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Judith A. Riley, J.D.

2912 Lakeside Drive, Suite 100  
Oklahoma City, OK 73120

April 13, 2005

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

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Re: Docket No. 00-257; Section 64.1120(e) Notification of Matrix Telecom, Inc.

Dear Ms. Dortch:

Pursuant to Section 64.1120(e) of the Commission's rules, Matrix Telecom, Inc. ("Matrix") hereby provides notice that Matrix intends to acquire the Small Business Group customer base from Global Crossing Telecommunications, Inc., Global Crossing Local Services, Inc., Global Crossing Telemanagement, Inc. and Global Crossing Telemanagement, LLC. Matrix will provide local and long distance telecommunications and information services to the affected customers. The Small Business Group customers will experience no disruption in service as a result of the transaction. This transfer will take place once all federal and state regulatory requirements are met, but will in no event occur earlier than May 15, 2005 (30 days from the date of this notice).

Attached hereto is a certification whereby Dennis Smith, President of Matrix, certifies compliance with the requirement to provide advance subscriber notice in accordance with Section 64.1120(e)(3) of the Commission's rules, with the obligations specified in that notice, and with other statutory and Commission requirements that apply to this streamlined process. Also attached is a copy of the notice sent to the affected subscribers.

Please direct questions regarding this matter to the undersigned.

Sincerely,

A handwritten signature in black ink that reads "Judith A. Riley".

Judith A. Riley  
Counsel for Matrix Telecom, Inc.

Attachment

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## CERTIFICATION OF COMPLIANCE

In connection with Matrix Telecom, Inc.'s ("Matrix") acquisition of the Small Business Group customer base of Global Crossing Telecommunications, Inc., Global Crossing Local Services, Inc., Global Crossing Telemanagement, Inc. and Global Crossing Telemanagement, LLC, I hereby certify compliance with the advance customer notice requirements of 64.1120(e)(3) of the Commission's rules, with the obligations specified in that notice, and with other statutory and Commission requirements that apply to the streamlined procedures set forth in Section 64.1120(e). 47 C.F.R. § 64.1120(e).



Dennis Smith  
President

4.13.05

Date



April 12, 2005

Dear Customer:

Global Crossing Telecommunications, Inc. and its affiliated companies ("Global Crossing") currently provide your local and/or long distance service. Matrix Telecom, Inc. ("Matrix") has agreed to acquire some of the assets of Global Crossing and will shortly begin providing local and/or long distance services to Global Crossing customers currently being served by the Global Crossing Small Business Group. This transfer will not affect your rates or the terms and conditions of your service.

Subject to obtaining state and federal regulatory approvals, we anticipate that the transition will occur in the near future, but not before May 15, 2005. Unless you have begun using a service provider other than Global Crossing prior to this date, Matrix will transition your current local and/or long distance service to Matrix. If Global Crossing is not your local service provider, the change to Matrix will not impact your local carrier selection.

The rates you currently pay for long distance, as well as your terms and conditions of service, will remain unchanged. If, in the future, there are any changes to your rates or the terms and conditions of your service, you will be notified of them by mail.

Except in the event of the existence of a contract for your telecommunications service, you have the right to subscribe to local and long distance service from any service provider you wish. This decision is entirely up to you, and you may choose to switch to another carrier either before or after this change occurs. Matrix values your continued business and will gladly respond to any questions or complaints you may have about your service either prior to or during the change. Because of this change, a carrier change charge may appear on your bill. However, Matrix will be happy to credit any such charges that appear on your bill due to the change to Matrix. However, selecting a carrier other than Matrix may result in a charge being imposed for which Matrix will not be responsible.

If you are a long distance customer only, and you have arranged a preferred carrier freeze through your local carrier on the service(s) involved in this transfer, the freeze will be removed in order to transition your service to Matrix. After the transfer, you must contact your local carrier if you want to re-establish a preferred carrier freeze.

Until the actual transfer date, Global Crossing will continue to be responsible for all customer service and billing issues. You should contact Global Crossing with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions to Matrix.

If you have any questions regarding this notice, please contact Matrix toll-free at (888) 829-6926 or your Global Crossing representative.

Sincerely,

**Matrix Telecom, Inc.**

**Global Crossing Telecommunications, Inc.**