



Advanced ■ Secure ■ Communications

Home About TelCove Premium Products Premium Network Premium Customers Press Room Contact

## Data Services



### A range of bandwidths and technologies that meet your data communications needs

Sharing and exchanging information is essential for today's business, and your data connection has to be fast, secure and extremely reliable. As an integrated communications provider, TelCove delivers a robust array of data solutions using the latest technologies to meet your evolving business needs.

Many businesses require direct communications links between their multiple business locations. TelCove's Dedicated Services product line answers the call, with non-switched communication channels offered in a wide range of transmission capacities to accommodate the requirements of any business.

With bandwidth options ranging from 10 mbps to 1,000 mbps, Metro and Inter-city [Ethernet](#) can be configured to meet the extreme high capacity demands of today's corporate networks. [Local Private Line](#) provides dedicated, reliable, secure high-bandwidth point-to-point service on our SONET network. [Private Local SONET Ring's](#) high-bandwidth connectivity avails you with the high quality, point-to-point circuits and real-time restoration your mission-critical applications require. [Intercity Private Line](#) affords the benefits of a self-healing, fiber optic network designed to provide high availability, flexibility and functionality in high bandwidth increments of DS-3, OC-3 and OC-12.

If your business has varying bandwidth needs, and dispersed network and equipment locations, [TelCove's Frame Relay](#) is a quick, easy and cost-effective data communications solution ideal for file transfer, application sharing, inter-networking and multimedia data transmission.

For businesses with sophisticated, high-bandwidth data applications, [TelCove's ATM](#) service delivers, offering a superior level of service ideal for media-intense applications like CAD/CAM, medical imaging and video conferencing.

- + Premium Products
- [Internet Services](#)
- [Data Services](#)
  - [Local Private Line](#)
  - [Private Local SONET Ring](#)
  - [Intercity Private Line](#)
  - [Frame Relay](#)
  - [ATM](#)
  - [Ethernet](#)
- [Voice Services](#)
- [User Guides](#)
- [Product Data Sheets](#)
- [On-line Tariffs](#)
- [Carrier Services](#)
- [International Services](#)

[Home](#) | [Search](#) | [Site Map](#) | [TelCove Web Mail Login](#) | [Legal Notice and Policy Information](#)

Copyright 2005 TelCove All Rights Reserved



Advanced ■ Secure ■ Communications

Home About TelCove Premium Products Premium Network Premium Customers Press Room Contact

## Voice Services

### Increase the efficiency of your telecommunications network - and your company - with TelCove's Voice Services



Whether your business is large or small, TelCove has your voice service needs covered. From business trunks to long distance calling cards to voicemail, our local and long distance products fulfill your everyday voice communication needs.

Local dial tone would seem to be the most basic of services, but basic doesn't mean unimportant. We offer a broad range of local voice products that support your company's telecommunications strategy, including **business lines (POTS)**, **business trunks**, ISDN and **Centrex**. We also deliver a suite of complementary features like advanced custom calling, **voice messaging** and **Auto Attendant** - all of which enable you to get the most out of your phone system.

TelCove extends the reach of your business with a suite of domestic and international long distance services, giving you the convenience of receiving both local and long distance services from the same company. We tailor our service to match corporate calling patterns, and bill you in six-second increments to ensure you are charged only for time used.

In addition, our TelCove Calling Cards provide a convenient way to make long distance calls from anywhere, at any time. We also give you the power to improve customer satisfaction and generate new business with **TelCove Toll-Free Service**, which enables your clients to call your business from anywhere in the United States or Canada free of charge.

- + Premium Products
- [Internet Services](#)
- [Data Services](#)
- [Voice Services](#)
  - [Business Lines](#)
  - [Business Trunks](#)
  - [ISDN BRI](#)
  - [ISDN PRI](#)
  - [Centrex](#)
  - [Voice Messaging](#)
  - [Auto Attendant](#)
  - [Long Distance](#)
  - [Toll-free](#)
- [User Guides](#)
- [Product Data Sheets](#)
- [On-line Tariffs](#)
- [Carrier Services](#)
- [International Services](#)

[Home](#) | [Search](#) | [Site Map](#) | [TelCove Web Mail Login](#) | [Legal Notice and Policy Information](#)

Copyright 2005 TelCove All Rights Reserved



Advanced ■ Secure ■ Communications

Home About TelCove Premium Products Premium Network Premium Customers Press Room Contact

## Carrier Services

Innovative routing solutions. Proactive customer support. SONET-restorable facilities.

TelCove's Carrier Services Group provides a superior level of service in its highly dependable network and a dedicated customer service team that earns the trust and respect of its carrier partners.

Carriers can choose from TelCove's local SONET rings, its secure long haul [fiber optic network](#), or an end-to-end solution that includes both in one continuous, TelCove-owned circuit. TelCove's 20,000 miles of fiber optic network connects our [markets](#) from Burlington, Vermont, to South Florida, to Houston, Texas, to Wichita, Kansas, and many locations in-between.

Together with TelCove's 24/7 [Network Management Center \(NMC\)](#) and its [National Repair Center](#) working proactively to resolve any service issues, TelCove's Carrier Services Group is the single point of contact to efficiently deliver creative solutions so that its carrier customers can, in turn, deliver confidently to their customers.

Special access facilities, long haul, Ethernet, PRIs.....TelCove's full suite of [products](#) helps deliver complete solutions to meet its carrier partners' unique needs.

For a professional consultation and a tailor-made solution for your needs, e-mail TelCove's Carrier Services team at the addresses below:

[carrier.services@telcove.com](mailto:carrier.services@telcove.com)

- + Premium Products
- [Internet Services](#)
- [Data Services](#)
- [Voice Services](#)
- [User Guides](#)
- [Product Data Sheets](#)
- [On-line Tariffs](#)
- [Carrier Services](#)
- [International Services](#)

[Home](#) | [Search](#) | [Site Map](#) | [TelCove Web Mail Login](#) | [Legal Notice and Policy Information](#)

Copyright 2005 TelCove All Rights Reserved



Advanced ■ Secure ■ Communications

Home About TelCove Premium Products Premium Network Premium Customers Press Room Contact

## Network Maps

### Market Coverage as of February 2005



Our vast interconnected and fully redundant SONET-based network consists of over 20,000 route miles of local and long haul fiber, providing our customers with an unsurpassed infrastructure in which to transport their vital communications.

### Future Market Coverage\*



\* Pending regulatory approval of TelCove/KMC Asset Purchase Agreement expected to close in the third quarter of 2005.

### TelCove IP Infrastructure

- + Premium Network
- [Network Maps](#)
- [Network Management Center \(NMC\)](#)
- [National Repair Center](#)
- [Central Office Tour](#)



TelCove's IP network currently consists of two Core POP locations in Pittsburgh and Atlanta, which are interconnected with Gig-E diverse links. Each POP is also connected with at least 622 Mb/s links to a minimum of three separate Internet transit providers, enabling redundant, survivable connectivity to the rest of the Internet community.

Each TelCove served market, equipped with an access router, is connected to a Core POP location with at least a 150 Mb/s protected link. All other markets are backhauled to the nearest access router for network connectivity.

Although this diagram illustrates logical connectivity, each of the links shown are typically delivered over a diverse DWDM network with SONET protection enabled, which provides optimum resiliency.

#### TelCove ATM Infrastructure



TelCove's ATM/Frame Relay network currently consists of nine Core Switch locations interconnected with diversely routed OC-12c or OC-48c links.

Each TelCove served market, equipped with an Edge Switch, is connected to a Core POP location with at least a 45 Mb/s (DS-3) link. All other markets are backhauled to the nearest Edge Switch.

Although this diagram illustrates logical connectivity, each of the links shown are typically delivered over either a diverse DWDM or SONET protected network.

[Home](#) | [Search](#) | [Site Map](#) | [TelCove Web Mail Login](#) | [Legal Notice and Policy Information](#)

Copyright 2005 TelCove All Rights Reserved



Advanced ■ Secure ■ Communications

- [Home](#)
- [About TelCove](#)
- [Premium Products](#)
- [Premium Network](#)
- [Premium Customers](#)
- [Press Room](#)
- [Contact](#)

### Customers We Serve

Many of TelCove's more than 8,500 customers have labeled our company, products, and network as "**premium**", and we define our customers in the same manner. Our premium customers can be found in such vertical markets as: healthcare, higher education, government, banking, security, disaster recovery, carriers, wireless and PCS providers, utility companies, Internet services providers, manufacturers, and others. Among our premium and valued customers are some you are sure to recognize:



- + [Premium Customers](#)
- [Customers We Serve](#)
- [Customers Success Stories](#)
- [Customers Testimonials](#)

Ben & Jerry's	Cessna Aircraft Company	The Coleman Company	The Commonwealth of Pennsylvania	EDS
Fletcher Allen Healthcare	Harley-Davidson	Hershey Foods Corporation	Highmark Blue Cross Blue Shield	The Pennsylvania State University
PinnacleHealth System	Shop at Home Network	SunGard	The United States Navy	Williams-Sonoma

- [Home](#) | [Search](#) | [Site Map](#) | [TelCove Web Mail Login](#) | [Legal Notice and Policy Information](#)

Copyright 2005 TelCove All Rights Reserved



www.telcove.com

# Market Coverage as of February 2005





www.telcove.com

# Future Market Coverage\*



- ★ Network Management Center
- TelCove Markets Served
- Gateway Points
- New Markets (formerly KMC)
- TelCove/KMC Dual Presence Markets

\* Pending regulatory approval of TelCove/KMC asset purchase agreement



- ★ Network Operations Control Center
- TelCove Markets Served
- Data Converging Points
- OC-3c, OC-12c, OC-48c, GigE Capable
- Access Connectivity
- Core to Core Connectivity

TelCove's IP network currently consists of two Core POP locations, Pittsburgh and Atlanta, which are interconnected with Gig-E diverse links. Each POP is also connected with at least 622Mb/s links to a minimum of three separate Internet transit providers, enabling, survivable connectivity to the rest of the Internet community.

Each TelCove served market which is equipped with an access router is connected to a Core POP location with at least a 150 Mb/s protected link. All other markets are backhauled to the nearest access router for network connectivity.

Although this diagram illustrates logical connectivity, each of the links shown are typically delivered over a diverse DWDM network with SONET protection enabled, which provides optimum resiliency.

## Solutions

[Small & Medium Business](#)[Enterprise](#)[Joint Marketing](#)[Carrier](#)[Services](#)[Solutions News Letter](#)[Case Studies / Applications Briefs](#)

Our metropolitan fiber networks enable us to deploy new service platforms efficiently and cost effectively, which allows us to rapidly meet our customers' needs. Our innovative [National Operations Center \(NOC\)](#) monitors all our networks for reliability and performance, 24-hours-a-day, seven-days-a-week. The flexible infrastructure provided by these networks allows us to offer almost any technology, product, service, or solution to benefit our customers. [Read our capabilities brochure.](#)

### Our solutions include:

- [Internet & Data Products](#) that allow customers to create their own internal computer networks and to access the Internet and other external networks.
- [Switched & Transport Services](#) which include local and long distance calling solutions that use a carrier class switch to connect one calling party to the other, and private line connections for broadband services at transmission speeds from 1.5 megabits to 10 gigabits per second.
- [Packaged Solutions](#) that bundle products and services to meet unique customer needs for voice, data and dedicated Internet access.

## Customer Solutions



### Joint Marketing Solutions

Expand your options as you deal with customers' wide-area networking needs at no cost to you. The Time Warner Telecom Program allows you to leverage Time Warner Telecom's infrastructure ... bringing more value to your customer while increasing your revenue opportunities. [Learn more...](#)

## Solutions

[Small & Medium Business](#)

[Enterprise](#)

[Joint Marketing](#)

[Carrier](#)

[Services](#)

[Solutions News Letter](#)

[Case Studies / Applications Briefs](#)

## Internet & Data

Time Warner Telecom offers one of the most comprehensive suites of Internet and Data solutions. Our solutions allow customers to create their own internal computer networks and access the Internet and other external networks.

### Our Internet and Data solutions include:

- [Co-location Services](#)
- [Dedicated Internet Access](#)
- [Ethernet Internet Service](#)
- [Storage Transport](#)
- [Native LAN](#)
- [Managed Security Services](#)
- [Shared Web Hosting](#)

Read more about each one of our services and see how we help your business be competitive in today's fast- paced environment.

[IP Backbone and Performance Overview](#)

[Click to view our National IP Backbone Map](#)

[Click to view our Peering Gateways Map](#)



About Us | News & Information | Investors | Customer Solutions | Customer Center | Contact Us

[My Local Sales Office](#) | [My Account](#) | [Request a Sales Call](#)

## Solutions

- [Small & Medium Business](#)
- [Enterprise](#)
- [Joint Marketing](#)
- [Carrier](#)
- [Services](#)
- [Solutions News Letter](#)
- [Case Studies / Applications Briefs](#)

## Switched & Transport Services

Time Warner Telecom offers business customers a "real" choice for local telephone service, including: local business telephone lines and digital trunks, operator services, directory information and listings along with features such as caller ID, call waiting, call forwarding, and much more. Our solutions use a carrier class switch to connect one calling party to the other.

We offer a full array of dedicated, fiber-optic products and services available for your business. Our transport products provide your business with private line connections for broadband services at transmission speeds from 1.5 megabits to 10 gigabits per second.

[Business Switched Services](#) | [Dedicated High Capacity Services](#) | [Digital Trunks](#) | [ISDN PRI](#) | [Line Features](#) | [Long Distance Services](#) | [Regional Networks](#) | [Voice Messaging Services](#) | [Voice Services - Multi-Location Solutions](#)

[Legal Notices](#) | [Privacy Policy](#) | [Tariffs](#) | [Plugins](#)  
©2005 Time Warner Telecom. All rights reserved.

## Solutions

Small & Medium Business

Enterprise

Joint Marketing

Carrier

Services

Solutions News Letter

Case Studies / Applications Briefs

## Packaged Solutions

Our bundled products and services meet unique customer needs for voice, data and dedicated Internet access.

Our suite of services include:

### Integrated Business Line (IBL):

A single-vendor solution for local switched services, long distance and Internet services. IBL offers business users up to 24 DS0 (64K) channels to which their voice and Internet services can be connected to a single DS1 (1.544 Mbps) transport facility.

Check out [Integrated Business Line here](#).

### VersiPak:

Are you tired of paying for more voice or Internet service than you use? Time Warner Telecom's VersiPak gives you a tailor-made package of voice, Internet and long distance on one dedicated clear channel T-1. Our Mach2 and Mach3 solutions of VersiPak give you more additional bandwidth to meet your expanding needs. Check out [VersiPak here](#).

[Legal Notices](#) | [Privacy Policy](#) | [Tariffs](#) | [Plugins](#)

©2005 Time Warner Telecom. All rights reserved.

## Solutions

[Small & Medium Business](#)
[Enterprise](#)
[Joint Marketing](#)
[Carrier](#)
[Services](#)
[Solutions News Letter](#)
[Case Studies / Applications Briefs](#)

## Small and Medium Business Solutions

### Small Business Solutions

From local phone service to bundled packages of voice and data services, Time Warner Telecom delivers the products and solutions to meet the needs of small and growing businesses.



Some of our services for Small Businesses include

#### Internet & Data

- Co-location Services
- Dedicated Internet Access
- Dedicated Web Hosting

#### Packaged Solutions

- IBL (Integrated Business Line)
- VersiPak

#### Switched & Transport

- Business Switch Services
- Dedicated High Capacity Services (DS1/DS3)
- Digital Trunks
- ISDN PRI
- Long Distance

### Medium Business

Connect your medium & large-size business to the right solution. Time Warner Telecom offers a complete suite of voice, data, and Internet products to fit your business needs.

Some of our services for Medium & Large Businesses include

#### Internet & Data

- Co-location Services
- Dedicated Internet Access
- Dedicated Web Hosting
- Native LAN
- Storage Transport Services
- Switched Native LAN

#### Packaged Solutions

- IBL (Integrated Business Line)
- VersiPak

#### Switched & Transport

- Business Switch Services
- Dedicated High Capacity Services (DS1/DS3)
- Digital Trunks
- ISDN PRI
- Long Distance
- Multi-location Solutions
- Regional Networks



## Solutions

[Small & Medium Business](#)

[Enterprise](#)

[Joint Marketing](#)

[Carrier](#)

[Services](#)

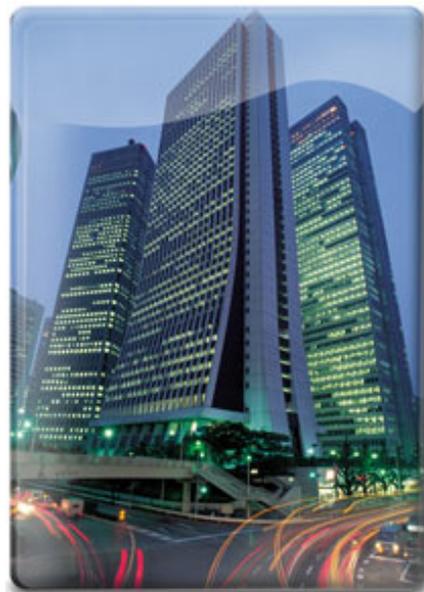
[Solutions News Letter](#)

[Case Studies / Applications Briefs](#)

Whether you are a small, medium, or large-size business, Time Warner Telecom has just the right product or solution to meet your communication needs.

We've built our network to support your complete telecommunications requirements. We offer businesses "last mile" broadband connections for data, high-speed Internet access and voice. Our SONET-based networks include 100% fiber optic, fully redundant, self-healing digital rings. Diverse routing is standard on most of our metro services. You experience the highest quality voice, data and video communications transmission possible. Our innovative [National Operations Center \(NOC\)](#) monitors all our networks for reliability and performance, 24-hours-a-day, seven-days-a-week.

## Enterprise Customers



## Solutions

## Carrier

[Small & Medium Business](#)

[Enterprise](#)

[Joint Marketing](#)

[Carrier](#)

[Services](#)

[Solutions News Letter](#)

[Case Studies / Applications Briefs](#)

Time Warner Telecom is committed to serving the needs of carriers and service providers. Our commitment, combined with our robust network, means you can count on us to provide the communications solutions you need to stay competitive.

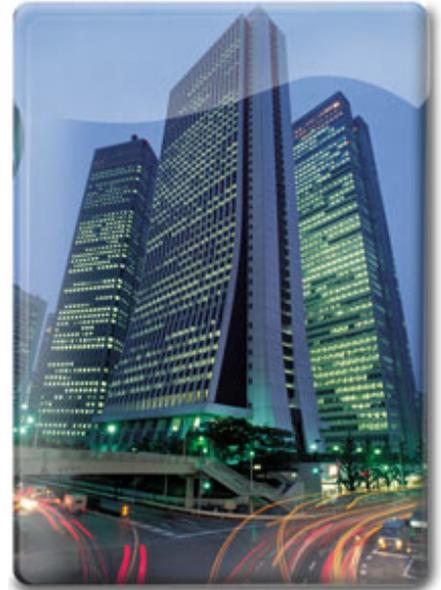
Some of our services for carriers include:

### Internet & Data

- Storage & Transport Services

### Switched & Transport

- Dedicated High Capacity Services (DS1/DS3)
- Digital Trunks
- ISDN PRI



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Access Solutions](#)
[Data Services](#)
[IP Services](#)
[Managed Services](#)
[Professional Services](#)
[Video Services](#)
[Voice Services](#)
[Network & Infrastructure](#)

## Products & Solutions

No matter what combination of networking technologies your business requires, WiTel can provide a seamless solution that meets your specifications for performance, budget and management. We can intelligently inter-network IP, MPLS IP-VPN, Frame, ATM, Private Lines, Wavelengths, Voice and Video instead of forcing you into a specific, predetermined solution, allowing you to meet the promise of convergence on a timetable you determine. Our services ride the award-winning WiTel optical backbone network, which has the resiliency to survive seen and unforeseen disasters, the capacity and scalability to meet future bandwidth and user demands, the flexibility to integrate legacy and next-generation technologies, and the reach to connect you in a global marketplace. We back up our services with aggressive SLAs and a history of operational superiority and proven customer satisfaction that has been recognized throughout the industry.

**Access Solutions** - WiTel has direct access to its network in more than 700 locations across the country. Our network extends into major markets and high-bandwidth locations, enabling on-net connectivity via high-speed Ethernet, ATM, Frame Relay, Private Line and Optical Wave services. Our innovative Extended On-Net access platform adds an additional 300+ access points for high-bandwidth (DS-3 and above) on-net services in Tier 2 and 3 markets. Our relationships with more than 40 non-RBOC vendors add 12,000 off-net locations for ubiquitous coverage.

- [Witel® Extended On-Net<sup>SM</sup>](#)
- [Colocation](#)

**Data Services** — Your data is the lifeblood of your business, and it deserves a networking solution that provides the highest levels of performance and security. Whether your application requires Ethernet, ATM or Frame Relay, WiTel has the solution.

- [ATM Services](#)
- [Ethernet WAN \(EWAN\)](#)
- [Frame Relay](#)
- [FocalPoint](#)
- [International Services](#)
- [Optical Wave](#)
- [Private Line](#)

**IP Services** — From raw dedicated access to multipoint IP-based virtual private networks, WiTel can build a solution that meets your needs for speed, security, flexibility and scalability. Because our IP backbone is MPLS-based, you'll benefit from our ability to fast reroute around congestion to maximize performance.

- [Dedicated Internet Access](#)
- [MPLS IP VPN](#)

**Managed Services** - When it comes to outsourcing your Wide Area Network (WAN), WiTel provides complete solutions for your network needs with end-to-end engineered, installed, monitored and managed services.

Need Additional  
Information?  
[Click Here](#)

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

StorageXtend Sales  
1-877-WITEL7  
E-mail

### Page Tools

[Printable Version](#)  
(IE only)

### DIRECT NETWORK ACCESS



- [Managed Customer Premise Equipment \(MCPE-IP\)](#)
- [Managed EWAN Services](#)
- [Managed Security Services \(MSS\)](#)
- [StorageXtend<sup>SM</sup>](#)

**Professional Services** — WiITel provides custom solutions to meet your project management and implementation needs, ranging from design and construction to operations, field services, fiber location services and many others. Professional Services supply the specialized expertise, process methodologies and business relationships invaluable to deploying the latest critical network technologies on your behalf in the shortest possible time-to-market.

- [Network Audit and Optimization Services](#)
- [Network Design and Engineering Services](#)
- [Network Implementation and Construction Services](#)
- [Network Monitoring, Parts Logistics, and Field Services](#)
- [Custom Services](#)

**Video Services** - From simple point-to-point video-conferencing to high-definition broadcasts, WiITel has the facilities and the expertise to make multimedia video a day-to-day part of your business.

- [Vyvx<sup>®</sup> Video Services](#)
- [Video Conferencing Services](#)

**Voice Services** - Complete suite of flexible, reliable, voice services, supported by industry leading service delivery. From Carrier grade services to ready to sell service bundles, WiITel Voice meets the needs of today's customers.

- [IP-Enabled Voice Services](#)
- [One-Plus](#)
- [Toll-Free](#)
- [Calling-Card](#)

1.866.WITEL.1

Company Overview

Customer Center

Market Segments

Vertical Markets

Products & Solutions

Access Solutions

- Colocation
- Extended On-Net

Data Services

IP Services

Managed Services

Professional Services

Video Services

Voice Services

Network & Infrastructure

## Access Solutions

Products & Solutions > Access Solutions

Witel has direct access to its network in more than 700 locations across the country that extends our network into major markets and high-bandwidth locations, enabling on-net connectivity via high-speed Ethernet, ATM, Frame Relay, Private Line and Optical Wave services. Our innovative Extended On-Net access platform adds an additional 300+ access points for high-bandwidth (DS-3 and above) on-net services in Tier 2 and 3 markets. Our relationships with more than 40 non-RBOC vendors add 12,000 off-net locations for ubiquitous coverage.

### Inside This Section

**Witel® Extended On-Net<sup>SM</sup>** - Witel Extended On-Net now makes it easier and more cost effective than ever for service providers to access the Witel backbone. Extended On-Net, Witel's latest access alternatives, enables direct connectivity to the Witel network at more than 300 new locations nationwide, mostly in Tier 2 and 3 markets.

**Colocation** - Witel Colocation offers world-class network centers that bring you a secure, efficient and superior selection of carrier-grade facilities, connecting all of your locations and services.

**Witel**  
QUICK LINKS

Need Additional Information?  
Click Here

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

### Page Tools

 Printable Version (IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Access Solutions](#)
[Data Services](#)

- Optical Wave
- International Services
- ATM Services
- EWAN
- Frame Relay
- Private Line
- FocalPoint

[IP Services](#)
[Managed Services](#)
[Professional Services](#)
[Video Services](#)
[Voice Services](#)
[Network & Infrastructure](#)

## Data Services

Products & Solutions > Data Services

You can rely on WiTel Communications to whisk your business' data around the world fast and reliably. We have the largest fully lit, next-generation network in the United States, with connections to networks worldwide. We have the latest technology available, and we're built for top speed.

### Inside This Section

**ATM Services** - Our ATM services, with multiple QoS options, provide a transmission platform that supports all of your network services.

**Ethernet WAN (EWAN)** - Ethernet everywhere. Transport your traffic anywhere within the United States and into Europe.

**Frame Relay** - Our Frame Relay services are among the most comprehensive and competitive in the industry.

**FocalPoint** - Provides a secure and flexible private networking solution enabling companies to cost-effectively link remote locations.

**International Services** - Our International backhaul service offers point-to-point transport between U.S. cable landings and metropolitan network centers (POPs). It's ideal for carriers with connections to Europe, Asia and the Pacific Rim.

**Optical Wave** - Our optical wave service is a high-end point-to-point data transport with quick time to market, scalability and lower costs.

**Private Line** - Sometimes your applications simply require the ultimate in fast, secure, private network connections. Whether that means a simple point-to-point T1 of a fully meshed optical wavelength backbone, WiTel can deliver it.



Need Additional Information?  
Click Here

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

StorageXtend Sales  
1-877-WITEL7  
E-mail

### Page Tools



Printable Version  
(IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Access Solutions](#)
[Data Services](#)
[IP Services](#)

- Dedicated Internet Access
- MPLS IP-VPN

[Managed Services](#)
[Professional Services](#)
[Video Services](#)
[Voice Services](#)
[Network & Infrastructure](#)

## IP Services

Products & Solutions > IP Services

WITel Communications offers an ever-expanding portfolio of Internet-based services, including Dedicated Internet Access (DIA) and MPLS IP VPN, and a wide selection of outsourced IP network management options with Managed Security (MSS) and Managed CPE (MCPE).

WITel's IP network services are delivered over our 10 Gbps MPLS-enabled IP backbone, are backed by industry-leading service level agreements (SLAs) and are competitively priced to ensure that you receive:

- Superior Performance
- Superior Reliability
- Superior Value

In addition, our Professional Services group is available to provide one-to-one support for network consultation, design, CPE procurement and installation, and customized network management.

### Inside This Section

**Dedicated Internet Access** — Enhance your IP offering with our private-labeled dedicated Internet access services.

**MPLS IP VPN** — Extend your VPN service capability with this easy-to-manage and efficient alternative to private line, ATM and frame relay. This service includes our proprietary network monitoring tool, Net InView<sup>SM</sup>, that lets your customers see the site-to-site performance of their MPLS IP VPN.

Need Additional Information?  
Click Here

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

### Page Tools

Printable Version  
(IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Access Solutions](#)
[Data Services](#)
[IP Services](#)
[Managed Services](#)
[- StorageXtend](#)
[- MCPE-IP](#)
[- MSS](#)
[- Managed EWAN](#)
[Professional Services](#)
[Video Services](#)
[Voice Services](#)
[Network & Infrastructure](#)

## Managed Services

Products & Solutions > Managed Services

When outsourcing your Wide Area Network (WAN), you need a trusted professional. WiTel provides a comprehensive suite of proven, end-to-end engineered, installed, monitored and managed services.

### Inside This Section

[Managed Customer Premise Equipment \(MCPE-IP\)](#) - A flexible platform for the procurement, monitoring and management of non-security IP WAN hardware.

[Managed EWAN Services](#) - A fully monitored and managed, end-to-end solution that delivers flexible, economical Ethernet access directly to your business.

[Security Services \(MSS\)](#) - Hardware, monitoring and management that allow companies to enjoy unparalleled security services without developing the complex systems and talent to run it all.

[StorageXtend](#) - A fully managed, reliable solution that affordably connects Storage Area Networks (SANs).

# Witel

QUICK LINKS

Need Additional Information?  
Click Here

### Page Tools



Printable Version  
(IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Access Solutions](#)
[Data Services](#)
[IP Services](#)
[Managed Services](#)
[Professional Services](#)
[Video Services](#)  
[- Video Conferencing Services](#)
[Voice Services](#)
[Network & Infrastructure](#)

## Video Services

Products & Solutions > Video Services

From simple point-to-point video-conferencing to high definition broadcasts, WiTel has the facilities and the expertise to make multimedia video a day-to-day part of your business.

### Inside This Section

**Vyvx Video Services** - With more than a decade of experience delivering mission-critical content to global advertising, sports, news and entertainment customers with world-class customer service, WiTel Communications' Vyvx® division is the industry leader in fiber-optics, video and satellite delivery solutions.

**Video Conferencing Services** - From employees training, online collaborations and product demonstrations, to business presentations, merger/acquisition announcements, casting auditions and telemedicine, our videoconferencing services will help you reach audiences around the world.

Need Additional  
Information?  
[Click Here](#)

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

### Page Tools

[Printable Version](#)  
(IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Access Solutions](#)
[Data Services](#)
[IP Services](#)
[Managed Services](#)
[Professional Services](#)
[Video Services](#)
[Voice Services](#)

- IP-Enabled Voice Services
- Calling Card
- One-Plus
- Toll-Free

[Network & Infrastructure](#)

## Voice Services

Products & Solutions > Voice Services

In today's competitive environment, end users demand competitively priced, high quality, voice services. WilTel carries over four billion voice minutes per month for large carriers, innovative CLECs, and successful Resellers. Our nationwide, SS7, Feature Group D, DMS 250 network is designed to meet these stringent customer demands. GSP gateway switches support the nationwide DMS 250 network, enabling our customers to extend their reach word wide.

In addition, WilTel's IP-Enabled Voice Services utilize our 10 Gig MPLS IP backbone to support ISPs, Cable MSOs, and IP-based domestic and international carriers with the same benefits of the DMS 250 network, without requiring costly protocol conversions.

### Inside This Section

**IP-Enabled Voice Services** — Dedicated and Carrier services are available extending our full suite of One-Plus and Toll-Free services to IP-based customers, eliminating the need for costly protocol conversions.

**One-Plus** — A full suite of switched, dedicated and carrier services are available bringing our nationwide and extended domestic origination and global termination capabilities to your customers.

**Toll-Free** — Switched, dedicated and carrier toll-free services can be delivered with basic service features, or with any combination of enhanced routing features for domestic, extended domestic and various international origination locations.

**Calling Card** — To complete your end-user portfolio, calling card services are available for your traveling customers.



Need Additional  
Information?  
[Click Here](#)

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

### Page Tools

 [Printable Version  
\(IE only\)](#)




1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Media](#)
[Government](#)
[Enterprise](#)

- Enterprise Solution Model
- Cross Industry Solutions
- Vertical Industry Solutions

[Carrier](#)
[Vertical Markets](#)
[Products & Solutions](#)
[Network & Infrastructure](#)

## Enterprise

Market Segments > Enterprise

At WilTel, we have one goal: to keep your business network adaptable, flexible and efficient. Everything we do - from dedicated account management to state-of-the-art customer web tools like [DNA<sup>SM</sup>](#) - is geared to enable your business to work smarter and move faster.

We're the wide-area networking experts, with solutions specifically tailored to drive enterprise success. Whether you're a financial service provider or a healthcare company, a university or manufacturer, our team of experienced, focused professionals deliver custom network solutions that will help your company move ahead in a dynamic business marketplace.

Plus, we give business customers something that's hard to find in telecom: direct access to people, tools, operations and leadership, 24x7. We don't just sell products and services - we listen, learn and respond with the best solution based on what your business needs to succeed. That's why the most demanding clients imaginable - businesses whose network is their business - rely on WilTel for delivering, protecting and sharing information.

### Inside This Section:

[Cross Industry Solutions](#)

[Enterprise Solution Model](#)

[Vertical Industry Solutions](#)

Need Additional Information?  
Click Here

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

### Page Tools

Printable Version  
(IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

[Company Overview](#)
[Customer Center](#)
[Market Segments](#)
[Media](#)
[Government](#)
[Enterprise](#)
[Carrier](#)

- Vertical Industry Solutions
- Cross Industry Solutions
- Solutions Model

[Vertical Markets](#)
[Products & Solutions](#)
[Network & Infrastructure](#)

## Carrier

Market Segments > Carrier

In this industry, you need to do more than just survive – you need to prosper. Helping carriers and service providers prosper is something we've been doing for nearly two decades. Telecom giants and high-tech leaders rely on us to assess, design, build, test, implement and manage custom network solutions. WiTel delivers these solutions over the nation's largest next-generation fiber-optic network, built from the ground up to the specs of the most demanding clients in the industry. And, we give our customers something that's hard to find in telecom: direct access to people, tools, operations and leadership, 24 x 7.

No matter what combination of technologies your customers demand, WiTel provides seamless solutions that exceed your requirements for performance, budget and management. Plus, we back our services with aggressive SLAs and a history of operational superiority and award-winning customer satisfaction.

Experienced, reliable, accessible – WiTel is committed to delivering solutions for your networking challenges.

### Inside This Section:

[Solutions Model](#)
[Cross Industry Solutions](#)
[Vertical Industry Solutions](#)

Need Additional Information?  
Click Here

### Company Contacts

Network Sales  
1-866-WITEL1  
E-mail

### Page Tools

Printable Version  
(IE only)

### DIRECT NETWORK ACCESS



1.866.WITEL.1

## Company Overview

- ▶ The WiITel Difference
- ▶ Solution Model
- ▶ Newsroom
- ▶ Events Calendar
- ▶ Leadership
- ▶ Awards
- ▶ Company History
- ▶ Careers
- ▶ Community Relations
- ▶ Regulatory
- ▶ WCG Archive Information
- ▶ IP White Papers Index

## Customer Center

- ▶ Market Segments
- ▶ Vertical Markets
- ▶ Products & Solutions
- ▶ Network & Infrastructure

## Company Overview

WiITel Communications is a leading provider of customized communications solutions to enterprises, carriers, and the federal government. WiITel delivers a comprehensive suite of voice, data, video and IP services over a next-generation fiber-optic network that stretches from border-to-border and coast-to-coast. WiITel crafts customized solutions by employing a unique, consultative approach that it perfected over 18 years of constructing and operating advanced networks for the world's largest carriers. And WiITel has quietly built a reputation for consistent operational superiority and proven customer satisfaction as reflected in its awards and track record of success:

- WiITel led the entire industry in 2002, 2003 and 2004 for ratings in Customer Service, Provisioning Intervals and Billing in Atlantic ACM's annual Wholesale Carrier Report Card.
- WiITel won the 2003 SUPERQuest Award for the Best Back office/ Systems Support (WiITel DNA<sup>SM</sup>) and runner-up for best core backbone (WiITel EWAN).

By delivering **NET RESULTS, NOT EXCUSES**<sup>SM</sup>, WiITel has earned the right to carry the most high-profile events in the world, including the Academy Awards<sup>®</sup>, the Olympics<sup>®</sup> and the last 15 Super Bowl<sup>®</sup> broadcasts. By focusing on what customers really care about most - on-time delivery and total satisfaction – WiITel is rapidly becoming the solutions provider of choice for:

**Carriers** – Telecommunication service providers including RBOCs, CLECs, IXCs, ISPs, Cable Resellers and Wireless providers turn to WiITel to help them extend their market reach, improve market response times, and profitably roll out new services.

**Enterprises** – IT organizations in the nation's largest enterprises rely on WiITel to help them meet the challenge of business requirements and technologies that change almost daily. Some of the biggest challenges WiITel helps these organizations overcome include evaluation and provisioning new services in near real-time; security threats that require their constant vigilance and unprecedented levels of redundancy; and economic realities that dictate management of more devices and more complex facilities with less budget and fewer resources.

**Government** – Federal agencies and systems integrators looking to modernize their communications infrastructures with fewer resources rely on WiITel because of its unique ability to seamlessly integrate legacy and next-generation technologies. This legacy to next-generation "bridging" capability enables federal agencies and systems integrators to migrate their communications infrastructures in a way that is not cost-prohibitive.

**Media and Entertainment** – The nation's largest broadcasters, sports leagues, and advertising agencies rely on Vyvx, the media services division of WiITel Communications, to deliver breaking news, millions of advertisements, and the world's most watched media events and sports broadcasts each and every day.

# WiITel

QUICK LINKS

Need Additional  
Information?  
Click Here

## Company Contacts

Jeff Pounds  
Industry Analysts  
918.547.8920 (voice)  
918.547.7134 (fax)  
E-mail

Cheena Pazzo  
Reporters/Editors  
918.547.4387 (voice)  
918.547.7134 (fax)  
E-mail

## Page Tools

 Printable Version  
(IE only)

## DIRECT NETWORK ACCESS





# One Source for Business Telecom

## Welcome to XO Communications

[About XO](#)

[Business Solutions](#)

[Internet Services](#)

[Wholesale](#)

[Customer Service](#)

### Allegiance Telecom

- [Home](#)
- [Our Services](#)
- [Investor Relations](#)
- [Customer Login](#)
- [Contact XO](#)
- [E-Rate Program](#)
- [Sales Agent Program](#)
- [Contact Allegiance Estate](#)



## Allegiance Telecom is now an XO Communications Company

With the successful completion of our Allegiance Telecom acquisition, XO™ is one of the nation's premier national local telecommunications services provider - giving you a choice in facilities-based providers beyond the regional Bell operating companies (RBOCs).

For Existing Allegiance Customers	For Prospective Customers
 • <a href="#">Using your Services</a>	 • <a href="#">Small Business Solutions</a>
 • <a href="#">Broadband Toolkit</a>	 • <a href="#">Small Business Internet Services</a>
 • <a href="#">Customer Toolkit</a>	 • <a href="#">Mid-Large Tier Voice, Internet, Data and Web Solutions</a>
 • <a href="#">User Domain Administration</a>	 • <a href="#">Carrier Services</a>
 • <a href="#">Web Mail</a>	 • <a href="#">Network Assets</a>
 • <a href="#">E-Rate Program</a>	 • <a href="#">About XO</a>
 • <a href="#">Contact Allegiance Care</a>	 • <a href="#">Sales Agent Program</a>
	 • <a href="#">Investor Relations</a>
	 • <a href="#">Contact XO Sales</a>

**Legend**

 = Information on the former Allegiance Telecom website

 = Information on the XO website

XO now has the largest network of nationwide connections to the RBOCs than any other Competitive Local Exchange Carrier (CLEC). And our award-winning, [nationwide XO network](#) has assets that few, if any, telecom service provider in the U.S. can match. XO can now serve more businesses - and more of your business locations - than ever before. And all with one-stop shopping for maximum simplicity.

Coverage and assets like these give XO the right to be called the National Local Exchange Carrier™. We are thankful for your continued commitment to XO and we look forward to servicing your business as it grows into the future.



One source for Business Telecom

## Business Solutions

[About XO](#)

**[Business Solutions](#)**

[Internet Services](#)

[Wholesale](#)

[Customer Service](#)

### Business Solutions

[Home](#)

**[Business Solutions](#)**

[Voice Solutions](#)

[Data and Internet Access](#)

[Internet Services](#)



## Business Solutions

Allegiance Telecom is a new-generation phone company offering a complete package of telecommunications services for business, including a full-suite of voice solutions, high-speed data and Internet access and Internet services - all from one source, on one easy-to-understand bill, with just one number to call for all your needs. Not just another reseller, Allegiance Telecom is a facilities-based service provider that owns and manages its own network equipment, which means more responsive and reliable service for you.

For more information about any of our products and services, please contact your [local Allegiance Telecom representative](#).

Download our [product overview](#) (PDF: 220Kb/2 pages)

### Do You Need...

[... Customer Service?](#)

[... to find out more about Allegiance?](#)

[... an Enterprise level Internet solution?](#)

[... a Wholesale level telecom solution?](#)

[Home](#) | [Legal Notice](#) | [Regulatory](#) | [Privacy Policy](#) | [Contact Us](#)

© Copyright 2004 XO. All rights reserved. Allegiance Telecom is a subsidiary of XO Communications, Inc. XO, the XO design logo, Concentric, Allegiance and all related marks are registered trademarks of XO Communications, Inc.. All other trademarks are property of their respective owners.



## VOICE SOLUTIONS



**The cost-effective, reliable voice solution.**

**Get cost-effective local and long distance service**

**Talk to a person — 24 hours a day, 7 days a week**

**Get exceptional technical support and products**

Choosing Allegiance Telecom means customizing a solution just for your company, keeping the same phone numbers, and gaining the most cost-effective, reliable telecommunications service for your business.

Our fiber network employs state-of-the-art digital technology to deliver the best possible local, long distance and international service, as well as a full range of business features. To ensure uninterrupted service and system reliability, the Allegiance Telecom fiber network is supported by our Synchronous Optical (SONET) backbone. All systems are monitored by advanced network management software.

### **Allegiance Select<sup>SM</sup>**

With Allegiance Select, customers with multiple locations are eligible for free nationwide calling<sup>1</sup> between each of their locations that subscribe to Allegiance Telecom for local, local toll (IntraLATA) and long distance (InterLATA) services.

## Customize a plan just for your business.

### Local Service

- Business lines
- Analog PBX trunks
- Digital PBX trunks
- ISDN PRI (primary rate interface)

### Long Distance

We've made selecting the right long distance plan for your business easier by offering a complete long distance package with a simple pricing structure for both in-state and out-of-state calling. Product features include:

- Six-second incremental billing
- 18-second minimum call duration
- Flat rate pricing
- Accounting codes

### International Solution

Allegiance also offers country-specific flat rate pricing for International long distance, all day, every day, so you can conduct your international business at your convenience. We feature six-second incremental billing and 30-second minimum call duration to many countries around the world. *Not available in all areas.*

### Voice Mail

Allegiance voice mail is a must-have productivity tool for every business. Choose from nearly a dozen varieties of voice mail packages offering basic to advanced storage and delivery features.

### Calling Cards

- Personal identification number (PIN)
- Operator assistance, speed dialing
- Audio text, message storage
- Six-second billing with 18-second minimum (domestic calling)

### 800 and 888 Numbers

Our toll-free services make you and your business accessible to customers. We offer:

- Vanity numbers
- Calling area restrictions
- Toll-free directory listing
- Six-second billing with 18-second minimum (domestic calling)

### Business Features

- Anonymous call rejection
- Automatic callback
- Call forwarding
- Call transfer
- Call waiting
- Caller ID
- Direct connection
- Distinctive ring
- Remote access to call forwarding
- Repeat dialing
- Speed dialing
- Three-way calling
- Toll blocking

For more information on how our Voice Solutions can improve your business performance, call your local Allegiance Telecom representative, or call us toll-free at 1-877-GET-1T00.

<sup>1</sup> Up to 2,500 minutes per month, per line.





# One source for Business Telecom

## Data and Internet Access

[About XO](#)

**Business Solutions**

[Internet Services](#)

[Wholesale](#)

[Customer Service](#)

### Business Solutions

[Home](#)

[Business Solutions](#)

[Voice Solutions](#)

**[Data and Internet Access](#)**

[Internet Services](#)



## Data and Internet Access

### More info

Our Data & Internet Products

- [Basic Internet Access](#)
- [Dedicated Access](#)
- [Total Communications](#)
- [Integrated Access](#)
- [Multi-Megabit Access](#)

[Contact Your Local Sales Rep.](#)

[Contact Customer Service](#)

[Allegiance's NexGen One Network](#)

Business of all sizes are finding that to grow and succeed in today's competitive environment they need access to communications tools previously available to only the largest companies. But one size does not fit all. That's why Allegiance Telecom offers a variety of fast, reliable and affordable data and Internet access solutions designed to meet the specific needs of your business. By offering a range of speeds and prices, we make it easy to select the optimal configuration for your company. Because Allegiance Telecom understands that Network performance and availability can be mission critical to the way you conduct business, we offer the following [Service Level Agreement](#). Plus, when you partner with Allegiance Telecom to get you connected, you free yourself to focus on doing what you do best: running your business.

[Home](#) | [Legal Notice](#) | [Regulatory](#) | [Privacy Policy](#) | [Contact Us](#)

© Copyright 2004 XO. All rights reserved. Allegiance Telecom is a subsidiary of XO Communications, Inc. XO, the XO design logo, Concentric, Allegiance and all related marks are registered trademarks of XO Communications, Inc.. All other trademarks are property of their respective owners.





# One source for Business Telecom

## Internet Services

[About XO](#)

[Business Solutions](#)

[Internet Services](#)

[Wholesale](#)

[Customer Service](#)

### Business Solutions

- [Home](#)
- [Business Solutions](#)
- [Voice Solutions](#)
- [Data and Internet Access](#)
- [Internet Services](#)



## Internet Services

Business of all sizes are finding that to grow and succeed in today's competitive environment they need access to communications tools previously available to only the largest companies. But one size does not fit all. That's why Allegiance Telecom offers a variety of fast, reliable and affordable data and Internet access solutions designed to meet the specific needs of your business. By offering a range of speeds and prices, we make it easy to select the optimal configuration for your company. Plus, when you partner with Allegiance Telecom to get you connected, you free yourself to focus on doing what you do best: running your business.

### More info

#### Our Internet Services

- [E-Commerce Applications](#)
- [Web Hosting](#)
- [DNS Parking](#)
- [Domain-Based E-Mail](#)

[Allegiance Internet provides Enterprise level Internet Solutions.](#)

[Contact Your Local Sales Rep.](#)

[Contact Customer Service](#)

[Home](#) | [Legal Notice](#) | [Regulatory](#) | [Privacy Policy](#) | [Contact Us](#)

© Copyright 2004 XO. All rights reserved. Allegiance Telecom is a subsidiary of XO Communications, Inc. XO, the XO design logo, Concentric, Allegiance and all related marks are registered trademarks of XO Communications, Inc.. All other trademarks are property of their respective owners.



# One source for Business Telecom

## Internet Connectivity

[About XO](#)

[Business Solutions](#)

[Internet Services](#)

[Wholesale](#)

[Customer Service](#)

### Allegiance Internet

- [Home](#)
- [AI Home](#)
- ▶ [Internet Connectivity](#)
  - [T1 Service](#)
  - [T3 Service](#)
  - [OC3 Service](#)
  - [OC12 Service](#)
- [Hosting Services](#)
- [Security Solutions](#)
- [About Allegiance Internet](#)
- [Our Network](#)
- [Customer Service](#)
- [Customer Case Studies](#)
- [Partner Program](#)

1-800-581-8711



### Internet Connectivity

- [T1 Service](#)
- [T3 Service](#)
- [OC3 Service](#)
- [OC12 Service](#)

### More Info

- [Service Level Agreements](#)
- [Managed Router Service](#)

[Get a Quote](#)

[Download the Data Sheet](#)

### Advanced Connectivity for your Business

Allegiance offers a variety of fast, reliable and affordable Internet access solutions designed to meet the specific needs of your business. By offering a range of speeds and prices, we make it easy to select the optimal configuration for your company.

Select Your Service				
	T1	T3	OC3	OC12
<b>Full</b> - Access the full bandwidth of the line	1.5 Mbps	45 Mbps	155 Mbps	622 Mbps
<b>Fractional</b> - Use a portion of the bandwidth of the line	N/A	3 - 45 Mbps	60 - 155 Mbps	140 - 622 Mbps
<b>Burstable</b> - Choose a bandwidth level and then burst it up when you need it	0 - 128 Kbps base speed, available up to 1.54 Mbps	0 - 6 Mbps base speed, available up to 45 Mbps	0 - 60 Mbps base speed, available up to 155 Mbps	0 - 140 Mbps base speed, available up to 622 Mbps

*All services may be coupled with Firewall Services, Rental of Equipment, Colocation at Allegiance Data Centers or Points of presence (POPs) and/or Managed Router Service.*

### The Allegiance Internet Advantage

At Allegiance Internet, we work harder to ensure that your line is always up and running. Our Internet Connectivity services were designed with your mission-critical applications in mind:

- Our Service Level Agreement (SLA) was written around YOUR specific circuit, not only our network performance.
- We offer a four hour mean to repair. This means that in the unlikely event of an outage, we will have you up and running in an average of four hours.
- Our proactive line monitoring and committed alert intervals are designed to target potential issues before they become problems.
- We offer detailed information about YOUR circuit and how it compares to the commitment levels in our SLA.
- We handle the complete configuration and management of your router through our Managed Router Service.
- We guarantee 99.999% availability of network.



Type in your question here:  search in:

- PRODUCTS**
- CARRIERS
- AGENTS
- CUSTOMER CARE
- ABOUT XO
- NEWS

Home

**Products and Programs**

- Voice
- Internet Access
- Private Data Networking
- Hosting Services
- Security Services
- Integrated Services
- Products for Carriers
- Referral Programs
- XO One Managed Services

## XO® Products and Programs

Not every telecommunications company is equipped to provide sound and dependable communications services to Fortune 500 and enterprise companies. But then, not every telecommunications company can offer what XO can.

**Everything You Want. Exactly What You Need.™**

View Products for businesses of all types by:

**A-Z**

[Index View](#)



**Portfolio View**

**Looking for a product?**  
[Try the A-Z Product Index](#)

### XO® Product Portfolio

<p><b>NLEC™ Voice Services</b></p> <ul style="list-style-type: none"> <li>Local Services</li> <li>Long Distance</li> <li>Conferencing Services</li> <li>Hosted IVR</li> <li>Advanced Directory</li> </ul>	<p><b>Internet Access</b></p> <ul style="list-style-type: none"> <li>DSL</li> <li>Dedicated Internet Access (DIA)</li> <li>Dial Access</li> </ul>	<p><b>Private Data Networking</b></p> <ul style="list-style-type: none"> <li>Private Line</li> <li>Ethernet Services</li> <li>MultiTransport Networking Service</li> </ul>
<p><b>Hosting Services</b></p> <ul style="list-style-type: none"> <li>Telco Collocation</li> <li>Web Sites</li> <li>Dedicated Hosting</li> </ul>	<p><b>Security Services</b></p> <ul style="list-style-type: none"> <li>Managed Firewall</li> <li>VPN</li> <li>Secure T-1</li> </ul>	<p><b>Integrated Services</b></p> <ul style="list-style-type: none"> <li>XOptions® Flex</li> <li>XOptions®</li> <li>Integrated Access</li> <li>XO One Managed Services</li> </ul>

### XO® Programs

- [Referral Programs](#)
  - [Customer Referral Program](#) (XO® Connections)
  - [Business Referral Program](#) (XO® Business Connections)



Type in your question here:

search in:

PRODUCTS

CARRIERS

AGENTS

CUSTOMER CARE

ABOUT XO

NEWS

CONTACT XO

# XO® Voice Services

## Overview

XO provides a wide range of cost-efficient, dependable voice products for businesses of all sizes. From reliable local services to conferencing and advanced applications like Interactive Voice Response (IVR), XO has the products and services you need with the support you want.

With all XO voice products, you get convenient one-invoice billing, one point of contact, and 24 x 7 customer service. No matter what your voice calling needs, XO has you covered.

Your business needs...	XO Product Solution	Product Description
Reliable connections to the Public Switched Telephone Network (PSTN) with a full range of productivity-enhancing features.	<a href="#">Local Services</a>	Everything from basic phone service (lines, trunks and Centrex) to voice mail, and directory assistance.
Cost-effective in-state, out-of-state, international and toll-free calling.	<a href="#">Long Distance Services</a>	High quality, high value long distance calling over the XO® high-capacity fiber-optic network.
An economical way to bring multiple people together on the same call to hold productive and cost-effective voice and document conferences	<a href="#">Conferencing Services</a>	Audio and document conferences that can be conducted from any location with few to hundreds of participants.
Automated system to handle a large volume of incoming telephone calls.	<a href="#">Hosted IVR</a>	Group of Interactive Voice Response products that automate switchboard or call center operations that previously required live telephone agents.
Online access to directory information.	<a href="#">Advanced Directory</a>	An Internet-based directory assistance service that gives you online access to the most up-to-date business, government and residential listings
Ability for business travelers to keep in touch with the home office, suppliers or customers.	<a href="#">Calling Card</a>	Local and long distance calling via toll-free access for business travelers.

\* [Service availability](#), prices and charges vary by market.



## Contact XO

### Sales

Call toll-free **1.866.963.9696**

[Contact us online](#)

### Support

Call toll-free **1.888.575.6398**

[Contact us online](#)

[Manage your account online](#)

- Home
- Products and Programs
- Voice Services
- Local Services
- Long Distance Services
- Conferencing Services
- Hosted IVR
- Advanced Directory
- Calling Card

 **Looking for a product?**  
[Try the A-Z Product Index](#)



Type in your question here:

search in:

PRODUCTS

CARRIERS

AGENTS

CUSTOMER CARE

ABOUT XO

NEWS

CONTACT XO

## XO® Internet Access

### Overview

Internet Access lets your business communicate electronically across the country and across the world. With secure, high-speed Internet connection options for businesses of any size, Internet Access supports the way your business communicates - from e-mail to applications, the World Wide Web to proprietary data transfer and anywhere in between.

Your business needs...	XO Product Solution	Product Description	Speed
To let remote users connect to your network from outside the office	<a href="#">Dial Access</a>	Lets users you define access your business network remotely via the high-performance, nationwide Internet backbone	Up to 56 Kbps
Ultra-fast business communications over existing lines	<a href="#">DSL</a>	Transforms ordinary phone lines into high-speed digital Internet Access lines for continuous point-to-point communications	Up to 2.3 Mbps
Ultra-reliable, dedicated high-speed Internet connections for mission-critical communications	<a href="#">Dedicated Internet Access</a>	Provides dedicated, clear-channel, point-to-point connections via the XO® high-performance, nationwide backbone	Up to Gigabit Ethernet (1000 Mbps)

### See Also

- [Learn More About the XO® OC-192 Network](#)
- [Network Diagnostic Tools](#)  
Examine connectivity, path, and route information in XO Data Network
- [Find an XO Dial Access Number Near You](#)



### Contact XO

#### Sales

Call toll-free **1.888.493.6232**

[Contact us online](#)

#### Support

Call toll-free **1.888.575.6398**

[Contact us online](#)

[Manage your account online](#)

### What's Hot

- [America's Network Names XO® Best Internet Access Provider](#)
- [Boardwatch Ranks XO® Second in Backbone Performance](#)
- [XO Provides Broadband Services Using Upgraded Nationwide OC-192 IP Backbone Network](#)

- Home
- Products and Programs
- Internet Access
- Dial Access
- DSL
- Dedicated Internet Access

**Looking for a product?**  
[Try the A-Z Product Index](#)



Type in your question here:

PRODUCTS

CARRIERS

AGENTS

CUSTOMER CARE

ABOUT XO

NEWS

CONTACT XO

- Home
- Products and Programs
- Private Data Networking
- Ethernet Services
- Private Line
- MultiTransport Networking Service
- XO Network

 **Looking for a product?**  
[Try the A-Z Product Index](#)

## XO® Private Data Networking

### Overview

XO® Private Data Networking services deliver scalable transport solutions to solve even your most complex network connectivity problems. From XO VPN, an economical private network application for businesses of all sizes, to sophisticated Ethernet solutions for our largest customers, XO Private Data Networking solutions let you:

- Use the latest technologies coupled with the strength of the [XO OC-192 Network](#) to provide reliable and scalable high bandwidth data connectivity
- Select from the highest levels of security to ensure your data's integrity
- Enjoy all the benefits of working with XO, from proactive 24x7 network management to a single invoice for all your voice and data services.

Whatever your private data networking needs, XO has you covered.

Your business needs...	XO Product Solution	Product Description
A secure, scalable managed solution that lets you communicate between offices and with remote users	<a href="#">VPN</a>	Secure, private communications over the public Internet available with multiple access types from dial to T-3. XO Managed Firewall is available to protect your network from external attacks.
Cost-effective means to connect multiple corporate LANs	<a href="#">Ethernet Services</a>	Point-to-point or any-to-any configurations with bandwidth from 10 Mbps all the way up to Gigabit Ethernet (1 Gbps)
High-speed, dedicated point-to-point connections so you can securely transfer data between locations.	<a href="#">Private Line</a>	Private Line services give you high-speed, dedicated point-to-point connections so you can securely transfer data between locations.
To connect your existing Frame Relay or Ethernet networks while offering an easy and seamless migration path to next generation private networking technologies.	<a href="#">MultiTransport Networking Service (MTNS)</a>	MTNS supports traditional private data networking services -- like Frame Relay and Ethernet -- over a MultiProtocol Label Switching (MPLS)-enabled IP backbone, with Port Speeds ranging from 64K to GigE.



### Contact XO

#### Sales

Call toll-free **1.866.963.9696**

[Contact us online](#)

#### Support

Call toll-free **1.888.575.6398**

[Contact us online](#)

[Manage your account online](#)



Type in your question here:

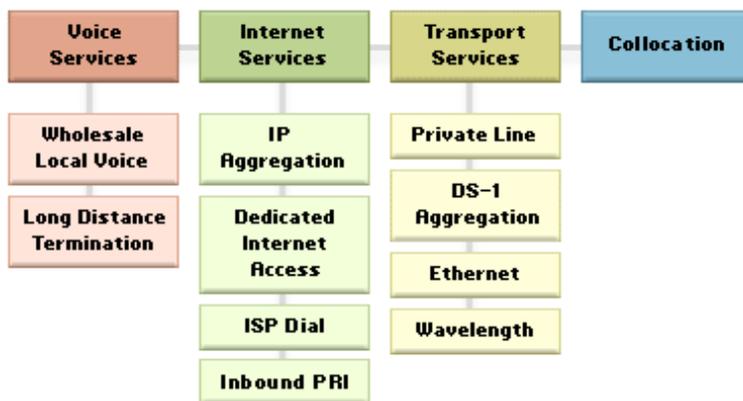
search in:

- PRODUCTS
- CARRIERS
- AGENTS
- CUSTOMER CARE
- ABOUT XO
- NEWS
- CONTACT XO

## XO® Carrier Services

### Product Portfolio

XO understands that carriers and service providers need more than just bandwidth to satisfy their customers. So along with the generous bandwidth capabilities we offer, our products and services - coupled with dedicated customer service and technical support - make it possible for you to deliver what your customers need.



### Are Carrier Services for you?

is committed to serving the needs of emerging and established carriers and service providers such as:

- Competitive Local Exchange Carrier (CLEC)
- Internet Service Provider (ISP)
- IntereXchange Carrier (IXC)
- Incumbent Local Exchange Carrier (ILEC)
- Non-Facility Based Reseller
- Building Local Exchange Carrier (BLEC)
- Cable TV Provider
- Wireless Service Provider
- VOIP Service Provider
- Utility Telecom Division

This commitment, combined with our financial strength and vast network, means you can rely on XO to provide the communications solutions you need to stay competitive today... and further down the road.

With assets that directly compete with those of the largest telecommunications service providers, XO serves carriers and service providers of various sizes. So no matter what your line of business, or product or service requirements, XO can handle a piece of your



#### Contact XO

Sales

[Contact us online](#)

Support

Call toll-free **1.888.575.6398**

[Contact us online](#)

#### What's Hot

- [Carrier Trade Shows](#)
- [Boardwatch Ranks XO® Second in Backbone Performance](#)
- [XO Provides Broadband Services Using Upgraded Nationwide OC-192 IP Backbone Network](#)

business... or all of it. We'll design a solution specifically for you, evaluating and delivering exactly what you need at a price you can afford. If it's speed to market you need, XO can help you expand into new markets with little to no additional effort or capital expense. That way, you can remain focused on running your business and servicing your customers instead of constructing networks.

---

### See Also

- [Learn More About the XO® Network](#)
- [XO Available Markets](#)

© 2000-05 XO. All rights reserved.

XO, the XO design logo, Concentric, Allegiance, JustCom and all related marks are trademarks of XO Communications, Inc.

[Tariffs](#) | [Privacy](#) | [Legal Info](#)



Type in your question here:

search in:

PRODUCTS

CARRIERS

AGENTS

CUSTOMER CARE

ABOUT XO

NEWS

CONTACT XO

## XO® Network

### Network Details

#### Core OC-192 IP Backbone

The core of the XO backbone network is a mesh of OC-192 circuits, connecting XO Peering POPs and XO Data Centers. The XO OC-192 IP backbone runs completely across its own Inter-city facilities. Using a mesh of physically diverse OC-192 circuits, this backbone interconnects our five data centers with multiple high-capacity peering interconnections. Additionally, XO offers Dedicated Internet Access (DIA), DSL and Dial customers enhanced Internet connectivity by connecting each DIA market to the OC-192 backbone with dual OC-12c SONET-protected circuits\*. This network design delivers maximum end-to-end throughput as well as high levels of protection and redundancy.

Our OC-192 backbone utilizes an advanced IP design, ensuring scalability as well as the ability to offer advanced future IP services plus the added benefit of no single IP point of failure past the customers' access port.

And since the XO OC-192 backbone and market connections run end-to-end across XO facilities, XO can quickly resolve any problems that may occur without any delays; this eliminates many of the common failure points found in older network designs.

#### Peering Infrastructure

As one of the few fully peered, facilities-based Tier 1 network backbone providers in the U.S., XO has substantial private peering arrangements in many metropolitan areas at speeds of up to OC-12. As a Tier 1 Internet provider, XO is constantly improving its peering infrastructure to benefit our customers. Those advantages include:

- Multiple and geographically redundant dedicated connections to other Tier 1 Internet backbones. Dedicated and private connections mean traffic crosses the XO backbone and the peering partner's backbone only. Customers benefit because data packets to and from the peering networks reach their end destination quickly and with lower risk of loss.
- XO peering relationships are monitored and maintained 24x7.
- Quality control of the XO network because we don't have to rely on other networks for Internet connectivity.

#### Connectivity from Internet Access POPs to the backbone



#### Contact XO

##### Sales

Call toll-free **1.866.963.9696**

[Contact us online](#)

##### Support

Call toll-free **1.888.575.6398**

[Contact us online](#)

[Manage your account online](#)

#### What's Hot

- [America's Network Names Best Internet Access Provider](#)
- [Boardwatch Ranks Second in Backbone Performance](#)
- [XO Provides Broadband Services Using Upgraded Nationwide OC-192 IP Backbone Network](#)

Home

About XO

XO Network

Network Maps

Network Diagnostic Tools

Network Details



**Looking for a product?**

[Try the A-Z Product Index](#)

XO currently offers [Dedicated Internet Access](#) connections via 36 Metro POPs in 31 markets and [DSL](#) connections in 45 markets. All DIA markets are connected to the closest OC-192 IP Core Node; dual uplinks are provided from each Metro market into the closest Inter-city core node at speeds from OC-3c (155 Mbps) to OC-48c (2.4 Gbps)

#### Network Diagnostic Tools

Examine connectivity, path, and route information in XO Data Network. Use [Network Diagnostic Tools](#)

#### View XO IP Assets Map

- Normal View - [800 x 600](#) (100 KB)
- Large View - [1600x1200](#) (215 KB)

---

### Metro Fiber Connectivity

Metro Area Networks (MANs) allow XO to control customer traffic and ensure an efficient data transfer to the Inter-city network. metro-area networks are composed of enough metro fiber-optic cable to circle the globe more than 45 times -- 1.16 million metro fiber miles throughout 40 major US cities, including the largest 30 cities in the United States.

Unlike non-facilities based providers or long-haul providers, XO, with its MANs, has access to the end customer. The MANs enable XO to offer such dynamic products as [Ethernet](#) and SONET services that carry data faster and more efficiently than our competition. that carry data faster and more efficiently than our competition.

---

### Wireless Spectrum

XO owns the largest footprint of U.S. fixed wireless spectrum, which covers 95% of the population in the top 30 U.S. cities. The frequency of the spectrum is 27 GHz-32 GHz and allows XO to offer broadband access services using Local-to-Multipoint Distribution System (LMDS) technology. This enables XO to bypass the Regional Bell Operating Companies (RBOCs) and provide direct access to our end customers.

#### View XO Market and Fixed Wireless Spectrum Map

- Normal View - [800x600](#) (100 KB)
- Large View - [1600x1200](#) (215 KB)

---

### The Intercity Fiber Network

XO has deployed an OC-192 (10 Gbps) network using Dense Wavelength Division Multiplexing (DWDM) routing technology. This Inter-city network spans 16,000 route miles across the continental United States. The extensive reach of the XO fiber network affords XO the unprecedented ability to manage customer data from the point of access to the point of termination. Owning such a vast network facility gives XO the power to:

- scale immediately to meet customer demand
- quickly respond to network issues and
- control prices charged to customers.

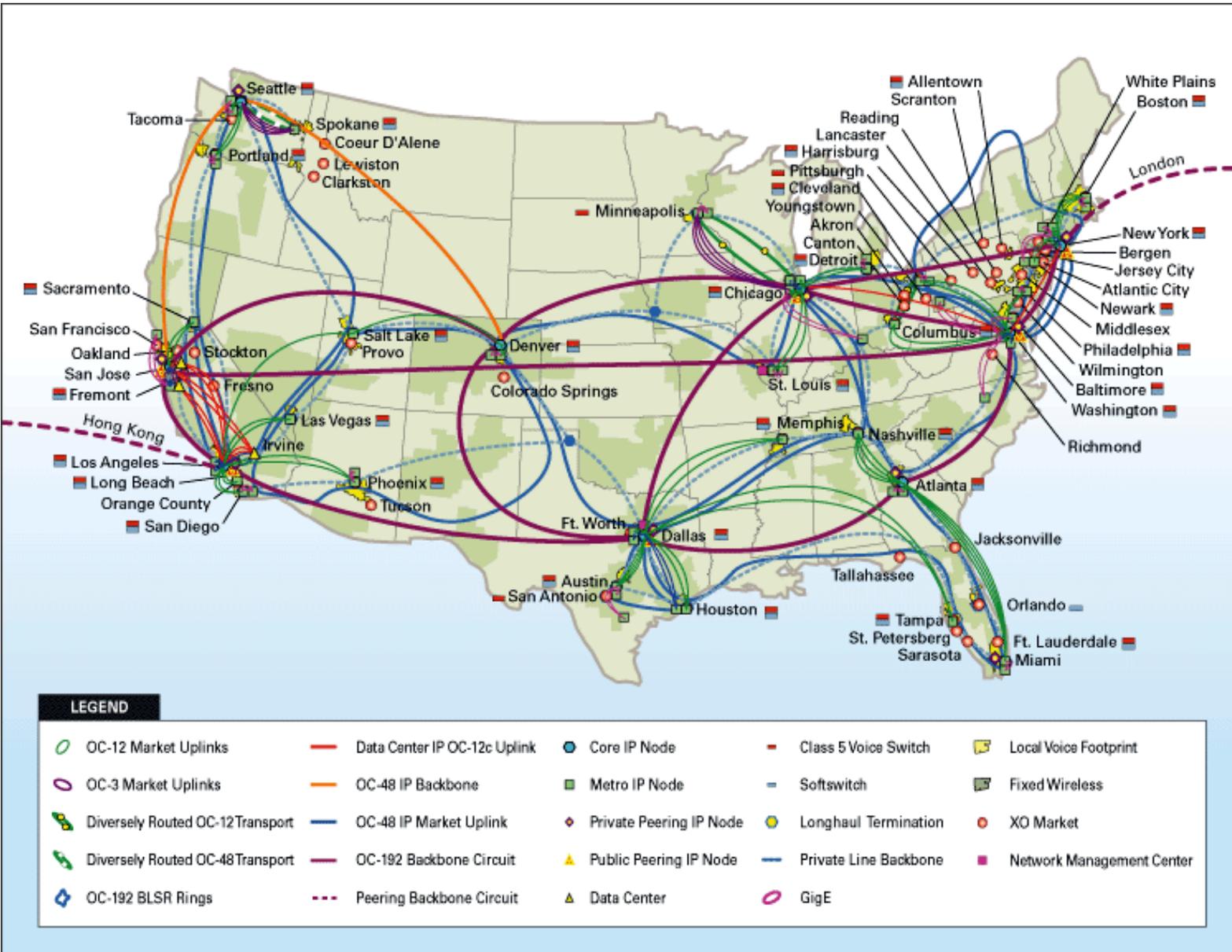
---

#### See Also:

- [Network Diagnostic Tools](#)  
Examine connectivity, path, and route information in XO Data Network
- [XO Factsheet](#)
- [XO Product Portfolio](#)

### Complete Network Assets

[Network Maps Home](#): [Normal View](#) | [Large View](#)





Type in your question here:

search in:

PRODUCTS

CARRIERS

AGENTS

CUSTOMER CARE

ABOUT XO

NEWS

CONTACT XO

# XO™ Products and Programs

View products for businesses of all sizes by:

**A-Z**

Index View



[Portfolio View](#)

## A-Z Product Index

### A

[Advanced Directory](#)

Analog Trunks (see [Business Trunks](#))

Appointment Scheduling (See [Microsoft® bCentral™ Appointment Manager](#))

[Audio Conferencing](#)

### B

[Basic Business Lines](#)

Broadband Internet Access (see [Internet Access](#))

Building Owner Solutions (see [XO One Managed Services](#))

[Business DSL](#)

[Business Line Wire Maintenance Plan \(PDF\)](#)

[Business Trunks](#)

Bundled Telecommunication Services (see [XOptions®](#))

### C

Call Blocking System (See [TeleBlock®](#))

[Calling Card](#)

[Centrex](#)

[Collocation Services](#) (for Carriers only)

[Conferencing Services](#)

[Concentric® Dial-up Internet](#)

[Corporate Dial](#)

Customer-Managed Hosting (see [Dedicated Hosting](#))

### D

[Dedicated Hosting](#)

[Dedicated Long Distance Services](#)

[Dialtone Long Distance Services](#)

#### DIA

for Businesses (see [Dedicated Internet Access](#))

for Carriers/Wholesalers (see [Carrier Dedicated Internet Access](#))

**Dial-Up Internet Access**



Contact XO

Sales

[Contact us online](#)

Customer Support

[Contact us online](#)

[Manage your account online](#)

- Home
- Products and Programs
- Voice
- Internet Access
- Private Data Networking
- Hosting Services
- Security Services
- Integrated Services
- Products for Carriers
- Referral Programs
- XO One Managed Services

**Looking for a product?**  
[Try the A-Z Product Index](#)

for Consumers (see [Concentric® Dial-up Internet](#))

for Businesses (see [Corporate Dial](#))

for Large Businesses (see [Enterprise Dial](#))

for Carriers/Wholesalers (see [ISP Dial](#))

Digital Trunks (see [Business Trunks](#))

[Directory Assistance](#)

[Document Conferencing](#)

[Domain Name Hosting](#)

DSL (see [Business DSL](#))

[DS-1 Aggregation](#) (for Carriers only)

[DS3 DIA](#)

## E

### Ecommerce Solutions

see [Microsoft® bCentral™ Commerce Manager](#)

Email (see [Email Hosting](#))

Email Marketing Tool (See [Microsoft® bCentral™ List Builder](#))

[Enterprise Dial](#)

[Ethernet DIA](#)

### Ethernet Services

for Businesses (see [Ethernet Services](#))

for Carriers/Wholesalers (see [Carrier Ethernet Services](#))

## F

Frame Relay (see [MultiTransport Networking Service](#))

Firewall (see [Managed Firewall](#))

Flex (see [XOptions® Flex](#))

## G

Gigabit Ethernet (see [Ethernet DIA](#))

## H

High-Speed Dedicated Internet Access (see [Ethernet DIA](#))

[Hosted IVR](#)

Hosted Microsoft® Exchange (see [Dedicated Hosting](#))

[Hosting Services](#)

## I

[Inbound PRI](#) (for Carriers only)

### Internet Access

for Businesses (see [Internet Access](#))

for Carriers/Wholesalers (see [Carrier Internet Access](#))

Internet-based directory assistance (see [Advanced Directory](#))

[Integrated Services](#)

[Integrated Access](#)

[IP Aggregation](#) (for Carriers only)

IP-based Voice and Data services (see [XOptions® Flex](#))

[ISDN PRI](#)

[ISP Dial](#) (for Carriers only)

IVR (see [Hosted IVR](#))

## L

Leased Telephone Lines (see [Centrex](#))

### Local Telephone Service

for Businesses (see [Local Services](#))

for Carriers/Wholesalers (see [Wholesale Local Services](#))

[Local Volume Discounts](#)

### Long Distance Telephone Services

for Businesses (see [Long Distance](#))

for Carriers/Wholesalers (see [Carrier Long Distance](#))

[Termination](#)

## M

Managed Hosting (see [Dedicated Hosting](#))

[Microsoft® bCentral™ Services](#)

Microsoft® Exchange (see [Dedicated Hosting](#))

[MultiTransport Networking Service](#)

## N

## N

Networking Services (see [Private Data Networking](#))

Network Security (see [Security Services](#))

## O

[OC-3 DIA](#)

[Operator Services](#)

Outsourcing, Complete Telecommunications (see [XO One Managed Services](#))

## P

PBX Installations (see [XO One Managed Services](#))

### Phone Services

for Businesses (see [Voices Services](#))

for Carriers/Wholesalers (see [Carrier Voice Services](#))

using IP technology (see [XOptions® Flex](#))

[Private Data Networking](#)

[Private Switch/Automatic Location Identification \(PS/ALI\)](#)

### Private Line

for Businesses (see [Private Line](#))

for Carriers/Wholesalers (see [Carrier Private Line](#))

## Q

[Quick "Always On" Audio Conferencing](#)

## R

Register Your Domain Name (see [Domain Name Hosting](#))  
Remote Access (see [XO™ VPN with Remote Access](#))  
[Remote Call Forwarding \(RCF\)](#)

 S[Security Services](#)

Search Engine Submission (See [Microsoft® bCentral™ Submit It!](#))  
Server Collocation (see [Dedicated Hosting](#))  
SDSL (see [Business DSL](#))  
Shared Tenant Solutions (see [XO One Managed Services](#))  
Shared Hosting (see [Web Site Hosting](#))  
[Switched Long Distance services](#)

 T[T1 DIA](#)[Telco Collocation](#)[TeleBlock® Call Blocking System](#)**Telephone Services**

for Businesses (see [Voices Services](#))

for Carriers/Wholesalers (see [Carrier Voice Services](#))

using IP technology (see [XOptions® Flex](#))

[Toll-Free Service](#)

[Transport Services](#) (for Carriers only)

Trunks (see [Business Trunks](#))

 U[UNIX®-based Web Sites](#) V[Virtual Foreign Exchange \(VFX\)](#)

Virtual Private Networking (see [VPN](#))

Voice Mail (see [Voice Messaging](#))

Voice Over IP (see [XOptions® Flex](#))

**Voice Services**

for Businesses (see [Voices Services](#))

for Carriers/Wholesalers (see [Carrier Voice Services](#))

**Volume Discounts**

for Local Telephone Services (see [Local Volume Discounts](#))

for Bundled Voice and Internet Access Services (see [Integrated](#)

[Access](#))

for Bundled Voice, Internet Access and Web Hosting (see

[XOptions®](#))[VPN](#) W[Web Developer Network](#)**Web Site Hosting**

on UNIX® (see [UNIX®-based Web Sites](#))

on Windows® (see [Windows®-based Web Sites](#))

Wholesale Services (see [Carrier Products and Services](#))

[Wire Maintenance Plan \(PDF\)](#)



[XOptions®](#)

[XOptions® Flex](#)

© 2000-05 XO. All rights reserved.  
XO, the XO design logo, Concentric, Allegiance, JustCom  
and all related marks are trademarks of XO Communications, Inc.

[Tariffs](#) | [Privacy](#) | [Legal Info](#)

# XSPEDIUS

## Communications

Integrated Voice, Data and Internet Solutions

### CUSTOMER SOLUTIONS

▶ Small / Medium Businesses

Enterprise Customers

Carrier / Service Providers

### CUSTOMER SUPPORT

ABOUT US

AGENT PROGRAMS

CONTACT US

### CUSTOMER SOLUTIONS

## Small / Medium Businesses

Service providers in today's highly competitive telecommunications market are always striving to differentiate their products. Unfortunately, their efforts create a confounding maze of plans, packages and bundles that often do not benefit the business owner or perform as intended.

Xpedius Communications stands out because we offer simple, flexible and cost-effective solutions. Our T-1 based products are competitively priced on a per-channel basis for any combination of voice, data and Internet services.

For more information on product availability in specific markets, please contact your local [field sales office](#) or [email us](#).

#### QUICK FACT

“The power and efficiency of today's technology can help the smallest business compete alongside Fortune 500 firms in the global marketplace. Telecommunications is a major driver in economic engines everywhere and the business with the right communications infrastructure is the business that will win.”

**For product-specific information, please select:**

Internet ConneX – A comprehensive suite of dedicated services to give you fulltime, high-speed access to the Internet, including CPE installation and configuration, IP address assignment, primary and secondary DNS and custom e-mail.

Channel 12 – A robust Integrated Voice and Internet Product that gives you flexibility, reliability and consistency in your communications network.

Complete Dynamic – A package of integrated local and long distance voice lines and Internet services that features the ability to automatically make maximum use of a voice line's bandwidth when the phone is not in use through Dynamic Allocation.

Complete Access – A vibrant package of integrated communications services that grows as your business grows with the convenience of one flat monthly rate.

Managed VPN – The complete security service for your business needs.

Hosting Services – A comprehensive package of email and web hosting solutions designed to meet the Internet needs of companies of all sizes.

# XSPEDIUS

## Communications

Integrated Voice, Data and Internet Solutions

### CUSTOMER SOLUTIONS

Small / Medium Businesses

▶ Enterprise Customers

Carrier / Service Providers

### CUSTOMER SUPPORT

ABOUT US

AGENT PROGRAMS

CONTACT US

### CUSTOMER SOLUTIONS

## Enterprise Customers

Xpedius has been doing business with some of the biggest corporations in America since the mid-1990s. Our solutions are scalable, whether we are providing primary service to your headquarter building or connectivity to regional offices. We understand the demands and high expectations of large customers and have built processes to ensure quality and dependability.

Among others, Xpedius provides local fiber and/or dial tone solutions to companies as varied as Bank of America, Humana, Hewlett Packard, Citigroup, Nokia and Lexmark.

Whether you need metro SONET or

Ethernet solutions, traditional local dial tone or IP security services, Xpedius can accommodate your business needs. We can work with you directly or in concert with your interexchange provider.

For more information on product availability in specific markets, please contact your local [field sales office](#) or [email us](#).

#### QUICK FACT

“Large businesses face unique telecommunications challenges that demand customized, scalable systems. Meeting this challenge requires innovation and resourcefulness by an integrated communications provider with the experience to offer new solutions.”

**For product-specific information, please select:**

Channel 12 – A robust Integrated Voice and Internet Product that gives you flexibility, reliability and consistency in your communications network.

Ethernet – The dominant packet-based computer networking technology today for local area networks and beyond.

Complete T – A customizable voice T-1 that delivers a complete communications solution for your business.

Complete Dynamic – A package of integrated local and long distance voice lines and Internet services that features the ability to automatically make maximum use of a voice line's bandwidth when the phone is not in use through Dynamic Allocation.

Managed VPN/Firewall – A variety of solutions that saves you the time, money and aggravation of managing your own network.

Data ConneX – Frame, ATM and Private Line – A comprehensive catalogue of data connectivity services for dependable and cost effective bandwidth between company sites.

Colocation – An outsourcing solution if you want to avoid the cost of maintaining a colocation facility while providing a dedicated and secure location with superior network connectivity.

# XSPEDIUS

## Communications

Integrated Voice, Data and Internet Solutions

### CUSTOMER SOLUTIONS

Small / Medium Businesses

Enterprise Customers

▶ Carrier / Service Providers

### CUSTOMER SUPPORT

ABOUT US

AGENT PROGRAMS

CONTACT US

### CUSTOMER SOLUTIONS

## Carrier / Service Providers

Xpedius Communications offers superior products and services to carriers, service providers and enhanced-application providers in 36 markets nationwide.

Committed to the highest level of carrier customer satisfaction, Xpedius also employs a full-service account team of Carrier Account Managers, Technical Consultants and Service Managers.

Carriers need high-quality access delivered quickly and affordably, and Xpedius delivers. We help you manage your cost structure with 3,500 miles of metro fiber optic networks, 214 Bell LSOs, 684 End User Buildings, services ranging from DS-1 through OC-48, Ethernet, wavelength and colocation facilities.

For more information on product availability in specific markets, please contact your carrier account team at [carrier@xpedius.com](mailto:carrier@xpedius.com).

#### QUICK FACT

“Today’s telecommunications environment requires solutions that are not only cost-effective but are also designed to adapt to the ever-changing landscape. Carriers and service providers need to be able to rely on a telecommunications partner that has the vision and experience to bring efficient, scalable systems to the workplace.”

**For product-specific information, please select:**

Special Access – SONET Transport – The ability to supply SONET-level connectivity between your company's service provider and a customer location or between service providers, resulting in superior service quality and increased capacity.

Wavelength – The alternative many businesses prefer for local access to their long distance carriers, Metro ConneX offers high capacity data transfer along with network management support bolstered by redundant equipment and power systems.

Ethernet – The dominant packet-based computer networking technology today for local area networks and beyond.

Data ConneX – Frame, ATM and Private Line – A comprehensive catalogue of data connectivity services for dependable and cost effective bandwidth between company sites.

Colocation – An outsourcing solution if you want to avoid the cost of maintaining a colocation facility while providing a dedicated and secure location with superior network connectivity.

CUSTOMER SOLUTIONS

CUSTOMER SUPPORT

ABOUT US

▶ Company Profile

Network Map

Executive Team

Investor Information

News Releases

Careers

ICG Announcement

AGENT PROGRAMS

CONTACT US



ABOUT US

## Company Profile

Headquartered in O'Fallon, Missouri, Xspedius Communications LLC brings integrated telecommunications services to small- to medium-sized enterprises ("SME") in the Southern United States. First and foremost, Xspedius is a Local Services telecommunications provider. Xspedius' integration of local, data and long distance telecommunication service, combined with a very cost effective solution, create a compelling value for our customers. Xspedius is able to offer this package while maintaining quarter over quarter financial improvement via our extensive array of local network assets and focus on the core requirements of being a telephone company.

### QUICK FACT

“A unique blend of innovation and efficiency coupled with facility based telecommunications services.”

## History

Xspedius was created through the consolidation of several telecommunications companies. The initial footprint consisted of 6 facility based cities - Lake Charles, Baton Rouge, Lafayette, Memphis, Nashville and Greensboro/Winston Salem. In an acquisition on August 30, 2002, Xspedius purchased substantially all of the assets of Virginia-based e.spire Communications. The e.spire acquisition created a combined telecommunications company providing service in 55 markets in 20 states with more than 3,500 total route miles of fiber, over 600 On-Net buildings and over 150 collocated end offices.

The January 2003 acquisition of Mpower Communications' Texas assets added more than 7,000 customers and more than 60 collocated end offices in the Dallas/Fort Worth, Houston, Austin and San Antonio markets.

Xspedius' vibrant history and future center on growth. This starts with a fiscally responsible business strategy that allows Xspedius to drive revenue and profit internally - as we have done for 8 straight quarters. As external opportunities allow, Xspedius will pursue more acquisitions that fit this model and enhance the networks that serve our customers.

In April, 2005, Xspedius purchased the business and assets of ICG Communications Inc. in five markets across the Southeast, adding another 194 buildings and 500 more fiber miles to its network. The acquisition enhanced Xspedius' presence in four markets it currently serves - Atlanta, Birmingham, Louisville and Nashville - and brought Charlotte, NC, into its footprint.