...](#)



ISDN

Broadband Internet connection allows simultaneous phone conversations and Internet access—all at high speed.
[ISDN, more...](#)



Private Lines

Private voice, data, and video transmission service featuring competitive rates, international options, and bandwidth flexibility.
[Global Private Line, more...](#)



Security

Protect against disastrous security breaches with firewall protection, intrusion detection, and managed security services.
[Authentication, more...](#)



Internet & IP

Wireless just got
faster than ever.

[Learn More](#)



Email Protection

Safeguard vital business emails with robust virus protection, disaster recovery, security policy enforcement, and spam filtering.

[Sprint Message Archive, more...](#)



Internet Access

Get connected to the Internet with versatile dial-up and high-speed DSL options or become your own ISP to better serve customers.

[Dedicated Internet Access, more...](#)



VLAN

Wide-area Ethernet connectivity blends security with the flexibility and cost advantages of IP-based Ethernet technology.

[SprintLink Virtual LAN, more...](#)



VoIP

Reduce your per-minute long distance charges by placing phone calls over the Internet.

[VoIP, more...](#)



VPN

Secure network- and hardware-based private networks connect far-flung offices.

[Sprint MPLS VPNSM, more...](#)



Wireless Data

Unleash mobile workers with connection plans, wireless cards, and Wi-Fi access.

[Sprint PCSSM Wi-Fi Access, more...](#)

[Copyright, Trademark and Disclaimer Notices](#) | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



Welcome to Sprint Wholesale

Look here for information on wholesale and resale distribution of Sprint products and services.

Local Territories

- [CLEC](#)
- [IXC](#)
- [Payphone](#)
- [Vendor](#)
- [Wireless](#)

Non-local Territories

- [Products & Services](#)
- [Become a Reseller](#)
- [News & Events](#)
- [Customers Only](#)

Local Territory Map

Not sure if you're in a local territory or not? Click a region or select a state from the dropdown to see detailed local service information

If your area is shown on the details, you are in a local territory.



Copyright, Trademark and Disclaimer Notices | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



Sprint Local Wholesale

Markets

- [CLEC](#)
- [IXC](#)
- [Wireless](#)
- [Payphone](#)
- [Vendor](#)

Online Services

- [Address Validation](#)
- [IRES CLEC Service Ordering System](#)
- [CSPRS CLEC Performance Reports](#)
- [SS Web \(CARE\) Subscription Service](#)

WebRRS

- [Report Trouble](#)
- [Check Status](#)
- [View Ticket History](#)

- [Host On Demand \(ARMS\)](#)

Notifications

- [View all notifications](#)

User's Guides

- [CSPRS](#)
- [IRES](#)
- [SS Web \(Easier\)](#)
- [Address Validation](#)

WebRRS

- [WebRRS Application](#)
- [Registration](#)
- [Log-in](#)

Sprint Territory Maps

- [U.S. Territory Map](#)
- [U.S. LATA Map](#)

Links

- [Regulatory and Tariffs](#)
- [Change Management Process \(CMP\)](#)

Products & Solutions

Database Services

- [Calling Name Access](#)
- [Calling Name Storage](#)
- [CCS/SS7 Gateway](#)
- [CCS/SS7](#)
- [Directory Assistance Listing](#)
- [LIDB Access](#)
- [LIDB Storage](#)
- [Local Number Portability](#)
- [Toll-Free Code Database](#)

Switched Access Services

- [CCS/SS7](#)
- [STS1](#)

Lease Services

- [Collocation](#)
- [Floor/Rack Space Lease](#)
- [IX Lease](#)
- [Tower Space Lease](#)

Resale Services

- [EssentialsSM](#)
- [Ideal Solution](#)
- [Inside Wire](#)
- [Sure II Solution](#)
- [Voicemail](#)

Special Access Services

- [ATM](#)
- [Digital Data](#)
- [DS1](#)
- [DS3](#)
- [DSO/Voice Grade](#)
- [Fractional DS1](#)
- [Frame Relay](#)
- [Gateway SONET](#)
- [OptiPoint](#)
- [Program Audio](#)
- [Service Maintenance Guarantee](#)
- [SONET Ring Service](#)
- [STS1](#)
- [Term Discount Plans](#)
- [Video Services](#)

Unbundled Network Services UNE

- [Dark Fiber](#)
- [EEL](#)
- [INP](#)
- [Interoffice Transport](#)
- [Line Sharing](#)
- [NID](#)
- [Vertical Features](#)

Wireless Services

Contact Us

Having trouble finding something? Please use this [form](#) to send us an email.

Wholesale Services

- [2S-SS7 Connection](#)
- [911 Interconnection](#)
- [End Office Interconnection](#)
- [Operator Interconnection](#)
- [OptiPoint](#)
- [Program Audio](#)
- [SONET Ring Service](#)
- [Tandem Interconnection](#)

[Copyright, Trademark and Disclaimer Notices](#) | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



Add reliable access to your portfolio

Sprint Wholesale gives resellers access to a broad range of connectivity solutions, backed by industry-leading support, and the most aggressive service level agreements (SLAs) around.

Wireless Mobile Virtual Network Operator (MVNO) Program

Through the wireless MVNO program, you can purchase bulk wireless airtime and supplementary services that can be repackaged and offered to your customers. Your customers will have the advantages of the Sprint Nationwide PCS Network under your brand name. Plus the wireless MVNO team provides you with valuable business services and support, including a proven experienced account team dedicated to the needs of your business. Complete the [application form](#) and get started.

[Copyright, Trademark and Disclaimer Notices](#) | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



Sprint Voice Services

Backed by industry-leading service and support, Sprint voice products have the features your customers demand. Our voice portfolio includes: [Customized Network Routing](#), [FONCARDSM](#), [Outbound Voice Services](#), [Personal Conferencing](#), and [Toll-free Services](#).

Customized Network Routing

Sprint Wholesale Customized Network RoutingSM (CNR) enables you to use Sprint access and network services to originate and route customer calls. For details, [click here](#).

- Expand your domestic network without deploying your own facilities
- Route customer traffic that originates in the United States to your international gateway switch
- All digital, fiber-optic Sprint network ensures high quality
- Back-office support from Sprint

FONCARDSM

Your customers can use Sprint FONCARD calling cards anywhere, for any call. Convenient for them, and highly profitable for you. For details, [click here](#).

- Supports global call origination with your private branding for domestic calls
- Faster and easier to implement than creating the service yourself
- Fraud detection reduces security problems and uncollectable charges

Outbound Voice Services

A choice of dedicated or switched services and enhanced routing capabilities support the different needs of both facilities-based and switchless operations. For details, [click here](#).

- Increase revenues with outstanding network quality
- Expand market presence without investing in your own facilities
- Offer customers a choice of outbound services with options for flexible cost accounting and billing

Personal Conferencing

With Sprint Wholesale Personal Conferencing, your customers can conduct audio conference calls with up to 30 participants quickly and easily. Using a personalized code, leaders can initiate a conference call in just a minute or 2. No reservations or special assistance needed. For details, [click here](#).

- Permanently assigned dial-in numbers and access codes
- Dial-out and add participant functions
- Lecture mode, participant count, roll call, plus many more features

Toll-free Services

Enhanced routing capabilities that improve communications efficiency, reliability, security, and cost control. For example, you can use toll-free service internally and route calls to a central switch to deliver enhanced services to your customers. Real-time Automatic Number Identification (ANI) and Dialed Number Identification Service (DNIS) provide better information on the type of user for more efficient routing through your switch. For details, [click here](#).

- Available via dedicated, switched, or extension products in the U. S.
- Help customers take their businesses global with international toll-free services
- Reduce costs and support requirements by terminating multiple toll-free numbers on a single trunk group
- Prevent lost income and fraud through real-time monitoring of toll-free utilization

[Copyright, Trademark and Disclaimer Notices](#) | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



The data services that deliver customers to your door

Expand your services and reach new customers with Sprint Wholesale Data services, including [ATM](#), [CPE](#), [Dial IP](#), [Dedicated Internet Service](#), [Direct Wavelength](#), [MPLS VPN](#), [Private Line](#), [SprintLinkSM Frame Relay](#), and [Virtual ISP](#).

ATM

Sprint Wholesale Asynchronous Transfer ModeSM (ATM) processes and switches digital data at speeds from DS-1 up to OC-n (OC-12 and above based on local availability). It's ideal for building and interconnecting backbone networks, carrier applications, and converged enterprise networks.

- Consolidate voice, video, and data networks to simplify network management and reduce costs
- Prioritize traffic and network services
- Expand services and gain capacity for bandwidth-intensive applications
- Smooth the migration from frame relay and IP networks

CPE

Sprint Wholesale is your single source for data services, and the customer premise equipment (CPE) that facilitates those services.

- Routers, channel service units/data service units (CSU/DSUs), and multiplexers
- Certified by Sprint for use with Sprint Wholesale data services

Dial IP

Use Sprint Wholesale Dial IPSM service nationally to support consumer and small business customers as an Internet service provider (ISP) or worldwide to help you connect telecommuters and remote users to the corporate LAN. For details, [click here](#).

- Exceptional network quality and reliability
- Avoid making networking hardware and software investments
- Speeds up to 56k analog as well as 64k local ISDN and 128K toll-free ISDN, based on local availability

Dedicated Internet Service

Sprint Wholesale Dedicated Internet ServiceSM helps you profitably market Internet protocol applications over fast, simple, and secure dedicated lines. For details, [click here](#).

- Exceptional network quality and reliability
- Access options from fractional T1 to OC48 (available speeds vary by location)
- Turnkey services reduce your networking hardware and software investment

Direct Wavelength

With Sprint Wholesale Direct WavelengthSM, you can implement a high-bandwidth circuit between 2 network points easily and economically.

- OC-48 circuit deployed over 2 fibers in an unprotected, bi-directional design
- Choice of access options: customer-provided access, Sprint-provided access, or co-location
- Non-intrusive 24x7 circuit monitoring provided

Private Line

Sprint Wholesale Private LineSM services provide dedicated WAN links to enhance data and voice communications for your customers or in your own network.

- Choice of speeds from T1 to OC-3, including fractional DS3 (based on local availability)
- Channelized bandwidth supports both voice and data services on a single line
- Sprint synchronous optical network (SONET)/synchronous digital hierarchy (SDH) platform assures millisecond service restoration

- millisecond service restoration
- End-to-end, 24x7 support

SprintLinkSM Frame Relay

SprintLinkSM Frame Relay is a global frame relay service, connecting customers in more than 100 countries. Based on Layer 2 Tunneling Protocol, Version 3 (L2TPv3), SprintLink Frame Relay helps maximize connectivity with improved performance, survivability, and flexibility. SprintLink Frame Relay gives you and your customers:

- The ability to interconnect local area networks and connect to the Internet
- A broad selection of bandwidth options, up to 622 Mbps (OC12)
- For details, [click here](#)

Sprint MPLS VPNSM

Sprint MPLS (Multiprotocol Label Switching) VPNSM is the comprehensive solution for enterprise and carriers to support an ever-growing list of requirements, including:

- Connecting branch locations to improve the internal flow of information
- Supporting a mobile sales force
- Providing connectivity to key partners for resource sharing
- Enabling real-time bandwidth-demanding applications like voice and video

Sprint MPLS VPN allows you to consolidate all of your applications, end-users, and support infrastructure onto a single global network. For details, [click here](#).

Virtual ISP

Sprint Wholesale Virtual ISPSM enables you to offer Internet services and compete successfully as an Internet service provider (ISP). For details, [click here](#).

- Expand your service offerings without investing in equipment, network infrastructure, and back-office operations
- Attract and retain customers with a private-branded Internet service
- Dial-up access is available at local numbers nationwide, at speeds up to 56k analog and 64k local ISDN, based on local availability

[Copyright, Trademark and Disclaimer Notices](#) | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



Good call management gets even better with Sprint Enhanced Network

Improve accounts payable, collect previously unidentified calls, detect fraud, track bills, and monitor call status with Sprint products and services, including [Carrier Transport](#), [CIC Service](#), [CPE Fraud Detect](#) and [Signaling System 7](#).

Carrier Transport

Sprint Wholesale Carrier TransportSM is a billing platform that gives you the flexibility to structure call rates and discounts specifically to the needs of your business.

- Control customer usage and detect potential fraud with daily delivery of call detail records
- Accelerate revenue collection with multiple billing cycles and streamlined customer billing
- Segment traffic data for residential and business customers, and for processing by multiple billing vendors
- Create custom invoices and reports from detailed traffic records

CIC Service

Sprint Wholesale CIC ServiceSM enables you to increase revenue by capturing previously unidentified and unbillable calls. It also creates new routing and dial-around services through use of your CIC (Carrier Identification Code).

- Leverage the CIP/CSP (when available) to capture, route, authorize, and bill all customer calls
- Improve cycle time between customer acquisition and revenue by using CIC-based billing authorization
- Expand your product line by offering dial-around and other unique routing services to special markets or for international calling

CPE Fraud Detect

Sprint Wholesale CPE Fraud DetectSM monitors all outbound traffic with international termination as well as inbound toll-free extension traffic, whether domestic or international origination. When suspect activity is found, Sprint provides the notification you need to help your customer take prompt corrective action.

- Reduce expenses associated with fraud for your customers while improving your image
- Educate your staff on possible fraud scenarios and techniques for prevention and deterrence
- Analyze all outbound international calls to identify fraud patterns

Signaling System 7

This technology provides SS7 messaging on voice calls sent from your switch to the Sprint network for improved service efficiencies and reduced signaling costs. Use this product to expand SS7 service outside your region—and even terminate globally—with fast call setup and messaging.

- Increase information transfer and flexibility for call connections
- Connect directly to the Sprint SS7 network
- Deliver compatible communications services worldwide using the global telecommunications standard defined by the International Telecommunication Union (ITU)
- Make efficient use of voice trunks because the signaling path is separate from the voice path

[Copyright, Trademark and Disclaimer Notices](#) | [Privacy Policy](#) | [Rates, Terms and Conditions](#) | [Regulatory and Tariffs](#) | [Site Map](#)
© 2005 Sprint. All rights reserved.



Advanced ■ Secure ■ Communications

Home About TelCove Premium Products Premium Network Premium Customers Press Room Contact

Company Overview

TelCove's origin dates back to its founding in 1991 with a vision to address the telecommunications needs of the business community. We entered the industry as a competitive access provider (CAP), delivering high-speed dedicated connections between customer locations and long distance carriers via our facilities-based network infrastructure.



+ About TelCove

- [Company Overview](#)
- [Executive Management Team](#)
- [Board of Directors](#)
- [Careers At TelCove](#)
- [Investor Relations](#)
- [Business Alliances](#)

With the deregulation of the telecommunications industry, through the passing of the Telecommunications Act in 1996, the proliferation of Competitive Local Exchange Carriers (CLECs) occurred. Through the Act, businesses were offered a choice in their selection of telecommunications providers rather than having to purchase services directly from

the Regional Bell Operating Companies (RBOCs). At that time, with five years of experience as a proven, reliable, and economical telecommunications provider, TelCove became the alternative choice to the RBOCs by thousands of businesses.

Through the years, we've continued to build upon our heritage by developing technologically-advanced products and expanding our independently-owned fiber network to meet the evolving needs of our customers. Today, TelCove is a leading provider of business critical telecommunications services to enterprise companies and carriers throughout 52 markets in the U.S.

As indicated on our home page, we wanted the best fiber optic network in the industry to transport our services, so we grew it ourselves. As a result, our independently owned metropolitan and intercity fiber network has been labeled by many of our customers as "**premium**". Our premium network is monitored 24x7, providing customers with the availability, security, and reliability they demand in a telecommunications provider. In return, we are privileged to have over 8,500 customers who value our network, and associated customer service, as a differentiator to that of our competitors and who view our telecom products as superior to the commodity-based products offered by others.

Quick Facts

Updated - February, 2005

Headquarters :

121 Champion Way
Canonsburg, PA 15317

712 N. Main Street
Coudersport, PA 16915

Markets Served: 52

Employees: 1,110

Installed Local Fiber Route Miles: 10,130+ **Installed Long-Haul Route Miles:** 10,700+

Number of On-Net Buildings: 3,140+

Number of Co-locations in LEC Central Offices: 275

Number of TelCove Switching Central Offices: 28

Number of Co-locations in IXC POPS: 97



[View PDF of](#)

[Company Brochure](#)



Advanced ■ Secure ■ Communications

Home About TelCove Premium Products Premium Network Premium Customers Press Room Contact

Internet Services



TelCove Internet Services open the door to a worldwide marketplace through high-speed Internet access. Our [Dedicated Internet Service](#) provides direct, high-speed connections that take advantage of our network's high bandwidth capacity. TelCove's [Dial-up Internet Access](#) delivers dial-on-demand connections ideal for businesses with basic Internet applications and remote access needs. Our [Remote Access VPN](#) enables businesses of all sizes a way to reduce cost and improve security for mobile users.

Plus, TelCove offers high quality [Data Center Solutions](#) with a suite of web hosting, co-location and TelCove Basic and Business Class e-mail services that allow your business to harness the full power of the Internet.

View / Download the [TelCove Internet Acceptable Use Policy](#) - PDF document

- + Premium Products
- [Internet Services](#)
 - [Dedicated Access](#)
 - [Remote Access VPN](#)
 - [Dial-Up Access](#)
 - [Data Center Solutions](#)
- [Data Services](#)
- [Voice Services](#)
- [User Guides](#)
- [Product Data Sheets](#)
- [On-line Tariffs](#)
- [Carrier Services](#)
- [International Services](#)

[Home](#) | [Search](#) | [Site Map](#) | [TelCove Web Mail Login](#) | [Legal Notice and Policy Information](#)

Copyright 2005 TelCove All Rights Reserved