

I signed up for cable internet service with Cable Montana a.k.a. USA Companies (PO BOX 1057, Kearney, NE 68848- phone: 877-234-0102) for \$57.95 per month a rate for internet only accounts.... later I received a bill that was charging me for cable television and a higher internet speed for well over \$100. I called to complain, but they told me I could no longer have Internet only and I had to pay for Cable TV, even though they told me I could have Internet only cable service for a special rate when I signed up.... During the complaint phone call, they told me I could have Internet only for \$85 as a business account with a much lower connection speed. I told them, this was not acceptable because I was quoted a different rate when I scheduled to have the service installed and I even paid my first month of service up front. They also admitted that the company had offered me this rate and connection speed but would not honor their commitment. I then told them I would be complaining to the FCC and I wanted my service cancelled... I believe they played the bait and switch game on me because when I called they offered me a price (they also clearly noted in my account what offer I was given) then recanted after I had service installed. I believe they are in error and should be punished for their actions.